

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



**SEMI-ANNUAL
REPORT TO THE LEGISLATURE**

CHILD SUPPORT PERFORMANCE AND STATISTICS

**OCTOBER 2009 THROUGH
MARCH 2010**

PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH



TABLE OF CONTENTS

	<u>Page</u>
Executive Summary	2
Child Support Performance Overview.....	4
Statutory Requirements.....	4
Performance Measures.....	4
Comparison of Federal Performance Measures – Previous Year	6
Comparison of State Performance Measures – Previous Year.....	7
Performance on Federal and State Measures	
Federal Measures	
Statewide Paternity Establishment Percentage	8
IV-D Paternity Establishment Percentage.....	10
Percent of Cases with a Support Order Established.....	12
Percent of Collections on Current Support.....	14
Percent of Cases with an Arrears Collection.....	16
State Measures	
Percent of Cases with a Collection of Current Support	18
Average Amount Collected Per Case With a Collection.....	20
Percent of Cases with a Support Order Established	
During Report Period.....	23
Percent of Cases Requiring a Support Order with Alleged Obligor	
Served with a Summons and Complaint	25
Percent of Cases with Support Orders Established with	
Medical Support Ordered and Provided	27
Comparison of Received Complaints to Cases	29
Glossary.....	31

EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the performance of local child support agencies (LCSAs). This is the semi-annual report covering the performance results for the first two quarters of Federal Fiscal Year (FFY) 2010, which ended on March 31, 2010. This report provides detailed state and local level information on performance measures, with the exception of data for program costs and program administration, which are available only on an annual basis.

The DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national level.

The federal measures, described in FC section 17600(b), capture:

- ✓ Rates of paternity establishment.
- ✓ Child support order establishment.
- ✓ Collection rates on current support.
- ✓ Cases with an arrears collection.
- ✓ Cost effectiveness (collections compared to the cost of collection).

The state measures, described in FC sections 17600(c)(1)-(5)(D) consist of:

- ✓ Percent of cases with collections of current support.
- ✓ Support distributed per case with a collection.
- ✓ Percent of cases with a support order established during the report period.
- ✓ Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (available on an annual basis only).
- ✓ Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (available on an annual basis only).
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- ✓ Percent of cases with support orders established with medical support ordered and provided.
- ✓ Comparison of complaints received to total cases (customer service).

California met the minimum threshold on each of the federal performance measures and has shown steady incremental improvement each year since 2001.

Family Code section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

Family Code section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to report on the federal performance measure of Cost Effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirements of Family Code (FC) section 17600(g) for a semi-annual report of data compiled on California's Child Support Program. Data presented in this report covers the period from October 1, 2009 through March 31, 2010.

Performance Measures

Because Program Administrative Costs and Cost Effective data are only available annually, as discussed earlier in this document, this report does not include data for every one of the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- IV-D Paternity Establishment Percentage.
- Percent of Cases with a Support Order Established.
- Percent of Collections on Current Support.
- Percent of Cases with an Arrears Collection.

See Table A on page 6 of this report for a comparative summary of these measures to the FFY 2009 semi-annual report.

State Performance Measures (excluding measures related to Program Administrative Costs which are reported on an annual basis only)

- Percent of Cases with a Collection of Current Support.
- Average Amount Collected Per Case with a Collection.
- Percent of Cases with a Support Order Established During Report Period.
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons & Complaint.
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided.
- Comparison of Received Complaints to Cases.

See Table B on page 7 of this report for a comparative summary of these measures to the FFY 2009 semi-annual report.

These performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results.

The performance indicators in each measurement have a minimum percentage threshold. The minimum threshold assigns the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet the federally established standards not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's Temporary Assistance for Needy Families (TANF) block grant.

The state performance measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators with which to measure program accomplishments.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2009 and 2010

	IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10
STATEWIDE	93.2%	81.9%	77.0%	79.2%	52.3%	54.0%	48.8%	50.9%
Alameda	97.2	90.9	88.8	89.5	60.1	60.8	61.6	62.2
Alpine	107.9	102.4	95.1	93.3	67.7	57.3	57.0	51.6
Amador	111.7	93.0	90.9	94.0	58.5	65.1	52.6	57.0
Butte	94.4	82.0	83.2	88.0	51.5	56.3	50.6	55.3
Calaveras	106.1	88.2	89.1	91.9	57.2	61.3	51.8	55.4
Colusa	108.0	92.9	82.9	83.7	57.5	57.7	57.0	56.9
Contra Costa	97.3	90.0	89.0	88.7	53.9	55.8	53.9	55.8
Del Norte	113.4	94.6	91.5	93.1	53.6	58.2	50.1	53.5
El Dorado	103.7	87.7	90.2	92.7	55.3	57.5	55.9	58.6
Fresno	100.4	85.8	82.4	88.2	53.6	55.6	50.8	55.3
Glenn	104.1	88.1	84.4	89.5	52.5	56.0	47.8	51.3
Humboldt	100.3	95.2	92.4	94.1	60.5	66.2	56.4	61.3
Imperial	107.2	80.5	71.0	75.5	49.7	50.7	44.5	45.7
Inyo	111.5	94.6	90.6	94.4	59.6	61.1	48.6	51.3
Kern	96.2	84.4	74.6	76.5	52.6	52.7	47.4	48.2
Kings	96.7	93.6	88.7	88.6	60.8	60.8	50.1	52.0
Lake	96.5	85.4	82.0	86.0	55.3	55.1	58.3	59.6
Lassen	99.8	91.7	87.1	89.3	58.9	61.6	51.5	53.0
Los Angeles	78.0	73.5	69.1	68.4	49.1	52.2	42.5	47.2
Madera	110.0	101.5	82.6	87.6	56.4	58.4	52.2	57.1
Marin	111.5	81.3	83.1	91.2	62.3	61.0	54.7	56.6
Mariposa	112.3	98.2	92.3	95.9	61.5	63.4	57.2	56.3
Mendocino	104.8	95.7	86.3	88.9	52.8	53.7	52.2	54.1
Merced	113.9	85.2	81.2	85.5	51.4	52.7	44.6	48.0
Modoc	122.1	86.1	89.3	92.7	60.1	63.8	56.9	57.5
Mono	100.0	86.5	84.9	91.4	64.5	68.0	64.1	55.3
Monterey	98.3	94.2	86.3	86.9	52.1	53.6	48.5	50.2
Napa	93.8	85.1	85.9	88.1	55.0	60.6	53.5	58.4
Nevada	100.2	131.2	91.8	95.3	56.2	61.2	53.7	56.5
Orange	102.4	75.7	72.3	79.4	52.7	52.4	49.1	50.4
Placer	106.7	80.6	82.3	88.1	56.8	56.9	50.9	53.0
Plumas	106.0	95.6	93.1	95.2	62.1	63.8	58.0	61.5
Riverside	92.7	84.3	73.9	75.5	49.6	51.2	48.5	49.8
Sacramento	97.0	85.1	79.3	81.3	50.9	53.2	47.9	49.3
San Benito	101.9	86.5	81.7	86.8	47.2	50.7	46.0	51.3
San Bernardino	104.3	83.2	69.8	75.5	50.3	50.9	47.0	48.4
San Diego	92.2	84.2	81.4	79.8	49.3	51.1	47.6	48.7
San Francisco	90.0	87.6	86.0	87.0	65.8	65.3	54.6	57.4
San Joaquin	107.1	97.1	84.2	89.5	53.2	55.5	50.6	53.3
San Luis Obispo	117.3	100.2	92.4	94.3	66.8	68.5	62.5	66.1
San Mateo	98.3	85.3	85.6	87.7	59.2	59.5	56.0	57.9
Santa Barbara	100.5	81.0	76.4	82.5	55.0	55.3	52.6	52.8
Santa Clara	103.0	86.3	84.5	86.6	52.0	54.0	50.7	53.1
Santa Cruz	93.1	76.5	76.8	82.1	52.3	54.1	48.7	52.3
Shasta	98.0	92.8	87.0	89.8	55.7	57.8	51.0	53.3
Sierra	110.3	89.9	94.7	95.8	45.5	54.5	51.4	49.6
Siskiyou	107.0	89.5	89.7	92.5	61.5	63.3	52.1	56.3
Solano	110.1	86.3	81.6	88.5	55.5	56.1	50.0	53.8
Sonoma	101.6	86.0	84.0	90.6	58.4	61.1	55.2	58.1
Stanislaus	112.2	93.4	81.3	82.1	53.4	55.5	49.6	52.1
Sutter	96.3	84.7	80.6	85.3	55.0	57.0	47.0	51.3
Tehama	97.9	91.2	89.4	91.5	53.2	55.3	51.5	52.6
Trinity	92.8	94.1	85.8	91.2	51.6	59.6	49.0	53.6
Tulare	107.0	92.0	83.6	84.8	55.1	57.0	46.5	50.6
Tuolumne	104.9	94.0	90.7	91.7	65.8	65.4	57.3	58.5
Ventura	111.3	76.8	80.8	93.0	54.9	57.0	56.8	58.9
Yolo	102.5	85.0	84.9	86.7	54.1	56.3	47.2	50.8
Yuba	98.2	82.9	76.6	80.6	51.8	55.2	47.1	51.9
Regionalized LCSA's								
Amador/Alpine/Calaveras	108.2	90.3	90.0	92.8	58.0	62.9	52.3	56.0
Inyo/Mono	109.0	92.8	89.3	93.8	61.1	63.0	51.5	52.0
Santa Cruz/San Benito	95.2	79.0	78.0	83.3	51.1	53.3	48.0	52.0
Sierra/Nevada	100.6	129.5	91.9	95.3	55.7	61.0	53.6	56.2
Siskiyou/Modoc	109.1	89.0	89.6	92.5	61.3	63.4	52.9	56.5

