

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



July 15, 2014

EBLAST

TO: IV-D DIRECTORS

SUBJECT: CASEWORKER'S GUIDE TO PROCESSING CASES WITH FINLAND –
UPDATED 2014

The purpose of this E-Blast is to advise the local child support agencies that the federal Office of Child Support Enforcement (OCSE) has issued Information Memorandum (IM) 14-02 to announce an updated version of *A Caseworker's Guide to Processing Cases with Finland* (2014). The guide provides policy, procedures and forms for working cases with Finland, and includes the following parts:

- Part A - International Agreement between the U.S. and Finland
- Part B - Outgoing Support Cases from the U.S. to Finland
- Part C - Incoming Support Cases from Finland to the U.S.
- Part D - Policy for Finland
- Part E - Bilingual International Forms for Finland

The guide is available at the following OCSE website:

<http://www.acf.hhs.gov/programs/css/resource/a-caseworkers-guide-to-processing-cases-with-finland-2014>

If you have any questions or concerns regarding this matter, please contact the Department of Child Support Services, Intergovernmental Services Section at 1-888-851-6314.

Sincerely,

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CHERYL STEWART
Assistant Director
Office of Payment Management and Intergovernmental Services