California Department of Child Support Services

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

Federal Fiscal Year 2010

Prepared by the Data and Performance Analysis Branch

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) Sections 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2010, which ended on September 30, 2010. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, the DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

Federal Performance Measures

- Rates of paternity establishment.
- Child support order establishment.
- Collection rates on current support.
- Cases with an arrears collection.
- Cost effectiveness (collections compared to the cost of collections).

State Performance Measures

- Percent of cases with collections of current support.
- Average amount collected per case with a collection.
- Percent of cases with a support order established during the report period.
- Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration).
- Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration).
- Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- Percent of cases with support orders established with medical support ordered and provided.
- Comparison of received complaints to cases (customer service).

Family Code section 17600(c)(4)(A) directs the DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. Family Code Section 17600(c)(4)(B) mandates that the DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the federal child support performance measures, this report provides a historical comparison of

FFY 2006 through FFY 2010 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2006 through FFY 2010.

In accordance with the requirements of FC section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven local child support agencies participating in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements
This report satisfies the requirements of FC sections 17600(c) and (g) for an annual report of data compiled on California's Child Support Program.

Performance Measures
California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP).
  - Statewide PEP.
  - IV-D PEP.
- Percent of Cases with a Support Order Established.
- Percent of Collections on Current Support.
- Percent of Cases with an Arrears Collection.
- Cost Effectiveness.

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support.
- Average Amount Collected Per Case with a Collection.
- Percent of Cases with a Support Order Established During Report Period.
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint.
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided.
- Comparison of Received Complaints to Cases.

The performance measures are means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results.

The performance indicators in each measurement have a minimum percentage threshold. The minimum threshold represents the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (SPMs), including total cost, direct cost, indirect cost and FTE data in Section II were established by California to monitor aspects of the child support program not covered by the federal measures, giving the DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2010.

California met the minimum threshold on each of the federal performance measures and has shown steady incremental improvement each year since FFY 2001.

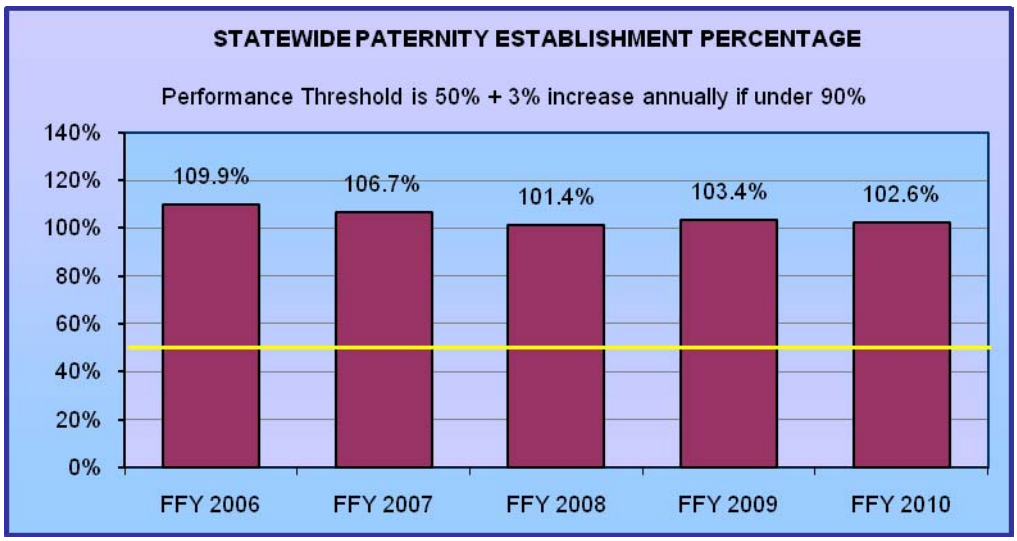
California improved in four of the five federal performance measures in FFY 2010. Statewide paternity establishment percentage decreased slightly from 103.4 percent in FFY 2009 to 102.6 percent in FFY 2010. Cases with support orders established and collections on current support improved 4.7 percent from the prior FFY with cases with arrears collections improving 1.4 percent and cost effectiveness improving 13.3 percent.

The state measures (discussed on pages 31 through 57) for FFY 2010 reflect improvement in all of the state measures. It is important to note that beginning in FFY 2006, a significant change was made to the calculation of the medical support measure making comparisons to prior years impractical. This change was precipitated by new federal data reporting requirements in the Office of Child Support Enforcement (OCSE) 157 report, making the measure consistent with that described in the Federal Strategic Plan.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

From FFY 2006 through FFY 2010, Statewide PEP has been extremely strong, always exceeding 100 percent.

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.[1] This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, the DCSS elected to use this measure instead of IV-D PEP, which is also included in this report on page 10.



From FFY 2006 through FFY 2010, Statewide PEP has been extremely strong, exceeding 100 percent each year. This is possible because this performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

The LCSA performance in the Statewide PEP category is exceptional. Statewide performance was 102.6 percent for FFY 2010, a slight decrease of .8 percent from the prior year. Reported births to unmarried parents in calendar year 2009 reached 212,627 compared to 218,087 paternities established in FFY 2010. See Tables A and A-1 on pages 7 and 8.

[1] This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2010

	Births to Unwed Parents (Calendar Year 2009)	Total Paternities Established During the Year**	Statewide Paternity Establishment Percentage (PEP)**
STATEWIDE	212,627	218,087	102.6%
Alameda	7,284	6,625	91.0
Alpine	0	0	*
Amador	145	170	117.2
Butte	1,251	1,458	116.5
Calaveras	1	93	*
Colusa	105	89	84.8
Contra Costa	3,212	3,679	114.5
Del Norte	153	254	166.0
El Dorado	450	542	120.4
Fresno	8,948	9,416	105.2
Glenn	0	69	*
Humboldt	750	796	106.1
Imperial	1,567	1,736	110.8
Inyo	112	96	85.7
Kern	7,115	7,932	111.5
Kings	1,142	1,270	111.2
Lake	319	303	95.0
Lassen	159	168	105.7
Los Angeles	67,207	62,512	93.0
Madera	1,057	1,145	108.3
Marin	484	551	113.8
Mariposa	1	24	*
Mendocino	528	606	114.8
Merced	1,749	2,426	138.7
Modoc	1	46	4,600.0
Mono	45	38	84.4
Monterey	3,146	3,735	118.7
Napa	444	520	117.1
Nevada	324	394	121.6
Orange	14,015	14,111	100.7
Placer	1,915	1,773	92.6
Plumas	39	64	164.1
Riverside	12,356	12,428	100.6
Sacramento	7,397	8,704	117.7
San Benito	212	249	117.5
San Bernardino	12,829	15,883	123.8
San Diego	14,697	13,452	91.5
San Francisco	3,010	2,745	91.2
San Joaquin	4,784	5,702	119.2
San Luis Obispo	799	891	111.5
San Mateo	981	1,438	146.6
Santa Barbara	2,585	2,799	108.3
Santa Clara	8,286	7,632	92.1
Santa Cruz	1,472	1,462	99.3
Shasta	934	1,133	121.3
Sierra	0	2	*
Siskiyou	165	241	146.1
Solano	2,076	2,335	112.5
Sonoma	2,077	2,294	110.4
Stanislaus	4,158	4,816	115.8
Sutter	892	940	105.4
Tehama	333	442	132.7
Trinity	0	15	*
Tulare	3,837	4,367	113.8
Tuolumne	208	236	113.5
Ventura	4,170	4,304	103.2
Yolo	698	781	111.9
Yuba	3	252	*
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	146	263	*
Inyo/Mono	157	134	85.4
Santa Cruz/San Benito	1,684	1,711	101.6
Sierra/Nevada	324	396	*
Siskiyou/Modoc	166	287	172.9

SOURCE: OCSE 157 Line 10 (Voluntary Paternity Acknowledgements (POP Declarations), Line 16 (Paternities in the IV-D Program Established Judicially) and Office of Vital Records (OVR)

*No activity reported by OVR for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

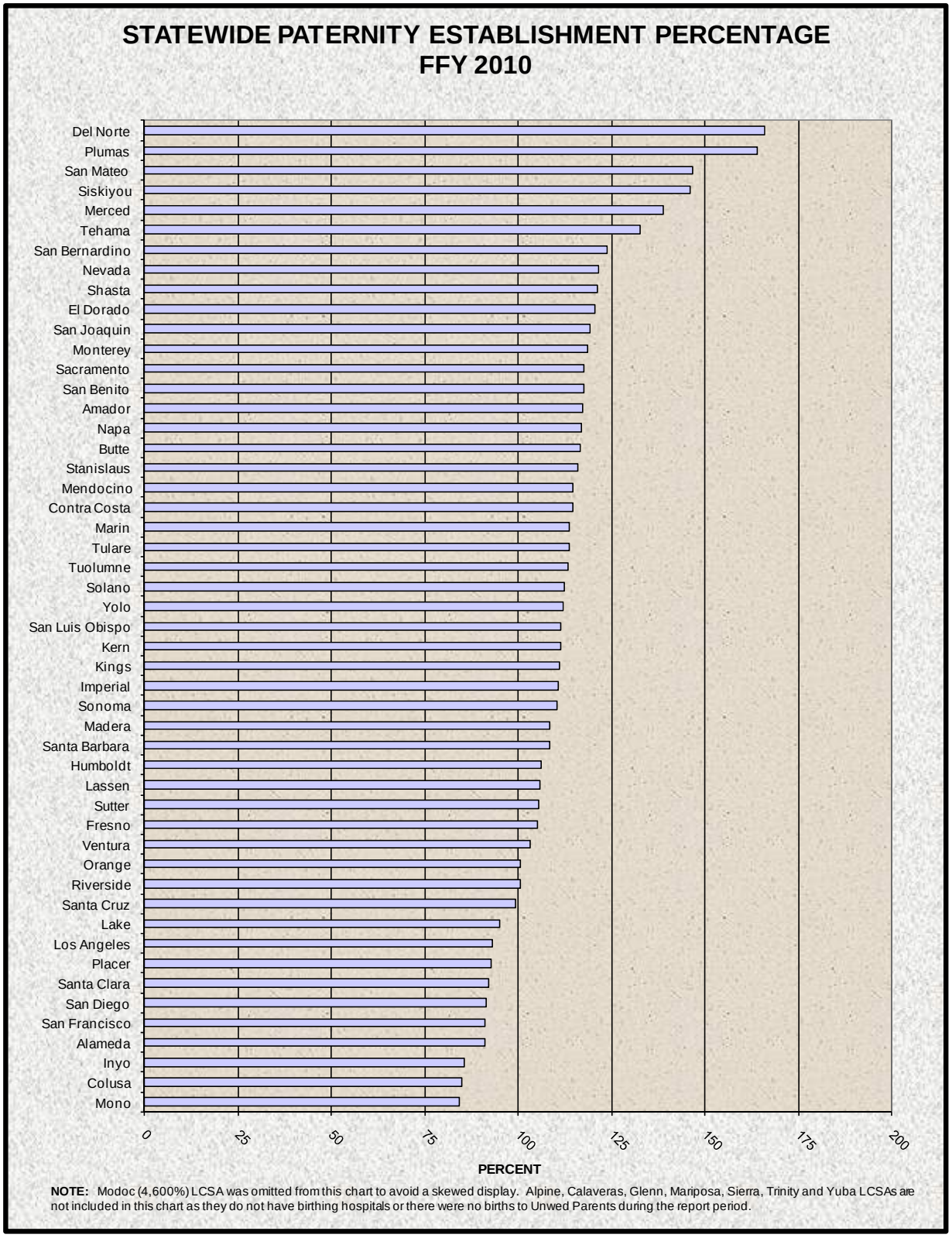
**Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	109.9%	106.7%	101.4%	103.4%	102.6%	-0.8%	-6.7%
Alameda	96.2	94.2	94.6	87.8	91.0	3.6	-5.4
Alpine	*	*	*	*	*	*	*
Amador	159.3	166.0	107.7	125.4	117.2	-6.5	-26.4
Butte	108.0	105.2	114.8	120.7	116.5	-3.5	7.9
Calaveras	941.7	492.9	*	*	*	*	*
Colusa	126.1	126.7	119.3	122.9	84.8	-31.1	-32.8
Contra Costa	130.4	122.4	126.6	112.3	114.5	2.0	-12.2
Del Norte	155.8	138.9	131.8	197.8	166.0	-16.1	6.6
El Dorado	142.0	118.8	163.8	163.4	120.4	-26.3	-15.2
Fresno	115.9	112.1	105.7	106.4	105.2	-1.1	-9.2
Glenn	*	*	9,000.0	*	*	*	*
Humboldt	128.6	113.3	118.5	111.4	106.1	-4.7	-17.5
Imperial	97.1	107.6	95.9	128.9	110.8	-14.0	14.1
Inyo	109.2	100.9	139.2	175.0	85.7	-51.0	-21.5
Kern	104.9	119.1	99.9	92.9	111.5	20.1	6.2
Kings	133.6	112.1	103.9	103.6	111.2	7.4	-16.8
Lake	130.1	131.2	115.8	123.9	95.0	-23.4	-27.0
Lassen	173.0	128.6	190.1	140.6	105.7	-24.9	-38.9
Los Angeles	106.6	101.4	98.8	92.2	93.0	0.9	-12.7
Madera	111.8	104.2	87.9	99.4	108.3	9.0	-3.1
Marin	201.1	165.8	105.5	119.0	113.8	-4.4	-43.4
Mariposa	*	*	*	*	*	*	*
Mendocino	119.5	134.5	123.3	118.4	114.8	-3.0	-3.9
Merced	168.6	154.9	129.2	142.8	138.7	-2.9	-17.7
Modoc	*	*	2,900.0	4,600.0	4,600.0	0.0	*
Mono	215.8	95.6	131.0	118.2	84.4	-28.5	-60.9
Monterey	113.1	112.3	107.9	103.7	118.7	14.5	4.9
Napa	121.4	108.4	126.7	126.4	117.1	-7.4	-3.6
Nevada	113.4	115.4	125.7	102.8	121.6	18.3	7.2
Orange	110.6	102.4	98.4	113.8	100.7	-11.5	-9.0
Placer	121.0	100.4	98.8	186.1	92.6	-50.3	-23.5
Plumas	331.6	400.0	170.7	160.6	164.1	2.2	-50.5
Riverside	106.0	115.4	96.3	107.4	100.6	-6.3	-5.1
Sacramento	125.1	114.1	105.0	100.2	117.7	17.4	-6.0
San Benito	162.1	106.3	133.6	113.8	117.5	3.2	-27.5
San Bernardino	111.7	111.0	99.9	123.7	123.8	0.1	10.9
San Diego	90.4	94.5	90.1	96.0	91.5	-4.6	1.2
San Francisco	104.5	92.9	92.3	88.3	91.2	3.3	-12.8
San Joaquin	113.8	109.0	124.4	125.0	119.2	-4.7	4.7
San Luis Obispo	122.6	113.9	109.3	107.1	111.5	4.1	-9.0
San Mateo	150.9	150.8	139.6	149.3	146.6	-1.8	-2.9
Santa Barbara	114.8	109.3	108.2	118.7	108.3	-8.8	-5.6
Santa Clara	114.0	106.5	97.2	92.8	92.1	-0.8	-19.2
Santa Cruz	116.9	101.5	101.8	105.8	99.3	-6.1	-15.0
Shasta	103.1	112.4	94.8	113.8	121.3	6.6	17.7
Sierra	*	*	*	*	*	*	*
Siskiyou	119.9	119.0	104.6	150.3	146.1	-2.8	21.8
Solano	107.7	112.5	101.1	116.6	112.5	-3.6	4.4
Sonoma	113.8	105.2	102.6	108.3	110.4	2.0	-3.0
Stanislaus	110.4	116.4	106.9	113.5	115.8	2.0	4.9
Sutter	94.8	100.0	117.9	115.0	105.4	-8.3	11.2
Tehama	126.8	128.6	137.8	130.1	132.7	2.0	4.7
Trinity	*	*	1,400.0	*	*	*	*
Tulare	119.6	117.6	109.9	114.5	113.8	-0.6	-4.8
Tuolumne	119.0	119.0	107.4	136.6	113.5	-16.9	-4.7
Ventura	106.3	95.6	103.3	104.6	103.2	-1.3	-2.9
Yolo	117.0	111.3	123.7	146.9	111.9	-23.9	-4.4
Yuba	*	*	16,900.0	*	*	*	*
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	*	*	*	*	*	*	*
Inyo/Mono	128.3	99.3	136.7	157.6	85.4	-45.9	-33.5
Santa Cruz/San Benito	123.5	102.3	107.2	106.9	101.6	-5.0	-17.7
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	*	119.0	173.9	172.9	-0.6	*

SOURCE: OCSE 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

*No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

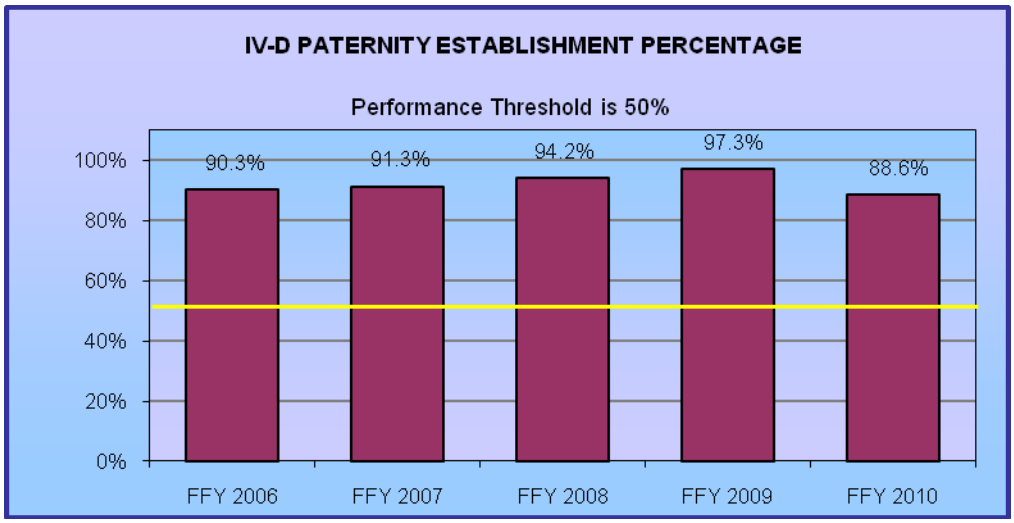


NOTE: Modoc (4,600%) LCSA was omitted from this chart to avoid a skewed display. Alpine, Calaveras, Glenn, Mariposa, Sierra, Trinity and Yuba LCSAs are not included in this chart as they do not have birthing hospitals or there were no births to Unwed Parents during the report period.

Overall, IV-D PEP dropped 2.0 percent statewide over the last 5 years.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D PEP compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.[2]



FFY 2010, IV-D PEP was 88.6 percent, a decrease of 8.7 percent from FFY 2009. The percentage change in IV-D PEP dropped 9.0 percent from FFY 2009 whereas the 5 year change from FFY 2006 dropped by 2.0 percent. Until this FFY 2010, IV-D PEP has not dropped below 90 percent since FFY 2005 when it was 86.0 percent. See Tables B and B-1 on pages 11 and 12.

[2] This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the FFY with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2010

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (FFY 2009)	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2010)*	IV-D Paternity Establishment Percentage (PEP)*
STATEWIDE	1,338,166	1,184,955	88.6%
Alameda	29,675	28,510	96.1
Alpine	44	40	90.9
Amador	908	912	100.4
Butte	8,229	7,773	94.5
Calaveras	1,489	1,399	94.0
Colusa	641	640	99.8
Contra Costa	27,817	26,723	96.1
Del Norte	1,711	1,773	103.6
El Dorado	4,524	4,394	97.1
Fresno	53,620	50,965	95.0
Glenn	1,429	1,449	101.4
Humboldt	5,098	5,086	99.8
Imperial	12,118	10,173	83.9
Inyo	822	785	95.5
Kern	51,758	45,938	88.8
Kings	8,573	8,278	96.6
Lake	2,443	2,373	97.1
Lassen	1,264	1,279	101.2
Los Angeles	397,827	311,736	78.4
Madera	5,281	5,869	111.1
Marin	2,205	2,255	102.3
Mariposa	370	424	114.6
Mendocino	3,822	3,925	102.7
Merced	17,810	17,474	98.1
Modoc	385	384	99.7
Mono	213	210	98.6
Monterey	16,127	15,684	97.3
Napa	2,978	2,984	100.2
Nevada	1,907	2,803	147.0
Orange	81,363	68,260	83.9
Placer	6,037	5,513	91.3
Plumas	651	690	106.0
Riverside	77,306	70,377	91.0
Sacramento	66,572	63,528	95.4
San Benito	2,237	2,062	92.2
San Bernardino	115,144	107,118	93.0
San Diego	89,100	75,541	84.8
San Francisco	12,375	11,467	92.7
San Joaquin	31,487	31,555	100.2
San Luis Obispo	3,134	3,659	116.8
San Mateo	10,072	9,404	93.4
Santa Barbara	14,747	13,300	90.2
Santa Clara	35,497	34,394	96.9
Santa Cruz	6,323	5,614	88.8
Shasta	9,037	8,708	96.4
Sierra	85	82	96.5
Siskiyou	2,130	2,167	101.7
Solano	18,306	16,762	91.6
Sonoma	10,985	10,784	98.2
Stanislaus	26,389	25,158	95.3
Sutter	4,357	4,064	93.3
Tehama	3,217	3,207	99.7
Trinity	439	499	113.7
Tulare	29,472	28,025	95.1
Tuolumne	2,025	2,018	99.7
Ventura	17,887	17,947	100.3
Yolo	6,405	6,160	96.2
Yuba	4,399	4,110	93.4
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,441	2,351	96.3
Inyo/Mono	1,035	995	96.1
Santa Cruz/San Benito	8,560	7,676	89.7
Sierra/Nevada	1,992	2,885	144.8
Siskiyou/Modoc	2,515	2,551	101.4

SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged). Due to adjustments made to the OCSE 157, lines 5 and 6 statewide total counts were reduced by 10,100 and 9,456 respectively. Therefore, the sum of the individual LCSA data for lines 5 and 6 will not equal the statewide total.

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	90.3%	91.3%	94.2%	97.3%	88.6%	-9.0%	-2.0%
Alameda	99.7	103.5	102.3	102.2	96.1	-6.0	-3.6
Alpine	106.8	113.9	119.4	100.0	90.9	-9.1	-14.9
Amador	111.2	114.3	119.8	109.5	100.4	-8.3	-9.6
Butte	91.0	94.1	107.0	96.0	94.5	-1.6	3.8
Calaveras	113.0	106.2	112.3	104.6	94.0	-10.2	-16.8
Colusa	106.0	112.1	115.1	107.4	99.8	-7.1	-5.8
Contra Costa	97.9	105.1	99.1	102.3	96.1	-6.1	-1.8
Del Norte	103.0	106.9	112.8	108.2	103.6	-4.3	0.6
El Dorado	110.0	106.2	113.7	104.9	97.1	-7.4	-11.7
Fresno	98.7	103.4	105.2	108.4	95.0	-12.4	-3.7
Glenn	119.2	113.8	117.4	110.7	101.4	-8.4	-14.9
Humboldt	105.2	105.4	112.0	107.6	99.8	-7.2	-5.1
Imperial	86.6	94.3	94.6	117.3	83.9	-28.4	-3.0
Inyo	105.3	112.8	126.9	109.8	95.5	-13.0	-9.3
Kern	87.9	87.6	93.5	106.2	88.8	-16.4	0.9
Kings	99.7	98.6	104.9	103.8	96.6	-7.0	-3.1
Lake	102.9	99.7	107.1	107.3	97.1	-9.5	-5.6
Lassen	103.6	106.7	120.4	114.2	101.2	-11.4	-2.3
Los Angeles	83.7	83.1	83.4	83.6	78.4	-6.3	-6.4
Madera	102.8	105.5	104.7	129.1	111.1	-13.9	8.1
Marin	107.9	109.8	99.7	121.5	102.3	-15.8	-5.2
Mariposa	118.0	116.4	120.5	108.1	114.6	6.0	-2.9
Mendocino	113.6	109.9	114.7	115.6	102.7	-11.2	-9.6
Merced	105.1	112.1	116.5	103.8	98.1	-5.5	-6.7
Modoc	115.8	117.0	126.0	106.9	99.7	-6.7	-13.9
Mono	97.9	134.3	132.2	104.1	98.6	-5.3	0.7
Monterey	92.6	94.9	103.1	104.2	97.3	-6.6	5.0
Napa	90.6	86.3	113.8	98.3	100.2	1.9	10.6
Nevada	95.8	98.2	109.8	101.6	147.0	44.7	53.4
Orange	91.3	92.6	98.2	93.1	83.9	-9.9	-8.1
Placer	101.9	104.3	107.6	99.8	91.3	-8.5	-10.4
Plumas	115.6	135.6	118.7	111.1	106.0	-4.6	-8.3
Riverside	94.0	91.2	92.5	94.5	91.0	-3.7	-3.2
Sacramento	93.3	96.3	99.8	96.2	95.4	-0.8	2.3
San Benito	103.5	95.8	107.6	101.9	92.2	-9.5	-10.9
San Bernardino	80.5	80.5	95.6	104.1	93.0	-10.6	15.5
San Diego	83.5	87.3	90.0	107.2	84.8	-20.9	1.6
San Francisco	100.4	92.9	96.5	100.0	92.7	-7.4	-7.7
San Joaquin	96.2	99.3	104.6	123.0	100.2	-18.5	4.2
San Luis Obispo	124.4	128.7	139.7	124.2	116.8	-6.0	-6.1
San Mateo	105.8	106.1	106.6	102.3	93.4	-8.8	-11.7
Santa Barbara	98.7	99.3	102.4	98.5	90.2	-8.5	-8.6
Santa Clara	96.0	95.4	101.4	106.2	96.9	-8.7	1.0
Santa Cruz	93.9	94.1	98.7	89.7	88.8	-1.0	-5.5
Shasta	97.0	96.8	99.5	103.8	96.4	-7.2	-0.7
Sierra	109.3	137.7	111.4	126.4	96.5	-23.7	-11.7
Siskiyou	103.5	103.2	104.4	102.6	101.7	-0.8	-1.7
Solano	103.0	102.3	109.0	104.7	91.6	-12.6	-11.1
Sonoma	94.1	107.6	112.7	99.7	98.2	-1.5	4.4
Stanislaus	102.0	106.0	109.8	115.5	95.3	-17.5	-6.5
Sutter	93.2	108.4	111.5	104.1	93.3	-10.4	0.1
Tehama	108.6	107.0	110.1	107.9	99.7	-7.6	-8.2
Trinity	107.5	99.3	99.8	102.7	113.7	10.6	5.7
Tulare	104.7	107.2	105.5	115.0	95.1	-17.3	-9.2
Tuolumne	101.3	105.7	109.1	106.0	99.7	-6.0	-1.6
Ventura	103.7	103.0	117.0	115.0	100.3	-12.7	-3.2
Yolo	93.6	101.9	104.4	99.9	96.2	-3.8	2.8
Yuba	92.5	94.1	94.9	100.8	93.4	-7.3	1.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	112.2	109.1	115.1	106.3	96.3	-9.4	-14.2
Inyo/Mono	103.7	117.4	128.0	108.6	96.1	-11.5	-7.3
Santa Cruz/San Benito	96.3	94.5	100.9	92.6	89.7	-3.2	-6.8
Sierra/Nevada	96.1	99.3	109.9	102.4	144.8	41.4	50.7
Siskiyou/Modoc	105.3	105.1	107.3	103.2	101.4	-1.8	-3.7

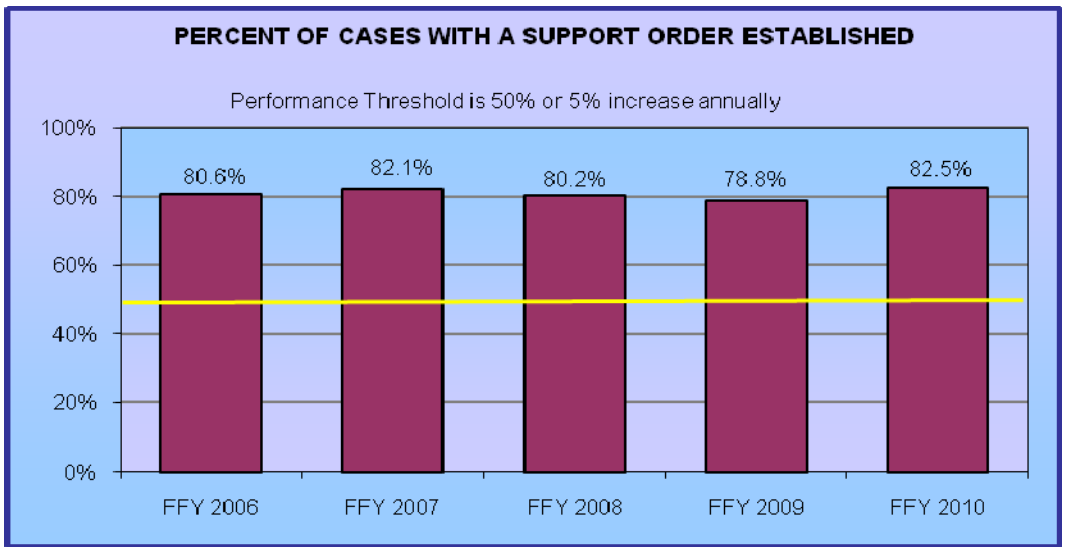
SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FFY 2010
Nevada
San Luis Obispo
Mariposa
Trinity
Madera
Plumas
Del Norte
Mendocino
Marin
Siskiyou
Glenn
Lassen
Amador
Ventura
San Joaquin
Napa
Humboldt
Colusa
Tuolumne
Tehama
Modoc
Mono
Sonoma
Merced
Monterey
Lake
El Dorado
Santa Clara
Kings
Sierra
Shasta
Yolo
Contra Costa
Alameda
Inyo
Sacramento
Stanislaus
Tulare
Fresno
Butte
Calaveras
Yuba
San Mateo
Sutter
San Bernardino
San Francisco
San Benito
Solano
Placer
Riverside
Alpine
Santa Barbara
Santa Cruz
Kern
San Diego
Orange
Imperial
Los Angeles
0
10
20
30
40
50
60
70
80
90
100
110
120
130
140
150
PERCENT

In FFY 2010, LCSAs with smaller caseloads performed better than larger LCSAs in this measure.

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.[3] Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.



California's performance measure Cases with a Support Order Established increased by 3.7 percent from FFY 2009. In FFY 2010, the performance measure rose back to the 82.5 percent after falling in FFY 2009 to 78.8 percent. In the three years prior to FFY 2009, the measure was above 80 percent.

