

# **CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**



**ANNUAL REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**FEDERAL FISCAL YEAR 2012**

**PREPARED BY THE DATA PERFORMANCE ANALYSIS BRANCH**

**ISSUED JULY 2013**

**REVISED AND REPUBLISHED MARCH 2015**



**TABLE OF CONTENTS**

	<u>Page</u>
<b>Executive Summary .....</b>	<b>2</b>
<b>I – Child Support Performance .....</b>	<b>4</b>
Statutory Requirements .....	4
Performance Measures .....	4
Performance on Federal and State Measures .....	5
Federal Measures	
Statewide Paternity Establishment Percentage .....	6
IV-D Paternity Establishment Percentage .....	10
Percent of Cases with a Support Order Established .....	14
Percent of Collections on Current Support .....	18
Percent of Cases with Collections on Arrears .....	22
Cost Effectiveness .....	26
State Measures	
Percent of Cases with Collections of Current Support .....	31
Average Amount Distributed Per Case with a Collection .....	35
Percent of Cases with a Support Order Established	
During Report Period .....	40
Service of Summons and Complaint .....	44
Percent of Cases with Support Orders Established with	
Medical Support Ordered and Provided .....	48
Comparison of Received Complaints to Cases .....	52
<b>II – Program Administration .....</b>	<b>56</b>
Description of Program Administration .....	56
The Program Administration Data .....	56
Total Costs of Program Administration .....	56
Total Direct Program Costs .....	57
Total Full-Time Equivalent Employees .....	57
Total Indirect Program Costs .....	58
Cost Data by State Fiscal Year .....	59
<b>III – Performance Improvement: Key County Initiative .....</b>	<b>71</b>
<b>IV – Definitions .....</b>	<b>77</b>
<b>Appendix A: LCSA Caseload Groupings .....</b>	<b>79</b>

## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2012, which ended on September 30, 2012. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

### Federal Performance Measures

- ✓ Rates of paternity establishment
- ✓ Child support order establishment
- ✓ Collection rates on current support
- ✓ Cases with arrearages collection
- ✓ Cost effectiveness (collections compared to program cost)

### State Performance Measures

- ✓ Percent of cases with collections of current support
- ✓ Average amount distributed per case with a collection
- ✓ Percent of cases with a support order established during the report period
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ Percent of cases with support orders established with medical support ordered and provided
- ✓ Comparison of received complaints to cases (customer service)
- ✓ Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

The performance measures are means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

FC Section 17600(c)(4)(A) directs DCSS to also report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2008 through FFY 2012 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2008 through FFY 2012.

In accordance with the requirements of FC Section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven LCSAs participating in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

## I. CHILD SUPPORT PERFORMANCE

### Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and (g) for an annual report of data compiled on California's Child Support Program.

### Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

#### Federal Performance Measures

- Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

#### State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (SPMs), including total cost, direct cost, indirect cost and FTE data in Section II were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

### **Performance on Federal and State Measures**

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2012.

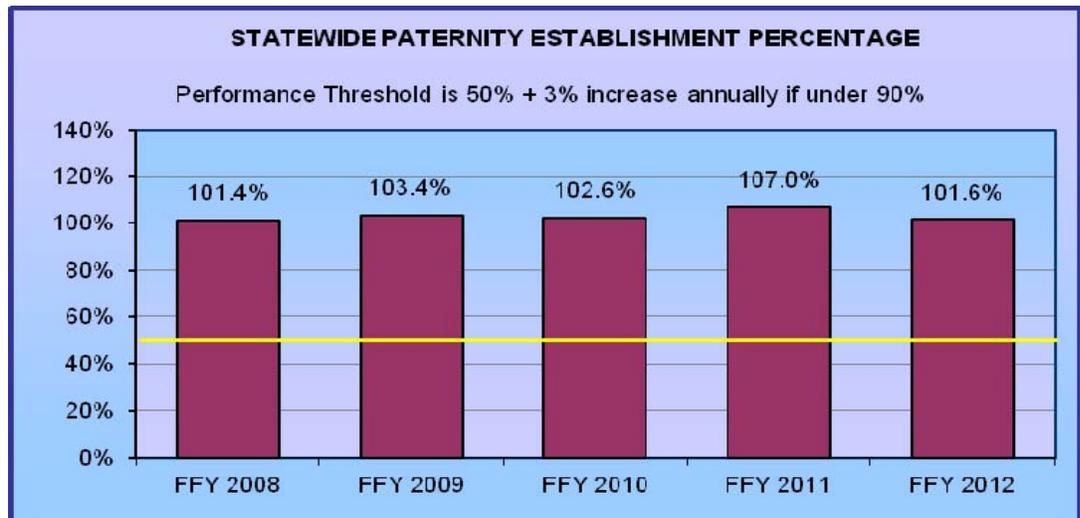
California improved in four of the five federal performance measures in FFY 2012. Statewide PEP percentage decreased from 107.0 percent in FFY 2011 to 101.6 percent in FFY 2012; however, IV-D PEP increased from 92.2 percent in FFY 2011 to 98.4 percent in FFY 2012. Cases with Support Orders Established increased from 85.8 percent to 87.9 percent and Collections on Current Support improved from the prior FFY of 58.6 percent to 61.4 percent in FFY 2012. Cases with Collections on Arrears improved from 61.6 percent to 63.5 percent in FFY 2012. Cost Effectiveness also increased by \$0.18 from \$2.29 in FFY 2011 to \$2.47 in FFY 2012. California has exceeded the minimum performance threshold for all five federal measures (discussed on pages 6 through 30) for FFY 2012. California is also receiving the maximum amount of federal incentive payments from two of the five performance measures; Paternity Establishment and Support Order Establishment.

The state measures (discussed on pages 31 through 55) for FFY 2012 reflect improvement in all of the six state measures. Percent of Cases with Collections of Current Support increased 0.6 percentage points from FFY 2011 to FFY 2012. The Average Amount Distributed per Case with a Collection increased \$51 from FFY 2011 to FFY 2012. Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint had an increase of 0.9 percentage points from the previous FFY to FFY 2012. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided increased 5.0 percentage points. The Number of Complaints Received decreased from 2,021 in FFY 2011 to 1,864 in FFY 2012. The state measure, Percent of Cases with a Support Order Established During Report Period showed an increase of 2.9 percentage points.

**FEDERAL PERFORMANCE MEASURE  
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report on page 10.

*From FFY 2008 through FFY 2012, Statewide PEP has been extremely strong, always exceeding 100 percent.*



From FFY 2008 through FFY 2012, Statewide PEP has been extremely strong, always exceeding 100 percent. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

Statewide performance was 101.6 percent for FFY 2012, a decrease of 5.4 percentage points from the prior year. California receives the maximum amount of federal incentive payments for this measure. Reported births to unmarried parents in calendar year 2011 reached 201,532 compared to 204,788 paternities established in FFY 2012. See Tables A and A-1 on pages 7 and 8.

<sup>1</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE A**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2012**

	Births to Unwed Parents (CY 2011)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	201,532	204,788	101.6%
Alameda	6,386	5,947	93.1
Alpine	0	3	*
Amador	151	134	88.7
Butte	1,159	1,230	106.1
Calaveras	0	36	*
Colusa	69	68	98.6
Contra Costa	3,092	3,517	113.7
Del Norte	187	208	111.2
El Dorado	414	469	113.3
Fresno	8,885	9,206	103.6
Glenn	0	36	*
Humboldt	706	716	101.4
Imperial	1,578	1,269	80.4
Inyo	91	91	100.0
Kern	7,136	7,749	108.6
Kings	1,095	1,220	111.4
Lake	314	316	100.6
Lassen	137	152	110.9
Los Angeles	62,703	62,463	99.6
Madera	1,067	1,045	97.9
Marin	445	477	107.2
Mariposa	0	9	*
Mendocino	547	576	105.3
Merced	1,830	2,176	118.9
Modoc	1	23	*
Mono	39	50	128.2
Monterey	3,097	3,147	101.6
Napa	418	518	123.9
Nevada	347	370	106.6
Orange	12,563	12,341	98.2
Placer	1,917	1,679	87.6
Plumas	34	47	138.2
Riverside	11,821	12,197	103.2
Sacramento	7,313	8,215	112.3
San Benito	215	227	105.6
San Bernardino	12,267	14,063	114.6
San Diego	13,675	12,679	92.7
San Francisco	2,846	2,557	89.8
San Joaquin	4,364	4,946	113.3
San Luis Obispo	841	865	102.9
San Mateo	1,008	1,247	123.7
Santa Barbara	2,488	2,449	98.4
Santa Clara	7,846	7,570	96.5
Santa Cruz	1,458	1,398	95.9
Shasta	979	999	102.0
Sierra	0	3	*
Siskiyou	190	235	123.7
Solano	1,955	1,928	98.6
Sonoma	2,017	1,976	98.0
Stanislaus	4,039	4,228	104.7
Sutter	902	889	98.6
Tehama	293	355	121.2
Trinity	1	7	*
Tulare	3,756	3,575	95.2
Tuolumne	205	267	130.2
Ventura	3,978	3,807	95.7
Yolo	660	750	113.6
Yuba	7	149	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	356	440	*
Inyo/Mono	130	141	108.5
Santa Cruz/San Benito	1,673	1,625	97.1
Sierra/Nevada	347	373	*
Siskiyou/Modoc	191	258	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)  
Due to adjustments made to the OCSE 157, line 16 (a portion of line 9) statewide total count was reduced by 81, therefore the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.  
\* No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore Statewide PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

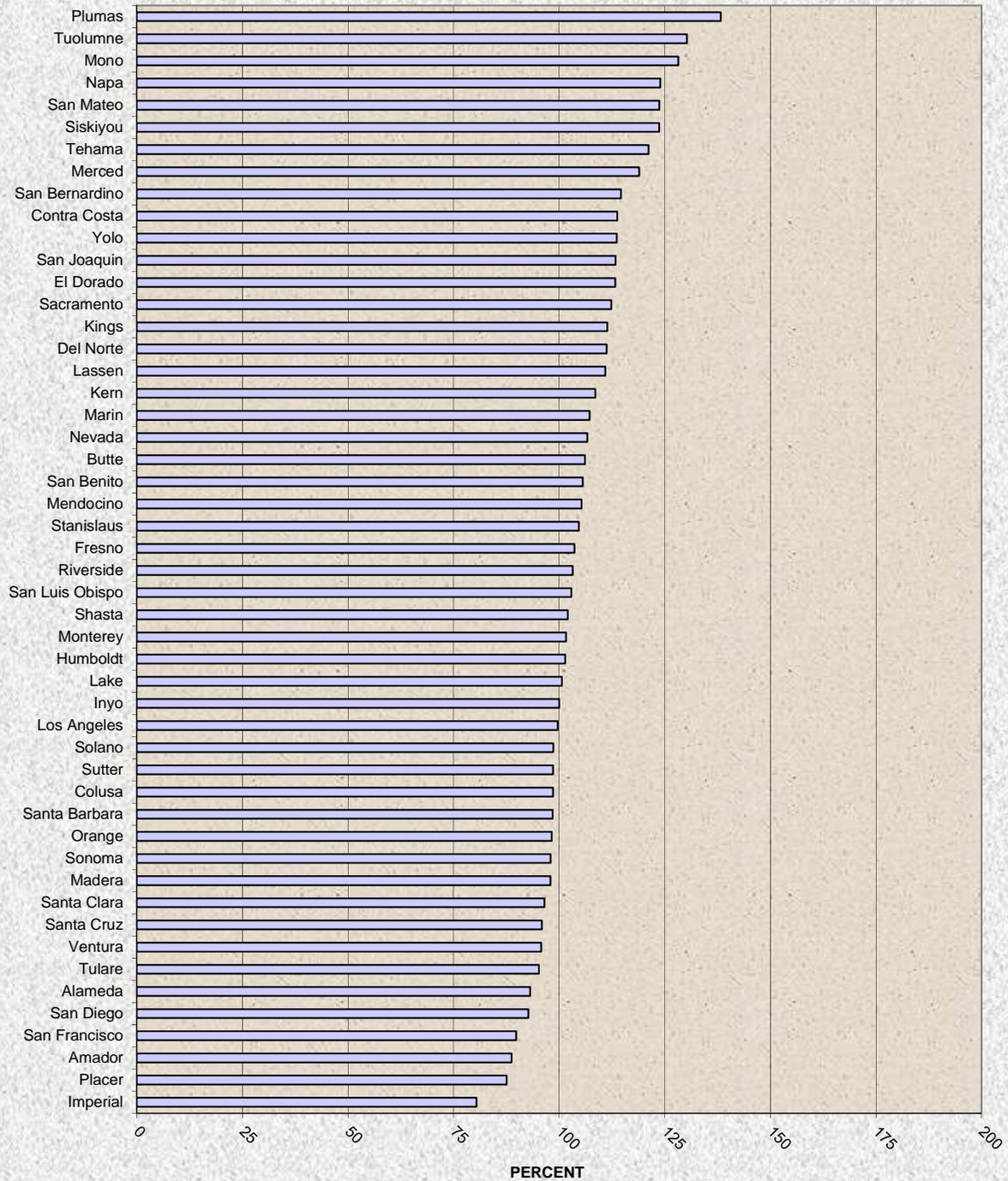
DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE A-1  
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011-2012 % Change	2008-2012 % Change
STATEWIDE	101.4%	103.4%	102.6%	107.0%	101.6%	-5.0%	0.2%
Alameda	94.6	87.8	91.0	91.2	93.1	2.1	-1.6
Alpine	*	*	*	*	*	*	*
Amador	107.7	125.4	117.2	124.4	88.7	-28.7	-17.6
Butte	114.8	120.7	116.5	110.0	106.1	-3.6	-7.5
Calaveras	*	*	*	*	*	*	*
Colusa	119.3	122.9	84.8	76.7	98.6	28.5	-17.4
Contra Costa	126.6	112.3	114.5	115.5	113.7	-1.5	-10.1
Del Norte	131.8	197.8	166.0	150.6	111.2	-26.1	-15.6
El Dorado	163.8	163.4	120.4	116.2	113.3	-2.5	-30.8
Fresno	105.7	106.4	105.2	104.6	103.6	-1.0	-1.9
Glenn	9,000.0	*	*	*	*	*	*
Humboldt	118.5	111.4	106.1	103.5	101.4	-2.1	-14.4
Imperial	95.9	128.9	110.8	100.9	80.4	-20.3	-16.1
Inyo	139.2	175.0	85.7	135.6	100.0	-26.3	-28.1
Kern	99.9	92.9	111.5	113.8	108.6	-4.6	8.7
Kings	103.9	103.6	111.2	106.1	111.4	5.0	7.2
Lake	115.8	123.9	95.0	137.8	100.6	-27.0	-13.1
Lassen	190.1	140.6	105.7	130.3	110.9	-14.9	-41.6
Los Angeles	98.8	92.2	93.0	104.4	99.6	-4.6	0.8
Madera	87.9	99.4	108.3	102.6	97.9	-4.5	11.4
Marin	105.5	119.0	113.8	113.8	107.2	-5.8	1.6
Mariposa	*	*	*	*	*	*	*
Mendocino	123.3	118.4	114.8	108.2	105.3	-2.6	-14.6
Merced	129.2	142.8	138.7	126.5	118.9	-6.0	-8.0
Modoc	2,900.0	4,600.0	4,600.0	*	*	*	*
Mono	131.0	118.2	84.4	109.4	128.2	17.2	-2.1
Monterey	107.9	103.7	118.7	110.0	101.6	-7.6	-5.8
Napa	126.7	126.4	117.1	118.1	123.9	5.0	-2.2
Nevada	125.7	102.8	121.6	108.6	106.6	-1.8	-15.2
Orange	98.4	113.8	100.7	101.2	98.2	-3.0	-0.2
Placer	98.8	186.1	92.6	96.9	87.6	-9.7	-11.4
Plumas	170.7	160.6	164.1	126.0	138.2	9.7	-19.0
Riverside	96.3	107.4	100.6	112.6	103.2	-8.4	7.2
Sacramento	105.0	100.2	117.7	122.8	112.3	-8.5	7.0
San Benito	133.6	113.8	117.5	129.2	105.6	-18.3	-20.9
San Bernardino	99.9	123.7	123.8	126.2	114.6	-9.2	14.8
San Diego	90.1	96.0	91.5	92.0	92.7	0.7	2.9
San Francisco	92.3	88.3	91.2	92.8	89.8	-3.2	-2.6
San Joaquin	124.4	125.0	119.2	112.7	113.3	0.6	-8.9
San Luis Obispo	109.3	107.1	111.5	101.6	102.9	1.3	-5.9
San Mateo	139.6	149.3	146.6	135.6	123.7	-8.8	-11.4
Santa Barbara	108.2	118.7	108.3	111.9	98.4	-12.0	-9.0
Santa Clara	97.2	92.8	92.1	101.6	96.5	-5.0	-0.8
Santa Cruz	101.8	105.8	99.3	103.0	95.9	-6.9	-5.8
Shasta	94.8	113.8	121.3	115.9	102.0	-12.0	7.7
Sierra	*	*	*	*	*	*	*
Siskiyou	104.6	150.3	146.1	147.1	123.7	-15.9	18.2
Solano	101.1	116.6	112.5	115.2	98.6	-14.4	-2.5
Sonoma	102.6	108.3	110.4	99.0	98.0	-1.0	-4.5
Stanislaus	106.9	113.5	115.8	117.4	104.7	-10.9	-2.1
Sutter	117.9	115.0	105.4	109.8	98.6	-10.2	-16.4
Tehama	137.8	130.1	132.7	120.5	121.2	0.6	-12.1
Trinity	1,400.0	*	*	*	*	*	*
Tulare	109.9	114.5	113.8	102.8	95.2	-7.4	-13.4
Tuolumne	107.4	136.6	113.5	104.4	130.2	24.8	21.3
Ventura	103.3	104.6	103.2	98.3	95.7	-2.6	-7.4
Yolo	123.7	146.9	111.9	119.1	113.6	-4.6	-8.2
Yuba	16,900.0	*	*	*	*	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Inyo/Mono	136.7	157.6	85.4	127.6	108.5	-15.0	-20.7
Santa Cruz/San Benito	107.2	106.9	101.6	106.3	97.1	-8.6	-9.4
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	119.0	173.9	172.9	*	*	*	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)  
\*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore Statewide PEP cannot be calculated.

### STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE FFY 2012



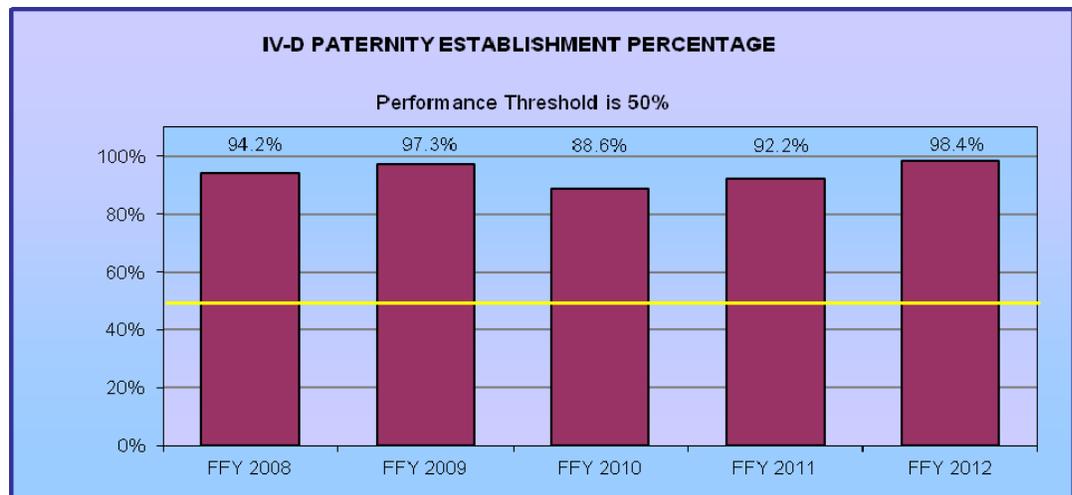
**NOTE:** Alpine, Calaveras, Glenn, Mariposa, Modoc, Sierra, Trinity and Yuba counties are not included in this chart as they do not have birthing hospitals or there were no births to Unwed Parents during the report period.

## FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the prior FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure, which is also included in this report on page 6.

*Over the past five years, IV-D PEP increased by 4.2 percentage points.*



In FFY 2012, IV-D PEP was 98.4 percent, an increase of 6.2 percentage points from the previous year. Over the past five years IV-D PEP increased by 4.2 percentage points. See Tables B and B-1 on pages 11 and 12.

<sup>2</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE B**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**FEDERAL FISCAL YEAR 2012**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out- of-Wedlock (FFY 2011) *	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2012) *	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,096,237	1,079,135	98.4%
Alameda	25,279	24,507	96.9
Alpine	19	23	121.1
Amador	827	900	108.8
Butte	6,809	7,256	106.6
Calaveras	1,216	1,231	101.2
Colusa	509	513	100.8
Contra Costa	22,701	23,351	102.9
Del Norte	1,668	1,691	101.4
El Dorado	3,775	3,887	103.0
Fresno	45,689	47,248	103.4
Glenn	1,146	1,203	105.0
Humboldt	4,197	4,452	106.1
Imperial	9,437	9,499	100.7
Inyo	767	780	101.7
Kern	41,976	46,739	111.3
Kings	7,578	7,946	104.9
Lake	1,873	2,051	109.5
Lassen	1,080	1,137	105.3
Los Angeles	309,485	277,660	89.7
Madera	4,974	5,640	113.4
Marin	1,969	2,147	109.0
Mariposa	387	394	101.8
Mendocino	3,352	3,472	103.6
Merced	14,452	15,033	104.0
Modoc	316	346	109.5
Mono	172	187	108.7
Monterey	13,988	14,552	104.0
Napa	2,460	2,540	103.3
Nevada	2,003	2,031	101.4
Orange	56,487	56,995	100.9
Placer	5,391	5,365	99.5
Plumas	584	653	111.8
Riverside	75,076	72,134	96.1
Sacramento	62,974	64,163	101.9
San Benito	1,703	1,808	106.2
San Bernardino	102,390	102,876	100.5
San Diego	66,024	64,027	97.0
San Francisco	10,125	9,828	97.1
San Joaquin	28,246	29,952	106.0
San Luis Obispo	2,760	3,395	123.0
San Mateo	8,271	8,414	101.7
Santa Barbara	10,723	10,972	102.3
Santa Clara	28,513	29,092	102.0
Santa Cruz	4,512	4,542	100.7
Shasta	7,451	7,793	104.6
Sierra	72	67	93.1
Siskiyou	1,960	2,066	105.4
Solano	13,281	14,163	106.6
Sonoma	8,199	8,909	108.7
Stanislaus	21,698	23,128	106.6
Sutter	3,237	3,596	111.1
Tehama	2,744	2,947	107.4
Trinity	392	405	103.3
Tulare	22,887	22,497	98.3
Tuolumne	1,712	1,822	106.4
Ventura	15,361	16,317	106.2
Yolo	5,318	5,451	102.5
Yuba	3,260	3,377	103.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,774	3,976	105.4
Inyo/Mono	939	967	103.0
Santa Cruz/San Benito	6,215	6,350	102.2
Sierra/Nevada	2,075	2,098	101.1
Siskiyou/Modoc	2,276	2,412	106.0

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 5,218 and 6,035, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

\*Statewide totals may not match the OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

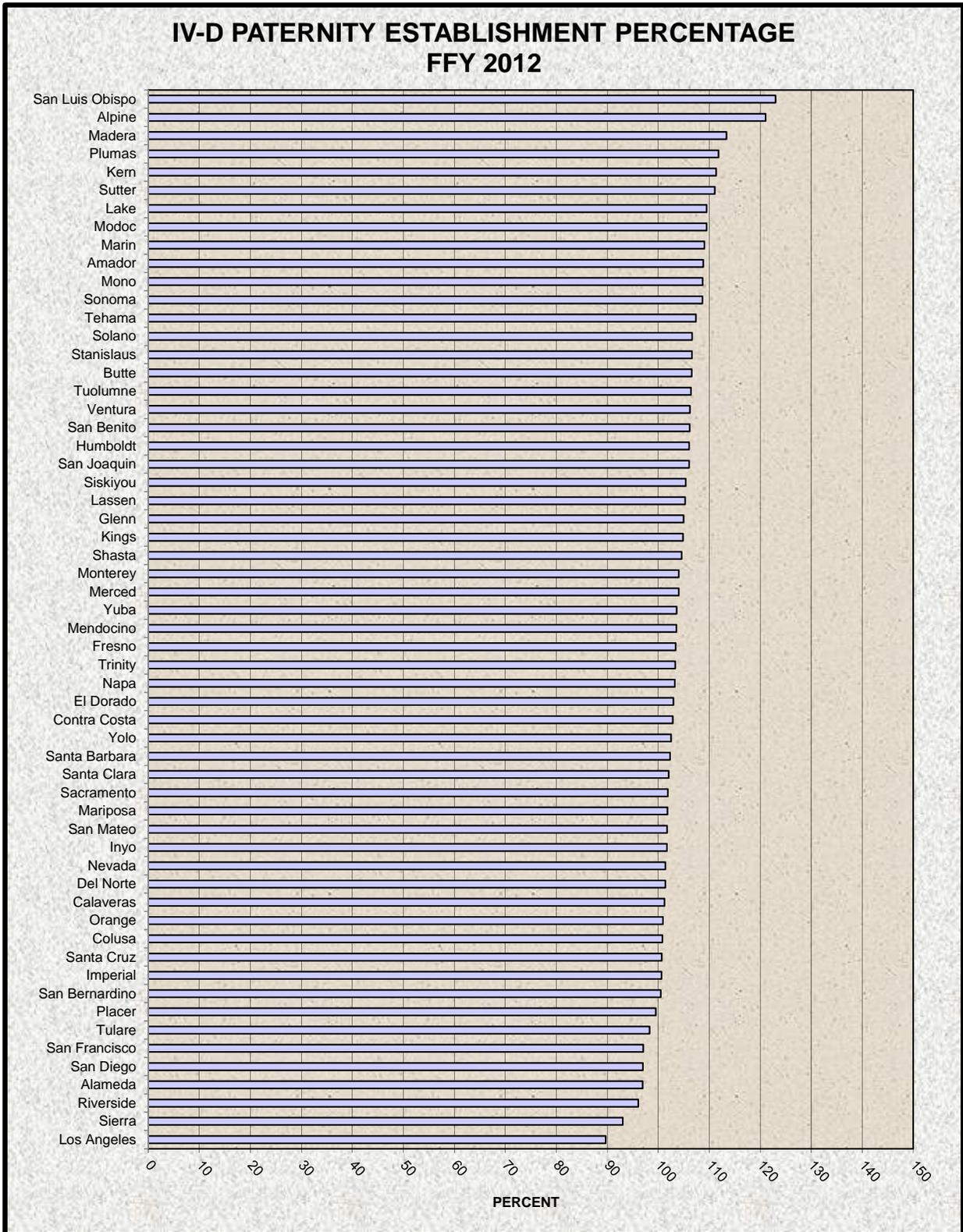
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE B-1  
IV-D PATERNITY ESTABLISHMENT PERCENTAGE  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	94.2%	97.3%	88.6%	92.2%	98.4%	6.8%	4.5%
Alameda	102.3	102.2	96.1	95.3	96.9	1.7	-5.2
Alpine	119.4	100.0	90.9	109.5	121.1	10.5	1.3
Amador	119.8	109.5	100.4	110.8	108.8	-1.8	-9.2
Butte	107.0	96.0	94.5	101.0	106.6	5.5	-0.4
Calaveras	112.3	104.6	94.0	100.6	101.2	0.6	-9.8
Colusa	115.1	107.4	99.8	92.2	100.8	9.3	-12.5
Contra Costa	99.1	102.3	96.1	96.5	102.9	6.5	3.8
Del Norte	112.8	108.2	103.6	102.6	101.4	-1.2	-10.1
El Dorado	113.7	104.9	97.1	101.8	103.0	1.2	-9.4
Fresno	105.2	108.4	95.0	100.1	103.4	3.3	-1.7
Glenn	117.4	110.7	101.4	95.3	105.0	10.1	-10.6
Humboldt	112.0	107.6	99.8	101.8	106.1	4.2	-5.3
Imperial	94.6	117.3	83.9	95.1	100.7	5.8	6.4
Inyo	126.9	109.8	95.5	96.7	101.7	5.1	-19.8
Kern	93.5	106.2	88.8	96.7	111.3	15.1	19.1
Kings	104.9	103.8	96.6	100.3	104.9	4.5	-0.1
Lake	107.1	107.3	97.1	106.9	109.5	2.4	2.2
Lassen	120.4	114.2	101.2	99.0	105.3	6.4	-12.6
Los Angeles	83.4	83.6	78.4	80.7	89.7	11.2	7.6
Madera	104.7	129.1	111.1	112.0	113.4	1.3	8.3
Marin	99.7	121.5	102.3	107.5	109.0	1.4	9.3
Mariposa	120.5	108.1	114.6	110.3	101.8	-7.7	-15.5
Mendocino	114.7	115.6	102.7	98.0	103.6	5.7	-9.7
Merced	116.5	103.8	98.1	100.3	104.0	3.7	-10.7
Modoc	126.0	106.9	99.7	110.8	109.5	-1.2	-13.1
Mono	132.2	104.1	98.6	94.9	108.7	14.5	-17.8
Monterey	103.1	104.2	97.3	99.8	104.0	4.3	0.9
Napa	113.8	98.3	100.2	99.8	103.3	3.4	-9.3
Nevada	109.8	101.6	147.0	97.8	101.4	3.7	-7.7
Orange	98.2	93.1	83.9	92.5	100.9	9.0	2.7
Placer	107.6	99.8	91.3	90.3	99.5	10.2	-7.5
Plumas	118.7	111.1	106.0	102.9	111.8	8.7	-5.8
Riverside	92.5	94.5	91.0	94.2	96.1	2.0	3.9
Sacramento	99.8	96.2	95.4	97.5	101.9	4.5	2.1
San Benito	107.6	101.9	92.2	97.6	106.2	8.8	-1.3
San Bernardino	95.6	104.1	93.0	99.4	100.5	1.1	5.1
San Diego	90.0	107.2	84.8	88.2	97.0	10.0	7.8
San Francisco	96.5	100.0	92.7	90.7	97.1	7.0	0.6
San Joaquin	104.6	123.0	100.2	104.6	106.0	1.4	1.4
San Luis Obispo	139.7	124.2	116.8	118.6	123.0	3.7	-12.0
San Mateo	106.6	102.3	93.4	99.7	101.7	2.0	-4.6
Santa Barbara	102.4	98.5	90.2	97.7	102.3	4.7	-0.1
Santa Clara	101.4	106.2	96.9	101.8	102.0	0.3	0.6
Santa Cruz	98.7	89.7	88.8	98.1	100.7	2.6	2.0
Shasta	99.5	103.8	96.4	98.3	104.6	6.4	5.1
Sierra	111.4	126.4	96.5	97.4	93.1	-4.5	-16.5
Siskiyou	104.4	102.6	101.7	105.8	105.4	-0.4	1.0
Solano	109.0	104.7	91.6	103.6	106.6	2.9	-2.2
Sonoma	112.7	99.7	98.2	105.3	108.7	3.2	-3.6
Stanislaus	109.8	115.5	95.3	99.0	106.6	7.7	-3.0
Sutter	111.5	104.1	93.3	101.1	111.1	9.9	-0.4
Tehama	110.1	107.9	99.7	109.4	107.4	-1.8	-2.5
Trinity	99.8	102.7	113.7	101.8	103.3	1.5	3.6
Tulare	105.5	115.0	95.1	90.8	98.3	8.2	-6.8
Tuolumne	109.1	106.0	99.7	100.7	106.4	5.7	-2.5
Ventura	117.0	115.0	100.3	103.2	106.2	2.9	-9.2
Yolo	104.4	99.9	96.2	98.4	102.5	4.1	-1.9
Yuba	94.9	100.8	93.4	99.4	103.6	4.3	9.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	112.2	106.2	97.8	102.8	105.4	2.5	-6.1
Inyo/Mono	128.0	108.6	96.1	96.4	103.0	6.8	-19.6
Santa Cruz/San Benito	100.9	92.6	89.7	98.0	102.2	4.3	1.3
Sierra/Nevada	109.9	102.4	144.8	97.8	101.1	3.4	-8.0
Siskiyou/Modoc	107.3	103.2	101.4	106.5	106.0	-0.5	-1.3