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 24, 25, 28, 29

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2009 and 2010

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a S&C		Percent of Cases with Support Orders Established with Medical Support and Provided		Complaints per 10,000 Cases	
	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10	Mar 09	Mar 10
STATEWIDE	67.3%	69.9%	\$1,750	\$ 1,760	12.1%	18.0%	7.6%	10.5%	46.1%	48.4%		
Alameda	76.1	76.5	1,798	1,850	22.9	30.4	6.0	11.2	44.1	48.0	7.640	0.000
Alpine	66.7	79.2	1,300	1,247	50.0	25.0	10.0	0.0	46.0	49.2	0.000	0.000
Amador	73.7	77.6	1,629	1,594	41.4	57.7	21.4	21.3	54.3	60.3	0.000	0.000
Butte	70.0	74.3	1,278	1,260	17.6	31.8	11.9	15.4	47.1	57.2	3.978	1.466
Calaveras	73.0	76.6	1,525	1,564	35.7	42.1	21.7	21.4	60.4	63.9	0.000	0.000
Colusa	76.4	77.1	1,582	1,760	20.0	23.4	6.7	7.1	50.6	53.6	29.851	0.000
Contra Costa	70.2	72.1	1,983	1,961	28.8	33.1	13.2	14.7	47.5	48.5	7.801	0.000
Del Norte	67.2	70.8	1,090	1,084	49.6	53.6	24.0	23.2	63.0	65.9	13.541	0.000
El Dorado	74.9	75.4	1,559	1,549	42.7	50.7	16.7	16.9	52.0	57.3	10.850	0.000
Fresno	71.8	74.1	1,378	1,434	14.3	28.9	9.3	15.9	54.2	54.1	6.156	0.449
Glenn	68.8	71.6	1,354	1,383	28.8	39.0	17.5	15.4	47.6	54.6	4.384	0.000
Humboldt	76.8	81.6	1,390	1,406	40.2	54.9	16.5	16.8	58.0	61.5	2.447	0.000
Imperial	64.3	64.0	1,856	1,895	11.2	17.5	9.7	13.7	56.0	60.9	14.734	0.000
Inyo	71.8	76.7	1,598	1,614	44.2	58.9	21.2	23.8	56.8	59.3	7.496	0.000
Kern	66.5	67.2	1,600	1,637	5.3	11.8	1.7	11.6	48.2	53.0	3.059	0.000
Kings	74.4	75.1	1,548	1,549	29.3	37.2	14.4	17.8	61.6	67.9	0.000	0.000
Lake	72.7	73.4	1,352	1,365	8.6	13.1	5.2	6.2	45.8	57.1	4.998	0.000
Lassen	71.2	74.5	1,487	1,466	31.8	38.8	18.1	16.8	49.3	51.8	4.560	0.000
Los Angeles	56.8	66.8	1,812	1,859	4.5	7.2	2.7	6.7	37.8	39.2	15.137	0.646
Madera	72.7	74.6	1,367	1,402	27.9	38.1	18.4	18.8	52.0	59.6	1.370	0.000
Marin	74.8	75.2	2,566	2,569	19.0	43.1	4.2	13.1	47.1	51.9	0.000	0.000
Mariposa	72.4	71.1	1,575	1,548	46.7	68.0	25.2	22.1	61.2	60.8	0.000	0.000
Mendocino	68.1	69.1	1,362	1,298	24.5	34.4	14.1	16.4	56.4	59.8	0.000	0.000
Merced	65.4	68.7	1,613	1,509	19.5	29.2	11.5	20.8	55.2	62.4	8.216	0.000
Modoc	75.8	75.4	1,254	1,298	31.9	48.5	32.7	34.3	55.0	61.7	14.620	0.000
Mono	78.3	81.5	2,256	2,121	37.9	41.8	13.7	9.1	50.7	52.9	0.000	0.000
Monterey	67.8	69.1	1,924	1,928	23.0	33.0	14.8	19.1	54.3	59.6	5.660	0.496
Napa	70.9	77.9	1,920	1,760	32.9	40.6	13.4	14.3	51.6	61.2	1.944	0.000
Nevada	72.5	71.4	1,720	1,639	49.2	59.2	15.5	14.3	49.0	57.5	18.378	0.000
Orange	68.2	68.8	2,232	2,182	14.1	21.0	11.8	10.3	44.9	46.3	2.184	0.102
Placer	69.9	71.5	1,996	1,933	24.4	35.6	13.9	11.0	47.4	46.8	14.596	0.000
Plumas	79.7	81.7	1,413	1,386	44.9	60.1	21.6	28.8	56.1	59.1	0.000	0.000
Riverside	66.9	68.0	1,810	1,806	12.0	15.8	7.9	7.0	46.4	51.9	5.988	0.212
Sacramento	66.7	68.9	1,634	1,599	15.1	21.1	9.3	12.6	53.1	51.6	10.758	0.115
San Benito	63.0	66.6	1,560	1,530	19.2	34.6	11.8	15.7	46.3	54.3	0.000	0.000
San Bernardino	65.2	67.2	1,798	1,783	9.6	17.7	10.0	13.5	44.5	50.8	7.874	0.077
San Diego	65.3	66.4	1,793	1,857	13.5	16.1	9.1	8.4	32.6	30.6	17.203	0.000
San Francisco	77.4	78.3	1,598	1,609	20.2	26.1	2.5	10.4	54.6	51.3	6.279	0.545
San Joaquin	67.9	71.6	1,607	1,647	23.6	43.1	15.4	22.4	52.3	59.9	16.648	0.270
San Luis Obispo	84.6	84.2	1,907	1,915	55.3	62.3	24.4	21.6	60.7	56.1	3.267	0.000
San Mateo	74.2	76.3	2,141	2,095	24.4	30.8	13.3	14.2	49.4	50.8	8.698	0.000
Santa Barbara	71.9	72.0	1,776	1,834	11.9	24.6	10.3	9.6	43.1	44.1	4.566	0.000
Santa Clara	68.6	70.3	1,833	1,809	19.8	29.8	8.7	11.6	51.6	50.1	1.520	0.000
Santa Cruz	65.7	69.4	1,888	1,808	13.0	23.1	6.8	11.6	43.8	46.4	18.178	2.342
Shasta	72.1	73.8	1,401	1,375	25.8	39.7	8.7	14.9	50.9	55.4	5.887	0.000
Sierra	63.4	62.0	1,652	1,207	61.5	54.5	11.5	13.6	39.0	53.1	0.000	0.000
Siskiyou	74.3	77.0	1,375	1,264	32.8	42.1	21.6	18.3	55.4	59.1	5.255	0.000
Solano	68.4	70.8	1,779	1,748	17.2	34.2	13.3	16.6	54.5	56.6	8.621	0.000
Sonoma	74.3	77.5	1,688	1,648	21.5	39.9	9.1	11.1	52.5	55.0	0.567	0.000
Stanislaus	69.3	71.9	1,600	1,640	16.3	24.5	8.8	12.9	52.3	59.4	18.106	1.091
Sutter	69.2	69.5	1,613	1,598	19.6	25.4	12.7	18.5	49.7	55.7	3.097	0.000
Tehama	71.3	70.5	1,367	1,354	33.9	42.4	19.1	20.5	52.9	58.1	2.048	0.000
Trinity	67.9	72.6	1,413	1,551	26.1	38.1	17.9	14.2	52.4	57.5	18.957	0.000
Tulare	70.2	71.7	1,286	1,335	14.8	24.2	10.2	13.5	58.5	56.3	5.914	0.000
Tuolumne	76.8	77.1	1,626	1,521	39.1	46.5	20.9	14.4	54.6	59.9	17.331	0.000
Ventura	73.5	74.3	1,815	1,821	18.1	47.5	8.4	19.2	50.9	51.3	10.944	0.000
Yolo	68.2	70.1	1,559	1,551	22.1	20.5	14.5	10.4	51.3	52.4	5.065	0.000
Yuba	67.1	71.6	1,374	1,438	11.9	21.8	6.6	12.0	51.0	53.7	6.664	0.000
Regionalized LCSA's												
Amador/Alpine/Calaveras	73.2	77.1	1,565	1,570	38.2	48.5	21.4	21.1	57.5	62.1	0.000	0.000
Inyo/Mono	73.5	77.8	1,758	1,724	42.3	55.4	19.0	20.8	55.4	57.9	5.824	0.000
Santa Cruz/San Benito	65.0	68.6	1,803	1,732	14.4	25.9	8.0	12.6	44.5	48.6	13.601	1.721
Sierra/Nevada	72.1	71.1	1,717	1,625	49.7	59.0	15.3	14.3	48.6	57.4	17.592	0.000
Siskiyou/Modoc	74.5	76.8	1,356	1,270	32.7	43.1	23.3	20.7	55.3	59.5	6.682	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**Federal
Performance
Measures**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children born out-of-wedlock in the state during the prior year report period compared to the children for whom paternity has been established or acknowledged during the current report period.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time an order determining paternity is established. States have the choice of being evaluated on either measure: IV-D PEP or Statewide PEP, for incentive calculation purposes. Due to the high success of the Statewide PEP measure, DCSS elected to base federal incentive fund calculations on this measure instead of IV-D PEP (see IV-D PEP, page 10).

