

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



**SEMI-ANNUAL
REPORT TO THE LEGISLATURE**

CHILD SUPPORT PERFORMANCE AND STATISTICS

**OCTOBER 2010 THROUGH
MARCH 2011**

PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2011, which ended on March 31, 2011. This report provides detailed state and local level information on performance measures, with the exception of data for program costs and program administration and cost effectiveness, which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national level.

Federal Performance Measures

- ✓ Rates of paternity establishment.
- ✓ Child support order establishment.
- ✓ Collection rates on current support.
- ✓ Cases with an arrears collection.
- ✓ Cost effectiveness (Collections compared to the cost of collection. Available on an annual basis only).

State Performance Measures

- ✓ Percent of cases with collections of current support.
- ✓ Average amount collected per case with a collection.
- ✓ Percent of cases with a support order established during the report period.
- ✓ Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (available on an annual basis only).
- ✓ Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (available on an annual basis only).
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- ✓ Percent of cases with support orders established with medical support ordered and provided.
- ✓ Comparison of received complaints to cases (customer service).

For the semi-annual period ending March 31, 2011, California met the minimum threshold on each of the federal performance measures, Paternity Establishment, Percent of Cases with a Child Support Order Established, Percent of Collections on Current Support, and Percent of Cases with Arrears Collections. All the federal performance measures for this period showed an increase in 2011 from the previous year ending March 31, 2010.

Family Code section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. Family Code section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to report on the federal performance measure of Cost Effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report is to meet the provisions of Family Code (FC) section 17600 (g) requiring a semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performances of the local child support agencies (LCSAs). This report covers the performance results for the period from October 1, 2010 through March 31, 2011.

Performance Measures

Because some data is only available annually, as discussed earlier in this document, this report does not include data for every one of the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Statewide Paternity Establishment Percentage.
- IV-D Paternity Establishment Percentage.
- Percent of Cases with a Support Order Established.
- Percent of Collections on Current Support.
- Percent of Cases with an Arrears Collection.

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual period of March 2010 and March 2011.

State Performance Measures

- Percent of Cases with Collections of Current Support.
- Average Amount Distributed per Case with a Collection.
- Percent of Cases with a Support Order Established During the Report Period.
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint.
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided.
- Comparison of Received Complaints to Cases.

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual period of March 2010 and March 2011.

These performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance, as required by the

Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results.

The performance indicators in each measurement have a minimum percentage threshold. The minimum threshold assigns the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet the federally established standards not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators with which to measure program accomplishments.

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2010 and 2011

	Statewide Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11
STATEWIDE	93.6%	94.5%	79.2%	83.8%	54.0%	58.4%	50.9%	53.0%
Alameda	78.9	86.9	89.5	89.6	60.8	63.6	62.2	63.0
Alpine	*	*	93.3	95.0	57.3	85.1	51.6	59.3
Amador	151.6	95.8	94.0	94.8	65.1	67.5	57.0	54.4
Butte	109.4	102.4	88.0	92.4	56.3	63.2	55.3	57.3
Calaveras	*	3,900.0	91.9	94.1	61.3	66.4	55.4	54.9
Colusa	107.0	73.6	83.7	86.3	57.7	60.9	56.9	56.2
Contra Costa	107.8	109.7	88.7	88.4	55.8	60.2	55.8	56.1
Del Norte	170.6	165.8	93.1	92.9	58.2	60.3	53.5	51.5
El Dorado	137.2	89.9	92.7	93.3	57.5	62.0	58.6	60.5
Fresno	103.8	92.2	88.2	88.1	55.6	60.0	55.3	55.5
Glenn	*	*	89.5	92.0	56.0	58.1	51.3	50.6
Humboldt	95.4	98.3	94.1	94.4	66.2	70.1	61.3	61.7
Imperial	109.9	96.2	75.5	87.1	50.7	54.0	45.7	44.2
Inyo	108.3	61.4	94.4	93.2	61.1	66.6	51.3	50.7
Kern	96.2	101.3	76.5	84.8	52.7	56.2	48.2	48.9
Kings	100.2	97.0	88.6	90.6	60.8	65.3	52.0	51.7
Lake	107.7	101.9	86.0	84.7	55.1	57.0	59.6	59.1
Lassen	142.2	83.8	89.3	89.8	61.6	63.5	53.0	53.8
Los Angeles	83.2	89.4	68.4	75.7	52.2	56.5	47.2	50.8
Madera	89.4	87.5	87.6	90.2	58.4	61.2	57.1	56.1
Marin	86.2	106.9	91.2	93.8	61.0	66.7	56.6	58.8
Mariposa	*	*	95.9	95.1	63.4	72.9	56.3	59.8
Mendocino	108.3	103.2	88.9	90.7	53.7	57.6	54.1	52.8
Merced	137.6	127.5	85.5	89.2	52.7	54.6	48.0	47.5
Modoc	*	*	92.7	94.6	63.8	66.3	57.5	56.3
Mono	70.0	29.6	91.4	90.9	68.0	73.4	55.3	68.7
Monterey	103.7	98.3	86.9	90.6	53.6	58.2	50.2	50.7
Napa	106.6	100.5	88.1	92.1	60.6	66.0	58.4	58.1
Nevada	97.8	107.5	95.3	96.4	61.2	66.8	56.5	58.2
Orange	93.0	85.0	79.4	85.8	52.4	56.7	50.4	50.8
Placer	223.2	88.9	88.1	89.5	56.9	60.9	53.0	52.6
Plumas	172.2	213.3	95.2	96.3	63.8	65.7	61.5	57.6
Riverside	93.9	89.8	75.5	79.2	51.2	55.2	49.8	50.3
Sacramento	91.6	113.7	81.3	84.1	53.2	56.1	49.3	50.0
San Benito	95.7	93.8	86.8	91.9	50.7	61.4	51.3	54.9
San Bernardino	110.8	117.1	75.5	81.3	50.9	55.8	48.4	50.3
San Diego	78.6	86.6	79.8	82.0	51.1	58.5	48.7	54.1
San Francisco	82.6	78.5	87.0	88.4	65.3	70.6	57.4	59.3
San Joaquin	108.7	111.0	89.5	92.6	55.5	59.8	53.3	53.7
San Luis Obispo	101.5	113.3	94.3	94.4	68.5	72.3	66.1	65.6
San Mateo	127.8	135.0	87.7	91.3	59.5	61.8	57.9	57.6
Santa Barbara	98.9	92.6	82.5	86.4	55.3	59.3	52.8	54.1
Santa Clara	87.8	85.6	86.6	88.5	54.0	58.5	53.1	56.3
Santa Cruz	94.5	87.1	82.1	87.1	54.1	59.4	52.3	53.1
Shasta	122.2	121.6	89.8	92.1	57.8	60.6	53.3	53.4
Sierra	*	*	95.8	96.3	54.5	58.5	49.6	49.3
Siskiyou	118.2	115.7	92.5	93.9	63.3	66.5	56.3	57.8
Solano	106.0	87.3	88.5	91.3	56.1	60.4	53.8	54.3
Sonoma	93.9	96.4	90.6	92.8	61.1	66.3	58.1	59.3
Stanislaus	114.0	107.5	82.1	87.5	55.5	58.7	52.1	51.3
Sutter	100.9	94.0	85.3	87.6	57.0	59.7	51.3	48.7
Tehama	142.1	116.8	91.5	93.4	55.3	58.9	52.6	53.3
Trinity	*	*	91.2	91.0	59.6	55.2	53.6	52.5
Tulare	124.0	94.5	84.8	89.1	57.0	61.0	50.6	51.6
Tuolumne	110.9	134.4	91.7	93.9	65.4	68.4	58.5	57.6
Ventura	95.3	88.9	93.0	93.7	57.0	61.7	58.9	60.8
Yolo	118.8	118.6	86.7	89.9	56.3	57.5	50.8	50.1
Yuba	*	*	80.6	87.1	55.2	59.5	51.9	49.4
Regionalized LCSA's								
Amador/Alpine/Calaveras	*	*	92.8	94.4	62.9	67.1	56.0	54.8
Inyo/Mono	93.6	51.2	93.8	92.7	63.0	68.4	52.0	53.7
Santa Cruz/San Benito	94.7	88.0	83.3	88.4	53.3	59.9	52.0	53.6
Sierra/Nevada	*	*	95.3	96.4	61.0	66.5	56.2	57.9
Siskiyou/Modoc	*	*	92.5	94.0	63.4	66.4	56.5	57.6