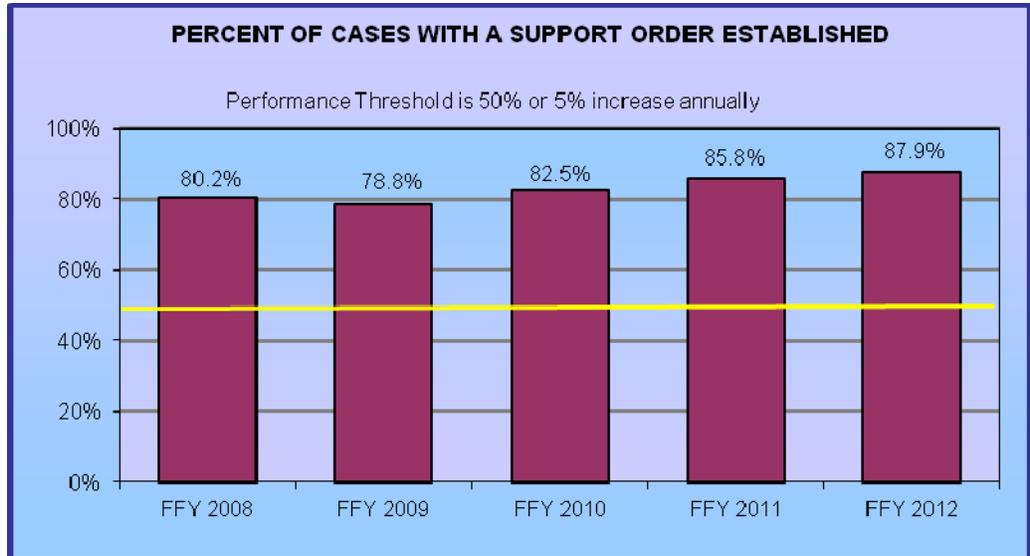
SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)



## FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

*Percent of Cases with a Support Order Established showed an increase of 7.7 percentage points from FFY 2008 to FFY 2012.*



California’s performance on Cases with a Support Order Established increased by 2.1 percentage points from FFY 2011. After falling below 80 percent in FFY 2009, performance in this measure increased, reaching over 85 percent for both FFY 2011 and FFY 2012. The measure showed an increase of 7.7 percentage points from FFY 2008 to FFY 2012. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2012 the number of cases statewide was approximately 1.3 million. Of that, approximately 1.2 million, or 87.9 percent of the cases, had established support orders. The six LCSAs in California with the largest caseloads (consisting of 6 counties), as a group, performed at 85.2 percent, while the small LCSAs (consisting of 17 counties) performed at 93.2 percent. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

<sup>3</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE C**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**  
**FEDERAL FISCAL YEAR 2012**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,332,680	1,171,159	87.9%
Alameda	34,067	31,386	92.1
Alpine	59	58	98.3
Amador	1,408	1,339	95.1
Butte	11,941	11,188	93.7
Calaveras	1,809	1,716	94.9
Colusa	793	699	88.1
Contra Costa	30,582	27,620	90.3
Del Norte	2,939	2,705	92.0
El Dorado	6,277	5,989	95.4
Fresno	60,423	54,306	89.9
Glenn	1,776	1,680	94.6
Humboldt	6,793	6,374	93.8
Imperial	11,530	10,209	88.5
Inyo	1,271	1,181	92.9
Kern	54,856	45,405	82.8
Kings	10,072	9,302	92.4
Lake	2,895	2,511	86.7
Lassen	1,744	1,629	93.4
Los Angeles	301,016	251,886	83.7
Madera	6,546	5,940	90.7
Marin	3,038	2,918	96.1
Mariposa	708	682	96.3
Mendocino	4,918	4,484	91.2
Merced	17,679	16,115	91.2
Modoc	456	425	93.2
Mono	304	275	90.5
Monterey	17,391	15,991	91.9
Napa	4,109	3,835	93.3
Nevada	3,778	3,632	96.1
Orange	71,201	62,590	87.9
Placer	9,303	8,457	90.9
Plumas	1,022	994	97.3
Riverside	88,837	72,730	81.9
Sacramento	80,616	71,849	89.1
San Benito	2,396	2,203	91.9
San Bernardino	116,395	100,127	86.0
San Diego	79,931	69,476	86.9
San Francisco	14,249	12,938	90.8
San Joaquin	35,251	32,663	92.7
San Luis Obispo	4,457	4,249	95.3
San Mateo	11,576	10,654	92.0
Santa Barbara	14,189	12,813	90.3
Santa Clara	40,961	37,823	92.3
Santa Cruz	6,437	5,771	89.7
Shasta	12,993	12,019	92.5
Sierra	140	131	93.6
Siskiyou	3,307	3,127	94.6
Solano	18,399	16,965	92.2
Sonoma	13,188	12,411	94.1
Stanislaus	30,615	28,995	94.7
Sutter	5,236	4,668	89.2
Tehama	4,375	4,113	94.0
Trinity	798	737	92.4
Tulare	28,579	26,386	92.3
Tuolumne	3,016	2,853	94.6
Ventura	21,089	20,048	95.1
Yolo	8,334	7,721	92.6
Yuba	4,612	4,168	90.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,292	5,966	94.8
Inyo/Mono	1,575	1,456	92.4
Santa Cruz/San Benito	8,833	7,974	90.3
Sierra/Nevada	3,918	3,763	96.0
Siskiyou/Modoc	3,763	3,552	94.4

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

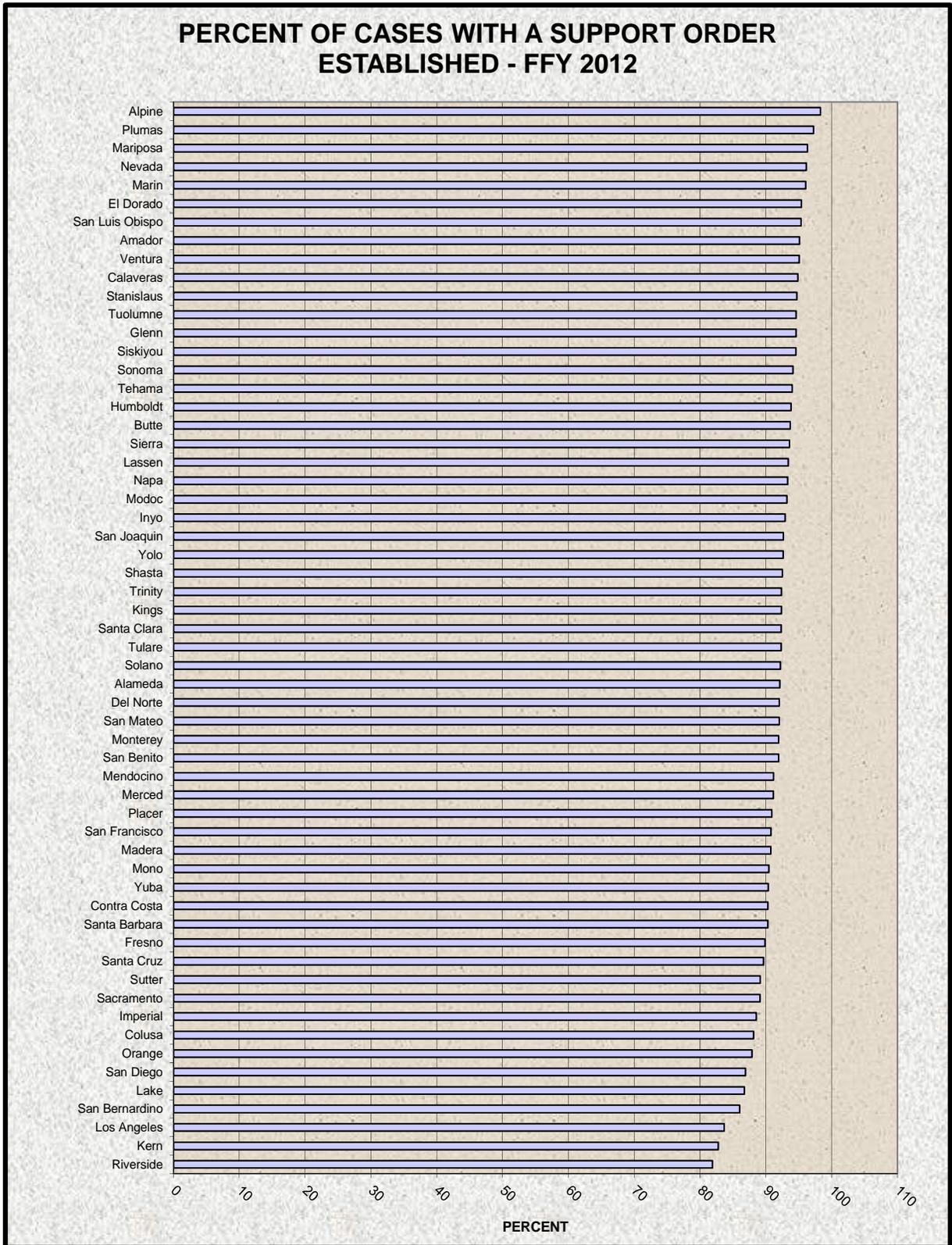
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE C-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED  
FEDERAL FISCAL YEARS 2008 - 2012**

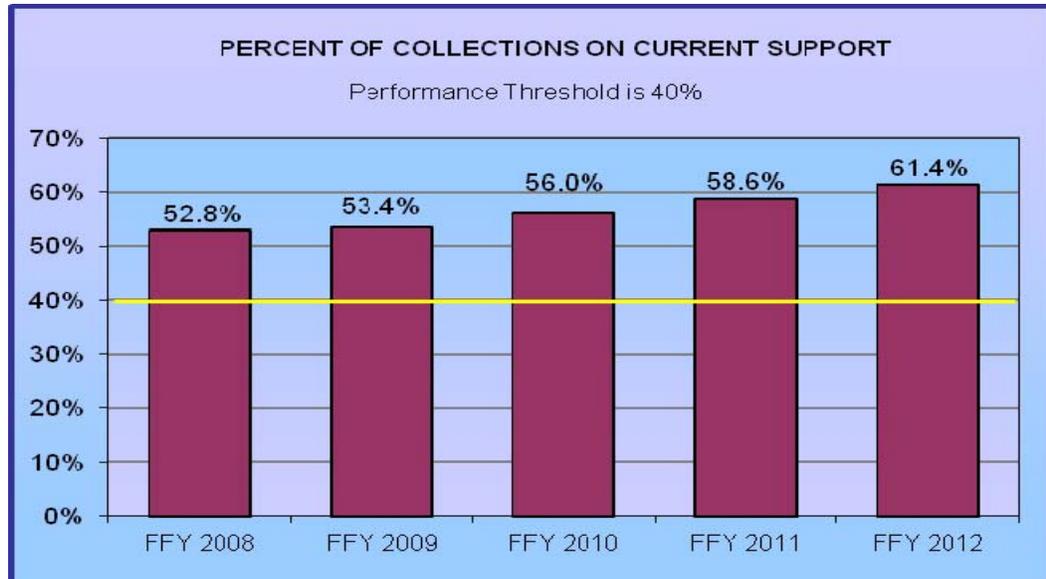
	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	80.2%	78.8%	82.5%	85.8%	87.9%	2.4%	9.6%
Alameda	92.9	88.7	89.7	88.5	92.1	4.1	-0.8
Alpine	93.4	94.7	100.0	98.4	98.3	-0.1	5.3
Amador	92.4	93.2	94.4	94.6	95.1	0.5	2.9
Butte	80.9	85.8	90.8	93.1	93.7	0.6	15.8
Calaveras	88.6	90.8	93.0	93.1	94.9	1.9	7.0
Colusa	84.0	82.4	85.1	86.9	88.1	1.5	5.0
Contra Costa	89.3	89.2	88.5	89.9	90.3	0.5	1.2
Del Norte	91.6	92.6	92.6	93.1	92.0	-1.2	0.4
El Dorado	90.9	91.8	93.5	94.3	95.4	1.2	5.0
Fresno	84.5	86.1	88.3	90.1	89.9	-0.2	6.4
Glenn	82.1	87.4	89.6	92.8	94.6	1.9	15.3
Humboldt	92.4	93.3	94.8	94.8	93.8	-1.0	1.5
Imperial	79.5	71.4	84.9	87.5	88.5	1.2	11.4
Inyo	89.3	92.5	94.9	93.0	92.9	-0.1	4.0
Kern	80.2	74.0	83.4	85.5	82.8	-3.2	3.2
Kings	87.9	86.4	90.2	91.3	92.4	1.2	5.1
Lake	86.3	84.3	86.0	85.1	86.7	1.9	0.5
Lassen	86.3	87.8	91.1	91.9	93.4	1.6	8.2
Los Angeles	76.5	70.9	73.2	78.5	83.7	6.6	9.4
Madera	84.8	84.8	89.7	89.7	90.7	1.1	7.0
Marin	90.7	88.1	92.2	94.9	96.1	1.2	5.9
Mariposa	91.6	93.3	95.9	93.1	96.3	3.5	5.2
Mendocino	86.0	87.2	91.5	89.9	91.2	1.4	6.0
Merced	81.2	83.1	88.6	89.7	91.2	1.7	12.3
Modoc	90.5	88.9	93.4	93.4	93.2	-0.2	2.9
Mono	86.0	89.8	91.0	91.4	90.5	-1.0	5.2
Monterey	85.6	86.0	90.1	91.6	91.9	0.3	7.4
Napa	84.7	88.5	90.4	91.8	93.3	1.7	10.2
Nevada	88.7	94.4	95.9	95.9	96.1	0.2	8.4
Orange	72.3	76.1	84.4	87.5	87.9	0.4	21.6
Placer	81.9	87.1	88.2	90.6	90.9	0.4	11.0
Plumas	93.1	94.9	95.7	96.4	97.3	0.9	4.5
Riverside	73.6	76.2	76.7	80.8	81.9	1.3	11.2
Sacramento	81.4	81.1	83.2	87.6	89.1	1.7	9.4
San Benito	83.0	84.5	90.3	92.7	91.9	-0.8	10.8
San Bernardino	70.2	72.9	80.2	83.6	86.0	2.9	22.5
San Diego	87.2	79.9	80.9	85.3	86.9	2.0	-0.3
San Francisco	88.2	87.3	87.3	89.4	90.8	1.6	2.9
San Joaquin	89.6	86.8	92.6	92.3	92.7	0.4	3.4
San Luis Obispo	93.0	93.7	94.3	94.7	95.3	0.7	2.5
San Mateo	84.3	86.4	90.3	91.2	92.0	0.9	9.2
Santa Barbara	77.4	79.2	85.3	88.9	90.3	1.6	16.7
Santa Clara	85.7	87.1	89.0	89.9	92.3	2.7	7.7
Santa Cruz	77.7	80.7	87.0	86.3	89.7	3.9	15.4
Shasta	87.7	87.9	92.5	93.8	92.5	-1.3	5.4
Sierra	89.5	95.4	98.7	94.9	93.6	-1.4	4.5
Siskiyou	90.6	91.9	93.9	94.8	94.6	-0.3	4.4
Solano	82.2	83.4	92.3	92.3	92.2	-0.1	12.2
Sonoma	83.2	87.4	92.8	93.5	94.1	0.7	13.0
Stanislaus	83.9	80.1	86.5	92.8	94.7	2.1	12.9
Sutter	80.2	82.6	88.2	88.4	89.2	0.9	11.1
Tehama	88.1	90.5	92.8	93.3	94.0	0.8	6.7
Trinity	83.6	88.5	92.2	94.1	92.4	-1.9	10.5
Tulare	87.8	83.5	87.5	91.1	92.3	1.4	5.2
Tuolumne	90.2	89.9	93.6	92.8	94.6	1.9	4.9
Ventura	84.1	91.8	93.3	94.0	95.1	1.1	13.0
Yolo	84.4	86.2	89.5	90.9	92.6	1.9	9.8
Yuba	78.2	77.8	86.0	89.3	90.4	1.2	15.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	90.3	91.0	93.6	93.3	94.8	1.6	5.0
Inyo/Mono	88.6	92.0	94.1	92.7	92.4	-0.3	4.3
Santa Cruz/San Benito	79.0	81.7	87.9	88.0	90.3	2.6	14.3
Sierra/Nevada	88.7	94.4	96.0	95.9	96.0	0.1	8.3
Siskiyou/Modoc	90.6	91.4	93.9	94.6	94.4	-0.3	4.2

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



## FEDERAL PERFORMANCE MEASURE PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



*From FFY 2008 through FFY 2012, Collections on Current Support increased by 8.6 percentage points statewide.*

*During FFY 2012, California collected and distributed \$1.44 billion of the \$2.34 billion in current support owed.*

Collections on Current Support have been increasing each year from FFY 2008 to FFY 2012, with an overall statewide increase of 8.6 percentage points during the five year period. In FFY 2012, California collected and distributed 61.4 percent of current support owed, a 2.8 percentage point increase from the prior year. California collected and distributed \$1.44 billion of the \$2.34 billion in current support owed during FFY 2012.

The six LCSAs with the largest caseloads represent over half of all collections distributed; however, collectively they performed below the statewide performance level of 61.4 percent. Each of the other caseload categories (large, medium, small and very small) performed above the statewide performance of 61.4 percent for this measure. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

<sup>4</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE D**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2012**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,343,209,865	\$1,438,080,708	61.4%
Alameda	72,357,783	47,202,730	65.2
Alpine	58,371	37,951	65.0
Amador	2,333,064	1,744,940	74.8
Butte	14,384,978	9,263,994	64.4
Calaveras	2,978,902	2,093,384	70.3
Colusa	1,880,507	1,243,628	66.1
Contra Costa	64,536,410	40,689,566	63.0
Del Norte	2,912,535	1,721,806	59.1
El Dorado	12,100,666	8,111,002	67.0
Fresno	80,819,671	48,582,602	60.1
Glenn	2,620,617	1,548,942	59.1
Humboldt	8,634,790	5,975,785	69.2
Imperial	25,778,304	15,132,265	58.7
Inyo	2,038,740	1,264,702	62.0
Kern	76,879,358	45,535,467	59.2
Kings	14,293,174	9,749,734	68.2
Lake	4,430,088	2,576,418	58.2
Lassen	2,852,662	1,964,954	68.9
Los Angeles	464,840,622	270,371,866	58.2
Madera	10,690,262	6,399,133	59.9
Marin	11,240,776	7,952,157	70.7
Mariposa	1,425,121	979,538	68.7
Mendocino	5,931,346	3,612,886	60.9
Merced	30,765,500	17,641,562	57.3
Modoc	817,902	545,859	66.7
Mono	734,393	549,636	74.8
Monterey	41,553,606	25,207,146	60.7
Napa	9,792,731	6,778,111	69.2
Nevada	6,229,883	4,427,599	71.1
Orange	192,583,564	122,222,917	63.5
Placer	21,700,837	13,556,580	62.5
Plumas	1,588,464	1,133,698	71.4
Riverside	146,379,365	85,200,133	58.2
Sacramento	117,845,331	68,052,096	57.7
San Benito	4,203,651	2,812,132	66.9
San Bernardino	180,615,571	108,285,753	60.0
San Diego	173,278,809	112,586,329	65.0
San Francisco	24,494,988	17,478,222	71.4
San Joaquin	59,042,554	36,291,546	61.5
San Luis Obispo	13,849,123	10,408,799	75.2
San Mateo	29,628,115	19,062,647	64.3
Santa Barbara	29,736,489	18,552,274	62.4
Santa Clara	90,181,841	54,048,859	59.9
Santa Cruz	14,239,826	8,773,298	61.6
Shasta	18,164,953	11,274,777	62.1
Sierra	220,559	147,849	67.0
Siskiyou	3,873,840	2,546,132	65.7
Solano	38,820,409	24,468,746	63.0
Sonoma	26,346,515	18,485,672	70.2
Stanislaus	49,304,289	29,978,983	60.8
Sutter	8,514,669	5,357,040	62.9
Tehama	6,249,309	3,780,675	60.5
Trinity	1,069,119	594,461	55.6
Tulare	35,001,489	22,443,594	64.1
Tuolumne	5,004,907	3,587,173	71.7
Ventura	56,039,026	36,296,408	64.8
Yolo	12,863,147	7,706,749	59.9
Yuba	6,456,345	4,041,801	62.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,375,243	7,463,449	71.9
Inyo/Mono	2,773,134	1,814,338	65.4
Santa Cruz/San Benito	18,443,478	11,585,430	62.8
Sierra/Nevada	6,450,442	4,575,448	70.9
Siskiyou/Modoc	4,691,741	3,091,992	65.9

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

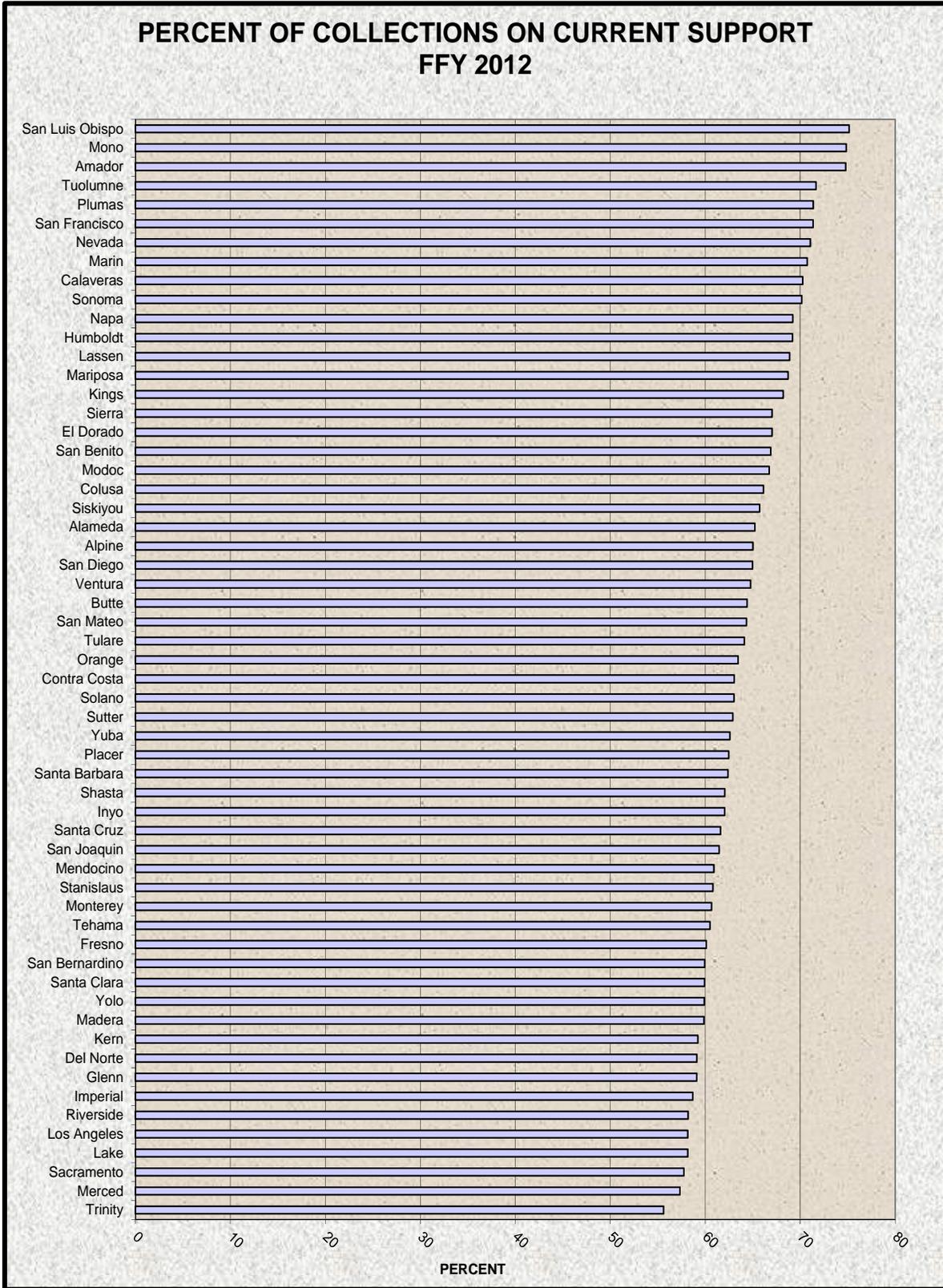
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE D-1  
PERCENT OF COLLECTIONS ON CURRENT SUPPORT  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	52.8%	53.4%	56.0%	58.6%	61.4%	4.8%	16.1%
Alameda	62.6	61.0	62.3	63.3	65.2	3.1	4.1
Alpine	68.2	62.8	63.1	79.7	65.0	-18.4	-4.6
Amador	62.0	61.8	65.6	69.3	74.8	7.9	20.6
Butte	51.2	53.1	58.2	63.2	64.4	2.0	25.8
Calaveras	58.0	58.7	63.6	66.8	70.3	5.2	21.1
Colusa	60.5	58.8	60.0	60.3	66.1	9.6	9.3
Contra Costa	54.7	55.1	58.1	59.8	63.0	5.5	15.2
Del Norte	60.0	56.3	59.8	59.3	59.1	-0.4	-1.5
El Dorado	56.6	57.0	59.6	62.6	67.0	7.1	18.5
Fresno	52.8	54.6	57.8	59.0	60.1	1.9	13.9
Glenn	54.0	53.7	57.7	57.2	59.1	3.3	9.5
Humboldt	62.0	62.7	67.8	68.6	69.2	0.9	11.7
Imperial	49.0	49.9	52.7	54.1	58.7	8.4	19.7
Inyo	60.8	60.5	62.5	66.1	62.0	-6.2	2.0
Kern	51.8	52.7	54.2	56.3	59.2	5.2	14.3
Kings	60.6	61.9	63.8	65.0	68.2	4.9	12.6
Lake	56.2	56.6	55.7	57.2	58.2	1.7	3.5
Lassen	58.2	60.5	63.1	64.7	68.9	6.4	18.4
Los Angeles	48.3	50.8	53.8	56.0	58.2	3.9	20.3
Madera	58.4	58.0	60.4	60.7	59.9	-1.4	2.5
Marin	68.5	62.1	63.7	66.5	70.7	6.3	3.3
Mariposa	67.5	64.6	67.3	70.4	68.7	-2.4	1.8
Mendocino	56.1	53.5	54.9	57.9	60.9	5.1	8.6
Merced	52.2	52.4	53.7	54.7	57.3	4.8	9.8
Modoc	60.9	60.9	65.2	66.9	66.7	-0.2	9.6
Mono	68.5	65.7	70.2	73.7	74.8	1.6	9.2
Monterey	53.7	52.9	56.4	58.1	60.7	4.4	13.1
Napa	56.6	57.2	63.9	66.0	69.2	4.9	22.2
Nevada	56.9	56.8	63.7	67.6	71.1	5.1	24.8
Orange	54.0	53.0	54.3	60.1	63.5	5.5	17.6
Placer	57.6	58.0	58.9	60.6	62.5	3.1	8.4
Plumas	60.2	63.0	64.4	67.7	71.4	5.5	18.6
Riverside	50.8	51.2	52.9	55.5	58.2	4.9	14.5
Sacramento	50.3	52.6	54.3	55.3	57.7	4.4	14.8
San Benito	49.8	48.2	54.0	63.3	66.9	5.7	34.5
San Bernardino	51.0	50.5	53.0	56.2	60.0	6.7	17.6
San Diego	51.5	50.6	54.0	59.2	65.0	9.8	26.2
San Francisco	64.9	66.3	67.1	69.9	71.4	2.1	10.0
San Joaquin	53.3	54.3	57.8	59.3	61.5	3.6	15.3
San Luis Obispo	67.3	68.0	70.0	71.3	75.2	5.4	11.6
San Mateo	59.0	59.8	60.9	61.8	64.3	4.1	9.1
Santa Barbara	55.8	54.6	57.1	59.4	62.4	5.1	11.8
Santa Clara	54.6	52.8	55.7	58.3	59.9	2.8	9.7
Santa Cruz	52.0	53.3	56.2	60.1	61.6	2.6	18.4
Shasta	56.0	57.4	59.2	60.5	62.1	2.7	10.9
Sierra	50.8	50.2	52.6	60.9	67.0	10.1	32.1
Siskiyou	62.1	62.2	65.2	67.2	65.7	-2.2	5.8
Solano	56.3	56.3	58.8	60.6	63.0	4.0	11.9
Sonoma	60.1	60.7	63.9	66.5	70.2	5.5	16.8
Stanislaus	54.2	54.7	57.0	58.1	60.8	4.7	12.1
Sutter	57.7	58.2	59.0	59.8	62.9	5.3	9.1
Tehama	53.2	53.9	56.4	59.0	60.5	2.5	13.7
Trinity	52.4	56.0	56.7	54.9	55.6	1.3	6.0
Tulare	56.5	56.2	58.8	60.4	64.1	6.2	13.5
Tuolumne	67.6	66.3	68.6	69.0	71.7	3.9	6.0
Ventura	56.7	56.2	58.7	61.9	64.8	4.7	14.3
Yolo	53.6	55.3	57.7	57.4	59.9	4.3	11.8
Yuba	49.0	54.0	57.3	59.4	62.6	5.3	27.8
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	63.6	63.0	66.4	68.5	71.9	5.0	13.1
Inyo/Mono	63.1	62.0	64.5	68.1	65.4	-3.9	3.7
Santa Cruz/San Benito	51.5	52.1	55.7	60.8	62.8	3.3	21.9
Sierra/Nevada	56.7	56.5	63.3	67.4	70.9	5.2	25.1
Siskiyou/Modoc	61.9	62.0	65.2	67.2	65.9	-1.9	6.4

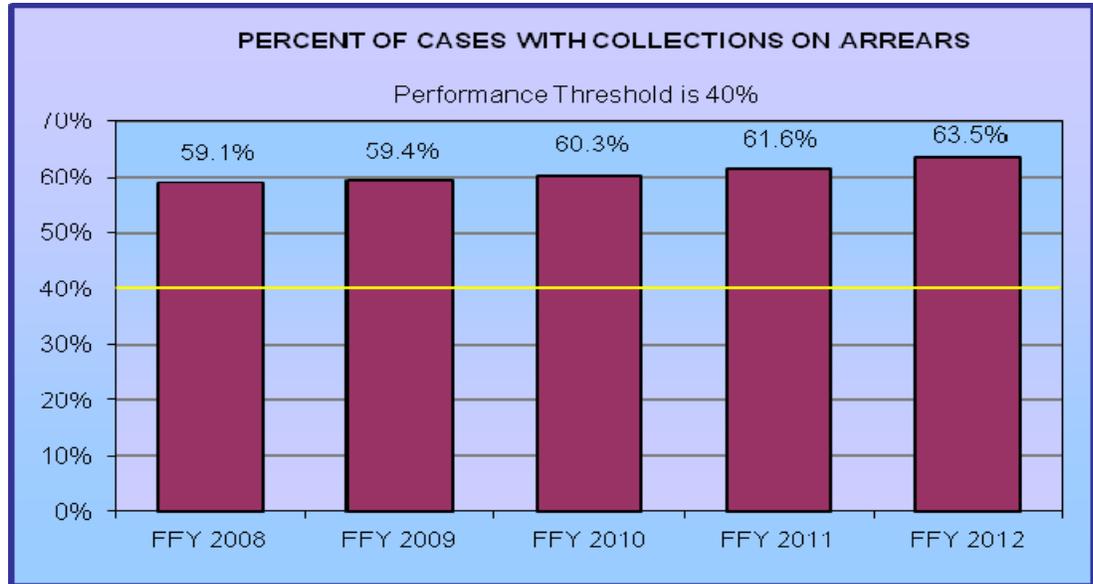
SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



**FEDERAL PERFORMANCE MEASURE  
PERCENT OF CASES WITH COLLECTIONS ON ARREARS**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

*In general the smaller caseload groups are more successful in collecting on cases with arrears due.*



The percentage of cases with an arrears collection has increased annually since FFY 2008. In FFY 2012, the statewide performance for this measure was 63.5 percent, a 1.9 percentage point increase from the prior year. The percentage change from FFY 2008 to FFY 2012 increased by 7.4 percent.

