



STATE OF CALIFORNIA
Department of Child Support Services



California Child Support Automation System (CCSAS) Project

Annual Advance Planning Document Update (APDU)

June 1, 2012

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1. EXECUTIVE SUMMARY

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the status of the California Child Support Automation System (CCSAS) Project as required by 45 CFR 307.15. The structure of this APDU follows the format outlined in the Administration for Children and Families' (ACF) State Systems APD Guide.

Table 1-1 below presents the total CCSAS budget and federal financial participation (FFP) adjustments through state fiscal year (SFY) 2013/14. Based on the cumulative funding request below, California is requesting \$109,119,265 (\$72,018,715 in FFP) through SFY 2012/13.

The May 2011 APDU included SFY 2007/08 and SFY 2008/09 actual expenditures. As a result, the May 2012 APDU does not update the overall CCSAS budget total to reflect the actual expenditures. The May 2013 APDU will capture SFY 2009/10 actual expenditures.

Table 1-1 FFP Request

| FFP REQUEST | SFY 2003/04 - SFY 2008/09 | SFY 2009/10 | SFY 2010/11 | SFY 2011/12 | SFY 2012/13 | SFY 2013/14 | TOTAL |
|---------------------------|---------------------------|----------------------|---------------------|---------------------|----------------------|----------------------|----------------------|
| TOTAL BUDGET | 1,658,669,184 | 116,277,947 | 140,237,077 | 109,784,406 | 109,784,406 | 109,784,406 | 2,244,537,426 |
| - Not eligible for FFP | -25,763,967 | 80,000 | -228,847 | 173,986 | 54,861 | | -25,683,967 |
| - FFP Previously Approved | -1,826,324,947 | -16,346,166 | -96,400,835 | -60,877,840 | | | -1,999,949,788 |
| Net FFP Request | -\$193,419,730 | \$100,011,781 | \$43,607,395 | \$49,080,552 | \$109,839,267 | \$109,784,406 | \$218,903,671 |

The SFY 2003/04 - 2008/09 column reflects actual expenditures.

1.1 Summary of Changes

The cost changes reflected in this APDU are summarized in the following table as a comparison against the May 2011 APDU. Descriptions of these changes are provided in the table below.

Table 1-2 Detailed Summary of Changes to Project Costs

| TASK | SFY 2009/10 | SFY 2010/11 | SFY 2011/12 | SFY 2012/13 | SFY 2013/14 | TOTAL |
|---|-------------|-------------|-------------------|---------------------|-------------|---------------------|
| 1. Network | | | | -5,944,223 | | -5,944,223 |
| 2. CSE M&O Services | | | | 324,960 | | 324,960 |
| 3. Employer Data Processing (Development) | | | -730,000 | 730,000 | | 0 |
| 4. Employer Data Processing (Operations) | | | | -96,000 | | -96,000 |
| 5. Technical Consultants | | | | -730,000 | | -730,000 |
| 6. Application Hosting | | | | -19,877,180 | | -19,877,180 |
| 7. CSE State Data Center Services | | | | 25,821,403 | | 25,821,403 |
| 8. LCSA Consultants | | | | -1,458,960 | | -1,458,960 |
| Total | \$0 | \$0 | -\$730,000 | -\$1,230,000 | \$0 | -\$1,960,000 |

1. *Network* – Beginning SFY 2012/13, Network costs are reflected in the line titled CSE State Data Center Services within Operating Expenses, Contract Services category.

2. *Child Support Enforcement (CSE) Maintenance and Operations (M&O) Services*– The May 2011 APDU erroneously reflected the SFY 2012/13 budget as decreasing. California reflected only the Deloitte contract for CSE M&O Services. However, DCSS performs CSE M&O Services in addition to those performed by the vendor. This budget should not be reduced.
3. *Employer Data Processing (Development)* – The May 2011 APDU reflected \$730,000 in SFY 2011/12 for development costs associated with the portal. California DCSS was unable to initiate portal development in SFY 2011/12; therefore, this APDU redirects \$730,000 from Operations Costs to Development Costs to fund the Employer Data Processing effort in SFY 2012/13.
4. *Employer Data Processing (Operations)* – The May 2011 APDU reflected \$96,000 in SFY 2012/13 for Operations Costs associated with maintaining the portal. Since portal development did not occur in SFY 2011/12, there are no operational costs in SFY 2012/13.
5. *Technical Consultants* – This APDU redirects \$730,000 to Development Costs to fund the Employer Data Processing effort in SFY 2012/13.
6. *Application Hosting* - Beginning SFY 2012/13, Application Hosting costs are reflected in the line titled CSE State Data Center Services within Operating Expenses, Contract Services category.
7. *CSE State Data Center Services* – New line item beginning SFY 2012/13 containing Network and Application Hosting service costs provided by the State Data Center.
8. *Local Child Support Agency (LCSA) Consultants* – This APDU reduces the LCSA Consultants line item in SFY 2012/13 to reflect fewer contracts with the counties for support service through the maintenance period.

1.2 Project Status

This section reflects the CCSAS project status at the time of the submittal of this APDU.

1.2.1 Current Year Accomplishments

Two major accomplishments were completed:

- *Transitioned CSE M&O to State Managed Services* – In 2010, management of the CSE system, including 26 business processes, were transitioned to the state from the Business Partner. In 2011, DCSS successfully executed a contract to augment the staffing required for the state to maintain and operate the CSE system. DCSS supports the CSE system through a blended workforce of civil servants and contractor staff who provide all of the maintenance and enhancement technical support.
- *Data Center Hosting Migration* – DCSS, California's Office of Technology Services (OTech), and IBM successfully transitioned CSE hosting from the IBM Data Center in San Jose, California to the centralized state data center in Sacramento, California. The project refreshed the server equipment at the

state's data center and utilizes OTech's managed services for hosting support and maintenance.

1.2.2 Federal Performance Measures

The CCSAS project, as the state's single statewide child support system, provides case management and financial services for the child support program. In 2011, California reached its highest levels of performance in the history of the child support program in three of five performance measures and excelled in its performance of the remaining performance measures.

- *Paternity Establishment Percentage (PEP)* – Maintained California's performance above 100 percent at 107.0 percent. Statewide PEP measures the total number of children born out-of-wedlock for whom paternity was acknowledged or established during the federal fiscal year (FFY) compared to the total number of children born out-of-wedlock during the previous FFY.
- *Percent of Cases with a Child Support Order* – Increased California's performance to 85.8 percent, an improvement of 3.3 percentage points over the previous year, an all time high for the California child support program. This measure compares the number of child support cases with support orders against the total caseload.
- *Current Collections Performance* – Increased California's performance to 58.6 percent, an improvement of 2.6 percentage points over the previous year, an all time high for the California child support program. Since FFY 2000, California has continued to improve each year in this measure. This measure compares the amount of current support collected to the total amount of support owed.
- *Arrearage Collections Performance* – Increased California's performance to 61.6 percent, an increase of 1.3 percentage points over the previous year, an all time high for the California child support program. This measure has improved each year since FFY 2004. This measure compares the number of cases with child support arrearage collections to the total number of cases owing arrearages during the FFY.
- *Cost Effectiveness* – This measure compares the total amount of distributed collections to the total amount of expenditures for the FFY. This comparison is expressed as the ratio of distributed collections per one dollar of expenditure. California's cost effectiveness has improved since CCSAS was fully implemented. For example, California's cost effectiveness was \$2.01 in FFY 2007 and \$2.29 for FFY 2011.

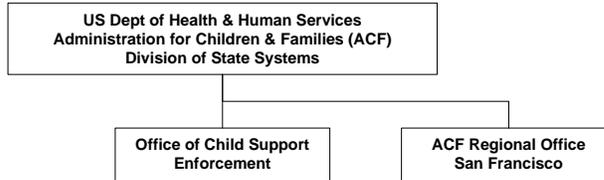
The apparent decrease from \$2.38 in FFY 2010 to \$2.29 in FFY 2011 is attributable to federal cash claiming rules requiring expenditures be reported in the month of payment, not the month the expense was incurred. Because the state Budget Act of 2010 was not signed until October 2010, DCSS had to delay making payments from FFY 2010 to FFY 2011, a shift of \$13.6 million. If DCSS had paid expenditures in the correct federal fiscal year, FFY 2010

would have been \$2.35 not \$2.38 and FFY 2011 would have been \$2.37 not \$2.29.

2. CCSAS PROJECT ORGANIZATION

This section provides the CCSAS functional organization structure.

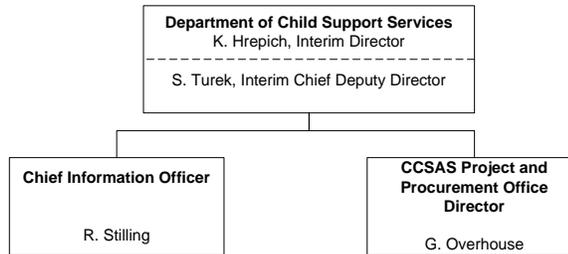
Federal Oversight



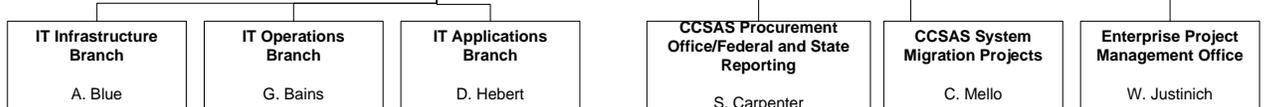
State Oversight



Executive Management



CCSAS Management Team



3. PROJECT SCHEDULE

All original project activities, including Key Project Milestones, have been completed.

3.1 Milestone Schedule

All outstanding Key Project Milestones were completed in 2011.

Table 3-1 Key Project Milestones

| MILESTONE | PLANNED COMPLETION DATE | ACTUAL COMPLETION DATE |
|---|-------------------------|------------------------|
| Maintenance Activities | | |
| Enterprise Customer Service Solution (ECSS) Statewide Implementation | 10/01/2010 | 06/30/2009 |
| Legacy System Retirement | 06/30/2009 | 06/30/2009 |
| BP Contract Services (including the Child Support Enforcement (CSE) Maintenance and Operations (M&O) Staffing Services Extension) | 10/31/2010 | 06/30/2011 |
| Transition Activities | | |
| Local Child Support Agency (LCSA) Option 1 Desktop Support | 08/02/2010 | 06/22/2010 |
| Business Partner (BP) Project Office M&O Infrastructure | 08/16/2010 | 08/27/2010 |
| Help Desk | 09/01/2010 | 10/04/2010 |
| Central Scan | 10/15/2010 | 10/18/2010 |
| Enterprise Customer Service Solution Services (CALNET2) | 10/15/2010 | 12/13/2010 |
| CSE M&O State Managed Services | 10/31/2010 | 10/31/2010 |
| CSE State Data Center Re-Hosting | 07/31/2011 | 10/17/2011 |
| IBM CSE Transition and Hosting Services Extension | 12/31/2011 | 10/31/2011 |
| CSE M&O Staffing Services Procurement | 05/01/2011 | 05/01/2011 |

3.2 Release Schedule

This section includes a description of all changes made to the CSE system since the approval of the last APDU as well as those changes proposed for the upcoming year.

All modifications included in this section have been vetted through a formalized governance process and approved by a Change Control Board and the Director of the California Department of Child Support Services (DCSS). All changes are considered high priority and have been selected based on their contribution towards improving program performance.

3.2.1 Completed System Changes

The following matrix reflects the completed system changes and were performed within existing maintenance resources.

Table 3-2 Completed System Changes

| Release # | Release Date | Description of Release |
|-----------|--------------|---|
| 4.0.0 | 6/12/11 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Modified functional areas within Case Management; Case Initiation and Update; Title IV-A Establishment; including Guideline Calculator; Interstate; Enforcement; Locate; Case Closure; Merge; Managing County; System Administration; Document Search; Signature changes; Activity Logs; 8 Reports; and Non Sufficient Funds (NSF) Form revision. • Modified functional areas within Financial Management specifically: Collections and Obligation Management. • Completed changes to the CS 1257-2 Report. <ul style="list-style-type: none"> ○ Report no longer includes participants that belong to more than one case in same county. ○ Cases with multiple non custodial parents (NCPs) (i.e., one active, another excluded and deceased) will report the Active NCP instead of the excluded and deceased NCP so that matching the support order to the Active NCP is successful. <p>Completed various small application fixes to correct minor programmatic errors, content and online navigation functions.</p> |
| 4.1.0 | 6/26/11 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Modified functionality to perform user initiated task routing: New pages added to CSE to allow users to view task routing rules for any county and modified task routing rules. • January 2011 Judicial Council Forms Updates <ul style="list-style-type: none"> ○ Revised a number of forms and added a new form set FS-CIU-050. |

| | | |
|--|--|---|
| | | <ul style="list-style-type: none"> • Completed several maintenance related changes: <ul style="list-style-type: none"> ○ Guideline Calculator (Child Related Tax Credits). ○ Modified Information Request to custodial party (CP) form. ○ FIN-215 Monthly Levies Report and PGM-204 Cases Not in Pending Closure or Not in Bankruptcy Interactive Report. ○ Financial Institution Data Match (FIDM) File and the OBL-501 Balance Regeneration batch change. • Modified functional area within Financial Management specifically: Collections, Adjustments, Disbursements, Distribution and Obligation. • Modified functional area within Case Management specifically: Case Initiation and Update; Title IV-A; Establishment including Guideline Calculator; Interstate; Enforcement; Locate; Case Closure; Merge; Document Management; Events; Customer Service; and numerous form revisions. • Updated various CSE Reports. • Completed changes to the CS1257 Report <ul style="list-style-type: none"> ○ Non-welfare futures payables and their credits are excluded from report. Only those non-welfare futures credits created by balance regeneration activity report. Credits tied to welfare futures transactions are also included. ○ Added specific type code filtering. ○ Removed cases with negative total arrears amount. ○ Removed obsolete cases from universal file. <p>Completed various small application fixes to correct minor programmatic errors, content and online navigation functions.</p> |
|--|--|---|

| Release # | Release Date | Description of Release |
|-----------|--------------|--|
| 4.1.1 | 8/21/11 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • CS 1257 Improve Paternity Establishment Measure: <ul style="list-style-type: none"> ○ Removed emancipation check. ○ Added deceased NCP check and look for date of death rather than establishment of paternity for deceased children. ○ Added check for deceased father/putative parent or mother for paternity establishment rather than date of death. ○ Added criteria for deceased children, the paternity established date must be less than or equal to the child's date of death. ○ Added criteria "Deceased". • Guideline Calculator Tax Changes: <ul style="list-style-type: none"> ○ Updated 2011 tax year tax rate tables. • Completed several maintenance related changes: <ul style="list-style-type: none"> ○ CS 1257 Report Cases Managing County at End of Report Fiscal Year <ul style="list-style-type: none"> ▪ Modified CS 1257 to report cases only for the county that managed the case at the end of the report period/Federal Fiscal Year (FFY). ○ Bank Levies <ul style="list-style-type: none"> ▪ Turn the batch job off so that bank levies that have already been issued or are manually generated will not be terminated. ○ Result of Action <ul style="list-style-type: none"> ▪ Added 'Pending Legal Action' to the Result of Action dropdown to allow case workers to select a result of action that describes the status of the levy. |
| 4.2.0 | 9/25/11 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Updated May 2008 CCSAS Forms: <ul style="list-style-type: none"> ○ Three new vital statistic forms. ○ Deleted a DCSS form. ○ Modified Notice of Case Reassignment and Genetic Test Non-Exclusion forms. • Modified ECSS call routing. • FDRA \$25 Annual Service Fee Exemption: <ul style="list-style-type: none"> ○ Added functionality to assess \$25 Annual Fee from Never Assisted cases whose disbursed collections reached at least \$500 in the prior FFY. CSE began recovering this fee beginning October 1, 2011. |

| | | |
|--|--|---|
| | | <ul style="list-style-type: none"> • Uploaded CS 1257/OCSE157 Line 10 Paternity Opportunity Program (POP): <ul style="list-style-type: none"> ○ CSE directly populates the Line 10 totals with monthly POP data uploaded by DCSS staff. • Employment Clean Up Processes: <ul style="list-style-type: none"> ○ CSE inactivates participant employment records in cases with no income withholding payments with the last six (6) months and no income withholding order issued within the last 90 days. When a record is inactivated, an Activity Log entry is generated. • July 2011 Judicial Council form FL-630: <ul style="list-style-type: none"> ○ Updated the FL-630 per statutory changes, mandated by Senate Bill 1355, 45 CFR part 303.31 (2009), and SB 580. Added a new checkbox and text field for "Amended Proposed Judgment." • Employment Development Department (EDD) Abstract Address File: <ul style="list-style-type: none"> ○ CSE uses employer names/addresses for current wage and income locate responses from the daily abstract Employer Address file since the EDD termination of the Inter-Agency Agreement (IAA) provision of the bi-monthly employer address file. • Added New Kinship Guardian Assistance Payment (KinGAP) Program Aid Code 4T functionality to comply with the mandate of Assembly Bill (AB) 12. • Completed several maintenance related changes: <ul style="list-style-type: none"> ○ Added functionality to "Family Reunification Good Cause" on a KinGAP case. Task the worker when a Good Cause Granted record is received on KinGap cases. ○ Updated CSE to initially set the daily levy threshold to zero for a new financial institution that is added to CSE from a Financial Institution Data Match (FIDM) or multi-State FIDM (MS-FIDM) match file. ○ Changed the time period used by CSE to determine if an asset is viable prior to generating a bank levy. ○ Federal Case Registry National Directory of New Hires (FCR NDNH) Quarterly Wage Percentage of Change information displays consistently in CSE. ○ CSE displays a field called "Case Closure Evaluation Date" has been added to the Case Status Detail page. ○ Added footnote regarding the \$25 for the customer connect web page. ○ Updated form to hard code value of \$500 on amount received field. ○ Updated CSE with New Federal Medical Assistance Percentages (FMAP) Sharing Ratios. • Modified functional areas within Case Management specifically: Enforcement, Title IV-A, Forms and Reports. |
|--|--|---|

| | | |
|-------|----------|--|
| | | <ul style="list-style-type: none"> • Completed changes to the CS 1257 Report: <ul style="list-style-type: none"> ○ Updated to include participants covered by military health insurance are treated as active. ○ Updated to not report arrears payoff if balance regeneration paid off arrears. ○ Allow users to unlock locked reports. ○ Modified queries to report cases for the county that managed the case at the end of the report. <p>Completed various small application fixes to correct minor programmatic errors, content and online navigation functions.</p> |
| 4.2.3 | 12/18/11 | |
| | | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Guideline Calculator with 2011/2012 Tax Rates: <ul style="list-style-type: none"> ○ The 2012 option added to the Tax Year field a default on the first of the new year. The 2012 tax obligations will be based on the 2011 tax brackets, including any Cost of Living Adjustment (COLA) directed by the Administrative Office of the Courts (AOC). • July 2011 Judicial Council Forms: <ul style="list-style-type: none"> ○ Updated eleven (11) different forms mandated by Senate Bill (SB) 1355 (petition to set aside arrears for periods of incarceration or involuntary institutionalization) and SB 580 (requires child support orders to provide for medical support and provide an option of cash medical support). • Changed CSE Usability: <ul style="list-style-type: none"> ○ Improved Interstate Transition Search. ○ Improved Activity Log Search. ○ Updated the default date range to go back 180 days on the Locate Activities List page. • Added a new page to reduce necessary keystrokes when entering Result of Action (ROA). |
| 4.2.4 | 1/22/12 | |
| | | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Updated Guideline Calculator with 2012 tax rates. • Changed CSE Usability. |
| 4.2.5 | 2/5/12 | |
| | | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Changed interfaces to align with the State Disbursement Unit (SDU) requirements based on SDU re-procurement. |

| Release # | Release Date | Description of Release |
|-----------|--------------|--|
| 4.3.0 | 3/11/12 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Improved Employer Match Logic. • Logged Employer Sources. • Case Closure Form – Part 2. • Stopped generating Order To Withholds (OTW) and e-OTWs for NCPs receiving Social Security Disability Insurance (SSDI). • Added functionality for employee tracking and an Audit Summary Report. • Completed software upgrades: <ul style="list-style-type: none"> ○ Adobe Reader X ○ Windows 7 • Changed CSE Usability. |
| 4.4.0 | 4/15/12 | <p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Automated Interstate Case Reconciliation Efforts. • Added Employers e-IWO to CSE. • Added ability to change Insufficient Fund Repayment (IFR) Payment Source Code in CSE. • Added functionality to Work Number Interface. • Changed CSE Usability. |

3.2.2 Planned System Changes

The following matrix reflects the planned system changes and will be performed with existing maintenance resources.

