

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2008

PREPARED BY THE DATA PERFORMANCE ANALYSIS BRANCH

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) Sections 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2008, which ended on September 30, 2008. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

The federal measures, described in FC Section 17600(b), capture:

- ✓ rates of paternity establishment
- ✓ child support order establishments
- ✓ collection rates on current support
- ✓ cases with arrearages paid, and
- ✓ cost effectiveness (collections compared to program cost)

The state measures, described in FC Section 17600(c)(1)-(5)(D), consist of:

- ✓ percent of cases with collections of current support
- ✓ average amount collected per case with a collection
- ✓ percent of cases with a support order established during the report period
- ✓ total cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ total direct program administrative costs (see Section II, Program Administration)
- ✓ total indirect program administrative costs (see Section II, Program Administration)
- ✓ percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ percent of cases with support orders established with medical support ordered and provided
- ✓ comparison of received complaints to cases (customer service)

Section I, Child Support Performance, addresses the federal and state performance measures with the exception of the direct and indirect cost measures that are found in Section II.

For Federal Fiscal Year (FFY) 2008, California did not meet the minimum threshold of \$2.00 for Cost Effectiveness. The actual statewide total for cost effectiveness was \$2.04, but due to a reporting error, was reported as \$1.96. In previous years, California met the minimum threshold on each of the five federal performance measures. California exceeded the minimum threshold by a significant amount in Paternity Establishment, Percent of Cases with a Child

Support Order, Collections on Current Support and Arrearage Collections. California's performance for Current Collections and Arrears has shown steady incremental improvement each year since 2004.

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2004 through FFY 2008 for the federal measures. California met and exceeded the minimum thresholds for the past five years for four federal performance measures.

Furthermore, the report includes a historical comparison of state measures for FFY 2004 through FFY 2008.

In accordance with the requirements FC Section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven local child support agencies identified for participation in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600 (c) and (g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with an Arrears Collection
- Cost Effectiveness

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with a Collection of Current Support
- Average Amount Collected Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Service of Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

These performance measures are a means to effectively and continuously monitor, evaluate and improve program performance of the child support program.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (including total cost, direct cost, indirect cost and FTE data reported in Section II) were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2008.

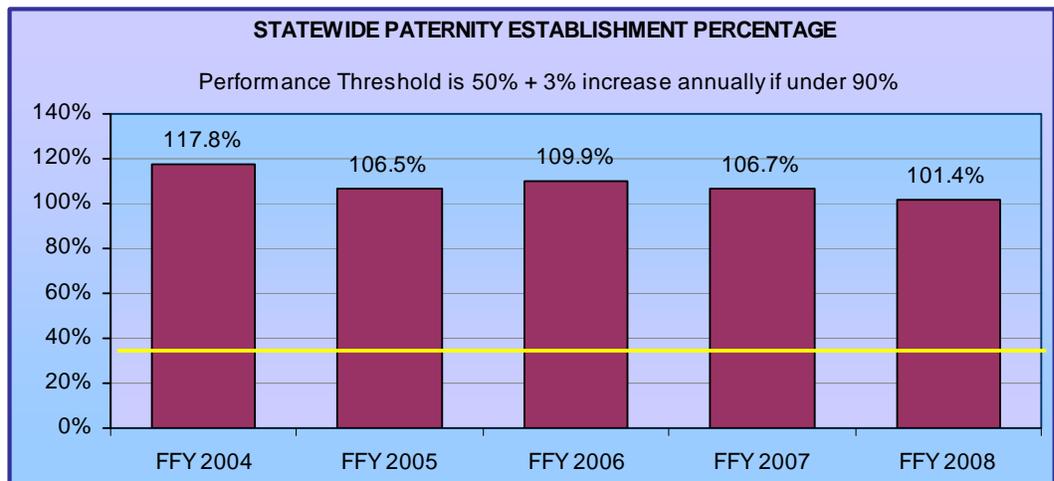
California has exceeded the minimum performance threshold for four of the five federal measures (discussed on pages 6 through 30) for FFY 2008. All five federal measures exceeded the minimum threshold in previous years from 2004 to 2007 and in FFY 2008, Cost Effectiveness fell below the minimum threshold of \$2.00 to \$1.96 due to a reporting error, the actual amount was \$2.04.

The state measures (discussed on pages 31 through 57) for FFY 2008 reflects improvement in two of the measures, Average Amount Distributed per Case with a Collection (SPM 2) and Percent of Cases with Support Orders Established with Medical Support Ordered and Provided (SPM 5B). It is important to note that a significant change to the calculation of "Percent of Cases with Medical Support Ordered" beginning in FFY 2006 makes comparison to prior years impractical. This change was precipitated by new federal data reporting requirements in the Office of Child Support Enforcement (OCSE) 157 report, making the measure consistent with that described in the Federal Strategic Plan.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, DCSS elected to use this measure instead of IV-D PEP, which is also included in this report on page 10.

From FFY 2004 through FFY 2008, Statewide PEP has been extremely strong, always exceeding 100 percent.



From FFY 2004 through FFY 2008, Statewide PEP has been extremely strong, always exceeding 100 percent. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

LCSA performance in the Statewide PEP category is exceptional. Statewide, the LCSAs averaged 101.4 percent for FFY 2008, a decrease of 4.9 percent from the prior year. Reported births to unmarried parents in calendar year 2007 reached 218,578 compared to 221,666 paternities established in FFY 2008. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2008

	Births to Unwed Parents (Calendar Year 2007)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	218,578	221,666	101.4%
Alameda	7,478	7,075	94.6
Alpine	0	5	*
Amador	155	167	107.7
Butte	1,232	1,414	114.8
Calaveras	0	68	*
Colusa	83	99	119.3
Contra Costa	3,057	3,869	126.6
Del Norte	151	199	131.8
El Dorado	447	732	163.8
Fresno	8,689	9,181	105.7
Glenn	1	90	9000.0
Humboldt	747	885	118.5
Imperial	1,439	1,380	95.9
Inyo	97	135	139.2
Kern	7,030	7,020	99.9
Kings	1,224	1,272	103.9
Lake	310	359	115.8
Lassen	81	154	190.1
Los Angeles	69,623	68,783	98.8
Madera	1,222	1,074	87.9
Marin	453	478	105.5
Mariposa	0	22	*
Mendocino	532	656	123.3
Merced	1,751	2,262	129.2
Modoc	1	29	2900.0
Mono	42	55	131.0
Monterey	3,192	3,444	107.9
Napa	449	569	126.7
Nevada	354	445	125.7
Orange	14,852	14,619	98.4
Placer	839	829	98.8
Plumas	41	70	170.7
Riverside	13,098	12,610	96.3
Sacramento	8,874	9,320	105.0
San Benito	292	390	133.6
San Bernardino	13,170	13,156	99.9
San Diego	15,635	14,091	90.1
San Francisco	3,020	2,786	92.3
San Joaquin	5,039	6,267	124.4
San Luis Obispo	850	929	109.3
San Mateo	977	1,364	139.6
Santa Barbara	2,447	2,648	108.2
Santa Clara	8,683	8,443	97.2
Santa Cruz	1,426	1,451	101.8
Shasta	1,031	977	94.8
Sierra	0	5	*
Siskiyou	194	203	104.6
Solano	2,155	2,179	101.1
Sonoma	2,083	2,137	102.6
Stanislaus	4,107	4,392	106.9
Sutter	890	1,049	117.9
Tehama	291	401	137.8
Trinity	1	14	1400.0
Tulare	3,623	3,980	109.9
Tuolumne	217	233	107.4
Ventura	4,207	4,346	103.3
Yolo	695	860	123.7
Yuba	1	169	16900.0
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	155	240	*
Inyo/Mono	139	190	136.7
Santa Cruz/San Benito	1,718	1,841	107.2
Sierra/Nevada	354	450	*
Siskiyou/Modoc	195	232	119.0

SOURCE: OCSE 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

* No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

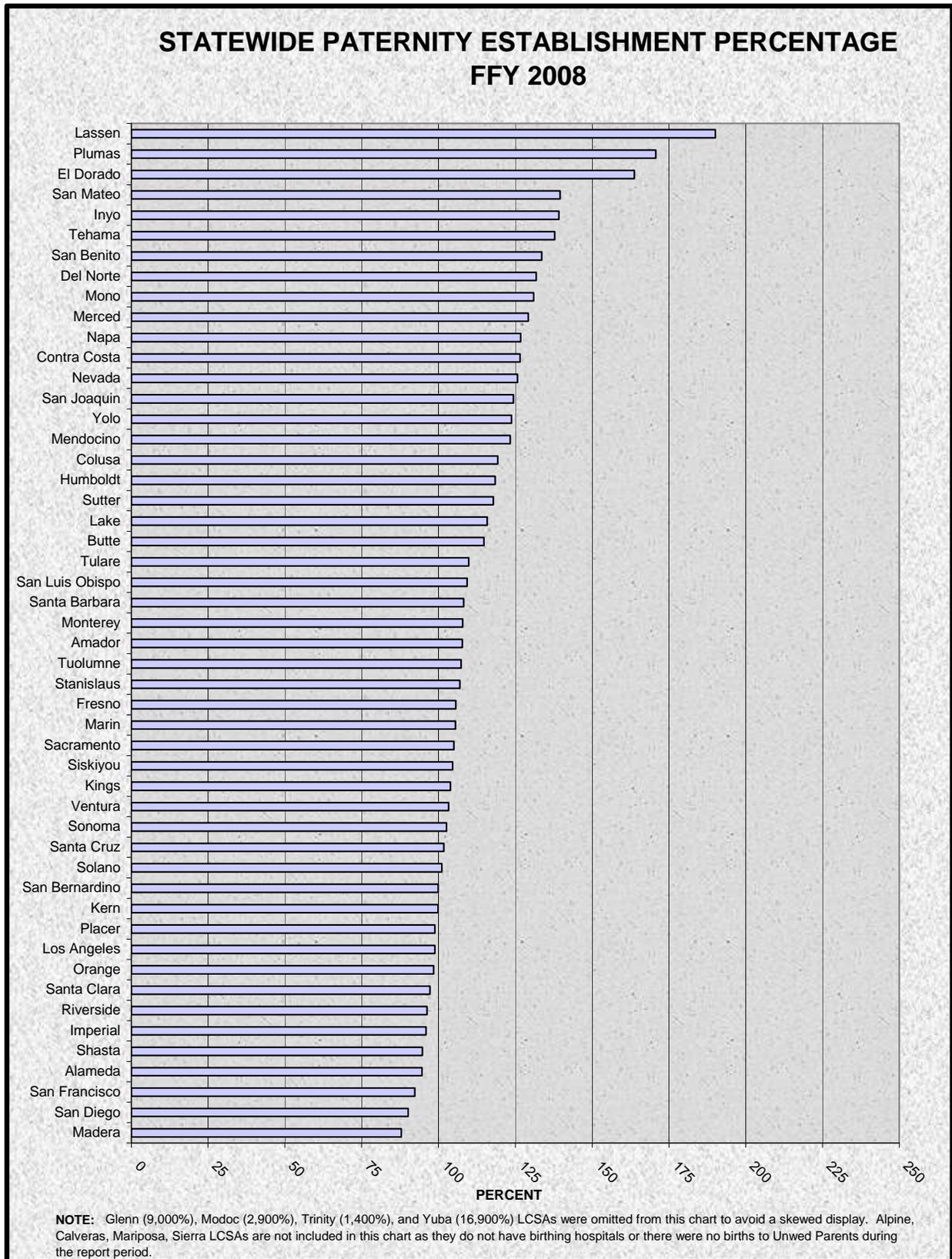
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	117.8%	106.5%	109.9%	106.7%	101.4%	-4.9%	-13.9%
Alameda	96.8	96.5	96.2	94.2	94.6	0.5	-2.3
Alpine	*	*	*	*	*	*	*
Amador	202.0	167.8	159.3	166.0	107.7	-35.1	-46.7
Butte	135.6	101.4	108.0	105.2	114.8	9.1	-15.3
Calaveras	717.6	403.8	941.7	492.9	*	*	*
Colusa	109.1	128.6	126.1	126.7	119.3	-5.9	9.3
Contra Costa	132.0	118.2	130.4	122.4	126.6	3.4	-4.1
Del Norte	127.8	222.5	155.8	138.9	131.8	-5.1	3.1
El Dorado	134.2	135.2	142.0	118.8	163.8	37.9	22.0
Fresno	117.1	103.4	115.9	112.1	105.7	-5.7	-9.8
Glenn	*	*	*	*	9,000.0	*	*
Humboldt	133.9	112.8	128.6	113.3	118.5	4.6	-11.5
Imperial	101.1	99.7	97.1	107.6	95.9	-10.9	-5.1
Inyo	128.4	125.0	109.2	100.9	139.2	37.9	8.4
Kern	116.0	104.9	104.9	119.1	99.9	-16.2	-13.9
Kings	140.7	120.1	133.6	112.1	103.9	-7.3	-26.2
Lake	174.2	148.4	130.1	131.2	115.8	-11.8	-33.5
Lassen	383.9	277.1	173.0	128.6	190.1	47.9	-50.5
Los Angeles	115.6	106.9	106.6	101.4	98.8	-2.5	-14.5
Madera	101.9	90.1	111.8	104.2	87.9	-15.7	-13.8
Marin	119.3	97.1	201.1	165.8	105.5	-36.3	-11.5
Mariposa	*	*	*	*	*	*	*
Mendocino	129.8	109.1	119.5	134.5	123.3	-8.3	-5.0
Merced	113.0	135.5	168.6	154.9	129.2	-16.6	14.3
Modoc	466.7	1,750.0	*	*	2,900.0	*	521.4
Mono	2,066.7	700.0	215.8	95.6	131.0	37.0	-93.7
Monterey	127.2	103.5	113.1	112.3	107.9	-3.9	-15.2
Napa	104.1	111.3	121.4	108.4	126.7	16.9	21.8
Nevada	104.4	94.8	113.4	115.4	125.7	8.9	20.4
Orange	119.6	103.8	110.6	102.4	98.4	-3.9	-17.7
Placer	117.8	112.0	121.0	100.4	98.8	-1.6	-16.1
Plumas	518.2	454.5	331.6	400.0	170.7	-57.3	-67.1
Riverside	118.7	103.3	106.0	115.4	96.3	-16.6	-18.9
Sacramento	137.6	128.4	125.1	114.1	105.0	-7.9	-23.7
San Benito	111.6	100.4	162.1	106.3	133.6	25.6	19.6
San Bernardino	142.2	112.4	111.7	111.0	99.9	-10.0	-29.8
San Diego	95.8	84.9	90.4	94.5	90.1	-4.6	-5.9
San Francisco	93.3	89.2	104.5	92.9	92.3	-0.7	-1.1
San Joaquin	119.5	105.9	113.8	109.0	124.4	14.1	4.1
San Luis Obispo	127.0	98.0	122.6	113.9	109.3	-4.0	-14.0
San Mateo	138.8	157.6	150.9	150.8	139.6	-7.4	0.6
Santa Barbara	125.9	106.5	114.8	109.3	108.2	-1.0	-14.1
Santa Clara	116.1	111.6	114.0	106.5	97.2	-8.7	-16.2
Santa Cruz	122.9	106.5	116.9	101.5	101.8	0.3	-17.2
Shasta	114.0	116.1	103.1	112.4	94.8	-15.7	-16.8
Sierra	*	*	*	*	*	*	*
Siskiyou	150.6	129.1	119.9	119.0	104.6	-12.1	-30.5
Solano	127.8	107.0	107.7	112.5	101.1	-10.1	-20.9
Sonoma	121.1	93.1	113.8	105.2	102.6	-2.5	-15.3
Stanislaus	107.5	104.7	110.4	116.4	106.9	-8.1	-0.5
Sutter	108.3	100.4	94.8	100.0	117.9	17.9	8.8
Tehama	143.8	157.0	126.8	128.6	137.8	7.2	-4.1
Trinity	*	*	*	*	1,400.0	*	*
Tulare	116.1	115.9	119.6	117.6	109.9	-6.6	-5.3
Tuolumne	131.5	139.1	119.0	119.0	107.4	-9.8	-18.3
Ventura	122.1	106.4	106.3	95.6	103.3	8.1	-15.4
Yolo	141.4	116.5	117.0	111.3	123.7	11.2	-12.5
Yuba	*	*	*	*	16,900.0	*	*
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	*	*	*	*	*	*	*
Inyo/Mono	203.9	177.3	128.3	99.3	136.7	37.6	-33.0
Santa Cruz/San Benito	121.2	105.5	123.5	102.3	107.2	4.8	-11.6
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	161.8	150.7	*	*	119.0	*	-26.5

SOURCE: OCSE 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

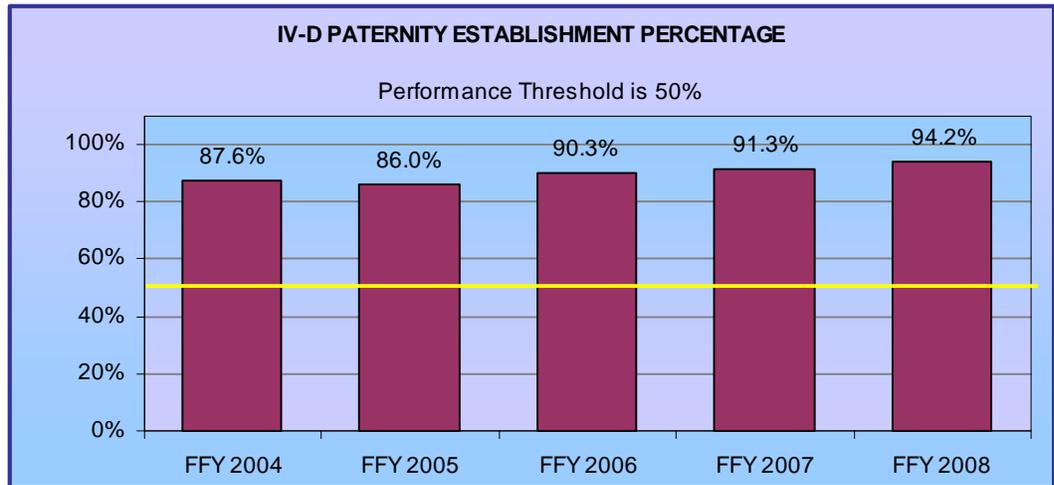
* No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.



IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.² Although California opts to use Statewide PEP as its federal performance measure, IV-D PEP is considered to be a more useful measure for comparing individual LCSA performance.

Overall, IV-D PEP has increased 7.5 percent statewide over the last 5 years.



FFY 2008 data reflects an increase of 3.1 percent from FFY 2007. Overall, IV-D PEP has increased 7.5 percent statewide over the last five years, from 87.6 percent to 94.2 percent. In 2004, IV-D PEP was 87.6 percent with a slight dip in FFY 2005 to 86.0 percent. Since then, PEP has improved annually to 94.2 percent in FFY 2008. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2008

	Children in IV-D Cases Open at End of the Prior FFY Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2008)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,259,216	1,185,632	94.2%
Alameda	28,643	29,290	102.3
Alpine	36	43	119.4
Amador	722	865	119.8
Butte	7,499	8,026	107.0
Calaveras	1,246	1,399	112.3
Colusa	535	616	115.1
Contra Costa	28,269	28,001	99.1
Del Norte	1,591	1,795	112.8
El Dorado	4,166	4,736	113.7
Fresno	51,416	54,097	105.2
Glenn	1,439	1,690	117.4
Humboldt	5,129	5,747	112.0
Imperial	8,398	7,941	94.6
Inyo	670	850	126.9
Kern	45,820	42,830	93.5
Kings	8,028	8,425	104.9
Lake	2,531	2,711	107.1
Lassen	1,177	1,417	120.4
Los Angeles	404,314	337,081	83.4
Madera	4,432	4,642	104.7
Marin	2,243	2,237	99.7
Mariposa	347	418	120.5
Mendocino	3,733	4,283	114.7
Merced	16,620	19,362	116.5
Modoc	338	426	126.0
Mono	183	242	132.2
Monterey	13,995	14,435	103.1
Napa	2,543	2,895	113.8
Nevada	1,877	2,061	109.8
Orange	66,368	65,183	98.2
Placer	5,190	5,582	107.6
Plumas	631	749	118.7
Riverside	69,051	63,867	92.5
Sacramento	58,098	57,995	99.8
San Benito	1,827	1,966	107.6
San Bernardino	99,998	95,637	95.6
San Diego	87,880	79,051	90.0
San Francisco	13,429	12,963	96.5
San Joaquin	25,969	27,165	104.6
San Luis Obispo	2,624	3,667	139.7
San Mateo	9,442	10,068	106.6
Santa Barbara	12,610	12,912	102.4
Santa Clara	34,924	35,404	101.4
Santa Cruz	5,660	5,587	98.7
Shasta	8,917	8,872	99.5
Sierra	70	78	111.4
Siskiyou	2,129	2,222	104.4
Solano	15,033	16,387	109.0
Sonoma	10,209	11,502	112.7
Stanislaus	19,478	21,393	109.8
Sutter	4,204	4,687	111.5
Tehama	2,968	3,269	110.1
Trinity	427	426	99.8
Tulare	24,859	26,214	105.5
Tuolumne	1,876	2,047	109.1
Ventura	16,827	19,695	117.0
Yolo	6,473	6,761	104.4
Yuba	4,166	3,952	94.9
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,004	2,307	115.1
Inyo/Mono	853	1,092	128.0
Santa Cruz/San Benito	7,487	7,553	100.9
Sierra/Nevada	1,947	2,139	109.9
Siskiyou/Modoc	2,467	2,648	107.3

SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Federal Fiscal Year Who Were Born Out-of-Wedlock) prior year and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged). Due to adjustments made to the OCSE 157, lines 5 and 6 statewide total counts were reduced by 61 and 8,230 respectively. Therefore, the sum of the individual LCSA data for lines 5 and 6 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

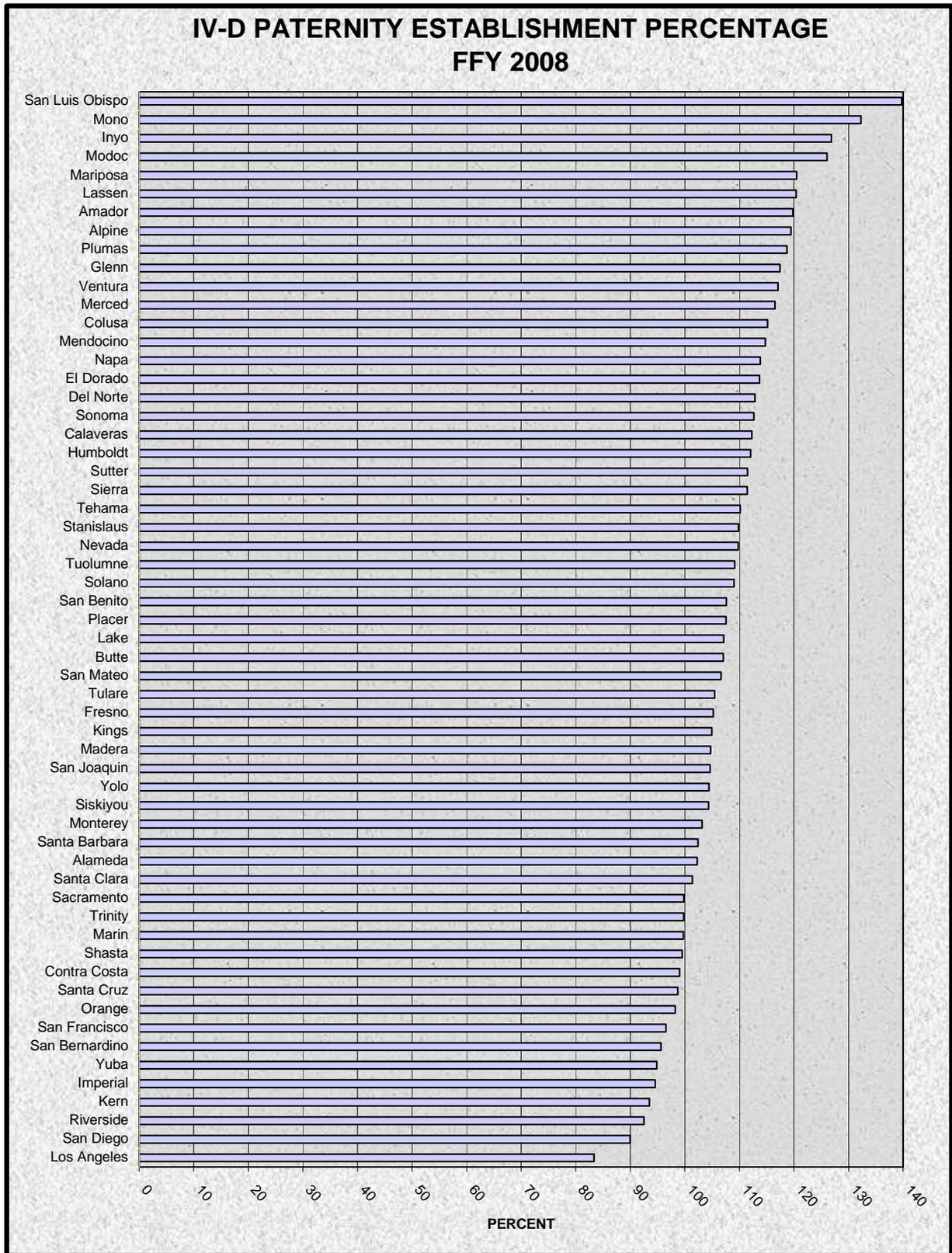
TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2004 - 2008

	FFY 2004*	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	87.6%	86.0%	90.3%	91.3%	94.2%	3.1%	7.5%
Alameda	105.9	97.7	99.7	103.5	102.3	-1.2	-3.4
Alpine	95.6	102.2	106.8	113.9	119.4	4.9	24.9
Amador	102.4	108.1	111.2	114.3	119.8	4.8	17.0
Butte	97.4	96.0	91.0	94.1	107.0	13.7	9.9
Calaveras	107.0	110.4	113.0	106.2	112.3	5.7	4.9
Colusa	109.6	111.9	106.0	112.1	115.1	2.7	5.1
Contra Costa	95.9	97.1	97.9	105.1	99.1	-5.8	3.2
Del Norte	100.5	109.4	103.0	106.9	112.8	5.5	12.2
El Dorado	109.9	108.9	110.0	106.2	113.7	7.0	3.4
Fresno	95.8	94.1	98.7	103.4	105.2	1.7	9.8
Glenn	113.4	127.5	119.2	113.8	117.4	3.2	3.5
Humboldt	95.1	107.1	105.2	105.4	112.0	6.3	17.8
Imperial	81.1	89.0	86.6	94.3	94.6	0.3	16.5
Inyo	105.1	106.9	105.3	112.8	126.9	12.5	20.7
Kern	92.5	91.2	87.9	87.6	93.5	6.8	1.0
Kings	95.0	102.6	99.7	98.6	104.9	6.4	10.4
Lake	89.3	98.6	102.9	99.7	107.1	7.5	19.9
Lassen	111.2	107.0	103.6	106.7	120.4	12.8	8.2
Los Angeles	77.5	76.6	83.7	83.1	83.4	0.3	7.5
Madera	98.5	101.4	102.8	105.5	104.7	-0.8	6.3
Marin	102.5	109.0	107.9	109.8	99.7	-9.1	-2.7
Mariposa	103.8	111.2	118.0	116.4	120.5	3.5	16.0
Mendocino	116.4	114.1	113.6	109.9	114.7	4.4	-1.4
Merced	100.3	105.5	105.1	112.1	116.5	4.0	16.2
Modoc	103.3	115.8	115.8	117.0	126.0	7.7	22.0
Mono	121.9	116.0	97.9	134.3	132.2	-1.5	8.5
Monterey	92.1	92.8	92.6	94.9	103.1	8.7	12.0
Napa	88.3	95.2	90.6	86.3	113.8	31.9	28.9
Nevada	91.1	93.0	95.8	98.2	109.8	11.8	20.6
Orange	88.0	89.4	91.3	92.6	98.2	6.1	11.6
Placer	107.4	102.7	101.9	104.3	107.6	3.1	0.1
Plumas	104.7	123.9	115.6	135.6	118.7	-12.5	13.3
Riverside	86.8	83.1	94.0	91.2	92.5	1.4	6.6
Sacramento	84.4	89.2	93.3	96.3	99.8	3.6	18.3
San Benito	88.0	92.2	103.5	95.8	107.6	12.4	22.2
San Bernardino	73.1	70.7	80.5	80.5	95.6	18.8	30.9
San Diego	93.8	84.0	83.5	87.3	90.0	3.1	-4.1
San Francisco	100.7	95.7	100.4	92.9	96.5	3.9	-4.1
San Joaquin	95.4	94.8	96.2	99.3	104.6	5.3	9.7
San Luis Obispo	114.8	124.0	124.4	128.7	139.7	8.6	21.8
San Mateo	96.5	101.4	105.8	106.1	106.6	0.5	10.5
Santa Barbara	106.2	95.4	98.7	99.3	102.4	3.1	-3.6
Santa Clara	92.4	91.6	96.0	95.4	101.4	6.3	9.8
Santa Cruz	94.0	96.3	93.9	94.1	98.7	4.9	5.0
Shasta	99.6	96.3	97.0	96.8	99.5	2.8	-0.1
Sierra	119.0	122.4	109.3	137.7	111.4	-19.1	-6.3
Siskiyou	103.8	123.4	103.5	103.2	104.4	1.2	0.5
Solano	105.2	104.2	103.0	102.3	109.0	6.6	3.6
Sonoma	101.1	98.7	94.1	107.6	112.7	4.7	11.4
Stanislaus	100.8	104.2	102.0	106.0	109.8	3.6	9.0
Sutter	84.2	93.7	93.2	108.4	111.5	2.8	32.5
Tehama	107.0	105.1	108.6	107.0	110.1	2.9	3.0
Trinity	99.1	102.9	107.5	99.3	99.8	0.4	0.7
Tulare	104.8	104.0	104.7	107.2	105.5	-1.6	0.7
Tuolumne	108.4	106.7	101.3	105.7	109.1	3.2	0.6
Ventura	113.3	101.3	103.7	103.0	117.0	13.7	3.3
Yolo	101.3	96.4	93.6	101.9	104.4	2.5	3.1
Yuba	88.8	89.2	92.5	94.1	94.9	0.8	6.8
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	105.1	109.4	112.2	109.1	115.1	5.5	9.5
Inyo/Mono	108.3	108.6	103.7	117.4	128.0	9.1	18.2
Santa Cruz/San Benito	92.4	95.2	96.3	94.5	100.9	6.7	9.2
Sierra/Nevada	91.8	93.7	96.1	99.3	109.9	10.7	19.7
Siskiyou/Modoc	103.7	122.2	105.3	105.1	107.3	2.1	3.5

SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Federal Fiscal Year Who Were Born Out-of-Wedlock) prior year and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

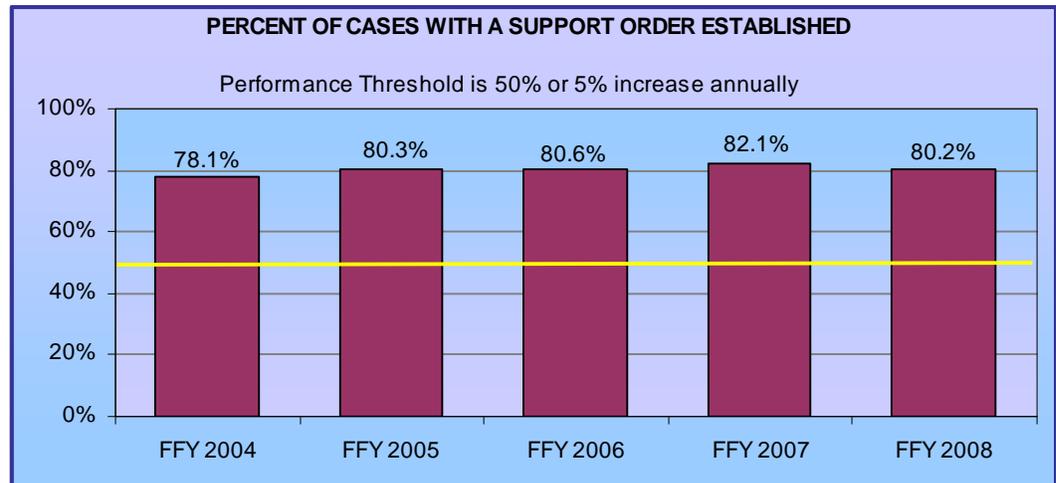
*Due to data anomalies, the calculation for IV-D PEP was current year Line 6 divided by current year Line 5.

