

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2011

PREPARED BY THE DATA PERFORMANCE ANALYSIS BRANCH

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2011, which ended on September 30, 2011. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

Federal Performance Measures

- ✓ Rates of paternity establishment
- ✓ Child support order establishment
- ✓ Collection rates on current support
- ✓ Cases with arrearages collection
- ✓ Cost effectiveness (collections compared to program cost)

State Performance Measures

- ✓ Percent of cases with collections of current support
- ✓ Average amount distributed per case with a collection
- ✓ Percent of cases with a support order established during the report period
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ Percent of cases with support orders established with medical support ordered and provided
- ✓ Comparison of received complaints to cases (customer service)
- ✓ Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

The performance measures are means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2007 through FFY 2011 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2007 through FFY 2011.

In accordance with the requirements of FC Section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven local child support agencies participating in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and (g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (SPMs), including total cost, direct cost, indirect cost and FTE data in Section II were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2011.

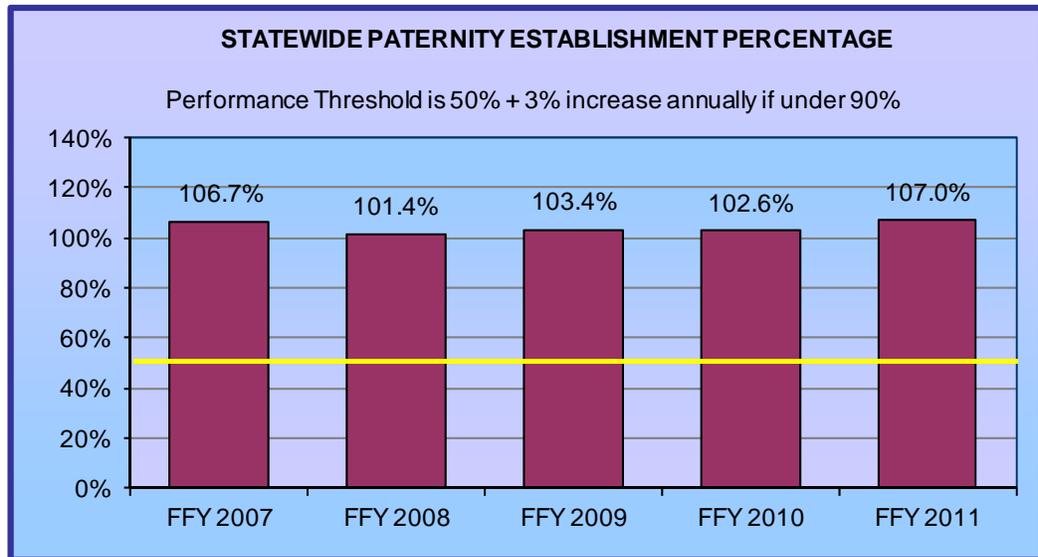
California improved in four of the five federal performance measures in FFY 2011. Paternity establishment percentage increased in both Statewide and IV-D. Statewide PEP increased from 102.6 percent in FFY 2010 to 107.0 percent in FFY 2011. IV-D PEP increased from 88.6 percent in FFY 2010 to 92.2 percent in FFY 2011. Cases with support orders established increased from 82.5 percent to 85.8 percent and collections on current support improved from the prior FFY of 56.0 percent to 58.6 percent in FFY 2011. Cases with collections on arrears improved from 60.3 percent to 61.6 percent in FFY 2011. Cost Effectiveness measure decreased from \$2.38 in FFY 2010 to \$2.29 in FFY 2011. California has exceeded the minimum performance threshold for all five federal measures (discussed on pages 6 through 30) for FFY 2011.

The state measures (discussed on pages 31 through 55) for FFY 2011 reflect improvement in four of the six state measures. Percent of Cases with Collections of Current Support increased 2.6 percentage points from FFY 2010 to FFY 2011. The Average Amount Distributed per Case with a Collection decreased \$15 from FFY 2010 to FFY 2011. Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint had an increase of 10.5 percentage points from the previous FFY to FFY 2011. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided increased 1.8 percentage points. The Number of Complaints Received decreased from 2,634 in FFY 2010 to 2,021 in FFY 2011. The state measure, Percent of Cases with a Support Order Established During Report Period showed a decrease of 4.3 percentage points.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, DCSS elected to use this measure instead of IV-D PEP, which is also included in this report on page 10.

From FFY 2007 through FFY 2011, Statewide PEP has been extremely strong, always exceeding 100 percent.



From FFY 2007 through FFY 2011, Statewide PEP has been extremely strong, always exceeding 100 percent. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

Statewide performance was 107.0 percent for FFY 2011, an increase of 4.3 percentage points from the prior year. Reported births to unmarried parents in calendar year 2010 reached 204,759 compared to 218,999 paternities established in FFY 2011. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2011

	Births to Unwed Parents (Calendar Year 2010)	Total Paternities Established During the Year**	Statewide Paternity Establishment Percentage (PEP)**
STATEWIDE	204,759	218,999	107.0%
Alameda	6,730	6,140	91.2
Alpine	0	1	*
Amador	135	168	124.4
Butte	1,195	1,315	110.0
Calaveras	0	65	*
Colusa	90	69	76.7
Contra Costa	3,169	3,661	115.5
Del Norte	178	268	150.6
El Dorado	402	467	116.2
Fresno	8,818	9,227	104.6
Glenn	0	43	*
Humboldt	762	789	103.5
Imperial	1,475	1,488	100.9
Inyo	73	99	135.6
Kern	7,129	8,112	113.8
Kings	1,118	1,186	106.1
Lake	288	397	137.8
Lassen	122	159	130.3
Los Angeles	63,847	66,639	104.4
Madera	1,056	1,083	102.6
Marin	479	545	113.8
Mariposa	1	17	*
Mendocino	515	557	108.2
Merced	1,773	2,242	126.5
Modoc	0	26	*
Mono	32	35	109.4
Monterey	3,092	3,402	110.0
Napa	432	510	118.1
Nevada	338	367	108.6
Orange	13,030	13,191	101.2
Placer	1,868	1,811	96.9
Plumas	50	63	126.0
Riverside	11,664	13,134	112.6
Sacramento	7,483	9,186	122.8
San Benito	202	261	129.2
San Bernardino	12,641	15,952	126.2
San Diego	14,276	13,138	92.0
San Francisco	2,768	2,570	92.8
San Joaquin	4,664	5,256	112.7
San Luis Obispo	898	912	101.6
San Mateo	1,014	1,375	135.6
Santa Barbara	2,487	2,782	111.9
Santa Clara	7,778	7,900	101.6
Santa Cruz	1,418	1,461	103.0
Shasta	1,000	1,159	115.9
Sierra	0	0	*
Siskiyou	174	256	147.1
Solano	1,893	2,180	115.2
Sonoma	2,181	2,159	99.0
Stanislaus	4,080	4,791	117.4
Sutter	859	943	109.8
Tehama	337	406	120.5
Trinity	2	15	*
Tulare	3,784	3,891	102.8
Tuolumne	228	238	104.4
Ventura	4,059	3,990	98.3
Yolo	664	791	119.1
Yuba	8	193	*
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	135	234	*
Inyo/Mono	105	134	127.6
Santa Cruz/San Benito	1,620	1,722	106.3
Sierra/Nevada	338	367	*
Siskiyou/Modoc	174	282	*

SOURCE: OCSE 157 Line 10 (Voluntary Paternity Acknowledgements (POP Declarations)), Line 16 (Paternities in the IV-D Program Established Judicially) and Office of Vital Records (OVR)

Due to adjustments made to the OCSE 157, line 16 statewide total count was reduced by 82. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.

*No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

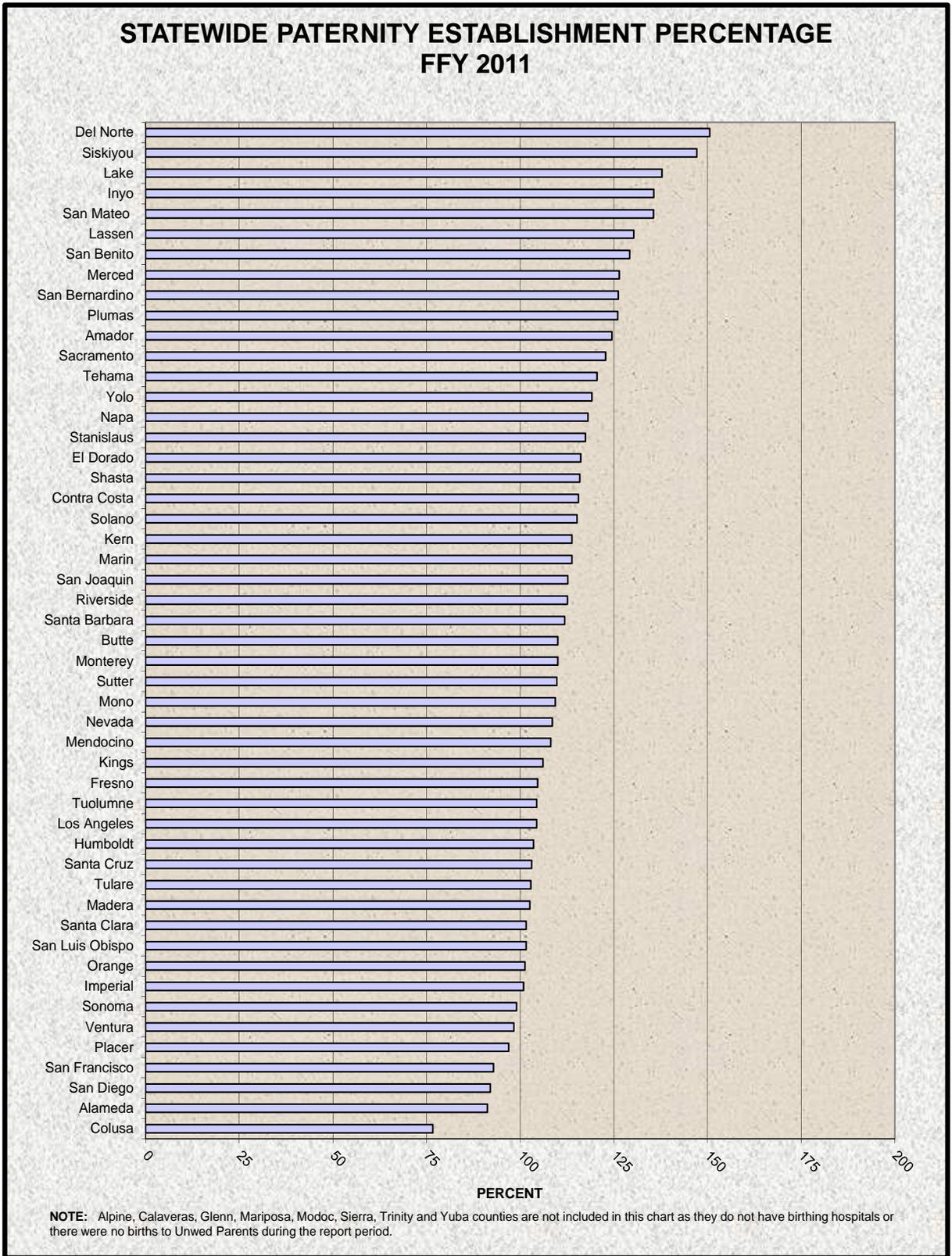
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	106.7%	101.4%	103.4%	102.6%	107.0%	4.3%	0.3%
Alameda	94.2	94.6	87.8	91.0	91.2	0.3	-3.1
Alpine	*	*	*	*	*	*	*
Amador	166.0	107.7	125.4	117.2	124.4	6.1	-25.0
Butte	105.2	114.8	120.7	116.5	110.0	-5.6	4.6
Calaveras	492.9	*	*	*	*	*	*
Colusa	126.7	119.3	122.9	84.8	76.7	-9.6	-39.5
Contra Costa	122.4	126.6	112.3	114.5	115.5	0.9	-5.6
Del Norte	138.9	131.8	197.8	166.0	150.6	-9.3	8.4
El Dorado	118.8	163.8	163.4	120.4	116.2	-3.5	-2.2
Fresno	112.1	105.7	106.4	105.2	104.6	-0.6	-6.7
Glenn	*	9,000.0	*	*	*	*	*
Humboldt	113.3	118.5	111.4	106.1	103.5	-2.4	-8.6
Imperial	107.6	95.9	128.9	110.8	100.9	-8.9	-6.3
Inyo	100.9	139.2	175.0	85.7	135.6	58.2	34.4
Kern	119.1	99.9	92.9	111.5	113.8	2.1	-4.5
Kings	112.1	103.9	103.6	111.2	106.1	-4.6	-5.4
Lake	131.2	115.8	123.9	95.0	137.8	45.1	5.0
Lassen	128.6	190.1	140.6	105.7	130.3	23.3	1.4
Los Angeles	101.4	98.8	92.2	93.0	104.4	12.2	3.0
Madera	104.2	87.9	99.4	108.3	102.6	-5.3	-1.6
Marin	165.8	105.5	119.0	113.8	113.8	-0.1	-31.4
Mariposa	*	*	*	*	*	*	*
Mendocino	134.5	123.3	118.4	114.8	108.2	-5.8	-19.6
Merced	154.9	129.2	142.8	138.7	126.5	-8.8	-18.4
Modoc	*	2,900.0	4,600.0	4,600.0	*	*	*
Mono	95.6	131.0	118.2	84.4	109.4	29.5	14.5
Monterey	112.3	107.9	103.7	118.7	110.0	-7.3	-2.0
Napa	108.4	126.7	126.4	117.1	118.1	0.8	8.9
Nevada	115.4	125.7	102.8	121.6	108.6	-10.7	-5.9
Orange	102.4	98.4	113.8	100.7	101.2	0.5	-1.2
Placer	100.4	98.8	186.1	92.6	96.9	4.7	-3.4
Plumas	400.0	170.7	160.6	164.1	126.0	-23.2	-68.5
Riverside	115.4	96.3	107.4	100.6	112.6	12.0	-2.5
Sacramento	114.1	105.0	100.2	117.7	122.8	4.3	7.6
San Benito	106.3	133.6	113.8	117.5	129.2	10.0	21.5
San Bernardino	111.0	99.9	123.7	123.8	126.2	1.9	13.7
San Diego	94.5	90.1	96.0	91.5	92.0	0.5	-2.6
San Francisco	92.9	92.3	88.3	91.2	92.8	1.8	0.0
San Joaquin	109.0	124.4	125.0	119.2	112.7	-5.5	3.3
San Luis Obispo	113.9	109.3	107.1	111.5	101.6	-8.9	-10.8
San Mateo	150.8	139.6	149.3	146.6	135.6	-7.5	-10.1
Santa Barbara	109.3	108.2	118.7	108.3	111.9	3.3	2.3
Santa Clara	106.5	97.2	92.8	92.1	101.6	10.3	-4.6
Santa Cruz	101.5	101.8	105.8	99.3	103.0	3.7	1.5
Shasta	112.4	94.8	113.8	121.3	115.9	-4.5	3.1
Sierra	*	*	*	*	*	*	*
Siskiyou	119.0	104.6	150.3	146.1	147.1	0.7	23.6
Solano	112.5	101.1	116.6	112.5	115.2	2.4	2.4
Sonoma	105.2	102.6	108.3	110.4	99.0	-10.4	-5.9
Stanislaus	116.4	106.9	113.5	115.8	117.4	1.4	0.9
Sutter	100.0	117.9	115.0	105.4	109.8	4.2	9.8
Tehama	128.6	137.8	130.1	132.7	120.5	-9.2	-6.3
Trinity	*	1,400.0	*	*	*	*	*
Tulare	117.6	109.9	114.5	113.8	102.8	-9.7	-12.5
Tuolumne	119.0	107.4	136.6	113.5	104.4	-8.0	-12.3
Ventura	95.6	103.3	104.6	103.2	98.3	-4.8	2.8
Yolo	111.3	123.7	146.9	111.9	119.1	6.5	7.1
Yuba	*	16,900.0	*	*	*	*	*
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	*	*	*	*	*	*	*
Inyo/Mono	99.3	136.7	157.6	85.4	127.6	49.4	28.5
Santa Cruz/San Benito	102.3	107.2	106.9	101.6	106.3	4.6	3.9
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	119.0	173.9	172.9	*	*	*

SOURCE: OCSE 157 Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)

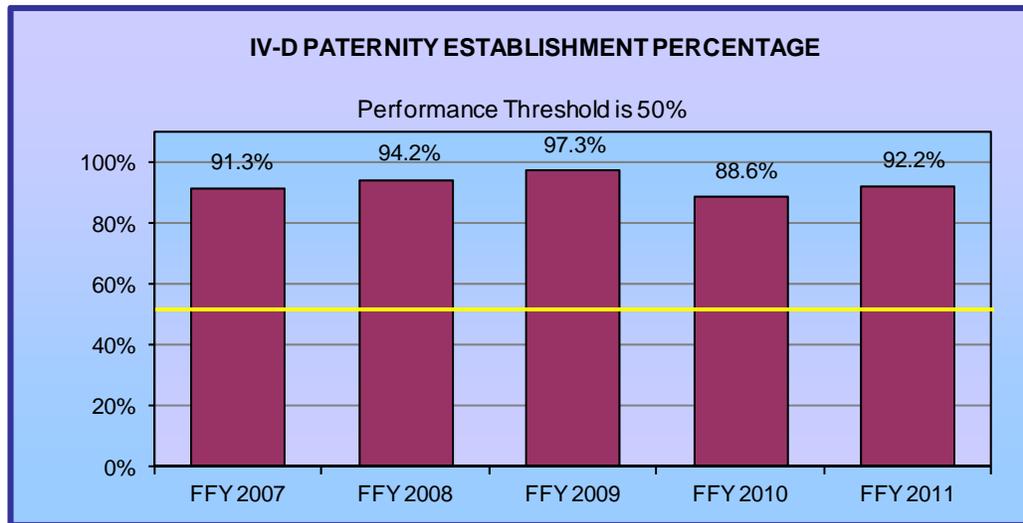
*No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.



IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.²

Over the past 5 years, IV-D PEP increased slightly by .9 percentage points.



In FFY 2010, IV-D PEP dropped below 90 percent. IV-D PEP in FFY 2011 was 92.2 percent with an increase of 3.6 percentage points. Over the past 5 years IV-D PEP increased slightly by 0.9 percentage points. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2011

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (FFY 2010)*	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2011)*	IV-D Paternity Establishment Percentage (PEP)*
STATEWIDE	1,221,771	1,126,294	92.2%
Alameda	26,861	25,602	95.3
Alpine	21	23	109.5
Amador	812	900	110.8
Butte	7,064	7,138	101.0
Calaveras	1,301	1,309	100.6
Colusa	614	566	92.2
Contra Costa	25,933	25,037	96.5
Del Norte	1,706	1,751	102.6
El Dorado	3,999	4,069	101.8
Fresno	48,628	48,672	100.1
Glenn	1,348	1,285	95.3
Humboldt	4,414	4,495	101.8
Imperial	10,122	9,627	95.1
Inyo	798	772	96.7
Kern	44,963	43,501	96.7
Kings	8,061	8,087	100.3
Lake	1,923	2,056	106.9
Lassen	1,172	1,160	99.0
Los Angeles	363,836	293,467	80.7
Madera	4,964	5,559	112.0
Marin	2,085	2,241	107.5
Mariposa	368	406	110.3
Mendocino	3,586	3,514	98.0
Merced	16,054	16,098	100.3
Modoc	324	359	110.8
Mono	197	187	94.9
Monterey	15,211	15,173	99.8
Napa	2,696	2,691	99.8
Nevada	2,245	2,196	97.8
Orange	68,691	63,572	92.5
Placer	6,045	5,457	90.3
Plumas	629	647	102.9
Riverside	77,857	73,308	94.2
Sacramento	66,364	64,704	97.5
San Benito	1,925	1,879	97.6
San Bernardino	106,658	106,030	99.4
San Diego	78,759	69,460	88.2
San Francisco	11,759	10,665	90.7
San Joaquin	29,628	30,981	104.6
San Luis Obispo	2,861	3,393	118.6
San Mateo	8,782	8,760	99.7
Santa Barbara	12,242	11,960	97.7
Santa Clara	30,263	30,798	101.8
Santa Cruz	4,911	4,817	98.1
Shasta	8,404	8,260	98.3
Sierra	77	75	97.4
Siskiyou	1,994	2,110	105.8
Solano	14,324	14,843	103.6
Sonoma	8,601	9,058	105.3
Stanislaus	24,688	24,434	99.0
Sutter	3,725	3,767	101.1
Tehama	2,795	3,058	109.4
Trinity	437	445	101.8
Tulare	27,452	24,931	90.8
Tuolumne	1,862	1,875	100.7
Ventura	16,359	16,882	103.2
Yolo	5,763	5,672	98.4
Yuba	3,776	3,752	99.4
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,134	2,232	104.6
Inyo/Mono	995	959	96.4
Santa Cruz/San Benito	6,836	6,696	98.0
Sierra/Nevada	2,322	2,271	97.8
Siskiyou/Modoc	2,318	2,469	106.5

SOURCE: OCSE 157 Line 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged). Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 7,166 and 7,240 respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

*Statewide totals may not match OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

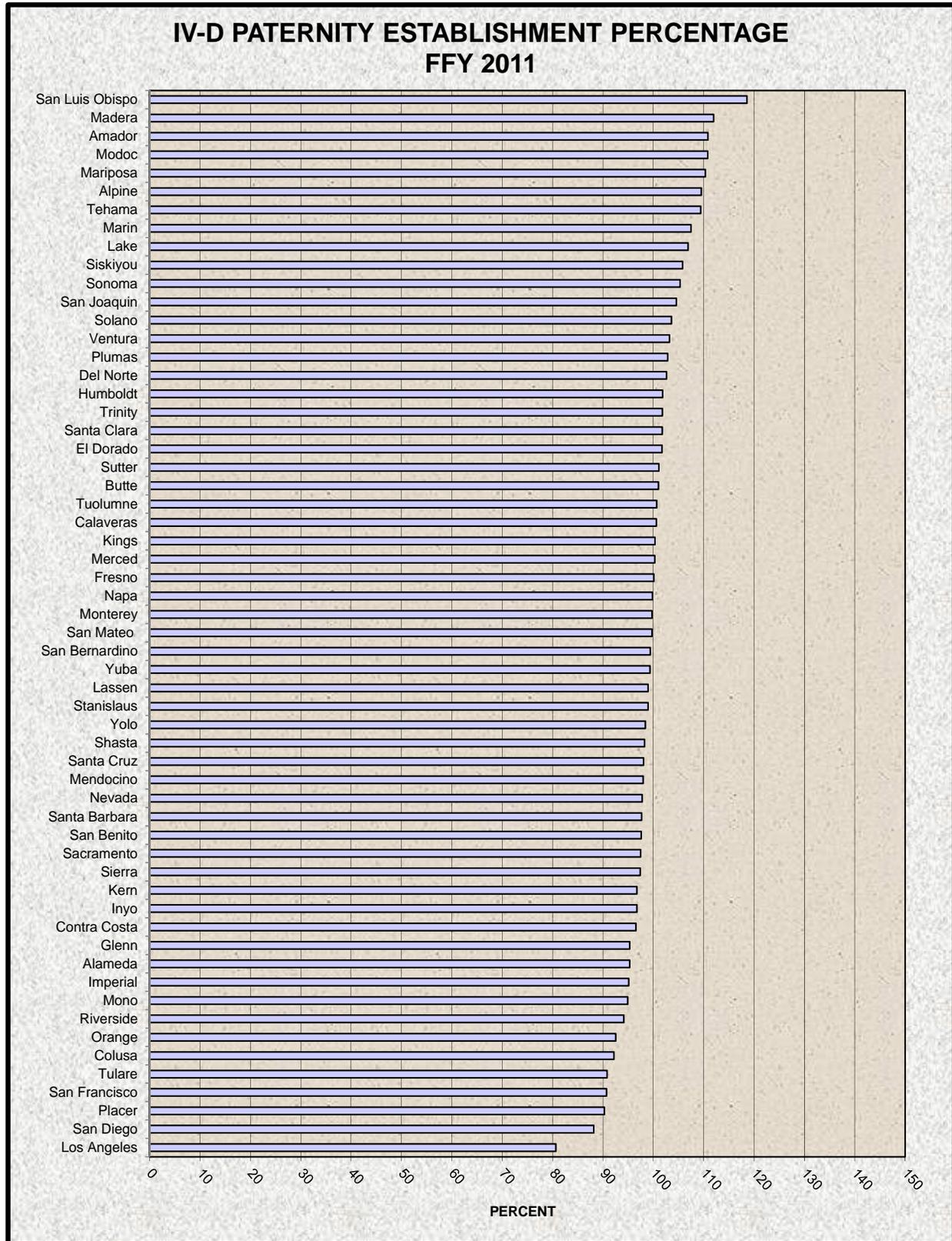
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	91.3%	94.2%	97.3%	88.6%	92.2%	4.1%	0.9%
Alameda	103.5	102.3	102.2	96.1	95.3	-0.8	-7.9
Alpine	113.9	119.4	100.0	90.9	109.5	20.5	-3.8
Amador	114.3	119.8	109.5	100.4	110.8	10.4	-3.0
Butte	94.1	107.0	96.0	94.5	101.0	7.0	7.3
Calaveras	106.2	112.3	104.6	94.0	100.6	7.1	-5.3
Colusa	112.1	115.1	107.4	99.8	92.2	-7.7	-17.8
Contra Costa	105.1	99.1	102.3	96.1	96.5	0.5	-8.2
Del Norte	106.9	112.8	108.2	103.6	102.6	-1.0	-4.0
El Dorado	106.2	113.7	104.9	97.1	101.8	4.8	-4.2
Fresno	103.4	105.2	108.4	95.0	100.1	5.3	-3.2
Glenn	113.8	117.4	110.7	101.4	95.3	-6.0	-16.2
Humboldt	105.4	112.0	107.6	99.8	101.8	2.1	-3.3
Imperial	94.3	94.6	117.3	83.9	95.1	13.3	0.9
Inyo	112.8	126.9	109.8	95.5	96.7	1.3	-14.2
Kern	87.6	93.5	106.2	88.8	96.7	9.0	10.5
Kings	98.6	104.9	103.8	96.6	100.3	3.9	1.7
Lake	99.7	107.1	107.3	97.1	106.9	10.1	7.3
Lassen	106.7	120.4	114.2	101.2	99.0	-2.2	-7.2
Los Angeles	83.1	83.4	83.6	78.4	80.7	2.9	-3.0
Madera	105.5	104.7	129.1	111.1	112.0	0.8	6.1
Marin	109.8	99.7	121.5	102.3	107.5	5.1	-2.1
Mariposa	116.4	120.5	108.1	114.6	110.3	-3.7	-5.2
Mendocino	109.9	114.7	115.6	102.7	98.0	-4.6	-10.8
Merced	112.1	116.5	103.8	98.1	100.3	2.2	-10.5
Modoc	117.0	126.0	106.9	99.7	110.8	11.1	-5.3
Mono	134.3	132.2	104.1	98.6	94.9	-3.7	-29.3
Monterey	94.9	103.1	104.2	97.3	99.8	2.6	5.1
Napa	86.3	113.8	98.3	100.2	99.8	-0.4	15.6
Nevada	98.2	109.8	101.6	147.0	97.8	-33.5	-0.4
Orange	92.6	98.2	93.1	83.9	92.5	10.3	-0.1
Placer	104.3	107.6	99.8	91.3	90.3	-1.1	-13.5
Plumas	135.6	118.7	111.1	106.0	102.9	-3.0	-24.2
Riverside	91.2	92.5	94.5	91.0	94.2	3.4	3.3
Sacramento	96.3	99.8	96.2	95.4	97.5	2.2	1.2
San Benito	95.8	107.6	101.9	92.2	97.6	5.9	1.9
San Bernardino	80.5	95.6	104.1	93.0	99.4	6.9	23.5
San Diego	87.3	90.0	107.2	84.8	88.2	4.0	1.1
San Francisco	92.9	96.5	100.0	92.7	90.7	-2.1	-2.4
San Joaquin	99.3	104.6	123.0	100.2	104.6	4.3	5.3
San Luis Obispo	128.7	139.7	124.2	116.8	118.6	1.6	-7.9
San Mateo	106.1	106.6	102.3	93.4	99.7	6.8	-6.0
Santa Barbara	99.3	102.4	98.5	90.2	97.7	8.3	-1.6
Santa Clara	95.4	101.4	106.2	96.9	101.8	5.0	6.7
Santa Cruz	94.1	98.7	89.7	88.8	98.1	10.5	4.3
Shasta	96.8	99.5	103.8	96.4	98.3	2.0	1.5
Sierra	137.7	111.4	126.4	96.5	97.4	1.0	-29.3
Siskiyou	103.2	104.4	102.6	101.7	105.8	4.0	2.6
Solano	102.3	109.0	104.7	91.6	103.6	13.2	1.3
Sonoma	107.6	112.7	99.7	98.2	105.3	7.3	-2.2
Stanislaus	106.0	109.8	115.5	95.3	99.0	3.8	-6.6
Sutter	108.4	111.5	104.1	93.3	101.1	8.4	-6.7
Tehama	107.0	110.1	107.9	99.7	109.4	9.8	2.3
Trinity	99.3	99.8	102.7	113.7	101.8	-10.4	2.5
Tulare	107.2	105.5	115.0	95.1	90.8	-4.5	-15.3
Tuolumne	105.7	109.1	106.0	99.7	100.7	1.0	-4.8
Ventura	103.0	117.0	115.0	100.3	103.2	2.9	0.2
Yolo	101.9	104.4	99.9	96.2	98.4	2.3	-3.5
Yuba	94.1	94.9	100.8	93.4	99.4	6.4	5.5
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	109.1	115.1	106.3	96.3	104.6	8.6	-4.2
Inyo/Mono	117.4	128.0	108.6	96.1	96.4	0.3	-17.9
Santa Cruz/San Benito	94.5	100.9	92.6	89.7	98.0	9.2	3.6
Sierra/Nevada	99.3	109.9	102.4	144.8	97.8	-32.5	-1.5
Siskiyou/Modoc	105.1	107.3	103.2	101.4	106.5	5.0	1.3

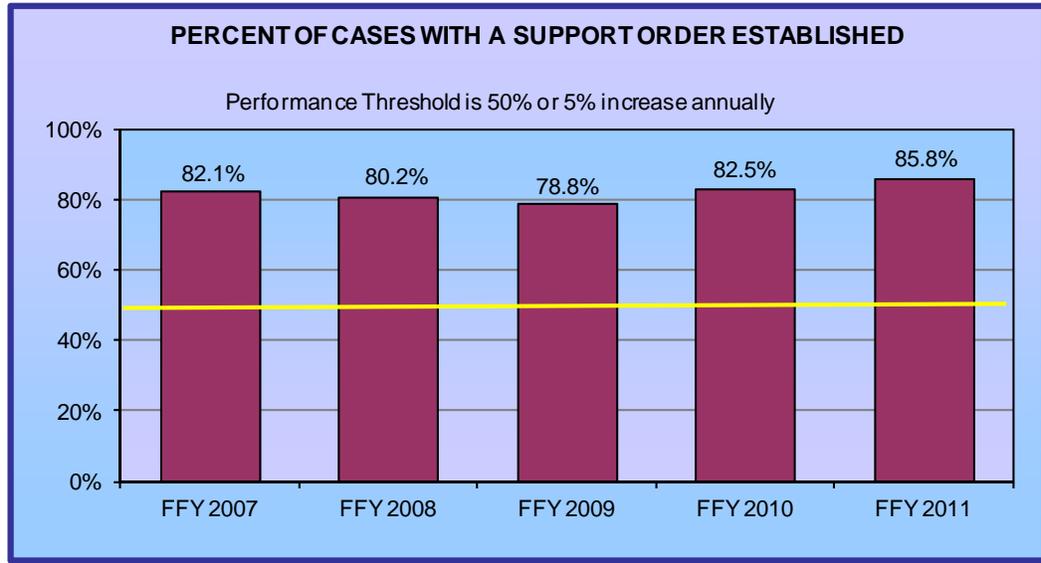
SOURCE: OCSE 157 Line 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)



PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

In FFY 2011, LCSAs with smaller caseloads performed better than larger LCSAs in this measure.



