

# **CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**



**ANNUAL REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**FEDERAL FISCAL YEAR 2009**

**PREPARED BY THE DATA PERFORMANCE ANALYSIS BRANCH**

**ISSUED JUNE 2010**

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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) Sections 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2009, which ended on September 30, 2009. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

The federal measures, described in FC Section 17600(b), capture:

- ✓ rates of paternity establishment
- ✓ child support order establishments
- ✓ collection rates on current support
- ✓ cases with arrears, and
- ✓ cost effectiveness (collections compared to program cost)

The state measures, described in FC Section 17600(c)(1)-(5)(D), consist of:

- ✓ percent of cases with collections of current support
- ✓ average amount collected per case with a collection
- ✓ percent of cases with a support order established during the report period
- ✓ total cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ total direct program administrative costs (see Section II, Program Administration)
- ✓ total indirect program administrative costs (see Section II, Program Administration)
- ✓ percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ percent of cases with support orders established with medical support ordered and provided
- ✓ comparison of received complaints to cases (customer service)

Section I, Child Support Performance, addresses the federal and state performance measures with the exception of the direct and indirect cost measures that are found in Section II.

For Federal Fiscal Year (FFY) 2009, California met the minimum threshold on all of the five federal performance measures. California improved in four of the five measures including Cost Effectiveness which, due to a reporting error, did not meet the minimum threshold in FFY 2008. The Percent of Cases with a Child Support Order decreased slightly by 1.7 percent from FFY 2008 to 2009.

California's performance for Current Collections and Arrears continue to show a steady improvement each year since 2005.

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2005 through FFY 2009 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2005 through FFY 2009.

In accordance with the requirements of FC Section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven local child support agencies participating in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

## I. CHILD SUPPORT PERFORMANCE

### Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and (g) for an annual report of data compiled on California's Child Support Program.

### Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

#### Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with an Arrears Collection
- Cost Effectiveness

#### State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with a Collection of Current Support
- Average Amount Collected Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Service of Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

These performance measures are a means to effectively and continuously monitor, evaluate and improve program performance of the child support program.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (SPMs), including total cost, direct cost, indirect cost and FTE data in Section II were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

### **Performance on Federal and State Measures**

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2009.

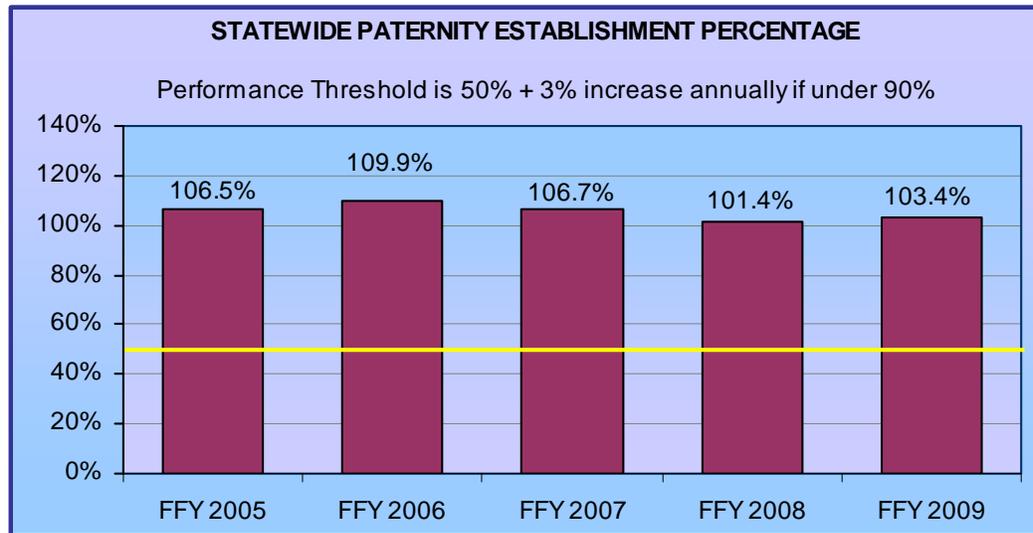
California has exceeded the minimum performance threshold for all five federal measures (discussed on pages 6 through 30) for FFY 2009. All five federal measures exceeded the minimum threshold in previous years from 2005. In FFY 2008, the actual statewide total for Cost Effectiveness was \$2.04, but due to a reporting error, it was reported as \$1.96, slightly below the minimum threshold of \$2.00.

The state measures (discussed on pages 31 through 57) for FFY 2009 reflect improvement in two of the measures, Average Amount Distributed per Case with a Collection (SPM 3) and Percent of Cases with Support Orders Established with Medical Support Ordered and Provided (SPM 5B). It is important to note that a significant change to the calculation of "Percent of Cases with Medical Support Ordered" beginning in FFY 2006 makes comparison to prior years impractical. This change was precipitated by new federal data reporting requirements in the Office of Child Support Enforcement (OCSE) 157 report, making the measure consistent with that described in the Federal Strategic Plan.

**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, DCSS elected to use this measure instead of IV-D PEP, which is also included in this report on page 10.

*From FFY 2005 through FFY 2009, Statewide PEP has exceeded 100 percent.*



From FFY 2005 through FFY 2009, Statewide PEP has been extremely strong, always exceeding 100 percent. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

LCSA performance in the Statewide PEP category is exceptional. Statewide, the LCSAs averaged 103.4 percent for FFY 2009, an increase of 2.0 percent from the prior year. Reported births to unmarried parents in calendar year 2008 reached 220,199 compared to 227,733 paternities established in FFY 2009. See Tables A and A-1 on pages 7 and 8.

<sup>1</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE A**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2009**

	Births to Unwed Parents (Calendar Year 2008)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	220,199	227,733	103.4%
Alameda	7,404	6,501	87.8
Alpine	0	1	*
Amador	134	168	125.4
Butte	1,255	1,515	120.7
Calaveras	0	103	*
Colusa	109	134	122.9
Contra Costa	3,384	3,801	112.3
Del Norte	136	269	197.8
El Dorado	445	727	163.4
Fresno	8,902	9,471	106.4
Glenn	1	85	*
Humboldt	790	880	111.4
Imperial	1,464	1,887	128.9
Inyo	100	175	175.0
Kern	7,321	6,798	92.9
Kings	1,228	1,272	103.6
Lake	280	347	123.9
Lassen	128	180	140.6
Los Angeles	70,101	64,631	92.2
Madera	1,162	1,155	99.4
Marin	504	600	119.0
Mariposa	0	29	*
Mendocino	555	657	118.4
Merced	1,776	2,537	142.8
Modoc	1	46	4,600.0
Mono	44	52	118.2
Monterey	3,344	3,467	103.7
Napa	477	603	126.4
Nevada	397	408	102.8
Orange	14,718	16,746	113.8
Placer	851	1,584	186.1
Plumas	33	53	160.6
Riverside	12,758	13,696	107.4
Sacramento	8,700	8,719	100.2
San Benito	246	280	113.8
San Bernardino	13,313	16,473	123.7
San Diego	15,536	14,911	96.0
San Francisco	3,102	2,738	88.3
San Joaquin	5,017	6,273	125.0
San Luis Obispo	857	918	107.1
San Mateo	1,033	1,542	149.3
Santa Barbara	2,594	3,080	118.7
Santa Clara	8,682	8,060	92.8
Santa Cruz	1,508	1,595	105.8
Shasta	955	1,087	113.8
Sierra	0	7	*
Siskiyou	187	281	150.3
Solano	2,202	2,568	116.6
Sonoma	2,213	2,397	108.3
Stanislaus	4,209	4,779	113.5
Sutter	903	1,038	115.0
Tehama	332	432	130.1
Trinity	0	24	*
Tulare	3,719	4,260	114.5
Tuolumne	216	295	136.6
Ventura	4,186	4,377	104.6
Yolo	686	1,008	146.9
Yuba	1	206	*
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	134	272	*
Inyo/Mono	144	227	157.6
Santa Cruz/San Benito	1,754	1,875	106.9
Sierra/Nevada	397	415	*
Siskiyou/Modoc	188	327	173.9

SOURCE: OCSE 157 Line 10 (Voluntary Paternity Acknowledgements (POP Declarations)), Line 16 (Paternities in the IV-D Program Established Judicially) and Office of Vital Records (OVR)

\* No activity reported by the OVR for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

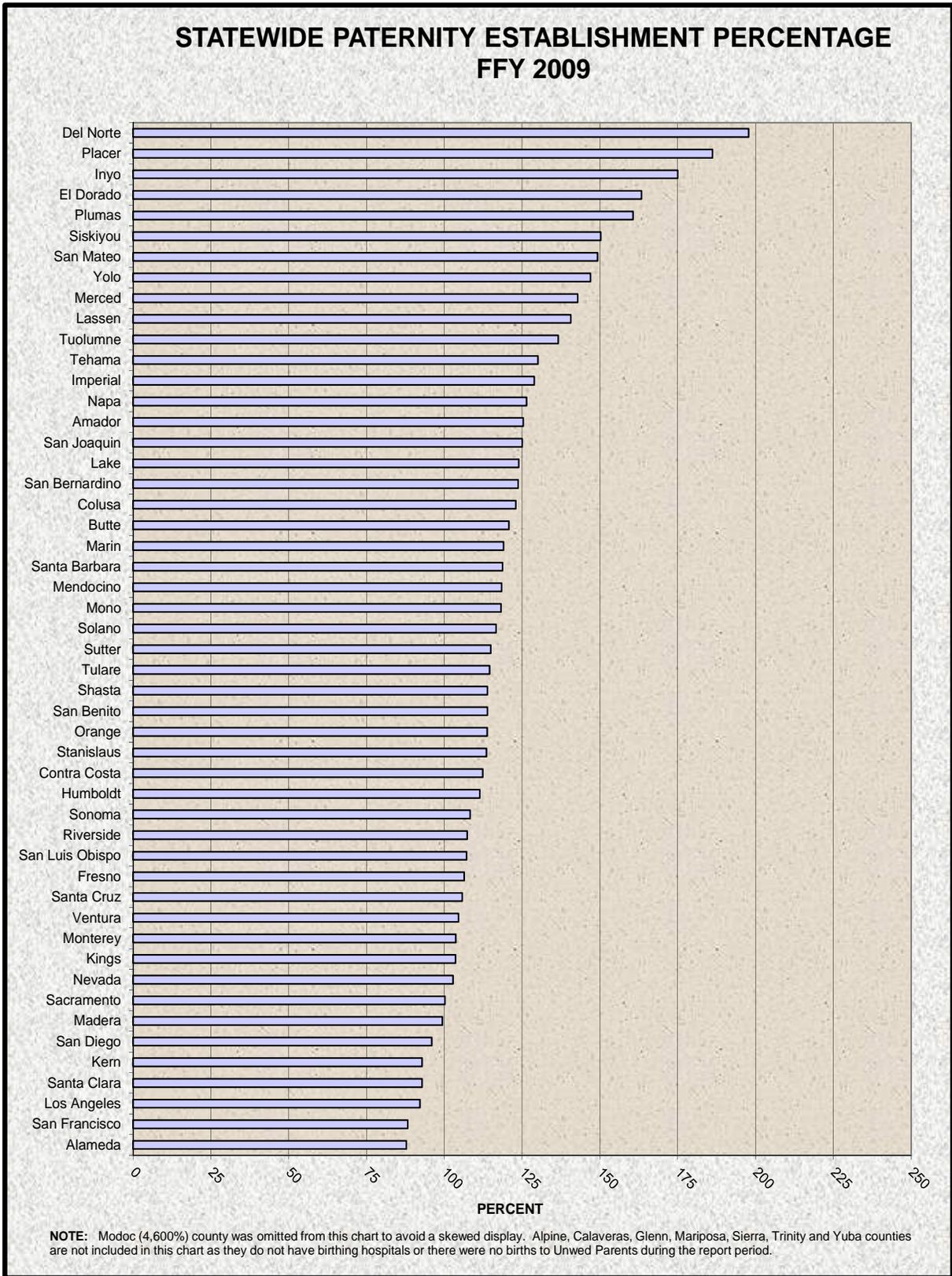
DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE A-1  
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	106.5%	109.9%	106.7%	101.4%	103.4%	2.0%	-2.9%
Alameda	96.5	96.2	94.2	94.6	87.8	-7.2	-9.0
Alpine	*	*	*	*	*	*	*
Amador	167.8	159.3	166.0	107.7	125.4	16.4	-25.3
Butte	101.4	108.0	105.2	114.8	120.7	5.2	19.1
Calaveras	403.8	941.7	492.9	*	*	*	*
Colusa	128.6	126.1	126.7	119.3	122.9	3.1	-4.4
Contra Costa	118.2	130.4	122.4	126.6	112.3	-11.3	-5.0
Del Norte	222.5	155.8	138.9	131.8	197.8	50.1	-11.1
El Dorado	135.2	142.0	118.8	163.8	163.4	-0.2	20.9
Fresno	103.4	115.9	112.1	105.7	106.4	0.7	2.9
Glenn	*	*	*	9,000.0	*	*	*
Humboldt	112.8	128.6	113.3	118.5	111.4	-6.0	-1.2
Imperial	99.7	97.1	107.6	95.9	128.9	34.4	29.2
Inyo	125.0	109.2	100.9	139.2	175.0	25.7	40.0
Kern	104.9	104.9	119.1	99.9	92.9	-7.0	-11.5
Kings	120.1	133.6	112.1	103.9	103.6	-0.3	-13.8
Lake	148.4	130.1	131.2	115.8	123.9	7.0	-16.5
Lassen	277.1	173.0	128.6	190.1	140.6	-26.0	-49.3
Los Angeles	106.9	106.6	101.4	98.8	92.2	-6.7	-13.8
Madera	90.1	111.8	104.2	87.9	99.4	13.1	10.4
Marin	97.1	201.1	165.8	105.5	119.0	12.8	22.6
Mariposa	*	*	*	*	*	*	*
Mendocino	109.1	119.5	134.5	123.3	118.4	-4.0	8.6
Merced	135.5	168.6	154.9	129.2	142.8	10.6	5.5
Modoc	1,750.0	*	*	2,900.0	4,600.0	58.6	162.9
Mono	700.0	215.8	95.6	131.0	118.2	-9.8	-83.1
Monterey	103.5	113.1	112.3	107.9	103.7	-3.9	0.2
Napa	111.3	121.4	108.4	126.7	126.4	-0.2	13.5
Nevada	94.8	113.4	115.4	125.7	102.8	-18.2	8.5
Orange	103.8	110.6	102.4	98.4	113.8	15.6	9.6
Placer	112.0	121.0	100.4	98.8	186.1	88.4	66.1
Plumas	454.5	331.6	400.0	170.7	160.6	-5.9	-64.7
Riverside	103.3	106.0	115.4	96.3	107.4	11.5	3.9
Sacramento	128.4	125.1	114.1	105.0	100.2	-4.6	-21.9
San Benito	100.4	162.1	106.3	133.6	113.8	-14.8	13.4
San Bernardino	112.4	111.7	111.0	99.9	123.7	23.9	10.1
San Diego	84.9	90.4	94.5	90.1	96.0	6.5	13.1
San Francisco	89.2	104.5	92.9	92.3	88.3	-4.3	-1.0
San Joaquin	105.9	113.8	109.0	124.4	125.0	0.5	18.0
San Luis Obispo	98.0	122.6	113.9	109.3	107.1	-2.0	9.3
San Mateo	157.6	150.9	150.8	139.6	149.3	6.9	-5.3
Santa Barbara	106.5	114.8	109.3	108.2	118.7	9.7	11.5
Santa Clara	111.6	114.0	106.5	97.2	92.8	-4.5	-16.8
Santa Cruz	106.5	116.9	101.5	101.8	105.8	3.9	-0.7
Shasta	116.1	103.1	112.4	94.8	113.8	20.1	-1.9
Sierra	*	*	*	*	*	*	*
Siskiyou	129.1	119.9	119.0	104.6	150.3	43.6	16.4
Solano	107.0	107.7	112.5	101.1	116.6	15.3	9.0
Sonoma	93.1	113.8	105.2	102.6	108.3	5.6	16.4
Stanislaus	104.7	110.4	116.4	106.9	113.5	6.2	8.5
Sutter	100.4	94.8	100.0	117.9	115.0	-2.5	14.5
Tehama	157.0	126.8	128.6	137.8	130.1	-5.6	-17.1
Trinity	*	*	*	1,400.0	*	*	*
Tulare	115.9	119.6	117.6	109.9	114.5	4.3	-1.1
Tuolumne	139.1	119.0	119.0	107.4	136.6	27.2	-1.8
Ventura	106.4	106.3	95.6	103.3	104.6	1.2	-1.8
Yolo	116.5	117.0	111.3	123.7	146.9	18.7	26.1
Yuba	*	*	*	16,900.0	*	*	*
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	*	*	*	*	*	*	*
Inyo/Mono	177.3	128.3	99.3	136.7	157.6	15.3	-11.1
Santa Cruz/San Benito	105.5	123.5	102.3	107.2	106.9	-0.2	1.4
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	150.7	*	*	119.0	173.9	46.2	15.4

SOURCE: OCSE 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

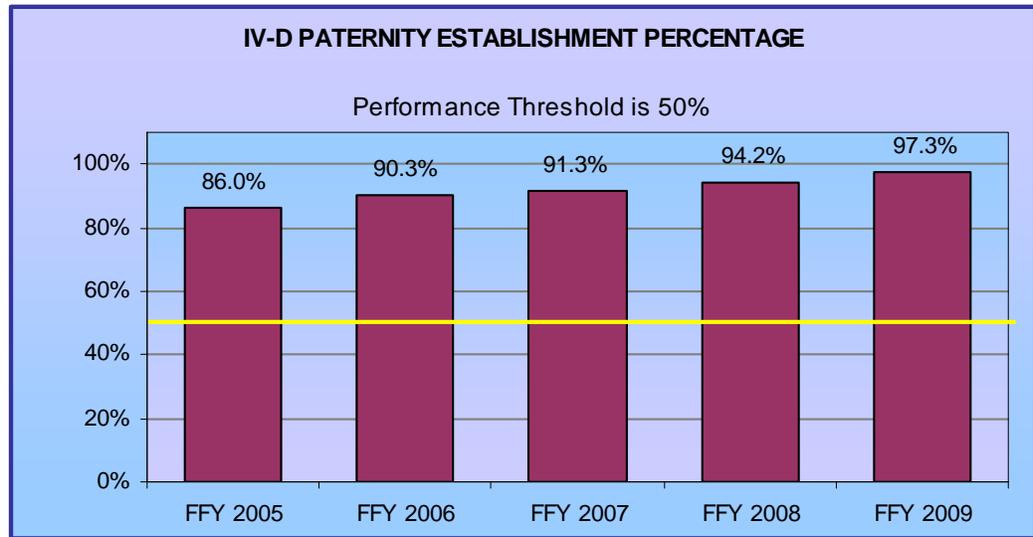
\* No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.



**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

*Overall, IV-D PEP has increased 13.1 percent statewide over the last 5 years.*



FFY 2009, IV-D PEP was 97.3 percent, an increase of 3.3 percent from FFY 2008. Overall, IV-D PEP has increased 13.1 percent statewide over the last five years, from 86.0 percent in FFY 2005. IV-D PEP has shown a steady increase each year since 2005. See Tables B and B-1 on pages 11 and 12.

<sup>2</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE B**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2009**

	Children in IV-D Cases Open at End of the Prior FFY Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2009)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,276,572	1,241,784	97.3%
Alameda	27,613	28,225	102.2
Alpine	41	41	100.0
Amador	875	958	109.5
Butte	8,734	8,383	96.0
Calaveras	1,432	1,498	104.6
Colusa	605	650	107.4
Contra Costa	27,763	28,415	102.3
Del Norte	1,713	1,854	108.2
El Dorado	4,636	4,865	104.9
Fresno	52,644	57,089	108.4
Glenn	1,595	1,765	110.7
Humboldt	5,242	5,638	107.6
Imperial	8,769	10,287	117.3
Inyo	815	895	109.8
Kern	45,134	47,944	106.2
Kings	8,367	8,687	103.8
Lake	2,439	2,617	107.3
Lassen	1,286	1,468	114.2
Los Angeles	387,936	324,383	83.6
Madera	4,525	5,843	129.1
Marin	2,007	2,438	121.5
Mariposa	397	429	108.1
Mendocino	3,815	4,410	115.6
Merced	19,048	19,769	103.8
Modoc	406	434	106.9
Mono	218	227	104.1
Monterey	15,026	15,651	104.2
Napa	3,180	3,127	98.3
Nevada	2,037	2,069	101.6
Orange	78,376	72,995	93.1
Placer	6,097	6,084	99.8
Plumas	674	749	111.1
Riverside	73,111	69,107	94.5
Sacramento	63,692	61,298	96.2
San Benito	2,136	2,176	101.9
San Bernardino	109,928	114,390	104.1
San Diego	75,469	80,888	107.2
San Francisco	12,029	12,033	100.0
San Joaquin	25,136	30,915	123.0
San Luis Obispo	3,044	3,781	124.2
San Mateo	10,162	10,399	102.3
Santa Barbara	14,449	14,238	98.5
Santa Clara	34,851	37,004	106.2
Santa Cruz	6,706	6,014	89.7
Shasta	8,808	9,145	103.8
Sierra	72	91	126.4
Siskiyou	2,244	2,302	102.6
Solano	17,484	18,308	104.7
Sonoma	11,840	11,802	99.7
Stanislaus	22,339	25,810	115.5
Sutter	4,517	4,702	104.1
Tehama	3,170	3,419	107.9
Trinity	440	452	102.7
Tulare	25,621	29,461	115.0
Tuolumne	1,977	2,095	106.0
Ventura	19,839	22,806	115.0
Yolo	6,778	6,773	99.9
Yuba	4,259	4,291	100.8
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,348	2,497	106.3
Inyo/Mono	1,033	1,122	108.6
Santa Cruz/San Benito	8,842	8,190	92.6
Sierra/Nevada	2,109	2,160	102.4
Siskiyou/Modoc	2,650	2,736	103.2

SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged). Due to adjustments made to the OCSE 157, lines 5 and 6 statewide total counts were reduced by 6,974 and 11,803 respectively. Therefore, the sum of the individual LCSA data for lines 5 and 6 will not equal the statewide total.

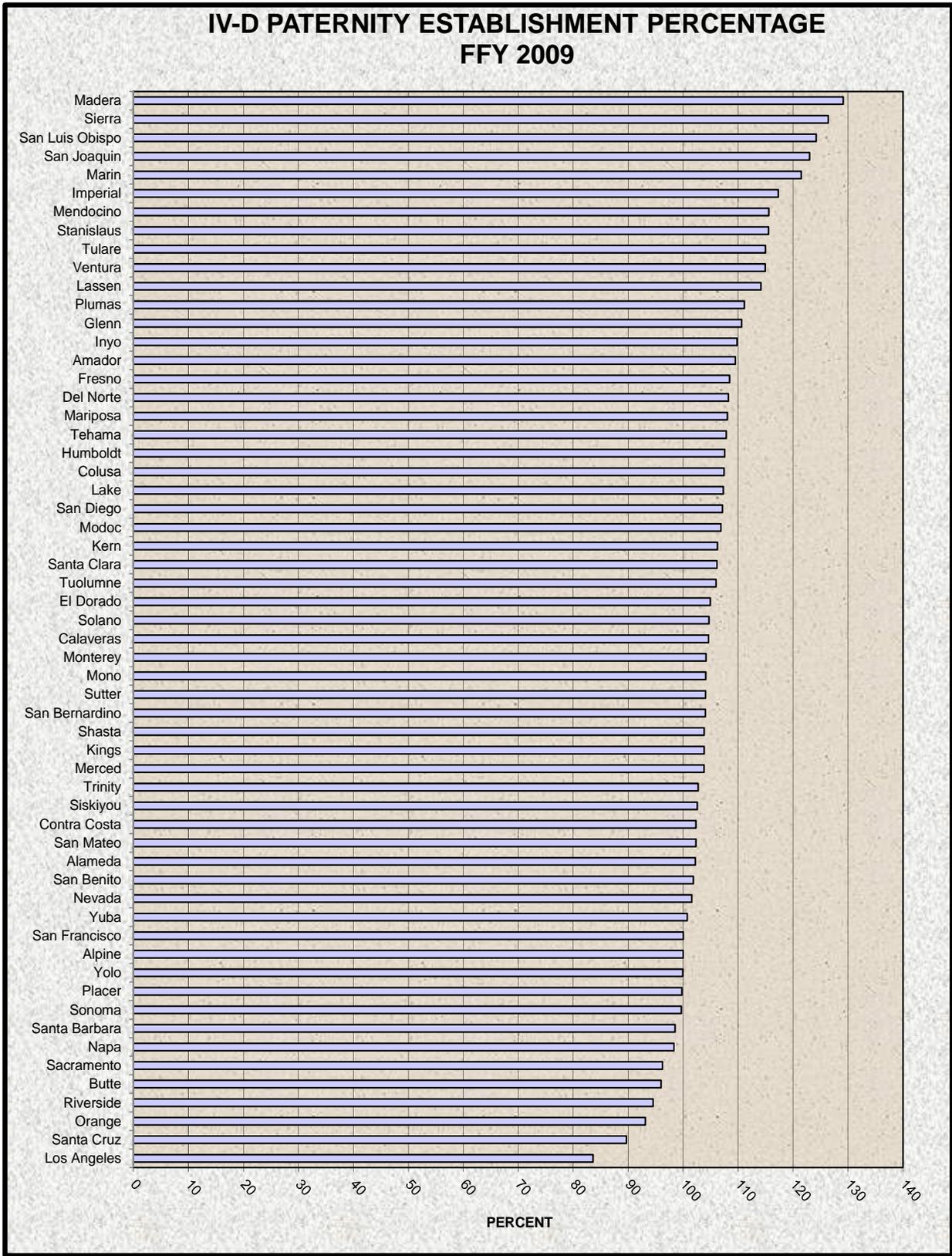
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE B-1  
IV-D PATERNITY ESTABLISHMENT PERCENTAGE  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	86.0%	90.3%	91.3%	94.2%	97.3%	3.3%	13.1%
Alameda	97.7	99.7	103.5	102.3	102.2	0.0	4.6
Alpine	102.2	106.8	113.9	119.4	100.0	-16.3	-2.2
Amador	108.1	111.2	114.3	119.8	109.5	-8.6	1.3
Butte	96.0	91.0	94.1	107.0	96.0	-10.3	-0.1
Calaveras	110.4	113.0	106.2	112.3	104.6	-6.8	-5.3
Colusa	111.9	106.0	112.1	115.1	107.4	-6.7	-4.0
Contra Costa	97.1	97.9	105.1	99.1	102.3	3.3	5.4
Del Norte	109.4	103.0	106.9	112.8	108.2	-4.1	-1.0
El Dorado	108.9	110.0	106.2	113.7	104.9	-7.7	-3.7
Fresno	94.1	98.7	103.4	105.2	108.4	3.1	15.2
Glenn	127.5	119.2	113.8	117.4	110.7	-5.8	-13.2
Humboldt	107.1	105.2	105.4	112.0	107.6	-4.0	0.5
Imperial	89.0	86.6	94.3	94.6	117.3	24.1	31.7
Inyo	106.9	105.3	112.8	126.9	109.8	-13.4	2.7
Kern	91.2	87.9	87.6	93.5	106.2	13.6	16.4
Kings	102.6	99.7	98.6	104.9	103.8	-1.1	1.1
Lake	98.6	102.9	99.7	107.1	107.3	0.2	8.8
Lassen	107.0	103.6	106.7	120.4	114.2	-5.2	6.7
Los Angeles	76.6	83.7	83.1	83.4	83.6	0.3	9.2
Madera	101.4	102.8	105.5	104.7	129.1	23.3	27.4
Marin	109.0	107.9	109.8	99.7	121.5	21.8	11.5
Mariposa	111.2	118.0	116.4	120.5	108.1	-10.3	-2.9
Mendocino	114.1	113.6	109.9	114.7	115.6	0.8	1.4
Merced	105.5	105.1	112.1	116.5	103.8	-10.9	-1.6
Modoc	115.8	115.8	117.0	126.0	106.9	-15.2	-7.7
Mono	116.0	97.9	134.3	132.2	104.1	-21.3	-10.2
Monterey	92.8	92.6	94.9	103.1	104.2	1.0	12.2
Napa	95.2	90.6	86.3	113.8	98.3	-13.6	3.3
Nevada	93.0	95.8	98.2	109.8	101.6	-7.5	9.2
Orange	89.4	91.3	92.6	98.2	93.1	-5.2	4.2
Placer	102.7	101.9	104.3	107.6	99.8	-7.2	-2.8
Plumas	123.9	115.6	135.6	118.7	111.1	-6.4	-10.3
Riverside	83.1	94.0	91.2	92.5	94.5	2.2	13.7
Sacramento	89.2	93.3	96.3	99.8	96.2	-3.6	7.8
San Benito	92.2	103.5	95.8	107.6	101.9	-5.3	10.5
San Bernardino	70.7	80.5	80.5	95.6	104.1	8.8	47.2
San Diego	84.0	83.5	87.3	90.0	107.2	19.2	27.6
San Francisco	95.7	100.4	92.9	96.5	100.0	3.6	4.5
San Joaquin	94.8	96.2	99.3	104.6	123.0	17.6	29.7
San Luis Obispo	124.0	124.4	128.7	139.7	124.2	-11.1	0.1
San Mateo	101.4	105.8	106.1	106.6	102.3	-4.0	0.9
Santa Barbara	95.4	98.7	99.3	102.4	98.5	-3.8	3.2
Santa Clara	91.6	96.0	95.4	101.4	106.2	4.7	15.9
Santa Cruz	96.3	93.9	94.1	98.7	89.7	-9.1	-6.9
Shasta	96.3	97.0	96.8	99.5	103.8	4.4	7.8
Sierra	122.4	109.3	137.7	111.4	126.4	13.4	3.2
Siskiyou	123.4	103.5	103.2	104.4	102.6	-1.7	-16.9
Solano	104.2	103.0	102.3	109.0	104.7	-3.9	0.5
Sonoma	98.7	94.1	107.6	112.7	99.7	-11.5	1.0
Stanislaus	104.2	102.0	106.0	109.8	115.5	5.2	10.9
Sutter	93.7	93.2	108.4	111.5	104.1	-6.6	11.1
Tehama	105.1	108.6	107.0	110.1	107.9	-2.1	2.6
Trinity	102.9	107.5	99.3	99.8	102.7	3.0	-0.2
Tulare	104.0	104.7	107.2	105.5	115.0	9.0	10.6
Tuolumne	106.7	101.3	105.7	109.1	106.0	-2.9	-0.7
Ventura	101.3	103.7	103.0	117.0	115.0	-1.8	13.5
Yolo	96.4	93.6	101.9	104.4	99.9	-4.3	3.6
Yuba	89.2	92.5	94.1	94.9	100.8	6.2	13.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	109.4	112.2	109.1	115.1	106.3	-7.6	-2.8
Inyo/Mono	108.6	103.7	117.4	128.0	108.6	-15.2	0.0
Santa Cruz/San Benito	95.2	96.3	94.5	100.9	92.6	-8.2	-2.7
Sierra/Nevada	93.7	96.1	99.3	109.9	102.4	-6.8	9.3
Siskiyou/Modoc	122.2	105.3	105.1	107.3	103.2	-3.8	-15.5

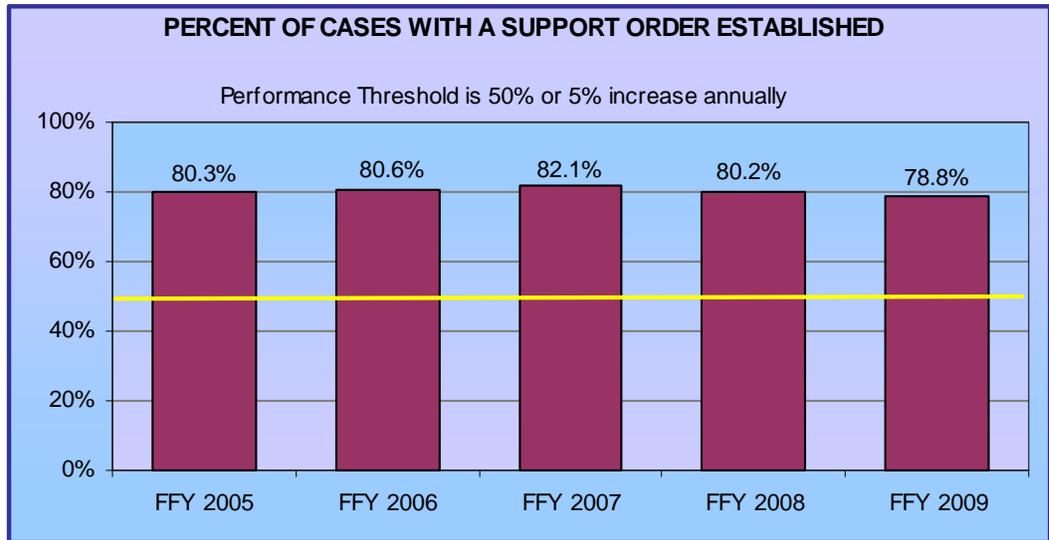
SOURCE: OCSE 157 Line 5 (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged).