In FFY 2010 the number of cases statewide was approximately 1.51 million. Of that, approximately 1.2 million, or 82.5 percent of the cases, had established support orders. The LCSAs with smaller caseloads performed better than larger LCSAs in this measure. The Big Six LCSAs in California with the largest caseloads, as a group, performed at 77.6 percent, while the 11 smallest LCSAs (consisting of 14 counties) resulted in performance of 92.5 percent. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

[3] This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2010

	Cases*	Cases with Support Orders Established*	Percent of Cases with Support Orders Established*
STATEWIDE	1,509,132	1,245,741	82.5%
Alameda	36,526	32,767	89.7
Alpine	62	62	100.0
Amador	1,518	1,433	94.4
Butte	12,629	11,462	90.8
Calaveras	1,995	1,856	93.0
Colusa	936	797	85.1
Contra Costa	34,148	30,204	88.5
Del Norte	2,890	2,676	92.6
El Dorado	6,939	6,489	93.5
Fresno	63,576	56,108	88.3
Glenn	2,065	1,851	89.6
Humboldt	7,134	6,761	94.8
Imperial	13,463	11,426	84.9
Inyo	1,260	1,196	94.9
Kern	54,233	45,227	83.4
Kings	10,678	9,634	90.2
Lake	3,070	2,641	86.0
Lassen	1,977	1,801	91.1
Los Angeles	371,257	271,709	73.2
Madera	6,608	5,926	89.7
Marin	3,236	2,985	92.2
Mariposa	787	755	95.9
Mendocino	5,432	4,972	91.5
Merced	20,207	17,911	88.6
Modoc	623	582	93.4
Mono	321	292	91.0
Monterey	19,349	17,424	90.1
Napa	4,581	4,143	90.4
Nevada	4,331	4,152	95.9
Orange	90,964	76,765	84.4
Placer	9,752	8,602	88.2
Plumas	1,101	1,054	95.7
Riverside	93,990	72,127	76.7
Sacramento	85,606	71,246	83.2
San Benito	2,797	2,526	90.3
San Bernardino	123,299	98,929	80.2
San Diego	95,935	77,580	80.9
San Francisco	17,511	15,294	87.3
San Joaquin	35,850	33,197	92.6
San Luis Obispo	5,219	4,920	94.3
San Mateo	12,713	11,482	90.3
Santa Barbara	16,310	13,915	85.3
Santa Clara	45,149	40,161	89.0
Santa Cruz	7,362	6,405	87.0
Shasta	14,320	13,245	92.5
Sierra	155	153	98.7
Siskiyou	3,476	3,265	93.9
Solano	20,352	18,786	92.3
Sonoma	14,263	13,241	92.8
Stanislaus	34,651	29,957	86.5
Sutter	5,852	5,159	88.2
Tehama	4,545	4,217	92.8
Trinity	916	845	92.2
Tulare	34,795	30,447	87.5
Tuolumne	3,303	3,090	93.6
Ventura	22,556	21,048	93.3
Yolo	9,129	8,173	89.5
Yuba	5,430	4,670	86.0
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	3,575	3,351	93.7
Inyo/Mono	1,581	1,488	94.1
Santa Cruz/San Benito	10,159	8,931	87.9
Sierra/Nevada	4,486	4,305	96.0
Siskiyou/Modoc	4,099	3,847	93.9

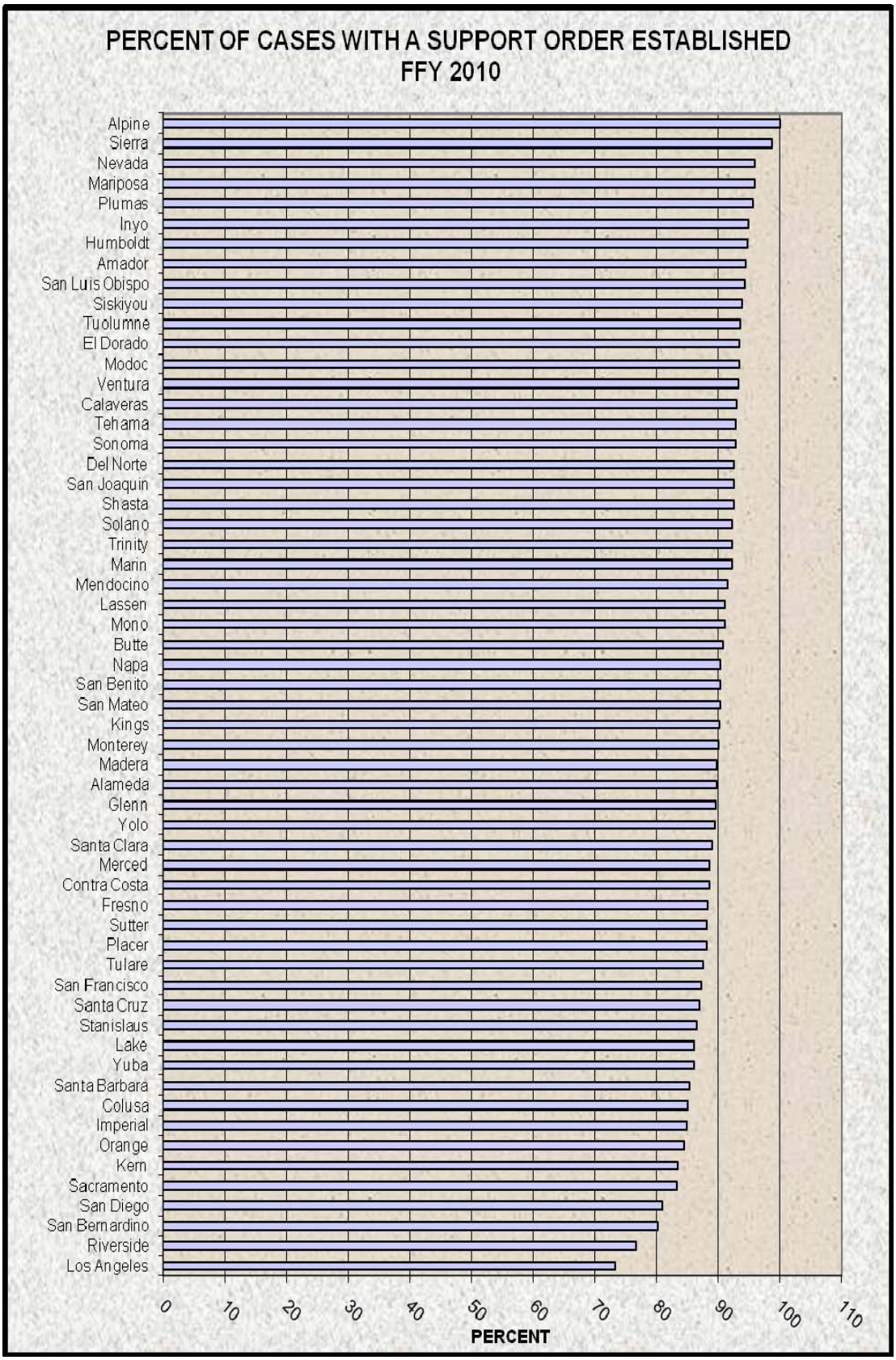
SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	80.6%	82.1%	80.2%	78.8%	82.5%	4.7%	2.5%
Alameda	93.0	92.8	92.9	88.7	89.7	1.1	-3.5
Alpine	97.7	95.7	93.4	94.7	100.0	5.6	2.4
Amador	94.3	94.2	92.4	93.2	94.4	1.3	0.1
Butte	82.8	84.8	80.9	85.8	90.8	5.8	9.6
Calaveras	91.5	90.9	88.6	90.8	93.0	2.4	1.7
Colusa	88.8	89.0	84.0	82.4	85.1	3.4	-4.1
Contra Costa	88.2	87.3	89.3	89.2	88.5	-0.9	0.2
Del Norte	93.6	94.6	91.6	92.6	92.6	0.0	-1.1
El Dorado	93.1	90.8	90.9	91.8	93.5	1.8	0.4
Fresno	84.7	85.5	84.5	86.1	88.3	2.6	4.2
Glenn	86.8	81.8	82.1	87.4	89.6	2.5	3.2
Humboldt	93.7	93.2	92.4	93.3	94.8	1.6	1.1
Imperial	80.7	81.6	79.5	71.4	84.9	18.9	5.2
Inyo	91.4	93.8	89.3	92.5	94.9	2.6	3.9
Kern	76.4	83.0	80.2	74.0	83.4	12.6	9.1
Kings	90.3	89.3	87.9	86.4	90.2	4.4	0.0
Lake	82.9	86.7	86.3	84.3	86.0	2.0	3.8
Lassen	88.8	87.9	86.3	87.8	91.1	3.7	2.6
Los Angeles	75.5	76.1	76.5	70.9	73.2	3.3	-3.0
Madera	83.8	85.9	84.8	84.8	89.7	5.8	7.0
Marin	89.6	89.2	90.7	88.1	92.2	4.6	2.9
Mariposa	93.6	92.5	91.6	93.3	95.9	2.8	2.5
Mendocino	84.1	87.6	86.0	87.2	91.5	5.0	8.8
Merced	81.8	85.0	81.2	83.1	88.6	6.7	8.3
Modoc	93.3	95.2	90.5	88.9	93.4	5.1	0.1
Mono	92.7	87.4	86.0	89.8	91.0	1.3	-1.9
Monterey	84.8	87.6	85.6	86.0	90.1	4.8	6.2
Napa	89.8	87.1	84.7	88.5	90.4	2.2	0.7
Nevada	88.0	88.8	88.7	94.4	95.9	1.6	8.9
Orange	81.6	81.6	72.3	76.1	84.4	10.8	3.4
Placer	89.0	86.4	81.9	87.1	88.2	1.3	-0.9
Plumas	94.3	93.3	93.1	94.9	95.7	0.8	1.5
Riverside	74.1	75.1	73.6	76.2	76.7	0.7	3.5
Sacramento	84.2	84.4	81.4	81.1	83.2	2.6	-1.2
San Benito	89.0	88.9	83.0	84.5	90.3	6.9	1.5
San Bernardino	68.7	76.1	70.2	72.9	80.2	10.1	16.7
San Diego	82.4	85.7	87.2	79.9	80.9	1.2	-1.9
San Francisco	87.4	89.2	88.2	87.3	87.3	0.0	-0.1
San Joaquin	81.3	88.7	89.6	86.8	92.6	6.7	13.8
San Luis Obispo	95.1	94.7	93.0	93.7	94.3	0.6	-0.9
San Mateo	87.3	86.2	84.3	86.4	90.3	4.6	3.5
Santa Barbara	82.4	82.2	77.4	79.2	85.3	7.7	3.6
Santa Clara	84.4	87.4	85.7	87.1	89.0	2.2	5.4
Santa Cruz	88.3	84.6	77.7	80.7	87.0	7.9	-1.5
Shasta	87.4	88.4	87.7	87.9	92.5	5.3	5.8
Sierra	93.8	89.2	89.5	95.4	98.7	3.5	5.2
Siskiyou	93.6	93.0	90.6	91.9	93.9	2.2	0.3
Solano	88.8	87.8	82.2	83.4	92.3	10.7	4.0
Sonoma	91.3	90.4	83.2	87.4	92.8	6.2	1.7
Stanislaus	86.8	85.7	83.9	80.1	86.5	8.0	-0.5
Sutter	87.7	79.4	80.2	82.6	88.2	6.8	0.5
Tehama	90.3	91.2	88.1	90.5	92.8	2.5	2.7
Trinity	85.0	86.9	83.6	88.5	92.2	4.3	8.5
Tulare	90.3	89.8	87.8	83.5	87.5	4.8	-3.1
Tuolumne	91.1	92.9	90.2	89.9	93.6	4.1	2.7
Ventura	91.9	91.2	84.1	91.8	93.3	1.6	1.6
Yolo	88.8	82.8	84.4	86.2	89.5	3.8	0.8
Yuba	79.6	80.9	78.2	77.8	86.0	10.5	8.1
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	92.9	92.4	90.3	91.9	93.7	2.0	0.9
Inyo/Mono	91.7	92.4	88.6	92.0	94.1	2.3	2.7
Santa Cruz/San Benito	88.5	85.7	79.0	81.7	87.9	7.6	-0.7
Sierra/Nevada	88.3	88.8	88.7	94.4	96.0	1.6	8.7
Siskiyou/Modoc	93.6	93.3	90.6	91.4	93.9	2.6	0.3

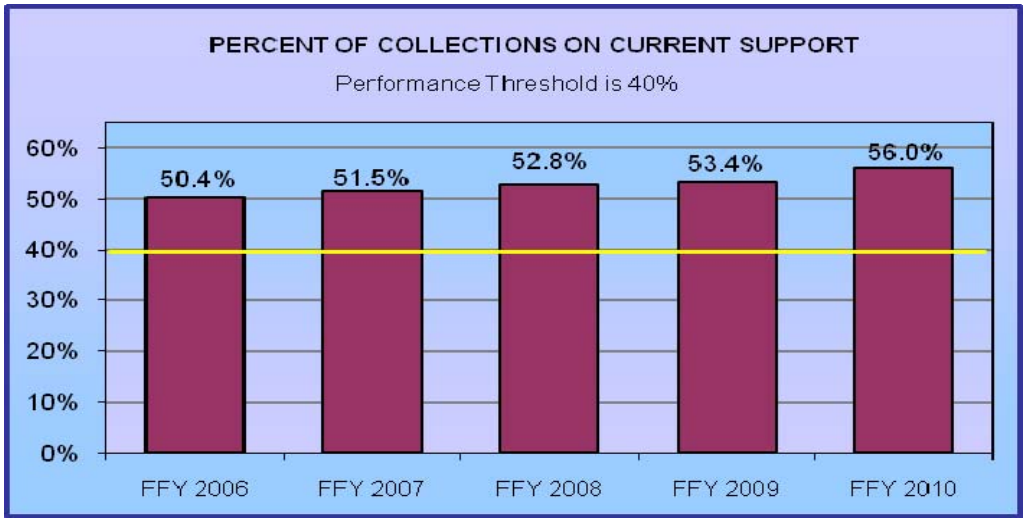
SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)


PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FFY 2010
Alpine
Sierra
Nevada
Mariposa
Plumas
Inyo
Humboldt
Amador
San Luis Obispo
Siskiyou
Tuolumne
El Dorado
Modoc
Ventura
Calaveras
Tehama
Sonoma
Del Norte
San Joaquin
Shasta
Solano
Trinity
Marin
Mendocino
Lassen
Mono
Butte
Napa
San Benito
San Mateo
Kings
Monterey
Madera
Alameda
Glenn
Yolo
Santa Clara
Merced
Contra Costa
Fresno
Sutter
Placer
Tulare
San Francisco
Santa Cruz
Stanislaus
Lake
Yuba
Santa Barbara
Colusa
Imperial
Orange
Kern
Sacramento
San Diego
San Bernardino
Riverside
Los Angeles
0
10
20
30
40
50
60
70
80
90
100
110
PERCENT

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

From FFY 2006 through 2010, the statewide distributed collections on current support have increased 11.0 percent.

This Federal Performance Measure determines the amount of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.[4] Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



Collections on Current Support have been increasing each year from FFY 2006 to FFY 2010 with an overall statewide increase of 5.6 percent. In FFY 2010, California collected and distributed 56.0 percent of the current support owed, an 11.0 percent increase from FFY 2006. California collected and distributed $1.38 billion of the $2.47 billion in current support owed during FFY 2010.

The Big Six LCSAs represents over half of all collections distributed and all six LCSAs performed below the statewide performance level of 56.0 percent. However, the LCSAs in the small and very small categories (28 LCSAs) with the exception of one LCSA, had the statewide performance level above the 56.0 percent. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

[4] This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2010

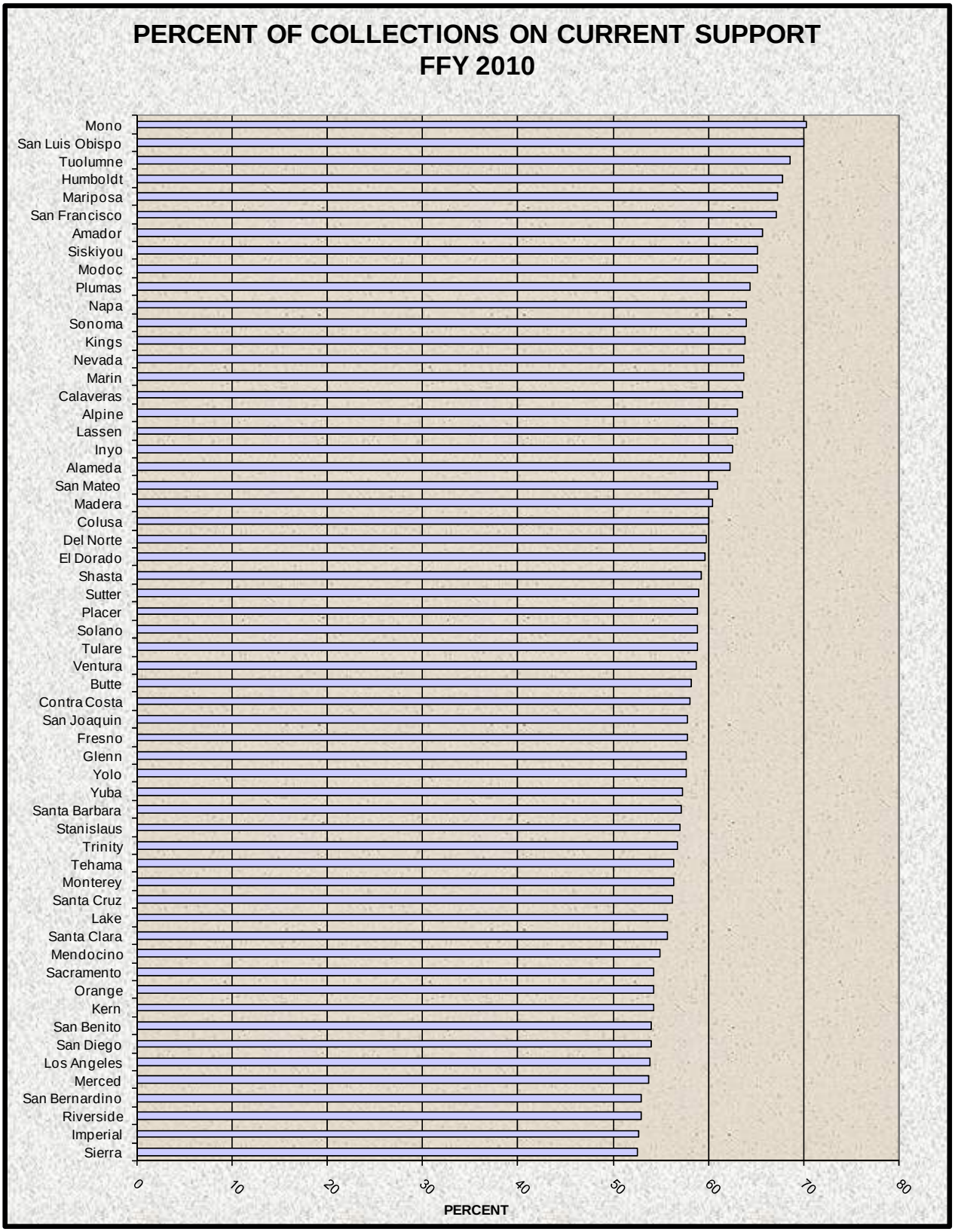
	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	$2,466,156,116	$1,379,984,190	56.0%
Alameda	77,461,115	48,263,623	62.3
Alpine	112,844	71,245	63.1
Amador	2,690,338	1,763,564	65.6
Butte	14,650,123	8,528,410	58.2
Calaveras	3,263,156	2,076,443	63.6
Colusa	1,911,471	1,146,114	60.0
Contra Costa	67,370,692	39,114,739	58.1
Del Norte	2,998,970	1,792,946	59.8
El Dorado	12,433,887	7,404,956	59.6
Fresno	82,239,648	47,550,677	57.8
Glenn	2,761,429	1,594,168	57.7
Humboldt	9,501,665	6,441,802	67.8
Imperial	25,563,650	13,470,728	52.7
Inyo	2,187,287	1,366,540	62.5
Kern	72,348,076	39,207,390	54.2
Kings	15,075,901	9,620,679	63.8
Lake	4,512,186	2,511,895	55.7
Lassen	3,139,178	1,979,352	63.1
Los Angeles	487,274,534	262,367,465	53.8
Madera	10,287,734	6,209,046	60.4
Marin	11,031,749	7,026,733	63.7
Mariposa	1,474,850	991,917	67.3
Mendocino	6,810,499	3,738,061	54.9
Merced	33,052,762	17,759,500	53.7
Modoc	852,218	555,252	65.2
Mono	792,610	556,260	70.2
Monterey	43,034,906	24,256,956	56.4
Napa	9,664,692	6,176,791	63.9
Nevada	7,246,800	4,615,835	63.7
Orange	220,295,770	119,648,671	54.3
Placer	21,092,903	12,424,901	58.9
Plumas	1,821,075	1,173,508	64.4
Riverside	147,660,511	78,170,899	52.9
Sacramento	118,689,470	64,465,739	54.3
San Benito	4,783,733	2,584,940	54.0
San Bernardino	185,780,839	98,547,579	53.0
San Diego	198,802,168	107,328,183	54.0
San Francisco	26,044,208	17,463,860	67.1
San Joaquin	60,507,854	34,989,179	57.8
San Luis Obispo	14,792,992	10,356,076	70.0
San Mateo	30,518,035	18,588,134	60.9
Santa Barbara	30,261,457	17,293,612	57.1
Santa Clara	96,149,931	53,515,672	55.7
Santa Cruz	16,046,614	9,023,526	56.2
Shasta	19,369,356	11,461,231	59.2
Sierra	234,980	123,548	52.6
Siskiyou	4,306,718	2,808,384	65.2
Solano	40,312,219	23,693,679	58.8
Sonoma	29,322,883	18,730,513	63.9
Stanislaus	50,215,889	28,621,661	57.0
Sutter	8,717,413	5,141,018	59.0
Tehama	6,316,918	3,563,553	56.4
Trinity	1,269,120	719,198	56.7
Tulare	38,015,238	22,342,105	58.8
Tuolumne	5,355,565	3,675,939	68.6
Ventura	56,937,250	33,395,877	58.7
Yolo	13,939,993	8,050,177	57.7
Yuba	6,850,043	3,923,740	57.3
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	6,066,338	3,911,252	64.5
Inyo/Mono	2,979,897	1,922,800	64.5
Santa Cruz/San Benito	20,830,347	11,608,466	55.7
Sierra/Nevada	7,481,780	4,739,383	63.3
Siskiyou/Modoc	5,158,936	3,363,636	65.2

SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2006 - 2010

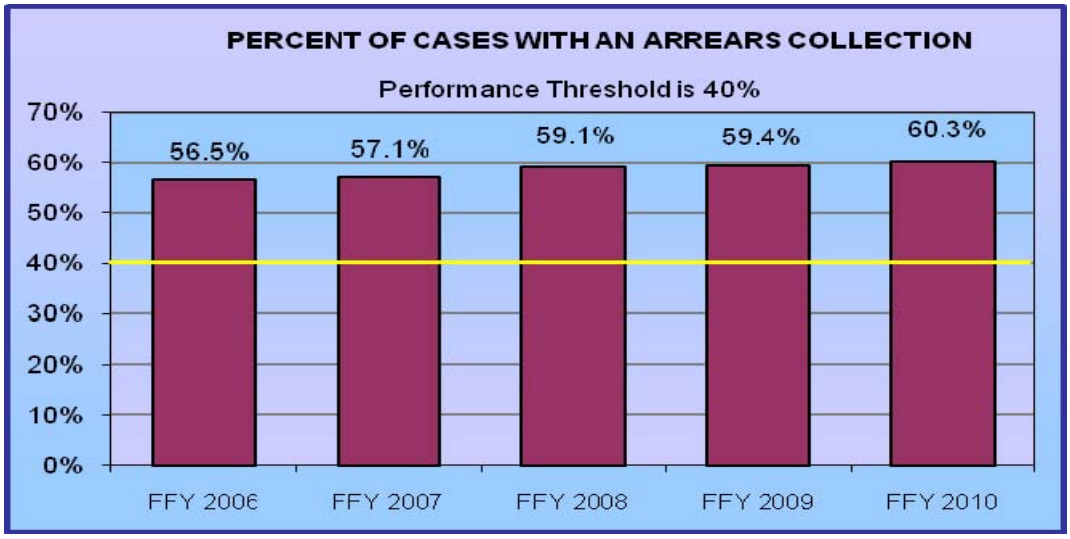
	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	50.4%	51.5%	52.8%	53.4%	56.0%	4.7%	11.0%
Alameda	61.5	62.2	62.6	61.0	62.3	2.2	1.3
Alpine	67.6	69.7	68.2	62.8	63.1	0.6	-6.7
Amador	64.3	63.2	62.0	61.8	65.6	6.1	2.0
Butte	51.4	52.8	51.2	53.1	58.2	9.6	13.3
Calaveras	56.4	57.3	58.0	58.7	63.6	8.4	12.7
Colusa	61.9	61.8	60.5	58.8	60.0	2.0	-3.2
Contra Costa	53.6	54.4	54.7	55.1	58.1	5.3	8.3
Del Norte	57.1	60.4	60.0	56.3	59.8	6.2	4.7
El Dorado	57.0	54.6	56.6	57.0	59.6	4.4	4.4
Fresno	51.2	52.5	52.8	54.6	57.8	5.9	12.9
Glenn	53.3	53.3	54.0	53.7	57.7	7.4	8.4
Humboldt	64.9	64.0	62.0	62.7	67.8	8.1	4.5
Imperial	45.8	47.0	49.0	49.9	52.7	5.7	15.0
Inyo	61.1	60.2	60.8	60.5	62.5	3.2	2.2
Kern	49.0	50.2	51.8	52.7	54.2	2.9	10.6
Kings	60.3	60.5	60.6	61.9	63.8	3.2	5.8
Lake	47.7	52.0	56.2	56.6	55.7	-1.7	16.7
Lassen	54.1	59.6	58.2	60.5	63.1	4.2	16.7
Los Angeles	45.4	45.7	48.3	50.8	53.8	5.9	18.6
Madera	53.1	56.0	58.4	58.0	60.4	4.1	13.6
Marin	67.7	67.6	68.5	62.1	63.7	2.6	-5.9
Mariposa	64.8	65.2	67.5	64.6	67.3	4.2	3.9
Mendocino	50.4	54.0	56.1	53.5	54.9	2.5	8.9
Merced	53.7	53.3	52.2	52.4	53.7	2.6	0.0
Modoc	58.4	61.5	60.9	60.9	65.2	7.1	11.5
Mono	62.3	68.0	68.5	65.7	70.2	6.9	12.7
Monterey	54.9	55.1	53.7	52.9	56.4	6.5	2.6
Napa	58.0	58.2	56.6	57.2	63.9	11.6	10.2
Nevada	58.3	56.2	56.9	56.8	63.7	12.2	9.3
Orange	53.9	54.8	54.0	53.0	54.3	2.5	0.7
Placer	57.0	57.1	57.6	58.0	58.9	1.6	3.4
Plumas	59.8	62.4	60.2	63.0	64.4	2.2	7.7
Riverside	44.7	48.1	50.8	51.2	52.9	3.3	18.5
Sacramento	47.0	48.7	50.3	52.6	54.3	3.3	15.5
San Benito	47.8	50.9	49.8	48.2	54.0	12.0	13.0
San Bernardino	45.6	48.5	51.0	50.5	53.0	5.0	16.4
San Diego	49.8	50.3	51.5	50.6	54.0	6.7	8.4
San Francisco	60.2	61.8	64.9	66.3	67.1	1.2	11.4
San Joaquin	49.7	51.3	53.3	54.3	57.8	6.5	16.4
San Luis Obispo	66.8	67.5	67.3	68.0	70.0	3.0	4.7
San Mateo	59.8	59.3	59.0	59.8	60.9	1.8	1.9
Santa Barbara	57.9	58.1	55.8	54.6	57.1	4.7	-1.2
Santa Clara	47.6	51.0	54.6	52.8	55.7	5.4	16.8
Santa Cruz	52.5	53.8	52.0	53.3	56.2	5.5	7.2
Shasta	52.0	53.6	56.0	57.4	59.2	3.1	13.7
Sierra	63.7	59.4	50.8	50.2	52.6	4.7	-17.4
Siskiyou	59.4	61.6	62.1	62.2	65.2	4.9	9.7
Solano	56.0	56.2	56.3	56.3	58.8	4.4	4.9
Sonoma	60.7	61.3	60.1	60.7	63.9	5.3	5.2
Stanislaus	53.1	54.4	54.2	54.7	57.0	4.2	7.3
Sutter	59.3	58.3	57.7	58.2	59.0	1.3	-0.5
Tehama	52.2	54.6	53.2	53.9	56.4	4.6	8.1
Trinity	50.0	51.9	52.4	56.0	56.7	1.2	13.3
Tulare	54.4	55.6	56.5	56.2	58.8	4.5	8.1
Tuolumne	66.5	68.4	67.6	66.3	68.6	3.5	3.3
Ventura	56.5	58.4	56.7	56.2	58.7	4.4	3.8
Yolo	53.1	53.5	53.6	55.3	57.7	4.5	8.8
Yuba	48.3	49.2	49.0	54.0	57.3	6.1	18.7
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	60.4	60.4	60.0	60.1	64.5	7.2	6.7
Inyo/Mono	61.4	62.4	63.1	62.0	64.5	4.0	5.0
Santa Cruz/San Benito	51.5	53.2	51.5	52.1	55.7	6.9	8.2
Sierra/Nevada	58.5	56.4	56.7	56.5	63.3	12.1	8.3
Siskiyou/Modoc	59.3	61.6	61.9	62.0	65.2	5.2	9.9

SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)


PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FFY 2010
Mono
San Luis Obispo
Tuolumne
Humboldt
Mariposa
San Francisco
Amador
Siskiyou
Modoc
Plumas
Napa
Sonoma
Kings
Nevada
Marin
Calaveras
Alpine
Lassen
Inyo
Alameda
San Mateo
Madera
Colusa
Del Norte
El Dorado
Shasta
Sutter
Placer
Solano
Tulare
Ventura
Butte
Contra Costa
San Joaquin
Fresno
Glenn
Yolo
Yuba
Santa Barbara
Stanislaus
Trinity
Tehama
Monterey
Santa Cruz
Lake
Santa Clara
Mendocino
Sacramento
Orange
Kern
San Benito
San Diego
Los Angeles
Merced
San Bernardino
Riverside
Imperial
Sierra
0
10
20
30
40
50
60
70
80
PERCENT

PERCENT OF CASES WITH AN ARREARS COLLECTION

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the FFY.[5] An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.



Percentage of cases with an arrears collection has increased annually since FFY 2006. In FFY 2010, the statewide performance for this performance measure is 60.3 percent, a 1.4 percentage increase from the prior year. The percentage change from FFY 2006 to FFY 2010 increased by 6.8 percent.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due. The Big Six LCSAs as a group, performed at the lowest level, with a combined total of 57.7 percent. The LCSAs in the small (consisting of 14 counties) and very small (consisting of 14 counties) caseload groupings reflected a combined average of 64.5 percent and 63.6 percent respectively. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

[5] This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

TABLE E
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEAR 2010

	Cases with Arrears Due*	Cases Paying Toward Arrears*	Percent of Cases with an Arrears Collection*
STATEWIDE	1,007,591	607,441	60.3%
Alameda	28,639	20,143	70.3
Alpine	64	46	71.9
Amador	1,319	824	62.5
Butte	10,280	6,521	63.4
Calaveras	1,720	1,086	63.1
Colusa	704	466	66.2
Contra Costa	22,176	14,193	64.0
Del Norte	2,378	1,457	61.3
El Dorado	5,873	4,011	68.3
Fresno	45,842	28,914	63.1
Glenn	1,634	947	58.0
Humboldt	5,469	3,813	69.7
Imperial	9,360	4,979	53.2
Inyo	1,064	635	59.7
Kern	35,286	19,850	56.3
Kings	7,540	4,595	60.9
Lake	2,513	1,670	66.5
Lassen	1,604	983	61.3
Los Angeles	203,428	114,822	56.4
Madera	4,912	3,120	63.5
Marin	2,754	1,831	66.5
Mariposa	668	439	65.7
Mendocino	4,063	2,491	61.3
Merced	14,938	8,288	55.5
Modoc	512	337	65.8
Mono	247	163	66.0
Monterey	15,555	9,160	58.9
Napa	3,925	2,560	65.2
Nevada	3,995	2,606	65.2
Orange	64,460	38,415	59.6
Placer	7,705	4,665	60.5
Plumas	994	706	71.0
Riverside	60,671	35,704	58.8
Sacramento	55,287	32,254	58.3
San Benito	2,549	1,523	59.7
San Bernardino	73,066	42,006	57.5
San Diego	74,950	43,831	58.5
San Francisco	12,573	8,251	65.6
San Joaquin	25,117	15,585	62.0
San Luis Obispo	4,656	3,332	71.6
San Mateo	9,979	6,568	65.8
Santa Barbara	11,162	6,932	62.1
Santa Clara	38,565	23,734	61.5
Santa Cruz	6,272	3,755	59.9
Shasta	11,567	7,089	61.3
Sierra	149	85	57.0
Siskiyou	2,825	1,847	65.4
Solano	17,073	10,570	61.9
Sonoma	12,841	8,606	67.0
Stanislaus	23,688	14,308	60.4
Sutter	4,748	2,737	57.6
Tehama	3,872	2,322	60.0
Trinity	812	502	61.8
Tulare	23,979	14,226	59.3
Tuolumne	2,563	1,692	66.0
Ventura	19,739	13,375	67.8
Yolo	7,316	4,345	59.4
Yuba	4,084	2,354	57.6
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	3,103	1,956	63.0
Inyo/Mono	1,311	798	60.9
Santa Cruz/San Benito	8,821	5,278	59.8
Sierra/Nevada	4,144	2,691	64.9
Siskiyou/Modoc	3,337	2,184	65.4

SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

Due to adjustments made to the OCSE 157, lines 28 and 29 statewide total counts were reduced by 14,133 and 4,828 respectively. Therefore, the sum of the individual LCSA data for lines 28 and 29 will not equal the statewide total.