This is different from the Federal calculation of current year Line 6 divided by previous year Line 5.



PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.



In FFY 2008, LCSAs with smaller caseloads performed better than larger LCSAs in this measure.

Performance for Cases with a Support Order Established continues to be a strong area for California. From FFY 2004 through FFY 2007, statewide performance for Cases with a Support Order has climbed steadily, although in FFY 2008 it decreased to 80.2 percent.

In FFY 2008, the number of cases statewide was approximately 1.63 million. Of that, approximately 1.31 million, or 80.2 percent of the cases, had established support orders. In FFY 2008, LCSAs with smaller caseloads performed better than larger LCSAs in this measure. The Big Six LCSAs in California with the largest caseloads, as a group, performed at 76.4 percent, while the 11 smallest LCSAs (consisting of 14 counties) resulted in performance of 88.8 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2008

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,628,235	1,305,281	80.2%
Alameda	37,540	34,875	92.9
Alpine	106	99	93.4
Amador	1,689	1,561	92.4
Butte	15,181	12,288	80.9
Calaveras	2,290	2,030	88.6
Colusa	992	833	84.0
Contra Costa	35,905	32,049	89.3
Del Norte	2,976	2,727	91.6
El Dorado	7,397	6,723	90.9
Fresno	68,224	57,656	84.5
Glenn	2,329	1,911	82.1
Humboldt	8,420	7,781	92.4
Imperial	12,858	10,220	79.5
Inyo	1,425	1,273	89.3
Kern	54,220	43,468	80.2
Kings	10,998	9,663	87.9
Lake	3,944	3,403	86.3
Lassen	2,257	1,948	86.3
Los Angeles	445,708	340,953	76.5
Madera	6,923	5,869	84.8
Marin	3,264	2,960	90.7
Mariposa	857	785	91.6
Mendocino	5,990	5,150	86.0
Merced	22,055	17,904	81.2
Modoc	708	641	90.5
Mono	378	325	86.0
Monterey	19,425	16,634	85.6
Napa	5,207	4,409	84.7
Nevada	3,914	3,470	88.7
Orange	101,667	73,506	72.3
Placer	9,919	8,121	81.9
Plumas	1,224	1,139	93.1
Riverside	89,254	65,717	73.6
Sacramento	81,593	66,444	81.4
San Benito	3,042	2,524	83.0
San Bernardino	127,047	89,198	70.2
San Diego	93,667	81,687	87.2
San Francisco	19,289	17,020	88.2
San Joaquin	32,684	29,296	89.6
San Luis Obispo	6,046	5,622	93.0
San Mateo	13,917	11,729	84.3
Santa Barbara	19,112	14,792	77.4
Santa Clara	50,942	43,666	85.7
Santa Cruz	9,284	7,212	77.7
Shasta	14,996	13,156	87.7
Sierra	172	154	89.5
Siskiyou	3,759	3,406	90.6
Solano	23,430	19,262	82.2
Sonoma	18,090	15,059	83.2
Stanislaus	33,114	27,787	83.9
Sutter	6,631	5,319	80.2
Tehama	4,862	4,284	88.1
Trinity	1,128	943	83.6
Tulare	34,960	30,694	87.8
Tuolumne	3,414	3,080	90.2
Ventura	26,127	21,976	84.1
Yolo	9,911	8,362	84.4
Yuba	5,774	4,518	78.2
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	4,085	3,690	90.3
Inyo/Mono	1,803	1,598	88.6
Santa Cruz/San Benito	12,326	9,736	79.0
Sierra/Nevada	4,086	3,624	88.7
Siskiyou/Modoc	4,467	4,047	90.6

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

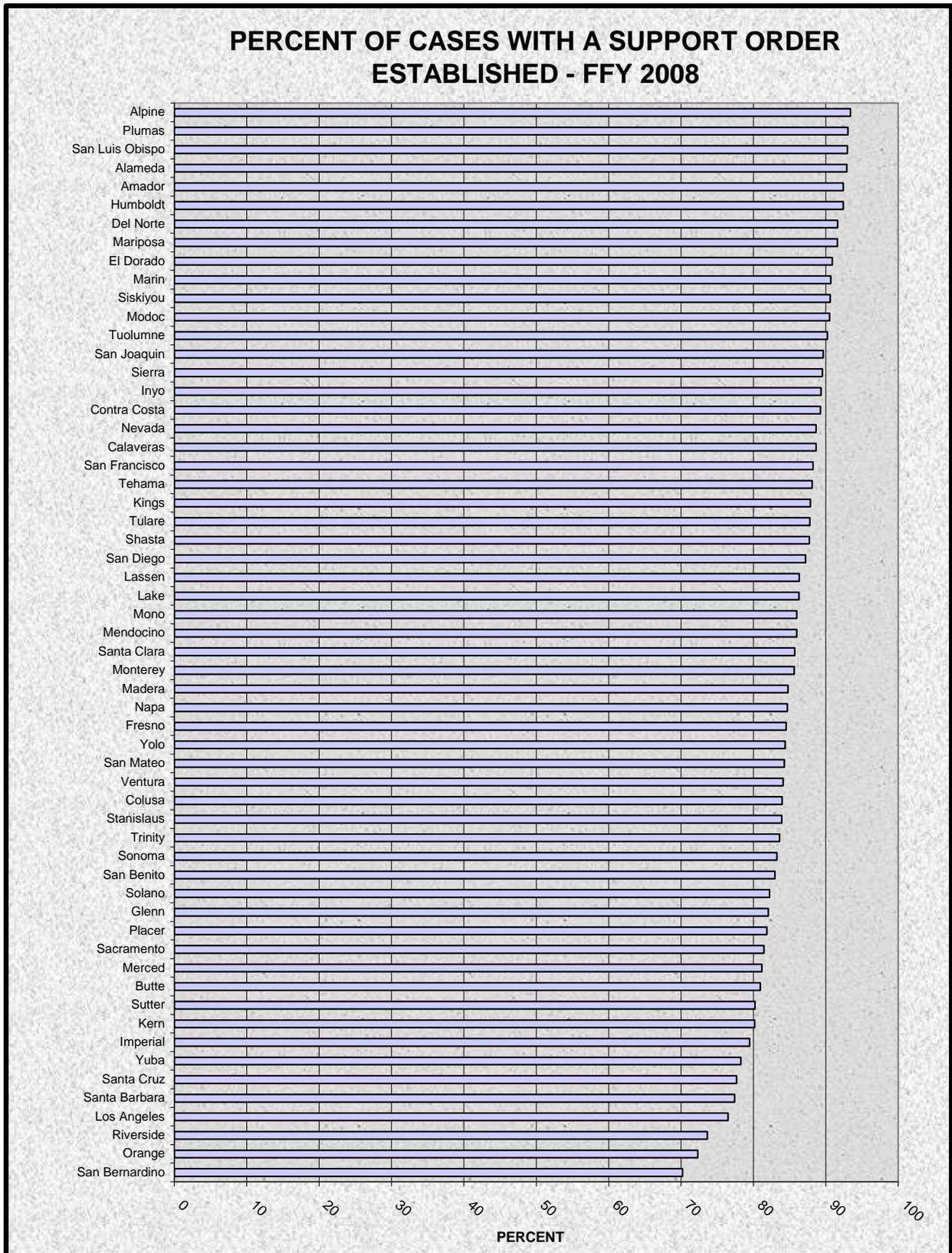
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2004 - 2008**

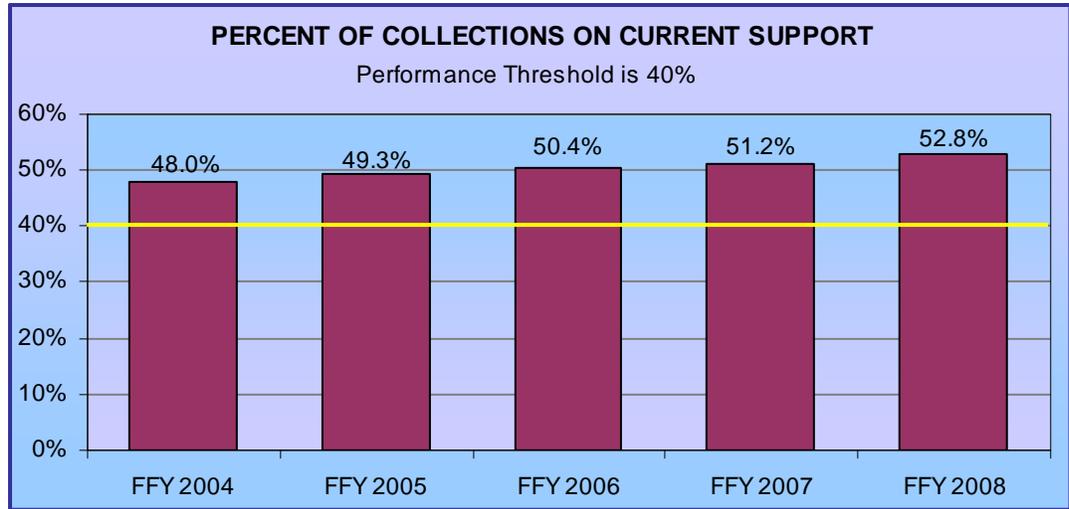
	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	78.1%	80.3%	80.6%	82.1%	80.2%	-2.3%	2.6%
Alameda	89.4	90.2	93.0	92.8	92.9	0.1	4.0
Alpine	91.5	90.2	97.7	95.7	93.4	-2.4	2.1
Amador	92.2	93.4	94.3	94.2	92.4	-1.9	0.3
Butte	83.7	82.5	82.8	84.8	80.9	-4.5	-3.3
Calaveras	90.1	90.9	91.5	90.9	88.6	-2.5	-1.6
Colusa	89.6	89.7	88.8	89.0	84.0	-5.6	-6.3
Contra Costa	84.2	86.7	88.2	87.3	89.3	2.2	6.0
Del Norte	89.0	91.5	93.6	94.6	91.6	-3.1	3.0
El Dorado	91.7	93.5	93.1	90.8	90.9	0.1	-0.9
Fresno	82.6	82.5	84.7	85.5	84.5	-1.1	2.3
Glenn	86.4	85.9	86.8	81.8	82.1	0.3	-5.1
Humboldt	92.7	92.3	93.7	93.2	92.4	-0.9	-0.4
Imperial	79.5	81.5	80.7	81.6	79.5	-2.6	0.0
Inyo	92.4	92.7	91.4	93.8	89.3	-4.7	-3.3
Kern	80.8	82.0	76.4	83.0	80.2	-3.4	-0.8
Kings	90.0	89.0	90.3	89.3	87.9	-1.7	-2.4
Lake	79.8	84.0	82.9	86.7	86.3	-0.5	8.1
Lassen	84.5	85.9	88.8	87.9	86.3	-1.8	2.2
Los Angeles	72.9	75.4	75.5	76.1	76.5	0.6	5.0
Madera	80.5	84.1	83.8	85.9	84.8	-1.3	5.3
Marin	87.2	90.4	89.6	89.2	90.7	1.6	4.0
Mariposa	91.7	92.5	93.6	92.5	91.6	-1.0	-0.2
Mendocino	86.9	84.6	84.1	87.6	86.0	-1.9	-1.0
Merced	86.6	83.3	81.8	85.0	81.2	-4.4	-6.3
Modoc	90.8	91.6	93.3	95.2	90.5	-4.9	-0.3
Mono	87.9	88.5	92.7	87.4	86.0	-1.6	-2.2
Monterey	82.9	83.1	84.8	87.6	85.6	-2.2	3.2
Napa	86.5	86.6	89.8	87.1	84.7	-2.8	-2.1
Nevada	80.9	82.9	88.0	88.8	88.7	-0.1	9.6
Orange	78.9	80.5	81.6	81.6	72.3	-11.4	-8.3
Placer	86.4	88.3	89.0	86.4	81.9	-5.3	-5.2
Plumas	93.5	93.5	94.3	93.3	93.1	-0.3	-0.5
Riverside	75.8	79.2	74.1	75.1	73.6	-2.0	-2.9
Sacramento	71.7	79.7	84.2	84.4	81.4	-3.6	13.5
San Benito	79.8	86.6	89.0	88.9	83.0	-6.7	4.0
San Bernardino	63.1	67.7	68.7	76.1	70.2	-7.7	11.3
San Diego	82.9	81.3	82.4	85.7	87.2	1.8	5.2
San Francisco	88.9	90.1	87.4	89.2	88.2	-1.0	-0.8
San Joaquin	76.0	77.6	81.3	88.7	89.6	1.1	18.0
San Luis Obispo	95.0	94.8	95.1	94.7	93.0	-1.8	-2.1
San Mateo	83.2	89.0	87.3	86.2	84.3	-2.2	1.2
Santa Barbara	84.8	82.5	82.4	82.2	77.4	-5.8	-8.8
Santa Clara	79.3	83.7	84.4	87.4	85.7	-2.0	8.1
Santa Cruz	82.6	84.2	88.3	84.6	77.7	-8.2	-5.9
Shasta	87.1	87.5	87.4	88.4	87.7	-0.8	0.7
Sierra	91.7	94.6	93.8	89.2	89.5	0.4	-2.4
Siskiyou	94.0	93.4	93.6	93.0	90.6	-2.5	-3.6
Solano	89.9	90.5	88.8	87.8	82.2	-6.3	-8.5
Sonoma	86.2	90.0	91.3	90.4	83.2	-7.9	-3.4
Stanislaus	88.3	87.2	86.8	85.7	83.9	-2.1	-5.0
Sutter	85.6	87.6	87.7	79.4	80.2	1.0	-6.2
Tehama	89.5	89.8	90.3	91.2	88.1	-3.4	-1.5
Trinity	85.3	85.7	85.0	86.9	83.6	-3.8	-2.0
Tulare	87.8	89.0	90.3	89.8	87.8	-2.3	0.0
Tuolumne	90.9	91.2	91.1	92.9	90.2	-2.9	-0.7
Ventura	91.6	91.6	91.9	91.2	84.1	-7.7	-8.2
Yolo	85.2	87.0	88.8	82.8	84.4	1.9	-1.0
Yuba	71.9	77.0	79.6	80.9	78.2	-3.3	8.8
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	91.0	92.0	92.9	92.4	90.3	-2.3	-0.8
Inyo/Mono	91.4	91.7	91.7	92.4	88.6	-4.1	-3.0
Santa Cruz/San Benito	81.9	84.8	88.5	85.7	79.0	-7.8	-3.5
Sierra/Nevada	81.4	83.4	88.3	88.8	88.7	-0.1	9.0
Siskiyou/Modoc	93.5	93.1	93.6	93.3	90.6	-2.9	-3.1

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the amount of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2004 through 2008, the statewide distributed collections have increased 10.2 percent.

During FFY 2008, California collected and distributed \$1.39 billion of the \$2.64 billion in current support owed.

Collections on Current Support have been steadily increasing from FFY 2004 to FFY 2008 with an overall statewide increase of 10.2 percent during the five year period. In FFY 2008, California collected and distributed 52.8 percent of the current support owed, a 3.2 percent increase from the prior year. California collected and distributed \$1.39 billion of the \$2.64 billion in current support owed during FFY 2008.

Of the Big Six LCSAs which represent over half of all collections distributed, five performed below the statewide performance level of 52.8 percent. However, these five LCSAs had improvement in FFY 2008. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2008

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	2,635,760,762	1,392,866,070	52.8%
Alameda	82,337,250	51,577,303	62.6
Alpine	112,663	76,794	68.2
Amador	3,020,866	1,873,036	62.0
Butte	16,867,657	8,636,093	51.2
Calaveras	3,399,812	1,972,090	58.0
Colusa	1,865,724	1,129,291	60.5
Contra Costa	66,864,500	36,584,729	54.7
Del Norte	3,050,350	1,831,626	60.0
El Dorado	13,163,420	7,446,911	56.6
Fresno	85,296,830	45,018,183	52.8
Glenn	2,949,949	1,592,324	54.0
Humboldt	11,383,263	7,052,768	62.0
Imperial	22,896,799	11,230,054	49.0
Inyo	2,240,310	1,362,400	60.8
Kern	74,442,062	38,574,105	51.8
Kings	15,226,257	9,226,932	60.6
Lake	5,263,111	2,956,072	56.2
Lassen	3,333,150	1,939,525	58.2
Los Angeles	611,064,497	295,392,457	48.3
Madera	10,568,834	6,174,129	58.4
Marin	11,842,436	8,111,067	68.5
Mariposa	1,451,276	979,745	67.5
Mendocino	7,607,835	4,265,952	56.1
Merced	34,420,304	17,983,678	52.2
Modoc	850,319	517,788	60.9
Mono	948,287	649,780	68.5
Monterey	42,321,353	22,707,291	53.7
Napa	11,119,601	6,299,194	56.6
Nevada	6,955,280	3,960,621	56.9
Orange	220,325,078	118,865,569	54.0
Placer	20,014,121	11,532,772	57.6
Plumas	1,990,766	1,198,131	60.2
Riverside	143,738,297	73,050,764	50.8
Sacramento	124,259,298	62,493,567	50.3
San Benito	4,937,234	2,456,517	49.8
San Bernardino	180,724,786	92,130,989	51.0
San Diego	205,809,315	105,971,117	51.5
San Francisco	29,868,006	19,376,728	64.9
San Joaquin	62,158,831	33,127,186	53.3
San Luis Obispo	15,153,230	10,201,756	67.3
San Mateo	30,841,917	18,182,966	59.0
Santa Barbara	30,207,689	16,861,640	55.8
Santa Clara	104,590,023	57,116,949	54.6
Santa Cruz	16,933,869	8,810,345	52.0
Shasta	20,867,628	11,675,578	56.0
Sierra	295,933	150,218	50.8
Siskiyou	5,039,186	3,129,082	62.1
Solano	40,805,795	22,985,708	56.3
Sonoma	32,608,501	19,596,212	60.1
Stanislaus	50,062,236	27,145,546	54.2
Sutter	9,248,041	5,333,996	57.7
Tehama	6,629,284	3,528,578	53.2
Trinity	1,405,273	736,827	52.4
Tulare	39,280,212	22,181,797	56.5
Tuolumne	5,964,644	4,032,099	67.6
Ventura	57,986,613	32,864,151	56.7
Yolo	14,106,110	7,557,802	53.6
Yuba	7,044,852	3,449,539	49.0
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	6,533,341	3,921,920	60.0
Inyo/Mono	3,188,597	2,012,180	63.1
Santa Cruz/San Benito	21,871,102	11,266,862	51.5
Sierra/Nevada	7,251,213	4,110,839	56.7
Siskiyou/Modoc	5,889,505	3,646,870	61.9

SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

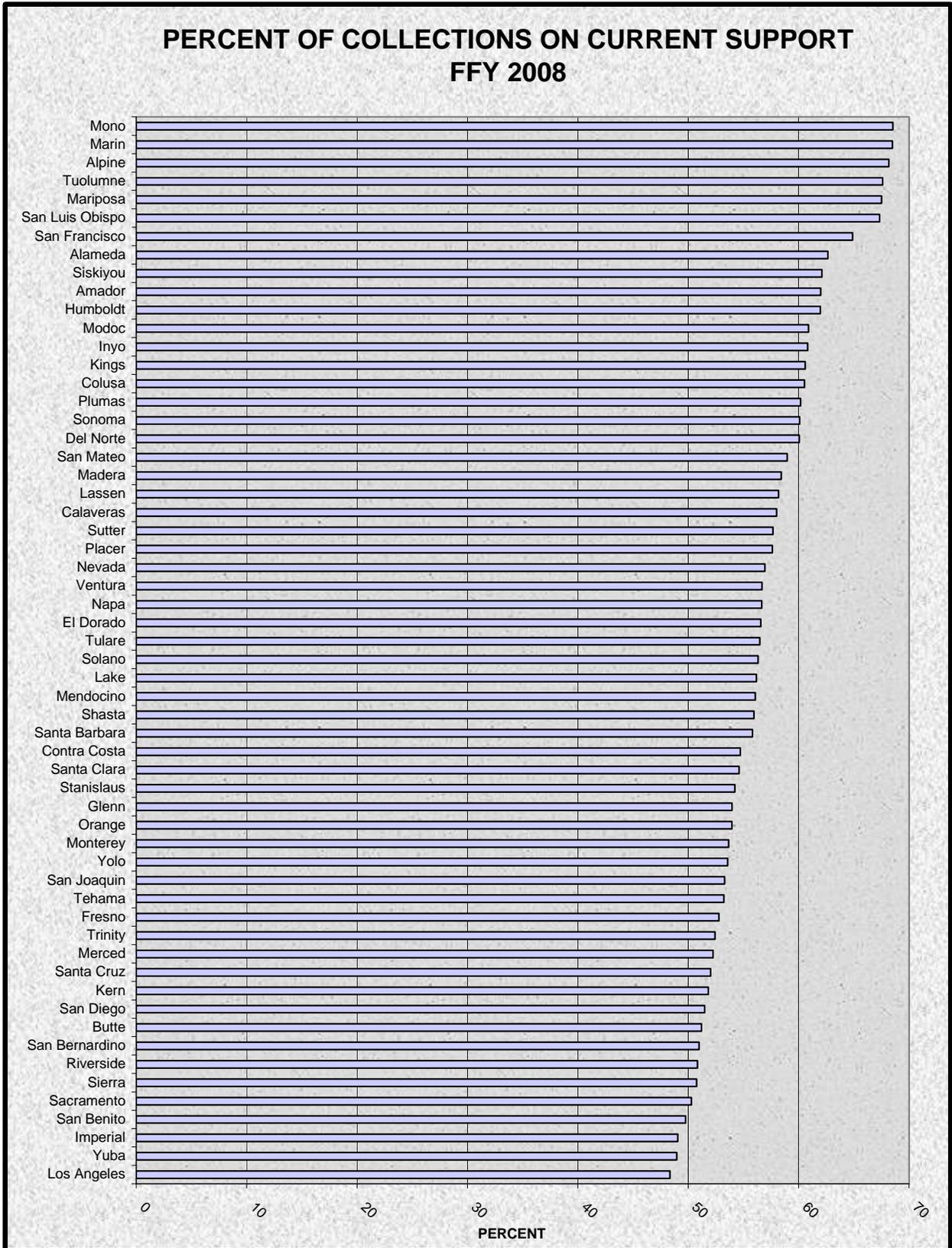
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	48.0%	49.3%	50.4%	51.2%	52.8%	3.2%	10.2%
Alameda	59.5	60.7	61.5	62.0	62.6	1.1	5.3
Alpine	39.3	54.6	67.6	69.3	68.2	-1.7	73.4
Amador	64.6	65.5	64.3	63.1	62.0	-1.7	-4.0
Butte	50.7	50.5	51.4	52.6	51.2	-2.6	1.0
Calaveras	50.6	55.0	56.4	57.1	58.0	1.7	14.6
Colusa	63.6	63.8	61.9	61.5	60.5	-1.6	-4.9
Contra Costa	51.7	52.6	53.6	54.0	54.7	1.3	5.9
Del Norte	56.0	58.8	57.1	60.2	60.0	-0.2	7.3
El Dorado	57.6	58.8	57.0	54.5	56.6	3.9	-1.9
Fresno	50.6	51.4	51.2	52.2	52.8	1.0	4.3
Glenn	54.0	53.6	53.3	53.0	54.0	1.8	0.0
Humboldt	64.3	65.9	64.9	63.8	62.0	-2.8	-3.6
Imperial	45.2	46.0	45.8	46.6	49.0	5.2	8.5
Inyo	60.8	59.6	61.1	60.0	60.8	1.4	0.0
Kern	47.4	49.4	49.0	49.9	51.8	3.8	9.4
Kings	58.5	59.8	60.3	59.9	60.6	1.1	3.6
Lake	46.6	46.5	47.7	51.7	56.2	8.7	20.5
Lassen	56.7	55.4	54.1	59.5	58.2	-2.2	2.6
Los Angeles	41.9	42.9	45.4	45.4	48.3	6.5	15.4
Madera	50.3	52.2	53.1	55.8	58.4	4.7	16.2
Marin	65.6	67.9	67.7	67.4	68.5	1.6	4.3
Mariposa	64.0	65.0	64.8	65.0	67.5	3.9	5.4
Mendocino	51.6	51.1	50.4	53.8	56.1	4.2	8.8
Merced	54.3	55.5	53.7	53.1	52.2	-1.6	-3.8
Modoc	56.5	57.8	58.4	61.3	60.9	-0.6	7.8
Mono	65.1	69.9	62.3	67.9	68.5	0.9	5.3
Monterey	53.9	54.6	54.9	54.8	53.7	-2.2	-0.5
Napa	59.4	59.9	58.0	57.7	56.6	-1.8	-4.6
Nevada	56.3	57.9	58.3	56.0	56.9	1.6	1.1
Orange	52.2	53.5	53.9	54.6	54.0	-1.2	3.4
Placer	59.3	58.2	57.0	56.8	57.6	1.4	-2.8
Plumas	57.5	58.0	59.8	62.1	60.2	-3.2	4.7
Riverside	44.1	43.8	44.7	47.8	50.8	6.2	15.4
Sacramento	46.9	46.8	47.0	48.4	50.3	3.9	7.3
San Benito	50.1	49.5	47.8	50.7	49.8	-1.8	-0.6
San Bernardino	41.4	44.0	45.6	48.1	51.0	6.0	23.2
San Diego	42.1	46.4	49.8	49.9	51.5	3.2	22.3
San Francisco	58.4	58.9	60.2	61.6	64.9	5.4	11.0
San Joaquin	48.5	50.1	49.7	51.1	53.3	4.4	10.0
San Luis Obispo	63.9	66.2	66.8	67.3	67.3	0.1	5.3
San Mateo	59.4	60.4	59.8	59.1	59.0	-0.2	-0.7
Santa Barbara	60.3	58.8	57.9	57.9	55.8	-3.5	-7.5
Santa Clara	47.6	48.2	47.6	50.6	54.6	7.9	14.8
Santa Cruz	52.8	52.5	52.5	53.7	52.0	-3.1	-1.4
Shasta	51.9	51.5	52.0	53.3	56.0	5.0	7.7
Sierra	53.5	60.5	63.7	59.1	50.8	-14.2	-5.2
Siskiyou	56.5	59.1	59.4	61.4	62.1	1.1	9.9
Solano	55.0	56.1	56.0	55.8	56.3	0.9	2.5
Sonoma	59.7	60.2	60.7	61.0	60.1	-1.5	0.6
Stanislaus	49.0	51.0	53.1	54.2	54.2	0.0	10.7
Sutter	58.7	58.9	59.3	58.1	57.7	-0.7	-1.8
Tehama	51.0	52.3	52.2	54.4	53.2	-2.1	4.4
Trinity	52.5	52.8	50.0	51.6	52.4	1.6	-0.1
Tulare	50.9	54.5	54.4	55.1	56.5	2.4	11.0
Tuolumne	62.5	63.5	66.5	68.1	67.6	-0.7	8.1
Ventura	54.8	56.2	56.5	58.1	56.7	-2.4	3.4
Yolo	49.3	49.6	53.1	53.2	53.6	0.7	8.7
Yuba	45.8	46.4	48.3	48.9	49.0	0.2	6.9
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	56.9	59.9	60.4	60.2	60.0	-0.2	5.5
Inyo/Mono	62.0	62.4	61.4	62.2	63.1	1.4	1.8
Santa Cruz/San Benito	52.2	51.9	51.5	53.1	51.5	-2.9	-1.3
Sierra/Nevada	56.2	58.0	58.5	56.2	56.7	0.9	0.9
Siskiyou/Modoc	56.5	58.9	59.3	61.4	61.9	0.9	9.6

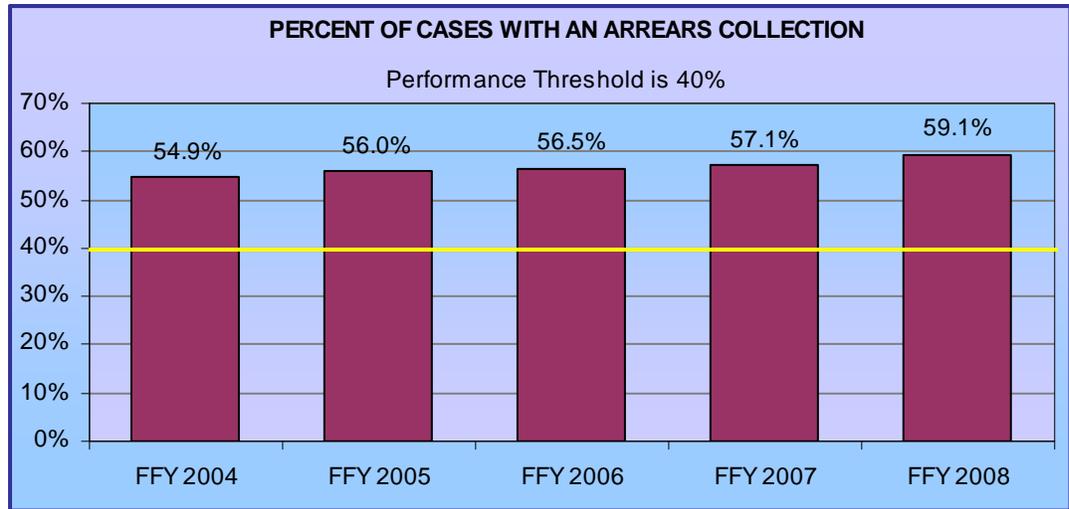
SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



PERCENT OF CASES WITH AN ARREARS COLLECTION

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the FFY.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due.