**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

*In FFY 2009, LCSAs with smaller caseloads performed better than larger LCSAs in this measure.*



California’s performance measure Cases with a Support Order Established decreased slightly by 1.7 percent. From FFY 2005 through FFY 2009, statewide performance for Cases with a Support Order has declined slightly to 78.8 percent after being above 80.0 percent for the past five years.

In FFY 2009 the number of cases statewide was approximately 1.63 million. Of that, approximately 1.3 million, or 78.8 percent of the cases, had established support orders. LCSAs with smaller caseloads performed better than larger LCSAs in this measure. The Big Six LCSAs in California with the largest caseloads, as a group, performed at 74.2 percent, while the 11 smallest LCSAs (consisting of 14 counties) resulted in performance of 90.1 percent. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

<sup>3</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE C**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**  
**FEDERAL FISCAL YEAR 2009**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,628,236	1,283,393	78.8%
Alameda	39,014	34,612	88.7
Alpine	94	89	94.7
Amador	1,682	1,568	93.2
Butte	14,224	12,207	85.8
Calaveras	2,272	2,064	90.8
Colusa	976	804	82.4
Contra Costa	35,519	31,695	89.2
Del Norte	2,898	2,684	92.6
El Dorado	7,289	6,693	91.8
Fresno	68,211	58,700	86.1
Glenn	2,167	1,895	87.4
Humboldt	8,082	7,540	93.3
Imperial	15,497	11,065	71.4
Inyo	1,352	1,251	92.5
Kern	59,943	44,376	74.0
Kings	11,078	9,576	86.4
Lake	3,805	3,209	84.3
Lassen	2,129	1,870	87.8
Los Angeles	415,028	294,159	70.9
Madera	7,270	6,163	84.8
Marin	3,409	3,005	88.1
Mariposa	818	763	93.3
Mendocino	5,828	5,080	87.2
Merced	21,229	17,633	83.1
Modoc	684	608	88.9
Mono	364	327	89.8
Monterey	19,841	17,056	86.0
Napa	4,927	4,361	88.5
Nevada	3,715	3,507	94.4
Orange	101,748	77,462	76.1
Placer	9,641	8,393	87.1
Plumas	1,166	1,107	94.9
Riverside	91,592	69,822	76.2
Sacramento	84,639	68,644	81.1
San Benito	3,137	2,651	84.5
San Bernardino	129,187	94,125	72.9
San Diego	105,627	84,438	79.9
San Francisco	18,515	16,172	87.3
San Joaquin	37,491	32,537	86.8
San Luis Obispo	5,832	5,466	93.7
San Mateo	13,541	11,693	86.4
Santa Barbara	18,948	15,013	79.2
Santa Clara	50,319	43,807	87.1
Santa Cruz	8,719	7,033	80.7
Shasta	15,044	13,220	87.9
Sierra	174	166	95.4
Siskiyou	3,643	3,349	91.9
Solano	24,154	20,134	83.4
Sonoma	16,987	14,845	87.4
Stanislaus	36,306	29,065	80.1
Sutter	6,435	5,313	82.6
Tehama	4,860	4,398	90.5
Trinity	1,057	935	88.5
Tulare	37,321	31,170	83.5
Tuolumne	3,457	3,107	89.9
Ventura	23,778	21,837	91.8
Yolo	9,674	8,341	86.2
Yuba	5,899	4,590	77.8
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	4,048	3,721	91.9
Inyo/Mono	1,716	1,578	92.0
Santa Cruz/San Benito	11,856	9,684	81.7
Sierra/Nevada	3,889	3,673	94.4
Siskiyou/Modoc	4,327	3,957	91.4

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

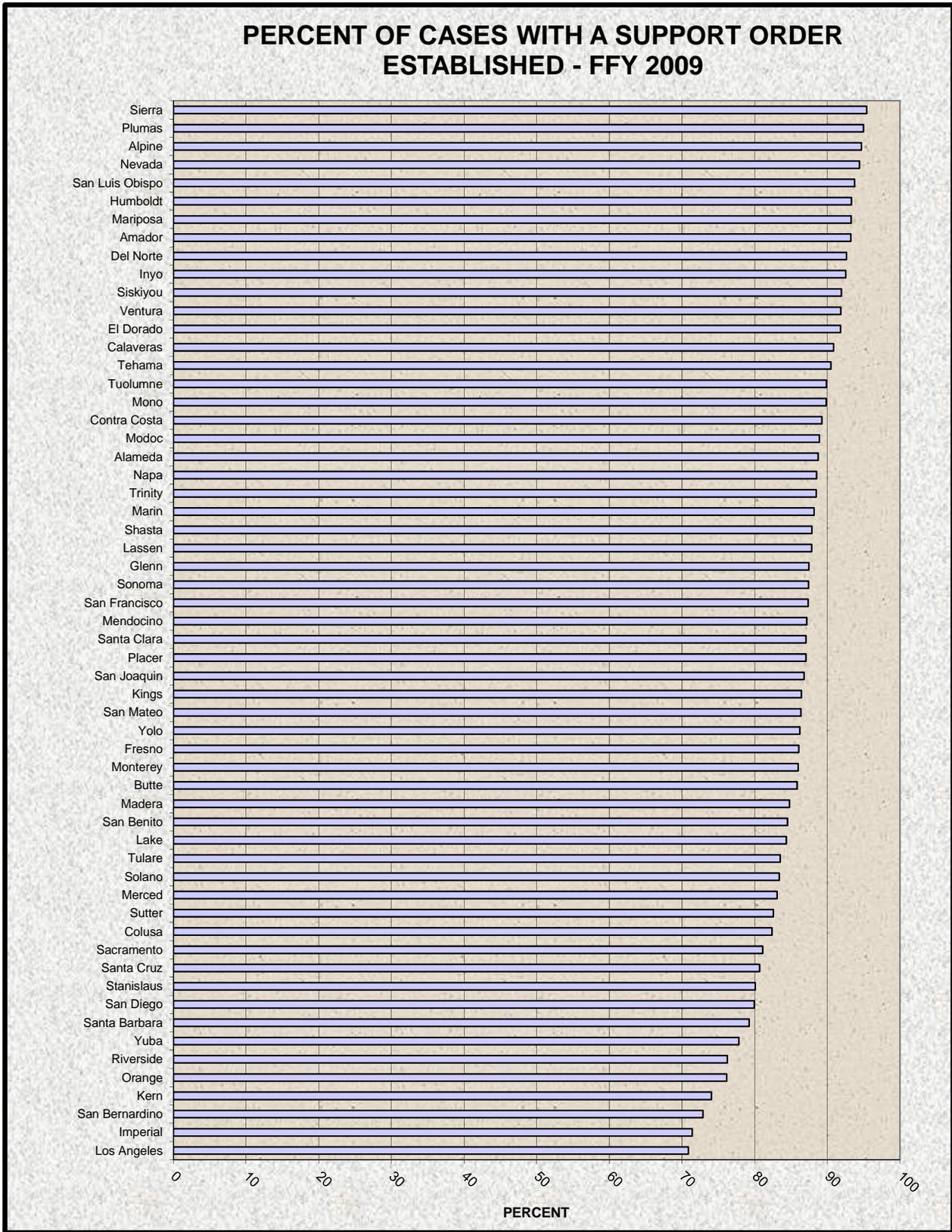
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE C-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED  
FEDERAL FISCAL YEARS 2005 - 2009**

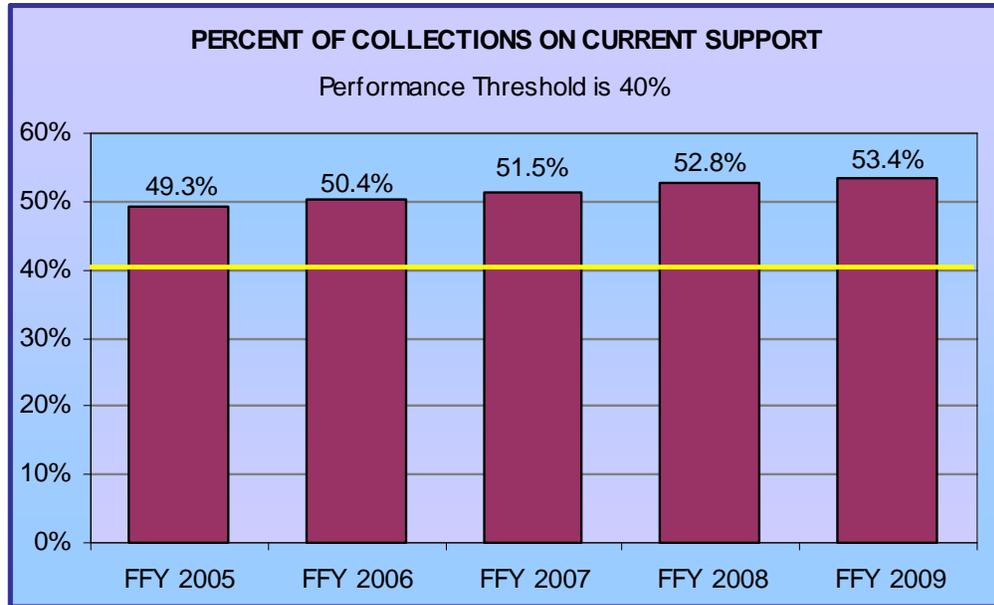
	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	80.3%	80.6%	82.1%	80.2%	78.8%	-1.7%	-1.8%
Alameda	90.2	93.0	92.8	92.9	88.7	-4.5	-1.6
Alpine	90.2	97.7	95.7	93.4	94.7	1.4	4.9
Amador	93.4	94.3	94.2	92.4	93.2	0.9	-0.2
Butte	82.5	82.8	84.8	80.9	85.8	6.0	4.0
Calaveras	90.9	91.5	90.9	88.6	90.8	2.5	0.0
Colusa	89.7	88.8	89.0	84.0	82.4	-1.9	-8.2
Contra Costa	86.7	88.2	87.3	89.3	89.2	0.0	2.9
Del Norte	91.5	93.6	94.6	91.6	92.6	1.1	1.2
El Dorado	93.5	93.1	90.8	90.9	91.8	1.0	-1.8
Fresno	82.5	84.7	85.5	84.5	86.1	1.8	4.3
Glenn	85.9	86.8	81.8	82.1	87.4	6.6	1.8
Humboldt	92.3	93.7	93.2	92.4	93.3	1.0	1.1
Imperial	81.5	80.7	81.6	79.5	71.4	-10.2	-12.4
Inyo	92.7	91.4	93.8	89.3	92.5	3.6	-0.2
Kern	82.0	76.4	83.0	80.2	74.0	-7.7	-9.7
Kings	89.0	90.3	89.3	87.9	86.4	-1.6	-2.9
Lake	84.0	82.9	86.7	86.3	84.3	-2.3	0.4
Lassen	85.9	88.8	87.9	86.3	87.8	1.8	2.2
Los Angeles	75.4	75.5	76.1	76.5	70.9	-7.3	-5.9
Madera	84.1	83.8	85.9	84.8	84.8	0.0	0.8
Marin	90.4	89.6	89.2	90.7	88.1	-2.8	-2.5
Mariposa	92.5	93.6	92.5	91.6	93.3	1.8	0.8
Mendocino	84.6	84.1	87.6	86.0	87.2	1.4	3.0
Merced	83.3	81.8	85.0	81.2	83.1	2.3	-0.3
Modoc	91.6	93.3	95.2	90.5	88.9	-1.8	-2.9
Mono	88.5	92.7	87.4	86.0	89.8	4.5	1.5
Monterey	83.1	84.8	87.6	85.6	86.0	0.4	3.4
Napa	86.6	89.8	87.1	84.7	88.5	4.5	2.2
Nevada	82.9	88.0	88.8	88.7	94.4	6.5	13.8
Orange	80.5	81.6	81.6	72.3	76.1	5.3	-5.4
Placer	88.3	89.0	86.4	81.9	87.1	6.3	-1.5
Plumas	93.5	94.3	93.3	93.1	94.9	2.0	1.6
Riverside	79.2	74.1	75.1	73.6	76.2	3.5	-3.7
Sacramento	79.7	84.2	84.4	81.4	81.1	-0.4	1.7
San Benito	86.6	89.0	88.9	83.0	84.5	1.9	-2.4
San Bernardino	67.7	68.7	76.1	70.2	72.9	3.8	7.6
San Diego	81.3	82.4	85.7	87.2	79.9	-8.3	-1.7
San Francisco	90.1	87.4	89.2	88.2	87.3	-1.0	-3.1
San Joaquin	77.6	81.3	88.7	89.6	86.8	-3.2	11.9
San Luis Obispo	94.8	95.1	94.7	93.0	93.7	0.8	-1.2
San Mateo	89.0	87.3	86.2	84.3	86.4	2.5	-3.0
Santa Barbara	82.5	82.4	82.2	77.4	79.2	2.4	-4.0
Santa Clara	83.7	84.4	87.4	85.7	87.1	1.6	4.1
Santa Cruz	84.2	88.3	84.6	77.7	80.7	3.8	-4.2
Shasta	87.5	87.4	88.4	87.7	87.9	0.2	0.5
Sierra	94.6	93.8	89.2	89.5	95.4	6.6	0.9
Siskiyou	93.4	93.6	93.0	90.6	91.9	1.5	-1.6
Solano	90.5	88.8	87.8	82.2	83.4	1.4	-7.9
Sonoma	90.0	91.3	90.4	83.2	87.4	5.0	-2.9
Stanislaus	87.2	86.8	85.7	83.9	80.1	-4.6	-8.2
Sutter	87.6	87.7	79.4	80.2	82.6	2.9	-5.8
Tehama	89.8	90.3	91.2	88.1	90.5	2.7	0.8
Trinity	85.7	85.0	86.9	83.6	88.5	5.8	3.2
Tulare	89.0	90.3	89.8	87.8	83.5	-4.9	-6.1
Tuolumne	91.2	91.1	92.9	90.2	89.9	-0.4	-1.5
Ventura	91.6	91.9	91.2	84.1	91.8	9.2	0.3
Yolo	87.0	88.8	82.8	84.4	86.2	2.2	-0.9
Yuba	77.0	79.6	80.9	78.2	77.8	-0.6	1.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	92.0	92.9	92.4	90.3	91.9	1.8	0.0
Inyo/Mono	91.7	91.7	92.4	88.6	92.0	3.8	0.2
Santa Cruz/San Benito	84.8	88.5	85.7	79.0	81.7	3.4	-3.6
Sierra/Nevada	83.4	88.3	88.8	88.7	94.4	6.5	13.2
Siskiyou/Modoc	93.1	93.6	93.3	90.6	91.4	0.9	-1.8

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

This Federal Performance Measure determines the amount of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



*From FFY 2005 through 2009, the statewide distributed collections have increased 8.4 percent.*

*During FFY 2009, California collected and distributed \$1.39 billion of the \$2.59 billion in current support owed.*

Collections on Current Support have been increasing each year from FFY 2005 to FFY 2009 with an overall statewide increase of 8.4 percent during the five year period. In FFY 2009, California collected and distributed 53.4 percent of the current support owed, a 1.1 percent increase from the prior year. California collected and distributed \$1.39 billion of the \$2.59 billion in current support owed during FFY 2009.

The Big Six LCSAs represents over half of all collections distributed and all six LCSAs performed below the statewide performance level of 53.4 percent. However, the LCSAs in the small and very small categories (23 LCSAs) all fell above the statewide performance level or above the 53.4 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

<sup>4</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

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**TABLE D**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2009**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,592,924,048	\$1,385,307,625	53.4%
Alameda	80,868,331	49,318,074	61.0
Alpine	124,060	77,884	62.8
Amador	2,927,290	1,808,473	61.8
Butte	16,171,085	8,592,711	53.1
Calaveras	3,482,648	2,043,489	58.7
Colusa	1,827,634	1,074,569	58.8
Contra Costa	69,121,781	38,105,896	55.1
Del Norte	3,220,551	1,813,018	56.3
El Dorado	12,912,866	7,365,427	57.0
Fresno	85,285,869	46,574,860	54.6
Glenn	2,916,188	1,567,016	53.7
Humboldt	10,788,959	6,767,162	62.7
Imperial	24,954,654	12,446,538	49.9
Inyo	2,195,452	1,328,490	60.5
Kern	73,742,337	38,847,999	52.7
Kings	15,425,789	9,540,957	61.9
Lake	4,806,568	2,721,752	56.6
Lassen	3,370,661	2,038,765	60.5
Los Angeles	555,274,683	282,207,977	50.8
Madera	10,516,570	6,098,432	58.0
Marin	11,628,944	7,220,583	62.1
Mariposa	1,523,727	983,568	64.6
Mendocino	7,218,064	3,865,022	53.5
Merced	33,788,586	17,694,537	52.4
Modoc	846,092	514,875	60.9
Mono	927,526	609,132	65.7
Monterey	43,978,832	23,279,846	52.9
Napa	10,867,387	6,221,509	57.2
Nevada	6,633,514	3,765,607	56.8
Orange	225,971,713	119,697,586	53.0
Placer	20,463,979	11,868,189	58.0
Plumas	1,879,469	1,184,524	63.0
Riverside	148,347,797	76,008,328	51.2
Sacramento	121,072,363	63,684,393	52.6
San Benito	5,136,179	2,477,409	48.2
San Bernardino	185,330,182	93,639,752	50.5
San Diego	210,753,996	106,619,126	50.6
San Francisco	27,492,852	18,214,645	66.3
San Joaquin	62,071,475	33,696,263	54.3
San Luis Obispo	15,419,616	10,478,051	68.0
San Mateo	31,540,974	18,864,627	59.8
Santa Barbara	31,211,310	17,035,097	54.6
Santa Clara	102,171,871	53,972,225	52.8
Santa Cruz	16,852,722	8,982,025	53.3
Shasta	20,262,100	11,627,936	57.4
Sierra	283,413	142,262	50.2
Siskiyou	4,686,344	2,914,292	62.2
Solano	41,108,258	23,133,849	56.3
Sonoma	31,336,728	19,013,038	60.7
Stanislaus	51,308,663	28,063,964	54.7
Sutter	8,871,873	5,167,072	58.2
Tehama	6,630,860	3,577,010	53.9
Trinity	1,398,583	783,226	56.0
Tulare	39,554,800	22,236,006	56.2
Tuolumne	5,717,688	3,791,905	66.3
Ventura	57,686,195	32,413,202	56.2
Yolo	14,164,170	7,829,418	55.3
Yuba	6,851,228	3,698,039	54.0
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	6,533,998	3,929,846	60.1
Inyo/Mono	3,122,978	1,937,622	62.0
Santa Cruz/San Benito	21,988,901	11,459,434	52.1
Sierra/Nevada	6,916,927	3,907,869	56.5
Siskiyou/Modoc	5,532,436	3,429,167	62.0

SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

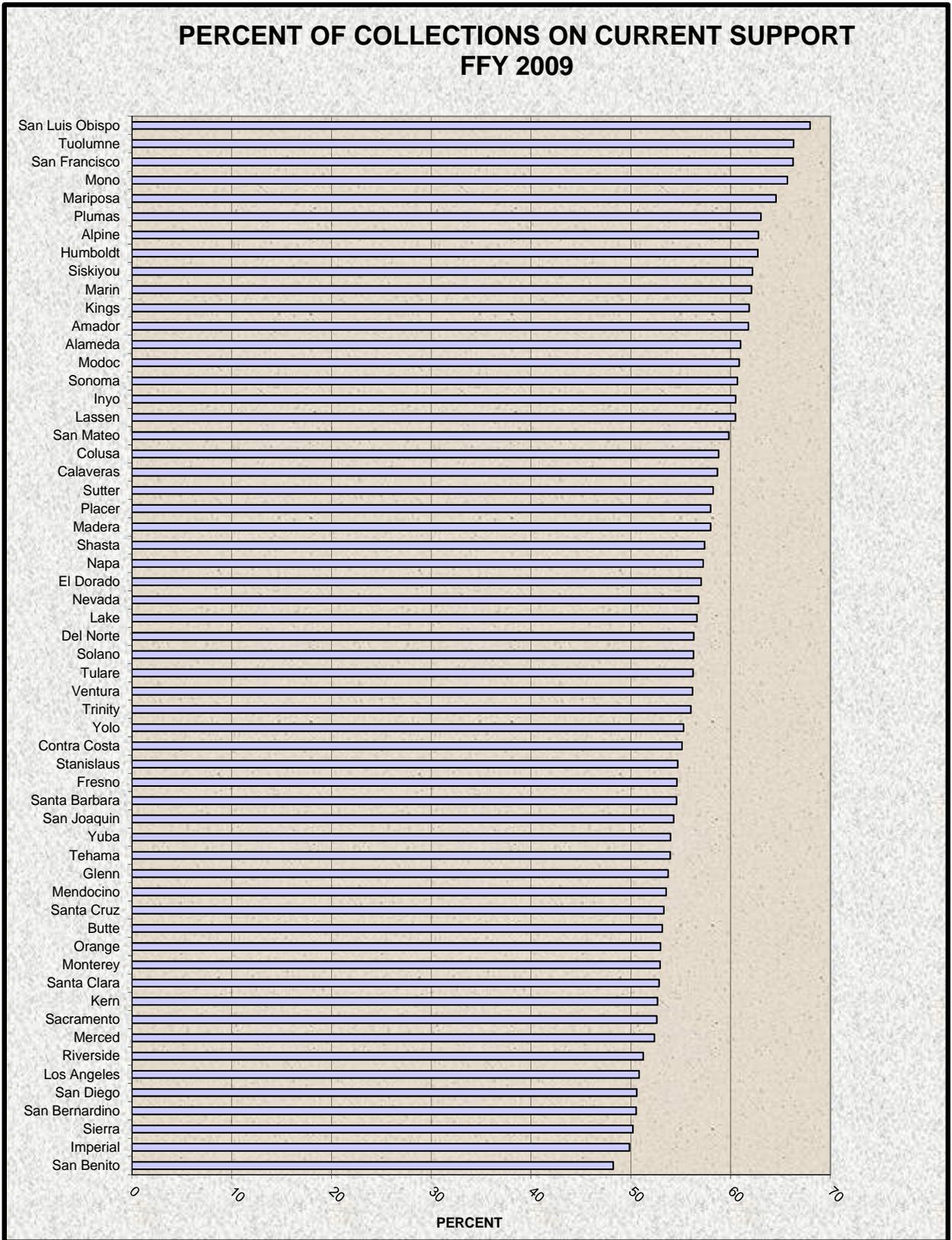
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE D-1  
PERCENT OF COLLECTIONS ON CURRENT SUPPORT  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	49.3%	50.4%	51.5%	52.8%	53.4%	1.1%	8.4%
Alameda	60.7	61.5	62.2	62.6	61.0	-2.6	0.5
Alpine	54.6	67.6	69.7	68.2	62.8	-7.9	14.9
Amador	65.5	64.3	63.2	62.0	61.8	-0.4	-5.6
Butte	50.5	51.4	52.8	51.2	53.1	3.8	5.2
Calaveras	55.0	56.4	57.3	58.0	58.7	1.2	6.7
Colusa	63.8	61.9	61.8	60.5	58.8	-2.9	-7.9
Contra Costa	52.6	53.6	54.4	54.7	55.1	0.8	4.7
Del Norte	58.8	57.1	60.4	60.0	56.3	-6.2	-4.2
El Dorado	58.8	57.0	54.6	56.6	57.0	0.8	-3.1
Fresno	51.4	51.2	52.5	52.8	54.6	3.5	6.2
Glenn	53.6	53.3	53.3	54.0	53.7	-0.5	0.3
Humboldt	65.9	64.9	64.0	62.0	62.7	1.2	-4.8
Imperial	46.0	45.8	47.0	49.0	49.9	1.7	8.5
Inyo	59.6	61.1	60.2	60.8	60.5	-0.5	1.5
Kern	49.4	49.0	50.2	51.8	52.7	1.7	6.6
Kings	59.8	60.3	60.5	60.6	61.9	2.1	3.4
Lake	46.5	47.7	52.0	56.2	56.6	0.8	21.8
Lassen	55.4	54.1	59.6	58.2	60.5	3.9	9.2
Los Angeles	42.9	45.4	45.7	48.3	50.8	5.1	18.3
Madera	52.2	53.1	56.0	58.4	58.0	-0.7	11.1
Marin	67.9	67.7	67.6	68.5	62.1	-9.3	-8.5
Mariposa	65.0	64.8	65.2	67.5	64.6	-4.4	-0.7
Mendocino	51.1	50.4	54.0	56.1	53.5	-4.5	4.9
Merced	55.5	53.7	53.3	52.2	52.4	0.2	-5.6
Modoc	57.8	58.4	61.5	60.9	60.9	-0.1	5.2
Mono	69.9	62.3	68.0	68.5	65.7	-4.2	-6.0
Monterey	54.6	54.9	55.1	53.7	52.9	-1.3	-3.1
Napa	59.9	58.0	58.2	56.6	57.2	1.1	-4.5
Nevada	57.9	58.3	56.2	56.9	56.8	-0.3	-1.9
Orange	53.5	53.9	54.8	54.0	53.0	-1.8	-1.0
Placer	58.2	57.0	57.1	57.6	58.0	0.6	-0.4
Plumas	58.0	59.8	62.4	60.2	63.0	4.7	8.7
Riverside	43.8	44.7	48.1	50.8	51.2	0.8	16.9
Sacramento	46.8	47.0	48.7	50.3	52.6	4.6	12.3
San Benito	49.5	47.8	50.9	49.8	48.2	-3.1	-2.5
San Bernardino	44.0	45.6	48.5	51.0	50.5	-0.9	14.8
San Diego	46.4	49.8	50.3	51.5	50.6	-1.7	9.0
San Francisco	58.9	60.2	61.8	64.9	66.3	2.1	12.4
San Joaquin	50.1	49.7	51.3	53.3	54.3	1.9	8.3
San Luis Obispo	66.2	66.8	67.5	67.3	68.0	0.9	2.6
San Mateo	60.4	59.8	59.3	59.0	59.8	1.4	-1.0
Santa Barbara	58.8	57.9	58.1	55.8	54.6	-2.2	-7.1
Santa Clara	48.2	47.6	51.0	54.6	52.8	-3.3	9.6
Santa Cruz	52.5	52.5	53.8	52.0	53.3	2.4	1.5
Shasta	51.5	52.0	53.6	56.0	57.4	2.6	11.4
Sierra	60.5	63.7	59.4	50.8	50.2	-1.1	-17.0
Siskiyou	59.1	59.4	61.6	62.1	62.2	0.1	5.2
Solano	56.1	56.0	56.2	56.3	56.3	-0.1	0.3
Sonoma	60.2	60.7	61.3	60.1	60.7	1.0	0.8
Stanislaus	51.0	53.1	54.4	54.2	54.7	0.9	7.3
Sutter	58.9	59.3	58.3	57.7	58.2	1.0	-1.2
Tehama	52.3	52.2	54.6	53.2	53.9	1.3	3.2
Trinity	52.8	50.0	51.9	52.4	56.0	6.8	6.1
Tulare	54.5	54.4	55.6	56.5	56.2	-0.5	3.2
Tuolumne	63.5	66.5	68.4	67.6	66.3	-1.9	4.5
Ventura	56.2	56.5	58.4	56.7	56.2	-0.9	0.0
Yolo	49.6	53.1	53.5	53.6	55.3	3.2	11.5
Yuba	46.4	48.3	49.2	49.0	54.0	10.2	16.3
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	59.9	60.4	60.4	60.0	60.1	0.2	0.4
Inyo/Mono	62.4	61.4	62.4	63.1	62.0	-1.7	-0.5
Santa Cruz/San Benito	51.9	51.5	53.2	51.5	52.1	1.2	0.4
Sierra/Nevada	58.0	58.5	56.4	56.7	56.5	-0.3	-2.5
Siskiyou/Modoc	58.9	59.3	61.6	61.9	62.0	0.1	5.2

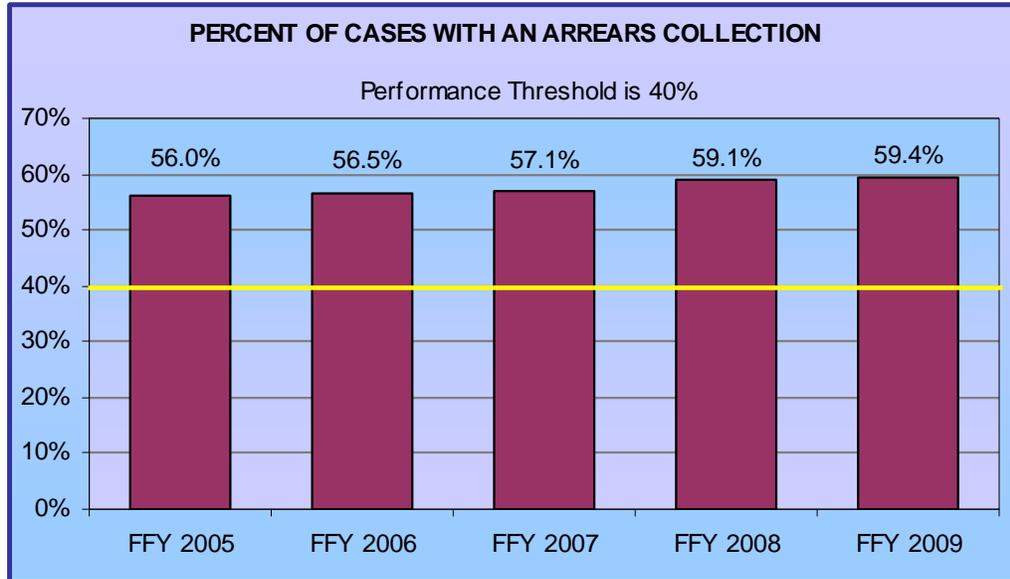
SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



**PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the FFY.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

*In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due.*



Percentage of cases with an arrears collection has increased annually since FFY 2005. In FFY 2009, the statewide performance for this performance measure is 59.4 percent, a slight increase of .5 percent from the prior year. The percentage change from FFY 2005 to FFY 2009 increased by 6.1 percent.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due. The Big Six LCSAs as a group, performed at the lowest level, with a combined total of 56.2 percent. LCSAs in the small (consisting of 14 counties) and very small (consisting of 14 counties) caseload groupings reflected a combined average of 63.8 percent and 63.0 percent respectively. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

<sup>5</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrearages During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE E**  
**PERCENT OF CASES WITH AN ARREARS COLLECTION**  
**FEDERAL FISCAL YEAR 2009**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	1,017,456	604,786	59.4%
Alameda	28,573	20,459	71.6
Alpine	83	56	67.5
Amador	1,309	834	63.7
Butte	10,603	6,558	61.9
Calaveras	1,783	1,087	61.0
Colusa	739	491	66.4
Contra Costa	22,168	14,155	63.9
Del Norte	2,337	1,415	60.5
El Dorado	6,228	4,120	66.2
Fresno	47,578	28,978	60.9
Glenn	1,685	1,007	59.8
Humboldt	5,866	3,924	66.9
Imperial	9,183	4,991	54.4
Inyo	1,062	621	58.5
Kern	34,681	19,752	57.0
Kings	7,569	4,500	59.5
Lake	2,589	1,756	67.8
Lassen	1,731	1,069	61.8
Los Angeles	218,971	117,162	53.5
Madera	5,218	3,282	62.9
Marin	2,722	1,761	64.7
Mariposa	691	458	66.3
Mendocino	4,159	2,553	61.4
Merced	14,956	8,178	54.7
Modoc	532	352	66.2
Mono	247	179	72.5
Monterey	15,318	8,971	58.6
Napa	4,080	2,582	63.3
Nevada	3,232	2,059	63.7
Orange	63,850	37,406	58.6
Placer	7,788	4,753	61.0
Plumas	1,066	709	66.5
Riverside	59,602	34,687	58.2
Sacramento	54,395	31,632	58.2
San Benito	2,505	1,402	56.0
San Bernardino	70,583	40,023	56.7
San Diego	74,673	43,504	58.3
San Francisco	13,114	8,587	65.5
San Joaquin	24,930	15,143	60.7
San Luis Obispo	4,914	3,574	72.7
San Mateo	10,161	6,622	65.2
Santa Barbara	11,404	7,105	62.3
Santa Clara	39,228	23,923	61.0
Santa Cruz	6,336	3,694	58.3
Shasta	11,726	7,250	61.8
Sierra	156	97	62.2
Siskiyou	2,874	1,792	62.4
Solano	16,985	10,291	60.6
Sonoma	13,325	8,658	65.0
Stanislaus	23,517	14,158	60.2
Sutter	4,825	2,821	58.5
Tehama	3,880	2,353	60.6
Trinity	840	489	58.2
Tulare	24,453	14,002	57.3
Tuolumne	2,538	1,692	66.7
Ventura	19,761	13,132	66.5
Yolo	7,592	4,360	57.4
Yuba	4,164	2,394	57.5
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	3,175	1,977	62.3
Inyo/Mono	1,309	800	61.1
Santa Cruz/San Benito	8,841	5,096	57.6
Sierra/Nevada	3,388	2,156	63.6
Siskiyou/Modoc	3,406	2,144	62.9

SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)  
Due to adjustments made to the OCSE 157, lines 28 and 29 statewide total counts were reduced by 19,622 and 4,777 respectively. Therefore, the sum of the individual LCSA data for lines 28 and 29 will not equal the statewide total.

