

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



March 8, 2010

CSSIN LETTER: 10-02

ALL IV-D DIRECTORS
 ALL COUNTY ADMINISTRATIVE OFFICERS
 ALL BOARDS OF SUPERVISORS

SUBJECT: INTERSTATE POLICY RESOURCES

<u>Reason for this Transmittal</u>	
<input type="checkbox"/>	State Law or Regulation Change
<input type="checkbox"/>	Federal Law or Regulation Change
<input type="checkbox"/>	Court Order or Settlement Change
<input type="checkbox"/>	Clarification requested by One or More Counties
<input checked="" type="checkbox"/>	Initiated by DCSS

This letter serves as an introduction to our Program Policy Interstate Team and the resources available to enhance communication between the Department of Child Support Services (DCSS) and the Local Child Support Agencies (LCSA).

Communication plays a key role in the administration of the Child Support Program and we are committed to working with you to ensure that we utilize the most effective means of information exchange. With this in mind, the DCSS Program Policy Interstate team is pleased to announce the following resources that will allow us to communicate important information pertaining to interstate and international child support topics with County Interstate Liaisons. It is our expectation that County Liaisons provide access to these resources to county staff that work directly with interstate and international cases.

An Interstate Bulletin will be used to provide County Interstate Liaisons with a brief, concise description of facts that are of interest and importance to those who work with interstate and international child support cases. These bulletins may include, but are not limited to, reminders or clarification of current processes or existing procedures, notices from other states or countries, or information related to clean-up reports.

- The bulletins will be consecutively numbered and posted on CA CS Central under the CCSAS Help tab. Refer to the following link:
<https://central.dcss.ca.gov/CCSASHelp/Interstate/Forms/AllItems.aspx>
- The Interstate Policy e-mail address InterstatePolicy@dcss.ca.gov, is in place to provide a central location for directing inquiries pertaining to Interstate policy issues.

New policy or changes to existing policy regarding Interstate will continue to be issued via the Child Support Services Letters and Child Support Services Informational Notices.

We look forward to utilizing these new methods of communication in an ongoing effort to provide timely and useful information to those who need it.

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If you have any questions or concerns regarding this matter, please contact Debra Shanaberger at (916) 464-5883.

Sincerely,

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BILL OTTERBECK
Deputy Director