Percentage of cases with an arrears collection has increased annually since FFY 2004. In FFY 2008, the statewide performance for this performance measure is 59.1 percent, an increase of 3.6 percent from the prior year. The percentage change from FFY 2004 to FFY 2008 increased by 7.7 percent.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due. The Big Six LCSAs as a group, performed at the lowest level, with a combined total of 55.2 percent. The 11 LCSAs with the smallest caseloads (consisting of 14 counties) reflect a combined total of 66.0 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrearages During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE E
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEAR 2008

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	1,072,241	634,168	59.1%
Alameda	30,050	22,176	73.8
Alpine	84	58	69.0
Amador	1,346	880	65.4
Butte	10,658	6,560	61.6
Calaveras	1,780	1,121	63.0
Colusa	768	523	68.1
Contra Costa	22,216	14,232	64.1
Del Norte	2,358	1,554	65.9
El Dorado	6,255	4,085	65.3
Fresno	49,338	30,353	61.5
Glenn	1,668	1,011	60.6
Humboldt	6,196	4,198	67.8
Imperial	9,152	5,073	55.4
Inyo	1,109	677	61.0
Kern	37,205	21,421	57.6
Kings	7,603	4,570	60.1
Lake	2,900	2,032	70.1
Lassen	1,793	1,149	64.1
Los Angeles	249,954	124,100	49.6
Madera	5,375	3,493	65.0
Marin	2,827	1,985	70.2
Mariposa	696	495	71.1
Mendocino	4,314	2,692	62.4
Merced	15,085	8,607	57.1
Modoc	538	363	67.5
Mono	270	207	76.7
Monterey	15,383	9,217	59.9
Napa	4,009	2,612	65.2
Nevada	3,223	2,087	64.8
Orange	62,768	37,754	60.1
Placer	7,649	4,910	64.2
Plumas	1,053	726	68.9
Riverside	58,584	36,004	61.5
Sacramento	55,373	33,107	59.8
San Benito	2,401	1,374	57.2
San Bernardino	69,906	41,728	59.7
San Diego	75,481	43,063	57.1
San Francisco	15,452	9,813	63.5
San Joaquin	25,588	16,032	62.7
San Luis Obispo	4,998	3,712	74.3
San Mateo	10,219	6,892	67.4
Santa Barbara	11,409	7,482	65.6
Santa Clara	40,758	25,740	63.2
Santa Cruz	6,108	3,834	62.8
Shasta	12,154	7,601	62.5
Sierra	147	90	61.2
Siskiyou	2,980	1,920	64.4
Solano	17,295	10,836	62.7
Sonoma	13,355	8,763	65.6
Stanislaus	23,871	14,896	62.4
Sutter	4,883	2,892	59.2
Tehama	3,865	2,473	64.0
Trinity	823	487	59.2
Tulare	25,169	14,833	58.9
Tuolumne	2,617	1,787	68.3
Ventura	19,631	13,572	69.1
Yolo	7,358	4,297	58.4
Yuba	4,280	2,566	60.0
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	3,210	2,059	64.1
Inyo/Mono	1,379	884	64.1
Santa Cruz/San Benito	8,509	5,208	61.2
Sierra/Nevada	3,370	2,177	64.6
Siskiyou/Modoc	3,518	2,283	64.9

SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)
Due to adjustments made to the OCSE 157, lines 28 and 29 statewide total counts were reduced by 8,087 and 2,547 respectively. Therefore, the sum of the individual LCSA data for lines 28 and 29 will not equal the statewide total.

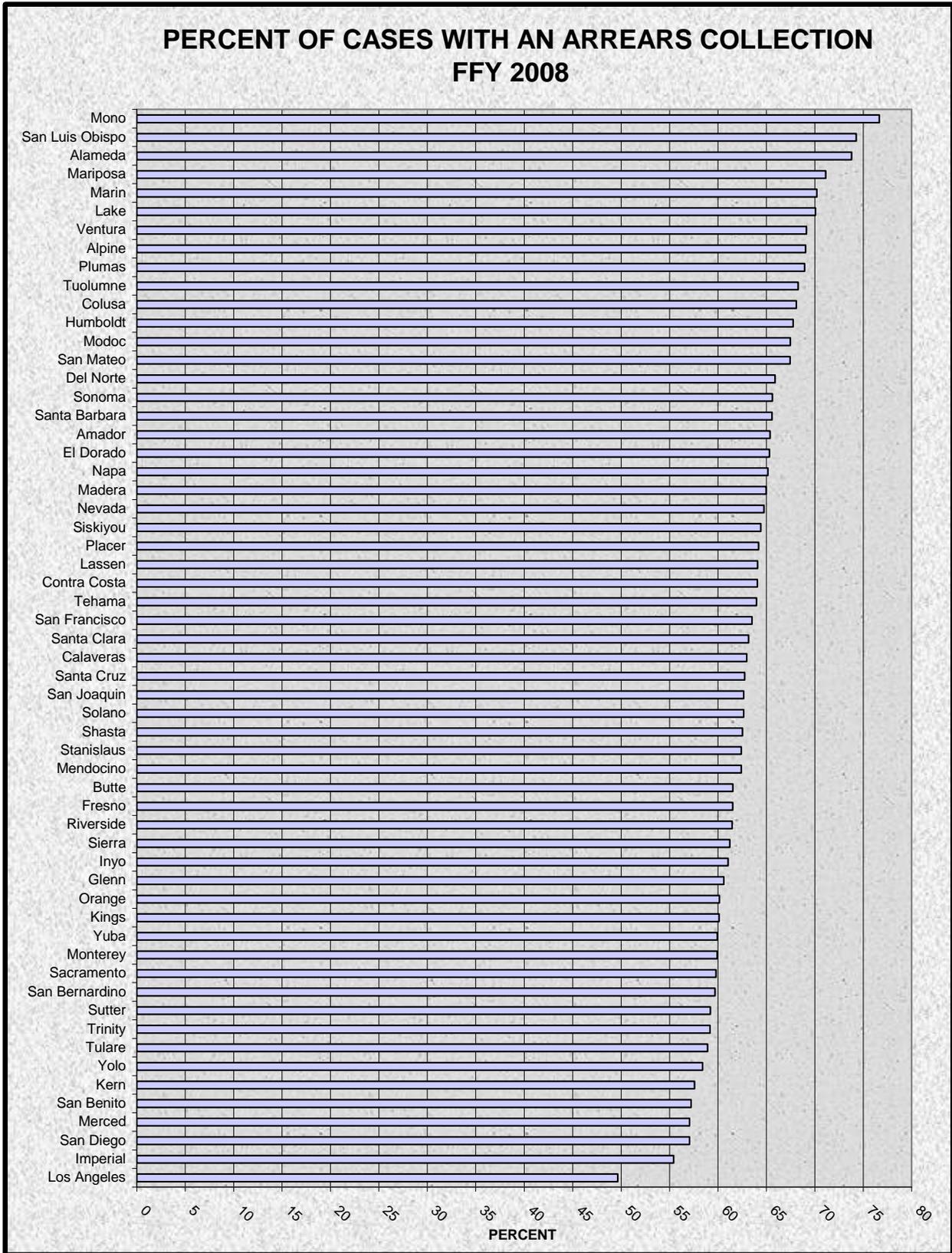
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE E-1
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEARS 2004 - 2008

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	54.9%	56.0%	56.5%	57.1%	59.1%	3.6%	7.7%
Alameda	69.9	69.7	71.0	70.4	73.8	4.9	5.6
Alpine	45.0	50.0	67.9	69.3	69.0	-0.4	53.3
Amador	63.9	65.2	66.6	64.7	65.4	1.0	2.4
Butte	53.6	57.2	59.9	60.0	61.6	2.6	14.8
Calaveras	58.4	59.2	61.1	60.6	63.0	3.9	7.8
Colusa	64.8	63.7	63.9	68.0	68.1	0.2	5.1
Contra Costa	58.3	58.8	60.9	62.3	64.1	2.7	9.8
Del Norte	58.2	60.3	62.3	66.5	65.9	-0.9	13.2
El Dorado	65.1	67.5	66.9	67.0	65.3	-2.5	0.4
Fresno	57.9	59.1	58.1	58.6	61.5	5.0	6.2
Glenn	59.9	59.3	59.6	59.6	60.6	1.7	1.2
Humboldt	64.1	65.5	69.2	68.7	67.8	-1.4	5.6
Imperial	48.5	51.8	53.9	53.1	55.4	4.4	14.3
Inyo	56.3	59.5	63.9	61.1	61.0	0.0	8.4
Kern	53.3	54.8	57.4	56.5	57.6	2.0	8.1
Kings	59.2	59.8	62.5	61.9	60.1	-2.9	1.5
Lake	56.9	57.5	60.6	63.9	70.1	9.6	23.2
Lassen	62.8	62.6	63.0	64.7	64.1	-0.9	2.1
Los Angeles	46.5	46.8	47.0	47.3	49.6	5.1	6.7
Madera	57.6	58.0	61.4	64.8	65.0	0.3	12.8
Marin	68.6	66.9	68.4	67.6	70.2	3.9	2.4
Mariposa	68.9	69.1	69.6	69.3	71.1	2.7	3.2
Mendocino	58.9	61.3	62.0	61.7	62.4	1.2	6.0
Merced	56.4	56.8	57.8	56.9	57.1	0.3	1.2
Modoc	56.4	61.6	62.6	66.3	67.5	1.8	19.6
Mono	71.2	72.6	67.8	71.6	76.7	7.1	7.7
Monterey	59.2	59.1	59.6	59.3	59.9	1.1	1.3
Napa	60.9	62.9	65.7	65.6	65.2	-0.7	7.0
Nevada	58.3	58.8	61.6	63.2	64.8	2.5	11.2
Orange	59.0	59.2	59.4	59.5	60.1	1.1	1.9
Placer	61.1	61.5	62.5	62.1	64.2	3.3	5.1
Plumas	64.6	63.8	66.4	65.8	68.9	4.8	6.7
Riverside	55.0	58.3	53.1	59.8	61.5	2.8	11.7
Sacramento	56.9	56.8	57.0	57.8	59.8	3.4	5.1
San Benito	58.2	55.3	54.5	58.9	57.2	-2.8	-1.6
San Bernardino	51.2	57.5	55.7	56.4	59.7	5.8	16.6
San Diego	53.7	53.8	55.7	56.6	57.1	0.9	6.1
San Francisco	57.8	57.6	59.8	60.4	63.5	5.2	9.9
San Joaquin	56.1	57.9	59.5	59.9	62.7	4.6	11.6
San Luis Obispo	66.2	66.8	72.4	75.6	74.3	-1.7	12.2
San Mateo	65.7	64.2	65.2	65.8	67.4	2.4	2.7
Santa Barbara	70.4	66.5	65.5	63.7	65.6	3.0	-6.9
Santa Clara	56.3	54.9	56.6	57.1	63.2	10.5	12.1
Santa Cruz	58.7	57.2	58.9	60.1	62.8	4.5	6.9
Shasta	59.5	60.4	60.4	61.3	62.5	2.0	5.0
Sierra	60.6	66.3	62.2	59.6	61.2	2.7	1.0
Siskiyou	62.0	64.2	63.9	63.9	64.4	0.9	3.9
Solano	59.1	59.4	60.8	60.8	62.7	3.1	6.1
Sonoma	62.8	63.4	65.9	65.8	65.6	-0.3	4.5
Stanislaus	56.7	58.0	58.9	59.2	62.4	5.3	10.1
Sutter	57.3	60.3	61.6	62.0	59.2	-4.4	3.3
Tehama	57.9	57.3	60.0	60.9	64.0	5.1	10.5
Trinity	58.0	57.4	56.4	57.6	59.2	2.7	2.0
Tulare	56.5	58.0	58.6	58.1	58.9	1.5	4.3
Tuolumne	62.4	63.7	67.0	68.6	68.3	-0.5	9.4
Ventura	56.9	66.2	67.8	69.9	69.1	-1.1	21.5
Yolo	50.9	53.0	59.1	59.9	58.4	-2.5	14.6
Yuba	51.2	53.7	55.6	56.6	60.0	5.9	17.1
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	60.3	61.4	63.6	62.6	64.1	2.5	6.5
Inyo/Mono	59.5	62.2	64.7	63.2	64.1	1.5	7.8
Santa Cruz/San Benito	58.6	56.7	57.8	59.8	61.2	2.4	4.5
Sierra/Nevada	58.4	59.2	61.6	63.0	64.6	2.5	10.7
Siskiyou/Modoc	61.2	63.8	63.7	64.3	64.9	1.0	6.0

SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)



COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.



California's actual cost-effectiveness ratio in FFY 2008 was \$2.04, but due to a reporting error, was reported as \$1.96, a decrease of 2.5 percent from the previous year. The cost effectiveness ratio of \$1.96 resulted in California falling below the performance threshold of \$2.00.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. As a result, local collection-to-cost ratios are generally higher than the statewide ratio.

Generally, the LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The Big Six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher level as a group than the rest of the state, reflecting cost effectiveness of \$3.12. The eleven LCSAs (consisting of 14 counties) with the smallest caseloads performed lower in comparison as a group with a ratio of \$2.49. Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.54 to a low of

⁶ The cost effective dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of OCSE 396A Report, Line 9 (Total Costs Claimed) minus Line 1b (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

\$1.60. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table F and F-1 on pages 28 and 29.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2008**

	Expenditures *	Distributed Collections	Cost Effectiveness **
STATEWIDE	\$1,198,153,962	\$2,351,938,677	\$1.96
Alameda	28,509,890	87,478,767	3.07
Amador/Alpine/Calaveras	3,082,448	6,320,461	2.05
Butte	7,957,923	16,896,094	2.12
Colusa	783,403	1,854,395	2.37
Contra Costa	18,921,939	58,560,124	3.09
Del Norte	2,086,715	3,391,585	1.63
El Dorado	4,843,639	13,009,712	2.69
Fresno	25,867,902	84,574,159	3.27
Glenn	879,803	2,557,699	2.91
Humboldt	5,096,060	11,979,302	2.35
Imperial	4,094,501	18,596,018	4.54
Inyo/Mono	1,374,795	3,196,711	2.33
Kern	23,621,229	71,332,198	3.02
Kings	4,404,050	14,307,401	3.25
Lake	2,734,743	5,624,283	2.06
Lassen	1,095,298	3,276,418	2.99
Los Angeles	171,302,591	517,544,190	3.02
Madera	3,197,347	10,337,568	3.23
Marin	3,634,900	11,631,670	3.20
Mariposa	735,028	1,511,510	2.06
Mendocino	2,842,118	7,402,024	2.60
Merced	8,884,844	27,384,798	3.08
Monterey	11,853,221	36,043,587	3.04
Napa	3,939,817	9,835,049	2.50
Orange	58,893,175	179,649,127	3.05
Placer	6,498,264	18,708,609	2.88
Plumas	891,655	2,010,261	2.25
Riverside	42,837,577	127,922,351	2.99
Sacramento	34,554,978	107,373,429	3.11
San Bernardino	42,664,248	154,173,585	3.61
San Diego	54,164,679	175,770,723	3.25
San Francisco	15,128,630	31,877,367	2.11
San Joaquin	15,631,830	55,102,647	3.53
San Luis Obispo	4,879,626	14,687,671	3.01
San Mateo	11,890,950	28,881,511	2.43
Santa Barbara	9,677,150	26,230,236	2.71
Santa Clara	39,654,346	98,825,523	2.49
Santa Cruz/San Benito	8,550,527	19,002,753	2.22
Shasta	8,193,849	22,017,299	2.69
Sierra/Nevada	4,499,757	7,404,559	1.65
Siskiyou/Modoc	3,524,091	5,931,593	1.68
Solano	12,873,955	37,541,608	2.92
Sonoma	16,333,606	31,146,054	1.91
Stanislaus	17,772,883	48,163,166	2.71
Sutter	3,059,576	8,950,088	2.93
Tehama	1,860,859	6,362,122	3.42
Trinity	694,509	1,701,315	2.45
Tulare	17,663,190	40,364,847	2.29
Tuolumne	2,151,335	5,981,037	2.78
Ventura	20,966,803	51,721,028	2.47
Yolo	6,222,164	13,253,419	2.13
Yuba	4,087,081	6,531,755	1.60

SOURCE: OCSE 34 Line 4b (Collections Sent to Other States), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States), OCSE 396A Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs)

* Statewide total includes State-only costs of \$390,588,467.

** The actual FFY 2008 statewide total for cost effectiveness is \$2.04. Due to a reporting error it has been reported as \$1.96.

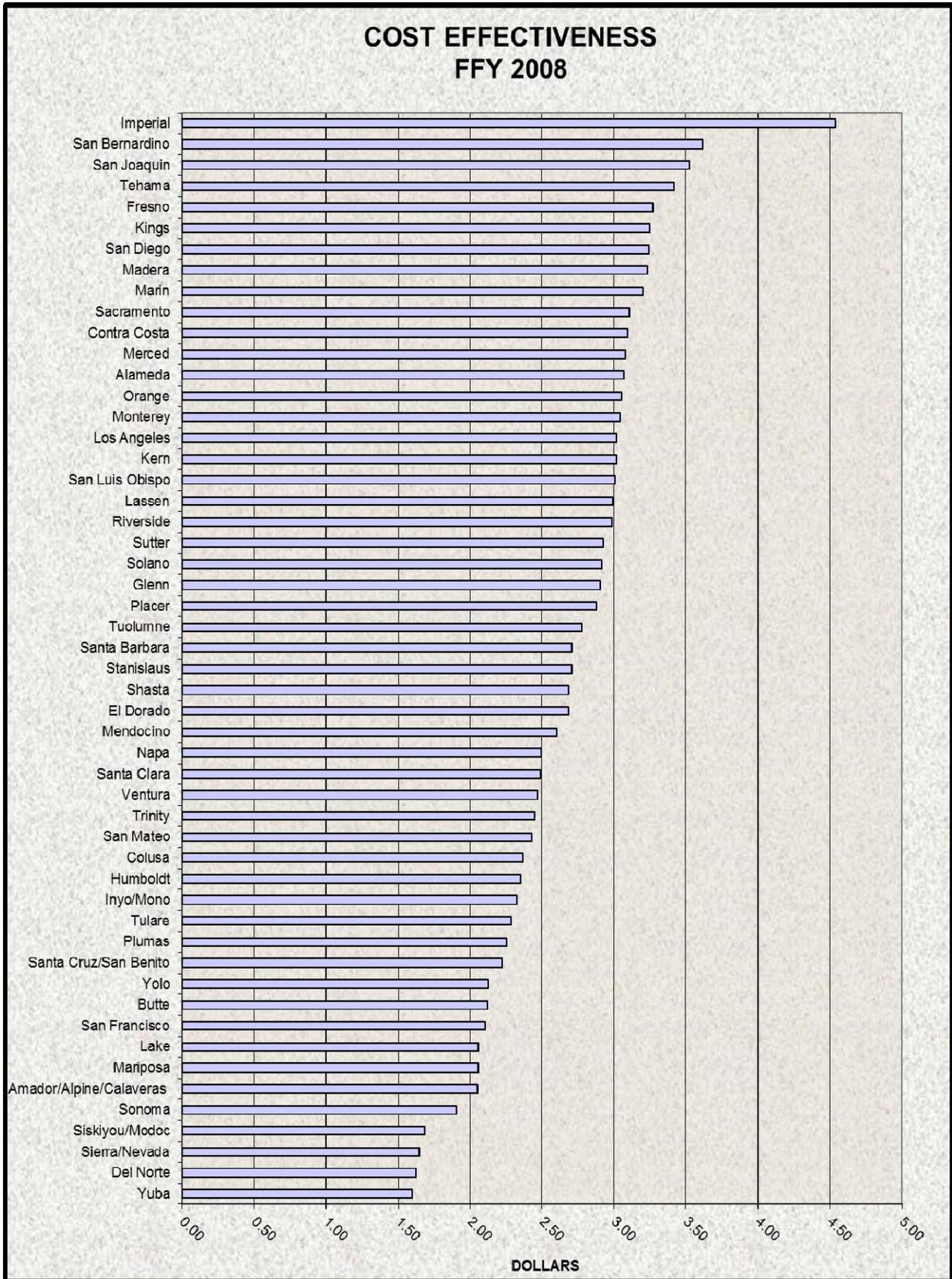
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	\$2.12	\$2.15	\$2.03	\$2.01	\$1.96	-2.5%	-7.5%
Alameda	3.31	3.17	3.21	3.05	3.07	0.7	-7.3
Amador/Alpine/Calaveras	2.14	2.26	2.10	2.33	2.05	-12.0	-4.2
Butte	2.07	2.15	2.03	2.23	2.12	-4.9	2.4
Colusa	2.49	2.92	2.77	2.72	2.37	-12.9	-4.8
Contra Costa	2.72	2.71	3.02	2.83	3.09	9.2	13.6
Del Norte	1.48	1.46	1.56	1.52	1.63	7.2	10.1
El Dorado	2.84	2.93	2.81	2.71	2.69	-0.7	-5.3
Fresno	3.43	3.37	3.34	3.34	3.27	-2.1	-4.7
Glenn	2.97	2.91	3.27	3.00	2.91	-3.0	-2.0
Humboldt	3.00	2.41	2.51	2.47	2.35	-4.9	-21.7
Imperial	4.03	4.06	4.26	4.18	4.54	8.6	12.7
Inyo/Mono	2.50	2.56	2.46	2.37	2.33	-1.7	-6.8
Kern	2.63	2.86	2.82	2.65	3.02	14.0	14.8
Kings	2.72	2.85	3.08	3.00	3.25	8.3	19.5
Lake	2.26	2.30	2.14	2.01	2.06	2.5	-8.8
Lassen	2.42	2.93	2.76	2.86	2.99	4.5	23.6
Los Angeles	2.98	3.07	2.88	2.87	3.02	5.2	1.3
Madera	3.22	3.19	3.08	3.01	3.23	7.3	0.3
Marin	2.28	2.77	2.85	2.64	3.20	21.2	40.4
Mariposa	2.68	2.57	2.20	2.13	2.06	-3.3	-23.1
Mendocino	2.44	2.35	2.40	2.38	2.60	9.2	6.6
Merced	2.94	2.94	2.95	2.94	3.08	4.8	4.8
Monterey	2.90	3.14	3.09	3.02	3.04	0.7	4.8
Napa	2.25	2.29	2.38	2.18	2.50	14.7	11.1
Orange	2.75	2.92	3.04	2.83	3.05	7.8	10.9
Placer	2.81	2.62	2.97	2.74	2.88	5.1	2.5
Plumas	2.44	2.42	2.37	2.24	2.25	0.4	-7.8
Riverside	3.23	3.94	2.99	3.20	2.99	-6.6	-7.4
Sacramento	2.73	2.94	3.33	3.02	3.11	3.0	13.9
San Bernardino	3.50	3.19	3.61	3.38	3.61	6.8	3.1
San Diego	2.47	2.72	3.17	2.78	3.25	16.9	31.6
San Francisco	1.97	2.59	2.20	2.31	2.11	-8.7	7.1
San Joaquin	2.99	3.02	3.25	3.08	3.53	14.6	18.1
San Luis Obispo	2.93	2.82	2.87	2.82	3.01	6.7	2.7
San Mateo	2.28	2.41	2.42	2.33	2.43	4.3	6.6
Santa Barbara	3.02	2.94	2.84	2.58	2.71	5.0	-10.3
Santa Clara	2.46	2.53	2.51	2.49	2.49	0.0	1.2
Santa Cruz/San Benito	2.20	2.30	2.50	2.23	2.22	-0.4	0.9
Shasta	2.83	2.64	2.46	2.34	2.69	15.0	-4.9
Sierra/Nevada	1.66	1.83	1.95	1.67	1.65	-1.2	-0.6
Siskiyou/Modoc	1.71	1.82	1.62	1.82	1.68	-7.7	-1.8
Solano	2.69	2.83	2.97	2.91	2.92	0.3	8.6
Sonoma	1.97	2.07	2.08	2.05	1.91	-6.8	-3.0
Stanislaus	2.49	2.74	2.78	2.59	2.71	4.6	8.8
Sutter	2.51	2.87	2.91	2.86	2.93	2.4	16.7
Tehama	3.30	3.27	3.46	3.33	3.42	2.7	3.6
Trinity	2.24	2.29	2.05	1.99	2.45	23.1	9.4
Tulare	2.22	2.24	2.44	2.46	2.29	-6.9	3.2
Tuolumne	3.00	2.94	2.81	2.73	2.78	1.8	-7.3
Ventura	2.60	2.82	2.60	2.46	2.47	0.4	-5.0
Yolo	2.32	2.17	2.18	2.08	2.13	2.4	-8.2
Yuba	1.52	1.57	1.65	1.54	1.60	3.9	5.3

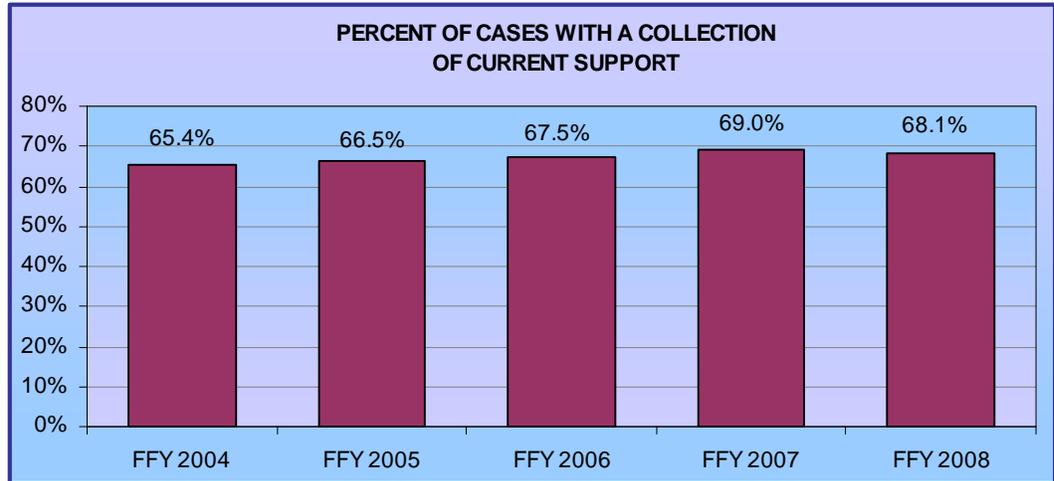
SOURCE: Due to reformatting of the OCSE 34, for FFY 2008, the OCSE 34 lines are Line 4b (Collections Sent to Other States), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States) and OCSE 396A Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs). For FFY's 2004-2007, the OCSE 34 lines were Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), Line 13 (Fees Retained by Other States) and OCSE 396A Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs).



PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

520,580 cases (or 68.1 percent of all cases owing current support) paid current child support in California for FFY 2008.



In FFY 2008, there were 520,580 cases paying current child support for the 764,968 cases with current support due, which equates to 68.1 percent of the total cases owing current support in California. Although percent of cases with a collection of current support increased annually from FFY 2004 to FFY 2007, in FFY 2008, this measure decreased slightly to 68.1 percent with a percent change of -1.3 percent from the prior year.