SOURCE: CS 1257 Lines 1, 2, 9 (10+16), 24, 25, 28, 29, and Office of Vital Records (OVR) Data (line 8a)

*No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2010 and 2011

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11	Mar 10	Mar 11
STATEWIDE	69.9%	73.4%	\$ 1,760	\$ 1,787	18.0%	14.1%	10.5%	14.2%	48.4%	53.5%		
Alameda	76.5	79.3	1,850	1,898	30.4	17.5	11.2	12.4	48.0	53.3	6.428	8.162
Alpine	79.2	82.4	1,247	1,276	25.0	0.0	0.0	33.3	49.2	47.5	0.000	0.000
Amador	77.6	79.5	1,594	1,544	57.7	42.5	21.3	33.8	60.3	60.8	18.061	0.000
Butte	74.3	77.4	1,260	1,237	31.8	29.9	15.4	22.7	57.2	61.4	4.397	6.490
Calaveras	76.6	77.9	1,564	1,529	42.1	35.3	21.4	34.0	63.9	63.8	4.490	0.000
Colusa	77.1	78.8	1,760	1,743	23.4	20.2	7.1	11.9	53.6	55.2	0.000	11.806
Contra Costa	72.1	73.4	1,961	2,064	33.1	20.1	14.7	15.4	48.5	56.4	2.281	6.689
Del Norte	70.8	71.3	1,084	1,114	53.6	34.0	23.2	24.5	65.9	62.2	6.961	10.479
El Dorado	75.4	79.2	1,549	1,537	50.7	29.2	16.9	21.0	57.3	56.2	4.168	10.270
Fresno	74.1	76.5	1,434	1,461	28.9	15.0	15.9	16.5	54.1	61.9	6.288	5.429
Glenn	71.6	72.0	1,383	1,359	39.0	28.3	15.4	24.4	54.6	54.6	0.000	10.272
Humboldt	81.6	83.0	1,406	1,418	54.9	28.4	16.8	22.9	61.5	62.1	2.699	1.408
Imperial	64.0	65.7	1,895	2,040	17.5	21.8	13.7	20.6	60.9	61.4	9.944	10.029
Inyo	76.7	77.7	1,614	1,580	58.9	22.6	23.8	13.7	59.3	50.0	30.075	15.540
Kern	67.2	68.8	1,637	1,692	11.8	16.1	11.6	12.2	53.0	53.3	4.062	2.248
Kings	75.1	77.3	1,549	1,548	37.2	24.2	17.8	16.8	67.9	65.5	1.822	3.781
Lake	73.4	76.0	1,365	1,401	13.1	12.4	6.2	10.1	57.1	59.2	11.786	3.333
Lassen	74.5	74.0	1,466	1,507	38.8	19.5	16.8	22.1	51.8	54.5	9.574	5.157
Los Angeles	66.8	71.1	1,859	1,843	7.2	7.7	6.7	12.1	39.2	44.5	12.409	10.935
Madera	74.6	75.3	1,402	1,508	38.1	26.9	18.8	15.8	59.6	59.1	0.000	3.025
Marin	75.2	78.4	2,569	2,640	43.1	43.5	13.1	29.1	51.9	53.1	3.025	3.136
Mariposa	71.1	84.1	1,548	1,652	68.0	34.8	22.1	34.8	60.8	62.0	0.000	0.000
Mendocino	69.1	73.9	1,298	1,324	34.4	20.5	16.4	14.8	59.8	60.0	0.000	0.000
Merced	68.7	70.3	1,509	1,517	29.2	18.6	20.8	19.1	62.4	61.9	5.727	5.144
Modoc	75.4	75.7	1,298	1,315	48.5	40.3	34.3	33.9	61.7	66.1	0.000	0.000
Mono	81.5	87.3	2,121	2,284	41.8	8.8	9.1	11.8	52.9	54.3	0.000	0.000
Monterey	69.1	71.5	1,928	1,988	33.0	26.8	19.1	20.2	59.6	60.7	4.961	2.116
Napa	77.9	79.6	1,760	1,845	40.6	29.8	14.3	23.2	61.2	64.4	4.180	9.087
Nevada	71.4	78.0	1,639	1,628	59.2	40.5	14.3	20.4	57.5	59.3	13.061	4.830
Orange	68.8	72.1	2,182	2,162	21.0	15.6	10.3	13.2	46.3	52.0	2.540	2.609
Placer	71.5	72.6	1,933	2,221	35.6	21.5	11.0	17.3	46.8	51.9	9.313	6.285
Plumas	81.7	80.4	1,386	1,423	60.1	48.2	28.8	42.4	59.1	57.8	8.540	9.132
Riverside	68.0	71.8	1,806	1,824	15.8	12.1	7.0	9.2	51.9	53.9	6.564	5.271
Sacramento	68.9	70.5	1,599	1,637	21.1	17.8	12.6	17.7	51.6	58.7	5.523	6.965
San Benito	66.6	76.8	1,530	1,505	34.6	35.6	15.7	25.2	54.3	55.6	3.247	7.527
San Bernardino	67.2	71.5	1,783	1,809	17.7	16.0	13.5	18.1	50.8	56.5	9.882	7.547
San Diego	66.4	74.8	1,857	1,872	16.1	11.8	8.4	12.4	30.6	42.0	11.787	6.972
San Francisco	78.3	82.4	1,609	1,684	26.1	14.9	10.4	10.4	51.3	56.4	9.273	3.691
San Joaquin	71.6	73.9	1,647	1,677	43.1	34.8	22.4	26.4	59.9	59.9	10.536	9.093
San Luis Obispo	84.2	86.9	1,915	1,929	62.3	47.1	21.6	27.8	56.1	67.0	7.357	3.932
San Mateo	76.3	77.6	2,095	2,210	30.8	24.0	14.2	16.3	50.8	56.9	3.019	1.611
Santa Barbara	72.0	75.6	1,834	1,904	24.6	18.8	9.6	12.2	44.1	54.6	8.426	5.233
Santa Clara	70.3	74.6	1,809	1,880	29.8	16.6	11.6	13.6	50.1	52.0	0.418	0.223
Santa Cruz	69.4	73.8	1,808	1,894	23.1	16.3	11.6	13.6	46.4	52.2	19.906	12.974
Shasta	73.8	74.3	1,375	1,396	39.7	26.5	14.9	18.0	55.4	57.0	9.401	6.442
Sierra	62.0	76.2	1,207	1,348	54.5	27.3	13.6	18.2	53.1	58.4	0.000	0.000
Siskiyou	77.0	79.7	1,264	1,298	42.1	22.4	18.3	19.7	59.1	59.9	13.789	5.829
Solano	70.8	74.2	1,748	1,795	34.2	21.7	16.6	19.0	56.6	63.7	10.783	5.523
Sonoma	77.5	79.7	1,648	1,654	39.9	26.1	11.1	16.7	55.0	59.1	1.925	7.118
Stanislaus	71.9	73.5	1,640	1,686	24.5	18.8	12.9	15.3	59.4	60.3	20.724	22.822
Sutter	69.5	68.0	1,598	1,673	25.4	16.6	18.5	14.4	55.7	56.6	8.046	5.265
Tehama	70.5	72.1	1,354	1,368	42.4	38.6	20.5	28.0	58.1	61.9	2.083	0.000
Trinity	72.6	66.0	1,551	1,460	38.1	15.8	14.2	13.9	57.5	57.1	0.000	11.507
Tulare	71.7	74.8	1,335	1,345	24.2	13.7	13.5	10.4	56.3	63.5	6.147	4.562
Tuolumne	77.1	79.9	1,521	1,544	46.5	33.5	14.4	24.0	59.9	60.5	5.838	0.000
Ventura	74.3	78.2	1,821	1,876	47.5	29.4	19.2	24.6	51.3	59.0	0.421	0.901
Yolo	70.1	70.1	1,551	1,586	20.5	17.3	10.4	16.0	52.4	56.9	10.426	4.436
Yuba	71.6	70.6	1,438	1,464	21.8	17.2	12.0	15.3	53.7	58.6	11.954	1.946
Regionalized LCSA's												
Amador/Alpine/Calaveras	77.1	78.7	1,570	1,531	48.5	38.1	21.1	33.9	62.1	62.2	10.055	0.000
Inyo/Mono	77.8	79.8	1,724	1,728	55.4	19.6	20.8	13.3	57.9	50.9	23.995	12.531
Santa Cruz/San Benito	68.6	74.6	1,732	1,786	25.9	20.9	12.6	16.4	48.6	53.2	15.491	11.465
Sierra/Nevada	71.1	77.9	1,625	1,620	59.0	40.0	14.3	20.3	57.4	59.2	12.605	4.649
Siskiyou/Modoc	76.8	79.1	1,270	1,301	43.1	25.2	20.7	21.9	59.5	60.9	11.666	4.924

