

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



**SEMI-ANNUAL
REPORT TO THE LEGISLATURE**

CHILD SUPPORT PERFORMANCE AND STATISTICS

**OCTOBER 2008 THROUGH
MARCH 2009**

PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the performance of local child support agencies (LCSAs). This is the semi-annual report covering the performance results for the first two quarters of Federal Fiscal Year (FFY) 2009, which ended on March 31, 2009. This report provides detailed state and local level information on performance measures, with the exception of data for program costs and program administration, which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the five federal and eight state measures to enable uniform assessment of performance at the local, state, and national level.

The federal measures, described in FC section 17600(b), capture:

- ✓ rates of paternity establishment
- ✓ child support order establishment
- ✓ collection rates on current support
- ✓ cases with an arrears collection, and
- ✓ cost effectiveness (collections compared to the cost of collection)

The state measures, described in FC sections 17600(c)(1)-(5)(D) consist of:

- ✓ percent of cases with collections of current support
- ✓ support distributed per case with a collection
- ✓ percent of cases with a support order established during the report period
- ✓ total cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ total direct program administrative costs (see Section II, Program Administration)
- ✓ total indirect program administrative costs (see Section II, Program Administration)
- ✓ percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ percent of cases with support orders established with medical support ordered and provided
- ✓ comparison of complaints received to total cases (customer service)

Overall, California met the minimum threshold on each of the federal performance measures. In Paternity Establishment, Percent of Cases with a Child Support Order Established, and Percent of Cases with Arrears Collections, the minimum threshold was exceeded by a significant amount. In Percent of Collections on Current Support, California's performance is above the minimum threshold by a modest amount and has shown steady incremental improvement each year since 2001.

Family Code section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. Family Code section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to report on the federal performance measure of Cost Effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirements of Family Code (FC) section 17600(g) for a semi-annual report of data compiled on California's Child Support Program. Data presented in this report covers the period from October 1, 2008 through March 31, 2009.

Performance Measures

Because some data is only available annually, as discussed earlier in this document, this report does not include data for every one of the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Statewide Paternity Establishment Percentage
- IV-D Paternity Establishment Percentage
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Arrears Collections

See Table A on page 6 of this report for a comparative summary of these measures to the FFY 2008 semi-annual report.

State Performance Measures

- Percent of Cases with a Collection of Current Support
- Average Amount Collected Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons & Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a comparative summary of these measures to the FFY 2008 semi-annual report.

These performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results.

The performance indicators in each measurement have a minimum percentage threshold. The minimum threshold assigns the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet the federally established standards not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's TANF block grant.

The state performance measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators with which to measure program accomplishments.

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2008 and 2009

	IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09
STATEWIDE	85.4%	93.2%	81.6%	77.0%	51.8%	52.3%	49.1%	48.8%
Alameda	94.4	97.2	93.2	88.8	62.3	60.1	63.9	61.6
Alpine	85.0	107.9	92.8	95.1	68.7	67.7	63.2	57.0
Amador	104.8	111.7	92.3	90.9	63.3	58.5	57.3	52.6
Butte	92.3	94.4	80.8	83.2	51.8	51.5	50.4	50.6
Calaveras	102.4	106.1	90.4	89.1	56.9	57.2	52.6	51.8
Colusa	101.3	108.0	87.1	82.9	59.2	57.5	55.2	57.0
Contra Costa	94.6	97.3	86.3	89.0	55.1	53.9	55.4	53.9
Del Norte	101.5	113.4	95.4	91.5	60.0	53.6	59.4	50.1
El Dorado	110.3	103.7	89.6	90.2	54.1	55.3	54.7	55.9
Fresno	97.7	100.4	85.1	82.4	52.1	53.6	51.7	50.8
Glenn	102.5	104.1	83.3	84.4	52.3	52.5	51.4	47.8
Humboldt	103.3	100.3	91.5	92.4	62.2	60.5	58.9	56.4
Imperial	83.8	107.2	81.2	71.0	47.8	49.7	45.5	44.5
Inyo	115.0	111.5	91.4	90.6	60.8	59.6	51.3	48.6
Kern	81.8	96.2	84.2	74.6	50.9	52.6	47.4	47.4
Kings	99.9	96.7	87.6	88.7	60.0	60.8	50.9	50.1
Lake	89.1	96.5	87.4	82.0	54.3	55.3	60.5	58.3
Lassen	113.8	99.8	86.3	87.1	59.2	58.9	55.4	51.5
Los Angeles	79.3	78.0	76.2	69.1	45.9	49.1	39.4	42.5
Madera	95.8	110.0	85.6	82.6	57.0	56.4	54.7	52.2
Marin	92.3	111.5	92.1	83.1	68.2	62.3	60.5	54.7
Mariposa	107.4	112.3	91.8	92.3	67.9	61.5	62.4	57.2
Mendocino	101.1	104.8	87.5	86.3	54.9	52.8	52.8	52.2
Merced	85.1	113.9	81.9	81.2	52.5	51.4	47.4	44.6
Modoc	93.9	122.1	95.2	89.3	62.0	60.1	57.6	56.9
Mono	113.2	100.0	89.3	84.9	68.5	64.5	69.0	64.1
Monterey	95.1	98.3	86.7	86.3	53.3	52.1	50.2	48.5
Napa	103.5	93.8	84.4	85.9	54.9	55.0	57.1	53.5
Nevada	100.5	100.2	88.6	91.8	54.7	56.2	53.4	53.7
Orange	86.6	102.4	77.8	72.3	53.2	52.7	51.0	49.1
Placer	103.0	106.7	86.7	82.3	57.5	56.8	54.0	50.9
Plumas	124.3	106.0	90.8	93.1	60.5	62.1	59.8	58.0
Riverside	80.6	92.7	75.3	73.9	50.1	49.6	51.8	48.5
Sacramento	92.2	97.0	84.8	79.3	49.8	50.9	49.9	47.9
San Benito	97.6	101.9	84.4	81.7	49.1	47.2	47.1	46.0
San Bernardino	75.2	104.3	76.0	69.8	50.3	50.3	49.3	47.0
San Diego	81.4	92.2	86.8	81.4	50.6	49.3	47.9	47.6
San Francisco	86.3	90.0	88.9	86.0	63.6	65.8	53.1	54.6
San Joaquin	91.8	107.1	88.8	84.2	52.5	53.2	52.4	50.6
San Luis Obispo	123.0	117.3	92.4	92.4	67.6	66.8	66.3	62.5
San Mateo	97.8	98.3	84.2	85.6	58.6	59.2	59.0	56.0
Santa Barbara	90.3	100.5	78.5	76.4	56.7	55.0	56.3	52.6
Santa Clara	81.2	103.0	87.8	84.5	53.9	52.0	53.3	50.7
Santa Cruz	86.4	93.1	80.3	76.8	51.6	52.3	52.9	48.7
Shasta	91.5	98.0	89.5	87.0	54.9	55.7	53.6	51.0
Sierra	108.5	110.3	85.8	94.7	49.8	45.5	53.8	51.4
Siskiyou	97.4	107.0	93.1	89.7	61.7	61.5	54.8	52.1
Solano	97.2	110.1	87.5	81.6	56.4	55.5	54.1	50.0
Sonoma	100.2	101.6	84.8	84.0	59.6	58.4	56.6	55.2
Stanislaus	100.6	112.2	85.5	81.3	53.5	53.4	52.0	49.6
Sutter	113.3	96.3	79.5	80.6	56.6	55.0	50.7	47.0
Tehama	101.2	97.9	88.7	89.4	52.6	53.2	53.4	51.5
Trinity	89.5	92.8	84.8	85.8	52.8	51.6	50.0	49.0
Tulare	97.4	107.0	89.5	83.6	55.8	55.1	50.0	46.5
Tuolumne	101.4	104.9	92.8	90.7	67.2	65.8	58.8	57.3
Ventura	102.6	111.3	86.6	80.8	57.0	54.9	59.2	56.8
Yolo	98.1	102.5	83.3	84.9	51.4	54.1	49.1	47.2
Yuba	86.1	98.2	81.4	76.6	47.5	51.8	49.1	47.1
Regionalized LCSAs								
Amador/Alpine/Calaveras	102.9	108.2	91.3	90.0	60.1	58.0	54.8	52.3
Inyo/Mono	114.6	109.0	90.9	89.3	63.0	61.1	54.7	51.5
Santa Cruz/San Benito	89.1	95.2	81.3	78.0	51.0	51.1	51.3	48.0
Sierra/Nevada	100.7	100.6	88.5	91.9	54.5	55.7	53.4	53.6
Siskiyou/Modoc	96.9	109.1	93.4	89.6	61.7	61.3	55.2	52.9