In general, LCSAs with smaller caseloads performed better on this measure than the LCSAs with larger caseloads. The eleven LCSAs with the smallest caseloads (consisting of 14 counties) performed at 75.4 percent as a group, while the six LCSAs with the largest caseloads performed at 65.4 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

⁷ The performance level for this measure is calculated from data reported on the OCSE 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE G
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2008

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	764,968	520,580	68.1%
Alameda	19,308	15,510	80.3
Alpine	31	20	64.5
Amador	1,009	761	75.4
Butte	5,420	3,901	72.0
Calaveras	1,239	899	72.6
Colusa	669	494	73.8
Contra Costa	17,516	12,090	69.0
Del Norte	1,554	1,115	71.8
El Dorado	3,744	2,862	76.4
Fresno	33,152	23,179	69.9
Glenn	1,045	777	74.4
Humboldt	4,427	3,462	78.2
Imperial	7,417	4,618	62.3
Inyo	704	510	72.4
Kern	27,373	18,191	66.5
Kings	5,468	4,036	73.8
Lake	1,503	1,145	76.2
Lassen	1,080	786	72.8
Los Angeles	162,451	101,639	62.6
Madera	4,416	3,167	71.7
Marin	2,104	1,719	81.7
Mariposa	571	420	73.6
Mendocino	2,888	2,018	69.9
Merced	12,825	8,361	65.2
Modoc	386	288	74.6
Mono	226	186	82.3
Monterey	11,716	8,046	68.7
Napa	2,652	1,967	74.2
Nevada	1,968	1,502	76.3
Orange	49,473	34,898	70.5
Placer	5,492	3,933	71.6
Plumas	663	540	81.4
Riverside	42,473	28,566	67.3
Sacramento	42,607	27,835	65.3
San Benito	1,488	1,005	67.5
San Bernardino	54,522	36,329	66.6
San Diego	59,809	39,839	66.6
San Francisco	7,939	6,142	77.4
San Joaquin	16,619	11,832	71.2
San Luis Obispo	4,757	3,959	83.2
San Mateo	7,785	5,646	72.5
Santa Barbara	8,568	6,212	72.5
Santa Clara	28,432	19,641	69.1
Santa Cruz	4,143	2,900	70.0
Shasta	7,352	5,272	71.7
Sierra	84	58	69.0
Siskiyou	1,974	1,419	71.9
Solano	12,725	8,767	68.9
Sonoma	8,721	6,738	77.3
Stanislaus	16,738	11,579	69.2
Sutter	2,841	2,021	71.1
Tehama	2,278	1,679	73.7
Trinity	539	358	66.4
Tulare	18,143	12,087	66.6
Tuolumne	1,979	1,535	77.6
Ventura	15,045	11,360	75.5
Yolo	4,183	2,995	71.6
Yuba	2,734	1,766	64.6
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,279	1,680	73.7
Inyo/Mono	930	696	74.8
Santa Cruz/San Benito	5,631	3,905	69.3
Sierra/Nevada	2,052	1,560	76.0
Siskiyou/Modoc	2,360	1,707	72.3

SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

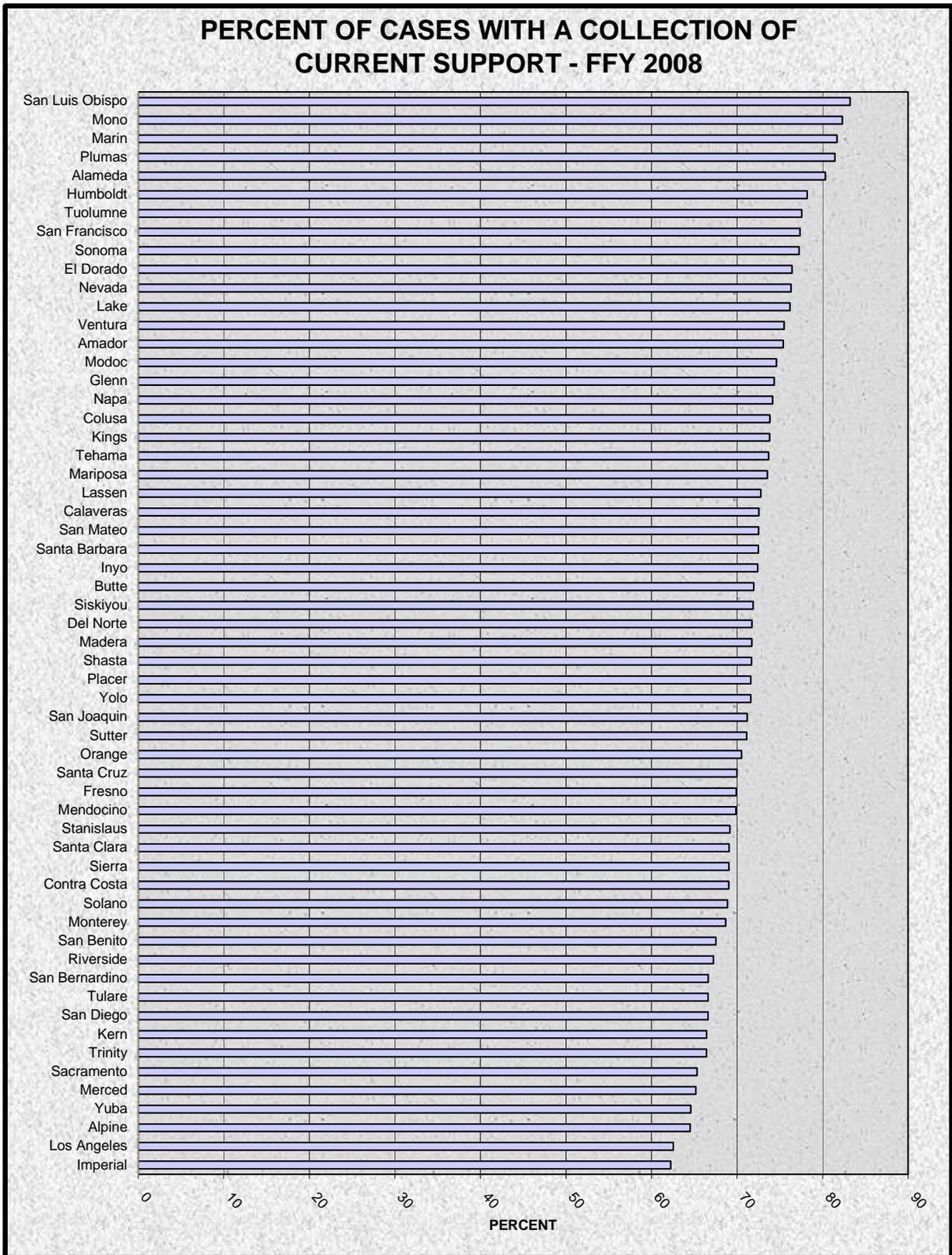
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE G-1
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	65.4%	66.5%	67.5%	69.0%	68.1%	-1.3%	4.1%
Alameda	78.5	78.2	79.6	80.7	80.3	-0.4	2.3
Alpine	54.0	59.6	78.4	83.3	64.5	-22.6	19.5
Amador	75.6	76.4	78.3	76.8	75.4	-1.8	-0.3
Butte	72.2	71.4	72.2	73.0	72.0	-1.4	-0.3
Calaveras	68.6	68.3	73.4	71.6	72.6	1.4	5.8
Colusa	80.2	76.9	76.0	78.3	73.8	-5.7	-7.9
Contra Costa	70.2	70.4	72.5	73.8	69.0	-6.5	-1.6
Del Norte	71.5	72.9	70.7	75.6	71.8	-5.1	0.4
El Dorado	76.2	78.2	76.3	74.4	76.4	2.7	0.4
Fresno	69.0	70.4	70.6	72.2	69.9	-3.1	1.3
Glenn	70.7	70.0	68.7	70.0	74.4	6.3	5.1
Humboldt	76.9	78.6	79.4	81.0	78.2	-3.5	1.7
Imperial	63.2	66.6	65.3	66.4	62.3	-6.3	-1.5
Inyo	72.9	75.4	76.7	76.0	72.4	-4.7	-0.7
Kern	67.5	67.9	68.4	68.0	66.5	-2.3	-1.5
Kings	73.4	74.2	76.0	76.5	73.8	-3.6	0.5
Lake	66.5	66.7	69.1	72.0	76.2	5.8	14.5
Lassen	71.5	70.2	71.3	72.3	72.8	0.7	1.8
Los Angeles	55.5	57.7	59.2	59.9	62.6	4.4	12.8
Madera	68.0	68.9	71.7	74.3	71.7	-3.4	5.5
Marin	81.8	81.0	82.4	80.8	81.7	1.2	-0.1
Mariposa	78.4	75.7	77.6	78.6	73.6	-6.4	-6.2
Mendocino	70.2	72.0	70.0	71.3	69.9	-2.0	-0.4
Merced	69.3	69.1	68.0	68.3	65.2	-4.5	-5.9
Modoc	68.1	71.8	71.8	75.5	74.6	-1.1	9.5
Mono	77.4	81.6	78.4	79.7	82.3	3.3	6.3
Monterey	72.1	73.0	72.7	72.0	68.7	-4.6	-4.8
Napa	74.7	74.2	74.8	75.1	74.2	-1.3	-0.8
Nevada	72.9	74.3	73.9	75.3	76.3	1.4	4.7
Orange	70.4	71.1	71.6	73.4	70.5	-3.9	0.2
Placer	76.4	73.5	74.9	74.7	71.6	-4.2	-6.3
Plumas	76.5	73.4	79.2	80.2	81.4	1.6	6.4
Riverside	65.3	64.3	62.9	69.3	67.3	-2.9	2.9
Sacramento	66.4	65.2	65.6	68.4	65.3	-4.5	-1.7
San Benito	69.1	66.2	65.3	67.5	67.5	0.1	-2.3
San Bernardino	60.7	63.9	65.9	68.3	66.6	-2.5	9.9
San Diego	62.5	64.5	67.7	69.5	66.6	-4.2	6.6
San Francisco	71.8	72.0	73.9	75.9	77.4	2.0	7.7
San Joaquin	69.3	69.0	68.3	69.7	71.2	2.1	2.8
San Luis Obispo	78.3	80.8	83.6	84.2	83.2	-1.2	6.2
San Mateo	77.7	76.5	77.1	77.1	72.5	-5.9	-6.6
Santa Barbara	79.7	78.5	77.1	76.8	72.5	-5.6	-9.0
Santa Clara	67.5	66.6	67.0	69.4	69.1	-0.4	2.4
Santa Cruz	69.2	68.6	69.0	70.1	70.0	-0.1	1.1
Shasta	73.0	73.5	72.0	73.1	71.7	-2.0	-1.8
Sierra	65.8	77.6	81.1	78.6	69.0	-12.1	4.9
Siskiyou	72.5	74.0	74.2	77.3	71.9	-7.0	-0.8
Solano	71.9	72.7	73.7	74.0	68.9	-6.9	-4.2
Sonoma	74.7	75.9	77.0	77.7	77.3	-0.6	3.5
Stanislaus	65.5	68.7	70.6	72.4	69.2	-4.5	5.7
Sutter	72.9	73.5	74.4	73.2	71.1	-2.8	-2.4
Tehama	69.7	69.1	70.9	72.2	73.7	2.1	5.8
Trinity	72.0	71.8	69.5	73.0	66.4	-9.0	-7.7
Tulare	68.2	71.0	70.6	71.5	66.6	-6.8	-2.3
Tuolumne	74.1	75.9	78.0	81.4	77.6	-4.7	4.7
Ventura	73.4	77.0	75.3	80.3	75.5	-6.0	2.8
Yolo	66.8	67.0	70.4	71.3	71.6	0.4	7.2
Yuba	65.5	64.1	66.2	66.7	64.6	-3.2	-1.4
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	71.3	71.7	75.7	74.1	73.7	-0.6	3.3
Inyo/Mono	74.1	76.9	77.1	76.9	74.8	-2.7	1.0
Santa Cruz/San Benito	69.2	68.1	68.1	69.4	69.3	-0.1	0.2
Sierra/Nevada	72.5	74.4	74.3	75.4	76.0	0.8	4.9
Siskiyou/Modoc	71.8	73.6	73.8	77.0	72.3	-6.1	0.8

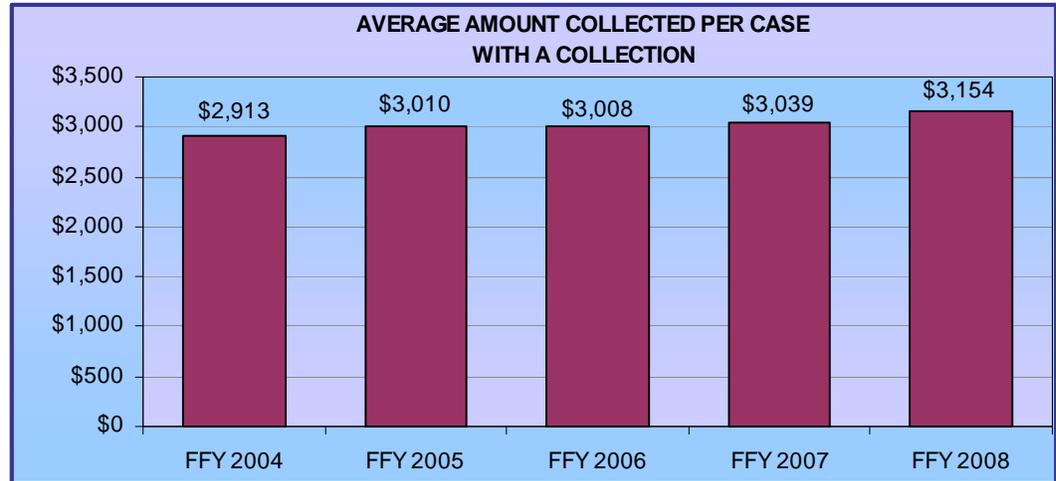
SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

Since FFY 2004 statewide collections per case has increased by 8.3 percent.



In FFY 2008, LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs.

California's total child support collected and distributed, as reported on the annual OCSE 157 Report, was approximately \$2.4 billion in FFY 2008. When applying the 750,453 with a collection, the state averaged \$3,154 collected per case, a slight increase from the prior FFY. Since FFY 2004, the statewide collections per case have increased by 8.3 percent. In FFY 2008, all LCSAs increased in this state performance measure from the previous year.

LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs. The Big Six LCSAs with the largest caseload averaged \$3,292 per case as a group, and the eleven LCSAs with the smallest caseload (consisting of 14 counties) averaged \$3,005 per case as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table I, page 39 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE H
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2008

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,367,251,184	750,453	\$3,154
Alameda	86,556,901	25,313	3,419
Alpine	131,944	64	2,062
Amador	2,999,004	1,037	2,892
Butte	17,217,302	7,370	2,336
Calaveras	3,395,429	1,264	2,686
Colusa	1,831,654	599	3,058
Contra Costa	58,572,157	16,696	3,508
Del Norte	3,427,107	1,752	1,956
El Dorado	13,241,953	4,610	2,872
Fresno	85,943,543	34,237	2,510
Glenn	2,603,983	1,143	2,278
Humboldt	12,479,206	4,836	2,580
Imperial	19,010,551	5,875	3,236
Inyo	2,382,639	784	3,039
Kern	71,550,970	24,883	2,875
Kings	14,729,155	5,453	2,701
Lake	5,792,667	2,220	2,609
Lassen	3,447,474	1,302	2,648
Los Angeles	509,471,583	154,599	3,295
Madera	10,496,750	4,041	2,598
Marin	11,515,301	2,460	4,681
Mariposa	1,598,323	575	2,780
Mendocino	7,578,855	3,071	2,468
Merced	28,389,807	10,057	2,823
Modoc	896,556	418	2,145
Mono	931,908	246	3,788
Monterey	36,455,652	10,627	3,430
Napa	10,003,067	2,976	3,361
Nevada	7,314,625	2,356	3,105
Orange	182,998,426	46,062	3,973
Placer	18,987,206	5,588	3,398
Plumas	2,081,819	827	2,517
Riverside	129,937,723	41,524	3,129
Sacramento	109,049,610	38,168	2,857
San Benito	4,348,637	1,561	2,786
San Bernardino	154,970,336	48,296	3,209
San Diego	173,567,850	54,044	3,212
San Francisco	31,679,498	11,091	2,856
San Joaquin	55,450,462	18,680	2,968
San Luis Obispo	14,812,463	4,470	3,314
San Mateo	29,372,473	7,845	3,744
Santa Barbara	26,824,013	8,563	3,133
Santa Clara	103,468,509	29,371	3,523
Santa Cruz	15,106,982	4,410	3,426
Shasta	22,426,839	8,628	2,599
Sierra	265,928	96	2,770
Siskiyou	5,190,737	2,211	2,348
Solano	38,169,338	12,185	3,132
Sonoma	31,827,141	10,267	3,100
Stanislaus	48,915,775	16,449	2,974
Sutter	9,342,506	3,247	2,877
Tehama	6,545,387	2,715	2,411
Trinity	1,659,062	562	2,952
Tulare	40,826,397	17,264	2,365
Tuolumne	6,240,486	2,108	2,960
Ventura	52,734,408	15,736	3,351
Yolo	13,638,737	4,885	2,792
Yuba	6,846,376	2,736	2,502
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	6,526,377	2,365	2,760
Inyo/Mono	3,314,547	1,030	3,218
Santa Cruz/San Benito	19,455,618	5,971	3,258
Sierra/Nevada	7,580,552	2,452	3,092
Siskiyou/Modoc	6,087,293	2,629	2,315

SOURCE: OCSE 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

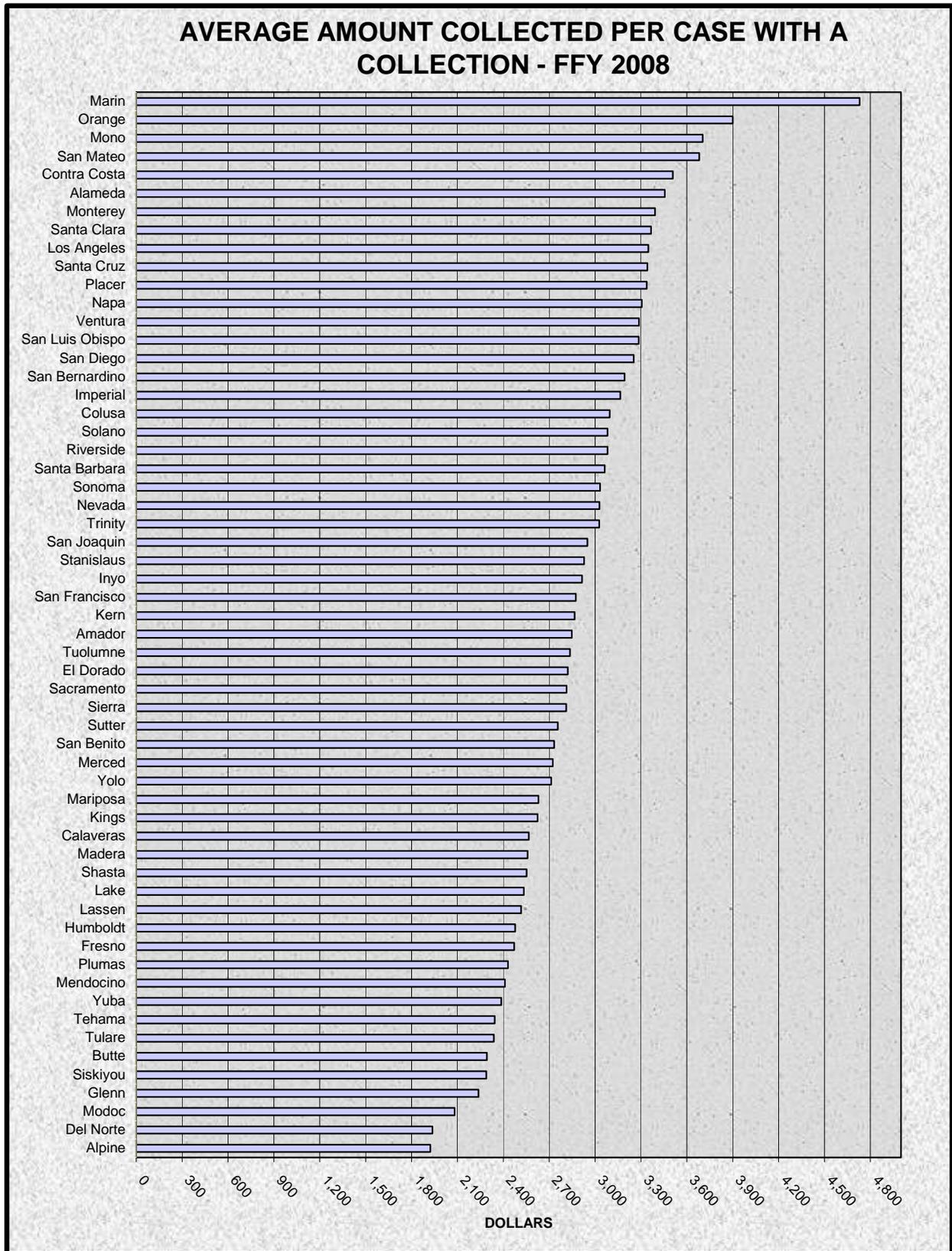
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE H-1
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	\$2,913	\$3,010	\$3,008	\$3,039	\$3,154	3.8%	8.3%
Alameda	3,118	3,280	3,336	3,331	3,419	2.7	9.7
Alpine	1,681	2,011	2,214	2,248	2,062	-8.3	22.7
Amador	2,880	2,888	2,811	2,965	2,892	-2.5	0.4
Butte	2,240	2,303	2,181	2,212	2,336	5.6	4.3
Calaveras	2,328	2,480	2,337	2,570	2,686	4.5	15.4
Colusa	2,597	2,988	2,821	2,879	3,058	6.2	17.7
Contra Costa	3,182	3,355	3,372	3,406	3,508	3.0	10.3
Del Norte	1,966	1,923	1,923	1,899	1,956	3.0	-0.5
El Dorado	2,746	2,730	2,728	2,917	2,872	-1.5	4.6
Fresno	2,439	2,437	2,408	2,399	2,510	4.6	2.9
Glenn	2,156	2,172	2,191	2,236	2,278	1.9	5.7
Humboldt	2,562	2,579	2,551	2,516	2,580	2.6	0.7
Imperial	2,673	2,773	2,896	2,975	3,236	8.8	21.0
Inyo	2,549	2,514	2,675	2,737	3,039	11.1	19.2
Kern	2,480	2,604	2,649	2,645	2,875	8.7	15.9
Kings	2,281	2,364	2,442	2,514	2,701	7.4	18.4
Lake	2,424	2,423	2,328	2,365	2,609	10.3	7.6
Lassen	2,214	2,327	2,266	2,527	2,648	4.8	19.6
Los Angeles	3,279	3,329	3,279	3,262	3,295	1.0	0.5
Madera	2,311	2,391	2,464	2,460	2,598	5.6	12.4
Marin	4,083	4,419	4,473	4,516	4,681	3.7	14.7
Mariposa	2,684	2,590	2,456	2,598	2,780	7.0	3.6
Mendocino	2,207	2,202	2,222	2,347	2,468	5.1	11.8
Merced	2,582	2,709	2,613	2,685	2,823	5.2	9.3
Modoc	1,715	1,940	1,894	2,080	2,145	3.1	25.1
Mono	3,189	3,047	3,285	3,489	3,788	8.6	18.8
Monterey	3,138	3,284	3,287	3,310	3,430	3.7	9.3
Napa	3,006	3,208	3,246	3,196	3,361	5.2	11.8
Nevada	3,052	3,056	3,063	3,108	3,105	-0.1	1.7
Orange	3,601	3,722	3,740	3,802	3,973	4.5	10.3
Placer	3,045	3,165	3,146	3,098	3,398	9.7	11.6
Plumas	2,229	2,308	2,266	2,335	2,517	7.8	12.9
Riverside	2,781	3,007	2,983	2,996	3,129	4.4	12.5
Sacramento	2,798	2,796	2,745	2,774	2,857	3.0	2.1
San Benito	2,511	2,504	2,507	2,578	2,786	8.1	10.9
San Bernardino	3,027	3,122	3,058	3,078	3,209	4.3	6.0
San Diego	2,635	2,853	3,001	3,064	3,212	4.8	21.9
San Francisco	2,658	2,759	2,651	2,794	2,856	2.2	7.5
San Joaquin	2,736	2,795	2,801	2,810	2,968	5.6	8.5
San Luis Obispo	2,737	2,836	3,037	3,103	3,314	6.8	21.1
San Mateo	3,301	3,423	3,458	3,546	3,744	5.6	13.4
Santa Barbara	2,973	2,867	2,837	2,826	3,133	10.8	5.4
Santa Clara	3,256	3,350	3,345	3,428	3,523	2.8	8.2
Santa Cruz	3,135	3,395	3,431	3,408	3,426	0.5	9.3
Shasta	2,298	2,317	2,318	2,337	2,599	11.2	13.1
Sierra	2,299	2,248	2,386	2,472	2,770	12.1	20.5
Siskiyou	2,066	2,219	2,187	2,366	2,348	-0.8	13.6
Solano	2,723	2,954	3,027	3,058	3,132	2.4	15.0
Sonoma	2,917	2,894	2,929	2,952	3,100	5.0	6.3
Stanislaus	2,681	2,744	2,795	2,851	2,974	4.3	10.9
Sutter	2,388	2,520	2,557	2,925	2,877	-1.6	20.5
Tehama	2,230	2,303	2,313	2,273	2,411	6.1	8.1
Trinity	2,212	2,247	2,272	2,338	2,952	26.3	33.4
Tulare	2,143	2,259	2,220	2,211	2,365	6.9	10.4
Tuolumne	2,990	2,885	2,814	3,019	2,960	-1.9	-1.0
Ventura	3,022	3,102	3,113	3,219	3,351	4.1	10.9
Yolo	2,504	2,605	2,505	2,710	2,792	3.0	11.5
Yuba	2,150	2,287	2,325	2,330	2,502	7.4	16.4
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2,563	2,652	2,543	2,735	2,760	0.9	7.7
Inyo/Mono	2,706	2,639	2,813	2,908	3,218	10.6	18.9
Santa Cruz/San Benito	2,976	3,171	3,198	3,197	3,258	1.9	9.5
Sierra/Nevada	3,015	3,013	3,030	3,080	3,092	0.4	2.5
Siskiyou/Modoc	2,016	2,177	2,139	2,320	2,315	-0.2	14.8

SOURCE: OCSE 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2008

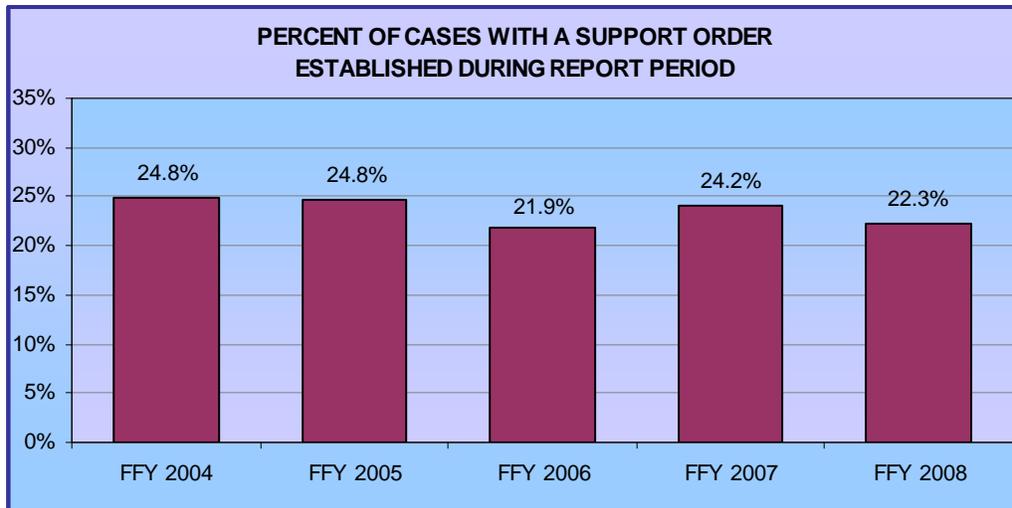
	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$2,367,251,184	\$263,753,951	\$1,118,303,772	\$985,193,461
Alameda	86,556,901	7,750,761	42,875,110	35,931,031
Alpine	131,944	5,322	62,220	64,402
Amador	2,999,004	270,123	1,398,310	1,330,570
Butte	17,217,302	2,594,198	10,329,416	4,293,687
Calaveras	3,395,429	432,314	1,604,482	1,358,633
Colusa	1,831,654	199,576	939,108	692,970
Contra Costa	58,572,157	5,694,714	23,914,015	28,963,428
Del Norte	3,427,107	578,783	1,951,004	897,319
El Dorado	13,241,953	1,379,091	6,155,733	5,707,129
Fresno	85,943,543	15,277,544	51,425,861	19,240,138
Glenn	2,603,983	432,877	1,270,158	900,949
Humboldt	12,479,206	1,563,290	6,342,410	4,573,506
Imperial	19,010,551	2,737,960	8,162,894	8,109,696
Inyo	2,382,639	125,775	996,892	1,259,972
Kern	71,550,970	11,570,923	37,377,561	22,602,486
Kings	14,729,155	2,186,282	7,108,250	5,434,622
Lake	5,792,667	704,297	3,648,174	1,440,195
Lassen	3,447,474	547,450	1,700,452	1,199,572
Los Angeles	509,471,583	51,999,611	240,994,203	216,477,770
Madera	10,496,750	1,580,298	5,516,861	3,399,590
Marin	11,515,301	603,594	3,241,889	7,669,819
Mariposa	1,598,323	182,353	776,817	639,152
Mendocino	7,578,855	1,216,142	3,927,878	2,434,835
Merced	28,389,807	5,399,591	13,323,308	9,666,908
Modoc	896,556	163,337	489,608	243,611
Mono	931,908	37,929	239,095	654,885
Monterey	36,455,652	4,412,222	17,869,317	14,174,112
Napa	10,003,067	743,902	3,863,989	5,395,175
Nevada	7,314,625	826,105	3,487,948	3,000,572
Orange	182,998,426	12,557,613	66,974,162	103,466,651
Placer	18,987,206	1,356,074	7,961,357	9,669,775
Plumas	2,081,819	257,790	1,016,917	807,112
Riverside	129,937,723	14,269,051	62,749,067	52,919,605
Sacramento	109,049,610	14,619,392	55,113,019	39,317,199
San Benito	4,348,637	717,607	2,097,254	1,533,775
San Bernardino	154,970,336	18,939,544	75,644,570	60,386,222
San Diego	173,567,850	15,061,274	71,660,239	86,846,337
San Francisco	31,679,498	2,688,871	15,500,608	13,490,018
San Joaquin	55,450,462	7,310,876	25,778,117	22,361,469
San Luis Obispo	14,812,463	1,776,378	6,612,006	6,424,079
San Mateo	29,372,473	1,979,597	9,974,569	17,418,306
Santa Barbara	26,824,013	3,388,333	12,484,853	10,950,827
Santa Clara	103,468,509	11,149,183	51,550,600	40,768,726
Santa Cruz	15,106,982	1,535,941	6,960,228	6,610,813
Shasta	22,426,839	2,659,723	11,671,584	8,095,532
Sierra	265,928	12,050	143,675	110,203
Siskiyou	5,190,737	587,075	2,971,473	1,632,189
Solano	38,169,338	3,879,516	19,608,916	14,680,905
Sonoma	31,827,141	2,885,668	14,535,744	14,405,728
Stanislaus	48,915,775	6,599,385	26,788,997	15,527,393
Sutter	9,342,506	1,356,409	4,187,617	3,798,480
Tehama	6,545,387	1,118,675	3,527,436	1,899,275
Trinity	1,659,062	198,632	1,180,933	279,497
Tulare	40,826,397	7,201,104	24,898,614	8,726,678
Tuolumne	6,240,486	528,533	2,994,038	2,717,915
Ventura	52,734,408	5,537,883	21,826,827	25,369,699
Yolo	13,638,737	1,380,204	6,928,131	5,330,401
Yuba	6,846,376	985,202	3,969,255	1,891,919
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	6,526,377	707,759	3,065,012	2,753,606
Inyo/Mono	3,314,547	163,704	1,235,987	1,914,857
Santa Cruz/San Benito	19,455,618	2,253,548	9,057,482	8,144,588
Sierra/Nevada	7,580,552	838,155	3,631,623	3,110,774
Siskiyou/Modoc	6,087,293	750,412	3,461,081	1,875,800

SOURCE: OCSE 157, Line 25 (Total Amount of Support Distributed as Current Support during the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2004, the statewide performance on this measure has decreased by 10.1 percent.