Table 3-3 Planned System Changes

| Release # | Release Date | Description of Release |
|-----------|--------------|---|
| 4.4.1 | 6/17/12 | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> Remove Employment Source Hierarchy from CSE. Add Employee Information Request Form. Update July 2012 Judicial Council Forms. Modify SDU Open Scan Data Export. Change CSE Usability. |
| 4.5.0 | 7/22/12 | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> Add printing batch by Financial Institution and by Notice Type functionality. Clean-up duplicate Financial Institutions and Assets in CSE. Improve Guideline Calculator. Generate task for Rejected EDD National Directory of New Hires (NDNH) New Hire Responses. Add functionality to produce Monthly Statement of Collections and Disbursements. Enable Unfunded Electronic Payment Recovery process. Add lines to CS 35 for NCP Payment. Expand Unknown Identifier Field for SDU Transition. Modify CSE Participant Match File (PMF) for SDU Transition. Change CSE Usability. |
| 4.5.1 | 9/23/12 | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> Revise PGM-004 Report. |
| 4.6.0 | 10/21/12 | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> Incorporate California Central Registry Data Tracking (CCRDT) information and reporting into CSE. Modify Creation of Title II Employment Records. Add additional fields for the financial institution assets and bank account detail. Modify the account type ranking for levy generation. Add additional categories and subcategories for activity log entries. Add barcodes to enable auto-link functionality for identified filed legal documents. Modify Franchise Tax Board interfaces for impacts from social security number randomization. Change CSE Usability. |
| 4.6.1 | 12/23/12 | |

| | | |
|-------|----------|---|
| | | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> • Update annual Guideline Calculator. • Update Judicial Council forms. <p>Various other maintenance changes are currently in the review process.</p> |
| 4.7.0 | 01/27/13 | |
| | | <p>This release will include changes to the following functional areas:</p> <ul style="list-style-type: none"> • CSE Net Modifications 2008-2011. • Consolidate notice of health insurance coverage and lapse forms. • Update CSE using the Account Indicator provided in the FIDM and MSFIDM response files. • Implement e-Filing with Contra Costa. • Update other state agency and county forms 2011. • Task overview. • Electronic document workflow Phase II – Day Forward. • CSE Data Warehouse – Phase I. • Change CS 1257/OCSE 157 form templates. <p>Various other maintenance changes are currently in the review process.</p> |

4. CONTRACTS

This section provides a list of contracts related to the CCSAS project. The procurement and contracts comply with all applicable procurement and contract requirements. A copy of the state's procurement and contract rules can be found in the State Administrative Manual, the reference source for statewide policies, procedures, regulations and information developed and issued by authoring agencies (e.g., Governor's Office, Department of General Services (DGS), Department of Finance (DOF), and the Department of Personnel Administration). In order to provide a uniform approach to statewide management policy, the contents have the approval of and are published by the authority of the DOF Director and the DGS Director. The State Contracting Manuals Volumes 1, 2, and 3, provide the policies, procedures and methods to promote sound business decision practices in securing necessary goods and services for the State. All of these manuals can be found on the California DGS website:

- <http://sam.dgs.ca.gov/default.htm>;
- <http://www.dgs.ca.gov/ols/Resources/StateContractManual.aspx>;
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM2.aspx>; and
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM3.aspx>.

4.1 Contracts

The following table reflects the active contracts held by California for the CCSAS project.

Table 4-1 CCSAS Contracts

| Contract Name | Type | Scope | Procurement Strategy | Estimated Cost | Base Start | Base End | Option Years |
|--|--------------------------------------|---|------------------------------|-----------------|------------|-----------|---|
| Futures Explored, Inc. - CSE Central Scan Services (Contract #: 50-0338-11) | Per Scanned Image Price | To provide approximately one million pages per month of scanning services for state and county documents. | Exempt (Rehabilitation Firm) | \$796,950.00 | 20-Sep-10 | 19-Sep-12 | No optional years |
| The Aeon Group - Personal Services Contract (Contract #: 50-0419-12) | Labor Hours | CCSAS Project Manager | Full and Open Competition | \$249,375.00 | 19-Mar-12 | 18-Mar-13 | No optional years |
| Deloitte Consulting LLP - CSE M&O Services (Contract #: 50-0355-18) | Labor Hours | To provide highly technical IT resources that meet specified qualifications to perform system operation, application development, maintenance and IT services in support of the CSE system. | Full and Open Competition | \$71,734,464.00 | 1-May-11 | 30-Apr-16 | 2-Two Year optional extension (Extension Term 1: May 1, 2016 through April 30, 2018 and Extension 1 Cost: \$26,042,381.00) and (Extension Term 2: May 1, 2018 through April 30, 2020 and Estimated Extension 2 Cost: \$27,212,429.00) |
| TBD | Fixed Price | To provide development services in modification of another state's Employer Portal to meet California's Employer Portal requirement. May include maintenance and operation services. | Limited Competition - MSA | \$730,000 | TBD | TBD | TBD |
| CalNET2 ECSS Services | Fixed and Usage based price services | Call center telecommunications and network services for ECSS. | Limited Competition - MSA | \$10,844,043.00 | 3-Jan-07 | 24-Jan-14 | No optional years |
| Gartner Group, Burton, - Subscription Services (Contract #: 40-0414-12, 40-0415-12, 20-0385-12) | Fixed Price | Contracts to provide research services related to CCSAS . For example, to support the CSE transition and employer data verification. | Non-Competitive Bid | \$212,650.00 | 1-Jan-11 | 31-Dec-12 | No optional years |

4.2 Business Partner Payment Schedule

This section includes a detailed table of Business Partner (BP) Payment Milestones by month and performance payment category. The performance payment category and associated payment streams are defined in Riders D and K of the IBM Alliance contract (Contract Number 50-0222-10).

1. Program Performance

- Federal Performance & Benefits Measures Rider D, Sections 6.1 and 6.2
- Customer Service Rider D, Section 6.3
- M&O Savings Rider D, Section 6.4
- Fed Requirements Rider D, Section 6.5

2. Management Performance

- Balanced Scorecard Rider D, Section 7.1
- Key Project Deliverables Rider D, Section 7.2
- Key Events Rider D, Section 7.3

3. System Performance

- System Defects V1 Rider D, Section 8.1
- System Defects V2 Rider D, Section 8.2,
- System M&O Rider D, Sections 8.3 – 8.5,
Rider K Table 2

4. System Modification

- System Enhancements Rider D, Section 10.4
- System Maintenance Changes Rider D, Section 10.4

SFY 2003/04 Payment Milestones

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---------------------------------|---------------------|-------------------|----------------------|--------------------------|----------------|-----------------|---------------|
| M101-1 | Project Mgmt Plan | 7,119,148 | 7,119,148 | Management | Key Project Deliverables | Sep-03 | 9/26/03 | Rider D - 7.2 |
| M101-2 | Project Mgmt Plan | 791,016 | 791,016 | Management | Key Project Deliverables | Oct-03 | 10/9/03 | Rider D - 7.2 |
| M102-1 | Project Schedule | 3,955,082 | 3,955,082 | Management | Key Project Deliverables | Nov-03 | 11/3/03 | Rider D - 7.2 |
| M102-2 | Project Schedule | 3,955,082 | 3,955,082 | Management | Key Project Deliverables | Feb-04 | 2/17/04 | Rider D - 7.2 |
| M103-1 | Work Breakdown Structure | 7,119,148 | 7,119,148 | Management | Key Project Deliverables | Sep-03 | 9/26/03 | Rider D - 7.2 |
| M103-2 | Work Breakdown Structure | 791,016 | 791,016 | Management | Key Project Deliverables | Oct-03 | 10/14/03 | Rider D - 7.2 |
| M104-1 | Issue Mgmt Plan | 1,779,788 | 1,779,788 | Management | Key Project Deliverables | Oct-03 | 10/3/03 | Rider D - 7.2 |
| M104-2 | Issue Mgmt Plan | 197,752 | 197,752 | Management | Key Project Deliverables | Oct-03 | 10/27/03 | Rider D - 7.2 |
| M105-1 | Configuration Mgmt Plan | 1,779,787 | 1,779,787 | Management | Key Project Deliverables | Oct-03 | 10/3/03 | Rider D - 7.2 |
| M105-2 | Configuration Mgmt Plan | 197,754 | 197,754 | Management | Key Project Deliverables | Oct-03 | 10/27/03 | Rider D - 7.2 |
| M106-1 | Risk Mgmt Plan | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Dec-03 | 12/1/03 | Rider D - 7.2 |
| M106-2 | Risk Mgmt Plan | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Jan-04 | 1/5/04 | Rider D - 7.2 |
| M107 | Knowledge Mgmt Plan | 7,910,164 | 7,910,164 | Management | Key Project Deliverables | Dec-03 | 12/31/03 | Rider D - 7.2 |
| M108 | System Eng. Mgmt Plan | 3,955,082 | 3,955,082 | Management | Key Project Deliverables | Jan-04 | 1/26/04 | Rider D - 7.2 |
| M109-1 | Quality Mgmt Plan | 5,299,811 | 5,299,811 | Management | Key Project Deliverables | Dec-03 | 12/11/03 | Rider D - 7.2 |
| M109-2 | Quality Mgmt Plan | 2,610,354 | 2,610,354 | Management | Key Project Deliverables | Jan-04 | 1/6/04 | Rider D - 7.2 |
| M110 | Business Process Plan #1 | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Mar-04 | 3/26/04 | Rider D - 7.2 |
| M111 | Outreach Plan Version 1 | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Apr-04 | 4/30/04 | Rider D - 7.2 |
| M112 | User Interface Standard | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Jun-04 | 6/22/04 | Rider D - 7.2 |
| M114-1 | System/Sys Spec (SSS) | 1,977,541 | 1,384,279 | Management | Key Project Deliverables | May-04 | 5/11/04 | Rider D - 7.2 |
| M114-2 | System/Sys Spec (SSS) | 0 | 593,262 | Management | Key Project Deliverables | Jun-04 | 6/30/04 | Rider D - 7.2 |
| M115-1 | System Subsystem Spec v2 | 1,615,293 | 1,615,293 | Management | Key Project Deliverables | Jun-04 | 6/15/04 | Rider D - 7.2 |
| M118 | Legacy Data Archive Plan | 2,019,116 | 2,019,116 | Management | Key Project Deliverables | Feb-04 | 2/2/04 | Rider D - 7.2 |
| M234-1 | Mgmt Performance BSC #1 | 3,228,573 | 3,228,573 | Management | Balanced Scorecard | Nov-03 | 11/14/03 | Rider D - 7.1 |
| M234-2 | Mgmt Performance BSC #1 | 645,870 | 322,935 | Management | Balanced Scorecard | Jan-04 | 1/20/04 | Rider D - 7.1 |
| M234-3 | Mgmt Performance BSC #1 | 0 | 322,935 | Management | Balanced Scorecard | Feb-04 | 2/17/04 | Rider D - 7.1 |
| M235-1 | Mgmt Performance BSC #2 | 3,228,961 | 3,228,961 | Management | Balanced Scorecard | Feb-04 | 2/17/04 | Rider D - 7.1 |
| M235-2 | Mgmt Perf BSC Exceed Ratings #2 | 80,588 | 80,588 | Management | Bal Scrd - Exceed Rating | Feb-04 | 2/17/04 | Rider D - 7.1 |
| M235-3 | Mgmt Performance BSC #2 | 322,741 | 322,741 | Management | Balanced Scorecard | Apr-04 | 4/19/04 | Rider D - 7.1 |
| M235-4 | Mgmt Performance BSC #2 | 322,741 | 322,741 | Management | Balanced Scorecard | May-04 | 5/10/04 | Rider D - 7.1 |
| M236 | Mgmt Performance BSC #3 | 3,874,443 | 3,874,443 | Management | Balanced Scorecard | May-04 | 5/19/04 | Rider D - 7.1 |
| M354 | Facilities Startup | 1,924,065 | 1,924,065 | Management | Key Events | Jan-04 | 1/26/04 | Rider D - 7.3 |
| M355 | SRR v1 | 3,848,131 | 3,848,131 | Management | Key Events | Mar-04 | 3/19/04 | Rider D - 7.3 |
| M356 | SRR v2 | 3,848,131 | 3,848,131 | Management | Key Events | Apr-04 | 4/2/04 | Rider D - 7.3 |
| M357 | SDR v1 | 2,014,283 | 2,014,283 | Management | Key Events | May-04 | 5/12/04 | Rider D - 7.3 |
| M601 | Amendment #1 | 50,000 | 50,000 | Management | Key Project Deliverables | Nov-03 | 11/17/03 | Rider D - 7.2 |
| M602 | Amendment #2 | 43,299 | 43,299 | Management | Key Events | Apr-04 | 4/26/04 | Rider D - 7.3 |
| | Annual Total | \$86,392,465 | 86,392,465 | | | 2003/04 | | |

SFY 2004/05 Payment Milestones

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---------------------------------|----------------------|--------------------|----------------------|--------------------------|----------------|-----------------|---------------|
| M113 | User Training Plan | 1,977,541 | 1,977,541 | Management | Key Project Deliverables | Aug-04 | 8/9/04 | Rider D - 7.2 |
| M115-2 | System Subsystem Spec v2 | 403,823 | 403,823 | Management | Key Project Deliverables | Aug-04 | 8/9/04 | Rider D - 7.2 |
| M116 | System/Subsystem Design v1 | 2,019,116 | 2,019,116 | Management | Key Project Deliverables | Aug-04 | 8/9/04 | Rider D - 7.2 |
| M117-1 | Software Requirements v1 | 8,076,462 | 2,422,939 | Management | Key Project Deliverables | Aug-04 | 8/17/04 | Rider D - 7.2 |
| M117-2 | Software Reqt V1 2nd submission | 0 | 5,653,523 | Management | Key Project Deliverables | Oct-04 | 10/4/04 | Rider D - 7.2 |
| M119 | CSE-SDU Interface | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Oct-04 | 10/25/04 | Rider D - 7.2 |
| M120 | External entity Interface | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Oct-04 | 10/18/04 | Rider D - 7.2 |
| M121 | Software Test Plan v1 | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Nov-04 | 11/1/04 | Rider D - 7.2 |
| M122 | Software Design Descp v1 | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Oct-04 | 10/18/04 | Rider D - 7.2 |
| M123 | System/Subsystem Design | 8,076,462 | 8,076,462 | Management | Key Project Deliverables | Nov-04 | 11/9/04 | Rider D - 7.2 |
| M124 | Legacy Data Archive | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Dec-04 | 12/8/04 | Rider D - 7.2 |
| M125-1 | Software Req Spec v2 | 8,076,462 | 7,672,639 | Management | Key Project Deliverables | Jan-05 | 1/26/05 | Rider D - 7.2 |
| M125-2 | Software Req Spec v2 | 0 | 403,823 | Management | Key Project Deliverables | Mar-05 | 3/18/05 | Rider D - 7.2 |
| M126 | User Interface Standard v2 | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Oct-04 | 10/25/04 | Rider D - 7.2 |
| M237-1 | Mgmt Performance BSC #4 | 4,029,229 | 3,693,594 | Management | Balanced Scorecard | Aug-04 | 8/17/04 | Rider D - 7.1 |
| M237-2 | Mgmt Performance BSC #4 | 0 | 335,635 | Management | Balanced Scorecard | Oct-04 | 10/4/04 | Rider D - 7.1 |
| M238-1 | Mgmt Performance BSC #5 | 6,043,843 | 6,043,843 | Management | Balanced Scorecard | Nov-04 | 11/17/04 | Rider D - 7.1 |
| M238-2 | Mgmt Perf BSC Exceed Ratings #5 | 1,258,932 | 1,258,932 | Management | Bal Scrd - Exceed Rating | Nov-04 | 11/17/04 | Rider D - 7.1 |
| M239-1 | Mgmt Performance BSC #6 | 6,043,844 | 6,043,844 | Management | Balanced Scorecard | Feb-05 | 2/18/05 | Rider D - 7.1 |
| M239-2 | Mgmt Perf BSC Exceed Ratings #6 | 125,712 | 125,712 | Management | Bal Scrd - Exceed Rating | Feb-05 | 2/18/05 | Rider D - 7.1 |
| M240-1 | Mgmt Performance BSC #7 | 6,043,843 | 6,043,843 | Management | Balanced Scorecard | May-05 | 5/20/05 | Rider D - 7.1 |
| M240-2 | Mgmt Perf BSC Exceed Ratings #7 | 377,740 | 377,740 | Management | Bal Scrd - Exceed Rating | May-05 | 5/20/05 | Rider D - 7.1 |
| M358 | SWRR vr1 | 6,042,848 | 6,042,848 | Management | Key Events | Aug-04 | 8/9/04 | Rider D - 7.3 |
| M359 | SWDR v1 | 8,057,130 | 8,057,130 | Management | Key Events | Aug-04 | 8/9/04 | Rider D - 7.3 |
| M360 | SDR v2 | 10,071,413 | 10,071,413 | Management | Key Events | Aug-04 | 8/25/04 | Rider D - 7.3 |
| M361 | SWRR v2 | 8,057,130 | 8,057,130 | Management | Key Events | Nov-04 | 11/5/04 | Rider D - 7.3 |
| M362 | Order Comp Leg Data | 2,014,283 | 2,014,283 | Management | Key Events | Jun-05 | 6/10/05 | Rider D - 7.3 |
| M363 | SWDR v2 | 8,057,130 | 8,057,130 | Management | Key Events | Apr-05 | 4/21/05 | Rider D - 7.3 |
| P101 | Conv Placer to CASES | 423,828 | 423,828 | Program | M&O Savings | Nov-04 | 11/18/04 | Rider D - 6.4 |
| P102 | Conv Santa Barbara to CASES | 828,655 | 828,655 | Program | M&O Savings | Nov-04 | 11/18/04 | Rider D - 6.4 |
| P103 | Conv Yolo to CASES | 302,562 | 302,562 | Program | M&O Savings | Dec-04 | 12/15/04 | Rider D - 6.4 |
| P104 | Conv Yuba to CASES | 193,551 | 193,551 | Program | M&O Savings | Jan-05 | 1/18/05 | Rider D - 6.4 |
| P105 | Conv Shasta to CASES | 435,528 | 435,528 | Program | M&O Savings | Mar-05 | 3/22/05 | Rider D - 6.4 |
| P107 | Conv Butte County/CASES | 350,114 | 350,114 | Program | M&O Savings | Apr-05 | 4/20/05 | Rider D - 6.4 |
| P108 | Conv Mendocino to CASES | 141,799 | 141,799 | Program | M&O Savings | Apr-05 | 4/20/05 | Rider D - 6.4 |
| P109 | Conv Imperial County/CASES | 219,243 | 219,243 | Program | M&O Savings | May-05 | 5/20/05 | Rider D - 6.4 |
| P110 | Conv San Joaquin to CASES | 742,762 | 742,762 | Program | M&O Savings | May-05 | 5/20/05 | Rider D - 6.4 |
| P111 | Conv Fresno to CASES | 2,113,513 | 2,113,513 | Program | M&O Savings | Apr-05 | 4/20/05 | Rider D - 6.4 |
| P112 | Conv Ventura to CASES | 1,005,424 | 1,005,424 | Program | M&O Savings | Jun-05 | 6/20/05 | Rider D - 6.4 |
| | Annual Total | \$125,839,308 | 125,839,308 | | | 2004/05 | | |

SFY 2005/06 Payment Milestones (1 of 2)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|--------------------------|---------------|-----------------|---------------|
| M127-1 | Software Test Plan v2 | 8,076,462 | 4,038,231 | Management | Key Project Deliverables | Jul-05 | 7/22/05 | Rider D - 7.2 |
| M127-2 | Software Test Plan v2 | 0 | 3,634,408 | Management | Key Project Deliverables | Oct-05 | 10/20/05 | Rider D - 7.2 |
| M127-3 | Software Test Plan v2 | 0 | 403,823 | Management | Key Project Deliverables | Nov-05 | 11/23/05 | Rider D - 7.2 |
| M128-1 | CSE-SDU Interface v2 | 4,038,231 | 3,028,673 | Management | Key Project Deliverables | Jul-05 | 7/11/05 | Rider D - 7.2 |
| M128-2 | CSE-SDU Interface v2 | 0 | 1,009,558 | Management | Key Project Deliverables | Aug-05 | 8/10/05 | Rider D - 7.2 |
| M129-1 | External entity Interface v2 | 4,038,231 | 3,634,408 | Management | Key Project Deliverables | Jul-05 | 7/22/05 | Rider D - 7.2 |
| M129-2 | External entity Interface v2 | 0 | 403,823 | Management | Key Project Deliverables | Sep-05 | 9/6/05 | Rider D - 7.2 |
| M130 | Customer Svcs Support Plan | 8,076,462 | 8,076,462 | Management | Key Project Deliverables | Dec-05 | 12/12/05 | Rider D - 7.2 |
| M131-1 | Software Design Descp v2 | 8,076,462 | 4,038,231 | Management | Key Project Deliverables | Jul-05 | 7/19/05 | Rider D - 7.2 |
| M131-2 | Software Design Descp v2 - 2nd Resubmission | 0 | 3,634,408 | Management | Key Project Deliverables | Oct-05 | 10/19/05 | Rider D - 7.2 |
| M131-3 | Software Design Descp v2 - 3rd Resubmission | 0 | 403,823 | Management | Key Project Deliverables | Jan-06 | 1/31/06 | Rider D - 7.2 |
| M132 | Business Process Plan v2 | 4,038,231 | 4,038,231 | Management | Key Project Deliverables | Sep-05 | 9/21/05 | Rider D - 7.2 |
| M133 | Outreach Plan v2 | 8,076,462 | 8,076,462 | Management | Key Project Deliverables | Sep-05 | 9/21/05 | Rider D - 7.2 |
| M241-1 | Mgmt Performance BSC #8 | 6,043,843 | 5,162,651 | Management | Balanced Scorecard | Aug-05 | 8/22/05 | Rider D - 7.1 |
| M241-2 | Mgmt Performance BSC #8 | 0 | 881,192 | Management | Balanced Scorecard | Aug-05 | 8/22/05 | Rider D - 7.1 |
| M241-3 | Mgmt Perf BSC Exceed Ratings #8 | 125,712 | 125,712 | Management | Bal Scrd - Exceed Rating | Nov-05 | 11/6/05 | Rider D - 7.1 |
| M242-1 | Mgmt Performance BSC #9 | 6,043,844 | 6,043,844 | Management | Balanced Scorecard | Nov-05 | 11/21/05 | Rider D - 7.1 |
| M242-2 | Mgmt Perf BSC Exceed Ratings #9 | 252,028 | 252,028 | Management | Bal Scrd - Exceed Rating | Nov-05 | 11/21/05 | Rider D - 7.1 |
| M243-1 | Mgmt Performance BSC #10 | 6,043,844 | 4,532,883 | Management | Balanced Scorecard | Feb-06 | 2/20/06 | Rider D - 7.1 |
| M243-2 | Mgmt Performance BSC #10 | 0 | 1,510,961 | Management | Balanced Scorecard | Apr-06 | 4/21/06 | Rider D - 7.1 |
| M244 | Mgmt Performance BSC #11 | 6,043,843 | 6,043,843 | Management | Balanced Scorecard | May-06 | 5/19/06 | Rider D - 7.1 |
| M364 | ORAR v1 | 16,114,261 | 16,114,261 | Management | Key Events | Nov-05 | 11/9/05 | Rider D - 7.3 |
| M368 | Training Development | 2,070,630 | 2,070,630 | Management | Key Events | Aug-05 | 8/3/05 | Rider D - 7.3 |
| M369 | Training Delivery | 628,142 | 628,142 | Management | Key Events | Oct-05 | 10/4/05 | Rider D - 7.3 |
| M370-1 | Helpdesk | 446,657 | 446,657 | Management | Key Events | Dec-05 | 12/20/05 | Rider D - 7.1 |
| M371 | 8th Qtrly Project Management Review | 3,643,000 | 3,643,000 | Management | Key Events | Aug-05 | 8/27/05 | Rider D - 7.1 |
| M372 | Additional Project Facilities & Testing Environment | 1,492,081 | 1,492,081 | Management | Key Events | Jul-05 | 7/20/05 | Rider D - 7.1 |
| M373 | Update to Business Process Transition Plan | 745,000 | 745,000 | Management | Key Events | Jul-05 | 7/20/05 | Rider D - 7.1 |
| P106 | Conv S.Bernardino to CASES | 2,098,146 | 2,098,146 | Program | M&O Savings | Jul-05 | 7/20/05 | Rider D - 6.4 |
| P113 | Conv Kern to CASES | 1,039,325 | 1,039,325 | Program | M&O Savings | Aug-05 | 8/22/05 | Rider D - 6.4 |
| P114 | Conv Riverside to CASES | 2,123,582 | 2,123,582 | Program | M&O Savings | Aug-05 | 8/22/05 | Rider D - 6.4 |
| P180 | Monthly M&O | 973,461 | 973,461 | System | System M&O | Dec-05 | 12/2/05 | Rider D - 8.5 |
| P181 | Monthly M&O | 973,461 | 973,461 | System | System M&O | Jan-06 | 1/13/06 | Rider D - 8.5 |
| P182 | Monthly M&O | 973,461 | 973,461 | System | System M&O | Feb-06 | 2/14/06 | Rider D - 8.5 |

