

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



March 21, 2013

EBLAST

TO: IV-D DIRECTORS

SUBJECT: NORWAY – ADDRESSES AND PROCEDURES

The purpose of this letter is to inform you that the federal Office of Child Support Enforcement (OCSE) issued Dear Colleague Letter (DCL) 13-05, dated February 22, 2013, to clarify that Child Support Payments and case correspondence are sent to two separate locations in Norway.

Requests for child support services and correspondence should be sent to:

NAV National Office for Social Insurance Abroad
Child Support Division
P.O. Box 8138 Dep.
0033 Oslo
Norway

Telephone: 011 47 21 07 3700 / FAX: 011 47 21 07 3701
Email: nav.internasjonalt@nav.no
Website: www.nav.no

Payments should be sent to:

NAV National Insurance Collection Agency
NO – 9917 Kirkenes
Norway

Norway has also informed OCSE that they prefer payments to be submitted electronically. Unfortunately, our State Disbursement Unit is unable to submit international payments electronically at this time. Payments will continue to be submitted via paper checks to the address listed above.

Dear Colleague Letter 13-05 is available at the following OCSE website:

<http://www.acf.hhs.gov/programs/css/resource/norway-addresses-and-procedures-2013>

For additional information about processing cases with Norway, please refer to Information Memorandum 03-07, A Caseworker's Guide for Cases with Foreign Reciprocating Countries. The Guide includes information for Norway, and can be accessed at the following link: <http://www.acf.hhs.gov/programs/css/resource/a-caseworkers-guide-for-cases-with-foreign-reciprocating-countries>.

If you have any questions or concerns regarding this matter, please contact the DCSS Intergovernmental Services Section/California Central Registry at 1-888-851-6314.

Sincerely,

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CHERYL STEWART
Assistant Director
Office of Payment Management and Intergovernmental Services