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE E-1
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	56.5%	57.1%	59.1%	59.4%	60.3%	1.4%	6.8%
Alameda	71.0	70.4	73.8	71.6	70.3	-1.8	-0.9
Alpine	67.9	69.3	69.0	67.5	71.9	6.5	5.9
Amador	66.6	64.7	65.4	63.7	62.5	-1.9	-6.1
Butte	59.9	60.0	61.6	61.9	63.4	2.6	6.0
Calaveras	61.1	60.6	63.0	61.0	63.1	3.6	3.3
Colusa	63.9	68.0	68.1	66.4	66.2	-0.4	3.6
Contra Costa	60.9	62.3	64.1	63.9	64.0	0.2	5.1
Del Norte	62.3	66.5	65.9	60.5	61.3	1.2	-1.6
El Dorado	66.9	67.0	65.3	66.2	68.3	3.2	2.1
Fresno	58.1	58.6	61.5	60.9	63.1	3.6	8.6
Glenn	59.6	59.6	60.6	59.8	58.0	-3.0	-2.8
Humboldt	69.2	68.7	67.8	66.9	69.7	4.2	0.8
Imperial	53.9	53.1	55.4	54.4	53.2	-2.1	-1.3
Inyo	63.9	61.1	61.0	58.5	59.7	2.1	-6.6
Kern	57.4	56.5	57.6	57.0	56.3	-1.2	-1.9
Kings	62.5	61.9	60.1	59.5	60.9	2.5	-2.5
Lake	60.6	63.9	70.1	67.8	66.5	-2.0	9.7
Lassen	63.0	64.7	64.1	61.8	61.3	-0.8	-2.8
Los Angeles	47.0	47.3	49.6	53.5	56.4	5.5	20.0
Madera	61.4	64.8	65.0	62.9	63.5	1.0	3.4
Marin	68.4	67.6	70.2	64.7	66.5	2.8	-2.7
Mariposa	69.6	69.3	71.1	66.3	65.7	-0.8	-5.6
Mendocino	62.0	61.7	62.4	61.4	61.3	-0.1	-1.2
Merced	57.8	56.9	57.1	54.7	55.5	1.5	-4.0
Modoc	62.6	66.3	67.5	66.2	65.8	-0.5	5.1
Mono	67.8	71.6	76.7	72.5	66.0	-8.9	-2.7
Monterey	59.6	59.3	59.9	58.6	58.9	0.6	-1.3
Napa	65.7	65.6	65.2	63.3	65.2	3.1	-0.8
Nevada	61.6	63.2	64.8	63.7	65.2	2.4	5.9
Orange	59.4	59.5	60.1	58.6	59.6	1.7	0.3
Placer	62.5	62.1	64.2	61.0	60.5	-0.8	-3.1
Plumas	66.4	65.8	68.9	66.5	71.0	6.8	7.0
Riverside	53.1	59.8	61.5	58.2	58.8	1.1	10.8
Sacramento	57.0	57.8	59.8	58.2	58.3	0.3	2.3
San Benito	54.5	58.9	57.2	56.0	59.7	6.8	9.7
San Bernardino	55.7	56.4	59.7	56.7	57.5	1.4	3.3
San Diego	55.7	56.6	57.1	58.3	58.5	0.4	4.9
San Francisco	59.8	60.4	63.5	65.5	65.6	0.2	9.7
San Joaquin	59.5	59.9	62.7	60.7	62.0	2.2	4.4
San Luis Obispo	72.4	75.6	74.3	72.7	71.6	-1.6	-1.1
San Mateo	65.2	65.8	67.4	65.2	65.8	1.0	1.0
Santa Barbara	65.5	63.7	65.6	62.3	62.1	-0.3	-5.2
Santa Clara	56.6	57.1	63.2	61.0	61.5	0.9	8.8
Santa Cruz	58.9	60.1	62.8	58.3	59.9	2.7	1.6
Shasta	60.4	61.3	62.5	61.8	61.3	-0.9	1.4
Sierra	62.2	59.6	61.2	62.2	57.0	-8.3	-8.3
Siskiyou	63.9	63.9	64.4	62.4	65.4	4.9	2.4
Solano	60.8	60.8	62.7	60.6	61.9	2.2	1.9
Sonoma	65.9	65.8	65.6	65.0	67.0	3.1	1.7
Stanislaus	58.9	59.2	62.4	60.2	60.4	0.3	2.5
Sutter	61.6	62.0	59.2	58.5	57.6	-1.4	-6.4
Tehama	60.0	60.9	64.0	60.6	60.0	-1.1	-0.1
Trinity	56.4	57.6	59.2	58.2	61.8	6.2	9.5
Tulare	58.6	58.1	58.9	57.3	59.3	3.6	1.2
Tuolumne	67.0	68.6	68.3	66.7	66.0	-1.0	-1.5
Ventura	67.8	69.9	69.1	66.5	67.8	2.0	-0.1
Yolo	59.1	59.9	58.4	57.4	59.4	3.4	0.4
Yuba	55.6	56.6	60.0	57.5	57.6	0.3	3.6
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	63.6	62.6	64.1	62.3	63.0	1.2	-0.8
Inyo/Mono	64.7	63.2	64.1	61.1	60.9	-0.4	-6.0
Santa Cruz/San Benito	57.8	59.8	61.2	57.6	59.8	3.8	3.6
Sierra/Nevada	61.6	63.0	64.6	63.6	64.9	2.0	5.4
Siskiyou/Modoc	63.7	64.3	64.9	62.9	65.4	4.0	2.8

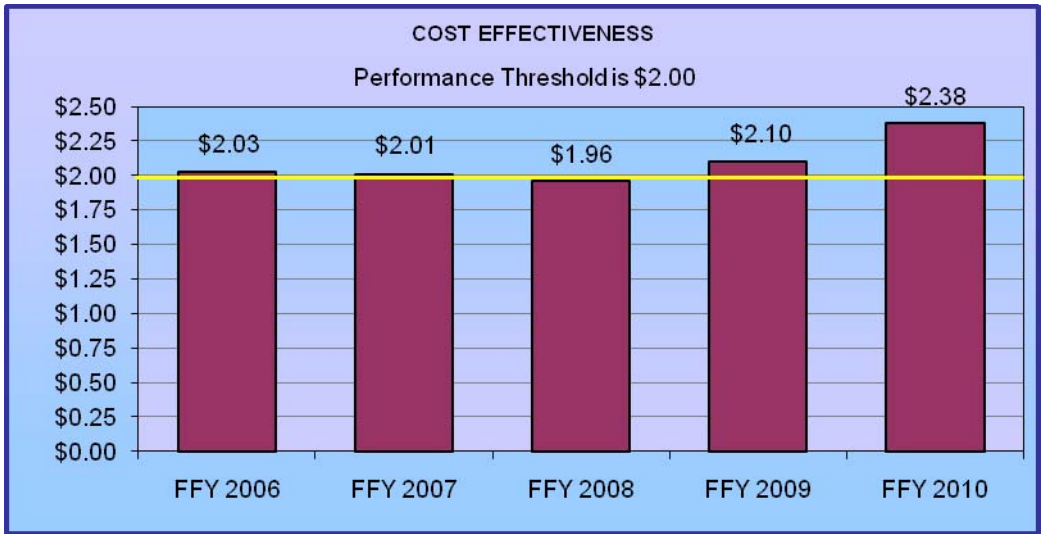
SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

PERCENT OF CASES WITH AN ARREARS COLLECTION
FFY 2010
Alpine
San Luis Obispo
Plumas
Alameda
Humboldt
El Dorado
Ventura
Sonoma
Marin
Lake
Colusa
Mono
Tuolumne
Modoc
San Mateo
Mariposa
San Francisco
Siskiyou
Nevada
Napa
Contra Costa
Madera
Butte
Calaveras
Fresno
Amador
Santa Barbara
San Joaquin
Solano
Trinity
Santa Clara
Lassen
Del Norte
Mendocino
Shasta
Kings
Placer
Stanislaus
Tehama
Santa Cruz
San Benito
Inyo
Orange
Yolo
Tulare
Monterey
Riverside
San Diego
Sacramento
Glenn
Sutter
Yuba
San Bernardino
Sierra
Los Angeles
Kern
Merced
Imperial
0 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80
PERCENT

COST EFFECTIVENESS

Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.[6] This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.



California achieved a cost effectiveness ratio of $2.38 in FFY 2010, a 13.3 percentage increase from $2.10 that was reported in the previous FFY. This is the largest single-year improvement for California on this measure. As a result, cost-effectiveness met the performance threshold of $2.00 for FFY 2010. Over the past five years, cost effectiveness went from $2.03 in FFY 2006 to $2.38 in FFY 2010, an increase of 17.2 percent.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Beginning in FFY 2010, individual LCSA totals (taken from the CS 356 Report) have been adjusted for shared services.

[6] The cost effective dollar figure is calculated from the data reported on the OCSE 34-A Report Line 4b (Collections Sent to Other States), plus Line 4c (Collections Sent to Other Counties), Line 8 (Total Collections Distributed), and Line 11 (Fees Retained by Other States), divided by OCSE 396-A Report Line 7 (Total Costs Claimed) less Line 1c (Non IV-D Costs). The minimum federal performance threshold is $2.00.

The LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The Big Six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher level as a group than the rest of the state, reflecting cost effectiveness of $3.13. The twelve LCSAs (consisting of 14 counties) in the small caseloads grouping performed the lowest in comparison as a group with a ratio of $2.50.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of $4.93 to a low of $1.80. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Table F and F-1 on pages 28 and 29.

TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2010

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	$942,804,046	$2,245,277,796	$2.38
Alameda	26,188,801	78,583,023	3.00
Amador/Alpine/Calaveras	2,583,998	6,139,380	2.38
Butte	7,334,830	15,997,414	2.18
Colusa	649,241	1,721,639	2.65
Contra Costa	18,720,683	59,667,267	3.19
Del Norte	1,730,631	3,168,541	1.83
El Dorado	4,772,077	12,559,921	2.63
Fresno	21,629,725	84,150,502	3.89
Glenn	701,156	2,598,120	3.71
Humboldt	4,792,619	11,043,561	2.30
Imperial	4,101,331	20,204,949	4.93
Inyo/Mono	1,148,151	2,927,917	2.55
Kern	20,948,620	66,864,161	3.19
Kings	3,710,475	14,732,345	3.97
Lake	2,388,713	4,531,907	1.90
Lassen	885,532	3,011,101	3.40
Los Angeles	172,934,590	448,772,607	2.60
Madera	3,050,251	9,310,724	3.05
Marin	3,825,164	10,814,317	2.83
Mariposa	652,848	1,429,798	2.19
Mendocino	2,763,169	6,785,352	2.46
Merced	8,944,871	26,991,445	3.02
Monterey	10,982,783	37,615,166	3.42
Napa	3,973,934	9,363,550	2.36
Orange	54,773,532	177,912,496	3.25
Placer	6,038,809	19,075,394	3.16
Plumas	703,934	1,970,249	2.80
Riverside	35,104,204	130,327,641	3.71
Sacramento	32,205,678	106,398,704	3.30
San Bernardino	37,231,268	155,736,507	4.18
San Diego	49,274,310	174,815,897	3.55
San Francisco	13,391,214	27,421,638	2.05
San Joaquin	15,390,090	53,317,082	3.46
San Luis Obispo	4,664,993	14,478,551	3.10
San Mateo	10,868,108	29,302,982	2.70
Santa Barbara	9,566,988	26,261,623	2.75
Santa Clara	37,290,061	90,125,368	2.42
Santa Cruz/San Benito	8,485,070	18,985,869	2.24
Shasta	7,379,262	19,579,534	2.65
Sierra/Nevada	3,732,446	8,662,994	2.32
Siskiyou/Modoc	3,082,953	5,554,372	1.80
Solano	11,948,671	37,947,207	3.18
Sonoma	14,460,379	29,743,711	2.06
Stanislaus	15,096,193	47,617,391	3.15
Sutter	3,009,867	8,588,803	2.85
Tehama	1,825,866	6,153,689	3.37
Trinity	654,993	1,402,323	2.14
Tulare	13,829,981	37,693,489	2.73
Tuolumne	2,052,286	5,385,757	2.62
Ventura	19,906,925	52,196,839	2.62
Yolo	5,899,841	13,159,032	2.23
Yuba	3,434,953	6,721,521	1.96

SOURCE: OCSE 396-A Line 1c (Non IV-D Costs), Line 7 (Total Costs Claimed); and OCSE 34-A Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Other Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States)

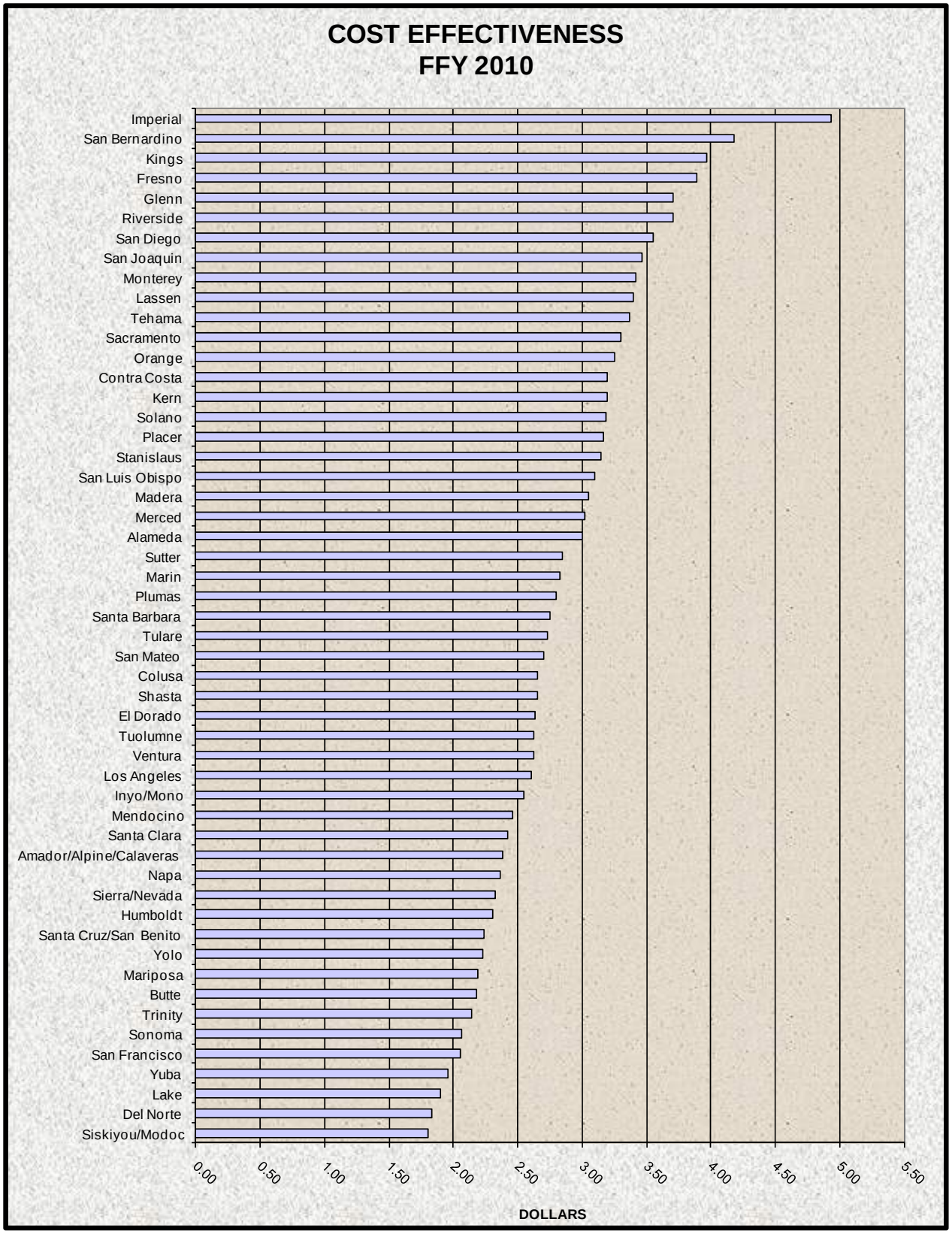
*Total includes state-only costs of $192,086,978.

**Statewide total has been adjusted for suspended collections in the amount of ($243,567).

TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	$2.03	$2.01	$1.96	$2.10	$2.38	13.3%	17.2%
Alameda	3.21	3.21	3.18	3.04	3.00	-1.4	-6.6
Amador/Alpine/Calaveras	2.10	2.46	2.12	2.31	2.38	3.0	13.3
Butte	2.03	2.41	2.23	2.25	2.18	-3.1	7.5
Colusa	2.77	2.87	2.45	2.61	2.65	1.5	-4.2
Contra Costa	3.02	3.03	3.26	3.23	3.19	-1.2	5.6
Del Norte	1.56	1.60	1.69	1.55	1.83	18.1	17.4
El Dorado	2.81	2.86	2.80	2.77	2.63	-4.9	-6.2
Fresno	3.34	3.73	3.52	3.65	3.89	6.5	16.6
Glenn	3.27	3.32	3.12	3.14	3.71	18.1	13.4
Humboldt	2.51	2.63	2.46	2.21	2.30	4.1	-8.4
Imperial	4.26	4.70	4.95	4.75	4.93	3.6	15.5
Inyo/Mono	2.46	2.50	2.41	2.53	2.55	0.9	3.6
Kern	2.82	2.88	3.22	3.23	3.19	-1.3	13.3
Kings	3.08	3.27	3.48	3.43	3.97	15.8	28.9
Lake	2.14	2.15	2.14	1.89	1.90	0.5	-11.2
Lassen	2.76	3.09	3.16	2.92	3.40	16.5	23.2
Los Angeles	2.88	2.72	2.91	2.64	2.60	-1.5	-9.6
Madera	3.08	3.26	3.43	3.05	3.05	-0.1	-0.8
Marin	2.85	2.73	3.28	2.62	2.83	7.9	-0.8
Mariposa	2.20	2.23	2.12	2.22	2.19	-1.4	-0.5
Mendocino	2.40	2.56	2.76	2.54	2.46	-3.1	2.5
Merced	2.95	3.18	3.28	2.99	3.02	0.9	2.3
Monterey	3.09	3.23	3.18	3.37	3.42	1.5	10.7
Napa	2.38	2.28	2.58	2.38	2.36	-0.8	-0.8
Orange	3.04	3.03	3.23	3.17	3.25	2.4	6.9
Placer	2.97	2.89	2.99	2.93	3.16	7.7	6.3
Plumas	2.37	2.37	2.34	2.34	2.80	19.7	18.1
Riverside	2.99	3.53	3.17	3.48	3.71	6.8	24.1
Sacramento	3.33	3.29	3.30	3.33	3.30	-0.7	-0.9
San Bernardino	3.61	3.80	3.91	3.86	4.18	8.5	15.9
San Diego	3.17	3.18	3.47	3.41	3.55	4.1	11.9
San Francisco	2.20	2.20	2.19	2.03	2.05	1.0	-6.8
San Joaquin	3.25	3.36	3.73	3.29	3.46	5.3	6.6
San Luis Obispo	2.87	2.94	3.11	3.01	3.10	3.1	8.2
San Mateo	2.42	2.43	2.50	2.56	2.70	5.5	11.5
Santa Barbara	2.84	2.76	2.87	2.83	2.75	-2.9	-3.4
Santa Clara	2.51	2.63	2.58	2.48	2.42	-2.5	-3.8
Santa Cruz/San Benito	2.50	2.35	2.30	2.07	2.24	8.1	-10.4
Shasta	2.46	2.50	2.83	2.79	2.65	-4.9	7.8
Sierra/Nevada	1.95	1.73	1.69	1.69	2.32	37.3	19.0
Siskiyou/Modoc	1.62	1.92	1.74	1.69	1.80	6.5	11.1
Solano	2.97	3.09	3.05	3.05	3.18	4.2	6.8
Sonoma	2.08	2.14	1.96	1.93	2.06	6.7	-1.2
Stanislaus	2.78	2.77	2.85	3.02	3.15	4.3	13.3
Sutter	2.91	3.09	3.10	3.05	2.85	-6.4	-2.1
Tehama	3.46	3.68	3.67	3.76	3.37	-10.3	-2.7
Trinity	2.05	2.12	2.56	2.29	2.14	-6.4	4.3
Tulare	2.44	2.67	2.41	2.54	2.73	7.5	11.9
Tuolumne	2.81	2.90	2.90	2.93	2.62	-10.6	-6.8
Ventura	2.60	2.57	2.54	2.58	2.62	1.8	0.9
Yolo	2.18	2.20	2.22	2.15	2.23	3.7	2.3
Yuba	1.65	1.64	1.66	1.68	1.96	16.7	18.8

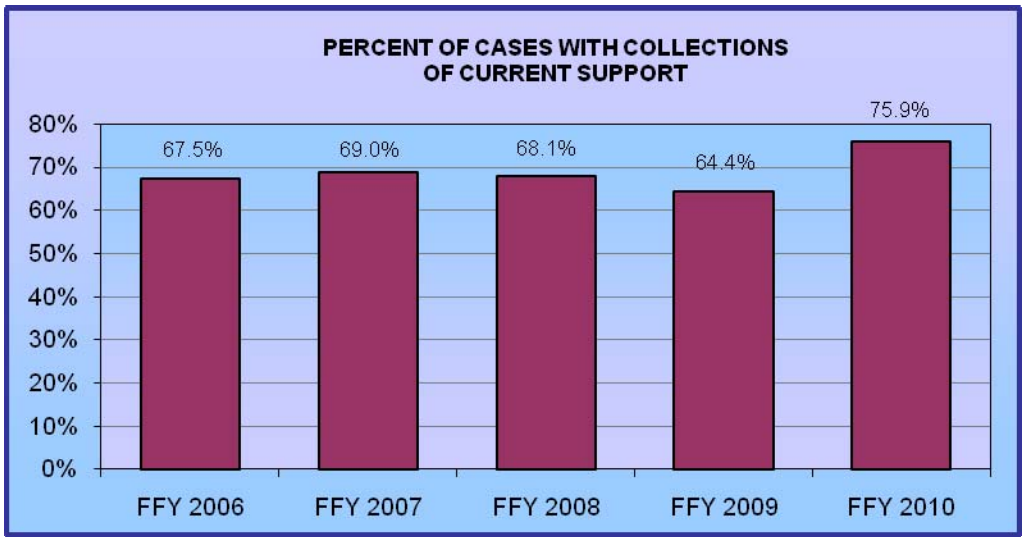
SOURCE: Due to reformatting of the OCSE 34, for FFYs 2008, 2009 and 2010, the OCSE 34-A lines are Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Other Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States); OCSE 396-A Line 1c (Non IV-D Costs), Line 7 (Total Costs Claimed). For FFYs 2006 and 2007, the OCSE 34 lines were Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), and Line 13 (Fees Retained by Other States); the OCSE 396-A lines are Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs).


COST EFFECTIVENESS
FFY 2010
Imperial
San Bernardino
Kings
Fresno
Glenn
Riverside
San Diego
San Joaquin
Monterey
Lassen
Tehama
Sacramento
Orange
Contra Costa
Kern
Solano
Placer
Stanislaus
San Luis Obispo
Madera
Merced
Alameda
Sutter
Marin
Plumas
Santa Barbara
Tulare
San Mateo
Colusa
Shasta
El Dorado
Tuolumne
Ventura
Los Angeles
Inyo/Mono
Mendocino
Santa Clara
Amador/Alpine/Calaveras
Napa
Sierra/Nevada
Humboldt
Santa Cruz/San Benito
Yolo
Mariposa
Butte
Trinity
Sonoma
San Francisco
Yuba
Lake
Del Norte
Siskiyou/Modoc
0.00
0.50
1.00
1.50
2.00
2.50
3.00
3.50
4.00
4.50
5.00
5.50
DOLLARS

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

In FFY 2010, there was a 17.8 percent increase in this measure from FFY 2009 .

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.[7] Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.



In FFY 2010, there were 453,524 cases paying toward current child support for the 597,876 cases with current support due, which equates to 75.9 percent of the total cases owing current support in California. Percent of cases with collections of current support have maintained above 64 percent over the last five years. There was a percentage increase of 17.8 percent from the prior year and a 12.4 percent increase from FFY 2006.

The LCSAs with smaller caseloads performed better than the LCSAs with larger caseloads. For FFY 2010, the differences amongst the LCSAs ranged in percentages from a low of 66.7 percent to a high of 87.3 percent. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

[7] The performance level for this measure is calculated from data reported on the OCSE 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2010

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	597,876	453,524	75.9%
Alameda	17,620	14,343	81.4
Alpine	24	19	79.2
Amador	791	635	80.3
Butte	4,704	3,765	80.0
Calaveras	952	758	79.6
Colusa	503	412	81.9
Contra Costa	14,169	10,996	77.6
Del Norte	1,224	925	75.6
El Dorado	3,143	2,595	82.6
Fresno	23,498	18,668	79.4
Glenn	883	681	77.1
Humboldt	2,995	2,553	85.2
Imperial	6,111	4,269	69.9
Inyo	575	459	79.8
Kern	19,983	14,459	72.4
Kings	4,389	3,537	80.6
Lake	1,232	965	78.3
Lassen	903	720	79.7
Los Angeles	120,609	87,845	72.8
Madera	3,269	2,578	78.9
Marin	1,943	1,567	80.6
Mariposa	457	358	78.3
Mendocino	2,041	1,521	74.5
Merced	9,707	7,133	73.5
Modoc	268	218	81.3
Mono	174	146	83.9
Monterey	9,841	7,297	74.1
Napa	2,363	1,936	81.9
Nevada	2,045	1,608	78.6
Orange	43,880	32,725	74.6
Placer	4,743	3,654	77.0
Plumas	562	487	86.7
Riverside	36,211	26,755	73.9
Sacramento	31,112	23,079	74.2
San Benito	1,428	1,041	72.9
San Bernardino	47,179	34,503	73.1
San Diego	47,909	35,002	73.1
San Francisco	6,456	5,421	84.0
San Joaquin	15,814	12,163	76.9
San Luis Obispo	3,767	3,290	87.3
San Mateo	6,470	5,188	80.2
Santa Barbara	7,137	5,578	78.2
Santa Clara	21,523	16,311	75.8
Santa Cruz	3,682	2,754	74.8
Shasta	5,782	4,508	78.0
Sierra	78	52	66.7
Siskiyou	1,407	1,151	81.8
Solano	10,052	7,729	76.9
Sonoma	7,563	6,257	82.7
Stanislaus	13,049	10,017	76.8
Sutter	2,528	1,875	74.2
Tehama	1,992	1,506	75.6
Trinity	381	281	73.8
Tulare	12,562	9,833	78.3
Tuolumne	1,512	1,228	81.2
Ventura	12,711	10,193	80.2
Yolo	3,588	2,701	75.3
Yuba	2,056	1,543	75.0
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,767	1,412	79.9
Inyo/Mono	749	605	80.8
Santa Cruz/San Benito	5,110	3,795	74.3
Sierra/Nevada	2,123	1,660	78.2
Siskiyou/Modoc	1,675	1,369	81.7

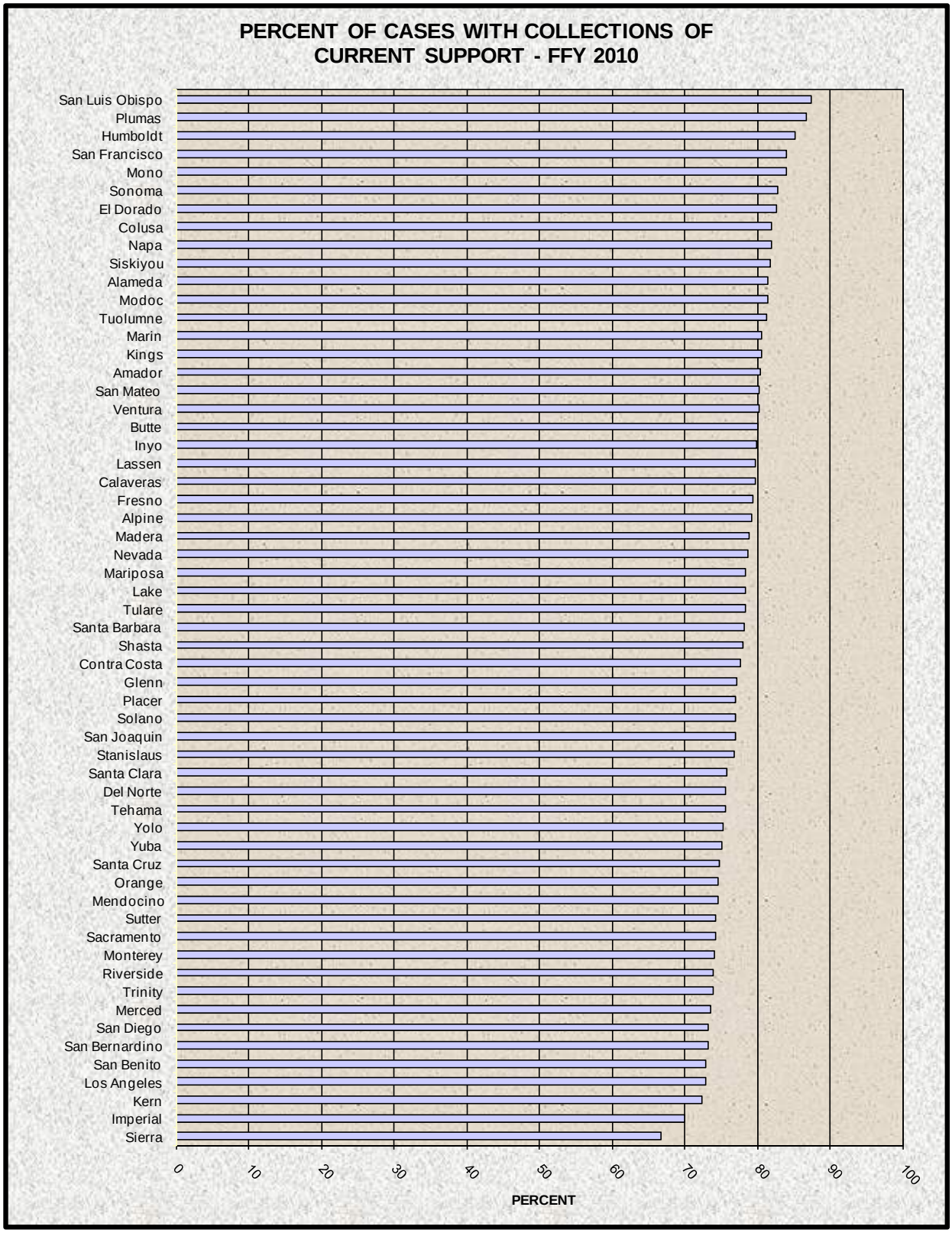
SOURCE: CS 1257, Line 44 (Cases With Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 11,674 and 6,267 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

