CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES
P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

[ ] State Law or Regulation Change
[ ] Federal Law or Regulation Change
[ ] Court Order or Settlement Change
[ ] Clarification requested by One or More Counties
[X] Initiated by DCSS

July 14, 2004

LCSA LETTER: 04-11

ALL IV-D DIRECTORS

SUBJECT: ORGANIZATIONAL CHANGES IN INTERNATIONAL CHILD SUPPORT ENFORCEMENT

The Office of Child Support Enforcement (OCSE) has reorganized the functions of the United States Authority for International Child Support Enforcement with the intent of improving customer service to the public and state and local partners. The Division of Consumer Services (DCS) is the office's point of contact with the public and state agencies on case-specific inquiries. DCS is responsible for handling case-specific inquiries on international cases. J. Richard Sternowski is the exclusive point of contact and can be reached for this purpose at ocseinternational@acf.hhs.gov.

DCS has also added to their homepage at http://www.acf.hhs.gov/programs/cse/, an OCSE 'International Resources' link which accesses: OCSE international policy issuances; legal references; the Department of State child support website; links to specific child support information; federal agreements; policies; procedures; forms and the Intergovernmental Referral Guide.

The Division of Policy (DP) within the OCSE is led by Lily Matheson and is responsible for negotiating bilateral agreements with the State Department, developing and issuing policy guidance to states and foreign reciprocating countries, and resolving policy questions. DP staff are responsible for any questions related to negotiation efforts, legislation and policy guidance in the international child support arena. Stephen Grant, stephen.grant@acf.hhs.gov and Anne Miller, anne.miller@acf.hhs.gov, are available to respond to these inquiries.

OCSE also works in close partnership with the Department of State on international child support matters. Mary Helen Carlson at carlsonmh@state.gov is responsible for the negotiation of bilateral and multilateral child support agreements. For additional resources on international child support, the Consular Affairs website can be accessed at http://www.travel.state.gov/child_support.html.

If you have any questions regarding this matter, please contact Francine Douglas, Chief of the Customer and Community Services Branch at (916) 464-5377.

Sincerely,

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VICTOR M. REA
Acting Deputy Director
Child Support Services Division