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45 and CRTS Complaint Activity Report

**Federal
Performance
Measures****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children born out-of-wedlock in the state during the prior year report period compared to the children for whom paternity has been established or acknowledged during the current report period.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, page 11).

LCSEA performance in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage had a slight increase to 94.5 percent, compared with the mid-year 2010 of 93.6 percent. However, for FFY 2010, Statewide PEP was 102.6 percent and a preview of the preliminary data for FFY 2011 shows 107.0 percent which is again above 100 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 8a (Children in the State Born Out-of-Wedlock During the Prior Report Period, data provided by Office of Vital Records), divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2011

	Births to Unwed Parents (March 2010)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	104,769	98,989	94.5%
Alameda	3,545	3,082	86.9
Alpine	0	0	*
Amador	71	68	95.8
Butte	618	633	102.4
Calaveras	1	39	3,900.0
Colusa	53	39	73.6
Contra Costa	1,542	1,692	109.7
Del Norte	79	131	165.8
El Dorado	208	187	89.9
Fresno	4,363	4,021	92.2
Glenn	0	28	*
Humboldt	349	343	98.3
Imperial	768	739	96.2
Inyo	57	35	61.4
Kern	3,501	3,547	101.3
Kings	563	546	97.0
Lake	160	163	101.9
Lassen	74	62	83.8
Los Angeles	33,193	29,688	89.4
Madera	545	477	87.5
Marin	233	249	106.9
Mariposa	1	9	*
Mendocino	250	258	103.2
Merced	810	1,033	127.5
Modoc	0	11	*
Mono	27	8	29.6
Monterey	1,562	1,536	98.3
Napa	218	219	100.5
Nevada	161	173	107.5
Orange	6,927	5,891	85.0
Placer	913	812	88.9
Plumas	15	32	213.3
Riverside	6,178	5,545	89.8
Sacramento	3,639	4,139	113.7
San Benito	113	106	93.8
San Bernardino	6,388	7,481	117.1
San Diego	7,282	6,309	86.6
San Francisco	1,505	1,182	78.5
San Joaquin	2,263	2,513	111.0
San Luis Obispo	383	434	113.3
San Mateo	500	675	135.0
Santa Barbara	1,276	1,182	92.6
Santa Clara	4,129	3,534	85.6
Santa Cruz	731	637	87.1
Shasta	454	552	121.6
Sierra	0	0	*
Siskiyou	83	96	115.7
Solano	1,013	884	87.3
Sonoma	1,026	989	96.4
Stanislaus	2,035	2,187	107.5
Sutter	449	422	94.0
Tehama	155	181	116.8
Trinity	0	3	*
Tulare	1,923	1,817	94.5
Tuolumne	90	121	134.4
Ventura	2,012	1,788	88.9
Yolo	334	396	118.6
Yuba	1	87	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	72	107	*
Inyo/Mono	84	43	51.2
Santa Cruz/San Benito	844	743	88.0
Sierra/Nevada	161	173	*
Siskiyou/Modoc	83	107	*

SOURCE: CS 1257 Line 9 (line 10 + line 16) and Office of Vital Records (OVR) Data (line 8a)
 Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 22. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.
 * No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-PEP) compares the total number of children in the IV-D caseload in the federal fiscal year (FFY) for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2011 for IV-D Paternity Establishment is 78.7 percent, compared to the mid-year FFY 2010 of 81.9 percent and represents a decrease of 3.2 percentage points.

The end of the FFY 2010, IV-D paternity establishment percentage was 88.6 percent, an increase from mid-year FFY 2010 of 6.7 percentage points. Preliminary IV-D PEP ending FFY 2011 is 92.2 percent, an increase of 3.6 percentage points from FFY 2010, or an increase from mid-year FFY 2011 of 13.5 percentage points. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged), divided by previous year line 5 (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the Report Period. Minimum federal performance is 50%.

**TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2011**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2010)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2011)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,325,784	1,042,731	78.7%
Alameda	27,469	24,123	87.8
Alpine	43	21	48.8
Amador	898	810	90.2
Butte	7,629	6,612	86.7
Calaveras	1,437	1,219	84.8
Colusa	644	536	83.2
Contra Costa	26,605	23,761	89.3
Del Norte	1,673	1,593	95.2
El Dorado	4,320	3,815	88.3
Fresno	52,283	45,068	86.2
Glenn	1,415	1,232	87.1
Humboldt	4,520	4,256	94.2
Imperial	11,686	8,903	76.2
Inyo	804	724	90.0
Kern	49,800	39,575	79.5
Kings	8,321	7,451	89.5
Lake	2,095	1,821	86.9
Lassen	1,235	1,030	83.4
Los Angeles	410,979	271,730	66.1
Madera	5,087	5,004	98.4
Marin	2,142	2,058	96.1
Mariposa	362	374	103.3
Mendocino	3,701	3,290	88.9
Merced	16,927	14,925	88.2
Modoc	347	321	92.5
Mono	210	171	81.4
Monterey	16,527	14,253	86.2
Napa	2,754	2,523	91.6
Nevada	2,440	2,135	87.5
Orange	77,171	59,465	77.1
Placer	5,982	5,091	85.1
Plumas	654	609	93.1
Riverside	78,018	66,824	85.7
Sacramento	67,541	59,437	88.0
San Benito	2,159	1,738	80.5
San Bernardino	113,213	96,623	85.3
San Diego	86,763	64,535	74.4
San Francisco	12,331	10,211	82.8
San Joaquin	30,624	28,795	94.0
San Luis Obispo	2,886	3,033	105.1
San Mateo	9,122	8,197	89.9
Santa Barbara	14,049	11,274	80.2
Santa Clara	33,976	28,325	83.4
Santa Cruz	5,837	4,427	75.8
Shasta	8,759	7,827	89.4
Sierra	83	76	91.6
Siskiyou	2,074	1,944	93.7
Solano	16,050	13,698	85.3
Sonoma	9,501	8,378	88.2
Stanislaus	26,019	22,773	87.5
Sutter	4,026	3,478	86.4
Tehama	3,119	2,805	89.9
Trinity	419	410	97.9
Tulare	29,629	23,765	80.2
Tuolumne	1,951	1,767	90.6
Ventura	17,614	15,826	89.8
Yolo	6,229	5,333	85.6
Yuba	4,346	3,436	79.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,378	2,050	86.2
Inyo/Mono	1,014	895	88.3
Santa Cruz/San Benito	7,996	6,165	77.1
Sierra/Nevada	2,523	2,211	87.6
Siskiyou/Modoc	2,421	2,265	93.6

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 8,714 and 6,703 respectively. Therefore the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

Federal Performance Measures

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2011, the number of statewide cases was approximately 1.47 million. Of that, 1.23 million cases, or 83.8 percent of the cases had established support orders. Improvement of 4.6 percentage points was made in mid-year FFY 2011 compared to the mid-year point of 79.2 percent in FFY 2010.

For FFY 2010, percent of cases with a child support order was 82.5 percent and a preview of the preliminary data for FFY 2011 shows 85.8 percent which is an increase of 3.3 percentage points. FFY ending 2011 shows an increase of 2.0 percentage points compared to the mid-year FFY 2011. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

**TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2011**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,466,133	1,229,307	83.8%
Alameda	35,532	31,831	89.6
Alpine	60	57	95.0
Amador	1,500	1,422	94.8
Butte	12,326	11,391	92.4
Calaveras	1,927	1,814	94.1
Colusa	847	731	86.3
Contra Costa	32,889	29,076	88.4
Del Norte	2,863	2,660	92.9
El Dorado	6,816	6,358	93.3
Fresno	62,625	55,184	88.1
Glenn	1,947	1,791	92.0
Humboldt	7,104	6,703	94.4
Imperial	12,962	11,292	87.1
Inyo	1,287	1,199	93.2
Kern	53,379	45,260	84.8
Kings	10,580	9,584	90.6
Lake	3,000	2,542	84.7
Lassen	1,939	1,741	89.8
Los Angeles	350,239	265,118	75.7
Madera	6,612	5,965	90.2
Marin	3,189	2,991	93.8
Mariposa	776	738	95.1
Mendocino	5,380	4,882	90.7
Merced	19,440	17,347	89.2
Modoc	631	597	94.6
Mono	309	281	90.9
Monterey	18,904	17,136	90.6
Napa	4,402	4,056	92.1
Nevada	4,141	3,993	96.4
Orange	88,146	75,590	85.8
Placer	9,546	8,546	89.5
Plumas	1,095	1,055	96.3
Riverside	92,958	73,608	79.2
Sacramento	86,140	72,411	84.1
San Benito	2,657	2,441	91.9
San Bernardino	123,231	100,207	81.3
San Diego	93,230	76,414	82.0
San Francisco	16,255	14,363	88.4
San Joaquin	35,190	32,579	92.6
San Luis Obispo	5,086	4,803	94.4
San Mateo	12,414	11,331	91.3
Santa Barbara	15,287	13,212	86.4
Santa Clara	44,756	39,595	88.5
Santa Cruz	6,937	6,042	87.1
Shasta	13,970	12,871	92.1
Sierra	161	155	96.3
Siskiyou	3,431	3,222	93.9
Solano	19,915	18,185	91.3
Sonoma	14,048	13,033	92.8
Stanislaus	34,615	30,287	87.5
Sutter	5,698	4,990	87.6
Tehama	4,500	4,202	93.4
Trinity	869	791	91.0
Tulare	32,881	29,296	89.1
Tuolumne	3,154	2,962	93.9
Ventura	22,200	20,795	93.7
Yolo	9,018	8,106	89.9
Yuba	5,139	4,475	87.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,487	3,293	94.4
Inyo/Mono	1,596	1,480	92.7
Santa Cruz/San Benito	9,594	8,483	88.4
Sierra/Nevada	4,302	4,148	96.4
Siskiyou/Modoc	4,062	3,819	94.0

SOURCE: CS 1257 Lines 1 and 2

PERCENT OF COLLECTIONS ON CURRENT SUPPORT**Federal
Performance
Measures**

Collection on Current Support measures the amount of current support collected and distributed, compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2011, this measure was 58.4 percent compared with the mid-year FFY 2010 of 54.0 percent. This represents an increase of 4.4 percentage points.

For FFY 2010, current collection performance was 56.0 percent and a preview of the preliminary data for FFY 2011 shows 58.5 percent which is an increase of 2.5 percentage points. FFY ending 2011 shows a slight increase of .1 percent compared to the mid-year FFY 2011.

For this measure, California consistently has improved over the past five years, both at the mid-year and end of the federal fiscal years. In mid-year FFY 2007, this measure was at 51.5 percent and has increased to mid-year FFY 2011 to 58.4 percent, an increase of 6.9 percentage points. Similar to the mid-year percentages, the end of FFY 2007 was 51.5 percent and preliminary FFY 2011 is 58.5 percent. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2011