SFY 2005/06 Payment Milestones (2 of 2)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|---------------------|---|----------------------|--------------------|----------------------|----------------------|----------------|-----------------|----------------|
| P184 | Achievement of CSE Project Marjor Milestone #10 | 1,090,000 | 1,090,000 | Management | Key Events | Aug-05 | 8/26/05 | Rider D - 7.3 |
| P348 | ORAR v1 | 20,030,054 | 20,030,054 | Program | Customer Service | Dec-05 | 12/19/05 | Rider D - 6.3 |
| P400-1 | ORAR v1 Fed | 38,457,704 | 30,766,163 | Program | Federal Requirements | Nov-05 | 11/9/05 | Rider D - 6.5 |
| P400-3 | ORAR v1 Fed | 0 | 7,691,541 | Program | Federal Requirements | Dec-05 | 12/2/05 | Rider D - 6.5 |
| S370-1 | CR-2-00167 OCSE 34A Federal Report Revisions | 544,656 | 544,656 | System Modifica | System Modification | May-06 | 5/5/06 | Rider D - 10.4 |
| S370-2 | CR-2-00167 OCSE 34A Federal Report Revisions | 268,263 | 268,263 | System Modifica | System Modification | May-06 | 5/5/06 | Rider D - 10.4 |
| S370-3 | CR-2-00167 OCSE 34A Federal Report Revisions | 268,263 | 268,263 | System Modifica | System Modification | Jun-06 | 6/2/06 | Rider D - 10.4 |
| S371-1 | CR-2-00205 OCSE 157 Federal Report Revisions | 388,504 | 388,504 | System Modifica | System Modification | Jun-06 | 6/23/06 | Rider D - 10.4 |
| S371-3 | CR-2-00205 OCSE 157 Federal Report Revisions | 191,353 | 191,353 | System Modifica | System Modification | Jun-06 | 6/23/06 | Rider D - 10.4 |
| S372 | CR-2-00241 Collection in Adjustment File | 189,035 | 189,035 | System Modifica | System Modification | May-06 | 5/2/06 | Rider D - 10.4 |
| S373 | CR-C-00020 Identify Primary Employer Name | 94,125 | 94,125 | System Modifica | System Modification | May-06 | 5/2/06 | Rider D - 10.4 |
| S375-1 | CR-2-00232 LDA Data Element | 1,951,993 | 1,951,993 | System Modifica | System Modification | May-06 | 5/5/06 | Rider D - 10.4 |
| Annual Total | | \$165,768,812 | 165,768,812 | | | 2005/06 | | |

SFY 2006/07 Payment Milestones (1 of 3)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|----------------------|---------------|-----------------|---------------|
| M245 | Mgmt Performance BSC #12 v1 | 6,043,843 | 6,043,843 | Management | Balanced Scorecard | Aug-06 | 8/18/06 | Rider D - 7.1 |
| M246-1 | Mgmt Performance BSC #13 v1 | 2,014,615 | 1,846,798 | Management | Balanced Scorecard | Nov-06 | 11/20/06 | Rider D - 7.1 |
| M246-2 | Mgmt Performance BSC #13 v1 | -746 | 167,071 | Management | Balanced Scorecard | Dec-06 | 12/27/06 | Rider D - 7.1 |
| M247 | Mgmt Performance BSC #14 v1 | 2,014,613 | 2,014,613 | Management | Balanced Scorecard | Feb-07 | 2/20/07 | Rider D - 7.1 |
| M248 | Mgmt Performance BSC #15 v1 | 2,014,614 | 2,014,614 | Management | Balanced Scorecard | May-07 | 5/18/07 | Rider D - 7.1 |
| M365-1 | 2.0 ORAR | 5,398,277 | 5,398,277 | Management | Key Events | Dec-06 | 12/22/06 | Rider D - 7.3 |
| M365-2 | V2.1 SVT Complete | 1,369,712 | 1,369,712 | Management | Key Events | Mar-07 | 3/12/07 | Rider D - 7.3 |
| M365-3 | 2.1 LCSA | 2,642,739 | 2,642,739 | Management | Key Events | May-07 | 5/9/07 | Rider D - 7.3 |
| M365-4 | 2.1 LCSA | 660,685 | 660,685 | Management | Key Events | Jun-07 | 6/8/07 | Rider D - 7.3 |
| M366 | ORAR v2 Rollout - DELETED | 0 | | Management | Key Events | Mar-07 | | Rider D - 7.3 |
| M370-2 | Helpdesk v1 | 297,772 | 297,772 | Management | Key Events | Sep-06 | 9/26/06 | Rider D - 7.1 |
| P117 | Conv Sutter to CSE Sys v2 | 70,000 | 70,000 | Program | M&O Savings | Jun-07 | 6/22/07 | Rider D - 6.4 |
| P129 | Conv El Dorado to CSE Sys v2 | 900,000 | 900,000 | Program | M&O Savings | Jun-07 | 6/22/07 | Rider D - 6.4 |
| P140 | Conv Yolo to CSE Sys v2 | 450,000 | 450,000 | Program | M&O Savings | Jun-07 | 6/22/07 | Rider D - 6.4 |
| P173 | Completion of Retire KIDZ | 1,294,436 | 1,294,436 | Program | M&O Savings | Aug-06 | 8/2/06 | Rider D - 6.4 |
| P174 | Completion of Retire STAR/Kids | 1,910,372 | 1,910,372 | Program | M&O Savings | Aug-06 | 8/2/06 | Rider D - 6.4 |
| P177 | Completion of Retirement (FCR) Sys | 1,285,971 | 1,285,971 | Program | M&O Savings | Oct-06 | 10/27/06 | Rider D - 6.4 |
| P178 | Completion of Retirement (DOJ/CPLS) v2 | 381,901 | 381,901 | Program | M&O Savings | Dec-06 | 12/27/06 | Rider D - 6.4 |
| P179 | Completion of Retirement (CCR) Sys v2 | 333,773 | 333,773 | Program | M&O Savings | Dec-06 | 12/27/06 | Rider D - 6.4 |
| P183-1 | Training Maintenance | 3,682 | 3,682 | Management | Key Events | May-07 | 5/11/07 | Rider D - 7.3 |
| P200 | 1st Annual Federal Measurement Paternity v1 | 599,010 | 599,010 | Program | Federal Measures | Dec-06 | 12/27/06 | Rider D - 6.1 |
| P204 | 1st Qtrly Federal Measurement Orders v1 | 150,226 | 150,226 | Program | Federal Benefits | Sep-06 | 9/13/06 | Rider D - 6.2 |
| P205 | 2nd Qtrly Federal Measurement Orders v1 | 149,658 | 149,658 | Program | Federal Measures | Dec-06 | 12/27/06 | Rider D - 6.1 |
| P206 | 3rd Qtrly Federal Measurement Orders v1 | 149,789 | 149,789 | Program | Federal Measures | Mar-07 | 3/30/07 | Rider D - 6.1 |
| P220 | 1st Qtrly Fed Measurement Current Collections | 150,226 | 150,226 | Program | Federal Benefits | Sep-06 | 9/13/06 | Rider D - 6.2 |
| P221 | 2nd Qtrly Fed Measurement Current Collection | 149,658 | 149,658 | Program | Federal Measures | Dec-06 | 12/27/06 | Rider D - 6.1 |
| P222 | 3rd Qtrly Fed Measurement Current Collections | 149,789 | 149,789 | Program | Federal Measures | Mar-07 | 3/30/07 | Rider D - 6.1 |
| P236 | 1st Annual Federal Measurement Arrearage v1 | 399,845 | 399,845 | Program | Federal Measures | Dec-06 | 12/27/06 | Rider D - 6.1 |
| P256-1 | 1st Qtrly Benefit Realization v1 | 17,426,144 | 14,873,039 | Program | Federal Benefits | Sep-06 | 9/26/06 | Rider D - 6.2 |
| P256-2 | 1st Qtrly Benefit Realization v1 | 0 | 2,553,105 | Program | Federal Benefits | Oct-06 | 10/15/06 | Rider D - 6.2 |
| P257 | 2nd Qtrly Benefit Realization v1 - PAID IN P256 | 0 | | Program | Federal Benefits | Nov-06 | | Rider D - 6.2 |
| P258 | 3rd Qtrly Benefit Realization v1 - PAID IN P256 | 0 | | Program | Federal Benefits | Mar-07 | | Rider D - 6.2 |
| P259 | 4th Qtrly Benefit Realization v1 - PAID IN P256 | 0 | | Program | Federal Benefits | May-07 | | Rider D - 6.2 |
| P349 | Acceptance ORAR V2 Pilot | 3,998,335 | 3,998,335 | Program | Customer Service | Jun-07 | 6/29/07 | Rider D - 6.3 |
| P400-2 | ORAR v1 | 25,638,469 | 20,510,775 | Program | Federal Requirements | Aug-06 | 8/9/06 | Rider D - 6.5 |
| P400-4 | ORAR v1 | 0 | 5,127,694 | Program | Federal Requirements | Oct-06 | 10/15/06 | Rider D - 6.5 |
| P401-1 | Production Validation review /CSE v1 | 16,024,041 | 12,819,234 | Program | Federal Requirements | Nov-06 | 11/21/06 | Rider D - 6.5 |
| P401-2 | Production Validation review /CSE v1 | 0 | 640,961 | Program | Federal Requirements | Dec-06 | 12/27/06 | Rider D - 6.5 |

SFY 2006/07 Payment Milestones (2 of 3)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|----------------------|---------------|-----------------|----------------|
| P401-3 | Production Validation review /CSE v1 | -15,011 | 2,548,835 | Program | Federal Requirements | Dec-06 | 12/28/06 | Rider D - 6.5 |
| S101 | 1st Qtrly Review of CSE Sys Defects v1 | 12,018,032 | 12,018,032 | System | System Defects V1 | Jul-06 | 7/3/06 | Rider D - 8.1 |
| S102 | 2nd Qtrly Review of CSE Sys Defects v1 | 12,018,032 | 12,018,032 | System | System Defects V1 | Oct-06 | 10/4/06 | Rider D - 8.1 |
| S103 | 3rd Qtrly Review of CSE Sys Defects v1 | 3,995,694 | 3,995,694 | System | System Defects V1 | Dec-06 | 12/27/06 | Rider D - 8.1 |
| S104 | 4th Qtrly Review of CSE Sys Defects v1 | 3,995,692 | 3,995,692 | System | System Defects V1 | Dec-06 | 12/27/06 | Rider D - 8.1 |
| S205 | 1st Qtrly Review of CSE Sys v2 Defects | 5,996,932 | 5,996,932 | System | System Defects V2 | Mar-07 | 3/30/07 | Rider D - 8.2 |
| S313 | 1st Qtrly Measurement of CSE Sys v1 | 5,368,055 | 5,368,055 | System | System Availability | Aug-06 | 8/7/06 | Rider D - 8.3 |
| S314 | 2nd Qtrly Measurement of CSE Sys v1 | 5,368,055 | 5,368,055 | System | System Availability | Nov-06 | 11/8/06 | Rider D - 8.3 |
| S315 | 3rd Qtrly Measurement of CSE Sys v1 | 5,368,055 | 5,368,055 | System | System Availability | Feb-07 | 2/6/07 | Rider D - 8.3 |
| S316 | 4th Qtrly Measurement of CSE Sys v2 | 2,643,967 | 2,643,967 | System | System Availability | May-07 | 5/9/07 | Rider D - 8.3 |
| S332 | 1st Qtrly Measurement CSE Help Desk v1 | 5,368,055 | 5,368,055 | System | Help Desk | Jul-06 | 7/28/06 | Rider D - 8.4 |
| S333 | 2nd Qtrly Measurement CSE Help Desk v1 | 5,368,055 | 5,368,055 | System | Help Desk | Nov-06 | 11/14/06 | Rider D - 8.4 |
| S334 | 3rd Qtrly Measurement CSE Help Desk v1 | 5,368,055 | 5,368,055 | System | Help Desk | Feb-07 | 2/6/07 | Rider D - 8.4 |
| S335 | 4th Qtrly Measurement CSE Help Desk v2 | 2,643,967 | 2,643,967 | System | Help Desk | May-07 | 5/30/07 | Rider D - 8.4 |
| S351-1 | Qtrly B/SC #1 for M&O v1 | 5,287,933 | 4,935,228 | System | System M&O | Aug-06 | 8/13/06 | Rider D - 8.5 |
| S351-2 | Qtrly B/SC #1 for M&O v1 | 0 | 352,705 | System | System M&O | Dec-06 | 12/27/06 | Rider D - 8.5 |
| S352-1 | Qtrly B/SC #2 for M&O v1 | 5,287,933 | 4,935,228 | System | System M&O | Nov-06 | 11/3/06 | Rider D - 8.5 |
| S352-2 | Qtrly B/SC #2 for M&O v1 | -754 | 351,951 | System | System M&O | Dec-06 | 12/27/06 | Rider D - 8.5 |
| S353 | Qtrly B/SC #3 for M&O v1 | 5,282,660 | 5,282,660 | System | System M&O | Dec-06 | 12/27/06 | Rider D - 8.5 |
| S354 | Qtrly B/SC #4 for M&O v1 | 2,724,087 | 2,724,087 | System | System M&O | Mar-07 | 3/30/07 | Rider D - 8.5 |
| S370-4 | CR-2-00167-02 OCSE 34A Federal Report Rev | 131,999 | 131,999 | System Modificatio | System Enhancements | Dec-06 | 12/27/06 | Rider D - 10.4 |
| S371-2 | CR-2-00205-02 OCSE 157 Federal Report Rev | 191,352 | 191,352 | System Modificatio | System Enhancements | Oct-06 | 10/31/06 | Rider D - 10.4 |
| S371-4 | CR-2-00205-02 OCSE 157 Federal Report Rev | 94,248 | 94,248 | System Modificatio | System Enhancements | May-07 | 5/9/07 | Rider D - 10.4 |
| S374-1 | CR-2-00104 DFAS Interface v1 | 438,405 | 438,405 | System Modificatio | System Enhancements | Nov-06 | 11/9/06 | Rider D - 10.4 |
| S374-2 | CR-2-00104 DFAS Interface v1 | 215,931 | 215,931 | System Modificatio | System Enhancements | May-07 | 5/4/07 | Rider D - 10.4 |
| S375-2 | CR-2-00232 LDA Data Element | 961,430 | 961,430 | System Modificatio | System Enhancements | Jul-06 | 7/28/06 | Rider D - 10.4 |
| S376-1 | CR-2-00163-01 E-Filing w ith California Courts | 1,849,977 | 1,849,977 | System Modificatio | System Enhancements | May-07 | 5/4/07 | Rider D - 10.4 |
| S377-1 | CR-C-00025 Suspended Collections Work Prod | 410,697 | 410,697 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S377-2 | CR-C-00025 Suspended Collections Work Prod | 202,283 | 202,283 | System Modificatio | System Enhancements | Aug-06 | 8/7/06 | Rider D - 10.4 |
| S378-1 | CR-C-00036 FCR Interface Update-Release 05 | 373,293 | 373,293 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S378-2 | CR-C-00036 FCR Interface Update-Release 05 | 186,646 | 186,646 | System Modificatio | System Enhancements | Aug-06 | 8/7/06 | Rider D - 10.4 |
| S379-1 | CR-C-00045 Image Access During v2 Rollout | 174,432 | 174,432 | System Modificatio | System Enhancements | Nov-06 | 11/9/06 | Rider D - 10.4 |
| S379-2 | CR-C-00045 Image Access During v2 Rollout | 85,915 | 85,915 | System Modificatio | System Enhancements | May-07 | 5/4/07 | Rider D - 10.4 |
| S380-1 | CR-C-00052 Non-IVD Collections v1 | 1,339,945 | 1,339,945 | System Modificatio | System Enhancements | Aug-06 | 8/7/06 | Rider D - 10.4 |
| S380-2 | CR-C-00052 Non-IVD Collections v1 | 669,973 | 669,973 | System Modificatio | System Enhancements | Oct-06 | 10/23/06 | Rider D - 10.4 |
| S381-1 | CR-2-00164 Add Automated Bar Coding & Ver | 2,854,402 | 2,854,402 | System Modificatio | System Enhancements | Mar-07 | 3/12/07 | Rider D - 10.4 |
| S381-2 | CR-2-00164 Add Automated Bar Coding & Ver | 1,422,783 | 1,422,783 | System Modificatio | System Enhancements | Jun-07 | 6/29/07 | Rider D - 10.4 |

SFY 2006/07 Payment Milestones (3 of 3)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|----------------------|----------------------|----------------------|---------------------|----------------|-----------------|----------------|
| S382-1 | CR-2-00245 Conversion of Outstanding Disb. | 1,328,823 | 1,328,823 | System Modificatio | System Enhancements | Nov-06 | 11/9/06 | Rider D - 10.4 |
| S382-2 | CR-2-00245 Conversion of Outstanding Disb. | 664,412 | 664,412 | System Modificatio | System Enhancements | May-07 | 5/4/07 | Rider D - 10.4 |
| S383 | CR-2-00266 Enhanced Data Handling in SWS | 391,250 | 391,250 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S384-1 | CR-2-00268 Managing County Business Rules | 1,105,916 | 1,105,916 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S384-2 | CR-2-00268 Managing County Business Rules | 552,908 | 552,908 | System Modificatio | System Enhancements | Aug-06 | 8/7/06 | Rider D - 10.4 |
| S385 | CR-2-00269 Participant Near Match Report v1 | 180,413 | 180,413 | System Modificatio | System Enhancements | Jul-06 | 7/28/06 | Rider D - 10.4 |
| S387-1 | CR-2-00276 Fund Reconciliation Adjustment P | 399,780 | 399,780 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S387-2 | CR-2-00276 Fund Reconciliation Adjustment P | 199,890 | 199,890 | System Modificatio | System Enhancements | Aug-06 | 8/2/06 | Rider D - 10.4 |
| S388 | CR-2-00285 Central Financial Worker Training | 453,622 | 453,622 | System Modificatio | System Enhancements | Jul-06 | 7/25/06 | Rider D - 10.4 |
| S389-1 | CR-2-00286 IV-A-Closed Cases v1 | 204,407 | 204,407 | System Modificatio | System Enhancements | Mar-07 | 3/12/07 | Rider D - 10.4 |
| S389-2 | CR-2-00286 IV-A-Closed Cases v1 | 101,887 | 101,887 | System Modificatio | System Enhancements | Jun-07 | 6/29/07 | Rider D - 10.4 |
| S390-1 | CR-2-00287 IV-A Error Summary Page v2 | 350,286 | 350,286 | System Modificatio | System Enhancements | Nov-06 | 11/9/06 | Rider D - 10.4 |
| S390-2 | CR-2-00287 IV-A Error Summary Page v2 | 175,143 | 175,143 | System Modificatio | System Enhancements | May-07 | 5/1/07 | Rider D - 10.4 |
| S391-1 | CR-2-00288 IV-A / IV-D Reports | 353,704 | 353,704 | System Modificatio | System Enhancements | Nov-06 | 11/9/06 | Rider D - 10.4 |
| S391-2 | CR-2-00288 IV-A / IV-D Reports | 176,852 | 176,852 | System Modificatio | System Enhancements | May-07 | 5/4/07 | Rider D - 10.4 |
| S392-1 | CR-2-00290 CCSAS Testing C-IV & ISAWS | 985,563 | 985,563 | System Modificatio | System Enhancements | May-07 | 5/21/07 | Rider D - 10.4 |
| S394-1 | CR-C-00055 Additional SDU Suspense Reaso | 165,913 | 165,913 | System Modificatio | System Enhancements | Dec-06 | 12/27/06 | Rider D - 10.4 |
| S394-2 | CR-C-00055 Additional SDU Suspense Reaso | 83,333 | 83,333 | System Modificatio | System Enhancements | Mar-07 | 3/5/07 | Rider D - 10.4 |
| S398-1 | CR-2-00289 DHS Interface Design Description | 199,001 | 199,001 | System Modificatio | System Enhancements | Mar-07 | 3/12/07 | Rider D - 10.4 |
| S398-2 | CR-2-00289 DHS Interface Design Description | 99,501 | 99,501 | System Modificatio | System Enhancements | Jun-07 | 6/15/07 | Rider D - 10.4 |
| S400-1 | CR-2-00292 Reply Envelope Address Forms | 203,233 | 203,233 | System Modificatio | System Enhancements | Mar-07 | 3/30/07 | Rider D - 10.4 |
| S400-2 | CR-2-00292 Reply Envelope Address Forms | 101,616 | 101,616 | System Modificatio | System Enhancements | Jun-07 | 6/15/07 | Rider D - 10.4 |
| S402-1 | CR-2-01024 SSN for Automatic Generation | 149,979 | 149,979 | System Modificatio | System Enhancements | Mar-07 | 3/26/07 | Rider D - 10.4 |
| S402-2 | CR-2-01024 SSN for Automatic Generation | 74,989 | 74,989 | System Modificatio | System Enhancements | Jun-07 | 6/22/07 | Rider D - 10.4 |
| S405-1 | CR-C-01035 Modify Systems to Reduce Harm | 1,915,035 | 1,915,035 | System Modificatio | System Enhancements | May-07 | 5/9/07 | Rider D - 10.4 |
| S405-2 | CR-C-01035 Modify Systems to Reduce Harm | 955,542 | 955,542 | System Modificatio | System Enhancements | Jun-07 | 6/22/07 | Rider D - 10.4 |
| | Annual Total | \$211,335,652 | \$211,335,652 | | | 2006/07 | | |