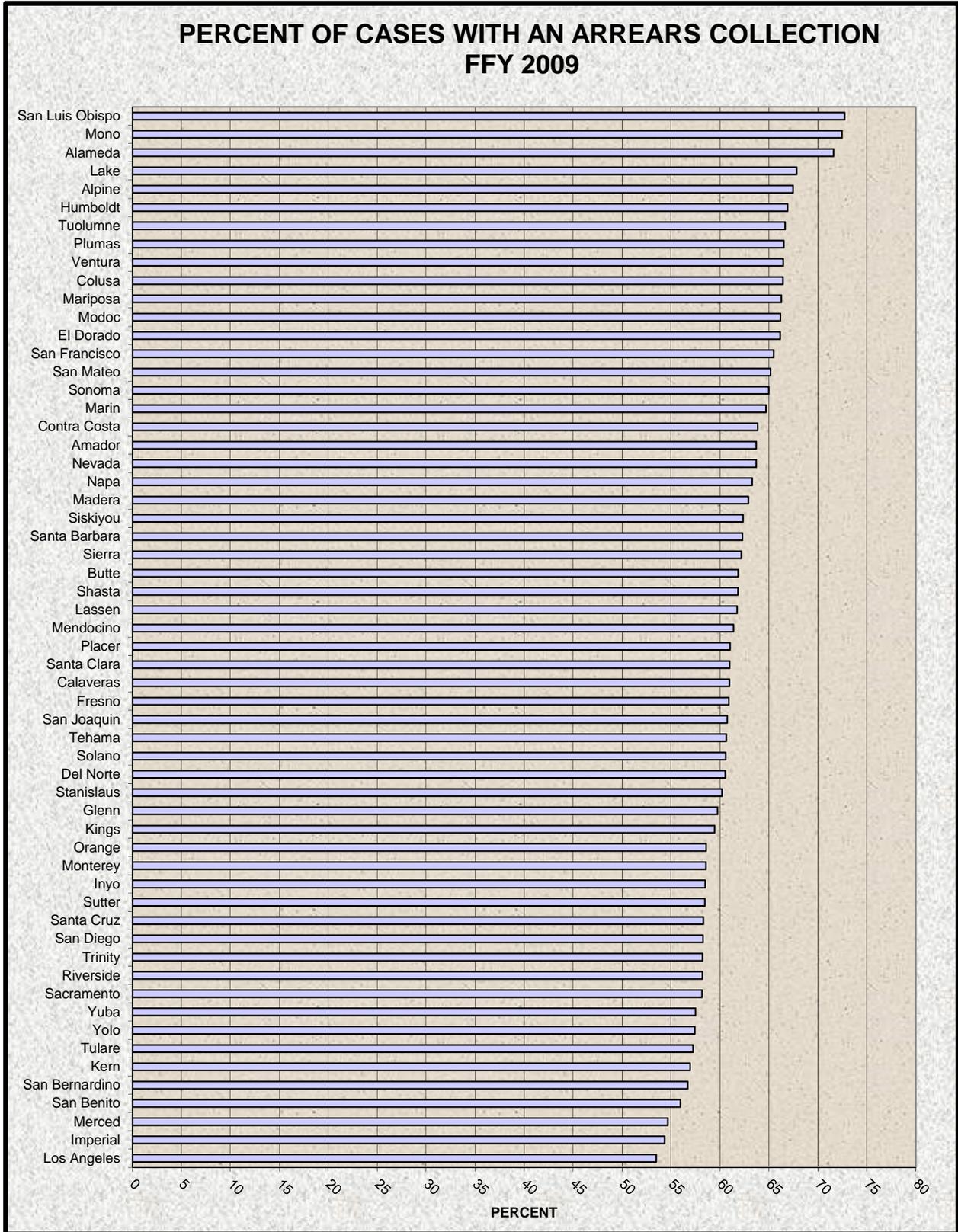
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE E-1  
PERCENT OF CASES WITH AN ARREARS COLLECTION  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	56.0%	56.5%	57.1%	59.1%	59.4%	0.5%	6.1%
Alameda	69.7	71.0	70.4	73.8	71.6	-3.0	2.8
Alpine	50.0	67.9	69.3	69.0	67.5	-2.3	34.9
Amador	65.2	66.6	64.7	65.4	63.7	-2.5	-2.3
Butte	57.2	59.9	60.0	61.6	61.9	0.5	8.0
Calaveras	59.2	61.1	60.6	63.0	61.0	-3.2	3.0
Colusa	63.7	63.9	68.0	68.1	66.4	-2.4	4.2
Contra Costa	58.8	60.9	62.3	64.1	63.9	-0.3	8.6
Del Norte	60.3	62.3	66.5	65.9	60.5	-8.1	0.4
El Dorado	67.5	66.9	67.0	65.3	66.2	1.3	-2.0
Fresno	59.1	58.1	58.6	61.5	60.9	-1.0	3.0
Glenn	59.3	59.6	59.6	60.6	59.8	-1.4	0.7
Humboldt	65.5	69.2	68.7	67.8	66.9	-1.3	2.1
Imperial	51.8	53.9	53.1	55.4	54.4	-1.9	5.0
Inyo	59.5	63.9	61.1	61.0	58.5	-4.2	-1.8
Kern	54.8	57.4	56.5	57.6	57.0	-1.1	4.0
Kings	59.8	62.5	61.9	60.1	59.5	-1.1	-0.6
Lake	57.5	60.6	63.9	70.1	67.8	-3.2	17.9
Lassen	62.6	63.0	64.7	64.1	61.8	-3.6	-1.3
Los Angeles	46.8	47.0	47.3	49.6	53.5	7.8	14.4
Madera	58.0	61.4	64.8	65.0	62.9	-3.2	8.4
Marin	66.9	68.4	67.6	70.2	64.7	-7.9	-3.3
Mariposa	69.1	69.6	69.3	71.1	66.3	-6.8	-4.0
Mendocino	61.3	62.0	61.7	62.4	61.4	-1.6	0.2
Merced	56.8	57.8	56.9	57.1	54.7	-4.2	-3.7
Modoc	61.6	62.6	66.3	67.5	66.2	-1.9	7.4
Mono	72.6	67.8	71.6	76.7	72.5	-5.5	-0.2
Monterey	59.1	59.6	59.3	59.9	58.6	-2.3	-0.9
Napa	62.9	65.7	65.6	65.2	63.3	-2.9	0.6
Nevada	58.8	61.6	63.2	64.8	63.7	-1.6	8.3
Orange	59.2	59.4	59.5	60.1	58.6	-2.6	-1.1
Placer	61.5	62.5	62.1	64.2	61.0	-4.9	-0.8
Plumas	63.8	66.4	65.8	68.9	66.5	-3.5	4.2
Riverside	58.3	53.1	59.8	61.5	58.2	-5.3	-0.1
Sacramento	56.8	57.0	57.8	59.8	58.2	-2.7	2.3
San Benito	55.3	54.5	58.9	57.2	56.0	-2.2	1.2
San Bernardino	57.5	55.7	56.4	59.7	56.7	-5.0	-1.4
San Diego	53.8	55.7	56.6	57.1	58.3	2.1	8.3
San Francisco	57.6	59.8	60.4	63.5	65.5	3.1	13.7
San Joaquin	57.9	59.5	59.9	62.7	60.7	-3.1	5.0
San Luis Obispo	66.8	72.4	75.6	74.3	72.7	-2.1	8.8
San Mateo	64.2	65.2	65.8	67.4	65.2	-3.4	1.5
Santa Barbara	66.5	65.5	63.7	65.6	62.3	-5.0	-6.4
Santa Clara	54.9	56.6	57.1	63.2	61.0	-3.4	11.1
Santa Cruz	57.2	58.9	60.1	62.8	58.3	-7.1	2.0
Shasta	60.4	60.4	61.3	62.5	61.8	-1.1	2.3
Sierra	66.3	62.2	59.6	61.2	62.2	1.6	-6.2
Siskiyou	64.2	63.9	63.9	64.4	62.4	-3.2	-2.8
Solano	59.4	60.8	60.8	62.7	60.6	-3.3	2.1
Sonoma	63.4	65.9	65.8	65.6	65.0	-1.0	2.5
Stanislaus	58.0	58.9	59.2	62.4	60.2	-3.5	3.9
Sutter	60.3	61.6	62.0	59.2	58.5	-1.3	-3.1
Tehama	57.3	60.0	60.9	64.0	60.6	-5.2	5.9
Trinity	57.4	56.4	57.6	59.2	58.2	-1.6	1.4
Tulare	58.0	58.6	58.1	58.9	57.3	-2.8	-1.2
Tuolumne	63.7	67.0	68.6	68.3	66.7	-2.4	4.6
Ventura	66.2	67.8	69.9	69.1	66.5	-3.9	0.3
Yolo	53.0	59.1	59.9	58.4	57.4	-1.7	8.4
Yuba	53.7	55.6	56.6	60.0	57.5	-4.1	7.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	61.4	63.6	62.6	64.1	62.3	-2.9	1.4
Inyo/Mono	62.2	64.7	63.2	64.1	61.1	-4.7	-1.8
Santa Cruz/San Benito	56.7	57.8	59.8	61.2	57.6	-5.8	1.7
Sierra/Nevada	59.2	61.6	63.0	64.6	63.6	-1.5	7.5
Siskiyou/Modoc	63.8	63.7	64.3	64.9	62.9	-3.0	-1.3

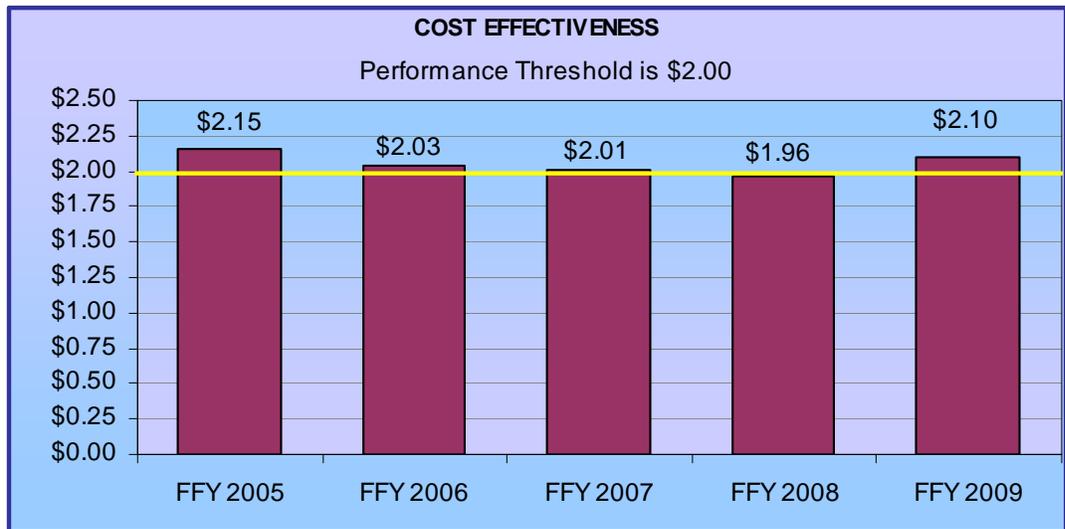
SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)



**COST EFFECTIVENESS**

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.<sup>6</sup> This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

*Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.*



California achieved a cost effectiveness ratio of \$2.10 in FFY 2009, an increase of 7.1 percent from \$1.96 that was reported in the previous FFY. As a result, cost-effectiveness for FFY 2009 exceeded the performance threshold of \$2.00.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

The LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The Big Six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher level as a group than the rest of the state, reflecting cost effectiveness of \$3.10. The twelve LCSAs (consisting of 14 counties) in the small caseload grouping performed the lowest in comparison with a ratio of \$2.43. Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.75 to a

<sup>6</sup> The cost effective dollar figure is calculated from the data reported on the OCSE 34-A Report, Line 4b (Collections Sent to Other States) plus Line 4c (Collections Sent to Countries) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of OCSE 396-A Report, Line 9 (Total Costs Claimed) minus Line 1b (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

low of \$1.55. (See Appendix A for a listing of LCSAs' size by caseload grouping.)  
See Table F and F-1 on pages 28 and 29.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE F  
COST EFFECTIVENESS  
FEDERAL FISCAL YEAR 2009**

	Expenditures *	Distributed Collections **	Cost Effectiveness
STATEWIDE	\$1,067,080,177	\$2,238,707,970	\$2.10
Alameda	26,073,078	79,451,485	3.05
Amador/Alpine/Calaveras	2,716,924	6,305,787	2.32
Butte	7,334,705	16,507,627	2.25
Colusa	625,459	1,637,349	2.62
Contra Costa	18,271,459	59,225,999	3.24
Del Norte	1,946,262	3,018,040	1.55
El Dorado	4,610,611	12,758,341	2.77
Fresno	22,785,593	83,266,985	3.65
Glenn	823,341	2,584,895	3.14
Humboldt	5,068,372	11,217,781	2.21
Imperial	4,006,311	19,042,179	4.75
Inyo/Mono	1,157,008	2,923,230	2.53
Kern	20,645,137	66,829,640	3.24
Kings	4,247,383	14,592,512	3.44
Lake	2,480,371	4,686,739	1.89
Lassen	1,049,311	3,080,910	2.94
Los Angeles	174,030,030	463,609,917	2.66
Madera	3,169,347	9,689,297	3.06
Marin	3,895,105	10,214,864	2.62
Mariposa	663,273	1,473,110	2.22
Mendocino	2,701,136	6,863,152	2.54
Merced	8,893,693	26,599,268	2.99
Monterey	10,699,729	36,100,046	3.37
Napa	4,065,036	9,711,328	2.39
Orange	55,670,859	177,017,938	3.18
Placer	6,343,071	18,641,786	2.94
Plumas	833,269	1,946,242	2.34
Riverside	34,809,758	127,193,428	3.65
Sacramento	31,723,597	105,715,667	3.33
San Bernardino	38,519,115	148,796,996	3.86
San Diego	50,248,564	171,546,886	3.41
San Francisco	11,906,537	28,836,486	2.42
San Joaquin	15,624,594	51,492,896	3.30
San Luis Obispo	4,890,967	14,733,528	3.01
San Mateo	11,413,096	29,304,258	2.57
Santa Barbara	9,202,934	26,063,345	2.83
Santa Clara	36,333,731	90,372,325	2.49
Santa Cruz/San Benito	8,952,680	18,567,944	2.07
Shasta	7,358,546	20,534,190	2.79
Sierra/Nevada	4,184,321	7,084,107	1.69
Siskiyou/Modoc	3,316,787	5,611,125	1.69
Solano	12,158,602	37,116,692	3.05
Sonoma	15,164,805	29,272,816	1.93
Stanislaus	15,398,048	46,596,277	3.03
Sutter	2,844,816	8,716,320	3.06
Tehama	1,707,843	6,416,252	3.76
Trinity	661,203	1,512,669	2.29
Tulare	14,974,024	38,074,635	2.54
Tuolumne	1,905,446	5,593,112	2.94
Ventura	19,760,072	50,964,879	2.58
Yolo	6,171,668	13,269,981	2.15
Yuba	3,753,614	6,325,065	1.69

SOURCE: OCSE 34-A Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States), OCSE 396-A Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs)

\* Statewide total includes State-only costs of \$309,288,932.

\*\* Statewide total has been adjusted for suspended collections in the amount of (\$355).

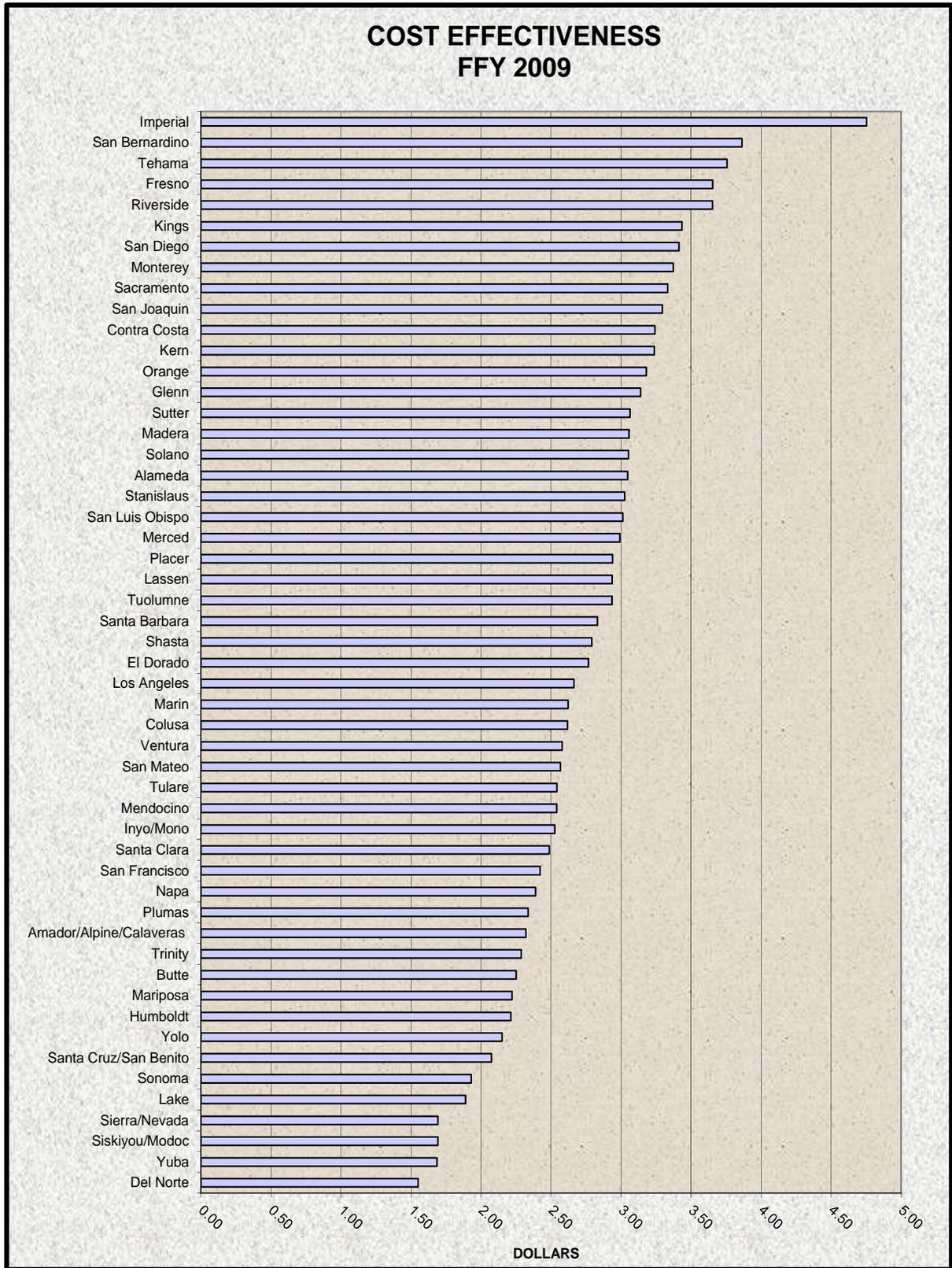
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE F-1  
COST EFFECTIVENESS  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	\$2.15	\$2.03	\$2.01	\$1.96	\$2.10	7.1%	-2.3%
Alameda	3.17	3.21	3.05	3.07	3.05	-0.7	-3.8
Amador/Alpine/Calaveras	2.26	2.10	2.33	2.05	2.32	13.2	2.7
Butte	2.15	2.03	2.23	2.12	2.25	6.1	4.7
Colusa	2.92	2.77	2.72	2.37	2.62	10.5	-10.3
Contra Costa	2.71	3.02	2.83	3.09	3.24	4.9	19.6
Del Norte	1.46	1.56	1.52	1.63	1.55	-4.9	6.2
El Dorado	2.93	2.81	2.71	2.69	2.77	3.0	-5.5
Fresno	3.37	3.34	3.34	3.27	3.65	11.6	8.3
Glenn	2.91	3.27	3.00	2.91	3.14	7.9	7.9
Humboldt	2.41	2.51	2.47	2.35	2.21	-6.0	-8.2
Imperial	4.06	4.26	4.18	4.54	4.75	4.6	17.0
Inyo/Mono	2.56	2.46	2.37	2.33	2.53	8.6	-1.2
Kern	2.86	2.82	2.65	3.02	3.24	7.3	13.3
Kings	2.85	3.08	3.00	3.25	3.44	5.8	20.7
Lake	2.30	2.14	2.01	2.06	1.89	-8.3	-17.8
Lassen	2.93	2.76	2.86	2.99	2.94	-1.7	0.3
Los Angeles	3.07	2.88	2.87	3.02	2.66	-11.9	-13.4
Madera	3.19	3.08	3.01	3.23	3.06	-5.3	-4.1
Marin	2.77	2.85	2.64	3.20	2.62	-18.1	-5.4
Mariposa	2.57	2.20	2.13	2.06	2.22	7.8	-13.6
Mendocino	2.35	2.40	2.38	2.60	2.54	-2.3	8.1
Merced	2.94	2.95	2.94	3.08	2.99	-2.9	1.7
Monterey	3.14	3.09	3.02	3.04	3.37	10.9	7.3
Napa	2.29	2.38	2.18	2.50	2.39	-4.4	4.4
Orange	2.92	3.04	2.83	3.05	3.18	4.3	8.9
Placer	2.62	2.97	2.74	2.88	2.94	2.1	12.2
Plumas	2.42	2.37	2.24	2.25	2.34	4.0	-3.3
Riverside	3.94	2.99	3.20	2.99	3.65	22.1	-7.4
Sacramento	2.94	3.33	3.02	3.11	3.33	7.1	13.3
San Bernardino	3.19	3.61	3.38	3.61	3.86	6.9	21.0
San Diego	2.72	3.17	2.78	3.25	3.41	4.9	25.4
San Francisco	2.59	2.20	2.31	2.11	2.42	14.7	-6.6
San Joaquin	3.02	3.25	3.08	3.53	3.30	-6.5	9.3
San Luis Obispo	2.82	2.87	2.82	3.01	3.01	0.0	6.7
San Mateo	2.41	2.42	2.33	2.43	2.57	5.8	6.6
Santa Barbara	2.94	2.84	2.58	2.71	2.83	4.4	-3.7
Santa Clara	2.53	2.51	2.49	2.49	2.49	0.0	-1.6
Santa Cruz/San Benito	2.30	2.50	2.23	2.22	2.07	-6.8	-10.0
Shasta	2.64	2.46	2.34	2.69	2.79	3.7	5.7
Sierra/Nevada	1.83	1.95	1.67	1.65	1.69	2.4	-7.7
Siskiyou/Modoc	1.82	1.62	1.82	1.68	1.69	0.6	-7.1
Solano	2.83	2.97	2.91	2.92	3.05	4.5	7.8
Sonoma	2.07	2.08	2.05	1.91	1.93	1.0	-6.8
Stanislaus	2.74	2.78	2.59	2.71	3.03	11.8	10.6
Sutter	2.87	2.91	2.86	2.93	3.06	4.4	6.6
Tehama	3.27	3.46	3.33	3.42	3.76	9.9	15.0
Trinity	2.29	2.05	1.99	2.45	2.29	-6.5	0.0
Tulare	2.24	2.44	2.46	2.29	2.54	10.9	13.4
Tuolumne	2.94	2.81	2.73	2.78	2.94	5.8	0.0
Ventura	2.82	2.60	2.46	2.47	2.58	4.5	-8.5
Yolo	2.17	2.18	2.08	2.13	2.15	0.9	-0.9
Yuba	1.57	1.65	1.54	1.60	1.69	5.6	7.6

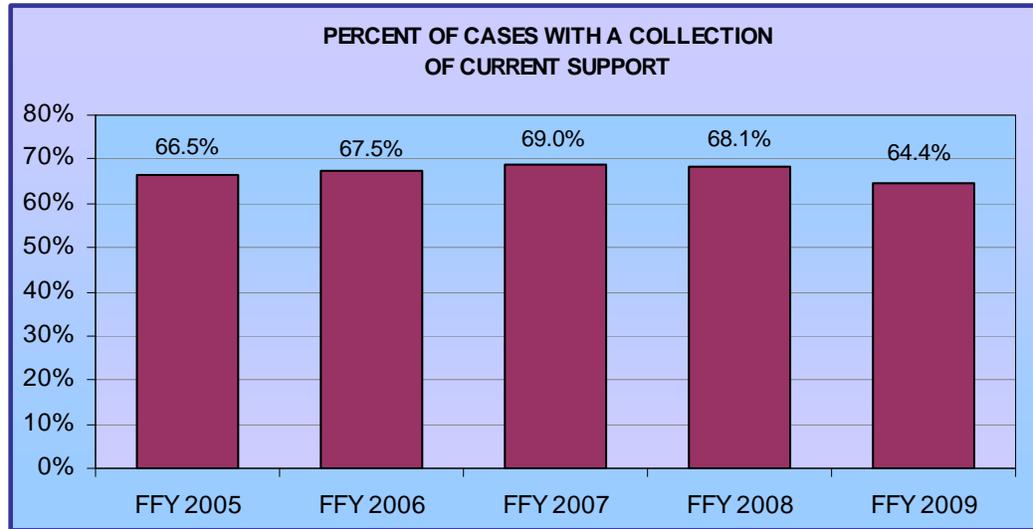
SOURCE: Due to reformatting of the OCSE 34-A, for FFYs 2008 and 2009, the OCSE 34-A lines are Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Countries), Line 8 (Total Collections Distributed), and Line 11 (Fees Retained by Other States); the OCSE 396-A lines are Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs). For FFY 2007, the OCSE 34-A lines were Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), and Line 13 (Fees Retained by Other States); the OCSE 396-A lines are Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs). For FFYs 2005-2006, the OCSE 34-A lines were Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), and Line 13 (Fees Retained by Other States); the OCSE 396-A lines are Line 7 (Total Costs Claimed) and Line 1c (Non IV-D Costs).



## PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>7</sup> Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

*465,251 cases (or 64.4 percent of all cases owing current support) paid current child support in California for FFY 2009.*



In FFY 2009, there were 465,251 cases paying current child support for the 722,597 cases with current support due, which equates to 64.4 percent of the total cases owing current support in California. The percent of cases with a collection of current support increased annually from FFY 2005 to FFY 2007. Over the last five years, this measure gradually decreased from 66.5 percent in 2005 to 64.4 percent in FFY 2009, a drop of 3.2 percent.