The performance of LCSAs in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage has declined slightly to 93.6 percent, compared with the mid-year 2009 figure of 93.9 percent. However, for FFY 2009, Statewide PEP was 103.4% and a preview of the preliminary data for FFY 2010 indicates the measure is again above 100 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 8 (Children in the State Born Out-of-Wedlock During the Prior Report Period), divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2010

	Births to Unwed Parents (March 2009)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	108,798	101,839	93.6%
Alameda	3,707	2,925	78.9
Alpine	0	0	*
Amador	64	97	151.6
Butte	627	686	109.4
Calaveras	0	38	*
Colusa	43	46	107.0
Contra Costa	1,659	1,788	107.8
Del Norte	68	116	170.6
El Dorado	215	295	137.2
Fresno	4,400	4,567	103.8
Glenn	1	47	*
Humboldt	388	370	95.4
Imperial	747	821	109.9
Inyo	48	52	108.3
Kern	3,564	3,429	96.2
Kings	626	627	100.2
Lake	130	140	107.7
Lassen	64	91	142.2
Los Angeles	34,588	28,784	83.2
Madera	573	512	89.4
Marin	261	225	86.2
Mariposa	0	14	*
Mendocino	265	287	108.3
Merced	830	1,142	137.6
Modoc	0	22	*
Mono	30	21	70.0
Monterey	1,613	1,672	103.7
Napa	228	243	106.6
Nevada	181	177	97.8
Orange	7,299	6,790	93.0
Placer	379	846	223.2
Plumas	18	31	172.2
Riverside	6,407	6,015	93.9
Sacramento	4,343	3,978	91.6
San Benito	117	112	95.7
San Bernardino	6,654	7,374	110.8
San Diego	7,781	6,116	78.6
San Francisco	1,567	1,294	82.6
San Joaquin	2,472	2,686	108.7
San Luis Obispo	392	398	101.5
San Mateo	486	621	127.8
Santa Barbara	1,320	1,305	98.9
Santa Clara	4,290	3,768	87.8
Santa Cruz	749	708	94.5
Shasta	455	556	122.2
Sierra	0	0	*
Siskiyou	88	104	118.2
Solano	1,080	1,145	106.0
Sonoma	1,083	1,017	93.9
Stanislaus	2,031	2,315	114.0
Sutter	437	441	100.9
Tehama	152	216	142.1
Trinity	0	3	*
Tulare	1,773	2,198	124.0
Tuolumne	101	112	110.9
Ventura	2,099	2,001	95.3
Yolo	304	361	118.8
Yuba	1	124	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	64	135	*
Inyo/Mono	78	73	93.6
Santa Cruz/San Benito	866	820	94.7
Sierra/Nevada	181	177	*
Siskiyou/Modoc	88	126	143.2

SOURCE: CS 1257 Lines 10, 16 and Office of Vital Records

Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 30. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.

* No activity reported by the Office of Vital Records for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for IV-D Paternity Establishment measures the total number of children in the IV-D caseload in the fiscal year who have been born out-of-wedlock and for whom paternity has been established, compared to the total number of children in the IV-D caseload as of the end of the preceding fiscal year who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D Paternity Establishment (IV-D PEP) data is provided to LCSAs in regular comparative data reports in order to monitor performance on an on-going basis.