TABLE G-1
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	67.5%	69.0%	68.1%	64.4%	75.9%	17.8%	12.4%
Alameda	79.6	80.7	80.3	77.4	81.4	5.2	2.2
Alpine	78.4	83.3	64.5	50.0	79.2	58.3	1.0
Amador	78.3	76.8	75.4	66.5	80.3	20.8	2.6
Butte	72.2	73.0	72.0	63.8	80.0	25.4	10.9
Calaveras	73.4	71.6	72.6	61.5	79.6	29.5	8.4
Colusa	76.0	78.3	73.8	71.8	81.9	14.0	7.8
Contra Costa	72.5	73.8	69.0	66.3	77.6	17.0	7.1
Del Norte	70.7	75.6	71.8	58.1	75.6	30.1	6.8
El Dorado	76.3	74.4	76.4	52.9	82.6	55.9	8.2
Fresno	70.6	72.2	69.9	63.3	79.4	25.5	12.5
Glenn	68.7	70.0	74.4	63.6	77.1	21.2	12.3
Humboldt	79.4	81.0	78.2	60.6	85.2	40.7	7.4
Imperial	65.3	66.4	62.3	62.2	69.9	12.2	7.0
Inyo	76.7	76.0	72.4	60.5	79.8	31.9	4.1
Kern	68.4	68.0	66.5	66.0	72.4	9.6	5.8
Kings	76.0	76.5	73.8	64.1	80.6	25.8	6.1
Lake	69.1	72.0	76.2	67.9	78.3	15.4	13.3
Lassen	71.3	72.3	72.8	56.9	79.7	40.0	11.8
Los Angeles	59.2	59.9	62.6	61.4	72.8	18.5	23.0
Madera	71.7	74.3	71.7	65.6	78.9	20.2	10.0
Marin	82.4	80.8	81.7	70.3	80.6	14.8	-2.1
Mariposa	77.6	78.6	73.6	70.9	78.3	10.6	1.0
Mendocino	70.0	71.3	69.9	61.9	74.5	20.4	6.5
Merced	68.0	68.3	65.2	61.0	73.5	20.5	8.1
Modoc	71.8	75.5	74.6	66.9	81.3	21.7	13.3
Mono	78.4	79.7	82.3	77.0	83.9	8.9	7.1
Monterey	72.7	72.0	68.7	68.0	74.1	9.1	2.0
Napa	74.8	75.1	74.2	66.7	81.9	22.9	9.5
Nevada	73.9	75.3	76.3	58.8	78.6	33.8	6.4
Orange	71.6	73.4	70.5	66.9	74.6	11.4	4.1
Placer	74.9	74.7	71.6	65.5	77.0	17.6	2.8
Plumas	79.2	80.2	81.4	65.8	86.7	31.7	9.5
Riverside	62.9	69.3	67.3	63.7	73.9	16.0	17.5
Sacramento	65.6	68.4	65.3	65.2	74.2	13.8	13.0
San Benito	65.3	67.5	67.5	59.7	72.9	22.1	11.7
San Bernardino	65.9	68.3	66.6	60.6	73.1	20.7	10.9
San Diego	67.7	69.5	66.6	67.0	73.1	9.0	7.9
San Francisco	73.9	75.9	77.4	72.9	84.0	15.3	13.6
San Joaquin	68.3	69.7	71.2	58.0	76.9	32.6	12.7
San Luis Obispo	83.6	84.2	83.2	71.8	87.3	21.7	4.4
San Mateo	77.1	77.1	72.5	73.5	80.2	9.1	4.0
Santa Barbara	77.1	76.8	72.5	66.1	78.2	18.3	1.3
Santa Clara	67.0	69.4	69.1	67.0	75.8	13.1	13.1
Santa Cruz	69.0	70.1	70.0	62.4	74.8	19.9	8.4
Shasta	72.0	73.1	71.7	66.5	78.0	17.2	8.3
Sierra	81.1	78.6	69.0	48.7	66.7	36.9	-17.8
Siskiyou	74.2	77.3	71.9	64.4	81.8	27.1	10.3
Solano	73.7	74.0	68.9	65.7	76.9	17.0	4.4
Sonoma	77.0	77.7	77.3	67.5	82.7	22.5	7.5
Stanislaus	70.6	72.4	69.2	65.9	76.8	16.5	8.7
Sutter	74.4	73.2	71.1	59.6	74.2	24.5	-0.3
Tehama	70.9	72.2	73.7	59.6	75.6	26.9	6.7
Trinity	69.5	73.0	66.4	56.6	73.8	30.4	6.2
Tulare	70.6	71.5	66.6	65.2	78.3	20.1	10.8
Tuolumne	78.0	81.4	77.6	64.9	81.2	25.1	4.1
Ventura	75.3	80.3	75.5	72.6	80.2	10.4	6.4
Yolo	70.4	71.3	71.6	55.9	75.3	34.6	7.0
Yuba	66.2	66.7	64.6	55.8	75.0	34.5	13.3
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	75.7	74.1	73.7	63.4	79.9	26.1	5.6
Inyo/Mono	77.1	76.9	74.8	64.2	80.8	25.9	4.8
Santa Cruz/San Benito	68.1	69.4	69.3	61.7	74.3	20.5	9.1
Sierra/Nevada	74.3	75.4	76.0	58.3	78.2	34.1	5.3
Siskiyou/Modoc	73.8	77.0	72.3	64.8	81.7	26.2	10.8

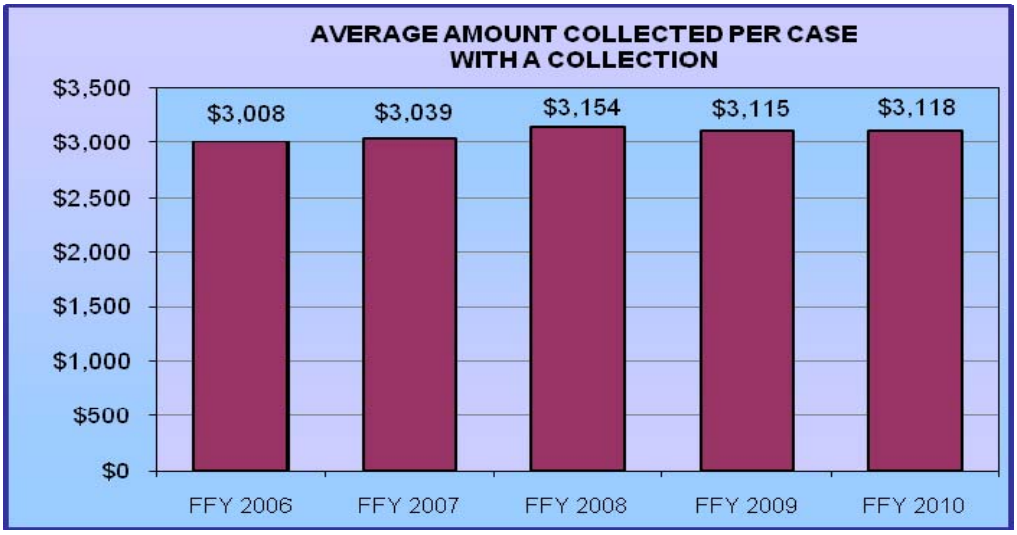
SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)


PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT - FFY 2010
San Luis Obispo
Plumas
Humboldt
San Francisco
Mono
Sonoma
El Dorado
Colusa
Napa
Siskiyou
Alameda
Modoc
Tuolumne
Marin
Kings
Amador
San Mateo
Ventura
Butte
Inyo
Lassen
Calaveras
Fresno
Alpine
Madera
Nevada
Mariposa
Lake
Tulare
Santa Barbara
Shasta
Contra Costa
Glenn
Placer
Solano
San Joaquin
Stanislaus
Santa Clara
Del Norte
Tehama
Yolo
Yuba
Santa Cruz
Orange
Mendocino
Sutter
Sacramento
Monterey
Riverside
Trinity
Merced
San Diego
San Bernardino
San Benito
Los Angeles
Kern
Imperial
Sierra
0
10
20
30
40
50
60
70
80
90
100
PERCENT

AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.[8]

Since FFY 2006 statewide collections per case have increased by 3.7 percent.



In FFY 2010, LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs.

California's total child support collected and distributed, as reported on the annual OCSE 157 Report, was approximately $2.3 billion in FFY 2010. In spite of the economic downturn and reduced collections by wage assignment, collections remained stable. California even had a slight increase in collections per case from the prior FFY. Since FFY 2006, the statewide collections per case have increased by 3.7 percent.

The LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs. The Big Six LCSAs with the largest caseload and collections averaged $3,244 per case as a group, and the eleven LCSAs with the smallest caseload (consisting of 14 counties) averaged $2,721 per case as a group. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table I, page 39 of this report.

[8] The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

TABLE H
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2010

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	$2,253,673,095	722,857	$3,118
Alameda	78,025,990	23,067	3,383
Alpine	106,072	49	2,165
Amador	2,709,675	943	2,873
Butte	15,977,163	7,318	2,183
Calaveras	3,374,770	1,214	2,780
Colusa	1,721,715	537	3,206
Contra Costa	60,041,828	16,722	3,591
Del Norte	3,153,364	1,660	1,900
El Dorado	12,630,336	4,597	2,748
Fresno	84,319,277	32,704	2,578
Glenn	2,612,966	1,061	2,463
Humboldt	11,113,792	4,362	2,548
Imperial	20,420,919	5,989	3,410
Inyo	2,125,311	754	2,819
Kern	67,241,459	23,054	2,917
Kings	14,934,876	5,442	2,744
Lake	4,574,948	1,844	2,481
Lassen	3,018,173	1,161	2,600
Los Angeles	451,593,139	139,013	3,249
Madera	9,346,994	3,712	2,518
Marin	10,717,913	2,244	4,776
Mariposa	1,462,865	524	2,792
Mendocino	6,709,508	2,830	2,371
Merced	27,580,442	10,166	2,713
Modoc	856,525	382	2,242
Mono	792,218	200	3,961
Monterey	37,786,920	10,882	3,472
Napa	9,545,198	2,992	3,190
Nevada	8,479,319	2,904	2,920
Orange	181,152,530	46,855	3,866
Placer	19,642,580	5,499	3,572
Plumas	1,985,363	806	2,463
Riverside	129,811,877	41,531	3,126
Sacramento	105,859,253	37,933	2,791
San Benito	4,511,091	1,673	2,696
San Bernardino	155,324,785	50,577	3,071
San Diego	173,361,972	53,073	3,266
San Francisco	27,504,252	9,472	2,904
San Joaquin	53,446,811	18,274	2,925
San Luis Obispo	14,427,312	4,189	3,444
San Mateo	29,318,333	7,743	3,786
Santa Barbara	26,289,357	8,242	3,190
Santa Clara	90,485,668	27,533	3,286
Santa Cruz	14,704,848	4,402	3,340
Shasta	19,888,455	8,128	2,447
Sierra	246,266	93	2,648
Siskiyou	4,807,170	2,135	2,252
Solano	38,082,669	12,165	3,131
Sonoma	30,000,594	10,055	2,984
Stanislaus	47,941,773	16,266	2,947
Sutter	8,695,782	3,041	2,860
Tehama	6,173,209	2,632	2,345
Trinity	1,416,554	549	2,580
Tulare	37,981,732	16,344	2,324
Tuolumne	5,553,588	2,000	2,777
Ventura	51,935,256	15,772	3,293
Yolo	13,366,617	4,893	2,732
Yuba	6,783,726	2,655	2,555
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	6,190,517	2,206	2,806
Inyo/Mono	2,917,529	954	3,058
Santa Cruz/San Benito	19,215,940	6,075	3,163
Sierra/Nevada	8,725,585	2,997	2,911
Siskiyou/Modoc	5,663,695	2,517	2,250

SOURCE: OCSE 157, Line 18 (Cases With Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

TABLE H-1
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	$3,008	$3,039	$3,154	$3,115	$3,118	0.1%	3.7%
Alameda	3,336	3,331	3,419	3,378	3,383	0.1	1.4
Alpine	2,214	2,248	2,062	1,963	2,165	10.3	-2.2
Amador	2,811	2,965	2,892	2,919	2,873	-1.6	2.2
Butte	2,181	2,212	2,336	2,250	2,183	-3.0	0.1
Calaveras	2,337	2,570	2,686	2,736	2,780	1.6	18.9
Colusa	2,821	2,879	3,058	2,866	3,206	11.9	13.6
Contra Costa	3,372	3,406	3,508	3,556	3,591	1.0	6.5
Del Norte	1,923	1,899	1,956	1,912	1,900	-0.6	-1.2
El Dorado	2,728	2,917	2,872	2,740	2,748	0.3	0.7
Fresno	2,408	2,399	2,510	2,505	2,578	2.9	7.1
Glenn	2,191	2,236	2,278	2,323	2,463	6.0	12.4
Humboldt	2,551	2,516	2,580	2,486	2,548	2.5	-0.1
Imperial	2,896	2,975	3,236	3,294	3,410	3.5	17.7
Inyo	2,675	2,737	3,039	2,783	2,819	1.3	5.4
Kern	2,649	2,645	2,875	2,906	2,917	0.4	10.1
Kings	2,442	2,514	2,701	2,756	2,744	-0.4	12.4
Lake	2,328	2,365	2,609	2,517	2,481	-1.4	6.6
Lassen	2,266	2,527	2,648	2,589	2,600	0.4	14.7
Los Angeles	3,279	3,262	3,295	3,224	3,249	0.8	-0.9
Madera	2,464	2,460	2,598	2,520	2,518	-0.1	2.2
Marin	4,473	4,516	4,681	4,641	4,776	2.9	6.8
Mariposa	2,456	2,598	2,780	2,771	2,792	0.8	13.7
Mendocino	2,222	2,347	2,468	2,368	2,371	0.1	6.7
Merced	2,613	2,685	2,823	2,798	2,713	-3.0	3.8
Modoc	1,894	2,080	2,145	2,067	2,242	8.5	18.4
Mono	3,285	3,489	3,788	3,933	3,961	0.7	20.6
Monterey	3,287	3,310	3,430	3,437	3,472	1.0	5.6
Napa	3,246	3,196	3,361	3,346	3,190	-4.7	-1.7
Nevada	3,063	3,108	3,105	2,896	2,920	0.8	-4.7
Orange	3,740	3,802	3,973	3,939	3,866	-1.9	3.4
Placer	3,146	3,098	3,398	3,513	3,572	1.7	13.5
Plumas	2,266	2,335	2,517	2,487	2,463	-1.0	8.7
Riverside	2,983	2,996	3,129	3,140	3,126	-0.4	4.8
Sacramento	2,745	2,774	2,857	2,859	2,791	-2.4	1.7
San Benito	2,507	2,578	2,786	2,674	2,696	0.8	7.6
San Bernardino	3,058	3,078	3,209	3,142	3,071	-2.3	0.4
San Diego	3,001	3,064	3,212	3,192	3,266	2.3	8.8
San Francisco	2,651	2,794	2,856	2,929	2,904	-0.8	9.5
San Joaquin	2,801	2,810	2,968	2,856	2,925	2.4	4.4
San Luis Obispo	3,037	3,103	3,314	3,424	3,444	0.6	13.4
San Mateo	3,458	3,546	3,744	3,844	3,786	-1.5	9.5
Santa Barbara	2,837	2,826	3,133	3,143	3,190	1.5	12.4
Santa Clara	3,345	3,428	3,523	3,303	3,286	-0.5	-1.7
Santa Cruz	3,431	3,408	3,426	3,417	3,340	-2.2	-2.6
Shasta	2,318	2,337	2,599	2,482	2,447	-1.4	5.6
Sierra	2,386	2,472	2,770	3,415	2,648	-22.5	11.0
Siskiyou	2,187	2,366	2,348	2,385	2,252	-5.6	3.0
Solano	3,027	3,058	3,132	3,126	3,131	0.2	3.4
Sonoma	2,929	2,952	3,100	2,990	2,984	-0.2	1.9
Stanislaus	2,795	2,851	2,974	2,899	2,947	1.7	5.5
Sutter	2,557	2,925	2,877	2,794	2,860	2.4	11.8
Tehama	2,313	2,273	2,411	2,442	2,345	-4.0	1.4
Trinity	2,272	2,338	2,952	2,687	2,580	-4.0	13.6
Tulare	2,220	2,211	2,365	2,293	2,324	1.3	4.7
Tuolumne	2,814	3,019	2,960	2,895	2,777	-4.1	-1.3
Ventura	3,113	3,219	3,351	3,329	3,293	-1.1	5.8
Yolo	2,505	2,710	2,792	2,758	2,732	-1.0	9.1
Yuba	2,325	2,330	2,502	2,433	2,555	5.0	9.9
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2,543	2,735	2,760	2,795	2,806	0.4	10.4
Inyo/Mono	2,813	2,908	3,218	3,045	3,058	0.4	8.7
Santa Cruz/San Benito	3,198	3,197	3,258	3,216	3,163	-1.6	-1.1
Sierra/Nevada	3,030	3,080	3,092	2,918	2,911	-0.2	-3.9
Siskiyou/Modoc	2,139	2,320	2,315	2,334	2,250	-3.6	5.2

SOURCE: OCSE 157, Line 18 (Cases With Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

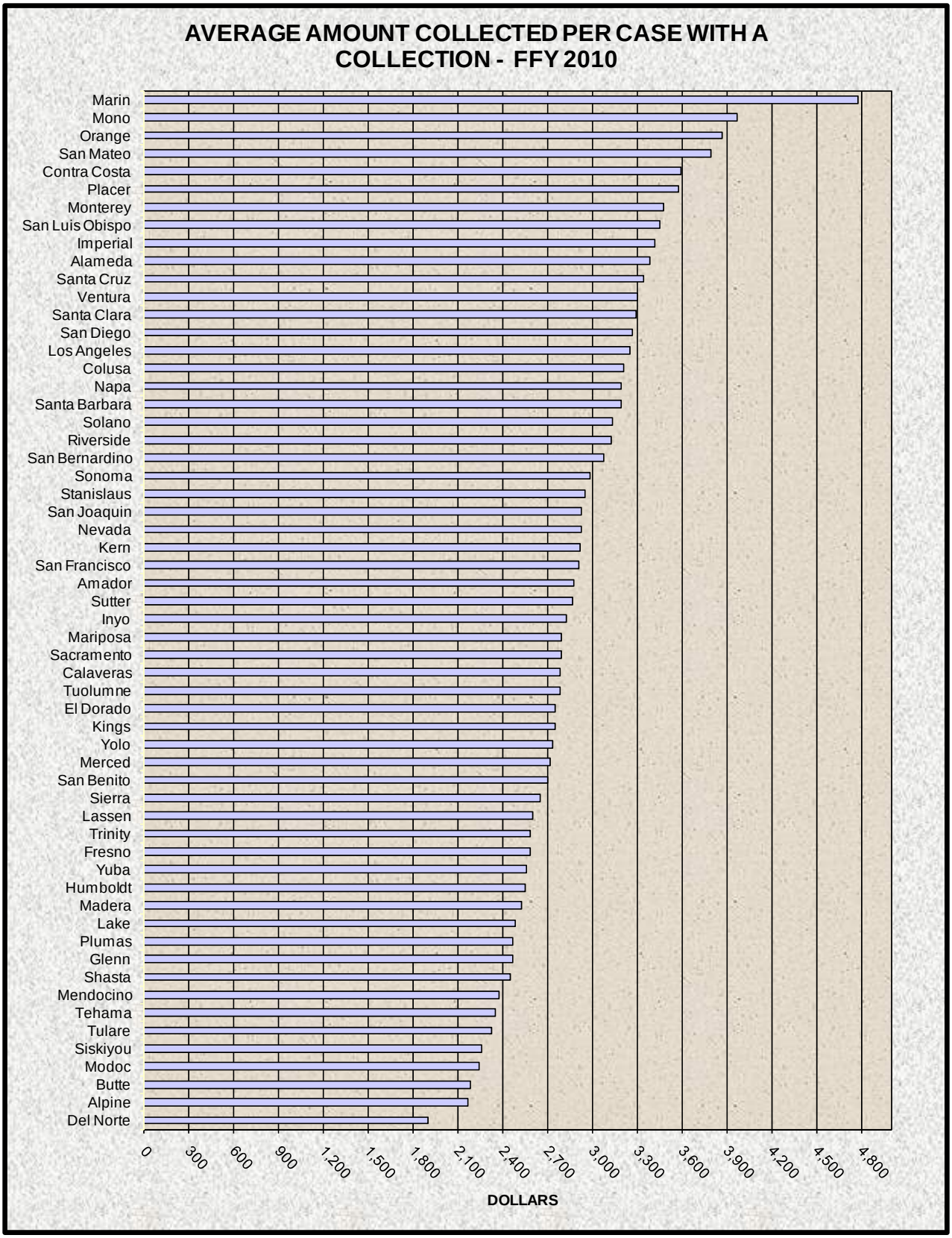

AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION - FFY 2010
Marin
Mono
Orange
San Mateo
Contra Costa
Placer
Monterey
San Luis Obispo
Imperial
Alameda
Santa Cruz
Ventura
Santa Clara
San Diego
Los Angeles
Colusa
Napa
Santa Barbara
Solano
Riverside
San Bernardino
Sonoma
Stanislaus
San Joaquin
Nevada
Kern
San Francisco
Amador
Sutter
Inyo
Mariposa
Sacramento
Calaveras
Tuolumne
El Dorado
Kings
Yolo
Merced
San Benito
Sierra
Lassen
Trinity
Fresno
Yuba
Humboldt
Madera
Lake
Plumas
Glenn
Shasta
Mendocino
Tehama
Tulare
Siskiyou
Modoc
Butte
Alpine
Del Norte
0
300
600
900
1,200
1,500
1,800
2,100
2,400
2,700
3,000
3,300
3,600
3,900
4,200
4,500
4,800
DOLLARS

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2010

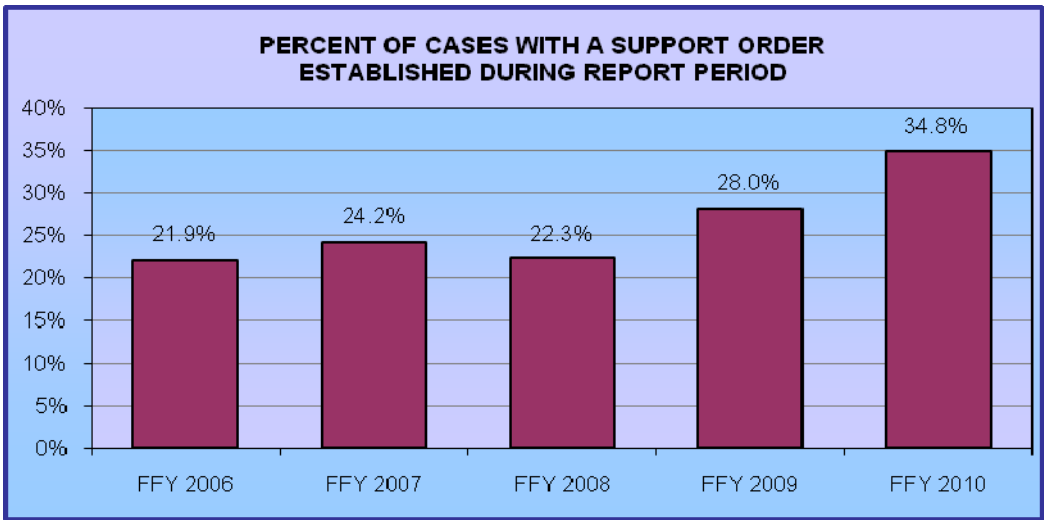
	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	$2,253,673,095	$310,742,971	$1,015,353,389	$927,576,735
Alameda	78,025,990	8,953,501	35,550,796	33,521,692
Alpine	106,072	2,846	44,246	58,980
Amador	2,709,675	308,135	1,167,014	1,234,527
Butte	15,977,163	2,405,357	9,040,907	4,530,899
Calaveras	3,374,770	576,907	1,392,280	1,405,582
Colusa	1,721,715	203,425	766,133	752,157
Contra Costa	60,041,828	6,453,054	22,856,405	30,732,369
Del Norte	3,153,364	510,423	1,435,861	1,207,079
El Dorado	12,630,336	1,467,232	5,424,310	5,738,794
Fresno	84,319,277	17,709,038	45,929,810	20,680,430
Glenn	2,612,966	389,372	1,365,073	858,521
Humboldt	11,113,792	1,308,380	5,259,668	4,545,743
Imperial	20,420,919	3,334,011	9,117,409	7,969,499
Inyo	2,125,311	85,926	932,571	1,106,814
Kern	67,241,459	12,294,991	33,021,095	21,925,373
Kings	14,934,876	2,263,095	7,002,931	5,668,850
Lake	4,574,948	741,438	2,485,407	1,348,102
Lassen	3,018,173	473,385	1,364,352	1,180,436
Los Angeles	451,593,139	63,921,845	224,643,172	163,028,122
Madera	9,346,994	1,679,586	4,303,544	3,363,864
Marin	10,717,913	683,140	2,164,752	7,870,022
Mariposa	1,462,865	245,265	607,464	610,136
Mendocino	6,709,508	1,040,542	3,472,218	2,196,747
Merced	27,580,442	5,656,594	12,834,613	9,089,235
Modoc	856,525	97,793	423,205	335,526
Mono	792,218	24,194	183,070	584,954
Monterey	37,786,920	5,072,012	16,891,853	15,823,055
Napa	9,545,198	869,607	3,308,753	5,366,838
Nevada	8,479,319	892,956	3,833,883	3,752,480
Orange	181,152,530	16,463,313	60,399,514	104,289,704
Placer	19,642,580	1,631,189	7,281,197	10,730,194
Plumas	1,985,363	253,227	962,946	769,189
Riverside	129,811,877	17,493,430	57,991,240	54,327,207
Sacramento	105,859,253	16,274,912	48,937,245	40,647,096
San Benito	4,511,091	857,064	1,975,587	1,678,440
San Bernardino	155,324,785	25,525,031	70,794,693	59,005,061
San Diego	173,361,972	21,619,301	70,523,598	81,219,074
San Francisco	27,504,252	2,934,827	11,512,104	13,057,320
San Joaquin	53,446,811	8,809,409	24,811,741	19,825,661
San Luis Obispo	14,427,312	1,644,504	6,190,381	6,592,428
San Mateo	29,318,333	2,413,174	9,491,863	17,413,296
Santa Barbara	26,289,357	3,459,778	11,596,001	11,233,579
Santa Clara	90,485,668	11,387,191	41,338,934	37,759,543
Santa Cruz	14,704,848	1,324,681	6,534,058	6,846,110
Shasta	19,888,455	2,983,324	9,961,715	6,943,415
Sierra	246,266	19,658	131,007	95,600
Siskiyou	4,807,170	629,022	2,607,919	1,570,230
Solano	38,082,669	5,050,975	17,121,379	15,910,315
Sonoma	30,000,594	3,004,527	12,217,795	14,778,271
Stanislaus	47,941,773	7,486,010	24,485,401	15,970,362
Sutter	8,695,782	1,195,626	4,017,453	3,482,703
Tehama	6,173,209	1,125,308	3,180,448	1,867,453
Trinity	1,416,554	210,723	678,625	527,206
Tulare	37,981,732	7,996,384	20,596,738	9,388,609
Tuolumne	5,553,588	718,319	2,470,000	2,365,269
Ventura	51,935,256	5,882,332	20,717,408	25,335,516
Yolo	13,366,617	1,616,042	6,322,816	5,427,760
Yuba	6,783,726	1,069,638	3,680,788	2,033,300
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	6,190,517	887,888	2,603,540	2,699,089
Inyo/Mono	2,917,529	110,121	1,115,641	1,691,768
Santa Cruz/San Benito	19,215,940	2,181,745	8,509,645	8,524,550
Sierra/Nevada	8,725,585	912,614	3,964,891	3,848,080
Siskiyou/Modoc	5,663,695	726,815	3,031,124	1,905,756

SOURCE: OCSE 157, Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

Since FFY 2006, the statewide performance on this measure has increased by 58.7 percent.

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage. [9]



California established support orders in 34.8 percent of cases needing an order during FFY 2010, an increase of 24.5 percent from FFY 2009. A total of 165,918 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 58.7 percent since FFY 2006.