In previous years, the LCSAs with smaller caseloads performed better than the LCSAs with larger caseloads. For FFY 2009, the differences amongst the LCSAs ranged in percentages from a low of 52.9 percent to a high of 77.4 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE G**  
**PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2009**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	722,597	465,251	64.4%
Alameda	18,985	14,693	77.4
Alpine	54	27	50.0
Amador	1,005	668	66.5
Butte	5,889	3,758	63.8
Calaveras	1,277	785	61.5
Colusa	575	413	71.8
Contra Costa	16,646	11,043	66.3
Del Norte	1,531	889	58.1
El Dorado	5,226	2,767	52.9
Fresno	29,420	18,627	63.3
Glenn	1,122	714	63.6
Humboldt	4,577	2,773	60.6
Imperial	6,558	4,082	62.2
Inyo	740	448	60.5
Kern	21,610	14,261	66.0
Kings	5,507	3,529	64.1
Lake	1,519	1,031	67.9
Lassen	1,331	758	56.9
Los Angeles	155,987	95,852	61.4
Madera	3,934	2,582	65.6
Marin	2,249	1,580	70.3
Mariposa	525	372	70.9
Mendocino	2,572	1,592	61.9
Merced	11,362	6,928	61.0
Modoc	338	226	66.9
Mono	209	161	77.0
Monterey	10,537	7,160	68.0
Napa	2,867	1,912	66.7
Nevada	2,376	1,396	58.8
Orange	48,809	32,664	66.9
Placer	5,544	3,633	65.5
Plumas	760	500	65.8
Riverside	41,141	26,200	63.7
Sacramento	35,201	22,953	65.2
San Benito	1,641	980	59.7
San Bernardino	53,121	32,199	60.6
San Diego	53,372	35,762	67.0
San Francisco	7,643	5,568	72.9
San Joaquin	20,529	11,911	58.0
San Luis Obispo	4,743	3,404	71.8
San Mateo	7,125	5,235	73.5
Santa Barbara	8,444	5,579	66.1
Santa Clara	24,466	16,400	67.0
Santa Cruz	4,258	2,657	62.4
Shasta	6,752	4,490	66.5
Sierra	115	56	48.7
Siskiyou	1,782	1,147	64.4
Solano	11,491	7,549	65.7
Sonoma	9,292	6,276	67.5
Stanislaus	15,063	9,925	65.9
Sutter	3,168	1,889	59.6
Tehama	2,581	1,538	59.6
Trinity	518	293	56.6
Tulare	15,038	9,798	65.2
Tuolumne	1,924	1,249	64.9
Ventura	13,889	10,090	72.6
Yolo	4,988	2,789	55.9
Yuba	2,671	1,490	55.8
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,336	1,480	63.4
Inyo/Mono	949	609	64.2
Santa Cruz/San Benito	5,899	3,637	61.7
Sierra/Nevada	2,491	1,452	58.3
Siskiyou/Modoc	2,120	1,373	64.8

SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

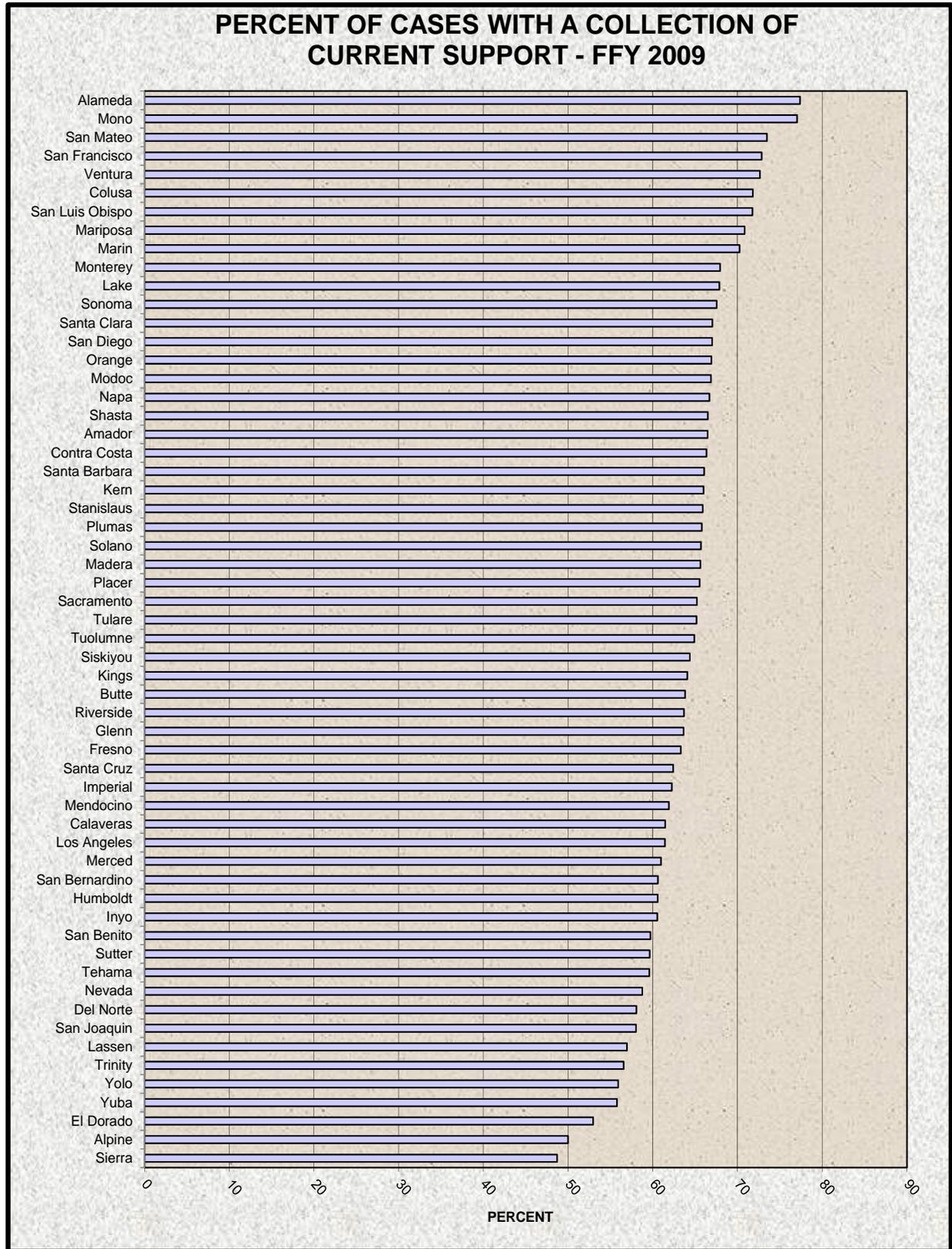
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE G-1  
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	66.5%	67.5%	69.0%	68.1%	64.4%	-5.4%	-3.2%
Alameda	78.2	79.6	80.7	80.3	77.4	-3.7	-1.1
Alpine	59.6	78.4	83.3	64.5	50.0	-22.5	-16.1
Amador	76.4	78.3	76.8	75.4	66.5	-11.9	-13.0
Butte	71.4	72.2	73.0	72.0	63.8	-11.3	-10.6
Calaveras	68.3	73.4	71.6	72.6	61.5	-15.3	-9.9
Colusa	76.9	76.0	78.3	73.8	71.8	-2.7	-6.6
Contra Costa	70.4	72.5	73.8	69.0	66.3	-3.9	-5.8
Del Norte	72.9	70.7	75.6	71.8	58.1	-19.1	-20.4
El Dorado	78.2	76.3	74.4	76.4	52.9	-30.7	-32.3
Fresno	70.4	70.6	72.2	69.9	63.3	-9.4	-10.0
Glenn	70.0	68.7	70.0	74.4	63.6	-14.4	-9.1
Humboldt	78.6	79.4	81.0	78.2	60.6	-22.5	-22.9
Imperial	66.6	65.3	66.4	62.3	62.2	0.0	-6.5
Inyo	75.4	76.7	76.0	72.4	60.5	-16.4	-19.7
Kern	67.9	68.4	68.0	66.5	66.0	-0.7	-2.8
Kings	74.2	76.0	76.5	73.8	64.1	-13.2	-13.6
Lake	66.7	69.1	72.0	76.2	67.9	-10.9	1.8
Lassen	70.2	71.3	72.3	72.8	56.9	-21.7	-18.8
Los Angeles	57.7	59.2	59.9	62.6	61.4	-1.8	6.6
Madera	68.9	71.7	74.3	71.7	65.6	-8.5	-4.7
Marin	81.0	82.4	80.8	81.7	70.3	-14.0	-13.2
Mariposa	75.7	77.6	78.6	73.6	70.9	-3.7	-6.3
Mendocino	72.0	70.0	71.3	69.9	61.9	-11.4	-14.0
Merced	69.1	68.0	68.3	65.2	61.0	-6.5	-11.8
Modoc	71.8	71.8	75.5	74.6	66.9	-10.4	-6.8
Mono	81.6	78.4	79.7	82.3	77.0	-6.4	-5.5
Monterey	73.0	72.7	72.0	68.7	68.0	-1.1	-6.9
Napa	74.2	74.8	75.1	74.2	66.7	-10.1	-10.1
Nevada	74.3	73.9	75.3	76.3	58.8	-23.0	-20.9
Orange	71.1	71.6	73.4	70.5	66.9	-5.1	-5.8
Placer	73.5	74.9	74.7	71.6	65.5	-8.5	-10.8
Plumas	73.4	79.2	80.2	81.4	65.8	-19.2	-10.3
Riverside	64.3	62.9	69.3	67.3	63.7	-5.3	-1.0
Sacramento	65.2	65.6	68.4	65.3	65.2	-0.2	0.0
San Benito	66.2	65.3	67.5	67.5	59.7	-11.6	-9.8
San Bernardino	63.9	65.9	68.3	66.6	60.6	-9.0	-5.2
San Diego	64.5	67.7	69.5	66.6	67.0	0.6	3.9
San Francisco	72.0	73.9	75.9	77.4	72.9	-5.8	1.1
San Joaquin	69.0	68.3	69.7	71.2	58.0	-18.5	-16.0
San Luis Obispo	80.8	83.6	84.2	83.2	71.8	-13.8	-11.2
San Mateo	76.5	77.1	77.1	72.5	73.5	1.3	-3.9
Santa Barbara	78.5	77.1	76.8	72.5	66.1	-8.9	-15.8
Santa Clara	66.6	67.0	69.4	69.1	67.0	-3.0	0.6
Santa Cruz	68.6	69.0	70.1	70.0	62.4	-10.9	-9.1
Shasta	73.5	72.0	73.1	71.7	66.5	-7.3	-9.5
Sierra	77.6	81.1	78.6	69.0	48.7	-29.5	-37.2
Siskiyou	74.0	74.2	77.3	71.9	64.4	-10.5	-13.0
Solano	72.7	73.7	74.0	68.9	65.7	-4.6	-9.6
Sonoma	75.9	77.0	77.7	77.3	67.5	-12.6	-11.1
Stanislaus	68.7	70.6	72.4	69.2	65.9	-4.8	-4.1
Sutter	73.5	74.4	73.2	71.1	59.6	-16.2	-18.8
Tehama	69.1	70.9	72.2	73.7	59.6	-19.2	-13.7
Trinity	71.8	69.5	73.0	66.4	56.6	-14.8	-21.2
Tulare	71.0	70.6	71.5	66.6	65.2	-2.2	-8.3
Tuolumne	75.9	78.0	81.4	77.6	64.9	-16.3	-14.5
Ventura	77.0	75.3	80.3	75.5	72.6	-3.8	-5.6
Yolo	67.0	70.4	71.3	71.6	55.9	-21.9	-16.6
Yuba	64.1	66.2	66.7	64.6	55.8	-13.6	-13.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	71.7	75.7	74.1	73.7	63.4	-14.1	-11.7
Inyo/Mono	76.9	77.1	76.9	74.8	64.2	-14.3	-16.5
Santa Cruz/San Benito	68.1	68.1	69.4	69.3	61.7	-11.1	-9.4
Sierra/Nevada	74.4	74.3	75.4	76.0	58.3	-23.3	-21.7
Siskiyou/Modoc	73.6	73.8	77.0	72.3	64.8	-10.5	-12.0

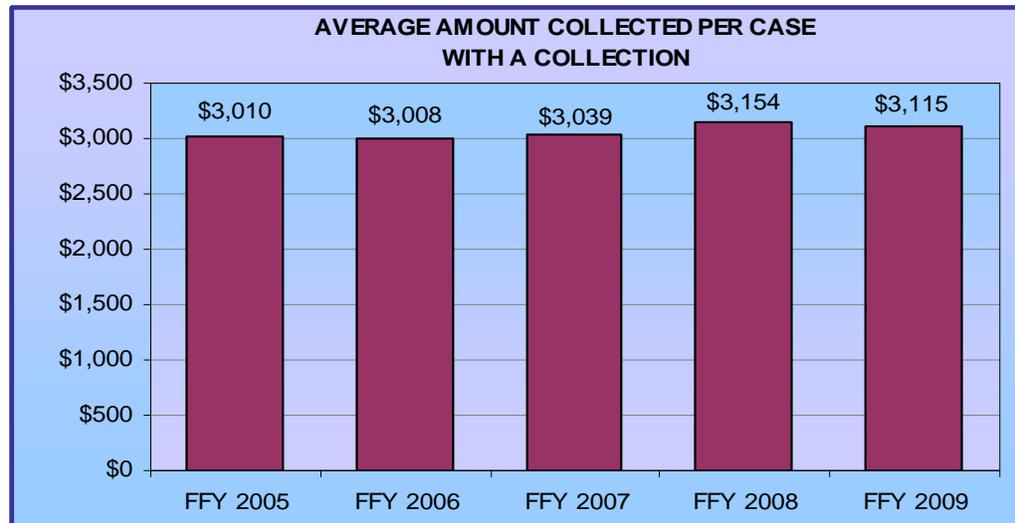
SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



## AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>8</sup>

*Since FFY 2005 statewide collections per case have increased by 3.5 percent.*



*In FFY 2009, LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs.*

California's total child support collected and distributed, as reported on the annual OCSE 157 Report, was approximately \$2.3 billion in FFY 2009. When applying the 726,882 cases with a collection, the state averaged \$3,115 collected per case, a slight decrease from the prior FFY. Since FFY 2005, the statewide collections per case have increased by 3.5 percent.

LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs. The Big Six LCSAs with the largest caseload averaged \$3,252 per case as a group, and the eleven LCSAs with the smallest caseload (consisting of 14 counties) averaged \$2,941 per case as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table I, page 39 of this report.

<sup>8</sup> The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

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**TABLE H**  
**AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION**  
**FEDERAL FISCAL YEAR 2009**

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,264,319,703	726,882	\$3,115
Alameda	79,564,508	23,551	3,378
Alpine	117,798	60	1,963
Amador	2,889,907	990	2,919
Butte	16,578,132	7,369	2,250
Calaveras	3,367,999	1,231	2,736
Colusa	1,633,535	570	2,866
Contra Costa	59,692,366	16,788	3,556
Del Norte	3,068,597	1,605	1,912
El Dorado	12,955,936	4,728	2,740
Fresno	83,133,605	33,182	2,505
Glenn	2,594,977	1,117	2,323
Humboldt	11,413,566	4,592	2,486
Imperial	19,364,773	5,878	3,294
Inyo	2,067,713	743	2,783
Kern	67,521,727	23,232	2,906
Kings	14,748,200	5,351	2,756
Lake	4,893,638	1,944	2,517
Lassen	3,190,226	1,232	2,589
Los Angeles	473,425,854	146,839	3,224
Madera	9,708,797	3,853	2,520
Marin	10,196,935	2,197	4,641
Mariposa	1,499,000	541	2,771
Mendocino	6,853,358	2,894	2,368
Merced	27,457,575	9,815	2,798
Modoc	820,593	397	2,067
Mono	861,261	219	3,933
Monterey	36,440,385	10,602	3,437
Napa	9,901,124	2,959	3,346
Nevada	6,795,143	2,346	2,896
Orange	180,789,114	45,892	3,939
Placer	19,238,644	5,476	3,513
Plumas	1,982,247	797	2,487
Riverside	128,380,420	40,889	3,140
Sacramento	106,240,033	37,158	2,859
San Benito	4,243,348	1,587	2,674
San Bernardino	149,674,276	47,633	3,142
San Diego	170,693,889	53,478	3,192
San Francisco	28,898,607	9,868	2,929
San Joaquin	51,771,015	18,125	2,856
San Luis Obispo	14,829,283	4,331	3,424
San Mateo	29,687,719	7,724	3,844
Santa Barbara	26,221,544	8,342	3,143
Santa Clara	91,992,215	27,847	3,303
Santa Cruz	14,674,066	4,295	3,417
Shasta	20,680,080	8,331	2,482
Sierra	351,741	103	3,415
Siskiyou	4,936,226	2,070	2,385
Solano	37,327,434	11,942	3,126
Sonoma	30,226,058	10,108	2,990
Stanislaus	47,030,275	16,225	2,899
Sutter	8,864,675	3,173	2,794
Tehama	6,452,973	2,642	2,442
Trinity	1,442,982	537	2,687
Tulare	37,866,668	16,514	2,293
Tuolumne	5,800,814	2,004	2,895
Ventura	51,293,197	15,410	3,329
Yolo	13,473,288	4,885	2,758
Yuba	6,499,643	2,671	2,433
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	6,375,704	2,281	2,795
Inyo/Mono	2,928,974	962	3,045
Santa Cruz/San Benito	18,917,413	5,882	3,216
Sierra/Nevada	7,146,884	2,449	2,918
Siskiyou/Modoc	5,756,819	2,467	2,334

SOURCE: OCSE 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

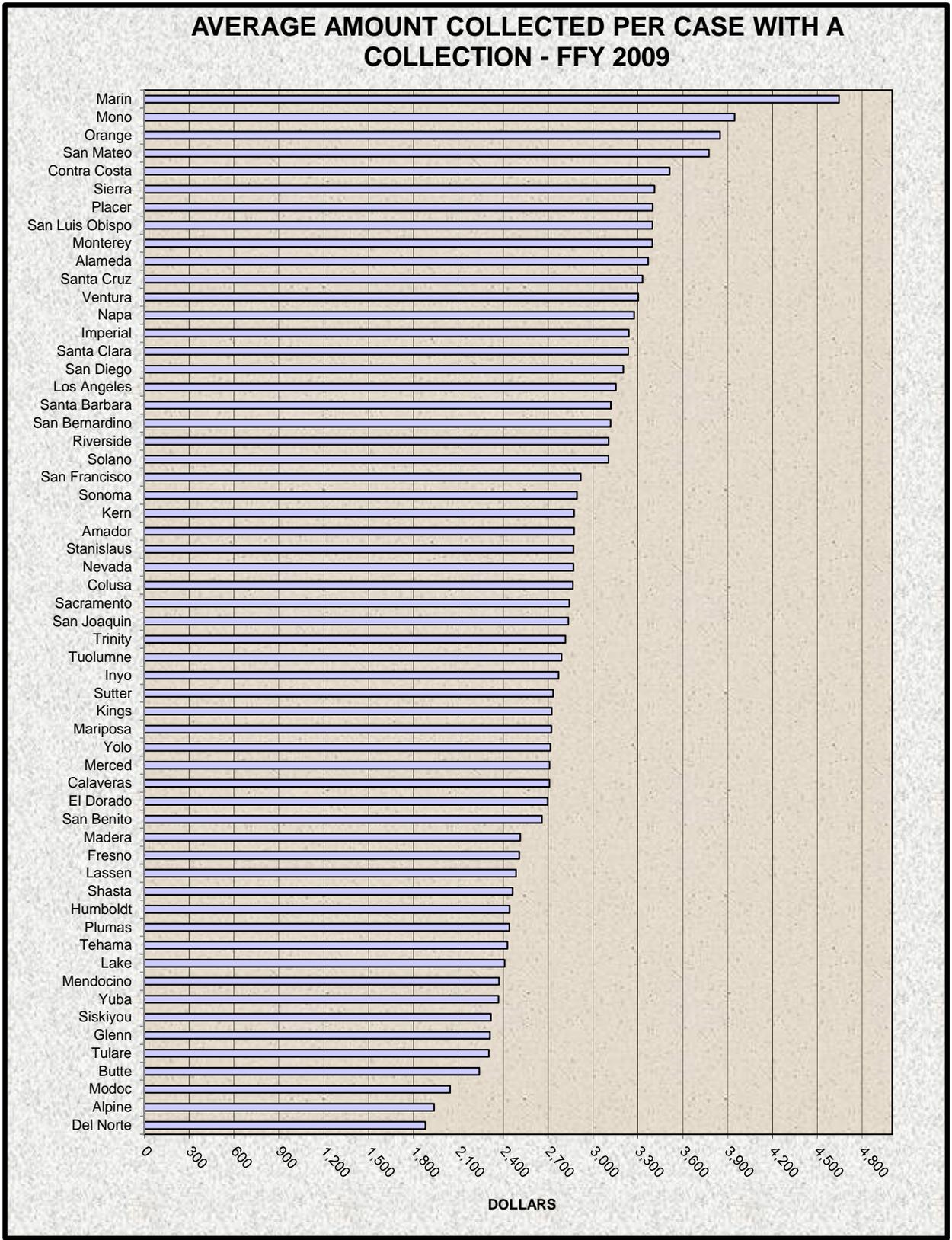
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE H-1  
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	\$3,010	\$3,008	\$3,039	\$3,154	\$3,115	-1.2%	3.5%
Alameda	3,280	3,336	3,331	3,419	3,378	-1.2	3.0
Alpine	2,011	2,214	2,248	2,062	1,963	-4.8	-2.4
Amador	2,888	2,811	2,965	2,892	2,919	0.9	1.1
Butte	2,303	2,181	2,212	2,336	2,250	-3.7	-2.3
Calaveras	2,480	2,337	2,570	2,686	2,736	1.9	10.3
Colusa	2,988	2,821	2,879	3,058	2,866	-6.3	-4.1
Contra Costa	3,355	3,372	3,406	3,508	3,556	1.4	6.0
Del Norte	1,923	1,923	1,899	1,956	1,912	-2.3	-0.6
El Dorado	2,730	2,728	2,917	2,872	2,740	-4.6	0.4
Fresno	2,437	2,408	2,399	2,510	2,505	-0.2	2.8
Glenn	2,172	2,191	2,236	2,278	2,323	2.0	6.9
Humboldt	2,579	2,551	2,516	2,580	2,486	-3.7	-3.6
Imperial	2,773	2,896	2,975	3,236	3,294	1.8	18.8
Inyo	2,514	2,675	2,737	3,039	2,783	-8.4	10.7
Kern	2,604	2,649	2,645	2,875	2,906	1.1	11.6
Kings	2,364	2,442	2,514	2,701	2,756	2.0	16.6
Lake	2,423	2,328	2,365	2,609	2,517	-3.5	3.9
Lassen	2,327	2,266	2,527	2,648	2,589	-2.2	11.3
Los Angeles	3,329	3,279	3,262	3,295	3,224	-2.2	-3.1
Madera	2,391	2,464	2,460	2,598	2,520	-3.0	5.4
Marin	4,419	4,473	4,516	4,681	4,641	-0.8	5.0
Mariposa	2,590	2,456	2,598	2,780	2,771	-0.3	7.0
Mendocino	2,202	2,222	2,347	2,468	2,368	-4.0	7.5
Merced	2,709	2,613	2,685	2,823	2,798	-0.9	3.3
Modoc	1,940	1,894	2,080	2,145	2,067	-3.6	6.5
Mono	3,047	3,285	3,489	3,788	3,933	3.8	29.1
Monterey	3,284	3,287	3,310	3,430	3,437	0.2	4.7
Napa	3,208	3,246	3,196	3,361	3,346	-0.5	4.3
Nevada	3,056	3,063	3,108	3,105	2,896	-6.7	-5.2
Orange	3,722	3,740	3,802	3,973	3,939	-0.8	5.8
Placer	3,165	3,146	3,098	3,398	3,513	3.4	11.0
Plumas	2,308	2,266	2,335	2,517	2,487	-1.2	7.8
Riverside	3,007	2,983	2,996	3,129	3,140	0.3	4.4
Sacramento	2,796	2,745	2,774	2,857	2,859	0.1	2.3
San Benito	2,504	2,507	2,578	2,786	2,674	-4.0	6.8
San Bernardino	3,122	3,058	3,078	3,209	3,142	-2.1	0.6
San Diego	2,853	3,001	3,064	3,212	3,192	-0.6	11.9
San Francisco	2,759	2,651	2,794	2,856	2,929	2.5	6.2
San Joaquin	2,795	2,801	2,810	2,968	2,856	-3.8	2.2
San Luis Obispo	2,836	3,037	3,103	3,314	3,424	3.3	20.7
San Mateo	3,423	3,458	3,546	3,744	3,844	2.7	12.3
Santa Barbara	2,867	2,837	2,826	3,133	3,143	0.3	9.6
Santa Clara	3,350	3,345	3,428	3,523	3,303	-6.2	-1.4
Santa Cruz	3,395	3,431	3,408	3,426	3,417	-0.3	0.6
Shasta	2,317	2,318	2,337	2,599	2,482	-4.5	7.1
Sierra	2,248	2,386	2,472	2,770	3,415	23.3	51.9
Siskiyou	2,219	2,187	2,366	2,348	2,385	1.6	7.4
Solano	2,954	3,027	3,058	3,132	3,126	-0.2	5.8
Sonoma	2,894	2,929	2,952	3,100	2,990	-3.5	3.3
Stanislaus	2,744	2,795	2,851	2,974	2,899	-2.5	5.7
Sutter	2,520	2,557	2,925	2,877	2,794	-2.9	10.9
Tehama	2,303	2,313	2,273	2,411	2,442	1.3	6.1
Trinity	2,247	2,272	2,338	2,952	2,687	-9.0	19.6
Tulare	2,259	2,220	2,211	2,365	2,293	-3.0	1.5
Tuolumne	2,885	2,814	3,019	2,960	2,895	-2.2	0.4
Ventura	3,102	3,113	3,219	3,351	3,329	-0.7	7.3
Yolo	2,605	2,505	2,710	2,792	2,758	-1.2	5.9
Yuba	2,287	2,325	2,330	2,502	2,433	-2.8	6.4
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2,652	2,543	2,735	2,760	2,795	1.3	5.4
Inyo/Mono	2,639	2,813	2,908	3,218	3,045	-5.4	15.4
Santa Cruz/San Benito	3,171	3,198	3,197	3,258	3,216	-1.3	1.4
Sierra/Nevada	3,013	3,030	3,080	3,092	2,918	-5.6	-3.1
Siskiyou/Modoc	2,177	2,139	2,320	2,315	2,334	0.8	7.2

SOURCE: OCSE 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE I**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**FEDERAL FISCAL YEAR 2009**

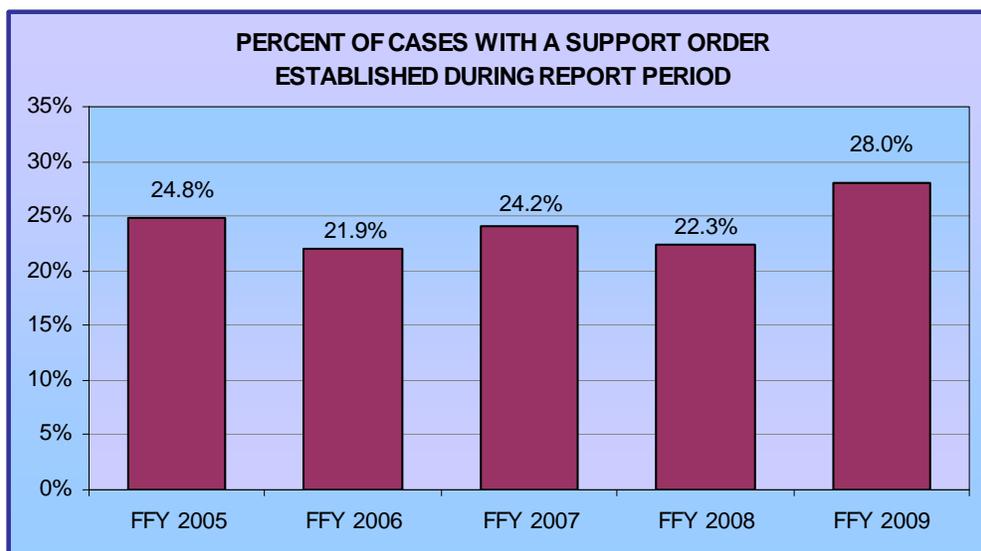
	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
<b>STATEWIDE</b>	<b>\$2,264,319,703</b>	<b>\$290,459,557</b>	<b>\$1,051,488,146</b>	<b>\$922,371,999</b>
Alameda	79,564,508	7,863,645	38,486,098	33,214,766
Alpine	117,798	3,180	55,029	59,589
Amador	2,889,907	281,790	1,237,120	1,370,997
Butte	16,578,132	2,293,581	9,717,257	4,567,294
Calaveras	3,367,999	527,865	1,466,095	1,374,039
Colusa	1,633,535	219,625	779,169	634,742
Contra Costa	59,692,366	6,310,854	23,305,109	30,076,403
Del Norte	3,068,597	499,991	1,484,784	1,083,821
El Dorado	12,955,936	1,363,524	5,823,241	5,769,171
Fresno	83,133,605	16,173,799	47,294,797	19,665,010
Glenn	2,594,977	440,213	1,297,460	857,304
Humboldt	11,413,566	1,344,853	5,645,104	4,423,609
Imperial	19,364,773	3,330,109	8,204,085	7,830,580
Inyo	2,067,713	99,485	914,643	1,053,584
Kern	67,521,727	13,616,957	33,015,235	20,889,535
Kings	14,748,200	2,134,409	6,941,921	5,671,871
Lake	4,893,638	855,839	2,653,100	1,384,698
Lassen	3,190,226	501,374	1,447,142	1,241,709
Los Angeles	473,425,854	62,651,387	240,731,701	170,042,766
Madera	9,708,797	1,672,490	4,775,593	3,260,714
Marin	10,196,935	643,508	2,139,701	7,413,725
Mariposa	1,499,000	200,484	639,491	659,020
Mendocino	6,853,358	1,223,993	3,541,160	2,088,205
Merced	27,457,575	5,402,076	13,007,447	9,048,052
Modoc	820,593	131,441	444,927	244,225
Mono	861,261	30,166	194,370	636,725
Monterey	36,440,385	4,443,738	16,803,130	15,193,516
Napa	9,901,124	752,145	3,735,135	5,413,844
Nevada	6,795,143	815,404	2,982,329	2,997,410
Orange	180,789,114	14,122,434	62,588,477	104,078,204
Placer	19,238,644	1,544,742	7,707,957	9,985,946
Plumas	1,982,247	231,420	997,246	753,581
Riverside	128,380,420	15,386,426	58,692,469	54,301,525
Sacramento	106,240,033	15,513,558	48,781,407	41,945,068
San Benito	4,243,348	733,816	1,977,280	1,532,251
San Bernardino	149,674,276	21,046,606	70,255,081	58,372,589
San Diego	170,693,889	19,895,351	74,584,757	76,213,780
San Francisco	28,898,607	2,952,161	12,471,592	13,474,855
San Joaquin	51,771,015	8,043,599	24,195,079	19,532,337
San Luis Obispo	14,829,283	1,734,668	6,625,096	6,469,519
San Mateo	29,687,719	2,008,419	9,694,835	17,984,465
Santa Barbara	26,221,544	3,103,984	12,139,456	10,978,105
Santa Clara	91,992,215	10,471,992	44,320,640	37,199,583
Santa Cruz	14,674,066	1,379,887	6,629,963	6,664,216
Shasta	20,680,080	2,889,801	10,752,858	7,037,421
Sierra	351,741	29,267	235,590	86,885
Siskiyou	4,936,226	604,960	2,743,816	1,587,450
Solano	37,327,434	4,338,015	17,439,527	15,549,892
Sonoma	30,226,058	2,708,508	12,911,762	14,605,788
Stanislaus	47,030,275	7,429,935	24,017,760	15,582,580
Sutter	8,864,675	1,163,238	4,105,354	3,596,083
Tehama	6,452,973	1,096,306	3,435,874	1,920,793
Trinity	1,442,982	188,036	672,939	582,007
Tulare	37,866,668	7,582,159	20,902,801	9,381,708
Tuolumne	5,800,814	622,237	2,681,083	2,497,494
Ventura	51,293,197	5,212,041	20,979,508	25,101,648
Yolo	13,473,288	1,541,199	6,589,834	5,342,256
Yuba	6,499,643	1,056,869	3,595,732	1,847,043
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	6,375,704	812,834	2,758,244	2,804,625
Inyo/Mono	2,928,974	129,651	1,109,013	1,690,309
Santa Cruz/San Benito	18,917,413	2,113,703	8,607,242	8,196,467
Sierra/Nevada	7,146,884	844,671	3,217,918	3,084,295
Siskiyou/Modoc	5,756,819	736,401	3,188,744	1,831,675

SOURCE: OCSE 157, Line 25 (Total Amount of Support Distributed as Current Support during the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.<sup>9</sup>

*Since FFY 2005, the statewide performance in this measure has increased by 13.0 percent.*



California established support orders in 28.0 percent of cases needing an order during FFY 2009, an increase of 25.6 percent from FFY 2008. A total of 153,709 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 13.0 percent since FFY 2005.

