

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



July 18, 2008

E-BLAST

ALL IV-D DIRECTORS

SUBJECT: Workers' compensation Third party vendor contracts

This communication is to inform Local Child Support Agencies (LCSAs) currently contracting with third party information brokers or software vendors regarding Workers' Compensation matters that the scope of services provided under these contracts will be significantly impacted by recent state legislation. As a result, LCSAs contracting with third party information brokers or software vendors need to re-evaluate their contracts to determine if a modification or termination of the contract is appropriate.

Pursuant to Senate Bill 1113, the Division of Workers' Compensation will implement effective August 25, 2008, a new Electronic Adjudication Management System (EAMS). This will affect third party vendor contracts in the following way:

- The new EAMS system does not support the electronic submission of the Notice and Request for Allowance of Lien (DWC WCAB 6). Therefore, third party vendors will no longer be able to submit Notices to the Workers' Compensation Appeals Board electronically on behalf of LCSAs.
- The legislation also limits information brokers' access to previously available Workers' Compensation data. LCSAs will no longer receive the span of information previously provided by their vendor. Any LCSA that will be accessing EAMS data on-line, via the internet, is utilizing the services of an "information broker".
- Third party vendors may currently be providing Workers' Compensation forms for use by LCSAs. As a reminder, this practice should be discontinued immediately. All Workers' Compensation forms must be printed from and tracked on the CASES, ARS, or CSE systems.

If you have any questions or concerns regarding this matter, please contact Michelle Tedrow with the Department of Child Support Services Program Policy Branch at (916) 464-5883.