In general the smaller caseload groups are more successful in collecting on cases with arrears due. The six LCSAs with the largest caseload, performed at the lowest level, with a combined total of 62.2 percent. The small LCSAs (consisting of 17 counties) and very small LCSAs (consisting of 11 counties) reflected a combined average of 66.7 percent and 65.7 percent respectively. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

<sup>5</sup> This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
 CHILD SUPPORT PROGRAM STATISTICS FEDERAL FISCAL YEAR 2012

**TABLE E**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**FEDERAL FISCAL YEAR 2012**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	958,614	608,876	63.5%
Alameda	25,595	18,768	73.3
Alpine	58	39	67.2
Amador	1,165	828	71.1
Butte	9,894	6,615	66.9
Calaveras	1,515	1,030	68.0
Colusa	644	435	67.5
Contra Costa	20,712	13,802	66.6
Del Norte	2,269	1,336	58.9
El Dorado	5,583	3,973	71.2
Fresno	43,333	27,541	63.6
Glenn	1,494	957	64.1
Humboldt	5,009	3,506	70.0
Imperial	9,152	5,334	58.3
Inyo	1,031	602	58.4
Kern	35,170	21,064	59.9
Kings	7,227	4,519	62.5
Lake	2,232	1,530	68.5
Lassen	1,480	946	63.9
Los Angeles	191,082	115,107	60.2
Madera	4,731	2,947	62.3
Marin	2,508	1,804	71.9
Mariposa	610	413	67.7
Mendocino	3,646	2,239	61.4
Merced	13,789	8,083	58.6
Modoc	340	223	65.6
Mono	217	164	75.6
Monterey	14,960	9,390	62.8
Napa	3,529	2,453	69.5
Nevada	3,310	2,324	70.2
Orange	58,585	38,209	65.2
Placer	7,339	4,602	62.7
Plumas	890	626	70.3
Riverside	60,358	37,535	62.2
Sacramento	55,810	33,847	60.6
San Benito	2,147	1,454	67.7
San Bernardino	71,540	44,765	62.6
San Diego	65,179	43,061	66.1
San Francisco	10,799	7,596	70.3
San Joaquin	24,482	15,715	64.2
San Luis Obispo	3,938	3,035	77.1
San Mateo	9,242	6,333	68.5
Santa Barbara	10,451	6,945	66.5
Santa Clara	35,338	22,753	64.4
Santa Cruz	5,416	3,502	64.7
Shasta	10,943	6,918	63.2
Sierra	130	85	65.4
Siskiyou	2,750	1,810	65.8
Solano	15,202	9,983	65.7
Sonoma	11,391	7,997	70.2
Stanislaus	22,861	14,432	63.1
Sutter	4,283	2,529	59.0
Tehama	3,743	2,315	61.8
Trinity	684	423	61.8
Tulare	21,523	13,284	61.7
Tuolumne	2,395	1,607	67.1
Ventura	18,453	13,042	70.7
Yolo	6,783	4,218	62.2
Yuba	3,674	2,283	62.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,133	3,504	68.3
Inyo/Mono	1,248	766	61.4
Santa Cruz/San Benito	7,563	4,956	65.5
Sierra/Nevada	3,440	2,409	70.0
Siskiyou/Modoc	3,090	2,033	65.8

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

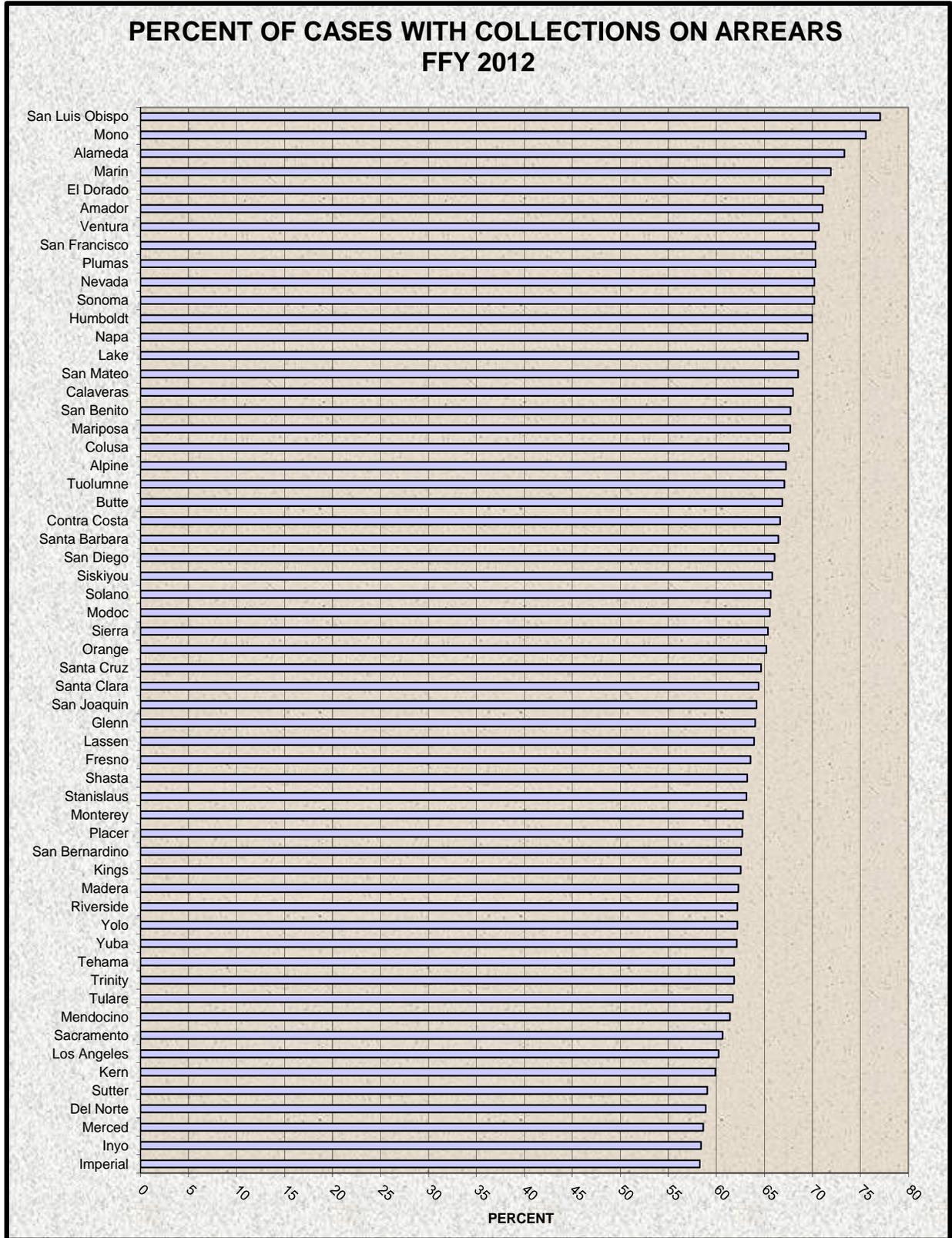
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE E-1  
PERCENT OF CASES WITH COLLECTIONS ON ARREARS  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	59.1%	59.4%	60.3%	61.6%	63.5%	3.1%	7.4%
Alameda	73.8	71.6	70.3	71.6	73.3	2.4	-0.6
Alpine	69.0	67.5	71.9	67.7	67.2	-0.7	-2.6
Amador	65.4	63.7	62.5	66.0	71.1	7.7	8.7
Butte	61.6	61.9	63.4	65.9	66.9	1.4	8.6
Calaveras	63.0	61.0	63.1	65.8	68.0	3.2	8.0
Colusa	68.1	66.4	66.2	65.0	67.5	3.9	-0.8
Contra Costa	64.1	63.9	64.0	65.3	66.6	2.1	4.0
Del Norte	65.9	60.5	61.3	59.5	58.9	-1.0	-10.7
El Dorado	65.3	66.2	68.3	71.2	71.2	0.0	9.0
Fresno	61.5	60.9	63.1	63.2	63.6	0.6	3.3
Glenn	60.6	59.8	58.0	60.2	64.1	6.3	5.7
Humboldt	67.8	66.9	69.7	70.0	70.0	0.0	3.3
Imperial	55.4	54.4	53.2	54.9	58.3	6.2	5.1
Inyo	61.0	58.5	59.7	59.2	58.4	-1.3	-4.4
Kern	57.6	57.0	56.3	58.1	59.9	3.0	4.0
Kings	60.1	59.5	60.9	61.5	62.5	1.6	4.0
Lake	70.1	67.8	66.5	67.5	68.5	1.6	-2.2
Lassen	64.1	61.8	61.3	63.0	63.9	1.5	-0.3
Los Angeles	49.6	53.5	56.4	58.6	60.2	2.8	21.3
Madera	65.0	62.9	63.5	65.3	62.3	-4.6	-4.1
Marin	70.2	64.7	66.5	69.4	71.9	3.6	2.4
Mariposa	71.1	66.3	65.7	67.9	67.7	-0.3	-4.8
Mendocino	62.4	61.4	61.3	61.9	61.4	-0.7	-1.6
Merced	57.1	54.7	55.5	56.7	58.6	3.3	2.7
Modoc	67.5	66.2	65.8	66.2	65.6	-0.9	-2.8
Mono	76.7	72.5	66.0	72.7	75.6	3.9	-1.4
Monterey	59.9	58.6	58.9	60.2	62.8	4.3	4.8
Napa	65.2	63.3	65.2	66.5	69.5	4.6	6.7
Nevada	64.8	63.7	65.2	67.7	70.2	3.7	8.4
Orange	60.1	58.6	59.6	60.6	65.2	7.6	8.4
Placer	64.2	61.0	60.5	61.5	62.7	2.0	-2.3
Plumas	68.9	66.5	71.0	66.9	70.3	5.1	2.0
Riverside	61.5	58.2	58.8	59.4	62.2	4.7	1.2
Sacramento	59.8	58.2	58.3	59.0	60.6	2.8	1.4
San Benito	57.2	56.0	59.7	64.5	67.7	5.0	18.3
San Bernardino	59.7	56.7	57.5	60.0	62.6	4.2	4.8
San Diego	57.1	58.3	58.5	62.7	66.1	5.3	15.8
San Francisco	63.5	65.5	65.6	69.1	70.3	1.8	10.8
San Joaquin	62.7	60.7	62.0	63.1	64.2	1.7	2.5
San Luis Obispo	74.3	72.7	71.6	74.1	77.1	4.0	3.8
San Mateo	67.4	65.2	65.8	66.4	68.5	3.2	1.6
Santa Barbara	65.6	62.3	62.1	63.8	66.5	4.1	1.3
Santa Clara	63.2	61.0	61.5	64.3	64.4	0.1	2.0
Santa Cruz	62.8	58.3	59.9	61.6	64.7	5.0	3.0
Shasta	62.5	61.8	61.3	62.6	63.2	1.0	1.1
Sierra	61.2	62.2	57.0	59.4	65.4	10.1	6.8
Siskiyou	64.4	62.4	65.4	66.3	65.8	-0.7	2.2
Solano	62.7	60.6	61.9	63.5	65.7	3.5	4.8
Sonoma	65.6	65.0	67.0	67.9	70.2	3.3	7.0
Stanislaus	62.4	60.2	60.4	60.8	63.1	3.8	1.2
Sutter	59.2	58.5	57.6	58.1	59.0	1.6	-0.3
Tehama	64.0	60.6	60.0	62.2	61.8	-0.5	-3.3
Trinity	59.2	58.2	61.8	58.2	61.8	6.3	4.5
Tulare	58.9	57.3	59.3	60.6	61.7	1.9	4.7
Tuolumne	68.3	66.7	66.0	66.5	67.1	0.9	-1.7
Ventura	69.1	66.5	67.8	69.7	70.7	1.4	2.2
Yolo	58.4	57.4	59.4	58.8	62.2	5.7	6.5
Yuba	60.0	57.5	57.6	58.4	62.1	6.4	3.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	66.0	64.2	64.4	66.2	68.3	3.1	3.4
Inyo/Mono	64.1	61.1	60.9	61.5	61.4	-0.3	-4.3
Santa Cruz/San Benito	61.2	57.6	59.8	62.4	65.5	5.0	7.1
Sierra/Nevada	64.6	63.6	64.9	67.4	70.0	3.9	8.4
Siskiyou/Modoc	64.9	62.9	65.4	66.3	65.8	-0.7	1.4

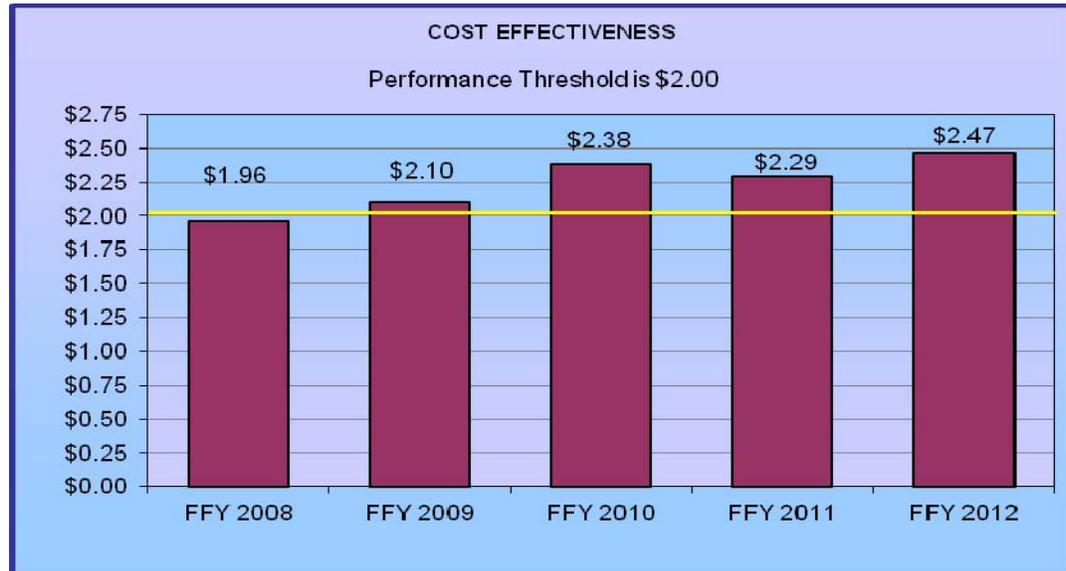
SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



## FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.<sup>6</sup> This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

*Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.*



California achieved a cost effectiveness ratio of \$2.47 in FFY 2012, an \$0.18 increase from \$2.29 reported in the prior FFY. Over the five-year period of FFY 2008 to FFY 2012, cost effectiveness increased from \$1.96 to \$2.47, an overall increase of 26.0 percent.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

The LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher

<sup>6</sup> The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Forwarded to Other States) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396A Report, Line 7 (Total Costs Claimed) minus Line 1c (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

level as a group than the rest of the state, reflecting cost effectiveness of \$3.33. The LCSAs in the small caseload grouping (consisting of 17 counties) performed the lowest in comparison as a group with a ratio of \$2.73.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$5.13 to a low of \$1.66. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table F and F-1 on pages 28 and 29.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE F  
COST EFFECTIVENESS  
FEDERAL FISCAL YEAR 2012**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$932,161,852	\$2,304,516,888	\$2.47
Alameda	25,368,741	76,681,051	3.02
Ama/Alp/Cala/Tuol	4,673,818	11,141,167	2.38
Butte	6,724,973	16,853,507	2.51
Colusa	582,786	1,731,757	2.97
Contra Costa	18,641,560	62,090,701	3.33
Del Norte	1,380,245	2,936,034	2.13
El Dorado	4,774,125	13,254,044	2.78
Fresno	20,482,674	84,115,936	4.11
Glenn	733,000	2,544,168	3.47
Humboldt	4,071,096	9,958,297	2.45
Imperial	4,391,431	22,511,785	5.13
Inyo/Mono	919,055	2,778,652	3.02
Kern	21,461,135	73,930,572	3.44
Kings	3,899,908	14,811,740	3.80
Lake	2,299,523	4,717,924	2.05
Lassen	849,598	2,953,856	3.48
Los Angeles	165,950,511	454,473,147	2.74
Madera	2,799,975	9,714,706	3.47
Marin	3,567,306	11,819,479	3.31
Mariposa	643,976	1,422,995	2.21
Mendocino	2,396,388	6,175,175	2.58
Merced	8,746,586	26,335,319	3.01
Monterey	10,967,076	38,138,263	3.48
Napa	3,764,875	9,888,685	2.63
Orange	54,949,172	180,176,149	3.28
Placer	6,293,187	20,269,447	3.22
Plumas	673,307	1,825,491	2.71
Riverside	33,746,163	139,943,048	4.15
Sacramento	32,046,183	112,100,897	3.50
San Bernardino	38,795,951	169,950,964	4.38
San Diego	47,000,867	182,422,084	3.88
San Francisco	12,841,893	27,315,328	2.13
San Joaquin	14,418,367	55,078,261	3.82
San Luis Obispo	4,664,592	14,036,423	3.01
San Mateo	10,599,300	29,177,396	2.75
Santa Barbara	9,409,793	28,066,536	2.98
Santa Clara	35,570,264	90,668,038	2.55
Santa Cruz/San Benito	8,398,893	18,577,063	2.21
Shasta	6,810,992	18,779,583	2.76
Sierra/Nevada	2,873,414	7,953,589	2.77
Siskiyou/Modoc	2,225,088	5,186,555	2.33
Solano	11,500,528	38,718,339	3.37
Sonoma	10,338,931	28,574,419	2.76
Stanislaus	13,875,630	49,105,194	3.54
Sutter	2,767,444	8,259,648	2.98
Tehama	1,584,904	6,306,789	3.98
Trinity	662,967	1,101,379	1.66
Tulare	12,851,163	36,666,586	2.85
Ventura	19,736,303	54,131,161	2.74
Yolo	5,422,313	12,645,778	2.33
Yuba	3,284,412	6,875,046	2.09

SOURCE: OCSE 396-A Lines 1c (Non IV-D Costs), and 7 (Total Costs Claimed); and OCSE 34-A Lines 4b (Collections Forwarded to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States)

\*Total includes state-only costs of \$208,729,470.

\*\*Statewide total has been adjusted for suspended collections in the amount of (\$373,263).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE F-1  
COST EFFECTIVENESS  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	\$1.96	\$2.10	\$2.38	\$2.29	\$2.47	7.9%	26.0%
Alameda	3.07	3.05	3.00	2.88	3.02	4.9	-1.6
Ama/Alp/Cala/Tuol	2.35	2.57	2.38	2.27	2.38	4.8	1.3
Butte	2.12	2.25	2.18	2.52	2.51	-0.4	18.4
Colusa	2.37	2.62	2.65	2.32	2.97	28.0	25.3
Contra Costa	3.09	3.24	3.19	3.25	3.33	2.5	7.8
Del Norte	1.63	1.55	1.83	2.14	2.13	-0.5	30.7
El Dorado	2.69	2.77	2.63	2.49	2.78	11.6	3.3
Fresno	3.27	3.65	3.89	3.73	4.11	10.2	25.7
Glenn	2.91	3.14	3.71	3.56	3.47	-2.5	19.2
Humboldt	2.35	2.21	2.30	2.30	2.45	6.5	4.3
Imperial	4.54	4.75	4.93	4.81	5.13	6.7	13.0
Inyo/Mono	2.33	2.53	2.55	2.71	3.02	11.4	29.6
Kern	3.02	3.24	3.19	3.23	3.44	6.5	13.9
Kings	3.25	3.44	3.97	3.46	3.80	9.8	16.9
Lake	2.06	1.89	1.90	1.96	2.05	4.6	-0.5
Lassen	2.99	2.94	3.40	3.13	3.48	11.2	16.4
Los Angeles	3.02	2.66	2.60	2.74	2.74	0.0	-9.3
Madera	3.23	3.06	3.05	3.54	3.47	-2.0	7.4
Marin	3.20	2.62	2.83	2.89	3.31	14.5	3.4
Mariposa	2.06	2.22	2.19	2.38	2.21	-7.1	7.3
Mendocino	2.60	2.54	2.46	2.37	2.58	8.9	-0.8
Merced	3.08	2.99	3.02	2.72	3.01	10.7	-2.3
Monterey	3.04	3.37	3.42	3.21	3.48	8.4	14.5
Napa	2.50	2.39	2.36	2.29	2.63	14.8	5.2
Orange	3.05	3.18	3.25	3.10	3.28	5.8	7.5
Placer	2.88	2.94	3.16	3.35	3.22	-3.9	11.8
Plumas	2.25	2.34	2.80	2.59	2.71	4.6	20.4
Riverside	2.99	3.65	3.71	3.82	4.15	8.6	38.8
Sacramento	3.11	3.33	3.30	3.26	3.50	7.4	12.5
San Bernardino	3.61	3.86	4.18	4.21	4.38	4.0	21.3
San Diego	3.25	3.41	3.55	3.51	3.88	10.5	19.4
San Francisco	2.11	2.42	2.05	2.27	2.13	-6.2	1.0
San Joaquin	3.53	3.30	3.46	3.34	3.82	14.4	8.2
San Luis Obispo	3.01	3.01	3.10	2.84	3.01	6.0	0.0
San Mateo	2.43	2.57	2.70	2.68	2.75	2.6	13.2
Santa Barbara	2.71	2.83	2.75	2.89	2.98	3.1	10.0
Santa Clara	2.49	2.49	2.42	2.41	2.55	5.8	2.4
Santa Cruz/San Benito	2.22	2.07	2.24	2.14	2.21	3.3	-0.5
Shasta	2.69	2.79	2.65	2.73	2.76	1.1	2.6
Sierra/Nevada	1.65	1.69	2.32	2.39	2.77	15.9	67.9
Siskiyou/Modoc	1.68	1.69	1.80	2.11	2.33	10.4	38.7
Solano	2.92	3.05	3.18	3.07	3.37	9.8	15.4
Sonoma	1.91	1.93	2.06	2.28	2.76	21.1	44.5
Stanislaus	2.71	3.03	3.15	3.19	3.54	11.0	30.6
Sutter	2.93	3.06	2.85	2.93	2.98	1.7	1.7
Tehama	3.42	3.76	3.37	3.38	3.98	17.8	16.4
Trinity	2.45	2.29	2.14	1.86	1.66	-10.8	-32.2
Tulare	2.29	2.54	2.73	2.90	2.85	-1.7	24.5
Ventura	2.47	2.58	2.62	2.73	2.74	0.4	10.9
Yolo	2.13	2.15	2.23	2.26	2.33	3.1	9.4
Yuba	1.60	1.69	1.96	2.00	2.09	4.5	30.6

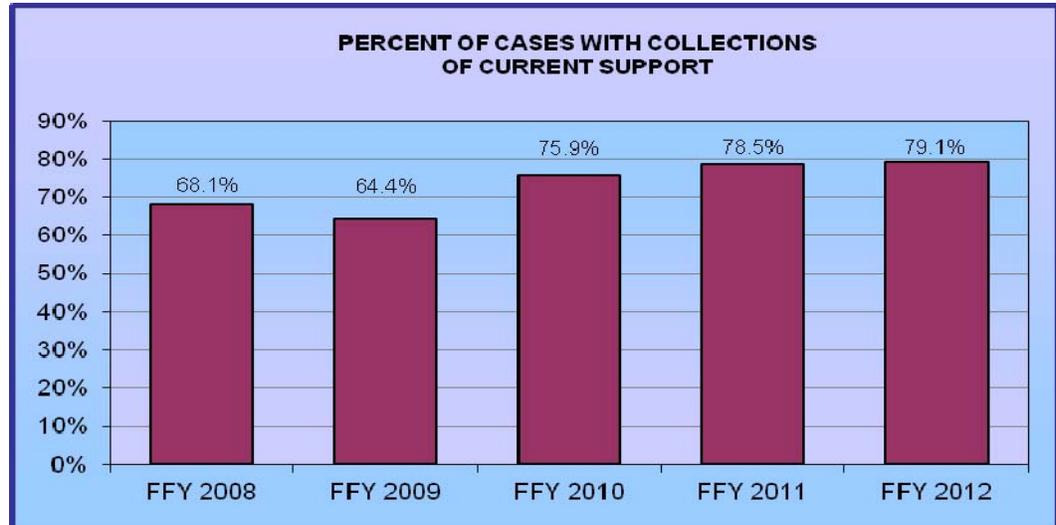
SOURCE: Due to reformatting of the OCSE 34 for FFYs 2008, 2009, 2010 and 2011, the OCSE 34-A lines are Line 4b (Collections Forwarded to Other States), Line 4c (Collections Sent to Other Countries), Line 8 (Total Collections Distributed), Line 11 (Fees Retained by Other States); OCSE 396-A Line 1c (Non IV-D Costs), Line 7 (Total Costs Claimed).



## STATE PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>7</sup> Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

*450,417 cases (or 79.1 percent of all cases owing current support) paid current child support in California for FFY 2012.*



In FFY 2012, there were 450,417 cases paying toward current child support of the 569,167 cases with current support due, which equates to 79.1 percent of the total cases owing current support in California. Percent of cases with collections of current support have maintained above 68 percent over the last five years with the exception of FFY 2009, which dropped to 64.4 percent, but rose to over 75 percent in 2010, 2011 and 2012. There was a 0.6 percentage point increase from the prior year and an 11.0 percentage point increase from FFY 2008.

On this performance measure, the LCSAs with smaller caseloads performed better than the LCSAs with larger caseloads. For FFY 2012, the differences amongst the LCSAs ranged in percentages from a low of 71.7 percent to a high of 92.0 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

<sup>7</sup> The performance level for this measure is calculated from data reported on the OCSE 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**FEDERAL FISCAL YEAR 2012**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	569,167	450,417	79.1%
Alameda	15,645	13,108	83.8
Alpine	19	16	84.2
Amador	675	612	90.7
Butte	4,979	3,992	80.2
Calaveras	841	712	84.7
Colusa	477	396	83.0
Contra Costa	13,402	10,697	79.8
Del Norte	1,176	843	71.7
El Dorado	3,026	2,513	83.0
Fresno	23,194	18,202	78.5
Glenn	862	677	78.5
Humboldt	2,711	2,324	85.7
Imperial	6,092	4,520	74.2
Inyo	534	415	77.7
Kern	20,907	15,639	74.8
Kings	4,180	3,456	82.7
Lake	1,198	939	78.4
Lassen	873	677	77.5
Los Angeles	115,743	86,947	75.1
Madera	3,402	2,620	77.0
Marin	1,870	1,632	87.3
Mariposa	413	334	80.9
Mendocino	1,799	1,357	75.4
Merced	8,977	6,697	74.6
Modoc	250	201	80.4
Mono	150	138	92.0
Monterey	9,666	7,515	77.7
Napa	2,315	1,919	82.9
Nevada	1,698	1,411	83.1
Orange	39,527	32,454	82.1
Placer	4,823	3,700	76.7
Plumas	494	433	87.7
Riverside	36,264	28,178	77.7
Sacramento	31,881	23,450	73.6
San Benito	1,265	1,057	83.6
San Bernardino	46,361	36,523	78.8
San Diego	39,062	33,510	85.8
San Francisco	5,869	5,014	85.4
San Joaquin	15,176	12,022	79.2
San Luis Obispo	3,461	3,100	89.6
San Mateo	6,090	5,071	83.3
Santa Barbara	7,009	5,748	82.0
Santa Clara	19,856	15,597	78.6
Santa Cruz	3,360	2,633	78.4
Shasta	5,601	4,381	78.2
Sierra	75	58	77.3
Siskiyou	1,288	1,029	79.9
Solano	9,307	7,414	79.7
Sonoma	7,085	6,010	84.8
Stanislaus	12,455	9,979	80.1
Sutter	2,445	1,839	75.2
Tehama	2,065	1,551	75.1
Trinity	330	244	73.9
Tulare	11,466	9,237	80.6
Tuolumne	1,355	1,121	82.7
Ventura	12,436	10,334	83.1
Yolo	3,416	2,590	75.8
Yuba	2,030	1,530	75.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,890	2,461	85.2
Inyo/Mono	684	553	80.8
Santa Cruz/San Benito	4,625	3,690	79.8
Sierra/Nevada	1,773	1,469	82.9
Siskiyou/Modoc	1,538	1,230	80.0

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)  
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 9,759 and 5,899, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

