



Kathleen Hrepich
Interim Director
California Department of
Child Support Services

Office of Legislative and
External Affairs

916-464-5188

P.O. Box 419064
Rancho Cordova, CA 95741

www.childsup.ca.gov

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Child Support Performance Awards Honorees¹

For performance during FFY 2013

The California Department of Child Support Services (DCSS) presented awards to the local child support agencies serving the counties that met or exceeded performance goals during the Federal Fiscal Year 2013. For a list of the recipients by award, please see the news release: "[State Awards Top Performance Among County Child Support Agencies.](#)"

Alpine (See Central Sierra)

Amador (See Central Sierra)

Calaveras (See Central Sierra)

Central Sierra Department of Child Support Services

(Small: 6,042 cases)_(Amador, 1,347 cases; Alpine, 53 cases; Calaveras, 1,738 cases and Tuolumne, 2,904 cases.)

- The Central Sierra Department of Child Support Services ranked No. 6 among the 51 local child support agencies in overall performance using the five federal performance measures. For this honor, Central Sierra was awarded the **Top Ten Award**.

El Dorado – (Small: 6,011 cases)

- The El Dorado Department of Child Support Services ranked No. 8 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned El Dorado a **Top Ten Award**.

Glenn – (Very Small: 1,751 cases)

- The Glenn County Department of Child Support Services ranked No. 9 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Glenn a **Top Ten Award**.

Imperial – (Medium: 11,014 cases)

- Of all 51 local child support agencies in California, the Imperial County Department of Child Support Services attained the third greatest percentage increase in distributed collections in FFY 2013 over the past three years. From FFY 2010 to FFY 2013, Imperial increased distributed collections by 15 percent or \$3 million for a total of \$23.2 million of child support distributed in FFY 2013. This accomplishment earned Imperial the state's **Distributed Collections Performance Award**. It was presented to the top performing agency in each of the state's five size categories, which are based on caseload size. There are 13 local child support agencies in the Medium category.

¹ Case numbers are the number of cases in the California Child Support Program on September 30, 2013, which is the last day of FFY 2013.

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Kern – (Large: 53,089 cases)

- Of all 51 local child support agencies in California, the Kern County Department of Child Support Services increased distributed collections by the greatest percent over the previous three years. From FFY 2010 to FFY 2013, Kern increased distributed collections by 15.47 percent or \$10.3 million to \$77.2 million in FFY 2013. This accomplishment earned Kern the state's **Distributed Collections Performance Award**. It was presented to the top performing agency in each of the state's five size categories, which are based on caseload size. There are 10 local child support agencies in the Large category.

Lassen – (Very Small: 1,730 cases)

- The Lassen County Department of Child Support Services ranked No. 10 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Lassen a **Top Ten Award**.

Madera – (Small: 6,182 cases)

- The Madera County Department of Child Support Services obtained the highest percentage increase in distributed collections in FFY 2013 over the prior three years among agencies of its size. From FFY 2010 to FFY 2013, Madera increased distributed collections by 4.92 percent or \$458,076 for a total of \$9.8 million in child support distributed in FFY 2013. This accomplishment earned Madera the state's **Distributed Collections Performance Award**. It was presented to the top performing agency in each of the state's five size categories, which are based on caseload size. There are 12 local child support agencies in the Small category.

Marin – (Very Small: 2,793 cases)

The Marin County Department of Child Support Services earned all five state performance awards during FFY 2013.

- It is the one local child support agency that met all of the department's Strategic Plan goals early, a year before the five-year strategic plan period ends in September 2014. For this award, Marin established paternity for all of children born out of wedlock in their coverage area during FFY 2013. The agency also reached the Strategic Plan goals for each of the program areas as follows: at least 84 percent of cases have an order for support, at least 62.8 percent of current support owed was collected, at least 69 percent of cases in arrears received a collection and distributed collections increased by at least 20 percent between 2010 and 2013. For this accomplishment, Marin was presented with the **Superior Performance Award**.
- It was one of two local child support agencies, out of all 51 in the state, to meet all five Federal Performance Measures and the state's goal of increasing distributed collections by 3 percent over the previous year. For this accomplishment, DCSS presented Marin with the **Director's Excellence Award**. The other agency to receive this award is the Monterey County Department of Child Support Services.