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 24, 25, 28, 29

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2008 - MARCH 2009

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2008 and 2009

	Percent of Cases with a Collection of Current Support		Average Amount Collected per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a S&C		Percent of Cases with Support Orders Established with Medical Support and Provided		Complaints per 10,000 Cases	
	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09	Mar08	Mar09
STATEWIDE	65.1%	67.3%	\$1,761	\$ 1,750	12.4%	12.1%	13.2%	7.6%	17.5%	46.1%		
Alameda	77.0	76.1	1,877	1,798	26.8	22.9	27.3	6.0	26.1	44.1	0.262	7.640
Alpine	81.0	66.7	1,181	1,300	0.0	50.0	12.5	10.0	15.4	46.0	0.000	0.000
Amador	74.4	73.7	1,640	1,629	28.6	41.4	25.8	21.4	20.2	54.3	0.000	0.000
Butte	67.8	70.0	1,320	1,278	12.0	17.6	4.5	11.9	5.0	47.1	2.609	3.978
Calaveras	71.7	73.0	1,529	1,525	26.9	35.7	15.8	21.7	20.4	60.4	0.000	0.000
Colusa	74.8	76.4	1,757	1,582	20.5	20.0	24.4	6.7	18.1	50.6	0.000	29.851
Contra Costa	69.9	70.2	1,972	1,983	18.4	28.8	17.6	13.2	20.1	47.5	0.000	7.801
Del Norte	71.4	67.2	1,106	1,090	41.4	49.6	41.0	24.0	27.5	63.0	0.000	13.541
El Dorado	71.1	74.9	1,635	1,559	33.5	42.7	14.9	16.7	11.4	52.0	1.308	10.850
Fresno	68.4	71.8	1,377	1,378	17.5	14.3	20.7	9.3	15.0	54.2	0.714	6.156
Glenn	69.5	68.8	1,296	1,354	18.5	28.8	10.6	17.5	4.2	47.6	0.000	4.384
Humboldt	76.6	76.8	1,408	1,390	28.7	40.2	18.0	16.5	17.3	58.0	0.000	2.447
Imperial	60.3	64.3	1,794	1,856	11.4	11.2	19.2	9.7	20.9	56.0	1.554	14.734
Inyo	73.6	71.8	1,768	1,598	29.3	44.2	12.7	21.2	15.6	56.8	0.000	7.496
Kern	63.6	66.5	1,607	1,600	17.9	5.3	15.9	1.7	15.4	48.2	0.358	3.059
Kings	72.2	74.4	1,514	1,548	19.8	29.3	7.9	14.4	19.5	61.6	0.896	0.000
Lake	72.0	72.7	1,419	1,352	20.1	8.6	21.2	5.2	16.8	45.8	2.425	4.998
Lassen	70.0	71.2	1,516	1,487	26.7	31.8	13.3	18.1	9.9	49.3	0.000	4.560
Los Angeles	56.2	56.8	1,855	1,812	8.3	4.5	11.1	2.7	12.4	37.8	1.731	15.137
Madera	72.2	72.7	1,363	1,367	21.4	27.9	24.9	18.4	20.6	52.0	0.000	1.370
Marin	78.3	74.8	2,512	2,566	25.5	19.0	31.3	4.2	22.8	47.1	0.000	0.000
Mariposa	79.0	72.4	1,531	1,575	36.8	46.7	43.0	25.2	25.6	61.2	0.000	0.000
Mendocino	68.5	68.1	1,342	1,362	20.8	24.5	22.9	14.1	11.8	56.4	0.000	0.000
Merced	65.0	65.4	1,590	1,613	17.5	19.5	6.2	11.5	17.5	55.2	0.941	8.216
Modoc	76.1	75.8	1,250	1,254	41.4	31.9	50.0	32.7	16.6	55.0	0.000	14.620
Mono	84.2	78.3	1,986	2,256	29.7	37.9	25.0	13.7	23.9	50.7	0.000	0.000
Monterey	67.7	67.8	1,883	1,924	19.0	23.0	11.4	14.8	22.7	54.3	0.000	5.660
Napa	69.5	70.9	1,891	1,920	21.9	32.9	5.7	13.4	19.6	51.6	0.000	1.944
Nevada	70.0	72.5	1,786	1,720	33.4	49.2	9.9	15.5	10.0	49.0	0.000	18.378
Orange	69.1	68.2	2,205	2,232	8.5	14.1	5.9	11.8	20.9	44.9	0.965	2.184
Placer	70.6	69.9	1,911	1,996	15.7	24.4	13.6	13.9	23.2	47.4	0.000	14.596
Plumas	77.3	79.7	1,456	1,413	37.8	44.9	12.9	21.6	10.9	56.1	8.019	0.000
Riverside	66.5	66.9	1,764	1,810	9.9	12.0	9.7	7.9	21.2	46.4	0.801	5.988
Sacramento	64.6	66.7	1,616	1,634	22.0	15.1	21.5	9.3	25.5	53.1	1.009	10.758
San Benito	64.4	63.0	1,582	1,560	16.9	19.2	9.5	11.8	7.0	46.3	3.404	0.000
San Bernardino	65.3	65.2	1,810	1,798	6.7	9.6	12.0	10.0	17.4	44.5	0.912	7.874
San Diego	64.6	65.3	1,771	1,793	12.0	13.5	13.1	9.1	15.5	32.6	1.280	17.203
San Francisco	73.4	77.4	1,597	1,598	15.1	20.2	16.4	2.5	29.4	54.6	0.482	6.279
San Joaquin	67.5	67.9	1,667	1,607	23.5	23.6	26.4	15.4	16.6	52.3	1.770	16.648
San Luis Obispo	82.0	84.6	1,890	1,907	40.8	55.3	23.6	24.4	23.7	60.7	0.000	3.267
San Mateo	74.1	74.2	2,087	2,141	13.1	24.4	8.2	13.3	37.9	49.4	0.718	8.698
Santa Barbara	71.3	71.9	1,744	1,776	9.5	11.9	5.6	10.3	12.8	43.1	1.607	4.566
Santa Clara	67.9	68.6	1,956	1,833	16.5	19.8	22.5	8.7	24.3	51.6	0.192	1.520
Santa Cruz	64.6	65.7	1,921	1,888	8.3	13.0	6.1	6.8	9.8	43.8	8.720	18.178
Shasta	69.6	72.1	1,447	1,401	19.1	25.8	18.1	8.7	17.4	50.9	0.656	5.887
Sierra	63.8	63.4	1,585	1,652	25.0	61.5	12.5	11.5	10.6	39.0	0.000	0.000
Siskiyou	71.4	74.3	1,305	1,375	28.2	32.8	28.7	21.6	22.1	55.4	0.000	5.255
Solano	68.1	68.4	1,741	1,779	19.7	17.2	25.6	13.3	26.4	54.5	0.000	8.621
Sonoma	73.6	74.3	1,716	1,688	15.0	21.5	7.0	9.1	13.3	52.5	1.108	0.567
Stanislaus	68.9	69.3	1,625	1,600	14.9	16.3	19.4	8.8	17.1	52.3	1.796	18.106
Sutter	68.2	69.2	1,654	1,613	17.7	19.6	12.6	12.7	12.6	49.7	1.500	3.097
Tehama	68.4	71.3	1,323	1,367	22.3	33.9	12.9	19.1	7.2	52.9	0.000	2.048
Trinity	68.8	67.9	1,826	1,413	5.1	26.1	6.2	17.9	11.7	52.4	0.000	18.957
Tulare	67.9	70.2	1,295	1,286	21.1	14.8	26.2	10.2	21.8	58.5	0.000	5.914
Tuolumne	77.8	76.8	1,628	1,626	25.3	39.1	33.7	20.9	27.6	54.6	0.000	17.331
Ventura	73.7	73.5	1,833	1,815	16.4	18.1	7.0	8.4	20.8	50.9	2.379	10.944
Yolo	65.6	68.2	1,560	1,559	15.2	22.1	9.7	14.5	10.4	51.3	0.000	5.065
Yuba	63.1	67.1	1,363	1,374	13.1	11.9	15.9	6.6	14.4	51.0	0.000	6.664
Regionalized LCSA's												
Amador/Alpine/Calaveras	73.1	73.2	1,568	1,565	27.1	38.2	19.4	21.4	20.2	57.5	0.000	0.000
Inyo/Mono	76.2	73.5	1,822	1,758	29.4	42.3	15.9	19.0	17.3	55.4	0.000	5.824
Santa Cruz/San Benito	64.5	65.0	1,835	1,803	10.2	14.4	6.9	8.0	9.1	44.5	7.431	13.601
Sierra/Nevada	69.7	72.1	1,778	1,717	33.0	49.7	10.1	15.3	10.0	48.6	0.000	17.592
Siskiyou/Modoc	72.1	74.5	1,296	1,356	29.9	32.7	31.5	23.3	21.2	55.3	0.000	6.682