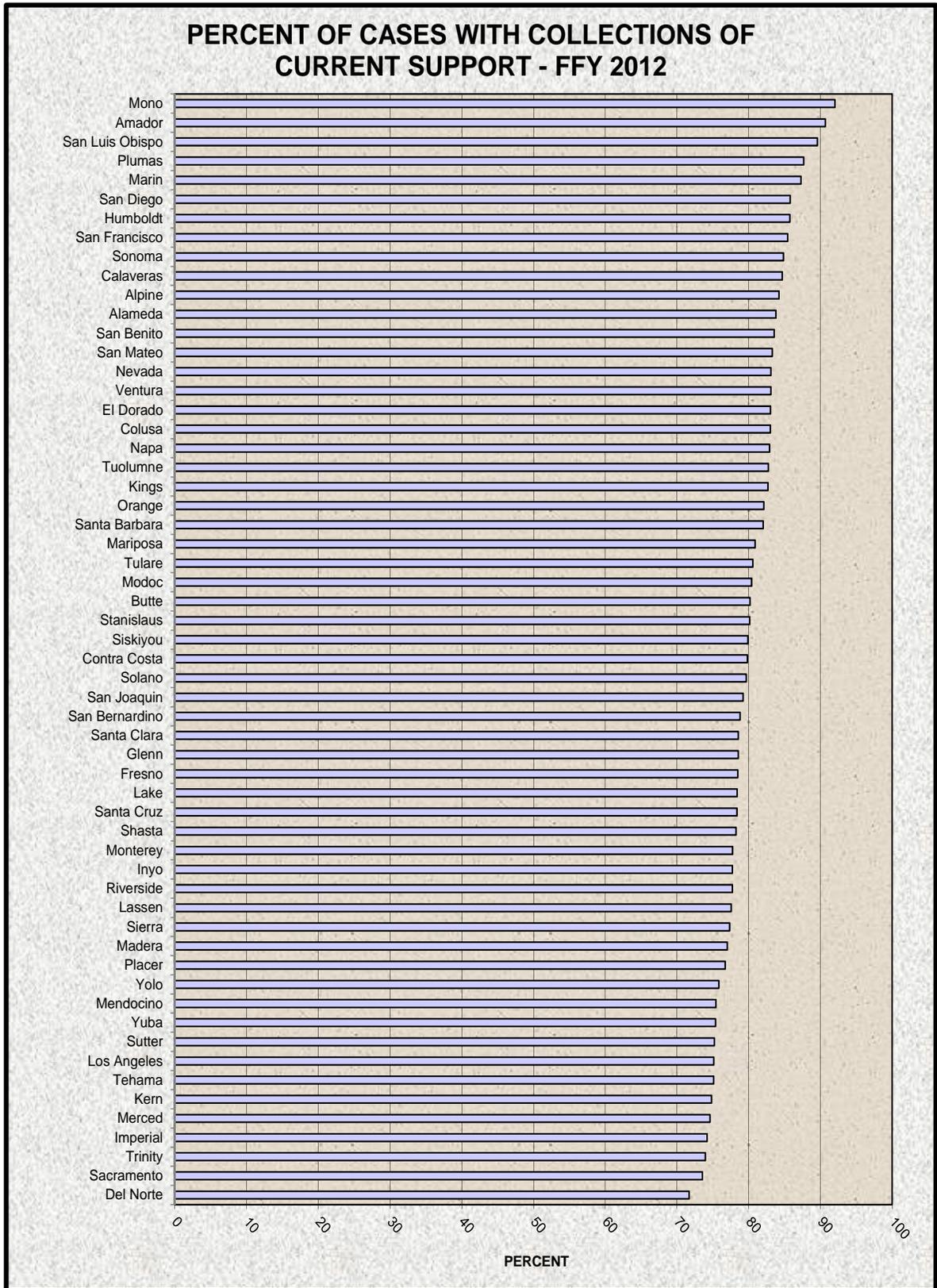
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE G-1  
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	68.1%	64.4%	75.9%	78.5%	79.1%	0.8%	16.3
Alameda	80.3	77.4	81.4	83.9	83.8	-0.2	4.3
Alpine	64.5	50.0	79.2	89.5	84.2	-5.9	30.5
Amador	75.4	66.5	80.3	84.0	90.7	7.9	20.2
Butte	72.0	63.8	80.0	80.1	80.2	0.1	11.4
Calaveras	72.6	61.5	79.6	82.3	84.7	2.9	16.7
Colusa	73.8	71.8	81.9	83.2	83.0	-0.2	12.4
Contra Costa	69.0	66.3	77.6	78.8	79.8	1.3	15.6
Del Norte	71.8	58.1	75.6	74.1	71.7	-3.3	-0.1
El Dorado	76.4	52.9	82.6	83.3	83.0	-0.4	8.6
Fresno	69.9	63.3	79.4	79.6	78.5	-1.4	12.2
Glenn	74.4	63.6	77.1	75.8	78.5	3.6	5.6
Humboldt	78.2	60.6	85.2	86.3	85.7	-0.7	9.6
Imperial	62.3	62.2	69.9	71.0	74.2	4.6	19.2
Inyo	72.4	60.5	79.8	81.0	77.7	-4.0	7.3
Kern	66.5	66.0	72.4	74.0	74.8	1.1	12.6
Kings	73.8	64.1	80.6	81.0	82.7	2.0	12.0
Lake	76.2	67.9	78.3	78.6	78.4	-0.2	2.9
Lassen	72.8	56.9	79.7	79.2	77.5	-2.1	6.6
Los Angeles	62.6	61.4	72.8	75.3	75.1	-0.3	20.1
Madera	71.7	65.6	78.9	78.4	77.0	-1.7	7.4
Marin	81.7	70.3	80.6	84.2	87.3	3.6	6.8
Mariposa	73.6	70.9	78.3	84.7	80.9	-4.6	9.9
Mendocino	69.9	61.9	74.5	77.9	75.4	-3.2	8.0
Merced	65.2	61.0	73.5	74.6	74.6	-0.1	14.4
Modoc	74.6	66.9	81.3	79.0	80.4	1.7	7.8
Mono	82.3	77.0	83.9	86.6	92.0	6.2	11.8
Monterey	68.7	68.0	74.1	76.2	77.7	2.0	13.2
Napa	74.2	66.7	81.9	83.2	82.9	-0.4	11.8
Nevada	76.3	58.8	78.6	82.6	83.1	0.6	8.9
Orange	70.5	66.9	74.6	81.3	82.1	1.0	16.4
Placer	71.6	65.5	77.0	76.3	76.7	0.5	7.1
Plumas	81.4	65.8	86.7	84.1	87.7	4.2	7.6
Riverside	67.3	63.7	73.9	76.3	77.7	1.8	15.5
Sacramento	65.3	65.2	74.2	74.8	73.6	-1.6	12.6
San Benito	67.5	59.7	72.9	80.6	83.6	3.6	23.7
San Bernardino	66.6	60.6	73.1	77.1	78.8	2.1	18.2
San Diego	66.6	67.0	73.1	81.2	85.8	5.6	28.8
San Francisco	77.4	72.9	84.0	86.5	85.4	-1.3	10.4
San Joaquin	71.2	58.0	76.9	78.8	79.2	0.5	11.3
San Luis Obispo	83.2	71.8	87.3	88.5	89.6	1.2	7.6
San Mateo	72.5	73.5	80.2	81.5	83.3	2.2	14.8
Santa Barbara	72.5	66.1	78.2	80.6	82.0	1.8	13.1
Santa Clara	69.1	67.0	75.8	78.7	78.6	-0.2	13.7
Santa Cruz	70.0	62.4	74.8	78.9	78.4	-0.7	12.0
Shasta	71.7	66.5	78.0	78.7	78.2	-0.6	9.1
Sierra	69.0	48.7	66.7	74.0	77.3	4.5	12.0
Siskiyou	71.9	64.4	81.8	81.0	79.9	-1.4	11.1
Solano	68.9	65.7	76.9	79.2	79.7	0.6	15.6
Sonoma	77.3	67.5	82.7	84.3	84.8	0.6	9.8
Stanislaus	69.2	65.9	76.8	78.7	80.1	1.8	15.8
Sutter	71.1	59.6	74.2	73.6	75.2	2.2	5.7
Tehama	73.7	59.6	75.6	76.2	75.1	-1.4	1.9
Trinity	66.4	56.6	73.8	73.7	73.9	0.3	11.3
Tulare	66.6	65.2	78.3	79.5	80.6	1.4	20.9
Tuolumne	77.6	64.9	81.2	83.6	82.7	-1.1	6.7
Ventura	75.5	72.6	80.2	82.7	83.1	0.5	10.1
Yolo	71.6	55.9	75.3	73.8	75.8	2.8	5.9
Yuba	64.6	55.8	75.0	73.2	75.4	3.0	16.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	75.5	64.1	80.5	83.4	85.2	2.2	12.8
Inyo/Mono	74.8	64.2	80.8	82.2	80.8	-1.7	8.0
Santa Cruz/San Benito	69.3	61.7	74.3	79.4	79.8	0.5	15.0
Sierra/Nevada	76.0	58.3	78.2	82.2	82.9	0.7	9.0
Siskiyou/Modoc	72.3	64.8	81.7	80.7	80.0	-0.9	10.6

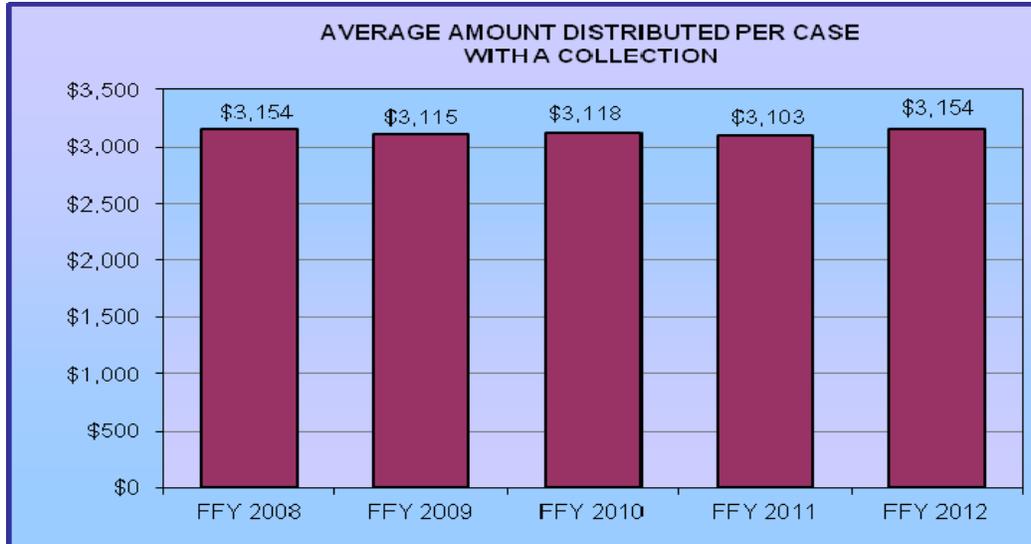
SOURCE: CS 1257 Lines 44 (Cases with Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE  
AVERAGE AMOUNT DISTRIBUTED  
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>8</sup>

*California's total child support distributed was approximately \$2.3 billion in FFY 2012.*



California's total child support distributed, as reported on the annual OCSE 157 Report, was approximately \$2.3 billion in FFY 2012. When applying the 729,045 cases with a collection, the state averaged \$3,154 distributed per case, an increase of \$51.00 from the prior FFY. Although statewide distributions per case had slight year to year increases and decreases between FFY 2008 and FFY 2012, performance on this measure is the same in FFY 2012 as it was in FFY 2008.

For FFY 2012, the differences amongst the LCSAs in this measure ranged from a low of \$1,448 to a high of \$5,178 in the average amount distributed per case with a collection. This is a difference of \$3,730. See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY; cases are broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 39 of this report.

<sup>8</sup> The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE H**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**FEDERAL FISCAL YEAR 2012**

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,299,198,595	729,045	\$3,154
Alameda	75,747,745	21,893	3,460
Alpine	63,693	44	1,448
Amador	2,620,969	988	2,653
Butte	16,778,524	7,499	2,237
Calaveras	3,354,194	1,185	2,831
Colusa	1,754,253	528	3,322
Contra Costa	62,285,367	16,722	3,725
Del Norte	2,934,110	1,541	1,904
El Dorado	13,224,126	4,602	2,874
Fresno	83,792,485	31,987	2,620
Glenn	2,564,850	1,081	2,373
Humboldt	9,956,653	4,100	2,428
Imperial	22,680,754	6,476	3,502
Inyo	1,999,424	726	2,754
Kern	73,944,356	24,916	2,968
Kings	14,857,738	5,525	2,689
Lake	4,619,677	1,722	2,683
Lassen	2,997,660	1,103	2,718
Los Angeles	451,408,020	140,286	3,218
Madera	9,771,265	3,671	2,662
Marin	11,742,626	2,268	5,178
Mariposa	1,424,880	491	2,902
Mendocino	6,099,416	2,562	2,381
Merced	26,360,426	9,984	2,640
Modoc	733,878	261	2,812
Mono	768,372	187	4,109
Monterey	38,228,624	11,335	3,373
Napa	10,140,779	2,961	3,425
Nevada	7,783,472	2,668	2,917
Orange	180,536,344	47,064	3,836
Placer	21,107,396	5,520	3,824
Plumas	1,847,185	731	2,527
Riverside	139,548,304	44,172	3,159
Sacramento	111,806,905	39,904	2,802
San Benito	4,673,921	1,690	2,766
San Bernardino	169,468,864	54,511	3,109
San Diego	179,794,951	52,577	3,420
San Francisco	27,203,697	8,942	3,042
San Joaquin	54,973,688	18,414	2,985
San Luis Obispo	13,977,275	3,843	3,637
San Mateo	29,105,485	7,659	3,800
Santa Barbara	28,130,445	8,399	3,349
Santa Clara	90,172,935	26,805	3,364
Santa Cruz	13,972,248	4,232	3,302
Shasta	19,190,303	8,066	2,379
Sierra	243,931	94	2,595
Siskiyou	4,396,718	2,058	2,136
Solano	38,630,016	11,844	3,262
Sonoma	28,943,771	9,561	3,027
Stanislaus	49,436,463	16,789	2,945
Sutter	8,383,861	2,973	2,820
Tehama	6,291,842	2,654	2,371
Trinity	1,123,067	489	2,297
Tulare	36,849,315	15,561	2,368
Tuolumne	5,198,975	1,894	2,745
Ventura	53,912,527	15,746	3,424
Yolo	12,773,608	4,902	2,606
Yuba	6,866,221	2,639	2,602
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,237,831	4,111	2,734
Inyo/Mono	2,767,796	913	3,032
Santa Cruz/San Benito	18,646,170	5,922	3,149
Sierra/Nevada	8,027,403	2,762	2,906
Siskiyou/Modoc	5,130,596	2,319	2,212

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

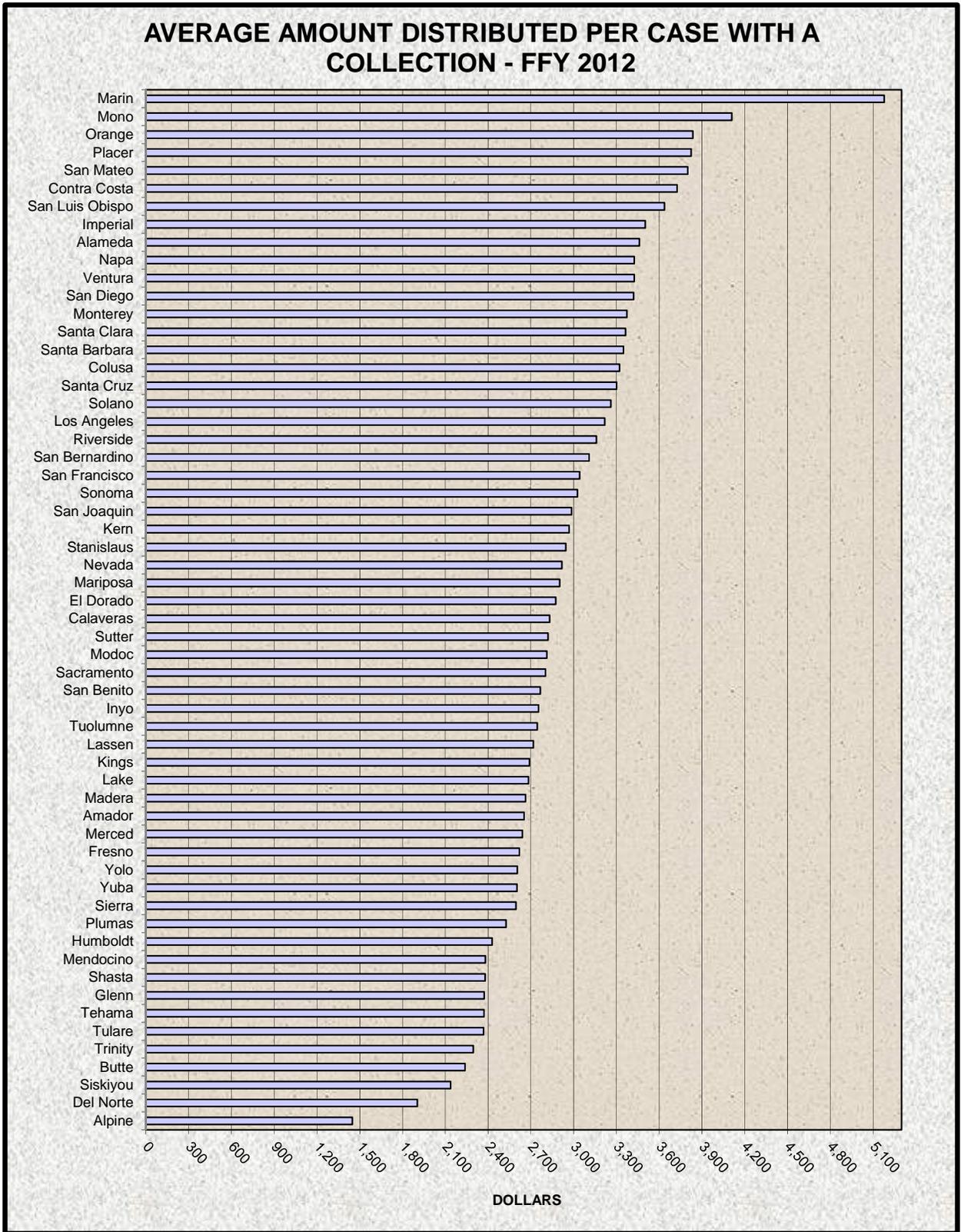
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE H-1  
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	\$3,154	\$3,115	\$3,118	\$3,103	\$3,154	1.6%	0.0%
Alameda	3,419	3,378	3,383	3,418	3,460	1.2	1.2
Alpine	2,062	1,963	2,165	1,948	1,448	-25.7	-29.8
Amador	2,892	2,919	2,873	2,671	2,653	-0.7	-8.3
Butte	2,336	2,250	2,183	2,170	2,237	3.1	-4.2
Calaveras	2,686	2,736	2,780	2,672	2,831	5.9	5.4
Colusa	3,058	2,866	3,206	3,054	3,322	8.8	8.7
Contra Costa	3,508	3,556	3,591	3,652	3,725	2.0	6.2
Del Norte	1,956	1,912	1,900	1,903	1,904	0.1	-2.7
El Dorado	2,872	2,740	2,748	2,663	2,874	7.9	0.0
Fresno	2,510	2,505	2,578	2,564	2,620	2.2	4.4
Glenn	2,278	2,323	2,463	2,334	2,373	1.7	4.1
Humboldt	2,580	2,486	2,548	2,480	2,428	-2.1	-5.9
Imperial	3,236	3,294	3,410	3,441	3,502	1.8	8.2
Inyo	3,039	2,783	2,819	2,832	2,754	-2.8	-9.4
Kern	2,875	2,906	2,917	2,885	2,968	2.9	3.2
Kings	2,701	2,756	2,744	2,657	2,689	1.2	-0.4
Lake	2,609	2,517	2,481	2,625	2,683	2.2	2.8
Lassen	2,648	2,589	2,600	2,619	2,718	3.8	2.6
Los Angeles	3,295	3,224	3,249	3,201	3,218	0.5	-2.4
Madera	2,598	2,520	2,518	2,707	2,662	-1.7	2.5
Marin	4,681	4,641	4,776	4,690	5,178	10.4	10.6
Mariposa	2,780	2,771	2,792	2,959	2,902	-1.9	4.4
Mendocino	2,468	2,368	2,371	2,311	2,381	3.0	-3.5
Merced	2,823	2,798	2,713	2,617	2,640	0.9	-6.5
Modoc	2,145	2,067	2,242	3,092	2,812	-9.1	31.1
Mono	3,788	3,933	3,961	4,158	4,109	-1.2	8.5
Monterey	3,430	3,437	3,472	3,444	3,373	-2.1	-1.7
Napa	3,361	3,346	3,190	3,288	3,425	4.2	1.9
Nevada	3,105	2,896	2,920	2,878	2,917	1.4	-6.0
Orange	3,973	3,939	3,866	3,755	3,836	2.1	-3.4
Placer	3,398	3,513	3,572	3,762	3,824	1.6	12.5
Plumas	2,517	2,487	2,463	2,445	2,527	3.4	0.4
Riverside	3,129	3,140	3,126	3,098	3,159	2.0	1.0
Sacramento	2,857	2,859	2,791	2,793	2,802	0.3	-1.9
San Benito	2,786	2,674	2,696	2,673	2,766	3.5	-0.7
San Bernardino	3,209	3,142	3,071	3,050	3,109	1.9	-3.1
San Diego	3,212	3,192	3,266	3,305	3,420	3.5	6.5
San Francisco	2,856	2,929	2,904	2,951	3,042	3.1	6.5
San Joaquin	2,968	2,856	2,925	2,889	2,985	3.3	0.6
San Luis Obispo	3,314	3,424	3,444	3,431	3,637	6.0	9.8
San Mateo	3,744	3,844	3,786	3,859	3,800	-1.5	1.5
Santa Barbara	3,133	3,143	3,190	3,274	3,349	2.3	6.9
Santa Clara	3,523	3,303	3,286	3,335	3,364	0.9	-4.5
Santa Cruz	3,426	3,417	3,340	3,282	3,302	0.6	-3.6
Shasta	2,599	2,482	2,447	2,389	2,379	-0.4	-8.5
Sierra	2,770	3,415	2,648	2,492	2,595	4.1	-6.3
Siskiyou	2,348	2,385	2,252	2,179	2,136	-1.9	-9.0
Solano	3,132	3,126	3,131	3,145	3,262	3.7	4.1
Sonoma	3,100	2,990	2,984	2,930	3,027	3.3	-2.3
Stanislaus	2,974	2,899	2,947	2,884	2,945	2.1	-1.0
Sutter	2,877	2,794	2,860	2,842	2,820	-0.8	-2.0
Tehama	2,411	2,442	2,345	2,304	2,371	2.9	-1.7
Trinity	2,952	2,687	2,580	2,438	2,297	-5.8	-22.2
Tulare	2,365	2,293	2,324	2,344	2,368	1.0	0.1
Tuolumne	2,960	2,895	2,777	2,751	2,745	-0.2	-7.3
Ventura	3,351	3,329	3,293	3,349	3,424	2.2	2.2
Yolo	2,792	2,758	2,732	2,757	2,606	-5.5	-6.7
Yuba	2,502	2,433	2,555	2,520	2,602	3.3	4.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,854	2,842	2,792	2,701	2,734	1.2	-4.2
Inyo/Mono	3,218	3,045	3,058	3,101	3,032	-2.2	-5.8
Santa Cruz/San Benito	3,258	3,216	3,163	3,109	3,149	1.3	-3.4
Sierra/Nevada	3,092	2,918	2,911	2,867	2,906	1.4	-6.0
Siskiyou/Modoc	2,315	2,334	2,250	2,280	2,212	-3.0	-4.4

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE I**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**FEDERAL FISCAL YEAR 2012**

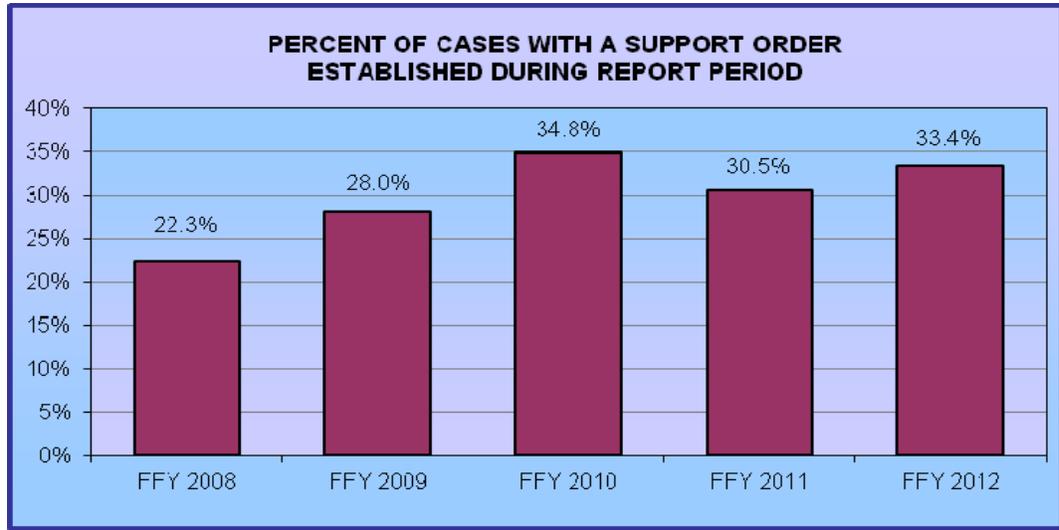
	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$2,299,198,595	\$300,122,334	\$1,041,322,386	\$957,753,874
Alameda	75,747,745	7,534,281	34,785,114	33,428,350
Alpine	63,693	4	30,561	33,128
Amador	2,620,969	265,254	1,142,510	1,213,206
Butte	16,778,524	2,268,989	9,631,728	4,877,807
Calaveras	3,354,194	397,976	1,548,509	1,407,709
Colusa	1,754,253	183,430	737,061	833,761
Contra Costa	62,285,367	5,910,029	23,708,768	32,666,569
Del Norte	2,934,110	533,798	1,465,385	934,927
El Dorado	13,224,126	1,207,866	5,706,303	6,309,956
Fresno	83,792,485	15,817,119	46,473,290	21,502,076
Glenn	2,564,850	389,166	1,309,825	865,859
Humboldt	9,956,653	1,127,407	4,886,504	3,942,741
Imperial	22,680,754	2,935,367	10,996,015	8,749,372
Inyo	1,999,424	106,758	868,399	1,024,266
Kern	73,944,356	11,744,353	36,989,392	25,210,612
Kings	14,857,738	1,807,318	7,484,792	5,565,629
Lake	4,619,677	616,790	2,608,196	1,394,692
Lassen	2,997,660	308,283	1,441,990	1,247,386
Los Angeles	451,408,020	68,190,204	213,918,067	169,299,749
Madera	9,771,265	1,721,720	4,543,222	3,506,323
Marin	11,742,626	797,623	2,243,731	8,701,272
Mariposa	1,424,880	165,317	560,855	698,709
Mendocino	6,099,416	816,455	3,313,596	1,969,365
Merced	26,360,426	4,844,244	13,062,893	8,453,288
Modoc	733,878	100,764	322,036	311,078
Mono	768,372	26,658	174,307	567,407
Monterey	38,228,624	4,926,338	17,496,890	15,805,396
Napa	10,140,779	758,475	3,417,143	5,965,161
Nevada	7,783,472	695,653	3,345,856	3,741,963
Orange	180,536,344	15,947,658	59,563,954	105,024,732
Placer	21,107,396	1,596,325	7,715,434	11,795,637
Plumas	1,847,185	171,077	960,014	716,094
Riverside	139,548,304	18,300,941	64,248,180	56,999,182
Sacramento	111,806,905	15,985,990	54,811,063	41,009,852
San Benito	4,673,921	764,887	2,364,095	1,544,939
San Bernardino	169,468,864	27,917,280	80,371,130	61,180,453
San Diego	179,794,951	19,848,984	72,591,138	87,354,829
San Francisco	27,203,697	2,585,577	10,978,157	13,639,963
San Joaquin	54,973,688	7,746,441	27,040,226	20,187,020
San Luis Obispo	13,977,275	1,481,092	5,993,536	6,502,647
San Mateo	29,105,485	2,303,910	9,517,139	17,284,437
Santa Barbara	28,130,445	3,507,729	12,497,393	12,125,322
Santa Clara	90,172,935	10,003,028	41,850,909	38,318,998
Santa Cruz	13,972,248	1,420,348	6,222,003	6,329,897
Shasta	19,190,303	2,662,381	10,014,851	6,513,071
Sierra	243,931	30,421	119,348	94,162
Siskiyou	4,396,718	542,579	2,534,250	1,319,888
Solano	38,630,016	4,230,951	18,264,377	16,134,687
Sonoma	28,943,771	2,605,988	11,610,780	14,727,002
Stanislaus	49,436,463	7,752,496	26,051,939	15,632,028
Sutter	8,383,861	1,018,527	3,873,693	3,491,641
Tehama	6,291,842	1,073,978	3,356,422	1,861,442
Trinity	1,123,067	149,682	602,823	370,562
Tulare	36,849,315	6,452,962	20,820,545	9,575,808
Tuolumne	5,198,975	575,413	2,393,315	2,230,247
Ventura	53,912,527	5,034,258	20,558,509	28,319,760
Yolo	12,773,608	1,333,620	6,299,784	5,140,205
Yuba	6,866,221	880,172	3,884,440	2,101,609
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,237,831	1,238,648	5,114,894	4,884,290
Inyo/Mono	2,767,796	133,416	1,042,707	1,591,673
Santa Cruz/San Benito	18,646,170	2,185,235	8,586,098	7,874,837
Sierra/Nevada	8,027,403	726,074	3,465,204	3,836,125
Siskiyou/Modoc	5,130,596	643,343	2,856,286	1,630,967

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE  
PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.<sup>9</sup>

*Since FFY 2008, the statewide performance on this measure has increased by 49.8 percent.*



California established support orders in 33.4 percent of cases needing an order during FFY 2012, an increase of 2.9 percentage points from FFY 2011. A total of 99,399 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 49.8 percent since FFY 2008.