The mid-year FFY 2010 for IV-D Paternity Establishment is 81.9 percent, compared to the mid-year FFY 2009 of 93.2 percent, representing a decrease of 12.1 percent. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged), divided by previous year line 5 (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the Report Period. Minimum federal performance is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2010

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2009)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2010)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,351,908	1,107,614	81.9%
Alameda	29,088	26,435	90.9
Alpine	41	42	102.4
Amador	919	855	93.0
Butte	8,771	7,194	82.0
Calaveras	1,466	1,293	88.2
Colusa	632	587	92.9
Contra Costa	27,901	25,119	90.0
Del Norte	1,702	1,610	94.6
El Dorado	4,716	4,134	87.7
Fresno	55,956	47,998	85.8
Glenn	1,546	1,362	88.1
Humboldt	5,091	4,849	95.2
Imperial	11,398	9,171	80.5
Inyo	783	741	94.6
Kern	50,156	42,307	84.4
Kings	8,243	7,714	93.6
Lake	2,560	2,185	85.4
Lassen	1,246	1,142	91.7
Los Angeles	398,347	292,833	73.5
Madera	5,078	5,156	101.5
Marin	2,468	2,007	81.3
Mariposa	381	374	98.2
Mendocino	3,753	3,590	95.7
Merced	18,927	16,127	85.2
Modoc	395	340	86.1
Mono	222	192	86.5
Monterey	15,285	14,395	94.2
Napa	3,140	2,673	85.1
Nevada	2,040	2,677	131.2
Orange	84,716	64,158	75.7
Placer	6,314	5,092	80.6
Plumas	666	637	95.6
Riverside	76,213	64,220	84.3
Sacramento	67,275	57,282	85.1
San Benito	2,256	1,952	86.5
San Bernardino	116,579	97,033	83.2
San Diego	83,542	70,302	84.2
San Francisco	12,449	10,910	87.6
San Joaquin	29,907	29,052	97.1
San Luis Obispo	3,219	3,224	100.2
San Mateo	10,109	8,626	85.3
Santa Barbara	15,187	12,303	81.0
Santa Clara	36,596	31,585	86.3
Santa Cruz	6,817	5,217	76.5
Shasta	8,851	8,212	92.8
Sierra	89	80	89.9
Siskiyou	2,276	2,038	89.5
Solano	18,306	15,789	86.3
Sonoma	11,517	9,908	86.0
Stanislaus	24,953	23,309	93.4
Sutter	4,437	3,756	84.7
Tehama	3,187	2,905	91.2
Trinity	427	402	94.1
Tulare	28,838	26,517	92.0
Tuolumne	2,003	1,883	94.0
Ventura	21,715	16,686	76.8
Yolo	6,720	5,710	85.0
Yuba	4,493	3,724	82.9
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,426	2,190	90.3
Inyo/Mono	1,005	933	92.8
Santa Cruz/San Benito	9,073	7,169	79.0
Sierra/Nevada	2,129	2,757	129.5
Siskiyou/Modoc	2,671	2,378	89.0

SOURCE: CS 1257 Lines 5a and 6

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

Federal Performance Measures

This Federal Performance Measure determines the percent of child support cases for which a child support order has been established.³ Support orders are defined as legally enforceable orders, including orders for medical support. In order to legally enforce payments, a case is required to have an established support order.

Midway through FFY 2010, the number of statewide cases was approximately 1.61 million. Of that, 1.28 million cases, or 79.2 percent of the cases had established support orders, compared with 77.0 percent at the mid-year point of FFY 2009. This represents an increase of 2.9 percent. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2010

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,616,852	1,280,413	79.2%
Alameda	37,339	33,412	89.5
Alpine	90	84	93.3
Amador	1,661	1,562	94.0
Butte	13,647	12,013	88.0
Calaveras	2,227	2,046	91.9
Colusa	976	817	83.7
Contra Costa	35,066	31,117	88.7
Del Norte	2,873	2,676	93.1
El Dorado	7,198	6,676	92.7
Fresno	66,794	58,887	88.2
Glenn	2,159	1,932	89.5
Humboldt	7,410	6,976	94.1
Imperial	15,084	11,391	75.5
Inyo	1,330	1,256	94.4
Kern	59,082	45,222	76.5
Kings	10,976	9,726	88.6
Lake	3,394	2,920	86.0
Lassen	2,089	1,865	89.3
Los Angeles	418,231	285,995	68.4
Madera	6,876	6,021	87.6
Marin	3,306	3,015	91.2
Mariposa	812	779	95.9
Mendocino	5,699	5,064	88.9
Merced	20,954	17,907	85.5
Modoc	660	612	92.7
Mono	337	308	91.4
Monterey	20,158	17,526	86.9
Napa	4,785	4,216	88.1
Nevada	4,594	4,377	95.3
Orange	98,408	78,171	79.4
Placer	9,664	8,510	88.1
Plumas	1,171	1,115	95.2
Riverside	94,460	71,324	75.5
Sacramento	86,905	70,689	81.3
San Benito	3,080	2,672	86.8
San Bernardino	129,523	97,853	75.5
San Diego	104,351	83,293	79.8
San Francisco	18,332	15,947	87.0
San Joaquin	37,017	33,145	89.5
San Luis Obispo	5,437	5,125	94.3
San Mateo	13,249	11,613	87.7
Santa Barbara	17,803	14,694	82.5
Santa Clara	47,862	41,469	86.6
Santa Cruz	8,540	7,008	82.1
Shasta	14,892	13,367	89.8
Sierra	166	159	95.8
Siskiyou	3,626	3,354	92.5
Solano	22,258	19,706	88.5
Sonoma	15,581	14,116	90.6
Stanislaus	36,673	30,097	82.1
Sutter	6,214	5,298	85.3
Tehama	4,800	4,393	91.5
Trinity	996	908	91.2
Tulare	37,417	31,738	84.8
Tuolumne	3,426	3,143	91.7
Ventura	23,747	22,073	93.0
Yolo	9,591	8,315	86.7
Yuba	5,856	4,720	80.6
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,978	3,692	92.8
Inyo/Mono	1,667	1,564	93.8
Santa Cruz/San Benito	11,620	9,680	83.3
Sierra/Nevada	4,760	4,536	95.3
Siskiyou/Modoc	4,286	3,966	92.5

SOURCE: CS 1257 Lines 1 and 2

PERCENT OF COLLECTIONS ON CURRENT SUPPORT**Federal
Performance
Measures**

This Federal Performance Measure compares the amount of current support, collected and distributed, to the total amount of current support owed.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2010, this measure was 54.0 percent compared with the mid-year FFY 2009 percent of 52.3. This represents an increase of 3.3 percent. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2010