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

**Federal
Performance
Measures****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children born out-of-wedlock in the state during the prior year report period compared to the children for whom paternity has been established or acknowledged during the current report period.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time an order determining paternity is established. States have the choice of being evaluated on either measure: IV-D PEP or Statewide PEP, for incentive calculation purposes. Due to the high success of the Statewide PEP measure, DCSS elected to base federal incentive fund calculations on this measure instead of the IV-D PEP. However, because IV-D PEP provides a more accurate measure of LCSA performance, both are monitored and addressed in performance reports (see IV-D PEP, page 10).

The performance of LCSAs in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage has declined to 93.9 percent, compared with the mid-year 2008 figure of 96.0 percent. However, for FFY 2008, Statewide PEP was 101.4% and a preview of the preliminary data for FFY 2009 indicate the measure is again above 100 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 8 (Children in the State Born Out-of-Wedlock During the Prior Report Period), divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2009

	Births to Unmarried Parents (March 2008)	Paternities Established or Acknowledged	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	107,949	101,325	93.9%
Alameda	3,791	2,859	75.4
Alpine	0	1	*
Amador	89	89	100.0
Butte	607	665	109.6
Calaveras	0	47	*
Colusa	43	57	132.6
Contra Costa	1,518	1,704	112.3
Del Norte	84	165	196.4
El Dorado	241	375	155.6
Fresno	4,225	4,098	97.0
Glenn	0	50	*
Humboldt	362	396	109.4
Imperial	748	805	107.6
Inyo	44	87	197.7
Kern	3,474	2,791	80.3
Kings	599	548	91.5
Lake	152	139	91.4
Lassen	37	62	167.6
Los Angeles	34,354	29,685	86.4
Madera	575	515	89.6
Marin	228	271	118.9
Mariposa	0	12	*
Mendocino	245	291	118.8
Merced	851	1,042	122.4
Modoc	1	26	*
Mono	21	25	119.0
Monterey	1,564	1,486	95.0
Napa	222	286	128.8
Nevada	172	186	108.1
Orange	7,388	7,466	101.1
Placer	401	570	142.1
Plumas	24	21	87.5
Riverside	6,511	6,041	92.8
Sacramento	4,324	3,998	92.5
San Benito	125	120	96.0
San Bernardino	6,523	7,082	108.6
San Diego	7,789	6,590	84.6
San Francisco	1,514	1,192	78.7
San Joaquin	2,472	2,792	112.9
San Luis Obispo	423	422	99.8
San Mateo	484	749	154.8
Santa Barbara	1,205	1,308	108.5
Santa Clara	4,222	3,698	87.6
Santa Cruz	696	761	109.3
Shasta	497	509	102.4
Sierra	0	3	*
Siskiyou	85	136	160.0
Solano	1,046	1,147	109.7
Sonoma	1,032	1,022	99.0
Stanislaus	2,010	2,006	99.8
Sutter	442	472	106.8
Tehama	148	200	135.1
Trinity	1	7	*
Tulare	1,748	1,771	101.3
Tuolumne	111	123	110.8
Ventura	2,120	1,946	91.8
Yolo	360	414	115.0
Yuba	1	83	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	89	137	153.9
Inyo/Mono	65	112	172.3
Santa Cruz/San Benito	821	881	107.3
Sierra/Nevada	172	189	109.9
Siskiyou/Modoc	86	162	188.4

SOURCE: CS 1257 Lines 10, 16 and Office of Vital Records
Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 87. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.
* No activity reported by the Office of Vital Records for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for Paternity Establishment measures the total number of children in the IV-D caseload in the fiscal year who have been born out-of-wedlock and for whom paternity has been established, compared to the total number of children in the IV-D caseload as of the end of the preceding fiscal year who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D Paternity Establishment (IV-D PEP) is a more useful measure for comparing individual LCSA performance. This data is provided to LCSAs in regular comparative data reports in order to monitor performance on an on-going basis.

The mid-year FFY 2009 for IV-D Paternity Establishment is 93.2 percent, compared to the mid-year FFY 2008 of 85.4 percent and represents an increase of 9.1 percent. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged), divided by previous year line 5 (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the Report Period. Minimum federal performance is 50%.

