

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



July 21, 2014

DCSS LETTER: 14-07

ALL IN-DIRECTORS
 ALL COUNTY ADMINISTRATIVE OFFICERS
 ALL BOARDS OF SUPERVISORS

SUBJECT: SOCIAL SECURITY ADMINISTRATION VERIFICATION REQUEST
 CHANGES EFFECTIVE IN 2014

Reason for this Transmittal

- State Law or Regulation Change
 Federal Law or Regulation Change
 Court Order or Settlement Change
 Clarification requested by One or More Counties
 Initiated by DCSS

The purpose of this letter is to inform the local child support agencies (LCSAs) that the Social Security Administration (SSA) is changing the way verification services are provided by their local field offices to other agencies and beneficiaries.

Effective August 1, 2014, SSA will no longer issue social security number verification printouts or benefit verification letters to recipients or beneficiaries from or at their field offices. Beneficiaries and recipients needing a benefit verification letter can obtain one by registering for a *My Social Security* account at www.socialsecurity.gov/myaccount, or by calling 1-800-772-1213 to request that a letter be mailed within five to seven days.

In addition, effective on October 1, 2014, SSA field offices will no longer provide benefit verification services to LCSAs. LCSAs are advised to utilize the Federal Parent Locator Service State Services Portal and the State Verification and Exchange System to obtain SSA verification.

If you have any questions, please contact the Policy and Program Branch at (916) 464-5883.

Sincerely,

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VICKIE K. CONTRERAS
 Deputy Director
 Child Support Services Division