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,200,635,111	\$701,243,754	58.4%
Alameda	37,591,082	23,912,835	63.6
Alpine	37,993	32,331	85.1
Amador	1,270,542	857,270	67.5
Butte	7,063,599	4,466,200	63.2
Calaveras	1,566,271	1,039,971	66.4
Colusa	966,808	588,350	60.9
Contra Costa	33,039,973	19,897,902	60.2
Del Norte	1,438,572	867,476	60.3
El Dorado	5,968,728	3,703,030	62.0
Fresno	39,972,228	23,975,837	60.0
Glenn	1,327,412	771,579	58.1
Humboldt	4,406,256	3,090,649	70.1
Imperial	13,306,160	7,189,549	54.0
Inyo	1,054,828	702,926	66.6
Kern	36,627,238	20,598,280	56.2
Kings	7,557,175	4,938,141	65.3
Lake	2,166,104	1,234,825	57.0
Lassen	1,486,586	943,365	63.5
Los Angeles	232,595,866	131,337,389	56.5
Madera	5,321,778	3,257,958	61.2
Marin	5,421,457	3,614,571	66.7
Mariposa	739,435	539,053	72.9
Mendocino	3,302,452	1,902,325	57.6
Merced	16,281,538	8,888,137	54.6
Modoc	430,061	284,924	66.3
Mono	371,513	272,563	73.4
Monterey	21,210,934	12,341,618	58.2
Napa	4,857,197	3,204,497	66.0
Nevada	3,471,686	2,317,465	66.8
Orange	105,666,185	59,879,047	56.7
Placer	10,740,104	6,540,026	60.9
Plumas	848,201	557,040	65.7
Riverside	73,082,607	40,375,679	55.2
Sacramento	59,487,993	33,343,568	56.1
San Benito	2,144,501	1,317,735	61.4
San Bernardino	92,832,992	51,833,197	55.8
San Diego	93,470,759	54,722,064	58.5
San Francisco	12,518,495	8,835,910	70.6
San Joaquin	29,630,333	17,726,869	59.8
San Luis Obispo	7,210,081	5,211,563	72.3
San Mateo	15,154,374	9,371,210	61.8
Santa Barbara	14,945,403	8,865,431	59.3
Santa Clara	46,706,353	27,310,501	58.5
Santa Cruz	7,627,766	4,533,962	59.4
Shasta	9,475,652	5,739,928	60.6
Sierra	106,124	62,063	58.5
Siskiyou	2,104,129	1,398,879	66.5
Solano	19,742,311	11,920,706	60.4
Sonoma	13,870,090	9,196,692	66.3
Stanislaus	24,917,863	14,621,971	58.7
Sutter	4,349,769	2,596,132	59.7
Tehama	3,174,325	1,870,236	58.9
Trinity	565,798	312,221	55.2
Tulare	18,204,136	11,101,320	61.0
Tuolumne	2,644,403	1,809,072	68.4
Ventura	28,401,097	17,509,300	61.7
Yolo	6,828,182	3,925,801	57.5
Yuba	3,333,613	1,984,616	59.5
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,874,806	1,929,572	67.1
Inyo/Mono	1,426,341	975,489	68.4
Santa Cruz/San Benito	9,772,266	5,851,696	59.9
Sierra/Nevada	3,577,810	2,379,528	66.5
Siskiyou/Modoc	2,534,190	1,683,802	66.4

SOURCE: CS 1257 Lines 24 and 25

PERCENT OF CASES WITH AN ARREARS COLLECTION**Federal
Performance
Measures**

This federal performance measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for 2011 semi-annual report period is 53.0 percent, an improvement of 2.1 percentage points from the previous semi-annual 2010 period. Performance is calculated using unduplicated aggregate data.

Preliminary data shows California at 61.6 percent for the period ending FFY 2011 which is 1.3 percentage points higher than the statewide performance of 60.3 percent in FFY 2010. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears), divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2011

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	917,898	486,190	53.0%
Alameda	25,625	16,147	63.0
Alpine	59	35	59.3
Amador	1,182	643	54.4
Butte	9,308	5,333	57.3
Calaveras	1,513	830	54.9
Colusa	635	357	56.2
Contra Costa	19,952	11,184	56.1
Del Norte	2,159	1,112	51.5
El Dorado	5,298	3,204	60.5
Fresno	41,318	22,940	55.5
Glenn	1,443	730	50.6
Humboldt	4,872	3,008	61.7
Imperial	8,837	3,910	44.2
Inyo	984	499	50.7
Kern	33,106	16,204	48.9
Kings	7,005	3,625	51.7
Lake	2,159	1,275	59.1
Lassen	1,398	752	53.8
Los Angeles	179,305	91,150	50.8
Madera	4,328	2,428	56.1
Marin	2,449	1,440	58.8
Mariposa	589	352	59.8
Mendocino	3,689	1,948	52.8
Merced	13,749	6,532	47.5
Modoc	455	256	56.3
Mono	195	134	68.7
Monterey	14,363	7,286	50.7
Napa	3,424	1,990	58.1
Nevada	3,439	2,003	58.2
Orange	59,676	30,306	50.8
Placer	7,129	3,753	52.6
Plumas	884	509	57.6
Riverside	57,416	28,866	50.3
Sacramento	51,971	26,009	50.0
San Benito	2,193	1,203	54.9
San Bernardino	67,671	34,028	50.3
San Diego	64,822	35,101	54.1
San Francisco	10,911	6,468	59.3
San Joaquin	23,140	12,435	53.7
San Luis Obispo	3,927	2,578	65.6
San Mateo	9,029	5,199	57.6
Santa Barbara	9,961	5,387	54.1
Santa Clara	34,398	19,356	56.3
Santa Cruz	5,472	2,904	53.1
Shasta	10,657	5,690	53.4
Sierra	134	66	49.3
Siskiyou	2,537	1,466	57.8
Solano	15,282	8,300	54.3
Sonoma	11,264	6,680	59.3
Stanislaus	22,224	11,402	51.3
Sutter	4,246	2,067	48.7
Tehama	3,554	1,896	53.3
Trinity	709	372	52.5
Tulare	21,719	11,208	51.6
Tuolumne	2,343	1,349	57.6
Ventura	17,649	10,731	60.8
Yolo	6,725	3,368	50.1
Yuba	3,682	1,820	49.4
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,754	1,508	54.8
Inyo/Mono	1,179	633	53.7
Santa Cruz/San Benito	7,665	4,107	53.6
Sierra/Nevada	3,573	2,069	57.9
Siskiyou/Modoc	2,992	1,722	57.6

SOURCE: CS 1257 Lines 28 and 29

Due to adjustments made to the CS 1257, lines 28 and 29 statewide total counts were reduced by 6,265 and 1,634 respectively. Therefore, the sum of the individual LCSA data for lines 28 and 29 will not equal the statewide total.

**State
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This state performance measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

The statewide percentage for this measure for the first half of FFY 2011, using unduplicated aggregate data, was 73.4 percent. There was an increase from the previous mid-year FFY 2010 of 3.5 percentage points. At the end of the FFY 2010, the performance percentage was 75.9 percent and preliminary FFY 2011 data shows the measure at 78.5 percent. See Table H on page 19.

⁶ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period), divided by line 44 (Cases with Current Support Due).