California established support orders in 22.3 percent of cases needing an order during FFY 2008, a decrease of 7.9 percent from FFY 2007. A total of 99,733 cases with support orders were established during the reporting period. Since FFY 2004, the statewide performance on this measure decreased by 10.1 percent.

Individual LCSA support order establishment percentages varied from 10.0 percent to 67.0 percent in FFY 2008. The Big Six LCSAs with the largest caseload showed 17.2 percent of cases with an order established, as a group. The eleven LCSAs with the smallest caseload (consisting of 14 counties) performed at 42.5 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2008

	Cases Requiring Services to Establish a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	347,986	99,733	447,719	22.3%
Alameda	2,953	2,106	5,059	41.6
Alpine	7	6	13	46.2
Amador	142	149	291	51.2
Butte	3,244	1,035	4,279	24.2
Calaveras	282	216	498	43.4
Colusa	168	89	257	34.6
Contra Costa	4,353	3,061	7,414	41.3
Del Norte	256	316	572	55.2
El Dorado	748	1,143	1,891	60.4
Fresno	12,244	5,246	17,490	30.0
Glenn	481	251	732	34.3
Humboldt	699	949	1,648	57.6
Imperial	2,973	895	3,868	23.1
Inyo	163	141	304	46.4
Kern	11,974	3,095	15,069	20.5
Kings	1,559	1,144	2,703	42.3
Lake	558	274	832	32.9
Lassen	338	268	606	44.2
Los Angeles	104,755	20,823	125,578	16.6
Madera	1,139	584	1,723	33.9
Marin	324	180	504	35.7
Mariposa	81	86	167	51.5
Mendocino	943	466	1,409	33.1
Merced	4,772	2,205	6,977	31.6
Modoc	70	61	131	46.6
Mono	55	57	112	50.9
Monterey	3,168	1,551	4,719	32.9
Napa	862	569	1,431	39.8
Nevada	465	510	975	52.3
Orange	30,325	5,571	35,896	15.5
Placer	1,923	653	2,576	25.3
Plumas	92	169	261	64.8
Riverside	26,291	6,068	32,359	18.8
Sacramento	16,890	6,417	23,307	27.5
San Benito	593	244	837	29.2
San Bernardino	41,792	5,811	47,603	12.2
San Diego	14,172	3,918	18,090	21.7
San Francisco	2,450	1,002	3,452	29.0
San Joaquin	3,741	2,851	6,592	43.2
San Luis Obispo	472	959	1,431	67.0
San Mateo	2,460	1,067	3,527	30.3
Santa Barbara	4,901	1,366	6,267	21.8
Santa Clara	8,291	3,234	11,525	28.1
Santa Cruz	2,326	513	2,839	18.1
Shasta	2,035	936	2,971	31.5
Sierra	19	23	42	54.8
Siskiyou	402	235	637	36.9
Solano	4,559	1,319	5,878	22.4
Sonoma	3,292	1,315	4,607	28.5
Stanislaus	5,997	1,814	7,811	23.2
Sutter	1,482	674	2,156	31.3
Tehama	658	495	1,153	42.9
Trinity	199	22	221	10.0
Tulare	4,704	2,211	6,915	32.0
Tuolumne	360	233	593	39.3
Ventura	4,617	1,923	6,540	29.4
Yolo	1,753	854	2,607	32.8
Yuba	1,414	360	1,774	20.3
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	431	371	802	46.3
Inyo/Mono	218	198	416	47.6
Santa Cruz/San Benito	2,919	757	3,676	20.6
Sierra/Nevada	484	533	1,017	52.4
Siskiyou/Modoc	472	296	768	38.5

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)

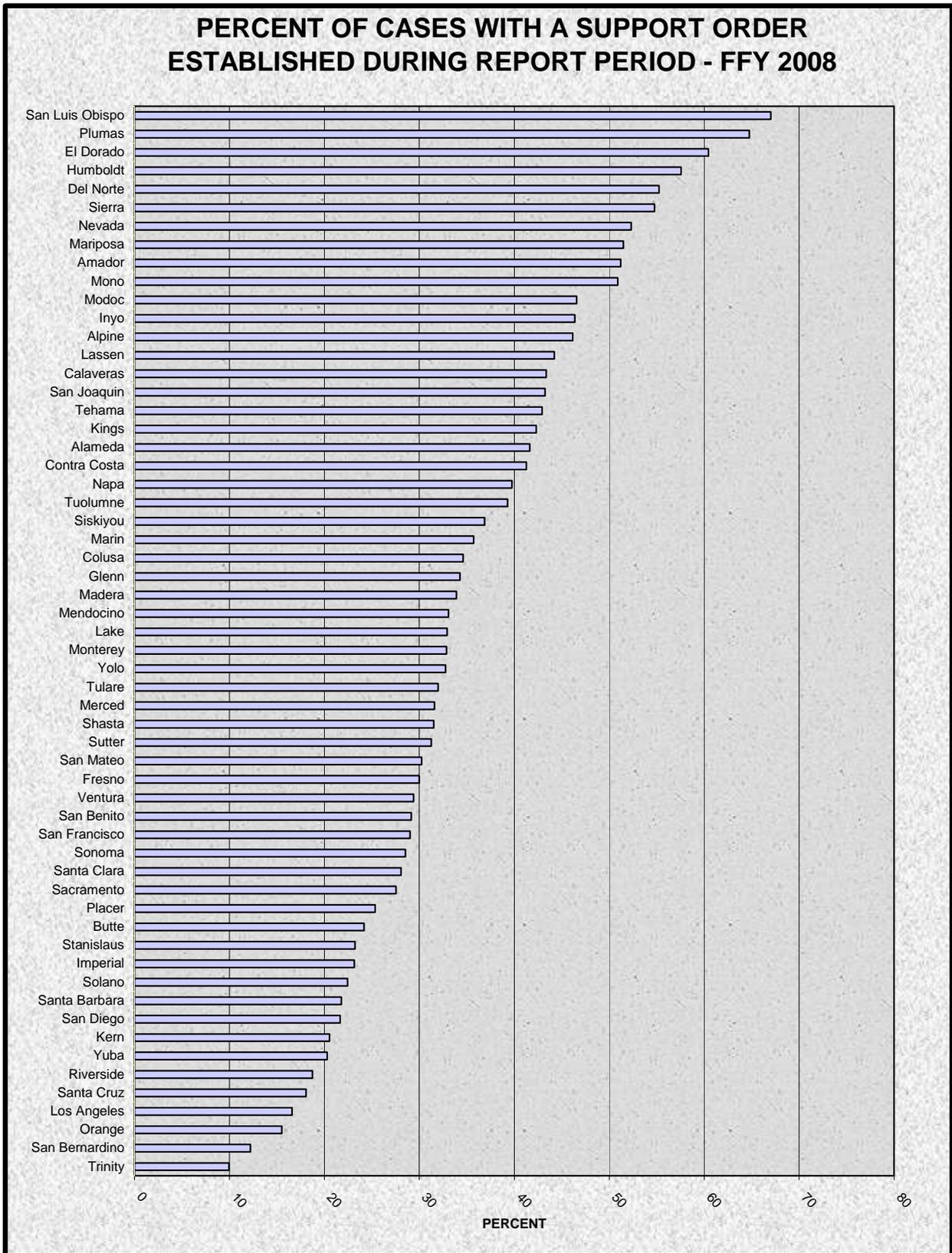
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	24.8%	24.8%	21.9%	24.2%	22.3%	-7.9%	-10.1%
Alameda	35.2	41.6	45.0	39.4	41.6	5.6	18.2
Alpine	50.0	46.2	85.0	54.5	46.2	-15.2	-7.6
Amador	53.8	57.1	55.2	56.4	51.2	-9.2	-4.8
Butte	37.0	20.6	17.3	25.3	24.2	-4.3	-34.6
Calaveras	45.6	48.4	48.3	42.4	43.4	2.4	-4.8
Colusa	45.5	51.3	45.7	45.9	34.6	-24.6	-24.0
Contra Costa	27.5	34.8	35.6	34.5	41.3	19.7	50.2
Del Norte	39.4	54.3	56.4	53.6	55.2	3.0	40.1
El Dorado	43.1	55.0	48.7	42.3	60.4	42.8	40.1
Fresno	29.1	22.3	28.6	31.3	30.0	-4.2	3.1
Glenn	42.0	40.1	38.0	25.0	34.3	37.2	-18.3
Humboldt	54.4	52.6	58.3	51.4	57.6	12.1	5.9
Imperial	24.9	26.8	22.7	27.3	23.1	-15.4	-7.2
Inyo	53.8	53.2	41.5	54.2	46.4	-14.4	-13.8
Kern	33.3	29.3	10.6	33.4	20.5	-38.6	-38.4
Kings	49.2	43.9	44.3	36.6	42.3	15.6	-14.0
Lake	25.8	27.9	22.8	35.0	32.9	-6.0	27.5
Lassen	33.7	37.6	39.1	34.2	44.2	29.2	31.2
Los Angeles	21.3	21.3	17.0	16.9	16.6	-1.8	-22.1
Madera	37.3	44.2	37.3	40.0	33.9	-15.3	-9.1
Marin	37.3	41.9	36.7	37.3	35.7	-4.3	-4.3
Mariposa	58.8	59.6	59.3	51.9	51.5	-0.8	-12.4
Mendocino	38.0	26.1	27.8	38.3	33.1	-13.6	-12.9
Merced	37.4	33.6	34.7	35.8	31.6	-11.7	-15.5
Modoc	56.5	53.8	58.1	65.4	46.6	-28.7	-17.5
Mono	49.1	48.6	55.6	31.5	50.9	61.6	3.7
Monterey	31.3	28.8	29.2	37.9	32.9	-13.2	5.1
Napa	29.2	29.1	38.2	26.0	39.8	53.1	36.3
Nevada	20.9	24.3	34.4	32.6	52.3	60.4	150.2
Orange	24.8	24.6	21.4	19.6	15.5	-20.9	-37.5
Placer	28.3	32.4	35.0	25.2	25.3	0.4	-10.6
Plumas	52.8	47.2	53.7	48.6	64.8	33.3	22.7
Riverside	25.2	21.8	18.0	21.3	18.8	-11.7	-25.4
Sacramento	23.0	34.9	37.5	31.2	27.5	-11.9	19.6
San Benito	18.7	37.6	46.4	39.4	29.2	-25.9	56.1
San Bernardino	17.3	13.2	10.2	18.9	12.2	-35.4	-29.5
San Diego	17.4	11.6	11.2	19.0	21.7	14.2	24.7
San Francisco	34.0	36.2	27.5	27.8	29.0	4.3	-14.7
San Joaquin	22.4	27.0	32.9	49.3	43.2	-12.4	92.9
San Luis Obispo	68.7	63.9	63.1	63.2	67.0	6.0	-2.5
San Mateo	21.7	46.2	32.7	28.7	30.3	5.6	39.6
Santa Barbara	37.1	25.5	28.4	26.3	21.8	-17.1	-41.2
Santa Clara	24.4	31.8	29.8	30.6	28.1	-8.2	15.2
Santa Cruz	37.1	36.2	36.5	23.4	18.1	-22.6	-51.2
Shasta	29.7	30.1	27.1	29.7	31.5	6.1	6.1
Sierra	48.6	53.8	43.5	25.0	54.8	119.2	12.8
Siskiyou	56.2	50.8	46.0	41.0	36.9	-10.0	-34.3
Solano	48.0	41.7	28.7	31.4	22.4	-28.7	-53.3
Sonoma	29.5	41.6	36.6	31.7	28.5	-10.1	-3.4
Stanislaus	31.3	26.6	22.9	28.4	23.2	-18.3	-25.9
Sutter	29.9	29.6	25.0	19.1	31.3	63.9	4.7
Tehama	44.7	43.3	45.8	44.8	42.9	-4.2	-4.0
Trinity	19.4	19.0	23.2	21.5	10.0	-53.5	-48.5
Tulare	34.3	41.9	43.5	38.2	32.0	-16.2	-6.7
Tuolumne	45.5	45.2	48.7	45.7	39.3	-14.0	-13.6
Ventura	51.2	34.5	37.5	26.6	29.4	10.5	-42.6
Yolo	38.3	30.8	28.6	18.4	32.8	78.3	-14.4
Yuba	20.7	24.7	23.5	22.9	20.3	-11.4	-1.9
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	49.2	51.9	51.9	47.9	46.3	-3.3	-5.9
Inyo/Mono	52.5	51.9	44.8	48.4	47.6	-1.7	-9.3
Santa Cruz/San Benito	32.8	36.5	39.2	27.1	20.6	-24.0	-37.2
Sierra/Nevada	21.7	25.0	34.7	32.2	52.4	62.7	141.5
Siskiyou/Modoc	56.3	51.5	48.5	45.3	38.5	-15.0	-31.6

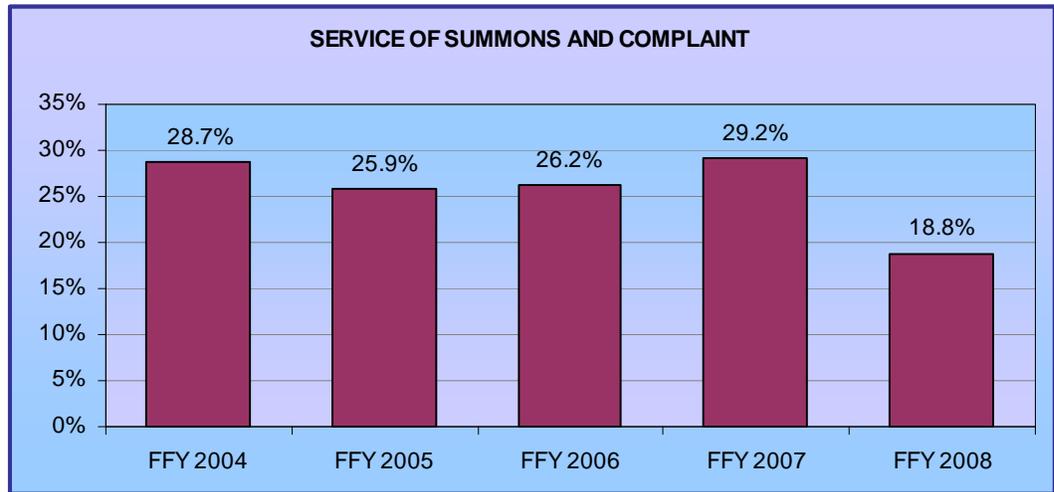
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)



SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of alleged fathers and/or obligors served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2008, of the 447,719 cases requiring an order, 84,365 alleged fathers and/or obligors were served with a Summons and Complaint.



In FFY 2008, of the 447,719 cases requiring an order, 84,365 alleged fathers and/or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 18.8 percent of the cases requiring an order. Overall performance has remained fairly consistent since 2004, but decreased significantly in FFY 2008. The percentage change from 2004 to 2008 dropped 34.5 percent

In FFY 2008, the eleven LCSAs with the smallest caseloads (consisting of 14 counties) performed above the statewide total at 27.7 percent. The Big Six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 15.9 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2008

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	447,719	84,365	18.8%
Alameda	5,059	2,115	41.8
Alpine	13	5	38.5
Amador	291	99	34.0
Butte	4,279	529	12.4
Calaveras	498	135	27.1
Colusa	257	71	27.6
Contra Costa	7,414	1,899	25.6
Del Norte	572	195	34.1
El Dorado	1,891	477	25.2
Fresno	17,490	4,809	27.5
Glenn	732	126	17.2
Humboldt	1,648	392	23.8
Imperial	3,868	1,119	28.9
Inyo	304	71	23.4
Kern	15,069	2,803	18.6
Kings	2,703	435	16.1
Lake	832	259	31.1
Lassen	606	129	21.3
Los Angeles	125,578	23,874	19.0
Madera	1,723	628	36.4
Marin	504	229	45.4
Mariposa	167	75	44.9
Mendocino	1,409	437	31.0
Merced	6,977	1,184	17.0
Modoc	131	60	45.8
Mono	112	31	27.7
Monterey	4,719	921	19.5
Napa	1,431	228	15.9
Nevada	975	130	13.3
Orange	35,896	2,858	8.0
Placer	2,576	426	16.5
Plumas	261	57	21.8
Riverside	32,359	3,913	12.1
Sacramento	23,307	4,409	18.9
San Benito	837	177	21.1
San Bernardino	47,603	6,152	12.9
San Diego	18,090	3,708	20.5
San Francisco	3,452	1,019	29.5
San Joaquin	6,592	3,137	47.6
San Luis Obispo	1,431	439	30.7
San Mateo	3,527	587	16.6
Santa Barbara	6,267	856	13.7
Santa Clara	11,525	2,849	24.7
Santa Cruz	2,839	294	10.4
Shasta	2,971	747	25.1
Sierra	42	7	16.7
Siskiyou	637	177	27.8
Solano	5,878	1,358	23.1
Sonoma	4,607	564	12.2
Stanislaus	7,811	1,862	23.8
Sutter	2,156	486	22.5
Tehama	1,153	233	20.2
Trinity	221	20	9.0
Tulare	6,915	2,589	37.4
Tuolumne	593	179	30.2
Ventura	6,540	960	14.7
Yolo	2,607	524	20.1
Yuba	1,774	313	17.6
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	802	239	29.8
Inyo/Mono	416	102	24.5
Santa Cruz/San Benito	3,676	471	12.8
Sierra/Nevada	1,017	137	13.5
Siskiyou/Modoc	768	237	30.9

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the Federal Fiscal Year)

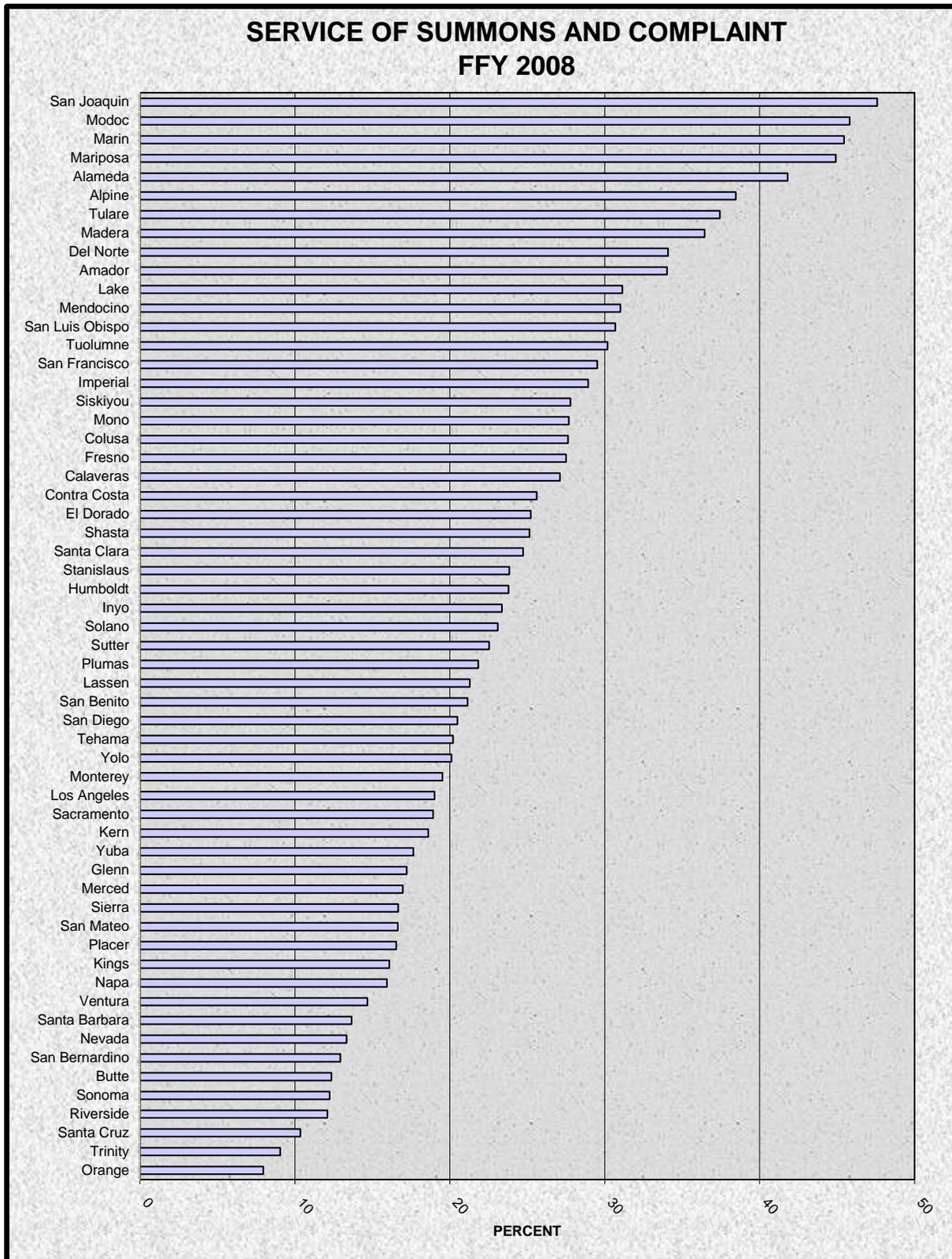
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2004 - 2008**

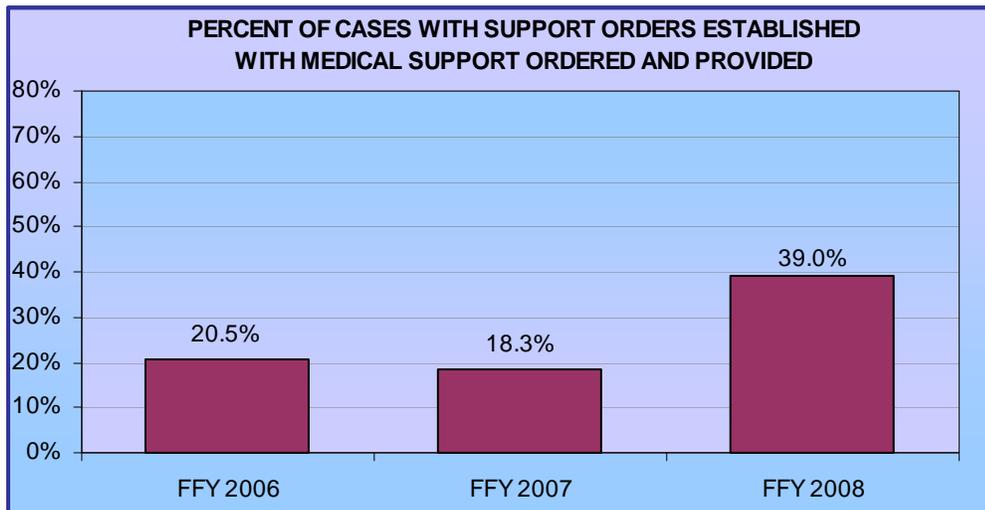
	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	28.7%	25.9%	26.2%	29.2%	18.8%	-35.6%	-34.5%
Alameda	33.8	42.7	47.0	40.5	41.8	3.2	23.7
Alpine	71.4	57.7	75.0	54.5	38.5	-29.4	-46.1
Amador	60.6	65.9	57.2	67.5	34.0	-49.6	-43.9
Butte	37.8	18.1	15.6	24.2	12.4	-48.8	-67.2
Calaveras	52.0	49.5	55.5	54.6	27.1	-50.4	-47.9
Colusa	45.5	49.2	42.9	31.4	27.6	-12.1	-39.3
Contra Costa	28.7	32.8	37.1	32.8	25.6	-22.0	-10.8
Del Norte	42.2	58.5	60.2	57.4	34.1	-40.6	-19.2
El Dorado	47.3	55.4	58.2	32.9	25.2	-23.4	-46.7
Fresno	52.0	25.8	31.4	36.0	27.5	-23.6	-47.1
Glenn	49.1	42.2	36.3	22.7	17.2	-24.2	-65.0
Humboldt	53.1	54.5	55.4	55.4	23.8	-57.0	-55.2
Imperial	29.1	27.3	26.0	35.3	28.9	-18.1	-0.7
Inyo	53.1	55.1	50.4	51.9	23.4	-54.9	-55.9
Kern	35.9	29.4	14.0	39.4	18.6	-52.8	-48.2
Kings	52.9	52.5	52.0	48.1	16.1	-66.5	-69.6
Lake	30.9	32.7	23.9	40.1	31.1	-22.4	0.6
Lassen	47.1	41.7	44.6	40.9	21.3	-47.9	-54.8
Los Angeles	23.0	24.1	21.4	25.3	19.0	-24.9	-17.4
Madera	38.4	41.9	36.3	41.5	36.4	-12.3	-5.2
Marin	50.7	47.8	49.8	45.4	45.4	0.0	-10.5
Mariposa	58.3	60.6	56.0	54.9	44.9	-18.2	-23.0
Mendocino	38.7	28.0	35.2	39.9	31.0	-22.3	-19.9
Merced	41.6	34.4	38.0	37.1	17.0	-54.2	-59.1
Modoc	60.8	60.0	51.9	69.2	45.8	-33.8	-24.7
Mono	43.4	56.2	62.5	38.4	27.7	-27.9	-36.2
Monterey	34.6	30.1	35.2	38.9	19.5	-49.9	-43.6
Napa	31.8	32.1	41.7	28.2	15.9	-43.6	-50.0
Nevada	23.1	25.7	33.8	32.7	13.3	-59.3	-42.4
Orange	28.6	29.2	25.9	25.0	8.0	-68.0	-72.0
Placer	31.7	34.1	29.0	27.0	16.5	-38.9	-47.9
Plumas	60.3	49.2	61.1	47.5	21.8	-54.1	-63.8
Riverside	27.3	23.1	22.2	23.4	12.1	-48.3	-55.7
Sacramento	33.1	35.9	39.8	36.9	18.9	-48.8	-42.9
San Benito	19.1	38.4	49.0	33.4	21.1	-36.8	10.5
San Bernardino	19.1	5.7	15.0	22.7	12.9	-43.2	-32.5
San Diego	16.9	13.4	18.7	20.5	20.5	0.0	21.3
San Francisco	44.6	40.0	32.6	31.1	29.5	-5.1	-33.9
San Joaquin	26.3	28.9	37.5	51.2	47.6	-7.0	81.0
San Luis Obispo	65.4	60.1	62.1	65.1	30.7	-52.8	-53.1
San Mateo	28.7	43.4	38.4	32.9	16.6	-49.5	-42.2
Santa Barbara	33.8	25.7	25.4	23.3	13.7	-41.2	-59.5
Santa Clara	30.9	34.6	32.6	33.7	24.7	-26.7	-20.1
Santa Cruz	41.9	41.7	42.7	21.7	10.4	-52.1	-75.1
Shasta	39.1	26.5	28.5	31.3	25.1	-19.8	-35.8
Sierra	45.9	42.3	43.5	25.0	16.7	-33.2	-63.6
Siskiyou	67.0	57.9	53.2	52.2	27.8	-46.7	-58.5
Solano	60.0	52.7	42.5	48.5	23.1	-52.4	-61.5
Sonoma	43.4	54.3	47.5	44.3	12.2	-72.5	-71.9
Stanislaus	57.5	32.3	35.0	28.2	23.8	-15.6	-58.6
Sutter	31.5	39.2	29.3	17.7	22.5	27.1	-28.6
Tehama	50.9	46.0	46.2	44.4	20.2	-54.5	-60.3
Trinity	20.2	14.3	20.1	20.0	9.0	-55.0	-55.4
Tulare	38.5	42.7	47.6	43.6	37.4	-14.2	-2.9
Tuolumne	49.4	57.1	51.1	48.5	30.2	-37.7	-38.9
Ventura	51.5	34.6	44.1	38.3	14.7	-61.6	-71.5
Yolo	40.8	34.4	34.4	18.3	20.1	9.8	-50.7
Yuba	21.7	21.0	27.2	24.1	17.6	-27.0	-18.9
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	56.2	56.5	56.7	59.5	29.8	-49.9	-47.0
Inyo/Mono	50.5	55.4	53.3	48.4	24.5	-49.4	-51.5
Santa Cruz/San Benito	36.6	41.0	44.4	24.4	12.8	-47.5	-65.0
Sierra/Nevada	23.8	26.1	34.1	32.4	13.5	-58.3	-43.3
Siskiyou/Modoc	65.6	58.4	53.0	55.2	30.9	-44.0	-52.9

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the Federal Fiscal Year)



PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

Through FFY 2005, this State Performance Measure for Cases with a Medical Support Order determined the percent of cases in the child support caseload for which medical support had been ordered.¹¹ In FFY 2006, California significantly changed the method of calculating this measure, resulting in a percentage that is no longer comparable to prior years. This change was precipitated by the newly available data supporting Lines 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) and 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month) in the OCSE 157 report, making the measure consistent with that described in the Federal Strategic Plan. The new calculation utilizes the number of cases in which medical support is ordered and provided, not just ordered.