Individual LCSA support order establishment percentages varied from 16.8 percent to 100.0 percent in FFY 2010. The Big Six LCSAs with the largest caseload showed 26.1 percent of cases with an order established, as a group. The eleven LCSAs with the smallest caseload (consisting of 14 counties) performed at 64.0 percent as a group. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

[9] The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2010

	Cases Requiring Services to Establish a Support Order*	Cases with Support Orders Established During Report Period	Cases Requiring a Support Order*	Percent of Cases with a Support Order Established During the Report Period*
STATEWIDE	476,351	165,918	310,433	34.8%
Alameda	7,870	3,717	4,153	47.2
Alpine	3	3	0	100.0
Amador	337	242	95	71.8
Butte	3,231	1,825	1,406	56.5
Calaveras	462	299	163	64.7
Colusa	264	103	161	39.0
Contra Costa	8,582	4,074	4,508	47.5
Del Norte	728	476	252	65.4
El Dorado	1,659	1,154	505	69.6
Fresno	16,859	7,764	9,095	46.1
Glenn	566	314	252	55.5
Humboldt	1,567	1,131	436	72.2
Imperial	4,199	1,758	2,441	41.9
Inyo	282	207	75	73.4
Kern	16,882	5,545	11,337	32.8
Kings	2,844	1,575	1,269	55.4
Lake	643	174	469	27.1
Lassen	450	254	196	56.4
Los Angeles	141,547	23,791	117,756	16.8
Madera	2,015	1,171	844	58.1
Marin	811	531	280	65.5
Mariposa	173	136	37	78.6
Mendocino	1,293	721	572	55.8
Merced	6,018	3,123	2,895	51.9
Modoc	132	88	44	66.7
Mono	86	54	32	62.8
Monterey	5,342	3,024	2,318	56.6
Napa	1,381	887	494	64.2
Nevada	931	722	209	77.6
Orange	26,335	10,612	15,723	40.3
Placer	2,668	1,344	1,324	50.4
Plumas	215	161	54	74.9
Riverside	34,992	9,757	25,235	27.9
Sacramento	27,300	10,000	17,300	36.6
San Benito	814	486	328	59.7
San Bernardino	45,793	16,398	29,395	35.8
San Diego	29,496	9,230	20,266	31.3
San Francisco	4,343	1,841	2,502	42.4
San Joaquin	10,399	6,949	3,450	66.8
San Luis Obispo	1,444	1,117	327	77.4
San Mateo	3,087	1,657	1,430	53.7
Santa Barbara	5,074	2,210	2,864	43.6
Santa Clara	11,858	5,833	6,025	49.2
Santa Cruz	2,045	943	1,102	46.1
Shasta	3,546	2,223	1,323	62.7
Sierra	27	25	2	92.6
Siskiyou	702	443	259	63.1
Solano	4,739	2,805	1,934	59.2
Sonoma	3,307	2,088	1,219	63.1
Stanislaus	9,968	4,596	5,372	46.1
Sutter	1,606	742	864	46.2
Tehama	1,187	780	407	65.7
Trinity	192	116	76	60.4
Tulare	8,923	3,599	5,324	40.3
Tuolumne	758	513	245	67.7
Ventura	4,845	3,076	1,769	63.5
Yolo	1,922	824	1,098	42.9
Yuba	1,609	687	922	42.7
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	802	544	258	67.8
Inyo/Mono	368	261	107	70.9
Santa Cruz/San Benito	2,859	1,429	1,430	50.0
Sierra/Nevada	958	747	211	78.0
Siskiyou/Modoc	834	531	303	63.7

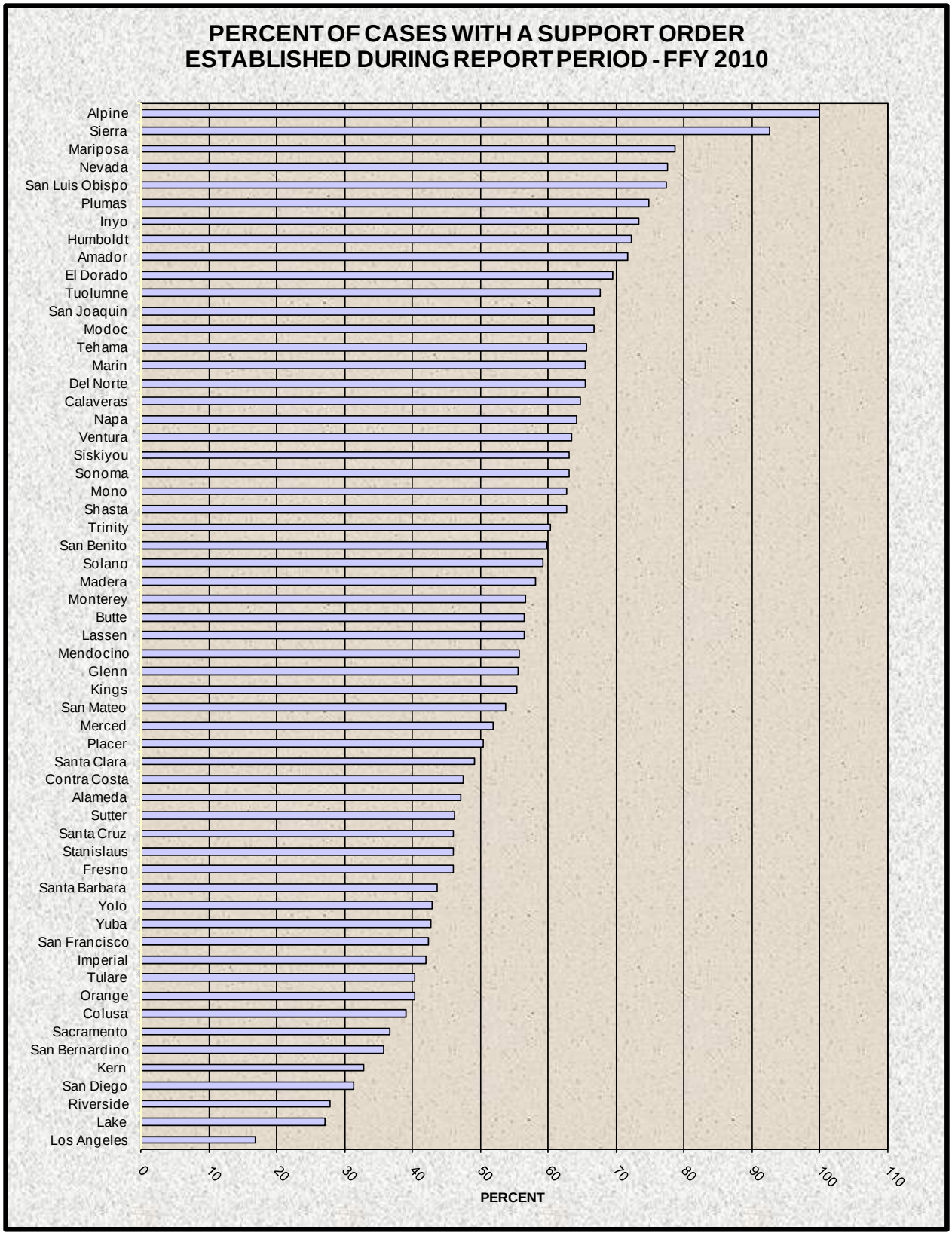
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year)

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	21.9%	24.2%	22.3%	28.0%	34.8%	24.5%	58.7%
Alameda	45.0	39.4	41.6	39.1	47.2	20.8	5.1
Alpine	85.0	54.5	46.2	58.3	100.0	71.4	17.6
Amador	55.2	56.4	51.2	66.4	71.8	8.1	30.1
Butte	17.3	25.3	24.2	40.6	56.5	39.0	226.6
Calaveras	48.3	42.4	43.4	60.0	64.7	7.8	33.9
Colusa	45.7	45.9	34.6	40.3	39.0	-3.2	-14.6
Contra Costa	35.6	34.5	41.3	48.3	47.5	-1.6	33.4
Del Norte	56.4	53.6	55.2	63.7	65.4	2.7	16.0
El Dorado	48.7	42.3	60.4	65.5	69.6	6.2	42.7
Fresno	28.6	31.3	30.0	39.2	46.1	17.6	61.2
Glenn	38.0	25.0	34.3	50.7	55.5	9.3	45.9
Humboldt	58.3	51.4	57.6	62.8	72.2	14.9	23.9
Imperial	22.7	27.3	23.1	23.4	41.9	79.1	84.8
Inyo	41.5	54.2	46.4	61.7	73.4	19.0	77.1
Kern	10.6	33.4	20.5	13.3	32.8	146.6	209.4
Kings	44.3	36.6	42.3	41.0	55.4	35.0	24.9
Lake	22.8	35.0	32.9	21.2	27.1	27.6	18.7
Lassen	39.1	34.2	44.2	51.4	56.4	9.9	44.5
Los Angeles	17.0	16.9	16.6	14.4	16.8	16.6	-1.2
Madera	37.3	40.0	33.9	47.9	58.1	21.3	55.6
Marin	36.7	37.3	35.7	47.8	65.5	37.0	78.4
Mariposa	59.3	51.9	51.5	71.4	78.6	10.2	32.5
Mendocino	27.8	38.3	33.1	44.0	55.8	26.8	100.7
Merced	34.7	35.8	31.6	38.6	51.9	34.5	49.5
Modoc	58.1	65.4	46.6	50.0	66.7	33.3	14.7
Mono	55.6	31.5	50.9	62.6	62.8	0.3	13.0
Monterey	29.2	37.9	32.9	42.5	56.6	33.2	93.8
Napa	38.2	26.0	39.8	56.5	64.2	13.6	68.0
Nevada	34.4	32.6	52.3	72.6	77.6	6.8	125.4
Orange	21.4	19.6	15.5	31.9	40.3	26.3	88.3
Placer	35.0	25.2	25.3	51.3	50.4	-1.8	43.9
Plumas	53.7	48.6	64.8	72.4	74.9	3.4	39.4
Riverside	18.0	21.3	18.8	28.4	27.9	-1.8	55.0
Sacramento	37.5	31.2	27.5	30.8	36.6	19.0	-2.4
San Benito	46.4	39.4	29.2	38.4	59.7	55.7	28.6
San Bernardino	10.2	18.9	12.2	24.5	35.8	46.1	251.0
San Diego	11.2	19.0	21.7	28.5	31.3	9.8	179.4
San Francisco	27.5	27.8	29.0	39.8	42.4	6.5	54.3
San Joaquin	32.9	49.3	43.2	52.2	66.8	27.9	103.0
San Luis Obispo	63.1	63.2	67.0	76.6	77.4	1.0	22.7
San Mateo	32.7	28.7	30.3	44.7	53.7	20.1	64.1
Santa Barbara	28.4	26.3	21.8	30.9	43.6	41.1	53.6
Santa Clara	29.8	30.6	28.1	40.2	49.2	22.5	64.9
Santa Cruz	36.5	23.4	18.1	28.2	46.1	63.7	26.2
Shasta	27.1	29.7	31.5	45.3	62.7	38.5	131.3
Sierra	43.5	25.0	54.8	72.5	92.6	27.7	113.0
Siskiyou	46.0	41.0	36.9	56.5	63.1	11.7	37.3
Solano	28.7	31.4	22.4	35.7	59.2	65.7	106.4
Sonoma	36.6	31.7	28.5	47.3	63.1	33.4	72.5
Stanislaus	22.9	28.4	23.2	31.3	46.1	47.3	101.3
Sutter	25.0	19.1	31.3	38.4	46.2	20.3	84.8
Tehama	45.8	44.8	42.9	57.9	65.7	13.5	43.4
Trinity	23.2	21.5	10.0	51.7	60.4	16.9	160.1
Tulare	43.5	38.2	32.0	30.4	40.3	32.7	-7.2
Tuolumne	48.7	45.7	39.3	55.8	67.7	21.2	38.9
Ventura	37.5	26.6	29.4	55.9	63.5	13.6	69.1
Yolo	28.6	18.4	32.8	40.6	42.9	5.5	49.9
Yuba	23.5	22.9	20.3	26.2	42.7	63.0	81.7
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	51.9	47.9	46.3	62.6	67.8	8.4	30.7
Inyo/Mono	44.8	48.4	47.6	61.9	70.9	14.6	58.4
Santa Cruz/San Benito	39.2	27.1	20.6	30.8	50.0	62.3	27.4
Sierra/Nevada	34.7	32.2	52.4	72.6	78.0	7.4	125.0
Siskiyou/Modoc	48.5	45.3	38.5	55.4	63.7	14.9	31.3

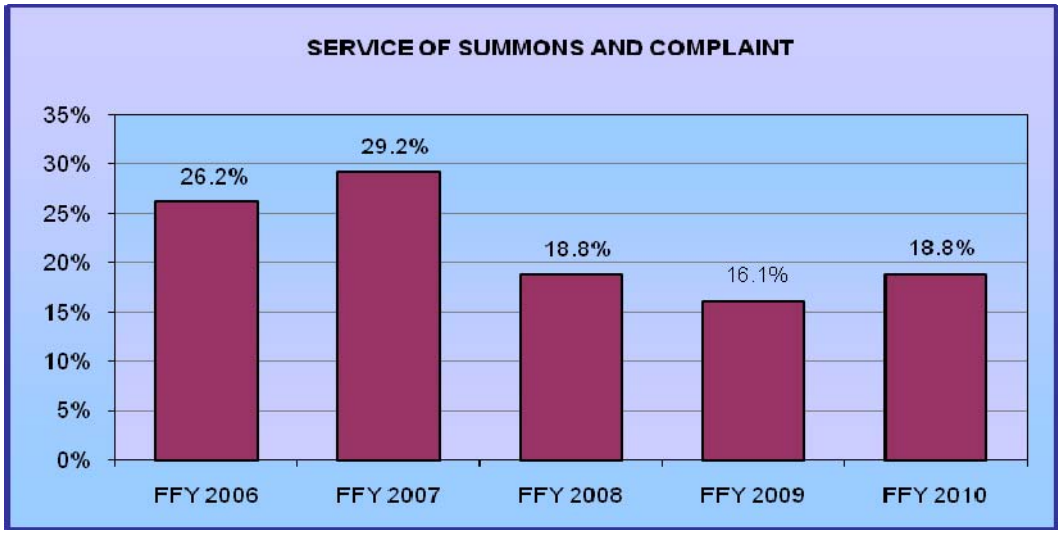
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year)


PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD - FFY 2010
Alpine
Sierra
Mariposa
Nevada
San Luis Obispo
Plumas
Inyo
Humboldt
Amador
El Dorado
Tuolumne
San Joaquin
Modoc
Tehama
Marin
Del Norte
Calaveras
Napa
Ventura
Siskiyou
Sonoma
Mono
Shasta
Trinity
San Benito
Solano
Madera
Monterey
Butte
Lassen
Mendocino
Glenn
Kings
San Mateo
Merced
Placer
Santa Clara
Contra Costa
Alameda
Sutter
Santa Cruz
Stanislaus
Fresno
Santa Barbara
Yolo
Yuba
San Francisco
Imperial
Tulare
Orange
Colusa
Sacramento
San Bernardino
Kern
San Diego
Riverside
Lake
Los Angeles
0
10
20
30
40
50
60
70
80
90
100
110
PERCENT

SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of alleged fathers and/or obligors served with a Summons and Complaint to establish paternity or a support order.[10] The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2010, of the 476,351 cases requiring an order, 89,367 alleged fathers and/or obligors were served with a Summons and Complaint.



In FFY 2010, of the 476,351 cases requiring an order, 89,367 alleged fathers and/or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 18.8 percent of the cases requiring an order. Overall performance has remained fairly consistent from FFY 2008 to FFY 2010. The percentage change from 2006 to 2010 dropped 28.2 percent.

In FFY 2010, all caseload groupings, except the very large, averaged above the statewide percent. The Big Six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 17.0 percent as a group. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

[10] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers and/or Obligors Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2010

	Cases Requiring a Support Order*	Alleged Obligors Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint*
STATEWIDE	476,351	89,367	18.8%
Alameda	7,870	1,424	18.1
Alpine	3	0	0.0
Amador	337	101	30.0
Butte	3,231	667	20.6
Calaveras	462	118	25.5
Colusa	264	27	10.2
Contra Costa	8,582	1,755	20.4
Del Norte	728	190	26.1
El Dorado	1,659	349	21.0
Fresno	16,859	3,472	20.6
Glenn	566	112	19.8
Humboldt	1,567	266	17.0
Imperial	4,199	1,163	27.7
Inyo	282	71	25.2
Kern	16,882	3,116	18.5
Kings	2,844	664	23.3
Lake	643	74	11.5
Lassen	450	82	18.2
Los Angeles	141,547	20,586	14.5
Madera	2,015	514	25.5
Marin	811	166	20.5
Mariposa	173	40	23.1
Mendocino	1,293	319	24.7
Merced	6,018	1,720	28.6
Modoc	132	46	34.8
Mono	86	12	14.0
Monterey	5,342	1,498	28.0
Napa	1,381	268	19.4
Nevada	931	160	17.2
Orange	26,335	4,800	18.2
Placer	2,668	554	20.8
Plumas	215	55	25.6
Riverside	34,992	4,921	14.1
Sacramento	27,300	5,940	21.8
San Benito	814	207	25.4
San Bernardino	45,793	10,993	24.0
San Diego	29,496	4,820	16.3
San Francisco	4,343	666	15.3
San Joaquin	10,399	3,262	31.4
San Luis Obispo	1,444	342	23.7
San Mateo	3,087	650	21.1
Santa Barbara	5,074	910	17.9
Santa Clara	11,858	2,374	20.0
Santa Cruz	2,045	404	19.8
Shasta	3,546	762	21.5
Sierra	27	4	14.8
Siskiyou	702	151	21.5
Solano	4,739	1,301	27.5
Sonoma	3,307	530	16.0
Stanislaus	9,968	2,195	22.0
Sutter	1,606	379	23.6
Tehama	1,187	247	20.8
Trinity	192	32	16.7
Tulare	8,923	1,760	19.7
Tuolumne	758	183	24.1
Ventura	4,845	1,200	24.8
Yolo	1,922	413	21.5
Yuba	1,609	332	20.6
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	802	219	27.3
Inyo/Mono	368	83	22.6
Santa Cruz/San Benito	2,859	611	21.4
Sierra/Nevada	958	164	17.1
Siskiyou/Modoc	834	197	23.6

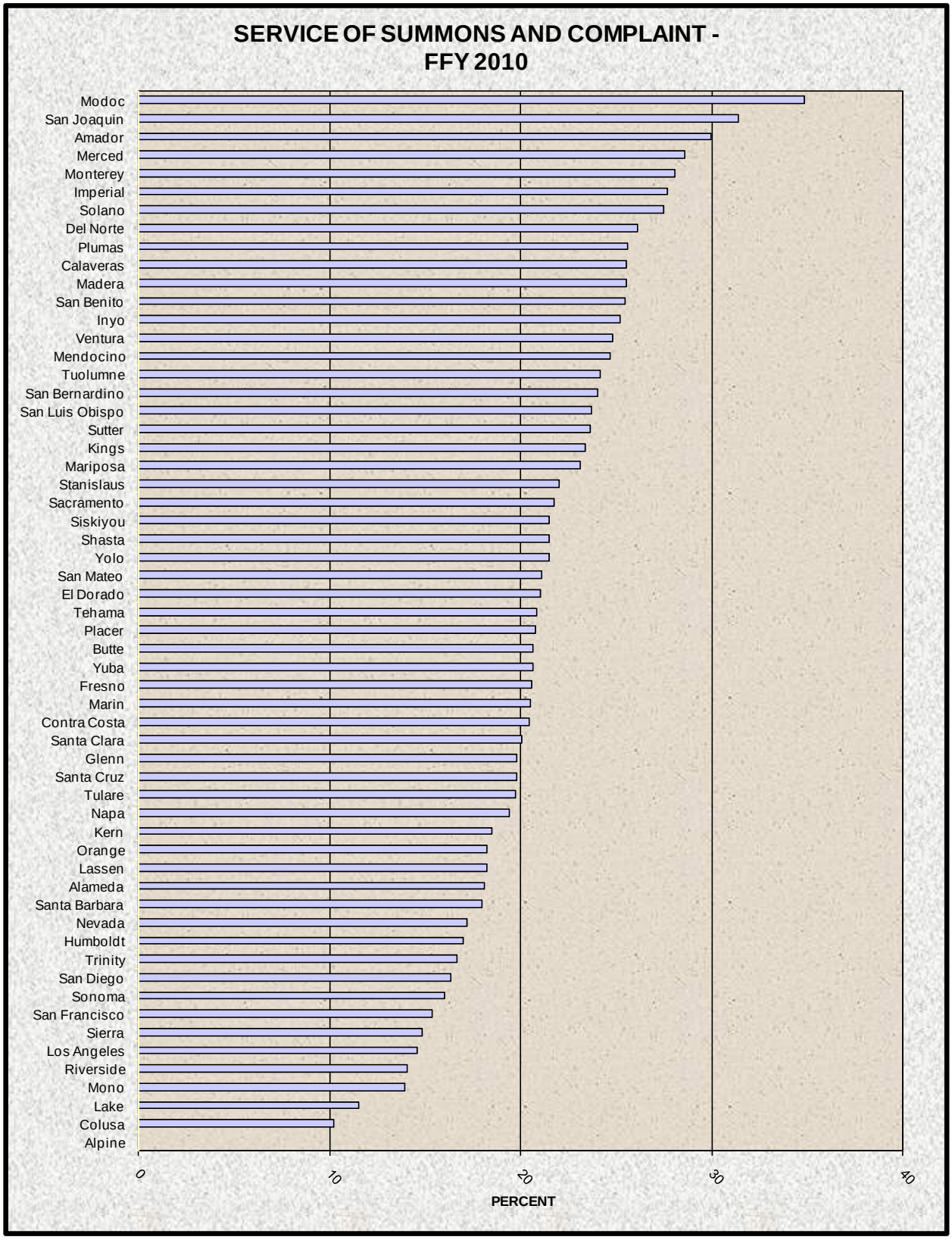
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2006 - 2010

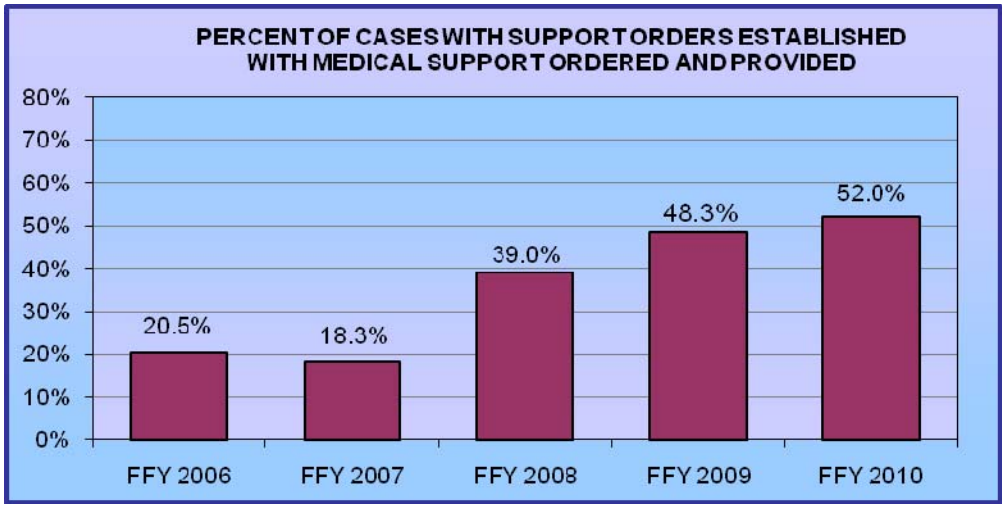
	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	26.2%	29.2%	18.8%	16.1%	18.8%	16.8%	-28.2%
Alameda	47.0	40.5	41.8	14.7	18.1	23.3	-61.5
Alpine	75.0	54.5	38.5	8.3	0.0	-100.0	-100.0
Amador	57.2	67.5	34.0	30.1	30.0	-0.3	-47.6
Butte	15.6	24.2	12.4	18.5	20.6	11.4	32.1
Calaveras	55.5	54.6	27.1	28.2	25.5	-9.4	-54.0
Colusa	42.9	31.4	27.6	14.8	10.2	-31.1	-76.2
Contra Costa	37.1	32.8	25.6	19.9	20.4	2.7	-44.9
Del Norte	60.2	57.4	34.1	34.0	26.1	-23.3	-56.6
El Dorado	58.2	32.9	25.2	25.7	21.0	-18.1	-63.9
Fresno	31.4	36.0	27.5	23.8	20.6	-13.3	-34.3
Glenn	36.3	22.7	17.2	23.6	19.8	-16.1	-45.5
Humboldt	55.4	55.4	23.8	21.4	17.0	-20.5	-69.4
Imperial	26.0	35.3	28.9	19.8	27.7	39.8	6.5
Inyo	50.4	51.9	23.4	28.8	25.2	-12.4	-50.1
Kern	14.0	39.4	18.6	8.5	18.5	117.6	32.1
Kings	52.0	48.1	16.1	20.9	23.3	11.5	-55.2
Lake	23.9	40.1	31.1	11.9	11.5	-3.4	-51.9
Lassen	44.6	40.9	21.3	24.1	18.2	-24.5	-59.1
Los Angeles	21.4	25.3	19.0	9.4	14.5	54.3	-32.2
Madera	36.3	41.5	36.4	28.9	25.5	-11.8	-29.7
Marin	49.8	45.4	45.4	17.1	20.5	20.0	-58.9
Mariposa	56.0	54.9	44.9	32.9	23.1	-29.7	-58.8
Mendocino	35.2	39.9	31.0	23.1	24.7	6.9	-29.8
Merced	38.0	37.1	17.0	22.7	28.6	26.0	-24.8
Modoc	51.9	69.2	45.8	25.6	34.8	36.0	-32.9
Mono	62.5	38.4	27.7	23.4	14.0	-40.3	-77.7
Monterey	35.2	38.9	19.5	22.1	28.0	26.9	-20.3
Napa	41.7	28.2	15.9	21.9	19.4	-11.4	-53.5
Nevada	33.8	32.7	13.3	19.3	17.2	-11.1	-49.1
Orange	25.9	25.0	8.0	20.0	18.2	-8.9	-29.7
Placer	29.0	27.0	16.5	24.5	20.8	-15.3	-28.5
Plumas	61.1	47.5	21.8	26.7	25.6	-4.3	-58.2
Riverside	22.2	23.4	12.1	16.9	14.1	-16.6	-36.5
Sacramento	39.8	36.9	18.9	19.4	21.8	12.2	-45.4
San Benito	49.0	33.4	21.1	25.4	25.4	0.0	-48.2
San Bernardino	15.0	22.7	12.9	18.7	24.0	28.4	60.0
San Diego	18.7	20.5	20.5	15.8	16.3	3.4	-12.7
San Francisco	32.6	31.1	29.5	9.5	15.3	61.1	-53.1
San Joaquin	37.5	51.2	47.6	29.5	31.4	6.2	-16.3
San Luis Obispo	62.1	65.1	30.7	29.7	23.7	-20.2	-61.9
San Mateo	38.4	32.9	16.6	21.4	21.1	-1.4	-45.1
Santa Barbara	25.4	23.3	13.7	18.6	17.9	-3.8	-29.5
Santa Clara	32.6	33.7	24.7	17.5	20.0	14.3	-38.6
Santa Cruz	42.7	21.7	10.4	14.3	19.8	38.6	-53.7
Shasta	28.5	31.3	25.1	18.0	21.5	19.6	-24.5
Sierra	43.5	25.0	16.7	20.0	14.8	-25.9	-65.9
Siskiyou	53.2	52.2	27.8	27.0	21.5	-20.4	-59.6
Solano	42.5	48.5	23.1	25.4	27.5	8.1	-35.4
Sonoma	47.5	44.3	12.2	17.6	16.0	-9.1	-66.3
Stanislaus	35.0	28.2	23.8	15.9	22.0	38.2	-37.1
Sutter	29.3	17.7	22.5	21.9	23.6	8.0	-19.5
Tehama	46.2	44.4	20.2	26.0	20.8	-20.1	-55.0
Trinity	20.1	20.0	9.0	25.8	16.7	-35.5	-17.0
Tulare	47.6	43.6	37.4	18.9	19.7	4.3	-58.6
Tuolumne	51.1	48.5	30.2	24.0	24.1	0.5	-52.8
Ventura	44.1	38.3	14.7	19.5	24.8	27.2	-43.7
Yolo	34.4	18.3	20.1	23.7	21.5	-9.5	-37.6
Yuba	27.2	24.1	17.6	12.3	20.6	67.5	-24.2
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	56.7	59.5	29.8	28.7	27.3	-4.9	-51.8
Inyo/Mono	53.3	48.4	24.5	27.4	22.6	-17.6	-57.7
Santa Cruz/San Benito	44.4	24.4	12.8	17.1	21.4	25.1	-51.8
Sierra/Nevada	34.1	32.4	13.5	19.4	17.1	-11.9	-49.8
Siskiyou/Modoc	53.0	55.2	30.9	26.8	23.6	-11.8	-55.4

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)


SERVICE OF SUMMONS AND COMPLAINT - FFY 2010
Modoc
San Joaquin
Amador
Merced
Monterey
Imperial
Solano
Del Norte
Plumas
Calaveras
Madera
San Benito
Inyo
Ventura
Mendocino
Tuolumne
San Bernardino
San Luis Obispo
Sutter
Kings
Mariposa
Stanislaus
Sacramento
Siskiyou
Shasta
Yolo
San Mateo
El Dorado
Tehama
Placer
Butte
Yuba
Fresno
Marin
Contra Costa
Santa Clara
Glenn
Santa Cruz
Tulare
Napa
Kern
Orange
Lassen
Alameda
Santa Barbara
Nevada
Humboldt
Trinity
San Diego
Sonoma
San Francisco
Sierra
Los Angeles
Riverside
Mono
Lake
Colusa
Alpine
0
10
20
30
40
PERCENT

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

Through FFY 2005, this State Performance Measure for Cases with a Medical Support Order determined the percent of cases in the child support caseload for which medical support had been ordered.[11] In FFY 2006, California significantly changed the method of calculating this measure, resulting in a percentage that is no longer comparable to prior years. This change was precipitated by the newly available data supporting Lines 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) and 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month) in the OCSE 157 report, making the measure consistent with that described in the Federal Strategic Plan. The new calculation utilizes the number of cases in which medical support is ordered and provided, not just ordered.



In FFY 2010, California had 987,026 cases with support orders established (excluding arrears-only cases). Cases with medical support ordered and provided total 512,911 or 52.0 percent of cases with support orders established. This represents an increase of 7.7 percent from FFY 2009. This increase is likely due to additional programming changes that occurred during FFY 2008 aimed at improving the accuracy of Line 21a.

Individual LCSAs' results range from 39.5 percent to 65.6 percent. The difference was greater in the prior FFY with the range from a low of 33.4 percent to 64.7 percent. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables L and L-1 on pages 50 and 51.