SFY 2007/08 Payment Milestones (1 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|-------------------------------------|---------------|-------------|----------------------|--------------------|---------------|-----------------|---------------|
| M249-1 | Mgmt Performance BSC #16 | 2,014,614 | 1,678,845 | Management | Balanced Scorecard | Sep-07 | 9/17/07 | Rider D - 7.1 |
| M249-2 | Mgmt Performance BSC #16 (discount) | -1,367 | 334,402 | Management | Balanced Scorecard | Sep-07 | 9/28/07 | Rider D - 7.1 |
| M250-1 | Mgmt Performance BSC #17 | 2,014,614 | 2,014,614 | Management | Balanced Scorecard | Nov-07 | 11/22/07 | Rider D - 7.1 |
| M250-2 | Mgmt Perf BSC Exceed Ratings #17 | 84,009 | 84,009 | Management | Balanced Scorecard | Nov-07 | 11/22/07 | Rider D - 7.1 |
| M251-1 | Mgmt Performance BSC #18 | 2,014,614 | 1,846,797 | Management | Balanced Scorecard | Feb-08 | 2/18/08 | Rider D - 7.1 |
| M251-2 | Mgmt Performance BSC #18 | -342 | 167,475 | Management | Balanced Scorecard | Mar-08 | 3/28/08 | Rider D - 7.1 |
| M252 | Mgmt Perf BSC Exceed Ratings #9 | 1,724,507 | 1,724,507 | Management | Balanced Scorecard | May-08 | 5/23/08 | Rider D - 7.1 |
| P115 | Conv San Luis to CSE Sys(discount) | 44,846 | 44,846 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P116 | Conv Sonoma to CSE Sys v2 | 1,273,682 | 1,273,682 | Program | M&O Savings | Dec-07 | 12/4/07 | Rider D - 6.4 |
| P118 | Conv Calaveras to CSE Sys | 42,000 | 42,000 | Program | M&O Savings | Mar-08 | 3/26/08 | Rider D - 6.4 |
| P119 | Conv Monterey to CSE Sys | 291,000 | 291,000 | Program | M&O Savings | Feb-08 | 2/15/08 | Rider D - 6.4 |
| P120-1 | Conv San Benito to CSE Sys v2 | 888,000 | 70,000 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |
| P120-2 | Conv San Benito to CSE Sys v2 | | 818,000 | Program | M&O Savings | Nov-07 | 11/30/07 | Rider D - 6.4 |
| P122 | Conv Kings to CSE Sys | 291,000 | 291,000 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P123 | Conv Sacramento to CSE Sys | 365,364 | 365,364 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P124-1 | Conv Santa Cruz to CSE Sys v2 | 888,000 | 70,000 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |
| P124-2 | Conv Santa Cruz to CSE Sys v2 | | 818,000 | Program | M&O Savings | Dec-07 | 12/31/07 | Rider D - 6.4 |
| P125 | Conv Santa Barbara/CSE Sys | 291,000 | 291,000 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P127 | Conv Merced to CSE Sys v2 | 291,000 | 291,000 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P128 | Conv Siskiyou to CSE Sys | 46,000 | 46,000 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P130 | Conv Mono to CSE Sys | 42,000 | 42,000 | Program | M&O Savings | Feb-08 | 2/15/08 | Rider D - 6.4 |
| P131 | Conv Solano to CSE Sys | 296,000 | 296,000 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P134 | Conv Lassen to CSE Sys | 45,000 | 45,000 | Program | M&O Savings | Dec-07 | 12/4/07 | Rider D - 6.4 |
| P135 | Conv Alpine to CSE Sys | 42,000 | 42,000 | Program | M&O Savings | Mar-08 | 3/26/08 | Rider D - 6.4 |
| P136 | Conv Placer to CSE Sys | 296,000 | 296,000 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P138 | Conv Orange to CSE Sys v2 | 1,195,682 | 1,195,682 | Program | M&O Savings | Mar-08 | 3/26/08 | Rider D - 6.4 |
| P139 | Conv Tuolumne to CSE Sys | 46,000 | 46,000 | Program | M&O Savings | Jun-08 | 6/23/08 | Rider D - 6.4 |
| P141 | Conv Humboldt to CSE Sys | 44,846 | 44,846 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P142-1 | Conv Sierra to CSE Sys v2 | 888,000 | 70,000 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |
| P142-2 | Conv Sierra to CSE Sys v2 | | 818,000 | Program | M&O Savings | Nov-07 | 11/30/07 | Rider D - 6.4 |
| P144 | Conv Butte to CSE Sys v2 | 291,000 | 291,000 | Program | M&O Savings | Dec-07 | 12/4/07 | Rider D - 6.4 |
| P145 | Conv Contra Costa to CSE Sys | 272,397 | 272,397 | Program | M&O Savings | Mar-08 | 3/28/08 | Rider D - 6.4 |
| P146 | Conv Plumas to CSE Sys v2 | 45,000 | 45,000 | Program | M&O Savings | Dec-07 | 12/4/07 | Rider D - 6.4 |
| P147 | Conv Tehama to CSE Sys | 45,000 | 45,000 | Program | M&O Savings | Dec-07 | 12/4/07 | Rider D - 6.4 |
| P148-1 | Conv S.Bernardino/CSE Sys | 366,000 | 366,000 | Program | M&O Savings | Jun-08 | 6/23/08 | Rider D - 6.4 |
| P148-2 | County Taxes paid in FY 07/08 | 147,912 | 147,912 | Program | M&O Savings | Jun-08 | 6/30/08 | Rider D - 6.4 |
| P149 | Conv Amador to CSE Sys | 42,000 | 42,000 | Program | M&O Savings | Mar-08 | 3/26/08 | Rider D - 6.4 |
| P150 | Conv Del Norte to CSE Sys | 46,000 | 46,000 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P152 | Conv Nevada to CSE Sys v2 | 888,000 | 888,000 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |
| P154 | Conv Modoc to CSE Sys | 46,000 | 46,000 | Program | M&O Savings | May-08 | 5/23/08 | Rider D - 6.4 |
| P156 | Conv Napa to CSE Sys v2 | 888,000 | 888,000 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |

SFY 2007/08 Payment Milestones (2 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|----------------------|---------------|-----------------|---------------|
| P159 | Conv Ventura to CSE Sys | 291,000 | 291,000 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P160 | Conv Inyo County CSE Sys | 42,000 | 42,000 | Program | M&O Savings | Feb-08 | 2/15/08 | Rider D - 6.4 |
| P165 | Conv Riverside to CSE Sys | 336,256 | 336,256 | Program | M&O Savings | Mar-08 | 3/28/08 | Rider D - 6.4 |
| P166 | Conv Colusa to CSE Sys | 46,000 | 46,000 | Program | M&O Savings | Jun-08 | 6/23/08 | Rider D - 6.4 |
| P167 | Conv Glenn to CSE Sys v2 | 886,622 | 886,622 | Program | M&O Savings | Nov-07 | 11/14/07 | Rider D - 6.4 |
| P170 | Conv San Mateo to CSE Sys v2(discount) | 290,003 | 290,003 | Program | M&O Savings | Dec-07 | 12/27/07 | Rider D - 6.4 |
| P183-2 | Training Maintenance (discount) | 310,305 | 310,305 | Management | Key Events | Sep-07 | 9/28/07 | Rider D - 7.3 |
| P201 | 2nd Annual Federal Measurement Paternity | 600,902 | 600,902 | Program | Federal Measures | Mar-08 | 3/11/08 | Rider D - 6.1 |
| P207 | 4th Qtrly Federal Measurement Orders v1 | 150,226 | 150,226 | Program | Federal Measures | Aug-07 | 8/29/07 | Rider D - 6.1 |
| P208 | 5th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Mar-08 | 3/11/08 | Rider D - 6.1 |
| P209 | 6th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Mar-08 | 3/11/08 | Rider D - 6.1 |
| P210 | 7th Qtrly Federal Measurement Orders | 149,830 | 149,830 | Program | Federal Measures | Mar-08 | 3/28/08 | Rider D - 6.1 |
| P211 | 8th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Jun-08 | 6/30/08 | Rider D - 6.1 |
| P223 | 4th Qtrly Fed Measurement Current Collections | 150,226 | 150,226 | Program | Federal Measures | Aug-07 | 8/29/07 | Rider D - 6.1 |
| P224 | 5th Qtrly Fed Measurement Current Collections | 150,225 | 150,225 | Program | Federal Measures | Mar-08 | 3/11/08 | Rider D - 6.1 |
| P225 | 6th Qtrly Fed Measurement Current Collections | 150,225 | 150,225 | Program | Federal Measures | Mar-08 | 3/11/08 | Rider D - 6.1 |
| P226 | 7th Qtrly Fed Measurement Current Collections | 149,830 | 149,830 | Program | Federal Measures | Mar-08 | 3/28/08 | Rider D - 6.1 |
| P227 | 8th Qtrly Fed Measurement Current Collections | 150,224 | 150,224 | Program | Federal Measures | Jun-08 | 6/30/08 | Rider D - 6.1 |
| P237 | 2nd Annual Federal Measurement Arrearage | 400,601 | 400,601 | Program | Federal Measures | Mar-08 | 3/12/08 | Rider D - 6.1 |
| P260 | 5th Qtrly Benefit Realization | 17,426,144 | 17,426,144 | Program | Federal Benefits | Nov-07 | 11/26/07 | Rider D - 6.2 |
| P261 | 6th Qtrly Benefit Realization-Paid in P260 | | | Program | Federal Benefits | Nov-07 | | Rider D - 6.2 |
| P262 | 7th Qtrly Benefit Realization-Paid in P260 | | | Program | Federal Benefits | Feb-08 | | Rider D - 6.2 |
| P263 | 8th Qtrly Benefit Realization-Paid in P260 | | | Program | Federal Benefits | May-08 | | Rider D - 6.2 |
| P402-1 | Achievement of Certification V2 | 6,000,000 | 6,000,000 | Program | Federal Requirements | Sep-07 | 9/21/07 | Rider D - 6.5 |
| P402-2 | Achievement of Certification V2 | 9,000,000 | 9,000,000 | Program | Federal Requirements | Dec-07 | 12/9/07 | Rider D - 6.5 |
| P402-3 | Achievement of Certification V2 | 5,976,986 | 5,976,986 | Program | Federal Requirements | Dec-07 | 12/27/07 | Rider D - 6.5 |
| P402-4 | Achievement of Certification V2 | 9,000,000 | 9,000,000 | Program | Federal Requirements | Jun-08 | 6/18/08 | Rider D - 6.5 |
| P450 | 1st Qtrly Measurement of Transaction V2 | 1,001,503 | 1,001,503 | Program | Customer Service | Mar-08 | 3/28/08 | Rider D - 6.3 |
| P451-1 | 2nd Qtrly Measurement of Transaction V2 | 617,429 | 249,362 | Program | Customer Service | Dec-07 | 12/4/07 | Rider D - 6.3 |
| P451-2 | 2nd Qtrly Measurement of Transaction V2 | | 59,044 | Program | Customer Service | Dec-07 | 12/27/07 | Rider D - 6.3 |
| P451-3 | 2nd Qtrly Measurement of Transaction V2 | -170 | -170 | Program | Customer Service | Dec-07 | | Rider D - 6.3 |
| P451-4 | 2nd Qtrly Measurement of Transaction V2 | | 309,023 | Program | Customer Service | Mar-08 | 3/28/08 | Rider D - 6.3 |
| P451-5 | 2nd Qtrly Measurement of Transaction V2 | 384,074 | 384,074 | Program | Customer Service | Jun-08 | 6/30/08 | Rider D - 6.3 |
| P452-1 | 2nd Qtrly Measurement of Transaction V2 | 591,238 | 591,238 | Program | Customer Service | Dec-07 | 12/27/07 | Rider D - 6.3 |
| P452-2 | 3rd Qtrly Measurement of Transaction V2 | -1,700 | -1,700 | Program | Customer Service | Dec-07 | | Rider D - 6.3 |
| P452-3 | 2nd Qtrly Measurement of Transaction V2 | 410,265 | 410,265 | Program | Customer Service | Jun-08 | 6/30/08 | Rider D - 6.3 |
| P453 | 4th Qtrly Measurement of Transaction V2 | 1,000,325 | 1,000,325 | Program | Customer Service | Mar-08 | 3/28/08 | Rider D - 6.3 |
| P454 | 5th Qtrly Measurement of Transaction V2 | 1,001,503 | 1,001,503 | Program | Customer Service | Jun-08 | 6/30/08 | Rider D - 6.3 |
| S206 | 2nd Qtrly Review of CSE Sys V2 Defects | 6,009,016 | 6,009,016 | System | System Defects V2 | Aug-07 | 8/29/07 | Rider D - 8.2 |
| S207 | 3rd Qtrly Review CSE Sys V2 Defects | 6,000,495 | 6,000,495 | System | System Defects V2 | Sep-07 | 9/28/07 | Rider D - 8.2 |
| S208 | 4th Qtrly Review CSE Sys V2 Defects | 6,001,607 | 6,001,607 | System | System Defects V2 | Dec-07 | 12/27/07 | Rider D - 8.2 |

SFY 2007/08 Payment Milestones (3 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| S209 | 5th Qtrly Review of CSE Sys V2 Defects | 6,003,912 | 6,003,912 | System | System Defects V2 | Mar-08 | 3/28/08 | Rider D - 8.2 |
| S210 | 6th Qtrly Review CSE Sys V2 Defects | 6,009,017 | 6,009,017 | System | System Defects V2 | Jun-08 | 6/30/08 | Rider D - 8.2 |
| S317 | 5th Qtrly Measurement of CSE Sys v2 | 2,643,967 | 2,643,967 | System | System Availability | Aug-07 | 8/29/07 | Rider D - 8.3 |
| S318 | 6th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Nov-07 | 11/12/07 | Rider D - 8.3 |
| S319 | 7th Qtrly Measurement of CSE Sys v2 | 398,296 | 398,296 | System | System Availability | Dec-07 | 12/31/07 | Rider D - 8.3 |
| S320 | 8th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | May-08 | 5/5/08 | Rider D - 8.3 |
| S336 | 5th Qtrly Measurement CSE Help Desk v2 | 2,643,967 | 2,643,967 | System | Help Desk | Aug-07 | 8/29/07 | Rider D - 8.4 |
| S337 | 6th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Nov-07 | 11/12/07 | Rider D - 8.4 |
| S338 | 7th Qtrly Measurement CSE Help Desk v2 | 398,296 | 398,296 | System | Help Desk | Dec-07 | 12/31/07 | Rider D - 8.4 |
| S339 | 8th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | May-08 | 5/5/08 | Rider D - 8.4 |
| S355-1 | Qtrly B/SC #5 for M&O | 2,724,087 | 2,724,087 | System | System M&O | Aug-07 | 8/29/07 | Rider D - 8.5 |
| S355-2 | M&O BSC Exceed Ratings #5 | | | System | Sys M&O - Exceed Ratin | Jun-08 | | Rider D - 8.5 |
| S356-1 | Qtrly B/SC #6 for M&O | 399,806 | 373,086 | System | System M&O | Sep-07 | 9/28/07 | Rider D - 8.5 |
| S356-2 | M&O BSC Exceed Ratings #6 | | | System | Sys M&O - Exceed Ratin | Jun-08 | | Rider D - 8.5 |
| S356-3 | Qtrly B/SC #6 for M&O | | 26,720 | System | System M&O | Dec-07 | 12/10/07 | Rider D - 8.5 |
| S357-1 | Qtrly B/SC #7 for M&O | 399,942 | 399,942 | System | System M&O | Dec-07 | 12/27/07 | Rider D - 8.5 |
| S357-2 | M&O BSC Exceed Ratings #7 | | | System | Sys M&O - Exceed Ratin | Jun-08 | | Rider D - 8.5 |
| S358-1 | Qtrly B/SC #8 for M&O | 400,193 | 400,193 | System | System M&O | Mar-08 | 3/28/08 | Rider D - 8.5 |
| S358-2 | M&O BSC Exceed Ratings #8 | | | System | Sys M&O - Exceed Ratin | Apr-08 | | Rider D - 8.5 |
| S359-1 | Qtrly B/SC #9 for M&O | 378,328 | 378,328 | System | System M&O | Jun-08 | 6/30/08 | Rider D - 8.5 |
| S376-2 | CR-2-00163-02 E-Filing w ith California Courts | 907,422 | 907,422 | System Modificatio | System Enhancements | Sep-07 | 9/28/07 | Rider D - 10.4 |
| S386 | CR-2-00275 Client Side Performance Monitorin | 72,330 | 72,330 | System Modificatio | System Enhancements | Nov-07 | 11/12/07 | Rider D - 10.4 |
| S392-2 | CR-2-00290 CCSAS Testing C-IV & ISAWS | 492,781 | 492,781 | System Modificatio | System Enhancements | Aug-07 | 8/29/07 | Rider D - 10.4 |
| S393-1 | CR-C-00037 V2 - Replacement Funds When a | 1,400,204 | 1,400,204 | System Modificatio | System Enhancements | Sep-07 | 9/28/07 | Rider D - 10.4 |
| S393-2 | CR-C-00037 V2 - Replacement Funds When a | 704,045 | 704,045 | System Modificatio | System Enhancements | Jun-08 | 6/10/08 | Rider D - 10.4 |
| S397-1 | CR-2-00278 CCSAS Interface w ith LA County | 377,029 | 377,029 | System Modificatio | System Enhancements | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S397-2 | CR-2-00278 CCSAS Interface w ith LA County | 189,440 | 189,440 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S399-1 | CR-2-00291 Test Leader/CCSAS Interface Co | 295,090 | 295,090 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S406-1 | CR-C-01103 FDRA - Mandatory Review and A | 729,015 | 729,015 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S406-2 | CR-C-01103 FDRA - Mandatory Review and A | 363,807 | 363,807 | System Modificatio | System Enhancements | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S407-1 | CR-2-01129 Forms - Compilation 2nd Quarter | 52,717 | 52,717 | System Modificatio | System Maintenance Cha | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S407-2 | CR-2-01129 Forms - Compilation 2nd Quarter | 26,359 | 26,359 | System Modificatio | System Maintenance Cha | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S408-1 | CR-2-01136 Guideline Calculator - Minimum W | 27,296 | 27,296 | System Modificatio | System Maintenance Cha | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S408-2 | CR-2-01136 Guideline Calculator - Minimum W | 13,648 | 13,648 | System Modificatio | System Maintenance Cha | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S409-1 | CR-2-01212 Guideline Calculator - Allocation | 298,378 | 298,378 | System Modificatio | System Enhancements | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S409-2 | CR-2-01212 Guideline Calculator - Allocation | 148,473 | 148,473 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S410-1 | CR-2-01213 Guideline Calculator - Domestic P | 450,000 | 450,000 | System Modificatio | System Enhancements | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S410-2 | CR-2-01213 Guideline Calculator - Domestic P | 223,921 | 223,921 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S411-1 | CR-2-01214 Guideline Calculator - Allocation c | 436,616 | 436,616 | System Modificatio | System Enhancements | Nov-07 | 11/7/07 | Rider D - 10.4 |
| S411-2 | CR-2-01214 Guideline Calculator - Allocation c | 217,261 | 217,261 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S412-1 | CR-2-00283 E-Recording w ith County Record | 587,596 | 587,596 | System Modificatio | System Enhancements | Feb-08 | 2/15/08 | Rider D - 10.4 |