California's performance measure Cases with a Support Order Established increased by 3.3 percentage points from FFY 2010. After falling below 80 percent in FFY 2009, performance in this measure increased, reaching over 80 percent again for both FFY 2010 and FFY 2011. The measure showed an increase of 4.6 percent from FFY 2007 to FFY 2011.

In FFY 2011 the number of cases statewide was approximately 1.4 million. Of that, approximately 1.2 million, or 85.8 percent of the cases, had established support orders. LCSAs with smaller caseloads performed better than larger LCSAs in this measure. The six LCSAs in California with the largest caseloads, as a group, performed at 82.1 percent, while the small LCSAs (consisting of 16 counties) resulted in performance of 92.5 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2011

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,403,821	1,204,613	85.8%
Alameda	35,677	31,570	88.5
Alpine	63	62	98.4
Amador	1,476	1,396	94.6
Butte	12,260	11,414	93.1
Calaveras	1,929	1,795	93.1
Colusa	814	707	86.9
Contra Costa	30,934	27,801	89.9
Del Norte	2,874	2,677	93.1
El Dorado	6,637	6,260	94.3
Fresno	61,164	55,100	90.1
Glenn	1,875	1,740	92.8
Humboldt	6,985	6,619	94.8
Imperial	12,640	11,058	87.5
Inyo	1,304	1,213	93.0
Kern	52,130	44,586	85.5
Kings	10,284	9,389	91.3
Lake	2,910	2,477	85.1
Lassen	1,887	1,735	91.9
Los Angeles	331,872	260,421	78.5
Madera	6,582	5,906	89.7
Marin	3,064	2,907	94.9
Mariposa	778	724	93.1
Mendocino	5,324	4,788	89.9
Merced	18,550	16,634	89.7
Modoc	472	441	93.4
Mono	313	286	91.4
Monterey	18,184	16,663	91.6
Napa	4,270	3,919	91.8
Nevada	4,021	3,858	95.9
Orange	79,487	69,588	87.5
Placer	9,456	8,563	90.6
Plumas	1,066	1,028	96.4
Riverside	91,141	73,629	80.8
Sacramento	83,510	73,196	87.6
San Benito	2,526	2,341	92.7
San Bernardino	120,565	100,807	83.6
San Diego	86,625	73,853	85.3
San Francisco	15,352	13,724	89.4
San Joaquin	34,286	31,653	92.3
San Luis Obispo	4,880	4,622	94.7
San Mateo	12,118	11,057	91.2
Santa Barbara	14,672	13,046	88.9
Santa Clara	43,432	39,059	89.9
Santa Cruz	6,846	5,907	86.3
Shasta	13,076	12,260	93.8
Sierra	157	149	94.9
Siskiyou	3,478	3,297	94.8
Solano	19,136	17,656	92.3
Sonoma	13,708	12,813	93.5
Stanislaus	31,581	29,293	92.8
Sutter	5,299	4,684	88.4
Tehama	4,489	4,188	93.3
Trinity	815	767	94.1
Tulare	30,602	27,872	91.1
Tuolumne	3,117	2,893	92.8
Ventura	21,695	20,390	94.0
Yolo	8,644	7,857	90.9
Yuba	4,789	4,275	89.3
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	3,468	3,253	93.8
Inyo/Mono	1,617	1,499	92.7
Santa Cruz/San Benito	9,372	8,248	88.0
Sierra/Nevada	4,178	4,007	95.9
Siskiyou/Modoc	3,950	3,738	94.6

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2007 - 2011**

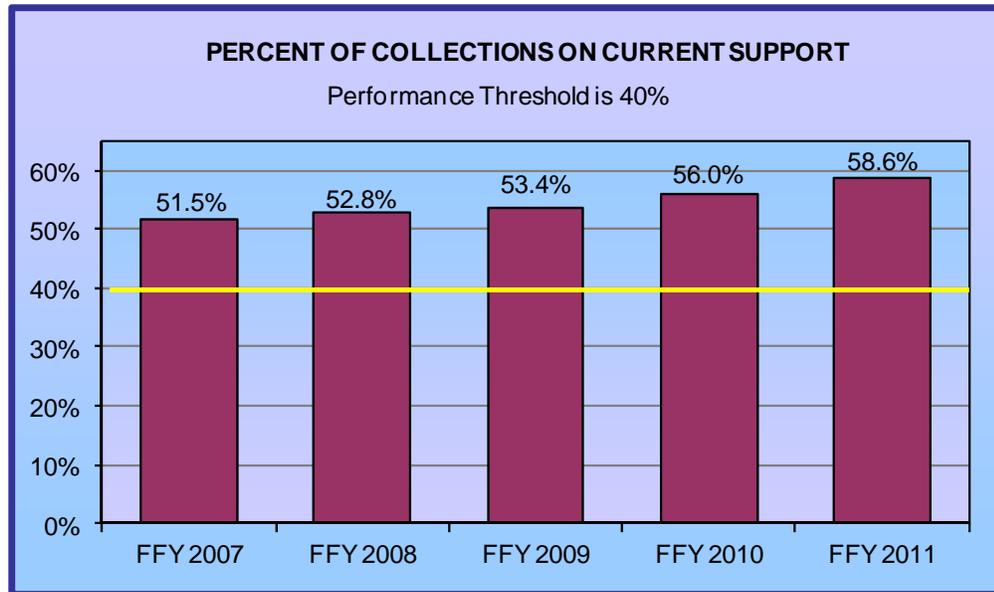
	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	82.1%	80.2%	78.8%	82.5%	85.8%	4.0%	4.6%
Alameda	92.8	92.9	88.7	89.7	88.5	-1.4	-4.6
Alpine	95.7	93.4	94.7	100.0	98.4	-1.6	2.8
Amador	94.2	92.4	93.2	94.4	94.6	0.2	0.4
Butte	84.8	80.9	85.8	90.8	93.1	2.6	9.8
Calaveras	90.9	88.6	90.8	93.0	93.1	0.0	2.4
Colusa	89.0	84.0	82.4	85.1	86.9	2.0	-2.4
Contra Costa	87.3	89.3	89.2	88.5	89.9	1.6	2.9
Del Norte	94.6	91.6	92.6	92.6	93.1	0.6	-1.5
El Dorado	90.8	90.9	91.8	93.5	94.3	0.9	3.9
Fresno	85.5	84.5	86.1	88.3	90.1	2.1	5.4
Glenn	81.8	82.1	87.4	89.6	92.8	3.5	13.4
Humboldt	93.2	92.4	93.3	94.8	94.8	0.0	1.6
Imperial	81.6	79.5	71.4	84.9	87.5	3.1	7.2
Inyo	93.8	89.3	92.5	94.9	93.0	-2.0	-0.8
Kern	83.0	80.2	74.0	83.4	85.5	2.6	3.1
Kings	89.3	87.9	86.4	90.2	91.3	1.2	2.2
Lake	86.7	86.3	84.3	86.0	85.1	-1.1	-1.8
Lassen	87.9	86.3	87.8	91.1	91.9	0.9	4.6
Los Angeles	76.1	76.5	70.9	73.2	78.5	7.2	3.2
Madera	85.9	84.8	84.8	89.7	89.7	0.1	4.5
Marin	89.2	90.7	88.1	92.2	94.9	2.9	6.3
Mariposa	92.5	91.6	93.3	95.9	93.1	-3.0	0.6
Mendocino	87.6	86.0	87.2	91.5	89.9	-1.7	2.6
Merced	85.0	81.2	83.1	88.6	89.7	1.2	5.5
Modoc	95.2	90.5	88.9	93.4	93.4	0.0	-1.8
Mono	87.4	86.0	89.8	91.0	91.4	0.4	4.6
Monterey	87.6	85.6	86.0	90.1	91.6	1.8	4.7
Napa	87.1	84.7	88.5	90.4	91.8	1.5	5.4
Nevada	88.8	88.7	94.4	95.9	95.9	0.1	8.1
Orange	81.6	72.3	76.1	84.4	87.5	3.7	7.3
Placer	86.4	81.9	87.1	88.2	90.6	2.7	4.8
Plumas	93.3	93.1	94.9	95.7	96.4	0.7	3.3
Riverside	75.1	73.6	76.2	76.7	80.8	5.3	7.6
Sacramento	84.4	81.4	81.1	83.2	87.6	5.3	3.8
San Benito	88.9	83.0	84.5	90.3	92.7	2.6	4.2
San Bernardino	76.1	70.2	72.9	80.2	83.6	4.2	9.9
San Diego	85.7	87.2	79.9	80.9	85.3	5.4	-0.5
San Francisco	89.2	88.2	87.3	87.3	89.4	2.4	0.3
San Joaquin	88.7	89.6	86.8	92.6	92.3	-0.3	4.1
San Luis Obispo	94.7	93.0	93.7	94.3	94.7	0.5	0.0
San Mateo	86.2	84.3	86.4	90.3	91.2	1.0	5.9
Santa Barbara	82.2	77.4	79.2	85.3	88.9	4.2	8.2
Santa Clara	87.4	85.7	87.1	89.0	89.9	1.1	2.9
Santa Cruz	84.6	77.7	80.7	87.0	86.3	-0.8	2.0
Shasta	88.4	87.7	87.9	92.5	93.8	1.4	6.0
Sierra	89.2	89.5	95.4	98.7	94.9	-3.9	6.4
Siskiyou	93.0	90.6	91.9	93.9	94.8	0.9	2.0
Solano	87.8	82.2	83.4	92.3	92.3	0.0	5.1
Sonoma	90.4	83.2	87.4	92.8	93.5	0.7	3.4
Stanislaus	85.7	83.9	80.1	86.5	92.8	7.3	8.3
Sutter	79.4	80.2	82.6	88.2	88.4	0.3	11.3
Tehama	91.2	88.1	90.5	92.8	93.3	0.6	2.3
Trinity	86.9	83.6	88.5	92.2	94.1	2.0	8.3
Tulare	89.8	87.8	83.5	87.5	91.1	4.1	1.4
Tuolumne	92.9	90.2	89.9	93.6	92.8	-0.8	-0.1
Ventura	91.2	84.1	91.8	93.3	94.0	0.7	3.1
Yolo	82.8	84.4	86.2	89.5	90.9	1.5	9.8
Yuba	80.9	78.2	77.8	86.0	89.3	3.8	10.4
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	92.4	90.3	91.9	93.7	93.8	0.1	1.5
Inyo/Mono	92.4	88.6	92.0	94.1	92.7	-1.5	0.3
Santa Cruz/San Benito	85.7	79.0	81.7	87.9	88.0	0.1	2.7
Sierra/Nevada	88.8	88.7	94.4	96.0	95.9	-0.1	8.0
Siskiyou/Modoc	93.3	90.6	91.4	93.9	94.6	0.8	1.4

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the amount of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2007 through 2011, Statewide Collections on Current Support increased by 7.1 percentage points.

During FFY 2011, California collected and distributed \$1.39 billion of the \$2.38 billion in current support owed.

Collections on Current Support have been increasing each year from FFY 2007 to FFY 2011, with an overall statewide increase of 7.1 percentage points during the five year period. In FFY 2011, California collected and distributed 58.6 percent of current support owed, a 2.6 percentage point increase from the prior year. California collected and distributed \$1.39 billion of the \$2.38 billion in current support owed during FFY 2011.

The six LCSAs with the largest caseloads represent over half of all collections distributed, yet their total caseload group size performed below the statewide performance level of 58.6 percent. However, the LCSAs total in the other caseload categories (large, medium, small and very small) had the statewide performance level above the 58.6 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2011

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,376,122,277	\$1,391,575,968	58.6%
Alameda	74,316,988	47,035,863	63.3
Alpine	68,620	54,658	79.7
Amador	2,488,298	1,724,932	69.3
Butte	14,105,151	8,909,334	63.2
Calaveras	3,070,268	2,051,831	66.8
Colusa	1,940,330	1,170,798	60.3
Contra Costa	65,768,344	39,312,716	59.8
Del Norte	2,904,006	1,723,085	59.3
El Dorado	11,793,873	7,377,858	62.6
Fresno	80,103,478	47,264,778	59.0
Glenn	2,630,202	1,505,528	57.2
Humboldt	8,816,001	6,046,469	68.6
Imperial	26,588,506	14,394,368	54.1
Inyo	2,088,928	1,380,850	66.1
Kern	73,904,697	41,622,287	56.3
Kings	14,930,727	9,711,352	65.0
Lake	4,342,670	2,483,529	57.2
Lassen	2,972,779	1,923,725	64.7
Los Angeles	463,450,887	259,419,177	56.0
Madera	10,497,694	6,372,247	60.7
Marin	10,973,548	7,300,853	66.5
Mariposa	1,498,038	1,055,290	70.4
Mendocino	6,433,329	3,727,474	57.9
Merced	31,977,249	17,502,837	54.7
Modoc	846,610	566,067	66.9
Mono	736,294	542,515	73.7
Monterey	42,226,028	24,537,435	58.1
Napa	9,745,659	6,433,115	66.0
Nevada	6,776,555	4,582,874	67.6
Orange	198,383,746	119,314,599	60.1
Placer	21,506,973	13,028,963	60.6
Plumas	1,655,122	1,120,071	67.7
Riverside	145,900,929	80,923,060	55.5
Sacramento	119,816,888	66,272,172	55.3
San Benito	4,198,380	2,657,707	63.3
San Bernardino	184,351,350	103,617,753	56.2
San Diego	184,061,904	108,934,393	59.2
San Francisco	24,733,882	17,288,261	69.9
San Joaquin	58,954,013	34,964,383	59.3
San Luis Obispo	14,223,017	10,142,714	71.3
San Mateo	30,046,403	18,574,418	61.8
Santa Barbara	29,817,865	17,702,397	59.4
Santa Clara	92,204,237	53,740,626	58.3
Santa Cruz	14,821,415	8,903,429	60.1
Shasta	18,841,018	11,392,089	60.5
Sierra	217,308	132,337	60.9
Siskiyou	4,133,346	2,778,499	67.2
Solano	39,364,482	23,846,272	60.6
Sonoma	27,338,931	18,188,368	66.5
Stanislaus	49,512,052	28,760,332	58.1
Sutter	8,667,387	5,179,320	59.8
Tehama	6,311,342	3,725,202	59.0
Trinity	1,112,992	610,625	54.9
Tulare	35,971,667	21,717,535	60.4
Tuolumne	5,216,618	3,599,130	69.0
Ventura	56,612,738	35,024,254	61.9
Yolo	13,536,866	7,772,459	57.4
Yuba	6,613,652	3,930,757	59.4
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	5,627,186	3,831,420	68.1
Inyo/Mono	2,825,222	1,923,365	68.1
Santa Cruz/San Benito	19,019,794	11,561,135	60.8
Sierra/Nevada	6,993,863	4,715,211	67.4
Siskiyou/Modoc	4,979,956	3,344,566	67.2

SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

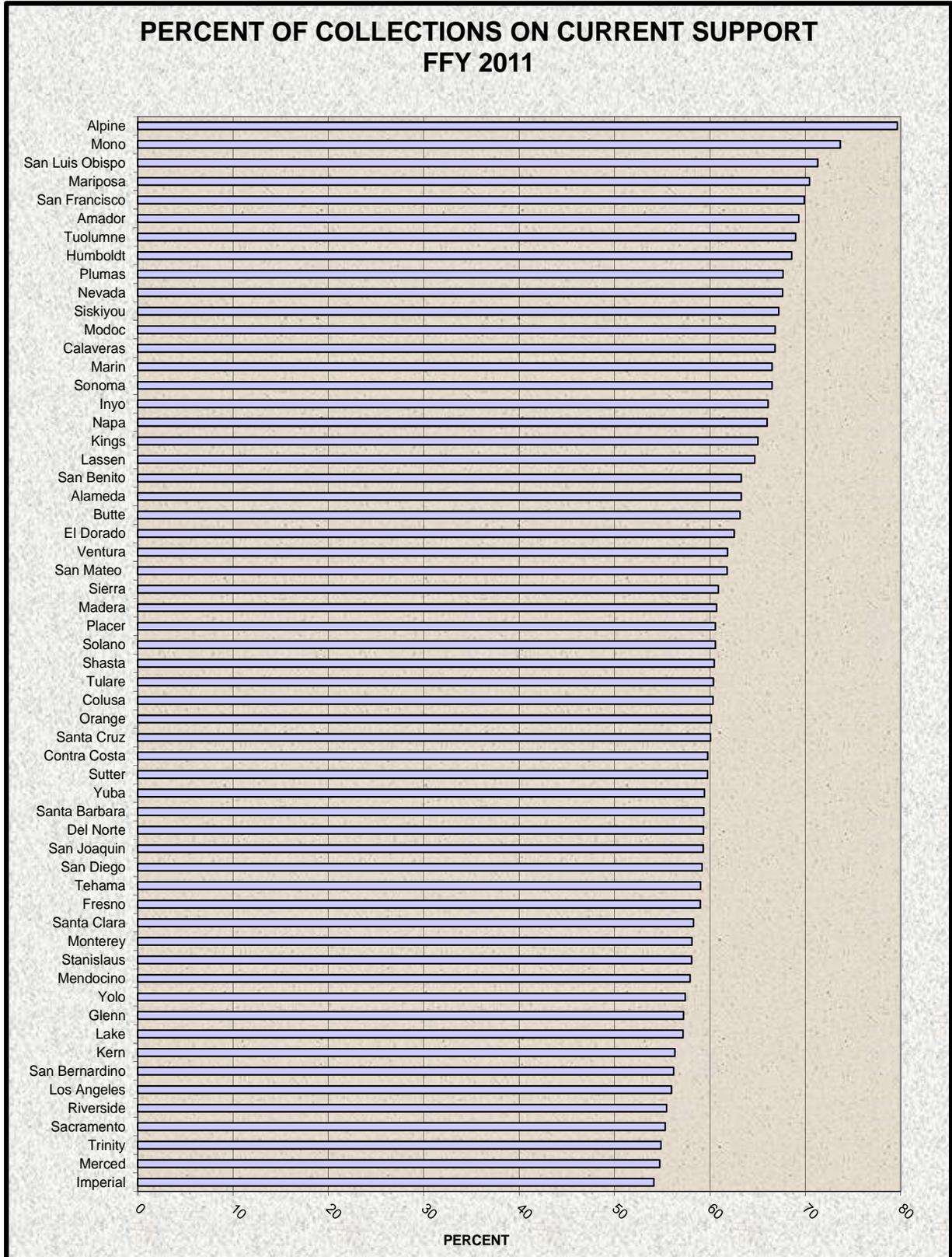
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	51.5%	52.8%	53.4%	56.0%	58.6%	4.7%	13.7%
Alameda	62.2	62.6	61.0	62.3	63.3	1.6	1.7
Alpine	69.7	68.2	62.8	63.1	79.7	26.2	14.3
Amador	63.2	62.0	61.8	65.6	69.3	5.8	9.6
Butte	52.8	51.2	53.1	58.2	63.2	8.5	19.6
Calaveras	57.3	58.0	58.7	63.6	66.8	5.0	16.6
Colusa	61.8	60.5	58.8	60.0	60.3	0.6	-2.3
Contra Costa	54.4	54.7	55.1	58.1	59.8	3.0	9.9
Del Norte	60.4	60.0	56.3	59.8	59.3	-0.8	-1.7
El Dorado	54.6	56.6	57.0	59.6	62.6	5.0	14.5
Fresno	52.5	52.8	54.6	57.8	59.0	2.0	12.4
Glenn	53.3	54.0	53.7	57.7	57.2	-0.8	7.3
Humboldt	64.0	62.0	62.7	67.8	68.6	1.2	7.2
Imperial	47.0	49.0	49.9	52.7	54.1	2.7	15.2
Inyo	60.2	60.8	60.5	62.5	66.1	5.8	9.9
Kern	50.2	51.8	52.7	54.2	56.3	3.9	12.2
Kings	60.5	60.6	61.9	63.8	65.0	1.9	7.6
Lake	52.0	56.2	56.6	55.7	57.2	2.7	10.0
Lassen	59.6	58.2	60.5	63.1	64.7	2.6	8.6
Los Angeles	45.7	48.3	50.8	53.8	56.0	4.0	22.5
Madera	56.0	58.4	58.0	60.4	60.7	0.6	8.4
Marin	67.6	68.5	62.1	63.7	66.5	4.5	-1.6
Mariposa	65.2	67.5	64.6	67.3	70.4	4.7	8.0
Mendocino	54.0	56.1	53.5	54.9	57.9	5.6	7.3
Merced	53.3	52.2	52.4	53.7	54.7	1.9	2.7
Modoc	61.5	60.9	60.9	65.2	66.9	2.6	8.7
Mono	68.0	68.5	65.7	70.2	73.7	5.0	8.4
Monterey	55.1	53.7	52.9	56.4	58.1	3.1	5.5
Napa	58.2	56.6	57.2	63.9	66.0	3.3	13.4
Nevada	56.2	56.9	56.8	63.7	67.6	6.2	20.2
Orange	54.8	54.0	53.0	54.3	60.1	10.7	9.8
Placer	57.1	57.6	58.0	58.9	60.6	2.8	6.1
Plumas	62.4	60.2	63.0	64.4	67.7	5.0	8.4
Riverside	48.1	50.8	51.2	52.9	55.5	4.8	15.3
Sacramento	48.7	50.3	52.6	54.3	55.3	1.8	13.6
San Benito	50.9	49.8	48.2	54.0	63.3	17.1	24.5
San Bernardino	48.5	51.0	50.5	53.0	56.2	6.0	15.8
San Diego	50.3	51.5	50.6	54.0	59.2	9.6	17.6
San Francisco	61.8	64.9	66.3	67.1	69.9	4.2	13.2
San Joaquin	51.3	53.3	54.3	57.8	59.3	2.6	15.5
San Luis Obispo	67.5	67.3	68.0	70.0	71.3	1.9	5.6
San Mateo	59.3	59.0	59.8	60.9	61.8	1.5	4.2
Santa Barbara	58.1	55.8	54.6	57.1	59.4	3.9	2.3
Santa Clara	51.0	54.6	52.8	55.7	58.3	4.7	14.2
Santa Cruz	53.8	52.0	53.3	56.2	60.1	6.8	11.6
Shasta	53.6	56.0	57.4	59.2	60.5	2.2	12.9
Sierra	59.4	50.8	50.2	52.6	60.9	15.8	2.6
Siskiyou	61.6	62.1	62.2	65.2	67.2	3.1	9.2
Solano	56.2	56.3	56.3	58.8	60.6	3.1	7.8
Sonoma	61.3	60.1	60.7	63.9	66.5	4.2	8.6
Stanislaus	54.4	54.2	54.7	57.0	58.1	1.9	6.7
Sutter	58.3	57.7	58.2	59.0	59.8	1.3	2.4
Tehama	54.6	53.2	53.9	56.4	59.0	4.6	8.2
Trinity	51.9	52.4	56.0	56.7	54.9	-3.2	5.7
Tulare	55.6	56.5	56.2	58.8	60.4	2.7	8.7
Tuolumne	68.4	67.6	66.3	68.6	69.0	0.5	0.9
Ventura	58.4	56.7	56.2	58.7	61.9	5.5	6.0
Yolo	53.5	53.6	55.3	57.7	57.4	-0.6	7.4
Yuba	49.2	49.0	54.0	57.3	59.4	3.8	20.7
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	60.4	60.0	60.1	64.5	68.1	5.6	12.8
Inyo/Mono	62.4	63.1	62.0	64.5	68.1	5.5	9.1
Santa Cruz/San Benito	53.2	51.5	52.1	55.7	60.8	9.1	14.2
Sierra/Nevada	56.4	56.7	56.5	63.3	67.4	6.4	19.6
Siskiyou/Modoc	61.6	61.9	62.0	65.2	67.2	3.0	9.1

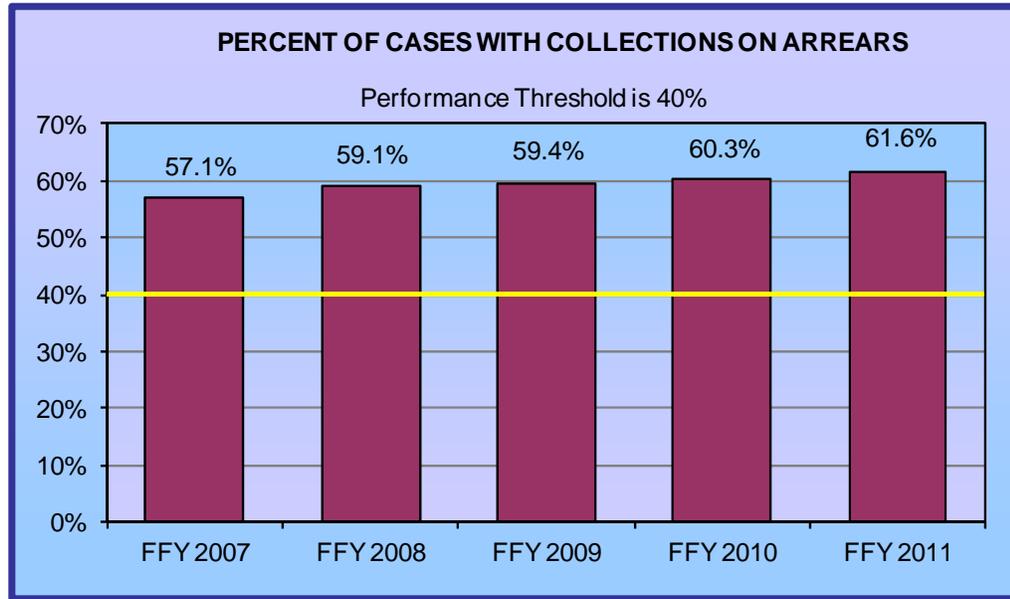
SOURCE: OCSE 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the FFY.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

In general the smaller caseload groups are more successful in collecting on cases with arrears due.



The percentage of cases with an arrears collection has increased annually since FFY 2007. In FFY 2011, the statewide performance for this performance measure is 61.6 percent, a 1.3 percentage point increase from the prior year. The percentage change from FFY 2007 to FFY 2011 increased by 7.9 percent.

