



Alisha A. Griffin, Director
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Child Support Services

NEWS RELEASE

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State Awards Top Performance Among County Child Support Agencies

SACRAMENTO – The California Department of Child Support Services (DCSS), today, honored eight counties for achievements in one of two areas: increased distributed collections and innovation.

“I am pleased to recognize the outstanding accomplishments of California counties that have distinguished themselves in service to children and their families,” said DCSS Director Alisha Griffin, during the awards ceremony at the quarterly Statewide Directors Meeting.

Three counties earned the **Director’s Challenge Award**, by meeting the challenge to increase distributed collections by five percent or more during the prior year. This award went to the local child support agencies of Lake, Napa and Placer counties.

New this year, the department presented the **Innovation Award** for the local child support agency that developed or implemented a practice with demonstrated measurable results that led to improved program performance or improved customer service. This award went to the child support agencies of Contra Costa and San Diego counties. Honorable mention awards in this category were presented to child support agencies of Lassen and Shasta counties. A third honorable mention award was presented to a group of counties – Butte, Colusa, Glen and Plumas – for an innovative project they joined together to achieve.

DCSS and the 51 local child support agencies operate the second largest child support system in the nation. In FFY 2014, California’s child support program collected and distributed more than \$2.3 billion in child support payments. The department works collaboratively with the local agencies, the courts, county health and human services entities, employers and various state and federal agencies to help parents provide for their children.

For details on the awards and recipient counties, please see [Honorees](#) available in the [DCSS Newsroom](#).

Learn about child support services available to parents and guardians by visiting us at [How Can We Help?](#) or by calling 866-901-3212 to speak with a child support professional at your county child support office.

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