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,260,489,180	\$680,969,310	54.0%
Alameda	39,434,966	23,964,329	60.8
Alpine	59,598	34,177	57.3
Amador	1,373,568	893,615	65.1
Butte	7,556,456	4,251,829	56.3
Calaveras	1,687,639	1,034,393	61.3
Colusa	960,829	554,029	57.7
Contra Costa	34,203,688	19,086,598	55.8
Del Norte	1,548,789	901,175	58.2
El Dorado	6,426,549	3,692,547	57.5
Fresno	42,173,744	23,437,035	55.6
Glenn	1,407,834	788,952	56.0
Humboldt	4,902,096	3,244,426	66.2
Imperial	12,855,174	6,514,776	50.7
Inyo	1,120,089	684,686	61.1
Kern	36,606,149	19,285,363	52.7
Kings	7,736,665	4,706,426	60.8
Lake	2,282,455	1,257,048	55.1
Lassen	1,604,926	987,937	61.6
Los Angeles	250,936,791	130,882,943	52.2
Madera	5,205,645	3,041,444	58.4
Marin	5,694,275	3,471,505	61.0
Mariposa	746,514	472,920	63.4
Mendocino	3,458,881	1,855,733	53.7
Merced	16,731,314	8,809,515	52.7
Modoc	439,547	280,592	63.8
Mono	411,137	279,592	68.0
Monterey	21,983,848	11,775,143	53.6
Napa	4,910,568	2,975,840	60.6
Nevada	3,710,660	2,270,562	61.2
Orange	112,225,189	58,776,939	52.4
Placer	10,637,785	6,056,871	56.9
Plumas	915,336	583,901	63.8
Riverside	75,483,493	38,622,681	51.2
Sacramento	59,336,753	31,583,388	53.2
San Benito	2,538,321	1,285,768	50.7
San Bernardino	94,430,045	48,038,961	50.9
San Diego	103,432,358	52,815,494	51.1
San Francisco	13,344,620	8,718,227	65.3
San Joaquin	31,045,021	17,229,630	55.5
San Luis Obispo	7,549,243	5,174,751	68.5
San Mateo	15,427,023	9,179,143	59.5
Santa Barbara	15,569,019	8,604,779	55.3
Santa Clara	49,187,427	26,563,525	54.0
Santa Cruz	8,156,149	4,414,590	54.1
Shasta	9,733,507	5,622,173	57.8
Sierra	132,136	71,973	54.5
Siskiyou	2,216,307	1,403,484	63.3
Solano	20,640,624	11,580,253	56.1
Sonoma	15,208,874	9,298,119	61.1
Stanislaus	25,471,944	14,128,823	55.5
Sutter	4,391,799	2,504,750	57.0
Tehama	3,174,678	1,756,743	55.3
Trinity	664,828	396,441	59.6
Tulare	19,470,461	11,106,007	57.0
Tuolumne	2,709,575	1,772,236	65.4
Ventura	28,654,254	16,327,421	57.0
Yolo	7,073,901	3,985,684	56.3
Yuba	3,498,116	1,931,425	55.2
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,120,806	1,962,186	62.9
Inyo/Mono	1,531,226	964,278	63.0
Santa Cruz/San Benito	10,694,470	5,700,358	53.3
Sierra/Nevada	3,842,796	2,342,535	61.0
Siskiyou/Modoc	2,655,855	1,684,076	63.4

SOURCE: CS 1257 Lines 24 and 25

PERCENT OF CASES WITH AN ARREARS COLLECTION**Federal
Performance
Measures**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the report period,⁵ using unduplicated aggregate data. An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for the 2010 semi-annual report period is 50.9 percent. This is a 4.3 percent increase from the previous FFY, when the state's arrearage collection performance was 48.8 percent. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears), divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2009 - MARCH 2010

TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2010

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	952,601	485,308	50.9%
Alameda	26,409	16,422	62.2
Alpine	64	33	51.6
Amador	1,191	679	57.0
Butte	9,628	5,323	55.3
Calaveras	1,561	865	55.4
Colusa	642	365	56.9
Contra Costa	20,536	11,450	55.8
Del Norte	2,169	1,160	53.5
El Dorado	5,466	3,203	58.6
Fresno	43,363	23,988	55.3
Glenn	1,495	767	51.3
Humboldt	5,091	3,119	61.3
Imperial	8,615	3,934	45.7
Inyo	996	511	51.3
Kern	32,717	15,758	48.2
Kings	7,043	3,661	52.0
Lake	2,327	1,388	59.6
Lassen	1,488	789	53.0
Los Angeles	192,840	90,948	47.2
Madera	4,478	2,558	57.1
Marin	2,484	1,407	56.6
Mariposa	608	342	56.3
Mendocino	3,797	2,055	54.1
Merced	13,568	6,511	48.0
Modoc	473	272	57.5
Mono	226	125	55.3
Monterey	14,361	7,213	50.2
Napa	3,573	2,087	58.4
Nevada	3,708	2,094	56.5
Orange	60,009	30,270	50.4
Placer	6,914	3,665	53.0
Plumas	919	565	61.5
Riverside	55,978	27,905	49.8
Sacramento	51,239	25,251	49.3
San Benito	2,304	1,182	51.3
San Bernardino	66,966	32,429	48.4
San Diego	70,658	34,389	48.7
San Francisco	11,848	6,796	57.4
San Joaquin	23,085	12,295	53.3
San Luis Obispo	4,157	2,746	66.1
San Mateo	9,154	5,296	57.9
Santa Barbara	10,355	5,466	52.8
Santa Clara	36,213	19,231	53.1
Santa Cruz	5,771	3,018	52.3
Shasta	10,759	5,739	53.3
Sierra	141	70	49.6
Siskiyou	2,635	1,483	56.3
Solano	15,720	8,454	53.8
Sonoma	12,062	7,011	58.1
Stanislaus	22,052	11,480	52.1
Sutter	4,310	2,211	51.3
Tehama	3,519	1,852	52.6
Trinity	754	404	53.6
Tulare	22,832	11,548	50.6
Tuolumne	2,325	1,361	58.5
Ventura	18,461	10,882	58.9
Yolo	6,848	3,476	50.8
Yuba	3,696	1,920	51.9
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,816	1,577	56.0
Inyo/Mono	1,222	636	52.0
Santa Cruz/San Benito	8,075	4,200	52.0
Sierra/Nevada	3,849	2,164	56.2
Siskiyou/Modoc	3,108	1,755	56.5

SOURCE: CS 1257 Lines 28 and 29
 Due to adjustments made to the CS 1257, line 29 statewide total count was reduced by 2,114.
 Therefore, the sum of the individual LCSA data for line 29 will not equal the statewide total.

**State
Performance
Measures****PERCENT OF CASES WITH A COLLECTION
OF CURRENT SUPPORT**

This performance measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of current collections, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

During the first half of FFY 2010, there were 389,270 cases paying toward current child support for the 556,752 cases with current support due, which equates to 69.9 percent in California. The statewide percentage increased by 3.9 percent from the previous FFY 2009. See Table H on page 19.

⁶ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period), divided by line 44 (Cases with Current Support Due).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2009 - MARCH 2010