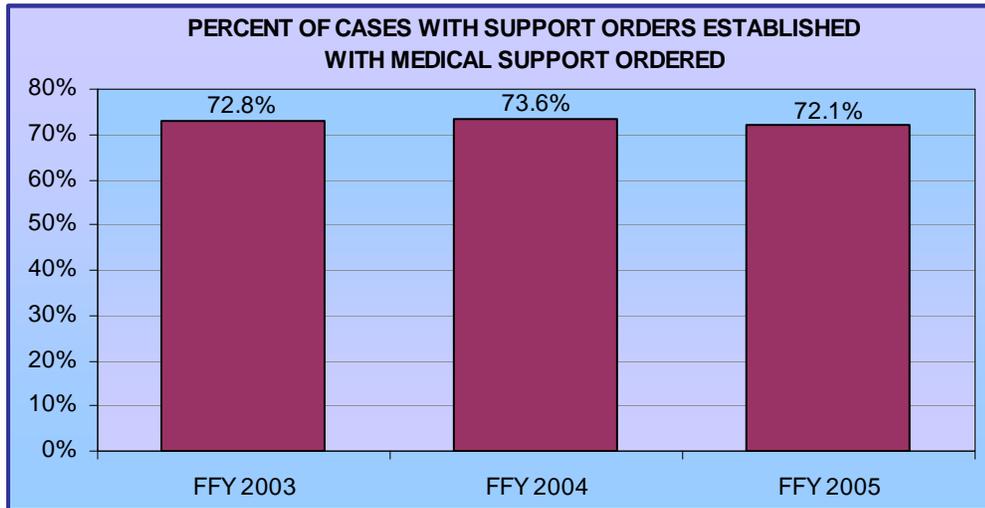
In FFY 2008, California had 1,019,824 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided total 397,263 or 39.0 percent of cases with support orders established. This represents an increase of 113.1 percent from FFY 2007. This increase is due to additional programming changes that occurred during FFY 2008 aimed at improving the accuracy of Line 21a.

Individual LCSAs' results range from 13.7 percent to 66.8 percent. Due to a programming discrepancy, Line 21a was under reported by CASES' counties. The

¹¹ Through FFY 2005, the performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 21, (Cases Open at the End of the FFY in which Medical Support is Ordered) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established). Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure. Beginning in FFY 2006, the measure was calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

chart on the previous page reflects the new baseline performance for the measure. See Tables L and L-1 on pages 50 and 51.

Utilizing the previous method of calculating this measure produced the trend in the chart below. The chart reflects little change in the measure from FFY 2003 through FFY 2005. See Table L-2 on page 52.



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2008

	Cases with Support Orders Established (excluding Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,019,824	397,263	39.0%
Alameda	27,138	7,551	27.8
Alpine	61	25	41.0
Amador	1,217	703	57.8
Butte	8,806	4,007	45.5
Calaveras	1,526	935	61.3
Colusa	700	380	54.3
Contra Costa	26,919	13,330	49.5
Del Norte	2,114	1,412	66.8
El Dorado	5,307	2,741	51.6
Fresno	44,704	23,513	52.6
Glenn	1,599	719	45.0
Humboldt	6,070	3,606	59.4
Imperial	7,908	4,523	57.2
Inyo	932	554	59.4
Kern	34,545	17,445	50.5
Kings	7,974	4,971	62.3
Lake	2,667	477	17.9
Lassen	1,573	733	46.6
Los Angeles	262,443	35,909	13.7
Madera	4,608	2,492	54.1
Marin	2,413	621	25.7
Mariposa	600	371	61.8
Mendocino	4,001	2,306	57.6
Merced	15,934	8,913	55.9
Modoc	493	278	56.4
Mono	274	155	56.6
Monterey	13,455	7,556	56.2
Napa	3,469	1,793	51.7
Nevada	2,609	1,303	49.9
Orange	59,397	27,112	45.6
Placer	6,038	2,990	49.5
Plumas	879	485	55.2
Riverside	48,449	24,218	50.0
Sacramento	52,182	30,292	58.1
San Benito	1,951	886	45.4
San Bernardino	76,105	34,560	45.4
San Diego	63,057	20,877	33.1
San Francisco	12,651	3,993	31.6
San Joaquin	24,380	4,585	18.8
San Luis Obispo	4,976	3,132	62.9
San Mateo	9,139	5,914	64.7
Santa Barbara	11,975	5,163	43.1
Santa Clara	30,883	16,448	53.3
Santa Cruz	5,152	2,310	44.8
Shasta	9,379	4,811	51.3
Sierra	117	61	52.1
Siskiyou	2,565	1,442	56.2
Solano	14,618	8,650	59.2
Sonoma	10,599	5,510	52.0
Stanislaus	20,492	10,611	51.8
Sutter	4,253	2,041	48.0
Tehama	3,453	1,682	48.7
Trinity	610	323	53.0
Tulare	24,579	14,312	58.2
Tuolumne	2,321	1,457	62.8
Ventura	17,934	9,282	51.8
Yolo	6,454	3,152	48.8
Yuba	3,177	1,642	51.7
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,804	1,663	59.3
Inyo/Mono	1,206	709	58.8
Santa Cruz/San Benito	7,103	3,196	45.0
Sierra/Nevada	2,726	1,364	50.0
Siskiyou/Modoc	3,058	1,720	56.2

SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), Line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered and Provided)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2006 - 2008***

	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2006-2008 % Change
STATEWIDE	20.5%	18.3%	39.0%	113.1%	90.2%
Alameda	28.8	27.4	27.8	1.5	-3.5
Alpine	28.8	20.5	41.0	100.0	42.4
Amador	18.4	20.2	57.8	186.1	214.1
Butte	13.5	13.4	45.5	239.6	237.0
Calaveras	21.0	23.5	61.3	160.9	191.9
Colusa	18.6	21.1	54.3	157.3	191.9
Contra Costa	17.3	21.1	49.5	134.6	186.1
Del Norte	15.6	26.7	66.8	150.2	328.2
El Dorado	22.2	22.0	51.6	134.5	132.4
Fresno	15.7	14.9	52.6	253.0	235.0
Glenn	7.9	8.5	45.0	429.4	469.6
Humboldt	20.1	20.9	59.4	184.2	195.5
Imperial	22.0	20.5	57.2	179.0	160.0
Inyo	18.3	17.9	59.4	231.8	224.6
Kern	17.2	15.2	50.5	232.2	193.6
Kings	22.5	23.4	62.3	166.2	176.9
Lake	15.7	17.4	17.9	2.9	14.0
Lassen	20.3	21.1	46.6	120.9	129.6
Los Angeles	22.8	11.2	13.7	22.3	-39.9
Madera	17.7	20.0	54.1	170.5	205.6
Marin	22.3	23.5	25.7	9.4	15.2
Mariposa	27.8	28.9	61.8	113.8	122.3
Mendocino	11.4	11.9	57.6	384.0	405.3
Merced	21.1	21.6	55.9	158.8	164.9
Modoc	14.7	17.6	56.4	220.5	283.7
Mono	23.5	24.3	56.6	132.9	140.9
Monterey	26.9	27.8	56.2	102.2	108.9
Napa	27.1	34.6	51.7	49.4	90.8
Nevada	20.3	24.9	49.9	100.4	145.8
Orange	21.7	23.3	45.6	95.7	110.1
Placer	21.7	23.2	49.5	113.4	128.1
Plumas	22.3	22.5	55.2	145.3	147.5
Riverside	19.0	22.0	50.0	127.3	163.2
Sacramento	24.8	26.4	58.1	120.1	134.3
San Benito	14.2	21.3	45.4	113.1	219.7
San Bernardino	14.4	16.5	45.4	175.2	215.3
San Diego	14.3	14.6	33.1	126.7	131.5
San Francisco	24.1	27.8	31.6	13.7	31.1
San Joaquin	18.3	17.3	18.8	8.7	2.7
San Luis Obispo	26.7	28.3	62.9	122.3	135.6
San Mateo	40.8	43.8	64.7	47.7	58.6
Santa Barbara	12.8	14.5	43.1	197.2	236.7
Santa Clara	19.8	22.5	53.3	136.9	169.2
Santa Cruz	20.4	26.9	44.8	66.5	119.6
Shasta	18.0	17.6	51.3	191.5	185.0
Sierra	24.0	20.3	52.1	156.7	117.1
Siskiyou	23.4	22.6	56.2	148.7	140.2
Solano	25.4	27.9	59.2	112.2	133.1
Sonoma	33.5	32.5	52.0	60.0	55.2
Stanislaus	15.1	16.9	51.8	206.5	243.0
Sutter	20.3	22.5	48.0	113.3	136.5
Tehama	13.7	11.7	48.7	316.2	255.5
Trinity	12.6	11.7	53.0	353.0	320.6
Tulare	18.4	19.5	58.2	198.5	216.3
Tuolumne	26.4	28.5	62.8	120.4	137.9
Ventura	24.4	25.7	51.8	101.6	112.3
Yolo	20.9	20.4	48.8	139.2	133.5
Yuba	13.5	14.1	51.7	266.7	283.0
Regionalized Local Child Support Agencies					
Amador/Alpine/Calaveras	20.0	22.0	59.3	169.5	196.5
Inyo/Mono	19.6	19.4	58.8	203.1	200.0
Santa Cruz/San Benito	19.0	25.4	45.0	77.2	136.8
Sierra/Nevada	20.5	24.6	50.0	103.3	143.9
Siskiyou/Modoc	21.8	21.8	56.2	157.8	157.8

SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered and Provided)
*Data from FFYs 2003 - 2005 is not displayed because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.

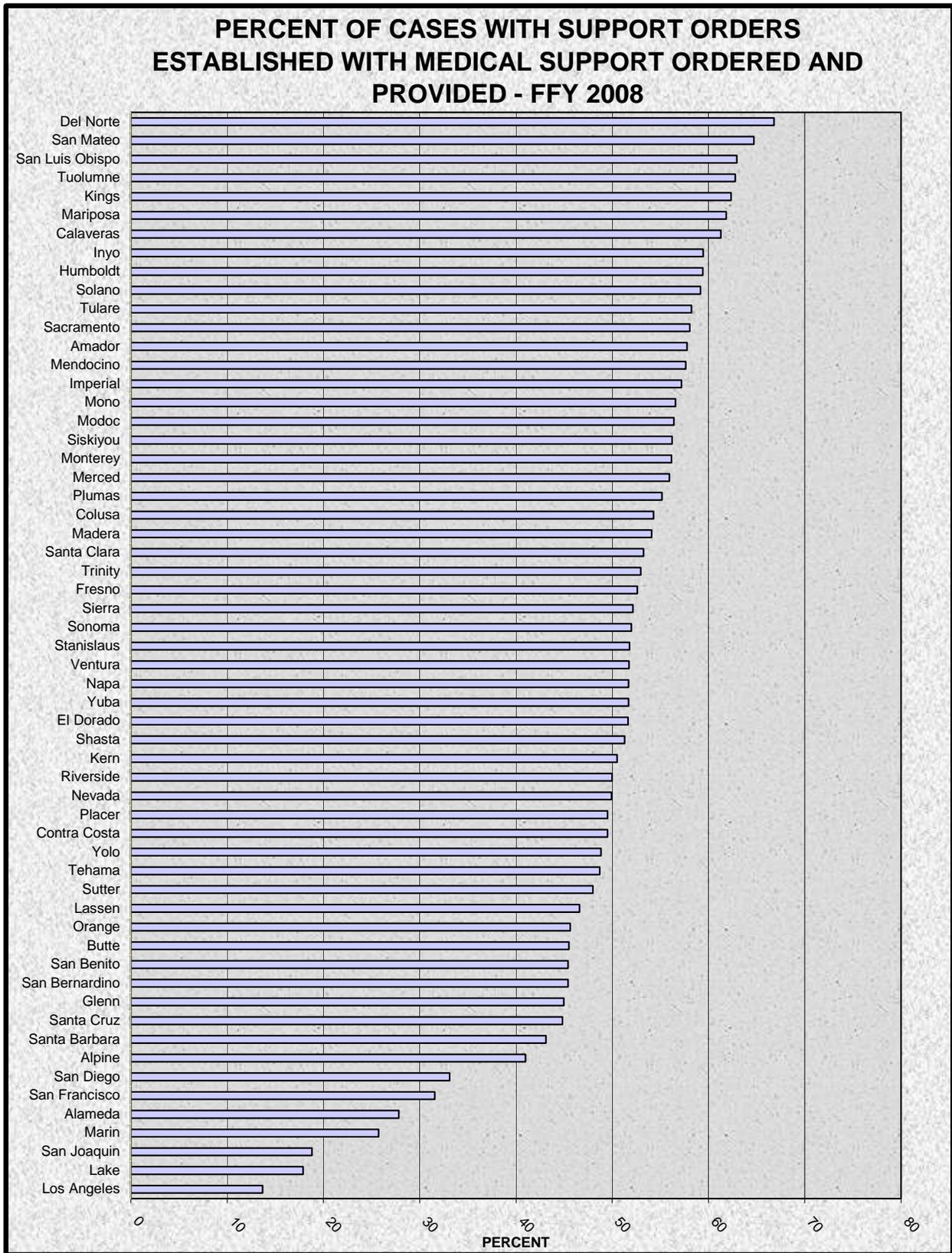
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

TABLE L-2
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED
FEDERAL FISCAL YEARS 2003 - 2005*

	FFY 2003	FFY 2004	FFY 2005	2004-2005 % Change	2003-2005 % Change
STATEWIDE	72.8%	73.6%	72.1%	-2.0%	-1.0%
Alameda	79.3	67.3	67.3	0.0	-15.1
Alpine	63.3	65.7	61.7	-6.1	-2.5
Amador	56.3	54.9	52.3	-4.7	-7.1
Butte	57.4	66.1	61.9	-6.4	7.8
Calaveras	58.4	56.6	55.8	-1.4	-4.5
Colusa	77.0	80.4	79.6	-1.0	3.4
Contra Costa	78.7	68.5	72.1	5.3	-8.4
Del Norte	67.1	68.7	71.4	3.9	6.4
El Dorado	64.2	67.5	67.6	0.1	5.3
Fresno	93.9	93.5	79.1	-15.4	-15.8
Glenn	72.7	75.9	75.5	-0.5	3.9
Humboldt	76.0	79.6	78.9	-0.9	3.8
Imperial	79.3	80.8	79.6	-1.5	0.4
Inyo	68.2	67.3	61.4	-8.8	-10.0
Kern	81.9	81.8	80.0	-2.2	-2.3
Kings	66.9	73.7	75.5	2.4	12.9
Lake	51.9	57.4	65.5	14.1	26.2
Lassen	57.7	66.0	68.0	3.0	17.9
Los Angeles	66.8	67.7	68.4	1.0	2.4
Madera	78.3	80.5	80.5	0.0	2.8
Marin	54.5	79.6	78.7	-1.1	44.4
Mariposa	75.3	80.0	81.4	1.8	8.1
Mendocino	75.5	75.9	70.0	-7.8	-7.3
Merced	80.2	83.0	82.8	-0.2	3.2
Modoc	69.4	74.0	73.2	-1.1	5.5
Mono	76.8	77.1	74.5	-3.4	-3.0
Monterey	70.8	75.0	77.1	2.8	8.9
Napa	53.6	54.9	53.7	-2.2	0.2
Nevada	26.1	66.7	68.2	2.2	161.3
Orange	77.5	74.5	74.2	-0.4	-4.3
Placer	67.9	70.4	71.9	2.1	5.9
Plumas	71.2	74.5	73.1	-1.9	2.7
Riverside	90.9	91.7	77.2	-15.8	-15.1
Sacramento	66.4	71.0	73.9	4.1	11.3
San Benito	65.5	63.0	60.6	-3.8	-7.5
San Bernardino	95.2	93.8	82.4	-12.2	-13.4
San Diego	68.9	71.2	69.6	-2.2	1.0
San Francisco	55.7	59.6	66.4	11.4	19.2
San Joaquin	63.2	75.8	78.0	2.9	23.4
San Luis Obispo	79.8	83.2	83.1	-0.1	4.1
San Mateo	72.4	70.6	72.4	2.5	0.0
Santa Barbara	80.6	82.8	73.7	-11.0	-8.6
Santa Clara	55.9	59.4	67.8	14.1	21.3
Santa Cruz	49.7	52.7	52.4	-0.6	5.4
Shasta	68.7	67.7	64.2	-5.2	-6.6
Sierra	70.2	73.5	69.6	-5.3	-0.9
Siskiyou	67.6	71.4	72.7	1.8	7.5
Solano	73.2	76.6	76.7	0.1	4.8
Sonoma	56.1	63.2	65.0	2.8	15.9
Stanislaus	72.4	61.1	63.2	3.4	-12.7
Sutter	64.0	67.5	67.9	0.6	6.1
Tehama	69.7	71.6	68.1	-4.9	-2.3
Trinity	61.5	64.1	61.9	-3.4	0.7
Tulare	62.6	62.9	64.9	3.2	3.7
Tuolumne	55.0	66.1	69.4	5.0	26.2
Ventura	78.4	78.9	78.1	-1.0	-0.4
Yolo	74.1	73.2	73.1	-0.1	-1.3
Yuba	58.5	67.9	68.7	1.2	17.4
Regionalized Local Child Support Agencies					
Amador/Alpine/Calaveras	57.6	56.2	54.5	-3.0	-5.4
Inyo/Mono	70.0	69.3	64.3	-7.2	-8.1
Santa Cruz/San Benito	53.8	55.2	54.4	-1.4	1.1
Sierra/Nevada	28.3	67.0	68.3	1.9	141.3
Siskiyou/Modoc	67.9	71.8	72.8	1.4	7.2

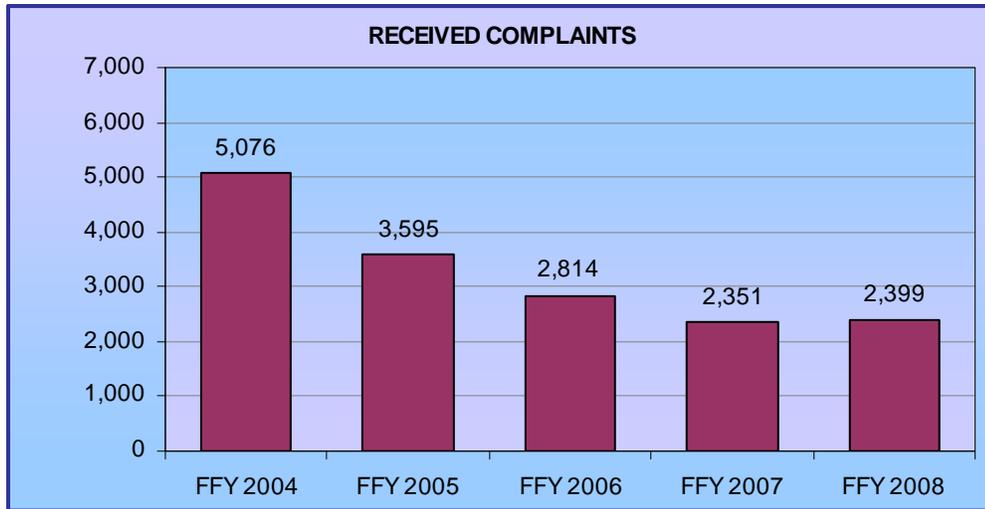
SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established) and Line 21 (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered)
*Data from FFY 2006 - 2007 is not displayed in this table because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.



COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below reflects only total statewide complaints by FFY.

In FFY 2008, a total of 2,399 complaints were filed for approximately 1.6 million open child support cases, or 0.14 percent of the cases.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2008, a total of 2,399 complaints were filed and recorded in the DCSS CRTS for approximately 1.6 million open child support cases, or 0.14 percent of the cases. Complaints statewide increased by 2.0 percent from FFY 2007 to FFY 2008, and decreased by 52.7 percent from FFY 2004 to FFY 2008. The eleven LCSAs with the smallest caseloads (consisting of 14 counties), as a group, received 13.2 complaints per 10,000 cases in FFY 2008. The Big Six LCSAs with the largest caseloads, as a group, received 17.9 complaints per 10,000 cases. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 55 and 56.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2008**

	Cases	Number of Open Complaints Received	Complaints per Ten Thousand Cases
STATEWIDE	1,628,235	2,399	
Alameda	37,540	16	4.3
Alpine	106	0	0.0
Amador	1,689	0	0.0
Butte	15,181	24	15.8
Calaveras	2,290	4	17.5
Colusa	992	3	30.2
Contra Costa	35,905	10	2.8
Del Norte	2,976	11	37.0
El Dorado	7,397	20	27.0
Fresno	68,224	104	15.2
Glenn	2,329	2	8.6
Humboldt	8,420	3	3.6
Imperial	12,858	18	14.0
Inyo	1,425	2	14.0
Kern	54,220	24	4.4
Kings	10,998	5	4.5
Lake	3,944	6	15.2
Lassen	2,257	5	22.2
Los Angeles	445,708	1,107	24.8
Madera	6,923	2	2.9
Marin	3,264	0	0.0
Mariposa	857	0	0.0
Mendocino	5,990	1	1.7
Merced	22,055	32	14.5
Modoc	708	2	28.2
Mono	378	0	0.0
Monterey	19,425	20	10.3
Napa	5,207	4	7.7
Nevada	3,914	11	28.1
Orange	101,667	71	7.0
Placer	9,919	0	0.0
Plumas	1,224	4	32.7
Riverside	89,254	67	7.5
Sacramento	81,593	124	15.2
San Benito	3,042	2	6.6
San Bernardino	127,047	142	11.2
San Diego	93,667	174	18.6
San Francisco	19,289	7	3.6
San Joaquin	32,684	52	15.9
San Luis Obispo	6,046	1	1.7
San Mateo	13,917	12	8.6
Santa Barbara	19,112	16	8.4
Santa Clara	50,942	12	2.4
Santa Cruz	9,284	44	47.4
Shasta	14,996	16	10.7
Sierra	172	0	0.0
Siskiyou	3,759	8	21.3
Solano	23,430	17	7.3
Sonoma	18,090	13	7.2
Stanislaus	33,114	71	21.4
Sutter	6,631	10	15.1
Tehama	4,862	8	16.5
Trinity	1,128	0	0.0
Tulare	34,960	18	5.1
Tuolumne	3,414	1	2.9
Ventura	26,127	55	21.1
Yolo	9,911	14	14.1
Yuba	5,774	4	6.9
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	4,085	4	9.8
Inyo/Mono	1,803	2	11.1
Santa Cruz/San Benito	12,326	46	37.3
Sierra/Nevada	4,086	11	26.9
Siskiyou/Modoc	4,467	10	22.4

SOURCE: OCSE 157, Line 1 (Cases Open at the End of the Federal Fiscal Year) and the Complaint Resolution Tracking System (CRTS) Complaint Activity Report for FFY 2008 (as of 10/8/08)

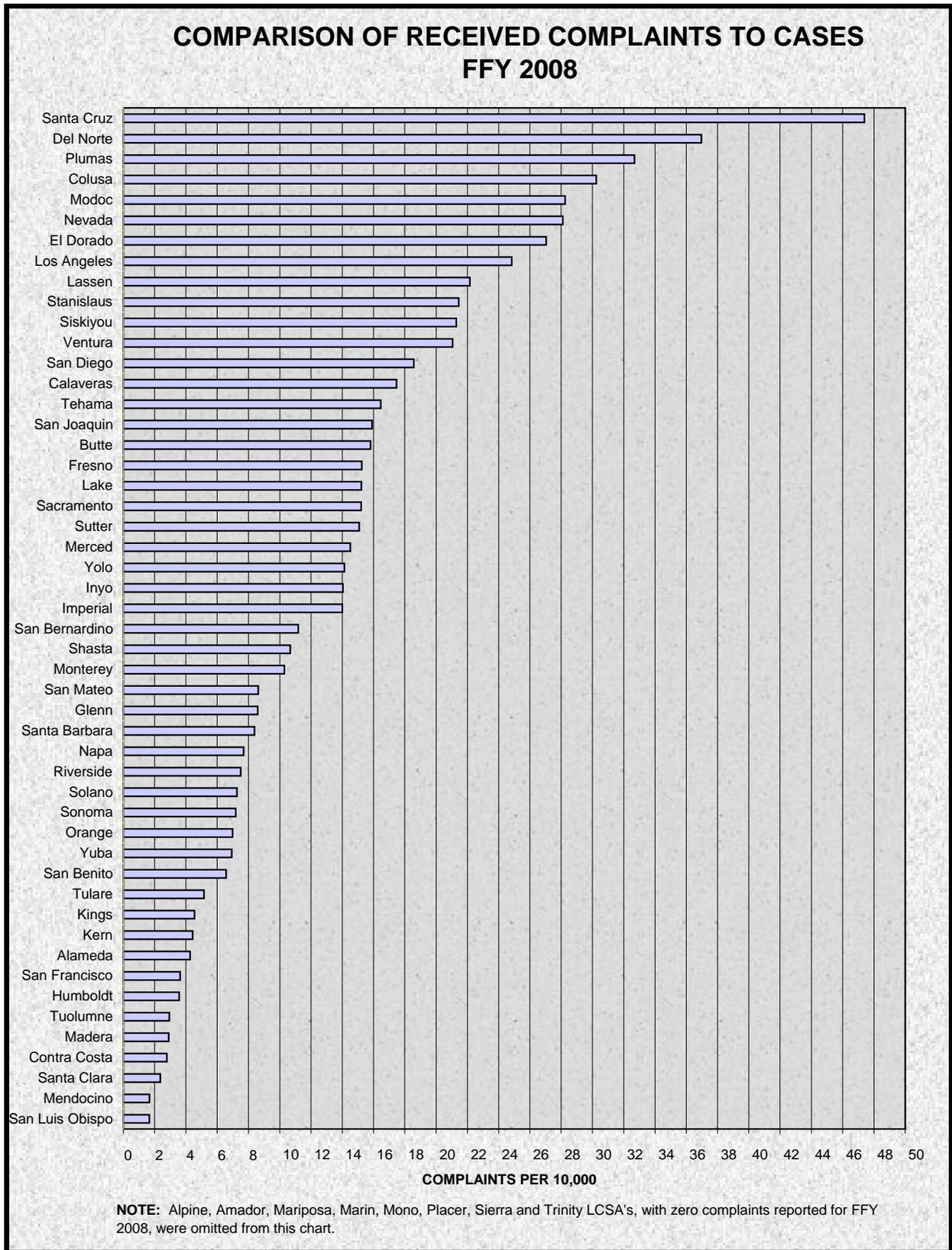
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2008

**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2004 - 2008**

	FFY 2004	FFY 2005	FFY 2006	FFY 2007	FFY 2008	2007-2008 % Change	2004-2008 % Change
STATEWIDE	5,076	3,595	2,814	2,351	2,399	2.0%	-52.7%
Alameda	35	45	33	31	16	-48.4	-54.3
Alpine	1	0	0	0	0	0.0	0.0
Amador	2	1	1	2	0	-100.0	-100.0
Butte	18	27	11	10	24	140.0	33.3
Calaveras	3	3	1	0	4	NA	33.3
Colusa	3	2	0	0	3	NA	0.0
Contra Costa	43	43	16	17	10	-41.2	-76.7
Del Norte	12	6	7	2	11	450.0	-8.3
El Dorado	8	10	11	15	20	33.3	150.0
Fresno	169	118	124	81	104	28.4	-38.5
Glenn	0	0	1	0	2	NA	NA
Humboldt	5	3	2	2	3	50.0	-40.0
Imperial	11	12	14	19	18	-5.3	63.6
Inyo	0	0	2	1	2	100.0	NA
Kern	59	46	45	28	24	-14.3	-59.3
Kings	9	1	4	3	5	66.7	-44.4
Lake	6	0	2	2	6	200.0	0.0
Lassen	13	2	6	4	5	25.0	-61.5
Los Angeles	2,973	1,956	1,558	1,318	1,107	-16.0	-62.8
Madera	6	1	2	0	2	NA	-66.7
Marin	1	2	1	2	0	-100.0	-100.0
Mariposa	0	0	1	0	0	NA	NA
Mendocino	5	5	2	0	1	NA	-80.0
Merced	19	7	4	18	32	77.8	68.4
Modoc	2	3	1	2	2	0.0	0.0
Mono	0	0	1	0	0	NA	NA
Monterey	49	27	23	11	20	81.8	-59.2
Napa	2	4	2	2	4	100.0	100.0
Nevada	19	14	9	2	11	450.0	-42.1
Orange	97	55	44	52	71	36.5	-26.8
Placer	18	7	4	7	0	-100.0	-100.0
Plumas	1	1	0	1	4	300.0	300.0
Riverside	186	156	117	80	67	-16.3	-64.0
Sacramento	141	126	112	79	124	57.0	-12.1
San Benito	9	2	4	1	2	100.0	-77.8
San Bernardino	507	397	179	134	142	6.0	-72.0
San Diego	96	93	124	127	174	37.0	81.3
San Francisco	13	4	5	12	7	-41.7	-46.2
San Joaquin	71	86	52	64	52	-18.8	-26.8
San Luis Obispo	11	4	5	2	1	-50.0	-90.9
San Mateo	17	13	6	9	12	33.3	-29.4
Santa Barbara	9	8	7	11	16	45.5	77.8
Santa Clara	66	18	19	26	12	-53.8	-81.8
Santa Cruz	37	23	27	17	44	158.8	18.9
Shasta	23	25	20	11	16	45.5	-30.4
Sierra	0	1	0	0	0	0.0	0.0
Siskiyou	14	15	2	5	8	60.0	-42.9
Solano	48	35	30	19	17	-10.5	-64.6
Sonoma	9	1	6	5	13	160.0	44.4
Stanislaus	103	84	71	50	71	42.0	-31.1
Sutter	21	2	11	9	10	11.1	-52.4
Tehama	3	5	3	2	8	300.0	166.7
Trinity	0	2	0	0	0	0.0	0.0
Tulare	36	34	29	12	18	50.0	-50.0
Tuolumne	6	2	1	1	1	0.0	-83.3
Ventura	40	34	26	13	55	323.1	37.5
Yolo	10	11	15	20	14	-30.0	40.0
Yuba	11	13	11	10	4	-60.0	-63.6
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	6	4	2	2	4	100.0	-33.3
Inyo/Mono	0	0	3	1	2	100.0	NA
Santa Cruz/San Benito	46	25	31	18	46	155.6	0.0
Sierra/Nevada	19	15	9	2	11	450.0	-42.1
Siskiyou/Modoc	16	18	3	7	10	42.9	-37.5

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report



II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Report on Program Administration Data

The data reflect overall program administration information, with detail in several areas that were of particular concern at the time the reform legislation was enacted. Accurate comparisons between LCSAs cannot be made due to historical program administrative practices and funding structures that led to widely divergent resource allocation between local agencies.