In general the smaller caseload groups are more successful in collecting on cases with arrears due. The six LCSAs with the largest caseload, performed at the lowest level, with a combined total of 59.7 percent. The small (consisting of 16 counties) and very small (consisting of 12 counties) caseload groups reflected a combined average of 65.9 percent and 64.5 percent respectively. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2011

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	981,337	604,325	61.6%
Alameda	26,619	19,062	71.6
Alpine	65	44	67.7
Amador	1,241	819	66.0
Butte	9,884	6,514	65.9
Calaveras	1,587	1,045	65.8
Colusa	677	440	65.0
Contra Costa	20,874	13,624	65.3
Del Norte	2,279	1,355	59.5
El Dorado	5,579	3,972	71.2
Fresno	43,750	27,642	63.2
Glenn	1,514	912	60.2
Humboldt	5,169	3,617	70.0
Imperial	9,338	5,126	54.9
Inyo	1,036	613	59.2
Kern	35,178	20,453	58.1
Kings	7,330	4,511	61.5
Lake	2,242	1,513	67.5
Lassen	1,497	943	63.0
Los Angeles	193,092	113,167	58.6
Madera	4,568	2,982	65.3
Marin	2,608	1,811	69.4
Mariposa	629	427	67.9
Mendocino	3,835	2,372	61.9
Merced	14,356	8,147	56.7
Modoc	337	223	66.2
Mono	220	160	72.7
Monterey	15,219	9,160	60.2
Napa	3,649	2,426	66.5
Nevada	3,538	2,396	67.7
Orange	63,189	38,298	60.6
Placer	7,599	4,672	61.5
Plumas	931	623	66.9
Riverside	61,498	36,526	59.4
Sacramento	55,596	32,785	59.0
San Benito	2,291	1,478	64.5
San Bernardino	72,492	43,513	60.0
San Diego	68,987	43,289	62.7
San Francisco	11,346	7,836	69.1
San Joaquin	24,545	15,497	63.1
San Luis Obispo	4,251	3,150	74.1
San Mateo	9,466	6,287	66.4
Santa Barbara	10,648	6,794	63.8
Santa Clara	36,031	23,169	64.3
Santa Cruz	5,777	3,558	61.6
Shasta	11,230	7,032	62.6
Sierra	133	79	59.4
Siskiyou	2,828	1,874	66.3
Solano	15,981	10,144	63.5
Sonoma	11,934	8,109	67.9
Stanislaus	23,308	14,170	60.8
Sutter	4,369	2,538	58.1
Tehama	3,781	2,350	62.2
Trinity	746	434	58.2
Tulare	22,512	13,632	60.6
Tuolumne	2,447	1,627	66.5
Ventura	18,770	13,082	69.7
Yolo	6,923	4,074	58.8
Yuba	3,818	2,229	58.4
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	2,893	1,908	66.0
Inyo/Mono	1,256	773	61.5
Santa Cruz/San Benito	8,068	5,036	62.4
Sierra/Nevada	3,671	2,475	67.4
Siskiyou/Modoc	3,165	2,097	66.3

SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

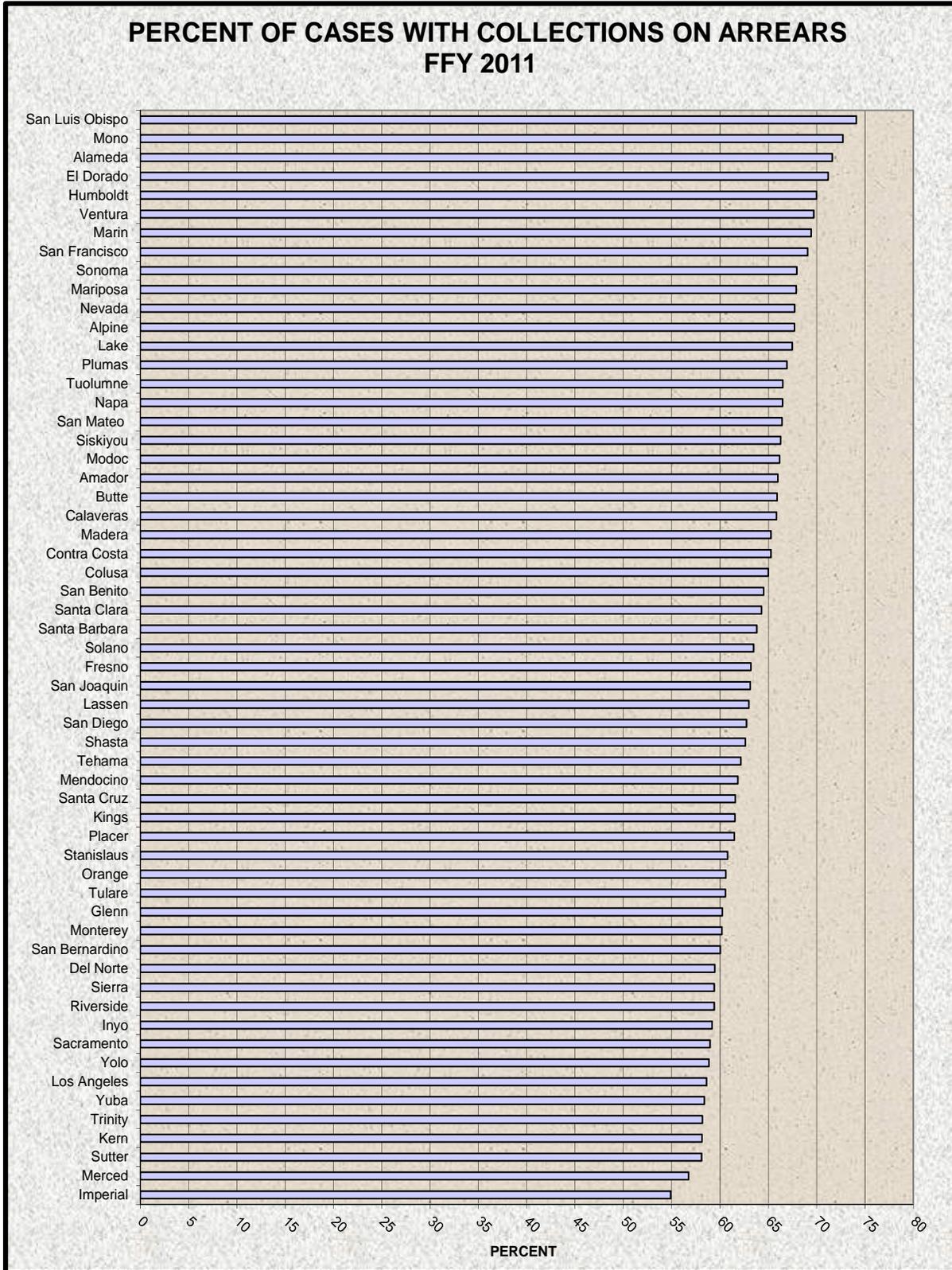
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	57.1%	59.1%	59.4%	60.3%	61.6%	2.1%	7.9%
Alameda	70.4	73.8	71.6	70.3	71.6	1.8	1.8
Alpine	69.3	69.0	67.5	71.9	67.7	-5.8	-2.3
Amador	64.7	65.4	63.7	62.5	66.0	5.6	2.0
Butte	60.0	61.6	61.9	63.4	65.9	3.9	9.9
Calaveras	60.6	63.0	61.0	63.1	65.8	4.3	8.6
Colusa	68.0	68.1	66.4	66.2	65.0	-1.8	-4.4
Contra Costa	62.3	64.1	63.9	64.0	65.3	2.0	4.7
Del Norte	66.5	65.9	60.5	61.3	59.5	-3.0	-10.6
El Dorado	67.0	65.3	66.2	68.3	71.2	4.2	6.2
Fresno	58.6	61.5	60.9	63.1	63.2	0.2	7.9
Glenn	59.6	60.6	59.8	58.0	60.2	3.9	1.1
Humboldt	68.7	67.8	66.9	69.7	70.0	0.4	1.8
Imperial	53.1	55.4	54.4	53.2	54.9	3.2	3.4
Inyo	61.1	61.0	58.5	59.7	59.2	-0.9	-3.1
Kern	56.5	57.6	57.0	56.3	58.1	3.4	3.0
Kings	61.9	60.1	59.5	60.9	61.5	1.0	-0.6
Lake	63.9	70.1	67.8	66.5	67.5	1.5	5.6
Lassen	64.7	64.1	61.8	61.3	63.0	2.8	-2.6
Los Angeles	47.3	49.6	53.5	56.4	58.6	3.8	24.0
Madera	64.8	65.0	62.9	63.5	65.3	2.8	0.7
Marin	67.6	70.2	64.7	66.5	69.4	4.4	2.8
Mariposa	69.3	71.1	66.3	65.7	67.9	3.3	-2.0
Mendocino	61.7	62.4	61.4	61.3	61.9	0.9	0.3
Merced	56.9	57.1	54.7	55.5	56.7	2.3	-0.3
Modoc	66.3	67.5	66.2	65.8	66.2	0.5	-0.2
Mono	71.6	76.7	72.5	66.0	72.7	10.2	1.6
Monterey	59.3	59.9	58.6	58.9	60.2	2.2	1.5
Napa	65.6	65.2	63.3	65.2	66.5	1.9	1.3
Nevada	63.2	64.8	63.7	65.2	67.7	3.8	7.2
Orange	59.5	60.1	58.6	59.6	60.6	1.7	1.9
Placer	62.1	64.2	61.0	60.5	61.5	1.5	-1.0
Plumas	65.8	68.9	66.5	71.0	66.9	-5.8	1.7
Riverside	59.8	61.5	58.2	58.8	59.4	0.9	-0.7
Sacramento	57.8	59.8	58.2	58.3	59.0	1.1	2.0
San Benito	58.9	57.2	56.0	59.7	64.5	8.0	9.6
San Bernardino	56.4	59.7	56.7	57.5	60.0	4.4	6.4
San Diego	56.6	57.1	58.3	58.5	62.7	7.3	10.9
San Francisco	60.4	63.5	65.5	65.6	69.1	5.2	14.4
San Joaquin	59.9	62.7	60.7	62.0	63.1	1.8	5.4
San Luis Obispo	75.6	74.3	72.7	71.6	74.1	3.5	-2.0
San Mateo	65.8	67.4	65.2	65.8	66.4	0.9	0.9
Santa Barbara	63.7	65.6	62.3	62.1	63.8	2.7	0.2
Santa Clara	57.1	63.2	61.0	61.5	64.3	4.5	12.5
Santa Cruz	60.1	62.8	58.3	59.9	61.6	2.9	2.5
Shasta	61.3	62.5	61.8	61.3	62.6	2.2	2.1
Sierra	59.6	61.2	62.2	57.0	59.4	4.1	-0.4
Siskiyou	63.9	64.4	62.4	65.4	66.3	1.4	3.7
Solano	60.8	62.7	60.6	61.9	63.5	2.5	4.4
Sonoma	65.8	65.6	65.0	67.0	67.9	1.4	3.3
Stanislaus	59.2	62.4	60.2	60.4	60.8	0.7	2.6
Sutter	62.0	59.2	58.5	57.6	58.1	0.8	-6.3
Tehama	60.9	64.0	60.6	60.0	62.2	3.6	2.1
Trinity	57.6	59.2	58.2	61.8	58.2	-5.9	0.9
Tulare	58.1	58.9	57.3	59.3	60.6	2.1	4.3
Tuolumne	68.6	68.3	66.7	66.0	66.5	0.7	-3.1
Ventura	69.9	69.1	66.5	67.8	69.7	2.9	-0.3
Yolo	59.9	58.4	57.4	59.4	58.8	-0.9	-1.7
Yuba	56.6	60.0	57.5	57.6	58.4	1.3	3.2
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	62.6	64.1	62.3	63.0	66.0	4.6	5.4
Inyo/Mono	63.2	64.1	61.1	60.9	61.5	1.1	-2.6
Santa Cruz/San Benito	59.8	61.2	57.6	59.8	62.4	4.3	4.4
Sierra/Nevada	63.0	64.6	63.6	64.9	67.4	3.8	7.0
Siskiyou/Modoc	64.3	64.9	62.9	65.4	66.3	1.2	3.1

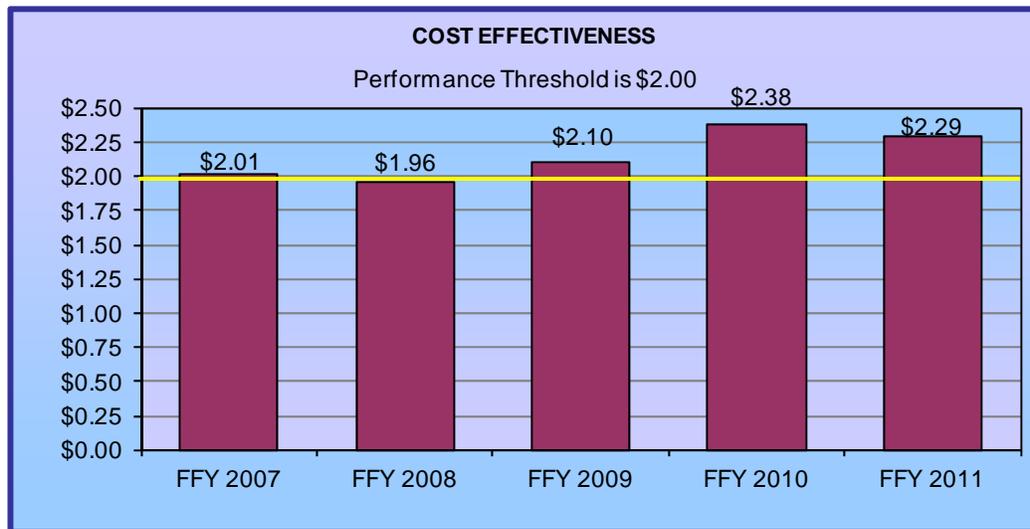
SOURCE: OCSE 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.



California achieved a cost effectiveness ratio of \$2.29 in FFY 2011, a 3.8 percent decrease from \$2.38 reported in the prior FFY. The decrease is a result of federal cash claiming rules requiring expenditures to be reported in the month of payment, not the month the expense was incurred. As the state Budget Act of 2010 was not signed until October 2010, DCSS had to delay making payments from FFY 2010 to FFY 2011, a shift of \$13.6 million. Had expenditures been paid in the correct federal fiscal year, the ratio for FFY 2010 would have been \$2.35 and in FFY 2011 \$2.37, reflecting an increase in this measure. In FFY 2008, California’s actual statewide total for Cost Effectiveness was \$2.04. Due to a reporting error, cost effectiveness was reported as \$1.96. Over the 5 year period of FFY 2007 to FFY 2011, cost effectiveness increased from \$2.01 to \$2.29, an overall increase of 13.9 percent.

⁶ The cost effective dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of OCSE 396A Report, Line 7 (Total Costs Claimed) minus Line 1c (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

The LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher level as a group than the rest of the state, reflecting cost effectiveness of \$3.19. The LCSAs (consisting of 16 counties) in the small caseload grouping performed the lowest in comparison as a group with a ratio of \$2.53.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.81 to a low of \$1.86. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table F and F-1 on pages 28 and 29.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2011**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$984,703,184	\$2,256,308,188	\$2.29
Alameda	26,745,720	76,984,761	2.88
Amador/Alpine/Calaveras [^]	4,427,997	9,915,893	2.24
Butte	6,447,224	16,240,880	2.52
Colusa	714,137	1,658,415	2.32
Contra Costa	18,529,625	60,235,871	3.25
Del Norte	1,424,215	3,041,679	2.14
El Dorado	4,924,899	12,242,711	2.49
Fresno	22,055,308	82,313,770	3.73
Glenn	706,354	2,515,762	3.56
Humboldt	4,542,033	10,463,585	2.30
Imperial	4,448,357	21,409,140	4.81
Inyo/Mono	1,052,045	2,850,571	2.71
Kern	21,439,362	69,246,447	3.23
Kings	4,231,665	14,655,527	3.46
Lake	2,236,287	4,393,039	1.96
Lassen	935,782	2,925,875	3.13
Los Angeles	162,570,494	445,138,612	2.74
Madera	2,783,523	9,859,169	3.54
Marin	3,743,771	10,803,298	2.89
Mariposa	641,724	1,529,706	2.38
Mendocino	2,653,274	6,288,352	2.37
Merced	9,699,001	26,424,516	2.72
Monterey	11,838,741	38,020,538	3.21
Napa	4,220,211	9,647,182	2.29
Orange	57,297,954	177,821,670	3.10
Placer	5,983,309	20,036,401	3.35
Plumas	698,314	1,808,362	2.59
Riverside	35,095,971	134,119,267	3.82
Sacramento	33,564,419	109,490,215	3.26
San Bernardino	38,674,775	162,879,419	4.21
San Diego	50,736,683	177,848,692	3.51
San Francisco	11,891,225	26,998,819	2.27
San Joaquin	16,020,157	53,493,510	3.34
San Luis Obispo	4,898,199	13,931,242	2.84
San Mateo	11,011,758	29,457,786	2.68
Santa Barbara	9,344,439	26,974,526	2.89
Santa Clara	37,749,694	90,860,741	2.41
Santa Cruz/San Benito	8,679,772	18,586,112	2.14
Shasta	6,999,235	19,081,490	2.73
Sierra/Nevada	3,404,965	8,142,437	2.39
Siskiyou/Modoc	2,612,130	5,518,557	2.11
Solano	12,349,849	37,957,844	3.07
Sonoma	12,431,542	28,349,517	2.28
Stanislaus	14,952,171	47,686,925	3.19
Sutter	2,873,105	8,431,492	2.93
Tehama	1,824,485	6,174,147	3.38
Trinity	660,467	1,226,424	1.86
Tulare	12,795,195	37,134,668	2.90
Tuolumne [^]	495,743	1,253,076	2.53
Ventura	19,396,875	53,013,678	2.73
Yolo	5,767,395	13,020,086	2.26
Yuba	3,275,825	6,547,993	2.00

SOURCE: OCSE 396-A Line 1c (Non IV-D Costs), Line 7 (Total Costs Claimed); and OCSE 34-A Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Other Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States)

[^]Due to the regionalization of Tuolumne with Central Sierra (Amador/Alpine/Calaveras) beginning January 1, 2011, expenditures and collections for the purpose of cost effectiveness for Tuolumne are for the first quarter only, while the last three quarters are included with Central Sierra.

*Total includes state-only costs of \$240,205,786.

**Statewide total has been adjusted for suspended collections in the amount of (\$342,208).

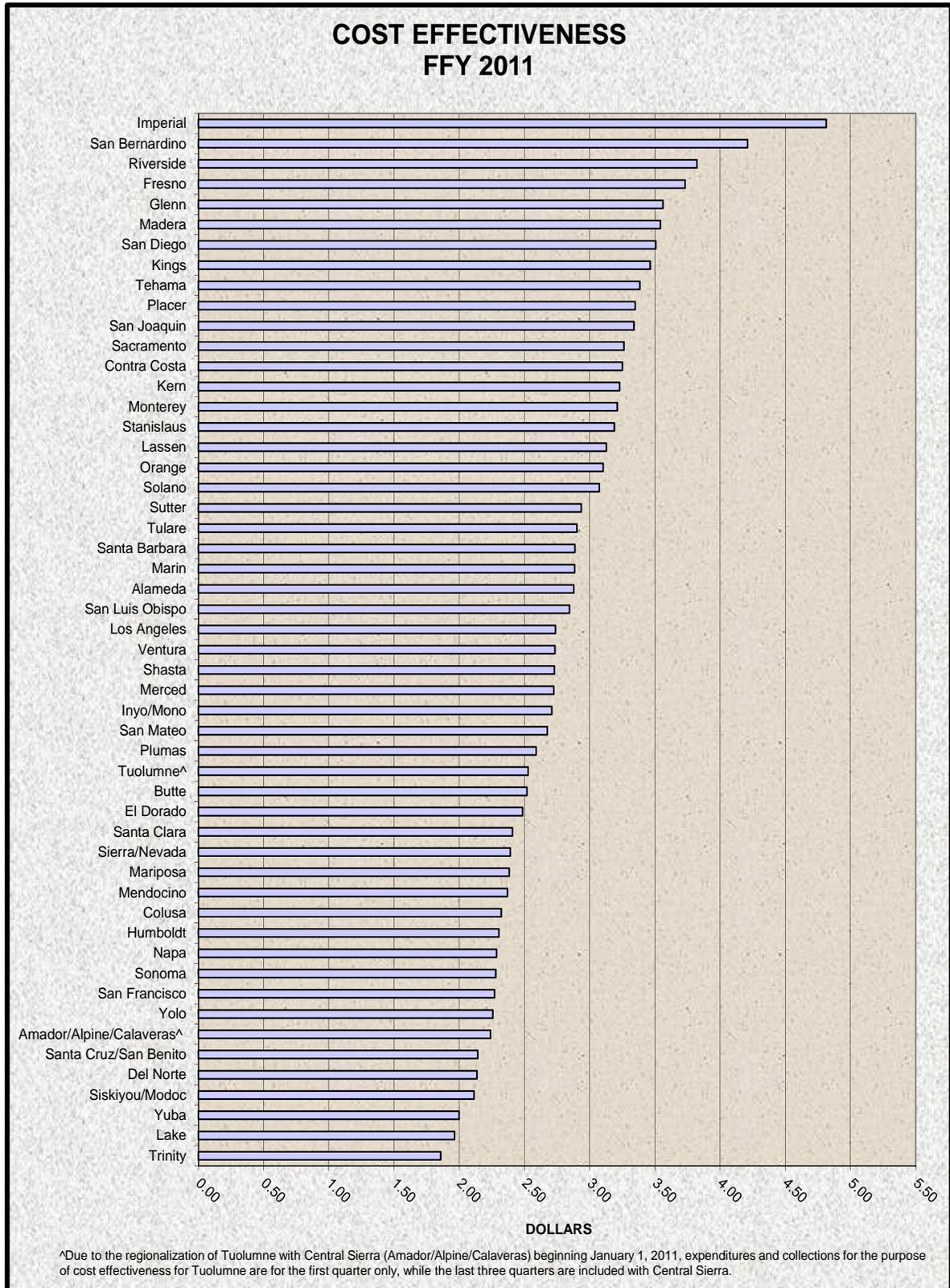
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	\$2.01	\$1.96	\$2.10	\$2.38	\$2.29	-3.8%	13.9%
Alameda	3.05	3.07	3.05	3.00	2.88	-4.0	-5.6
Amador/Alpine/Calaveras	2.33	2.05	2.32	2.38	2.24	-5.9	-3.9
Butte	2.23	2.12	2.25	2.18	2.52	15.6	13.0
Colusa	2.72	2.37	2.62	2.65	2.32	-12.5	-14.7
Contra Costa	2.83	3.09	3.24	3.19	3.25	1.9	14.8
Del Norte	1.52	1.63	1.55	1.83	2.14	16.9	40.8
El Dorado	2.71	2.69	2.77	2.63	2.49	-5.3	-8.1
Fresno	3.34	3.27	3.65	3.89	3.73	-4.1	11.7
Glenn	3.00	2.91	3.14	3.71	3.56	-4.0	18.7
Humboldt	2.47	2.35	2.21	2.30	2.30	0.0	-6.9
Imperial	4.18	4.54	4.75	4.93	4.81	-2.4	15.1
Inyo/Mono	2.37	2.33	2.53	2.55	2.71	6.3	14.3
Kern	2.65	3.02	3.24	3.19	3.23	1.3	21.9
Kings	3.00	3.25	3.44	3.97	3.46	-12.8	15.3
Lake	2.01	2.06	1.89	1.90	1.96	3.2	-2.5
Lassen	2.86	2.99	2.94	3.40	3.13	-7.9	9.4
Los Angeles	2.87	3.02	2.66	2.60	2.74	5.4	-4.5
Madera	3.01	3.23	3.06	3.05	3.54	16.1	17.6
Marin	2.64	3.20	2.62	2.83	2.89	2.1	9.5
Mariposa	2.13	2.06	2.22	2.19	2.38	8.7	11.7
Mendocino	2.38	2.60	2.54	2.46	2.37	-3.7	-0.4
Merced	2.94	3.08	2.99	3.02	2.72	-9.9	-7.5
Monterey	3.02	3.04	3.37	3.42	3.21	-6.1	6.3
Napa	2.18	2.50	2.39	2.36	2.29	-3.0	5.0
Orange	2.83	3.05	3.18	3.25	3.10	-4.6	9.5
Placer	2.74	2.88	2.94	3.16	3.35	6.0	22.3
Plumas	2.24	2.25	2.34	2.80	2.59	-7.5	15.6
Riverside	3.20	2.99	3.65	3.71	3.82	3.0	19.4
Sacramento	3.02	3.11	3.33	3.30	3.26	-1.2	7.9
San Bernardino	3.38	3.61	3.86	4.18	4.21	0.7	24.6
San Diego	2.78	3.25	3.41	3.55	3.51	-1.1	26.3
San Francisco	2.31	2.11	2.42	2.05	2.27	10.7	-1.7
San Joaquin	3.08	3.53	3.30	3.46	3.34	-3.5	8.4
San Luis Obispo	2.82	3.01	3.01	3.10	2.84	-8.4	0.7
San Mateo	2.33	2.43	2.57	2.70	2.68	-0.7	15.0
Santa Barbara	2.58	2.71	2.83	2.75	2.89	5.1	12.0
Santa Clara	2.49	2.49	2.49	2.42	2.41	-0.4	-3.2
Santa Cruz/San Benito	2.23	2.22	2.07	2.24	2.14	-4.5	-4.0
Shasta	2.34	2.69	2.79	2.65	2.73	3.0	16.7
Sierra/Nevada	1.67	1.65	1.69	2.32	2.39	3.0	43.1
Siskiyou/Modoc	1.82	1.68	1.69	1.80	2.11	17.2	15.9
Solano	2.91	2.92	3.05	3.18	3.07	-3.5	5.5
Sonoma	2.05	1.91	1.93	2.06	2.28	10.7	11.2
Stanislaus	2.59	2.71	3.03	3.15	3.19	1.3	23.2
Sutter	2.86	2.93	3.06	2.85	2.93	2.8	2.4
Tehama	3.33	3.42	3.76	3.37	3.38	0.3	1.5
Trinity	1.99	2.45	2.29	2.14	1.86	-13.1	-6.5
Tulare	2.46	2.29	2.54	2.73	2.90	6.2	17.9
Tuolumne	2.73	2.78	2.94	2.62	2.53	-3.4	-7.3
Ventura	2.46	2.47	2.58	2.62	2.73	4.2	11.0
Yolo	2.08	2.13	2.15	2.23	2.26	1.3	8.7
Yuba	1.54	1.60	1.69	1.96	2.00	2.0	29.9

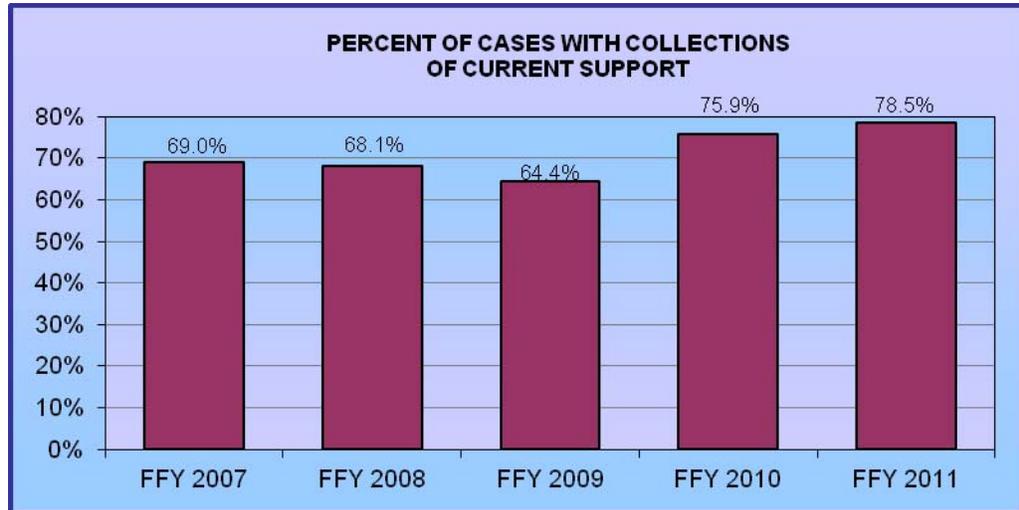
SOURCE: Due to reformatting of the OCSE 34, for FFYs 2008, 2009, 2010 and 2011, the OCSE 34-A lines are Line 4b (Collections Sent to Other States), Line 4c (Collections Sent to Other Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States); OCSE 396-A Line 1c (Non IV-D Costs), Line 7 (Total Costs Claimed). For FFYs 2006 and 2007, the OCSE 34 lines were Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), and Line 13 (Fees Retained by Other States); the OCSE 396-A lines are Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs).



PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

456,376 cases (or 78.5 percent of all cases owing current support) paid current child support in California for FFY 2011.



In FFY 2011, there were 456,376 cases paying toward current child support for the 581,075 cases with current support due, which equates to 78.5 percent of the total cases owing current support in California. Percent of cases with collections of current support have maintained above 64 percent over the last five years with FFY 2010 and FFY 2011 exceeding 75 percent. There was a 2.6 percentage point increase from the prior year and a 9.5 percentage point increase from FFY 2007.

The LCSAs with smaller caseloads performed better than the LCSAs with larger caseloads. For FFY 2011, the differences amongst the LCSAs ranged in percentages from a low of 71.0 percent to a high of 89.5 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

⁷ The performance level for this measure is calculated from data reported on the OCSE 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2011

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	581,075	456,376	78.5%
Alameda	16,307	13,687	83.9
Alpine	19	17	89.5
Amador	750	630	84.0
Butte	4,935	3,954	80.1
Calaveras	910	749	82.3
Colusa	500	416	83.2
Contra Costa	13,717	10,806	78.8
Del Norte	1,185	878	74.1
El Dorado	3,038	2,532	83.3
Fresno	22,981	18,288	79.6
Glenn	884	670	75.8
Humboldt	2,746	2,371	86.3
Imperial	6,222	4,415	71.0
Inyo	552	447	81.0
Kern	20,393	15,093	74.0
Kings	4,340	3,517	81.0
Lake	1,180	927	78.6
Lassen	872	691	79.2
Los Angeles	116,443	87,709	75.3
Madera	3,315	2,598	78.4
Marin	1,929	1,625	84.2
Mariposa	426	361	84.7
Mendocino	1,891	1,474	77.9
Merced	9,366	6,991	74.6
Modoc	272	215	79.0
Mono	157	136	86.6
Monterey	9,709	7,397	76.2
Napa	2,348	1,954	83.2
Nevada	1,847	1,525	82.6
Orange	40,802	33,160	81.3
Placer	4,922	3,757	76.3
Plumas	536	451	84.1
Riverside	36,643	27,974	76.3
Sacramento	31,895	23,843	74.8
San Benito	1,326	1,069	80.6
San Bernardino	47,016	36,262	77.1
San Diego	42,774	34,741	81.2
San Francisco	6,027	5,216	86.5
San Joaquin	15,424	12,155	78.8
San Luis Obispo	3,631	3,214	88.5
San Mateo	6,285	5,120	81.5
Santa Barbara	7,089	5,712	80.6
Santa Clara	20,387	16,046	78.7
Santa Cruz	3,503	2,764	78.9
Shasta	5,743	4,519	78.7
Sierra	73	54	74.0
Siskiyou	1,353	1,096	81.0
Solano	9,643	7,633	79.2
Sonoma	7,223	6,091	84.3
Stanislaus	12,896	10,151	78.7
Sutter	2,451	1,804	73.6
Tehama	2,078	1,583	76.2
Trinity	354	261	73.7
Tulare	11,860	9,426	79.5
Tuolumne	1,446	1,209	83.6
Ventura	12,617	10,435	82.7
Yolo	3,499	2,581	73.8
Yuba	2,023	1,481	73.2
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,679	1,396	83.1
Inyo/Mono	709	583	82.2
Santa Cruz/San Benito	4,829	3,833	79.4
Sierra/Nevada	1,920	1,579	82.2
Siskiyou/Modoc	1,625	1,311	80.7

SOURCE: CS 1257, Line 44 (Cases With Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 9,678 and 5,505 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

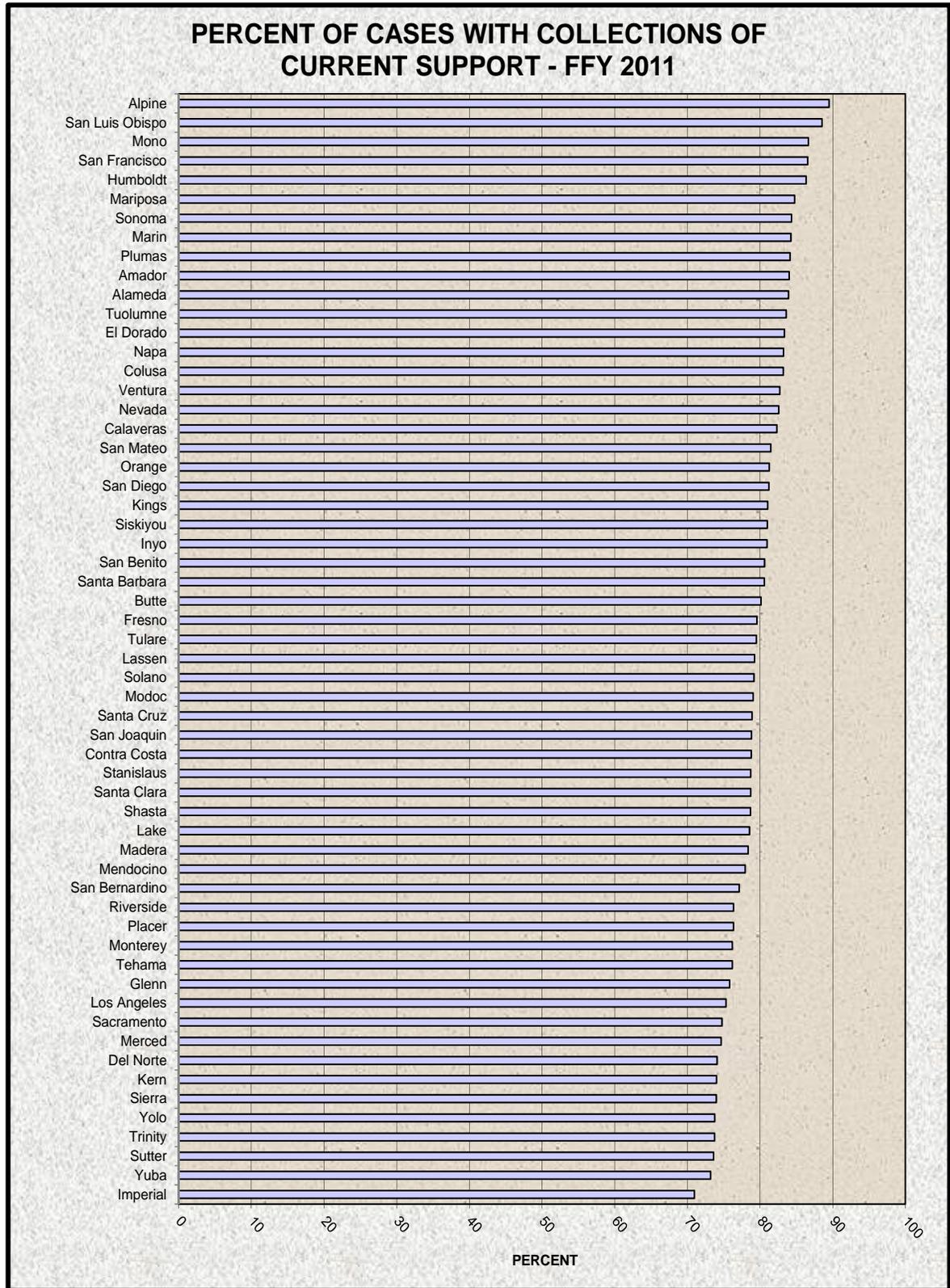
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2007 - 2011