SFY 2007/08 Payment Milestones (4 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| S413-1 | CR-2-01218 BEST CHASER Historical Data to | 360,000 | 360,000 | System Modificatio | System Maintenance Cha | Nov-07 | 11/20/07 | Rider D - 10.4 |
| S413-2 | CR-2-01218 BEST CHASER Historical Data to | 359,633 | 359,633 | System Modificatio | System Maintenance Cha | Mar-08 | 3/28/08 | Rider D - 10.4 |
| S413-3 | CR-2-01218 BEST CHASER Historical Data to | 180,000 | 180,000 | System Modificatio | System Maintenance Cha | May-08 | 5/27/08 | Rider D - 10.4 |
| S414 | CR-2-01201 Create Task When User Updates | 85,126 | 85,126 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S415-1 | CR-C-01210 CSE Refund Check Template | 218,200 | 218,200 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S415-2 | CR-C-01210 CSE Refund Check Template | 218,200 | 218,200 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S415-3 | CR-C-01210 CSE Refund Check Template | 218,199 | 218,199 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S416-1 | CR-C-01237 Interstate Processing Certificator | 477,050 | 477,050 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S416-2 | CR-C-01237 Interstate Processing Certificator | 477,050 | 477,050 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S416-3 | CR-C-01237 Interstate Processing Certificator | 477,049 | 477,049 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S417 | CR-2-01245 Pilot County Priority 1 Judicial Cou | 204,527 | 204,527 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S418-1 | CR-2-01246 Judicial Council Forms - Priority 2 | 181,634 | 181,634 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S418-2 | CR-2-01246 Judicial Council Forms - Priority 2 | 181,358 | 181,358 | System Modificatio | System Maintenance Cha | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S418-3 | CR-2-01246 Judicial Council Forms - Priority 2 | 181,358 | 181,358 | System Modificatio | System Maintenance Cha | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S419 | CR-2-01249 Change Credit Reporting Methodc | 335,543 | 335,543 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S420-1 | CR-2-01260-02 Paternity Status Edits | 252,433 | 252,433 | System Modificatio | System Enhancements | Jun-08 | 6/10/08 | Rider D - 10.4 |
| S420-2 | CR-2-01260-02 Paternity Status Edits | 252,432 | 252,432 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S421 | CR-2-01261 DHS IDD Updates | 149,017 | 149,017 | System Modificatio | System Maintenance Cha | Mar-08 | 3/28/08 | Rider D - 10.4 |
| S422 | CR-2-01266 Priority IV-A Build in CSE | 221,621 | 221,621 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S423 | CR-2-01272-01 IAP Second Priority IV-A Build | 523,798 | 523,798 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S424 | CR-2-01275 Support Order Detail-Unenforcea | 73,456 | 73,456 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S425-1 | CR-2-01276 CS 1257 and OCSE 157-Unenforc | 184,332 | 184,332 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S425-2 | CR-2-01276 CS 1257 and OCSE 157-Unenforc | 184,180 | 184,180 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S425-3 | CR-2-01276 CS 1257 and OCSE 157-Unenforc | 184,080 | 184,080 | System Modificatio | System Enhancements | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S426-1 | CR-2-01279 Process Server Interface | 762,161 | 762,161 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S427 | CR-2-01295 2007 Additional Judicial Council F | 207,892 | 207,892 | System Modificatio | System Maintenance Cha | Dec-07 | 12/31/07 | Rider D - 10.4 |
| S428-1 | CR-C-01297 Plan To Go Forw ard | 1,122,693 | 1,122,693 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S428-2 | CR-C-01297 Plan To Go Forw ard | 1,121,922 | 1,121,922 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S428-3 | CR-C-01297 Plan To Go Forw ard | 1,123,769 | 1,123,769 | System Modificatio | System Enhancements | Mar-08 | 3/28/08 | Rider D - 10.4 |
| S428-4 | CR-C-01297 Plan To Go Forw ard | 1,125,777 | 1,125,777 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S429-1 | CR-2-01298 Modify Balance Regeneration Fur | 380,115 | 380,115 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S429-2 | CR-2-01298 Modify Balance Regeneration Fur | 380,115 | 380,115 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S429-3 | CR-2-01298 Modify Balance Regeneration Fur | 379,957 | 379,957 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S430 | CR-2-01299 Add View Options - Logical Colle | 142,680 | 142,680 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S431 | CR-2-01305-03 Reassignment of Multiple Task | 452,876 | 452,876 | System Modificatio | System Enhancements | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S432-1 | CR-2-01307-05 Formset Changes in Plan to G | 549,775 | 549,775 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S432-2 | CR-2-01307-05 Formset Changes in Plan to G | 549,094 | 549,094 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S432-3 | CR-2-01307-05 Formset Changes in Plan to G | 549,094 | 549,094 | System Modificatio | System Maintenance Cha | Dec-07 | 12/27/07 | Rider D - 10.4 |
| S434-1 | CR-2-01025 Automatically Re-Send Returned | 347,500 | 347,500 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S434-2 | CR-2-01025 Automatically Re-Send Returned | 347,500 | 347,500 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S434-3 | CR-2-01025 Automatically Re-Send Returned | 347,500 | 347,500 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |

SFY 2007/08 Payment Milestones (5 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|----------------------|----------------------|----------------------|------------------------|----------------|-----------------|----------------|
| S436-1 | CR-2-01202 Stop Charging Current Support W | 134,834 | 134,834 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S436-2 | CR-2-01202 Stop Charging Current Support W | 269,666 | 269,666 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S437 | CR-C-01220 EFT Refunds from CSE | 144,965 | 144,965 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S439-1 | CR-2-01250 Change License Suspension Met | 176,334 | 176,334 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S439-2 | CR-2-01250 Change License Suspension Met | 176,333 | 176,333 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S439-3 | CR-2-01250 Change License Suspension Met | 176,333 | 176,333 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S440-1 | CR-2-01304-01 CSE Forms Translated Into Sp | 163,381 | 163,381 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S440-2 | CR-2-01304-01 CSE Forms Translated Into Sp | 431,324 | 431,324 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S440-3 | CR-2-01304-02 CSE Forms Translated Into Sp | 875,718 | 875,718 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S441-1 | CR-2-01313 Locate Task Force Recommende | 348,500 | 348,500 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S442-1 | CR-2-01315-01 Form Set Changes from FERT | 105,850 | 105,850 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S442-2 | CR-2-01315-02 Form Set Changes from FERT | 158,775 | 158,775 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S442-3 | CR-2-01315-03 Form Set Changes from FERT | 264,625 | 264,625 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S442-4 | CR-2-01315-04 Form Set Changes from FERT | 179,945 | 179,945 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S442-5 | CR-2-01315-05 Form Set Changes from FERT | 349,305 | 349,305 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S443-1 | CR-2-01324 Case Closure Criteria Design Cha | 166,000 | 166,000 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S443-2 | CR-2-01324 Case Closure Criteria Design Cha | 332,000 | 332,000 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S444-1 | CR-2-01311 Offset Receivables Created Due | 181,150 | 181,150 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S444-2 | CR-2-01311 Offset Receivables Created Due | 478,236 | 478,236 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S444-3 | CR-2-01327-03 Summons and Compliant Proc | 970,964 | 970,964 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S444-4 | CR-2-01327-03 Summons and Compliant Proc | 181,150 | 181,150 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S448-1 | CR-2-01345 C-IV/CASES IV-A Member Identifi | 535,000 | 535,000 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S449-1 | CR-2-01347 Break-apart OVP Error Codes and | 143,700 | 143,700 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S449-2 | CR-2-01347 Break-apart OVP Error Codes and | 287,400 | 287,400 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S450-1 | CR-2-01349 CM 115 Task Revisions | 66,316 | 66,316 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S450-2 | CR-2-01349 CM 115 Task Revisions | 132,634 | 132,634 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S451-1 | CR-2-01350 Service Request and Compliance | 102,000 | 102,000 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S455-1 | CR-2-01360 All Svcs v MNO v PAT Checkbox | 225,000 | 225,000 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S455-2 | CR-2-01360 All Svcs v MNO v PAT Checkbox | 225,000 | 225,000 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S455-3 | CR-2-01360 All Svcs v MNO v PAT Checkbox | 225,000 | 225,000 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S457-1 | CR-2-01362 Highlight Drafted NCPs on Service | 66,334 | 66,334 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S457-2 | CR-2-01362 Highlight Drafted NCPs on Service | 132,666 | 132,666 | System Modificatio | System Maintenance Cha | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S458-1 | CR-2-01365-01 Guideline Support Calculator - | 148,920 | 148,920 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S458-2 | CR-2-01365-01 Guideline Support Calculator - | 289,080 | 289,080 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S458-3 | CR-2-01365-01 Guideline Support Calculator - | 262,800 | 262,800 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S459-1 | CR-2-01369 CalWIN/CASES IV-A Member Ider | 310,000 | 310,000 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S460-1 | CR-2-01382-01 One Time Clean Up of Formerl | 133,334 | 133,334 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| S460-2 | CR-2-01382-02 One Time Clean Up of Formerl | 266,666 | 266,666 | System Modificatio | System Enhancements | Jun-08 | 6/30/08 | Rider D - 10.4 |
| | Annual Total | \$151,562,820 | \$151,562,820 | | | 2007/08 | | |

SFY 2008/09 Payment Milestones (1 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|------------------------------------|---------------|-------------|----------------------|--------------------|---------------|-----------------|---------------|
| M253 | Mgmt Perf BSC Exceed Ratings #5 | | | Management | Balanced Scorecard | Aug-08 | | Rider D - 7.1 |
| P121-1 | Conv Tulare to CSE Sys | 443,133 | 443,133 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P121-2 | Taxes for Tulare County | 10,339 | 10,339 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P126-1 | Conv Madera to CSE Sys | 20,000 | 20,000 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P126-2 | Taxes for Madera County | 2,137 | 2,137 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P132-1 | Conv Fresno to CSE Sys | 546,000 | 546,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P132-2 | Taxes for Fresno County | 11,919 | 11,919 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P133-1 | Conv Shasta to CSE Sys | 442,000 | 442,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P133-2 | Taxes for Shasta County | 2,873 | 2,873 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P137-1 | Conv Mariposa to CSE Sys | 20,000 | 20,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P137-2 | Taxes for Mariposa County | 702 | 702 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P143-1 | Conv Trinity to CSE Sys | 20,000 | 20,000 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P143-2 | Taxes for Trinity County | 330 | 330 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P151-1 | Conv San Joaquin to CSE Sys | 83,850 | 83,850 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P151-2 | Taxes for San Joaquin County | 7,044 | 7,044 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P153-1 | Conv Stanislaus to CSE Sys | 442,000 | 442,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P153-2 | Taxes for Stanislaus County | 6,432 | 6,432 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P155-1 | Conv Lake County to CSE Sys | 8,600 | 8,600 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P155-2 | Taxes for Lake County | 2,017 | 2,017 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P157-1 | Conv Santa Clara to CSE Sys | 628,950 | 628,950 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P157-2 | Taxes for Santa Clara County | 14,786 | 14,786 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P158-1 | Conv Mendocino to CSE Sys | 20,000 | 20,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P158-2 | Taxes for Mendocino County | 1,303 | 1,303 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P161-1 | Conv Yuba to CSE Sys | 79,050 | 79,050 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P161-2 | Taxes for Yuba County | 1,542 | 1,542 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P162-1 | Conv Alameda to CSE Sys | 159,100 | 159,100 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P162-2 | Taxes for Alameda County | 13,024 | 13,024 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P163-1 | Conv Marin to CSE Sys | 8,600 | 8,600 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P163-2 | Taxes for Marin County | 1,414 | 1,414 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P164-1 | Conv San Diego to CSE Sys | 546,000 | 546,000 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P164-2 | Taxes for San Diego County | 18,697 | 18,697 | Program | M&O Savings | Oct-08 | 10/15/08 | Rider D - 6.4 |
| P168-1 | Conv to Imperial CSE Sys | 20,000 | 20,000 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P168-2 | Taxes for Imperial County | 2,226 | 2,226 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P169-1 | Conv to Kern CSE Sys | 196,000 | 196,000 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P169-2 | Taxes for Kern County | 6,036 | 6,036 | Program | M&O Savings | Oct-08 | 10/23/08 | Rider D - 6.4 |
| P171-1 | Conv San Fran to CSE Sys | 83,850 | 83,850 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P171-2 | Taxes for San Fran County | 3,936 | 3,936 | Program | M&O Savings | Dec-08 | 12/19/08 | Rider D - 6.4 |
| P172-1 | Conv LA to CSE Sys | 1,209,510 | 1,209,510 | Program | M&O Savings | Dec-08 | 12/29/08 | Rider D - 6.4 |
| P172-2 | Taxes for LA County | 84,883 | 84,883 | Program | M&O Savings | Dec-08 | 12/29/08 | Rider D - 6.4 |
| P175 | Retirement of CASES Sys (discount) | 2,227,575 | 2,227,575 | Program | M&O Savings | Dec-08 | 12/29/08 | Rider D - 6.4 |
| P176 | Retirement of ARS | 1,777,579 | 1,777,579 | Program | M&O Savings | Nov-08 | 11/3/08 | Rider D - 6.4 |

SFY 2008/09 Payment Milestones (2 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|------------------------|---------------|-----------------|---------------|
| P202 | 3rd Annual Federal Measurement Paternity | 600,425 | 600,425 | Program | Federal Measures | Mar-09 | 3/27/09 | Rider D - 6.1 |
| P212 | 9th Qtrly Federal Measurement Orders | 150,224 | 150,224 | Program | Federal Measures | Oct-08 | 10/23/08 | Rider D - 6.1 |
| P213 | 10th Qtrly Federal Measurement Orders | 150,226 | 150,226 | Program | Federal Measures | Mar-09 | 3/4/09 | Rider D - 6.1 |
| P214 | 11th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Apr-09 | 4/21/09 | Rider D - 6.1 |
| P228 | 9th Qtrly Fed Measurement Current Collections | 150,224 | 150,224 | Program | Federal Measures | Oct-08 | 10/23/08 | Rider D - 6.1 |
| P229 | 10th Qtrly Fed Measurement Current Collection | 150,226 | 150,226 | Program | Federal Measures | Mar-09 | 3/4/09 | Rider D - 6.1 |
| P230 | 11th Qtrly Fed Measurement Current Collection | 150,225 | 150,225 | Program | Federal Measures | Apr-09 | 4/21/09 | Rider D - 6.1 |
| P238 | 3rd Annual Federal Measurement Arrearage | 400,283 | 400,283 | Program | Federal Measures | Mar-09 | 3/27/09 | Rider D - 6.1 |
| P240 | 1st Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Measures | Jun-09 | 6/30/09 | Rider D - 6.1 |
| P241 | 2nd Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Benefits | Jun-09 | 6/30/09 | Rider D - 6.2 |
| P242 | 3rd Qtrly Fed Measurement Cost Effectiveness | 200,302 | 200,302 | Program | Federal Benefits | Jun-09 | 6/30/09 | Rider D - 6.2 |
| P243 | 4th Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Measures | Jun-09 | 6/30/09 | Rider D - 6.1 |
| P264 | 9th Qtrly Benefit Realization | 17,426,150 | 17,426,150 | Program | Federal Benefits | Oct-08 | 10/23/08 | Rider D - 6.2 |
| P265 | 10th Qtrly Benefit Realization | | | Program | Federal Benefits | Nov-08 | | Rider D - 6.2 |
| P266 | 11th Qtrly Benefit Realization | | | Program | Federal Benefits | Mar-09 | | Rider D - 6.2 |
| P267 | 12th Qtrly Benefit Realization | | | Program | Federal Benefits | May-09 | | Rider D - 6.2 |
| P402-5 | Achievement of Certification v2 | 50,089,826 | 50,089,826 | Program | Federal Requirements | Dec-08 | 12/29/08 | Rider D - 6.5 |
| P455 | 6th Qtrly Measurement of Transaction V2 | 1,001,503 | 1,001,503 | Program | Customer Service | Oct-08 | 10/16/08 | Rider D - 6.3 |
| P456 | 7th Qtrly Measurement of Transaction V2 | 1,000,216 | 1,000,216 | Program | Customer Service | Dec-08 | 12/29/08 | Rider D - 6.3 |
| P457 | 8th Qtrly Measurement of Transaction V2 | 1,000,345 | 1,000,345 | Program | Customer Service | Mar-09 | 3/27/09 | Rider D - 6.3 |
| P458 | 9th Qtrly Measurement of Transaction V2 | 1,001,503 | 1,001,503 | Program | Customer Service | Jun-09 | 6/30/09 | Rider D - 6.3 |
| S211 | 7th Qtrly Review CSE Sys V2 Defects | 6,009,017 | 6,009,017 | System | System Defects V2 | Oct-08 | 10/23/08 | Rider D - 8.2 |
| S212 | 8th Qtrly Review CSE Sys V2 Defects | 6,005,587 | 6,005,587 | System | System Defects V2 | Dec-08 | 12/29/08 | Rider D - 8.2 |
| S321 | 9th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Oct-08 | 10/15/08 | Rider D - 8.3 |
| S322 | 10th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Nov-08 | 11/7/08 | Rider D - 8.3 |
| S323 | 11th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Mar-09 | 3/4/09 | Rider D - 8.3 |
| S324 | 12th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Apr-09 | 4/28/09 | Rider D - 8.3 |
| S340 | 9th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Oct-08 | 10/15/08 | Rider D - 8.4 |
| S341 | 10th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Nov-08 | 11/7/08 | Rider D - 8.4 |
| S342 | 11th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Mar-09 | 3/4/09 | Rider D - 8.4 |
| S343 | 12th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Apr-09 | 4/28/09 | Rider D - 8.5 |
| S359-2 | M&O BSC Exceed Ratings #9 | | | System | Sys M&O - Exceed Ratin | Jul-08 | | Rider D - 8.5 |
| S359-3 | Qtrly B/SC #9 for M&O | 22,273 | 22,273 | System | System M&O | Jun-09 | 6/30/09 | Rider D - 8.5 |
| S360-1 | Qtrly B/SC #10 for M&O | 400,601 | 400,601 | System | System M&O | Oct-08 | 10/23/08 | Rider D - 8.5 |
| S361-1 | Qtrly B/SC #11 for M&O | 400,372 | 400,372 | System | System M&O | Dec-08 | 12/29/08 | Rider D - 8.5 |
| S361-2 | M&O BSC Exceed Ratings #11 | | | System | Sys M&O - Exceed Ratin | Jan-09 | | Rider D - 8.5 |
| S362-1 | Qtrly B/SC #12 for M&O | 377,863 | 377,863 | System | System M&O | Mar-09 | 3/27/09 | Rider D - 8.5 |
| S362-2 | M&O BSC Exceed Ratings #12 | | | System | Sys M&O - Exceed Ratin | Apr-09 | | Rider D - 8.5 |
| S362-3 | Qtrly B/SC #12 for M&O | 22,273 | 22,273 | System | System M&O | Jun-09 | 6/30/09 | Rider D - 8.5 |
| S395-1 | CR-C-00057 Add Treasury Offset Number OC | 485,470 | 485,470 | System Modification | System Enhancements | Jun-09 | 6/17/09 | Rider D - 8.5 |

SFY 2008/09 Payment Milestones (3 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|---------------------------|---------------|-----------------|----------------|
| S404-1 | CR-2-01028 Change to Quarterly Data Reliability | 304,679 | 304,679 | System Modification | System Enhancements | Mar-09 | 3/14/09 | Rider D - 10.4 |
| S404-2 | CR-2-01028 Change to Quarterly Data Reliability | 152,340 | 152,340 | System Modification | System Enhancements | Jun-09 | 6/10/09 | Rider D - 10.4 |
| S412-2 | CR-2-00283 E-Recording with County Records | 293,798 | 293,798 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S413-4 | CR-2-01218 BEST CHASER Historical Data to | 180,000 | 180,000 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S413-5 | CR-2-01218 BEST CHASER Historical Data to | 180,000 | 180,000 | System Modification | System Maintenance Change | Oct-08 | 10/16/08 | Rider D - 10.4 |
| S413-6 | CR-2-01218 BEST CHASER Historical Data to | 180,000 | 180,000 | System Modification | System Maintenance Change | Oct-08 | 10/16/08 | Rider D - 10.4 |
| S413-7 | CR-2-01218 BEST CHASER Historical Data to | 180,000 | 180,000 | System Modification | System Maintenance Change | Nov-08 | 11/7/08 | Rider D - 10.4 |
| S413-8 | CR-2-01218 BEST CHASER Historical Data to | 89,840 | 89,840 | System Modification | System Maintenance Change | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S413-9 | CR-2-01218 BEST CHASER Historical Data to | 89,801 | 89,801 | System Modification | System Maintenance Change | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S426-2 | CR-2-01279 Process Server Interface | 762,161 | 762,161 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S426-3 | CR-2-01279 Process Server Interface | 762,160 | 762,160 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S428-5 | CR-C-01297 Plan To Go Forward | 1,125,777 | 1,125,777 | System Modification | System Enhancements | Nov-08 | 11/7/08 | Rider D - 10.4 |
| S433-1 | CR-2-01311 Offset Receivables Created Due | 239,617 | 239,617 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S433-2 | CR-2-01311 Offset Receivables Created Due | 239,617 | 239,617 | System Modification | System Enhancements | Mar-09 | 3/22/09 | Rider D - 10.4 |
| S438-1 | CR-C-01243 Process Rejected & Deleted Conv | 250,000 | 250,000 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S438-2 | CR-C-01243 Process Rejected & Deleted Conv | 500,000 | 500,000 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S440-4 | CR-2-01304-03 CSE Forms Translated Into Sp | 163,380 | 163,380 | System Modification | System Enhancements | Dec-08 | 12/19/08 | Rider D - 10.4 |
| S441-2 | CR-2-01313 Locate Task Force Recommendation | 348,500 | 348,500 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S441-3 | CR-2-01313 Locate Task Force Recommendation | 348,500 | 348,500 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S445-1 | CR-C-01329 OCSE-34A & CS 34/35 Federal F | 860,334 | 860,334 | System Modification | System Maintenance Change | Nov-08 | 11/7/08 | Rider D - 10.4 |
| S445-2 | CR-C-01329 OCSE-34A & CS 34/35 Federal F | 860,333 | 860,333 | System Modification | System Maintenance Change | Dec-08 | 12/16/08 | Rider D - 10.4 |
| S445-3 | CR-C-01329 OCSE-34A & CS 34/35 Federal F | 860,333 | 860,333 | System Modification | System Maintenance Change | Dec-08 | 12/19/08 | Rider D - 10.4 |
| S446-1 | CR-C-01329 OCSE-34A & CS 34/35 Federal F | 196,500 | 196,500 | System Modification | System Maintenance Change | Nov-08 | 11/7/08 | Rider D - 10.4 |
| S446-2 | CR-2-01330 OCSE-396A Federal Fiscal Year | 196,500 | 196,500 | System Modification | System Maintenance Change | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S446-3 | CR-2-01330 OCSE-396A Federal Fiscal Year | 196,500 | 196,500 | System Modification | System Maintenance Change | Oct-08 | 10/31/08 | Rider D - 10.4 |
| S447-1 | CR-C-01336 Implementation of OMB-0970-054 | 332,500 | 332,500 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S447-2 | CR-C-01336 Implementation of OMB-0970-054 | 332,500 | 332,500 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S447-3 | CR-C-01336 Implementation of OMB-0970-054 | 332,500 | 332,500 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S452-1 | CR-2-01354 Additional Storage Until Sept 2008 | 136,000 | 136,000 | System Modification | System Maintenance Change | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S453-1 | CR-2-01358 Handshake on Rejected Referrals | 100,168 | 100,168 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S453-2 | CR-2-01358 Handshake on Rejected Referrals | 200,332 | 200,332 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S454-1 | CR-2-01359 Service Request Search Criteria | 135,000 | 135,000 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S454-2 | CR-2-01359 Service Request Search Criteria | 270,000 | 270,000 | System Modification | System Maintenance Change | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S456-1 | CR-2-01361 Break-apart RFR Error Codes | 49,668 | 49,668 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S456-2 | CR-2-01361 Break-apart RFR Error Codes | 99,332 | 99,332 | System Modification | System Enhancements | Oct-08 | 10/15/08 | Rider D - 10.4 |
| S458-4 | CR-2-01365-03 Guideline Support Calculator - | 208,488 | 208,488 | System Modification | System Enhancements | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S458-5 | CR-2-01365-04 Guideline Support Calculator - | 404,192 | 404,192 | System Modification | System Enhancements | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S458-6 | CR-2-01365-04 Guideline Support Calculator - | 148,920 | 148,920 | System Modification | System Enhancements | Dec-08 | 12/29/08 | Rider D - 8.5 |
| S458-7 | CR-2-01365-04 Guideline Support Calculator - | 289,080 | 289,080 | System Modification | System Enhancements | Feb-09 | 2/24/09 | Rider D - 8.5 |
| S462-1 | CR-2-01217 Guideline Calculator | 432,870 | 432,870 | System Modification | System Maintenance Change | Dec-08 | 12/29/08 | Rider D - 8.5 |