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2010

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	556,752	389,270	69.9%
Alameda	16,253	12,428	76.5
Alpine	24	19	79.2
Amador	718	557	77.6
Butte	4,231	3,142	74.3
Calaveras	851	652	76.6
Colusa	455	351	77.1
Contra Costa	13,008	9,380	72.1
Del Norte	1,081	765	70.8
El Dorado	2,861	2,157	75.4
Fresno	21,620	16,014	74.1
Glenn	805	576	71.6
Humboldt	2,731	2,228	81.6
Imperial	5,580	3,572	64.0
Inyo	524	402	76.7
Kern	18,216	12,238	67.2
Kings	4,021	3,018	75.1
Lake	1,110	815	73.4
Lassen	830	618	74.5
Los Angeles	114,672	76,562	66.8
Madera	2,950	2,201	74.6
Marin	1,785	1,343	75.2
Mariposa	401	285	71.1
Mendocino	1,852	1,280	69.1
Merced	8,699	5,977	68.7
Modoc	240	181	75.4
Mono	162	132	81.5
Monterey	8,990	6,213	69.1
Napa	2,073	1,615	77.9
Nevada	1,872	1,337	71.4
Orange	40,700	27,986	68.8
Placer	4,236	3,029	71.5
Plumas	503	411	81.7
Riverside	33,092	22,495	68.0
Sacramento	28,012	19,292	68.9
San Benito	1,273	848	66.6
San Bernardino	42,545	28,575	67.2
San Diego	45,220	30,009	66.4
San Francisco	5,988	4,688	78.3
San Joaquin	14,446	10,346	71.6
San Luis Obispo	3,393	2,858	84.2
San Mateo	5,913	4,513	76.3
Santa Barbara	6,583	4,739	72.0
Santa Clara	19,887	13,973	70.3
Santa Cruz	3,340	2,318	69.4
Shasta	5,153	3,801	73.8
Sierra	71	44	62.0
Siskiyou	1,271	979	77.0
Solano	9,184	6,498	70.8
Sonoma	6,906	5,351	77.5
Stanislaus	11,876	8,538	71.9
Sutter	2,291	1,593	69.5
Tehama	1,760	1,241	70.5
Trinity	340	247	72.6
Tulare	11,710	8,391	71.7
Tuolumne	1,353	1,043	77.1
Ventura	11,738	8,723	74.3
Yolo	3,282	2,301	70.1
Yuba	1,822	1,305	71.6
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,593	1,228	77.1
Inyo/Mono	686	534	77.8
Santa Cruz/San Benito	4,613	3,166	68.6
Sierra/Nevada	1,943	1,381	71.1
Siskiyou/Modoc	1,511	1,160	76.8

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 5,751 and 2,923 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT COLLECTED
PER CASE WITH A COLLECTION**

This performance measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated aggregate count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed during the FFY 2010 semi-annual report period reached \$1.09 billion. When applying the 616,497 cases with a collection, the state averaged \$1,760 collected per case, a slight increase of \$10 per case collected at the same point in the prior year. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2010

	Total Child Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,085,242,668	616,497	\$1,760
Alameda	37,329,958	20,179	1,850
Alpine	51,113	41	1,247
Amador	1,326,105	832	1,594
Butte	7,856,788	6,234	1,260
Calaveras	1,646,582	1,053	1,564
Colusa	816,412	464	1,760
Contra Costa	28,428,024	14,499	1,961
Del Norte	1,498,554	1,382	1,084
El Dorado	6,001,248	3,875	1,549
Fresno	41,158,861	28,708	1,434
Glenn	1,270,525	919	1,383
Humboldt	5,352,009	3,806	1,406
Imperial	9,616,898	5,074	1,895
Inyo	1,060,311	657	1,614
Kern	32,114,820	19,617	1,637
Kings	7,248,625	4,679	1,549
Lake	2,192,901	1,607	1,365
Lassen	1,470,348	1,003	1,466
Los Angeles	219,010,668	117,788	1,859
Madera	4,555,900	3,250	1,402
Marin	4,934,431	1,921	2,569
Mariposa	682,474	441	1,548
Mendocino	3,176,594	2,447	1,298
Merced	13,103,376	8,684	1,509
Modoc	424,478	327	1,298
Mono	383,988	181	2,121
Monterey	17,910,345	9,291	1,928
Napa	4,572,294	2,598	1,760
Nevada	4,028,228	2,458	1,639
Orange	87,431,643	40,072	2,182
Placer	8,918,268	4,613	1,933
Plumas	972,913	702	1,386
Riverside	62,976,276	34,861	1,806
Sacramento	50,725,177	31,719	1,599
San Benito	2,165,049	1,415	1,530
San Bernardino	74,639,988	41,872	1,783
San Diego	83,151,533	44,770	1,857
San Francisco	13,449,968	8,361	1,609
San Joaquin	25,755,278	15,637	1,647
San Luis Obispo	7,111,120	3,713	1,915
San Mateo	14,204,954	6,779	2,095
Santa Barbara	12,930,772	7,051	1,834
Santa Clara	43,031,003	23,782	1,809
Santa Cruz	6,840,080	3,783	1,808
Shasta	9,579,980	6,968	1,375
Sierra	96,527	80	1,207
Siskiyou	2,303,721	1,822	1,264
Solano	18,340,837	10,492	1,748
Sonoma	14,465,918	8,778	1,648
Stanislaus	22,907,992	13,972	1,640
Sutter	4,251,780	2,660	1,598
Tehama	3,029,584	2,238	1,354
Trinity	736,633	475	1,551
Tulare	18,634,376	13,963	1,335
Tuolumne	2,602,991	1,711	1,521
Ventura	25,021,451	13,744	1,821
Yolo	6,442,443	4,153	1,551
Yuba	3,301,560	2,296	1,438
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,023,799	1,926	1,570
Inyo/Mono	1,444,299	838	1,724
Santa Cruz/San Benito	9,005,129	5,198	1,732
Sierra/Nevada	4,124,755	2,538	1,625
Siskiyou/Modoc	2,728,199	2,149	1,270

SOURCE: CS 1257 Line 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE J
TOTAL CHILD SUPPORT COLLECTIONS
SEMI-ANNUAL FFY 2010

	Total Child Support Distributed	Support Distributed Current	Support Distributed Former	Support Distributed Never
STATEWIDE	\$1,085,242,668	\$151,927,399	\$489,590,931	\$443,724,338
Alameda	37,329,958	4,394,686	16,948,493	15,986,779
Alpine	51,113	2,317	19,996	28,800
Amador	1,326,105	148,201	563,163	614,740
Butte	7,856,788	1,216,731	4,428,347	2,211,709
Calaveras	1,646,582	285,156	671,040	690,386
Colusa	816,412	95,950	367,198	353,264
Contra Costa	28,428,024	3,077,667	10,976,492	14,373,865
Del Norte	1,498,554	266,756	693,066	538,731
El Dorado	6,001,248	720,526	2,536,155	2,744,567
Fresno	41,158,861	8,876,499	22,216,807	10,065,554
Glenn	1,270,525	206,275	671,962	392,287
Humboldt	5,352,009	609,966	2,483,773	2,258,271
Imperial	9,616,898	1,638,358	4,238,276	3,740,264
Inyo	1,060,311	47,886	458,114	554,311
Kern	32,114,820	6,077,995	15,881,830	10,154,995
Kings	7,248,625	1,141,328	3,396,963	2,710,334
Lake	2,192,901	379,761	1,171,660	641,481
Lassen	1,470,348	262,945	630,107	577,295
Los Angeles	219,010,668	30,594,234	109,921,046	78,495,388
Madera	4,555,900	821,979	2,092,846	1,641,075
Marin	4,934,431	330,747	991,751	3,611,933
Mariposa	682,474	103,261	285,497	293,716
Mendocino	3,176,594	515,643	1,671,997	988,954
Merced	13,103,376	2,746,946	6,048,498	4,307,932
Modoc	424,478	49,904	215,338	159,237
Mono	383,988	14,320	82,081	287,586
Monterey	17,910,345	2,361,917	8,016,834	7,531,594
Napa	4,572,294	379,148	1,684,066	2,509,079
Nevada	4,028,228	452,067	1,870,311	1,705,851
Orange	87,431,643	8,081,016	29,566,635	49,783,992
Placer	8,918,268	753,162	3,209,160	4,955,945
Plumas	972,913	118,596	492,654	361,663
Riverside	62,976,276	8,775,860	28,049,781	26,150,635
Sacramento	50,725,177	7,924,305	23,437,027	19,363,846
San Benito	2,165,049	391,835	977,383	795,831
San Bernardino	74,639,988	12,264,277	34,008,736	28,366,974
San Diego	83,151,533	10,584,204	33,715,568	38,851,762
San Francisco	13,449,968	1,504,812	5,662,668	6,282,488
San Joaquin	25,755,278	4,354,346	11,904,149	9,496,784
San Luis Obispo	7,111,120	863,156	3,025,790	3,222,174
San Mateo	14,204,954	1,202,789	4,548,676	8,453,489
Santa Barbara	12,930,772	1,726,307	5,640,360	5,564,106
Santa Clara	43,031,003	5,606,764	19,482,336	17,941,904
Santa Cruz	6,840,080	639,503	3,054,920	3,145,657
Shasta	9,579,980	1,436,232	4,763,868	3,379,880
Sierra	96,527	11,209	70,138	15,181
Siskiyou	2,303,721	290,821	1,244,850	768,050
Solano	18,340,837	2,532,086	8,230,960	7,577,791
Sonoma	14,465,918	1,518,336	5,925,590	7,021,992
Stanislaus	22,907,992	3,640,224	11,557,852	7,709,916
Sutter	4,251,780	607,085	1,992,964	1,651,732
Tehama	3,029,584	543,279	1,552,700	933,605
Trinity	736,633	111,083	353,425	272,125
Tulare	18,634,376	4,066,136	9,982,158	4,586,081
Tuolumne	2,602,991	312,841	1,157,878	1,132,273
Ventura	25,021,451	2,905,151	9,997,408	12,118,892
Yolo	6,442,443	824,829	2,977,682	2,639,932
Yuba	3,301,560	517,989	1,773,911	1,009,660
Regionalized LCSAs				
Alpine/Amador/Calaveras	3,023,799	435,673	1,254,200	1,333,926
Inyo/Mono	1,444,299	62,206	540,196	841,897
Santa Cruz/San Benito	9,005,129	1,031,338	4,032,303	3,941,488
Sierra/Nevada	4,124,755	463,275	1,940,448	1,721,031
Siskiyou/Modoc	2,728,199	340,725	1,460,188	927,287