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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2009

	Number of Children in the Caseload who were Born Out-of-Wedlock (March 2008)	Children with Paternity Established or Acknowledged (March 2009)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,231,354	1,147,564	93.2%
Alameda	27,455	26,697	97.2
Alpine	38	41	107.9
Amador	787	879	111.7
Butte	8,380	7,909	94.4
Calaveras	1,289	1,367	106.1
Colusa	536	579	108.0
Contra Costa	27,296	26,569	97.3
Del Norte	1,514	1,717	113.4
El Dorado	4,465	4,632	103.7
Fresno	51,503	51,702	100.4
Glenn	1,527	1,589	104.1
Humboldt	5,271	5,288	100.3
Imperial	8,149	8,732	107.2
Inyo	731	815	111.5
Kern	44,281	42,605	96.2
Kings	8,300	8,028	96.7
Lake	2,469	2,382	96.5
Lassen	1,284	1,281	99.8
Los Angeles	394,472	307,754	78.0
Madera	4,415	4,857	110.0
Marin	2,006	2,236	111.5
Mariposa	351	394	112.3
Mendocino	3,663	3,840	104.8
Merced	16,070	18,300	113.9
Modoc	326	398	122.1
Mono	207	207	100.0
Monterey	14,297	14,048	98.3
Napa	3,074	2,883	93.8
Nevada	2,031	2,036	100.2
Orange	65,620	67,186	102.4
Placer	5,189	5,537	106.7
Plumas	667	707	106.0
Riverside	66,667	61,824	92.7
Sacramento	58,287	56,549	97.0
San Benito	1,952	1,990	101.9
San Bernardino	96,697	100,842	104.3
San Diego	79,431	73,224	92.2
San Francisco	12,527	11,271	90.0
San Joaquin	25,205	26,996	107.1
San Luis Obispo	2,866	3,361	117.3
San Mateo	9,649	9,487	98.3
Santa Barbara	12,752	12,810	100.5
Santa Clara	32,727	33,721	103.0
Santa Cruz	5,991	5,575	93.1
Shasta	8,430	8,265	98.0
Sierra	78	86	110.3
Siskiyou	2,061	2,206	107.0
Solano	15,121	16,644	110.1
Sonoma	10,813	10,985	101.6
Stanislaus	20,060	22,515	112.2
Sutter	4,373	4,210	96.3
Tehama	3,197	3,129	97.9
Trinity	429	398	92.8
Tulare	24,550	26,268	107.0
Tuolumne	1,833	1,922	104.9
Ventura	17,843	19,855	111.3
Yolo	6,200	6,356	102.5
Yuba	3,952	3,880	98.2
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,114	2,287	108.2
Inyo/Mono	938	1,022	109.0
Santa Cruz/San Benito	7,943	7,565	95.2
Sierra/Nevada	2,109	2,122	100.6
Siskiyou/Modoc	2,387	2,604	109.1

SOURCE: CS 1257 Lines 5a and 6

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

Federal Performance Measures

This Federal Performance Measure determines the percent of child support cases for which a child support order has been established.³ Support orders are defined as legally enforceable orders, including orders for medical support. In order to legally enforce payments, a case is required to have an established support order.

Midway through FFY 2009, the number of statewide cases was approximately 1.65 million. Of that, 1.27 million cases, or 77.0 percent of the cases had established support orders, compared with 81.6 percent at the mid-year point of FFY 2008. This represents a decline of 5.6 percent. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

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TABLE E
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
SEMI-ANNUAL FFY 2009

	Cases	Cases with Support Orders Established	Percent of Cases with a Support Order Established
STATEWIDE	1,653,558	1,273,713	77.0%
Alameda	39,266	34,867	88.8
Alpine	103	98	95.1
Amador	1,748	1,589	90.9
Butte	15,084	12,545	83.2
Calaveras	2,284	2,034	89.1
Colusa	1,005	833	82.9
Contra Costa	35,891	31,941	89.0
Del Norte	2,954	2,704	91.5
El Dorado	7,373	6,648	90.2
Fresno	71,478	58,908	82.4
Glenn	2,281	1,926	84.4
Humboldt	8,174	7,549	92.4
Imperial	14,931	10,608	71.0
Inyo	1,334	1,209	90.6
Kern	58,843	43,896	74.6
Kings	10,747	9,533	88.7
Lake	4,002	3,280	82.0
Lassen	2,193	1,910	87.1
Los Angeles	422,807	292,081	69.1
Madera	7,298	6,026	82.6
Marin	3,657	3,040	83.1
Mariposa	841	776	92.3
Mendocino	5,917	5,104	86.3
Merced	21,909	17,795	81.2
Modoc	684	611	89.3
Mono	383	325	84.9
Monterey	19,434	16,780	86.3
Napa	5,144	4,419	85.9
Nevada	3,809	3,497	91.8
Orange	105,295	76,122	72.3
Placer	10,277	8,454	82.3
Plumas	1,199	1,116	93.1
Riverside	91,856	67,902	73.9
Sacramento	85,519	67,843	79.3
San Benito	3,147	2,571	81.7
San Bernardino	132,074	92,243	69.8
San Diego	102,307	83,326	81.4
San Francisco	19,111	16,426	86.0
San Joaquin	36,642	30,858	84.2
San Luis Obispo	6,122	5,655	92.4
San Mateo	13,796	11,808	85.6
Santa Barbara	19,712	15,063	76.4
Santa Clara	52,626	44,455	84.5
Santa Cruz	9,352	7,183	76.8
Shasta	15,287	13,303	87.0
Sierra	170	161	94.7
Siskiyou	3,806	3,414	89.7
Solano	24,358	19,879	81.6
Sonoma	17,635	14,812	84.0
Stanislaus	35,347	28,727	81.3
Sutter	6,457	5,203	80.6
Tehama	4,883	4,363	89.4
Trinity	1,055	905	85.8
Tulare	37,203	31,114	83.6
Tuolumne	3,462	3,139	90.7
Ventura	27,412	22,153	80.8
Yolo	9,872	8,383	84.9
Yuba	6,002	4,600	76.6
Regionalized LCSA's			
Amador/Alpine/Calaveras	4,135	3,721	90.0
Inyo/Mono	1,717	1,534	89.3
Santa Cruz/San Benito	12,499	9,754	78.0
Sierra/Nevada	3,979	3,658	91.9
Siskiyou/Modoc	4,490	4,025	89.6

SOURCE: CS 1257 Lines 1 and 2

PERCENT OF COLLECTIONS ON CURRENT SUPPORT**Federal
Performance
Measures**

Collection on Current Support measures the amount of current support, collected and distributed, compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2009, this measure was 52.3 percent compared with the mid-year FFY 2008 of 51.8 percent. This represents a slight increase of 1.0 percent. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

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TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2009