SFY 2008/09 Payment Milestones (4 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| S462-2 | CR-2-01217 Guideline Calculator | 433,333 | 433,333 | System Modification | System Maintenance Cha | Feb-09 | 2/24/09 | Rider D - 10.4 |
| S462-3 | CR-2-01217 Guideline Calculator | 433,333 | 433,333 | System Modification | System Maintenance Cha | Feb-09 | 2/24/09 | Rider D - 10.4 |
| S463-1 | CR-2-01226 OCSE-157 Federal FY 2009 | 750,000 | 750,000 | System Modification | System Maintenance Cha | Apr-09 | 4/28/09 | Rider D - 10.4 |
| S464-1 | CR-2-01277 ECSS Modification to Allow State | 286,584 | 286,584 | System Modification | System Enhancements | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S464-2 | CR-2-01277 ECSS Modification to Allow State | 286,667 | 286,667 | System Modification | System Enhancements | Jun-09 | 6/10/09 | Rider D - 10.4 |
| S464-3 | CR-2-01277 ECSS Modification to Allow State | 286,666 | 286,666 | System Modification | System Enhancements | Jun-09 | 6/10/09 | Rider D - 10.4 |
| S465 | CR-2-01328 Summons & Complaint Related Lo | 185,000 | 185,000 | System Modification | System Enhancements | Feb-09 | 2/24/09 | Rider D - 10.4 |
| S466 | CR-2-01343 Annual Info Request to CP (FS-D) | 130,000 | 130,000 | System Modification | System Maintenance Cha | Dec-08 | 12/19/08 | Rider D - 10.4 |
| S467-1 | CR-2-01356 Court Assess to Guidlene Calcula | 550,000 | 550,000 | System Modification | System Enhancements | Dec-08 | 12/16/08 | Rider D - 10.4 |
| S467-2 | CR-2-01356 Court Assess to Guidlene Calcula | 550,000 | 550,000 | System Modification | System Enhancements | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S467-3 | CR-2-01356 Court Assess to Guidlene Calcula | 550,000 | 550,000 | System Modification | System Enhancements | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S468-1 | CR-2-01405-01 Employer, Employee & Wage A | 150,500 | 150,500 | System Modification | System Enhancements | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S468-2 | CR-2-01405-01 Employer, Employee & Wage A | 255,850 | 255,850 | System Modification | System Enhancements | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S468-3 | CR-2-01405-01 Employer, Employee & Wage A | 496,650 | 496,650 | System Modification | System Enhancements | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S468-4 | CR-2-01405-02 Employer, Employee & Wage A | 204,680 | 204,680 | System Modification | System Enhancements | Apr-09 | 4/28/09 | Rider D - 10.4 |
| S470-1 | CR-2-01411 Change Employer Match Logic | 459,402 | 459,402 | System Modification | System Enhancements | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S471-1 | CR-2-01412 Employer Auto Merge | 266,820 | 266,820 | System Modification | System Enhancements | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S472-1 | CR-2-01413 Apply Payments to Principal Balar | 202,870 | 202,870 | System Modification | System Maintenance Cha | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S472-2 | CR-2-01413 Apply Payments to Principal Balar | 406,000 | 406,000 | System Modification | System Maintenance Cha | Feb-09 | 2/24/09 | Rider D - 10.4 |
| S473-1 | CR-C-01417 2008 Judicial Council Updates | 216,667 | 216,667 | System Modification | System Maintenance Cha | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S473-2 | CR-C-01417 2008 Judicial Council Updates | 433,333 | 433,333 | System Modification | System Maintenance Cha | Dec-08 | 12/8/08 | Rider D - 10.4 |
| S475-1 | CR-2-01430 Extend and Maintain CSE Practice | 74,530 | 74,530 | System Modification | System Maintenance Cha | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S475-2 | CR-2-01430 Extend and Maintain CSE Practice | 74,625 | 74,625 | System Modification | System Maintenance Cha | Feb-09 | 2/24/09 | Rider D - 10.4 |
| S475-3 | CR-2-01430 Extend and Maintain CSE Practice | 74,625 | 74,625 | System Modification | System Maintenance Cha | Mar-09 | 3/22/09 | Rider D - 10.4 |
| S475-4 | CR-2-01430 Extend and Maintain CSE Practice | 74,523 | 74,523 | System Modification | System Maintenance Cha | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S475-5 | CR-2-01430 Extend and Maintain CSE Practice | 74,625 | 74,625 | System Modification | System Maintenance Cha | May-09 | 5/18/09 | Rider D - 10.4 |
| S476-1 | CR-2-01396 CSE Practice Environment | 74,625 | 74,625 | System Modification | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S477-1 | CR-2-01449 Resources to Support post-Conv | 437,500 | 437,500 | System Modification | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S478-1 | CR-2-01462 Image Backfile Conversion | 240,250 | 240,250 | System Modification | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S478-2 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modification | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S478-22 | CR-2-01462 Image Backfile Conversion | 145,000 | 15,023 | System Modification | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S900-01 | CR-2-01233 ECSS Service Extension | 1,206,414 | 1,206,414 | System Modification | System Maintenance Cha | Dec-08 | 12/29/08 | Rider D - 10.4 |
| S901-01 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modification | System Maintenance Cha | May-09 | 5/2/09 | Rider D - 10.4 |
| S902-01 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modification | System Maintenance Cha | Mar-09 | 3/4/09 | Rider D - 10.4 |
| S902-02 | CR-2-01233 ECSS Service Extension | 112,996 | 112,996 | System Modification | System Maintenance Cha | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S902-03 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modification | System Maintenance Cha | Apr-09 | 4/28/09 | Rider D - 10.4 |
| S902-04 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modification | System Maintenance Cha | May-09 | 5/31/09 | Rider D - 10.4 |

SFY 2008/09 Payment Milestones (5 of 5)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|----------------------|----------------------|----------------------|------------------------|----------------|-----------------|----------------|
| S903-01 | CR-2-01233 ECSS Service Extension | 84,198 | 84,198 | System Modificatio | System Maintenance Cha | Mar-09 | 3/27/09 | Rider D - 10.4 |
| S903-02 | CR-2-01233 ECSS Service Extension | 91,452 | 91,452 | System Modificatio | System Maintenance Cha | Apr-09 | 4/28/09 | Rider D - 10.4 |
| S903-03 | CR-2-01233 ECSS Service Extension | 83,736 | 83,736 | System Modificatio | System Maintenance Cha | Apr-09 | 4/28/09 | Rider D - 10.4 |
| S903-04 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 105,648 | System Modificatio | System Maintenance Cha | Jun-09 | 6/1/09 | Rider D - 10.4 |
| S903-1-4 | CR-2-01233 ECSS Service Extension (part 2) | | 37,067 | System Modificatio | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| S905-1 | CR-2-01520 ECSS Resource Analysis Throug | 628,417 | 628,417 | System Modificatio | System Maintenance Cha | Jun-09 | 6/30/09 | Rider D - 10.4 |
| | Annual Total | \$125,807,021 | \$125,617,580 | | | 2008/09 | | |

SFY 2009/10 Payment Milestones (1 of 4)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|---------------------|---------------|-----------------|----------------|
| P183-3 | Training Maintenance | 122,732 | | Management | Key Events | Sep-09 | | Rider D - 7.3 |
| P203 | 4th Annual Federal Measurement Paternity | 600,902 | 600,902 | Program | Federal Measures | Mar-10 | 3/1/10 | Rider D - 6.1 |
| P215 | 12th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Jul-09 | 7/14/09 | Rider D - 6.1 |
| P216 | 13th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Oct-09 | 10/13/09 | Rider D - 6.1 |
| P217 | 14th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Jan-10 | 1/26/10 | Rider D - 6.1 |
| P218 | 15th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | May-10 | 5/18/10 | Rider D - 6.1 |
| P231 | 12th Qtrly Fed Measurement Current Collector | 150,225 | 150,225 | Program | Federal Measures | Jul-09 | 7/14/09 | Rider D - 6.1 |
| P232 | 13th Qtrly Fed Measurement Current Collector | 150,225 | 150,225 | Program | Federal Measures | Oct-09 | 10/13/09 | Rider D - 6.1 |
| P233 | 14th Qtrly Fed Measurement Current Collector | 150,225 | 150,225 | Program | Federal Measures | Jan-10 | 1/26/10 | Rider D - 6.1 |
| P234 | 15th Qtrly Fed Measurement Current Collector | 150,225 | 150,225 | Program | Federal Measures | May-10 | 5/18/10 | Rider D - 6.1 |
| P239 | 4th Annual Federal Measurement Arrearage | 400,601 | 400,601 | Program | Federal Measures | Mar-10 | 3/1/10 | Rider D - 6.1 |
| P244 | 5th Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Measures | Mar-10 | 3/10/10 | Rider D - 6.1 |
| P245 | 6th Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Measures | Mar-10 | 3/10/10 | Rider D - 6.1 |
| P246 | 7th Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Benefits | Jun-10 | 6/2/10 | Rider D - 6.2 |
| P247 | 8th Qtrly Fed Measurement Cost Effectiveness | 200,301 | 200,301 | Program | Federal Benefits | Jun-10 | 6/10/10 | Rider D - 6.2 |
| P268 | 13th Qtrly Benefit Realization | 4,356,536 | 4,356,536 | Program | Federal Benefits | Oct-09 | 10/13/09 | Rider D - 6.2 |
| P269 | 14th Qtrly Benefit Realization | 4,356,537 | 4,356,537 | Program | Federal Benefits | Nov-09 | 11/29/09 | Rider D - 6.2 |
| P270 | 15th Qtrly Benefit Realization | 4,356,537 | 4,356,537 | Program | Federal Benefits | Feb-10 | 2/28/10 | Rider D - 6.2 |
| P271 | 16th Qtrly Benefit Realization | 4,356,537 | 4,356,537 | Program | Federal Benefits | May-10 | 5/29/10 | Rider D - 6.2 |
| P459 | 10th Qtrly Measurement of Transaction V2 | 1,001,502 | 1,001,502 | Program | Customer Service | Oct-09 | 10/6/09 | Rider D - 6.3 |
| P460 | 11th Qtrly Measurement of Transaction V2 | 1,001,502 | 1,001,502 | Program | Customer Service | Jan-10 | 1/24/10 | Rider D - 6.3 |
| P461 | 12th Qtrly Measurement of Transaction V2 | 1,001,503 | 1,001,503 | Program | Customer Service | Apr-10 | 4/12/10 | Rider D - 6.3 |
| P462 | 13th Qtrly Measurement of Transaction v2 | 1,001,502 | 1,001,502 | Program | Customer Service | Jun-10 | 6/6/10 | Rider D - 6.3 |
| S325 | 13th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Aug-09 | 8/3/09 | Rider D - 8.3 |
| S326 | 14th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Sep-09 | 9/15/09 | Rider D - 8.3 |
| S327 | 15th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Mar-10 | 3/1/10 | Rider D - 8.3 |
| S328 | 16th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | May-10 | 5/13/10 | Rider D - 8.3 |
| S344 | 13th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Aug-09 | 8/3/09 | Rider D - 8.4 |
| S345 | 14th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Nov-09 | 11/23/09 | Rider D - 8.4 |
| S346 | 15th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Mar-10 | 3/1/10 | Rider D - 8.4 |
| S347 | 16th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | May-10 | 5/18/10 | Rider D - 8.4 |
| S363 | Qtrly B/SC #13 for M&O | 400,601 | 400,601 | System | System M&O | Jul-09 | 7/3/09 | Rider D - 8.5 |
| S364 | Qtrly B/SC #14 for M&O | 400,602 | 400,601 | System | System M&O | Oct-09 | 10/2/09 | Rider D - 8.5 |
| S365 | Qtrly B/SC #15 for M&O | 400,602 | 400,602 | System | System M&O | Jan-10 | 1/11/10 | Rider D - 8.5 |
| S366 | Qtrly B/SC #16 for M&O | 400,603 | 400,603 | System | System M&O | Apr-10 | 4/12/10 | Rider D - 8.5 |
| S395-2 | CR-C-00057 Add Treasury Offset Number OC | 242,735 | 242,735 | System Modification | System Enhancements | Dec-09 | 12/19/09 | Rider D - 10.4 |
| S435-1 | CR-C-01082 Working SSN Indicator | 650,834 | 650,834 | System Modification | System Enhancements | Dec-09 | 12/20/09 | Rider D - 10.4 |

SFY 2009/10 Payment Milestones (2 of 4)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| S435-2 | CR-C-01082 Working SSN Indicator | 650,833 | 650,833 | System Modificatio | System Enhancements | May-10 | 5/22/10 | Rider D - 10.4 |
| S435-3 | CR-C-01082 Working SSN Indicator | 650,833 | 650,833 | System Modificatio | System Enhancements | May-10 | 5/22/10 | Rider D - 10.4 |
| S463-2 | CR-2-01226 OCSE-157 Federal FY 2009 | 750,000 | 750,000 | System Modificatio | System Maintenance Cha | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S463-3 | CR-2-01226 OCSE-157 Federal FY 2009 | 750,000 | 750,000 | System Modificatio | System Maintenance Cha | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S468-5 | CR-2-01405-03 Employer, Employee & Wage A | 397,320 | 397,320 | System Modificatio | System Enhancements | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S470-2 | CR-2-01411 Change Employer Match Logic | 460,000 | 460,000 | System Modificatio | System Enhancements | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S470-3 | CR-2-01411 Change Employer Match Logic | 460,000 | 460,000 | System Modificatio | System Enhancements | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S471-2 | CR-2-01412 Employer Auto Merge | 267,167 | 267,167 | System Modificatio | System Enhancements | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S471-3 | CR-2-01412 Employer Auto Merge | 267,166 | 267,166 | System Modificatio | System Enhancements | Sep-09 | 9/5/09 | Rider D - 10.4 |
| S474 | CR-2-01418 2009 Tax Data Update for Guideli | 55,000 | 55,000 | System Modificatio | System Maintenance Cha | Sep-09 | 9/8/09 | Rider D - 10.4 |
| S476-2 | CR-2-01396 CSE Practice Environment | 44,286 | 44,286 | System Modificatio | System Maintenance Cha | Aug-09 | 8/23/09 | Rider D - 10.4 |
| S476-3 | CR-2-01396 CSE Practice Environment | 44,286 | 44,286 | System Modificatio | System Maintenance Cha | Aug-09 | 8/23/09 | Rider D - 10.4 |
| S476-4 | CR-2-01396 CSE Practice Environment | 44,286 | 44,286 | System Modificatio | System Maintenance Cha | Sep-09 | 9/19/09 | Rider D - 10.4 |
| S476-5 | CR-2-01396 CSE Practice Environment | 44,286 | 44,286 | System Modificatio | System Maintenance Cha | Nov-09 | 11/9/09 | Rider D - 10.4 |
| S476-6 | CR-2-01396 CSE Practice Environment | 44,286 | 44,286 | System Modificatio | System Maintenance Cha | Nov-09 | 11/17/09 | Rider D - 10.4 |
| S476-7 | CR-2-01396 CSE Practice Environment | 44,285 | 44,285 | System Modificatio | System Maintenance Cha | Dec-09 | 12/20/09 | Rider D - 10.4 |
| S476-8 | CR-2-01396 CSE Practice Environment | 44,285 | 44,285 | System Modificatio | System Maintenance Cha | Jan-10 | 1/10/10 | Rider D - 10.4 |
| S477-2 | CR-2-01449 Resources to Support post-Conv | 437,500 | 437,500 | System Modificatio | System Maintenance Cha | Aug-09 | 8/23/09 | Rider D - 10.4 |
| S477-3 | CR-2-01449 Resources to Support post-Conv | 437,500 | 437,500 | System Modificatio | System Maintenance Cha | Nov-09 | 11/17/09 | Rider D - 10.4 |
| S477-4 | CR-2-01449 Resources to Support post-Conv | 437,500 | 437,500 | System Modificatio | System Maintenance Cha | Mar-10 | 3/1/10 | Rider D - 10.4 |
| S478-3 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Aug-09 | 8/23/09 | Rider D - 10.4 |
| S478-4 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Aug-09 | 8/23/09 | Rider D - 10.4 |
| S478-5 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Sep-09 | 9/19/09 | Rider D - 10.4 |
| S478-6 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Nov-09 | 11/9/09 | Rider D - 10.4 |
| S478-7 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Nov-09 | 11/28/09 | Rider D - 10.4 |
| S478-8 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Dec-09 | 12/20/09 | Rider D - 10.4 |
| S478-9 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Jan-10 | 1/26/10 | Rider D - 10.4 |
| S478-10 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Mar-10 | 3/1/10 | Rider D - 10.4 |
| S478-11 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Mar-10 | 3/28/10 | Rider D - 10.4 |
| S478-12 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Apr-10 | 4/17/10 | Rider D - 10.4 |
| S478-13 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | May-10 | 5/29/10 | Rider D - 10.4 |
| S478-14 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Jun-10 | 6/11/10 | Rider D - 10.4 |
| S478-23 | CR-2-01462 Image Backfile Conversion | 145,000 | 0 | System Modificatio | System Maintenance Cha | Jul-09 | 7/11/09 | Rider D - 10.4 |
| S478-24 | CR-2-01462 Image Backfile Conversion | 145,000 | 27,653 | System Modificatio | System Maintenance Cha | Oct-09 | 10/6/09 | Rider D - 10.4 |
| S478-25 | CR-2-01462 Image Backfile Conversion | 145,000 | 12,345 | System Modificatio | System Maintenance Cha | Oct-09 | 10/6/09 | Rider D - 10.4 |
| S478-26 | CR-2-01462 Image Backfile Conversion | 145,000 | 5,381 | System Modificatio | System Maintenance Cha | Oct-09 | 10/24/09 | Rider D - 10.4 |
| S478-27 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 4,633 | System Modificatio | System Maintenance Cha | Nov-09 | 11/28/09 | Rider D - 10.4 |
| S478-27A | CR-2-01462 Image Backfile Conversion (part 2 | | 7,000 | System Modificatio | System Maintenance Cha | Jan-10 | 1/12/10 | Rider D - 10.4 |
| S478-28 | CR-2-01462 Image Backfile Conversion | 145,000 | 9,614 | System Modificatio | System Maintenance Cha | Jan-10 | 1/12/10 | Rider D - 10.4 |
| S478-29 | CR-2-01462 Image Backfile Conversion | 145,000 | 6,478 | System Modificatio | System Maintenance Cha | Jan-10 | 1/24/10 | Rider D - 10.4 |
| S478-30 | CR-2-01462 Image Backfile Conversion | 145,000 | 35,125 | System Modificatio | System Maintenance Cha | Mar-10 | 3/10/10 | Rider D - 10.4 |