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	69.0%	68.1%	64.4%	75.9%	78.5%	3.5%	13.9%
Alameda	80.7	80.3	77.4	81.4	83.9	3.1	4.0
Alpine	83.3	64.5	50.0	79.2	89.5	13.0	7.4
Amador	76.8	75.4	66.5	80.3	84.0	4.6	9.3
Butte	73.0	72.0	63.8	80.0	80.1	0.1	9.7
Calaveras	71.6	72.6	61.5	79.6	82.3	3.4	15.0
Colusa	78.3	73.8	71.8	81.9	83.2	1.6	6.3
Contra Costa	73.8	69.0	66.3	77.6	78.8	1.5	6.7
Del Norte	75.6	71.8	58.1	75.6	74.1	-2.0	-2.0
El Dorado	74.4	76.4	52.9	82.6	83.3	0.9	12.0
Fresno	72.2	69.9	63.3	79.4	79.6	0.2	10.3
Glenn	70.0	74.4	63.6	77.1	75.8	-1.7	8.3
Humboldt	81.0	78.2	60.6	85.2	86.3	1.3	6.6
Imperial	66.4	62.3	62.2	69.9	71.0	1.6	6.8
Inyo	76.0	72.4	60.5	79.8	81.0	1.4	6.5
Kern	68.0	66.5	66.0	72.4	74.0	2.3	8.8
Kings	76.5	73.8	64.1	80.6	81.0	0.6	5.9
Lake	72.0	76.2	67.9	78.3	78.6	0.3	9.1
Lassen	72.3	72.8	56.9	79.7	79.2	-0.6	9.6
Los Angeles	59.9	62.6	61.4	72.8	75.3	3.4	25.7
Madera	74.3	71.7	65.6	78.9	78.4	-0.6	5.5
Marin	80.8	81.7	70.3	80.6	84.2	4.5	4.3
Mariposa	78.6	73.6	70.9	78.3	84.7	8.2	7.9
Mendocino	71.3	69.9	61.9	74.5	77.9	4.6	9.3
Merced	68.3	65.2	61.0	73.5	74.6	1.6	9.4
Modoc	75.5	74.6	66.9	81.3	79.0	-2.8	4.8
Mono	79.7	82.3	77.0	83.9	86.6	3.2	8.7
Monterey	72.0	68.7	68.0	74.1	76.2	2.7	5.9
Napa	75.1	74.2	66.7	81.9	83.2	1.6	10.8
Nevada	75.3	76.3	58.8	78.6	82.6	5.0	9.7
Orange	73.4	70.5	66.9	74.6	81.3	9.0	10.8
Placer	74.7	71.6	65.5	77.0	76.3	-0.9	2.1
Plumas	80.2	81.4	65.8	86.7	84.1	-2.9	5.0
Riverside	69.3	67.3	63.7	73.9	76.3	3.3	10.2
Sacramento	68.4	65.3	65.2	74.2	74.8	0.8	9.3
San Benito	67.5	67.5	59.7	72.9	80.6	10.6	19.5
San Bernardino	68.3	66.6	60.6	73.1	77.1	5.5	12.9
San Diego	69.5	66.6	67.0	73.1	81.2	11.2	16.8
San Francisco	75.9	77.4	72.9	84.0	86.5	3.1	14.1
San Joaquin	69.7	71.2	58.0	76.9	78.8	2.5	13.1
San Luis Obispo	84.2	83.2	71.8	87.3	88.5	1.3	5.1
San Mateo	77.1	72.5	73.5	80.2	81.5	1.6	5.7
Santa Barbara	76.8	72.5	66.1	78.2	80.6	3.1	4.9
Santa Clara	69.4	69.1	67.0	75.8	78.7	3.9	13.4
Santa Cruz	70.1	70.0	62.4	74.8	78.9	5.5	12.6
Shasta	73.1	71.7	66.5	78.0	78.7	0.9	7.6
Sierra	78.6	69.0	48.7	66.7	74.0	11.0	-5.9
Siskiyou	77.3	71.9	64.4	81.8	81.0	-1.0	4.8
Solano	74.0	68.9	65.7	76.9	79.2	2.9	7.0
Sonoma	77.7	77.3	67.5	82.7	84.3	1.9	8.5
Stanislaus	72.4	69.2	65.9	76.8	78.7	2.5	8.7
Sutter	73.2	71.1	59.6	74.2	73.6	-0.8	0.6
Tehama	72.2	73.7	59.6	75.6	76.2	0.8	5.5
Trinity	73.0	66.4	56.6	73.8	73.7	0.0	1.0
Tulare	71.5	66.6	65.2	78.3	79.5	1.5	11.1
Tuolumne	81.4	77.6	64.9	81.2	83.6	3.0	2.7
Ventura	80.3	75.5	72.6	80.2	82.7	3.1	3.0
Yolo	71.3	71.6	55.9	75.3	73.8	-2.0	3.5
Yuba	66.7	64.6	55.8	75.0	73.2	-2.5	9.7
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	74.1	73.7	63.4	79.9	83.1	4.0	12.1
Inyo/Mono	76.9	74.8	64.2	80.8	82.2	1.8	6.9
Santa Cruz/San Benito	69.4	69.3	61.7	74.3	79.4	6.9	14.3
Sierra/Nevada	75.4	76.0	58.3	78.2	82.2	5.2	9.0
Siskiyou/Modoc	77.0	72.3	64.8	81.7	80.7	-1.3	4.8

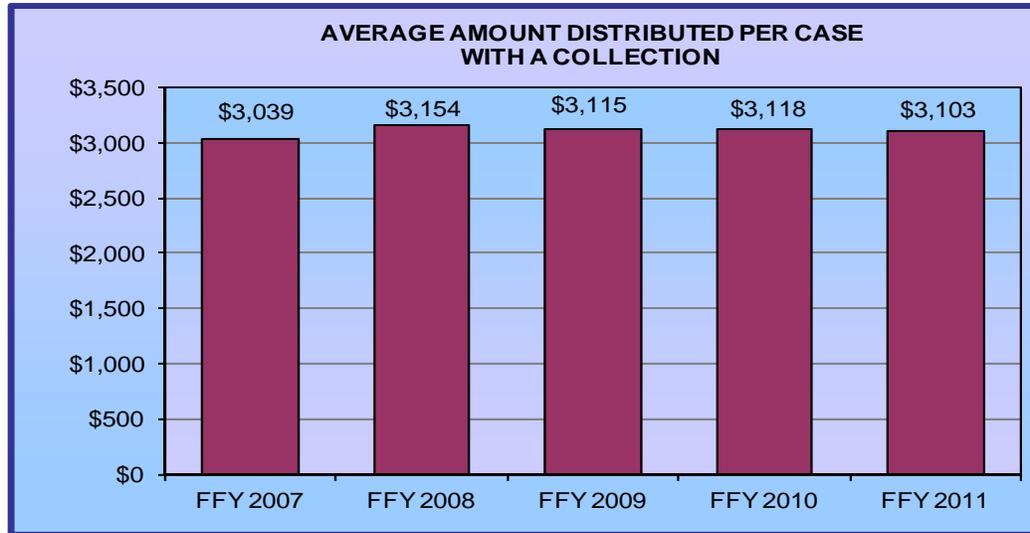
SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

Since FFY 2007 statewide distributions per case have increased by 2.1 percent.



California’s total child support distributed, as reported on the annual OCSE 157 Report, was approximately \$2.3 billion in FFY 2011. When applying the 724,458 cases with a collection, the state averaged \$3,103 distributed per case, a decrease of \$15.00 from the prior FFY. Since FFY 2007, the statewide distributions per case have increased by 2.1 percent.

For FFY 2011, the differences amongst the LCSAs in this measure ranged from a low of \$1,903 to a high of \$4,690 in the average amount distributed per case with a collection. See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, cases are broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 39 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2011

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,248,096,727	724,458	\$3,103
Alameda	75,835,871	22,188	3,418
Alpine	89,590	46	1,948
Amador	2,580,347	966	2,671
Butte	16,187,266	7,459	2,170
Calaveras	3,227,783	1,208	2,672
Colusa	1,648,894	540	3,054
Contra Costa	59,996,033	16,428	3,652
Del Norte	2,985,358	1,569	1,903
El Dorado	12,134,457	4,557	2,663
Fresno	81,793,120	31,898	2,564
Glenn	2,504,040	1,073	2,334
Humboldt	10,387,113	4,188	2,480
Imperial	21,553,648	6,264	3,441
Inyo	2,087,315	737	2,832
Kern	69,285,114	24,014	2,885
Kings	14,597,861	5,494	2,657
Lake	4,485,775	1,709	2,625
Lassen	2,980,789	1,138	2,619
Los Angeles	441,656,368	137,987	3,201
Madera	9,817,143	3,627	2,707
Marin	10,706,810	2,283	4,690
Mariposa	1,538,770	520	2,959
Mendocino	6,242,979	2,701	2,311
Merced	26,407,532	10,089	2,617
Modoc	834,802	270	3,092
Mono	777,595	187	4,158
Monterey	37,933,970	11,014	3,444
Napa	9,742,238	2,963	3,288
Nevada	7,952,924	2,763	2,878
Orange	178,200,229	47,451	3,755
Placer	21,157,024	5,624	3,762
Plumas	1,811,500	741	2,445
Riverside	133,559,598	43,107	3,098
Sacramento	108,693,997	38,921	2,793
San Benito	4,581,976	1,714	2,673
San Bernardino	162,222,527	53,193	3,050
San Diego	175,570,071	53,124	3,305
San Francisco	27,014,139	9,153	2,951
San Joaquin	53,417,497	18,491	2,889
San Luis Obispo	13,749,527	4,008	3,431
San Mateo	29,331,528	7,600	3,859
Santa Barbara	26,867,056	8,205	3,274
Santa Clara	90,393,941	27,102	3,335
Santa Cruz	14,120,172	4,302	3,282
Shasta	19,417,346	8,129	2,389
Sierra	214,335	86	2,492
Siskiyou	4,723,133	2,168	2,179
Solano	37,874,390	12,041	3,145
Sonoma	28,366,951	9,682	2,930
Stanislaus	47,760,096	16,561	2,884
Sutter	8,488,491	2,987	2,842
Tehama	6,247,587	2,712	2,304
Trinity	1,216,808	499	2,438
Tulare	37,246,832	15,891	2,344
Tuolumne	5,377,294	1,955	2,751
Ventura	52,888,023	15,792	3,349
Yolo	13,047,179	4,733	2,757
Yuba	6,565,976	2,606	2,520
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	5,897,720	2,220	2,657
Inyo/Mono	2,864,911	924	3,101
Santa Cruz/San Benito	18,702,148	6,016	3,109
Sierra/Nevada	8,167,259	2,849	2,867
Siskiyou/Modoc	5,557,935	2,438	2,280

SOURCE: OCSE 157, Line 18 (Cases With Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

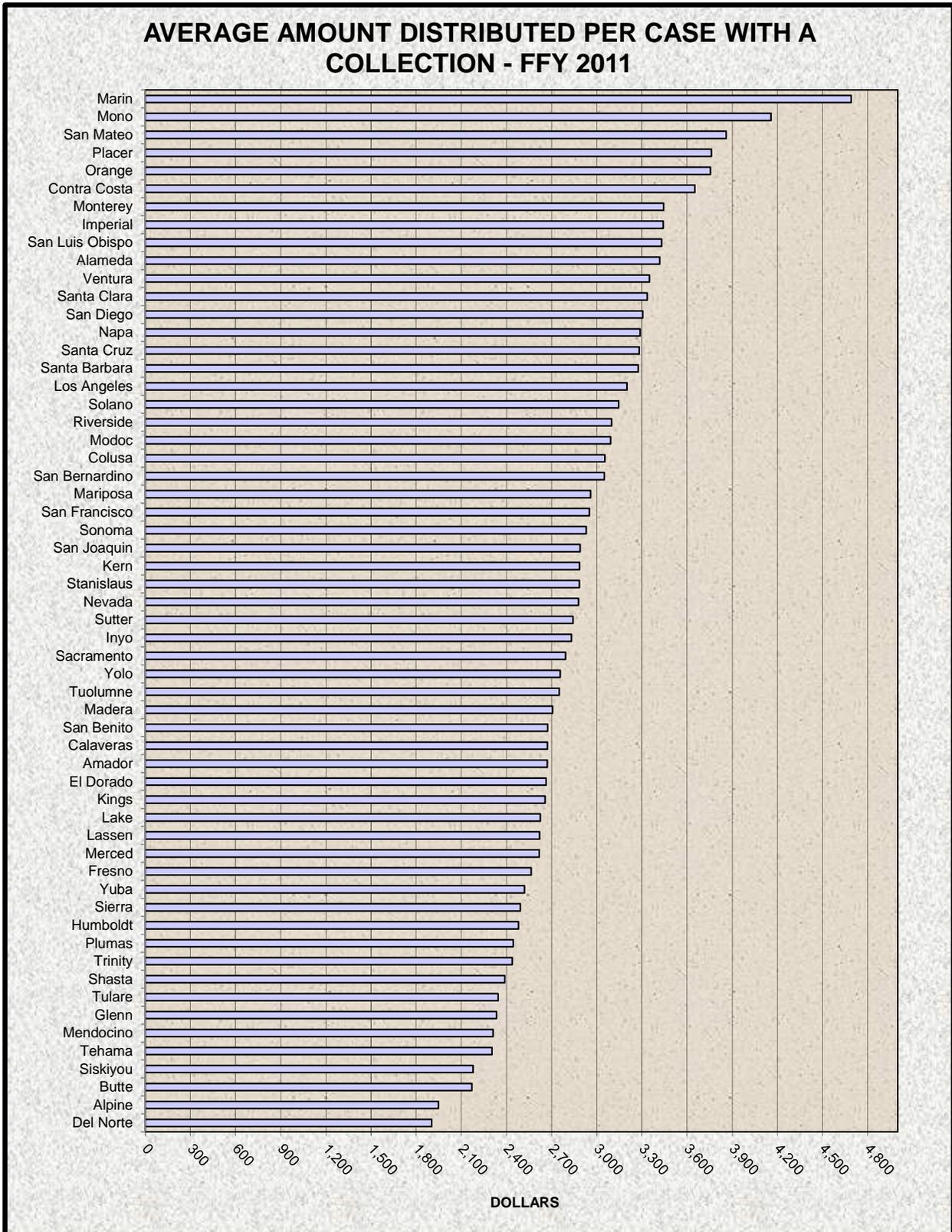
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	\$3,039	\$3,154	\$3,115	\$3,118	\$3,103	-0.5%	2.1%
Alameda	3,331	3,419	3,378	3,383	3,418	1.0	2.6
Alpine	2,248	2,062	1,963	2,165	1,948	-10.0	-13.4
Amador	2,965	2,892	2,919	2,873	2,671	-7.0	-9.9
Butte	2,212	2,336	2,250	2,183	2,170	-0.6	-1.9
Calaveras	2,570	2,686	2,736	2,780	2,672	-3.9	4.0
Colusa	2,879	3,058	2,866	3,206	3,054	-4.8	6.0
Contra Costa	3,406	3,508	3,556	3,591	3,652	1.7	7.2
Del Norte	1,899	1,956	1,912	1,900	1,903	0.2	0.2
El Dorado	2,917	2,872	2,740	2,748	2,663	-3.1	-8.7
Fresno	2,399	2,510	2,505	2,578	2,564	-0.5	6.9
Glenn	2,236	2,278	2,323	2,463	2,334	-5.2	4.4
Humboldt	2,516	2,580	2,486	2,548	2,480	-2.7	-1.4
Imperial	2,975	3,236	3,294	3,410	3,441	0.9	15.7
Inyo	2,737	3,039	2,783	2,819	2,832	0.5	3.5
Kern	2,645	2,875	2,906	2,917	2,885	-1.1	9.1
Kings	2,514	2,701	2,756	2,744	2,657	-3.2	5.7
Lake	2,365	2,609	2,517	2,481	2,625	5.8	11.0
Lassen	2,527	2,648	2,589	2,600	2,619	0.8	3.6
Los Angeles	3,262	3,295	3,224	3,249	3,201	-1.5	-1.9
Madera	2,460	2,598	2,520	2,518	2,707	7.5	10.0
Marin	4,516	4,681	4,641	4,776	4,690	-1.8	3.8
Mariposa	2,598	2,780	2,771	2,792	2,959	6.0	13.9
Mendocino	2,347	2,468	2,368	2,371	2,311	-2.5	-1.5
Merced	2,685	2,823	2,798	2,713	2,617	-3.5	-2.5
Modoc	2,080	2,145	2,067	2,242	3,092	37.9	48.6
Mono	3,489	3,788	3,933	3,961	4,158	5.0	19.2
Monterey	3,310	3,430	3,437	3,472	3,444	-0.8	4.1
Napa	3,196	3,361	3,346	3,190	3,288	3.1	2.9
Nevada	3,108	3,105	2,896	2,920	2,878	-1.4	-7.4
Orange	3,802	3,973	3,939	3,866	3,755	-2.9	-1.2
Placer	3,098	3,398	3,513	3,572	3,762	5.3	21.4
Plumas	2,335	2,517	2,487	2,463	2,445	-0.8	4.7
Riverside	2,996	3,129	3,140	3,126	3,098	-0.9	3.4
Sacramento	2,774	2,857	2,859	2,791	2,793	0.1	0.7
San Benito	2,578	2,786	2,674	2,696	2,673	-0.9	3.7
San Bernardino	3,078	3,209	3,142	3,071	3,050	-0.7	-0.9
San Diego	3,064	3,212	3,192	3,266	3,305	1.2	7.9
San Francisco	2,794	2,856	2,929	2,904	2,951	1.6	5.6
San Joaquin	2,810	2,968	2,856	2,925	2,889	-1.2	2.8
San Luis Obispo	3,103	3,314	3,424	3,444	3,431	-0.4	10.6
San Mateo	3,546	3,744	3,844	3,786	3,859	1.9	8.8
Santa Barbara	2,826	3,133	3,143	3,190	3,274	2.7	15.9
Santa Clara	3,428	3,523	3,303	3,286	3,335	1.5	-2.7
Santa Cruz	3,408	3,426	3,417	3,340	3,282	-1.7	-3.7
Shasta	2,337	2,599	2,482	2,447	2,389	-2.4	2.2
Sierra	2,472	2,770	3,415	2,648	2,492	-5.9	0.8
Siskiyou	2,366	2,348	2,385	2,252	2,179	-3.2	-7.9
Solano	3,058	3,132	3,126	3,131	3,145	0.5	2.9
Sonoma	2,952	3,100	2,990	2,984	2,930	-1.8	-0.7
Stanislaus	2,851	2,974	2,899	2,947	2,884	-2.2	1.2
Sutter	2,925	2,877	2,794	2,860	2,842	-0.6	-2.8
Tehama	2,273	2,411	2,442	2,345	2,304	-1.8	1.4
Trinity	2,338	2,952	2,687	2,580	2,438	-5.5	4.3
Tulare	2,211	2,365	2,293	2,324	2,344	0.9	6.0
Tuolumne	3,019	2,960	2,895	2,777	2,751	-0.9	-8.9
Ventura	3,219	3,351	3,329	3,293	3,349	1.7	4.1
Yolo	2,710	2,792	2,758	2,732	2,757	0.9	1.7
Yuba	2,330	2,502	2,433	2,555	2,520	-1.4	8.1
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2,735	2,760	2,795	2,806	2,657	-5.3	-2.9
Inyo/Mono	2,908	3,218	3,045	3,058	3,101	1.4	6.6
Santa Cruz/San Benito	3,197	3,258	3,216	3,163	3,109	-1.7	-2.8
Sierra/Nevada	3,080	3,092	2,918	2,911	2,867	-1.5	-6.9
Siskiyou/Modoc	2,320	2,315	2,334	2,250	2,280	1.3	-1.8

SOURCE: OCSE 157, Line 18 (Cases With Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2011

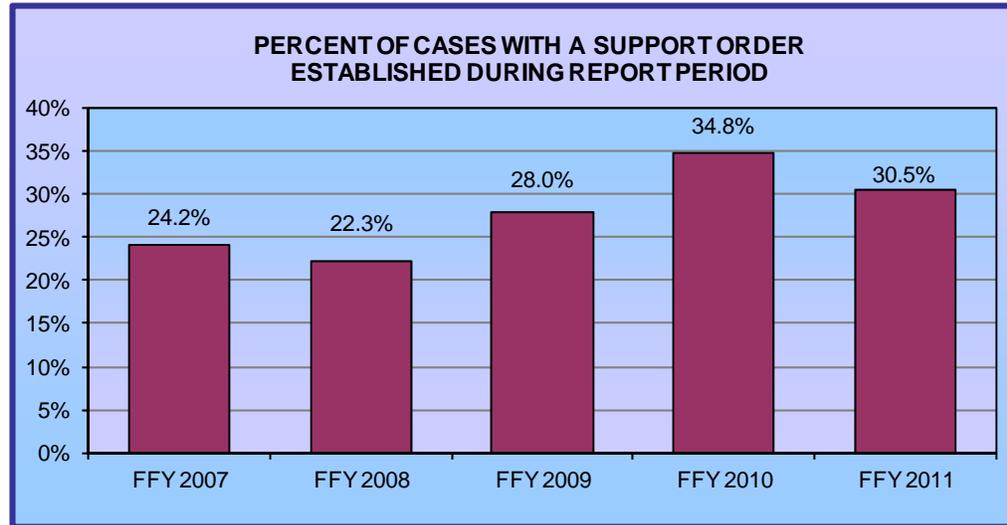
	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$2,248,096,727	\$320,646,802	\$995,774,002	\$931,675,924
Alameda	75,835,871	8,689,943	34,004,678	33,141,251
Alpine	89,590	482	46,390	42,717
Amador	2,580,347	325,836	1,038,574	1,215,937
Butte	16,187,266	2,477,934	8,942,328	4,767,005
Calaveras	3,227,783	506,970	1,413,044	1,307,768
Colusa	1,648,894	183,240	724,218	741,437
Contra Costa	59,996,033	6,536,950	22,511,688	30,947,394
Del Norte	2,985,358	573,076	1,392,225	1,020,058
El Dorado	12,134,457	1,338,911	5,211,356	5,584,190
Fresno	81,793,120	16,995,824	43,828,412	20,968,884
Glenn	2,504,040	403,157	1,266,744	834,139
Humboldt	10,387,113	1,328,116	5,033,372	4,025,625
Imperial	21,553,648	3,274,635	9,898,665	8,380,348
Inyo	2,087,315	102,606	896,419	1,088,290
Kern	69,285,114	12,082,710	33,674,934	23,527,470
Kings	14,597,861	2,092,288	6,958,930	5,546,643
Lake	4,485,775	699,210	2,338,764	1,447,802
Lassen	2,980,789	356,982	1,434,977	1,188,830
Los Angeles	441,656,368	68,648,834	211,029,412	161,978,122
Madera	9,817,143	1,717,375	4,454,428	3,645,340
Marin	10,706,810	802,058	2,131,891	7,772,861
Mariposa	1,538,770	218,745	600,707	719,317
Mendocino	6,242,979	953,928	3,259,945	2,029,106
Merced	26,407,532	5,364,061	12,460,032	8,583,438
Modoc	834,802	80,316	409,528	344,958
Mono	777,595	39,983	169,965	567,647
Monterey	37,933,970	5,299,011	16,658,233	15,976,726
Napa	9,742,238	910,441	3,256,819	5,574,978
Nevada	7,952,924	747,271	3,477,771	3,727,881
Orange	178,200,229	17,058,626	58,285,540	102,856,063
Placer	21,157,024	1,781,297	7,799,639	11,576,089
Plumas	1,811,500	260,743	785,715	765,042
Riverside	133,559,598	19,209,027	59,040,255	55,310,317
Sacramento	108,693,997	17,275,514	49,937,276	41,481,207
San Benito	4,581,976	901,510	2,172,250	1,508,216
San Bernardino	162,222,527	28,829,095	73,603,751	59,789,680
San Diego	175,570,071	21,593,554	70,908,028	83,068,490
San Francisco	27,014,139	2,775,592	11,023,456	13,215,091
San Joaquin	53,417,497	8,629,827	25,037,130	19,750,540
San Luis Obispo	13,749,527	1,566,608	5,871,477	6,311,442
San Mateo	29,331,528	2,460,598	9,281,427	17,589,503
Santa Barbara	26,867,056	3,875,588	11,694,950	11,296,519
Santa Clara	90,393,941	11,617,415	40,522,812	38,253,715
Santa Cruz	14,120,172	1,476,285	6,078,802	6,565,085
Shasta	19,417,346	3,010,659	9,541,351	6,865,336
Sierra	214,335	31,613	98,836	83,887
Siskiyou	4,723,133	630,817	2,625,425	1,466,892
Solano	37,874,390	5,021,326	16,975,867	15,877,197
Sonoma	28,366,951	2,853,921	11,299,226	14,213,804
Stanislaus	47,760,096	8,051,343	24,304,910	15,403,844
Sutter	8,488,491	1,093,811	3,749,528	3,645,151
Tehama	6,247,587	1,187,513	3,251,155	1,808,919
Trinity	1,216,808	142,130	615,380	459,298
Tulare	37,246,832	7,657,115	20,313,395	9,276,321
Tuolumne	5,377,294	717,395	2,357,521	2,302,378
Ventura	52,888,023	5,630,020	20,288,922	26,969,081
Yolo	13,047,179	1,571,865	6,174,324	5,300,989
Yuba	6,565,976	985,103	3,611,210	1,969,662
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	5,897,720	833,288	2,498,008	2,566,423
Inyo/Mono	2,864,911	142,589	1,066,384	1,655,938
Santa Cruz/San Benito	18,702,148	2,377,795	8,251,052	8,073,301
Sierra/Nevada	8,167,259	778,884	3,576,607	3,811,769
Siskiyou/Modoc	5,557,935	711,133	3,034,952	1,811,851

SOURCE: OCSE 157, Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2007, the statewide performance on this measure has increased by 26.0 percent.



California established support orders in 30.5 percent of cases needing an order during FFY 2011, a decrease of 4.3 percentage points from FFY 2010. A total of 104,961 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 26.0 percent since FFY 2007.