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,304,186,940	\$681,582,255	52.3%
Alameda	40,580,753	24,374,362	60.1
Alpine	61,807	41,862	67.7
Amador	1,509,301	883,155	58.5
Butte	8,159,126	4,204,465	51.5
Calaveras	1,744,686	997,196	57.2
Colusa	904,686	520,497	57.5
Contra Costa	34,356,479	18,524,278	53.9
Del Norte	1,643,225	880,649	53.6
El Dorado	6,505,741	3,597,545	55.3
Fresno	42,362,768	22,703,329	53.6
Glenn	1,473,113	772,783	52.5
Humboldt	5,522,044	3,343,409	60.5
Imperial	12,071,850	5,994,386	49.7
Inyo	1,086,033	647,506	59.6
Kern	36,598,106	19,240,334	52.6
Kings	7,711,280	4,686,764	60.8
Lake	2,467,496	1,364,276	55.3
Lassen	1,700,468	1,002,290	58.9
Los Angeles	289,658,081	142,144,057	49.1
Madera	5,306,537	2,991,952	56.4
Marin	5,851,317	3,646,641	62.3
Mariposa	762,423	468,772	61.5
Mendocino	3,618,762	1,911,917	52.8
Merced	16,973,464	8,729,512	51.4
Modoc	424,650	255,151	60.1
Mono	469,187	302,725	64.5
Monterey	21,624,750	11,260,121	52.1
Napa	5,606,912	3,083,514	55.0
Nevada	3,409,244	1,914,337	56.2
Orange	110,741,682	58,342,874	52.7
Placer	10,171,103	5,773,577	56.8
Plumas	969,674	601,771	62.1
Riverside	74,481,936	36,917,233	49.6
Sacramento	61,261,307	31,168,044	50.9
San Benito	2,523,545	1,190,425	47.2
San Bernardino	90,227,512	45,372,026	50.3
San Diego	105,375,733	51,925,003	49.3
San Francisco	13,916,278	9,152,085	65.8
San Joaquin	30,780,819	16,386,507	53.2
San Luis Obispo	7,688,872	5,132,712	66.8
San Mateo	15,723,003	9,306,133	59.2
Santa Barbara	15,117,758	8,320,347	55.0
Santa Clara	51,311,634	26,691,267	52.0
Santa Cruz	8,415,861	4,403,230	52.3
Shasta	10,254,495	5,714,596	55.7
Sierra	148,937	67,724	45.5
Siskiyou	2,358,525	1,449,795	61.5
Solano	20,478,413	11,359,854	55.5
Sonoma	15,917,583	9,292,992	58.4
Stanislaus	25,497,753	13,604,614	53.4
Sutter	4,609,218	2,535,108	55.0
Tehama	3,346,428	1,780,175	53.2
Trinity	689,795	355,906	51.6
Tulare	19,784,481	10,907,296	55.1
Tuolumne	2,892,841	1,904,419	65.8
Ventura	28,862,805	15,849,280	54.9
Yolo	7,057,941	3,818,098	54.1
Yuba	3,416,718	1,771,376	51.8
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,315,795	1,922,213	58.0
Inyo/Mono	1,555,220	950,231	61.1
Santa Cruz/San Benito	10,939,406	5,593,655	51.1
Sierra/Nevada	3,558,181	1,982,061	55.7
Siskiyou/Modoc	2,783,175	1,704,947	61.3

SOURCE: CS 1257 Lines 24 and 25

PERCENT OF CASES WITH AN ARREARS COLLECTION**Federal
Performance
Measures**

This federal performance measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for this 2009 semi-annual report period is 48.8 percent. Performance is calculated using unduplicated aggregate data. This is a slight decrease from the previous FFY, when the state's arrearage collection performance was 49.1 percent. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears), divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

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TABLE G
PERCENT OF CASES WITH AN ARREARS COLLECTION
SEMI-ANNUAL FFY 2009

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	962,096	469,697	48.8%
Alameda	26,898	16,569	61.6
Alpine	79	45	57.0
Amador	1,212	638	52.6
Butte	10,092	5,102	50.6
Calaveras	1,630	845	51.8
Colusa	668	381	57.0
Contra Costa	20,526	11,062	53.9
Del Norte	2,186	1,096	50.1
El Dorado	5,718	3,199	55.9
Fresno	44,960	22,849	50.8
Glenn	1,543	737	47.8
Humboldt	5,506	3,106	56.4
Imperial	8,513	3,791	44.5
Inyo	998	485	48.6
Kern	33,020	15,639	47.4
Kings	7,085	3,549	50.1
Lake	2,478	1,445	58.3
Lassen	1,576	812	51.5
Los Angeles	211,173	89,688	42.5
Madera	4,838	2,524	52.2
Marin	2,506	1,371	54.7
Mariposa	629	360	57.2
Mendocino	3,925	2,047	52.2
Merced	13,904	6,199	44.6
Modoc	494	281	56.9
Mono	231	148	64.1
Monterey	14,251	6,910	48.5
Napa	3,799	2,032	53.5
Nevada	3,004	1,613	53.7
Orange	58,930	28,938	49.1
Placer	7,080	3,601	50.9
Plumas	973	564	58.0
Riverside	54,375	26,352	48.5
Sacramento	51,172	24,487	47.9
San Benito	2,305	1,060	46.0
San Bernardino	64,856	30,458	47.0
San Diego	69,609	33,127	47.6
San Francisco	12,490	6,821	54.6
San Joaquin	22,718	11,489	50.6
San Luis Obispo	4,398	2,748	62.5
San Mateo	9,428	5,276	56.0
Santa Barbara	10,500	5,525	52.6
Santa Clara	37,120	18,835	50.7
Santa Cruz	5,979	2,914	48.7
Shasta	11,075	5,646	51.0
Sierra	140	72	51.4
Siskiyou	2,710	1,413	52.1
Solano	15,903	7,945	50.0
Sonoma	12,382	6,837	55.2
Stanislaus	22,107	10,960	49.6
Sutter	4,502	2,116	47.0
Tehama	3,592	1,851	51.5
Trinity	784	384	49.0
Tulare	23,223	10,795	46.5
Tuolumne	2,343	1,343	57.3
Ventura	18,497	10,499	56.8
Yolo	7,067	3,336	47.2
Yuba	3,844	1,810	47.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,921	1,528	52.3
Inyo/Mono	1,229	633	51.5
Santa Cruz/San Benito	8,284	3,974	48.0
Sierra/Nevada	3,144	1,685	53.6
Siskiyou/Modoc	3,204	1,694	52.9

SOURCE: CS 1257 Lines 28 and 29
Due to adjustments made to the CS 1257, lines 28 and 29 statewide total counts were reduced by 11,448 and 2,028 respectively. Therefore, the sum of the individual LCSA data for lines 28 and 29 will not equal the statewide total.

**State
Performance
Measures****PERCENT OF CASES WITH A COLLECTION
OF CURRENT SUPPORT**

This performance measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of current collections, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

During the first half of FFY 2009, there were 389,255 cases paying toward current child support for the 578,699 cases with current support due, which equates to 67.3 percent in California. The statewide percentage increased by 3.4 percent from the previous FFY 2008. See Table H on page 19.

⁶ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period), divided by line 44 (Cases with Current Support Due).

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TABLE H
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2009

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	578,699	389,255	67.3%
Alameda	18,013	13,708	76.1
Alpine	30	20	66.7
Amador	792	584	73.7
Butte	4,632	3,244	70.0
Calaveras	954	696	73.0
Colusa	479	366	76.4
Contra Costa	14,012	9,831	70.2
Del Norte	1,169	786	67.2
El Dorado	3,112	2,330	74.9
Fresno	24,116	17,307	71.8
Glenn	907	624	68.8
Humboldt	3,259	2,503	76.8
Imperial	5,737	3,689	64.3
Inyo	547	393	71.8
Kern	19,604	13,034	66.5
Kings	4,318	3,213	74.4
Lake	1,307	950	72.7
Lassen	936	666	71.2
Los Angeles	173,569	98,644	56.8
Madera	3,188	2,317	72.7
Marin	1,919	1,436	74.8
Mariposa	434	314	72.4
Mendocino	2,116	1,440	68.1
Merced	9,639	6,304	65.4
Modoc	273	207	75.8
Mono	184	144	78.3
Monterey	9,453	6,413	67.8
Napa	2,387	1,693	70.9
Nevada	1,683	1,220	72.5
Orange	42,377	28,917	68.2
Placer	4,443	3,104	69.9
Plumas	557	444	79.7
Riverside	34,072	22,796	66.9
Sacramento	31,765	21,187	66.7
San Benito	1,324	834	63.0
San Bernardino	43,126	28,103	65.2
San Diego	48,610	31,736	65.3
San Francisco	6,708	5,190	77.4
San Joaquin	15,313	10,393	67.9
San Luis Obispo	3,723	3,149	84.6
San Mateo	6,360	4,722	74.2
Santa Barbara	7,083	5,095	71.9
Santa Clara	21,739	14,922	68.6
Santa Cruz	3,707	2,435	65.7
Shasta	5,541	3,993	72.1
Sierra	71	45	63.4
Siskiyou	1,420	1,055	74.3
Solano	9,938	6,801	68.4
Sonoma	7,447	5,535	74.3
Stanislaus	12,834	8,900	69.3
Sutter	2,416	1,671	69.2
Tehama	1,935	1,380	71.3
Trinity	389	264	67.9
Tulare	13,149	9,231	70.2
Tuolumne	1,485	1,141	76.8
Ventura	12,476	9,171	73.5
Yolo	3,616	2,465	68.2
Yuba	1,962	1,317	67.1
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,776	1,300	73.2
Inyo/Mono	731	537	73.5
Santa Cruz/San Benito	5,031	3,269	65.0
Sierra/Nevada	1,754	1,265	72.1
Siskiyou/Modoc	1,693	1,262	74.5