[11] Through FFY 2005, the performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 21, (Cases Open at the End of the FFY in which Medical Support is Ordered) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established). Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure. Beginning in FFY 2006, the measure was calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2010

	Cases with Support Orders Established (excluding Arrears-Only)*	Cases in which Medical Support is Ordered and Provided*	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided*
STATEWIDE	987,026	512,911	52.0%
Alameda	24,452	12,581	51.5
Alpine	43	17	39.5
Amador	1,116	652	58.4
Butte	7,904	4,615	58.4
Calaveras	1,442	881	61.1
Colusa	672	378	56.3
Contra Costa	24,255	12,806	52.8
Del Norte	2,039	1,280	62.8
El Dorado	4,881	2,628	53.8
Fresno	42,428	25,641	60.4
Glenn	1,506	795	52.8
Humboldt	5,178	3,121	60.3
Imperial	9,454	5,612	59.4
Inyo	921	495	53.7
Kern	36,567	19,186	52.5
Kings	7,526	4,936	65.6
Lake	1,814	1,015	56.0
Lassen	1,451	751	51.8
Los Angeles	224,064	97,359	43.5
Madera	5,288	3,063	57.9
Marin	2,318	1,210	52.2
Mariposa	609	373	61.2
Mendocino	3,940	2,328	59.1
Merced	14,778	8,921	60.4
Modoc	423	261	61.7
Mono	261	139	53.3
Monterey	13,632	8,074	59.2
Napa	3,073	1,901	61.9
Nevada	2,908	1,741	59.9
Orange	59,490	30,177	50.7
Placer	7,094	3,547	50.0
Plumas	785	453	57.7
Riverside	57,859	30,882	53.4
Sacramento	57,298	32,701	57.1
San Benito	1,905	1,021	53.6
San Bernardino	82,666	45,172	54.6
San Diego	60,480	24,533	40.6
San Francisco	10,864	5,850	53.8
San Joaquin	27,202	15,764	58.0
San Luis Obispo	4,214	2,743	65.1
San Mateo	8,693	4,809	55.3
Santa Barbara	11,617	5,785	49.8
Santa Clara	28,405	14,575	51.3
Santa Cruz	4,716	2,419	51.3
Shasta	9,916	5,452	55.0
Sierra	111	53	47.7
Siskiyou	2,343	1,336	57.0
Solano	14,255	8,651	60.7
Sonoma	9,204	5,318	57.8
Stanislaus	23,036	13,478	58.5
Sutter	3,905	2,174	55.7
Tehama	3,156	1,835	58.1
Trinity	527	287	54.5
Tulare	24,523	15,236	62.1
Tuolumne	2,426	1,459	60.1
Ventura	16,065	9,240	57.5
Yolo	5,840	3,225	55.2
Yuba	3,488	1,976	56.7
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,601	1,550	59.6
Inyo/Mono	1,182	634	53.6
Santa Cruz/San Benito	6,621	3,440	52.0
Sierra/Nevada	3,019	1,794	59.4
Siskiyou/Modoc	2,766	1,597	57.7

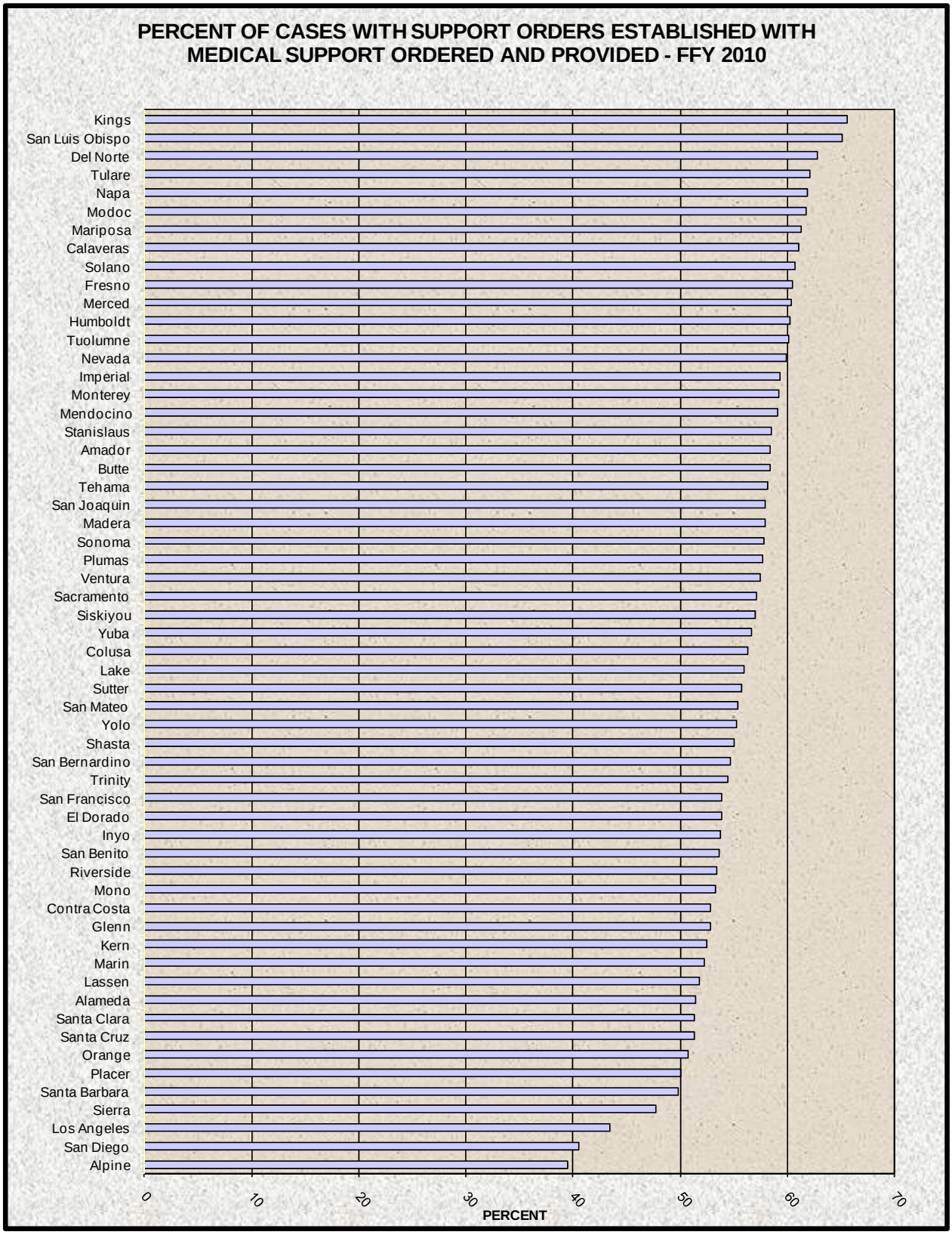
SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	20.5%	18.3%	39.0%	48.3%	52.0%	7.7%	153.7%
Alameda	28.8	27.4	27.8	48.0	51.5	7.3	78.8
Alpine	28.8	20.5	41.0	45.2	39.5	-12.6	37.2
Amador	18.4	20.2	57.8	56.3	58.4	3.7	217.4
Butte	13.5	13.4	45.5	51.7	58.4	13.0	332.6
Calaveras	21.0	23.5	61.3	61.5	61.1	-0.7	191.0
Colusa	18.6	21.1	54.3	53.6	56.3	5.0	202.7
Contra Costa	17.3	21.1	49.5	52.1	52.8	1.3	205.2
Del Norte	15.6	26.7	66.8	63.8	62.8	-1.6	302.6
El Dorado	22.2	22.0	51.6	54.4	53.8	-1.1	142.3
Fresno	15.7	14.9	52.6	57.9	60.4	4.3	284.7
Glenn	7.9	8.5	45.0	51.9	52.8	1.7	568.4
Humboldt	20.1	20.9	59.4	56.6	60.3	6.5	200.0
Imperial	22.0	20.5	57.2	58.1	59.4	2.2	170.0
Inyo	18.3	17.9	59.4	57.7	53.7	-6.9	193.4
Kern	17.2	15.2	50.5	50.6	52.5	3.8	205.2
Kings	22.5	23.4	62.3	64.7	65.6	1.4	191.6
Lake	15.7	17.4	17.9	47.8	56.0	17.2	256.7
Lassen	20.3	21.1	46.6	53.6	51.8	-3.4	155.2
Los Angeles	22.8	11.2	13.7	38.7	43.5	12.4	90.8
Madera	17.7	20.0	54.1	53.9	57.9	7.4	227.1
Marin	22.3	23.5	25.7	48.7	52.2	7.2	134.1
Mariposa	27.8	28.9	61.8	64.2	61.2	-4.7	120.1
Mendocino	11.4	11.9	57.6	58.4	59.1	1.2	418.4
Merced	21.1	21.6	55.9	58.5	60.4	3.2	186.3
Modoc	14.7	17.6	56.4	56.9	61.7	8.4	319.7
Mono	23.5	24.3	56.6	48.4	53.3	10.1	126.8
Monterey	26.9	27.8	56.2	56.4	59.2	5.0	120.1
Napa	27.1	34.6	51.7	54.4	61.9	13.8	128.4
Nevada	20.3	24.9	49.9	56.3	59.9	6.4	195.1
Orange	21.7	23.3	45.6	48.0	50.7	5.6	133.6
Placer	21.7	23.2	49.5	48.9	50.0	2.2	130.4
Plumas	22.3	22.5	55.2	57.8	57.7	-0.2	158.7
Riverside	19.0	22.0	50.0	49.6	53.4	7.7	181.1
Sacramento	24.8	26.4	58.1	55.7	57.1	2.5	130.2
San Benito	14.2	21.3	45.4	50.7	53.6	5.7	277.5
San Bernardino	14.4	16.5	45.4	47.6	54.6	14.7	279.2
San Diego	14.3	14.6	33.1	33.4	40.6	21.6	183.9
San Francisco	24.1	27.8	31.6	54.1	53.8	-0.6	123.2
San Joaquin	18.3	17.3	18.8	57.4	58.0	1.0	216.9
San Luis Obispo	26.7	28.3	62.9	62.4	65.1	4.3	143.8
San Mateo	40.8	43.8	64.7	50.9	55.3	8.6	35.5
Santa Barbara	12.8	14.5	43.1	47.4	49.8	5.1	289.1
Santa Clara	19.8	22.5	53.3	53.3	51.3	-3.8	159.1
Santa Cruz	20.4	26.9	44.8	46.4	51.3	10.6	151.5
Shasta	18.0	17.6	51.3	52.6	55.0	4.6	205.6
Sierra	24.0	20.3	52.1	45.8	47.7	4.1	98.8
Siskiyou	23.4	22.6	56.2	58.5	57.0	-2.6	143.6
Solano	25.4	27.9	59.2	57.8	60.7	5.0	139.0
Sonoma	33.5	32.5	52.0	54.9	57.8	5.3	72.5
Stanislaus	15.1	16.9	51.8	55.0	58.5	6.4	287.4
Sutter	20.3	22.5	48.0	54.3	55.7	2.6	174.4
Tehama	13.7	11.7	48.7	55.3	58.1	5.1	324.1
Trinity	12.6	11.7	53.0	55.1	54.5	-1.1	332.5
Tulare	18.4	19.5	58.2	59.7	62.1	4.0	237.5
Tuolumne	26.4	28.5	62.8	55.7	60.1	7.9	127.7
Ventura	24.4	25.7	51.8	52.8	57.5	8.9	135.7
Yolo	20.9	20.4	48.8	56.3	55.2	-2.0	164.1
Yuba	13.5	14.1	51.7	52.6	56.7	7.8	320.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	20.0	22.0	59.3	58.9	59.6	1.2	198.0
Inyo/Mono	19.6	19.4	58.8	55.6	53.6	-3.5	173.5
Santa Cruz/San Benito	19.0	25.4	45.0	47.6	52.0	9.1	173.9
Sierra/Nevada	20.5	24.6	50.0	55.8	59.4	6.4	190.0
Siskiyou/Modoc	21.8	21.8	56.2	58.3	57.7	-0.9	164.8

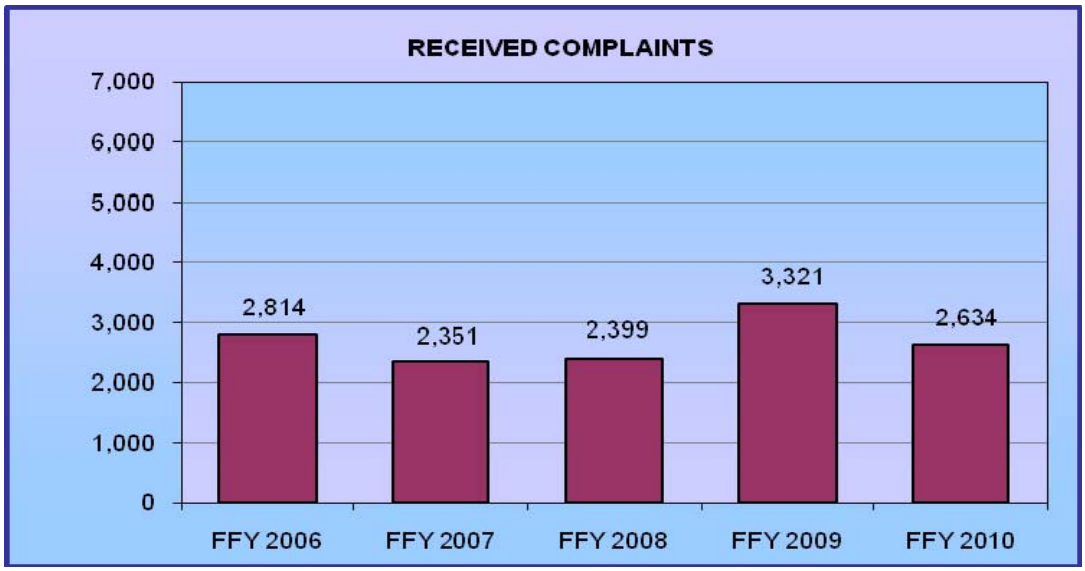
SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)


PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED - FFY 2010
Kings
San Luis Obispo
Del Norte
Tulare
Napa
Modoc
Mariposa
Calaveras
Solano
Fresno
Merced
Humboldt
Tuolumne
Nevada
Imperial
Monterey
Mendocino
Stanislaus
Amador
Butte
Tehama
San Joaquin
Madera
Sonoma
Plumas
Ventura
Sacramento
Siskiyou
Yuba
Colusa
Lake
Sutter
San Mateo
Yolo
Shasta
San Bernardino
Trinity
San Francisco
El Dorado
Inyo
San Benito
Riverside
Mono
Contra Costa
Glenn
Kern
Marin
Lassen
Alameda
Santa Clara
Santa Cruz
Orange
Placer
Santa Barbara
Sierra
Los Angeles
San Diego
Alpine
0
10
20
30
40
50
60
70
PERCENT

COMPARISON OF RECEIVED COMPLAINTS TO CASES

In FFY 2010 a total of 2,634 complaints were filed for approximately 1.5 million open child support cases, a decrease of 20.7 percent from FFY 2009.

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.[12] The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below reflects only total statewide complaints by FFY.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, the DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2010, a total of 2,634 complaints were filed and recorded in the DCSS CRTS for approximately 1.5 million open child support cases. Complaints statewide decreased by 687 complaints from FFY 2009 to FFY 2010, and decreased by 6.4 percent from FFY 2006 to FFY 2010. The eleven LCSAs with the smallest caseloads (consisting of 14 counties), as a group, received 11.2 complaints per 10,000 cases in FFY 2010. The Big Six LCSAs with the largest caseloads, as a group, received 20.2 complaints per 10,000 cases. (See Appendix A, on page 81, for a listing of LCSAs' size by caseload grouping.) See Tables M and M-1 on pages 55 and 56.

[12] Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2010

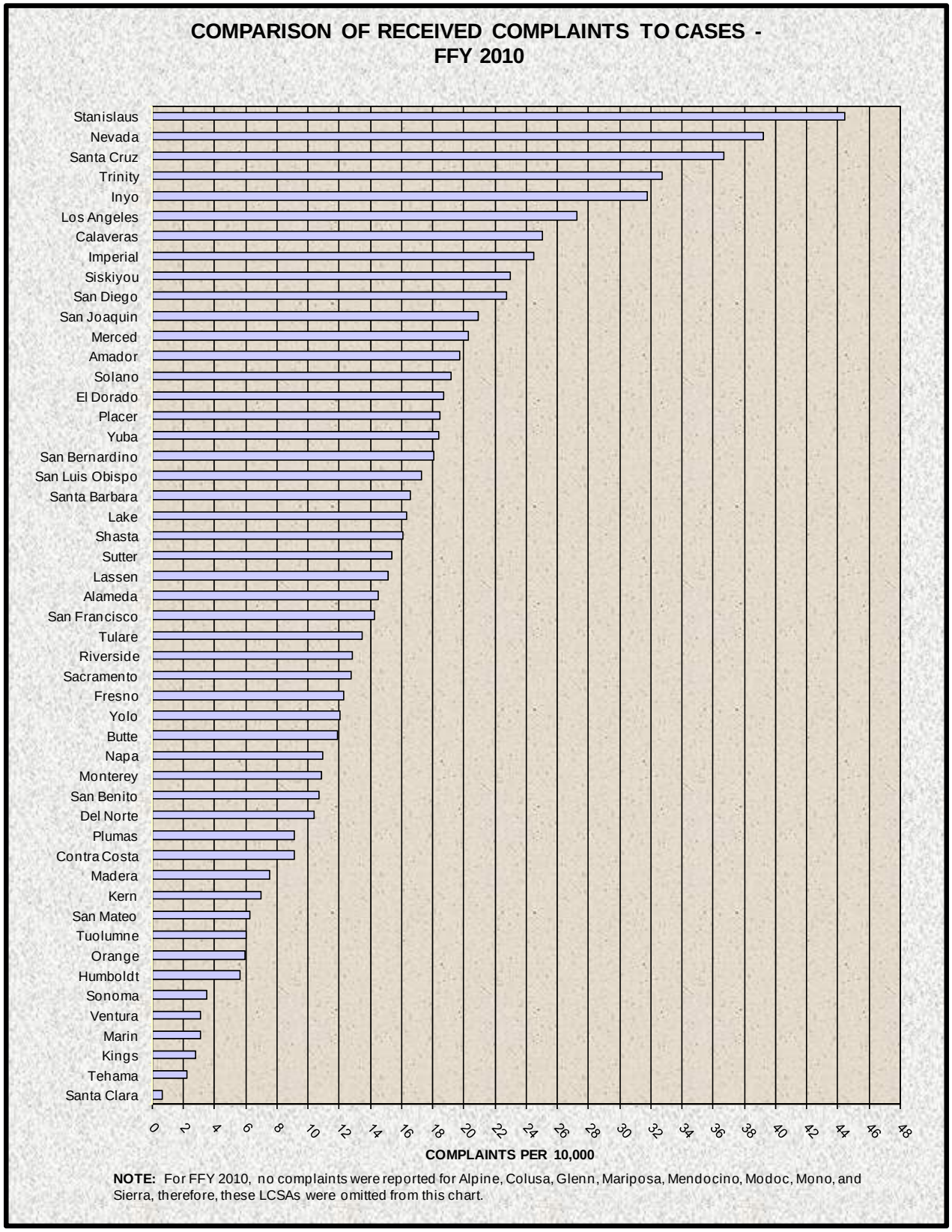
	Cases*	Number of Open Complaints Received	Complaints per Ten Thousand Cases*
STATEWIDE	1,509,132	2,634	
Alameda	36,526	53	14.5
Alpine	62	0	0.0
Amador	1,518	3	19.8
Butte	12,629	15	11.9
Calaveras	1,995	5	25.1
Colusa	936	0	0.0
Contra Costa	34,148	31	9.1
Del Norte	2,890	3	10.4
El Dorado	6,939	13	18.7
Fresno	63,576	78	12.3
Glenn	2,065	0	0.0
Humboldt	7,134	4	5.6
Imperial	13,463	33	24.5
Inyo	1,260	4	31.7
Kern	54,233	38	7.0
Kings	10,678	3	2.8
Lake	3,070	5	16.3
Lassen	1,977	3	15.2
Los Angeles	371,257	1,013	27.3
Madera	6,608	5	7.6
Marin	3,236	1	3.1
Mariposa	787	0	0.0
Mendocino	5,432	0	0.0
Merced	20,207	41	20.3
Modoc	623	0	0.0
Mono	321	0	0.0
Monterey	19,349	21	10.9
Napa	4,581	5	10.9
Nevada	4,331	17	39.3
Orange	90,964	54	5.9
Placer	9,752	18	18.5
Plumas	1,101	1	9.1
Riverside	93,990	121	12.9
Sacramento	85,606	109	12.7
San Benito	2,797	3	10.7
San Bernardino	123,299	223	18.1
San Diego	95,935	218	22.7
San Francisco	17,511	25	14.3
San Joaquin	35,850	75	20.9
San Luis Obispo	5,219	9	17.2
San Mateo	12,713	8	6.3
Santa Barbara	16,310	27	16.6
Santa Clara	45,149	3	0.7
Santa Cruz	7,362	27	36.7
Shasta	14,320	23	16.1
Sierra	155	0	0.0
Siskiyou	3,476	8	23.0
Solano	20,352	39	19.2
Sonoma	14,263	5	3.5
Stanislaus	34,651	154	44.4
Sutter	5,852	9	15.4
Tehama	4,545	1	2.2
Trinity	916	3	32.8
Tulare	34,795	47	13.5
Tuolumne	3,303	2	6.1
Ventura	22,556	7	3.1
Yolo	9,129	11	12.0
Yuba	5,430	10	18.4
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	3,575	8	22.4
Inyo/Mono	1,581	4	25.3
Santa Cruz/San Benito	10,159	30	29.5
Sierra/Nevada	4,486	17	37.9
Siskiyou/Modoc	4,099	8	19.5

SOURCE: OCSE 157, Line 1 (Cases Open at the End of the Federal Fiscal Year) and the Complaint Resolution Tracking System (CRTS) Complaint Activity Report for FFY 2010 (as of 10/18/2010)
*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2006 - 2010

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	FFY 2010	2009-2010 % Change	2006-2010 % Change
STATEWIDE	2,814	2,351	2,399	3,321	2,634	-20.7%	-6.4%
Alameda	33	31	16	63	53	-15.9	60.6
Alpine	0	0	0	0	0	0.0	0.0
Amador	1	2	0	0	3	0.0	200.0
Butte	11	10	24	9	15	66.7	36.4
Calaveras	1	0	4	0	5	0.0	400.0
Colusa	0	0	3	6	0	-100.0	0.0
Contra Costa	16	17	10	56	31	-44.6	93.8
Del Norte	7	2	11	7	3	-57.1	-57.1
El Dorado	11	15	20	14	13	-7.1	18.2
Fresno	124	81	104	72	78	8.3	-37.1
Glenn	1	0	2	1	0	-100.0	-100.0
Humboldt	2	2	3	3	4	33.3	100.0
Imperial	14	19	18	44	33	-25.0	135.7
Inyo	2	1	2	2	4	100.0	100.0
Kern	45	28	24	32	38	18.8	-15.6
Kings	4	3	5	1	3	200.0	-25.0
Lake	2	2	6	4	5	25.0	150.0
Lassen	6	4	5	1	3	200.0	-50.0
Los Angeles	1,558	1,318	1,107	1,540	1,013	-34.2	-35.0
Madera	2	0	2	3	5	66.7	150.0
Marin	1	2	0	0	1	0.0	0.0
Mariposa	1	0	0	0	0	0.0	-100.0
Mendocino	2	0	1	0	0	0.0	-100.0
Merced	4	18	32	30	41	36.7	925.0
Modoc	1	2	2	2	0	-100.0	-100.0
Mono	1	0	0	2	0	-100.0	-100.0
Monterey	23	11	20	15	21	40.0	-8.7
Napa	2	2	4	1	5	400.0	150.0
Nevada	9	2	11	12	17	41.7	88.9
Orange	44	52	71	42	54	28.6	22.7
Placer	4	7	0	27	18	-33.3	350.0
Plumas	0	1	4	1	1	0.0	0.0
Riverside	117	80	67	110	121	10.0	3.4
Sacramento	112	79	124	138	109	-21.0	-2.7
San Benito	4	1	2	0	3	0.0	-25.0
San Bernardino	179	134	142	252	223	-11.5	24.6
San Diego	124	127	174	281	218	-22.4	75.8
San Francisco	5	12	7	19	25	31.6	400.0
San Joaquin	52	64	52	127	75	-40.9	44.2
San Luis Obispo	5	2	1	7	9	28.6	80.0
San Mateo	6	9	12	16	8	-50.0	33.3
Santa Barbara	7	11	16	20	27	35.0	285.7
Santa Clara	19	26	12	8	3	-62.5	-84.2
Santa Cruz	27	17	44	28	27	-3.6	0.0
Shasta	20	11	16	22	23	4.5	15.0
Sierra	0	0	0	0	0	0.0	0.0
Siskiyou	2	5	8	11	8	-27.3	300.0
Solano	30	19	17	38	39	2.6	30.0
Sonoma	6	5	13	5	5	0.0	-16.7
Stanislaus	71	50	71	131	154	17.6	116.9
Sutter	11	9	10	12	9	-25.0	-18.2
Tehama	3	2	8	2	1	-50.0	-66.7
Trinity	0	0	0	4	3	-25.0	0.0
Tulare	29	12	18	40	47	17.5	62.1
Tuolumne	1	1	1	7	2	-71.4	100.0
Ventura	26	13	55	37	7	-81.1	-73.1
Yolo	15	20	14	6	11	83.3	-26.7
Yuba	11	10	4	10	10	0.0	-9.1
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2	2	4	0	8	0.0	300.0
Inyo/Mono	3	1	2	4	4	0.0	33.3
Santa Cruz/San Benito	31	18	46	28	30	7.1	-3.2
Sierra/Nevada	9	2	11	12	17	41.7	88.9
Siskiyou/Modoc	3	7	10	13	8	-38.5	166.7

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report



NOTE: For FFY 2010, no complaints were reported for Alpine, Colusa, Glenn, Mariposa, Mendocino, Modoc, Mono, and Sierra, therefore, these LCSAs were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration
The DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

The Program Administration Data
Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for the DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)
The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)
The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)
In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)
The indirect costs of the program (all overhead charges).

Total Costs of Program Administration
Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10. These costs are displayed on the Program Administration Tables (see pages 62, 64, 66, 68, 70 and 72). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2004-05	$782.3 million
2005-06	$770.9 million
2006-07	$782.9 million
2007-08	$779.1 million
2008-09	$766.0 million
2009-10	$758.8 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2004-05	$43,917,000	$226,012,462	$516.3 million
2005-06	$41,743,556	$220,351,797	$508.8 million
2006-07	$39,823,017	$226,346,120	$516.7 million
2007-08	$39,083,934	$225,816,066	$514.2 million
2008-09	$34,990,797	$225,452,552	$505.6 million
2009-10	$37,681,286	$220,295,559	$500.8 million

Total Direct Program Costs
The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 61, 63, 65, 67, 69 and 71, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by the DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees
This data element identifies the authorized FTE positions in LCSAs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other

staff, and displayed in tables (see pages 62, 64, 66, 68, 70 and 72). Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, 2008-09, and 2009-10. Indirect Cost Tables (see pages 61, 63, 65, 67, 69 and 71) reflect total indirect costs, as authorized in local budgets, for the LCSAs broken down by the countywide overhead costs.[13] Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

[13] Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD DURING STATE FISCAL YEAR 2004 - 05

	Total Direct Costs	Total Salaries and Benefits	Total Direct Service Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead (A-87)
STATEWIDE	**$ 769,982,085**	**$ 549,266,162**	**$ 15,075,851**	**$ 40,962,921**	**$ 10,950,044**	**$ 153,727,107**	**$ 22,906,233**
Alameda	26,274,203	21,510,649	763,423	0	366,999	3,633,132	1,332,998
Butte	8,686,346	6,890,334	239,231	192,404	360	1,364,017	178,903
Central Sierra	2,820,738	2,188,795	174,902	104,148	28,557	324,336	0
Colusa	497,945	384,938	24,341	42,414	0	46,252	175,623
Contra Costa	18,939,626	15,467,841	214,911	528,511	0	2,728,363	154,772
Del Norte	2,009,591	1,510,275	34,812	82,900	0	381,604	85,410
Eastern Sierra	1,094,212	885,715	27,935	68,792	0	111,770	133,740
El Dorado	4,310,127	3,149,654	102,177	287,022	0	771,274	363,504
Fresno	23,807,797	17,465,062	1,047,524	113,165	99,240	5,082,806	-16,272
Glenn	892,653	567,752	276,138	0	0	48,763	103,136
Humboldt	4,895,089	3,801,899	132,708	339,713	0	620,769	75,402
Imperial	3,731,252	2,501,666	0	282,000	0	947,586	219,868
Kern	26,804,764	15,635,561	132,755	2,043,629	20,862	8,971,957	146,973
Kings	3,980,338	3,076,923	56,307	242,286	49,236	555,586	209,206
Lake	2,419,256	1,990,072	100,457	103,586	0	225,141	98,683
Lassen	900,637	640,138	37,980	95,000	0	127,519	29,828
Los Angeles	177,906,463	104,849,185	1,452,314	9,387,670	6,564,691	55,652,603	3,851,563
Madera	2,760,555	2,182,146	152,618	82,128	0	343,663	114,414
Marin	4,016,098	2,945,474	45,622	440,777	1,075	583,150	241,982
Mariposa	610,564	481,630	14,153	32,116	0	82,665	40,677
Mendocino	2,624,671	1,910,736	8,620	0	0	705,315	351,095
Merced	8,316,946	6,431,333	131,947	529,615	0	1,224,051	243,761
Monterey	10,295,811	7,970,515	384,446	507,998	0	1,432,852	693,820
Napa	3,769,465	3,052,949	156,070	122,764	0	437,682	285,161
Orange	53,590,425	40,331,822	1,545,530	2,378,456	275,134	9,059,483	3,791,671
Placer	7,160,072	4,865,029	57,072	372,369	134,109	1,731,493	598,986
Plumas	832,195	741,696	776	0	2,033	87,690	41,369
Riverside	41,066,836	25,384,791	1,678,691	2,937,950	210,000	10,855,404	-67,310
Sacramento	31,124,941	22,957,658	883,005	2,379,956	582,821	4,321,501	554,173
San Bernardino	38,840,516	27,509,688	484,951	2,953,269	404,737	7,487,871	440,601
San Diego	52,130,779	42,081,586	872,667	1,924,852	510,082	6,741,592	2,001,488
San Francisco	11,837,561	9,967,047	167,322	680,078	0	1,023,114	0
San Joaquin	15,232,905	12,322,949	194,656	442,263	0	2,273,037	584,372
San Luis Obispo	4,251,856	2,793,827	449,430	250,601	0	757,998	439,923
San Mateo	11,151,902	9,103,794	174,458	857,001	0	1,016,649	167,178
Santa Barbara	8,786,415	6,561,342	57,584	526,635	0	1,640,854	256,578
Santa Clara	34,492,537	25,807,835	685,730	4,588,628	230,614	3,179,730	1,417,683
Santa Cruz/San Benito	7,798,383	6,492,726	132,172	426,295	134,107	613,083	459,595
Shasta	7,536,839	5,289,344	75,084	693,532	12,666	1,466,213	542,309
Sierra-Nevada	3,979,938	2,995,477	19,031	379,542	0	585,888	85,441
Siskiyou/Modoc	3,434,485	2,830,135	42,095	223,135	6,736	332,384	70,996
Solano	11,849,534	9,549,594	196,706	444,599	110,927	1,547,708	367,213
Sonoma	14,486,969	11,993,772	133,492	810,908	0	1,548,797	931,829
Stanislaus	15,699,903	12,535,697	130,252	472,199	309,154	2,252,601	230,531
Sutter	2,714,567	2,113,960	85,836	88,100	0	426,671	351,241
Tehama	1,727,339	1,396,350	28,232	98,388	0	204,369	39,213
Trinity	571,906	481,205	8,265	14,735	0	67,701	32,516
Tulare	15,855,099	10,987,416	889,448	676,333	503,040	2,798,862	10,488
Tuolumne	887,713	514,161	99,515	108,689	0	165,348	86,681
Ventura	18,796,498	15,023,362	54,137	65,733	389,870	3,263,396	403,436
Yolo	7,566,261	5,913,416	168,888	339,988	0	1,143,969	8,218
Yuba	4,212,564	3,229,241	49,435	200,049	2,994	730,845	-54,433

Source CS 921 database for 2006

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2004-05

	Share of Cost*			Full Time Equivalents**						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attor-neys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	**$ 782,263,831**	**$ 516,294,128**	**$ 265,969,703**	**9,217.3**	**459.8**	**138.9**	**4,860.4**	**66.1**	**1,400.5**	**2,291.6**
Alameda	27,102,523	17,887,665	9,214,858	273.4	13.5	3.0	172.5	3.0	29.0	52.4
Central Sierra	2,835,338	1,871,323	964,015	47.0	2.0	2.0	21.0	1.0	8.0	13.0
Butte	7,975,009	5,263,506	2,711,503	141.5	4.5	5.0	72.5	2.0	11.0	46.5
Colusa	646,006	426,364	219,642	6.5	0.5	1.5	3.0	0.0	0.0	1.5
Contra Costa	19,099,916	12,605,945	6,493,971	195.0	9.0	6.0	148.0	0.0	5.0	27.0
Del Norte	2,100,687	1,386,453	714,234	38.5	1.0	2.0	24.0	1.0	1.0	9.5
El Dorado	4,617,775	3,047,732	1,570,044	57.5	2.0	2.5	32.5	3.0	9.0	8.5
Fresno	22,855,240	15,084,458	7,770,782	346.0	14.0	5.3	161.0	0.0	64.0	101.7
Glenn	765,761	505,402	260,359	10.5	0.0	1.0	3.0	0.0	2.5	4.0
Humboldt	4,954,106	3,269,710	1,684,396	76.5	4.0	3.0	38.0	1.0	19.0	11.5
Imperial	3,516,684	2,321,011	1,195,673	48.0	4.0	1.0	17.5	2.0	14.0	9.5
Eastern Sierra	1,225,051	808,534	416,517	13.6	0.9	0.9	8.8	0.0	0.0	3.0
Kern	26,699,785	17,621,858	9,077,927	284.5	12.5	2.0	168.0	6.0	20.0	76.0
Kings	4,187,760	2,763,922	1,423,838	65.5	5.0	1.5	34.5	1.0	8.0	15.5
Lake	2,518,762	1,662,383	856,379	42.0	2.0	2.0	27.0	2.0	4.0	5.0
Lassen	934,994	617,096	317,898	12.0	1.0	1.0	5.5	0.0	0.0	4.5
Los Angeles	180,494,833	119,126,590	61,368,243	1,741.0	107.0	7.0	921.0	0.0	284.0	422.0
Madera	2,829,913	1,867,743	962,170	52.0	2.0	2.0	28.0	0.0	11.0	9.0
Marin	3,955,443	2,610,592	1,344,851	44.0	4.0	2.0	19.0	0.0	7.0	12.0
Mariposa	638,570	421,456	217,114	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,808,111	1,853,353	954,758	41.0	2.0	1.0	26.8	0.0	4.0	7.2
Merced	8,536,637	5,634,180	2,902,457	115.0	5.0	7.5	62.0	1.0	11.0	28.5
Monterey	10,811,774	7,135,771	3,676,003	140.5	8.5	2.0	73.7	2.0	16.5	37.8
Napa	4,044,954	2,669,670	1,375,284	41.0	4.5	1.0	20.5	0.5	11.0	3.5
Sierra-Nevada	4,036,076	2,663,810	1,372,266	731.5	38.0	6.5	333.5	12.0	131.0	210.5
Orange	57,173,714	37,734,651	19,439,063	77.5	8.0	1.0	31.0	0.5	14.0	23.0
Placer	6,490,146	4,283,496	2,206,650	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Plumas	854,161	563,746	290,415	499.0	18.0	7.0	180.0	4.0	143.0	147.0
Riverside	41,463,273	27,365,760	14,097,513	444.5	16.0	4.0	270.5	3.0	70.0	81.0
Sacramento	31,363,879	20,700,160	10,663,719	467.0	15.0	2.0	335.0	0.0	74.0	41.0
San Bernardino	37,521,403	24,764,126	12,757,277	633.9	35.0	5.0	274.0	0.0	99.0	220.9
San Diego	53,744,313	35,471,247	18,273,066	120.5	7.0	2.0	89.8	0.0	3.0	18.7
San Francisco	14,141,649	9,333,488	4,808,161	222.0	7.0	3.0	120.0	0.0	17.0	75.0
San Joaquin	14,884,720	9,823,915	5,060,805	49.5	1.0	3.0	33.0	2.0	2.0	8.5
San Luis Obispo	4,684,677	3,091,887	1,592,790	113.0	6.0	2.0	80.0	1.0	12.0	12.0
San Mateo	11,317,381	7,469,471	3,847,910	106.0	4.0	5.0	51.0	4.0	19.0	23.0
Santa Barbara	8,944,212	5,903,180	3,041,032	331.0	15.0	2.0	199.0	6.0	22.0	87.0
Santa Clara	36,067,928	23,804,832	12,263,096	92.5	5.0	4.0	51.5	2.0	11.5	18.5
Santa Cruz/San Benito	8,232,984	5,433,769	2,799,215	123.0	4.0	2.0	70.0	0.0	2.0	45.0
Shasta	7,573,913	4,998,783	2,575,130	54.0	2.5	1.0	18.0	0.0	15.0	17.5
Siskiyou/Modoc	3,492,574	2,305,099	1,187,475	55.5	3.0	3.0	29.0	0.0	9.0	11.5
Solano	12,371,583	8,165,245	4,206,338	143.0	8.0	1.0	85.0	0.0	21.0	28.0
Sonoma	14,847,615	9,799,426	5,048,189	147.0	9.0	2.0	73.8	0.0	27.0	35.2
Stanislaus	15,773,950	10,410,807	5,363,143	221.3	16.0	3.7	82.5	0.0	39.5	79.6
Sutter	2,955,819	1,950,841	1,004,978	43.0	3.0	2.0	18.0	1.0	6.5	12.5
Tehama	1,754,855	1,158,204	596,651	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	593,466	391,688	201,778	9.0	1.0	1.0	4.0	0.0	0.0	3.0
Tulare	15,768,988	10,407,532	5,361,456	239.6	9.5	2.5	137.5	3.1	37.0	50.0
Tuolumne	1,861,588	1,228,648	632,940	29.0	1.5	1.0	17.0	0.0	5.0	4.5
Ventura	18,383,886	12,133,365	6,250,521	220.5	9.9	4.0	108.5	0.0	20.0	78.1
Yolo	5,873,841	3,876,735	1,997,106	84.0	3.0	2.0	32.5	2.0	26.5	18.0
Yuba	3,935,605	2,597,499	1,338,106	75.0	2.5	2.0	27.5	0.0	21.5	21.5