Individual LCSA support order establishment percentages varied from 24.5 percent to 73.2 percent in FFY 2012. The six LCSAs with the largest caseload showed 29.1 percent of cases with an order established, as a group. The LCSAs in the small caseload grouping (consisting of 17 counties) performed at 50.6 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

<sup>9</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE J**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**FEDERAL FISCAL YEAR 2012**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	297,560	99,399	198,161	33.4%
Alameda	5,169	2,172	2,997	42.0
Alpine	3	2	1	66.7
Amador	172	97	75	56.4
Butte	1,696	784	912	46.2
Calaveras	245	138	107	56.3
Colusa	157	52	105	33.1
Contra Costa	5,732	2,390	3,342	41.7
Del Norte	460	174	286	37.8
El Dorado	847	521	326	61.5
Fresno	12,047	4,536	7,511	37.7
Glenn	272	144	128	52.9
Humboldt	904	424	480	46.9
Imperial	2,586	975	1,611	37.7
Inyo	160	59	101	36.9
Kern	15,895	4,293	11,602	27.0
Kings	1,752	855	897	48.8
Lake	628	200	428	31.8
Lassen	292	152	140	52.1
Los Angeles	86,472	23,538	62,934	27.2
Madera	1,554	792	762	51.0
Marin	414	278	136	67.1
Mariposa	88	56	32	63.6
Mendocino	875	353	522	40.3
Merced	3,357	1,355	2,002	40.4
Modoc	74	39	35	52.7
Mono	45	13	32	28.9
Monterey	3,087	1,430	1,657	46.3
Napa	641	343	298	53.5
Nevada	406	234	172	57.6
Orange	14,278	4,677	9,601	32.8
Placer	1,569	592	977	37.7
Plumas	110	80	30	72.7
Riverside	25,114	6,149	18,965	24.5
Sacramento	17,852	6,674	11,178	37.4
San Benito	447	223	224	49.9
San Bernardino	30,350	9,905	20,445	32.6
San Diego	16,075	4,473	11,602	27.8
San Francisco	2,297	778	1,519	33.9
San Joaquin	6,860	3,493	3,367	50.9
San Luis Obispo	817	598	219	73.2
San Mateo	1,828	756	1,072	41.4
Santa Barbara	2,923	1,235	1,688	42.3
Santa Clara	6,786	2,713	4,073	40.0
Santa Cruz	1,184	461	723	38.9
Shasta	1,934	730	1,204	37.7
Sierra	20	10	10	50.0
Siskiyou	411	191	220	46.5
Solano	3,076	1,371	1,705	44.6
Sonoma	1,799	894	905	49.7
Stanislaus	4,565	2,463	2,102	54.0
Sutter	1,132	415	717	36.7
Tehama	709	382	327	53.9
Trinity	96	31	65	32.3
Tulare	4,172	1,284	2,888	30.8
Tuolumne	448	261	187	58.3
Ventura	2,566	1,339	1,227	52.2
Yolo	1,235	490	745	39.7
Yuba	877	332	545	37.9
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	868	498	370	57.4
Inyo/Mono	205	72	133	35.1
Santa Cruz/San Benito	1,631	684	947	41.9
Sierra/Nevada	426	244	182	57.3
Siskiyou/Modoc	485	230	255	47.4

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

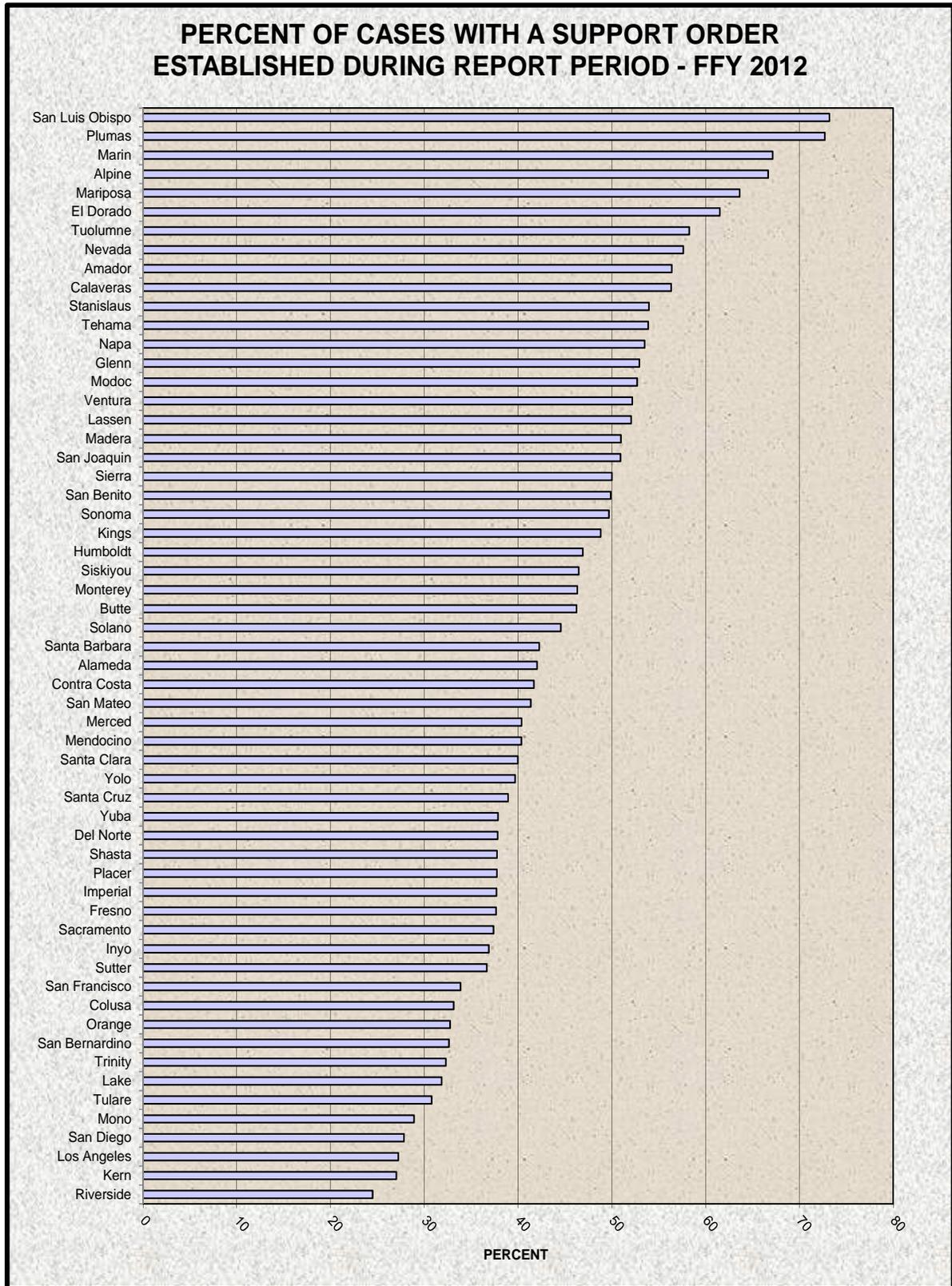
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE J-1  
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	22.3%	28.0%	34.8%	30.5%	33.4%	9.5%	49.8%
Alameda	41.6	39.1	47.2	28.7	42.0	46.2	0.9
Alpine	46.2	58.3	100.0	80.0	66.7	-16.7	44.4
Amador	51.2	66.4	71.8	55.9	56.4	0.9	10.1
Butte	24.2	40.6	56.5	48.5	46.2	-4.7	91.1
Calaveras	43.4	60.0	64.7	47.4	56.3	19.0	29.9
Colusa	34.6	40.3	39.0	33.5	33.1	-1.2	-4.4
Contra Costa	41.3	48.3	47.5	38.7	41.7	7.8	1.0
Del Norte	55.2	63.7	65.4	50.2	37.8	-24.7	-31.5
El Dorado	60.4	65.5	69.6	53.0	61.5	16.0	1.8
Fresno	30.0	39.2	46.1	36.6	37.7	2.8	25.5
Glenn	34.3	50.7	55.5	50.0	52.9	5.9	54.4
Humboldt	57.6	62.8	72.2	48.7	46.9	-3.7	-18.6
Imperial	23.1	23.4	41.9	34.3	37.7	9.9	62.9
Inyo	46.4	61.7	73.4	37.9	36.9	-2.6	-20.5
Kern	20.5	13.3	32.8	31.8	27.0	-14.9	31.7
Kings	42.3	41.0	55.4	43.4	48.8	12.4	15.3
Lake	32.9	21.2	27.1	23.8	31.8	33.6	-3.3
Lassen	44.2	51.4	56.4	46.0	52.1	13.2	17.7
Los Angeles	16.6	14.4	16.8	20.1	27.2	35.7	64.2
Madera	33.9	47.9	58.1	41.0	51.0	24.2	50.4
Marin	35.7	47.8	65.5	66.9	67.1	0.3	88.0
Mariposa	51.5	71.4	78.6	47.0	63.6	35.5	23.6
Mendocino	33.1	44.0	55.8	34.3	40.3	17.5	21.9
Merced	31.6	38.6	51.9	35.7	40.4	13.0	27.7
Modoc	46.6	50.0	66.7	59.6	52.7	-11.5	13.2
Mono	50.9	62.6	62.8	26.8	28.9	7.7	-43.2
Monterey	32.9	42.5	56.6	45.4	46.3	2.1	40.9
Napa	39.8	56.5	64.2	48.1	53.5	11.2	34.6
Nevada	52.3	72.6	77.6	56.7	57.6	1.7	10.2
Orange	15.5	31.9	40.3	32.0	32.8	2.4	111.3
Placer	25.3	51.3	50.4	41.3	37.7	-8.6	48.8
Plumas	64.8	72.4	74.9	65.4	72.7	11.3	12.3
Riverside	18.8	28.4	27.9	27.2	24.5	-9.9	30.2
Sacramento	27.5	30.8	36.6	38.3	37.4	-2.5	35.8
San Benito	29.2	38.4	59.7	55.9	49.9	-10.8	71.1
San Bernardino	12.2	24.5	35.8	32.9	32.6	-0.7	167.5
San Diego	21.7	28.5	31.3	28.2	27.8	-1.2	28.5
San Francisco	29.0	39.8	42.4	27.9	33.9	21.4	16.7
San Joaquin	43.2	52.2	66.8	51.4	50.9	-0.9	17.7
San Luis Obispo	67.0	76.6	77.4	68.4	73.2	7.0	9.2
San Mateo	30.3	44.7	53.7	39.3	41.4	5.1	36.7
Santa Barbara	21.8	30.9	43.6	37.9	42.3	11.5	93.8
Santa Clara	28.1	40.2	49.2	33.4	40.0	19.7	42.5
Santa Cruz	18.1	28.2	46.1	29.8	38.9	30.8	115.5
Shasta	31.5	45.3	62.7	51.0	37.7	-26.0	19.8
Sierra	54.8	72.5	92.6	44.4	50.0	12.5	-8.7
Siskiyou	36.9	56.5	63.1	44.3	46.5	4.9	26.0
Solano	22.4	35.7	59.2	44.5	44.6	0.1	98.6
Sonoma	28.5	47.3	63.1	45.2	49.7	9.9	74.1
Stanislaus	23.2	31.3	46.1	49.6	54.0	8.8	132.6
Sutter	31.3	38.4	46.2	31.3	36.7	17.3	17.3
Tehama	42.9	57.9	65.7	55.3	53.9	-2.6	25.5
Trinity	10.0	51.7	60.4	42.1	32.3	-23.3	224.4
Tulare	32.0	30.4	40.3	29.7	30.8	3.5	-3.7
Tuolumne	39.3	55.8	67.7	44.9	58.3	29.9	48.3
Ventura	29.4	55.9	63.5	47.9	52.2	9.0	77.5
Yolo	32.8	40.6	42.9	33.4	39.7	18.9	21.1
Yuba	20.3	26.2	42.7	37.9	37.9	-0.2	86.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	43.3	59.4	67.8	48.3	57.4	18.8	32.5
Inyo/Mono	47.6	61.9	70.9	35.7	35.1	-1.7	-26.2
Santa Cruz/San Benito	20.6	30.8	50.0	36.1	41.9	16.1	103.6
Sierra/Nevada	52.4	72.6	78.0	56.2	57.3	2.0	9.3
Siskiyou/Modoc	38.5	55.4	63.7	47.0	47.4	0.9	23.0

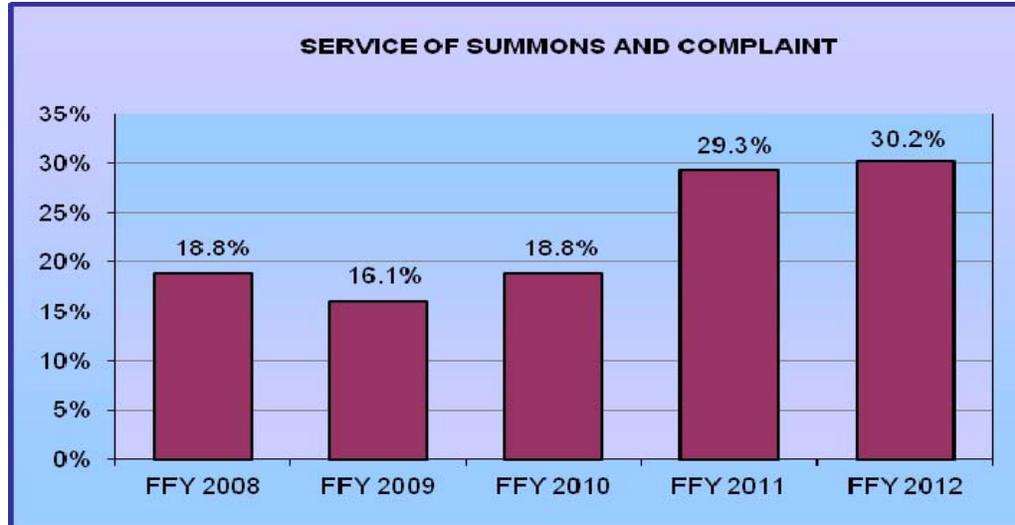
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)



## STATE PERFORMANCE MEASURE SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged obligors served with a Summons and Complaint to establish paternity or a support order.<sup>10</sup> The court process requires that the alleged obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

*In FFY 2012, of the 297,560 cases requiring an order, 89,776 alleged obligors were served with a Summons and Complaint.*



In FFY 2012, of the 297,560 cases requiring a support order, 89,776 alleged obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 30.2 percent of the cases requiring an order. Overall performance from FFY 2008 to FFY 2012 had a large percentage change increase of 60.5 percent.

In FFY 2012, the large, medium, small and very small caseload groupings averaged above the statewide percent. The six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 28.5 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

<sup>10</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE K**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**FEDERAL FISCAL YEAR 2012**

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	297,560	89,776	30.2%
Alameda	5,169	1,782	34.5
Alpine	3	6	200.0
Amador	172	79	45.9
Butte	1,696	522	30.8
Calaveras	245	108	44.1
Colusa	157	33	21.0
Contra Costa	5,732	1,649	28.8
Del Norte	460	150	32.6
El Dorado	847	384	45.3
Fresno	12,047	3,867	32.1
Glenn	272	123	45.2
Humboldt	904	257	28.4
Imperial	2,586	1,161	44.9
Inyo	160	52	32.5
Kern	15,895	3,365	21.2
Kings	1,752	623	35.6
Lake	628	184	29.3
Lassen	292	126	43.2
Los Angeles	86,472	26,671	30.8
Madera	1,554	565	36.4
Marin	414	182	44.0
Mariposa	88	45	51.1
Mendocino	875	298	34.1
Merced	3,357	1,246	37.1
Modoc	74	30	40.5
Mono	45	5	11.1
Monterey	3,087	1,237	40.1
Napa	641	219	34.2
Nevada	406	147	36.2
Orange	14,278	3,881	27.2
Placer	1,569	452	28.8
Plumas	110	47	42.7
Riverside	25,114	4,560	18.2
Sacramento	17,852	5,892	33.0
San Benito	447	162	36.2
San Bernardino	30,350	9,313	30.7
San Diego	16,075	3,831	23.8
San Francisco	2,297	557	24.2
San Joaquin	6,860	2,981	43.5
San Luis Obispo	817	316	38.7
San Mateo	1,828	695	38.0
Santa Barbara	2,923	898	30.7
Santa Clara	6,786	2,582	38.0
Santa Cruz	1,184	344	29.1
Shasta	1,934	528	27.3
Sierra	20	6	30.0
Siskiyou	411	148	36.0
Solano	3,076	1,209	39.3
Sonoma	1,799	748	41.6
Stanislaus	4,565	1,958	42.9
Sutter	1,132	367	32.4
Tehama	709	238	33.6
Trinity	96	41	42.7
Tulare	4,172	958	23.0
Tuolumne	448	173	38.6
Ventura	2,566	1,038	40.5
Yolo	1,235	482	39.0
Yuba	877	255	29.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	868	366	42.2
Inyo/Mono	205	57	27.8
Santa Cruz/San Benito	1,631	506	31.0
Sierra/Nevada	426	153	35.9
Siskiyou/Modoc	485	178	36.7

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

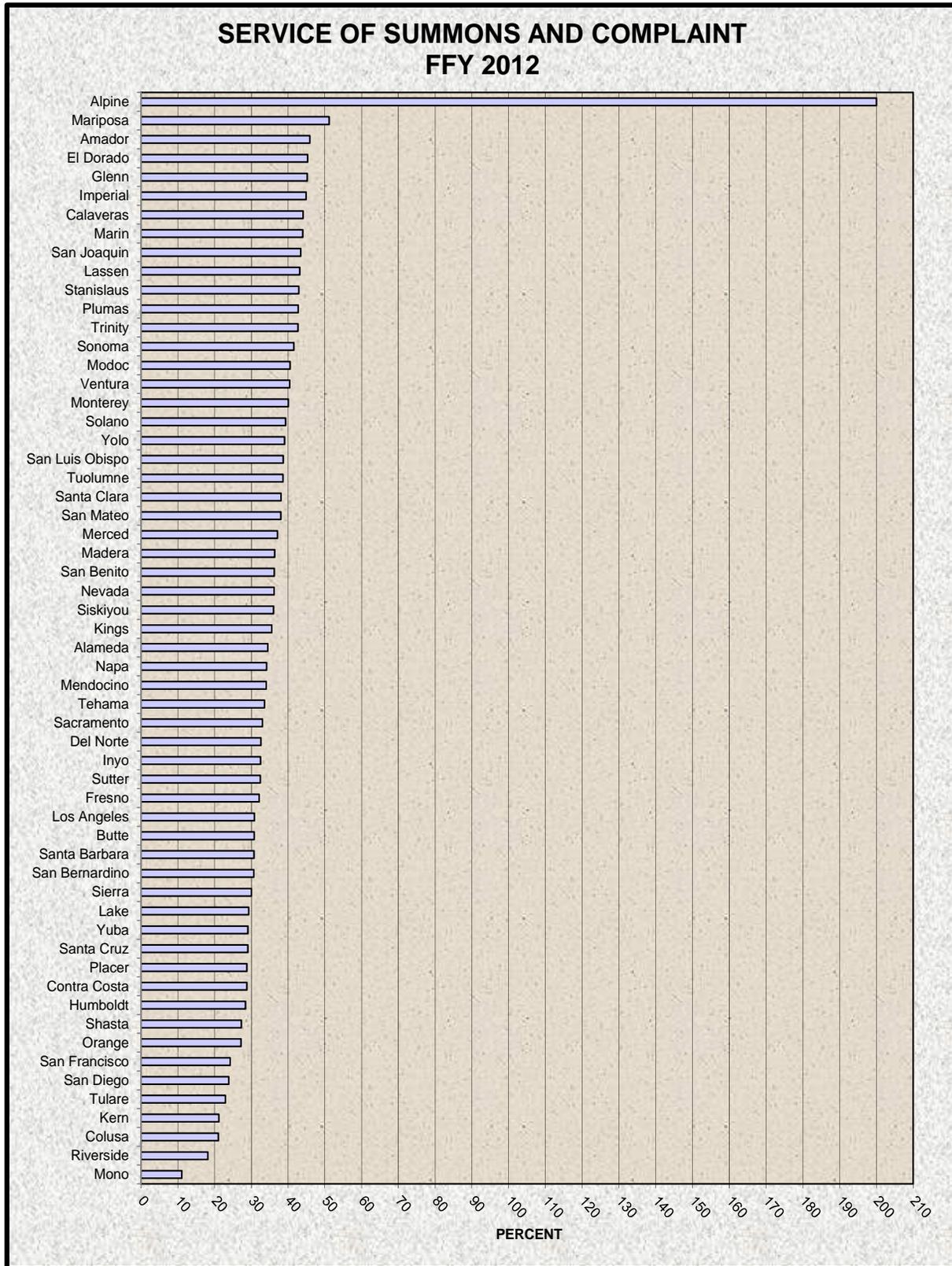
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE K-1  
SERVICE OF SUMMONS AND COMPLAINT  
FEDERAL FISCAL YEARS 2008 - 2012**

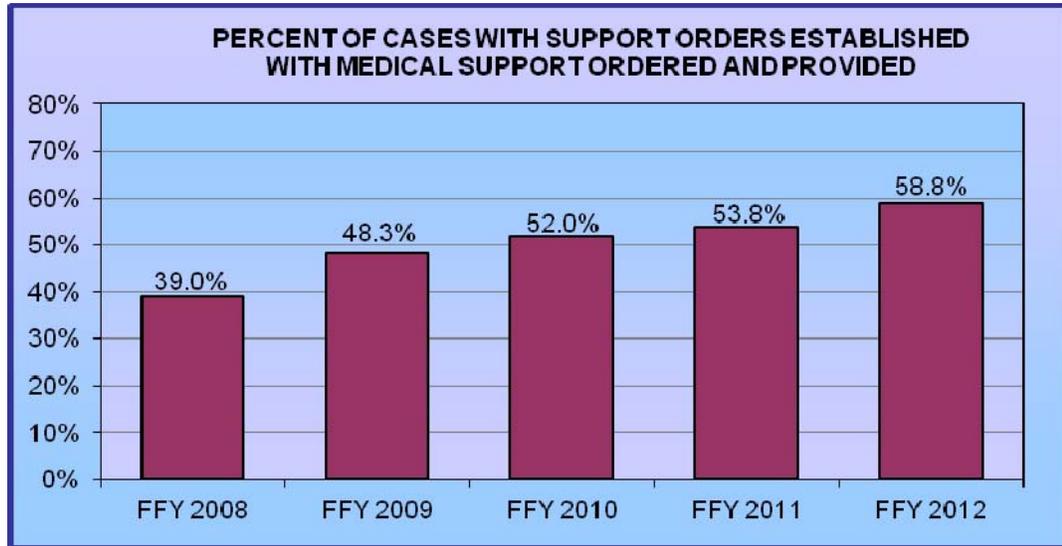
	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	18.8%	16.1%	18.8%	29.3%	30.2%	3.1%	60.5%
Alameda	41.8	14.7	18.1	22.1	34.5	55.8	-17.5
Alpine	38.5	8.3	0.0	40.0	200.0	400.0	420.0
Amador	34.0	30.1	30.0	40.0	45.9	14.8	35.0
Butte	12.4	18.5	20.6	33.7	30.8	-8.6	148.2
Calaveras	27.1	28.2	25.5	39.1	44.1	12.8	62.6
Colusa	27.6	14.8	10.2	19.4	21.0	8.5	-23.9
Contra Costa	25.6	19.9	20.4	29.5	28.8	-2.6	12.3
Del Norte	34.1	34.0	26.1	40.5	32.6	-19.5	-4.3
El Dorado	25.2	25.7	21.0	40.7	45.3	11.3	79.7
Fresno	27.5	23.8	20.6	38.1	32.1	-15.7	16.7
Glenn	17.2	23.6	19.8	36.5	45.2	23.9	162.7
Humboldt	23.8	21.4	17.0	35.9	28.4	-20.9	19.5
Imperial	28.9	19.8	27.7	35.1	44.9	28.0	55.2
Inyo	23.4	28.8	25.2	30.8	32.5	5.6	39.2
Kern	18.6	8.5	18.5	29.8	21.2	-28.9	13.8
Kings	16.1	20.9	23.3	34.7	35.6	2.5	121.0
Lake	31.1	11.9	11.5	26.4	29.3	11.0	-5.9
Lassen	21.3	24.1	18.2	38.2	43.2	12.9	102.7
Los Angeles	19.0	9.4	14.5	25.5	30.8	21.0	62.2
Madera	36.4	28.9	25.5	28.4	36.4	28.2	-0.2
Marin	45.4	17.1	20.5	44.4	44.0	-0.9	-3.2
Mariposa	44.9	32.9	23.1	38.3	51.1	33.7	13.9
Mendocino	31.0	23.1	24.7	28.0	34.1	21.7	9.8
Merced	17.0	22.7	28.6	35.3	37.1	5.0	118.7
Modoc	45.8	25.6	34.8	44.9	40.5	-9.8	-11.5
Mono	27.7	23.4	14.0	29.3	11.1	-62.0	-59.9
Monterey	19.5	22.1	28.0	36.6	40.1	9.5	105.3
Napa	15.9	21.9	19.4	29.9	34.2	14.2	114.4
Nevada	13.3	19.3	17.2	40.7	36.2	-11.1	171.6
Orange	8.0	20.0	18.2	26.4	27.2	3.1	241.4
Placer	16.5	24.5	20.8	31.0	28.8	-7.1	74.2
Plumas	21.8	26.7	25.6	50.4	42.7	-15.2	95.6
Riverside	12.1	16.9	14.1	23.0	18.2	-21.2	50.2
Sacramento	18.9	19.4	21.8	32.0	33.0	3.2	74.5
San Benito	21.1	25.4	25.4	43.1	36.2	-15.8	71.4
San Bernardino	12.9	18.7	24.0	33.6	30.7	-8.8	137.4
San Diego	20.5	15.8	16.3	25.9	23.8	-7.9	16.3
San Francisco	29.5	9.5	15.3	23.7	24.2	2.3	-17.8
San Joaquin	47.6	29.5	31.4	42.3	43.5	2.8	-8.7
San Luis Obispo	30.7	29.7	23.7	39.9	38.7	-3.0	26.1
San Mateo	16.6	21.4	21.1	35.1	38.0	8.4	128.4
Santa Barbara	13.7	18.6	17.9	27.5	30.7	11.8	124.9
Santa Clara	24.7	17.5	20.0	31.8	38.0	19.5	53.9
Santa Cruz	10.4	14.3	19.8	21.4	29.1	35.6	180.6
Shasta	25.1	18.0	21.5	35.4	27.3	-22.9	8.6
Sierra	16.7	20.0	14.8	33.3	30.0	-10.0	80.0
Siskiyou	27.8	27.0	21.5	43.8	36.0	-17.8	29.6
Solano	23.1	25.4	27.5	41.0	39.3	-4.1	70.1
Sonoma	12.2	17.6	16.0	37.3	41.6	11.6	239.6
Stanislaus	23.8	15.9	22.0	43.7	42.9	-1.8	79.9
Sutter	22.5	21.9	23.6	29.8	32.4	8.7	43.8
Tehama	20.2	26.0	20.8	42.6	33.6	-21.2	66.1
Trinity	9.0	25.8	16.7	33.7	42.7	26.8	371.9
Tulare	37.4	18.9	19.7	24.0	23.0	-4.4	-38.7
Tuolumne	30.2	24.0	24.1	40.2	38.6	-3.9	27.9
Ventura	14.7	19.5	24.8	38.9	40.5	4.1	175.6
Yolo	20.1	23.7	21.5	32.5	39.0	20.0	94.2
Yuba	17.6	12.3	20.6	33.2	29.1	-12.3	64.8
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	29.8	26.5	25.8	39.8	42.2	5.9	41.5
Inyo/Mono	24.5	27.4	22.6	30.5	27.8	-8.8	13.4
Santa Cruz/San Benito	12.8	17.1	21.4	26.7	31.0	16.3	142.1
Sierra/Nevada	13.5	19.4	17.1	40.4	35.9	-11.1	166.6
Siskiyou/Modoc	30.9	26.8	23.6	44.0	36.7	-16.6	18.9

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support had been ordered and provided.<sup>11</sup>



In FFY 2012, California had 918,054 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided total 539,912 or 58.8 percent of the cases with support orders. This represents an increase of 9.3 percent from FFY 2011.

Individual LCSAs' results range from 47.2 percent to 68.7 percent, compared to the prior FFY with the low of 40.0 percent and the high of 66.4 percent. See Tables L and L-1 on pages 49 and 50.

<sup>11</sup> This measure is calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY) from the OCSE 157. Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE L**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**FEDERAL FISCAL YEAR 2012**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	918,054	539,912	58.8%
Alameda	22,388	12,947	57.8
Alpine	36	17	47.2
Amador	1,030	692	67.2
Butte	7,594	5,017	66.1
Calaveras	1,278	858	67.1
Colusa	578	336	58.1
Contra Costa	21,210	13,571	64.0
Del Norte	2,038	1,262	61.9
El Dorado	4,408	2,572	58.3
Fresno	40,009	27,401	68.5
Glenn	1,289	776	60.2
Humboldt	4,786	2,988	62.4
Imperial	8,103	5,406	66.7
Inyo	896	445	49.7
Kern	36,689	20,843	56.8
Kings	7,112	4,776	67.2
Lake	1,723	1,019	59.1
Lassen	1,201	738	61.4
Los Angeles	211,331	109,870	52.0
Madera	5,292	3,441	65.0
Marin	2,301	1,401	60.9
Mariposa	543	329	60.6
Mendocino	3,426	2,155	62.9
Merced	13,088	8,599	65.7
Modoc	384	241	62.8
Mono	239	123	51.5
Monterey	12,096	7,839	64.8
Napa	2,777	1,854	66.8
Nevada	2,483	1,480	59.6
Orange	47,467	26,940	56.8
Placer	6,439	3,736	58.0
Plumas	697	408	58.5
Riverside	57,931	32,725	56.5
Sacramento	58,006	36,971	63.7
San Benito	1,664	966	58.1
San Bernardino	83,227	51,726	62.2
San Diego	51,093	25,077	49.1
San Francisco	8,647	5,259	60.8
San Joaquin	26,633	17,103	64.2
San Luis Obispo	3,644	2,504	68.7
San Mateo	7,844	4,669	59.5
Santa Barbara	10,164	6,025	59.3
Santa Clara	27,436	15,745	57.4
Santa Cruz	4,252	2,417	56.8
Shasta	8,673	5,150	59.4
Sierra	93	54	58.1
Siskiyou	2,090	1,319	63.1
Solano	12,314	8,288	67.3
Sonoma	8,568	5,378	62.8
Stanislaus	21,806	14,360	65.9
Sutter	3,535	2,189	61.9
Tehama	3,103	1,965	63.3
Trinity	449	275	61.2
Tulare	20,518	13,776	67.1
Tuolumne	2,102	1,377	65.5
Ventura	14,946	9,442	63.2
Yolo	5,267	3,142	59.7
Yuba	3,118	1,930	61.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,446	2,944	66.2
Inyo/Mono	1,135	568	50.0
Santa Cruz/San Benito	5,916	3,383	57.2
Sierra/Nevada	2,576	1,534	59.5
Siskiyou/Modoc	2,474	1,560	63.1

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

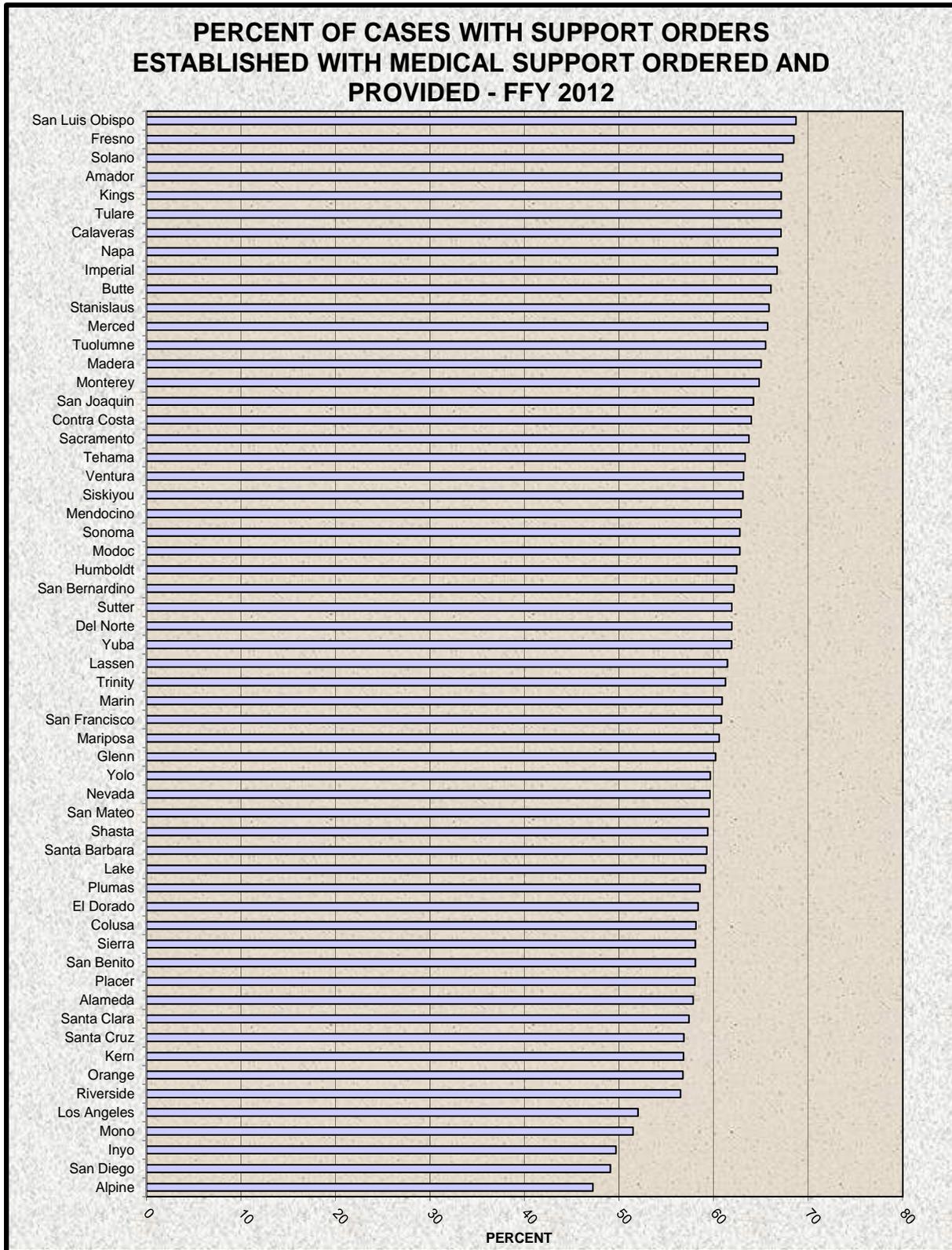
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE L-1  
PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED  
FEDERAL FISCAL YEARS 2008 - 2012**