- Marin holds the third highest percentage increase in distributed collections from the previous year. Marin increased distributed collections by 5.33 percent or \$629,597 for a total of \$12,449,075 in distributed collections in FFY 2013. For this accomplishment, Marin was one of three local child support agencies to earn the state's **Director's Challenge Award**. The award recognizes agencies that increased the amount of child support collected and distributed by five percent or more over the previous year. The other two recipient agencies were Trinity at 6.74 percent and Plumas at 5.45 percent.
- Marin also achieved the second highest percentage increase among all agencies in distributed collections in FFY 2013 over the prior three years. From FFY 2010 to FFY 2013, Marin increased distributed collections by 15.12 percent or \$1.6 million for a total of \$12.4 million in child support distributed in FFY 2013. The highest increase was in Kern County at 15.47 percent and the third highest was in Imperial County at 15 percent. This accomplishment earned Marin the state's **Distributed Collections Performance Award**. It was presented to the top performing agency in each of the state's five size categories, which are based on caseload size. There are 10 local child support agencies in the Very Small category.
- Marin ranked No. 2 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Marin a **Top Ten Award**.

Monterey – (Medium: 16,814 cases)

- The Monterey County Department of Child Support Services was one of two local child support agencies, out of all 51 in the state, to meet all five Federal Performance Measures and the state's goal of increasing distributed collections by 3 percent over the previous year. For this accomplishment, DCSS presented Monterey with the **Director's Excellence Award**. The other agency to receive this award is the Marin County Department of Child Support Services.

Nevada (See Sierra/Nevada)

Plumas – (Very Small: 964 cases)

- The Plumas County Department of Child Support Services holds honor of having the second highest percentage increase in distributed collections from the previous year. Plumas increased distributed collections by 5.45 percent or \$99,483 in FFY 2013 for a total of \$1.9 million in distributed child support. It was one of three local child support agencies, this year, to earn the Director's Challenge Award, which recognized those that increased the amount of child support collected and distributed by five percent or more over the previous year. The other two recipient agencies were Trinity at 6.74 percent and Marin at 5.33 percent.
- Plumas also ranked No. 3 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Plumas a Top Ten Award.

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San Bernardino – (Very Large: 116,057 cases)

- Chosen from among the six largest local child support agencies in California, the San Bernardino Department of Child Support Services was recognized for having achieved the greatest increase in distributed collections over the previous three years. From FFY 2010 to FFY 2013, San Bernardino increased distributed collections by 8.79 percent or \$13.7 million to \$169.4 million in FFY 2013. This accomplishment earned San Bernardino the state's **Distributed Collections Performance Award**. It was presented to the top performing agency in each of the state's five size categories, which are based on caseload size. There are six local child support agencies in the Very Large category.

San Luis Obispo – (Small: 3,917 cases)

- Topping the **Top Ten Award** list, the San Luis Obispo Department of Child Support Services ranked No. 1 among all local child support agencies in overall performance based on the five federal performance measures.

Sierra/Nevada – (Small: 3,676 cases)

(Sierra: 121 and Nevada: 3,555)

- The Sierra/Nevada Regional Department of Child Support Services ranked No. 7 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Sierra/Nevada a **Top Ten Award**.

Sonoma – (Medium: 12,643 cases)

- The Sonoma Department of Child Support Services ranked No. 4 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Sonoma a **Top Ten Award**.

Trinity – (Very Small: 754 cases)

- Of all 51 local child support agencies in California, the Trinity County Department of Child Support Services increased distributed collections by the greatest percent over the previous year. Trinity increased collections by 6.74 percent or \$74,222 to \$1,175,601 in FFY 2013. It was one of three local child support agencies, this year, to earn the **Director's Challenge Award**, which recognized those that increased the amount of child support collected and distributed by five percent or more over the previous year. The other two recipient agencies were Plumas at 5.45 percent and Marin at 5.33 percent.

Tuolumne (See Central Sierra)

Ventura – (Large: 20,821 cases)

- The Ventura County Department of Child Support Services ranked No. 5 among all local child support agencies in overall performance based on the five federal performance measures. This accomplishment earned Ventura a **Top Ten Award**.