Individual LCSA support order establishment percentages varied from 13.3 percent to 76.6 percent in FFY 2009. The Big Six LCSAs with the largest caseload showed 21.9 percent of cases with an order established, as a group. The eleven LCSAs with the smallest caseload (consisting of 14 counties) performed at 56.2 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

<sup>9</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE J**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**FEDERAL FISCAL YEAR 2009**

	Cases Requiring Services to Establish a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	395,564	153,709	549,273	28.0%
Alameda	4,878	3,131	8,009	39.1
Alpine	5	7	12	58.3
Amador	134	265	399	66.4
Butte	2,357	1,613	3,970	40.6
Calaveras	231	347	578	60.0
Colusa	194	131	325	40.3
Contra Costa	4,463	4,162	8,625	48.3
Del Norte	240	421	661	63.7
El Dorado	673	1,277	1,950	65.5
Fresno	11,858	7,635	19,493	39.2
Glenn	332	342	674	50.7
Humboldt	654	1,106	1,760	62.8
Imperial	4,991	1,523	6,514	23.4
Inyo	120	193	313	61.7
Kern	17,909	2,742	20,651	13.3
Kings	1,785	1,242	3,027	41.0
Lake	650	175	825	21.2
Lassen	282	298	580	51.4
Los Angeles	139,089	23,418	162,507	14.4
Madera	1,268	1,167	2,435	47.9
Marin	447	409	856	47.8
Mariposa	61	152	213	71.4
Mendocino	862	676	1,538	44.0
Merced	4,218	2,649	6,867	38.6
Modoc	80	80	160	50.0
Mono	40	67	107	62.6
Monterey	3,233	2,389	5,622	42.5
Napa	629	818	1,447	56.5
Nevada	235	624	859	72.6
Orange	26,136	12,262	38,398	31.9
Placer	1,418	1,495	2,913	51.3
Plumas	64	168	232	72.4
Riverside	25,154	9,953	35,107	28.4
Sacramento	18,846	8,381	27,227	30.8
San Benito	561	349	910	38.4
San Bernardino	40,310	13,098	53,408	24.5
San Diego	23,524	9,380	32,904	28.5
San Francisco	2,675	1,768	4,443	39.8
San Joaquin	5,951	6,509	12,460	52.2
San Luis Obispo	385	1,260	1,645	76.6
San Mateo	2,082	1,682	3,764	44.7
Santa Barbara	4,528	2,028	6,556	30.9
Santa Clara	7,772	5,217	12,989	40.2
Santa Cruz	1,880	737	2,617	28.2
Shasta	2,136	1,766	3,902	45.3
Sierra	11	29	40	72.5
Siskiyou	338	439	777	56.5
Solano	4,528	2,517	7,045	35.7
Sonoma	2,406	2,162	4,568	47.3
Stanislaus	8,103	3,691	11,794	31.3
Sutter	1,291	805	2,096	38.4
Tehama	535	736	1,271	57.9
Trinity	131	140	271	51.7
Tulare	7,218	3,151	10,369	30.4
Tuolumne	386	488	874	55.8
Ventura	2,270	2,876	5,146	55.9
Yolo	1,503	1,029	2,532	40.6
Yuba	1,504	534	2,038	26.2
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	370	619	989	62.6
Inyo/Mono	160	260	420	61.9
Santa Cruz/San Benito	2,441	1,086	3,527	30.8
Sierra/Nevada	246	653	899	72.6
Siskiyou/Modoc	418	519	937	55.4

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)

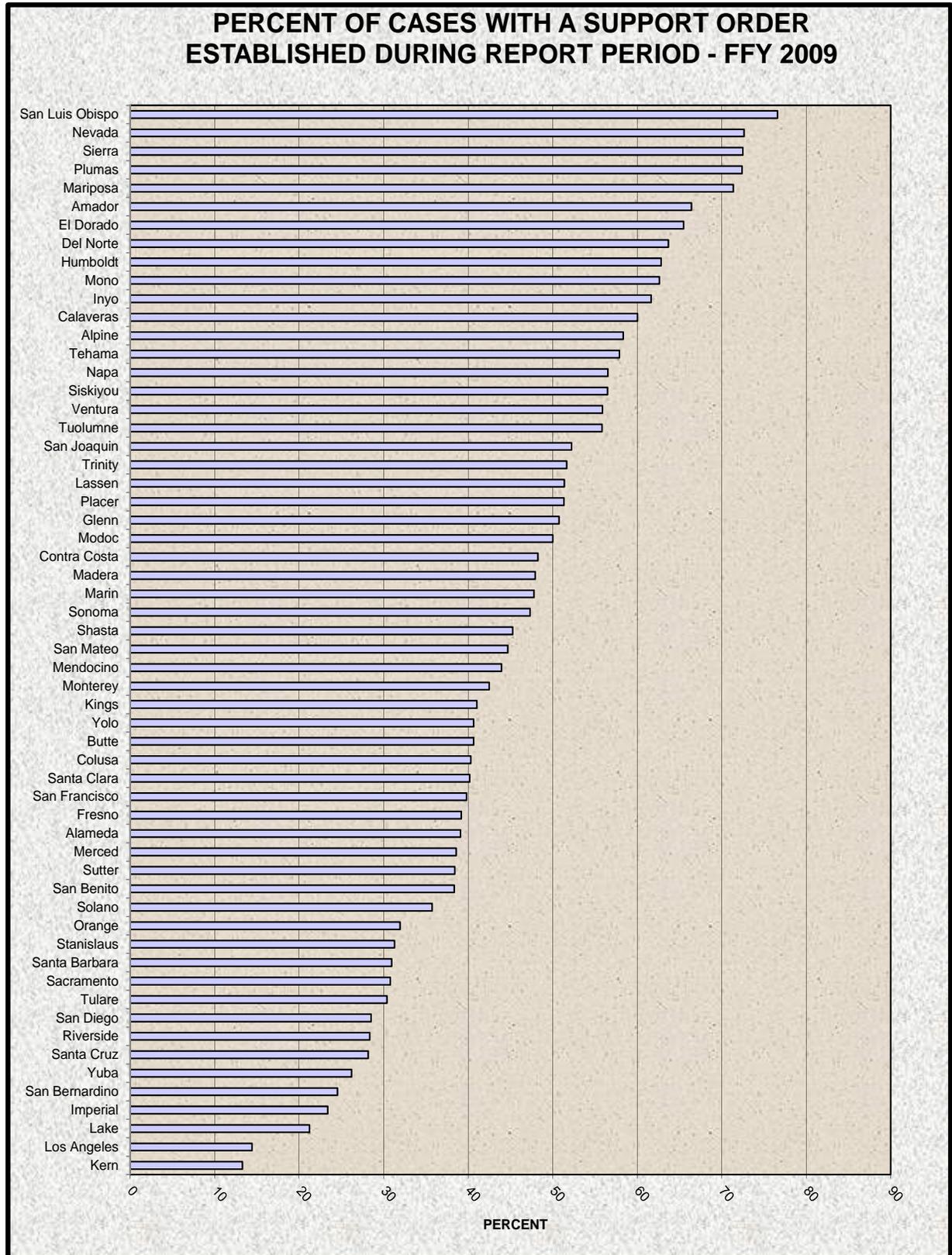
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE J-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	24.8%	21.9%	24.2%	22.3%	28.0%	25.6%	13.0%
Alameda	41.6	45.0	39.4	41.6	39.1	-6.1	-6.0
Alpine	46.2	85.0	54.5	46.2	58.3	26.4	26.4
Amador	57.1	55.2	56.4	51.2	66.4	29.7	16.3
Butte	20.6	17.3	25.3	24.2	40.6	68.0	97.4
Calaveras	48.4	48.3	42.4	43.4	60.0	38.4	24.1
Colusa	51.3	45.7	45.9	34.6	40.3	16.4	-21.4
Contra Costa	34.8	35.6	34.5	41.3	48.3	16.9	38.7
Del Norte	54.3	56.4	53.6	55.2	63.7	15.3	17.2
El Dorado	55.0	48.7	42.3	60.4	65.5	8.3	19.2
Fresno	22.3	28.6	31.3	30.0	39.2	30.6	75.5
Glenn	40.1	38.0	25.0	34.3	50.7	48.0	26.4
Humboldt	52.6	58.3	51.4	57.6	62.8	9.1	19.6
Imperial	26.8	22.7	27.3	23.1	23.4	1.0	-12.6
Inyo	53.2	41.5	54.2	46.4	61.7	32.9	15.9
Kern	29.3	10.6	33.4	20.5	13.3	-35.4	-54.7
Kings	43.9	44.3	36.6	42.3	41.0	-3.1	-6.6
Lake	27.9	22.8	35.0	32.9	21.2	-35.6	-24.1
Lassen	37.6	39.1	34.2	44.2	51.4	16.2	36.5
Los Angeles	21.3	17.0	16.9	16.6	14.4	-13.1	-32.5
Madera	44.2	37.3	40.0	33.9	47.9	41.4	8.4
Marin	41.9	36.7	37.3	35.7	47.8	33.8	14.0
Mariposa	59.6	59.3	51.9	51.5	71.4	38.6	19.8
Mendocino	26.1	27.8	38.3	33.1	44.0	32.9	68.3
Merced	33.6	34.7	35.8	31.6	38.6	22.1	14.9
Modoc	53.8	58.1	65.4	46.6	50.0	7.4	-7.0
Mono	48.6	55.6	31.5	50.9	62.6	23.0	28.9
Monterey	28.8	29.2	37.9	32.9	42.5	29.3	47.6
Napa	29.1	38.2	26.0	39.8	56.5	42.2	94.4
Nevada	24.3	34.4	32.6	52.3	72.6	38.9	198.8
Orange	24.6	21.4	19.6	15.5	31.9	105.8	29.7
Placer	32.4	35.0	25.2	25.3	51.3	102.5	58.6
Plumas	47.2	53.7	48.6	64.8	72.4	11.8	53.3
Riverside	21.8	18.0	21.3	18.8	28.4	51.2	30.1
Sacramento	34.9	37.5	31.2	27.5	30.8	11.8	-11.7
San Benito	37.6	46.4	39.4	29.2	38.4	31.6	1.9
San Bernardino	13.2	10.2	18.9	12.2	24.5	100.9	85.6
San Diego	11.6	11.2	19.0	21.7	28.5	31.6	145.8
San Francisco	36.2	27.5	27.8	29.0	39.8	37.1	10.0
San Joaquin	27.0	32.9	49.3	43.2	52.2	20.8	93.5
San Luis Obispo	63.9	63.1	63.2	67.0	76.6	14.3	19.9
San Mateo	46.2	32.7	28.7	30.3	44.7	47.7	-3.3
Santa Barbara	25.5	28.4	26.3	21.8	30.9	41.9	21.4
Santa Clara	31.8	29.8	30.6	28.1	40.2	43.1	26.2
Santa Cruz	36.2	36.5	23.4	18.1	28.2	55.9	-22.2
Shasta	30.1	27.1	29.7	31.5	45.3	43.7	50.3
Sierra	53.8	43.5	25.0	54.8	72.5	32.4	34.6
Siskiyou	50.8	46.0	41.0	36.9	56.5	53.1	11.1
Solano	41.7	28.7	31.4	22.4	35.7	59.2	-14.3
Sonoma	41.6	36.6	31.7	28.5	47.3	65.8	13.8
Stanislaus	26.6	22.9	28.4	23.2	31.3	34.8	17.9
Sutter	29.6	25.0	19.1	31.3	38.4	22.9	29.9
Tehama	43.3	45.8	44.8	42.9	57.9	34.9	33.7
Trinity	19.0	23.2	21.5	10.0	51.7	417.0	172.1
Tulare	41.9	43.5	38.2	32.0	30.4	-5.0	-27.4
Tuolumne	45.2	48.7	45.7	39.3	55.8	42.1	23.6
Ventura	34.5	37.5	26.6	29.4	55.9	90.1	61.9
Yolo	30.8	28.6	18.4	32.8	40.6	24.1	32.0
Yuba	24.7	23.5	22.9	20.3	26.2	29.1	6.3
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	51.9	51.9	47.9	46.3	62.6	35.3	20.7
Inyo/Mono	51.9	44.8	48.4	47.6	61.9	30.1	19.3
Santa Cruz/San Benito	36.5	39.2	27.1	20.6	30.8	49.5	-15.7
Sierra/Nevada	25.0	34.7	32.2	52.4	72.6	38.6	190.4
Siskiyou/Modoc	51.5	48.5	45.3	38.5	55.4	43.7	7.6

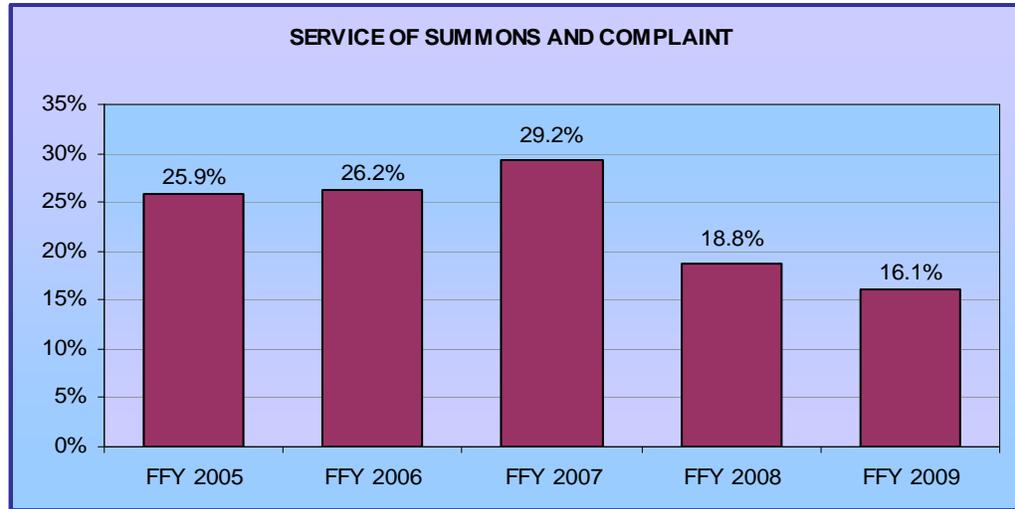
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)



**SERVICE OF SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of alleged fathers and/or obligors served with a Summons and Complaint to establish paternity or a support order.<sup>10</sup> The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

*In FFY 2009, of the 549,273 cases requiring an order, 88,439 alleged fathers and/or obligors were served with a Summons and Complaint.*



In FFY 2009, of the 549,273 cases requiring an order, 88,439 alleged fathers and/or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 16.1 percent of the cases requiring an order. Overall performance has remained fairly consistent since 2005 but decreased significantly from FFY 2007 to 2008. The percentage change from 2005 to 2009 dropped 37.8 percent.

In FFY 2009, the eleven LCSAs with the smallest caseloads (consisting of 14 counties) performed above the statewide total at 25.1 percent. The Big Six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 14.1 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

<sup>10</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE K**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**FEDERAL FISCAL YEAR 2009**

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	549,273	88,439	16.1%
Alameda	8,009	1,175	14.7
Alpine	12	1	8.3
Amador	399	120	30.1
Butte	3,970	733	18.5
Calaveras	578	163	28.2
Colusa	325	48	14.8
Contra Costa	8,625	1,717	19.9
Del Norte	661	225	34.0
El Dorado	1,950	501	25.7
Fresno	19,493	4,630	23.8
Glenn	674	159	23.6
Humboldt	1,760	376	21.4
Imperial	6,514	1,291	19.8
Inyo	313	90	28.8
Kern	20,651	1,762	8.5
Kings	3,027	632	20.9
Lake	825	98	11.9
Lassen	580	140	24.1
Los Angeles	162,507	15,319	9.4
Madera	2,435	704	28.9
Marin	856	146	17.1
Mariposa	213	70	32.9
Mendocino	1,538	356	23.1
Merced	6,867	1,558	22.7
Modoc	160	41	25.6
Mono	107	25	23.4
Monterey	5,622	1,242	22.1
Napa	1,447	317	21.9
Nevada	859	166	19.3
Orange	38,398	7,685	20.0
Placer	2,913	714	24.5
Plumas	232	62	26.7
Riverside	35,107	5,944	16.9
Sacramento	27,227	5,280	19.4
San Benito	910	231	25.4
San Bernardino	53,408	9,986	18.7
San Diego	32,904	5,200	15.8
San Francisco	4,443	420	9.5
San Joaquin	12,460	3,680	29.5
San Luis Obispo	1,645	488	29.7
San Mateo	3,764	804	21.4
Santa Barbara	6,556	1,218	18.6
Santa Clara	12,989	2,270	17.5
Santa Cruz	2,617	373	14.3
Shasta	3,902	701	18.0
Sierra	40	8	20.0
Siskiyou	777	210	27.0
Solano	7,045	1,789	25.4
Sonoma	4,568	805	17.6
Stanislaus	11,794	1,879	15.9
Sutter	2,096	458	21.9
Tehama	1,271	331	26.0
Trinity	271	70	25.8
Tulare	10,369	1,960	18.9
Tuolumne	874	210	24.0
Ventura	5,146	1,006	19.5
Yolo	2,532	601	23.7
Yuba	2,038	251	12.3
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	989	284	28.7
Inyo/Mono	420	115	27.4
Santa Cruz/San Benito	3,527	604	17.1
Sierra/Nevada	899	174	19.4
Siskiyou/Modoc	937	251	26.8

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the Federal Fiscal Year)

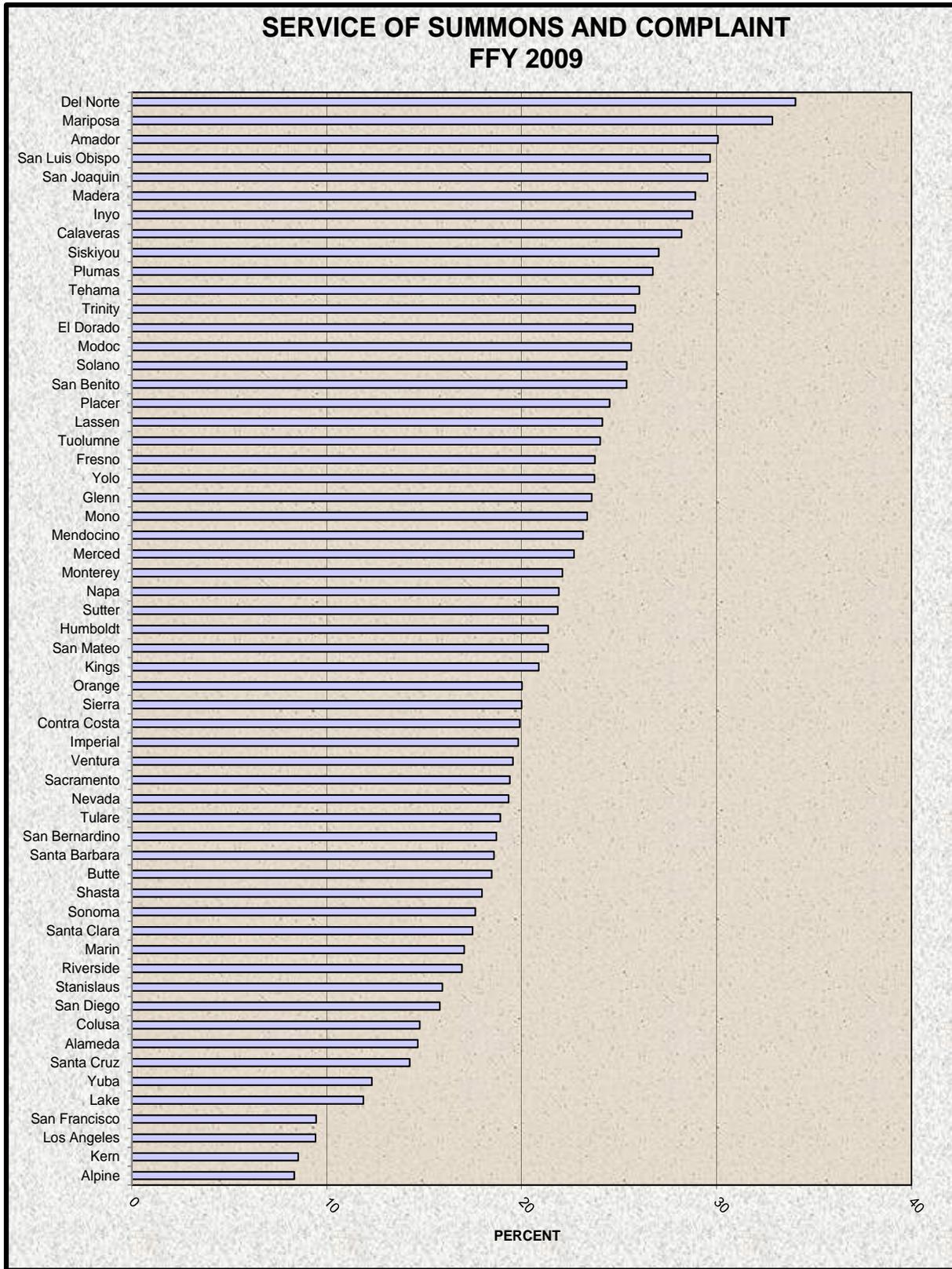
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE K-1  
SERVICE OF SUMMONS AND COMPLAINT  
FEDERAL FISCAL YEARS 2005 - 2009**

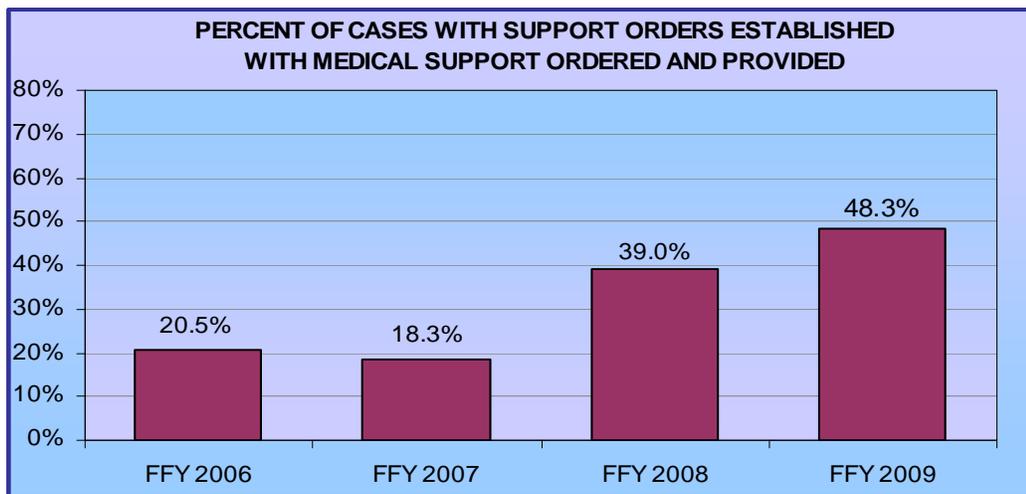
	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	25.9%	26.2%	29.2%	18.8%	16.1%	-14.6%	-37.8%
Alameda	42.7	47.0	40.5	41.8	14.7	-64.9	-65.7
Alpine	57.7	75.0	54.5	38.5	8.3	-78.3	-85.6
Amador	65.9	57.2	67.5	34.0	30.1	-11.6	-54.4
Butte	18.1	15.6	24.2	12.4	18.5	49.3	2.2
Calaveras	49.5	55.5	54.6	27.1	28.2	4.0	-43.1
Colusa	49.2	42.9	31.4	27.6	14.8	-46.5	-70.0
Contra Costa	32.8	37.1	32.8	25.6	19.9	-22.3	-39.4
Del Norte	58.5	60.2	57.4	34.1	34.0	-0.2	-41.8
El Dorado	55.4	58.2	32.9	25.2	25.7	1.9	-53.6
Fresno	25.8	31.4	36.0	27.5	23.8	-13.6	-8.1
Glenn	42.2	36.3	22.7	17.2	23.6	37.0	-44.1
Humboldt	54.5	55.4	55.4	23.8	21.4	-10.2	-60.8
Imperial	27.3	26.0	35.3	28.9	19.8	-31.5	-27.4
Inyo	55.1	50.4	51.9	23.4	28.8	23.1	-47.8
Kern	29.4	14.0	39.4	18.6	8.5	-54.1	-71.0
Kings	52.5	52.0	48.1	16.1	20.9	29.7	-60.2
Lake	32.7	23.9	40.1	31.1	11.9	-61.8	-63.7
Lassen	41.7	44.6	40.9	21.3	24.1	13.4	-42.1
Los Angeles	24.1	21.4	25.3	19.0	9.4	-50.4	-60.8
Madera	41.9	36.3	41.5	36.4	28.9	-20.7	-31.0
Marin	47.8	49.8	45.4	45.4	17.1	-62.5	-64.3
Mariposa	60.6	56.0	54.9	44.9	32.9	-26.8	-45.8
Mendocino	28.0	35.2	39.9	31.0	23.1	-25.4	-17.3
Merced	34.4	38.0	37.1	17.0	22.7	33.7	-34.1
Modoc	60.0	51.9	69.2	45.8	25.6	-44.1	-57.3
Mono	56.2	62.5	38.4	27.7	23.4	-15.6	-58.4
Monterey	30.1	35.2	38.9	19.5	22.1	13.2	-26.5
Napa	32.1	41.7	28.2	15.9	21.9	37.5	-31.8
Nevada	25.7	33.8	32.7	13.3	19.3	44.9	-24.7
Orange	29.2	25.9	25.0	8.0	20.0	150.0	-31.3
Placer	34.1	29.0	27.0	16.5	24.5	48.2	-28.0
Plumas	49.2	61.1	47.5	21.8	26.7	22.4	-45.7
Riverside	23.1	22.2	23.4	12.1	16.9	40.0	-26.7
Sacramento	35.9	39.8	36.9	18.9	19.4	2.5	-45.9
San Benito	38.4	49.0	33.4	21.1	25.4	20.4	-34.0
San Bernardino	5.7	15.0	22.7	12.9	18.7	44.7	228.1
San Diego	13.4	18.7	20.5	20.5	15.8	-22.9	17.8
San Francisco	40.0	32.6	31.1	29.5	9.5	-68.0	-76.4
San Joaquin	28.9	37.5	51.2	47.6	29.5	-37.9	2.2
San Luis Obispo	60.1	62.1	65.1	30.7	29.7	-3.3	-50.7
San Mateo	43.4	38.4	32.9	16.6	21.4	28.9	-50.7
Santa Barbara	25.7	25.4	23.3	13.7	18.6	36.0	-27.7
Santa Clara	34.6	32.6	33.7	24.7	17.5	-29.3	-49.4
Santa Cruz	41.7	42.7	21.7	10.4	14.3	37.6	-65.8
Shasta	26.5	28.5	31.3	25.1	18.0	-28.5	-32.2
Sierra	42.3	43.5	25.0	16.7	20.0	20.0	-52.7
Siskiyou	57.9	53.2	52.2	27.8	27.0	-2.7	-53.3
Solano	52.7	42.5	48.5	23.1	25.4	9.9	-51.8
Sonoma	54.3	47.5	44.3	12.2	17.6	44.3	-67.5
Stanislaus	32.3	35.0	28.2	23.8	15.9	-33.2	-50.6
Sutter	39.2	29.3	17.7	22.5	21.9	-2.7	-44.3
Tehama	46.0	46.2	44.4	20.2	26.0	28.9	-43.4
Trinity	14.3	20.1	20.0	9.0	25.8	186.7	80.1
Tulare	42.7	47.6	43.6	37.4	18.9	-49.5	-55.7
Tuolumne	57.1	51.1	48.5	30.2	24.0	-20.4	-57.9
Ventura	34.6	44.1	38.3	14.7	19.5	32.7	-43.6
Yolo	34.4	34.4	18.3	20.1	23.7	18.1	-31.0
Yuba	21.0	27.2	24.1	17.6	12.3	-30.2	-41.5
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	56.5	56.7	59.5	29.8	28.7	-3.6	-49.2
Inyo/Mono	55.4	53.3	48.4	24.5	27.4	11.7	-50.6
Santa Cruz/San Benito	41.0	44.4	24.4	12.8	17.1	33.7	-58.2
Sierra/Nevada	26.1	34.1	32.4	13.5	19.4	43.7	-25.8
Siskiyou/Modoc	58.4	53.0	55.2	30.9	26.8	-13.2	-54.1

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the Federal Fiscal Year)



**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED**

Through FFY 2005, this State Performance Measure for Cases with a Medical Support Order determined the percent of cases in the child support caseload for which medical support had been ordered.<sup>11</sup> In FFY 2006, California significantly changed the method of calculating this measure, resulting in a percentage that is no longer comparable to prior years. This change was precipitated by the newly available data supporting Lines 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) and 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month) in the OCSE 157 report, making the measure consistent with that described in the Federal Strategic Plan. The new calculation utilizes the number of cases in which medical support is ordered and provided, not just ordered.



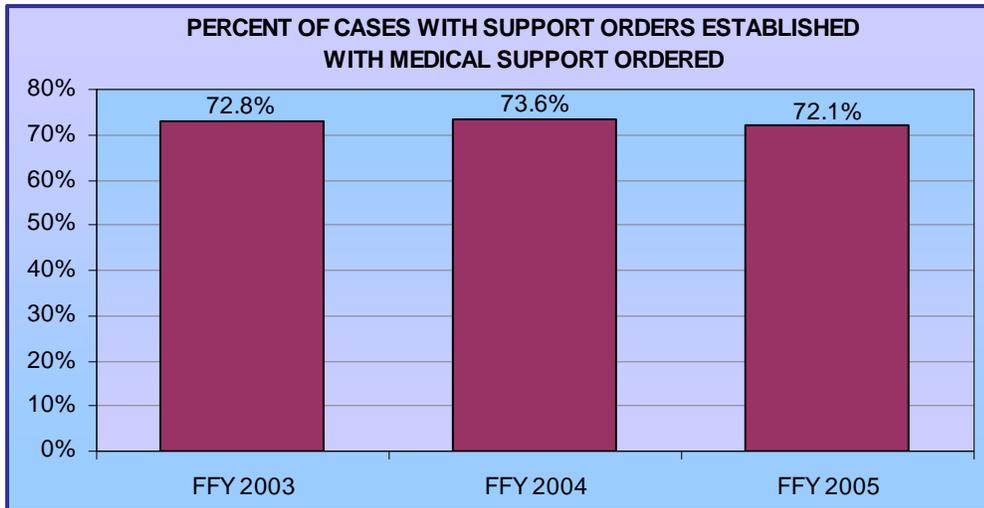
In FFY 2009, California had 1,035,309 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided total 499,790 or 48.3 percent of cases with support orders established. This represents an increase of 23.9 percent from FFY 2008. This increase is due to additional programming changes that occurred during FFY 2008 aimed at improving the accuracy of Line 21a.