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2011

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	534,847	392,611	73.4%
Alameda	15,249	12,096	79.3
Alpine	17	14	82.4
Amador	673	535	79.5
Butte	4,338	3,359	77.4
Calaveras	820	639	77.9
Colusa	462	364	78.8
Contra Costa	12,651	9,292	73.4
Del Norte	1,065	759	71.3
El Dorado	2,683	2,126	79.2
Fresno	20,632	15,777	76.5
Glenn	775	558	72.0
Humboldt	2,475	2,055	83.0
Imperial	5,741	3,771	65.7
Inyo	507	394	77.7
Kern	18,508	12,734	68.8
Kings	3,971	3,069	77.3
Lake	1,045	794	76.0
Lassen	763	565	74.0
Los Angeles	105,602	75,083	71.1
Madera	3,014	2,269	75.3
Marin	1,775	1,391	78.4
Mariposa	377	317	84.1
Mendocino	1,732	1,280	73.9
Merced	8,559	6,017	70.3
Modoc	235	178	75.7
Mono	142	124	87.3
Monterey	8,856	6,335	71.5
Napa	2,069	1,646	79.6
Nevada	1,707	1,331	78.0
Orange	39,457	28,453	72.1
Placer	4,326	3,139	72.6
Plumas	465	374	80.4
Riverside	32,873	23,591	71.8
Sacramento	28,408	20,028	70.5
San Benito	1,145	879	76.8
San Bernardino	42,716	30,531	71.5
San Diego	40,049	29,952	74.8
San Francisco	5,558	4,578	82.4
San Joaquin	13,961	10,319	73.9
San Luis Obispo	3,263	2,834	86.9
San Mateo	5,786	4,491	77.6
Santa Barbara	6,436	4,864	75.6
Santa Clara	18,773	14,004	74.6
Santa Cruz	3,191	2,354	73.8
Shasta	5,083	3,776	74.3
Sierra	63	48	76.2
Siskiyou	1,208	963	79.7
Solano	8,798	6,526	74.2
Sonoma	6,576	5,240	79.7
Stanislaus	11,712	8,603	73.5
Sutter	2,214	1,506	68.0
Tehama	1,815	1,309	72.1
Trinity	315	208	66.0
Tulare	10,984	8,213	74.8
Tuolumne	1,324	1,058	79.9
Ventura	11,510	9,000	78.2
Yolo	3,193	2,237	70.1
Yuba	1,785	1,261	70.6
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,510	1,188	78.7
Inyo/Mono	649	518	79.8
Santa Cruz/San Benito	4,336	3,233	74.6
Sierra/Nevada	1,770	1,379	77.9
Siskiyou/Modoc	1,443	1,141	79.1

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 4,583 and 2,600 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This state performance measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed as reported mid-year FFY 2011 reached \$1.12 billion. When applying the 624,094 cases with a collection, the statewide average amount of distributed per case with a collection was \$1,787. This is an increase of \$27 per case collected at the same point in FFY 2010. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

TABLE I
 AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
 SEMI-ANNUAL FFY 2011

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,115,387,648	624,094	\$1,787
Alameda	37,771,938	19,904	1,898
Alpine	47,206	37	1,276
Amador	1,271,976	824	1,544
Butte	7,909,392	6,394	1,237
Calaveras	1,582,873	1,035	1,529
Colusa	826,371	474	1,743
Contra Costa	29,887,308	14,483	2,064
Del Norte	1,517,730	1,362	1,114
El Dorado	6,023,124	3,920	1,537
Fresno	40,855,205	27,961	1,461
Glenn	1,247,820	918	1,359
Humboldt	5,240,984	3,697	1,418
Imperial	10,714,186	5,252	2,040
Inyo	1,025,531	649	1,580
Kern	34,122,460	20,164	1,692
Kings	7,364,221	4,758	1,548
Lake	2,125,934	1,517	1,401
Lassen	1,428,915	948	1,507
Los Angeles	218,698,072	118,675	1,843
Madera	4,802,117	3,185	1,508
Marin	5,260,583	1,993	2,640
Mariposa	764,849	463	1,652
Mendocino	3,105,251	2,345	1,324
Merced	13,214,452	8,713	1,517
Modoc	419,478	319	1,315
Mono	395,123	173	2,284
Monterey	18,760,107	9,437	1,988
Napa	4,750,720	2,575	1,845
Nevada	3,937,185	2,418	1,628
Orange	87,977,172	40,699	2,162
Placer	10,577,604	4,763	2,221
Plumas	887,768	624	1,423
Riverside	66,487,504	36,456	1,824
Sacramento	53,659,102	32,782	1,637
San Benito	2,187,264	1,453	1,505
San Bernardino	80,554,922	44,542	1,809
San Diego	86,396,198	46,142	1,872
San Francisco	13,622,801	8,089	1,684
San Joaquin	26,643,383	15,892	1,677
San Luis Obispo	6,926,510	3,591	1,929
San Mateo	14,891,958	6,737	2,210
Santa Barbara	13,475,170	7,076	1,904
Santa Clara	45,057,973	23,973	1,880
Santa Cruz	7,113,185	3,755	1,894
Shasta	9,668,950	6,925	1,396
Sierra	105,126	78	1,348
Siskiyou	2,329,840	1,795	1,298
Solano	18,668,818	10,399	1,795
Sonoma	14,034,772	8,484	1,654
Stanislaus	23,892,902	14,168	1,686
Sutter	4,272,059	2,554	1,673
Tehama	3,117,126	2,279	1,368
Trinity	636,774	436	1,460
Tulare	18,688,000	13,893	1,345
Tuolumne	2,651,347	1,717	1,544
Ventura	26,049,128	13,885	1,876
Yolo	6,485,798	4,089	1,586
Yuba	3,257,383	2,225	1,464
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,902,056	1,896	1,531
Inyo/Mono	1,420,654	822	1,728
Santa Cruz/San Benito	9,300,449	5,208	1,786
Sierra/Nevada	4,042,310	2,496	1,620
Siskiyou/Modoc	2,749,319	2,114	1,301

SOURCE: CS 1257 Lines 18, 25, and 27

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2011

	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$1,115,387,648	\$162,530,129	\$489,608,552	\$463,248,967
Alameda	37,771,938	4,538,448	16,587,069	16,646,421
Alpine	47,206	0	23,338	23,868
Amador	1,271,976	166,933	529,614	575,429
Butte	7,909,392	1,212,013	4,343,936	2,353,443
Calaveras	1,582,873	263,397	659,401	660,075
Colusa	826,371	88,325	378,778	359,268
Contra Costa	29,887,308	3,353,692	11,227,821	15,305,796
Del Norte	1,517,730	306,780	684,234	526,716
El Dorado	6,023,124	673,235	2,511,598	2,838,291
Fresno	40,855,205	8,713,440	21,657,700	10,484,065
Glenn	1,247,820	198,965	628,177	420,677
Humboldt	5,240,984	689,513	2,462,875	2,088,596
Imperial	10,714,186	1,676,511	4,827,605	4,210,070
Inyo	1,025,531	49,585	435,544	540,403
Kern	34,122,460	6,120,654	16,355,459	11,646,348
Kings	7,364,221	1,105,881	3,478,486	2,779,854
Lake	2,125,934	345,935	1,062,838	717,161
Lassen	1,428,915	192,291	677,681	558,943
Los Angeles	218,698,072	34,158,336	104,563,778	79,975,958
Madera	4,802,117	854,495	2,148,028	1,799,593
Marin	5,260,583	393,739	1,022,772	3,844,072
Mariposa	764,849	118,319	301,588	344,942
Mendocino	3,105,251	492,853	1,609,244	1,003,154
Merced	13,214,452	2,789,953	6,135,234	4,289,265
Modoc	419,478	41,732	206,099	171,647
Mono	395,123	14,758	88,500	291,865
Monterey	18,760,107	2,627,025	8,144,240	7,988,843
Napa	4,750,720	453,115	1,605,387	2,692,218
Nevada	3,937,185	369,354	1,730,733	1,837,098
Orange	87,977,172	8,685,793	28,533,195	50,758,184
Placer	10,577,604	946,393	3,930,271	5,700,939
Plumas	887,768	127,095	388,209	372,464
Riverside	66,487,504	9,699,292	29,054,062	27,734,150
Sacramento	53,659,102	8,813,787	24,199,726	20,645,589
San Benito	2,187,264	418,732	1,025,702	742,830
San Bernardino	80,554,922	14,529,908	36,204,570	29,820,444
San Diego	86,396,198	10,963,322	34,584,084	40,848,792
San Francisco	13,622,801	1,439,753	5,466,187	6,716,860
San Joaquin	26,643,383	4,393,799	12,366,346	9,883,238
San Luis Obispo	6,926,510	794,905	2,971,639	3,159,966
San Mateo	14,891,958	1,245,470	4,672,252	8,974,236
Santa Barbara	13,475,170	1,909,755	5,863,993	5,701,422
Santa Clara	45,057,973	6,010,492	19,879,911	19,167,570
Santa Cruz	7,113,185	728,787	2,982,552	3,401,846
Shasta	9,668,950	1,570,155	4,709,705	3,389,090
Sierra	105,126	13,367	51,511	40,248
Siskiyou	2,329,840	315,654	1,246,085	768,101
Solano	18,668,818	2,559,095	8,277,466	7,832,257
Sonoma	14,034,772	1,454,458	5,444,121	7,136,193
Stanislaus	23,892,902	4,068,329	11,974,053	7,850,520
Sutter	4,272,059	540,143	1,896,293	1,835,622
Tehama	3,117,126	618,604	1,590,507	908,014
Trinity	636,774	73,360	307,976	255,437
Tulare	18,688,000	4,010,833	9,915,428	4,761,739
Tuolumne	2,651,347	350,230	1,182,554	1,118,563
Ventura	26,049,128	2,901,285	9,986,102	13,161,741
Yolo	6,485,798	801,604	3,077,752	2,606,441
Yuba	3,257,383	536,452	1,738,541	982,390
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	2,902,056	430,330	1,212,353	1,259,372
Inyo/Mono	1,420,654	64,342	524,044	832,269
Santa Cruz/San Benito	9,300,449	1,147,519	4,008,254	4,144,676
Sierra/Nevada	4,042,310	382,721	1,782,244	1,877,345
Siskiyou/Modoc	2,749,319	357,386	1,452,184	939,749