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Federal Years (SFYs) 2003-04, 2004-05, 2005-06, 2006-07, and 2007-08. These costs are displayed on the Program Administration Tables (see pages 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2003-04	\$796.5 million
2004-05	\$782.2 million
2005-06	\$770.8 million
2006-07	\$782.9 million
2007-08	\$779.1 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2003-04	\$46,708,000	\$233,935,000	\$515.9 million
2004-05	\$43,917,000	\$226,012,462	\$512.3 million
2005-06	\$41,743,556	\$220,351,797	\$508.7 million
2006-07	\$39,823,017	\$226,346,120	\$516.7 million
2007-08	\$39,083,934	\$225,816,066	\$514.2 million

Total Direct Program Costs

The direct costs of LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2003-04, 2004-05, 2005-06, 2006-07, and 2007-08. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 61, 63, 65, 67, and 69, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2003-04, 2004-05, 2005-06, 2006-07, and 2007-08 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for LCSAs. Data reported represent actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2003-04, 2004-05, 2005-06, 2006-07, and 2007-08, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff, and displayed in tables (see pages 62, 64, 66, 68, and 70). Other staff includes: automation staff and staff

for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of LCSAs for SFYs 2003-04, 2004-05, 2005-06, 2006-07, and 2007-08. Indirect Cost Tables (see pages 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets, for LCSAs broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

¹³ Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD
DURING STATE FISCAL YEAR 2003-04**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead
STATEWIDE	\$695,025,291	\$544,784,460	\$20,024,917	\$52,806,570	\$10,014,045	\$67,395,299	\$25,019,502
Alameda	24,394,097	19,929,735	967,949	717,901	400,053	2,378,459	1,302,929
Central Sierra	2,646,354	1,925,427	257,346	133,686	63,696	266,199	32,999
Butte	8,325,212	6,890,334	354,329	344,690	140	735,719	170,563
Colusa	574,475	452,904	27,918	44,739	0	48,914	119,744
Contra Costa	17,709,634	13,754,706	258,784	937,295	166,103	2,592,746	731,500
Del Norte	2,062,187	1,465,799	32,728	144,660	70,000	349,000	66,597
El Dorado	4,476,328	3,548,304	93,379	339,480	0	495,165	65,140
Fresno	20,273,428	17,062,150	1,027,541	780,460	55,816	1,347,461	302,912
Glenn	715,433	590,819	55,470	0	0	69,144	44,240
Humboldt	4,878,031	3,861,010	25,550	332,864	0	658,607	53,698
Imperial	2,874,309	2,301,420	0	382,889	0	190,000	220,150
Eastern Sierra	1,099,225	831,934	24,916	90,446	0	151,929	123,318
Kern	21,235,551	16,021,071	147,601	1,843,577	22,316	3,200,986	244,485
Kings	3,912,607	2,987,830	80,554	365,150	42,550	436,523	197,976
Lake	2,448,805	1,954,355	112,695	139,129	0	242,626	138,377
Lassen	886,156	601,404	44,787	95,579	0	144,386	46,944
Los Angeles	138,516,262	103,296,139	3,019,728	12,479,465	5,802,310	13,918,620	5,329,797
Madera	2,633,904	2,096,138	102,051	207,895	0	227,820	43,140
Marin	4,055,262	3,087,455	117,404	579,021	62,672	208,710	279,213
Mariposa	636,297	487,773	11,691	60,186	0	76,647	35,464
Mendocino	2,468,529	2,074,051	61,716	57,972	0	274,790	421,921
Merced	8,024,378	6,303,920	155,084	968,061	0	597,313	256,012
Monterey	10,258,039	7,839,836	559,131	533,779	0	1,325,293	481,572
Napa	3,644,997	2,817,191	187,596	231,456	0	408,754	190,319
Orange	50,528,223	40,541,387	1,746,055	3,430,081	464,461	4,346,239	3,706,252
Placer	5,847,080	4,740,626	129,778	434,226	36,169	506,281	424,538
Plumas	698,648	640,133	19,073	15,386	0	24,056	43,400
Riverside	34,920,219	24,990,525	2,155,341	3,474,588	168,616	4,131,149	255,427
Sacramento	29,803,967	22,825,440	670,557	2,357,745	580,942	3,369,283	873,898
San Bernardino	35,384,364	27,061,686	1,408,315	2,697,916	388,809	3,827,638	549,368
San Diego	53,132,762	44,139,207	716,647	2,844,068	386,136	5,046,704	1,358,943
San Francisco	11,448,736	9,359,990	121,890	725,943	0	1,240,913	189,405
San Joaquin	14,815,671	11,728,972	502,166	741,471	8,485	1,834,577	310,061
San Luis Obispo	3,927,900	2,869,933	549,293	311,511	0	197,163	504,005
San Mateo	10,485,483	8,592,855	250,372	700,536	0	941,720	279,322
Santa Barbara	8,190,946	6,758,854	309,848	597,729	0	524,515	326,128
Santa Clara	34,542,963	26,542,561	728,480	5,516,903	150,810	1,604,209	1,430,156
Santa Cruz/San Benito	8,024,271	6,639,275	163,233	550,025	146,203	525,535	322,193
Shasta	6,651,564	5,151,743	80,554	797,167	5,895	616,205	476,419
Sierra-Nevada	3,852,093	2,924,617	32,377	405,329	0	489,770	41,211
Siskiyou/Modoc	3,358,295	2,738,784	38,012	241,008	5,543	334,948	128,436
Solano	11,378,293	9,596,933	201,649	672,384	110,247	797,080	376,937
Sonoma	14,138,932	12,086,169	130,705	908,434	0	1,013,624	1,134,829
Stanislaus	14,363,491	11,790,350	424,355	788,254	0	1,360,532	259,327
Sutter	2,555,670	2,237,681	137,141	87,905	0	92,943	352,523
Tehama	1,668,936	1,339,135	29,942	133,569	0	166,290	29,000
Trinity	581,038	510,140	10,896	19,661	0	40,341	26,787
Tulare	15,841,021	11,250,166	1,093,467	1,051,977	489,522	1,955,889	(235,564)
Tuolumne	1,759,633	1,317,146	89,504	129,729	0	223,254	91,891
Ventura	19,085,008	16,831,242	79,024	723,031	386,551	1,065,160	765,666
Yolo	5,736,961	4,517,877	433,284	368,216	0	417,584	(78,630)
Yuba	3,553,623	2,879,328	47,011	271,398	0	355,886	178,564

Source: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2003-04**

	Share of Cost			Full Time Equivalents*						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$796,574,956	\$525,739,471	\$270,835,485	9,902.0	485.5	147.5	5,159.5	94.5	1,578.5	2,436.5
Alameda	28,754,985	18,978,290	9,776,695	286.5	15.0	3.0	179.0	6.0	33.0	50.5
Central Sierra	2,724,736	1,798,326	926,410	38.5	1.0	2.0	21.0	1.0	7.0	6.5
Butte	8,849,466	5,840,648	3,008,818	164.5	6.5	5.0	82.0	3.0	12.5	55.5
Colusa	694,219	458,185	236,034	9.0	0.5	1.5	3.0	0.5	2.0	1.5
Contra Costa	20,999,479	13,859,656	7,139,823	213.0	10.0	6.0	163.0	0.0	5.0	29.0
Del Norte	2,161,785	1,426,778	735,007	37.0	1.0	2.0	21.0	0.0	5.0	8.0
El Dorado	4,872,613	3,215,925	1,656,688	66.0	4.0	3.0	38.5	3.0	11.0	6.5
Fresno	22,344,001	14,747,041	7,596,960	354.0	13.0	6.0	155.0	0.0	70.0	110.0
Glenn	762,973	503,562	259,411	12.0	0.0	1.0	3.0	0.0	3.0	5.0
Humboldt	5,017,836	3,311,772	1,706,064	83.0	4.0	3.0	40.0	0.0	21.0	15.0
Imperial	3,284,459	2,167,743	1,116,716	54.5	3.0	1.0	23.0	2.0	17.0	8.5
Eastern Sierra	1,236,981	816,407	420,574	13.0	1.0	1.0	8.0	0.0	0.0	3.0
Kern	28,383,859	18,733,347	9,650,512	295.0	13.5	2.0	159.0	7.0	23.0	90.5
Kings	4,202,406	2,773,588	1,428,818	75.0	5.0	2.0	39.0	1.0	9.5	18.5
Lake	2,587,932	1,708,035	879,897	46.5	3.0	2.0	30.0	1.0	4.0	6.5
Lassen	1,066,206	703,696	362,510	17.5	1.0	1.0	7.5	0.5	0.0	7.5
Los Angeles	175,501,173	115,830,774	59,670,399	1,859.0	110.0	8.0	979.0	0.0	313.0	449.0
Madera	2,775,063	1,831,542	943,521	55.0	2.0	2.0	27.0	0.0	15.0	9.0
Marin	6,173,721	4,074,656	2,099,065	47.0	4.0	2.0	20.0	0.0	9.0	12.0
Mariposa	674,708	445,307	229,401	9.0	1.0	1.0	3.0	0.0	2.0	2.0
Mendocino	3,089,309	2,038,944	1,050,365	40.0	2.0	1.0	20.0	0.0	8.0	9.0
Merced	8,374,522	5,527,185	2,847,337	112.0	5.0	6.0	62.0	1.0	10.0	28.0
Monterey	10,992,789	7,255,241	3,737,548	159.0	5.0	2.0	82.0	6.5	22.0	41.5
Napa	4,060,933	2,680,216	1,380,717	45.5	11.5	1.0	24.5	1.0	3.0	4.5
Orange	57,480,893	37,937,389	19,543,504	749.5	39.0	5.0	327.5	14.0	131.5	232.5
Placer	6,926,386	4,571,415	2,354,971	85.0	8.0	1.0	39.0	1.0	10.0	26.0
Plumas	742,048	489,752	252,296	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Riverside	42,463,126	28,025,663	14,437,463	479.0	15.0	7.0	194.0	4.0	146.0	113.0
Sacramento	32,075,373	21,169,746	10,905,627	458.0	16.0	3.0	257.0	3.0	72.0	107.0
San Bernardino	8,366,697	5,522,020	2,844,677	530.0	15.0	3.0	367.0	0.0	88.0	57.0
San Diego	36,897,784	24,352,537	12,545,247	730.5	42.0	5.0	331.0	0.0	127.0	225.5
San Francisco	56,126,847	37,043,719	19,083,128	127.0	7.0	3.0	81.5	0.0	14.0	21.5
San Joaquin	11,982,348	7,908,350	4,073,998	236.5	8.0	3.0	128.0	0.5	22.0	75.0
San Luis Obispo	15,675,697	10,345,960	5,329,737	52.5	1.0	3.0	35.0	2.0	2.0	9.5
San Mateo	4,730,911	3,122,401	1,608,510	116.5	5.5	2.0	72.0	1.0	14.0	22.0
Santa Barbara	12,523,159	8,265,285	4,257,874	114.0	5.0	5.0	50.0	7.0	20.0	27.0
Santa Clara	9,330,680	6,158,249	3,172,431	353.0	19.0	2.0	221.0	6.0	25.0	80.0
Santa Cruz/San Benito	37,147,764	24,517,524	12,630,240	108.0	4.5	4.0	57.5	3.0	15.5	23.5
Shasta	7,664,710	5,058,709	2,606,001	114.0	4.0	2.0	75.0	0.0	3.0	30.0
Sierra-Nevada	4,175,938	2,756,119	1,419,819	57.0	3.5	1.0	17.0	1.0	16.0	18.5
Siskiyou/Modoc	3,582,733	2,364,604	1,218,129	60.0	4.0	3.0	30.0	0.0	11.0	12.0
Solano	12,281,608	8,105,861	4,175,747	152.0	8.0	1.0	94.0	0.0	22.0	27.0
Sonoma	15,830,527	10,448,148	5,382,379	165.0	9.0	2.0	79.0	0.0	34.0	41.0
Stanislaus	16,370,578	10,804,581	5,565,997	239.0	16.0	4.0	90.0	2.0	39.0	88.0
Sutter	3,057,707	2,018,087	1,039,620	48.0	3.0	2.0	24.0	1.0	7.0	11.0
Tehama	1,722,731	1,137,002	585,729	33.0	1.0	1.0	15.0	0.0	9.0	7.0
Trinity	612,637	404,340	208,297	11.0	1.0	1.0	4.0	0.0	2.0	3.0
Tulare	16,422,451	10,838,818	5,583,633	293.0	9.0	4.0	179.5	8.5	39.0	53.0
Tuolumne	1,867,433	1,232,506	634,927	31.0	1.5	1.0	20.0	0.0	5.0	3.5
Ventura	20,893,372	13,789,626	7,103,746	283.0	11.0	10.0	109.0	5.0	54.0	94.0
Yolo	6,036,358	3,983,996	2,052,362	90.0	3.0	2.0	33.5	2.0	25.5	24.0
Yuba	4,000,306	2,640,202	1,360,104	80.0	3.5	2.0	34.5	0.0	17.0	23.0

Source: CS 921 Budget Display

* Total number of full time equivalent (FTE) positions filled as of the last day of December 31, 2003.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD DURING
STATE FISCAL YEAR 2004 - 05

	Total Direct Costs	Total Salaries and Benefits	Total Direct Service Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead (A-87)
STATEWIDE	\$ 769,982,085	\$ 549,266,162	\$ 15,075,851	\$ 40,962,921	\$ 10,950,044	\$ 153,727,107	\$ 22,906,233
Alameda	26,274,203	21,510,649	763,423	0	366,999	3,633,132	1,332,998
Butte	8,686,346	6,890,334	239,231	192,404	360	1,364,017	178,903
Central Sierra	2,820,738	2,188,795	174,902	104,148	28,557	324,336	0
Colusa	497,945	384,938	24,341	42,414	0	46,252	175,623
Contra Costa	18,939,626	15,467,841	214,911	528,511	0	2,728,363	154,772
Del Norte	2,009,591	1,510,275	34,812	82,900	0	381,604	85,410
Eastern Sierra	1,094,212	885,715	27,935	68,792	0	111,770	133,740
El Dorado	4,310,127	3,149,654	102,177	287,022	0	771,274	363,504
Fresno	23,807,797	17,465,062	1,047,524	113,165	99,240	5,082,806	-16,272
Glenn	892,653	567,752	276,138	0	0	48,763	103,136
Humboldt	4,895,089	3,801,899	132,708	339,713	0	620,769	75,402
Imperial	3,731,252	2,501,666	0	282,000	0	947,586	219,868
Kern	26,804,764	15,635,561	132,755	2,043,629	20,862	8,971,957	146,973
Kings	3,980,338	3,076,923	56,307	242,286	49,236	555,586	209,206
Lake	2,419,256	1,990,072	100,457	103,586	0	225,141	98,683
Lassen	900,637	640,138	37,980	95,000	0	127,519	29,828
Los Angeles	177,906,463	104,849,185	1,452,314	9,387,670	6,564,691	55,652,603	3,851,563
Madera	2,760,555	2,182,146	152,618	82,128	0	343,663	114,414
Marin	4,016,098	2,945,474	45,622	440,777	1,075	583,150	241,982
Mariposa	610,564	481,630	14,153	32,116	0	82,665	40,677
Mendocino	2,624,671	1,910,736	8,620	0	0	705,315	351,095
Merced	8,316,946	6,431,333	131,947	529,615	0	1,224,051	243,761
Monterey	10,295,811	7,970,515	384,446	507,998	0	1,432,852	693,820
Napa	3,769,465	3,052,949	156,070	122,764	0	437,682	285,161
Orange	53,590,425	40,331,822	1,545,530	2,378,456	275,134	9,059,483	3,791,671
Placer	7,160,072	4,865,029	57,072	372,369	134,109	1,731,493	598,986
Plumas	832,195	741,696	776	0	2,033	87,690	41,369
Riverside	41,066,836	25,384,791	1,678,691	2,937,950	210,000	10,855,404	-67,310
Sacramento	31,124,941	22,957,658	883,005	2,379,956	582,821	4,321,501	554,173
San Bernardino	38,840,516	27,509,688	484,951	2,953,269	404,737	7,487,871	440,601
San Diego	52,130,779	42,081,586	872,667	1,924,852	510,082	6,741,592	2,001,488
San Francisco	11,837,561	9,967,047	167,322	680,078	0	1,023,114	0
San Joaquin	15,232,905	12,322,949	194,656	442,263	0	2,273,037	584,372
San Luis Obispo	4,251,856	2,793,827	449,430	250,601	0	757,998	439,923
San Mateo	11,151,902	9,103,794	174,458	857,001	0	1,016,649	167,178
Santa Barbara	8,786,415	6,561,342	57,584	526,635	0	1,640,854	256,578
Santa Clara	34,492,537	25,807,835	685,730	4,588,628	230,614	3,179,730	1,417,683
Santa Cruz/San Benito	7,798,383	6,492,726	132,172	426,295	134,107	613,083	459,595
Shasta	7,536,839	5,289,344	75,084	693,532	12,666	1,466,213	542,309
Sierra-Nevada	3,979,938	2,995,477	19,031	379,542	0	585,888	85,441
Siskiyou/Modoc	3,434,485	2,830,135	42,095	223,135	6,736	332,384	70,996
Solano	11,849,534	9,549,594	196,706	444,599	110,927	1,547,708	367,213
Sonoma	14,486,969	11,993,772	133,492	810,908	0	1,548,797	931,829
Stanislaus	15,699,903	12,535,697	130,252	472,199	309,154	2,252,601	230,531
Sutter	2,714,567	2,113,960	85,836	88,100	0	426,671	351,241
Tehama	1,727,339	1,396,350	28,232	98,388	0	204,369	39,213
Trinity	571,906	481,205	8,265	14,735	0	67,701	32,516
Tulare	15,855,099	10,987,416	889,448	676,333	503,040	2,798,862	10,488
Tuolumne	887,713	514,161	99,515	108,689	0	165,348	86,681
Ventura	18,796,498	15,023,362	54,137	65,733	389,870	3,263,396	403,436
Yolo	7,566,261	5,913,416	168,888	339,988	0	1,143,969	8,218
Yuba	4,212,564	3,229,241	49,435	200,049	2,994	730,845	-54,433

Source CS 921 database for 2006

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2004-05**

	Share of Cost*			Full Time Equivalents**						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$ 782,263,831	\$ 516,294,128	\$ 265,969,703	9,217.3	459.8	138.9	4,860.4	66.1	1,400.5	2,291.6
Alameda	27,102,523	17,887,665	9,214,858	273.4	13.5	3.0	172.5	3.0	29.0	52.4
Central Sierra	2,835,338	1,871,323	964,015	47.0	2.0	2.0	21.0	1.0	8.0	13.0
Butte	7,975,009	5,263,506	2,711,503	141.5	4.5	5.0	72.5	2.0	11.0	46.5
Colusa	646,006	426,364	219,642	6.5	0.5	1.5	3.0	0.0	0.0	1.5
Contra Costa	19,099,916	12,605,945	6,493,971	195.0	9.0	6.0	148.0	0.0	5.0	27.0
Del Norte	2,100,687	1,386,453	714,234	38.5	1.0	2.0	24.0	1.0	1.0	9.5
El Dorado	4,617,775	3,047,732	1,570,044	57.5	2.0	2.5	32.5	3.0	9.0	8.5
Fresno	22,855,240	15,084,458	7,770,782	346.0	14.0	5.3	161.0	0.0	64.0	101.7
Glenn	765,761	505,402	260,359	10.5	0.0	1.0	3.0	0.0	2.5	4.0
Humboldt	4,954,106	3,269,710	1,684,396	76.5	4.0	3.0	38.0	1.0	19.0	11.5
Imperial	3,516,684	2,321,011	1,195,673	48.0	4.0	1.0	17.5	2.0	14.0	9.5
Eastern Sierra	1,225,051	808,534	416,517	13.6	0.9	0.9	8.8	0.0	0.0	3.0
Kern	26,699,785	17,621,858	9,077,927	284.5	12.5	2.0	168.0	6.0	20.0	76.0
Kings	4,187,760	2,763,922	1,423,838	65.5	5.0	1.5	34.5	1.0	8.0	15.5
Lake	2,518,762	1,662,383	856,379	42.0	2.0	2.0	27.0	2.0	4.0	5.0
Lassen	934,994	617,096	317,898	12.0	1.0	1.0	5.5	0.0	0.0	4.5
Los Angeles	180,494,833	119,126,590	61,368,243	1,741.0	107.0	7.0	921.0	0.0	284.0	422.0
Madera	2,829,913	1,867,743	962,170	52.0	2.0	2.0	28.0	0.0	11.0	9.0
Marin	3,955,443	2,610,592	1,344,851	44.0	4.0	2.0	19.0	0.0	7.0	12.0
Mariposa	638,570	421,456	217,114	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,808,111	1,853,353	954,758	41.0	2.0	1.0	26.8	0.0	4.0	7.2
Merced	8,536,637	5,634,180	2,902,457	115.0	5.0	7.5	62.0	1.0	11.0	28.5
Monterey	10,811,774	7,135,771	3,676,003	140.5	8.5	2.0	73.7	2.0	16.5	37.8
Napa	4,044,954	2,669,670	1,375,284	41.0	4.5	1.0	20.5	0.5	11.0	3.5
Sierra-Nevada	4,036,076	2,663,810	1,372,266	73.5	38.0	6.5	333.5	12.0	131.0	210.5
Orange	57,173,714	37,734,651	19,439,063	77.5	8.0	1.0	31.0	0.5	14.0	23.0
Placer	6,490,146	4,283,496	2,206,650	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Plumas	854,161	563,746	290,415	49.0	18.0	7.0	180.0	4.0	143.0	147.0
Riverside	41,463,273	27,365,760	14,097,513	444.5	16.0	4.0	270.5	3.0	70.0	81.0
Sacramento	31,363,879	20,700,160	10,663,719	467.0	15.0	2.0	335.0	0.0	74.0	41.0
San Bernardino	37,521,403	24,764,126	12,757,277	633.9	35.0	5.0	274.0	0.0	99.0	220.9
San Diego	53,744,313	35,471,247	18,273,066	120.5	7.0	2.0	89.8	0.0	3.0	18.7
San Francisco	14,141,649	9,333,488	4,808,161	222.0	7.0	3.0	120.0	0.0	17.0	75.0
San Joaquin	14,884,720	9,823,915	5,060,805	49.5	1.0	3.0	33.0	2.0	2.0	8.5
San Luis Obispo	4,684,677	3,091,887	1,592,790	113.0	6.0	2.0	80.0	1.0	12.0	12.0
San Mateo	11,317,381	7,469,471	3,847,910	106.0	4.0	5.0	51.0	4.0	19.0	23.0
Santa Barbara	8,944,212	5,903,180	3,041,032	331.0	15.0	2.0	199.0	6.0	22.0	87.0
Santa Clara	36,067,928	23,804,832	12,263,096	92.5	5.0	4.0	51.5	2.0	11.5	18.5
Santa Cruz/San Benito	8,232,984	5,433,769	2,799,215	123.0	4.0	2.0	70.0	0.0	2.0	45.0
Shasta	7,573,913	4,998,783	2,575,130	54.0	2.5	1.0	18.0	0.0	15.0	17.5
Siskiyou/Modoc	3,492,574	2,305,099	1,187,475	55.5	3.0	3.0	29.0	0.0	9.0	11.5
Solano	12,371,583	8,165,245	4,206,338	143.0	8.0	1.0	85.0	0.0	21.0	28.0
Sonoma	14,847,615	9,799,426	5,048,189	147.0	9.0	2.0	73.8	0.0	27.0	35.2
Stanislaus	15,773,950	10,410,807	5,363,143	221.3	16.0	3.7	82.5	0.0	39.5	79.6
Sutter	2,955,819	1,950,841	1,004,978	43.0	3.0	2.0	18.0	1.0	6.5	12.5
Tehama	1,754,855	1,158,204	596,651	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	593,466	391,688	201,778	9.0	1.0	1.0	4.0	0.0	0.0	3.0
Tulare	15,768,988	10,407,532	5,361,456	239.6	9.5	2.5	137.5	3.1	37.0	50.0
Tuolumne	1,861,588	1,228,648	632,940	29.0	1.5	1.0	17.0	0.0	5.0	4.5
Ventura	18,383,886	12,133,365	6,250,521	220.5	9.9	4.0	108.5	0.0	20.0	78.1
Yolo	5,873,841	3,876,735	1,997,106	84.0	3.0	2.0	32.5	2.0	26.5	18.0
Yuba	3,935,605	2,597,499	1,338,106	75.0	2.5	2.0	27.5	0.0	21.5	21.5

* Source: CS 356
 ** Source CS 921 Budget Display. Total number of FTEs as of 12-31-04.
 This calculation does not include the distribution of consortia related costs from the consortia lead LCSA's to the member LCSA's nor does it include statewide costs.
 Prepared by Financial Services Branch 9/8/2005

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2005-06**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$766,247,108	\$562,807,134	\$14,148,316	\$41,779,025	\$10,522,319	\$136,990,314	\$22,419,297
Alameda	27,258,915	22,520,672	210,993	0	824,281	3,702,969	1,581,182
Amador/Alpine/Calaveras	2,826,442	2,335,097	52,460	112,965	21,568	304,352	0
Butte	8,193,362	6,922,880	175,343	182,809	0	912,330	143,639
Colusa	310,749	176,917	20,911	39,151	0	73,770	93,776
Contra Costa	18,392,110	14,643,823	698,466	291,741	133,153	2,624,927	67,183
Del Norte	2,056,631	1,588,737	135,995	82,884	0	249,015	66,636
El Dorado	4,386,977	3,428,835	44,744	119,317	0	794,081	346,407
Fresno	23,050,037	17,644,701	842,023	111,739	56,103	4,395,471	179,517
Glenn	737,272	547,351	12,265	0	0	177,656	70,531
Humboldt	4,827,610	3,836,811	38,490	352,117	57,065	543,127	67,183
Imperial	3,711,671	2,501,198	61,127	297,066	0	852,280	291,841
Inyo/Mono	1,123,621	879,375	30,618	82,407	0	131,221	145,759
Kern	22,090,360	14,926,328	72,405	1,990,683	17,250	5,083,694	584,929
Kings	3,976,793	3,066,426	51,092	230,717	4,539	624,019	115,101
Lake	2,485,649	2,090,963	14,495	86,204	76,542	217,445	52,816
Lassen	995,633	719,921	31,808	118,800	0	125,104	37,128
Los Angeles	178,230,813	111,215,866	1,692,959	9,620,915	5,615,055	50,086,018	2,512,820
Madera	2,923,930	2,367,844	121,433	82,128	0	352,525	233,689
Marin	3,964,613	3,290,228	20,452	338,904	0	315,029	279,850
Mariposa	639,522	503,175	6,350	32,758	0	97,239	12,563
Mendocino	2,455,331	1,994,228	36,054	0	0	425,049	421,353
Merced	8,784,657	6,957,990	169,356	543,450	0	1,113,861	302,536
Monterey	10,575,087	8,441,256	352,524	474,135	0	1,307,172	773,510
Napa	3,688,116	3,048,045	115,812	125,740	0	398,519	366,089
Orange	54,552,080	40,523,708	1,390,194	2,475,186	248,856	9,914,136	3,228,560
Placer	5,391,798	4,099,371	39,173	297,785	115,632	839,837	742,698
Plumas	820,727	744,870	10,757	0	64	65,036	23,693
Riverside	39,782,203	25,553,449	1,999,620	3,749,808	176,148	8,303,178	280,389
Sacramento	32,321,593	25,027,808	941,606	2,191,208	616,153	3,544,818	394,533
San Bernardino	37,722,550	29,219,440	812,883	2,792,914	381,315	4,515,998	781,810
San Diego	52,468,944	43,234,129	973,240	1,834,065	289,911	6,137,599	1,907,735
San Francisco	14,334,627	9,875,157	120,880	597,811	68,750	3,672,029	0
San Joaquin	14,966,530	12,013,463	276,523	440,020	0	2,236,524	611,104
San Luis Obispo	4,343,348	2,922,607	54,215	250,411	411,116	704,999	478,434
San Mateo	11,063,991	8,797,713	165,449	882,853	0	1,217,976	451,560
Santa Barbara	9,076,910	6,949,577	43,097	557,995	0	1,526,241	177,276
Santa Clara	36,735,053	27,205,959	613,418	5,301,559	229,459	3,384,658	531,969
Santa Cruz/San Benito	7,436,279	6,345,283	121,601	417,571	124,321	427,503	777,027
Shasta	7,555,453	5,748,789	49,450	726,693	80,707	949,814	551,939
Sierra/Nevada	3,642,786	2,800,469	21,160	260,913	0	560,244	147,228
Siskiyou/Modoc	3,413,890	2,693,187	28,787	225,760	6,404	459,752	98,648
Solano	11,763,481	9,334,250	183,093	604,781	35,118	1,606,239	297,719
Sonoma	14,289,868	11,956,478	127,143	772,580	0	1,433,667	589,077
Stanislaus	15,885,677	12,236,099	129,485	460,635	262,753	2,796,705	238,919
Sutter	2,714,830	2,143,290	41,864	92,736	0	436,940	300,208
Tehama	1,761,788	1,477,218	36,016	101,339	0	147,215	18,072
Trinity	222,310	168,880	6,888	14,966	0	31,576	66,947
Tulare	15,330,756	11,008,561	699,847	691,915	127,085	2,803,348	240,217
Tuolumne	1,931,167	1,495,585	15,767	92,555	59,497	267,763	123,783
Ventura	19,460,900	16,373,162	61,137	56,851	344,007	2,625,743	136,759
Yolo	5,862,864	4,430,327	131,823	367,576	139,262	793,876	158,361
Yuba	3,708,804	2,779,638	45,025	203,909	205	680,027	318,594