SFY 2009/10 Payment Milestones (3 of 4)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|---|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| S478-31 | CR-2-01462 Image Backfile Conversion | 145,000 | 17,601 | System Modificatio | System Maintenance Cha | Mar-10 | 3/29/10 | Rider D - 10.4 |
| S478-31A | CR-2-01656 Monthly Variable Charge (part 2) | | 694 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S478-32 | CR-2-01462 Image Backfile Conversion (part 1) | 145,000 | 45,565 | System Modificatio | System Maintenance Cha | May-10 | 5/1/10 | Rider D - 10.4 |
| S478-32A | CR-2-01656 Monthly Variable Charge (part 2) | | 3,417 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S478-33 | CR-2-01462 Image Backfile Conversion (part 1) | 145,000 | 72,006 | System Modificatio | System Maintenance Cha | May-10 | 5/29/10 | Rider D - 10.4 |
| S478-33A | CR-2-01656 Monthly Variable Charge (part 2) | | 7,987 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S478-34 | CR-2-01462 Image Backfile Conversion (part 1) | 145,000 | 94,902 | System Modificatio | System Maintenance Cha | Jun-10 | 6/10/10 | Rider D - 10.4 |
| S478-34A | CR-2-01656 Monthly Variable Charge (part 2) | | 4,381 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S479-1 | CR-2-01547 Delinquency Early Intervention | 184,417 | 184,417 | System Modificatio | System Maintenance Cha | Oct-09 | 10/7/09 | Rider D - 10.4 |
| S479-2 | CR-2-01547 Delinquency Early Intervention | 368,833 | 368,833 | System Modificatio | System Maintenance Cha | Mar-10 | 3/29/10 | Rider D - 10.4 |
| S482-1 | CR-2-01414 Negative Balance Adjustment Cap | 110,667 | 110,667 | System Modificatio | System Maintenance Cha | Apr-10 | 4/12/10 | Rider D - 10.4 |
| S482-2 | CR-2-01414 Negative Balance Adjustment Cap | 221,333 | 221,333 | System Modificatio | System Maintenance Cha | May-10 | 5/29/10 | Rider D - 10.4 |
| S483-1 | CR-2-01480 Locate Response Rejected Data | 140,250 | 140,250 | System Modificatio | System Maintenance Cha | Apr-10 | 4/12/10 | Rider D - 10.4 |
| S484-1 | CR-2-01481 FCR 08-02 Modification | 268,417 | 268,417 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S484-2 | CR-2-01481 FCR 08-02 Modification | 268,417 | 268,417 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S484-3 | CR-2-01481 FCR 08-02 Modification | 268,416 | 268,416 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S488-2 | CR-2-01566 Improved Aid History Integrity - R | 491,666 | 491,666 | System Modificatio | System Maintenance Cha | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S488-1 | CR-2-01566 Improved Aid History Integrity - R | 491,667 | 491,667 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S489-1 | CR-2-01105 FDRA Mandatory Fee for Never A | 866,750 | 866,750 | System Modificatio | System Enhancements | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S489-2 | CR-2-01105 FDRA Mandatory Fee for Never A | 866,750 | 866,750 | System Modificatio | System Enhancements | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S489-3 | CR-2-01105 FDRA Mandatory Fee for Never A | 866,750 | 866,750 | System Modificatio | System Enhancements | Jun-10 | 6/30/10 | Rider D - 10.4 |
| S490-1 | CR-2-01576 Redact SSN on Abstract, Notice o | 96,583 | 96,583 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S490-2 | CR-2-01576 Redact SSN on Abstract, Notice o | 193,167 | 193,167 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S491-1 | CR-2-01593 2009/2010 Tax Data Update to Gl | 350,250 | 350,250 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S899 | County Sales Taxes for County Equipment | 125,000 | | System | System M&O | Sep-09 | | Rider D - 8.5 |
| S901-02 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Jul-09 | 7/25/09 | Rider D - 10.4 |
| S901-03 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Nov-09 | 11/4/09 | Rider D - 10.4 |
| S901-04 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Feb-10 | 2/7/10 | Rider D - 10.4 |
| S901-05 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Apr-10 | 4/27/10 | Rider D - 10.4 |
| S902-05 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Jul-09 | 7/1/09 | Rider D - 10.4 |
| S902-06 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Jul-09 | 7/25/09 | Rider D - 10.4 |
| S902-07 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Aug-09 | 8/24/09 | Rider D - 10.4 |
| S902-08 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Sep-09 | 9/26/09 | Rider D - 10.4 |
| S902-09 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Oct-09 | 10/24/09 | Rider D - 10.4 |
| S902-10 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Nov-09 | 11/17/09 | Rider D - 10.4 |
| S902-11 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Dec-09 | 12/20/09 | Rider D - 10.4 |
| S902-12 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Jan-10 | 1/17/10 | Rider D - 10.4 |
| S902-13 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Mar-10 | 3/1/10 | Rider D - 10.4 |
| S902-14 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Apr-10 | 4/2/10 | Rider D - 10.4 |
| S902-15 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Apr-10 | 4/27/10 | Rider D - 10.4 |

SFY 2009/10 Payment Milestones (4 of 4)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------------|---------------------|----------------------|------------------------|----------------|-----------------|----------------|
| S902-16 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | May-10 | 5/1/10 | Rider D - 10.4 |
| S903-05 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 120,029 | System Modificatio | System Maintenance Cha | Jul-09 | 7/11/09 | Rider D - 10.4 |
| S903-06 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 100,594 | System Modificatio | System Maintenance Cha | Aug-09 | 8/3/09 | Rider D - 10.4 |
| S903-07 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 100,270 | System Modificatio | System Maintenance Cha | Sep-09 | 9/15/09 | Rider D - 10.4 |
| S903-08 | CR-2-01233 ECSS Service Extension | 202,179 | 115,343 | System Modificatio | System Maintenance Cha | Oct-09 | 10/10/09 | Rider D - 10.4 |
| S903-09 | CR-2-01233 ECSS Service Extension | 202,179 | 109,995 | System Modificatio | System Maintenance Cha | Nov-09 | 11/2/09 | Rider D - 10.4 |
| S903-10 | CR-2-01233 ECSS Service Extension | 202,179 | 106,902 | System Modificatio | System Maintenance Cha | Dec-09 | 12/20/09 | Rider D - 10.4 |
| S903-11 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 96,826 | System Modificatio | System Maintenance Cha | Jan-10 | 1/4/10 | Rider D - 10.4 |
| S903-12 | CR-2-01233 ECSS Service Extension (part 1) | 202,179 | 87,651 | System Modificatio | System Maintenance Cha | Feb-10 | 2/9/10 | Rider D - 10.4 |
| S903-5-12 | CR-2-01233 ECSS Service Extension | | 89,045 | System Modificatio | System Maintenance Cha | Feb-10 | 2/9/10 | Rider D - 10.4 |
| S903-13 | CR-2-01233 ECSS Service Extension (part 1) | 211,115 | 83,511 | System Modificatio | System Maintenance Cha | Mar-10 | 3/10/10 | Rider D - 10.4 |
| S903-14 | CR-2-01233 ECSS Service Extension (part 1) | 220,323 | 92,544 | System Modificatio | System Maintenance Cha | Apr-10 | 4/6/10 | Rider D - 10.4 |
| S903-15 | CR-2-01233 ECSS Service Extension (part 1) | 215,174 | 94,351 | System Modificatio | System Maintenance Cha | May-10 | 5/4/10 | Rider D - 10.4 |
| S903-16 | CR-2-01233 ECSS Service Extension (part 1) | 243,491 | 112,961 | System Modificatio | System Maintenance Cha | Jun-10 | 6/1/10 | Rider D - 10.4 |
| S905-2 | CR-2-01520 ECSS Resource Analysis Throug | 1,256,833 | 1,256,833 | System Modificatio | System Maintenance Cha | Oct-09 | 10/10/09 | Rider D - 10.4 |
| S905-3 | CR-2-01520 ECSS Resource Analysis Throug | 1,227,501 | 1,227,501 | System Modificatio | System Maintenance Cha | May-10 | 5/29/10 | Rider D - 10.4 |
| | Annual Total | \$54,565,178 | \$51,734,712 | | | 2009/10 | | |

SFY 2010/11 Payment Milestones (1 of 2)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------|-------------|----------------------|------------------------|---------------|-----------------|----------------|
| P219 | 16th Qtrly Federal Measurement Orders | 150,225 | 150,225 | Program | Federal Measures | Sep-10 | 9/10/10 | Rider D - 6.1 |
| P235 | 16th Qtrly Fed Measurement Current Collection | 150,225 | 150,225 | Program | Federal Measures | Sep-10 | 9/10/10 | Rider D - 6.1 |
| P463 | 14th Qtrly Measurement of Transaction v2 | 1,001,503 | 1,001,503 | Program | Customer Service | Aug-10 | 8/29/10 | Rider D - 6.3 |
| P464 | 15th Qtrly Measurement of Transaction v2 | 1,001,502 | 1,001,502 | Program | Customer Service | Oct-10 | 10/6/10 | Rider D - 6.3 |
| P465 | 16th Qtrly Measurement of Transaction v2 | 1,001,502 | 1,001,502 | Program | Customer Service | Jan-11 | 1/24/11 | Rider D - 6.3 |
| S329 | 17th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Aug-10 | 8/13/10 | Rider D - 8.3 |
| S330 | 18th Qtrly Measurement of CSE Sys v2 | 400,601 | 400,601 | System | System Availability | Nov-10 | 11/13/10 | Rider D - 8.3 |
| S331 | 19th Qtrly Measurement of CSE Sys v2 | 128,192 | 128,192 | System | System Availability | Jan-11 | 1/19/11 | Rider D - 8.3 |
| S348 | 17th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Aug-10 | 8/13/10 | Rider D - 8.4 |
| S349 | 18th Qtrly Measurement CSE Help Desk v2 | 400,601 | 400,601 | System | Help Desk | Nov-10 | 11/13/10 | Rider D - 8.4 |
| S350 | 19th Qtrly Measurement CSE Help Desk v2 | 136,204 | 136,204 | System | Help Desk | Jan-11 | 1/19/11 | Rider D - 8.4 |
| S367 | Qtrly B/SC #17 for M&O | 400,602 | 400,602 | System | System M&O | Jul-10 | 7/2/10 | Rider D - 8.5 |
| S368 | Qtrly B/SC #18 for M&O | 400,601 | 400,601 | System | System M&O | Oct-10 | 10/1/10 | Rider D - 8.5 |
| S369 | Qtrly B/SC #19 for M&O | 136,204 | 136,204 | System | System M&O | Jan-11 | 1/19/11 | Rider D - 8.5 |
| S478-15 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Jul-10 | 7/11/10 | Rider D - 10.4 |
| S478-16 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Aug-10 | 8/10/10 | Rider D - 10.4 |
| S478-17 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Sep-10 | 9/10/10 | Rider D - 10.4 |
| S478-18 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Oct-10 | 10/11/10 | Rider D - 10.4 |
| S478-19 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Nov-10 | 11/10/10 | Rider D - 10.4 |
| S478-20 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Dec-10 | 12/20/10 | Rider D - 10.4 |
| S478-21 | CR-2-01462 Image Backfile Conversion | 14,750 | 14,750 | System Modificatio | System Maintenance Cha | Jan-11 | 1/10/11 | Rider D - 10.4 |
| S478-35 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 81,559 | System Modificatio | System Maintenance Cha | Jul-10 | 7/11/10 | Rider D - 10.4 |
| S478-35A | CR-2-01656 Monthly Variable Charge (part 2) | | 6,144 | System Modificatio | System Maintenance Cha | Sep-10 | 9/1/10 | Rider D - 10.4 |
| S478-36 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 80,914 | System Modificatio | System Maintenance Cha | Aug-10 | 8/10/10 | Rider D - 10.4 |
| S478-36A | CR-2-01656 Monthly Variable Charge (part 2) | | 6,919 | System Modificatio | System Maintenance Cha | Sep-10 | 9/1/10 | Rider D - 10.4 |
| S478-37 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 40,844 | System Modificatio | System Maintenance Cha | Oct-10 | 10/11/10 | Rider D - 10.4 |
| S478-37A | CR-2-01656 Monthly Variable Charge (part 2) | | 3,079 | System Modificatio | System Maintenance Cha | Sep-10 | 9/1/10 | Rider D - 10.4 |
| S478-38 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 68,403 | System Modificatio | System Maintenance Cha | Nov-10 | 11/2/10 | Rider D - 10.4 |
| S478-38A | CR-2-01656 Monthly Variable Charge (part 2) | | 7,583 | System Modificatio | System Maintenance Cha | Sep-10 | 9/1/10 | Rider D - 10.4 |
| S478-39 | CR-2-01462 Image Backfile Conversion (part 1 | 145,000 | 68,170 | System Modificatio | System Maintenance Cha | Nov-10 | 11/10/10 | Rider D - 10.4 |
| S478-39A | CR-2-01656 Monthly Variable Charge (part 2) | | 1,504 | System Modificatio | System Maintenance Cha | Sep-10 | 9/1/10 | Rider D - 10.4 |
| S478-40 | CR-2-01462 Image Backfile Conversion | 145,000 | 3,972 | System Modificatio | System Maintenance Cha | Dec-10 | 12/20/10 | Rider D - 10.4 |
| S478-41 | CR-2-01462 Image Backfile Conversion | 145,000 | 37,000 | System Modificatio | System Maintenance Cha | Dec-10 | 12/20/10 | Rider D - 10.4 |
| S480-2 | CR-2-01254 Enhancement to LDA View Capa | | | System Modificatio | System Maintenance Cha | Jul-10 | | Rider D - 10.4 |
| S483-2 | CR-2-01480 Locate Response Rejected Data | 280,500 | 280,500 | System Modificatio | System Maintenance Cha | Jul-10 | 7/24/10 | Rider D - 10.4 |
| S488-3 | CR-2-01566 Improved Aid History Integrity - Re | 491,667 | 491,667 | System Modificatio | System Maintenance Cha | Aug-10 | 8/15/10 | Rider D - 10.4 |
| S491-2 | CR-2-01593 2009/2010 Tax Data Update to Gu | 350,250 | 350,250 | System Modificatio | System Maintenance Cha | Jul-10 | 7/28/10 | Rider D - 10.4 |
| S491-3 | CR-2-01593 2009/2010 Tax Data Update to Gu | 350,250 | 350,250 | System Modificatio | System Maintenance Cha | Oct-10 | 10/27/10 | Rider D - 10.4 |
| S901-06 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Jul-10 | 7/2/10 | Rider D - 10.4 |

SFY 2010/11 Payment Milestones (2 of 2)

| MILESTONE | ACTIVITY NAME | BUDGETED COST | ACTUAL COST | PERFORMANCE CATEGORY | PAYMENT STREAM | PAYMENT MONTH | ACTUAL PMT DATE | CONTRACT XREF |
|-----------|--|---------------------|---------------------|----------------------|------------------------|----------------|-----------------|----------------|
| S901-07 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Oct-10 | 10/1/10 | Rider D - 10.4 |
| S901-08 | CR-2-01233 ECSS Service Extension | 882,260 | 882,260 | System Modificatio | System Maintenance Cha | Nov-10 | 11/25/10 | Rider D - 10.4 |
| S901-09 | CR-2-01233 ECSS Service Extension | 190,000 | 190,000 | System Modificatio | System Maintenance Cha | Jan-11 | 1/20/11 | Rider D - 10.4 |
| S901-10 | CR-2-01233 ECSS Service Extension | 190,000 | 190,000 | System Modificatio | System Maintenance Cha | Feb-11 | 2/13/11 | Rider D - 10.4 |
| S901-11 | CR-2-01695 ECSS Hosting&Telecom Extensio | 215,000 | 215,000 | System Modificatio | System Maintenance Cha | Mar-11 | 3/4/11 | Rider D - 10.4 |
| S902-17 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Jul-10 | 7/2/10 | Rider D - 10.4 |
| S902-18 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Aug-10 | 8/2/10 | Rider D - 10.4 |
| S902-19 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Aug-10 | 8/31/10 | Rider D - 10.4 |
| S902-20 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Oct-10 | 10/1/10 | Rider D - 10.4 |
| S902-21 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Nov-10 | 11/5/10 | Rider D - 10.4 |
| S902-22 | CR-2-01233 ECSS Service Extension | 113,078 | 113,078 | System Modificatio | System Maintenance Cha | Nov-10 | 11/30/10 | Rider D - 10.4 |
| S902-23 | CR-2-01233 ECSS Service Extension | 72,000 | 72,000 | System Modificatio | System Maintenance Cha | Dec-10 | 12/5/10 | Rider D - 10.4 |
| S902-24 | CR-2-01233 ECSS Service Extension | 72,000 | 72,000 | System Modificatio | System Maintenance Cha | Feb-11 | 2/13/11 | Rider D - 10.4 |
| S902-25 | CR-2-01695 ECSS Hosting&Telecom Extensio | 72,000 | 72,000 | System Modificatio | System Maintenance Cha | Mar-11 | 3/4/11 | Rider D - 10.4 |
| S903-17 | CR-2-01233 ECSS Service Extension (part 1) | 126,880 | 114,616 | System Modificatio | System Maintenance Cha | Jul-10 | 7/2/10 | Rider D - 10.4 |
| S903-18 | CR-2-01233 ECSS Service Extension (part 1) | 110,401 | 99,730 | System Modificatio | System Maintenance Cha | Aug-10 | 8/2/10 | Rider D - 10.4 |
| S903-19 | CR-2-01233 ECSS Service Extension (part 1) | 118,679 | 107,208 | System Modificatio | System Maintenance Cha | Aug-10 | 8/31/10 | Rider D - 10.4 |
| S903-20 | CR-2-01233 ECSS Service Extension (part 1) | 129,003 | 129,003 | System Modificatio | System Maintenance Cha | Oct-10 | 10/1/10 | Rider D - 10.4 |
| S903-21 | CR-2-01233 ECSS Service Extension (part 1) | 130,032 | 132,032 | System Modificatio | System Maintenance Cha | Nov-10 | 11/5/10 | Rider D - 10.4 |
| S903-22 | CR-2-01233 ECSS Service Extension (part 1) | 114,650 | 107,935 | System Modificatio | System Maintenance Cha | Nov-10 | 11/5/10 | Rider D - 10.4 |
| S903-22.1 | CR-2-01233 ECSS Service Extension (part 1) | 110,439 | 103,707 | System Modificatio | System Maintenance Cha | Dec-10 | 12/5/10 | Rider D - 10.4 |
| S903-22.2 | CR-2-01233 ECSS Service Extension (part 1) | 114,650 | 100,092 | System Modificatio | System Maintenance Cha | Feb-11 | 2/17/11 | Rider D - 10.4 |
| S903-22.3 | CR-2-01695 ECSS Hosting&Telecom Extensio | 211,000 | 54,834 | System Modificatio | System Maintenance Cha | Mar-11 | 3/31/11 | Rider D - 10.4 |
| S904-1 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Jan-11 | 1/31/11 | Rider D - 8.5 |
| S904-2 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Mar-11 | 3/14/11 | Rider D - 8.5 |
| S904-3 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/10/11 | Rider D - 8.5 |
| S904-4 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/11/11 | Rider D - 8.5 |
| S904-5 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/12/11 | Rider D - 8.5 |
| S904-6 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/13/11 | Rider D - 8.5 |
| S904-7 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/14/11 | Rider D - 8.5 |
| S904-8 | CR-2-01690 Maintenance & Operation Service | 1,950,000 | 1,950,000 | System | System M&O | Apr-11 | 4/15/11 | Rider D - 8.5 |
| S905-4 | CR-2-01520 ECSS Resource Analysis Throug | 19,200 | 18,405 | System Modificatio | System Maintenance Cha | Jul-10 | 7/3/10 | Rider D - 10.4 |
| | Annual Total | \$29,621,262 | \$28,794,982 | | | 2010/11 | | |
| | Grand Totals | 950,892,518 | 947,046,331 | | | | | |

Summary of Payment Streams (SFY 2003/04 thru 2010/11)

| PERFORMANCE CATEGORY/PAYMENT STREAM | BUDGETED COST | ACTUAL COST | CONTRACT XREF |
|--|----------------------|----------------------|-------------------------------------|
| Program Performance | | | |
| Fed Perf & Benefits | 80,113,970 | 80,113,970 | Rider D - 6.1-2 |
| Customer Service | 40,046,939 | 40,046,939 | Rider D - 6.3 |
| M&O Savings | 40,394,532 | 40,394,532 | Rider D - 6.4 |
| Federal Requirements | 160,172,015 | 160,172,015 | Rider D - 6.5 |
| Management Performance | | | |
| Balanced Scorecard | 77,897,050 | 77,897,050 | Rider D - 7.1 |
| Key Project Deliverables | 160,290,432 | 160,290,432 | Rider D - 7.2 |
| Key Events | 91,013,518 | 90,890,786 | Rider D - 7.3 |
| Bal Scrd - Exceed Ratings | 2,220,712 | 2,220,712 | Rider D - 7.1 |
| System Performance | | | |
| System Defects V1 | 32,027,450 | 32,027,450 | Rider D - 8.1 |
| System Defects V2 | 48,035,583 | 48,035,583 | Rider D - 8.2 |
| System M&O | 98,752,405 | 98,627,404 | Rider D - 8.3-5, Rider K Table 2 |
| Sys M&O - Exceed Ratings | | | Rider D - 8.5 |
| System Modification | | | |
| System Enhancements | 69,772,851 | 69,772,851 | Rider D - 10.4 |
| System Maintenance Changes | 50,155,061 | 46,556,607 | Rider D - 10.4 |
| Total | \$950,892,518 | \$947,046,331 | |

5. PROJECT BUDGET

This section presents the total CCSAS project budget. Details of actual expenditures are provided in Section 6, Project History.

5.1 Total Project Cost

This section presents a summary of total CCSAS Project costs by state fiscal year.