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This state performance measure determines the number of cases that had a child support order established during the report period,⁸ compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.

Overall, California's establishment of 46,207 cases with a support order equates to 14.1 percent of cases requiring a support order during the first half of FFY 2011. This represents a decrease of 3.9 percentage points from the FFY 2010 semi-annual performance. Performance is calculated using cumulative data for cases with a support order. Although mid-year FFY 2011 shows 14.1 percent, the end of year preliminary data for FFY 2011 shows California at 30.4 percent in this measure. See Table K on page 24.

⁸ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17, (Cases with Support Orders Established During the Report Period), divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

TABLE K
 PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
 SEMI-ANNUAL FFY 2011

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	327,276	46,207	281,069	14.1%
Alameda	4,936	863	4,073	17.5
Alpine	3	0	3	0.0
Amador	160	68	92	42.5
Butte	1,628	487	1,141	29.9
Calaveras	215	76	139	35.3
Colusa	168	34	134	20.2
Contra Costa	5,472	1,100	4,372	20.1
Del Norte	371	126	245	34.0
El Dorado	720	210	510	29.2
Fresno	10,701	1,605	9,096	15.0
Glenn	279	79	200	28.3
Humboldt	652	185	467	28.4
Imperial	2,601	566	2,035	21.8
Inyo	124	28	96	22.6
Kern	12,136	1,950	10,186	16.1
Kings	1,580	383	1,197	24.2
Lake	566	70	496	12.4
Lassen	272	53	219	19.5
Los Angeles	110,979	8,588	102,391	7.7
Madera	1,117	300	817	26.9
Marin	402	175	227	43.5
Mariposa	69	24	45	34.8
Mendocino	772	158	614	20.5
Merced	3,271	610	2,661	18.6
Modoc	62	25	37	40.3
Mono	34	3	31	8.8
Monterey	2,870	770	2,100	26.8
Napa	560	167	393	29.8
Nevada	289	117	172	40.5
Orange	16,604	2,592	14,012	15.6
Placer	1,474	317	1,157	21.5
Plumas	85	41	44	48.2
Riverside	25,662	3,111	22,551	12.1
Sacramento	20,089	3,575	16,514	17.8
San Benito	385	137	248	35.6
San Bernardino	33,130	5,294	27,836	16.0
San Diego	20,759	2,444	18,315	11.8
San Francisco	2,543	379	2,164	14.9
San Joaquin	5,175	1,802	3,373	34.8
San Luis Obispo	575	271	304	47.1
San Mateo	1,665	399	1,266	24.0
Santa Barbara	3,043	571	2,472	18.8
Santa Clara	7,412	1,228	6,184	16.6
Santa Cruz	1,215	198	1,017	16.3
Shasta	1,825	483	1,342	26.5
Sierra	11	3	8	27.3
Siskiyou	335	75	260	22.4
Solano	2,605	564	2,041	21.7
Sonoma	1,600	418	1,182	26.1
Stanislaus	6,177	1,160	5,017	18.8
Sutter	1,044	173	871	16.6
Tehama	590	228	362	38.6
Trinity	101	16	85	15.8
Tulare	5,191	712	4,479	13.7
Tuolumne	337	113	224	33.5
Ventura	2,337	686	1,651	29.4
Yolo	1,315	228	1,087	17.3
Yuba	983	169	814	17.2
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	378	144	234	38.1
Inyo/Mono	158	31	127	19.6
Santa Cruz/San Benito	1,600	335	1,265	20.9
Sierra/Nevada	300	120	180	40.0
Siskiyou/Modoc	397	100	297	25.2

SOURCE: CS 1257 Lines 12 and 17

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED OBLIGOR SERVED WITH A SUMMONS AND COMPLAINT**State
Performance
Measures**

The purpose of this state performance measure is to determine the percent of alleged fathers and/or obligors served with a Summons and Complaint (S&C) to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2011, 46,616 alleged obligors were served a summons and complaint, in comparison to 327,276 cases requiring a support order – or 14.2 percent of the cases. For mid-year FFY 2010, this measure was 10.5 percent, lower than 2011 by 3.7 percentage points. See Table L on page 26.