Individual LCSA support order establishment percentages varied from 20.1 percent to 80.0 percent in FFY 2011. The six LCSAs with the largest caseload showed 26.1 percent of cases with an order established, as a group. The LCSAs in the small caseload grouping (consisting of 16 counties) performed at 46.1 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2011

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	344,657	104,961	239,696	30.5%
Alameda	6,314	1,815	4,499	28.7
Alpine	5	4	1	80.0
Amador	220	123	97	55.9
Butte	1,992	966	1,026	48.5
Calaveras	302	143	159	47.4
Colusa	191	64	127	33.5
Contra Costa	5,875	2,273	3,602	38.7
Del Norte	494	248	246	50.2
El Dorado	913	484	429	53.0
Fresno	12,061	4,417	7,644	36.6
Glenn	348	174	174	50.0
Humboldt	854	416	438	48.7
Imperial	2,997	1,028	1,969	34.3
Inyo	169	64	105	37.9
Kern	13,943	4,427	9,516	31.8
Kings	1,932	839	1,093	43.4
Lake	625	149	476	23.8
Lassen	335	154	181	46.0
Los Angeles	109,242	21,906	87,336	20.1
Madera	1,453	596	857	41.0
Marin	532	356	176	66.9
Mariposa	115	54	61	47.0
Mendocino	979	336	643	34.3
Merced	3,764	1,345	2,419	35.7
Modoc	89	53	36	59.6
Mono	41	11	30	26.8
Monterey	3,346	1,518	1,828	45.4
Napa	769	370	399	48.1
Nevada	420	238	182	56.7
Orange	16,279	5,206	11,073	32.0
Placer	1,774	732	1,042	41.3
Plumas	127	83	44	65.4
Riverside	28,154	7,647	20,507	27.2
Sacramento	20,740	7,951	12,789	38.3
San Benito	483	270	213	55.9
San Bernardino	35,947	11,815	24,132	32.9
San Diego	19,386	5,458	13,928	28.2
San Francisco	2,612	729	1,883	27.9
San Joaquin	6,979	3,586	3,393	51.4
San Luis Obispo	858	587	271	68.4
San Mateo	2,028	798	1,230	39.3
Santa Barbara	3,228	1,223	2,005	37.9
Santa Clara	8,038	2,685	5,353	33.4
Santa Cruz	1,508	449	1,059	29.8
Shasta	2,042	1,042	1,000	51.0
Sierra	18	8	10	44.4
Siskiyou	411	182	229	44.3
Solano	3,150	1,403	1,747	44.5
Sonoma	1,957	885	1,072	45.2
Stanislaus	5,765	2,858	2,907	49.6
Sutter	1,120	350	770	31.3
Tehama	819	453	366	55.3
Trinity	95	40	55	42.1
Tulare	5,011	1,490	3,521	29.7
Tuolumne	448	201	247	44.9
Ventura	2,918	1,397	1,521	47.9
Yolo	1,414	472	942	33.4
Yuba	1,028	390	638	37.9
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	527	270	257	51.2
Inyo/Mono	210	75	135	35.7
Santa Cruz/San Benito	1,991	719	1,272	36.1
Sierra/Nevada	438	246	192	56.2
Siskiyou/Modoc	500	235	265	47.0

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year)

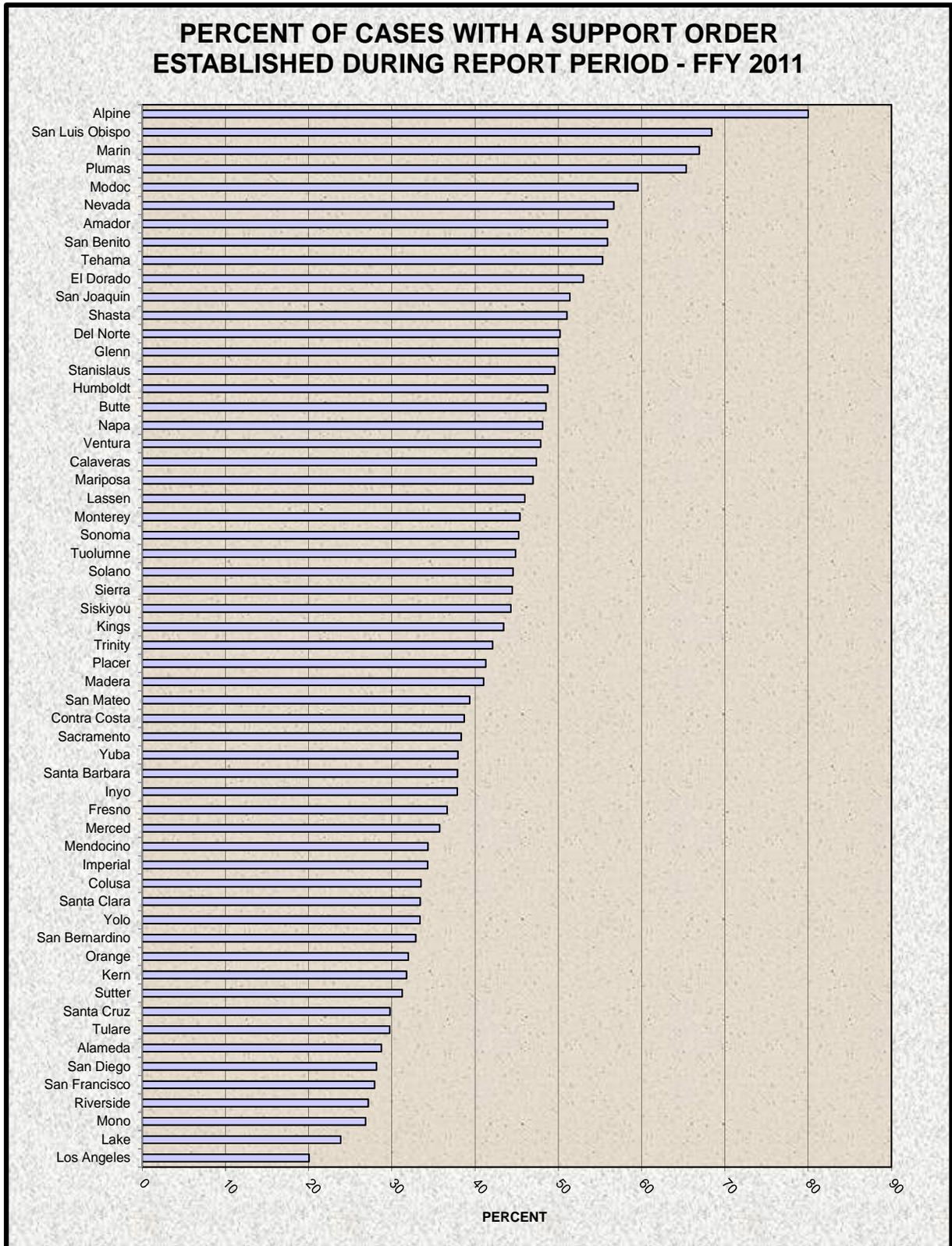
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2007 - 2011

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	24.2%	22.3%	28.0%	34.8%	30.5%	-12.4%	26.0%
Alameda	39.4	41.6	39.1	47.2	28.7	-39.1	-27.1
Alpine	54.5	46.2	58.3	100.0	80.0	-20.0	46.7
Amador	56.4	51.2	66.4	71.8	55.9	-22.1	-0.9
Butte	25.3	24.2	40.6	56.5	48.5	-14.1	91.3
Calaveras	42.4	43.4	60.0	64.7	47.4	-26.8	11.6
Colusa	45.9	34.6	40.3	39.0	33.5	-14.1	-27.0
Contra Costa	34.5	41.3	48.3	47.5	38.7	-18.5	12.0
Del Norte	53.6	55.2	63.7	65.4	50.2	-23.2	-6.4
El Dorado	42.3	60.4	65.5	69.6	53.0	-23.8	25.2
Fresno	31.3	30.0	39.2	46.1	36.6	-20.5	16.8
Glenn	25.0	34.3	50.7	55.5	50.0	-9.9	100.0
Humboldt	51.4	57.6	62.8	72.2	48.7	-32.5	-5.3
Imperial	27.3	23.1	23.4	41.9	34.3	-18.1	25.6
Inyo	54.2	46.4	61.7	73.4	37.9	-48.4	-30.1
Kern	33.4	20.5	13.3	32.8	31.8	-3.2	-4.9
Kings	36.6	42.3	41.0	55.4	43.4	-21.6	18.8
Lake	35.0	32.9	21.2	27.1	23.8	-11.9	-31.9
Lassen	34.2	44.2	51.4	56.4	46.0	-18.6	34.4
Los Angeles	16.9	16.6	14.4	16.8	20.1	19.3	18.5
Madera	40.0	33.9	47.9	58.1	41.0	-29.4	2.5
Marin	37.3	35.7	47.8	65.5	66.9	2.2	79.2
Mariposa	51.9	51.5	71.4	78.6	47.0	-40.3	-9.5
Mendocino	38.3	33.1	44.0	55.8	34.3	-38.5	-10.4
Merced	35.8	31.6	38.6	51.9	35.7	-31.1	-0.1
Modoc	65.4	46.6	50.0	66.7	59.6	-10.7	-8.9
Mono	31.5	50.9	62.6	62.8	26.8	-57.3	-14.8
Monterey	37.9	32.9	42.5	56.6	45.4	-19.8	19.7
Napa	26.0	39.8	56.5	64.2	48.1	-25.1	85.1
Nevada	32.6	52.3	72.6	77.6	56.7	-26.9	74.0
Orange	19.6	15.5	31.9	40.3	32.0	-20.6	63.2
Placer	25.2	25.3	51.3	50.4	41.3	-18.1	63.4
Plumas	48.6	64.8	72.4	74.9	65.4	-12.7	34.5
Riverside	21.3	18.8	28.4	27.9	27.2	-2.6	27.5
Sacramento	31.2	27.5	30.8	36.6	38.3	4.7	22.9
San Benito	39.4	29.2	38.4	59.7	55.9	-6.4	41.7
San Bernardino	18.9	12.2	24.5	35.8	32.9	-8.2	73.9
San Diego	19.0	21.7	28.5	31.3	28.2	-10.0	48.0
San Francisco	27.8	29.0	39.8	42.4	27.9	-34.2	0.3
San Joaquin	49.3	43.2	52.2	66.8	51.4	-23.1	4.1
San Luis Obispo	63.2	67.0	76.6	77.4	68.4	-11.6	8.2
San Mateo	28.7	30.3	44.7	53.7	39.3	-26.7	37.0
Santa Barbara	26.3	21.8	30.9	43.6	37.9	-13.1	44.1
Santa Clara	30.6	28.1	40.2	49.2	33.4	-32.1	9.1
Santa Cruz	23.4	18.1	28.2	46.1	29.8	-35.4	27.2
Shasta	29.7	31.5	45.3	62.7	51.0	-18.6	71.5
Sierra	25.0	54.8	72.5	92.6	44.4	-52.0	77.8
Siskiyou	41.0	36.9	56.5	63.1	44.3	-29.8	7.9
Solano	31.4	22.4	35.7	59.2	44.5	-24.8	41.8
Sonoma	31.7	28.5	47.3	63.1	45.2	-28.4	42.5
Stanislaus	28.4	23.2	31.3	46.1	49.6	7.5	74.6
Sutter	19.1	31.3	38.4	46.2	31.3	-32.4	63.3
Tehama	44.8	42.9	57.9	65.7	55.3	-15.8	23.4
Trinity	21.5	10.0	51.7	60.4	42.1	-30.3	96.2
Tulare	38.2	32.0	30.4	40.3	29.7	-26.3	-22.2
Tuolumne	45.7	39.3	55.8	67.7	44.9	-33.7	-1.7
Ventura	26.6	29.4	55.9	63.5	47.9	-24.6	80.3
Yolo	18.4	32.8	40.6	42.9	33.4	-22.1	81.9
Yuba	22.9	20.3	26.2	42.7	37.9	-11.1	65.5
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	47.9	46.3	62.6	67.8	51.2	-24.5	6.9
Inyo/Mono	48.4	47.6	61.9	70.9	35.7	-49.6	-26.3
Santa Cruz/San Benito	27.1	20.6	30.8	50.0	36.1	-27.7	33.4
Sierra/Nevada	32.2	52.4	72.6	78.0	56.2	-28.0	74.2
Siskiyou/Modoc	45.3	38.5	55.4	63.7	47.0	-26.2	3.7

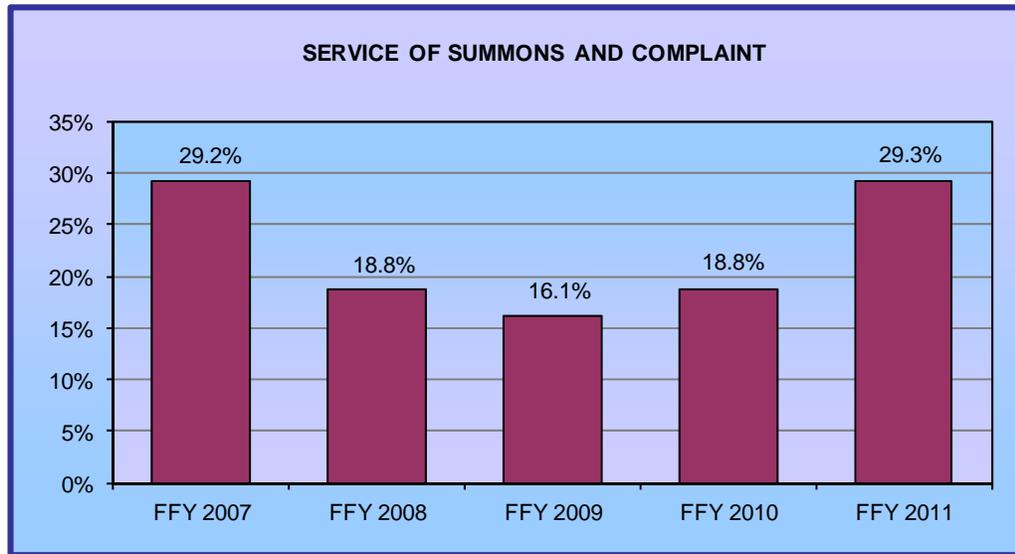
SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year)



SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged obligors served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2011, of the 344,657 cases requiring an order, 100,883 alleged obligors were served with a Summons and Complaint.



In FFY 2011, of the 344,657 cases requiring a support order, 100,883 alleged obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 29.3 percent of the cases requiring an order. Overall performance from FFY 2007 to FFY 2011 had a slight percentage change increase of 0.2 percent.

In FFY 2011, the large, medium, small and very small caseload groupings averaged above the statewide percent. The six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 27.1 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2011

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	344,657	100,883	29.3%
Alameda	6,314	1,397	22.1
Alpine	5	2	40.0
Amador	220	88	40.0
Butte	1,992	671	33.7
Calaveras	302	118	39.1
Colusa	191	37	19.4
Contra Costa	5,875	1,736	29.5
Del Norte	494	200	40.5
El Dorado	913	372	40.7
Fresno	12,061	4,592	38.1
Glenn	348	127	36.5
Humboldt	854	307	35.9
Imperial	2,997	1,051	35.1
Inyo	169	52	30.8
Kern	13,943	4,152	29.8
Kings	1,932	670	34.7
Lake	625	165	26.4
Lassen	335	128	38.2
Los Angeles	109,242	27,837	25.5
Madera	1,453	412	28.4
Marin	532	236	44.4
Mariposa	115	44	38.3
Mendocino	979	274	28.0
Merced	3,764	1,330	35.3
Modoc	89	40	44.9
Mono	41	12	29.3
Monterey	3,346	1,225	36.6
Napa	769	230	29.9
Nevada	420	171	40.7
Orange	16,279	4,290	26.4
Placer	1,774	550	31.0
Plumas	127	64	50.4
Riverside	28,154	6,486	23.0
Sacramento	20,740	6,633	32.0
San Benito	483	208	43.1
San Bernardino	35,947	12,090	33.6
San Diego	19,386	5,015	25.9
San Francisco	2,612	619	23.7
San Joaquin	6,979	2,949	42.3
San Luis Obispo	858	342	39.9
San Mateo	2,028	711	35.1
Santa Barbara	3,228	887	27.5
Santa Clara	8,038	2,560	31.8
Santa Cruz	1,508	323	21.4
Shasta	2,042	723	35.4
Sierra	18	6	33.3
Siskiyou	411	180	43.8
Solano	3,150	1,291	41.0
Sonoma	1,957	729	37.3
Stanislaus	5,765	2,518	43.7
Sutter	1,120	334	29.8
Tehama	819	349	42.6
Trinity	95	32	33.7
Tulare	5,011	1,203	24.0
Tuolumne	448	180	40.2
Ventura	2,918	1,134	38.9
Yolo	1,414	460	32.5
Yuba	1,028	341	33.2
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	527	208	39.5
Inyo/Mono	210	64	30.5
Santa Cruz/San Benito	1,991	531	26.7
Sierra/Nevada	438	177	40.4
Siskiyou/Modoc	500	220	44.0

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

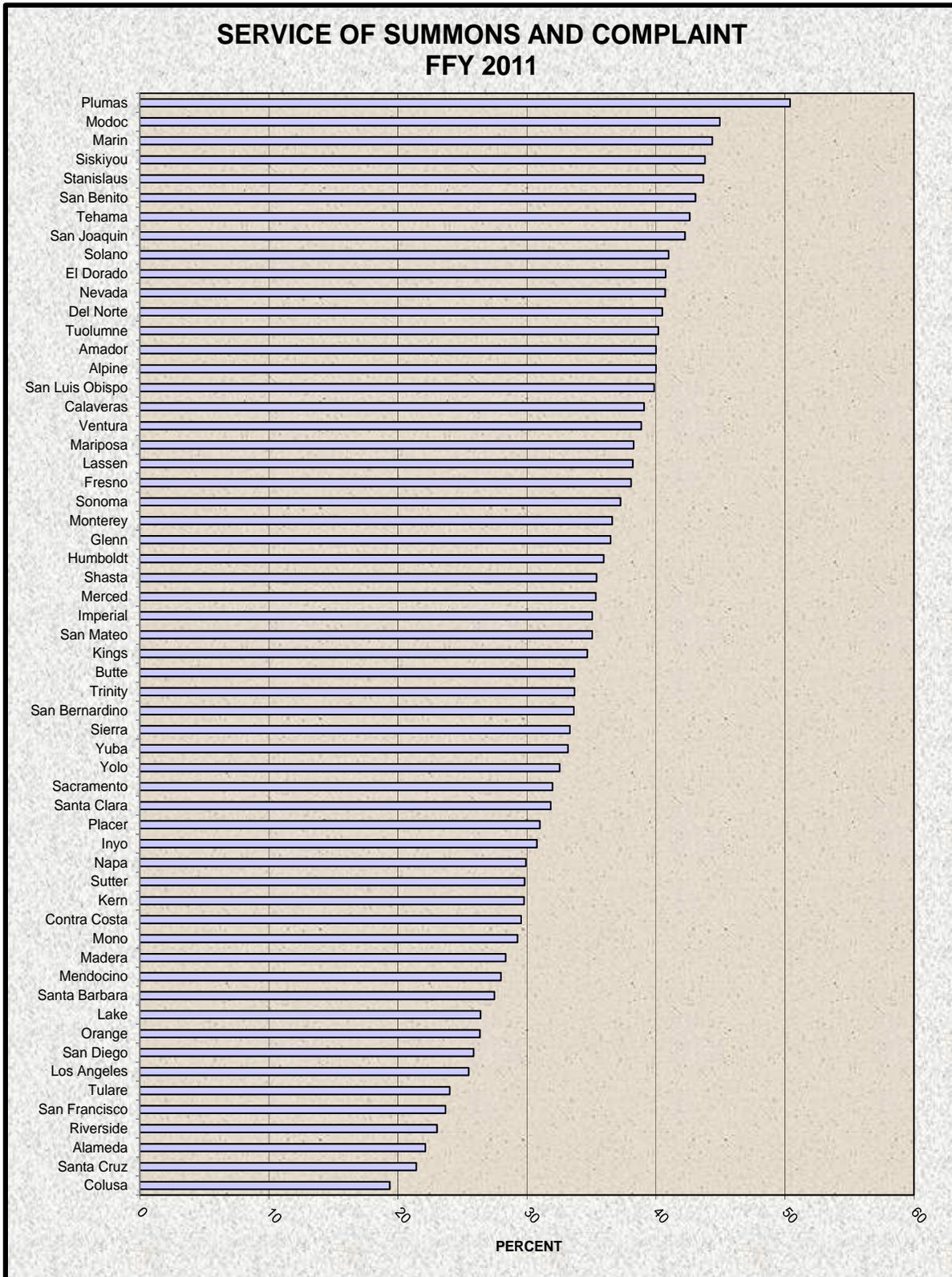
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2007 - 2011**

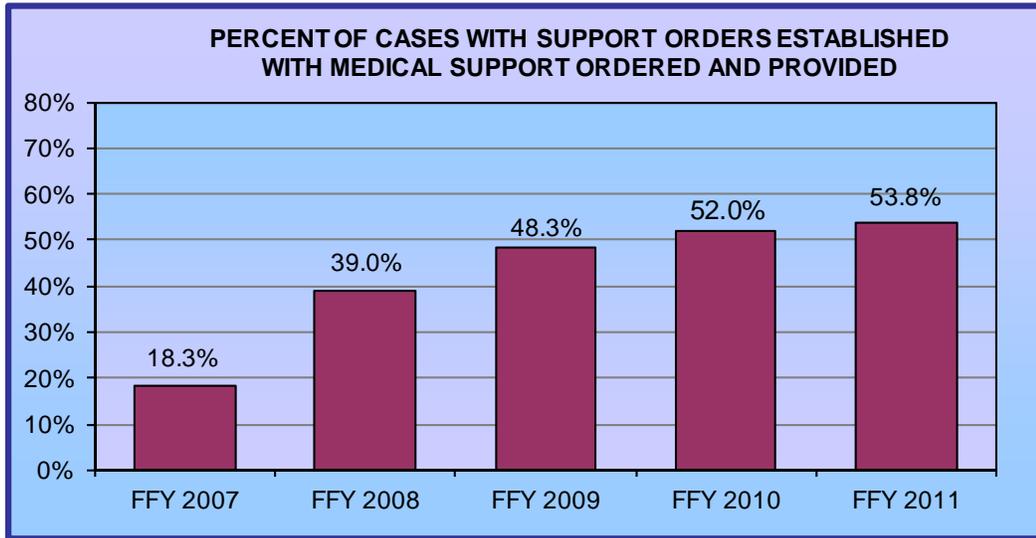
	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	29.2%	18.8%	16.1%	18.8%	29.3%	55.7%	0.2%
Alameda	40.5	41.8	14.7	18.1	22.1	22.3	-45.3
Alpine	54.5	38.5	8.3	0.0	40.0	*	-26.7
Amador	67.5	34.0	30.1	30.0	40.0	33.5	-40.8
Butte	24.2	12.4	18.5	20.6	33.7	63.5	39.2
Calaveras	54.6	27.1	28.2	25.5	39.1	53.0	-28.5
Colusa	31.4	27.6	14.8	10.2	19.4	89.9	-38.2
Contra Costa	32.8	25.6	19.9	20.4	29.5	44.5	-9.8
Del Norte	57.4	34.1	34.0	26.1	40.5	55.1	-29.4
El Dorado	32.9	25.2	25.7	21.0	40.7	93.7	23.9
Fresno	36.0	27.5	23.8	20.6	38.1	84.9	5.7
Glenn	22.7	17.2	23.6	19.8	36.5	84.4	61.1
Humboldt	55.4	23.8	21.4	17.0	35.9	111.8	-35.1
Imperial	35.3	28.9	19.8	27.7	35.1	26.6	-0.6
Inyo	51.9	23.4	28.8	25.2	30.8	22.2	-40.7
Kern	39.4	18.6	8.5	18.5	29.8	61.0	-24.4
Kings	48.1	16.1	20.9	23.3	34.7	48.8	-27.8
Lake	40.1	31.1	11.9	11.5	26.4	129.6	-34.1
Lassen	40.9	21.3	24.1	18.2	38.2	109.7	-6.6
Los Angeles	25.3	19.0	9.4	14.5	25.5	75.7	0.7
Madera	41.5	36.4	28.9	25.5	28.4	11.2	-31.7
Marin	45.4	45.4	17.1	20.5	44.4	116.7	-2.3
Mariposa	54.9	44.9	32.9	23.1	38.3	65.6	-30.3
Mendocino	39.9	31.0	23.1	24.7	28.0	13.3	-29.9
Merced	37.1	17.0	22.7	28.6	35.3	23.6	-4.8
Modoc	69.2	45.8	25.6	34.8	44.9	29.0	-35.1
Mono	38.4	27.7	23.4	14.0	29.3	109.8	-23.7
Monterey	38.9	19.5	22.1	28.0	36.6	30.6	-5.9
Napa	28.2	15.9	21.9	19.4	29.9	54.1	5.9
Nevada	32.7	13.3	19.3	17.2	40.7	136.9	24.5
Orange	25.0	8.0	20.0	18.2	26.4	44.6	5.3
Placer	27.0	16.5	24.5	20.8	31.0	49.3	15.0
Plumas	47.5	21.8	26.7	25.6	50.4	97.0	6.2
Riverside	23.4	12.1	16.9	14.1	23.0	63.4	-1.5
Sacramento	36.9	18.9	19.4	21.8	32.0	47.0	-13.4
San Benito	33.4	21.1	25.4	25.4	43.1	69.5	29.0
San Bernardino	22.7	12.9	18.7	24.0	33.6	40.1	48.4
San Diego	20.5	20.5	15.8	16.3	25.9	58.3	26.2
San Francisco	31.1	29.5	9.5	15.3	23.7	54.9	-23.8
San Joaquin	51.2	47.6	29.5	31.4	42.3	34.7	-17.5
San Luis Obispo	65.1	30.7	29.7	23.7	39.9	68.3	-38.8
San Mateo	32.9	16.6	21.4	21.1	35.1	66.5	6.6
Santa Barbara	23.3	13.7	18.6	17.9	27.5	53.5	18.1
Santa Clara	33.7	24.7	17.5	20.0	31.8	59.2	-5.4
Santa Cruz	21.7	10.4	14.3	19.8	21.4	8.4	-1.5
Shasta	31.3	25.1	18.0	21.5	35.4	64.8	13.0
Sierra	25.0	16.7	20.0	14.8	33.3	125.0	33.3
Siskiyou	52.2	27.8	27.0	21.5	43.8	103.6	-16.0
Solano	48.5	23.1	25.4	27.5	41.0	49.3	-15.5
Sonoma	44.3	12.2	17.6	16.0	37.3	132.4	-16.0
Stanislaus	28.2	23.8	15.9	22.0	43.7	98.3	54.8
Sutter	17.7	22.5	21.9	23.6	29.8	26.4	68.5
Tehama	44.4	20.2	26.0	20.8	42.6	104.8	-3.9
Trinity	20.0	9.0	25.8	16.7	33.7	102.1	68.4
Tulare	43.6	37.4	18.9	19.7	24.0	21.7	-44.9
Tuolumne	48.5	30.2	24.0	24.1	40.2	66.4	-17.1
Ventura	38.3	14.7	19.5	24.8	38.9	56.7	1.4
Yolo	18.3	20.1	23.7	21.5	32.5	51.4	77.6
Yuba	24.1	17.6	12.3	20.6	33.2	60.8	37.8
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	59.5	29.8	28.7	27.3	39.5	44.5	-33.6
Inyo/Mono	48.4	24.5	27.4	22.6	30.5	35.1	-37.1
Santa Cruz/San Benito	24.4	12.8	17.1	21.4	26.7	24.6	9.3
Sierra/Nevada	32.4	13.5	19.4	17.1	40.4	136.3	24.8
Siskiyou/Modoc	55.2	30.9	26.8	23.6	44.0	86.3	-20.3

SOURCE: OCSE 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and Line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)



PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

This State Performance Measure determines the percent of cases in the child support caseload for which medical support had been ordered and provided.¹¹



In FFY 2011, California had 946,332 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided total 509,493 or 53.8 percent of cases with support orders established with medical support ordered and provided. This represents an increase of 3.5 percent from FFY 2010.

Individual LCSAs' results range from 40.0 percent to 66.4 percent. The difference was similar in range compared to the prior FFY with the low of 39.5 percent and the high of 65.6 percent. See Tables L and L-1 on pages 49 and 50.

¹¹ This measure is calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY) from the OCSE 157. Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2011

	Cases with Support Orders Established (excluding Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	946,332	509,493	53.8%
Alameda	22,804	12,290	53.9
Alpine	45	18	40.0
Amador	1,090	656	60.2
Butte	7,800	4,710	60.4
Calaveras	1,357	867	63.9
Colusa	578	300	51.9
Contra Costa	21,568	12,577	58.3
Del Norte	2,016	1,252	62.1
El Dorado	4,529	2,500	55.2
Fresno	41,284	25,868	62.7
Glenn	1,391	731	52.6
Humboldt	5,066	3,085	60.9
Imperial	8,900	5,555	62.4
Inyo	930	460	49.5
Kern	35,680	19,030	53.3
Kings	7,224	4,785	66.2
Lake	1,681	989	58.8
Lassen	1,326	754	56.9
Los Angeles	216,906	97,306	44.9
Madera	5,269	3,057	58.0
Marin	2,278	1,218	53.5
Mariposa	583	364	62.4
Mendocino	3,751	2,184	58.2
Merced	13,515	8,441	62.5
Modoc	426	277	65.0
Mono	246	135	54.9
Monterey	12,697	7,711	60.7
Napa	2,850	1,855	65.1
Nevada	2,656	1,591	59.9
Orange	53,071	27,965	52.7
Placer	6,793	3,633	53.5
Plumas	770	455	59.1
Riverside	59,220	30,779	52.0
Sacramento	58,239	34,562	59.3
San Benito	1,756	946	53.9
San Bernardino	84,300	48,686	57.8
San Diego	55,371	24,024	43.4
San Francisco	9,376	5,379	57.4
San Joaquin	25,436	15,453	60.8
San Luis Obispo	3,967	2,636	66.4
San Mateo	8,248	4,735	57.4
Santa Barbara	10,455	5,720	54.7
Santa Clara	27,887	14,342	51.4
Santa Cruz	4,304	2,250	52.3
Shasta	8,947	5,157	57.6
Sierra	108	63	58.3
Siskiyou	2,222	1,339	60.3
Solano	12,997	8,356	64.3
Sonoma	8,931	5,260	58.9
Stanislaus	22,222	13,551	61.0
Sutter	3,516	1,995	56.7
Tehama	3,179	1,938	61.0
Trinity	473	276	58.4
Tulare	21,917	13,907	63.5
Tuolumne	2,130	1,311	61.5
Ventura	15,449	9,261	59.9
Yolo	5,460	3,112	57.0
Yuba	3,142	1,836	58.4
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,492	1,541	61.8
Inyo/Mono	1,176	595	50.6
Santa Cruz/San Benito	6,060	3,196	52.7
Sierra/Nevada	2,764	1,654	59.8
Siskiyou/Modoc	2,648	1,616	61.0

SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

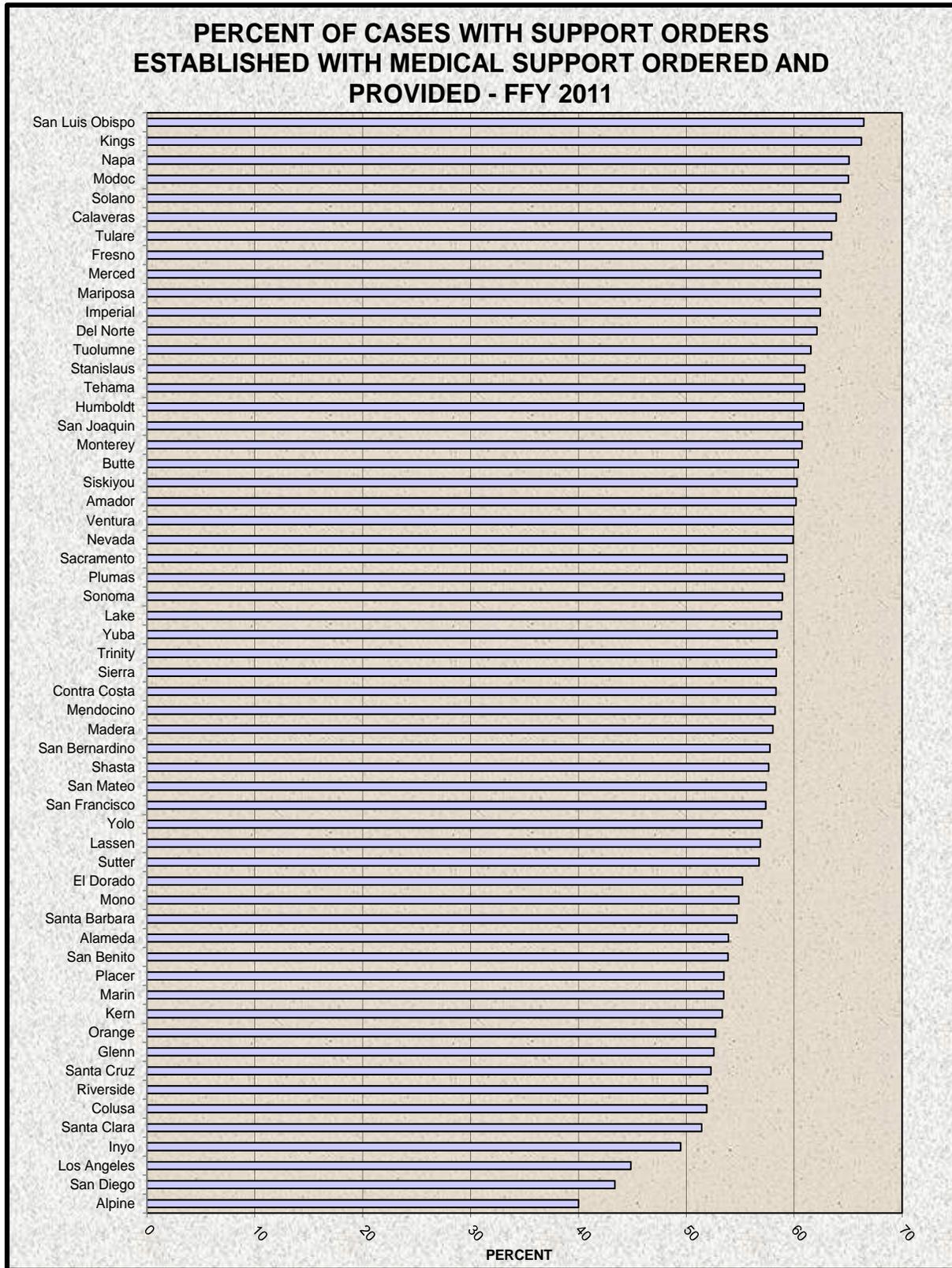
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	18.3%	39.0%	48.3%	52.0%	53.8%	3.5%	194.2%
Alameda	27.4	27.8	48.0	51.5	53.9	4.6	96.7
Alpine	20.5	41.0	45.2	39.5	40.0	1.3	95.1
Amador	20.2	57.8	56.3	58.4	60.2	3.1	197.9
Butte	13.4	45.5	51.7	58.4	60.4	3.4	350.6
Calaveras	23.5	61.3	61.5	61.1	63.9	4.6	171.9
Colusa	21.1	54.3	53.6	56.3	51.9	-7.8	146.0
Contra Costa	21.1	49.5	52.1	52.8	58.3	10.4	176.4
Del Norte	26.7	66.8	63.8	62.8	62.1	-1.1	132.6
El Dorado	22.0	51.6	54.4	53.8	55.2	2.6	150.9
Fresno	14.9	52.6	57.9	60.4	62.7	3.7	320.5
Glenn	8.5	45.0	51.9	52.8	52.6	-0.5	518.3
Humboldt	20.9	59.4	56.6	60.3	60.9	1.0	191.4
Imperial	20.5	57.2	58.1	59.4	62.4	5.1	204.5
Inyo	17.9	59.4	57.7	53.7	49.5	-7.9	176.3
Kern	15.2	50.5	50.6	52.5	53.3	1.6	250.9
Kings	23.4	62.3	64.7	65.6	66.2	1.0	183.1
Lake	17.4	17.9	47.8	56.0	58.8	5.1	238.1
Lassen	21.1	46.6	53.6	51.8	56.9	9.8	169.5
Los Angeles	11.2	13.7	38.7	43.5	44.9	3.1	300.5
Madera	20.0	54.1	53.9	57.9	58.0	0.2	190.1
Marin	23.5	25.7	48.7	52.2	53.5	2.4	127.5
Mariposa	28.9	61.8	64.2	61.2	62.4	2.0	116.0
Mendocino	11.9	57.6	58.4	59.1	58.2	-1.5	389.3
Merced	21.6	55.9	58.5	60.4	62.5	3.4	189.2
Modoc	17.6	56.4	56.9	61.7	65.0	5.4	269.5
Mono	24.3	56.6	48.4	53.3	54.9	3.0	125.8
Monterey	27.8	56.2	56.4	59.2	60.7	2.6	118.5
Napa	34.6	51.7	54.4	61.9	65.1	5.1	88.1
Nevada	24.9	49.9	56.3	59.9	59.9	0.0	140.6
Orange	23.3	45.6	48.0	50.7	52.7	3.9	126.2
Placer	23.2	49.5	48.9	50.0	53.5	7.0	130.5
Plumas	22.5	55.2	57.8	57.7	59.1	2.4	162.6
Riverside	22.0	50.0	49.6	53.4	52.0	-2.7	136.2
Sacramento	26.4	58.1	55.7	57.1	59.3	3.9	124.8
San Benito	21.3	45.4	50.7	53.6	53.9	0.5	152.9
San Bernardino	16.5	45.4	47.6	54.6	57.8	5.8	250.0
San Diego	14.6	33.1	33.4	40.6	43.4	6.9	197.2
San Francisco	27.8	31.6	54.1	53.8	57.4	6.6	106.4
San Joaquin	17.3	18.8	57.4	58.0	60.8	4.7	251.2
San Luis Obispo	28.3	62.9	62.4	65.1	66.4	2.1	134.8
San Mateo	43.8	64.7	50.9	55.3	57.4	3.8	31.1
Santa Barbara	14.5	43.1	47.4	49.8	54.7	9.9	277.3
Santa Clara	22.5	53.3	53.3	51.3	51.4	0.3	128.6
Santa Cruz	26.9	44.8	46.4	51.3	52.3	1.9	94.3
Shasta	17.6	51.3	52.6	55.0	57.6	4.8	227.5
Sierra	20.3	52.1	45.8	47.7	58.3	22.3	187.4
Siskiyou	22.6	56.2	58.5	57.0	60.3	5.7	166.6
Solano	27.9	59.2	57.8	60.7	64.3	5.9	130.4
Sonoma	32.5	52.0	54.9	57.8	58.9	1.9	81.2
Stanislaus	16.9	51.8	55.0	58.5	61.0	4.2	260.8
Sutter	22.5	48.0	54.3	55.7	56.7	1.9	152.2
Tehama	11.7	48.7	55.3	58.1	61.0	4.9	421.0
Trinity	11.7	53.0	55.1	54.5	58.4	7.1	398.7
Tulare	19.5	58.2	59.7	62.1	63.5	2.2	225.4
Tuolumne	28.5	62.8	55.7	60.1	61.5	2.4	116.0
Ventura	25.7	51.8	52.8	57.5	59.9	4.3	133.3
Yolo	20.4	48.8	56.3	55.2	57.0	3.3	179.4
Yuba	14.1	51.7	52.6	56.7	58.4	3.1	314.4
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	22.0	59.3	58.9	59.6	61.8	3.8	181.1
Inyo/Mono	19.4	58.8	55.6	53.6	50.6	-5.7	160.7
Santa Cruz/San Benito	25.4	45.0	47.6	52.0	52.7	1.5	107.5
Sierra/Nevada	24.6	50.0	55.8	59.4	59.8	0.7	142.9
Siskiyou/Modoc	21.8	56.2	58.3	57.7	61.0	5.7	179.9

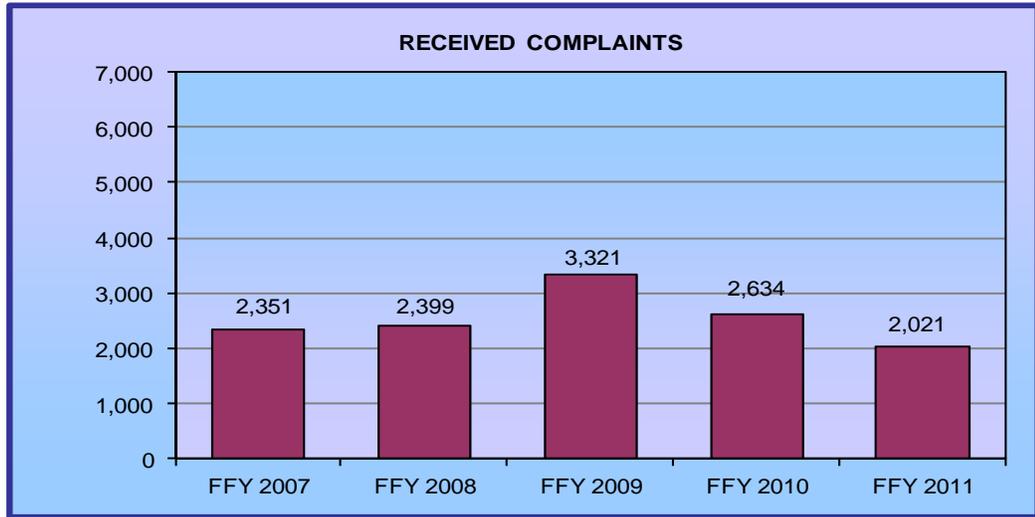
SOURCE: OCSE 157, Line 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)



COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below reflects only total statewide complaints by FFY.

In FFY 2011 a total of 2,021 complaints were filed for approximately 1.4 million open child support cases.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2011, a total of 2,021 complaints were filed and recorded in the DCSS CRTS for approximately 1.4 million open child support cases. Complaints statewide decreased by 613 complaints from FFY 2010 to FFY 2011, and decreased by 14.0 percent from FFY 2007 to FFY 2011. The thirteen LCSAs with the medium caseloads (consisting of 14 counties), as a group, received 9.4 complaints per 10,000 cases in FFY 2011. The six LCSAs with the largest caseloads, as a group, received 16.6 complaints per 10,000 cases. Compared to the prior FFY, the same six LCSAs had 20.2 complaints per 10,000 cases, a decrease of 17.8 percent. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 53 and 54.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS FEDERAL FISCAL YEAR 2011

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2011

	Cases	Number of Open Complaints Received	Complaints per Ten Thousand Cases
STATEWIDE	1,403,821	2,021	
Alameda	35,677	55	15.416
Alpine	63	0	0.000
Amador	1,476	0	0.000
Butte	12,260	9	7.341
Calaveras	1,929	1	5.184
Colusa	814	3	36.855
Contra Costa	30,934	41	13.254
Del Norte	2,874	3	10.438
El Dorado	6,637	11	16.574
Fresno	61,164	65	10.627
Glenn	1,875	2	10.667
Humboldt	6,985	2	2.863
Imperial	12,640	29	22.943
Inyo	1,304	2	15.337
Kern	52,130	22	4.220
Kings	10,284	6	5.834
Lake	2,910	4	13.746
Lassen	1,887	3	15.898
Los Angeles	331,872	766	23.081
Madera	6,582	3	4.558
Marin	3,064	1	3.264
Mariposa	778	0	0.000
Mendocino	5,324	3	5.635
Merced	18,550	14	7.547
Modoc	472	0	0.000
Mono	313	0	0.000
Monterey	18,184	14	7.699
Napa	4,270	7	16.393
Nevada	4,021	9	22.382
Orange	79,487	47	5.913
Placer	9,456	10	10.575
Plumas	1,066	2	18.762
Riverside	91,141	89	9.765
Sacramento	83,510	113	13.531
San Benito	2,526	2	7.918
San Bernardino	120,565	181	15.013
San Diego	86,625	118	13.622
San Francisco	15,352	14	9.119
San Joaquin	34,286	64	18.667
San Luis Obispo	4,880	3	6.148
San Mateo	12,118	2	1.650
Santa Barbara	14,672	12	8.179
Santa Clara	43,432	1	0.230
Santa Cruz	6,846	13	18.989
Shasta	13,076	15	11.471
Sierra	157	0	0.000
Siskiyou	3,478	7	20.127
Solano	19,136	17	8.884
Sonoma	13,708	13	9.484
Stanislaus	31,581	173	54.780
Sutter	5,299	6	11.323
Tehama	4,489	3	6.683
Trinity	815	2	24.540
Tulare	30,602	24	7.843
Tuolumne	3,117	1	3.208
Ventura	21,695	6	2.766
Yolo	8,644	5	5.784
Yuba	4,789	3	6.264
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	3,468	1	2.884
Inyo/Mono	1,617	2	12.369
Santa Cruz/San Benito	9,372	15	16.005
Sierra/Nevada	4,178	9	21.541
Siskiyou/Modoc	3,950	7	17.722

SOURCE: OCSE 157, Line 1 (Cases Open at the End of the Federal Fiscal Year) and the Complaint Resolution Tracking System (CRTS) Complaint Activity Report for FFY 2011 (as of 10/05/2011)

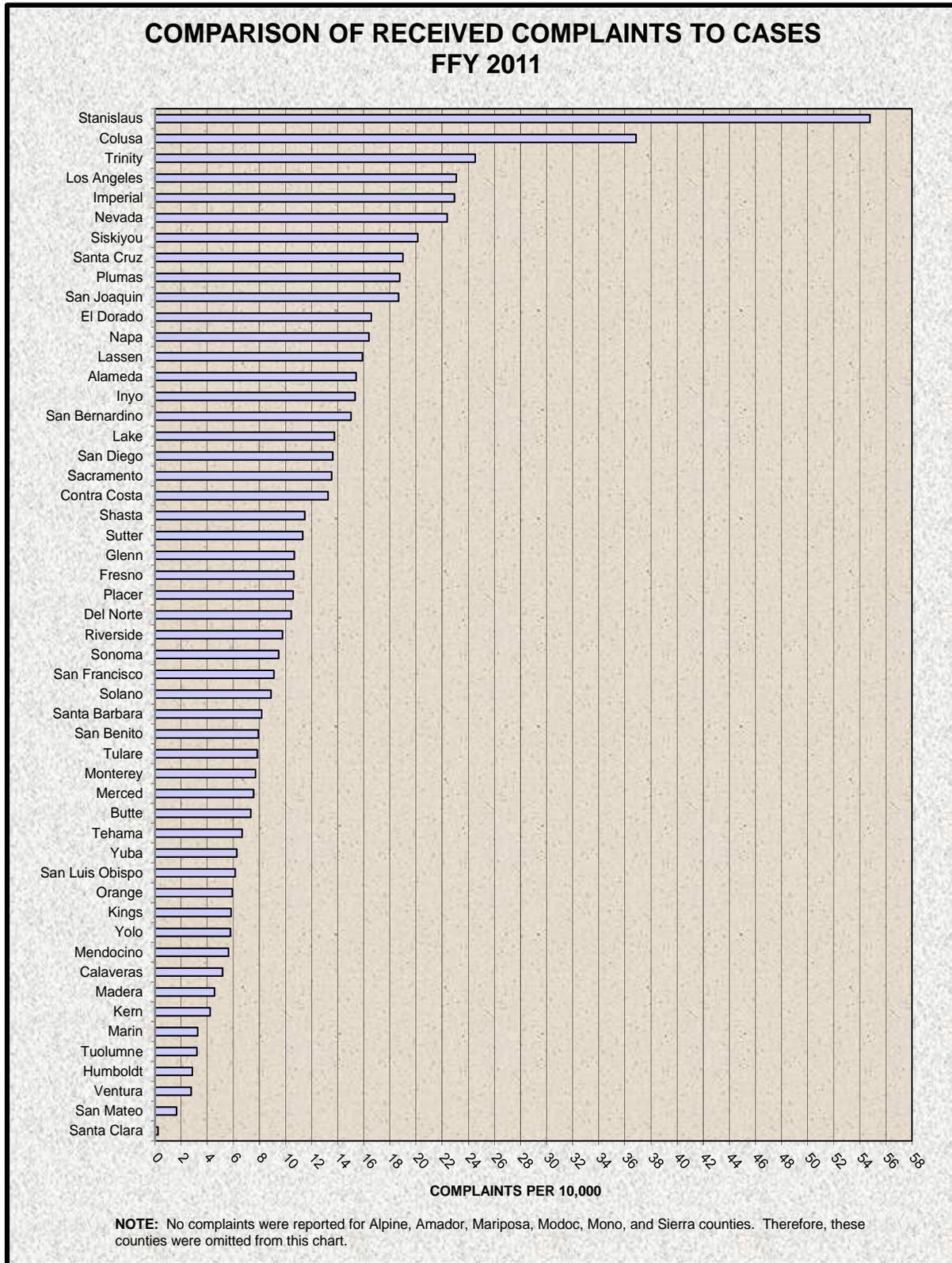
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2011

**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2007 - 2011**

	FFY 2007	FFY 2008	FFY 2009	FFY 2010	FFY 2011	2010-2011 % Change	2007-2011 % Change
STATEWIDE	2,351	2,399	3,321	2,634	2,021	-23.3%	-14.0%
Alameda	31	16	63	53	55	3.8	77.4
Alpine	0	0	0	0	0	0.0	0.0
Amador	2	0	0	3	0	0.0	-100.0
Butte	10	24	9	15	9	-40.0	-10.0
Calaveras	0	4	0	5	1	-80.0	0.0
Colusa	0	3	6	0	3	0.0	0.0
Contra Costa	17	10	56	31	41	32.3	141.2
Del Norte	2	11	7	3	3	0.0	50.0
El Dorado	15	20	14	13	11	-15.4	-26.7
Fresno	81	104	72	78	65	-16.7	-19.8
Glenn	0	2	1	0	2	0.0	0.0
Humboldt	2	3	3	4	2	-50.0	0.0
Imperial	19	18	44	33	29	-12.1	52.6
Inyo	1	2	2	4	2	-50.0	100.0
Kern	28	24	32	38	22	-42.1	-21.4
Kings	3	5	1	3	6	100.0	100.0
Lake	2	6	4	5	4	-20.0	100.0
Lassen	4	5	1	3	3	0.0	-25.0
Los Angeles	1,318	1,107	1,540	1,013	766	-24.4	-41.9
Madera	0	2	3	5	3	-40.0	0.0
Marin	2	0	0	1	1	0.0	-50.0
Mariposa	0	0	0	0	0	0.0	0.0
Mendocino	0	1	0	0	3	0.0	0.0
Merced	18	32	30	41	14	-65.9	-22.2
Modoc	2	2	2	0	0	0.0	-100.0
Mono	0	0	2	0	0	0.0	0.0
Monterey	11	20	15	21	14	-33.3	27.3
Napa	2	4	1	5	7	40.0	250.0
Nevada	2	11	12	17	9	-47.1	350.0
Orange	52	71	42	54	47	-13.0	-9.6
Placer	7	0	27	18	10	-44.4	42.9
Plumas	1	4	1	1	2	100.0	100.0
Riverside	80	67	110	121	89	-26.4	11.3
Sacramento	79	124	138	109	113	3.7	43.0
San Benito	1	2	0	3	2	-33.3	100.0
San Bernardino	134	142	252	223	181	-18.8	35.1
San Diego	127	174	281	218	118	-45.9	-7.1
San Francisco	12	7	19	25	14	-44.0	16.7
San Joaquin	64	52	127	75	64	-14.7	0.0
San Luis Obispo	2	1	7	9	3	-66.7	50.0
San Mateo	9	12	16	8	2	-75.0	-77.8
Santa Barbara	11	16	20	27	12	-55.6	9.1
Santa Clara	26	12	8	3	1	-66.7	-96.2
Santa Cruz	17	44	28	27	13	-51.9	-23.5
Shasta	11	16	22	23	15	-34.8	36.4
Sierra	0	0	0	0	0	0.0	0.0
Siskiyou	5	8	11	8	7	-12.5	40.0
Solano	19	17	38	39	17	-56.4	-10.5
Sonoma	5	13	5	5	13	160.0	160.0
Stanislaus	50	71	131	154	173	12.3	246.0
Sutter	9	10	12	9	6	-33.3	-33.3
Tehama	2	8	2	1	3	200.0	50.0
Trinity	0	0	4	3	2	-33.3	0.0
Tulare	12	18	40	47	24	-48.9	100.0
Tuolumne	1	1	7	2	1	-50.0	0.0
Ventura	13	55	37	7	6	-14.3	-53.8
Yolo	20	14	6	11	5	-54.5	-75.0
Yuba	10	4	10	10	3	-70.0	-70.0
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2	4	0	8	1	-87.5	-50.0
Inyo/Mono	1	2	4	4	2	-50.0	100.0
Santa Cruz/San Benito	18	46	28	30	15	-50.0	-16.7
Sierra/Nevada	2	11	12	17	9	-47.1	350.0
Siskiyou/Modoc	7	10	13	8	7	-12.5	0.0

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report



II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2005-06, 2006-07, 2007-08, 2008-09, 2009-10, and 2010-11. These costs are displayed on the Program Administration Tables (see pages 60, 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2005-06	\$770.9 million
2006-07	\$782.9 million
2007-08	\$779.1 million
2008-09	\$766.0 million
2009-10	\$758.8 million
2010-11	\$746.4 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2005-06	\$41,743,556	\$220,351,797	\$508.8 million
2006-07	\$39,823,017	\$226,346,120	\$516.7 million
2007-08	\$39,083,934	\$225,816,066	\$514.2 million
2008-09	\$34,990,797	\$225,452,552	\$505.6 million
2009-10	\$37,681,286	\$220,295,559	\$500.8 million
2010-11	\$37,940,293	\$215,848,065	\$492.6 million

Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2005-06, 2006-07, 2007-08, 2008-09, 2009-10, and 2010-11. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 59, 61, 63, 65, 67, and 69, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2005-06, 2006-07, 2007-08, 2008-09, 2009-10, and 2010-11 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2005-06, 2006-07, 2007-08, 2008-09, 2009-10, and 2010-11, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other

staff, and displayed in tables (see pages 60, 62, 64, 66, 68, and 70). Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2005-06, 2006-07, 2007-08, 2008-09, 2009-10, and 2010-11. Indirect Cost Tables (see pages 59, 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets, for the LCSAs, broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

¹³ Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2005-06**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$766,247,108	\$562,807,134	\$14,148,316	\$41,779,025	\$10,522,319	\$136,990,314	\$22,419,297
Alameda	27,258,915	22,520,672	210,993	0	824,281	3,702,969	1,581,182
Amador/Alpine/Calaveras	2,826,442	2,335,097	52,460	112,965	21,568	304,352	0
Butte	8,193,362	6,922,880	175,343	182,809	0	912,330	143,639
Colusa	310,749	176,917	20,911	39,151	0	73,770	93,776
Contra Costa	18,392,110	14,643,823	698,466	291,741	133,153	2,624,927	67,183
Del Norte	2,056,631	1,588,737	135,995	82,884	0	249,015	66,636
El Dorado	4,386,977	3,428,835	44,744	119,317	0	794,081	346,407
Fresno	23,050,037	17,644,701	842,023	111,739	56,103	4,395,471	179,517
Glenn	737,272	547,351	12,265	0	0	177,656	70,531
Humboldt	4,827,610	3,836,811	38,490	352,117	57,065	543,127	67,183
Imperial	3,711,671	2,501,198	61,127	297,066	0	852,280	291,841
Inyo/Mono	1,123,621	879,375	30,618	82,407	0	131,221	145,759
Kern	22,090,360	14,926,328	72,405	1,990,683	17,250	5,083,694	584,929
Kings	3,976,793	3,066,426	51,092	230,717	4,539	624,019	115,101
Lake	2,485,649	2,090,963	14,495	86,204	76,542	217,445	52,816
Lassen	995,633	719,921	31,808	118,800	0	125,104	37,128
Los Angeles	178,230,813	111,215,866	1,692,959	9,620,915	5,615,055	50,086,018	2,512,820
Madera	2,923,930	2,367,844	121,433	82,128	0	352,525	233,689
Marin	3,964,613	3,290,228	20,452	338,904	0	315,029	279,850
Mariposa	639,522	503,175	6,350	32,758	0	97,239	12,563
Mendocino	2,455,331	1,994,228	36,054	0	0	425,049	421,353
Merced	8,784,657	6,957,990	169,356	543,450	0	1,113,861	302,536
Monterey	10,575,087	8,441,256	352,524	474,135	0	1,307,172	773,510
Napa	3,688,116	3,048,045	115,812	125,740	0	398,519	366,089
Orange	54,552,080	40,523,708	1,390,194	2,475,186	248,856	9,914,136	3,228,560
Placer	5,391,798	4,099,371	39,173	297,785	115,632	839,837	742,698
Plumas	820,727	744,870	10,757	0	64	65,036	23,693
Riverside	39,782,203	25,553,449	1,999,620	3,749,808	176,148	8,303,178	280,389
Sacramento	32,321,593	25,027,808	941,606	2,191,208	616,153	3,544,818	394,533
San Bernardino	37,722,550	29,219,440	812,883	2,792,914	381,315	4,515,998	781,810
San Diego	52,468,944	43,234,129	973,240	1,834,065	289,911	6,137,599	1,907,735
San Francisco	14,334,627	9,875,157	120,880	597,811	68,750	3,672,029	0
San Joaquin	14,966,530	12,013,463	276,523	440,020	0	2,236,524	611,104
San Luis Obispo	4,343,348	2,922,607	54,215	250,411	411,116	704,999	478,434
San Mateo	11,063,991	8,797,713	165,449	882,853	0	1,217,976	451,560
Santa Barbara	9,076,910	6,949,577	43,097	557,995	0	1,526,241	177,276
Santa Clara	36,735,053	27,205,959	613,418	5,301,559	229,459	3,384,658	531,969
Santa Cruz/San Benito	7,436,279	6,345,283	121,601	417,571	124,321	427,503	777,027
Shasta	7,555,453	5,748,789	49,450	726,693	80,707	949,814	551,939
Sierra/Nevada	3,642,786	2,800,469	21,160	260,913	0	560,244	147,228
Siskiyou/Modoc	3,413,890	2,693,187	28,787	225,760	6,404	459,752	98,648
Solano	11,763,481	9,334,250	183,093	604,781	35,118	1,606,239	297,719
Sonoma	14,289,868	11,956,478	127,143	772,580	0	1,433,667	589,077
Stanislaus	15,885,677	12,236,099	129,485	460,635	262,753	2,796,705	238,919
Sutter	2,714,830	2,143,290	41,864	92,736	0	436,940	300,208
Tehama	1,761,788	1,477,218	36,016	101,339	0	147,215	18,072
Trinity	222,310	168,880	6,888	14,966	0	31,576	66,947
Tulare	15,330,756	11,008,561	699,847	691,915	127,085	2,803,348	240,217
Tuolumne	1,931,167	1,495,585	15,767	92,555	59,497	267,763	123,783
Ventura	19,460,900	16,373,162	61,137	56,851	344,007	2,625,743	136,759
Yolo	5,862,864	4,430,327	131,823	367,576	139,262	793,876	158,361
Yuba	3,708,804	2,779,638	45,025	203,909	205	680,027	318,594

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2005-06**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$770,868,684	\$508,773,331	\$262,095,353	8,798.2	445.0	140.2	4,564.3	48.7	1,301.3	2,298.7
Alameda	28,192,699	18,607,181	9,585,518	257.0	13.5	2.5	161.5	0.0	26.0	53.5
Amador/Alpine/Calaveras	2,809,684	1,854,391	955,293	53.2	1.0	2.0	19.0	0.2	7.5	23.5
Butte	8,327,114	5,495,895	2,831,219	127.0	4.0	4.0	72.0	2.0	11.0	34.0
Colusa	643,553	424,745	218,808	8.0	0.5	1.5	3.0	0.5	0.0	2.5
Contra Costa	18,448,889	12,176,267	6,272,622	166.0	9.0	6.0	124.0	0.0	5.0	22.0
Del Norte	2,099,542	1,385,698	713,844	41.0	1.0	2.0	28.0	1.0	1.0	8.0
El Dorado	4,645,178	3,065,817	1,579,361	55.8	3.0	2.5	34.0	2.0	10.0	4.3
Fresno	23,011,536	15,187,614	7,823,922	292.4	12.0	4.5	159.0	0.0	54.5	62.4
Glenn	723,608	477,581	246,027	13.0	0.3	0.8	5.0	0.0	3.0	3.9
Humboldt	4,869,059	3,213,579	1,655,480	74.5	4.0	3.0	40.0	0.0	15.0	12.5
Imperial	3,483,250	2,298,945	1,184,305	43.5	3.0	2.0	22.0	0.0	14.0	2.5
Inyo/Mono	1,255,375	828,548	426,828	13.0	1.0	1.0	8.5	0.0	0.0	2.5
Kern	22,506,300	14,854,158	7,652,142	243.0	9.5	2.0	153.0	5.0	14.0	59.5
Kings	4,078,054	2,691,516	1,386,538	59.0	4.0	1.5	27.5	1.0	8.0	17.0
Lake	2,530,314	1,670,007	860,307	43.0	2.0	1.7	25.8	1.0	4.0	8.5
Lassen	1,032,761	681,622	351,139	14.0	1.0	1.0	5.6	0.0	1.0	5.4
Los Angeles	178,968,208	118,119,017	60,849,191	1,875.0	110.0	8.0	905.0	0.0	303.0	549.0
Madera	3,089,826	2,039,285	1,050,541	53.5	3.0	2.0	28.0	0.0	14.0	6.5
Marin	3,897,184	2,572,141	1,325,043	41.4	4.0	2.0	20.0	0.0	8.0	7.4
Mariposa	653,474	431,293	222,181	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,868,542	1,893,238	975,304	32.0	2.0	1.0	21.0	0.0	3.0	5.0
Merced	9,044,354	5,969,274	3,075,080	106.0	5.0	7.5	54.0	1.0	11.0	27.5
Monterey	11,265,177	7,435,017	3,830,160	138.6	6.0	2.0	68.0	4.5	14.3	43.8
Napa	4,108,500	2,711,610	1,396,890	39.0	2.0	1.0	20.5	0.0	10.0	5.5
Orange	56,473,183	37,272,301	19,200,882	687.5	37.0	6.5	328.5	8.0	125.0	182.5
Placer	5,716,229	3,772,711	1,943,518	59.5	7.0	1.0	30.0	0.0	9.0	12.5
Plumas	835,318	551,310	284,008	14.0	1.0	1.0	5.0	0.0	3.0	4.0
Riverside	37,916,420	25,024,837	12,891,583	421.0	21.0	7.0	195.0	3.0	104.0	91.0
Sacramento	31,141,145	20,553,156	10,587,989	437.0	16.0	4.0	216.5	3.0	70.5	127.0
San Bernardino	37,958,782	25,052,796	12,905,986	528.0	14.0	2.0	297.5	0.0	73.0	141.5
San Diego	48,374,390	31,927,097	16,447,293	538.0	34.0	6.0	241.0	0.0	91.0	166.0
San Francisco	14,113,711	9,315,049	4,798,662	116.4	6.0	2.0	91.0	0.4	3.0	14.0
San Joaquin	15,278,287	10,083,669	5,194,618	190.0	6.0	3.0	105.0	0.0	17.0	59.0
San Luis Obispo	4,810,990	3,175,253	1,635,737	46.5	0.0	3.0	24.0	0.0	1.0	18.5
San Mateo	11,446,218	7,554,504	3,891,714	97.0	5.0	2.0	68.0	0.0	12.0	10.0
Santa Barbara	9,170,302	6,052,399	3,117,903	104.0	5.2	4.9	50.2	4.0	19.0	20.7
Santa Clara	36,974,100	24,402,906	12,571,194	328.0	14.0	3.0	198.0	6.0	22.0	85.0
Santa Cruz/San Benito	8,124,172	5,361,954	2,762,218	83.0	5.0	4.0	48.5	1.0	10.5	14.0
Shasta	7,783,308	5,136,983	2,646,325	115.0	3.0	2.0	72.0	0.0	2.0	36.0
Sierra/Nevada	3,763,099	2,483,645	1,279,454	45.0	2.5	1.0	18.5	0.0	12.0	11.0
Siskiyou/Modoc	3,517,832	2,321,769	1,196,063	51.0	2.0	3.0	29.0	0.0	6.0	11.0
Solano	11,613,127	7,664,664	3,948,463	126.0	8.0	2.0	74.0	0.0	16.0	26.0
Sonoma	14,893,877	9,829,959	5,063,918	144.8	9.0	2.0	54.3	0.0	26.0	53.5
Stanislaus	16,088,706	10,618,546	5,470,160	196.5	16.0	3.7	71.9	0.0	33.5	71.4
Sutter	3,012,325	1,988,135	1,024,191	36.0	3.0	1.0	16.0	0.0	6.0	10.0
Tehama	1,762,412	1,163,192	599,220	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	638,199	421,211	216,988	8.0	1.0	1.0	3.0	0.0	0.0	3.0
Tulare	15,497,801	10,228,549	5,269,252	218.1	9.5	3.5	127.5	3.1	30.0	44.5
Tuolumne	2,032,032	1,341,141	690,891	26.0	1.6	0.6	17.0	0.0	4.0	2.8
Ventura	19,490,348	12,863,630	6,626,718	220.0	9.9	4.0	109.5	0.0	18.0	78.6
Yolo	5,935,466	3,917,408	2,018,058	78.0	3.0	2.0	28.0	2.0	23.5	19.5
Yuba	3,954,724	2,610,118	1,344,606	57.0	2.5	1.5	25.0	0.0	16.0	12.0