Individual LCSAs' results range from 33.4 percent to 64.7 percent. The difference was greater in the prior FFY with the range from a low of 13.7 percent to 66.8 percent.

<sup>11</sup> Through FFY 2005, the performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 21, (Cases Open at the End of the FFY in which Medical Support is Ordered) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established). Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure. Beginning in FFY 2006, the measure was calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

Due to a programming discrepancy, Line 21a was under reported by CASES' counties. The chart on the previous page reflects the new baseline performance for the measure. See Tables L and L-1 on pages 50 and 51.

Utilizing the previous method of calculating this measure produced the trend in the chart below. The chart reflects little change in the measure from FFY 2003 through FFY 2005. See Table L-2 on page 52.



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**TABLE L**  
**PERCENT OF CASES WITH SUPPORT ORDERS**  
**ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**FEDERAL FISCAL YEAR 2009**

	Cases with Support Orders Established (excluding Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,035,309	499,790	48.3%
Alameda	26,978	12,948	48.0
Alpine	62	28	45.2
Amador	1,242	699	56.3
Butte	8,592	4,442	51.7
Calaveras	1,614	992	61.5
Colusa	696	373	53.6
Contra Costa	26,489	13,811	52.1
Del Norte	2,081	1,328	63.8
El Dorado	4,992	2,717	54.4
Fresno	47,456	27,477	57.9
Glenn	1,510	784	51.9
Humboldt	5,997	3,392	56.6
Imperial	9,066	5,266	58.1
Inyo	946	546	57.7
Kern	35,488	17,956	50.6
Kings	7,583	4,906	64.7
Lake	2,361	1,129	47.8
Lassen	1,541	826	53.6
Los Angeles	245,222	94,809	38.7
Madera	5,217	2,814	53.9
Marin	2,327	1,134	48.7
Mariposa	593	381	64.2
Mendocino	4,037	2,357	58.4
Merced	14,880	8,709	58.5
Modoc	450	256	56.9
Mono	285	138	48.4
Monterey	14,207	8,016	56.4
Napa	3,485	1,895	54.4
Nevada	2,542	1,431	56.3
Orange	62,058	29,777	48.0
Placer	6,552	3,205	48.9
Plumas	837	484	57.8
Riverside	54,095	26,850	49.6
Sacramento	54,007	30,056	55.7
San Benito	2,008	1,019	50.7
San Bernardino	82,299	39,186	47.6
San Diego	67,181	22,431	33.4
San Francisco	12,039	6,514	54.1
San Joaquin	26,692	15,313	57.4
San Luis Obispo	4,737	2,955	62.4
San Mateo	9,308	4,738	50.9
Santa Barbara	12,519	5,939	47.4
Santa Clara	32,521	17,349	53.3
Santa Cruz	5,127	2,379	46.4
Shasta	10,090	5,309	52.6
Sierra	118	54	45.8
Siskiyou	2,437	1,426	58.5
Solano	16,010	9,251	57.8
Sonoma	10,403	5,710	54.9
Stanislaus	22,412	12,328	55.0
Sutter	4,077	2,214	54.3
Tehama	3,628	2,006	55.3
Trinity	651	359	55.1
Tulare	25,636	15,300	59.7
Tuolumne	2,415	1,346	55.7
Ventura	17,983	9,492	52.8
Yolo	6,099	3,435	56.3
Yuba	3,431	1,805	52.6
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,918	1,719	58.9
Inyo/Mono	1,231	684	55.6
Santa Cruz/San Benito	7,135	3,398	47.6
Sierra/Nevada	2,660	1,485	55.8
Siskiyou/Modoc	2,887	1,682	58.3

SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), Line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered and Provided)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE L-1  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED  
FEDERAL FISCAL YEARS 2006 - 2009\***

	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2006-2009 % Change
STATEWIDE	20.5%	18.3%	39.0%	48.3%	23.9%	135.2%
Alameda	28.8	27.4	27.8	48.0	72.5	66.5
Alpine	28.8	20.5	41.0	45.2	10.2	56.6
Amador	18.4	20.2	57.8	56.3	-2.6	206.0
Butte	13.5	13.4	45.5	51.7	13.6	283.0
Calaveras	21.0	23.5	61.3	61.5	0.3	192.9
Colusa	18.6	21.1	54.3	53.6	-1.3	188.2
Contra Costa	17.3	21.1	49.5	52.1	5.3	201.4
Del Norte	15.6	26.7	66.8	63.8	-4.5	309.0
El Dorado	22.2	22.0	51.6	54.4	5.4	145.1
Fresno	15.7	14.9	52.6	57.9	10.1	268.8
Glenn	7.9	8.5	45.0	51.9	15.5	557.0
Humboldt	20.1	20.9	59.4	56.6	-4.8	181.6
Imperial	22.0	20.5	57.2	58.1	1.6	164.1
Inyo	18.3	17.9	59.4	57.7	-2.9	215.3
Kern	17.2	15.2	50.5	50.6	0.2	194.9
Kings	22.5	23.4	62.3	64.7	3.8	187.5
Lake	15.7	17.4	17.9	47.8	167.0	204.2
Lassen	20.3	21.1	46.6	53.6	15.0	163.7
Los Angeles	22.8	11.2	13.7	38.7	182.6	69.7
Madera	17.7	20.0	54.1	53.9	-0.3	205.4
Marin	22.3	23.5	25.7	48.7	89.4	119.0
Mariposa	27.8	28.9	61.8	64.2	3.9	130.9
Mendocino	11.4	11.9	57.6	58.4	1.3	411.8
Merced	21.1	21.6	55.9	58.5	4.6	177.0
Modoc	14.7	17.6	56.4	56.9	0.9	285.8
Mono	23.5	24.3	56.6	48.4	-14.4	106.0
Monterey	26.9	27.8	56.2	56.4	0.5	109.8
Napa	27.1	34.6	51.7	54.4	5.2	100.8
Nevada	20.3	24.9	49.9	56.3	12.7	177.0
Orange	21.7	23.3	45.6	48.0	5.1	121.2
Placer	21.7	23.2	49.5	48.9	-1.2	125.0
Plumas	22.3	22.5	55.2	57.8	4.8	158.7
Riverside	19.0	22.0	50.0	49.6	-0.7	160.9
Sacramento	24.8	26.4	58.1	55.7	-4.1	124.4
San Benito	14.2	21.3	45.4	50.7	11.7	256.7
San Bernardino	14.4	16.5	45.4	47.6	4.9	231.5
San Diego	14.3	14.6	33.1	33.4	0.8	134.3
San Francisco	24.1	27.8	31.6	54.1	71.4	124.9
San Joaquin	18.3	17.3	18.8	57.4	205.1	213.7
San Luis Obispo	26.7	28.3	62.9	62.4	-0.9	133.7
San Mateo	40.8	43.8	64.7	50.9	-21.3	24.8
Santa Barbara	12.8	14.5	43.1	47.4	10.0	270.0
Santa Clara	19.8	22.5	53.3	53.3	0.2	169.6
Santa Cruz	20.4	26.9	44.8	46.4	3.5	127.4
Shasta	18.0	17.6	51.3	52.6	2.6	192.2
Sierra	24.0	20.3	52.1	45.8	-12.2	90.7
Siskiyou	23.4	22.6	56.2	58.5	4.1	150.5
Solano	25.4	27.9	59.2	57.8	-2.4	127.5
Sonoma	33.5	32.5	52.0	54.9	5.6	63.7
Stanislaus	15.1	16.9	51.8	55.0	6.2	264.2
Sutter	20.3	22.5	48.0	54.3	13.2	167.3
Tehama	13.7	11.7	48.7	55.3	13.5	302.6
Trinity	12.6	11.7	53.0	55.1	4.1	337.8
Tulare	18.4	19.5	58.2	59.7	2.5	224.7
Tuolumne	26.4	28.5	62.8	55.7	-11.2	111.0
Ventura	24.4	25.7	51.8	52.8	2.0	116.7
Yolo	20.9	20.4	48.8	56.3	15.3	169.3
Yuba	13.5	14.1	51.7	52.6	1.8	289.5
Regionalized Local Child Support Agencies						
Amador/Alpine/Calaveras	20.0	22.0	59.3	58.9	-0.7	194.2
Inyo/Mono	19.6	19.4	58.8	55.6	-5.5	183.3
Santa Cruz/San Benito	19.0	25.4	45.0	47.6	5.8	151.0
Sierra/Nevada	20.5	24.6	50.0	55.8	11.6	172.5
Siskiyou/Modoc	21.8	21.8	56.2	58.3	3.6	167.3

SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered and Provided)

\*Data from FFYs 2003 - 2005 is not displayed because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.

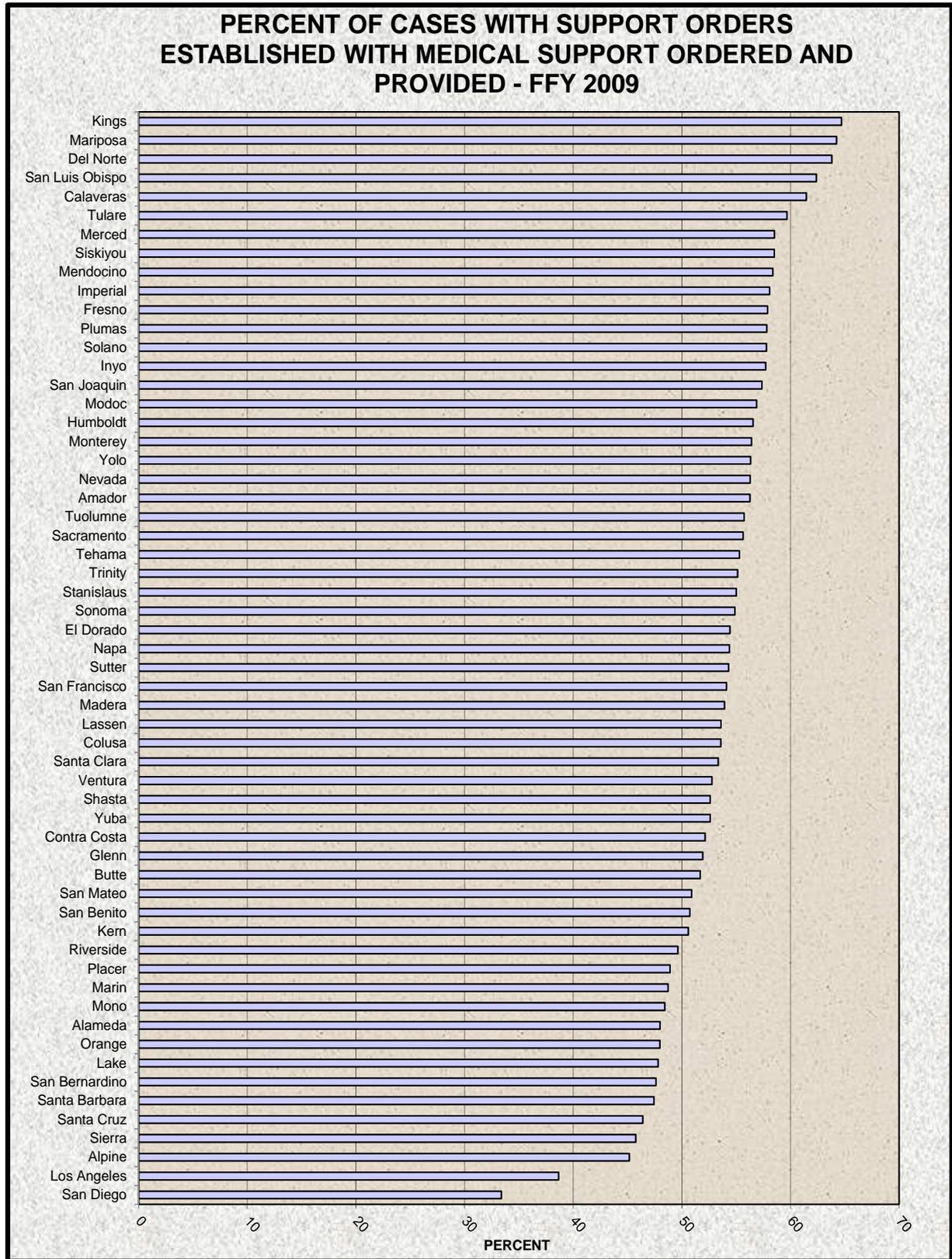
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE L-2  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT ORDERED  
FEDERAL FISCAL YEARS 2003 - 2005\***

	FFY 2003	FFY 2004	FFY 2005	2004-2005 % Change	2003-2005 % Change
STATEWIDE	72.8%	73.6%	72.1%	-2.0%	-1.0%
Alameda	79.3	67.3	67.3	0.0	-15.1
Alpine	63.3	65.7	61.7	-6.1	-2.5
Amador	56.3	54.9	52.3	-4.7	-7.1
Butte	57.4	66.1	61.9	-6.4	7.8
Calaveras	58.4	56.6	55.8	-1.4	-4.5
Colusa	77.0	80.4	79.6	-1.0	3.4
Contra Costa	78.7	68.5	72.1	5.3	-8.4
Del Norte	67.1	68.7	71.4	3.9	6.4
El Dorado	64.2	67.5	67.6	0.1	5.3
Fresno	93.9	93.5	79.1	-15.4	-15.8
Glenn	72.7	75.9	75.5	-0.5	3.9
Humboldt	76.0	79.6	78.9	-0.9	3.8
Imperial	79.3	80.8	79.6	-1.5	0.4
Inyo	68.2	67.3	61.4	-8.8	-10.0
Kern	81.9	81.8	80.0	-2.2	-2.3
Kings	66.9	73.7	75.5	2.4	12.9
Lake	51.9	57.4	65.5	14.1	26.2
Lassen	57.7	66.0	68.0	3.0	17.9
Los Angeles	66.8	67.7	68.4	1.0	2.4
Madera	78.3	80.5	80.5	0.0	2.8
Marin	54.5	79.6	78.7	-1.1	44.4
Mariposa	75.3	80.0	81.4	1.8	8.1
Mendocino	75.5	75.9	70.0	-7.8	-7.3
Merced	80.2	83.0	82.8	-0.2	3.2
Modoc	69.4	74.0	73.2	-1.1	5.5
Mono	76.8	77.1	74.5	-3.4	-3.0
Monterey	70.8	75.0	77.1	2.8	8.9
Napa	53.6	54.9	53.7	-2.2	0.2
Nevada	26.1	66.7	68.2	2.2	161.3
Orange	77.5	74.5	74.2	-0.4	-4.3
Placer	67.9	70.4	71.9	2.1	5.9
Plumas	71.2	74.5	73.1	-1.9	2.7
Riverside	90.9	91.7	77.2	-15.8	-15.1
Sacramento	66.4	71.0	73.9	4.1	11.3
San Benito	65.5	63.0	60.6	-3.8	-7.5
San Bernardino	95.2	93.8	82.4	-12.2	-13.4
San Diego	68.9	71.2	69.6	-2.2	1.0
San Francisco	55.7	59.6	66.4	11.4	19.2
San Joaquin	63.2	75.8	78.0	2.9	23.4
San Luis Obispo	79.8	83.2	83.1	-0.1	4.1
San Mateo	72.4	70.6	72.4	2.5	0.0
Santa Barbara	80.6	82.8	73.7	-11.0	-8.6
Santa Clara	55.9	59.4	67.8	14.1	21.3
Santa Cruz	49.7	52.7	52.4	-0.6	5.4
Shasta	68.7	67.7	64.2	-5.2	-6.6
Sierra	70.2	73.5	69.6	-5.3	-0.9
Siskiyou	67.6	71.4	72.7	1.8	7.5
Solano	73.2	76.6	76.7	0.1	4.8
Sonoma	56.1	63.2	65.0	2.8	15.9
Stanislaus	72.4	61.1	63.2	3.4	-12.7
Sutter	64.0	67.5	67.9	0.6	6.1
Tehama	69.7	71.6	68.1	-4.9	-2.3
Trinity	61.5	64.1	61.9	-3.4	0.7
Tulare	62.6	62.9	64.9	3.2	3.7
Tuolumne	55.0	66.1	69.4	5.0	26.2
Ventura	78.4	78.9	78.1	-1.0	-0.4
Yolo	74.1	73.2	73.1	-0.1	-1.3
Yuba	58.5	67.9	68.7	1.2	17.4
Regionalized Local Child Support Agencies					
Amador/Alpine/Calaveras	57.6	56.2	54.5	-3.0	-5.4
Inyo/Mono	70.0	69.3	64.3	-7.2	-8.1
Santa Cruz/San Benito	53.8	55.2	54.4	-1.4	1.1
Sierra/Nevada	28.3	67.0	68.3	1.9	141.3
Siskiyou/Modoc	67.9	71.8	72.8	1.4	7.2

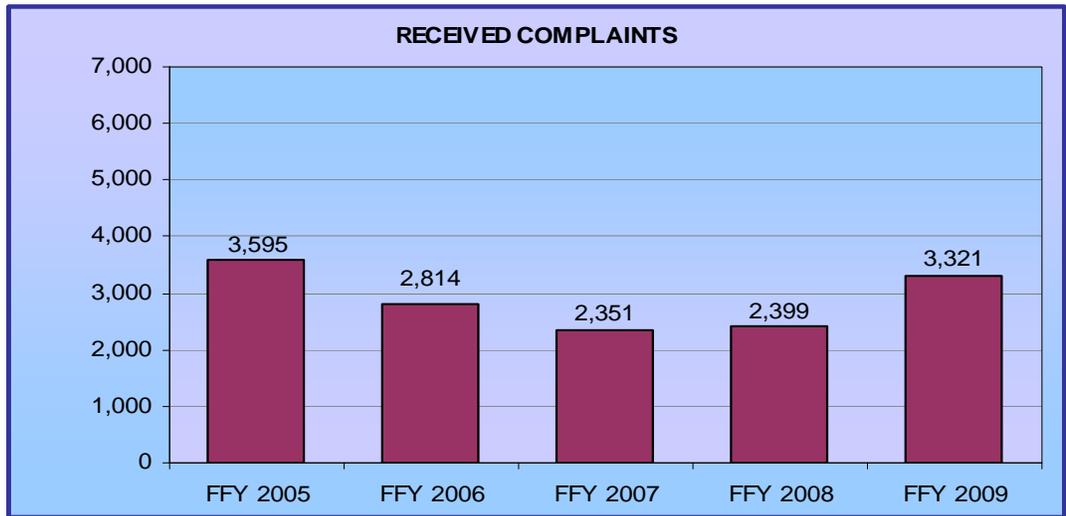
SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established) and Line 21 (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered)  
\*Data from FFY 2006 - 2007 is not displayed in this table because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.



**COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.<sup>12</sup> The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below reflects only total statewide complaints by FFY.

*In FFY 2009 a total of 3,321 complaints were filed for approximately 1.6 million open child support cases.*



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2009, a total of 3,321 complaints were filed and recorded in the DCSS CRTS for approximately 1.6 million open child support cases. Complaints statewide increased by 922 complaints from FFY 2008 to FFY 2009, and decreased by 7.6 percent from FFY 2005 to FFY 2009. The eleven LCSAs with the smallest caseloads (consisting of 14 counties), as a group, received 13.0 complaints per 10,000 cases in FFY 2009. The Big Six LCSAs with the largest caseloads, as a group, received 25.5 complaints per 10,000 cases. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 55 and 56.

<sup>12</sup> Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE M**  
**COMPARISON OF RECEIVED COMPLAINTS TO CASES**  
**FEDERAL FISCAL YEAR 2009**

	Cases	Number of Open Complaints Received	Complaints per Ten Thousand Cases
STATEWIDE	1,628,236	3,321	
Alameda	39,014	63	16.1
Alpine	94	0	0.0
Amador	1,682	0	0.0
Butte	14,224	9	6.3
Calaveras	2,272	0	0.0
Colusa	976	6	61.5
Contra Costa	35,519	56	15.8
Del Norte	2,898	7	24.2
El Dorado	7,289	14	19.2
Fresno	68,211	72	10.6
Glenn	2,167	1	4.6
Humboldt	8,082	3	3.7
Imperial	15,497	44	28.4
Inyo	1,352	2	14.8
Kern	59,943	32	5.3
Kings	11,078	1	0.9
Lake	3,805	4	10.5
Lassen	2,129	1	4.7
Los Angeles	415,028	1,540	37.1
Madera	7,270	3	4.1
Marin	3,409	0	0.0
Mariposa	818	0	0.0
Mendocino	5,828	0	0.0
Merced	21,229	30	14.1
Modoc	684	2	29.2
Mono	364	2	54.9
Monterey	19,841	15	7.6
Napa	4,927	1	2.0
Nevada	3,715	12	32.3
Orange	101,748	42	4.1
Placer	9,641	27	28.0
Plumas	1,166	1	8.6
Riverside	91,592	110	12.0
Sacramento	84,639	138	16.3
San Benito	3,137	0	0.0
San Bernardino	129,187	252	19.5
San Diego	105,627	281	26.6
San Francisco	18,515	19	10.3
San Joaquin	37,491	127	33.9
San Luis Obispo	5,832	7	12.0
San Mateo	13,541	16	11.8
Santa Barbara	18,948	20	10.6
Santa Clara	50,319	8	1.6
Santa Cruz	8,719	28	32.1
Shasta	15,044	22	14.6
Sierra	174	0	0.0
Siskiyou	3,643	11	30.2
Solano	24,154	38	15.7
Sonoma	16,987	5	2.9
Stanislaus	36,306	131	36.1
Sutter	6,435	12	18.6
Tehama	4,860	2	4.1
Trinity	1,057	4	37.8
Tulare	37,321	40	10.7
Tuolumne	3,457	7	20.2
Ventura	23,778	37	15.6
Yolo	9,674	6	6.2
Yuba	5,899	10	17.0
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	4,048	0	0.0
Inyo/Mono	1,716	4	23.3
Santa Cruz/San Benito	11,856	28	23.6
Sierra/Nevada	3,889	12	30.9
Siskiyou/Modoc	4,327	13	30.0

SOURCE: OCSE 157, Line 1 (Cases Open at the End of the Federal Fiscal Year) and the Complaint Resolution Tracking System (CRTS) Complaint Activity Report for FFY 2009 (as of 10/15/09)

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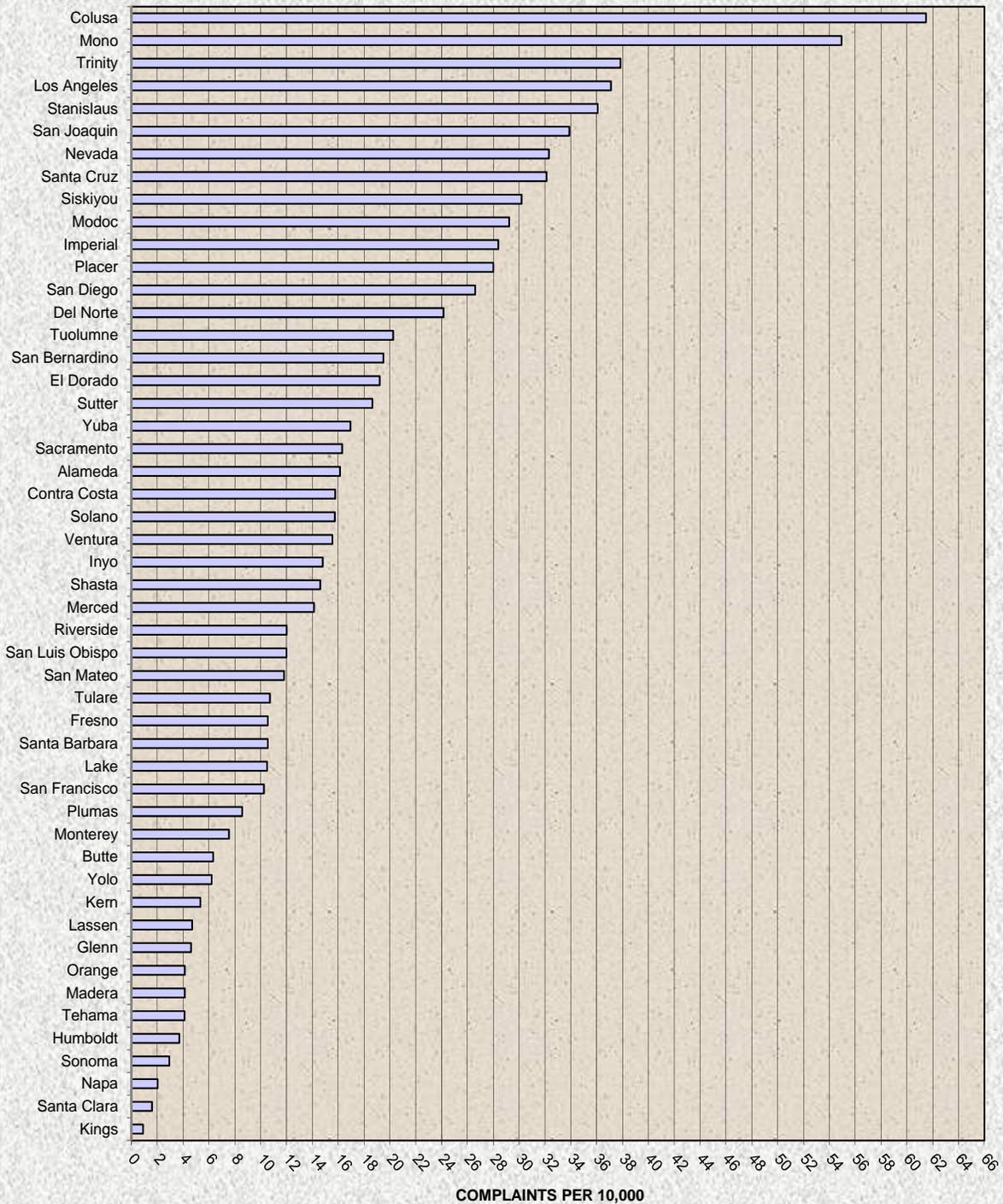
DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2009

**TABLE M-1  
RECEIVED COMPLAINTS  
FEDERAL FISCAL YEARS 2005 - 2009**

	FFY 2005	FFY 2006	FFY 2007	FFY 2008	FFY 2009	2008-2009 % Change	2005-2009 % Change
STATEWIDE	3,595	2,814	2,351	2,399	3,321	38.4%	-7.6%
Alameda	45	33	31	16	63	293.8	40.0
Alpine	0	0	0	0	0	0.0	0.0
Amador	1	1	2	0	0	0.0	-100.0
Butte	27	11	10	24	9	-62.5	-66.7
Calaveras	3	1	0	4	0	-100.0	-100.0
Colusa	2	0	0	3	6	100.0	200.0
Contra Costa	43	16	17	10	56	460.0	30.2
Del Norte	6	7	2	11	7	-36.4	16.7
El Dorado	10	11	15	20	14	-30.0	40.0
Fresno	118	124	81	104	72	-30.8	-39.0
Glenn	0	1	0	2	1	-50.0	0.0
Humboldt	3	2	2	3	3	0.0	0.0
Imperial	12	14	19	18	44	144.4	266.7
Inyo	0	2	1	2	2	0.0	0.0
Kern	46	45	28	24	32	33.3	-30.4
Kings	1	4	3	5	1	-80.0	0.0
Lake	0	2	2	6	4	-33.3	0.0
Lassen	2	6	4	5	1	-80.0	-50.0
Los Angeles	1,956	1,558	1,318	1,107	1,540	39.1	-21.3
Madera	1	2	0	2	3	50.0	200.0
Marin	2	1	2	0	0	0.0	-100.0
Mariposa	0	1	0	0	0	0.0	0.0
Mendocino	5	2	0	1	0	-100.0	-100.0
Merced	7	4	18	32	30	-6.3	328.6
Modoc	3	1	2	2	2	0.0	-33.3
Mono	0	1	0	0	2	0.0	0.0
Monterey	27	23	11	20	15	-25.0	-44.4
Napa	4	2	2	4	1	-75.0	-75.0
Nevada	14	9	2	11	12	9.1	-14.3
Orange	55	44	52	71	42	-40.8	-23.6
Placer	7	4	7	0	27	0.0	285.7
Plumas	1	0	1	4	1	-75.0	0.0
Riverside	156	117	80	67	110	64.2	-29.5
Sacramento	126	112	79	124	138	11.3	9.5
San Benito	2	4	1	2	0	-100.0	-100.0
San Bernardino	397	179	134	142	252	77.5	-36.5
San Diego	93	124	127	174	281	61.5	202.2
San Francisco	4	5	12	7	19	171.4	375.0
San Joaquin	86	52	64	52	127	144.2	47.7
San Luis Obispo	4	5	2	1	7	600.0	75.0
San Mateo	13	6	9	12	16	33.3	23.1
Santa Barbara	8	7	11	16	20	25.0	150.0
Santa Clara	18	19	26	12	8	-33.3	-55.6
Santa Cruz	23	27	17	44	28	-36.4	21.7
Shasta	25	20	11	16	22	37.5	-12.0
Sierra	1	0	0	0	0	0.0	-100.0
Siskiyou	15	2	5	8	11	37.5	-26.7
Solano	35	30	19	17	38	123.5	8.6
Sonoma	1	6	5	13	5	-61.5	400.0
Stanislaus	84	71	50	71	131	84.5	56.0
Sutter	2	11	9	10	12	20.0	500.0
Tehama	5	3	2	8	2	-75.0	-60.0
Trinity	2	0	0	0	4	0.0	100.0
Tulare	34	29	12	18	40	122.2	17.6
Tuolumne	2	1	1	1	7	600.0	250.0
Ventura	34	26	13	55	37	-32.7	8.8
Yolo	11	15	20	14	6	-57.1	-45.5
Yuba	13	11	10	4	10	150.0	-23.1
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	4	2	2	4	0	-100.0	-100.0
Inyo/Mono	0	3	1	2	4	100.0	0.0
Santa Cruz/San Benito	25	31	18	46	28	-39.1	12.0
Sierra/Nevada	15	9	2	11	12	9.1	-20.0
Siskiyou/Modoc	18	3	7	10	13	30.0	-27.8

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

### COMPARISON OF RECEIVED COMPLAINTS TO CASES FFY 2009



**NOTE:** Alpine, Amador, Calaveras, Marin, Mariposa, Mendocino, San Benito, and Sierra counties, with zero complaints reported for FFY 2009, were omitted from this chart.

## II. PROGRAM ADMINISTRATION

### Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

### The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

#### Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

#### Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

#### Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

#### Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

### Report on Program Administration Data

The data reflect overall program administration information, with detail in several areas that were of particular concern at the time the reform legislation was enacted. Accurate comparisons between LCSAs cannot be made due to historical program administrative practices and funding structures that led to widely divergent resource allocation between local agencies.

### Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2004-05, 2005-06, 2006-07, 2007-08, and 2008-09. These costs are displayed on the Program Administration Tables (see pages 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2004-05	\$782.2 million
2005-06	\$770.8 million
2006-07	\$782.9 million
2007-08	\$779.1 million
2008-09	\$766.0 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2004-05	\$43,917,000	\$226,012,462	\$512.3 million
2005-06	\$41,743,556	\$220,351,797	\$508.7 million
2006-07	\$39,823,017	\$226,346,120	\$516.7 million
2007-08	\$39,083,934	\$225,816,066	\$514.2 million
2008-09	\$34,990,797	\$225,452,552	\$505.6 million

#### Total Direct Program Costs

The direct costs of LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, and 2008-09. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 61, 63, 65, 67, and 69, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2004-05, 2005-06, 2006-07, 2007-08, and 2008-09 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for LCSAs. Data reported represent actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

#### Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, and 2008-09, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff, and displayed in tables (see pages 62, 64, 66, 68, and 70). Other staff includes: automation staff and staff for targeted programs such as customer service,

ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

**Attorneys** - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

**Administrators** - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

**Caseworkers** - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

**Investigators** - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

**Clerical Support** - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

**Other Staff** - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

### **Total Indirect Program Costs**

This data element identifies the indirect costs of LCSAs for SFYs 2004-05, 2005-06, 2006-07, 2007-08, and 2008-09. Indirect Cost Tables (see pages 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets, for LCSAs broken down by the countywide overhead costs.<sup>13</sup> Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

<sup>13</sup> Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD DURING  
STATE FISCAL YEAR 2004 - 05

	Total Direct Costs	Total Salaries and Benefits	Total Direct Service Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead (A-87)
<b>STATEWIDE</b>	<b>\$ 769,982,085</b>	<b>\$ 549,266,162</b>	<b>\$ 15,075,851</b>	<b>\$ 40,962,921</b>	<b>\$ 10,950,044</b>	<b>\$ 153,727,107</b>	<b>\$ 22,906,233</b>
Alameda	26,274,203	21,510,649	763,423	0	366,999	3,633,132	1,332,998
Butte	8,686,346	6,890,334	239,231	192,404	360	1,364,017	178,903
Central Sierra	2,820,738	2,188,795	174,902	104,148	28,557	324,336	0
Colusa	497,945	384,938	24,341	42,414	0	46,252	175,623
Contra Costa	18,939,626	15,467,841	214,911	528,511	0	2,728,363	154,772
Del Norte	2,009,591	1,510,275	34,812	82,900	0	381,604	85,410
Eastern Sierra	1,094,212	885,715	27,935	68,792	0	111,770	133,740
El Dorado	4,310,127	3,149,654	102,177	287,022	0	771,274	363,504
Fresno	23,807,797	17,465,062	1,047,524	113,165	99,240	5,082,806	-16,272
Glenn	892,653	567,752	276,138	0	0	48,763	103,136
Humboldt	4,895,089	3,801,899	132,708	339,713	0	620,769	75,402
Imperial	3,731,252	2,501,666	0	282,000	0	947,586	219,868
Kern	26,804,764	15,635,561	132,755	2,043,629	20,862	8,971,957	146,973
Kings	3,980,338	3,076,923	56,307	242,286	49,236	555,586	209,206
Lake	2,419,256	1,990,072	100,457	103,586	0	225,141	98,683
Lassen	900,637	640,138	37,980	95,000	0	127,519	29,828
Los Angeles	177,906,463	104,849,185	1,452,314	9,387,670	6,564,691	55,652,603	3,851,563
Madera	2,760,555	2,182,146	152,618	82,128	0	343,663	114,414
Marin	4,016,098	2,945,474	45,622	440,777	1,075	583,150	241,982
Mariposa	610,564	481,630	14,153	32,116	0	82,665	40,677
Mendocino	2,624,671	1,910,736	8,620	0	0	705,315	351,095
Merced	8,316,946	6,431,333	131,947	529,615	0	1,224,051	243,761
Monterey	10,295,811	7,970,515	384,446	507,998	0	1,432,852	693,820
Napa	3,769,465	3,052,949	156,070	122,764	0	437,682	285,161
Orange	53,590,425	40,331,822	1,545,530	2,378,456	275,134	9,059,483	3,791,671
Placer	7,160,072	4,865,029	57,072	372,369	134,109	1,731,493	598,986
Plumas	832,195	741,696	776	0	2,033	87,690	41,369
Riverside	41,066,836	25,384,791	1,678,691	2,937,950	210,000	10,855,404	-67,310
Sacramento	31,124,941	22,957,658	883,005	2,379,956	582,821	4,321,501	554,173
San Bernardino	38,840,516	27,509,688	484,951	2,953,269	404,737	7,487,871	440,601
San Diego	52,130,779	42,081,586	872,667	1,924,852	510,082	6,741,592	2,001,488
San Francisco	11,837,561	9,967,047	167,322	680,078	0	1,023,114	0
San Joaquin	15,232,905	12,322,949	194,656	442,263	0	2,273,037	584,372
San Luis Obispo	4,251,856	2,793,827	449,430	250,601	0	757,998	439,923
San Mateo	11,151,902	9,103,794	174,458	857,001	0	1,016,649	167,178
Santa Barbara	8,786,415	6,561,342	57,584	526,635	0	1,640,854	256,578
Santa Clara	34,492,537	25,807,835	685,730	4,588,628	230,614	3,179,730	1,417,683
Santa Cruz/San Benito	7,798,383	6,492,726	132,172	426,295	134,107	613,083	459,595
Shasta	7,536,839	5,289,344	75,084	693,532	12,666	1,466,213	542,309
Sierra-Nevada	3,979,938	2,995,477	19,031	379,542	0	585,888	85,441
Siskiyou/Modoc	3,434,485	2,830,135	42,095	223,135	6,736	332,384	70,996
Solano	11,849,534	9,549,594	196,706	444,599	110,927	1,547,708	367,213
Sonoma	14,486,969	11,993,772	133,492	810,908	0	1,548,797	931,829
Stanislaus	15,699,903	12,535,697	130,252	472,199	309,154	2,252,601	230,531
Sutter	2,714,567	2,113,960	85,836	88,100	0	426,671	351,241
Tehama	1,727,339	1,396,350	28,232	98,388	0	204,369	39,213
Trinity	571,906	481,205	8,265	14,735	0	67,701	32,516
Tulare	15,855,099	10,987,416	889,448	676,333	503,040	2,798,862	10,488
Tuolumne	887,713	514,161	99,515	108,689	0	165,348	86,681
Ventura	18,796,498	15,023,362	54,137	65,733	389,870	3,263,396	403,436
Yolo	7,566,261	5,913,416	168,888	339,988	0	1,143,969	8,218
Yuba	4,212,564	3,229,241	49,435	200,049	2,994	730,845	-54,433

Source CS 921 database for 2006

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2004-05**

	Share of Cost*			Full Time Equivalents**						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
<b>STATEWIDE</b>	<b>\$ 782,263,831</b>	<b>\$ 516,294,128</b>	<b>\$ 265,969,703</b>	<b>9,217.3</b>	<b>459.8</b>	<b>138.9</b>	<b>4,860.4</b>	<b>66.1</b>	<b>1,400.5</b>	<b>2,291.6</b>
Alameda	27,102,523	17,887,665	9,214,858	273.4	13.5	3.0	172.5	3.0	29.0	52.4
Central Sierra	2,835,338	1,871,323	964,015	47.0	2.0	2.0	21.0	1.0	8.0	13.0
Butte	7,975,009	5,263,506	2,711,503	141.5	4.5	5.0	72.5	2.0	11.0	46.5
Colusa	646,006	426,364	219,642	6.5	0.5	1.5	3.0	0.0	0.0	1.5
Contra Costa	19,099,916	12,605,945	6,493,971	195.0	9.0	6.0	148.0	0.0	5.0	27.0
Del Norte	2,100,687	1,386,453	714,234	38.5	1.0	2.0	24.0	1.0	1.0	9.5
El Dorado	4,617,775	3,047,732	1,570,044	57.5	2.0	2.5	32.5	3.0	9.0	8.5
Fresno	22,855,240	15,084,458	7,770,782	346.0	14.0	5.3	161.0	0.0	64.0	101.7
Glenn	765,761	505,402	260,359	10.5	0.0	1.0	3.0	0.0	2.5	4.0
Humboldt	4,954,106	3,269,710	1,684,396	76.5	4.0	3.0	38.0	1.0	19.0	11.5
Imperial	3,516,684	2,321,011	1,195,673	48.0	4.0	1.0	17.5	2.0	14.0	9.5
Eastern Sierra	1,225,051	808,534	416,517	13.6	0.9	0.9	8.8	0.0	0.0	3.0
Kern	26,699,785	17,621,858	9,077,927	284.5	12.5	2.0	168.0	6.0	20.0	76.0
Kings	4,187,760	2,763,922	1,423,838	65.5	5.0	1.5	34.5	1.0	8.0	15.5
Lake	2,518,762	1,662,383	856,379	42.0	2.0	2.0	27.0	2.0	4.0	5.0
Lassen	934,994	617,096	317,898	12.0	1.0	1.0	5.5	0.0	0.0	4.5
Los Angeles	180,494,833	119,126,590	61,368,243	1,741.0	107.0	7.0	921.0	0.0	284.0	422.0
Madera	2,829,913	1,867,743	962,170	52.0	2.0	2.0	28.0	0.0	11.0	9.0
Marin	3,955,443	2,610,592	1,344,851	44.0	4.0	2.0	19.0	0.0	7.0	12.0
Mariposa	638,570	421,456	217,114	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,808,111	1,853,353	954,758	41.0	2.0	1.0	26.8	0.0	4.0	7.2
Merced	8,536,637	5,634,180	2,902,457	115.0	5.0	7.5	62.0	1.0	11.0	28.5
Monterey	10,811,774	7,135,771	3,676,003	140.5	8.5	2.0	73.7	2.0	16.5	37.8
Napa	4,044,954	2,669,670	1,375,284	41.0	4.5	1.0	20.5	0.5	11.0	3.5
Sierra-Nevada	4,036,076	2,663,810	1,372,266	73.5	38.0	6.5	333.5	12.0	131.0	210.5
Orange	57,173,714	37,734,651	19,439,063	77.5	8.0	1.0	31.0	0.5	14.0	23.0
Placer	6,490,146	4,283,496	2,206,650	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Plumas	854,161	563,746	290,415	49.0	18.0	7.0	180.0	4.0	143.0	147.0
Riverside	41,463,273	27,365,760	14,097,513	444.5	16.0	4.0	270.5	3.0	70.0	81.0
Sacramento	31,363,879	20,700,160	10,663,719	467.0	15.0	2.0	335.0	0.0	74.0	41.0
San Bernardino	37,521,403	24,764,126	12,757,277	633.9	35.0	5.0	274.0	0.0	99.0	220.9
San Diego	53,744,313	35,471,247	18,273,066	120.5	7.0	2.0	89.8	0.0	3.0	18.7
San Francisco	14,141,649	9,333,488	4,808,161	222.0	7.0	3.0	120.0	0.0	17.0	75.0
San Joaquin	14,884,720	9,823,915	5,060,805	49.5	1.0	3.0	33.0	2.0	2.0	8.5
San Luis Obispo	4,684,677	3,091,887	1,592,790	113.0	6.0	2.0	80.0	1.0	12.0	12.0
San Mateo	11,317,381	7,469,471	3,847,910	106.0	4.0	5.0	51.0	4.0	19.0	23.0
Santa Barbara	8,944,212	5,903,180	3,041,032	331.0	15.0	2.0	199.0	6.0	22.0	87.0
Santa Clara	36,067,928	23,804,832	12,263,096	92.5	5.0	4.0	51.5	2.0	11.5	18.5
Santa Cruz/San Benito	8,232,984	5,433,769	2,799,215	123.0	4.0	2.0	70.0	0.0	2.0	45.0
Shasta	7,573,913	4,998,783	2,575,130	54.0	2.5	1.0	18.0	0.0	15.0	17.5
Siskiyou/Modoc	3,492,574	2,305,099	1,187,475	55.5	3.0	3.0	29.0	0.0	9.0	11.5
Solano	12,371,583	8,165,245	4,206,338	143.0	8.0	1.0	85.0	0.0	21.0	28.0
Sonoma	14,847,615	9,799,426	5,048,189	147.0	9.0	2.0	73.8	0.0	27.0	35.2
Stanislaus	15,773,950	10,410,807	5,363,143	221.3	16.0	3.7	82.5	0.0	39.5	79.6
Sutter	2,955,819	1,950,841	1,004,978	43.0	3.0	2.0	18.0	1.0	6.5	12.5
Tehama	1,754,855	1,158,204	596,651	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	593,466	391,688	201,778	9.0	1.0	1.0	4.0	0.0	0.0	3.0
Tulare	15,768,988	10,407,532	5,361,456	239.6	9.5	2.5	137.5	3.1	37.0	50.0
Tuolumne	1,861,588	1,228,648	632,940	29.0	1.5	1.0	17.0	0.0	5.0	4.5
Ventura	18,383,886	12,133,365	6,250,521	220.5	9.9	4.0	108.5	0.0	20.0	78.1
Yolo	5,873,841	3,876,735	1,997,106	84.0	3.0	2.0	32.5	2.0	26.5	18.0
Yuba	3,935,605	2,597,499	1,338,106	75.0	2.5	2.0	27.5	0.0	21.5	21.5

\* Source: CS 356  
 \*\* Source CS 921 Budget Display. Total number of FTEs as of 12-31-04.  
 This calculation does not include the distribution of consortia related costs from the consortia lead LCSA's to the member LCSA's nor does it include statewide costs.  
 Prepared by Financial Services Branch 9/8/2005

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2005-06**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$766,247,108	\$562,807,134	\$14,148,316	\$41,779,025	\$10,522,319	\$136,990,314	\$22,419,297
Alameda	27,258,915	22,520,672	210,993	0	824,281	3,702,969	1,581,182
Amador/Alpine/Calaveras	2,826,442	2,335,097	52,460	112,965	21,568	304,352	0
Butte	8,193,362	6,922,880	175,343	182,809	0	912,330	143,639
Colusa	310,749	176,917	20,911	39,151	0	73,770	93,776
Contra Costa	18,392,110	14,643,823	698,466	291,741	133,153	2,624,927	67,183
Del Norte	2,056,631	1,588,737	135,995	82,884	0	249,015	66,636
El Dorado	4,386,977	3,428,835	44,744	119,317	0	794,081	346,407
Fresno	23,050,037	17,644,701	842,023	111,739	56,103	4,395,471	179,517
Glenn	737,272	547,351	12,265	0	0	177,656	70,531
Humboldt	4,827,610	3,836,811	38,490	352,117	57,065	543,127	67,183
Imperial	3,711,671	2,501,198	61,127	297,066	0	852,280	291,841
Inyo/Mono	1,123,621	879,375	30,618	82,407	0	131,221	145,759
Kern	22,090,360	14,926,328	72,405	1,990,683	17,250	5,083,694	584,929
Kings	3,976,793	3,066,426	51,092	230,717	4,539	624,019	115,101
Lake	2,485,649	2,090,963	14,495	86,204	76,542	217,445	52,816
Lassen	995,633	719,921	31,808	118,800	0	125,104	37,128
Los Angeles	178,230,813	111,215,866	1,692,959	9,620,915	5,615,055	50,086,018	2,512,820
Madera	2,923,930	2,367,844	121,433	82,128	0	352,525	233,689
Marin	3,964,613	3,290,228	20,452	338,904	0	315,029	279,850
Mariposa	639,522	503,175	6,350	32,758	0	97,239	12,563
Mendocino	2,455,331	1,994,228	36,054	0	0	425,049	421,353
Merced	8,784,657	6,957,990	169,356	543,450	0	1,113,861	302,536
Monterey	10,575,087	8,441,256	352,524	474,135	0	1,307,172	773,510
Napa	3,688,116	3,048,045	115,812	125,740	0	398,519	366,089
Orange	54,552,080	40,523,708	1,390,194	2,475,186	248,856	9,914,136	3,228,560
Placer	5,391,798	4,099,371	39,173	297,785	115,632	839,837	742,698
Plumas	820,727	744,870	10,757	0	64	65,036	23,693
Riverside	39,782,203	25,553,449	1,999,620	3,749,808	176,148	8,303,178	280,389
Sacramento	32,321,593	25,027,808	941,606	2,191,208	616,153	3,544,818	394,533
San Bernardino	37,722,550	29,219,440	812,883	2,792,914	381,315	4,515,998	781,810
San Diego	52,468,944	43,234,129	973,240	1,834,065	289,911	6,137,599	1,907,735
San Francisco	14,334,627	9,875,157	120,880	597,811	68,750	3,672,029	0
San Joaquin	14,966,530	12,013,463	276,523	440,020	0	2,236,524	611,104
San Luis Obispo	4,343,348	2,922,607	54,215	250,411	411,116	704,999	478,434
San Mateo	11,063,991	8,797,713	165,449	882,853	0	1,217,976	451,560
Santa Barbara	9,076,910	6,949,577	43,097	557,995	0	1,526,241	177,276
Santa Clara	36,735,053	27,205,959	613,418	5,301,559	229,459	3,384,658	531,969
Santa Cruz/San Benito	7,436,279	6,345,283	121,601	417,571	124,321	427,503	777,027
Shasta	7,555,453	5,748,789	49,450	726,693	80,707	949,814	551,939
Sierra/Nevada	3,642,786	2,800,469	21,160	260,913	0	560,244	147,228
Siskiyou/Modoc	3,413,890	2,693,187	28,787	225,760	6,404	459,752	98,648
Solano	11,763,481	9,334,250	183,093	604,781	35,118	1,606,239	297,719
Sonoma	14,289,868	11,956,478	127,143	772,580	0	1,433,667	589,077
Stanislaus	15,885,677	12,236,099	129,485	460,635	262,753	2,796,705	238,919
Sutter	2,714,830	2,143,290	41,864	92,736	0	436,940	300,208
Tehama	1,761,788	1,477,218	36,016	101,339	0	147,215	18,072
Trinity	222,310	168,880	6,888	14,966	0	31,576	66,947
Tulare	15,330,756	11,008,561	699,847	691,915	127,085	2,803,348	240,217
Tuolumne	1,931,167	1,495,585	15,767	92,555	59,497	267,763	123,783
Ventura	19,460,900	16,373,162	61,137	56,851	344,007	2,625,743	136,759
Yolo	5,862,864	4,430,327	131,823	367,576	139,262	793,876	158,361
Yuba	3,708,804	2,779,638	45,025	203,909	205	680,027	318,594

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2005-06**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$770,868,684	\$508,773,331	\$262,095,353	8,798.2	445.0	140.2	4,564.3	48.7	1,301.3	2,298.7
Alameda	28,192,699	18,607,181	9,585,518	257.0	13.5	2.5	161.5	0.0	26.0	53.5
Amador/Alpine/Calaveras	2,809,684	1,854,391	955,293	53.2	1.0	2.0	19.0	0.2	7.5	23.5
Butte	8,327,114	5,495,895	2,831,219	127.0	4.0	4.0	72.0	2.0	11.0	34.0
Colusa	643,553	424,745	218,808	8.0	0.5	1.5	3.0	0.5	0.0	2.5
Contra Costa	18,448,889	12,176,267	6,272,622	166.0	9.0	6.0	124.0	0.0	5.0	22.0
Del Norte	2,099,542	1,385,698	713,844	41.0	1.0	2.0	28.0	1.0	1.0	8.0
El Dorado	4,645,178	3,065,817	1,579,361	55.8	3.0	2.5	34.0	2.0	10.0	4.3
Fresno	23,011,536	15,187,614	7,823,922	292.4	12.0	4.5	159.0	0.0	54.5	62.4
Glenn	723,608	477,581	246,027	13.0	0.3	0.8	5.0	0.0	3.0	3.9
Humboldt	4,869,059	3,213,579	1,655,480	74.5	4.0	3.0	40.0	0.0	15.0	12.5
Imperial	3,483,250	2,298,945	1,184,305	43.5	3.0	2.0	22.0	0.0	14.0	2.5
Inyo/Mono	1,255,375	828,548	426,828	13.0	1.0	1.0	8.5	0.0	0.0	2.5
Kern	22,506,300	14,854,158	7,652,142	243.0	9.5	2.0	153.0	5.0	14.0	59.5
Kings	4,078,054	2,691,516	1,386,538	59.0	4.0	1.5	27.5	1.0	8.0	17.0
Lake	2,530,314	1,670,007	860,307	43.0	2.0	1.7	25.8	1.0	4.0	8.5
Lassen	1,032,761	681,622	351,139	14.0	1.0	1.0	5.6	0.0	1.0	5.4
Los Angeles	178,968,208	118,119,017	60,849,191	1,875.0	110.0	8.0	905.0	0.0	303.0	549.0
Madera	3,089,826	2,039,285	1,050,541	53.5	3.0	2.0	28.0	0.0	14.0	6.5
Marin	3,897,184	2,572,141	1,325,043	41.4	4.0	2.0	20.0	0.0	8.0	7.4
Mariposa	653,474	431,293	222,181	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,868,542	1,893,238	975,304	32.0	2.0	1.0	21.0	0.0	3.0	5.0
Merced	9,044,354	5,969,274	3,075,080	106.0	5.0	7.5	54.0	1.0	11.0	27.5
Monterey	11,265,177	7,435,017	3,830,160	138.6	6.0	2.0	68.0	4.5	14.3	43.8
Napa	4,108,500	2,711,610	1,396,890	39.0	2.0	1.0	20.5	0.0	10.0	5.5
Orange	56,473,183	37,272,301	19,200,882	687.5	37.0	6.5	328.5	8.0	125.0	182.5
Placer	5,716,229	3,772,711	1,943,518	59.5	7.0	1.0	30.0	0.0	9.0	12.5
Plumas	835,318	551,310	284,008	14.0	1.0	1.0	5.0	0.0	3.0	4.0
Riverside	37,916,420	25,024,837	12,891,583	421.0	21.0	7.0	195.0	3.0	104.0	91.0
Sacramento	31,141,145	20,553,156	10,587,989	437.0	16.0	4.0	216.5	3.0	70.5	127.0
San Bernardino	37,958,782	25,052,796	12,905,986	528.0	14.0	2.0	297.5	0.0	73.0	141.5
San Diego	48,374,390	31,927,097	16,447,293	538.0	34.0	6.0	241.0	0.0	91.0	166.0
San Francisco	14,113,711	9,315,049	4,798,662	116.4	6.0	2.0	91.0	0.4	3.0	14.0
San Joaquin	15,278,287	10,083,669	5,194,618	190.0	6.0	3.0	105.0	0.0	17.0	59.0
San Luis Obispo	4,810,990	3,175,253	1,635,737	46.5	0.0	3.0	24.0	0.0	1.0	18.5
San Mateo	11,446,218	7,554,504	3,891,714	97.0	5.0	2.0	68.0	0.0	12.0	10.0
Santa Barbara	9,170,302	6,052,399	3,117,903	104.0	5.2	4.9	50.2	4.0	19.0	20.7
Santa Clara	36,974,100	24,402,906	12,571,194	328.0	14.0	3.0	198.0	6.0	22.0	85.0
Santa Cruz/San Benito	8,124,172	5,361,954	2,762,218	83.0	5.0	4.0	48.5	1.0	10.5	14.0
Shasta	7,783,308	5,136,983	2,646,325	115.0	3.0	2.0	72.0	0.0	2.0	36.0
Sierra/Nevada	3,763,099	2,483,645	1,279,454	45.0	2.5	1.0	18.5	0.0	12.0	11.0
Siskiyou/Modoc	3,517,832	2,321,769	1,196,063	51.0	2.0	3.0	29.0	0.0	6.0	11.0
Solano	11,613,127	7,664,664	3,948,463	126.0	8.0	2.0	74.0	0.0	16.0	26.0
Sonoma	14,893,877	9,829,959	5,063,918	144.8	9.0	2.0	54.3	0.0	26.0	53.5
Stanislaus	16,088,706	10,618,546	5,470,160	196.5	16.0	3.7	71.9	0.0	33.5	71.4
Sutter	3,012,325	1,988,135	1,024,191	36.0	3.0	1.0	16.0	0.0	6.0	10.0
Tehama	1,762,412	1,163,192	599,220	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	638,199	421,211	216,988	8.0	1.0	1.0	3.0	0.0	0.0	3.0
Tulare	15,497,801	10,228,549	5,269,252	218.1	9.5	3.5	127.5	3.1	30.0	44.5
Tuolumne	2,032,032	1,341,141	690,891	26.0	1.6	0.6	17.0	0.0	4.0	2.8
Ventura	19,490,348	12,863,630	6,626,718	220.0	9.9	4.0	109.5	0.0	18.0	78.6
Yolo	5,935,466	3,917,408	2,018,058	78.0	3.0	2.0	28.0	2.0	23.5	19.5
Yuba	3,954,724	2,610,118	1,344,606	57.0	2.5	1.5	25.0	0.0	16.0	12.0