⁹ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2011

	Cases Requiring a Support Order	Alleged Obligors Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	327,276	46,616	14.2%
Alameda	4,936	613	12.4
Alpine	3	1	33.3
Amador	160	54	33.8
Butte	1,628	369	22.7
Calaveras	215	73	34.0
Colusa	168	20	11.9
Contra Costa	5,472	845	15.4
Del Norte	371	91	24.5
El Dorado	720	151	21.0
Fresno	10,701	1,770	16.5
Glenn	279	68	24.4
Humboldt	652	149	22.9
Imperial	2,601	536	20.6
Inyo	124	17	13.7
Kern	12,136	1,482	12.2
Kings	1,580	265	16.8
Lake	566	57	10.1
Lassen	272	60	22.1
Los Angeles	110,979	13,480	12.1
Madera	1,117	177	15.8
Marin	402	117	29.1
Mariposa	69	24	34.8
Mendocino	772	114	14.8
Merced	3,271	625	19.1
Modoc	62	21	33.9
Mono	34	4	11.8
Monterey	2,870	579	20.2
Napa	560	130	23.2
Nevada	289	59	20.4
Orange	16,604	2,186	13.2
Placer	1,474	255	17.3
Plumas	85	36	42.4
Riverside	25,662	2,362	9.2
Sacramento	20,089	3,551	17.7
San Benito	385	97	25.2
San Bernardino	33,130	6,004	18.1
San Diego	20,759	2,576	12.4
San Francisco	2,543	265	10.4
San Joaquin	5,175	1,365	26.4
San Luis Obispo	575	160	27.8
San Mateo	1,665	272	16.3
Santa Barbara	3,043	372	12.2
Santa Clara	7,412	1,007	13.6
Santa Cruz	1,215	165	13.6
Shasta	1,825	329	18.0
Sierra	11	2	18.2
Siskiyou	335	66	19.7
Solano	2,605	494	19.0
Sonoma	1,600	267	16.7
Stanislaus	6,177	948	15.3
Sutter	1,044	150	14.4
Tehama	590	165	28.0
Trinity	101	14	13.9
Tulare	5,191	542	10.4
Tuolumne	337	81	24.0
Ventura	2,337	574	24.6
Yolo	1,315	210	16.0
Yuba	983	150	15.3
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	378	128	33.9
Inyo/Mono	158	21	13.3
Santa Cruz/San Benito	1,600	262	16.4
Sierra/Nevada	300	61	20.3
Siskiyou/Modoc	397	87	21.9

SOURCE: CS 1257 Lines 12, 17, and 43

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

State Performance Measures

The performance measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.¹⁰

For the first two quarters of FFY 2011, 53.5 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase from the first two quarters of the prior FFY performance of 5.1 percentage points. Performance is calculated using point in time data. See Table M on page 28.

¹⁰ The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a, (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2, (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2011

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	969,066	518,333	53.5%
Alameda	23,698	12,636	53.3
Alpine	40	19	47.5
Amador	1,117	679	60.8
Butte	7,870	4,832	61.4
Calaveras	1,380	880	63.8
Colusa	621	343	55.2
Contra Costa	23,012	12,974	56.4
Del Norte	2,027	1,261	62.2
El Dorado	4,763	2,675	56.2
Fresno	42,037	26,001	61.9
Glenn	1,444	788	54.6
Humboldt	5,159	3,203	62.1
Imperial	9,004	5,526	61.4
Inyo	920	460	50.0
Kern	35,766	19,054	53.3
Kings	7,496	4,911	65.5
Lake	1,726	1,022	59.2
Lassen	1,359	740	54.5
Los Angeles	217,639	96,847	44.5
Madera	5,313	3,140	59.1
Marin	2,356	1,251	53.1
Mariposa	606	376	62.0
Mendocino	3,839	2,304	60.0
Merced	14,366	8,895	61.9
Modoc	434	287	66.1
Mono	245	133	54.3
Monterey	13,237	8,032	60.7
Napa	2,970	1,914	64.4
Nevada	2,804	1,662	59.3
Orange	58,600	30,449	52.0
Placer	6,770	3,517	51.9
Plumas	793	458	57.8
Riverside	59,192	31,927	53.9
Sacramento	58,623	34,431	58.7
San Benito	1,813	1,008	55.6
San Bernardino	83,817	47,325	56.5
San Diego	57,588	24,171	42.0
San Francisco	10,011	5,649	56.4
San Joaquin	26,527	15,902	59.9
San Luis Obispo	4,154	2,785	67.0
San Mateo	8,545	4,858	56.9
Santa Barbara	10,648	5,819	54.6
Santa Clara	28,294	14,706	52.0
Santa Cruz	4,367	2,281	52.2
Shasta	9,574	5,456	57.0
Sierra	113	66	58.4
Siskiyou	2,292	1,372	59.9
Solano	13,604	8,669	63.7
Sonoma	9,082	5,369	59.1
Stanislaus	23,325	14,059	60.3
Sutter	3,780	2,139	56.6
Tehama	3,166	1,960	61.9
Trinity	494	282	57.1
Tulare	23,349	14,830	63.5
Tuolumne	2,283	1,382	60.5
Ventura	15,883	9,369	59.0
Yolo	5,828	3,314	56.9
Yuba	3,303	1,935	58.6
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,537	1,578	62.2
Inyo/Mono	1,165	593	50.9
Santa Cruz/San Benito	6,180	3,289	53.2
Sierra/Nevada	2,917	1,728	59.2
Siskiyou/Modoc	2,726	1,659	60.9

SOURCE: CS 1257 Lines 2, 2e and 21a

COMPARISON OF RECEIVED COMPLAINTS TO CASES**State
Performance
Measures**

This state performance measure shows a comparison of complaints to the caseload for each LCSA.¹¹ The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 1,042 complaints filed and reported in CRTS for the approximately 1.47 million cases. In 2009 there were 1,604 complaints filed for the reporting period for the six months and 1,358 complaints in 2010. The number of complaints gradually decreased each year by 246 in 2010 and 316 in 2011. Monthly reports used the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period. See Table N on page 30.

¹¹ Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2011

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,466,133	1,042	
Alameda	35,532	29	8.162
Alpine	60	0	0.000
Amador	1,500	0	0.000
Butte	12,326	8	6.490
Calaveras	1,927	0	0.000
Colusa	847	1	11.806
Contra Costa	32,889	22	6.689
Del Norte	2,863	3	10.479
El Dorado	6,816	7	10.270
Fresno	62,625	34	5.429
Glenn	1,947	2	10.272
Humboldt	7,104	1	1.408
Imperial	12,962	13	10.029
Inyo	1,287	2	15.540
Kern	53,379	12	2.248
Kings	10,580	4	3.781
Lake	3,000	1	3.333
Lassen	1,939	1	5.157
Los Angeles	350,239	383	10.935
Madera	6,612	2	3.025
Marin	3,189	1	3.136
Mariposa	776	0	0.000
Mendocino	5,380	0	0.000
Merced	19,440	10	5.144
Modoc	631	0	0.000
Mono	309	0	0.000
Monterey	18,904	4	2.116
Napa	4,402	4	9.087
Nevada	4,141	2	4.830
Orange	88,146	23	2.609
Placer	9,546	6	6.285
Plumas	1,095	1	9.132
Riverside	92,958	49	5.271
Sacramento	86,140	60	6.965
San Benito	2,657	2	7.527
San Bernardino	123,231	93	7.547
San Diego	93,230	65	6.972
San Francisco	16,255	6	3.691
San Joaquin	35,190	32	9.093
San Luis Obispo	5,086	2	3.932
San Mateo	12,414	2	1.611
Santa Barbara	15,287	8	5.233
Santa Clara	44,756	1	0.223
Santa Cruz	6,937	9	12.974
Shasta	13,970	9	6.442
Sierra	161	0	0.000
Siskiyou	3,431	2	5.829
Solano	19,915	11	5.523
Sonoma	14,048	10	7.118
Stanislaus	34,615	79	22.822
Sutter	5,698	3	5.265
Tehama	4,500	0	0.000
Trinity	869	1	11.507
Tulare	32,881	15	4.562
Tuolumne	3,154	0	0.000
Ventura	22,200	2	0.901
Yolo	9,018	4	4.436
Yuba	5,139	1	1.946
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	3,487	0	0.000
Inyo/Mono	1,596	2	12.531
Santa Cruz/San Benito	9,594	11	11.465
Sierra/Nevada	4,302	2	4.649
Siskiyou/Modoc	4,062	2	4.924

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

GLOSSARY

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.