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2006-07**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$767,558,925	\$574,795,895	\$14,645,865	\$40,863,819	\$9,839,948	\$127,413,398	\$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	99,729	0	439,759	298,385
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2006-07**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$782,850,402	\$516,681,265	\$266,169,137	8,700.1	427.8	137.3	4,475.2	50.0	1,296.6	2,313.2
Alameda	26,181,410	17,279,731	8,901,679	237.0	14.0	2.0	152.5	0.0	21.0	47.5
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	55.3	1.1	1.0	21.0	0.2	7.5	24.5
Butte	7,352,914	4,852,923	2,499,991	102.0	3.0	4.0	49.0	0.0	16.0	30.0
Colusa	609,330	402,158	207,172	6.5	0.5	1.4	3.0	0.0	0.0	1.6
Contra Costa	18,274,811	12,061,375	6,213,436	166.0	8.0	3.0	117.3	0.0	0.0	37.7
Del Norte	2,193,719	1,447,855	745,864	34.6	0.5	2.0	17.0	0.1	7.0	8.0
El Dorado	4,573,383	3,018,433	1,554,950	58.0	3.0	3.5	35.0	2.0	10.0	4.5
Fresno	22,246,777	14,682,873	7,563,904	295.0	12.0	4.0	162.0	0.0	60.2	56.8
Glenn	729,205	481,275	247,930	8.1	0.3	0.7	3.0	0.0	2.0	2.1
Humboldt	4,717,971	3,113,861	1,604,110	64.0	4.0	3.0	33.0	0.0	14.0	10.0
Imperial	3,654,088	2,411,698	1,242,390	46.5	3.0	2.0	22.0	0.0	17.0	2.5
Inyo/Mono	1,259,435	831,227	428,208	11.2	1.0	1.0	5.7	0.0	0.0	3.5
Kern	22,825,572	15,064,878	7,760,694	277.8	8.8	2.0	167.5	7.0	13.0	79.5
Kings	4,183,568	2,761,155	1,422,413	55.5	4.0	1.5	25.5	1.0	8.0	15.5
Lake	2,582,937	1,704,738	878,199	38.5	1.4	1.5	22.7	1.0	4.0	7.9
Lassen	1,058,607	698,681	359,926	13.0	1.0	1.0	5.0	0.0	1.0	5.0
Los Angeles	178,348,297	117,709,876	60,638,421	2,033.0	110.0	10.0	977.0	0.0	294.0	642.0
Madera	3,095,383	2,042,953	1,052,430	48.5	3.0	2.0	29.0	0.0	10.0	4.5
Marin	4,200,613	2,772,405	1,428,208	35.9	4.0	2.0	15.5	0.0	7.0	7.4
Mariposa	701,018	462,672	238,346	8.5	0.5	1.0	3.0	0.0	2.5	1.5
Mendocino	2,919,096	1,926,603	992,493	33.0	2.0	1.0	22.5	0.0	5.0	2.5
Merced	8,829,999	5,827,799	3,002,200	101.0	4.0	6.5	54.0	1.0	11.0	24.5
Monterey	11,201,716	7,393,133	3,808,583	125.0	5.0	2.0	69.0	4.5	12.5	32.0
Napa	4,172,393	2,753,779	1,418,614	38.0	2.0	1.0	18.6	0.0	9.0	7.4
Orange	58,394,462	38,540,345	19,854,117	703.0	32.5	6.5	298.0	8.0	135.0	223.0
Placer	6,175,388	4,075,756	2,099,632	62.2	5.9	0.8	29.0	0.0	9.6	16.9
Plumas	852,236	562,476	289,760	13.0	1.0	1.0	5.0	0.0	3.0	3.0
Riverside	38,480,961	25,397,434	13,083,527	399.0	21.0	6.0	185.0	3.0	93.0	91.0
Sacramento	32,092,826	21,181,265	10,911,561	411.5	15.0	5.0	208.0	2.5	69.0	112.0
San Bernardino	39,493,931	26,065,994	13,427,937	453.0	14.0	3.0	273.0	0.0	69.0	94.0
San Diego	55,263,867	36,474,152	18,789,715	521.0	32.0	4.0	215.0	0.0	94.0	176.0
San Francisco	14,968,405	9,879,147	5,089,258	117.4	7.0	2.0	74.0	0.4	16.0	18.0
San Joaquin	15,242,324	10,059,934	5,182,390	186.0	6.0	4.0	112.0	0.0	18.0	46.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	49.0	1.0	3.0	25.0	2.0	1.5	16.5
San Mateo	11,549,546	7,622,700	3,926,846	90.0	4.0	1.0	66.0	0.0	10.0	9.0
Santa Barbara	9,578,610	6,321,883	3,256,727	109.3	4.0	5.9	54.8	5.2	19.0	20.4
Santa Clara	38,075,870	25,130,074	12,945,796	341.0	14.0	3.0	206.0	5.0	27.0	86.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	79.3	4.0	1.9	47.7	2.0	11.5	12.2
Shasta	8,173,697	5,394,640	2,779,057	107.0	3.0	2.0	72.0	0.0	2.0	28.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	38.2	2.0	1.0	16.0	0.0	11.0	8.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	45.0	1.0	2.0	29.0	0.0	6.0	7.0
Solano	12,155,349	8,022,530	4,132,819	124.0	8.0	2.0	69.0	0.0	21.0	24.0
Sonoma	14,743,070	9,730,426	5,012,644	134.3	8.0	2.0	53.0	0.0	24.0	47.3
Stanislaus	16,669,211	11,001,679	5,667,532	197.6	16.0	6.7	77.9	0.0	35.5	61.5
Sutter	2,905,512	1,917,638	987,874	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,763,240	1,163,738	599,502	27.0	1.0	1.0	12.0	0.0	7.0	6.0
Trinity	658,664	434,718	223,946	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,075,659	9,949,935	5,125,724	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,085,668	1,376,541	709,127	26.0	1.6	0.6	17.0	0.0	4.0	2.8
Ventura	19,373,466	12,786,488	6,586,978	203.5	10.9	4.0	100.0	0.0	15.0	73.6
Yolo	6,177,974	4,077,463	2,100,511	71.8	3.0	2.0	32.0	2.0	15.8	17.0
Yuba	3,943,169	2,602,492	1,340,677	49.0	2.5	1.8	24.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2007-08**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$779,253,577	\$596,562,358	\$13,524,939	\$40,871,588	\$9,799,249	\$118,495,443	\$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2007-08**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$779,141,098	\$514,233,125	\$264,907,973	8,345.7	423.1	134.7	4,628.0	51.7	1,176.3	1,931.9
Alameda	26,576,414	17,540,433	9,035,981	226.0	14.0	2.0	159.6	0.0	20.0	30.4
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	27.1	1.1	1.0	17.5	0.0	4.5	3.0
Butte	7,510,391	4,956,858	2,553,533	95.0	3.0	4.0	55.0	2.0	3.0	28.0
Colusa	767,987	506,871	261,116	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,276,625	12,062,573	6,214,053	164.0	8.0	3.0	116.0	0.0	0.0	37.0
Del Norte	1,988,880	1,312,661	676,219	29.0	0.5	2.0	16.0	0.0	7.0	3.5
El Dorado	4,606,888	3,040,546	1,566,342	49.5	3.0	4.0	26.0	2.0	10.0	4.5
Fresno	23,943,841	15,802,935	8,140,906	275.7	7.0	5.0	173.0	0.0	49.3	41.4
Glenn	829,127	547,224	281,903	10.0	0.5	0.5	6.0	0.0	0.0	3.0
Humboldt	5,050,299	3,333,197	1,717,102	67.0	4.0	3.0	36.0	0.0	14.0	10.0
Imperial	3,659,745	2,415,432	1,244,313	52.5	2.0	2.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,341,823	885,603	456,220	12.2	1.0	1.0	6.7	0.0	0.5	3.0
Kern	22,089,813	14,579,277	7,510,536	244.0	9.8	2.0	152.8	4.0	13.0	62.4
Kings	4,283,995	2,827,437	1,456,558	54.5	3.0	1.5	35.0	1.0	6.0	8.0
Lake	2,604,997	1,719,298	885,699	37.9	1.7	1.5	24.6	1.0	2.0	7.1
Lassen	1,039,034	685,762	353,272	13.1	1.0	1.0	5.0	0.0	1.0	5.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,866.0	110.0	10.0	945.0	9.0	294.0	498.0
Madera	2,860,523	1,887,945	972,578	45.5	2.0	2.0	27.5	0.0	10.0	4.0
Marin	3,817,851	2,519,782	1,298,069	31.8	4.0	2.0	13.5	0.0	5.0	7.3
Mariposa	720,083	475,255	244,828	8.0	0.5	1.0	3.0	0.0	2.0	1.5
Mendocino	2,864,272	1,890,420	973,852	35.5	2.0	1.0	23.5	0.0	5.0	4.0
Merced	8,346,722	5,508,837	2,837,885	96.0	4.0	4.5	60.0	1.0	10.0	16.5
Monterey	11,320,081	7,471,253	3,848,828	117.0	5.0	2.0	68.0	1.0	10.0	31.0
Napa	4,006,324	2,644,174	1,362,150	37.5	2.5	0.0	19.6	0.0	8.0	7.4
Orange	55,146,806	36,396,892	18,749,914	643.0	33.0	5.5	271.5	8.0	113.5	211.5
Placer	6,464,375	4,266,488	2,197,888	56.4	5.4	1.0	31.0	0.0	9.6	9.4
Plumas	828,445	546,774	281,671	12.0	1.0	1.0	4.0	0.0	3.0	3.0
Riverside	38,579,901	25,462,735	13,117,166	409.0	20.0	6.0	210.0	3.0	89.0	81.0
Sacramento	32,701,025	21,582,677	11,118,349	379.5	16.0	5.0	190.0	2.5	62.0	104.0
San Bernardino	40,184,220	26,521,585	13,662,635	501.0	15.0	5.0	335.8	0.0	62.0	83.2
San Diego	50,705,809	33,465,834	17,239,975	513.6	33.0	4.0	275.0	0.0	85.0	116.6
San Francisco	14,550,929	9,603,613	4,947,316	126.0	6.0	3.0	78.5	0.0	8.0	30.5
San Joaquin	14,707,787	9,707,139	5,000,648	181.0	6.0	4.0	99.0	0.0	16.0	56.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	48.3	0.8	3.0	25.0	2.0	2.0	15.5
San Mateo	11,409,363	7,530,180	3,879,183	94.1	4.0	1.5	66.0	0.0	15.0	7.6
Santa Barbara	9,538,708	6,295,547	3,243,161	103.8	4.0	5.5	57.8	4.1	15.0	17.4
Santa Clara	38,307,315	25,282,828	13,024,487	312.0	14.0	3.0	192.0	5.0	28.0	70.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	79.0	5.0	1.9	47.4	1.0	9.5	14.2
Shasta	7,906,193	5,218,087	2,688,106	101.0	3.0	2.0	67.0	0.0	2.0	27.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	42.7	3.0	1.0	19.5	0.0	10.0	9.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	41.0	1.0	2.0	26.0	0.0	5.0	7.0
Solano	12,132,944	8,007,743	4,125,201	120.0	8.0	2.0	83.0	0.0	7.0	20.0
Sonoma	15,315,934	10,108,516	5,207,418	147.1	9.0	2.0	60.2	0.0	28.0	47.9
Stanislaus	16,609,712	10,962,410	5,647,302	206.9	14.0	4.0	121.0	0.0	41.0	26.9
Sutter	2,902,157	1,915,424	986,733	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,696,035	1,119,383	576,652	27.0	1.0	1.0	13.0	0.0	7.0	5.0
Trinity	685,521	452,444	233,077	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,807,405	10,432,887	5,374,518	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,076,677	1,370,607	706,070	25.0	1.6	0.6	16.0	0.0	4.0	2.8
Ventura	20,604,090	13,598,699	7,005,391	206.0	10.9	4.0	103.0	0.0	17.9	70.2
Yolo	5,845,016	3,857,711	1,987,305	71.9	3.0	2.0	33.0	2.0	14.0	17.9
Yuba	3,844,059	2,537,079	1,306,980	46.0	2.0	1.3	22.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2008-09**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$761,441,150	\$599,436,884	\$10,857,449	\$43,710,985	\$11,626,898	\$95,808,934	\$8,838,062
Alameda	26,797,065	20,992,634	122,123	1,423,938	620,444	3,637,926	865,476
Amador/Alpine/Calaveras	2,734,583	2,278,813	38,346	115,138	29,604	272,682	0
Butte	7,056,447	6,019,588	45,567	171,391	185,712	634,189	331,781
Colusa	641,679	527,430	27,916	39,151	0	47,182	33,394
Contra Costa	18,065,682	15,495,831	108,474	308,819	0	2,152,558	(53,287)
Del Norte	1,882,342	1,502,729	100,666	91,676	4,473	182,798	74,577
El Dorado	4,453,054	3,714,845	110,455	152,102	0	475,652	97,515
Fresno	21,794,883	17,929,498	388,474	17,502	137,697	3,321,712	514,137
Glenn	761,173	701,538	15,007	1,136	0	43,492	87,191
Humboldt	4,651,554	3,928,925	24,667	390,112	0	307,850	48,924
Imperial	1,601,798	836,444	11,592	323,210	0	430,552	61,860
Inyo/Mono	1,142,214	982,414	13,999	52,955	0	92,846	48,556
Kern	20,871,789	16,118,430	74,344	2,105,544	30,130	2,543,341	436,842
Kings	4,036,336	3,258,094	24,237	241,224	6,000	506,781	119,384
Lake	2,463,020	2,126,252	7,390	88,512	97,941	142,925	41,727
Lassen	973,069	722,175	22,824	109,356	0	118,714	26,147
Los Angeles	182,710,843	136,801,154	2,688,187	11,022,009	7,663,485	24,536,008	(219,739)
Madera	2,932,553	2,552,624	79,623	41,064	0	259,242	223,239
Marin	4,109,376	2,920,397	34,731	453,066	0	701,182	311,968
Mariposa	658,760	536,973	5,803	34,761	0	81,223	22,244
Mendocino	2,622,976	2,057,240	64,000	54,385	0	447,351	237,208
Merced	8,741,184	7,230,336	129,509	612,882	0	768,457	120,675
Monterey	10,730,695	8,813,692	363,058	442,691	0	1,111,254	238,102
Napa	3,815,214	3,259,751	86,374	0	5,137	463,952	286,950
Orange	56,037,454	45,244,452	597,360	2,074,167	212,489	7,908,986	(1,494,099)
Placer	7,058,846	5,306,232	137,279	426,496	167,557	1,021,282	0
Plumas	791,709	747,940	8,472	0	0	35,297	48,790
Riverside	36,996,130	25,989,436	1,134,217	3,419,247	0	6,453,230	285,579
Sacramento	31,443,949	25,247,490	477,967	2,288,942	1,064,186	2,365,364	312,452
San Bernardino	37,603,738	28,285,760	879,780	3,351,442	328,320	4,758,436	354,383
San Diego	48,082,425	39,819,038	389,659	1,747,500	0	6,126,228	1,674,649
San Francisco	13,932,554	10,297,368	73,980	839,601	0	2,721,605	0
San Joaquin	15,274,950	12,573,463	215,831	377,293	0	2,108,363	219,682
San Luis Obispo	4,651,661	3,443,775	496,838	285,123	0	425,925	0
San Mateo	11,361,000	9,039,480	151,778	888,716	0	1,281,026	0
Santa Barbara	8,902,941	7,153,081	42,069	558,734	0	1,149,057	198,491
Santa Clara	35,716,840	29,224,650	70,941	3,882,060	163,100	2,376,089	1,077,053
Santa Cruz/San Benito	8,173,386	6,843,419	64,653	493,558	0	771,756	253,928
Shasta	7,837,430	6,019,025	42,308	804,512	56,088	915,497	98,062
Sierra/Nevada	4,256,858	3,178,423	0	230,852	0	847,583	104,464
Siskiyou/Modoc	3,201,431	2,702,968	30,854	173,226	6,938	287,445	58,991
Solano	11,780,021	9,995,445	107,274	454,883	0	1,222,419	383,905
Sonoma	15,327,664	12,635,936	106,472	822,952	0	1,762,304	390,519
Stanislaus	15,429,018	12,582,456	130,983	340,187	205,917	2,169,475	156,635
Sutter	2,776,017	2,380,264	44,542	89,008	0	262,203	15,315
Tehama	1,726,103	1,510,465	39,737	50,556	0	125,345	30,462
Trinity	634,354	525,381	7,404	14,648	0	86,921	26,102
Tulare	15,354,202	11,327,977	555,380	883,841	96,637	2,490,367	268,683
Tuolumne	1,874,562	1,577,587	13,439	87,381	13,235	182,920	41,497
Ventura	19,191,395	16,745,340	219,510	59,731	471,786	1,695,028	506,242
Yolo	6,090,997	4,912,479	203,499	398,201	59,986	516,832	(213,919)
Yuba	3,685,226	2,819,747	27,857	375,504	36	462,082	85,325

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2008-09**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$766,009,850	\$505,566,501	\$260,443,349	7,959.8	399.8	136.9	4,718.4	42.1	1,106.1	1,556.5
Alameda	27,450,650	18,117,429	9,333,221	221.0	13.0	2.0	169.5	0.0	19.0	17.5
Amador/Alpine/Calaveras	2,734,012	1,804,448	929,564	28.1	1.1	1.0	18.0	0.0	3.0	5.0
Butte	7,194,087	4,748,097	2,445,990	97.0	3.0	4.0	49.0	0.0	12.0	29.0
Colusa	635,694	419,558	216,136	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,012,395	11,888,181	6,124,214	150.0	6.0	3.0	108.0	0.0	0.0	33.0
Del Norte	1,957,651	1,292,050	665,601	29.8	0.0	1.0	18.0	0.0	3.0	7.8
El Dorado	4,485,181	2,960,219	1,524,962	54.8	2.8	4.0	30.0	2.0	9.0	7.0
Fresno	22,204,412	14,654,912	7,549,500	255.6	7.0	4.0	158.0	0.0	46.2	40.4
Glenn	838,492	553,405	285,087	10.0	0.0	2.0	6.0	0.0	0.0	2.0
Humboldt	4,734,754	3,124,938	1,609,816	64.5	4.0	3.0	39.5	0.0	13.0	5.0
Imperial	3,972,275	2,621,702	1,350,574	52.5	2.0	2.0	43.0	0.0	1.0	4.5
Inyo/Mono	1,185,653	782,531	403,122	9.4	0.1	1.0	5.8	0.0	0.0	2.5
Kern	21,255,545	14,028,660	7,226,885	202.5	8.8	1.0	147.7	5.0	10.0	30.0
Kings	4,129,268	2,725,317	1,403,951	54.3	3.0	1.5	33.7	1.0	5.0	10.1
Lake	2,502,741	1,651,809	850,932	34.0	1.0	1.5	21.9	1.0	2.0	6.6
Lassen	1,001,385	660,914	340,471	13.0	1.0	1.0	6.0	0.0	1.0	4.0
Los Angeles	181,447,584	119,755,405	61,692,179	1,830.0	105.0	12.0	1,001.0	9.0	317.0	386.0
Madera	3,258,550	2,150,643	1,107,907	43.0	2.0	2.0	31.5	0.0	4.0	3.5
Marin	3,885,746	2,564,592	1,321,154	29.8	4.0	2.0	12.5	0.0	5.0	6.3
Mariposa	678,828	448,026	230,802	7.5	0.5	1.0	3.0	0.0	1.5	1.5
Mendocino	2,663,247	1,757,743	905,504	37.0	2.0	1.0	24.0	0.5	5.5	4.0
Merced	8,809,289	5,814,131	2,995,158	98.0	4.0	4.5	62.0	1.0	11.0	15.5
Monterey	10,984,704	7,249,905	3,734,799	113.8	6.0	2.0	67.4	0.0	10.8	27.6
Napa	3,933,558	2,596,148	1,337,410	36.5	2.0	1.0	19.9	0.0	7.1	6.5
Orange	54,165,787	35,749,419	18,416,368	631.0	32.0	5.5	282.5	0.0	109.5	201.5
Placer	6,148,003	4,057,682	2,090,321	56.1	6.4	1.5	26.5	0.0	6.6	15.1
Plumas	867,092	572,281	294,811	12.0	1.0	1.0	5.5	0.0	2.0	2.5
Riverside	37,052,982	24,454,968	12,598,014	391.0	19.0	7.0	216.0	2.0	86.0	61.0
Sacramento	31,509,375	20,796,188	10,713,188	338.5	13.0	4.0	189.0	2.5	54.0	76.0
San Bernardino	37,715,380	24,892,151	12,823,229	430.0	16.0	4.0	305.5	0.0	47.0	57.5
San Diego	49,529,286	32,689,329	16,839,957	485.5	31.0	4.0	272.0	0.0	83.0	95.5
San Francisco	14,088,226	9,298,229	4,789,997	122.0	7.0	2.0	80.0	0.0	4.0	29.0
San Joaquin	15,402,084	10,165,375	5,236,709	181.0	7.0	4.0	116.3	0.0	17.0	36.7
San Luis Obispo	4,651,661	3,070,096	1,581,565	44.8	0.5	3.0	25.3	2.0	1.0	13.0
San Mateo	11,181,913	7,380,063	3,801,850	105.0	4.0	1.8	74.0	0.0	10.0	15.2
Santa Barbara	9,120,180	6,019,319	3,100,861	92.8	2.9	5.5	50.8	5.0	13.5	15.1
Santa Clara	36,331,166	23,978,570	12,352,596	286.5	14.0	3.0	186.5	5.0	29.0	49.0
Santa Cruz/San Benito	8,398,753	5,543,177	2,855,576	80.0	4.0	2.1	59.5	1.0	7.5	5.9
Shasta	7,575,943	5,000,122	2,575,821	94.0	4.0	2.0	54.0	0.0	6.0	28.0
Sierra/Nevada	4,265,498	2,815,229	1,450,269	39.0	2.4	1.0	19.6	0.0	7.5	8.5
Siskiyou/Modoc	3,260,424	2,151,880	1,108,544	44.0	2.0	2.0	29.0	0.0	5.0	6.0
Solano	12,163,926	8,028,191	4,135,735	121.5	8.0	2.0	92.0	0.0	12.0	7.5
Sonoma	15,285,623	10,088,511	5,197,112	132.0	8.0	2.0	58.2	0.0	28.0	35.8
Stanislaus	15,684,973	10,352,082	5,332,891	178.9	9.0	5.5	123.3	0.0	12.0	29.1
Sutter	2,774,366	1,831,082	943,284	31.0	2.5	2.0	16.8	0.0	5.0	4.7
Tehama	1,704,972	1,125,282	579,690	26.0	1.0	1.0	16.0	0.0	3.0	5.0
Trinity	639,289	421,931	217,358	8.0	1.0	1.0	4.0	0.0	0.0	2.0
Tulare	15,457,532	10,201,971	5,255,561	206.1	8.3	3.0	130.0	3.1	25.0	36.7
Tuolumne	1,911,174	1,261,375	649,799	23.0	1.1	0.6	15.5	0.0	3.0	2.8
Ventura	19,638,881	12,961,661	6,677,220	203.5	10.9	4.0	137.2	0.0	17.9	33.5
Yolo	5,770,318	3,808,410	1,961,908	72.0	3.0	2.0	33.0	2.0	13.0	19.0
Yuba	3,759,342	2,481,166	1,278,176	45.0	2.0	1.5	22.0	0.0	12.0	7.5

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2009-10**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$759,736,998	\$621,398,321	\$12,323,358	\$43,208,802	\$9,539,935	\$73,266,582	\$11,968,985
Alameda	25,877,815	20,992,038	137,968	2,129,974	626,742	1,991,093	907,936
Amador/Alpine/Calaveras	2,679,207	2,207,344	28,160	115,584	32,093	296,026	0
Butte	7,125,829	6,096,386	11,935	177,453	251,343	588,712	466,670
Colusa	664,022	536,120	30,184	39,151	0	58,567	1,198
Contra Costa	18,693,403	16,537,271	129,880	332,983	0	1,693,269	62,539
Del Norte	1,778,054	1,420,641	103,750	72,812	0	180,851	(1,248)
El Dorado	4,667,698	3,791,841	65,921	158,349	0	651,587	45,724
Fresno	21,346,638	17,538,993	377,377	6,890	204,707	3,218,671	420,275
Glenn	672,984	579,421	23,945	1,056	0	68,562	39,850
Humboldt	902,965	0	21,094	384,919	0	496,952	34,828
Imperial	4,174,853	3,396,209	48,754	322,428	0	407,462	19,986
Inyo/Mono	1,094,354	950,003	9,214	60,614	0	74,523	59,490
Kern	20,851,752	16,336,411	128,068	2,104,254	36,598	2,246,421	609,036
Kings	3,971,044	3,137,145	33,495	249,552	2,000	548,852	119,378
Lake	2,356,026	2,034,563	10,287	88,412	29,872	192,892	55,304
Lassen	855,549	741,364	22,385	7,200	0	84,600	21,595
Los Angeles	172,375,739	143,788,097	3,897,758	11,297,131	5,437,399	7,955,354	1,267,658
Madera	2,802,594	2,367,638	74,052	82,128	0	278,776	290,576
Marin	3,909,469	3,058,292	47,665	382,074	1,955	419,483	263,918
Mariposa	639,556	512,740	3,885	35,026	0	87,905	9,314
Mendocino	17,239,080	16,669,104	72,000	207,807	0	290,169	(145,424)
Merced	8,833,764	7,439,393	135,334	626,358	0	632,679	29,113
Monterey	10,754,410	8,917,753	199,778	448,050	0	1,188,829	220,584
Napa	3,771,545	3,236,546	75,077	0	12,153	447,769	135,242
Orange	55,917,810	44,692,511	637,459	2,048,225	212,298	8,327,317	(390,708)
Placer	6,005,856	4,710,380	62,993	413,115	184,261	635,107	166,537
Plumas	700,411	626,880	25,653	0	0	47,878	39,427
Riverside	35,609,537	25,085,085	1,023,041	3,293,832	0	6,207,579	165,428
Sacramento	31,936,707	25,485,080	593,159	2,319,716	1,046,646	2,492,106	229,311
San Bernardino	37,155,953	29,373,099	1,215,375	2,443,017	451,576	3,672,886	968,928
San Diego	47,396,832	38,926,377	338,095	1,845,953	0	6,286,407	1,363,318
San Francisco	14,824,482	9,927,541	103,580	1,072,726	0	3,720,635	0
San Joaquin	15,119,668	13,108,190	276,848	357,558	0	1,377,072	337,851
San Luis Obispo	4,687,239	3,525,819	417,686	293,163	0	450,571	0
San Mateo	11,678,275	9,677,772	161,216	700,677	0	1,138,610	71,296
Santa Barbara	9,126,530	7,542,340	53,975	467,717	0	1,062,498	142,198
Santa Clara	36,244,406	29,714,375	101,529	3,959,267	129,075	2,340,160	794,515
Santa Cruz/San Benito	8,197,425	7,307,450	40,338	200,005	0	649,632	310,345
Shasta	7,251,689	5,592,812	51,975	841,255	50,227	715,420	225,379
Sierra/Nevada	3,654,433	3,012,852	0	230,033	0	411,548	172,227
Siskiyou/Modoc	3,110,351	2,666,129	22,641	175,859	5,990	239,732	108,184
Solano	11,828,307	10,198,150	115,060	406,884	0	1,108,213	364,966
Sonoma	15,106,422	12,763,268	88,929	682,537	0	1,571,688	337,981
Stanislaus	15,692,540	13,247,966	173,191	212,390	145,316	1,913,677	9,963
Sutter	2,855,146	2,428,330	41,057	88,421	0	297,338	26,214
Tehama	1,748,114	1,555,503	32,315	39,264	0	121,032	36,684
Trinity	659,939	559,738	5,012	16,192	0	78,997	3,444
Tulare	13,790,816	10,429,821	639,008	832,435	91,252	1,798,300	252,123
Tuolumne	2,047,531	1,656,688	16,174	88,612	12,168	273,889	103,888
Ventura	20,322,128	17,989,848	238,095	70,560	549,346	1,474,279	519,833
Yolo	5,793,924	4,736,319	125,042	412,932	26,918	492,713	367,315
Yuba	3,236,177	2,572,685	35,946	366,252	0	261,294	308,796

