CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES
P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

[ ] State Law or Regulation Change
[ ] Federal Law or Regulation Change
[ ] Court Order or Settlement Change
[ ] Clarification requested by One or More Counties
[X] Initiated by DCSS

December 15, 2004

LCSA LETTER: 04-22

ALL IV-D DIRECTORS

SUBJECT: EMPLOYMENT DEVELOPMENT DEPARTMENT NAME MISMATCH

The Department of Child Support Services (DCSS) has recently experienced an increase in the number of Employment Development Department (EDD) name mismatches. Specifically, the EDD Name Mismatch Report (CSD2350A) dated September 24, 2004, contains 1,665 "Add" transactions that were rejected by EDD because they had mismatched names. Most local child support agencies (LCSAs) should expect to have some EDD name mismatches, but the LCSAs that do not resolve prior discrepancies before resubmitting them will receive a larger CSD2350A. Resubmitting a name listed on a prior CSD2350A without resolving the discrepancy will result in another name mismatch.

You may view the number of new name mismatches on the enclosed comparison document. In a large number of these name mismatches, the individuals do not appear to be the same person. This is an indication that the social security numbers (SSN) of noncustodial parents (NCP) and/or EDD clients have not been verified.

As a reminder, when there is a conflict between the NCP SSN that DCSS sends to EDD and the SSN of an EDD client, the EDD "Add" transaction is put in "Suspense" and a CSD2350A report is generated and sent to the LCSA. The LCSA then has 40 days from the CSD2350A processing date to verify that the SSN submitted in the "Add" transaction to EDD belongs to the DCSS NCP. Failure to return the CSD2350A to DCSS Production Control within the 40 days will result in the EDD intercept capability being cancelled. If the EDD intercept capability is cancelled, the LCSA will have to resubmit an "Add" transaction to DCSS in order to initiate an EDD intercept.

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If you have any questions or concerns regarding this matter, please contact Melanie Henderson at (916) 464-5519.

Sincerely,

/os/

JOAN M. OBERT
Deputy Director
Technology Services Division

Enclosure

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COUNTY	NEW MISMATCHES 09/24/2004	TOTAL MISMATCHES ON PENDING FILE
Alameda	47	63
Alpine	0	0
Amador	1	1
Butte	1	12
Calaveras	2	4
Colusa	4	5
Contra Costa	53	75
Del Norte	0	0
El Dorado	3	7
Fresno	39	65
Glenn	15	19
Humboldt	3	6
Imperial	0	3
Inyo	1	2
Kern	62	93
Kings	23	30
Lake	7	8
Lassen	6	9
Los Angeles	**205**	**6[illegible]3**
Madera	29	34
Marin	17	[illegible]
Mariposa	3	3
Mendocino	1	6
Merced	33	54
Modoc	[illegible]	0
Mono	[illegible]	7
Monterey	**1[illegible]3**	**211**
Napa	12	17
Nevada	4	11
Orange	**41**	**104**
Placer	1	5
Plumas	1	2
Riverside	**46**	**108**
Sacramento	**99**	**137**
San Benito	33	36
San Bernardino	**82**	**161**
San Diego	18	70
San Francisco	3	11
San Joaquin	0	28
San Luis Obispo	14	19
San Mateo	6	13

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Santa Barbara	16	38
Santa Clara	**266**	**304**
Santa Cruz	77	85
Shasta	1	12
Sierra	0	1
Siskiyou	9	10
Solano	5	8
Sonoma	4	22
Stanislaus	41	51
Sutter	8	10
Tehama	11	13
Trinity	1	2
Tulare	**118**	**135**
Tuolumne	2	2
Ventura	3	20
Yolo	1	10
Yuba	2	4
TOTAL	**1667**	**2833**

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