* Source: CS 356
** Source CS 921 Budget Display. Total number of FTEs as of 12-31-04.
This calculation does not include the distribution of consortia related costs from the consortia lead LCSA's to the member LCSA's nor does it include statewide costs.
Prepared by Financial Services Branch 9/8/2005

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2005-06

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$766,247,108	$562,807,134	$14,148,316	$41,779,025	$10,522,319	$136,990,314	$22,419,297
Alameda	27,258,915	22,520,672	210,993	0	824,281	3,702,969	1,581,182
Amador/Alpine/Calaveras	2,826,442	2,335,097	52,460	112,965	21,568	304,352	0
Butte	8,193,362	6,922,880	175,343	182,809	0	912,330	143,639
Colusa	310,749	176,917	20,911	39,151	0	73,770	93,776
Contra Costa	18,392,110	14,643,823	698,466	291,741	133,153	2,624,927	67,183
Del Norte	2,056,631	1,588,737	135,995	82,884	0	249,015	66,636
El Dorado	4,386,977	3,428,835	44,744	119,317	0	794,081	346,407
Fresno	23,050,037	17,644,701	842,023	111,739	56,103	4,395,471	179,517
Glenn	737,272	547,351	12,265	0	0	177,656	70,531
Humboldt	4,827,610	3,836,811	38,490	352,117	57,065	543,127	67,183
Imperial	3,711,671	2,501,198	61,127	297,066	0	852,280	291,841
Inyo/Mono	1,123,621	879,375	30,618	82,407	0	131,221	145,759
Kern	22,090,360	14,926,328	72,405	1,990,683	17,250	5,083,694	584,929
Kings	3,976,793	3,066,426	51,092	230,717	4,539	624,019	115,101
Lake	2,485,649	2,090,963	14,495	86,204	76,542	217,445	52,816
Lassen	995,633	719,921	31,808	118,800	0	125,104	37,128
Los Angeles	178,230,813	111,215,866	1,692,959	9,620,915	5,615,055	50,086,018	2,512,820
Madera	2,923,930	2,367,844	121,433	82,128	0	352,525	233,689
Marin	3,964,613	3,290,228	20,452	338,904	0	315,029	279,850
Mariposa	639,522	503,175	6,350	32,758	0	97,239	12,563
Mendocino	2,455,331	1,994,228	36,054	0	0	425,049	421,353
Merced	8,784,657	6,957,990	169,356	543,450	0	1,113,861	302,536
Monterey	10,575,087	8,441,256	352,524	474,135	0	1,307,172	773,510
Napa	3,688,116	3,048,045	115,812	125,740	0	398,519	366,089
Orange	54,552,080	40,523,708	1,390,194	2,475,186	248,856	9,914,136	3,228,560
Placer	5,391,798	4,099,371	39,173	297,785	115,632	839,837	742,698
Plumas	820,727	744,870	10,757	0	64	65,036	23,693
Riverside	39,782,203	25,553,449	1,999,620	3,749,808	176,148	8,303,178	280,389
Sacramento	32,321,593	25,027,808	941,606	2,191,208	616,153	3,544,818	394,533
San Bernardino	37,722,550	29,219,440	812,883	2,792,914	381,315	4,515,998	781,810
San Diego	52,468,944	43,234,129	973,240	1,834,065	289,911	6,137,599	1,907,735
San Francisco	14,334,627	9,875,157	120,880	597,811	68,750	3,672,029	0
San Joaquin	14,966,530	12,013,463	276,523	440,020	0	2,236,524	611,104
San Luis Obispo	4,343,348	2,922,607	54,215	250,411	411,116	704,999	478,434
San Mateo	11,063,991	8,797,713	165,449	882,853	0	1,217,976	451,560
Santa Barbara	9,076,910	6,949,577	43,097	557,995	0	1,526,241	177,276
Santa Clara	36,735,053	27,205,959	613,418	5,301,559	229,459	3,384,658	531,969
Santa Cruz/San Benito	7,436,279	6,345,283	121,601	417,571	124,321	427,503	777,027
Shasta	7,555,453	5,748,789	49,450	726,693	80,707	949,814	551,939
Sierra/Nevada	3,642,786	2,800,469	21,160	260,913	0	560,244	147,228
Siskiyou/Modoc	3,413,890	2,693,187	28,787	225,760	6,404	459,752	98,648
Solano	11,763,481	9,334,250	183,093	604,781	35,118	1,606,239	297,719
Sonoma	14,289,868	11,956,478	127,143	772,580	0	1,433,667	589,077
Stanislaus	15,885,677	12,236,099	129,485	460,635	262,753	2,796,705	238,919
Sutter	2,714,830	2,143,290	41,864	92,736	0	436,940	300,208
Tehama	1,761,788	1,477,218	36,016	101,339	0	147,215	18,072
Trinity	222,310	168,880	6,888	14,966	0	31,576	66,947
Tulare	15,330,756	11,008,561	699,847	691,915	127,085	2,803,348	240,217
Tuolumne	1,931,167	1,495,585	15,767	92,555	59,497	267,763	123,783
Ventura	19,460,900	16,373,162	61,137	56,851	344,007	2,625,743	136,759
Yolo	5,862,864	4,430,327	131,823	367,576	139,262	793,876	158,361
Yuba	3,708,804	2,779,638	45,025	203,909	205	680,027	318,594

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2005-06

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$770,868,684	$508,773,331	$262,095,353	8,272.9	445.0	140.2	4,564.3	48.7	1,301.3	1,773.4
Alameda	28,192,699	18,607,181	9,585,518	245.0	13.5	2.5	161.5	0.0	26.0	41.5
Amador/Alpine/Calaveras	2,809,684	1,854,391	955,293	50.7	1.0	2.0	19.0	0.2	7.5	21.0
Butte	8,327,114	5,495,895	2,831,219	118.0	4.0	4.0	72.0	2.0	11.0	25.0
Colusa	643,553	424,745	218,808	6.0	0.5	1.5	3.0	0.5	0.0	0.5
Contra Costa	18,448,889	12,176,267	6,272,622	162.0	9.0	6.0	124.0	0.0	5.0	18.0
Del Norte	2,099,542	1,385,698	713,844	35.5	1.0	2.0	28.0	1.0	1.0	2.5
El Dorado	4,645,178	3,065,817	1,579,361	53.8	3.0	2.5	34.0	2.0	10.0	2.3
Fresno	23,011,536	15,187,614	7,823,922	273.6	12.0	4.5	159.0	0.0	54.5	43.6
Glenn	723,608	477,581	246,027	11.0	0.3	0.8	5.0	0.0	3.0	1.9
Humboldt	4,869,059	3,213,579	1,655,480	68.0	4.0	3.0	40.0	0.0	15.0	6.0
Imperial	3,483,250	2,298,945	1,184,305	43.5	3.0	2.0	22.0	0.0	14.0	2.5
Inyo/Mono	1,255,375	828,548	426,828	11.5	1.0	1.0	8.5	0.0	0.0	1.0
Kern	22,506,300	14,854,158	7,652,142	233.0	9.5	2.0	153.0	5.0	14.0	49.5
Kings	4,078,054	2,691,516	1,386,538	55.0	4.0	1.5	27.5	1.0	8.0	13.0
Lake	2,530,314	1,670,007	860,307	39.5	2.0	1.7	25.8	1.0	4.0	5.0
Lassen	1,032,761	681,622	351,139	12.0	1.0	1.0	5.6	0.0	1.0	3.4
Los Angeles	178,968,208	118,119,017	60,849,191	1,871.0	110.0	8.0	905.0	0.0	303.0	545.0
Madera	3,089,826	2,039,285	1,050,541	52.5	3.0	2.0	28.0	0.0	14.0	5.5
Marin	3,897,184	2,572,141	1,325,043	37.4	4.0	2.0	20.0	0.0	8.0	3.4
Mariposa	653,474	431,293	222,181	7.0	1.0	1.0	3.0	0.0	2.0	0.0
Mendocino	2,868,542	1,893,238	975,304	30.0	2.0	1.0	21.0	0.0	3.0	3.0
Merced	9,044,354	5,969,274	3,075,080	95.0	5.0	7.5	54.0	1.0	11.0	16.5
Monterey	11,265,177	7,435,017	3,830,160	124.6	6.0	2.0	68.0	4.5	14.3	29.8
Napa	4,108,500	2,711,610	1,396,890	36.0	2.0	1.0	20.5	0.0	10.0	2.5
Orange	56,473,183	37,272,301	19,200,882	661.5	37.0	6.5	328.5	8.0	125.0	156.5
Placer	5,716,229	3,772,711	1,943,518	51.5	7.0	1.0	30.0	0.0	9.0	4.5
Plumas	835,318	551,310	284,008	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	37,916,420	25,024,837	12,891,583	397.0	21.0	7.0	195.0	3.0	104.0	67.0
Sacramento	31,141,145	20,553,156	10,587,989	367.0	16.0	4.0	216.5	3.0	70.5	57.0
San Bernardino	37,958,782	25,052,796	12,905,986	505.0	14.0	2.0	297.5	0.0	73.0	118.5
San Diego	48,374,390	31,927,097	16,447,293	530.0	34.0	6.0	241.0	0.0	91.0	158.0
San Francisco	14,113,711	9,315,049	4,798,662	110.4	6.0	2.0	91.0	0.4	3.0	8.0
San Joaquin	15,278,287	10,083,669	5,194,618	161.0	6.0	3.0	105.0	0.0	17.0	30.0
San Luis Obispo	4,810,990	3,175,253	1,635,737	38.0	0.0	3.0	24.0	0.0	1.0	10.0
San Mateo	11,446,218	7,554,504	3,891,714	93.0	5.0	2.0	68.0	0.0	12.0	6.0
Santa Barbara	9,170,302	6,052,399	3,117,903	97.0	5.2	4.9	50.2	4.0	19.0	13.7
Santa Clara	36,974,100	24,402,906	12,571,194	297.0	14.0	3.0	198.0	6.0	22.0	54.0
Santa Cruz/San Benito	8,124,172	5,361,954	2,762,218	75.5	5.0	4.0	48.5	1.0	10.5	6.5
Shasta	7,783,308	5,136,983	2,646,325	96.0	3.0	2.0	72.0	0.0	2.0	17.0
Sierra/Nevada	3,763,099	2,483,645	1,279,454	40.0	2.5	1.0	18.5	0.0	12.0	6.0
Siskiyou/Modoc	3,517,832	2,321,769	1,196,063	45.0	2.0	3.0	29.0	0.0	6.0	5.0
Solano	11,613,127	7,664,664	3,948,463	119.0	8.0	2.0	74.0	0.0	16.0	19.0
Sonoma	14,893,877	9,829,959	5,063,918	123.8	9.0	2.0	54.3	0.0	26.0	32.5
Stanislaus	16,088,706	10,618,546	5,470,160	170.0	16.0	3.7	71.9	0.0	33.5	44.9
Sutter	3,012,325	1,988,135	1,024,191	33.0	3.0	1.0	16.0	0.0	6.0	7.0
Tehama	1,762,412	1,163,192	599,220	25.0	1.0	1.0	13.0	0.0	9.0	1.0
Trinity	638,199	421,211	216,988	6.0	1.0	1.0	3.0	0.0	0.0	1.0
Tulare	15,497,801	10,228,549	5,269,252	200.1	9.5	3.5	127.5	3.1	30.0	26.5
Tuolumne	2,032,032	1,341,141	690,891	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,490,348	12,863,630	6,626,718	201.0	9.9	4.0	109.5	0.0	18.0	59.6
Yolo	5,935,466	3,917,408	2,018,058	71.0	3.0	2.0	28.0	2.0	23.5	12.5
Yuba	3,954,724	2,610,118	1,344,606	51.0	2.5	1.5	25.0	0.0	16.0	6.0

SOURCE: CS 356 and CS 921, Budget Display
*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2006-07

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$767,558,925	$574,795,895	$14,645,865	$40,863,819	$9,839,948	$127,413,398	$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	99,729	0	439,759	298,385
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2006-07

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$782,850,402	$516,681,265	$266,169,137	8,088.4	427.8	137.3	4,475.2	50.0	1,296.6	1,701.5
Alameda	26,181,410	17,279,731	8,901,679	222.8	14.0	2.0	152.5	0.0	21.0	33.3
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	52.8	1.1	1.0	21.0	0.2	7.5	22.0
Butte	7,352,914	4,852,923	2,499,991	94.0	3.0	4.0	49.0	0.0	16.0	22.0
Colusa	609,330	402,158	207,172	5.5	0.5	1.4	3.0	0.0	0.0	0.6
Contra Costa	18,274,811	12,061,375	6,213,436	148.0	8.0	3.0	117.3	0.0	0.0	19.7
Del Norte	2,193,719	1,447,855	745,864	30.6	0.5	2.0	17.0	0.1	7.0	4.0
El Dorado	4,573,383	3,018,433	1,554,950	56.0	3.0	3.5	35.0	2.0	10.0	2.5
Fresno	22,246,777	14,682,873	7,563,904	276.3	12.0	4.0	162.0	0.0	60.2	38.1
Glenn	729,205	481,275	247,930	7.1	0.3	0.7	3.0	0.0	2.0	1.1
Humboldt	4,717,971	3,113,861	1,604,110	59.0	4.0	3.0	33.0	0.0	14.0	5.0
Imperial	3,654,088	2,411,698	1,242,390	44.5	3.0	2.0	22.0	0.0	17.0	0.5
Inyo/Mono	1,259,435	831,227	428,208	8.7	1.0	1.0	5.7	0.0	0.0	1.0
Kern	22,825,572	15,064,878	7,760,694	265.3	8.8	2.0	167.5	7.0	13.0	67.0
Kings	4,183,568	2,761,155	1,422,413	50.5	4.0	1.5	25.5	1.0	8.0	10.5
Lake	2,582,937	1,704,738	878,199	35.7	1.4	1.5	22.7	1.0	4.0	5.1
Lassen	1,058,607	698,681	359,926	11.0	1.0	1.0	5.0	0.0	1.0	3.0
Los Angeles	178,348,297	117,709,876	60,638,421	1,987.0	110.0	10.0	977.0	0.0	294.0	596.0
Madera	3,095,383	2,042,953	1,052,430	47.5	3.0	2.0	29.0	0.0	10.0	3.5
Marin	4,200,613	2,772,405	1,428,208	31.9	4.0	2.0	15.5	0.0	7.0	3.4
Mariposa	701,018	462,672	238,346	7.0	0.5	1.0	3.0	0.0	2.5	0.0
Mendocino	2,919,096	1,926,603	992,493	31.5	2.0	1.0	22.5	0.0	5.0	1.0
Merced	8,829,999	5,827,799	3,002,200	94.0	4.0	6.5	54.0	1.0	11.0	17.5
Monterey	11,201,716	7,393,133	3,808,583	115.0	5.0	2.0	69.0	4.5	12.5	22.0
Napa	4,172,393	2,753,779	1,418,614	33.6	2.0	1.0	18.6	0.0	9.0	3.0
Orange	58,394,462	38,540,345	19,854,117	624.0	32.5	6.5	298.0	8.0	135.0	144.0
Placer	6,175,388	4,075,756	2,099,632	53.3	5.9	0.8	29.0	0.0	9.6	8.0
Plumas	852,236	562,476	289,760	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	38,480,961	25,397,434	13,083,527	374.0	21.0	6.0	185.0	3.0	93.0	66.0
Sacramento	32,092,826	21,181,265	10,911,561	352.5	15.0	5.0	208.0	2.5	69.0	53.0
San Bernardino	39,493,931	26,065,994	13,427,937	436.0	14.0	3.0	273.0	0.0	69.0	77.0
San Diego	55,263,867	36,474,152	18,789,715	493.0	32.0	4.0	215.0	0.0	94.0	148.0
San Francisco	14,968,405	9,879,147	5,089,258	111.4	7.0	2.0	74.0	0.4	16.0	12.0
San Joaquin	15,242,324	10,059,934	5,182,390	161.0	6.0	4.0	112.0	0.0	18.0	21.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	41.0	1.0	3.0	25.0	2.0	1.5	8.5
San Mateo	11,549,546	7,622,700	3,926,846	86.0	4.0	1.0	66.0	0.0	10.0	5.0
Santa Barbara	9,578,610	6,321,883	3,256,727	102.3	4.0	5.9	54.8	5.2	19.0	13.4
Santa Clara	38,075,870	25,130,074	12,945,796	310.0	14.0	3.0	206.0	5.0	27.0	55.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	73.8	4.0	1.9	47.7	2.0	11.5	6.7
Shasta	8,173,697	5,394,640	2,779,057	93.0	3.0	2.0	72.0	0.0	2.0	14.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	35.2	2.0	1.0	16.0	0.0	11.0	5.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	43.0	1.0	2.0	29.0	0.0	6.0	5.0
Solano	12,155,349	8,022,530	4,132,819	112.0	8.0	2.0	69.0	0.0	21.0	12.0
Sonoma	14,743,070	9,730,426	5,012,644	114.3	8.0	2.0	53.0	0.0	24.0	27.3
Stanislaus	16,669,211	11,001,679	5,667,532	175.1	16.0	6.7	77.9	0.0	35.5	39.0
Sutter	2,905,512	1,917,638	987,874	30.0	3.0	2.0	17.0	0.0	5.0	3.0
Tehama	1,763,240	1,163,738	599,502	23.0	1.0	1.0	12.0	0.0	7.0	2.0
Trinity	658,664	434,718	223,946	5.0	1.0	1.0	3.0	0.0	0.0	0.0
Tulare	15,075,659	9,949,935	5,125,724	192.4	9.3	3.0	125.0	3.1	30.0	22.0
Tuolumne	2,085,668	1,376,541	709,127	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,373,466	12,786,488	6,586,978	185.5	10.9	4.0	100.0	0.0	15.0	55.6
Yolo	6,177,974	4,077,463	2,100,511	65.8	3.0	2.0	32.0	2.0	15.8	11.0
Yuba	3,943,169	2,602,492	1,340,677	44.0	2.5	1.8	24.0	0.0	13.0	2.7

SOURCE: CS 356 and CS 921, Budget Display
*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2007-08

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$779,253,577	$596,562,358	$13,524,939	$40,871,588	$9,799,249	$118,495,443	$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2007-08

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$779,141,098	$514,233,125	$264,907,973	7,757.6	423.1	134.7	4,628.0	51.7	1,176.3	1,343.8
Alameda	26,576,414	17,540,433	9,035,981	211.8	14.0	2.0	159.6	0.0	20.0	16.2
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	25.1	1.1	1.0	17.5	0.0	4.5	1.0
Butte	7,510,391	4,956,858	2,553,533	88.0	3.0	4.0	55.0	2.0	3.0	21.0
Colusa	767,987	506,871	261,116	6.0	0.5	1.4	3.0	0.0	0.5	0.6
Contra Costa	18,276,625	12,062,573	6,214,053	147.0	8.0	3.0	116.0	0.0	0.0	20.0
Del Norte	1,988,880	1,312,661	676,219	28.0	0.5	2.0	16.0	0.0	7.0	2.5
El Dorado	4,606,888	3,040,546	1,566,342	47.5	3.0	4.0	26.0	2.0	10.0	2.5
Fresno	23,943,841	15,802,935	8,140,906	257.5	7.0	5.0	173.0	0.0	49.3	23.2
Glenn	829,127	547,224	281,903	8.0	0.5	0.5	6.0	0.0	0.0	1.0
Humboldt	5,050,299	3,333,197	1,717,102	62.0	4.0	3.0	36.0	0.0	14.0	5.0
Imperial	3,659,745	2,415,432	1,244,313	50.5	2.0	2.0	44.0	0.0	0.0	2.5
Inyo/Mono	1,341,823	885,603	456,220	9.7	1.0	1.0	6.7	0.0	0.5	0.5
Kern	22,089,813	14,579,277	7,510,536	233.8	9.8	2.0	152.8	4.0	13.0	52.2
Kings	4,283,995	2,827,437	1,456,558	49.5	3.0	1.5	35.0	1.0	6.0	3.0
Lake	2,604,997	1,719,298	885,699	35.9	1.7	1.5	24.6	1.0	2.0	5.1
Lassen	1,039,034	685,762	353,272	11.1	1.0	1.0	5.0	0.0	1.0	3.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,789.0	110.0	10.0	945.0	9.0	294.0	421.0
Madera	2,860,523	1,887,945	972,578	44.5	2.0	2.0	27.5	0.0	10.0	3.0
Marin	3,817,851	2,519,782	1,298,069	28.8	4.0	2.0	13.5	0.0	5.0	4.3
Mariposa	720,083	475,255	244,828	6.5	0.5	1.0	3.0	0.0	2.0	0.0
Mendocino	2,864,272	1,890,420	973,852	34.0	2.0	1.0	23.5	0.0	5.0	2.5
Merced	8,346,722	5,508,837	2,837,885	89.0	4.0	4.5	60.0	1.0	10.0	9.5
Monterey	11,320,081	7,471,253	3,848,828	109.0	5.0	2.0	68.0	1.0	10.0	23.0
Napa	4,006,324	2,644,174	1,362,150	33.1	2.5	0.0	19.6	0.0	8.0	3.0
Orange	55,146,806	36,396,892	18,749,914	561.5	33.0	5.5	271.5	8.0	113.5	130.0
Placer	6,464,375	4,266,488	2,197,888	53.4	5.4	1.0	31.0	0.0	9.6	6.4
Plumas	828,445	546,774	281,671	11.0	1.0	1.0	4.0	0.0	3.0	2.0
Riverside	38,579,901	25,462,735	13,117,166	395.0	20.0	6.0	210.0	3.0	89.0	67.0
Sacramento	32,701,025	21,582,677	11,118,349	323.5	16.0	5.0	190.0	2.5	62.0	48.0
San Bernardino	40,184,220	26,521,585	13,662,635	486.8	15.0	5.0	335.8	0.0	62.0	69.0
San Diego	50,705,809	33,465,834	17,239,975	489.6	33.0	4.0	275.0	0.0	85.0	92.6
San Francisco	14,550,929	9,603,613	4,947,316	121.0	6.0	3.0	78.5	0.0	8.0	25.5
San Joaquin	14,707,787	9,707,139	5,000,648	156.0	6.0	4.0	99.0	0.0	16.0	31.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	40.3	0.8	3.0	25.0	2.0	2.0	7.5
San Mateo	11,409,363	7,530,180	3,879,183	91.1	4.0	1.5	66.0	0.0	15.0	4.6
Santa Barbara	9,538,708	6,295,547	3,243,161	95.8	4.0	5.5	57.8	4.1	15.0	9.4
Santa Clara	38,307,315	25,282,828	13,024,487	282.0	14.0	3.0	192.0	5.0	28.0	40.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	72.5	5.0	1.9	47.4	1.0	9.5	7.7
Shasta	7,906,193	5,218,087	2,688,106	89.0	3.0	2.0	67.0	0.0	2.0	15.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	38.7	3.0	1.0	19.5	0.0	10.0	5.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	40.0	1.0	2.0	26.0	0.0	5.0	6.0
Solano	12,132,944	8,007,743	4,125,201	108.0	8.0	2.0	83.0	0.0	7.0	8.0
Sonoma	15,315,934	10,108,516	5,207,418	129.1	9.0	2.0	60.2	0.0	28.0	29.9
Stanislaus	16,609,712	10,962,410	5,647,302	197.9	14.0	4.0	121.0	0.0	41.0	17.9
Sutter	2,902,157	1,915,424	986,733	30.0	3.0	2.0	17.0	0.0	5.0	3.0
Tehama	1,696,035	1,119,383	576,652	23.0	1.0	1.0	13.0	0.0	7.0	1.0
Trinity	685,521	452,444	233,077	5.0	1.0	1.0	3.0	0.0	0.0	0.0
Tulare	15,807,405	10,432,887	5,374,518	192.4	9.3	3.0	125.0	3.1	30.0	22.0
Tuolumne	2,076,677	1,370,607	706,070	23.5	1.6	0.6	16.0	0.0	4.0	1.3
Ventura	20,604,090	13,598,699	7,005,391	189.2	10.9	4.0	103.0	0.0	17.9	53.4
Yolo	5,845,016	3,857,711	1,987,305	65.0	3.0	2.0	33.0	2.0	14.0	11.0
Yuba	3,844,059	2,537,079	1,306,980	42.0	2.0	1.3	22.0	0.0	13.0	3.7

SOURCE: CS 356 and CS 921, Budget Display
*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2008-09

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$761,441,150	$599,436,884	$10,857,449	$43,710,985	$11,626,898	$95,808,934	8,838,062
Alameda	26,797,065	20,992,634	122,123	1,423,938	620,444	3,637,926	865,476
Amador/Alpine/Calaveras	2,734,583	2,278,813	38,346	115,138	29,604	272,682	0
Butte	7,056,447	6,019,588	45,567	171,391	185,712	634,189	331,781
Colusa	641,679	527,430	27,916	39,151	0	47,182	33,394
Contra Costa	18,065,682	15,495,831	108,474	308,819	0	2,152,558	-53,287
Del Norte	1,882,342	1,502,729	100,666	91,676	4,473	182,798	74,577
El Dorado	4,453,054	3,714,845	110,455	152,102	0	475,652	97,515
Fresno	21,794,883	17,929,498	388,474	17,502	137,697	3,321,712	514,137
Glenn	761,173	701,538	15,007	1,136	0	43,492	87,191
Humboldt	4,651,554	3,928,925	24,667	390,112	0	307,850	48,924
Imperial	1,601,798	836,444	11,592	323,210	0	430,552	61,860
Inyo/Mono	1,142,214	982,414	13,999	52,955	0	92,846	48,556
Kern	20,871,789	16,118,430	74,344	2,105,544	30,130	2,543,341	436,842
Kings	4,036,336	3,258,094	24,237	241,224	6,000	506,781	119,384
Lake	2,463,020	2,126,252	7,390	88,512	97,941	142,925	41,727
Lassen	973,069	722,175	22,824	109,356	0	118,714	26,147
Los Angeles	182,710,843	136,801,154	2,688,187	11,022,009	7,663,485	24,536,008	-219,739
Madera	2,932,553	2,552,624	79,623	41,064	0	259,242	223,239
Marin	4,109,376	2,920,397	34,731	453,066	0	701,182	311,968
Mariposa	658,760	536,973	5,803	34,761	0	81,223	22,244
Mendocino	2,622,976	2,057,240	64,000	54,385	0	447,351	237,208
Merced	8,741,184	7,230,336	129,509	612,882	0	768,457	120,675
Monterey	10,730,695	8,813,692	363,058	442,691	0	1,111,254	238,102
Napa	3,815,214	3,259,751	86,374	0	5,137	463,952	286,950
Orange	56,037,454	45,244,452	597,360	2,074,167	212,489	7,908,986	-1,494,099
Placer	7,058,846	5,306,232	137,279	426,496	167,557	1,021,282	0
Plumas	791,709	747,940	8,472	0	0	35,297	48,790
Riverside	36,996,130	25,989,436	1,134,217	3,419,247	0	6,453,230	285,579
Sacramento	31,443,949	25,247,490	477,967	2,288,942	1,064,186	2,365,364	312,452
San Bernardino	37,603,738	28,285,760	879,780	3,351,442	328,320	4,758,436	354,383
San Diego	48,082,425	39,819,038	389,659	1,747,500	0	6,126,228	1,674,649
San Francisco	13,932,554	10,297,368	73,980	839,601	0	2,721,605	0
San Joaquin	15,274,950	12,573,463	215,831	377,293	0	2,108,363	219,682
San Luis Obispo	4,651,661	3,443,775	496,838	285,123	0	425,925	0
San Mateo	11,361,000	9,039,480	151,778	888,716	0	1,281,026	0
Santa Barbara	8,902,941	7,153,081	42,069	558,734	0	1,149,057	198,491
Santa Clara	35,716,840	29,224,650	70,941	3,882,060	163,100	2,376,089	1,077,053
Santa Cruz/San Benito	8,173,386	6,843,419	64,653	493,558	0	771,756	253,928
Shasta	7,837,430	6,019,025	42,308	804,512	56,088	915,497	98,062
Sierra/Nevada	4,256,858	3,178,423	0	230,852	0	847,583	104,464
Siskiyou/Modoc	3,201,431	2,702,968	30,854	173,226	6,938	287,445	58,991
Solano	11,780,021	9,995,445	107,274	454,883	0	1,222,419	383,905
Sonoma	15,327,664	12,635,936	106,472	822,952	0	1,762,304	390,519
Stanislaus	15,429,018	12,582,456	130,983	340,187	205,917	2,169,475	156,635
Sutter	2,776,017	2,380,264	44,542	89,008	0	262,203	15,315
Tehama	1,726,103	1,510,465	39,737	50,556	0	125,345	30,462
Trinity	634,354	525,381	7,404	14,648	0	86,921	26,102
Tulare	15,354,202	11,327,977	555,380	883,841	96,637	2,490,367	268,683
Tuolumne	1,874,562	1,577,587	13,439	87,381	13,235	182,920	41,497
Ventura	19,191,395	16,745,340	219,510	59,731	471,786	1,695,028	506,242
Yolo	6,090,997	4,912,479	203,499	398,201	59,986	516,832	-213,919
Yuba	3,685,226	2,819,747	27,857	375,504	36	462,082	85,325

