

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064



July 24, 2015

EBLAST

TO: IV-D DIRECTORS

SUBJECT: INTERNATIONAL CASE RECONCILIATIONS – MEXICO

The Department of Child Support Services (DCSS) is pursuing the opportunity to provide electronic payment cards (EPC) to custodial parties (CP) who reside in Mexico and who may, or may not, possess social security numbers. One of the actions that must take place before applicable CPs can be offered an EPC is the reconciliation of various shared case data.

Each year California participates in the National Interstate Case Reconciliation (NICR) effort to improve our automated case management activities. However, you may be unaware that international cases are not included in the NICR. The DCSS Intergovernmental Services Section (IGS) has been working closely with international Central Authorities, including the Mexican Consulates, to obtain listings of cases in-common to begin case reconciliation with our international partners. The IGS has recently received a listing of in-common cases with Mexico and will be conducting the reconciliations for these cases.

The IGS will make changes in the Child Support Enforcement system, when appropriate, to augment the existing data. The IGS will not make changes that result in the generation of financial transactions or case closure activities. Any updates made to a case will be accompanied by an activity log describing the change(s) made by the IGS.

If you have any questions about this E-Blast, please contact Michelle Meier, IGS Manager at 916-464-6700, 1-888-851-6314, or [Michelle.Meier@dcss.ca.gov](mailto:Michelle.Meier@dcss.ca.gov).

Sincerely,

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ROBERT JONES  
Deputy Director, Operations Division  
Office of Payment Management and Intergovernmental Services