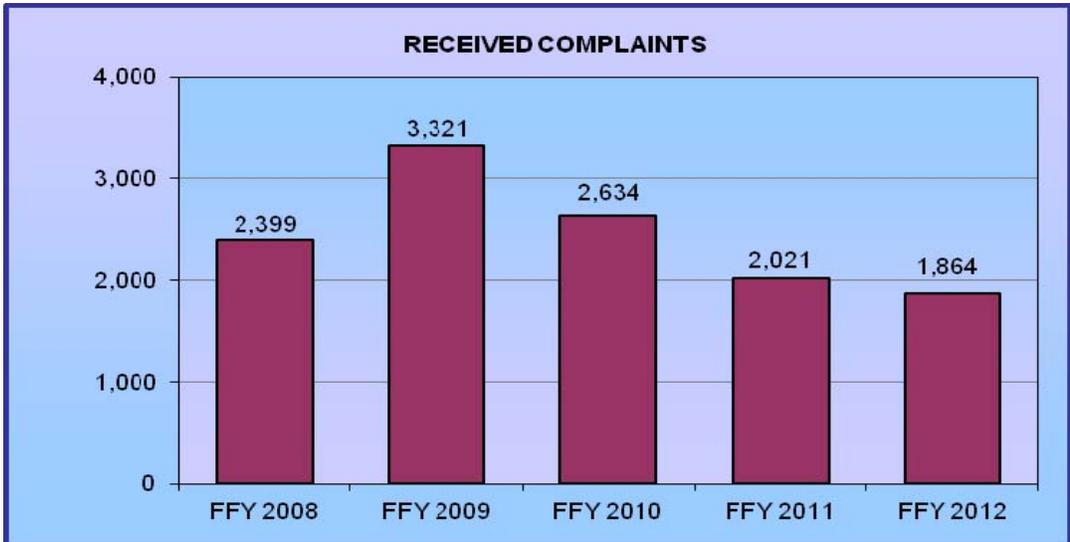
	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	39.0%	48.3%	52.0%	53.8%	58.8%	9.3%	50.8%
Alameda	27.8	48.0	51.5	53.9	57.8	7.3	108.0
Alpine	41.0	45.2	39.5	40.0	47.2	18.1	15.2
Amador	57.8	56.3	58.4	60.2	67.2	11.6	16.2
Butte	45.5	51.7	58.4	60.4	66.1	9.4	45.2
Calaveras	61.3	61.5	61.1	63.9	67.1	5.1	9.5
Colusa	54.3	53.6	56.3	51.9	58.1	12.0	7.1
Contra Costa	49.5	52.1	52.8	58.3	64.0	9.7	29.3
Del Norte	66.8	63.8	62.8	62.1	61.9	-0.3	-7.3
El Dorado	51.6	54.4	53.8	55.2	58.3	5.7	13.1
Fresno	52.6	57.9	60.4	62.7	68.5	9.3	30.2
Glenn	45.0	51.9	52.8	52.6	60.2	14.6	33.8
Humboldt	59.4	56.6	60.3	60.9	62.4	2.5	5.1
Imperial	57.2	58.1	59.4	62.4	66.7	6.9	16.6
Inyo	59.4	57.7	53.7	49.5	49.7	0.4	-16.4
Kern	50.5	50.6	52.5	53.3	56.8	6.5	12.5
Kings	62.3	64.7	65.6	66.2	67.2	1.4	7.8
Lake	17.9	47.8	56.0	58.8	59.1	0.5	230.4
Lassen	46.6	53.6	51.8	56.9	61.4	8.1	31.9
Los Angeles	13.7	38.7	43.5	44.9	52.0	15.9	279.5
Madera	54.1	53.9	57.9	58.0	65.0	12.1	20.2
Marin	25.7	48.7	52.2	53.5	60.9	13.9	136.9
Mariposa	61.8	64.2	61.2	62.4	60.6	-3.0	-2.0
Mendocino	57.6	58.4	59.1	58.2	62.9	8.0	9.2
Merced	55.9	58.5	60.4	62.5	65.7	5.2	17.5
Modoc	56.4	56.9	61.7	65.0	62.8	-3.5	11.3
Mono	56.6	48.4	53.3	54.9	51.5	-6.2	-9.1
Monterey	56.2	56.4	59.2	60.7	64.8	6.7	15.3
Napa	51.7	54.4	61.9	65.1	66.8	2.6	29.1
Nevada	49.9	56.3	59.9	59.9	59.6	-0.5	19.4
Orange	45.6	48.0	50.7	52.7	56.8	7.7	24.5
Placer	49.5	48.9	50.0	53.5	58.0	8.5	17.2
Plumas	55.2	57.8	57.7	59.1	58.5	-0.9	6.0
Riverside	50.0	49.6	53.4	52.0	56.5	8.7	13.0
Sacramento	58.1	55.7	57.1	59.3	63.7	7.4	9.7
San Benito	45.4	50.7	53.6	53.9	58.1	7.8	27.9
San Bernardino	45.4	47.6	54.6	57.8	62.2	7.6	36.9
San Diego	33.1	33.4	40.6	43.4	49.1	13.1	48.3
San Francisco	31.6	54.1	53.8	57.4	60.8	6.0	92.5
San Joaquin	18.8	57.4	58.0	60.8	64.2	5.7	241.6
San Luis Obispo	62.9	62.4	65.1	66.4	68.7	3.4	9.2
San Mateo	64.7	50.9	55.3	57.4	59.5	3.7	-8.0
Santa Barbara	43.1	47.4	49.8	54.7	59.3	8.3	37.5
Santa Clara	53.3	53.3	51.3	51.4	57.4	11.6	7.7
Santa Cruz	44.8	46.4	51.3	52.3	56.8	8.7	26.9
Shasta	51.3	52.6	55.0	57.6	59.4	3.0	15.7
Sierra	52.1	45.8	47.7	58.3	58.1	-0.5	11.4
Siskiyou	56.2	58.5	57.0	60.3	63.1	4.7	12.3
Solano	59.2	57.8	60.7	64.3	67.3	4.7	13.7
Sonoma	52.0	54.9	57.8	58.9	62.8	6.6	20.7
Stanislaus	51.8	55.0	58.5	61.0	65.9	8.0	27.1
Sutter	48.0	54.3	55.7	56.7	61.9	9.1	29.0
Tehama	48.7	55.3	58.1	61.0	63.3	3.9	30.0
Trinity	53.0	55.1	54.5	58.4	61.2	5.0	15.6
Tulare	58.2	59.7	62.1	63.5	67.1	5.8	15.4
Tuolumne	62.8	55.7	60.1	61.5	65.5	6.4	4.3
Ventura	51.8	52.8	57.5	59.9	63.2	5.4	22.0
Yolo	48.8	56.3	55.2	57.0	59.7	4.7	22.2
Yuba	51.7	52.6	56.7	58.4	61.9	5.9	19.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	60.9	57.5	59.9	61.7	66.2	7.3	8.7
Inyo/Mono	58.8	55.6	53.6	50.6	50.0	-1.1	-14.9
Santa Cruz/San Benito	45.0	47.6	52.0	52.7	57.2	8.4	27.1
Sierra/Nevada	50.0	55.8	59.4	59.8	59.5	-0.5	19.0
Siskiyou/Modoc	56.2	58.3	57.7	61.0	63.1	3.3	12.1

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)



**STATE PERFORMANCE MEASURE  
COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.<sup>12</sup> The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below only reflects total statewide complaints by FFY.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2012, only 1,864 complaints were filed and recorded in the DCSS CRTS for over approximately 1.3 million open child support cases. Complaints statewide decreased by 157 complaints from FFY 2011 to FFY 2012, and decreased by 22.3 percent from FFY 2008 to FFY 2012. The thirteen LCSAs with medium caseloads (consisting of 14 counties), as a group, received 9.7 complaints per 10,000 cases in FFY 2012. The six LCSAs with the largest caseloads, as a group, received 17.1 complaints per 10,000 cases. Compared to the prior FFY, the same six LCSAs had 16.6 complaints per 10,000 cases, a slight increase of 3.0 percent. Twelve counties received no complaints during FFY 2012. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 53 and 54.

<sup>12</sup> Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

*Of the approximately 1.3 million open child support cases, only 1,864 complaints were filed during FFY 2012.*

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE M**  
**COMPARISON OF RECEIVED COMPLAINTS TO CASES**  
**FEDERAL FISCAL YEAR 2012**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,332,680	1,864	
Alameda	34,067	40	11.742
Alpine	59	0	0.000
Amador	1,408	0	0.000
Butte	11,941	13	10.887
Calaveras	1,809	0	0.000
Colusa	793	2	25.221
Contra Costa	30,582	33	10.791
Del Norte	2,939	1	3.403
El Dorado	6,277	18	28.676
Fresno	60,423	42	6.951
Glenn	1,776	2	11.261
Humboldt	6,793	0	0.000
Imperial	11,530	23	19.948
Inyo	1,271	1	7.868
Kern	54,856	40	7.292
Kings	10,072	6	5.957
Lake	2,895	4	13.817
Lassen	1,744	1	5.734
Los Angeles	301,016	729	24.218
Madera	6,546	1	1.528
Marin	3,038	2	6.583
Mariposa	708	0	0.000
Mendocino	4,918	1	2.033
Merced	17,679	21	11.878
Modoc	456	0	0.000
Mono	304	2	65.789
Monterey	17,391	12	6.900
Napa	4,109	0	0.000
Nevada	3,778	6	15.881
Orange	71,201	42	5.899
Placer	9,303	1	1.075
Plumas	1,022	2	19.569
Riverside	88,837	75	8.442
Sacramento	80,616	100	12.404
San Benito	2,396	0	0.000
San Bernardino	116,395	206	17.698
San Diego	79,931	107	13.387
San Francisco	14,249	7	4.913
San Joaquin	35,251	64	18.156
San Luis Obispo	4,457	4	8.975
San Mateo	11,576	0	0.000
Santa Barbara	14,189	18	12.686
Santa Clara	40,961	0	0.000
Santa Cruz	6,437	14	21.749
Shasta	12,993	28	21.550
Sierra	140	0	0.000
Siskiyou	3,307	4	12.096
Solano	18,399	14	7.609
Sonoma	13,188	8	6.066
Stanislaus	30,615	111	36.257
Sutter	5,236	0	0.000
Tehama	4,375	5	11.429
Trinity	798	2	25.063
Tulare	28,579	31	10.847
Tuolumne	3,016	1	3.316
Ventura	21,089	4	1.897
Yolo	8,334	6	7.199
Yuba	4,612	10	21.683
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,292	1	1.589
Inyo/Mono	1,575	3	19.048
Santa Cruz/San Benito	8,833	14	15.850
Sierra/Nevada	3,918	6	15.314
Siskiyou/Modoc	3,763	4	10.630

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

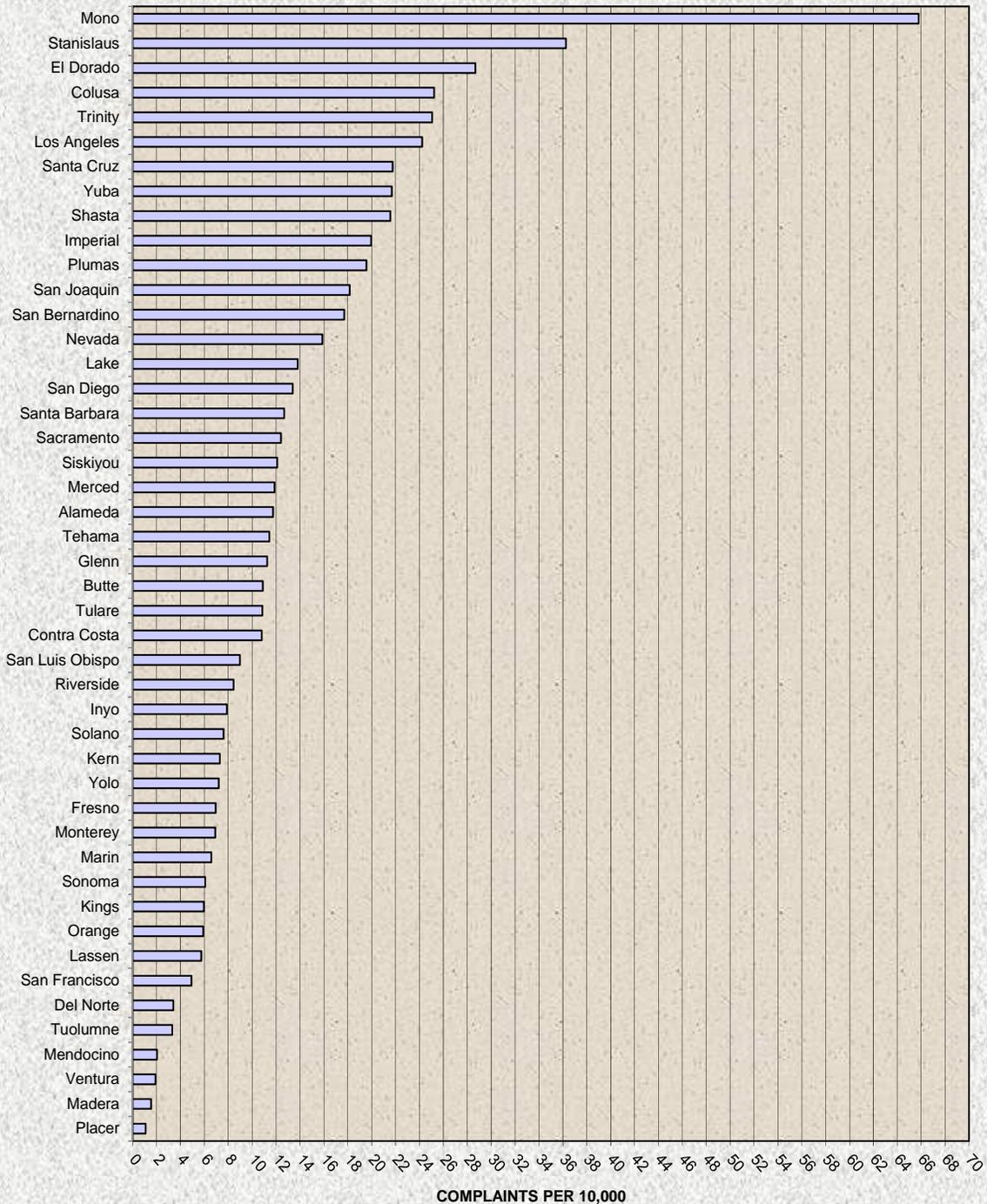
DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TABLE M-1  
RECEIVED COMPLAINTS  
FEDERAL FISCAL YEARS 2008 - 2012**

	FFY 2008	FFY 2009	FFY 2010	FFY 2011	FFY 2012	2011 - 2012 % Change	2008 - 2012 % Change
STATEWIDE	2,399	3,321	2,634	2,021	1,864	-7.8%	-22.3%
Alameda	16	63	53	55	40	-27.3	150.0
Alpine	0	0	0	0	0	NA	NA
Amador	0	0	3	0	0	NA	NA
Butte	24	9	15	9	13	44.4	-45.8
Calaveras	4	0	5	1	0	-100.0	-100.0
Colusa	3	6	0	3	2	-33.3	-33.3
Contra Costa	10	56	31	41	33	-19.5	230.0
Del Norte	11	7	3	3	1	-66.7	-90.9
El Dorado	20	14	13	11	18	63.6	-10.0
Fresno	104	72	78	65	42	-35.4	-59.6
Glenn	2	1	0	2	2	0.0	0.0
Humboldt	3	3	4	2	0	-100.0	-100.0
Imperial	18	44	33	29	23	-20.7	27.8
Inyo	2	2	4	2	1	-50.0	-50.0
Kern	24	32	38	22	40	81.8	66.7
Kings	5	1	3	6	6	0.0	20.0
Lake	6	4	5	4	4	0.0	-33.3
Lassen	5	1	3	3	1	-66.7	-80.0
Los Angeles	1,107	1,540	1,013	766	729	-4.8	-34.1
Madera	2	3	5	3	1	-66.7	-50.0
Marin	0	0	1	1	2	100.0	NA
Mariposa	0	0	0	0	0	NA	NA
Mendocino	1	0	0	3	1	-66.7	0.0
Merced	32	30	41	14	21	50.0	-34.4
Modoc	2	2	0	0	0	NA	-100.0
Mono	0	2	0	0	2	NA	NA
Monterey	20	15	21	14	12	-14.3	-40.0
Napa	4	1	5	7	0	-100.0	-100.0
Nevada	11	12	17	9	6	-33.3	-45.5
Orange	71	42	54	47	42	-10.6	-40.8
Placer	0	27	18	10	1	-90.0	NA
Plumas	4	1	1	2	2	0.0	-50.0
Riverside	67	110	121	89	75	-15.7	11.9
Sacramento	124	138	109	113	100	-11.5	-19.4
San Benito	2	0	3	2	0	-100.0	-100.0
San Bernardino	142	252	223	181	206	13.8	45.1
San Diego	174	281	218	118	107	-9.3	-38.5
San Francisco	7	19	25	14	7	-50.0	0.0
San Joaquin	52	127	75	64	64	0.0	23.1
San Luis Obispo	1	7	9	3	4	33.3	300.0
San Mateo	12	16	8	2	0	-100.0	-100.0
Santa Barbara	16	20	27	12	18	50.0	12.5
Santa Clara	12	8	3	1	0	-100.0	-100.0
Santa Cruz	44	28	27	13	14	7.7	-68.2
Shasta	16	22	23	15	28	86.7	75.0
Sierra	0	0	0	0	0	NA	NA
Siskiyou	8	11	8	7	4	-42.9	-50.0
Solano	17	38	39	17	14	-17.6	-17.6
Sonoma	13	5	5	13	8	-38.5	-38.5
Stanislaus	71	131	154	173	111	-35.8	56.3
Sutter	10	12	9	6	0	-100.0	-100.0
Tehama	8	2	1	3	5	66.7	-37.5
Trinity	0	4	3	2	2	0.0	NA
Tulare	18	40	47	24	31	29.2	72.2
Tuolumne	1	7	2	1	1	0.0	0.0
Ventura	55	37	7	6	4	-33.3	-92.7
Yolo	14	6	11	5	6	20.0	-57.1
Yuba	4	10	10	3	10	233.3	150.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	5	7	10	2	1	-50.0	-80.0
Inyo/Mono	2	4	4	2	3	50.0	50.0
Santa Cruz/San Benito	46	28	30	15	14	-6.7	-69.6
Sierra/Nevada	11	12	17	9	6	-33.3	-45.5
Siskiyou/Modoc	10	13	8	7	4	-42.9	-60.0

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

### COMPARISON OF RECEIVED COMPLAINTS TO CASES FFY 2012



**NOTE:** No complaints were reported for Alpine, Amador, Calaveras, Humboldt, Mariposa, Modoc, Napa, San Benito, San Mateo, Santa Clara, Sierra and Sutter counties. Therefore, these counties were omitted from this chart.

## II. PROGRAM ADMINISTRATION

### Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

### The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

#### Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

#### Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

#### Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

#### Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

### Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2006-07, 2007-08, 2008-09, 2009-10, 2010-11, and 2011-12. These costs are displayed on the Program Administration Tables (see pages 60, 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2006-07	\$782.9 million
2007-08	\$779.1 million
2008-09	\$766.0 million
2009-10	\$758.8 million
2010-11	\$746.4 million
2011-12	\$739.6 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2006-07	\$39.8 million	\$226.3 million	\$516.7 million
2007-08	\$39.1 million	\$225.8 million	\$514.2 million
2008-09	\$35.0 million	\$225.5 million	\$505.6 million
2009-10	\$37.7 million	\$220.3 million	\$500.8 million
2010-11	\$37.9 million	\$215.8 million	\$492.6 million
2011-12	\$37.9 million	\$213.6 million	\$488.1 million

#### Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2006-07, 2007-08, 2008-09, 2009-10, 2010-11, and 2011-12. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 59, 61, 63, 65, 67, and 69, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2006-07, 2007-08, 2008-09, 2009-10, 2010-11, and 2011-12 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

#### Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2006-07, 2007-08, 2008-09, 2009-10, 2010-11, and 2011-12, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other

staff, and displayed in tables (see pages 60, 62, 64, 66, 68, and 70). Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

**Attorneys** - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

**Administrators** - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

**Caseworkers** - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

**Investigators** - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

**Clerical Support** - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

**Other Staff** - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

### **Total Indirect Program Costs**

This data element identifies the indirect costs of the LCSAs for SFYs 2006-07, 2007-08, 2008-09, 2009-10, 2010-11, and 2011-12. Indirect Cost Tables (see pages 59, 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets, for the LCSAs, broken down by the countywide overhead costs.<sup>13</sup> Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

<sup>13</sup> Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2006-07**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$767,558,925	\$574,795,895	\$14,645,865	\$40,863,819	\$9,839,948	\$127,413,398	\$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	99,729	0	439,759	298,385
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2006-07**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$782,850,402	\$516,681,265	\$266,169,137	8,700.1	427.8	137.3	4,475.2	50.0	1,296.6	2,313.2
Alameda	26,181,410	17,279,731	8,901,679	237.0	14.0	2.0	152.5	0.0	21.0	47.5
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	55.3	1.1	1.0	21.0	0.2	7.5	24.5
Butte	7,352,914	4,852,923	2,499,991	102.0	3.0	4.0	49.0	0.0	16.0	30.0
Colusa	609,330	402,158	207,172	6.5	0.5	1.4	3.0	0.0	0.0	1.6
Contra Costa	18,274,811	12,061,375	6,213,436	166.0	8.0	3.0	117.3	0.0	0.0	37.7
Del Norte	2,193,719	1,447,855	745,864	34.6	0.5	2.0	17.0	0.1	7.0	8.0
El Dorado	4,573,383	3,018,433	1,554,950	58.0	3.0	3.5	35.0	2.0	10.0	4.5
Fresno	22,246,777	14,682,873	7,563,904	295.0	12.0	4.0	162.0	0.0	60.2	56.8
Glenn	729,205	481,275	247,930	8.1	0.3	0.7	3.0	0.0	2.0	2.1
Humboldt	4,717,971	3,113,861	1,604,110	64.0	4.0	3.0	33.0	0.0	14.0	10.0
Imperial	3,654,088	2,411,698	1,242,390	46.5	3.0	2.0	22.0	0.0	17.0	2.5
Inyo/Mono	1,259,435	831,227	428,208	11.2	1.0	1.0	5.7	0.0	0.0	3.5
Kern	22,825,572	15,064,878	7,760,694	277.8	8.8	2.0	167.5	7.0	13.0	79.5
Kings	4,183,568	2,761,155	1,422,413	55.5	4.0	1.5	25.5	1.0	8.0	15.5
Lake	2,582,937	1,704,738	878,199	38.5	1.4	1.5	22.7	1.0	4.0	7.9
Lassen	1,058,607	698,681	359,926	13.0	1.0	1.0	5.0	0.0	1.0	5.0
Los Angeles	178,348,297	117,709,876	60,638,421	2,033.0	110.0	10.0	977.0	0.0	294.0	642.0
Madera	3,095,383	2,042,953	1,052,430	48.5	3.0	2.0	29.0	0.0	10.0	4.5
Marin	4,200,613	2,772,405	1,428,208	35.9	4.0	2.0	15.5	0.0	7.0	7.4
Mariposa	701,018	462,672	238,346	8.5	0.5	1.0	3.0	0.0	2.5	1.5
Mendocino	2,919,096	1,926,603	992,493	33.0	2.0	1.0	22.5	0.0	5.0	2.5
Merced	8,829,999	5,827,799	3,002,200	101.0	4.0	6.5	54.0	1.0	11.0	24.5
Monterey	11,201,716	7,393,133	3,808,583	125.0	5.0	2.0	69.0	4.5	12.5	32.0
Napa	4,172,393	2,753,779	1,418,614	38.0	2.0	1.0	18.6	0.0	9.0	7.4
Orange	58,394,462	38,540,345	19,854,117	703.0	32.5	6.5	298.0	8.0	135.0	223.0
Placer	6,175,388	4,075,756	2,099,632	62.2	5.9	0.8	29.0	0.0	9.6	16.9
Plumas	852,236	562,476	289,760	13.0	1.0	1.0	5.0	0.0	3.0	3.0
Riverside	38,480,961	25,397,434	13,083,527	399.0	21.0	6.0	185.0	3.0	93.0	91.0
Sacramento	32,092,826	21,181,265	10,911,561	411.5	15.0	5.0	208.0	2.5	69.0	112.0
San Bernardino	39,493,931	26,065,994	13,427,937	453.0	14.0	3.0	273.0	0.0	69.0	94.0
San Diego	55,263,867	36,474,152	18,789,715	521.0	32.0	4.0	215.0	0.0	94.0	176.0
San Francisco	14,968,405	9,879,147	5,089,258	117.4	7.0	2.0	74.0	0.4	16.0	18.0
San Joaquin	15,242,324	10,059,934	5,182,390	186.0	6.0	4.0	112.0	0.0	18.0	46.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	49.0	1.0	3.0	25.0	2.0	1.5	16.5
San Mateo	11,549,546	7,622,700	3,926,846	90.0	4.0	1.0	66.0	0.0	10.0	9.0
Santa Barbara	9,578,610	6,321,883	3,256,727	109.3	4.0	5.9	54.8	5.2	19.0	20.4
Santa Clara	38,075,870	25,130,074	12,945,796	341.0	14.0	3.0	206.0	5.0	27.0	86.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	79.3	4.0	1.9	47.7	2.0	11.5	12.2
Shasta	8,173,697	5,394,640	2,779,057	107.0	3.0	2.0	72.0	0.0	2.0	28.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	38.2	2.0	1.0	16.0	0.0	11.0	8.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	45.0	1.0	2.0	29.0	0.0	6.0	7.0
Solano	12,155,349	8,022,530	4,132,819	124.0	8.0	2.0	69.0	0.0	21.0	24.0
Sonoma	14,743,070	9,730,426	5,012,644	134.3	8.0	2.0	53.0	0.0	24.0	47.3
Stanislaus	16,669,211	11,001,679	5,667,532	197.6	16.0	6.7	77.9	0.0	35.5	61.5
Sutter	2,905,512	1,917,638	987,874	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,763,240	1,163,738	599,502	27.0	1.0	1.0	12.0	0.0	7.0	6.0
Trinity	658,664	434,718	223,946	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,075,659	9,949,935	5,125,724	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,085,668	1,376,541	709,127	26.0	1.6	0.6	17.0	0.0	4.0	2.8
Ventura	19,373,466	12,786,488	6,586,978	203.5	10.9	4.0	100.0	0.0	15.0	73.6
Yolo	6,177,974	4,077,463	2,100,511	71.8	3.0	2.0	32.0	2.0	15.8	17.0
Yuba	3,943,169	2,602,492	1,340,677	49.0	2.5	1.8	24.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2007-08**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$779,253,577	\$596,562,358	\$13,524,939	\$40,871,588	\$9,799,249	\$118,495,443	\$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2007-08