Table 5-1 Total CCSAS Project Budget Summary by SFY

| TASKS | ACTUAL 2003/04- 2008/09 | BUDGET SFY 2009/10 | BUDGET SFY 2010/11 | BUDGET SFY 2011/12 | BUDGET SFY 2012/13 | BUDGET SFY 2013/14 | TOTAL |
|------------------------------------|-------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|------------------------|
| Development | 867,571,574 | 31,206,533 | 3,304,959 | | 730,000 | | 902,813,066 |
| Operations | 257,286,614 | 59,021,167 | 104,032,960 | 76,885,248 | 74,046,412 | 74,776,412 | 646,048,813 |
| Local Technical Support | 533,810,996 | 26,050,247 | 32,899,158 | 32,899,158 | 35,007,994 | 35,007,994 | 695,675,547 |
| TOTAL CCSAS COST | \$1,658,669,184 | \$116,277,947 | \$140,237,077 | \$109,784,406 | \$109,784,406 | \$109,784,406 | \$2,244,537,426 |
| FFP Adjustments | | | | | | | |
| KIDZ & STAR/KIDS Conv (D&I - LCSA) | -6,237,289 | | | | | | -6,237,289 |
| KIDZ & STAR/KIDS Conv (D&I - BP) | -4,010,206 | | | | | | -4,010,206 |
| Performance Bond (D&I - BP) | -50,000 | | | | | | -50,000 |
| POG Position (D&I) | -473,774 | | | | | | -473,774 |
| Depreciable Hardware (BP) | | | -228,847 | 173,986 | 54,861 | | 0 |
| Depreciable Hardware (LCSA) | 106,624 | 80,000 | | | | | 186,624 |
| ARS/CASES Mods (LCSA) | -14,204,629 | | | | | | -14,204,629 |
| IFCR Contract (State) | -494,693 | | | | | | -494,693 |
| Business Partner Payments | -400,000 | | | | | | -400,000 |
| Subtotal Adjustments to FFP | -\$25,763,967 | \$80,000 | -\$228,847 | \$173,986 | \$54,861 | \$0 | -\$25,683,967 |
| Total FFP Request | \$1,632,905,217 | \$116,357,947 | \$140,008,230 | \$109,958,392 | \$109,839,267 | \$109,784,406 | \$2,218,853,459 |

Table 5-2 CCSAS Project Budget Summary by Quarter

| TASK | SFY 2009/10 | | | | SFY 2010/11 | | | |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN |
| Development | 2,274,835 | 10,908,594 | 7,927,344 | 10,095,760 | 1,301,953 | 1,001,502 | 1,001,504 | - |
| Operations | 15,142,582 | 14,050,235 | 14,522,698 | 15,305,652 | 18,056,322 | 24,611,187 | 25,657,449 | 35,708,002 |
| Local Technical Support | 6,454,511 | 6,497,437 | 6,521,277 | 6,577,022 | 6,654,656 | 8,747,914 | 8,747,914 | 8,748,674 |
| TOTAL COST | \$23,871,928 | \$31,456,266 | \$28,971,319 | \$31,978,434 | \$26,012,931 | \$34,360,603 | \$35,406,867 | \$44,456,676 |
| FFP Adjustments | | | | | | | | |
| Depreciable Hardware | 20,000 | 20,000 | 20,000 | 20,000 | - | - | (280,753) | 51,906 |
| Subtotal Eligible for FFP | \$23,891,928 | \$31,476,266 | \$28,991,319 | \$31,998,434 | \$26,012,931 | \$34,360,603 | \$35,126,114 | \$44,508,582 |
| Fiscal Year Subtotal | \$116,357,947 | | | | \$140,008,230 | | | |

| TASK | SFY 2011/12 | | | | SFY 2012/13 | | | |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN |
| Development | - | - | - | - | - | - | 730,000 | - |
| Operations | 19,221,312 | 19,221,312 | 19,221,312 | 19,221,312 | 18,694,103 | 18,694,103 | 17,964,103 | 18,694,103 |
| Local Technical Support | 8,221,512 | 8,225,692 | 8,227,402 | 8,224,552 | 8,751,524 | 8,750,193 | 8,748,674 | 8,757,603 |
| TOTAL COST | \$27,442,824 | \$27,447,004 | \$27,448,714 | \$27,445,864 | \$27,445,627 | \$27,444,296 | \$27,442,777 | \$27,451,706 |
| FFP Adjustments | | | | | | | | |
| Depreciable Hardware | 51,906 | 49,824 | 43,753 | 28,503 | 54,861 | - | - | - |
| Subtotal Eligible for FFP | \$27,494,730 | \$27,496,828 | \$27,492,467 | \$27,474,367 | \$27,500,488 | \$27,444,296 | \$27,442,777 | \$27,451,706 |
| Fiscal Year Subtotal | \$109,958,392 | | | | \$109,839,267 | | | |

| TASK | SFY 2013/14 | | | | TOTAL |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|----------------------|
| | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | 2009/10-2013/14 |
| Development | - | - | - | - | 35,241,492 |
| Operations | 18,694,103 | 18,694,103 | 18,694,103 | 18,694,103 | 388,762,199 |
| Local Technical Support | 8,751,524 | 8,750,193 | 8,748,674 | 8,757,603 | 161,864,551 |
| TOTAL COST | \$27,445,627 | \$27,444,296 | \$27,442,777 | \$27,451,706 | \$585,868,242 |
| FFP Adjustments | | | | | |
| Depreciable Hardware | - | - | - | - | 80,000 |
| Subtotal Eligible for FFP | \$27,445,627 | \$27,444,296 | \$27,442,777 | \$27,451,706 | \$585,948,242 |
| Fiscal Year Subtotal | \$109,784,406 | | | | |

The CCSAS project budget covers all ongoing project costs for delivery of automation services in support of the California child support program. This includes system management and operations, application changes, and technical support for both centralized and distributed portions of the CCSAS technical architecture.

5.1.1 Development

Costs categorized as development during the maintenance and operations (M&O) phase of the CCSAS project are limited to those system changes meeting the definition set forth by OCSE. System enhancements may be changes to the CSE System or changes to the CSE-SDU interface implemented by the SDU Service Provider. Per OCSE-AT-06-03, CCSAS System Enhancements are defined as follows:

- *System Enhancements* – System changes representing substantive development activities such as: significant application software changes like the redesign of a child support system's enforcement module or document generation module; implementation of new electronic interfaces; development of a graphical user interface (UI) to replace a character-based UI; re-writing a set of underlying business rules in system logic; installation of a document imaging component to the system; or application system migration from a mainframe-based architecture to a client-server architecture.

Table 5-3 Development Costs

| TASK | SFY 2009/10 | SFY 2010/11 | SFY 2011/12 | SFY 2012/13 | SFY 2013/14 | TOTAL |
|----------------------------------|---------------------|--------------------|-------------|------------------|-------------|---------------------|
| Contract Services | | | | | | |
| Business Partner | 31,206,533 | 3,304,959 | - | - | - | 34,511,492 |
| Employer Data Processing | | | | 730,000 | | 730,000 |
| TOTAL COST | \$31,206,533 | \$3,304,959 | \$0 | \$730,000 | \$0 | \$35,241,492 |
| FFP Adjustments | | | | | | |
| Depreciable Hardware | | | | | | |
| Subtotal Eligible for FFP | \$31,206,533 | \$3,304,959 | \$0 | \$730,000 | \$0 | \$35,241,492 |

Development Subcategories

- *Business Partner Payments* – The BP contract payment streams represent costs for delivery of an automated system with functionality that: improves program performance; improves worker efficiency and effectiveness; improves customer service; and/or improves system maintainability.
- *Employer Data Processing* – Development of an online interface to access employer data and improve child support collections received through employee wage withholdings.

5.1.2 Operations

Operations costs include the state staff, operating expenses, and contract services, required to provide the operating environment that meets the availability and reliability requirements that are critical to the child support program. Operations activities include: production oversight; problem management; configuration and asset management; network and system administration; host and desktop hardware and software refresh; application modifications and testing; user help desk; central print and imaging; technical infrastructure and architecture support; ECSS support, and application hosting.

Table 5-4 Operations Costs

| TASK | SFY 2009/10 | SFY 2010/11 | SFY 2011/12 | SFY 2012/13 | SFY 2013/14 | TOTAL |
|----------------------------------|---------------------|----------------------|---------------------|---------------------|---------------------|----------------------|
| Salaries and Benefits | | | | | | |
| State Staff | 19,141,968 | 19,141,968 | 20,069,295 | 20,069,295 | 20,069,295 | 98,491,821 |
| Operating Expenses | | | | | | |
| Network | 6,226,625 | 5,395,373 | 5,944,223 | | | 17,566,221 |
| Site & Facilities | 1,772,985 | 1,772,985 | 1,827,985 | 1,827,985 | 1,827,985 | 9,029,925 |
| Hardware | | | | | | 0 |
| Hardware Lease & Maintenance | 60,000 | 60,000 | 60,000 | 60,000 | 60,000 | 300,000 |
| Software | 459,925 | 464,724 | 464,724 | 3,287,189 | 3,287,189 | 7,963,751 |
| Supplies & Minor Equipment | 529,659 | 601,659 | 601,659 | 601,659 | 601,659 | 2,936,295 |
| Training | 38,399 | 38,399 | 41,223 | 42,337 | 42,337 | 202,695 |
| Travel | 300,775 | 300,775 | 315,625 | 215,625 | 215,625 | 1,348,425 |
| Other | 449,317 | 449,317 | 449,317 | 475,761 | 475,761 | 2,299,473 |
| Contract Services | | | | | | |
| Business Partner | 21,066,973 | 25,483,661 | | | | 46,550,634 |
| CSE M&O Services | | 4,713,373 | 15,984,576 | 15,984,576 | 15,984,576 | 52,667,101 |
| Central Scan | | 1,238,954 | 917,904 | 917,904 | 917,904 | 3,992,666 |
| Tech Consultants | 3,710,000 | 1,930,000 | 1,440,000 | 710,000 | 1,440,000 | 9,230,000 |
| External Agencies | 90,000 | 90,000 | 90,000 | 90,000 | 90,000 | 450,000 |
| Application Hosting | | 33,987,180 | 19,877,180 | | | 53,864,360 |
| ECSS Services | | 3,590,051 | 3,626,996 | 3,626,996 | 3,626,996 | 14,471,039 |
| CSE State Data Center Services | | | | 25,821,403 | 25,821,403 | 51,642,806 |
| LCSA Consultants | 5,174,541 | 4,774,541 | 5,174,541 | 315,682 | 315,682 | 15,754,987 |
| TOTAL COST | \$59,021,167 | \$104,032,960 | \$76,885,248 | \$74,046,412 | \$74,776,412 | \$388,762,199 |
| FFP Adjustments | | | | | | |
| Depreciable Hardware | - | -228,847 | 173,986 | 54,861 | - | 0 |
| Subtotal Eligible for FFP | \$59,021,167 | \$103,804,113 | \$77,059,234 | \$74,101,273 | \$74,776,412 | \$388,762,199 |

Operations Subcategories

- *State Staff* – State staff includes DCSS personnel required to support the activities described in this section.
- *Operating Expenses and Equipment* - Standard operating equipment and expense costs associated with state staff. Beginning SFY 2012/13, *Network* costs are combined with *Application Hosting* costs listed in the Contract Services category. *Application Hosting* and *Network* services are provided by the State Data Center. All costs are now reflected on one line titled *CSE State Data Center Services* within the Contract Services category.

- *Contract Services* – Includes all contracts listed under this budget category:
 - *Business Partner* - Includes all BP payments for system performance and system maintenance changes to the payment streams.
 - *CSE M&O Services* – Contract staff possessing specific technical expertise in CSE system architecture and system application technologies to augment state staff in providing system operations services. Also included in this item is \$1,000,000 for the Help Desk in SFY 2010/11. Beginning in SFY 2011/12, the Help Desk funding shifted to the state staff line and the state took over the activities.
 - *Central Scan* – Contract and support services for daily and backfile scanning activities.
 - *Technical Consultants* – Consultants with specific technical and systems management expertise that is either not available in state resources or is of a temporary nature.
 - *External Agencies* – DCSS continues to provide State Controller's Office staff funding to support the maintenance and operation of the child support interface to the external agency system.
 - *Application Hosting* – Costs for application hosting and transition services. Beginning SFY 2012/13, Network costs are combined with Application Hosting costs listed in the Contract Services category. Application Hosting and Network services are provided by the State Data Center. All costs are now reflected on one line titled CSE State Data Center Services within the Contract Services category.
 - *ECSS Services* – The state utilizes contractors available through the state's CALNET2 Master Services Agreement to host and support the ECSS.
 - *CSE State Data Center Services* – Application hosting and network services.
 - *LCSA Consultants* – The consultants participate in joint analysis and design sessions and identify areas of program policy impact.

5.1.3 Local Technical Support

Local technical support services continue throughout the CCSAS project life. Local technical support is necessary to ensure timely response to desktop, network and local issues required to maintain availability of the CCSAS. Oversight of all local technical support services is provided by the state, including annual funding to LCSAs and the regular upgrade and replacement of local hardware and software.

Table 5-5 Local Technical Support Costs

| TASK | SFY 2009/10 | SFY 2010/11 | SFY 2011/12 | SFY 2012/13 | SFY 2013/14 | TOTAL |
|----------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------------|
| Salaries and Benefits | | | | | | |
| LCSA Staff | 12,975,200 | 12,975,200 | 12,975,200 | 12,975,200 | 12,975,200 | 64,876,000 |
| Operating Expenses | | | | | | |
| Network | 4,080,908 | 4,080,908 | 4,080,908 | 4,080,908 | 4,080,908 | 20,404,540 |
| Production Charges | - | - | - | - | - | 0 |
| Site & Facilities | 701,081 | 701,081 | 701,081 | 701,081 | 701,081 | 3,505,405 |
| Hardware | - | - | - | - | - | 0 |
| Hardware Lease & Maintenance | 3,039,047 | 4,424,984 | 4,424,984 | 4,902,290 | 4,902,290 | 21,693,595 |
| Software | 85,167 | 1,965,011 | 1,965,011 | 2,545,056 | 2,545,056 | 9,105,301 |
| Supplies & Minor Equipment | 268,525 | 3,851,655 | 3,851,655 | 4,903,140 | 4,903,140 | 17,778,115 |
| Training | 83,434 | 83,434 | 83,434 | 83,434 | 83,434 | 417,170 |
| Travel | 52,540 | 52,540 | 52,540 | 52,540 | 52,540 | 262,700 |
| Other | 1,620,736 | 1,620,736 | 1,620,736 | 1,620,736 | 1,620,736 | 8,103,680 |
| Contract Services | | | | | | |
| Technical Consultants | 3,143,609 | 3,143,609 | 3,143,609 | 3,143,609 | 3,143,609 | 15,718,045 |
| TOTAL COST | \$26,050,247 | \$32,899,158 | \$32,899,158 | \$35,007,994 | \$35,007,994 | \$161,864,551 |
| FFP Adjustments | | | | | | |
| Depreciable Hardware | 80,000 | - | - | - | - | 80,000 |
| Subtotal Eligible for FFP | \$26,130,247 | \$32,899,158 | \$32,899,158 | \$35,007,994 | \$35,007,994 | \$161,944,551 |

Local Technical Support Subcategories

- *LCSA Staff* – LCSA personnel that provide local desktop and network support for LCSA staff using the CCSAS System.
- *Operating Expenses and Equipment* - standard operating equipment and expense costs associated with LCSA staff.
- *Contract Services* – includes all contracts listed under this budget category:
 - *Technical Consultants* - LCSAs utilize both direct consultant support and support from county information systems departments to provide local desktop and network support. This cost category always represents use of specific resources on an hourly or annual cost basis rather than simple fee for service arrangements.

6. PROJECT HISTORY

This section summarizes the historical CCSAS project costs beginning with the inception of the project. This section includes a table for each phase of the project by budget category: Pre-Interim System Management (PRISM); CCSAS Planning; CCSAS Project Years 1-3; California's Alternative System Configuration (C-ASC) Project Years 4-6A; and the CCSAS M&O period.

6.1 Historical PRISM Costs

The table below reflects actual expenditures for PRISM for SFY 1997/98 - SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 1 of Appendix K of the May 30, 2008 Annual APDU (pages K-5 through K-10).

Table 6-1 Actual PRISM Costs

| CCSAS TASK | ACTUAL SFY 1997/98 | ACTUAL SFY 1998/99 | ACTUAL SFY 1999/00 | ACTUAL SFY 2000/01 | ACTUAL SFY 2001/02 | ACTUAL SFY 2002/03 | TOTAL |
|--------------------------|---------------------|---------------------|---------------------|---------------------|----------------------|----------------------|----------------------|
| PRISM | | | | | | | |
| State Operations | | 6,261,358 | 9,198,704 | 7,163,693 | 6,280,029 | 4,356,133 | \$33,259,917 |
| Enhancements | | 3,535,240 | 274,499 | 1,019,665 | 3,091,176 | 246,107 | \$8,166,687 |
| Conversions | | 8,108,125 | 5,288,117 | 12,915,356 | 9,211,591 | 1,950,025 | \$37,473,214 |
| Maintenance & Operations | 34,961,782 | 42,201,102 | 50,558,288 | 76,532,411 | 100,084,659 | 105,957,347 | \$410,295,589 |
| Subtotal | \$34,961,782 | \$60,105,825 | \$65,319,608 | \$97,631,125 | \$118,667,455 | \$112,509,612 | \$489,195,407 |

6.2 Historical CCSAS Planning Costs

The CCSAS project was initiated in 1998. CCSAS planning costs were born by three departments: Franchise Tax Board (FTB); DCSS; and Health and Human Services Data Center (HHSDC). The table below shows the actual expenditures for SFY 1998/99 - SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 2 of Appendix K of the May 30, 2008 Annual APDU (pages K-11 through K-14).

Table 6-2 Actual CCSAS Planning Costs

| CCSAS TASK | ACTUAL SFY 1997/98 | ACTUAL SFY 1998/99 | ACTUAL SFY 1999/00 | ACTUAL SFY 2000/01 | ACTUAL SFY 2001/02 | ACTUAL SFY 2002/03 | TOTAL |
|-----------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|---------------------|
| CCSAS Planning | | | | | | | |
| Planning (FTB) | | | 5,011,336 | 12,421,367 | 18,067,765 | 17,678,987 | \$53,179,455 |
| Planning (DCSS) | | | | | | 2,081,520 | \$2,081,520 |
| Planning (HHSDC) | | 3,361,637 | 941,060 | | | | \$4,302,697 |
| Subtotal | | \$3,361,637 | \$5,952,396 | \$12,421,367 | \$18,067,765 | \$19,760,507 | \$59,563,672 |

6.3 CCSAS Project Costs (Years 1-3)

Table 6-3 presents actual CCSAS project costs for the first three years of the development and implementation period: SFY 2003/04 through SFY 2005/06. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 3 of the Appendix K of the May 30, 2008 Annual APDU (pages K-15 through K-37).

Table 6-3 CCSAS Project Costs (Years 1-3)

| CCSAS TASK | ACTUAL SFY 2003/04 | ACTUAL SFY 2004/05 | ACTUAL SFY 2005/06 | TOTAL |
|-------------------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Project Management | \$11,846,159 | \$11,626,688 | \$11,275,817 | \$34,748,664 |
| PRISM | | | | |
| State Operations | 1,594,038 | 1,769,334 | 1,649,507 | \$5,012,879 |
| Enhancements | 1,672,203 | 8,491,639 | 4,079,758 | \$14,243,600 |
| Conversions | 7,588,984 | | | \$7,588,984 |
| Maintenance & Operations | 103,800,305 | 104,851,715 | 97,388,519 | \$306,040,539 |
| Subtotal | \$114,655,530 | \$115,112,688 | \$103,117,784 | \$332,886,002 |
| CSE System | | | | |
| Development | 7,896,007 | 9,473,718 | 10,242,877 | \$27,612,602 |
| Testing | 54,468 | 984,298 | 2,865,067 | \$3,903,833 |
| Conversion & Implementation | 1,771,416 | 8,903,883 | 2,732,494 | \$13,407,793 |
| Maintenance & Operations | 0 | | 11,217 | \$11,217 |
| Miscellaneous | 3,238,520 | 4,550,912 | 3,339,076 | \$11,128,508 |
| Business Partner Payments | 86,392,465 | 125,839,308 | 165,768,812 | \$378,000,585 |
| Subtotal | \$99,352,876 | \$149,752,119 | \$184,959,543 | \$434,064,538 |
| Total Costs | \$225,854,565 | \$276,491,495 | \$299,353,144 | \$801,699,204 |
| Less FFP Adjustments | -\$1,733,567 | -\$16,056,620 | -\$5,244,398 | -\$23,034,585 |
| Total Eligible for FFP | \$224,120,998 | \$260,434,875 | \$294,108,746 | \$778,664,619 |

6.4 C-ASC Project Costs (Years 4-6A)

Table 6-4 summarizes budgeted C-ASC project costs by SFY, including costs for the development, phased implementation, maintenance, and operation of the C-ASC System, and for M&O of legacy systems that are part of the C-ASC architecture. C-ASC project costs are presented as actual costs through December 31, 2008 (SFY 2008/09). Details for these costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 6 of the May 30, 2008 APDU (pages 6-8 through 6-41).

Table 6-4 C-ASC Project Costs (Years 4-6A)

| DEVELOPMENT & IMPLEMENTATION | ACTUAL SFY 2006/07 | ACTUAL SFY 2007/08 | ACTUAL SFY 2008/09 | TOTAL |
|-------------------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Project Management | 9,944,836 | 10,858,547 | 2,078,296 | \$22,881,679 |
| Development | 9,546,495 | 8,009,434 | 3,377,118 | \$20,933,047 |
| Testing | 3,876,300 | 3,560,687 | 1,372,253 | \$8,809,240 |
| Conversion & Implementation | 4,467,053 | 9,982,497 | 1,743,386 | \$16,192,936 |
| Miscellaneous | 1,976,203 | 1,281,550 | 829,943 | \$4,087,696 |
| Business Partner Payments | 117,233,147 | 99,996,439 | 87,249,073 | \$304,478,659 |
| TOTAL D&I Cost | \$147,044,034 | \$133,689,154 | \$96,650,069 | \$377,383,257 |
| MAINTENANCE & OPERATIONS | | | | |
| Service Delivery Management | 3,322,490 | 6,661,157 | 6,617,096 | \$16,600,743 |
| Operations | 4,245,876 | 2,925,741 | 643,197 | \$7,814,814 |
| Application Maintenance | 9,018,654 | 878,811 | 78,174 | \$9,975,639 |
| Miscellaneous | 767,896 | 2,435,227 | -80 | \$3,203,043 |
| Business Partner Payments | 94,102,505 | 51,566,381 | 23,023,806 | \$168,692,692 |
| Local Technical Support | 33,494,873 | 36,162,114 | 14,278,797 | \$83,935,784 |
| ARS/CASES M&O | 64,238,627 | 52,574,036 | 20,415,288 | \$137,227,951 |
| TOTAL M&O Cost | \$209,190,921 | \$153,203,467 | \$65,056,278 | \$427,450,666 |
| TOTAL CCSAS COST | \$356,234,955 | \$286,892,621 | \$161,706,347 | \$804,833,923 |
| Less FFP Adjustments | -\$1,762,358 | -\$400,660 | -\$160,889 | -\$2,323,906 |
| Total Eligible for FFP | \$354,472,597 | \$286,491,961 | \$161,545,458 | \$802,510,017 |

6.5 CCSAS Costs

Table 6-5 summarizes actual CCSAS project costs for the period of January 1, 2009 through June 30, 2009. These costs reflect the development, implementation, and the M&O of the CCSAS after receiving federal certification.

Table 6-5 CCSAS Project Costs

| TASK | ACTUAL SFY 2008/09 | TOTAL |
|-------------------------------|-----------------------|---------------------|
| Development | 8,313,534 | 8,313,534 |
| Operations | 33,064,168 | 33,064,168 |
| Local Technical Support | 18,225,082 | 18,225,082 |
| Total CCSAS Cost | 59,602,784 | 59,602,784 |
| Less FFP Adjustments | | - |
| POG | -\$5,475 | -\$5,475 |
| Total Eligible for FFP | \$59,597,309 | \$59,597,309 |