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2005-06**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$770,868,684	\$508,773,331	\$262,095,353	8,272.9	445.0	140.2	4,564.3	48.7	1,301.3	1,773.4
Alameda	28,192,699	18,607,181	9,585,518	245.0	13.5	2.5	161.5	0.0	26.0	41.5
Amador/Alpine/Calaveras	2,809,684	1,854,391	955,293	50.7	1.0	2.0	19.0	0.2	7.5	21.0
Butte	8,327,114	5,495,895	2,831,219	118.0	4.0	4.0	72.0	2.0	11.0	25.0
Colusa	643,553	424,745	218,808	6.0	0.5	1.5	3.0	0.5	0.0	0.5
Contra Costa	18,448,889	12,176,267	6,272,622	162.0	9.0	6.0	124.0	0.0	5.0	18.0
Del Norte	2,099,542	1,385,698	713,844	35.5	1.0	2.0	28.0	1.0	1.0	2.5
El Dorado	4,645,178	3,065,817	1,579,361	53.8	3.0	2.5	34.0	2.0	10.0	2.3
Fresno	23,011,536	15,187,614	7,823,922	273.6	12.0	4.5	159.0	0.0	54.5	43.6
Glenn	723,608	477,581	246,027	11.0	0.3	0.8	5.0	0.0	3.0	1.9
Humboldt	4,869,059	3,213,579	1,655,480	68.0	4.0	3.0	40.0	0.0	15.0	6.0
Imperial	3,483,250	2,298,945	1,184,305	43.5	3.0	2.0	22.0	0.0	14.0	2.5
Inyo/Mono	1,255,375	828,548	426,828	11.5	1.0	1.0	8.5	0.0	0.0	1.0
Kern	22,506,300	14,854,158	7,652,142	233.0	9.5	2.0	153.0	5.0	14.0	49.5
Kings	4,078,054	2,691,516	1,386,538	55.0	4.0	1.5	27.5	1.0	8.0	13.0
Lake	2,530,314	1,670,007	860,307	39.5	2.0	1.7	25.8	1.0	4.0	5.0
Lassen	1,032,761	681,622	351,139	12.0	1.0	1.0	5.6	0.0	1.0	3.4
Los Angeles	178,968,208	118,119,017	60,849,191	1,871.0	110.0	8.0	905.0	0.0	303.0	545.0
Madera	3,089,826	2,039,285	1,050,541	52.5	3.0	2.0	28.0	0.0	14.0	5.5
Marin	3,897,184	2,572,141	1,325,043	37.4	4.0	2.0	20.0	0.0	8.0	3.4
Mariposa	653,474	431,293	222,181	7.0	1.0	1.0	3.0	0.0	2.0	0.0
Mendocino	2,868,542	1,893,238	975,304	30.0	2.0	1.0	21.0	0.0	3.0	3.0
Merced	9,044,354	5,969,274	3,075,080	95.0	5.0	7.5	54.0	1.0	11.0	16.5
Monterey	11,265,177	7,435,017	3,830,160	124.6	6.0	2.0	68.0	4.5	14.3	29.8
Napa	4,108,500	2,711,610	1,396,890	36.0	2.0	1.0	20.5	0.0	10.0	2.5
Orange	56,473,183	37,272,301	19,200,882	661.5	37.0	6.5	328.5	8.0	125.0	156.5
Placer	5,716,229	3,772,711	1,943,518	51.5	7.0	1.0	30.0	0.0	9.0	4.5
Plumas	835,318	551,310	284,008	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	37,916,420	25,024,837	12,891,583	397.0	21.0	7.0	195.0	3.0	104.0	67.0
Sacramento	31,141,145	20,553,156	10,587,989	367.0	16.0	4.0	216.5	3.0	70.5	57.0
San Bernardino	37,958,782	25,052,796	12,905,986	505.0	14.0	2.0	297.5	0.0	73.0	118.5
San Diego	48,374,390	31,927,097	16,447,293	530.0	34.0	6.0	241.0	0.0	91.0	158.0
San Francisco	14,113,711	9,315,049	4,798,662	110.4	6.0	2.0	91.0	0.4	3.0	8.0
San Joaquin	15,278,287	10,083,669	5,194,618	161.0	6.0	3.0	105.0	0.0	17.0	30.0
San Luis Obispo	4,810,990	3,175,253	1,635,737	38.0	0.0	3.0	24.0	0.0	1.0	10.0
San Mateo	11,446,218	7,554,504	3,891,714	93.0	5.0	2.0	68.0	0.0	12.0	6.0
Santa Barbara	9,170,302	6,052,399	3,117,903	97.0	5.2	4.9	50.2	4.0	19.0	13.7
Santa Clara	36,974,100	24,402,906	12,571,194	297.0	14.0	3.0	198.0	6.0	22.0	54.0
Santa Cruz/San Benito	8,124,172	5,361,954	2,762,218	75.5	5.0	4.0	48.5	1.0	10.5	6.5
Shasta	7,783,308	5,136,983	2,646,325	96.0	3.0	2.0	72.0	0.0	2.0	17.0
Sierra/Nevada	3,763,099	2,483,645	1,279,454	40.0	2.5	1.0	18.5	0.0	12.0	6.0
Siskiyou/Modoc	3,517,832	2,321,769	1,196,063	45.0	2.0	3.0	29.0	0.0	6.0	5.0
Solano	11,613,127	7,664,664	3,948,463	119.0	8.0	2.0	74.0	0.0	16.0	19.0
Sonoma	14,893,877	9,829,959	5,063,918	123.8	9.0	2.0	54.3	0.0	26.0	32.5
Stanislaus	16,088,706	10,618,546	5,470,160	170.0	16.0	3.7	71.9	0.0	33.5	44.9
Sutter	3,012,325	1,988,135	1,024,191	33.0	3.0	1.0	16.0	0.0	6.0	7.0
Tehama	1,762,412	1,163,192	599,220	25.0	1.0	1.0	13.0	0.0	9.0	1.0
Trinity	638,199	421,211	216,988	6.0	1.0	1.0	3.0	0.0	0.0	1.0
Tulare	15,497,801	10,228,549	5,269,252	200.1	9.5	3.5	127.5	3.1	30.0	26.5
Tuolumne	2,032,032	1,341,141	690,891	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,490,348	12,863,630	6,626,718	201.0	9.9	4.0	109.5	0.0	18.0	59.6
Yolo	5,935,466	3,917,408	2,018,058	71.0	3.0	2.0	28.0	2.0	23.5	12.5
Yuba	3,954,724	2,610,118	1,344,606	51.0	2.5	1.5	25.0	0.0	16.0	6.0

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2006-07**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$767,558,925	\$574,795,895	\$14,645,865	\$40,863,819	\$9,839,948	\$127,413,398	\$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	47,390	99,729	0	439,759
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2006-07**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$782,850,402	\$516,681,265	\$266,169,137	8,088.4	427.8	137.3	4,475.2	50.0	1,296.6	1,701.5
Alameda	26,181,410	17,279,731	8,901,679	222.8	14.0	2.0	152.5	0.0	21.0	33.3
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	52.8	1.1	1.0	21.0	0.2	7.5	22.0
Butte	7,352,914	4,852,923	2,499,991	94.0	3.0	4.0	49.0	0.0	16.0	22.0
Colusa	609,330	402,158	207,172	5.5	0.5	1.4	3.0	0.0	0.0	0.6
Contra Costa	18,274,811	12,061,375	6,213,436	148.0	8.0	3.0	117.3	0.0	0.0	19.7
Del Norte	2,193,719	1,447,855	745,864	30.6	0.5	2.0	17.0	0.1	7.0	4.0
El Dorado	4,573,383	3,018,433	1,554,950	56.0	3.0	3.5	35.0	2.0	10.0	2.5
Fresno	22,246,777	14,682,873	7,563,904	276.3	12.0	4.0	162.0	0.0	60.2	38.1
Glenn	729,205	481,275	247,930	7.1	0.3	0.7	3.0	0.0	2.0	1.1
Humboldt	4,717,971	3,113,861	1,604,110	59.0	4.0	3.0	33.0	0.0	14.0	5.0
Imperial	3,654,088	2,411,698	1,242,390	44.5	3.0	2.0	22.0	0.0	17.0	0.5
Inyo/Mono	1,259,435	831,227	428,208	8.7	1.0	1.0	5.7	0.0	0.0	1.0
Kern	22,825,572	15,064,878	7,760,694	265.3	8.8	2.0	167.5	7.0	13.0	67.0
Kings	4,183,568	2,761,155	1,422,413	50.5	4.0	1.5	25.5	1.0	8.0	10.5
Lake	2,582,937	1,704,738	878,199	35.7	1.4	1.5	22.7	1.0	4.0	5.1
Lassen	1,058,607	698,681	359,926	11.0	1.0	1.0	5.0	0.0	1.0	3.0
Los Angeles	178,348,297	117,709,876	60,638,421	1,987.0	110.0	10.0	977.0	0.0	294.0	596.0
Madera	3,095,383	2,042,953	1,052,430	47.5	3.0	2.0	29.0	0.0	10.0	3.5
Marin	4,200,613	2,772,405	1,428,208	31.9	4.0	2.0	15.5	0.0	7.0	3.4
Mariposa	701,018	462,672	238,346	7.0	0.5	1.0	3.0	0.0	2.5	0.0
Mendocino	2,919,096	1,926,603	992,493	31.5	2.0	1.0	22.5	0.0	5.0	1.0
Merced	8,829,999	5,827,799	3,002,200	94.0	4.0	6.5	54.0	1.0	11.0	17.5
Monterey	11,201,716	7,393,133	3,808,583	115.0	5.0	2.0	69.0	4.5	12.5	22.0
Napa	4,172,393	2,753,779	1,418,614	33.6	2.0	1.0	18.6	0.0	9.0	3.0
Orange	58,394,462	38,540,345	19,854,117	624.0	32.5	6.5	298.0	8.0	135.0	144.0
Placer	6,175,388	4,075,756	2,099,632	53.3	5.9	0.8	29.0	0.0	9.6	8.0
Plumas	852,236	562,476	289,760	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	38,480,961	25,397,434	13,083,527	374.0	21.0	6.0	185.0	3.0	93.0	66.0
Sacramento	32,092,826	21,181,265	10,911,561	352.5	15.0	5.0	208.0	2.5	69.0	53.0
San Bernardino	39,493,931	26,065,994	13,427,937	436.0	14.0	3.0	273.0	0.0	69.0	77.0
San Diego	55,263,867	36,474,152	18,789,715	493.0	32.0	4.0	215.0	0.0	94.0	148.0
San Francisco	14,968,405	9,879,147	5,089,258	111.4	7.0	2.0	74.0	0.4	16.0	12.0
San Joaquin	15,242,324	10,059,934	5,182,390	161.0	6.0	4.0	112.0	0.0	18.0	21.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	41.0	1.0	3.0	25.0	2.0	1.5	8.5
San Mateo	11,549,546	7,622,700	3,926,846	86.0	4.0	1.0	66.0	0.0	10.0	5.0
Santa Barbara	9,578,610	6,321,883	3,256,727	102.3	4.0	5.9	54.8	5.2	19.0	13.4
Santa Clara	38,075,870	25,130,074	12,945,796	310.0	14.0	3.0	206.0	5.0	27.0	55.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	73.8	4.0	1.9	47.7	2.0	11.5	6.7
Shasta	8,173,697	5,394,640	2,779,057	93.0	3.0	2.0	72.0	0.0	2.0	14.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	35.2	2.0	1.0	16.0	0.0	11.0	5.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	43.0	1.0	2.0	29.0	0.0	6.0	5.0
Solano	12,155,349	8,022,530	4,132,819	112.0	8.0	2.0	69.0	0.0	21.0	12.0
Sonoma	14,743,070	9,730,426	5,012,644	114.3	8.0	2.0	53.0	0.0	24.0	27.3
Stanislaus	16,669,211	11,001,679	5,667,532	175.1	16.0	6.7	77.9	0.0	35.5	39.0
Sutter	2,905,512	1,917,638	987,874	30.0	3.0	2.0	17.0	0.0	5.0	3.0
Tehama	1,763,240	1,163,738	599,502	23.0	1.0	1.0	12.0	0.0	7.0	2.0
Trinity	658,664	434,718	223,946	5.0	1.0	1.0	3.0	0.0	0.0	0.0
Tulare	15,075,659	9,949,935	5,125,724	192.4	9.3	3.0	125.0	3.1	30.0	22.0
Tuolumne	2,085,668	1,376,541	709,127	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,373,466	12,786,488	6,586,978	185.5	10.9	4.0	100.0	0.0	15.0	55.6
Yolo	6,177,974	4,077,463	2,100,511	65.8	3.0	2.0	32.0	2.0	15.8	11.0
Yuba	3,943,169	2,602,492	1,340,677	44.0	2.5	1.8	24.0	0.0	13.0	2.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2007-08

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$779,253,577	\$596,562,358	\$13,524,939	\$40,871,588	\$9,799,249	\$118,495,443	\$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2007-08**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$779,141,098	\$514,233,125	\$264,907,973	7,757.6	423.1	134.7	4,628.0	51.7	1,176.3	1,343.8
Alameda	26,576,414	17,540,433	9,035,981	211.8	14.0	2.0	159.6	0.0	20.0	16.2
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	25.1	1.1	1.0	17.5	0.0	4.5	1.0
Butte	7,510,391	4,956,858	2,553,533	88.0	3.0	4.0	55.0	2.0	3.0	21.0
Colusa	767,987	506,871	261,116	6.0	0.5	1.4	3.0	0.0	0.5	0.6
Contra Costa	18,276,625	12,062,573	6,214,053	147.0	8.0	3.0	116.0	0.0	0.0	20.0
Del Norte	1,988,880	1,312,661	676,219	28.0	0.5	2.0	16.0	0.0	7.0	2.5
El Dorado	4,606,888	3,040,546	1,566,342	47.5	3.0	4.0	26.0	2.0	10.0	2.5
Fresno	23,943,841	15,802,935	8,140,906	257.5	7.0	5.0	173.0	0.0	49.3	23.2
Glenn	829,127	547,224	281,903	8.0	0.5	0.5	6.0	0.0	0.0	1.0
Humboldt	5,050,299	3,333,197	1,717,102	62.0	4.0	3.0	36.0	0.0	14.0	5.0
Imperial	3,659,745	2,415,432	1,244,313	50.5	2.0	2.0	44.0	0.0	0.0	2.5
Inyo/Mono	1,341,823	885,603	456,220	9.7	1.0	1.0	6.7	0.0	0.5	0.5
Kern	22,089,813	14,579,277	7,510,536	233.8	9.8	2.0	152.8	4.0	13.0	52.2
Kings	4,283,995	2,827,437	1,456,558	49.5	3.0	1.5	35.0	1.0	6.0	3.0
Lake	2,604,997	1,719,298	885,699	35.9	1.7	1.5	24.6	1.0	2.0	5.1
Lassen	1,039,034	685,762	353,272	11.1	1.0	1.0	5.0	0.0	1.0	3.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,789.0	110.0	10.0	945.0	9.0	294.0	421.0
Madera	2,860,523	1,887,945	972,578	44.5	2.0	2.0	27.5	0.0	10.0	3.0
Marin	3,817,851	2,519,782	1,298,069	28.8	4.0	2.0	13.5	0.0	5.0	4.3
Mariposa	720,083	475,255	244,828	6.5	0.5	1.0	3.0	0.0	2.0	0.0
Mendocino	2,864,272	1,890,420	973,852	34.0	2.0	1.0	23.5	0.0	5.0	2.5
Merced	8,346,722	5,508,837	2,837,885	89.0	4.0	4.5	60.0	1.0	10.0	9.5
Monterey	11,320,081	7,471,253	3,848,828	109.0	5.0	2.0	68.0	1.0	10.0	23.0
Napa	4,006,324	2,644,174	1,362,150	33.1	2.5	0.0	19.6	0.0	8.0	3.0
Orange	55,146,806	36,396,892	18,749,914	561.5	33.0	5.5	271.5	8.0	113.5	130.0
Placer	6,464,375	4,266,488	2,197,888	53.4	5.4	1.0	31.0	0.0	9.6	6.4
Plumas	828,445	546,774	281,671	11.0	1.0	1.0	4.0	0.0	3.0	2.0
Riverside	38,579,901	25,462,735	13,117,166	395.0	20.0	6.0	210.0	3.0	89.0	67.0
Sacramento	32,701,025	21,582,677	11,118,349	323.5	16.0	5.0	190.0	2.5	62.0	48.0
San Bernardino	40,184,220	26,521,585	13,662,635	486.8	15.0	5.0	335.8	0.0	62.0	69.0
San Diego	50,705,809	33,465,834	17,239,975	489.6	33.0	4.0	275.0	0.0	85.0	92.6
San Francisco	14,550,929	9,603,613	4,947,316	121.0	6.0	3.0	78.5	0.0	8.0	25.5
San Joaquin	14,707,787	9,707,139	5,000,648	156.0	6.0	4.0	99.0	0.0	16.0	31.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	40.3	0.8	3.0	25.0	2.0	2.0	7.5
San Mateo	11,409,363	7,530,180	3,879,183	91.1	4.0	1.5	66.0	0.0	15.0	4.6
Santa Barbara	9,538,708	6,295,547	3,243,161	95.8	4.0	5.5	57.8	4.1	15.0	9.4
Santa Clara	38,307,315	25,282,828	13,024,487	282.0	14.0	3.0	192.0	5.0	28.0	40.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	72.5	5.0	1.9	47.4	1.0	9.5	7.7
Shasta	7,906,193	5,218,087	2,688,106	89.0	3.0	2.0	67.0	0.0	2.0	15.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	38.7	3.0	1.0	19.5	0.0	10.0	5.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	40.0	1.0	2.0	26.0	0.0	5.0	6.0
Solano	12,132,944	8,007,743	4,125,201	108.0	8.0	2.0	83.0	0.0	7.0	8.0
Sonoma	15,315,934	10,108,516	5,207,418	129.1	9.0	2.0	60.2	0.0	28.0	29.9
Stanislaus	16,609,712	10,962,410	5,647,302	197.9	14.0	4.0	121.0	0.0	41.0	17.9
Sutter	2,902,157	1,915,424	986,733	30.0	3.0	2.0	17.0	0.0	5.0	3.0
Tehama	1,696,035	1,119,383	576,652	23.0	1.0	1.0	13.0	0.0	7.0	1.0
Trinity	685,521	452,444	233,077	5.0	1.0	1.0	3.0	0.0	0.0	0.0
Tulare	15,807,405	10,432,887	5,374,518	192.4	9.3	3.0	125.0	3.1	30.0	22.0
Tuolumne	2,076,677	1,370,607	706,070	23.5	1.6	0.6	16.0	0.0	4.0	1.3
Ventura	20,604,090	13,598,699	7,005,391	189.2	10.9	4.0	103.0	0.0	17.9	53.4
Yolo	5,845,016	3,857,711	1,987,305	65.0	3.0	2.0	33.0	2.0	14.0	11.0
Yuba	3,844,059	2,537,079	1,306,980	42.0	2.0	1.3	22.0	0.0	13.0	3.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, DCSS began a new initiative to focus on assisting the lowest performing LCSAs to improve performance. Of California's 52 LCSAs, DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on arrears collections. The eleven LCSAs include: Imperial; Kern; Lake; Los Angeles; Riverside; Sacramento; San Bernardino; San Diego; Santa Clara; Yolo; and Yuba.

These LCSAs represent the greatest potential for performance improvement and also cumulatively represent 61 percent of the total statewide caseload. Five of the six very large LCSAs are in this group. Therefore, significant improvement by these LCSAs greatly improves California's statewide performance in two key federal measures. The chart on page 76 illustrates the successful impact of the Key County Initiative on improving current child support collections in the eleven counties identified for participation.

Seven LCSAs successfully completed this performance improvement effort by the end of FFY 2008:

- ❖ **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
 - case closure
 - an office-wide reorganization
 - Full Collections training
 - several projects to improve the effectiveness of income withholding orders in obtaining collections or closing cases where appropriate

- ❖ **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
 - block case reviews
 - case closure
 - working specific task lists to improve performance

Lake was the **most improved** small-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Santa Clara** – Current Support was the focus of Santa Clara's PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:
 - order modification and practices for setting reasonable orders
 - case closure

- Just Ask
- reorganization to reduce supervisors' span of control and allow caseworker teams to focus on targeted performance measures
- training in collections
- learning best practices from other LCSAs

Santa Clara was the **most improved** large-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo's performance improvement efforts. Yolo achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo's performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the **most improved** medium-sized LCSA on the Current Support measure in FFY 2006.

- ❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego's performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego's performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in late November 2007.

The LCSA:

- provided Full Collections training for all staff
- worked on duplicate case transfers and case closure
- increased its use of the Compromise of Arrears Program
- initiated a cell phone pilot project
- tried a contract collections service with the use of one-time performance improvement funding
- expanded paternity outreach
- focused on identifying cases with new residence or employer information to restart the order establishment process

San Diego was the **most improved** very large-sized LCSA on the Current Support measure in FFY 2006. It also received the **Top Performer Award** for very large-sized LCSAs in FFY 2008.

- ❖ **San Bernardino** – Current Support was the focus of San Bernardino's PIAP. The LCSA achieved and maintained a performance level of 50 percent or better beginning in October 2007. San Bernardino completed the Key County Initiative in May 2008.

The LCSA's strategies included:

- a new Director
- reorganization

- court process reengineering
- a “Collect, Correct, or Close” campaign where cases were reviewed for the next appropriate action
- early intervention where there are employers but no wage assignments
- targeting high impact cases
- case closure
- Duplicate Case Transfers
- a support order guideline matrix
- workflow realignment and improvement of business processes
- Full Collections training
- training on paternity declarations for county eligibility workers
- prison outreach program
- an incarcerated obligor local program

❖ **Riverside** – Current Support was the focus of Riverside’s PIAP. Riverside achieved and maintained a performance level of 50 percent or better beginning in February 2008. The LCSA successfully completed the Key County Initiative in September 2008.

The LCSA’s PIAP strategies included various efforts to increase collections, such as:

- streamlining, enhancing, and coordinating the quarterly delinquency monitoring
- block review of cases
- review and adjustment/Minimum Basic Standard of Adequate Care (MBSAC) adjustment projects
- more concentrated and focused review of cases potentially eligible for closure
- reducing the default order establishment rate by using a phone tree automated predictive dialing software to make weekly calls to parents who had had a Summons and Complaint for support order establishment filed in their case
- offering stipulation services and personal contact with obligors
- business process improvement analysis efforts
- staff collections skill training

The LCSA was the **most improved** very large-sized LCSA in FFY 2007 on the Current Support measure.

Four LCSAs continue to be the focus of the Key County Initiative:

- ❖ **Sacramento** – The LCSA’s key PIAP strategies have included :
- Sacramento Non and Partial/Stop Pay Review (SNAPS) where cases in the Court Order Enforcement division are categorized based on payment status, including: (1) no current support payments during the last sixty days, (2) no current support payment ever, or (3) partial current support payments received.

Caseworkers are provided a focused checklist which outlines the required steps to deal with cases falling within each of these categories.

- Based upon the success of the pilot Post Hearing Interview Program the LCSA is expanding this program, which targets Noncustodial parents (NCPs) who have just completed their court hearing.
 - “Stipulation Thursdays” where efforts were expanded to reach out to the community and work with parents to establish accurate child support orders.
- ❖ **Yuba** – Yuba’s PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They have also:

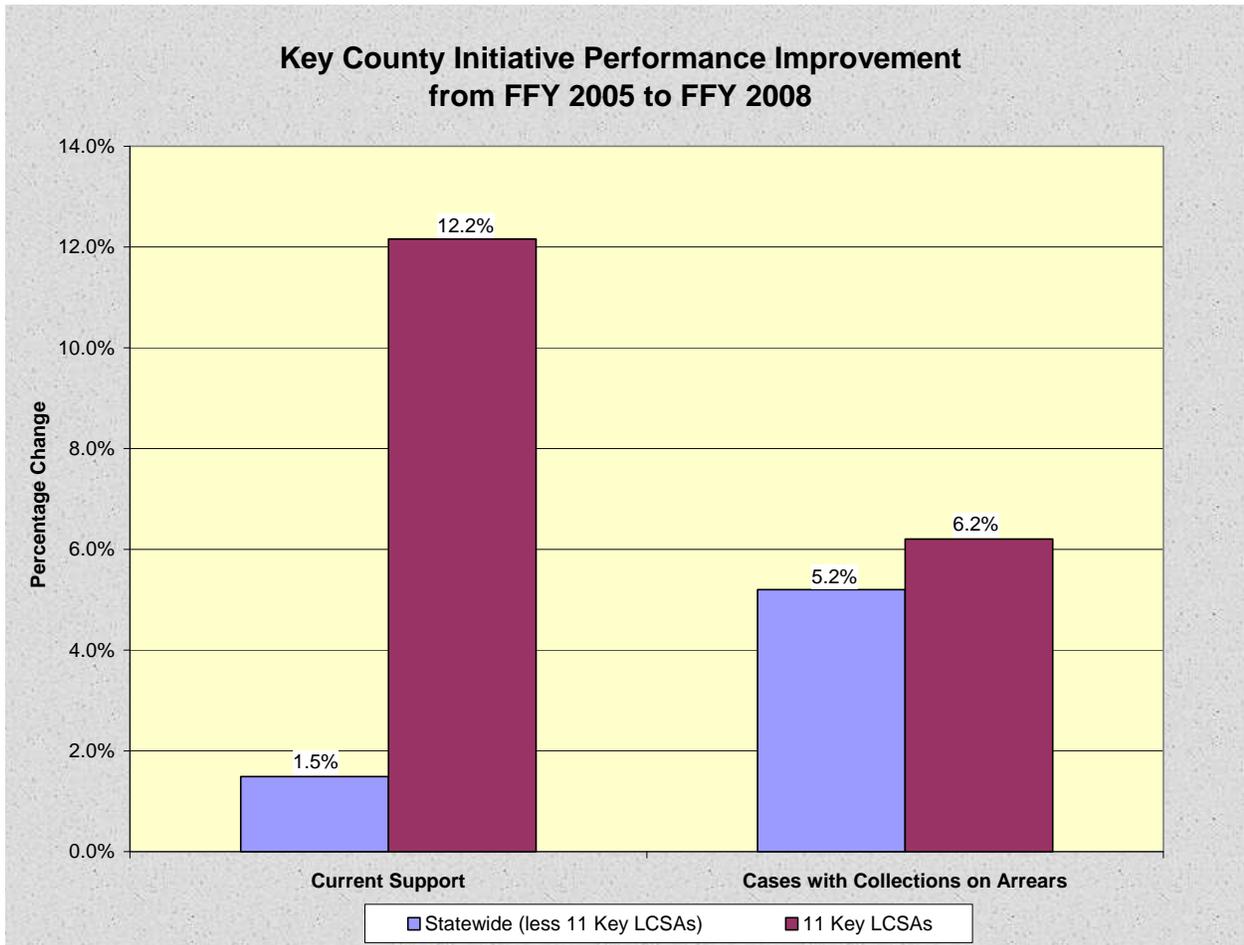
- concentrated on case closure
- reviewed the establishment processes of other small high-performing LCSAs
- improved their rate of successful service of process
- followed up on delinquent accounts by contacting the non-custodial parents and employers and taking the next appropriate action to support continued payments.

Yuba was the **most improved** small-sized LCSA in FFY 2006, on the Current Support measure.

- ❖ **Imperial** – The LCSA’s key PIAP strategies have included:
- a focus on review and adjustments
 - case closure
 - a major reorganization
 - improving recruitment and retention through salary parity with the county’s human services staff
 - Just Ask
 - the development of a staff training program
- ❖ **Los Angeles** – The LCSA’s key PIAP strategies have included:
- a new Director
 - reassignment of key managers
 - management and supervisor focus on performance
 - sharing best practices among its many divisions
 - sharing daily, weekly, monthly performance statistics widely within the department
 - improving information on NCPs’ income early during the co-locate process in order to be able to base orders on actual income rather than presumed income
 - increasing monies in the Just Ask program
 - looking for ways to close cases, as appropriate
 - review and adjustments
 - completion of Full Collections training
 - project assistance to prisoners with child support
 - increased criminal prosecution

- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks
- participation in the cell phone pilot project
- targeted arrears campaign
- focus on top ten highest total monthly support order
- reducing customer wait time in office
- focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed

Los Angeles was the **most improved** LCSA on the Current Support measure for very-large sized LCSAs in FFY 2008.



IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the

responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

**APPENDIX A
LCSA CASELOAD GROUPINGS
FEDERAL FISCAL YEAR 2008**

		Cases	Percent of Statewide Caseload
	STATEWIDE	1,628,235	
Very Large (6)	Los Angeles	445,708	27.4
	San Bernardino	127,047	7.8
	San Diego	93,667	5.8
	Orange	101,667	6.2
	Riverside	89,254	5.5
	Sacramento	81,593	5.0
	Total	938,936	57.7
Large (10)	Fresno	68,224	4.2
	Santa Clara	50,942	3.1
	Kern	54,220	3.3
	Alameda	37,540	2.3
	Contra Costa	35,905	2.2
	San Joaquin	32,684	2.0
	Tulare	34,960	2.1
	Stanislaus	33,114	2.0
	Ventura	26,127	1.6
	San Francisco	19,289	1.2
	Total	393,005	24.1
Medium (13)	Solano	23,430	1.4
	Monterey	19,425	1.2
	Sonoma	18,090	1.1
	Merced	22,055	1.4
	Shasta	14,996	0.9
	Butte	15,181	0.9
	Santa Barbara	19,112	1.2
	San Mateo	13,917	0.9
	Santa Cruz/San Benito	12,326	0.8
	Imperial	12,858	0.8
	Yolo	9,911	0.6
	Kings	10,998	0.7
	Placer	9,919	0.6
Total	202,218	12.4	
Small (12)	Humboldt	8,420	0.5
	Madera	6,923	0.4
	Yuba	5,774	0.4
	El Dorado	7,397	0.5
	San Luis Obispo	6,046	0.4
	Sutter	6,631	0.4
	Mendocino	5,990	0.4
	Lake	3,944	0.2
	Napa	5,207	0.3
	Tehama	4,862	0.3
	Siskiyou/Modoc	4,467	0.3
	Sierra/Nevada	4,086	0.3
Total	69,747	4.3	
Very Small (11)	Amador/Alpine/Calaveras	4,085	0.3
	Marin	3,264	0.2
	Tuolumne	3,414	0.2
	Del Norte	2,976	0.2
	Lassen	2,257	0.1
	Inyo/Mono	1,803	0.1
	Glenn	2,329	0.1
	Plumas	1,224	0.1
	Trinity	1,128	0.1
	Mariposa	857	0.1
	Colusa	992	0.1
Total	24,329	1.5	
Regionalized LCSAs (11)	Alpine	106	0.0
	Amador	1,689	0.1
	Calaveras	2,290	0.1
	Inyo	1,425	0.1
	Modoc	708	0.0
	Mono	378	0.0
	Nevada	3,914	0.2
	San Benito	3,042	0.2
	Santa Cruz	9,284	0.6
	Sierra	172	0.0
	Siskiyou	3,759	0.2

SOURCE: CS 157 Line 1