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$779,141,098	\$514,233,125	\$264,907,973	8,345.7	423.1	134.7	4,628.0	51.7	1,176.3	1,931.9
Alameda	26,576,414	17,540,433	9,035,981	226.0	14.0	2.0	159.6	0.0	20.0	30.4
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	27.1	1.1	1.0	17.5	0.0	4.5	3.0
Butte	7,510,391	4,956,858	2,553,533	95.0	3.0	4.0	55.0	2.0	3.0	28.0
Colusa	767,987	506,871	261,116	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,276,625	12,062,573	6,214,053	164.0	8.0	3.0	116.0	0.0	0.0	37.0
Del Norte	1,988,880	1,312,661	676,219	29.0	0.5	2.0	16.0	0.0	7.0	3.5
El Dorado	4,606,888	3,040,546	1,566,342	49.5	3.0	4.0	26.0	2.0	10.0	4.5
Fresno	23,943,841	15,802,935	8,140,906	275.7	7.0	5.0	173.0	0.0	49.3	41.4
Glenn	829,127	547,224	281,903	10.0	0.5	0.5	6.0	0.0	0.0	3.0
Humboldt	5,050,299	3,333,197	1,717,102	67.0	4.0	3.0	36.0	0.0	14.0	10.0
Imperial	3,659,745	2,415,432	1,244,313	52.5	2.0	2.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,341,823	885,603	456,220	12.2	1.0	1.0	6.7	0.0	0.5	3.0
Kern	22,089,813	14,579,277	7,510,536	244.0	9.8	2.0	152.8	4.0	13.0	62.4
Kings	4,283,995	2,827,437	1,456,558	54.5	3.0	1.5	35.0	1.0	6.0	8.0
Lake	2,604,997	1,719,298	885,699	37.9	1.7	1.5	24.6	1.0	2.0	7.1
Lassen	1,039,034	685,762	353,272	13.1	1.0	1.0	5.0	0.0	1.0	5.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,866.0	110.0	10.0	945.0	9.0	294.0	498.0
Madera	2,860,523	1,887,945	972,578	45.5	2.0	2.0	27.5	0.0	10.0	4.0
Marin	3,817,851	2,519,782	1,298,069	31.8	4.0	2.0	13.5	0.0	5.0	7.3
Mariposa	720,083	475,255	244,828	8.0	0.5	1.0	3.0	0.0	2.0	1.5
Mendocino	2,864,272	1,890,420	973,852	35.5	2.0	1.0	23.5	0.0	5.0	4.0
Merced	8,346,722	5,508,837	2,837,885	96.0	4.0	4.5	60.0	1.0	10.0	16.5
Monterey	11,320,081	7,471,253	3,848,828	117.0	5.0	2.0	68.0	1.0	10.0	31.0
Napa	4,006,324	2,644,174	1,362,150	37.5	2.5	0.0	19.6	0.0	8.0	7.4
Orange	55,146,806	36,396,892	18,749,914	643.0	33.0	5.5	271.5	8.0	113.5	211.5
Placer	6,464,375	4,266,488	2,197,888	56.4	5.4	1.0	31.0	0.0	9.6	9.4
Plumas	828,445	546,774	281,671	12.0	1.0	1.0	4.0	0.0	3.0	3.0
Riverside	38,579,901	25,462,735	13,117,166	409.0	20.0	6.0	210.0	3.0	89.0	81.0
Sacramento	32,701,025	21,582,677	11,118,349	379.5	16.0	5.0	190.0	2.5	62.0	104.0
San Bernardino	40,184,220	26,521,585	13,662,635	501.0	15.0	5.0	335.8	0.0	62.0	83.2
San Diego	50,705,809	33,465,834	17,239,975	513.6	33.0	4.0	275.0	0.0	85.0	116.6
San Francisco	14,550,929	9,603,613	4,947,316	126.0	6.0	3.0	78.5	0.0	8.0	30.5
San Joaquin	14,707,787	9,707,139	5,000,648	181.0	6.0	4.0	99.0	0.0	16.0	56.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	48.3	0.8	3.0	25.0	2.0	2.0	15.5
San Mateo	11,409,363	7,530,180	3,879,183	94.1	4.0	1.5	66.0	0.0	15.0	7.6
Santa Barbara	9,538,708	6,295,547	3,243,161	103.8	4.0	5.5	57.8	4.1	15.0	17.4
Santa Clara	38,307,315	25,282,828	13,024,487	312.0	14.0	3.0	192.0	5.0	28.0	70.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	79.0	5.0	1.9	47.4	1.0	9.5	14.2
Shasta	7,906,193	5,218,087	2,688,106	101.0	3.0	2.0	67.0	0.0	2.0	27.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	42.7	3.0	1.0	19.5	0.0	10.0	9.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	41.0	1.0	2.0	26.0	0.0	5.0	7.0
Solano	12,132,944	8,007,743	4,125,201	120.0	8.0	2.0	83.0	0.0	7.0	20.0
Sonoma	15,315,934	10,108,516	5,207,418	147.1	9.0	2.0	60.2	0.0	28.0	47.9
Stanislaus	16,609,712	10,962,410	5,647,302	206.9	14.0	4.0	121.0	0.0	41.0	26.9
Sutter	2,902,157	1,915,424	986,733	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,696,035	1,119,383	576,652	27.0	1.0	1.0	13.0	0.0	7.0	5.0
Trinity	685,521	452,444	233,077	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,807,405	10,432,887	5,374,518	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,076,677	1,370,607	706,070	25.0	1.6	0.6	16.0	0.0	4.0	2.8
Ventura	20,604,090	13,598,699	7,005,391	206.0	10.9	4.0	103.0	0.0	17.9	70.2
Yolo	5,845,016	3,857,711	1,987,305	71.9	3.0	2.0	33.0	2.0	14.0	17.9
Yuba	3,844,059	2,537,079	1,306,980	46.0	2.0	1.3	22.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2008-09**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$761,441,150	\$599,436,884	\$10,857,449	\$43,710,985	\$11,626,898	\$95,808,934	\$8,838,062
Alameda	26,797,065	20,992,634	122,123	1,423,938	620,444	3,637,926	865,476
Amador/Alpine/Calaveras	2,734,583	2,278,813	38,346	115,138	29,604	272,682	0
Butte	7,056,447	6,019,588	45,567	171,391	185,712	634,189	331,781
Colusa	641,679	527,430	27,916	39,151	0	47,182	33,394
Contra Costa	18,065,682	15,495,831	108,474	308,819	0	2,152,558	(53,287)
Del Norte	1,882,342	1,502,729	100,666	91,676	4,473	182,798	74,577
El Dorado	4,453,054	3,714,845	110,455	152,102	0	475,652	97,515
Fresno	21,794,883	17,929,498	388,474	17,502	137,697	3,321,712	514,137
Glenn	761,173	701,538	15,007	1,136	0	43,492	87,191
Humboldt	4,651,554	3,928,925	24,667	390,112	0	307,850	48,924
Imperial	1,601,798	836,444	11,592	323,210	0	430,552	61,860
Inyo/Mono	1,142,214	982,414	13,999	52,955	0	92,846	48,556
Kern	20,871,789	16,118,430	74,344	2,105,544	30,130	2,543,341	436,842
Kings	4,036,336	3,258,094	24,237	241,224	6,000	506,781	119,384
Lake	2,463,020	2,126,252	7,390	88,512	97,941	142,925	41,727
Lassen	973,069	722,175	22,824	109,356	0	118,714	26,147
Los Angeles	182,710,843	136,801,154	2,688,187	11,022,009	7,663,485	24,536,008	(219,739)
Madera	2,932,553	2,552,624	79,623	41,064	0	259,242	223,239
Marin	4,109,376	2,920,397	34,731	453,066	0	701,182	311,968
Mariposa	658,760	536,973	5,803	34,761	0	81,223	22,244
Mendocino	2,622,976	2,057,240	64,000	54,385	0	447,351	237,208
Merced	8,741,184	7,230,336	129,509	612,882	0	768,457	120,675
Monterey	10,730,695	8,813,692	363,058	442,691	0	1,111,254	238,102
Napa	3,815,214	3,259,751	86,374	0	5,137	463,952	286,950
Orange	56,037,454	45,244,452	597,360	2,074,167	212,489	7,908,986	(1,494,099)
Placer	7,058,846	5,306,232	137,279	426,496	167,557	1,021,282	0
Plumas	791,709	747,940	8,472	0	0	35,297	48,790
Riverside	36,996,130	25,989,436	1,134,217	3,419,247	0	6,453,230	285,579
Sacramento	31,443,949	25,247,490	477,967	2,288,942	1,064,186	2,365,364	312,452
San Bernardino	37,603,738	28,285,760	879,780	3,351,442	328,320	4,758,436	354,383
San Diego	48,082,425	39,819,038	389,659	1,747,500	0	6,126,228	1,674,649
San Francisco	13,932,554	10,297,368	73,980	839,601	0	2,721,605	0
San Joaquin	15,274,950	12,573,463	215,831	377,293	0	2,108,363	219,682
San Luis Obispo	4,651,661	3,443,775	496,838	285,123	0	425,925	0
San Mateo	11,361,000	9,039,480	151,778	888,716	0	1,281,026	0
Santa Barbara	8,902,941	7,153,081	42,069	558,734	0	1,149,057	198,491
Santa Clara	35,716,840	29,224,650	70,941	3,882,060	163,100	2,376,089	1,077,053
Santa Cruz/San Benito	8,173,386	6,843,419	64,653	493,558	0	771,756	253,928
Shasta	7,837,430	6,019,025	42,308	804,512	56,088	915,497	98,062
Sierra/Nevada	4,256,858	3,178,423	0	230,852	0	847,583	104,464
Siskiyou/Modoc	3,201,431	2,702,968	30,854	173,226	6,938	287,445	58,991
Solano	11,780,021	9,995,445	107,274	454,883	0	1,222,419	383,905
Sonoma	15,327,664	12,635,936	106,472	822,952	0	1,762,304	390,519
Stanislaus	15,429,018	12,582,456	130,983	340,187	205,917	2,169,475	156,635
Sutter	2,776,017	2,380,264	44,542	89,008	0	262,203	15,315
Tehama	1,726,103	1,510,465	39,737	50,556	0	125,345	30,462
Trinity	634,354	525,381	7,404	14,648	0	86,921	26,102
Tulare	15,354,202	11,327,977	555,380	883,841	96,637	2,490,367	268,683
Tuolumne	1,874,562	1,577,587	13,439	87,381	13,235	182,920	41,497
Ventura	19,191,395	16,745,340	219,510	59,731	471,786	1,695,028	506,242
Yolo	6,090,997	4,912,479	203,499	398,201	59,986	516,832	(213,919)
Yuba	3,685,226	2,819,747	27,857	375,504	36	462,082	85,325

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2008-09

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$766,009,850	\$505,566,501	\$260,443,349	7,959.8	399.8	136.9	4,718.4	42.1	1,106.1	1,556.5
Alameda	27,450,650	18,117,429	9,333,221	221.0	13.0	2.0	169.5	0.0	19.0	17.5
Amador/Alpine/Calaveras	2,734,012	1,804,448	929,564	28.1	1.1	1.0	18.0	0.0	3.0	5.0
Butte	7,194,087	4,748,097	2,445,990	97.0	3.0	4.0	49.0	0.0	12.0	29.0
Colusa	635,694	419,558	216,136	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,012,395	11,888,181	6,124,214	150.0	6.0	3.0	108.0	0.0	0.0	33.0
Del Norte	1,957,651	1,292,050	665,601	29.8	0.0	1.0	18.0	0.0	3.0	7.8
El Dorado	4,485,181	2,960,219	1,524,962	54.8	2.8	4.0	30.0	2.0	9.0	7.0
Fresno	22,204,412	14,654,912	7,549,500	255.6	7.0	4.0	158.0	0.0	46.2	40.4
Glenn	838,492	553,405	285,087	10.0	0.0	2.0	6.0	0.0	0.0	2.0
Humboldt	4,734,754	3,124,938	1,609,816	64.5	4.0	3.0	39.5	0.0	13.0	5.0
Imperial	3,972,275	2,621,702	1,350,574	52.5	2.0	2.0	43.0	0.0	1.0	4.5
Inyo/Mono	1,185,653	782,531	403,122	9.4	0.1	1.0	5.8	0.0	0.0	2.5
Kern	21,255,545	14,028,660	7,228,885	202.5	8.8	1.0	147.7	5.0	10.0	30.0
Kings	4,129,268	2,725,317	1,403,951	54.3	3.0	1.5	33.7	1.0	5.0	10.1
Lake	2,502,741	1,651,809	850,932	34.0	1.0	1.5	21.9	1.0	2.0	6.6
Lassen	1,001,385	660,914	340,471	13.0	1.0	1.0	6.0	0.0	1.0	4.0
Los Angeles	181,447,584	119,755,405	61,692,179	1,830.0	105.0	12.0	1,001.0	9.0	317.0	386.0
Madera	3,258,550	2,150,643	1,107,907	43.0	2.0	2.0	31.5	0.0	4.0	3.5
Marin	3,885,746	2,564,592	1,321,154	29.8	4.0	2.0	12.5	0.0	5.0	6.3
Mariposa	678,828	448,026	230,802	7.5	0.5	1.0	3.0	0.0	1.5	1.5
Mendocino	2,663,247	1,757,743	905,504	37.0	2.0	1.0	24.0	0.5	5.5	4.0
Merced	8,809,289	5,814,131	2,995,158	98.0	4.0	4.5	62.0	1.0	11.0	15.5
Monterey	10,984,704	7,249,905	3,734,799	113.8	6.0	2.0	67.4	0.0	10.8	27.6
Napa	3,933,558	2,596,148	1,337,410	36.5	2.0	1.0	19.9	0.0	7.1	6.5
Orange	54,165,787	35,749,419	18,416,368	631.0	32.0	5.5	282.5	0.0	109.5	201.5
Placer	6,148,003	4,057,682	2,090,321	56.1	6.4	1.5	26.5	0.0	6.6	15.1
Plumas	867,092	572,281	294,811	12.0	1.0	1.0	5.5	0.0	2.0	2.5
Riverside	37,052,982	24,454,968	12,598,014	391.0	19.0	7.0	216.0	2.0	86.0	61.0
Sacramento	31,509,375	20,796,188	10,713,188	338.5	13.0	4.0	189.0	2.5	54.0	76.0
San Bernardino	37,715,380	24,892,151	12,823,229	430.0	16.0	4.0	305.5	0.0	47.0	57.5
San Diego	49,529,286	32,689,329	16,839,957	485.5	31.0	4.0	272.0	0.0	83.0	95.5
San Francisco	14,088,226	9,298,229	4,789,997	122.0	7.0	2.0	80.0	0.0	4.0	29.0
San Joaquin	15,402,084	10,165,375	5,236,709	181.0	7.0	4.0	116.3	0.0	17.0	36.7
San Luis Obispo	4,651,661	3,070,096	1,581,565	44.8	0.5	3.0	25.3	2.0	1.0	13.0
San Mateo	11,181,913	7,380,063	3,801,850	105.0	4.0	1.8	74.0	0.0	10.0	15.2
Santa Barbara	9,120,180	6,019,319	3,100,861	92.8	2.9	5.5	50.8	5.0	13.5	15.1
Santa Clara	36,331,166	23,978,570	12,352,596	286.5	14.0	3.0	186.5	5.0	29.0	49.0
Santa Cruz/San Benito	8,398,753	5,543,177	2,855,576	80.0	4.0	2.1	59.5	1.0	7.5	5.9
Shasta	7,575,943	5,000,122	2,575,821	94.0	4.0	2.0	54.0	0.0	6.0	28.0
Sierra/Nevada	4,265,498	2,815,229	1,450,269	39.0	2.4	1.0	19.6	0.0	7.5	8.5
Siskiyou/Modoc	3,260,424	2,151,880	1,108,544	44.0	2.0	2.0	29.0	0.0	5.0	6.0
Solano	12,163,926	8,028,191	4,135,735	121.5	8.0	2.0	92.0	0.0	12.0	7.5
Sonoma	15,285,623	10,088,511	5,197,112	132.0	8.0	2.0	58.2	0.0	28.0	35.8
Stanislaus	15,684,973	10,352,082	5,332,891	178.9	9.0	5.5	123.3	0.0	12.0	29.1
Sutter	2,774,366	1,831,082	943,284	31.0	2.5	2.0	16.8	0.0	5.0	4.7
Tehama	1,704,972	1,125,282	579,690	26.0	1.0	1.0	16.0	0.0	3.0	5.0
Trinity	639,289	421,931	217,358	8.0	1.0	1.0	4.0	0.0	0.0	2.0
Tulare	15,457,532	10,201,971	5,255,561	206.1	8.3	3.0	130.0	3.1	25.0	36.7
Tuolumne	1,911,174	1,261,375	649,799	23.0	1.1	0.6	15.5	0.0	3.0	2.8
Ventura	19,638,881	12,961,661	6,677,220	203.5	10.9	4.0	137.2	0.0	17.9	33.5
Yolo	5,770,318	3,808,410	1,961,908	72.0	3.0	2.0	33.0	2.0	13.0	19.0
Yuba	3,759,342	2,481,166	1,278,176	45.0	2.0	1.5	22.0	0.0	12.0	7.5

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2009-10

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$759,736,998	\$621,398,321	\$12,323,358	\$43,208,802	\$9,539,935	\$73,266,582	\$11,968,985
Alameda	25,877,815	20,992,038	137,968	2,129,974	626,742	1,991,093	907,936
Amador/Alpine/Calaveras	2,679,207	2,207,344	28,160	115,584	32,093	296,026	0
Butte	7,125,829	6,096,386	11,935	177,453	251,343	588,712	466,670
Colusa	664,022	536,120	30,184	39,151	0	58,567	1,198
Contra Costa	18,693,403	16,537,271	129,880	332,983	0	1,693,269	62,539
Del Norte	1,778,054	1,420,641	103,750	72,812	0	180,851	(1,248)
El Dorado	4,667,698	3,791,841	65,921	158,349	0	651,587	45,724
Fresno	21,346,638	17,538,993	377,377	6,890	204,707	3,218,671	420,275
Glenn	672,984	579,421	23,945	1,056	0	68,562	39,850
Humboldt	902,965	0	21,094	384,919	0	496,952	34,828
Imperial	4,174,853	3,396,209	48,754	322,428	0	407,462	19,986
Inyo/Mono	1,094,354	950,003	9,214	60,614	0	74,523	59,490
Kern	20,851,752	16,336,411	128,068	2,104,254	36,598	2,246,421	609,036
Kings	3,971,044	3,137,145	33,495	249,552	2,000	548,852	119,378
Lake	2,356,026	2,034,563	10,287	88,412	29,872	192,892	55,304
Lassen	855,549	741,364	22,385	7,200	0	84,600	21,595
Los Angeles	172,375,739	143,788,097	3,897,758	11,297,131	5,437,399	7,955,354	1,267,658
Madera	2,802,594	2,367,638	74,052	82,128	0	278,776	290,576
Marin	3,909,469	3,058,292	47,665	382,074	1,955	419,483	263,918
Mariposa	639,556	512,740	3,885	35,026	0	87,905	9,314
Mendocino	17,239,080	16,669,104	72,000	207,807	0	290,169	(145,424)
Merced	8,833,764	7,439,393	135,334	626,358	0	632,679	29,113
Monterey	10,754,410	8,917,753	199,778	448,050	0	1,188,829	220,584
Napa	3,771,545	3,236,546	75,077	0	12,153	447,769	135,242
Orange	55,917,810	44,692,511	637,459	2,048,225	212,298	8,327,317	(390,708)
Placer	6,005,856	4,710,380	62,993	413,115	184,261	635,107	166,537
Plumas	700,411	626,880	25,653	0	0	47,878	39,427
Riverside	35,609,537	25,085,085	1,023,041	3,293,832	0	6,207,579	165,428
Sacramento	31,936,707	25,485,080	593,159	2,319,716	1,046,646	2,492,106	229,311
San Bernardino	37,155,953	29,373,099	1,215,375	2,443,017	451,576	3,672,886	968,928
San Diego	47,396,832	38,926,377	338,095	1,845,953	0	6,286,407	1,363,318
San Francisco	14,824,482	9,927,541	103,580	1,072,726	0	3,720,635	0
San Joaquin	15,119,668	13,108,190	276,848	357,558	0	1,377,072	337,851
San Luis Obispo	4,687,239	3,525,819	417,686	293,163	0	450,571	0
San Mateo	11,678,275	9,677,772	161,216	700,677	0	1,138,610	71,296
Santa Barbara	9,126,530	7,542,340	53,975	467,717	0	1,062,498	142,198
Santa Clara	36,244,406	29,714,375	101,529	3,959,267	129,075	2,340,160	794,515
Santa Cruz/San Benito	8,197,425	7,307,450	40,338	200,005	0	649,632	310,345
Shasta	7,251,689	5,592,812	51,975	841,255	50,227	715,420	225,379
Sierra/Nevada	3,654,433	3,012,852	0	230,033	0	411,548	172,227
Siskiyou/Modoc	3,110,351	2,666,129	22,641	175,859	5,990	239,732	108,184
Solano	11,828,307	10,198,150	115,060	406,884	0	1,108,213	364,966
Sonoma	15,106,422	12,763,268	88,929	682,537	0	1,571,688	337,981
Stanislaus	15,692,540	13,247,966	173,191	212,390	145,316	1,913,677	9,963
Sutter	2,855,146	2,428,330	41,057	88,421	0	297,338	26,214
Tehama	1,748,114	1,555,503	32,315	39,264	0	121,032	36,684
Trinity	659,939	559,738	5,012	16,192	0	78,997	3,444
Tulare	13,790,816	10,429,821	639,008	832,435	91,252	1,798,300	252,123
Tuolumne	2,047,531	1,656,688	16,174	88,612	12,168	273,889	103,888
Ventura	20,322,128	17,989,848	238,095	70,560	549,346	1,474,279	519,833
Yolo	5,793,924	4,736,319	125,042	412,932	26,918	492,713	367,315
Yuba	3,236,177	2,572,685	35,946	366,252	0	261,294	308,796

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2009-10**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$758,755,425	\$500,778,581	\$257,976,845	7,747.7	388.1	133.8	4,639.5	36.3	1,058.6	1,491.4
Alameda	26,562,297	17,531,116	9,031,181	220.0	11.0	3.0	156.1	0.0	21.0	28.9
Amador/Alpine/Calaveras	2,678,292	1,767,673	910,619	26.1	1.1	1.0	19.0	0.0	1.0	4.0
Butte	7,784,601	5,137,837	2,646,764	103.5	3.0	4.0	48.0	0.0	15.0	33.5
Colusa	642,008	423,725	218,283	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,733,908	12,364,379	6,369,529	160.0	6.0	4.0	117.0	0.0	7.0	26.0
Del Norte	1,779,697	1,174,600	605,097	25.6	0.0	1.8	13.0	0.0	6.0	4.8
El Dorado	4,748,960	3,134,314	1,614,646	55.8	2.8	3.0	29.0	2.0	10.0	9.0
Fresno	21,604,323	14,258,853	7,345,470	238.6	9.0	5.0	150.0	0.0	36.0	38.6
Glenn	710,941	469,221	241,720	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	5,003,373	3,302,226	1,701,147	58.0	4.0	3.0	33.7	0.0	13.0	4.3
Imperial	4,080,654	2,693,232	1,387,422	53.5	2.0	3.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,153,844	761,537	392,307	9.3	1.0	1.0	4.8	0.0	0.0	2.5
Kern	21,410,167	14,130,710	7,279,457	220.4	9.3	2.0	148.7	4.0	9.0	47.4
Kings	4,043,698	2,668,841	1,374,857	54.8	3.0	1.5	31.7	1.0	5.0	12.6
Lake	2,409,210	1,590,079	819,131	36.4	2.0	1.5	18.9	1.0	2.0	11.0
Lassen	881,379	581,710	299,669	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	173,640,090	114,602,459	59,037,631	1730.0	106.0	11.0	987.0	9.0	308.0	309.0
Madera	3,079,809	2,032,674	1,047,135	41.0	1.0	2.0	32.0	0.0	3.0	3.0
Marin	3,480,165	2,296,909	1,183,256	29.0	3.0	2.0	12.5	0.0	5.0	6.5
Mariposa	643,196	424,509	218,687	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,729,057	1,801,178	927,879	34.5	2.0	1.0	24.0	0.0	6.0	1.5
Merced	8,853,683	5,843,431	3,010,252	96.5	4.0	4.0	60.1	1.0	11.0	16.4
Monterey	10,709,940	7,068,560	3,641,380	109.9	4.5	2.0	70.0	0.4	11.0	22.0
Napa	3,867,993	2,552,875	1,315,118	35.5	2.0	1.0	20.9	0.0	5.1	6.5
Orange	55,357,137	36,535,710	18,821,427	624.0	31.5	4.5	273.0	0.0	111.0	204.0
Placer	6,145,902	4,056,295	2,089,607	51.0	5.8	1.5	28.5	0.0	5.6	9.6
Plumas	734,595	484,833	249,762	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	36,934,806	24,376,972	12,557,834	357.0	18.0	6.0	208.0	2.0	81.0	42.0
Sacramento	32,094,962	21,182,675	10,912,287	349.8	12.8	4.0	205.0	2.5	47.5	78.0
San Bernardino	38,063,769	25,122,088	12,941,681	421.0	16.0	5.0	307.5	0.0	39.0	53.5
San Diego	48,658,332	32,114,499	16,543,833	511.0	29.0	3.9	286.0	0.0	80.0	112.1
San Francisco	14,956,304	9,871,161	5,085,143	110.0	6.0	1.0	70.0	0.0	14.0	19.0
San Joaquin	15,415,634	10,174,318	5,241,316	176.6	6.0	4.0	119.3	0.0	16.0	31.3
San Luis Obispo	4,812,229	3,176,071	1,636,158	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,381,209	7,511,598	3,869,611	99.0	4.0	1.8	70.0	0.0	9.0	14.2
Santa Barbara	9,245,803	6,102,230	3,143,573	90.3	3.0	4.5	51.5	3.8	12.0	15.5
Santa Clara	37,024,144	24,435,935	12,588,209	278.5	14.0	3.0	188.5	4.0	23.0	46.0
Santa Cruz/San Benito	8,509,253	5,616,107	2,893,146	78.0	4.9	2.0	41.7	0.5	9.8	19.1
Shasta	7,344,055	4,847,076	2,496,979	92.0	3.0	2.0	53.0	0.0	6.0	28.0
Sierra/Nevada	3,827,671	2,526,263	1,301,408	37.0	1.9	0.8	19.0	0.0	7.5	7.8
Siskiyou/Modoc	3,285,416	2,168,375	1,117,041	42.7	2.0	2.0	31.6	0.0	2.0	5.1
Solano	12,193,273	8,047,560	4,145,713	107.0	7.0	2.0	84.5	0.0	4.0	9.5
Sonoma	14,067,975	9,284,864	4,783,112	125.0	6.0	2.0	58.2	0.0	25.0	33.8
Stanislaus	15,744,305	10,391,241	5,353,064	175.9	9.0	4.5	122.3	0.0	12.0	28.1
Sutter	2,865,028	1,890,918	974,110	30.9	2.5	2.0	16.8	0.0	5.0	4.6
Tehama	1,776,315	1,172,368	603,947	26.0	1.0	1.0	17.0	0.0	3.0	4.0
Trinity	634,848	419,000	215,848	8.0	1.0	0.0	5.0	0.0	0.0	2.0
Tulare	13,882,055	9,162,156	4,719,899	195.1	7.8	3.5	115.0	3.1	31.2	34.5
Tuolumne	2,075,425	1,369,781	705,645	24.0	1.1	0.6	16.5	0.0	3.0	2.8
Ventura	20,825,625	13,744,913	7,080,713	214.0	10.9	4.0	136.9	0.0	15.4	46.8
Yolo	6,143,938	4,054,999	2,088,939	54.5	3.0	1.0	22.0	1.0	7.0	20.5
Yuba	3,524,132	2,325,927	1,198,205	42.0	2.0	1.5	21.0	0.0	11.0	6.5

SOURCE: CS 356 and CS 921, Budget Display

\*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2010-11

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$740,553,142	\$603,787,715	\$11,436,100	\$42,944,855	\$9,972,301	\$72,412,171	\$11,457,244
Alameda	\$25,588,408	\$20,597,910	\$107,331	\$2,113,853	\$699,002	\$2,070,312	\$679,505
Ama/Alp/Cala/Tuol	\$4,790,210	\$4,052,215	\$42,567	\$212,193	\$38,092	\$445,143	\$0
Butte	\$6,708,248	\$5,856,628	\$13,020	\$179,471	\$209,043	\$450,086	\$368,052
Colusa	\$679,695	\$570,030	\$29,896	\$36,263	\$0	\$43,506	\$17,381
Contra Costa	\$18,299,486	\$15,904,609	\$111,169	\$266,951	\$0	\$2,016,757	\$200,467
Del Norte	\$1,398,108	\$1,092,956	\$89,734	\$69,661	\$0	\$145,757	\$78,492
El Dorado	\$4,637,572	\$3,858,251	\$58,894	\$177,072	\$0	\$543,355	\$135,204
Fresno	\$21,776,423	\$18,306,223	\$306,671	\$19,596	\$163,610	\$2,980,323	\$217,431
Glenn	\$674,864	\$602,750	\$25,883	\$0	\$2,564	\$43,667	\$46,931
Humboldt	\$4,551,827	\$3,813,953	\$15,780	\$378,854	\$0	\$343,240	\$30,327
Imperial	\$4,279,778	\$3,369,641	\$41,336	\$325,572	\$0	\$543,229	\$53,365
Inyo/Mono	\$965,193	\$824,947	\$5,762	\$62,267	\$0	\$72,217	\$129,879
Kern	\$21,658,022	\$16,548,642	\$145,673	\$2,123,257	\$163	\$2,840,287	\$165,443
Kings	\$3,963,751	\$3,086,994	\$39,692	\$258,313	\$0	\$578,752	\$102,023
Lake	\$2,221,096	\$1,961,509	\$19,150	\$89,148	\$8,068	\$143,221	\$22,637
Lassen	\$926,537	\$736,015	\$13,511	\$86,400	\$0	\$90,611	\$31,634
Los Angeles	\$166,689,055	\$139,324,679	\$3,027,593	\$11,623,556	\$4,915,995	\$7,797,232	(\$305,009)
Madera	\$2,827,467	\$2,418,392	\$59,634	\$82,128	\$0	\$267,313	\$193,812
Marin	\$3,623,175	\$2,933,665	\$49,378	\$313,621	\$10,563	\$315,948	\$228,086
Mariposa	\$639,220	\$529,767	\$5,162	\$41,208	\$0	\$63,083	\$6,814
Mendocino	\$2,417,058	\$2,026,132	\$0	\$0	\$0	\$390,926	(\$62,536)
Merced	\$9,262,253	\$7,761,212	\$105,795	\$672,158	\$0	\$723,088	\$167,151
Monterey	\$11,089,246	\$9,052,641	\$196,295	\$483,824	\$0	\$1,356,486	\$343,890
Napa	\$3,932,731	\$3,379,143	\$96,646	\$0	\$0	\$456,942	\$182,816
Orange	\$55,746,832	\$45,879,072	\$342,665	\$1,991,840	\$963,536	\$6,569,719	\$701,112
Placer	\$5,827,533	\$4,311,736	\$65,370	\$417,474	\$184,826	\$848,127	\$361,976
Plumas	\$683,351	\$624,383	\$21,677	\$0	\$0	\$37,291	\$21,148
Riverside	\$35,918,706	\$24,956,801	\$1,349,519	\$3,450,955	\$0	\$6,161,431	\$170,541
Sacramento	\$32,837,712	\$26,044,533	\$731,887	\$2,372,007	\$965,978	\$2,723,307	\$132,278
San Bernardino	\$38,637,671	\$30,025,394	\$1,297,092	\$2,885,308	\$503,914	\$3,925,963	\$691,323
San Diego	\$47,546,214	\$38,674,947	\$446,535	\$1,940,452	\$0	\$6,484,280	\$1,999,577
San Francisco	\$12,987,541	\$9,607,836	\$89,253	\$519,817	\$0	\$2,770,635	\$0
San Joaquin	\$15,302,082	\$13,379,064	\$201,808	\$351,347	\$0	\$1,369,863	\$250,062
San Luis Obispo	\$4,702,962	\$3,588,256	\$397,580	\$291,862	\$0	\$425,264	\$171,290
San Mateo	\$11,484,797	\$9,967,940	\$114,094	\$649,982	\$0	\$752,781	\$166,986
Santa Barbara	\$9,196,083	\$7,422,183	\$82,687	\$462,792	\$0	\$1,228,421	\$248,192
Santa Clara	\$36,618,015	\$30,121,057	\$145,434	\$3,854,873	\$131,870	\$2,364,781	\$903,459
Santa Cruz/San Benito	\$8,532,885	\$7,444,965	\$30,956	\$349,324	\$0	\$707,640	\$230,874
Shasta	\$7,175,714	\$5,386,062	\$59,205	\$868,477	\$43,768	\$818,202	\$228,883
Sierra/Nevada	\$3,516,808	\$2,939,808	\$0	\$222,333	\$0	\$354,667	\$143,122
Siskiyou/Modoc	\$2,703,433	\$2,248,805	\$17,973	\$128,287	\$3,151	\$305,217	\$114,929
Solano	\$11,493,352	\$9,830,732	\$76,333	\$555,940	\$0	\$1,030,347	\$339,120
Sonoma	\$14,904,834	\$11,938,481	\$72,761	\$785,764	\$0	\$2,107,828	\$261,400
Stanislaus	\$15,108,697	\$12,081,825	\$173,341	\$201,872	\$443,025	\$2,208,634	\$14,359
Sutter	\$2,827,024	\$2,467,248	\$29,839	\$87,269	\$0	\$242,668	\$181,698
Tehama	\$1,813,321	\$1,641,013	\$37,123	\$40,442	\$0	\$94,743	\$52,584
Trinity	\$608,544	\$539,499	\$3,945	\$16,410	\$0	\$48,690	\$27,722
Tulare	\$12,608,490	\$10,392,606	\$499,856	\$13,727	\$105,995	\$1,596,306	\$162,677
Ventura	\$19,565,648	\$16,973,757	\$192,312	\$69,320	\$552,274	\$1,777,985	\$471,456
Yolo	\$5,509,543	\$4,227,010	\$315,556	\$427,010	\$26,864	\$513,103	\$192,952
Yuba	\$3,095,927	\$2,463,798	\$34,727	\$374,605	\$0	\$222,797	\$183,729