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 75,656 and 40,817 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT COLLECTED
PER CASE WITH A COLLECTION**

This performance measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated aggregate count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed during the FFY 2009 semi-annual report period reached \$1.07 billion. When applying the 610,590 cases with a collection, the state averaged \$1,750 collected per case, a slight decrease of \$11 per case collected at the same point in the prior year. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2008 - MARCH 2009

TABLE I
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2009

	Total Child Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,068,610,879	610,590	\$1,750
Alameda	37,338,204	20,765	1,798
Alpine	59,783	46	1,300
Amador	1,388,035	852	1,629
Butte	7,787,101	6,094	1,278
Calaveras	1,589,066	1,042	1,525
Colusa	789,401	499	1,582
Contra Costa	28,179,338	14,211	1,983
Del Norte	1,453,340	1,333	1,090
El Dorado	6,081,153	3,900	1,559
Fresno	38,734,854	28,105	1,378
Glenn	1,230,869	909	1,354
Humboldt	5,465,929	3,932	1,390
Imperial	9,127,622	4,919	1,856
Inyo	977,729	612	1,598
Kern	31,716,138	19,828	1,600
Kings	7,063,989	4,562	1,548
Lake	2,321,317	1,717	1,352
Lassen	1,500,873	1,009	1,487
Los Angeles	223,808,572	123,543	1,812
Madera	4,479,123	3,277	1,367
Marin	4,937,371	1,924	2,566
Mariposa	703,850	447	1,575
Mendocino	3,343,652	2,455	1,362
Merced	13,124,658	8,135	1,613
Modoc	406,327	324	1,254
Mono	444,410	197	2,256
Monterey	17,096,279	8,885	1,924
Napa	4,884,654	2,544	1,920
Nevada	3,365,140	1,957	1,720
Orange	86,155,827	38,597	2,232
Placer	9,085,472	4,551	1,996
Plumas	977,674	692	1,413
Riverside	60,628,231	33,497	1,810
Sacramento	50,444,186	30,868	1,634
San Benito	1,981,339	1,270	1,560
San Bernardino	70,232,675	39,053	1,798
San Diego	79,100,755	44,125	1,793
San Francisco	13,788,798	8,629	1,598
San Joaquin	24,310,604	15,127	1,607
San Luis Obispo	7,206,726	3,780	1,907
San Mateo	14,293,591	6,677	2,141
Santa Barbara	12,426,152	6,998	1,776
Santa Clara	43,547,498	23,763	1,833
Santa Cruz	6,855,024	3,631	1,888
Shasta	9,732,547	6,948	1,401
Sierra	148,657	90	1,652
Siskiyou	2,411,347	1,754	1,375
Solano	17,680,698	9,940	1,779
Sonoma	14,483,947	8,578	1,688
Stanislaus	21,804,112	13,627	1,600
Sutter	4,167,401	2,583	1,613
Tehama	3,035,943	2,221	1,367
Trinity	649,826	460	1,413
Tulare	17,834,842	13,869	1,286
Tuolumne	2,808,300	1,727	1,626
Ventura	24,114,216	13,284	1,815
Yolo	6,309,951	4,048	1,559
Yuba	2,995,762	2,180	1,374
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,036,884	1,940	1,565
Inyo/Mono	1,422,139	809	1,758
Santa Cruz/San Benito	8,836,362	4,901	1,803
Sierra/Nevada	3,513,797	2,047	1,717
Siskiyou/Modoc	2,817,674	2,078	1,356

SOURCE: CS 1257 Line 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE J
TOTAL CHILD SUPPORT COLLECTIONS
SEMI-ANNUAL FFY 2009

	Total Child Support Distributed	Support Distributed Current	Support Distributed Former	Support Distributed Never
STATEWIDE	\$1,068,610,879	\$134,587,735	\$491,207,303	\$442,815,842
Alameda	37,338,204	3,478,362	18,328,120	15,531,721
Alpine	59,783	1,572	26,545	31,666
Amador	1,388,035	114,253	599,573	674,209
Butte	7,787,101	1,080,064	4,573,899	2,133,138
Calaveras	1,589,066	244,441	678,670	665,955
Colusa	789,401	95,760	394,831	298,811
Contra Costa	28,179,338	3,009,506	10,759,825	14,410,007
Del Norte	1,453,340	231,975	723,055	498,310
El Dorado	6,081,153	659,645	2,752,766	2,668,741
Fresno	38,734,854	7,569,159	21,969,087	9,196,609
Glenn	1,230,869	201,324	588,598	440,947
Humboldt	5,465,929	625,647	2,709,596	2,130,686
Imperial	9,127,622	1,523,532	3,791,610	3,812,481
Inyo	977,729	51,269	419,465	506,994
Kern	31,716,138	6,601,675	15,211,073	9,903,390
Kings	7,063,989	1,087,552	3,250,621	2,725,815
Lake	2,321,317	438,497	1,213,656	669,164
Lassen	1,500,873	228,979	665,707	606,188
Los Angeles	223,808,572	29,158,027	110,338,997	84,311,548
Madera	4,479,123	740,354	2,188,408	1,550,360
Marin	4,937,371	283,346	1,012,131	3,641,894
Mariposa	703,850	86,244	310,055	307,552
Mendocino	3,343,652	599,836	1,730,801	1,013,015
Merced	13,124,658	2,528,221	6,185,920	4,410,517
Modoc	406,327	68,638	223,236	114,453
Mono	444,410	11,037	105,913	327,460
Monterey	17,096,279	1,999,352	7,951,820	7,145,108
Napa	4,884,654	295,431	1,876,545	2,712,678
Nevada	3,365,140	413,624	1,451,387	1,500,128
Orange	86,155,827	6,455,913	29,898,505	49,801,409
Placer	9,085,472	668,160	3,734,620	4,682,692
Plumas	977,674	105,625	486,295	385,755
Riverside	60,628,231	7,092,404	27,449,264	26,086,563
Sacramento	50,444,186	7,355,225	22,754,920	20,334,042
San Benito	1,981,339	325,607	909,552	746,180
San Bernardino	70,232,675	9,559,814	33,115,665	27,557,195
San Diego	79,100,755	8,703,124	34,998,282	35,399,349
San Francisco	13,788,798	1,428,260	5,799,045	6,561,493
San Joaquin	24,310,604	3,766,802	11,349,843	9,193,960
San Luis Obispo	7,206,726	830,957	3,219,629	3,156,140
San Mateo	14,293,591	914,306	4,564,872	8,814,413
Santa Barbara	12,426,152	1,505,211	5,647,908	5,273,033
Santa Clara	43,547,498	4,866,885	20,847,046	17,833,567
Santa Cruz	6,855,024	638,849	3,070,597	3,145,578
Shasta	9,732,547	1,358,100	5,005,303	3,369,145
Sierra	148,657	6,022	99,807	42,828
Siskiyou	2,411,347	293,462	1,338,255	779,630
Solano	17,680,698	2,002,637	8,210,917	7,467,144
Sonoma	14,483,947	1,257,855	6,253,170	6,972,922
Stanislaus	21,804,112	3,462,235	11,008,446	7,333,431
Sutter	4,167,401	549,682	1,905,505	1,712,215
Tehama	3,035,943	524,273	1,602,239	909,431
Trinity	649,826	92,995	309,770	247,060
Tulare	17,834,842	3,501,018	9,830,177	4,503,647
Tuolumne	2,808,300	283,211	1,268,588	1,256,501
Ventura	24,114,216	2,400,609	9,814,974	11,898,632
Yolo	6,309,951	717,077	3,032,098	2,560,776
Yuba	2,995,762	494,097	1,650,099	851,567
Regionalized LCSA's				
Alpine/Amador/Calaveras	3,036,884	360,266	1,304,788	1,371,830
Inyo/Mono	1,422,139	62,306	525,378	834,454
Santa Cruz/San Benito	8,836,362	964,455	3,980,149	3,891,758
Sierra/Nevada	3,513,797	419,646	1,551,194	1,542,956
Siskiyou/Modoc	2,817,674	362,100	1,561,491	894,083