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2006-07**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$767,558,925	\$574,795,895	\$14,645,865	\$40,863,819	\$9,839,948	\$127,413,398	\$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	99,729	0	439,759	298,385
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2006-07**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$782,850,402	\$516,681,265	\$266,169,137	8,700.1	427.8	137.3	4,475.2	50.0	1,296.6	2,313.2
Alameda	26,181,410	17,279,731	8,901,679	237.0	14.0	2.0	152.5	0.0	21.0	47.5
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	55.3	1.1	1.0	21.0	0.2	7.5	24.5
Butte	7,352,914	4,852,923	2,499,991	102.0	3.0	4.0	49.0	0.0	16.0	30.0
Colusa	609,330	402,158	207,172	6.5	0.5	1.4	3.0	0.0	0.0	1.6
Contra Costa	18,274,811	12,061,375	6,213,436	166.0	8.0	3.0	117.3	0.0	0.0	37.7
Del Norte	2,193,719	1,447,855	745,864	34.6	0.5	2.0	17.0	0.1	7.0	8.0
El Dorado	4,573,383	3,018,433	1,554,950	58.0	3.0	3.5	35.0	2.0	10.0	4.5
Fresno	22,246,777	14,682,873	7,563,904	295.0	12.0	4.0	162.0	0.0	60.2	56.8
Glenn	729,205	481,275	247,930	8.1	0.3	0.7	3.0	0.0	2.0	2.1
Humboldt	4,717,971	3,113,861	1,604,110	64.0	4.0	3.0	33.0	0.0	14.0	10.0
Imperial	3,654,088	2,411,698	1,242,390	46.5	3.0	2.0	22.0	0.0	17.0	2.5
Inyo/Mono	1,259,435	831,227	428,208	11.2	1.0	1.0	5.7	0.0	0.0	3.5
Kern	22,825,572	15,064,878	7,760,694	277.8	8.8	2.0	167.5	7.0	13.0	79.5
Kings	4,183,568	2,761,155	1,422,413	55.5	4.0	1.5	25.5	1.0	8.0	15.5
Lake	2,582,937	1,704,738	878,199	38.5	1.4	1.5	22.7	1.0	4.0	7.9
Lassen	1,058,607	698,681	359,926	13.0	1.0	1.0	5.0	0.0	1.0	5.0
Los Angeles	178,348,297	117,709,876	60,638,421	2,033.0	110.0	10.0	977.0	0.0	294.0	642.0
Madera	3,095,383	2,042,953	1,052,430	48.5	3.0	2.0	29.0	0.0	10.0	4.5
Marin	4,200,613	2,772,405	1,428,208	35.9	4.0	2.0	15.5	0.0	7.0	7.4
Mariposa	701,018	462,672	238,346	8.5	0.5	1.0	3.0	0.0	2.5	1.5
Mendocino	2,919,096	1,926,603	992,493	33.0	2.0	1.0	22.5	0.0	5.0	2.5
Merced	8,829,999	5,827,799	3,002,200	101.0	4.0	6.5	54.0	1.0	11.0	24.5
Monterey	11,201,716	7,393,133	3,808,583	125.0	5.0	2.0	69.0	4.5	12.5	32.0
Napa	4,172,393	2,753,779	1,418,614	38.0	2.0	1.0	18.6	0.0	9.0	7.4
Orange	58,394,462	38,540,345	19,854,117	703.0	32.5	6.5	298.0	8.0	135.0	223.0
Placer	6,175,388	4,075,756	2,099,632	62.2	5.9	0.8	29.0	0.0	9.6	16.9
Plumas	852,236	562,476	289,760	13.0	1.0	1.0	5.0	0.0	3.0	3.0
Riverside	38,480,961	25,397,434	13,083,527	399.0	21.0	6.0	185.0	3.0	93.0	91.0
Sacramento	32,092,826	21,181,265	10,911,561	411.5	15.0	5.0	208.0	2.5	69.0	112.0
San Bernardino	39,493,931	26,065,994	13,427,937	453.0	14.0	3.0	273.0	0.0	69.0	94.0
San Diego	55,263,867	36,474,152	18,789,715	521.0	32.0	4.0	215.0	0.0	94.0	176.0
San Francisco	14,968,405	9,879,147	5,089,258	117.4	7.0	2.0	74.0	0.4	16.0	18.0
San Joaquin	15,242,324	10,059,934	5,182,390	186.0	6.0	4.0	112.0	0.0	18.0	46.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	49.0	1.0	3.0	25.0	2.0	1.5	16.5
San Mateo	11,549,546	7,622,700	3,926,846	90.0	4.0	1.0	66.0	0.0	10.0	9.0
Santa Barbara	9,578,610	6,321,883	3,256,727	109.3	4.0	5.9	54.8	5.2	19.0	20.4
Santa Clara	38,075,870	25,130,074	12,945,796	341.0	14.0	3.0	206.0	5.0	27.0	86.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	79.3	4.0	1.9	47.7	2.0	11.5	12.2
Shasta	8,173,697	5,394,640	2,779,057	107.0	3.0	2.0	72.0	0.0	2.0	28.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	38.2	2.0	1.0	16.0	0.0	11.0	8.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	45.0	1.0	2.0	29.0	0.0	6.0	7.0
Solano	12,155,349	8,022,530	4,132,819	124.0	8.0	2.0	69.0	0.0	21.0	24.0
Sonoma	14,743,070	9,730,426	5,012,644	134.3	8.0	2.0	53.0	0.0	24.0	47.3
Stanislaus	16,669,211	11,001,679	5,667,532	197.6	16.0	6.7	77.9	0.0	35.5	61.5
Sutter	2,905,512	1,917,638	987,874	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,763,240	1,163,738	599,502	27.0	1.0	1.0	12.0	0.0	7.0	6.0
Trinity	658,664	434,718	223,946	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,075,659	9,949,935	5,125,724	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,085,668	1,376,541	709,127	26.0	1.6	0.6	17.0	0.0	4.0	2.8
Ventura	19,373,466	12,786,488	6,586,978	203.5	10.9	4.0	100.0	0.0	15.0	73.6
Yolo	6,177,974	4,077,463	2,100,511	71.8	3.0	2.0	32.0	2.0	15.8	17.0
Yuba	3,943,169	2,602,492	1,340,677	49.0	2.5	1.8	24.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2007-08**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$779,253,577	\$596,562,358	\$13,524,939	\$40,871,588	\$9,799,249	\$118,495,443	\$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2007-08**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$779,141,098	\$514,233,125	\$264,907,973	8,345.7	423.1	134.7	4,628.0	51.7	1,176.3	1,931.9
Alameda	26,576,414	17,540,433	9,035,981	226.0	14.0	2.0	159.6	0.0	20.0	30.4
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	27.1	1.1	1.0	17.5	0.0	4.5	3.0
Butte	7,510,391	4,956,858	2,553,533	95.0	3.0	4.0	55.0	2.0	3.0	28.0
Colusa	767,987	506,871	261,116	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,276,625	12,062,573	6,214,053	164.0	8.0	3.0	116.0	0.0	0.0	37.0
Del Norte	1,988,880	1,312,661	676,219	29.0	0.5	2.0	16.0	0.0	7.0	3.5
El Dorado	4,606,888	3,040,546	1,566,342	49.5	3.0	4.0	26.0	2.0	10.0	4.5
Fresno	23,943,841	15,802,935	8,140,906	275.7	7.0	5.0	173.0	0.0	49.3	41.4
Glenn	829,127	547,224	281,903	10.0	0.5	0.5	6.0	0.0	0.0	3.0
Humboldt	5,050,299	3,333,197	1,717,102	67.0	4.0	3.0	36.0	0.0	14.0	10.0
Imperial	3,659,745	2,415,432	1,244,313	52.5	2.0	2.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,341,823	885,603	456,220	12.2	1.0	1.0	6.7	0.0	0.5	3.0
Kern	22,089,813	14,579,277	7,510,536	244.0	9.8	2.0	152.8	4.0	13.0	62.4
Kings	4,283,995	2,827,437	1,456,558	54.5	3.0	1.5	35.0	1.0	6.0	8.0
Lake	2,604,997	1,719,298	885,699	37.9	1.7	1.5	24.6	1.0	2.0	7.1
Lassen	1,039,034	685,762	353,272	13.1	1.0	1.0	5.0	0.0	1.0	5.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,866.0	110.0	10.0	945.0	9.0	294.0	498.0
Madera	2,860,523	1,887,945	972,578	45.5	2.0	2.0	27.5	0.0	10.0	4.0
Marin	3,817,851	2,519,782	1,298,069	31.8	4.0	2.0	13.5	0.0	5.0	7.3
Mariposa	720,083	475,255	244,828	8.0	0.5	1.0	3.0	0.0	2.0	1.5
Mendocino	2,864,272	1,890,420	973,852	35.5	2.0	1.0	23.5	0.0	5.0	4.0
Merced	8,346,722	5,508,837	2,837,885	96.0	4.0	4.5	60.0	1.0	10.0	16.5
Monterey	11,320,081	7,471,253	3,848,828	117.0	5.0	2.0	68.0	1.0	10.0	31.0
Napa	4,006,324	2,644,174	1,362,150	37.5	2.5	0.0	19.6	0.0	8.0	7.4
Orange	55,146,806	36,396,892	18,749,914	643.0	33.0	5.5	271.5	8.0	113.5	211.5
Placer	6,464,375	4,266,488	2,197,888	56.4	5.4	1.0	31.0	0.0	9.6	9.4
Plumas	828,445	546,774	281,671	12.0	1.0	1.0	4.0	0.0	3.0	3.0
Riverside	38,579,901	25,462,735	13,117,166	409.0	20.0	6.0	210.0	3.0	89.0	81.0
Sacramento	32,701,025	21,582,677	11,118,349	379.5	16.0	5.0	190.0	2.5	62.0	104.0
San Bernardino	40,184,220	26,521,585	13,662,635	501.0	15.0	5.0	335.8	0.0	62.0	83.2
San Diego	50,705,809	33,465,834	17,239,975	513.6	33.0	4.0	275.0	0.0	85.0	116.6
San Francisco	14,550,929	9,603,613	4,947,316	126.0	6.0	3.0	78.5	0.0	8.0	30.5
San Joaquin	14,707,787	9,707,139	5,000,648	181.0	6.0	4.0	99.0	0.0	16.0	56.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	48.3	0.8	3.0	25.0	2.0	2.0	15.5
San Mateo	11,409,363	7,530,180	3,879,183	94.1	4.0	1.5	66.0	0.0	15.0	7.6
Santa Barbara	9,538,708	6,295,547	3,243,161	103.8	4.0	5.5	57.8	4.1	15.0	17.4
Santa Clara	38,307,315	25,282,828	13,024,487	312.0	14.0	3.0	192.0	5.0	28.0	70.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	79.0	5.0	1.9	47.4	1.0	9.5	14.2
Shasta	7,906,193	5,218,087	2,688,106	101.0	3.0	2.0	67.0	0.0	2.0	27.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	42.7	3.0	1.0	19.5	0.0	10.0	9.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	41.0	1.0	2.0	26.0	0.0	5.0	7.0
Solano	12,132,944	8,007,743	4,125,201	120.0	8.0	2.0	83.0	0.0	7.0	20.0
Sonoma	15,315,934	10,108,516	5,207,418	147.1	9.0	2.0	60.2	0.0	28.0	47.9
Stanislaus	16,609,712	10,962,410	5,647,302	206.9	14.0	4.0	121.0	0.0	41.0	26.9
Sutter	2,902,157	1,915,424	986,733	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,696,035	1,119,383	576,652	27.0	1.0	1.0	13.0	0.0	7.0	5.0
Trinity	685,521	452,444	233,077	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,807,405	10,432,887	5,374,518	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,076,677	1,370,607	706,070	25.0	1.6	0.6	16.0	0.0	4.0	2.8
Ventura	20,604,090	13,598,699	7,005,391	206.0	10.9	4.0	103.0	0.0	17.9	70.2
Yolo	5,845,016	3,857,711	1,987,305	71.9	3.0	2.0	33.0	2.0	14.0	17.9
Yuba	3,844,059	2,537,079	1,306,980	46.0	2.0	1.3	22.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2008-09**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$761,441,150	\$599,436,884	\$10,857,449	\$43,710,985	\$11,626,898	\$95,808,934	8,838,062
Alameda	26,797,065	20,992,634	122,123	1,423,938	620,444	3,637,926	865,476
Amador/Alpine/Calaveras	2,734,583	2,278,813	38,346	115,138	29,604	272,682	0
Butte	7,056,447	6,019,588	45,567	171,391	185,712	634,189	331,781
Colusa	641,679	527,430	27,916	39,151	0	47,182	33,394
Contra Costa	18,065,682	15,495,831	108,474	308,819	0	2,152,558	-53,287
Del Norte	1,882,342	1,502,729	100,666	91,676	4,473	182,798	74,577
El Dorado	4,453,054	3,714,845	110,455	152,102	0	475,652	97,515
Fresno	21,794,883	17,929,498	388,474	17,502	137,697	3,321,712	514,137
Glenn	761,173	701,538	15,007	1,136	0	43,492	87,191
Humboldt	4,651,554	3,928,925	24,667	390,112	0	307,850	48,924
Imperial	1,601,798	836,444	11,592	323,210	0	430,552	61,860
Inyo/Mono	1,142,214	982,414	13,999	52,955	0	92,846	48,556
Kern	20,871,789	16,118,430	74,344	2,105,544	30,130	2,543,341	436,842
Kings	4,036,336	3,258,094	24,237	241,224	6,000	506,781	119,384
Lake	2,463,020	2,126,252	7,390	88,512	97,941	142,925	41,727
Lassen	973,069	722,175	22,824	109,356	0	118,714	26,147
Los Angeles	182,710,843	136,801,154	2,688,187	11,022,009	7,663,485	24,536,008	-219,739
Madera	2,932,553	2,552,624	79,623	41,064	0	259,242	223,239
Marin	4,109,376	2,920,397	34,731	453,066	0	701,182	311,968
Mariposa	658,760	536,973	5,803	34,761	0	81,223	22,244
Mendocino	2,622,976	2,057,240	64,000	54,385	0	447,351	237,208
Merced	8,741,184	7,230,336	129,509	612,882	0	768,457	120,675
Monterey	10,730,695	8,813,692	363,058	442,691	0	1,111,254	238,102
Napa	3,815,214	3,259,751	86,374	0	5,137	463,952	286,950
Orange	56,037,454	45,244,452	597,360	2,074,167	212,489	7,908,986	-1,494,099
Placer	7,058,846	5,306,232	137,279	426,496	167,557	1,021,282	0
Plumas	791,709	747,940	8,472	0	0	35,297	48,790
Riverside	36,996,130	25,989,436	1,134,217	3,419,247	0	6,453,230	285,579
Sacramento	31,443,949	25,247,490	477,967	2,288,942	1,064,186	2,365,364	312,452
San Bernardino	37,603,738	28,285,760	879,780	3,351,442	328,320	4,758,436	354,383
San Diego	48,082,425	39,819,038	389,659	1,747,500	0	6,126,228	1,674,649
San Francisco	13,932,554	10,297,368	73,980	839,601	0	2,721,605	0
San Joaquin	15,274,950	12,573,463	215,831	377,293	0	2,108,363	219,682
San Luis Obispo	4,651,661	3,443,775	496,838	285,123	0	425,925	0
San Mateo	11,361,000	9,039,480	151,778	888,716	0	1,281,026	0
Santa Barbara	8,902,941	7,153,081	42,069	558,734	0	1,149,057	198,491
Santa Clara	35,716,840	29,224,650	70,941	3,882,060	163,100	2,376,089	1,077,053
Santa Cruz/San Benito	8,173,386	6,843,419	64,653	493,558	0	771,756	253,928
Shasta	7,837,430	6,019,025	42,308	804,512	56,088	915,497	98,062
Sierra/Nevada	4,256,858	3,178,423	0	230,852	0	847,583	104,464
Siskiyou/Modoc	3,201,431	2,702,968	30,854	173,226	6,938	287,445	58,991
Solano	11,780,021	9,995,445	107,274	454,883	0	1,222,419	383,905
Sonoma	15,327,664	12,635,936	106,472	822,952	0	1,762,304	390,519
Stanislaus	15,429,018	12,582,456	130,983	340,187	205,917	2,169,475	156,635
Sutter	2,776,017	2,380,264	44,542	89,008	0	262,203	15,315
Tehama	1,726,103	1,510,465	39,737	50,556	0	125,345	30,462
Trinity	634,354	525,381	7,404	14,648	0	86,921	26,102
Tulare	15,354,202	11,327,977	555,380	883,841	96,637	2,490,367	268,683
Tuolumne	1,874,562	1,577,587	13,439	87,381	13,235	182,920	41,497
Ventura	19,191,395	16,745,340	219,510	59,731	471,786	1,695,028	506,242
Yolo	6,090,997	4,912,479	203,499	398,201	59,986	516,832	-213,919
Yuba	3,685,226	2,819,747	27,857	375,504	36	462,082	85,325

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2008-09

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$766,009,850	\$505,566,501	\$260,443,349	7,959.8	399.8	136.9	4,718.4	42.1	1,106.1	1,556.5
Alameda	27,450,650	18,117,429	9,333,221	221.0	13.0	2.0	169.5	0.0	19.0	17.5
Amador/Alpine/Calaveras	2,734,012	1,804,448	929,564	28.1	1.1	1.0	18.0	0.0	3.0	5.0
Butte	7,194,087	4,748,097	2,445,990	97.0	3.0	4.0	49.0	0.0	12.0	29.0
Colusa	635,694	419,558	216,136	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,012,395	11,888,181	6,124,214	150.0	6.0	3.0	108.0	0.0	0.0	33.0
Del Norte	1,957,651	1,292,050	665,601	29.8	0.0	1.0	18.0	0.0	3.0	7.8
El Dorado	4,485,181	2,960,219	1,524,962	54.8	2.8	4.0	30.0	2.0	9.0	7.0
Fresno	22,204,412	14,654,912	7,549,500	255.6	7.0	4.0	158.0	0.0	46.2	40.4
Glenn	838,492	553,405	285,087	10.0	0.0	2.0	6.0	0.0	0.0	2.0
Humboldt	4,734,754	3,124,938	1,609,816	64.5	4.0	3.0	39.5	0.0	13.0	5.0
Imperial	3,972,275	2,621,702	1,350,574	52.5	2.0	2.0	43.0	0.0	1.0	4.5
Inyo/Mono	1,185,653	782,531	403,122	9.4	0.1	1.0	5.8	0.0	0.0	2.5
Kern	21,255,545	14,028,660	7,226,885	202.5	8.8	1.0	147.7	5.0	10.0	30.0
Kings	4,129,268	2,725,317	1,403,951	54.3	3.0	1.5	33.7	1.0	5.0	10.1
Lake	2,502,741	1,651,809	850,932	34.0	1.0	1.5	21.9	1.0	2.0	6.6
Lassen	1,001,385	660,914	340,471	13.0	1.0	1.0	6.0	0.0	1.0	4.0
Los Angeles	181,447,584	119,755,405	61,692,179	1,830.0	105.0	12.0	1,001.0	9.0	317.0	386.0
Madera	3,258,550	2,150,643	1,107,907	43.0	2.0	2.0	31.5	0.0	4.0	3.5
Marin	3,885,746	2,564,592	1,321,154	29.8	4.0	2.0	12.5	0.0	5.0	6.3
Mariposa	678,828	448,026	230,802	7.5	0.5	1.0	3.0	0.0	1.5	1.5
Mendocino	2,663,247	1,757,743	905,504	37.0	2.0	1.0	24.0	0.5	5.5	4.0
Merced	8,809,289	5,814,131	2,995,158	98.0	4.0	4.5	62.0	1.0	11.0	15.5
Monterey	10,984,704	7,249,905	3,734,799	113.8	6.0	2.0	67.4	0.0	10.8	27.6
Napa	3,933,558	2,596,148	1,337,410	36.5	2.0	1.0	19.9	0.0	7.1	6.5
Orange	54,165,787	35,749,419	18,416,368	631.0	32.0	5.5	282.5	0.0	109.5	201.5
Placer	6,148,003	4,057,682	2,090,321	56.1	6.4	1.5	26.5	0.0	6.6	15.1
Plumas	867,092	572,281	294,811	12.0	1.0	1.0	5.5	0.0	2.0	2.5
Riverside	37,052,982	24,454,968	12,598,014	391.0	19.0	7.0	216.0	2.0	86.0	61.0
Sacramento	31,509,375	20,796,188	10,713,188	338.5	13.0	4.0	189.0	2.5	54.0	76.0
San Bernardino	37,715,380	24,892,151	12,823,229	430.0	16.0	4.0	305.5	0.0	47.0	57.5
San Diego	49,529,286	32,689,329	16,839,957	485.5	31.0	4.0	272.0	0.0	83.0	95.5
San Francisco	14,088,226	9,298,229	4,789,997	122.0	7.0	2.0	80.0	0.0	4.0	29.0
San Joaquin	15,402,084	10,165,375	5,236,709	181.0	7.0	4.0	116.3	0.0	17.0	36.7
San Luis Obispo	4,651,661	3,070,096	1,581,565	44.8	0.5	3.0	25.3	2.0	1.0	13.0
San Mateo	11,181,913	7,380,063	3,801,850	105.0	4.0	1.8	74.0	0.0	10.0	15.2
Santa Barbara	9,120,180	6,019,319	3,100,861	92.8	2.9	5.5	50.8	5.0	13.5	15.1
Santa Clara	36,331,166	23,978,570	12,352,596	286.5	14.0	3.0	186.5	5.0	29.0	49.0
Santa Cruz/San Benito	8,398,753	5,543,177	2,855,576	80.0	4.0	2.1	59.5	1.0	7.5	5.9
Shasta	7,575,943	5,000,122	2,575,821	94.0	4.0	2.0	54.0	0.0	6.0	28.0
Sierra/Nevada	4,265,498	2,815,229	1,450,269	39.0	2.4	1.0	19.6	0.0	7.5	8.5
Siskiyou/Modoc	3,260,424	2,151,880	1,108,544	44.0	2.0	2.0	29.0	0.0	5.0	6.0
Solano	12,163,926	8,028,191	4,135,735	121.5	8.0	2.0	92.0	0.0	12.0	7.5
Sonoma	15,285,623	10,088,511	5,197,112	132.0	8.0	2.0	58.2	0.0	28.0	35.8
Stanislaus	15,684,973	10,352,082	5,332,891	178.9	9.0	5.5	123.3	0.0	12.0	29.1
Sutter	2,774,366	1,831,082	943,284	31.0	2.5	2.0	16.8	0.0	5.0	4.7
Tehama	1,704,972	1,125,282	579,690	26.0	1.0	1.0	16.0	0.0	3.0	5.0
Trinity	639,289	421,931	217,358	8.0	1.0	1.0	4.0	0.0	0.0	2.0
Tulare	15,457,532	10,201,971	5,255,561	206.1	8.3	3.0	130.0	3.1	25.0	36.7
Tuolumne	1,911,174	1,261,375	649,799	23.0	1.1	0.6	15.5	0.0	3.0	2.8
Ventura	19,638,881	12,961,661	6,677,220	203.5	10.9	4.0	137.2	0.0	17.9	33.5
Yolo	5,770,318	3,808,410	1,961,908	72.0	3.0	2.0	33.0	2.0	13.0	19.0
Yuba	3,759,342	2,481,166	1,278,176	45.0	2.0	1.5	22.0	0.0	12.0	7.5

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

### III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, DCSS began a new initiative to focus on improving performance in the lowest performing LCSAs. Of California's 52 LCSAs, DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on arrears collections. The eleven LCSAs include: Imperial, Kern, Lake, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, Santa Clara, Yolo, and Yuba.

These LCSAs represent the greatest potential for performance improvement and cumulatively represent 60 percent of the total statewide caseload. Five of the six very large LCSAs are in this group. Therefore, significant improvement by these LCSAs greatly improves California's statewide performance in two key federal measures. The chart on page 75 illustrates the successful impact of the Key County Initiative on improving current child support collections in the eleven counties participating.

#### **Nine LCSAs successfully completed this performance improvement effort by the end of FFY 2009:**

- ❖ **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
  - case closure
  - an office-wide reorganization
  - Full Collections training
  - several projects to improve the effectiveness of income withholding orders in obtaining collections
  
- ❖ **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
  - block case reviews
  - case closure
  - working specific task lists to improve performance

Lake was the **most improved** small-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.
  
- ❖ **Santa Clara** – Current Support was the focus of Santa Clara's PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:
  - order modification and practices for setting reasonable orders
  - case closure

- Just Ask
- reorganization to reduce supervisors' span of control and allow caseworker teams to focus on targeted performance measures
- training in collections
- learning best practices from other LCSAs

Santa Clara was the **most improved** large-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo's performance improvement efforts. Yolo achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo's performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the **most improved** medium-sized LCSA on the Current Support measure in FFY 2006.

- ❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego's performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego's performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in late November 2007.

The LCSA:

- provided Full Collections training for all staff
- worked on duplicate case transfers and case closure
- increased its use of the Compromise of Arrears Program
- initiated a cell phone pilot project
- tried a contract collections service with the use of one-time performance improvement funding
- expanded paternity outreach
- focused on identifying cases with new residence or employer information to restart the order establishment process

San Diego was the **most improved** very large-sized LCSA on the Current Support measure in FFY 2006. It received the **Top Performer Award** for very large-sized LCSAs in FFY 2008. In FFY 2009, San Diego earned awards for the **most improved** very large-sized LCSA overall and the **Top Performer Award** for very large-sized LCSAs.

- ❖ **San Bernardino** – Current Support was the focus of San Bernardino's PIAP. The LCSA achieved and maintained a performance level of 50 percent or better beginning in October 2007. San Bernardino completed the Key County Initiative in May 2008.

The LCSA's strategies included:

- reorganization
- court process reengineering
- a “Collect, Correct, or Close” campaign where cases were reviewed for the next appropriate action
- early intervention where there are employers but no wage assignments
- targeting high impact cases
- case closure campaign
- duplicate case transfers
- a support order guideline matrix
- workflow realignment and improvement of business processes
- Full Collections training
- training on paternity declarations for county eligibility workers
- prison outreach program
- an incarcerated obligor local program

- ❖ **Riverside** – Current Support was the focus of Riverside’s PIAP. Riverside achieved and maintained a performance level of 50 percent or better beginning in February 2008. The LCSA successfully completed the Key County Initiative in September 2008.

The LCSA’s PIAP strategies included various efforts to increase collections, such as:

- streamlining, enhancing, and coordinating the quarterly delinquency monitoring
- block review of cases
- review and adjustment/Minimum Basic Standard of Adequate Care (MBSAC) adjustment projects
- more concentrated and focused review of cases potentially eligible for closure
- reducing the default order establishment rate by using a phone tree – an automated predictive dialing software – to make weekly calls to parents who had had a Summons and Complaint for support order establishment filed in their case
- offering stipulation services and personal contact with obligors
- business process improvement analysis efforts
- staff collections skill training

The LCSA was the **most improved** very large-sized LCSA in FFY 2007 on the Current Support measure.

- ❖ **Sacramento** – Current Support was the focus of Sacramento’s PIAP. Sacramento has achieved and maintained a performance level of 50 percent or better on this performance measure since August 2008.

The LCSA’s key PIAP strategies included:

- Sacramento Non and Partial/Stop Pay Review (SNAPS) where cases in the Court Order Enforcement division are categorized based on payment status,

including: (1) no current support payments during the last sixty days, (2) no current support payment ever, or (3) partial current support payments received. Caseworkers are provided a focused checklist which outlines the required steps to deal with cases falling within each of these categories.

- Based upon the success of the pilot Post Hearing Interview Program, the LCSA is expanding this program, which targets Noncustodial parents who have just completed their court hearing.
- “Stipulation Thursdays” where efforts were expanded to reach out to the community and work with parents to establish accurate child support orders.

- ❖ **Yuba** – Current Support and Arrears were the focus of Yuba’s PIAP. Yuba achieved and maintained a performance level of 50 percent on the Current Support measure and 55 percent on the Arrears measure, and successfully completed the initiative in June 2009.

Yuba’s PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They also:

- concentrated on case closure
- reviewed the establishment processes of other small high-performing LCSAs
- improved their rate of successful service of process
- followed-up on delinquent accounts by contacting the Noncustodial parents and employers and taking the next appropriate action to support continued payments.

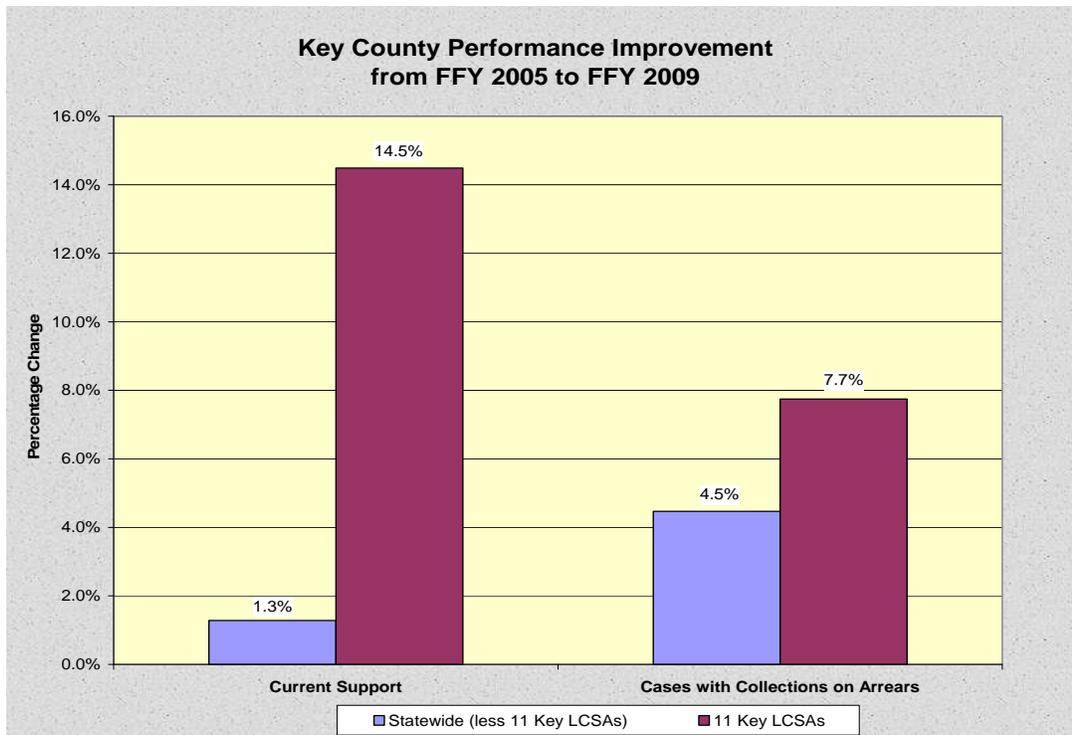
Yuba was the **most improved** small-sized LCSA on the Current Support measure in FFY 2006.

#### **Two LCSAs continue to be the focus of the Key County Initiative:**

- ❖ **Imperial** – The LCSA’s key PIAP strategies have included:
  - a focus on review and adjustments
  - case closure
  - a major reorganization
  - improving recruitment and retention through salary parity with the county’s human services staff
  - Just Ask
  - the development of a staff training program
- ❖ **Los Angeles** – The LCSA’s key PIAP strategies have included:
  - reorganization to Case Ownership Model
  - reassignment of key managers
  - management and supervisor focus on performance
  - sharing best practices among its many divisions

- sharing daily, weekly, monthly performance statistics widely within the department
- improving information on NCPs' income early during the co-locate process in order to be able to base orders on actual income rather than presumed income
- increasing monies in the Just Ask program
- case closure
- review and adjustments
- completion of Full Collections training
- project assistance to prisoners with child support
- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks
- participation in the cell phone pilot project
- targeted arrears campaign
- focus on top ten highest total monthly support order
- reducing customer wait time in office
- focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed
- focus on criminal prosecution
- focus on Compromise of Arrears

Los Angeles was the **most improved** LCSA on the Current Support measure for very-large sized LCSAs in FFY 2008.



### **Los Angeles County Child Support Services Department Removed from Statutory Corrective Action Status**

On December 9, 2008, the Department of Child Support Services (DCSS) released Los Angeles County Child Support Services Department (LA CSSD) from Corrective Action status, under the provisions of California Family Code Section 17602(d). This release was based on LA CSSD's increases from 37.3 percent in current child support collections in FFY 2003 to 48.3 percent in FFY 2008, a 29.5 percent improvement. LA CSSD has also increased the share of families receiving payments on past due support, from 46.6 percent in FFY 2003 to 49.7 percent in FFY 2008, a 6.7 percent increase. In addition, LA CSSD has shown improvements in customer service, with a 63 percent decline in the number of complaints filed.

LA CSSD has undergone significant changes over the past six years with the most notable at the executive leadership level in April 2007. Under the leadership of a new director, LA CSSD has shown significant measurable improvements in performance, which has translated into a renewed commitment on the part of every staff member. Through a weekly electronic letter to every employee, performance priorities and strategic directives are communicated.

With the completion of activities identified in a Performance Improvement Plan (PIP), combined with activities related to preparation for transition to the new statewide automated collection system, LA CSSD achieved collections in current support over 50 percent for the first time in the history of the department in April 2008.

Several activities contributed to performance improvement, i.e. hiring and rotating key managers throughout the organization; sharing best practices at monthly Child Support Statistics (CSATS) meetings, focusing on case management using cell phone data, and emphasizing case collections and resolution. In FFY 2008, LA CSSD received an award from DCSS as the most improved very large county in the area of current support.

### **San Bernardino County Department of Child Support Services Removed from Statutory Corrective Action Status**

On March 4, 2008, the Department of Child Support Services (DCSS) released San Bernardino County Department of Child Support Services (SBDCSS) from Corrective Action status under the provisions of California Family Code Section 17602(d). This release was based on SBDCSS's increases from 37.6 percent in current child support collections in FFY 2003 to 51.0 percent in FFY 2008, a 35.6 percent increase. SBDCSS also increased the share of families receiving payments on past due support, from 51.8 percent in FFY 2003 to 59.7 percent in FFY 2008, a 15.3 percent increase.

SBDCSS has undergone significant changes over the past six years with the most notable at the executive leadership level in 2005. Under the leadership of a new

director, SBDCSS has shown significant measurable improvements in performance. This transformation has occurred as a result of many activities, including a major redesign in department related efficiencies in the processing of cases through the court system, several targeted campaigns which focus on improved case management and several early intervention activities which enhanced customer service and service delivery.

With the completion of activities in the Performance Improvement Plan (PIP), SBDCSS' performance improvement was so notable that they successfully completed the requirements of the Key County Initiative in May 2008.

## IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
CHILD SUPPORT PROGRAM STATISTICS

**APPENDIX A  
LCSA CASELOAD GROUPINGS  
FEDERAL FISCAL YEAR 2009**

		Cases	Percent of Statewide Caseload
	STATEWIDE	1,628,236	
Very Large (6)	Los Angeles	415,028	25.5
	San Bernardino	129,187	7.9
	San Diego	105,627	6.5
	Orange	101,748	6.2
	Riverside	91,592	5.6
	Sacramento	84,639	5.2
	<b>Total</b>	<b>927,821</b>	<b>57.0</b>
Large (10)	Fresno	68,211	4.2
	Santa Clara	50,319	3.1
	Kern	59,943	3.7
	Alameda	39,014	2.4
	Contra Costa	35,519	2.2
	San Joaquin	37,491	2.3
	Tulare	37,321	2.3
	Stanislaus	36,306	2.2
	Ventura	23,778	1.5
	San Francisco	18,515	1.1
	<b>Total</b>	<b>406,417</b>	<b>25.0</b>
Medium (13)	Solano	24,154	1.5
	Monterey	19,841	1.2
	Sonoma	16,987	1.0
	Merced	21,229	1.3
	Shasta	15,044	0.9
	Butte	14,224	0.9
	Santa Barbara	18,948	1.2
	San Mateo	13,541	0.8
	Santa Cruz/San Benito	11,856	0.7
	Imperial	15,497	1.0
	Yolo	9,674	0.6
	Kings	11,078	0.7
	Placer	9,641	0.6
<b>Total</b>	<b>201,714</b>	<b>12.4</b>	
Small (12)	Humboldt	8,082	0.5
	Madera	7,270	0.4
	Yuba	5,899	0.4
	El Dorado	7,289	0.4
	San Luis Obispo	5,832	0.4
	Sutter	6,435	0.4
	Mendocino	5,828	0.4
	Lake	3,805	0.2
	Napa	4,927	0.3
	Tehama	4,860	0.3
	Siskiyou/Modoc	4,327	0.3
	Sierra/Nevada	3,889	0.2
<b>Total</b>	<b>68,443</b>	<b>4.2</b>	
Very Small (11)	Amador/Alpine/Calaveras	4,048	0.2
	Marin	3,409	0.2
	Tuolumne	3,457	0.2
	Del Norte	2,898	0.2
	Lassen	2,129	0.1
	Inyo/Mono	1,716	0.1
	Glenn	2,167	0.1
	Plumas	1,166	0.1
	Trinity	1,057	0.1
	Mariposa	818	0.1
Colusa	976	0.1	
<b>Total</b>	<b>23,841</b>	<b>1.5</b>	
Regionalized LCSAs (11)	Alpine	94	0.0
	Amador	1,682	0.1
	Calaveras	2,272	0.1
	Inyo	1,352	0.1
	Modoc	684	0.0
	Mono	364	0.0
	Nevada	3,715	0.2
	San Benito	3,137	0.2
	Santa Cruz	8,719	0.5
	Sierra	174	0.0
	Siskiyou	3,643	0.2

SOURCE: CS 157 Line 1