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2010-11

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$746,436,347	\$492,647,989	\$253,788,358	7,433.6	373.1	132.2	4,510.8	25.8	1,025.8	1,365.9
Alameda	\$26,366,078	17,401,611	8,964,467	206.6	10.5	1.5	147.9	0.0	18.0	28.7
Ama/Alp/Cala/Tuol	\$4,811,328	\$3,175,476	\$1,635,852	49.0	2.1	1.8	35.4	0.0	3.0	6.7
Butte	\$6,976,923	4,604,769	2,372,154	94.5	3.0	4.0	45.0	0.0	14.0	28.5
Colusa	\$711,054	469,296	241,758	7.5	0.5	1.4	3.0	0.0	1.0	1.6
Contra Costa	\$18,521,987	12,224,511	6,297,476	151.0	5.0	4.0	112.0	0.0	7.0	23.0
Del Norte	\$1,477,359	975,057	502,302	20.8	0.5	2.0	11.0	0.1	4.0	3.2
El Dorado	\$4,773,151	3,150,280	1,622,871	54.9	2.8	3.9	29.6	2.0	8.0	8.6
Fresno	\$21,883,956	14,443,411	7,440,545	234.2	9.0	6.0	147.0	0.0	37.0	35.2
Glenn	\$720,707	475,667	245,040	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	\$4,576,966	3,020,798	1,556,168	52.0	3.0	2.8	27.4	0.0	14.0	4.8
Imperial	\$4,306,310	2,842,165	1,464,145	53.5	3.0	2.0	27.0	0.0	10.0	11.5
Inyo/Mono	\$1,095,071	722,747	372,324	8.8	0.5	0.5	5.3	0.0	0.0	2.5
Kern	\$21,346,806	14,088,892	7,257,914	200.2	10.3	2.0	142.7	4.0	9.0	32.2
Kings	\$4,049,444	2,672,633	1,376,811	57.5	3.0	1.0	32.2	1.0	6.0	14.3
Lake	\$2,241,352	1,479,292	762,060	29.8	1.0	1.5	17.1	0.5	3.0	6.7
Lassen	\$957,221	631,766	325,455	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	\$166,380,445	109,811,094	56,569,351	1676.0	103.0	12.0	961.0	0.0	299.0	301.0
Madera	\$2,989,606	1,973,140	1,016,466	38.0	1.0	2.0	31.0	0.0	3.0	1.0
Marin	\$4,043,638	2,668,801	1,374,837	28.0	3.0	2.0	12.5	0.0	5.0	5.5
Mariposa	\$641,179	423,178	218,001	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	\$2,644,710	1,745,509	899,201	34.0	2.0	1.0	23.0	0.0	6.5	1.5
Merced	\$9,416,402	6,214,825	3,201,577	96.5	4.0	4.1	61.5	1.0	10.0	15.9
Monterey	\$11,711,988	7,729,912	3,982,076	107.7	3.5	2.0	69.0	0.2	11.0	22.0
Napa	\$4,133,345	2,728,008	1,405,337	35.5	2.0	1.0	19.4	0.0	6.6	6.5
Orange	\$56,325,800	37,175,028	19,150,772	614.5	31.5	5.5	298.8	0.0	104.3	174.4
Placer	\$6,172,800	4,074,048	2,098,752	46.5	5.5	1.5	27.5	0.0	3.6	8.4
Plumas	\$701,742	463,150	238,592	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	\$34,475,571	22,753,877	11,721,694	340.2	15.0	6.0	205.0	4.2	63.0	47.0
Sacramento	\$32,932,753	21,735,617	11,197,136	316.8	11.8	4.0	185.5	2.0	46.5	67.0
San Bernardino	\$39,145,257	25,835,870	13,309,387	417.0	15.0	5.0	308.3	0.0	37.0	51.7
San Diego	\$49,421,791	32,618,382	16,803,409	486.5	32.0	3.9	296.0	0.0	75.0	79.6
San Francisco	\$12,353,036	8,153,004	4,200,032	106.0	5.0	2.0	69.0	0.0	14.0	16.0
San Joaquin	\$15,527,497	10,248,148	5,279,349	171.0	7.0	4.0	111.6	0.0	19.0	29.4
San Luis Obispo	\$4,871,191	3,214,986	1,656,205	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	\$11,543,682	7,618,830	3,924,852	86.0	4.0	1.9	58.0	0.0	9.0	13.1
Santa Barbara	\$9,436,558	6,228,128	3,208,430	85.0	3.0	5.0	48.5	3.7	11.0	13.8
Santa Clara	\$36,928,245	24,372,642	12,555,603	286.0	14.0	3.0	188.0	2.0	27.0	52.0
Santa Cruz/San Benito	\$8,758,674	5,780,725	2,977,949	77.0	4.0	1.9	49.6	0.0	8.5	13.0
Shasta	\$7,209,610	4,758,343	2,451,267	85.0	4.0	2.0	36.0	0.0	14.0	29.0
Sierra/Nevada	\$3,660,050	2,415,633	1,244,417	34.0	1.2	0.8	17.2	0.0	6.5	8.3
Siskiyou/Modoc	\$2,615,481	1,726,217	889,264	32.6	2.0	1.0	19.5	0.0	6.7	3.4
Solano	\$11,832,312	7,809,326	4,022,986	101.0	7.0	2.0	78.5	0.0	4.0	9.5
Sonoma	\$13,508,697	8,915,740	4,592,957	109.5	5.0	1.2	60.5	0.0	24.0	18.8
Stanislaus	\$15,091,937	9,960,678	5,131,259	163.9	6.0	3.5	123.2	0.0	11.0	20.2
Sutter	\$2,991,603	1,974,458	1,017,145	30.5	2.0	2.0	18.0	0.0	4.0	4.5
Tehama	\$1,865,500	1,231,230	634,270	27.0	1.0	1.0	19.0	0.0	2.0	4.0
Trinity	\$668,314	441,087	227,227	7.0	1.0	0.0	5.0	0.0	0.0	1.0
Tulare	\$12,636,585	8,340,146	4,296,439	185.1	6.8	2.5	111.0	3.1	28.2	33.5
Ventura	\$20,026,110	13,217,233	6,808,877	216.0	9.9	4.0	126.8	0.0	14.4	60.9
Yolo	\$5,699,365	3,761,581	1,937,784	52.0	3.0	1.0	20.0	1.0	6.0	21.0
Yuba	\$3,259,160	2,151,046	1,108,114	40.0	2.0	1.5	22.0	0.0	8.0	6.5

SOURCE: CS 356 and CS 921, Budget Display  
\*Does not include the distribution of shared services costs or the statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
FEDERAL FISCAL YEAR 2012

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD  
STATE FISCAL YEAR 2011-12**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$718,158,672	\$586,372,719	\$9,276,249	\$43,476,022	\$9,355,653	\$69,678,029	13,276,433
Alameda	\$26,258,569	\$20,491,959	\$190,470	\$2,301,471	\$646,604	\$2,628,065	\$645,013
Ama/Alp/Cala/Tuol	\$4,627,096	\$3,966,380	\$35,541	\$196,176	\$3,853	\$425,146	\$0
Butte	\$2,726,689	\$1,851,445	\$11,480	\$200,587	\$194,458	\$468,719	\$347,580
Colusa	\$649,660	\$570,020	\$18,145	\$36,000	\$0	\$25,495	\$26,891
Contra Costa	\$18,622,016	\$15,794,468	\$110,533	\$286,917	\$0	\$2,430,098	\$39,363
Del Norte	\$1,287,226	\$982,360	\$103,516	\$74,078	\$0	\$127,272	\$165,312
El Dorado	\$4,699,481	\$3,983,895	\$35,637	\$178,784	\$0	\$501,165	\$120,848
Fresno	\$21,060,853	\$17,714,391	\$322,913	\$31,132	\$244,785	\$2,747,632	\$281,784
Glenn	\$712,915	\$634,271	\$23,810	\$0	\$0	\$54,834	\$2,471
Humboldt	\$4,305,916	\$3,782,800	\$0	\$351,070	\$0	\$172,046	\$45,215
Imperial	\$731,837	\$0	\$36,009	\$307,654	\$0	\$388,174	\$84,871
Inyo/Mono	\$889,571	\$688,774	\$6,455	\$62,200	\$0	\$132,142	\$95,918
Kern	\$21,935,747	\$17,068,699	\$120,880	\$2,130,588	\$0	\$2,615,580	\$24,073
Kings	\$3,746,736	\$3,085,604	\$36,357	\$275,519	\$0	\$349,256	\$121,800
Lake	\$2,234,697	\$1,947,807	\$20,596	\$91,146	\$26,257	\$148,891	\$67,600
Lassen	\$821,742	\$639,675	\$10,942	\$79,200	\$0	\$91,925	\$49,017
Los Angeles	\$164,612,013	\$138,314,687	\$1,985,057	\$11,570,622	\$4,421,234	\$8,320,413	\$3,699,771
Madera	\$2,920,144	\$2,486,242	\$56,008	\$78,843	\$0	\$299,051	(\$2,780)
Marin	\$3,458,307	\$2,805,138	\$49,855	\$352,838	\$10,214	\$240,262	\$285,988
Mariposa	\$622,002	\$532,481	\$2,727	\$56,010	\$0	\$30,784	\$23,017
Mendocino	\$1,094,663	\$707,304	\$0	\$0	\$0	\$387,359	(\$83,309)
Merced	\$8,934,329	\$7,609,614	\$115,893	\$370,945	\$0	\$837,877	\$216,297
Monterey	\$10,362,614	\$8,709,946	\$36,426	\$485,011	\$0	\$1,131,231	\$427,260
Napa	\$3,806,396	\$3,315,575	\$106,476	\$0	\$6,017	\$378,328	\$174,767
Orange	\$55,232,553	\$45,758,329	\$282,880	\$1,932,403	\$732,403	\$6,526,538	\$545,001
Placer	\$6,018,434	\$4,842,791	\$63,587	\$393,482	\$215,607	\$502,967	\$212,711
Plumas	\$666,813	\$595,609	\$22,423	\$0	\$0	\$48,781	\$34,134
Riverside	\$34,905,192	\$24,674,845	\$947,198	\$3,486,426	\$0	\$5,796,723	\$360,098
Sacramento	\$32,217,363	\$25,482,342	\$689,068	\$2,416,291	\$999,831	\$2,629,831	\$67,696
San Bernardino	\$38,682,090	\$30,435,872	\$962,396	\$2,962,011	\$501,776	\$3,820,035	\$254,056
San Diego	\$47,042,669	\$38,686,417	\$451,129	\$1,757,253	\$0	\$6,147,870	\$1,180,299
San Francisco	\$12,918,229	\$10,330,650	\$93,714	\$886,160	\$0	\$1,607,705	\$0
San Joaquin	\$14,636,259	\$12,766,985	\$202,686	\$371,092	\$0	\$1,295,496	\$207,692
San Luis Obispo	\$4,713,533	\$3,702,545	\$299,400	\$291,577	\$0	\$420,011	\$174,385
San Mateo	\$11,154,481	\$9,458,281	\$119,181	\$613,549	\$0	\$963,470	\$194,779
Santa Barbara	\$9,260,497	\$7,575,143	\$72,664	\$428,042	\$0	\$1,184,648	\$218,221
Santa Clara	\$35,782,993	\$28,541,906	\$195,823	\$4,033,680	\$139,924	\$2,871,660	\$971,458
Santa Cruz/San Benito	\$8,187,348	\$7,124,256	\$71,657	\$327,202	\$99,977	\$564,256	\$271,455
Shasta	\$6,834,018	\$5,111,387	\$45,452	\$901,173	\$69,350	\$706,656	\$201,686
Sierra/Nevada	\$2,920,540	\$2,606,449	\$0	\$62,286	\$0	\$251,805	\$110,660
Siskiyou/Modoc	\$2,222,599	\$1,871,110	\$21,501	\$114,285	\$0	\$215,703	\$22,939
Solano	\$11,962,519	\$10,543,686	\$76,586	\$455,397	\$0	\$886,850	\$234,659
Sonoma	\$11,443,278	\$9,702,187	\$85,527	\$274,340	\$0	\$1,381,224	\$62,060
Stanislaus	\$13,982,875	\$11,238,313	\$199,105	\$191,195	\$70,140	\$2,284,122	\$0
Sutter	\$2,699,994	\$2,424,162	\$28,914	\$89,420	\$0	\$157,498	\$249,332
Tehama	\$1,599,021	\$1,423,469	\$35,993	\$41,655	\$0	\$97,904	\$55,869
Trinity	\$645,033	\$580,847	\$2,150	\$16,615	\$0	\$45,421	\$29,204
Tulare	\$12,706,888	\$9,790,471	\$447,920	\$858,524	\$102,788	\$1,507,185	\$204,234
Ventura	\$19,779,888	\$16,652,727	\$183,305	\$230,658	\$824,448	\$1,888,750	\$446,469
Yolo	\$5,642,610	\$4,229,527	\$209,852	\$440,769	\$45,987	\$716,475	\$491
Yuba	\$3,179,736	\$2,538,878	\$30,412	\$383,746	\$0	\$226,700	\$108,078

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS  
STATE FISCAL YEAR 2011-12**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$739,580,769	\$488,123,308	\$251,457,461	7,238.9	353.3	129.4	4,516.8	24.2	965.2	1,250.0
Alameda	26,671,970	17,603,500	9,068,470	211.4	11.0	3.0	135.0	0.0	10.0	52.4
Ama/Alp/Cala/Tuol	4,626,488	3,053,482	1,573,006	46.0	2.0	1.0	37.6	0.0	0.0	5.4
Butte	7,187,775	4,743,932	2,443,844	95.5	3.0	3.0	42.0	0.0	11.0	36.5
Colusa	608,481	401,597	206,884	6.5	0.5	1.5	3.5	0.0	0.0	1.0
Contra Costa	18,618,920	12,288,487	6,330,433	137.0	6.0	3.0	106.0	0.0	3.0	19.0
Del Norte	1,450,239	957,158	493,081	21.1	0.0	2.0	10.0	0.3	5.0	3.8
El Dorado	4,925,120	3,250,579	1,674,541	55.8	2.8	3.8	31.7	2.0	8.0	7.5
Fresno	21,185,474	13,982,413	7,203,061	213.3	9.0	6.0	125.0	0.0	41.0	32.3
Glenn	714,067	471,284	242,783	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,325,780	2,855,015	1,470,765	47.0	3.0	2.6	31.8	0.0	6.0	3.6
Imperial	4,321,558	2,852,228	1,469,330	56.5	3.0	1.0	33.0	0.0	10.0	9.5
Inyo/Mono	971,934	641,476	330,458	8.2	0.5	0.5	5.5	0.0	0.0	1.7
Kern	21,926,890	14,471,747	7,455,143	199.2	11.0	2.0	137.7	4.0	12.0	32.5
Kings	3,856,280	2,545,145	1,311,135	55.4	3.0	1.0	36.6	1.0	6.0	7.8
Lake	2,302,626	1,519,733	782,893	30.8	1.0	1.5	17.8	0.5	3.0	7.0
Lassen	860,979	568,246	292,733	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	168,311,785	111,085,778	57,226,007	1634.0	92.0	14.0	1,029.0	0.0	282.0	217.0
Madera	2,893,611	1,909,783	983,828	38.0	0.0	2.0	30.0	0.0	4.0	2.0
Marin	3,590,502	2,369,731	1,220,771	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	645,920	426,307	219,613	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,451,847	1,618,219	833,628	33.5	1.0	1.0	23.0	0.0	7.0	1.5
Merced	9,144,157	6,035,144	3,109,013	86.0	4.0	3.6	59.5	1.0	7.0	10.9
Monterey	10,797,823	7,126,563	3,671,260	106.4	4.2	2.0	70.0	0.5	11.0	18.7
Napa	3,990,612	2,633,804	1,356,808	34.5	2.0	1.0	18.4	0.0	6.6	6.5
Orange	55,668,158	36,740,984	18,927,174	603.5	29.8	6.0	301.2	0.0	109.8	156.7
Placer	6,215,968	4,102,539	2,113,429	46.0	5.8	1.4	26.5	0.0	5.1	7.2
Plumas	700,137	462,090	238,047	9.6	0.1	1.5	5.0	0.0	1.5	1.5
Riverside	35,062,311	23,141,125	11,921,186	340.2	15.0	7.0	210.0	4.2	68.0	36.0
Sacramento	32,263,143	21,293,674	10,969,469	305.0	11.0	4.0	183.5	1.0	45.5	60.0
San Bernardino	38,783,941	25,597,401	13,186,540	420.0	15.0	4.0	308.3	0.0	38.0	54.7
San Diego	48,138,256	31,771,249	16,367,007	486.5	33.0	3.9	295.0	0.0	74.0	80.6
San Francisco	12,970,989	8,560,853	4,410,136	99.0	4.0	1.0	73.0	0.0	3.5	17.5
San Joaquin	15,297,732	10,096,503	5,201,229	156.5	6.0	3.0	101.6	0.0	17.0	28.9
San Luis Obispo	4,883,660	3,223,216	1,660,444	40.9	0.5	3.0	24.3	0.5	1.0	11.6
San Mateo	11,225,521	7,408,844	3,816,677	89.0	4.0	1.0	57.0	0.0	10.0	17.0
Santa Barbara	9,472,443	6,251,812	3,220,631	85.4	3.0	5.0	51.9	4.1	8.0	13.4
Santa Clara	37,063,660	24,462,016	12,601,644	281.0	13.0	3.0	184.0	1.0	24.0	56.0
Santa Cruz/San Benito	8,460,861	5,584,168	2,876,693	77.0	4.0	2.0	51.9	0.0	6.0	13.1
Shasta	7,086,540	4,677,116	2,409,424	81.0	4.0	2.0	37.0	0.0	12.0	26.0
Sierra/Nevada	3,031,324	2,000,674	1,030,650	27.0	1.2	0.8	15.5	0.0	2.0	7.5
Siskiyou/Modoc	2,330,923	1,538,409	792,514	27.7	2.0	1.0	17.2	0.0	3.7	3.8
Solano	12,197,280	8,050,205	4,147,075	104.5	7.0	2.0	82.0	0.0	4.0	9.5
Sonoma	11,154,505	7,361,973	3,792,532	93.5	2.0	3.0	58.5	0.0	17.0	13.0
Stanislaus	13,986,888	9,231,346	4,755,542	157.3	6.0	3.5	117.8	0.0	11.0	19.0
Sutter	2,933,178	1,935,897	997,281	27.0	2.0	2.0	14.0	0.0	4.0	5.0
Tehama	1,651,569	1,090,036	561,533	25.0	1.0	0.0	18.0	0.0	3.0	3.0
Trinity	685,823	452,643	233,180	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,810,420	8,454,877	4,355,543	178.1	6.8	2.5	109.0	3.1	26.2	30.5
Ventura	20,219,166	13,344,650	6,874,516	202.5	8.9	3.7	116.2	0.0	16.8	56.9
Yolo	5,639,995	3,722,397	1,917,598	62.0	3.0	1.0	23.0	1.0	6.0	28.0
Yuba	3,265,540	2,155,256	1,110,284	37.0	2.0	1.5	21.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

### III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, DCSS began an initiative to focus on improving performance in the lowest performing LCSAs. Of California's 52 LCSAs in FFY 2006, DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on cases with collections on arrears. The eleven LCSAs included: Imperial, Kern, Lake, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, Santa Clara, Yolo, and Yuba.

In FFY 2006, these LCSAs represented the greatest potential for performance improvement and cumulatively represented 60 percent of the total statewide caseload. Five of the six very large LCSAs were in this group. Therefore, significant improvement by these LCSAs would greatly improve California's statewide performance in two key federal measures. The chart on page 76 illustrates the successful impact of the Key County Initiative on improving performance in the eleven counties participating.

#### Ten LCSAs successfully completed this performance improvement effort by the end of FFY 2010:

- ❖ **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
  - Case closure
  - An office-wide reorganization
  - Full Collections training
  - Several projects to improve the effectiveness of income withholding orders in obtaining collections

In FFY 2011, Kern received the **Director's Excellence Award** for exceeding all of their performance goals. In FFY 2012, Kern was one of twelve LCSAs recognized for exceeding their 3% increase in distributed collections goal.

- ❖ **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
  - Block case reviews
  - Case closure
  - Working specific task lists to improve performance

Lake was the **most improved** small-sized LCSA in the Current Support Measure FFY 2007 and again in FFY 2008. In FFY 2012, Lake was one of twelve LCSAs recognized for exceeding their 3% increase in distributed collections goal.

- ❖ **Santa Clara** – Current Support was the focus of Santa Clara’s PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:

- Order modification and practices for setting reasonable orders
- Case closure
- Just Ask
- Reorganization to reduce supervisors’ span of control and allow caseworker teams to focus on targeted performance measures
- Training in collections
- Learning best practices from other LCSAs

Santa Clara was the **most improved** large-sized LCSA in the Current Support measure in FFY 2007 and again in FFY 2008.

- ❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo’s performance improvement efforts. Yolo achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo’s performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the **most improved** medium-sized LCSA in the Current Support measure in FFY 2006.

- ❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego’s performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego’s performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in November 2007.

The LCSA:

- Provided Full Collections training for all staff
- Worked on duplicate case transfers and case closure
- Increased its use of the Compromise of Arrears Program
- Initiated a cell phone pilot project
- Initiated a contract collections service with the use of one-time performance improvement funding
- Expanded paternity outreach
- Focused on identifying cases with new residence or employer information to enhance the order establishment process

San Diego was the **most improved** very large-sized LCSA in the Current Support measure in FFY 2006. It received the **Top Performer Award** for very large-sized LCSAs in FFY 2008, FFY 2009, FFY 2011, and FFY 2012. In FFY 2009, FFY 2011, and FFY 2012, San Diego earned the award for the **most improved** in overall performance for the very large-sized LCSAs.

- ❖ **San Bernardino** – Current Support was the focus of San Bernardino’s PIAP. The LCSA achieved and maintained a performance level of 50 percent or better beginning in October 2007. San Bernardino completed the Key County Initiative in May 2008.

The LCSA’s strategies included:

- Reorganization
- Court process reengineering
- A “Collect, Correct, or Close” campaign where cases were reviewed for the next appropriate action
- Early intervention where there are employers but no wage assignments
- Targeting high impact cases
- Case closure campaign
- Duplicate case transfers
- A support order guideline matrix
- Workflow realignment and improvement of business processes
- Full Collections training
- Training on paternity declarations for county eligibility workers
- Prison outreach program
- An incarcerated obligor local program

San Bernardino received the **Top Performer Award** for very large-sized LCSAs in FFY 2010. They also received the **Director’s Excellence Award** in FFY 2011 and FFY 2012 for exceeding all of their performance goals. In addition, San Bernardino was one of twelve LCSAs recognized for exceeding their 3% increase in distributed collections goal in FFY 2012.

- ❖ **Riverside** – Current Support was the focus of Riverside’s PIAP. Riverside achieved and maintained a performance level of 50 percent or better beginning in February 2008. The LCSA successfully completed the Key County Initiative in September 2008.

The LCSA’s PIAP strategies included various efforts to increase collections, such as:

- Streamlining, enhancing, and coordinating the quarterly delinquency monitoring
- Block review of cases
- Review and adjustment/Minimum Basic Standard of Adequate Care (MBSAC) adjustment projects
- More concentrated and focused review of cases potentially eligible for closure
- Reducing the default order establishment rate by using a phone tree – an automated predictive dialing software – to make weekly calls to parents who received a Summons and Complaint for support order establishment after the filing of their case
- Offering stipulation services and personal contact with non-custodial parents

- Business process improvement analysis efforts
- Staff collections skill training

Riverside was the **most improved**, very large-sized LCSA in FFY 2007 in the Current Support measure. In addition, Riverside was one of twelve LCSAs recognized for exceeding their 3% increase in distributed collections goal in FFY 2012.

- ❖ **Sacramento** – Current Support was the focus of Sacramento’s PIAP. Sacramento has achieved and maintained a performance level of 50 percent or better on this performance measure since August 2008.

The LCSA’s key PIAP strategies included:

- Sacramento Non and Partial/Stop Pay Review (SNAPS) where cases in the Court Order Enforcement division are categorized based on payment status. Caseworkers are provided a focused checklist which outlines the required steps to deal with cases falling within each of these categories
- Expansion of the successful pilot Post Hearing Interview Program, which targets Noncustodial parents who have just completed their court hearing
- “Stipulation Thursdays” were expanded to reach out to the community and work with parents to establish accurate child support orders

Sacramento was the very large-sized LCSA **most improved** in overall performance in FFY 2010.

- ❖ **Yuba** – Current Support and Arrears were the focus of Yuba’s PIAP. Yuba achieved and maintained a performance level of 50 percent on the Current Support measure and 55 percent on the Arrears measure, and successfully completed the initiative in June 2009.

Yuba’s PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They also:

- Concentrated on case closure
- Reviewed the establishment processes of other small high-performing LCSAs
- Improved their rate of successful service of process
- Followed up on delinquent accounts by contacting the Noncustodial parents and employers and taking the next appropriate action to support continued payments

Yuba was the **most improved** small-sized LCSA in the Current Support measure in FFY 2006. In addition, Yuba was one of twelve LCSAs recognized for exceeding their 3% increase in distributed collections goal in FFY 2012.

- ❖ **Los Angeles** – Both Current Support and Arrears were the focus of Los Angeles' performance improvement efforts. The LCSA achieved a performance level of 50 percent or more in November 2010 and ended FFY 2010 at 53.8 percent on the Current Support measure. Los Angeles' performance on Arrears reached 55.6 percent in August 2010 and ended FFY 2010 at 56.4 percent. Los Angeles completed the Key County Initiative in August 2010.

The LCSA's PIAP strategies included:

- Reorganization to a Case Ownership Model
- Reassignment of key managers
- Management and supervisory focus on performance
- Sharing best practices among its many divisions
- Sharing daily, weekly, monthly performance statistics widely within the department
- Improving information on NCPs' income early during the co-locate process in order to be able to base orders on actual income rather than presumed income
- Increasing monies in the Just Ask program
- Case closure
- Review and adjustments
- Completion of Full Collections training
- Project assistance to prisoners with child support
- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks
- Participation in the cell phone pilot project
- Targeted arrears campaign
- Focusing on top ten highest total monthly support orders
- Reducing customer wait time in offices
- Focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed
- Focusing on criminal prosecution
- Focusing on Compromise of Arrears

Los Angeles was the **most improved** LCSA in the Current Support measure for very-large sized LCSAs in FFY 2008.

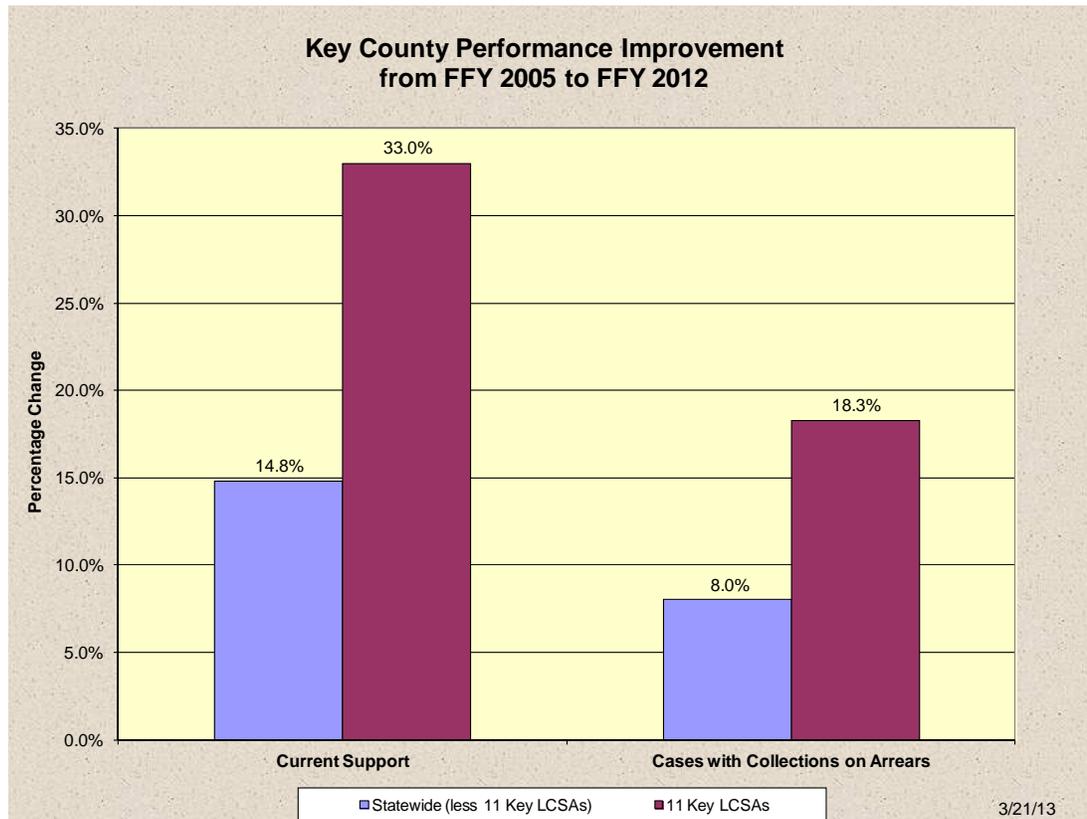
- ❖ **Imperial** – Current Support and Arrears have been the focus of Imperial's PIAP. Imperial achieved and maintained a performance level of 50 percent on the Current Support measure in December 2010, and continued to focus on the Arrears measure thereafter achieving 54.9 percent in this measure at the end of FFY 2011. During FFY 2012 Imperial focused on the following PIAP arrears activities:

- Accepting cash payments
- Targeted case closure review
- Utilization of the Case Management Tool
- Realignment of staff to focus on case ownership model

- Early interview activities focusing on calling Non-custodial parents with delinquencies
- Review of arrears cases with balances over \$501 and less than \$5,001
- Delinquency out-bound calling campaigns/auto dialer with partner LCSAs
- Customer Appreciation Day which focuses on arrears collections
- Compromise of Arrears
- Just Ask

Imperial’s targeted strategies have assisted them in meeting their performance goals. In June 2012, they achieved 55.7 percent in Cases with Collections on Arrears. By August 2012 they demonstrated a consistent pattern of accomplishment in this measure and were released from the Key County Initiative. They ended FFY 2012 at 58.3 percent in the Arrears federal performance measure. In addition, Imperial was one of twelve LCSAs recognized for exceeding their 3.0 percent increase in distributed collections goal for FFY 2012.

As of August 2012, all eleven local child support agencies have completed the requirements of the Key County Initiative successfully bringing the Initiative to a close.



## IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.

APPENDIX A  
LCSA CASELOAD GROUPINGS  
FEDERAL FISCAL YEAR 2012

		Cases	Percent of Statewide Caseload
	STATEWIDE	1,332,680	
Very Large (6)	Los Angeles	301,016	22.6
	San Bernardino	116,395	8.7
	Riverside	88,837	6.7
	San Diego	79,931	6.0
	Sacramento	80,616	6.0
	Orange	71,201	5.3
	<b>Total</b>	<b>737,996</b>	<b>55.4</b>
Large (10)	Fresno	60,423	4.5
	Kern	54,856	4.1
	Santa Clara	40,961	3.1
	Alameda	34,067	2.6
	San Joaquin	35,251	2.6
	Stanislaus	30,615	2.3
	Contra Costa	30,582	2.3
	Tulare	28,579	2.1
	Ventura	21,089	1.6
	Solano	18,399	1.4
<b>Total</b>	<b>354,822</b>	<b>26.6</b>	
Medium (13)	Merced	17,679	1.3
	Monterey	17,391	1.3
	San Francisco	14,249	1.1
	Santa Barbara	14,189	1.1
	Sonoma	13,188	1.0
	Shasta	12,993	1.0
	Imperial	11,530	0.9
	Butte	11,941	0.9
	San Mateo	11,576	0.9
	Kings	10,072	0.8
	Placer	9,303	0.7
	Santa Cruz/San Benito	8,833	0.7
	Yolo	8,334	0.6
<b>Total</b>	<b>161,278</b>	<b>12.1</b>	
Small (12)	Humboldt	6,793	0.5
	El Dorado	6,277	0.5
	Ama/Alp/Cala/Tuol	6,292	0.5
	Madera	6,546	0.5
	Sutter	5,236	0.4
	Mendocino	4,918	0.4
	San Luis Obispo	4,457	0.3
	Yuba	4,612	0.3
	Tehama	4,375	0.3
	Napa	4,109	0.3
	Sierra/Nevada	3,918	0.3
	Siskiyou/Modoc	3,763	0.3
<b>Total</b>	<b>61,296</b>	<b>4.6</b>	
Very Small (10)	Marin	3,038	0.2
	Lake	2,895	0.2
	Del Norte	2,939	0.2
	Glenn	1,776	0.1
	Lassen	1,744	0.1
	Inyo/Mono	1,575	0.1
	Plumas	1,022	0.1
	Colusa	793	0.1
	Trinity	798	0.1
	Mariposa	708	0.1
<b>Total</b>	<b>17,288</b>	<b>1.3</b>	
Regionalized LCSAs (12)	Alpine	59	0.0
	Amador	1,408	0.1
	Calaveras	1,809	0.1
	Inyo	1,271	0.1
	Modoc	456	0.0
	Mono	304	0.0
	Nevada	3,778	0.3
	San Benito	2,396	0.2
	Santa Cruz	6,437	0.5
	Sierra	140	0.0
	Siskiyou	3,307	0.2
	Tuolumne	3,016	0.2

SOURCE: OCSE 157 Line 1