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This performance measure determines the number of cases that had a child support order established during the report period,⁸ compared to the number of cases open at the end of the period requiring establishment of a support order.

Overall, California's establishment of 85,216 cases with a support order equates to 18.0 percent of cases requiring a support order during the first half of FFY 2010. This represents an increase of 32.8 percent from the FFY 2009 semi-annual performance. See Table K on page 24.

⁸ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17, (Cases with Support Orders Established During the Report Period), divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2010

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	472,832	85,216	387,616	18.0%
Alameda	6,271	1,905	4,366	30.4
Alpine	8	2	6	25.0
Amador	272	157	115	57.7
Butte	2,824	897	1,927	31.8
Calaveras	359	151	208	42.1
Colusa	239	56	183	23.4
Contra Costa	6,785	2,246	4,539	33.1
Del Norte	487	261	226	53.6
El Dorado	1,217	617	600	50.7
Fresno	14,042	4,059	9,983	28.9
Glenn	462	180	282	39.0
Humboldt	1,126	618	508	54.9
Imperial	5,084	892	4,192	17.5
Inyo	214	126	88	58.9
Kern	18,605	2,202	16,403	11.8
Kings	2,375	884	1,491	37.2
Lake	580	76	504	13.1
Lassen	405	157	248	38.8
Los Angeles	163,221	11,772	151,449	7.2
Madera	1,632	622	1,010	38.1
Marin	589	254	335	43.1
Mariposa	122	83	39	68.0
Mendocino	1,122	386	736	34.4
Merced	5,228	1,529	3,699	29.2
Modoc	99	48	51	48.5
Mono	55	23	32	41.8
Monterey	4,601	1,518	3,083	33.0
Napa	1,049	426	623	40.6
Nevada	644	381	263	59.2
Orange	27,743	5,829	21,914	21.0
Placer	2,064	735	1,329	35.6
Plumas	153	92	61	60.1
Riverside	31,434	4,960	26,474	15.8
Sacramento	24,489	5,169	19,320	21.1
San Benito	725	251	474	34.6
San Bernardino	45,002	7,987	37,015	17.7
San Diego	27,974	4,503	23,471	16.1
San Francisco	3,682	962	2,720	26.1
San Joaquin	8,408	3,623	4,785	43.1
San Luis Obispo	884	551	333	62.3
San Mateo	2,684	826	1,858	30.8
Santa Barbara	4,858	1,195	3,663	24.6
Santa Clara	10,812	3,224	7,588	29.8
Santa Cruz	2,223	514	1,709	23.1
Shasta	3,012	1,197	1,815	39.7
Sierra	22	12	10	54.5
Siskiyou	542	228	314	42.1
Solano	4,563	1,561	3,002	34.2
Sonoma	2,800	1,116	1,684	39.9
Stanislaus	9,763	2,394	7,369	24.5
Sutter	1,491	378	1,113	25.4
Tehama	859	364	495	42.4
Trinity	155	59	96	38.1
Tulare	8,904	2,154	6,750	24.2
Tuolumne	591	275	316	46.5
Ventura	3,768	1,788	1,980	47.5
Yolo	1,819	373	1,446	20.5
Yuba	1,691	368	1,323	21.8
Regionalized LCSA's				
Alpine/Amador/Calaveras	639	310	329	48.5
Inyo/Mono	269	149	120	55.4
Santa Cruz/San Benito	2,948	765	2,183	25.9
Sierra/Nevada	666	393	273	59.0
Siskiyou/Modoc	641	276	365	43.1

SOURCE: CS 1257 Lines 12 and 17

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED OBLIGOR SERVED WITH A SUMMONS AND COMPLAINT**State
Performance
Measures**

The purpose of this performance measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint (S&C) to establish a support order.⁹ The court process requires that the alleged father or obligor must be served with a S&C (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

For the FFY 2010 semi-annual report period, this measure increased to 10.5 percent from 7.6 percent in the semi-annual report period for FFY 2009. This represents an increase of 38.1 percent. See Table L on page 26.

⁹ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2010

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint (S&C)	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a S&C
STATEWIDE	472,832	49,856	10.5%
Alameda	6,271	700	11.2
Alpine	8	0	0.0
Amador	272	58	21.3
Butte	2,824	434	15.4
Calaveras	359	77	21.4
Colusa	239	17	7.1
Contra Costa	6,785	997	14.7
Del Norte	487	113	23.2
El Dorado	1,217	206	16.9
Fresno	14,042	2,233	15.9
Glenn	462	71	15.4
Humboldt	1,126	189	16.8
Imperial	5,084	696	13.7
Inyo	214	51	23.8
Kern	18,605	2,158	11.6
Kings	2,375	422	17.8
Lake	580	36	6.2
Lassen	405	68	16.8
Los Angeles	163,221	10,947	6.7
Madera	1,632	306	18.8
Marin	589	77	13.1
Mariposa	122	27	22.1
Mendocino	1,122	184	16.4
Merced	5,228	1,087	20.8
Modoc	99	34	34.3
Mono	55	5	9.1
Monterey	4,601	877	19.1
Napa	1,049	150	14.3
Nevada	644	92	14.3
Orange	27,743	2,865	10.3
Placer	2,064	228	11.0
Plumas	153	44	28.8
Riverside	31,434	2,213	7.0
Sacramento	24,489	3,081	12.6
San Benito	725	114	15.7
San Bernardino	45,002	6,081	13.5
San Diego	27,974	2,345	8.4
San Francisco	3,682	383	10.4
San Joaquin	8,408	1,884	22.4
San Luis Obispo	884	191	21.6
San Mateo	2,684	380	14.2
Santa Barbara	4,858	466	9.6
Santa Clara	10,812	1,252	11.6
Santa Cruz	2,223	258	11.6
Shasta	3,012	450	14.9
Sierra	22	3	13.6
Siskiyou	542	99	18.3
Solano	4,563	757	16.6
Sonoma	2,800	312	11.1
Stanislaus	9,763	1,263	12.9
Sutter	1,491	276	18.5
Tehama	859	176	20.5
Trinity	155	22	14.2
Tulare	8,904	1,199	13.5
Tuolumne	591	85	14.4
Ventura	3,768	724	19.2
Yolo	1,819	190	10.4
Yuba	1,691	203	12.0
Regionalized LCSA's			
Alpine/Amador/Calaveras	639	135	21.1
Inyo/Mono	269	56	20.8
Santa Cruz/San Benito	2,948	372	12.6
Sierra/Nevada	666	95	14.3
Siskiyou/Modoc	641	133	20.7