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2009-10**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$758,755,425	\$500,778,581	\$257,976,845	7,747.7	388.1	133.8	4,639.5	36.3	1,058.6	1,491.4
Alameda	26,562,297	17,531,116	9,031,181	220.0	11.0	3.0	156.1	0.0	21.0	28.9
Amador/Alpine/Calaveras	2,678,292	1,767,673	910,619	26.1	1.1	1.0	19.0	0.0	1.0	4.0
Butte	7,784,601	5,137,837	2,646,764	103.5	3.0	4.0	48.0	0.0	15.0	33.5
Colusa	642,008	423,725	218,283	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,733,908	12,364,379	6,369,529	160.0	6.0	4.0	117.0	0.0	7.0	26.0
Del Norte	1,779,697	1,174,600	605,097	25.6	0.0	1.8	13.0	0.0	6.0	4.8
El Dorado	4,748,960	3,134,314	1,614,646	55.8	2.8	3.0	29.0	2.0	10.0	9.0
Fresno	21,604,323	14,258,853	7,345,470	238.6	9.0	5.0	150.0	0.0	36.0	38.6
Glenn	710,941	469,221	241,720	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	5,003,373	3,302,226	1,701,147	58.0	4.0	3.0	33.7	0.0	13.0	4.3
Imperial	4,080,654	2,693,232	1,387,422	53.5	2.0	3.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,153,844	761,537	392,307	9.3	1.0	1.0	4.8	0.0	0.0	2.5
Kern	21,410,167	14,130,710	7,279,457	220.4	9.3	2.0	148.7	4.0	9.0	47.4
Kings	4,043,698	2,668,841	1,374,857	54.8	3.0	1.5	31.7	1.0	5.0	12.6
Lake	2,409,210	1,590,079	819,131	36.4	2.0	1.5	18.9	1.0	2.0	11.0
Lassen	881,379	581,710	299,669	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	173,640,090	114,602,459	59,037,631	1730.0	106.0	11.0	987.0	9.0	308.0	309.0
Madera	3,079,809	2,032,674	1,047,135	41.0	1.0	2.0	32.0	0.0	3.0	3.0
Marin	3,480,165	2,296,909	1,183,256	29.0	3.0	2.0	12.5	0.0	5.0	6.5
Mariposa	643,196	424,509	218,687	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,729,057	1,801,178	927,879	34.5	2.0	1.0	24.0	0.0	6.0	1.5
Merced	8,853,683	5,843,431	3,010,252	96.5	4.0	4.0	60.1	1.0	11.0	16.4
Monterey	10,709,940	7,068,560	3,641,380	109.9	4.5	2.0	70.0	0.4	11.0	22.0
Napa	3,867,993	2,552,875	1,315,118	35.5	2.0	1.0	20.9	0.0	5.1	6.5
Orange	55,357,137	36,535,710	18,821,427	624.0	31.5	4.5	273.0	0.0	111.0	204.0
Placer	6,145,902	4,056,295	2,089,607	51.0	5.8	1.5	28.5	0.0	5.6	9.6
Plumas	734,595	484,833	249,762	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	36,934,806	24,376,972	12,557,834	357.0	18.0	6.0	208.0	2.0	81.0	42.0
Sacramento	32,094,962	21,182,675	10,912,287	349.8	12.8	4.0	205.0	2.5	47.5	78.0
San Bernardino	38,063,769	25,122,088	12,941,681	421.0	16.0	5.0	307.5	0.0	39.0	53.5
San Diego	48,658,332	32,114,499	16,543,833	511.0	29.0	3.9	286.0	0.0	80.0	112.1
San Francisco	14,956,304	9,871,161	5,085,143	110.0	6.0	1.0	70.0	0.0	14.0	19.0
San Joaquin	15,415,634	10,174,318	5,241,316	176.6	6.0	4.0	119.3	0.0	16.0	31.3
San Luis Obispo	4,812,229	3,176,071	1,636,158	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,381,209	7,511,598	3,869,611	99.0	4.0	1.8	70.0	0.0	9.0	14.2
Santa Barbara	9,245,803	6,102,230	3,143,573	90.3	3.0	4.5	51.5	3.8	12.0	15.5
Santa Clara	37,024,144	24,435,935	12,588,209	278.5	14.0	3.0	188.5	4.0	23.0	46.0
Santa Cruz/San Benito	8,509,253	5,616,107	2,893,146	78.0	4.9	2.0	41.7	0.5	9.8	19.1
Shasta	7,344,055	4,847,076	2,496,979	92.0	3.0	2.0	53.0	0.0	6.0	28.0
Sierra/Nevada	3,827,671	2,526,263	1,301,408	37.0	1.9	0.8	19.0	0.0	7.5	7.8
Siskiyou/Modoc	3,285,416	2,168,375	1,117,041	42.7	2.0	2.0	31.6	0.0	2.0	5.1
Solano	12,193,273	8,047,560	4,145,713	107.0	7.0	2.0	84.5	0.0	4.0	9.5
Sonoma	14,067,975	9,284,864	4,783,112	125.0	6.0	2.0	58.2	0.0	25.0	33.8
Stanislaus	15,744,305	10,391,241	5,353,064	175.9	9.0	4.5	122.3	0.0	12.0	28.1
Sutter	2,865,028	1,890,918	974,110	30.9	2.5	2.0	16.8	0.0	5.0	4.6
Tehama	1,776,315	1,172,368	603,947	26.0	1.0	1.0	17.0	0.0	3.0	4.0
Trinity	634,848	419,000	215,848	8.0	1.0	0.0	5.0	0.0	0.0	2.0
Tulare	13,882,055	9,162,156	4,719,899	195.1	7.8	3.5	115.0	3.1	31.2	34.5
Tuolumne	2,075,425	1,369,781	705,645	24.0	1.1	0.6	16.5	0.0	3.0	2.8
Ventura	20,825,625	13,744,913	7,080,713	214.0	10.9	4.0	136.9	0.0	15.4	46.8
Yolo	6,143,938	4,054,999	2,088,939	54.5	3.0	1.0	22.0	1.0	7.0	20.5
Yuba	3,524,132	2,325,927	1,198,205	42.0	2.0	1.5	21.0	0.0	11.0	6.5

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2010-11**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$740,553,142	\$603,787,715	\$11,436,100	\$42,944,855	\$9,972,301	\$72,412,171	\$11,457,244
Alameda	\$25,588,408	\$20,597,910	\$107,331	\$2,113,853	\$699,002	\$2,070,312	\$679,505
Ama/Alp/Cala/Tuol	\$4,790,210	\$4,052,215	\$42,567	\$212,193	\$38,092	\$445,143	\$0
Butte	\$6,708,248	\$5,856,628	\$13,020	\$179,471	\$209,043	\$450,086	\$368,052
Colusa	\$679,695	\$570,030	\$29,896	\$36,263	\$0	\$43,506	\$17,381
Contra Costa	\$18,299,486	\$15,904,609	\$111,169	\$266,951	\$0	\$2,016,757	\$200,467
Del Norte	\$1,398,108	\$1,092,956	\$89,734	\$69,661	\$0	\$145,757	\$78,492
El Dorado	\$4,637,572	\$3,858,251	\$58,894	\$177,072	\$0	\$543,355	\$135,204
Fresno	\$21,776,423	\$18,306,223	\$306,671	\$19,596	\$163,610	\$2,980,323	\$217,431
Glenn	\$674,864	\$602,750	\$25,883	\$0	\$2,564	\$43,667	\$46,931
Humboldt	\$4,551,827	\$3,813,953	\$15,780	\$378,854	\$0	\$343,240	\$30,327
Imperial	\$4,279,778	\$3,369,641	\$41,336	\$325,572	\$0	\$543,229	\$53,365
Inyo/Mono	\$965,193	\$824,947	\$5,762	\$62,267	\$0	\$72,217	\$129,879
Kern	\$21,658,022	\$16,548,642	\$145,673	\$2,123,257	\$163	\$2,840,287	\$165,443
Kings	\$3,963,751	\$3,086,994	\$39,692	\$258,313	\$0	\$578,752	\$102,023
Lake	\$2,221,096	\$1,961,509	\$19,150	\$89,148	\$8,068	\$143,221	\$22,637
Lassen	\$926,537	\$736,015	\$13,511	\$86,400	\$0	\$90,611	\$31,634
Los Angeles	\$166,689,055	\$139,324,679	\$3,027,593	\$11,623,556	\$4,915,995	\$7,797,232	(\$305,009)
Madera	\$2,827,467	\$2,418,392	\$59,634	\$82,128	\$0	\$267,313	\$193,812
Marin	\$3,623,175	\$2,933,665	\$49,378	\$313,621	\$10,563	\$315,948	\$228,086
Mariposa	\$639,220	\$529,767	\$5,162	\$41,208	\$0	\$63,083	\$6,814
Mendocino	\$2,417,058	\$2,026,132	\$0	\$0	\$0	\$390,926	(\$62,536)
Merced	\$9,262,253	\$7,761,212	\$105,795	\$672,158	\$0	\$723,088	\$167,151
Monterey	\$11,089,246	\$9,052,641	\$196,295	\$483,824	\$0	\$1,356,486	\$343,890
Napa	\$3,932,731	\$3,379,143	\$96,646	\$0	\$0	\$456,942	\$182,816
Orange	\$55,746,832	\$45,879,072	\$342,665	\$1,991,840	\$963,536	\$6,569,719	\$701,112
Placer	\$5,827,533	\$4,311,736	\$65,370	\$417,474	\$184,826	\$848,127	\$361,976
Plumas	\$683,351	\$624,383	\$21,677	\$0	\$0	\$37,291	\$21,148
Riverside	\$35,918,706	\$24,956,801	\$1,349,519	\$3,450,955	\$0	\$6,161,431	\$170,541
Sacramento	\$32,837,712	\$26,044,533	\$731,887	\$2,372,007	\$965,978	\$2,723,307	\$132,278
San Bernardino	\$38,637,671	\$30,025,394	\$1,297,092	\$2,885,308	\$503,914	\$3,925,963	\$691,323
San Diego	\$47,546,214	\$38,674,947	\$446,535	\$1,940,452	\$0	\$6,484,280	\$1,999,577
San Francisco	\$12,987,541	\$9,607,836	\$89,253	\$519,817	\$0	\$2,770,635	\$0
San Joaquin	\$15,302,082	\$13,379,064	\$201,808	\$351,347	\$0	\$1,369,863	\$250,062
San Luis Obispo	\$4,702,962	\$3,588,256	\$397,580	\$291,862	\$0	\$425,264	\$171,290
San Mateo	\$11,484,797	\$9,967,940	\$114,094	\$649,982	\$0	\$752,781	\$166,986
Santa Barbara	\$9,196,083	\$7,422,183	\$82,687	\$462,792	\$0	\$1,228,421	\$248,192
Santa Clara	\$36,618,015	\$30,121,057	\$145,434	\$3,854,873	\$131,870	\$2,364,781	\$903,459
Santa Cruz/San Benito	\$8,532,885	\$7,444,965	\$30,956	\$349,324	\$0	\$707,640	\$230,874
Shasta	\$7,175,714	\$5,386,062	\$59,205	\$868,477	\$43,768	\$818,202	\$228,883
Sierra/Nevada	\$3,516,808	\$2,939,808	\$0	\$222,333	\$0	\$354,667	\$143,122
Siskiyou/Modoc	\$2,703,433	\$2,248,805	\$17,973	\$128,287	\$3,151	\$305,217	\$114,929
Solano	\$11,493,352	\$9,830,732	\$76,333	\$555,940	\$0	\$1,030,347	\$339,120
Sonoma	\$14,904,834	\$11,938,481	\$72,761	\$785,764	\$0	\$2,107,828	\$261,400
Stanislaus	\$15,108,697	\$12,081,825	\$173,341	\$201,872	\$443,025	\$2,208,634	\$14,359
Sutter	\$2,827,024	\$2,467,248	\$29,839	\$87,269	\$0	\$242,668	\$181,698
Tehama	\$1,813,321	\$1,641,013	\$37,123	\$40,442	\$0	\$94,743	\$52,584
Trinity	\$608,544	\$539,499	\$3,945	\$16,410	\$0	\$48,690	\$27,722
Tulare	\$12,608,490	\$10,392,606	\$499,856	\$13,727	\$105,995	\$1,596,306	\$162,677
Ventura	\$19,565,648	\$16,973,757	\$192,312	\$69,320	\$552,274	\$1,777,985	\$471,456
Yolo	\$5,509,543	\$4,227,010	\$315,556	\$427,010	\$26,864	\$513,103	\$192,952
Yuba	\$3,095,927	\$2,463,798	\$34,727	\$374,605	\$0	\$222,797	\$183,729

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2010-11**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$746,436,347	\$492,647,989	\$253,788,358	7,433.6	373.1	132.2	4,510.8	25.8	1,025.8	1,365.9
Alameda	\$26,366,078	17,401,611	8,964,467	206.6	10.5	1.5	147.9	0.0	18.0	28.7
Alameda/Alp/Cala/Tuol	\$4,811,328	\$3,175,476	\$1,635,852	49.0	2.1	1.8	35.4	0.0	3.0	6.7
Butte	\$6,976,923	4,604,769	2,372,154	94.5	3.0	4.0	45.0	0.0	14.0	28.5
Colusa	\$711,054	469,296	241,758	7.5	0.5	1.4	3.0	0.0	1.0	1.6
Contra Costa	\$18,521,987	12,224,511	6,297,476	151.0	5.0	4.0	112.0	0.0	7.0	23.0
Del Norte	\$1,477,359	975,057	502,302	20.8	0.5	2.0	11.0	0.1	4.0	3.2
El Dorado	\$4,773,151	3,150,280	1,622,871	54.9	2.8	3.9	29.6	2.0	8.0	8.6
Fresno	\$21,883,956	14,443,411	7,440,545	234.2	9.0	6.0	147.0	0.0	37.0	35.2
Glenn	\$720,707	475,667	245,040	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	\$4,576,966	3,020,798	1,556,168	52.0	3.0	2.8	27.4	0.0	14.0	4.8
Imperial	\$4,306,310	2,842,165	1,464,145	53.5	3.0	2.0	27.0	0.0	10.0	11.5
Inyo/Mono	\$1,095,071	722,747	372,324	8.8	0.5	0.5	5.3	0.0	0.0	2.5
Kern	\$21,346,806	14,088,892	7,257,914	200.2	10.3	2.0	142.7	4.0	9.0	32.2
Kings	\$4,049,444	2,672,633	1,376,811	57.5	3.0	1.0	32.2	1.0	6.0	14.3
Lake	\$2,241,352	1,479,292	762,060	29.8	1.0	1.5	17.1	0.5	3.0	6.7
Lassen	\$957,221	631,766	325,455	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	\$166,380,445	109,811,094	56,569,351	1676.0	103.0	12.0	961.0	0.0	299.0	301.0
Madera	\$2,989,606	1,973,140	1,016,466	38.0	1.0	2.0	31.0	0.0	3.0	1.0
Marin	\$4,043,638	2,668,801	1,374,837	28.0	3.0	2.0	12.5	0.0	5.0	5.5
Mariposa	\$641,179	423,178	218,001	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	\$2,644,710	1,745,509	899,201	34.0	2.0	1.0	23.0	0.0	6.5	1.5
Merced	\$9,416,402	6,214,825	3,201,577	96.5	4.0	4.1	61.5	1.0	10.0	15.9
Monterey	\$11,711,988	7,729,912	3,982,076	107.7	3.5	2.0	69.0	0.2	11.0	22.0
Napa	\$4,133,345	2,728,008	1,405,337	35.5	2.0	1.0	19.4	0.0	6.6	6.5
Orange	\$56,325,800	37,175,028	19,150,772	614.5	31.5	5.5	298.8	0.0	104.3	174.4
Placer	\$6,172,800	4,074,048	2,098,752	46.5	5.5	1.5	27.5	0.0	3.6	8.4
Plumas	\$701,742	463,150	238,592	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	\$34,475,571	22,753,877	11,721,694	340.2	15.0	6.0	205.0	4.2	63.0	47.0
Sacramento	\$32,932,753	21,735,617	11,197,136	316.8	11.8	4.0	185.5	2.0	46.5	67.0
San Bernardino	\$39,145,257	25,835,870	13,309,387	417.0	15.0	5.0	308.3	0.0	37.0	51.7
San Diego	\$49,421,791	32,618,382	16,803,409	486.5	32.0	3.9	296.0	0.0	75.0	79.6
San Francisco	\$12,353,036	8,153,004	4,200,032	106.0	5.0	2.0	69.0	0.0	14.0	16.0
San Joaquin	\$15,527,497	10,248,148	5,279,349	171.0	7.0	4.0	111.6	0.0	19.0	29.4
San Luis Obispo	\$4,871,191	3,214,986	1,656,205	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	\$11,543,682	7,618,830	3,924,852	86.0	4.0	1.9	58.0	0.0	9.0	13.1
Santa Barbara	\$9,436,558	6,228,128	3,208,430	85.0	3.0	5.0	48.5	3.7	11.0	13.8
Santa Clara	\$36,928,245	24,372,642	12,555,603	286.0	14.0	3.0	188.0	2.0	27.0	52.0
Santa Cruz/San Benito	\$8,758,674	5,780,725	2,977,949	77.0	4.0	1.9	49.6	0.0	8.5	13.0
Shasta	\$7,209,610	4,758,343	2,451,267	85.0	4.0	2.0	36.0	0.0	14.0	29.0
Sierra/Nevada	\$3,660,050	2,415,633	1,244,417	34.0	1.2	0.8	17.2	0.0	6.5	8.3
Siskiyou/Modoc	\$2,615,481	1,726,217	889,264	32.6	2.0	1.0	19.5	0.0	6.7	3.4
Solano	\$11,832,312	7,809,326	4,022,986	101.0	7.0	2.0	78.5	0.0	4.0	9.5
Sonoma	\$13,508,697	8,915,740	4,592,957	109.5	5.0	1.2	60.5	0.0	24.0	18.8
Stanislaus	\$15,091,937	9,960,678	5,131,259	163.9	6.0	3.5	123.2	0.0	11.0	20.2
Sutter	\$2,991,603	1,974,458	1,017,145	30.5	2.0	2.0	18.0	0.0	4.0	4.5
Tehama	\$1,865,500	1,231,230	634,270	27.0	1.0	1.0	19.0	0.0	2.0	4.0
Trinity	\$668,314	441,087	227,227	7.0	1.0	0.0	5.0	0.0	0.0	1.0
Tulare	\$12,636,585	8,340,146	4,296,439	185.1	6.8	2.5	111.0	3.1	28.2	33.5
Ventura	\$20,026,110	13,217,233	6,808,877	216.0	9.9	4.0	126.8	0.0	14.4	60.9
Yolo	\$5,699,365	3,761,581	1,937,784	52.0	3.0	1.0	20.0	1.0	6.0	21.0
Yuba	\$3,259,160	2,151,046	1,108,114	40.0	2.0	1.5	22.0	0.0	8.0	6.5

SOURCE: CS 356 and CS 921, Budget Display
*Does not include the distribution of shared services costs or the statewide costs.

III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, DCSS began an initiative to focus on improving performance in the lowest performing LCSAs. Of California's 52 LCSAs, DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on arrears collections. The eleven LCSAs included: Imperial, Kern, Lake, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, Santa Clara, Yolo, and Yuba.

These LCSAs represented the greatest potential for performance improvement and cumulatively represent 60 percent of the total statewide caseload. Five of the six very large LCSAs were in this group. Therefore, significant improvement by these LCSAs greatly improves California's statewide performance in two key federal measures. The chart on page 76 illustrates the successful impact of the Key County Initiative on improving performance in the eleven counties participating.

Ten LCSAs successfully completed this performance improvement effort by the end of FFY 2010:

- ❖ **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
 - Case closure
 - An office-wide reorganization
 - Full Collections training
 - Several projects to improve the effectiveness of income withholding orders in obtaining collections

In FFY 2011, Kern received the **Director's Excellence Award** for exceeding all of their performance goals.

- ❖ **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
 - Block case reviews
 - Case closure
 - Working specific task lists to improve performance

Lake was the **most improved** small-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Santa Clara** – Current Support was the focus of Santa Clara's PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:

- Order modification and practices for setting reasonable orders
- Case closure
- Just Ask
- Reorganization to reduce supervisors' span of control and allow caseworker teams to focus on targeted performance measures
- Training in collections
- Learning best practices from other LCSAs

Santa Clara was the **most improved** large-sized LCSA on the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo's performance improvement efforts. Yolo achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo's performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the **most improved** medium-sized LCSA on the Current Support measure in FFY 2006.

- ❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego's performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego's performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in late November 2007.

The LCSA:

- Provided Full Collections training for all staff
- Worked on duplicate case transfers and case closure
- Increased its use of the Compromise of Arrears Program
- Initiated a cell phone pilot project
- Tried a contract collections service with the use of one-time performance improvement funding
- Expanded paternity outreach
- Focused on identifying cases with new residence or employer information to restart the order establishment process

San Diego was the **most improved** very large-sized LCSA on the Current Support measure in FFY 2006. It received the **Top Performer Award** for very large-sized LCSAs in FFY 2008, FFY 2009 and FFY 2011. In FFYs 2009 and 2011, San Diego earned the award for the **most improved** very large-sized LCSA overall.

- ❖ **San Bernardino** – Current Support was the focus of San Bernardino's PIAP. The LCSA achieved and maintained a performance level of 50 percent or better beginning in October 2007. San Bernardino completed the Key County Initiative in May 2008.

The LCSA's strategies included:

- Reorganization
- Court process reengineering
- A "Collect, Correct, or Close" campaign where cases were reviewed for the next appropriate action
- Early intervention where there are employers but no wage assignments
- Targeting high impact cases
- Case closure campaign
- Duplicate case transfers
- A support order guideline matrix
- Workflow realignment and improvement of business processes
- Full Collections training
- Training on paternity declarations for county eligibility workers
- Prison outreach program
- An incarcerated obligor local program

San Bernardino received the **Top Performer Award** for very large-sized LCSAs in FFY 2010. They also received the **Director's Excellence Award** in FFY 2011 for exceeding all of their performance goals.

- ❖ **Riverside** – Current Support was the focus of Riverside's PIAP. Riverside achieved and maintained a performance level of 50 percent or better beginning in February 2008. The LCSA successfully completed the Key County Initiative in September 2008.

The LCSA's PIAP strategies included various efforts to increase collections, such as:

- Streamlining, enhancing, and coordinating the quarterly delinquency monitoring
- Block review of cases
- Review and adjustment/Minimum Basic Standard of Adequate Care (MBSAC) adjustment projects
- More concentrated and focused review of cases potentially eligible for closure
- Reducing the default order establishment rate by using a phone tree – an automated predictive dialing software – to make weekly calls to parents who had had a Summons and Complaint for support order establishment filed in their case
- Offering stipulation services and personal contact with obligors
- Business process improvement analysis efforts
- Staff collections skill training

The LCSA was the **most improved** very large-sized LCSA in FFY 2007 on the Current Support measure.

- ❖ **Sacramento** – Current Support was the focus of Sacramento's PIAP. Sacramento has achieved and maintained a performance level of 50 percent or better on this performance measure since August 2008.

The LCSA's key PIAP strategies included:

- Sacramento Non and Partial/Stop Pay Review (SNAPS) where cases in the Court Order Enforcement division are categorized based on payment status. Caseworkers are provided a focused checklist which outlines the required steps to deal with cases falling within each of these categories
- Expansion of the successful pilot Post Hearing Interview Program, which targets Noncustodial parents who have just completed their court hearing
- "Stipulation Thursdays" were expanded to reach out to the community and work with parents to establish accurate child support orders

Sacramento was the very large-sized LCSA **most improved** on overall performance in FFY 2010.

- ❖ **Yuba** – Current Support and Arrears were the focus of Yuba's PIAP. Yuba achieved and maintained a performance level of 50 percent on the Current Support measure and 55 percent on the Arrears measure, and successfully completed the initiative in June 2009.

Yuba's PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They also:

- Concentrated on case closure
- Reviewed the establishment processes of other small high-performing LCSAs
- Improved their rate of successful service of process
- Followed up on delinquent accounts by contacting the Noncustodial parents and employers and taking the next appropriate action to support continued payments

Yuba was the **most improved** small-sized LCSA on the Current Support measure in FFY 2006.

- ❖ **Los Angeles** – Both Current Support and Arrears were the focus of Los Angeles' performance improvement efforts. The LCSA achieved a performance level of 50 percent or more in November 2010 and ended FFY 2010 at 53.8 percent on the Current Support measure. Los Angeles' performance on Arrears reached 55.6 percent in August 2010 and ended FFY 2010 at 56.4 percent. Los Angeles completed the Key County Initiative in August 2010.

The LCSA's PIAP strategies included:

- Reorganization to Case Ownership Model
- Reassignment of key managers
- Management and supervisor focus on performance

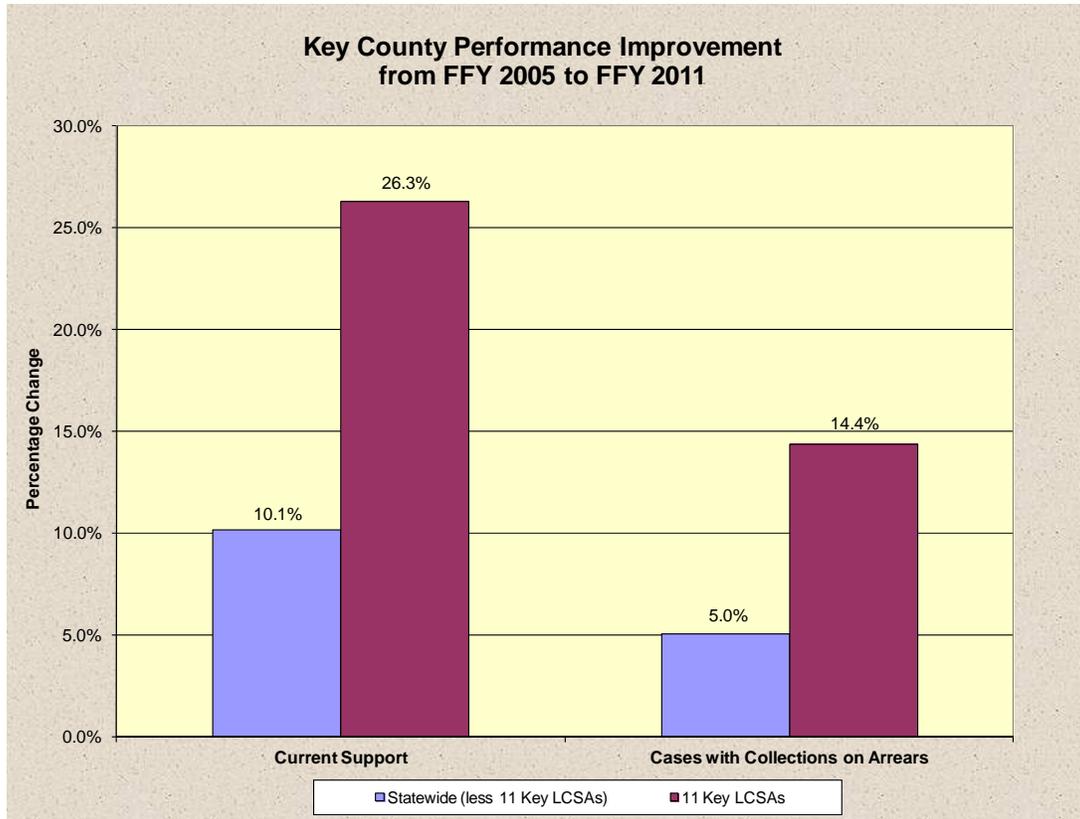
- Sharing best practices among its many divisions
- Sharing daily, weekly, monthly performance statistics widely within the department
- Improving information on NCPs' income early during the co-locate process in order to be able to base orders on actual income rather than presumed income
- Increasing monies in the Just Ask program
- Case closure
- Review and adjustments
- Completion of Full Collections training
- Project assistance to prisoners with child support
- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks
- Participation in the cell phone pilot project
- Targeted arrears campaign
- Focus on top ten highest total monthly support orders
- Reducing customer wait time in offices
- Focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed
- Focus on criminal prosecution
- Focus on Compromise of Arrears

Los Angeles was the **most improved** LCSA on the Current Support measure for very-large sized LCSAs in FFY 2008.

One LCSA remains in the Key County Initiative:

❖ **Imperial** – Current Support and Arrears have been the focus of Imperial's PIAP. Imperial achieved and maintained a performance level of 50 percent on the Current Support measure in December 2010, and is currently focusing on the Arrears measure. At the end of FFY 2011, Imperial reached 54.9 percent in the Arrears measure and they are continuing to work on key PIAP strategies by focusing on the following arrears activities:

- Accepting cash payments
- Targeted case closure review
- Utilization of the Case Management Tool
- Realignment of staff to focus on case ownership model
- Early interview activities focusing on calling NCPs with delinquencies
- Review of arrears cases with balances over \$501 and less than \$5,001
- Delinquency out-bound calling campaigns/auto dialer with partner LCSA
- Customer Appreciation Day which focuses on arrears collections
- Compromise of Arrears
- Just Ask



IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES
 CHILD SUPPORT PROGRAM STATISTICS FEDERAL FISCAL YEAR 2011

**APPENDIX A
 LCSA CASELOAD GROUPINGS
 FEDERAL FISCAL YEAR 2011**

		Cases	Percent of Statewide Caseload
	STATEWIDE	1,403,821	
Very Large (6)	Los Angeles	331,872	23.6
	San Bernardino	120,565	8.6
	San Diego	86,625	6.2
	Riverside	91,141	6.5
	Orange	79,487	5.7
	Sacramento	83,510	5.9
	Total	793,200	56.5
Large (10)	Fresno	61,164	4.4
	Kern	52,130	3.7
	Santa Clara	43,432	3.1
	Alameda	35,677	2.5
	San Joaquin	34,286	2.4
	Stanislaus	31,581	2.2
	Tulare	30,602	2.2
	Contra Costa	30,934	2.2
	Ventura	21,695	1.5
	Solano	19,136	1.4
Total	360,637	25.7	
Medium (13)	Merced	18,550	1.3
	Monterey	18,184	1.3
	San Francisco	15,352	1.1
	Santa Barbara	14,672	1.0
	Shasta	13,076	0.9
	Sonoma	13,708	1.0
	Imperial	12,640	0.9
	San Mateo	12,118	0.9
	Butte	12,260	0.9
	Kings	10,284	0.7
	Santa Cruz/San Benito	9,372	0.7
	Placer	9,456	0.7
	Yolo	8,644	0.6
Total	168,316	12.0	
Small (12)	Humboldt	6,985	0.5
	El Dorado	6,637	0.5
	Madera	6,582	0.5
	Sutter	5,299	0.4
	Mendocino	5,324	0.4
	Yuba	4,789	0.3
	San Luis Obispo	4,880	0.3
	Napa	4,270	0.3
	Tehama	4,489	0.3
	Sierra/Nevada	4,178	0.3
	Siskiyou/Modoc	3,950	0.3
	Amador/Alpine/Calaveras	3,468	0.2
Total	60,851	4.3	
Very Small (11)	Tuolumne	3,117	0.2
	Marin	3,064	0.2
	Lake	2,910	0.2
	Del Norte	2,874	0.2
	Glenn	1,875	0.1
	Lassen	1,887	0.1
	Inyo/Mono	1,617	0.1
	Plumas	1,066	0.1
	Colusa	814	0.1
	Trinity	815	0.1
	Mariposa	778	0.1
Total	20,817	1.5	
Regionalized LCSAs (11)	Alpine	63	0.0
	Amador	1,476	0.1
	Calaveras	1,929	0.1
	Inyo	1,304	0.1
	Modoc	472	0.0
	Mono	313	0.0
	Nevada	4,021	0.3
	San Benito	2,526	0.2
	Santa Cruz	6,846	0.5
	Sierra	157	0.0
Siskiyou	3,478	0.2	

SOURCE: CS 157 Line 1