

Subject: Delay in Child Support Payments Coming from SSA
Date: June 29, 2006 9:15 AM

The Social Security Administration (SSA) has notified us that due to a system problem occurring in their new Court Order Garnishment System (COGS), there will be a delay in the receipt of approximately 14,000 child support payments scheduled for delivery around July 3, 2006. SSA is investigating the problem and taking corrective action. They will provide us with more information sometime during the week of July 3. We will issue a second eflash as soon as we have more details about the payments affected and when states can expect to receive the payments.

Additionally, SSA has requested that states not contact any SSA offices if they do not receive July payments until you receive the second eflash from us providing further information about the scope of the problem. We are working very closely with SSA on this and will provide more details as soon as they are available.

Should you have an unrelated issue that arose prior to today and you have not received a response from SSA, you can send an email to: ssacogsissues@acf.hhs.gov.