SOURCE: CS 1257 Lines 12, 17, 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The performance measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.¹⁰

For the first two quarters of FFY 2010, 48.4 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase of 5 percent from the prior semi-annual FFY performance of 46.1 percent. See Table M on page 28.

¹⁰ The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a, (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2, (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2009 - MARCH 2010

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2010

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,025,085	496,334	48.4%
Alameda	24,695	11,860	48.0
Alpine	65	32	49.2
Amador	1,243	750	60.3
Butte	8,318	4,755	57.2
Calaveras	1,636	1,046	63.9
Colusa	702	376	53.6
Contra Costa	25,288	12,263	48.5
Del Norte	2,021	1,331	65.9
El Dorado	4,981	2,853	57.3
Fresno	47,004	25,424	54.1
Glenn	1,545	844	54.6
Humboldt	5,348	3,287	61.5
Imperial	9,342	5,690	60.9
Inyo	972	576	59.3
Kern	36,053	19,116	53.0
Kings	7,613	5,168	67.9
Lake	2,058	1,175	57.1
Lassen	1,529	792	51.8
Los Angeles	236,630	92,734	39.2
Madera	5,256	3,133	59.6
Marin	2,413	1,253	51.9
Mariposa	635	386	60.8
Mendocino	3,983	2,380	59.8
Merced	14,823	9,244	62.4
Modoc	460	284	61.7
Mono	274	145	52.9
Monterey	14,556	8,670	59.6
Napa	3,077	1,884	61.2
Nevada	3,051	1,755	57.5
Orange	62,500	28,962	46.3
Placer	6,912	3,235	46.8
Plumas	834	493	59.1
Riverside	57,511	29,860	51.9
Sacramento	56,491	29,159	51.6
San Benito	2,033	1,104	54.3
San Bernardino	82,387	41,854	50.8
San Diego	65,034	19,886	30.6
San Francisco	11,547	5,919	51.3
San Joaquin	27,250	16,320	59.9
San Luis Obispo	4,408	2,472	56.1
San Mateo	8,732	4,440	50.8
Santa Barbara	12,631	5,575	44.1
Santa Clara	31,723	15,883	50.1
Santa Cruz	5,102	2,367	46.4
Shasta	9,808	5,433	55.4
Sierra	113	60	53.1
Siskiyou	2,408	1,422	59.1
Solano	15,202	8,610	56.6
Sonoma	10,050	5,531	55.0
Stanislaus	23,108	13,731	59.4
Sutter	3,939	2,193	55.7
Tehama	3,590	2,086	58.1
Trinity	612	352	57.5
Tulare	25,716	14,486	56.3
Tuolumne	2,487	1,490	59.9
Ventura	17,854	9,163	51.3
Yolo	5,928	3,106	52.4
Yuba	3,604	1,936	53.7
Regionalized LCSA's			
Alpine/Amador/Calaveras	2,944	1,828	62.1
Inyo/Mono	1,246	721	57.9
Santa Cruz/San Benito	7,135	3,471	48.6
Sierra/Nevada	3,164	1,815	57.4
Siskiyou/Modoc	2,868	1,706	59.5

SOURCE: CS 1257 Lines 2, 2e and 21a

COMPARISON OF RECEIVED COMPLAINTS TO CASES**State
Performance
Measures**

This performance measure shows a comparison of complaints to the caseload for each county.¹¹ The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and complaints per 10,000 cases.

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). The CRTS is web based, and all LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 1,358 complaints filed and reported in the Complaint and Resolution Tracking System for the approximately 1.65 million cases. This is a decrease from the 1,604 complaints filed and reported for the same period in 2009, representing an 18.1 percent decrease from last year. See Table N on page 30.

¹¹ Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2009 - MARCH 2010

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2010

	Cases	Number of Complaints	Complaints per 10,000 Cases
STATEWIDE	1,616,852	1,358	
Alameda	37,339	24	0.000
Alpine	90	0	0.000
Amador	1,661	3	0.000
Butte	13,647	6	1.466
Calaveras	2,227	1	0.000
Colusa	976	0	0.000
Contra Costa	35,066	8	0.000
Del Norte	2,873	2	0.000
El Dorado	7,198	3	0.000
Fresno	66,794	42	0.449
Glenn	2,159	0	0.000
Humboldt	7,410	2	0.000
Imperial	15,084	15	0.000
Inyo	1,330	4	0.000
Kern	59,082	24	0.000
Kings	10,976	2	0.000
Lake	3,394	4	0.000
Lassen	2,089	2	0.000
Los Angeles	418,231	519	0.646
Madera	6,876	0	0.000
Marin	3,306	1	0.000
Mariposa	812	0	0.000
Mendocino	5,699	0	0.000
Merced	20,954	12	0.000
Modoc	660	0	0.000
Mono	337	0	0.000
Monterey	20,158	10	0.496
Napa	4,785	2	0.000
Nevada	4,594	6	0.000
Orange	98,408	25	0.102
Placer	9,664	9	0.000
Plumas	1,171	1	0.000
Riverside	94,460	62	0.212
Sacramento	86,905	48	0.115
San Benito	3,080	1	0.000
San Bernardino	129,523	128	0.077
San Diego	104,351	123	0.000
San Francisco	18,332	17	0.545
San Joaquin	37,017	39	0.270
San Luis Obispo	5,437	4	0.000
San Mateo	13,249	4	0.000
Santa Barbara	17,803	15	0.000
Santa Clara	47,862	2	0.000
Santa Cruz	8,540	17	2.342
Shasta	14,892	14	0.000
Sierra	166	0	0.000
Siskiyou	3,626	5	0.000
Solano	22,258	24	0.000
Sonoma	15,581	3	0.000
Stanislaus	36,673	76	1.091
Sutter	6,214	5	0.000
Tehama	4,800	1	0.000
Trinity	996	0	0.000
Tulare	37,417	23	0.000
Tuolumne	3,426	2	0.000
Ventura	23,747	1	0.000
Yolo	9,591	10	0.000
Yuba	5,856	7	0.000
Regionalized LCSEA's			
Alpine/Amador/Calaveras	3,978	0	0.000
Inyo/Mono	1,667	0	0.000
Santa Cruz/San Benito	11,620	2	1.721
Sierra/Nevada	4,760	0	0.000
Siskiyou/Modoc	4,286	0	0.000

SOURCE: CS 1257 Line 1 and the Complaint Resolution Tracking System (CRTS)

GLOSSARY

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.