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2008-09

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$766,009,850	$505,566,501	$260,443,349	7,458.8	399.8	136.9	4,718.4	42.1	1,106.1	1,055.5
Alameda	27,450,650	18,117,429	9,333,221	221.0	13.0	2.0	169.5	0.0	19.0	17.5
Amador/Alpine/Calaveras	2,734,012	1,804,448	929,564	26.1	1.1	1.0	18.0	0.0	3.0	3.0
Butte	7,194,087	4,748,097	2,445,990	91.0	3.0	4.0	49.0	0.0	12.0	23.0
Colusa	635,694	419,558	216,136	6.0	0.5	1.4	3.0	0.0	0.5	0.6
Contra Costa	18,012,395	11,888,181	6,124,214	136.0	6.0	3.0	108.0	0.0	0.0	19.0
Del Norte	1,957,651	1,292,050	665,601	25.8	0.0	1.0	18.0	0.0	3.0	3.8
El Dorado	4,485,181	2,960,219	1,524,962	49.8	2.8	4.0	30.0	2.0	9.0	2.0
Fresno	22,204,412	14,654,912	7,549,500	237.9	7.0	4.0	158.0	0.0	46.2	22.7
Glenn	838,492	553,405	285,087	8.0	0.0	2.0	6.0	0.0	0.0	0.0
Humboldt	4,734,754	3,124,938	1,609,816	64.5	4.0	3.0	39.5	0.0	13.0	5.0
Imperial	3,972,275	2,621,702	1,350,574	50.5	2.0	2.0	43.0	0.0	1.0	2.5
Inyo/Mono	1,185,653	782,531	403,122	6.9	0.1	1.0	5.8	0.0	0.0	0.0
Kern	21,255,545	14,028,660	7,226,885	200.2	8.8	1.0	147.7	5.0	10.0	27.7
Kings	4,129,268	2,725,317	1,403,951	48.3	3.0	1.5	33.7	1.0	5.0	4.1
Lake	2,502,741	1,651,809	850,932	31.9	1.0	1.5	21.9	1.0	2.0	4.5
Lassen	1,001,385	660,914	340,471	11.0	1.0	1.0	6.0	0.0	1.0	2.0
Los Angeles	181,447,584	119,755,405	61,692,179	1,779.0	105.0	12.0	1,001.0	9.0	317.0	335.0
Madera	3,258,550	2,150,643	1,107,907	43.0	2.0	2.0	31.5	0.0	4.0	3.5
Marin	3,885,746	2,564,592	1,321,154	27.8	4.0	2.0	12.5	0.0	5.0	4.3
Mariposa	678,828	448,026	230,802	6.0	0.5	1.0	3.0	0.0	1.5	0.0
Mendocino	2,663,247	1,757,743	905,504	36.0	2.0	1.0	24.0	0.5	5.5	3.0
Merced	8,809,289	5,814,131	2,995,158	91.0	4.0	4.5	62.0	1.0	11.0	8.5
Monterey	10,984,704	7,249,905	3,734,799	104.8	6.0	2.0	67.4	0.0	10.8	18.6
Napa	3,933,558	2,596,148	1,337,410	31.7	2.0	1.0	19.9	0.0	7.1	1.7
Orange	54,165,787	35,749,419	18,416,368	549.5	32.0	5.5	282.5	0.0	109.5	120.0
Placer	6,148,003	4,057,682	2,090,321	48.6	6.4	1.5	26.5	0.0	6.6	7.6
Plumas	867,092	572,281	294,811	11.0	1.0	1.0	5.5	0.0	2.0	1.5
Riverside	37,052,982	24,454,968	12,598,014	387.0	19.0	7.0	216.0	2.0	86.0	57.0
Sacramento	31,509,375	20,796,188	10,713,188	293.5	13.0	4.0	189.0	2.5	54.0	31.0
San Bernardino	37,715,380	24,892,151	12,823,229	404.0	16.0	4.0	305.5	0.0	47.0	31.5
San Diego	49,529,286	32,689,329	16,839,957	465.5	31.0	4.0	272.0	0.0	83.0	75.5
San Francisco	14,088,226	9,298,229	4,789,997	116.0	7.0	2.0	80.0	0.0	4.0	23.0
San Joaquin	15,402,084	10,165,375	5,236,709	159.0	7.0	4.0	116.3	0.0	17.0	14.7
San Luis Obispo	4,651,661	3,070,096	1,581,565	36.8	0.5	3.0	25.3	2.0	1.0	5.0
San Mateo	11,181,913	7,380,063	3,801,850	101.0	4.0	1.8	74.0	0.0	10.0	11.2
Santa Barbara	9,120,180	6,019,319	3,100,861	85.8	2.9	5.5	50.8	5.0	13.5	8.1
Santa Clara	36,331,166	23,978,570	12,352,596	259.5	14.0	3.0	186.5	5.0	29.0	22.0
Santa Cruz/San Benito	8,398,753	5,543,177	2,855,576	79.3	4.0	2.1	59.5	1.0	7.5	5.2
Shasta	7,575,943	5,000,122	2,575,821	83.0	4.0	2.0	54.0	0.0	6.0	17.0
Sierra/Nevada	4,265,498	2,815,229	1,450,269	36.5	2.4	1.0	19.6	0.0	7.5	6.0
Siskiyou/Modoc	3,260,424	2,151,880	1,108,544	43.0	2.0	2.0	29.0	0.0	5.0	5.0
Solano	12,163,926	8,028,191	4,135,735	118.5	8.0	2.0	92.0	0.0	12.0	4.5
Sonoma	15,285,623	10,088,511	5,197,112	114.0	8.0	2.0	58.2	0.0	28.0	17.8
Stanislaus	15,684,973	10,352,082	5,332,891	165.9	9.0	5.5	123.3	0.0	12.0	16.1
Sutter	2,774,366	1,831,082	943,284	28.0	2.5	2.0	16.8	0.0	5.0	1.7
Tehama	1,704,972	1,125,282	579,690	22.0	1.0	1.0	16.0	0.0	3.0	1.0
Trinity	639,289	421,931	217,358	6.0	1.0	1.0	4.0	0.0	0.0	0.0
Tulare	15,457,532	10,201,971	5,255,561	189.4	8.3	3.0	130.0	3.1	25.0	20.0
Tuolumne	1,911,174	1,261,375	649,799	21.5	1.1	0.6	15.5	0.0	3.0	1.3
Ventura	19,638,881	12,961,661	6,677,220	194.3	10.9	4.0	137.2	0.0	17.9	24.3
Yolo	5,770,318	3,808,410	1,961,908	65.0	3.0	2.0	33.0	2.0	13.0	12.0
Yuba	3,759,342	2,481,166	1,278,176	41.0	2.0	1.5	22.0	0.0	12.0	3.5

SOURCE: CS 356 and CS 921, Budget Display
*Does not include DCSS program administration costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2009-10

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$759,736,998	$621,398,321	$12,323,358	$43,208,802	$9,539,935	$73,266,582	11,968,985
Alameda	25,877,815	$20,992,038	$137,968	$2,129,974	$626,742	$1,991,093	$907,936
Amador/Alpine/Calaveras	7,125,829	$6,096,386	$11,935	$177,453	$251,343	$588,712	$466,670
Butte	2,679,207	$2,207,344	$28,160	$115,584	$32,093	$296,026	$0
Colusa	664,022	$536,120	$30,184	$39,151	$0	$58,567	$1,198
Contra Costa	18,693,403	$16,537,271	$129,880	$332,983	$0	$1,693,269	$62,539
Del Norte	1,778,054	$1,420,641	$103,750	$72,812	$0	$180,851	($1,248)
El Dorado	1,094,354	$950,003	$9,214	$60,614	$0	$74,523	$59,490
Fresno	4,667,698	$3,791,841	$65,921	$158,349	$0	$651,587	$45,724
Glenn	21,346,638	$17,538,993	$377,377	$6,890	$204,707	$3,218,671	$420,275
Humboldt	672,984	$579,421	$23,945	$1,056	$0	$68,562	$39,850
Imperial	902,965	$0	$21,094	$384,919	$0	$496,952	$34,828
Inyo/Mono	4,174,853	$3,396,209	$48,754	$322,428	$0	$407,462	$19,986
Kern	20,851,752	$16,336,411	$128,068	$2,104,254	$36,598	$2,246,421	$609,036
Kings	3,971,044	$3,137,145	$33,495	$249,552	$2,000	$548,852	$119,378
Lake	2,356,026	$2,034,563	$10,287	$88,412	$29,872	$192,892	$55,304
Lassen	855,549	$741,364	$22,385	$7,200	$0	$84,600	$21,595
Los Angeles	172,375,739	$143,788,097	$3,897,758	$11,297,131	$5,437,399	$7,955,354	$1,267,658
Madera	2,802,594	$2,367,638	$74,052	$82,128	$0	$278,776	$290,576
Marin	3,909,469	$3,058,292	$47,665	$382,074	$1,955	$419,483	$263,918
Mariposa	639,556	$512,740	$3,885	$35,026	$0	$87,905	$9,314
Mendocino	17,239,080	$16,669,104	$72,000	$207,807	$0	$290,169	($145,424)
Merced	8,833,764	$7,439,393	$135,334	$626,358	$0	$632,679	$29,113
Monterey	10,754,410	$8,917,753	$199,778	$448,050	$0	$1,188,829	$220,584
Napa	3,771,545	$3,236,546	$75,077	$0	$12,153	$447,769	$135,242
Orange	55,917,810	$44,692,511	$637,459	$2,048,225	$212,298	$8,327,317	($390,708)
Placer	6,005,856	$4,710,380	$62,993	$413,115	$184,261	$635,107	$166,537
Plumas	700,411	$626,880	$25,653	$0	$0	$47,878	$39,427
Riverside	35,609,537	$25,085,085	$1,023,041	$3,293,832	$0	$6,207,579	$165,428
Sacramento	31,936,707	$25,485,080	$593,159	$2,319,716	$1,046,646	$2,492,106	$229,311
San Bernardino	37,155,953	$29,373,099	$1,215,375	$2,443,017	$451,576	$3,672,886	$968,928
San Diego	47,396,832	$38,926,377	$338,095	$1,845,953	$0	$6,286,407	$1,363,318
San Francisco	14,824,482	$9,927,541	$103,580	$1,072,726	$0	$3,720,635	$0
San Joaquin	15,119,668	$13,108,190	$276,848	$357,558	$0	$1,377,072	$337,851
San Luis Obispo	4,687,239	$3,525,819	$417,686	$293,163	$0	$450,571	$0
San Mateo	11,678,275	$9,677,772	$161,216	$700,677	$0	$1,138,610	$71,296
Santa Barbara	9,126,530	$7,542,340	$53,975	$467,717	$0	$1,062,498	$142,198
Santa Clara	36,244,406	$29,714,375	$101,529	$3,959,267	$129,075	$2,340,160	$794,515
Santa Cruz/San Benito	8,197,425	$7,307,450	$40,338	$200,005	$0	$649,632	$310,345
Shasta	7,251,689	$5,592,812	$51,975	$841,255	$50,227	$715,420	$225,379
Sierra/Nevada	3,654,433	$3,012,852	$0	$230,033	$0	$411,548	$172,227
Siskiyou/Modoc	3,110,351	$2,666,129	$22,641	$175,859	$5,990	$239,732	$108,184
Solano	11,828,307	$10,198,150	$115,060	$406,884	$0	$1,108,213	$364,966
Sonoma	15,106,422	$12,763,268	$88,929	$682,537	$0	$1,571,688	$337,981
Stanislaus	15,692,540	$13,247,966	$173,191	$212,390	$145,316	$1,913,677	$9,963
Sutter	2,855,146	$2,428,330	$41,057	$88,421	$0	$297,338	$26,214
Tehama	1,748,114	$1,555,503	$32,315	$39,264	$0	$121,032	$36,684
Trinity	659,939	$559,738	$5,012	$16,192	$0	$78,997	$3,444
Tulare	13,790,816	$10,429,821	$639,008	$832,435	$91,252	$1,798,300	$252,123
Tuolumne	2,047,531	$1,656,688	$16,174	$88,612	$12,168	$273,889	$103,888
Ventura	20,322,128	$17,989,848	$238,095	$70,560	$549,346	$1,474,279	$519,833
Yolo	5,793,924	$4,736,319	$125,042	$412,932	$26,918	$492,713	$367,315
Yuba	3,236,177	$2,572,685	$35,946	$366,252	$0	$261,294	$308,796

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2009-10

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$758,755,425	$500,778,581	$257,976,845	7,282.4	388.1	133.8	4,639.5	36.3	1,058.6	1,026.1
Alameda	26,562,297	17,531,116	9,031,181	220.0	11.0	3.0	156.1	0.0	21.0	28.9
Amador/Alpine/Calaveras	7,784,601	5,137,837	2,646,764	97.5	3.0	4.0	48.0	0.0	15.0	27.5
Butte	642,008	423,725	218,283	24.1	1.1	1.0	19.0	0.0	1.0	2.0
Colusa	18,733,908	12,364,379	6,369,529	6.0	0.5	1.4	3.0	0.0	0.5	0.6
Contra Costa	1,779,697	1,174,600	605,097	146.0	6.0	4.0	117.0	0.0	7.0	12.0
Del Norte	4,748,960	3,134,314	1,614,646	23.6	0.0	1.8	13.0	0.0	6.0	2.8
El Dorado	21,604,323	14,258,853	7,345,470	6.8	1.0	1.0	4.8	0.0	0.0	0.0
Fresno	710,941	469,221	241,720	50.8	2.8	3.0	29.0	2.0	10.0	4.0
Glenn	5,003,373	3,302,226	1,701,147	221.9	9.0	5.0	150.0	0.0	36.0	21.9
Humboldt	4,080,654	2,693,232	1,387,422	7.1	0.1	1.0	6.0	0.0	0.0	0.0
Imperial	21,410,167	14,130,710	7,279,457	58.0	4.0	3.0	33.7	0.0	13.0	4.3
Inyo/Mono	4,043,698	2,668,841	1,374,857	51.5	2.0	3.0	44.0	0.0	0.0	2.5
Kern	2,409,210	1,590,079	819,131	218.1	9.3	2.0	148.7	4.0	9.0	45.1
Kings	881,379	581,710	299,669	48.8	3.0	1.5	31.7	1.0	5.0	6.6
Lake	173,640,090	114,602,459	59,037,631	33.9	2.0	1.5	18.9	1.0	2.0	8.5
Lassen	3,079,809	2,032,674	1,047,135	12.0	1.0	1.0	8.0	0.0	1.0	1.0
Los Angeles	3,480,165	2,296,909	1,183,256	1,683.0	106.0	11.0	987.0	9.0	308.0	262.0
Madera	643,196	424,509	218,687	41.0	1.0	2.0	32.0	0.0	3.0	3.0
Marin	2,729,057	1,801,178	927,879	27.0	3.0	2.0	12.5	0.0	5.0	4.5
Mariposa	8,853,683	5,843,431	3,010,252	5.5	0.0	1.0	3.0	0.0	0.5	1.0
Mendocino	10,709,940	7,068,560	3,641,380	33.5	2.0	1.0	24.0	0.0	6.0	0.5
Merced	3,867,993	2,552,875	1,315,118	90.0	4.0	4.0	60.1	1.0	11.0	9.9
Monterey	55,357,137	36,535,710	18,821,427	102.9	4.5	2.0	70.0	0.4	11.0	15.0
Napa	6,145,902	4,056,295	2,089,607	30.7	2.0	1.0	20.9	0.0	5.1	1.7
Orange	734,595	484,833	249,762	542.5	31.5	4.5	273.0	0.0	111.0	122.5
Placer	36,934,806	24,376,972	12,557,834	46.0	5.8	1.5	28.5	0.0	5.6	4.6
Plumas	32,094,962	21,182,675	10,912,287	8.1	0.1	1.5	5.0	0.0	1.5	0.0
Riverside	38,063,769	25,122,088	12,941,681	353.0	18.0	6.0	208.0	2.0	81.0	38.0
Sacramento	48,658,332	32,114,499	16,543,833	303.8	12.8	4.0	205.0	2.5	47.5	32.0
San Bernardino	14,956,304	9,871,161	5,085,143	400.0	16.0	5.0	307.5	0.0	39.0	32.5
San Diego	15,415,634	10,174,318	5,241,316	500.0	29.0	3.9	286.0	0.0	80.0	101.1
San Francisco	4,812,229	3,176,071	1,636,158	110.0	6.0	1.0	70.0	0.0	14.0	19.0
San Joaquin	11,381,209	7,511,598	3,869,611	157.6	6.0	4.0	119.3	0.0	16.0	12.3
San Luis Obispo	9,245,803	6,102,230	3,143,573	35.3	0.5	3.0	26.3	1.0	1.0	3.5
San Mateo	37,024,144	24,435,935	12,588,209	96.0	4.0	1.8	70.0	0.0	9.0	11.2
Santa Barbara	7,344,055	4,847,076	2,496,979	83.3	3.0	4.5	51.5	3.8	12.0	8.5
Santa Clara	12,193,273	8,047,560	4,145,713	252.5	14.0	3.0	188.5	4.0	23.0	20.0
Santa Cruz/San Benito	14,067,975	9,284,864	4,783,112	70.1	4.9	2.0	41.7	0.5	9.8	11.2
Shasta	15,744,305	10,391,241	5,353,064	84.0	3.0	2.0	53.0	0.0	6.0	20.0
Sierra/Nevada	2,865,028	1,890,918	974,110	35.2	1.9	0.8	19.0	0.0	7.5	6.0
Siskiyou/Modoc	1,776,315	1,172,368	603,947	42.2	2.0	2.0	31.6	0.0	2.0	4.6
Solano	634,848	419,000	215,848	102.0	7.0	2.0	84.5	0.0	4.0	4.5
Sonoma	13,882,055	9,162,156	4,719,899	108.0	6.0	2.0	58.2	0.0	25.0	16.8
Stanislaus	2,075,425	1,369,781	705,645	162.9	9.0	4.5	122.3	0.0	12.0	15.1
Sutter	20,825,625	13,744,913	7,080,713	27.9	2.5	2.0	16.8	0.0	5.0	1.6
Tehama	6,143,938	4,054,999	2,088,939	23.0	1.0	1.0	17.0	0.0	3.0	1.0
Trinity	3,524,132	2,325,927	1,198,205	6.0	1.0	0.0	5.0	0.0	0.0	0.0
Tulare	3,827,671	2,526,263	1,301,408	179.5	7.8	3.5	115.0	3.1	31.2	18.9
Tuolumne	3,285,416	2,168,375	1,117,041	22.5	1.1	0.6	16.5	0.0	3.0	1.3
Ventura	2,678,292	1,767,673	910,619	204.8	10.9	4.0	136.9	0.0	15.4	37.6
Yolo	1,153,844	761,537	392,307	48.5	3.0	1.0	22.0	1.0	7.0	14.5
Yuba	8,509,253	5,616,107	2,893,146	38.0	2.0	1.5	21.0	0.0	11.0	2.5

SOURCE: CS 356 and CS 921, Budget Display
*Does not include DCSS program administration costs.

III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, the DCSS began an initiative to focus on improving performance in the lowest performing LCSAs. Of California's 52 LCSAs, the DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on arrears collections. The eleven LCSAs included: Imperial, Kern, Lake, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, Santa Clara, Yolo, and Yuba.

These LCSAs represented the greatest potential for performance improvement and cumulatively represent 60 percent of the total statewide caseload. Five of the six very large LCSAs were in this group. Therefore, significant improvement by these LCSAs greatly improves California's statewide performance in two key federal measures. The chart on page 78 illustrates the successful impact of the Key County Initiative on improving performance in the eleven counties participating.

Ten LCSAs successfully completed this performance improvement effort by the end of FFY 2010:

- **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
  - Case closure.
  - An office-wide reorganization.
  - Full Collections training.
  - Several projects to improve the effectiveness of income withholding orders in obtaining collections.

- **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
  - Block case reviews.
  - Case closure.
  - Working specific task lists to improve performance.

  Lake was the ***most improved*** small-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- **Santa Clara** – Current Support was the focus of Santa Clara's PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:
  - Order modification and practices for setting reasonable orders.
  - Case closure.
  - Just Ask.

- Reorganization to reduce supervisors' span of control and allow caseworker teams to focus on targeted performance measures.
- Training in collections.
- Learning best practices from other LCSAs.

Santa Clara was the ***most improved*** large-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo's performance improvement efforts. Yolo achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo's performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the ***most improved*** medium-sized LCSA on the Current Support measure in FFY 2006.

❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego's performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego's performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in late November 2007.

The LCSA:

- Provided Full Collections training for all staff.
- Worked on duplicate case transfers and case closure.
- Increased its use of the Compromise of Arrears Program.
- Initiated a cell phone pilot project.
- Tried a contract collections service with the use of one-time performance improvement funding.
- Expanded paternity outreach.
- Focused on identifying cases with new residence or employer information to restart the order establishment process.

San Diego was the ***most improved*** very large-sized LCSA on the Current Support measure in FFY 2006. It received the ***Top Performer Award*** for very large-sized LCSAs in FFY 2008. In FFY 2009, San Diego earned awards for the ***most improved*** very large-sized LCSA overall and the ***Top Performer Award*** for very large-sized LCSAs.

❖ **San Bernardino** – Current Support was the focus of San Bernardino's PIAP. The LCSA achieved and maintained a performance level of 50 percent or better beginning in October 2007. San Bernardino completed the Key County Initiative in May 2008.

The LCSA's strategies included:

- Reorganization.

- Court process reengineering.
- A "Collect, Correct, or Close" campaign where cases were reviewed for the next appropriate action.
- Early intervention where there are employers but no wage assignments
- Targeting high impact cases.
- Case closure campaign.
- Duplicate case transfers.
- A support order guideline matrix.
- Workflow realignment and improvement of business processes.
- Full Collections training.
- Training on paternity declarations for county eligibility workers.
- Prison outreach program.
- An incarcerated obligor local program.

San Bernardino received the ***Top Performer Award*** for very large-sized LCSAs in FFY 2010.

❖ **Riverside** – Current Support was the focus of Riverside's PIAP. Riverside achieved and maintained a performance level of 50 percent or better beginning in February 2008. The LCSA successfully completed the Key County Initiative in September 2008.

The LCSA's PIAP strategies included various efforts to increase collections, such as:

- Streamlining, enhancing, and coordinating the quarterly delinquency monitoring.
- Block review of cases.
- Review and adjustment/Minimum Basic Standard of Adequate Care (MBSAC) adjustment projects.
- More concentrated and focused review of cases potentially eligible for closure.
- Reducing the default order establishment rate by using a phone tree – an automated predictive dialing software – to make weekly calls to parents who had had a Summons and Complaint for support order establishment filed in their case.
- Offering stipulation services and personal contact with obligors .
- Business process improvement analysis efforts.
- Staff collections skill training.

The LCSA was the ***most improved*** very large-sized LCSA in FFY 2007 on the Current Support measure.

❖ **Sacramento** – Current Support was the focus of Sacramento's PIAP. Sacramento has achieved and maintained a performance level of 50 percent or better on this performance measure since August 2008.

The LCSA's key PIAP strategies included:

- Sacramento Non and Partial/Stop Pay Review (SNAPS) where cases in the Court Order Enforcement division are categorized based on payment status. Caseworkers are provided a focused checklist which outlines the required steps to deal with cases falling within each of these categories.
- Expansion of the successful pilot Post Hearing Interview Program, which targets Noncustodial parents who have just completed their court hearing.
- "Stipulation Thursdays" were expanded to reach out to the community and work with parents to establish accurate child support orders.

Sacramento was the very large-sized LCSA ***most improved*** on overall performance in FFY 2010.

❖ **Yuba** – Current Support and Arrears were the focus of Yuba's PIAP. Yuba achieved and maintained a performance level of 50 percent on the Current Support measure and 55 percent on the Arrears measure, and successfully completed the initiative in June 2009.

Yuba's PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They also:
- Concentrated on case closure.
- Reviewed the establishment processes of other small high-performing LCSAs.
- Improved their rate of successful service of process.
- Followed up on delinquent accounts by contacting the Noncustodial parents and employers and taking the next appropriate action to support continued payments.

Yuba was the ***most improved*** small-sized LCSA on the Current Support measure in FFY 2006.

❖ **Los Angeles** – Both Current Support and Arrears were the focus of Los Angeles' performance improvement efforts. The LCSA achieved a performance level of 50 percent or more in November 2010 and ended FFY 2010 at 53.8 percent on the Current Support measure. Los Angeles' performance on Arrears reached 55.6 percent in August 2010 and ended FFY 2010 at 56.4 percent. Los Angeles completed the Key County Initiative in August 2010.

The LCSA's PIAP strategies included:
- Reorganization to Case Ownership Model.
- Reassignment of key managers.
- Management and supervisor focus on performance.
- Sharing best practices among its many divisions.

- Sharing daily, weekly, monthly performance statistics widely within the department.
- Improving information on NCPs' income early during the co-locate process in order to be able to ba.se orders on actual income rather than presumed income.
- Increasing monies in the Just Ask program .
- Case closure.
- Review and adjustments.
- Completion of Full Collections training.
- Project assistance to prisoners with child support.
- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks.
- Participation in the cell phone pilot project.
- Targeted arrears campaign.
- Focus on top ten highest total monthly support orders.
- Reducing customer wait time in offices.
- Focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed.
- Focus on criminal prosecution.
- Focus on Compromise of Arrears.

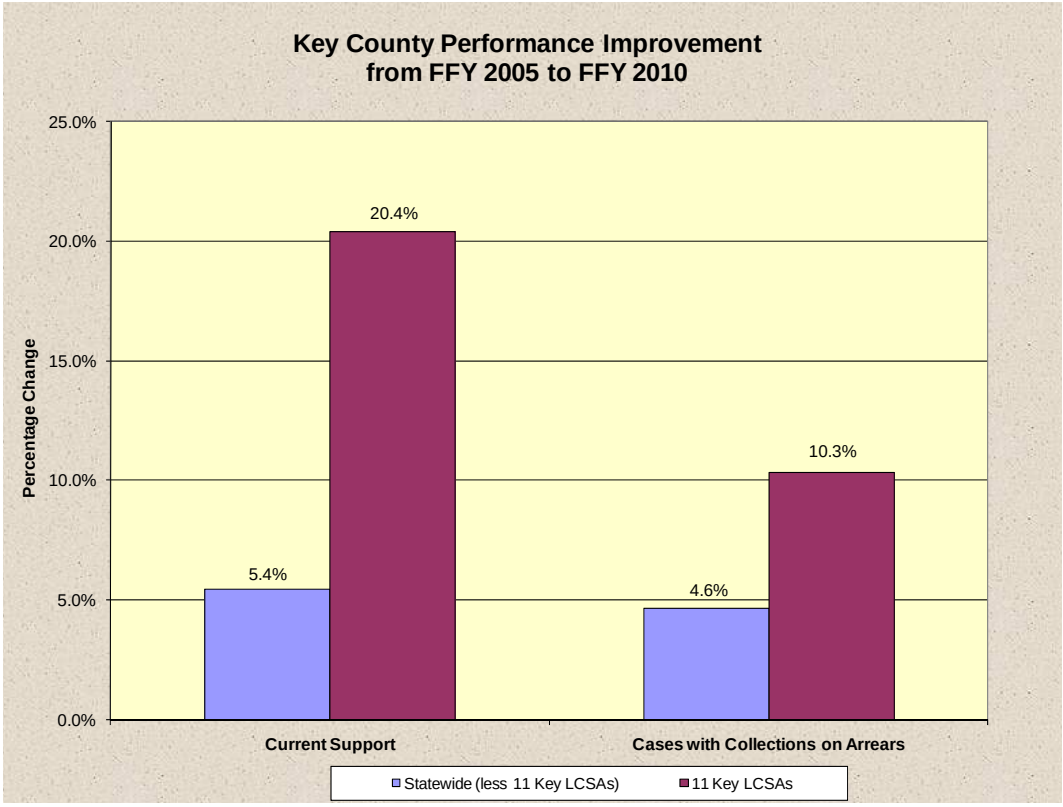
Los Angeles was the ***most improved*** LCSA on the Current Support measure for very-large sized LCSAs in FFY 2008.

One LCSA remains in the Key County Initiative:

❖ **Imperial** – Current Support and Arrears have been the focus of Imperial's PIAP. Imperial achieved and maintained a performance level of 50 percent on the Current Support measure in December 2010, and is currently focusing on the Arrears measure.

The LCSA's key PIAP strategies have included:

- Targeted case closure review.
- Utilization of the Case Management Tool.
- Realignment of staff to focus case ownership model.
- Early interview activities focusing on calling NCPs with delinquencies.
- Review of arrears cases with balances over $501 and less than $5,001.
- Delinquency out-bound calling campaigns/auto dialer with partner LCSA.
- Customer Appreciation Day which focuses on arrears collections.
- Compromise of Arrears.
- Just Ask.


Key County Performance Improvement
from FFY 2005 to FFY 2010
Percentage Change
25.0%
20.0%
15.0%
10.0%
5.0%
0.0%
20.4%
5.4%
10.3%
4.6%
Current Support
Cases with Collections on Arrears
Statewide (less 11 Key LCSAs)
11 Key LCSAs

IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.

- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.

- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.

- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.

- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.

- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.

APPENDIX A
LCSA CASELOAD GROUPINGS
FEDERAL FISCAL YEAR 2010

		Cases	Percent of Statewide Caseload
	STATEWIDE	1,509,132	
Very Large (6)	Los Angeles	371,257	24.6
	San Bernardino	123,299	8.2
	San Diego	95,935	6.4
	Orange	90,964	6.0
	Riverside	93,990	6.2
	Sacramento	85,606	5.7
	Total	861,051	57.1
Large (10)	Fresno	63,576	4.2
	Santa Clara	45,149	3.0
	Kern	54,233	3.6
	Alameda	36,526	2.4
	Contra Costa	34,148	2.3
	San Joaquin	35,850	2.4
	Tulare	34,795	2.3
	Stanislaus	34,651	2.3
	Ventura	22,556	1.5
	San Francisco	17,511	1.2
	Total	378,995	25.1
Medium (13)	Solano	20,352	1.3
	Monterey	19,349	1.3
	Sonoma	14,263	0.9
	Merced	20,207	1.3
	Shasta	14,320	0.9
	Butte	12,629	0.8
	Santa Barbara	16,310	1.1
	San Mateo	12,713	0.8
	Santa Cruz/San Benito	10,159	0.7
	Imperial	13,463	0.9
	Yolo	9,129	0.6
	Kings	10,678	0.7
	Placer	9,752	0.6
	Total	183,324	12.1
Small (12)	Humboldt	7,134	0.5
	Madera	6,608	0.4
	Yuba	5,430	0.4
	El Dorado	6,939	0.5
	San Luis Obispo	5,219	0.3
	Sutter	5,852	0.4
	Mendocino	5,432	0.4
	Lake	3,070	0.2
	Napa	4,581	0.3
	Tehama	4,545	0.3
	Siskiyou/Modoc	4,099	0.3
	Sierra/Nevada	4,486	0.3
	Total	63,395	4.2
Very Small (11)	Amador/Alpine/Calaveras	3,575	0.2
	Marin	3,236	0.2
	Tuolumne	3,303	0.2
	Del Norte	2,890	0.2
	Lassen	1,977	0.1
	Inyo/Mono	1,581	0.1
	Glenn	2,065	0.1
	Plumas	1,101	0.1
	Trinity	916	0.1
	Mariposa	787	0.1
	Colusa	936	0.1
	Total	22,367	1.5
Regionalized LCSAs (11)	Alpine	62	0.0
	Amador	1,518	0.1
	Calaveras	1,995	0.1
	Inyo	1,260	0.1
	Modoc	623	0.0
	Mono	321	0.0
	Nevada	4,331	0.3
	San Benito	2,797	0.2
	Santa Cruz	7,362	0.5
	Sierra	155	0.0
	Siskiyou	3,476	0.2

SOURCE: CS 157 Line 1