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This performance measure determines the number of cases that had a child support order established during the report period,⁸ compared to the number of cases open at the end of the period requiring establishment of a support order.

Overall, California's establishment of 59,091 cases with a support order equates to 12.1 percent of cases requiring a support order during the first half of FFY 2009. This represents a decrease of 2.4 percent from the FFY 2008 semi-annual performance. See Table K on page 24.

⁸ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17, (Cases with Support Orders Established During the Report Period), divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2009

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	488,057	59,091	428,966	12.1%
Alameda	6,253	1,434	4,819	22.9
Alpine	10	5	5	50.0
Amador	295	122	173	41.4
Butte	3,580	629	2,951	17.6
Calaveras	434	155	279	35.7
Colusa	240	48	192	20.0
Contra Costa	6,297	1,813	4,484	28.8
Del Norte	480	238	242	49.6
El Dorado	1,406	600	806	42.7
Fresno	17,480	2,493	14,987	14.3
Glenn	572	165	407	28.8
Humboldt	1,199	482	717	40.2
Imperial	5,445	610	4,835	11.2
Inyo	231	102	129	44.2
Kern	17,680	929	16,751	5.3
Kings	1,993	583	1,410	29.3
Lake	840	72	768	8.6
Lassen	465	148	317	31.8
Los Angeles	155,416	7,053	148,363	4.5
Madera	1,958	547	1,411	27.9
Marin	828	157	671	19.0
Mariposa	135	63	72	46.7
Mendocino	1,193	292	901	24.5
Merced	5,933	1,156	4,777	19.5
Modoc	113	36	77	31.9
Mono	95	36	59	37.9
Monterey	3,989	916	3,073	23.0
Napa	1,167	384	783	32.9
Nevada	666	328	338	49.2
Orange	36,699	5,157	31,542	14.1
Placer	2,618	639	1,979	24.4
Plumas	167	75	92	44.9
Riverside	30,726	3,697	27,029	12.0
Sacramento	23,462	3,547	19,915	15.1
San Benito	803	154	649	19.2
San Bernardino	49,508	4,749	44,759	9.6
San Diego	25,051	3,394	21,657	13.5
San Francisco	3,763	761	3,002	20.2
San Joaquin	8,894	2,095	6,799	23.6
San Luis Obispo	1,090	603	487	55.3
San Mateo	2,976	725	2,251	24.4
Santa Barbara	5,957	711	5,246	11.9
Santa Clara	11,682	2,314	9,368	19.8
Santa Cruz	2,721	354	2,367	13.0
Shasta	3,037	784	2,253	25.8
Sierra	26	16	10	61.5
Siskiyou	661	217	444	32.8
Solano	6,033	1,040	4,993	17.2
Sonoma	3,939	845	3,094	21.5
Stanislaus	8,980	1,468	7,512	16.3
Sutter	1,783	350	1,433	19.6
Tehama	905	307	598	33.9
Trinity	218	57	161	26.1
Tulare	8,309	1,227	7,082	14.8
Tuolumne	583	228	355	39.1
Ventura	7,088	1,285	5,803	18.1
Yolo	2,168	480	1,688	22.1
Yuba	1,817	216	1,601	11.9
Regionalized LCSA's				
Alpine/Amador/Calaveras	739	282	457	38.2
Inyo/Mono	326	138	188	42.3
Santa Cruz/San Benito	3,524	508	3,016	14.4
Sierra/Nevada	692	344	348	49.7
Siskiyou/Modoc	774	253	521	32.7

SOURCE: CS 1257 Lines 12 and 17

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED OBLIGOR SERVED WITH A SUMMONS AND COMPLAINT

State Performance Measures

The purpose of this performance measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint (S&C) to establish a support order.⁹ The court process requires that the alleged father or obligor must be served with a S&C (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2009, 37,091 alleged obligors were served a summons and complaint, in comparison to 488,057 cases requiring a support order – or 7.6 percent of the cases. While this is a substantial reduction in the percentage for the same period in the prior FFY, there are anomalies in the data that would make such a comparison impractical at this time. Cases requiring a support order increased by 34.1 percent, and number of alleged obligors served decreased by 22.9 percent. As the automation code for these data lines is more fully explored, it is expected that the figures will eventually stabilize. See Table L on page 26.

⁹ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2009

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint (S&C)	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a S&C
STATEWIDE	488,057	37,091	7.6%
Alameda	6,253	373	6.0
Alpine	10	1	10.0
Amador	295	63	21.4
Butte	3,580	426	11.9
Calaveras	434	94	21.7
Colusa	240	16	6.7
Contra Costa	6,297	834	13.2
Del Norte	480	115	24.0
El Dorado	1,406	235	16.7
Fresno	17,480	1,619	9.3
Glenn	572	100	17.5
Humboldt	1,199	198	16.5
Imperial	5,445	529	9.7
Inyo	231	49	21.2
Kern	17,680	304	1.7
Kings	1,993	286	14.4
Lake	840	44	5.2
Lassen	465	84	18.1
Los Angeles	155,416	4,120	2.7
Madera	1,958	360	18.4
Marin	828	35	4.2
Mariposa	135	34	25.2
Mendocino	1,193	168	14.1
Merced	5,933	681	11.5
Modoc	113	37	32.7
Mono	95	13	13.7
Monterey	3,989	592	14.8
Napa	1,167	156	13.4
Nevada	666	103	15.5
Orange	36,699	4,317	11.8
Placer	2,618	363	13.9
Plumas	167	36	21.6
Riverside	30,726	2,418	7.9
Sacramento	23,462	2,192	9.3
San Benito	803	95	11.8
San Bernardino	49,508	4,968	10.0
San Diego	25,051	2,284	9.1
San Francisco	3,763	93	2.5
San Joaquin	8,894	1,370	15.4
San Luis Obispo	1,090	266	24.4
San Mateo	2,976	395	13.3
Santa Barbara	5,957	613	10.3
Santa Clara	11,682	1,017	8.7
Santa Cruz	2,721	186	6.8
Shasta	3,037	265	8.7
Sierra	26	3	11.5
Siskiyou	661	143	21.6
Solano	6,033	803	13.3
Sonoma	3,939	358	9.1
Stanislaus	8,980	794	8.8
Sutter	1,783	226	12.7
Tehama	905	173	19.1
Trinity	218	39	17.9
Tulare	8,309	850	10.2
Tuolumne	583	122	20.9
Ventura	7,088	598	8.4
Yolo	2,168	315	14.5
Yuba	1,817	120	6.6
Regionalized LCSA's			
Alpine/Amador/Calaveras	739	158	21.4
Inyo/Mono	326	62	19.0
Santa Cruz/San Benito	3,524	281	8.0
Sierra/Nevada	692	106	15.3
Siskiyou/Modoc	774	180	23.3

SOURCE: CS 1257 Lines 12, 17, 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The performance measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.¹⁰

For the first two quarters of FFY 2009, 46.1 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase from the prior FFY performance of 17.5 percent.

One explanation for fluctuation was a change in the automation code to include medical support provided by custodial parents, rather than just non-custodial parents. Other changes in data definitions for lines affecting this performance measure may have also impacted the calculation. It is expected that this performance measure will stabilize, making future year-to-year comparisons more relevant. See Table M on page 28.

¹⁰ The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a, (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2, (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

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TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2009

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,019,102	469,479	46.1%
Alameda	26,743	11,802	44.1
Alpine	63	29	46.0
Amador	1,250	679	54.3
Butte	9,102	4,283	47.1
Calaveras	1,557	941	60.4
Colusa	712	360	50.6
Contra Costa	26,798	12,742	47.5
Del Norte	2,108	1,328	63.0
El Dorado	5,322	2,765	52.0
Fresno	46,563	25,229	54.2
Glenn	1,621	772	47.6
Humboldt	5,886	3,413	58.0
Imperial	8,431	4,721	56.0
Inyo	887	504	56.8
Kern	35,248	16,972	48.2
Kings	7,891	4,861	61.6
Lake	2,336	1,071	45.8
Lassen	1,552	765	49.3
Los Angeles	238,654	90,280	37.8
Madera	4,862	2,526	52.0
Marin	2,374	1,118	47.1
Mariposa	605	370	61.2
Mendocino	3,988	2,250	56.4
Merced	15,837	8,744	55.2
Modoc	467	257	55.0
Mono	276	140	50.7
Monterey	13,722	7,448	54.3
Napa	3,483	1,796	51.6
Nevada	2,677	1,312	49.0
Orange	62,477	28,078	44.9
Placer	6,484	3,071	47.4
Plumas	877	492	56.1
Riverside	51,208	23,778	46.4
Sacramento	54,089	28,743	53.1
San Benito	2,002	926	46.3
San Bernardino	79,640	35,410	44.5
San Diego	65,532	21,351	32.6
San Francisco	11,967	6,534	54.6
San Joaquin	25,356	13,263	52.3
San Luis Obispo	5,030	3,053	60.7
San Mateo	9,316	4,598	49.4
Santa Barbara	12,375	5,328	43.1
Santa Clara	32,300	16,652	51.6
Santa Cruz	5,170	2,267	43.8
Shasta	9,860	5,017	50.9
Sierra	123	48	39.0
Siskiyou	2,596	1,438	55.4
Solano	15,459	8,422	54.5
Sonoma	10,458	5,495	52.5
Stanislaus	21,675	11,346	52.3
Sutter	4,210	2,093	49.7
Tehama	3,553	1,878	52.9
Trinity	603	316	52.4
Tulare	25,274	14,785	58.5
Tuolumne	2,410	1,316	54.6
Ventura	18,208	9,269	50.9
Yolo	6,510	3,339	51.3
Yuba	3,325	1,695	51.0
Regionalized LCSA's			
Alpine/Amador/Calaveras	2,870	1,649	57.5
Inyo/Mono	1,163	644	55.4
Santa Cruz/San Benito	7,172	3,193	44.5
Sierra/Nevada	2,800	1,360	48.6
Siskiyou/Modoc	3,063	1,695	55.3

SOURCE: CS 1257 Lines 2, 2e and 21a

COMPARISON OF RECEIVED COMPLAINTS TO CASES**State
Performance
Measures**

This performance measure shows a comparison of complaints to the caseload for each county.¹¹ The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and complaints per 10,000 cases.

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). CRTS is web based, and all LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 1,604 complaints filed and reported in the Complaint and Resolution Tracking System for the approximately 1.65 million cases. Previous reports used the CRTS count based on the monthly number of complaints, rather than the total number of complaints for the reporting period. Therefore, it is not appropriate to compare the number of complaints to the previous year per 10,000 cases. See Table N on page 30.

¹¹ Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2008 - MARCH 2009

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2009

	Cases	Number of Complaints	Complaints per 10,000 Cases
STATEWIDE	1,653,558	1,604	
Alameda	39,266	30	7.640
Alpine	103	0	0.000
Amador	1,748	0	0.000
Butte	15,084	6	3.978
Calaveras	2,284	0	0.000
Colusa	1,005	3	29.851
Contra Costa	35,891	28	7.801
Del Norte	2,954	4	13.541
El Dorado	7,373	8	10.850
Fresno	71,478	44	6.156
Glenn	2,281	1	4.384
Humboldt	8,174	2	2.447
Imperial	14,931	22	14.734
Inyo	1,334	1	7.496
Kern	58,843	18	3.059
Kings	10,747	0	0.000
Lake	4,002	2	4.998
Lassen	2,193	1	4.560
Los Angeles	422,807	640	15.137
Madera	7,298	1	1.370
Marin	3,657	0	0.000
Mariposa	841	0	0.000
Mendocino	5,917	0	0.000
Merced	21,909	18	8.216
Modoc	684	1	14.620
Mono	383	0	0.000
Monterey	19,434	11	5.660
Napa	5,144	1	1.944
Nevada	3,809	7	18.378
Orange	105,295	23	2.184
Placer	10,277	15	14.596
Plumas	1,199	0	0.000
Riverside	91,856	55	5.988
Sacramento	85,519	92	10.758
San Benito	3,147	0	0.000
San Bernardino	132,074	104	7.874
San Diego	102,307	176	17.203
San Francisco	19,111	12	6.279
San Joaquin	36,642	61	16.648
San Luis Obispo	6,122	2	3.267
San Mateo	13,796	12	8.698
Santa Barbara	19,712	9	4.566
Santa Clara	52,626	8	1.520
Santa Cruz	9,352	17	18.178
Shasta	15,287	9	5.887
Sierra	170	0	0.000
Siskiyou	3,806	2	5.255
Solano	24,358	21	8.621
Sonoma	17,635	1	0.567
Stanislaus	35,347	64	18.106
Sutter	6,457	2	3.097
Tehama	4,883	1	2.048
Trinity	1,055	2	18.957
Tulare	37,203	22	5.914
Tuolumne	3,462	6	17.331
Ventura	27,412	30	10.944
Yolo	9,872	5	5.065
Yuba	6,002	4	6.664
Regionalized LCSA's			
Alpine/Amador/Calaveras	4,135	0	0.000
Inyo/Mono	1,717	1	5.824
Santa Cruz/San Benito	12,499	17	13.601
Sierra/Nevada	3,979	7	17.592
Siskiyou/Modoc	4,490	3	6.682

SOURCE: CS 1257 Line 1 and the Complaint Resolution Tracking System (CRTS)

GLOSSARY

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.