

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



**SEMI-ANNUAL
REPORT TO THE LEGISLATURE**

CHILD SUPPORT PERFORMANCE AND STATISTICS

**OCTOBER 2011 THROUGH
MARCH 2012**

PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2012, beginning October 1, 2011 and ending March 31, 2012. This report provides detailed state and local level information on performance measures, with the exception of data for program costs, program administration and cost effectiveness, which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Rates of paternity establishment.
- ✓ Child support order establishment.
- ✓ Collection rates on current support.
- ✓ Cases with an arrearages collection.
- ✓ Cost effectiveness (*Collections compared to the cost of collection available on an annual basis only*).

State Performance Measures

- ✓ Percent of cases with collections of current support.
- ✓ Average amount distributed per case with a collection.
- ✓ Percent of cases with a support order established during the report period.
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- ✓ Percent of cases with support orders established with medical support ordered and provided.
- ✓ Comparison of received complaints to cases (customer service).
- ✓ Total direct cost of administering the LCSA, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).
- ✓ Total indirect cost of administering the LCSA, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).

For the semi-annual period ending March 31, 2012, California exceeded the minimum threshold on each of the federal performance measures, Paternity Establishment, Percent of Cases with a Support Order Established, Percent of Collections on Current Support, and Percent of Cases with Arrears Collections. Three of the four reported federal performance measures for this period showed an increase in 2012 from the previous year ending March 31, 2011. Only Statewide Paternity Establishment Percentage (PEP) reflected a decrease from 94.5 percent to 90.1 percent.

FC section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by FC 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600 (c) and (g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all of the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Paternity Establishment Percentage.
 - Statewide PEP.
 - IV-D PEP.
- Percent of cases with a support order established.
- Percent of collections on current support.
- Percent of cases with an arrears collection.

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual period of March 2011 and March 2012.

State Performance Measures

- Percent of cases with collections of current support.
- Average amount distributed per case with a collection.
- Percent of cases with a support order established during the report period.
- Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- Percent of cases with support orders established with medical support ordered and provided.
- Comparison of received complaints to cases.

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual period of March 2011 and March 2012.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the

state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures (SPMs) were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate, and improve the performance of the child support program.

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2011 and 2012

	Statewide Paternity Establishment Percentage (PEP)		I-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12
STATEWIDE	94.5%	90.1%	78.7%	86.0%	83.8%	86.6%	58.4%	60.1%	53.0%	55.3%
Alameda	86.9	71.6	87.8	89.8	89.6	90.5	63.6	64.6	63.0	65.4
Alpine	*	*	48.8	87.0	95.0	93.4	85.1	67.1	59.3	56.4
Amador	95.8	60.6	90.2	102.2	94.8	93.4	67.5	74.6	54.4	62.8
Butte	102.4	85.3	86.7	97.8	92.4	93.3	63.2	63.9	57.3	59.6
Calaveras	3,900.0	*	84.8	92.1	94.1	92.7	66.4	71.0	54.9	59.7
Colusa	73.6	56.8	83.2	91.5	86.3	87.5	60.9	63.6	56.2	60.2
Contra Costa	109.7	102.7	89.3	89.2	88.4	90.6	60.2	62.0	56.1	58.1
Del Norte	165.8	100.0	95.2	94.3	92.9	93.1	60.3	58.6	51.5	51.4
El Dorado	89.9	116.5	88.3	93.1	93.3	94.5	62.0	64.4	60.5	62.5
Fresno	92.2	99.5	86.2	93.0	88.1	91.1	60.0	59.4	55.5	56.2
Glenn	*	*	87.1	89.7	92.0	93.6	58.1	58.5	50.6	53.4
Humboldt	98.3	83.1	94.2	96.2	94.4	94.5	70.1	68.9	61.7	62.5
Imperial	96.2	77.5	76.2	91.9	87.1	88.4	54.0	56.7	44.2	49.8
Inyo	61.4	97.5	90.0	88.6	93.2	93.6	66.6	60.9	50.7	50.2
Kern	101.3	92.0	79.5	97.2	84.8	82.1	56.2	58.9	48.9	52.6
Kings	97.0	97.9	89.5	94.2	90.6	91.8	65.3	67.2	51.7	54.2
Lake	101.9	87.1	86.9	98.0	84.7	86.0	57.0	57.8	59.1	61.4
Lassen	83.8	122.4	83.4	91.9	89.8	90.6	63.5	66.7	53.8	55.8
Los Angeles	89.4	89.2	66.1	76.2	75.7	81.1	56.5	57.2	50.8	52.9
Madera	87.5	86.5	98.4	99.9	90.2	89.6	61.2	59.8	56.1	55.2
Marin	106.9	99.1	96.1	100.2	93.8	94.8	66.7	69.1	58.8	62.5
Mariposa	*	*	103.3	103.5	95.1	94.8	72.9	70.2	59.8	56.0
Mendocino	103.2	116.0	88.9	89.7	90.7	90.9	57.6	60.0	52.8	53.8
Merced	127.5	107.0	88.2	92.6	89.2	90.2	54.6	56.0	47.5	49.1
Modoc	*	*	92.5	95.0	94.6	95.0	66.3	64.8	56.3	56.9
Mono	29.6	60.0	81.4	94.4	90.9	92.4	73.4	77.0	68.7	68.6
Monterey	98.3	89.1	86.2	93.3	90.6	91.7	58.2	59.2	50.7	53.9
Napa	100.5	89.9	91.6	93.1	92.1	91.8	66.0	67.0	58.1	61.6
Nevada	107.5	98.3	87.5	90.3	96.4	96.7	66.8	70.5	58.2	62.7
Orange	85.0	88.2	77.1	81.5	85.8	87.5	56.7	62.3	50.8	55.9
Placer	88.9	79.6	85.1	93.4	89.5	90.2	60.9	60.8	52.6	53.0
Plumas	213.3	90.0	93.1	98.4	96.3	95.6	65.7	68.0	57.6	59.6
Riverside	89.8	94.9	85.7	88.2	79.2	81.4	55.2	57.0	50.3	53.4
Sacramento	113.7	97.7	88.0	89.9	84.1	88.3	56.1	56.1	50.0	51.4
San Benito	93.8	84.8	80.5	94.9	91.9	91.7	61.4	65.4	54.9	58.7
San Bernardino	117.1	97.4	85.3	90.8	81.3	84.5	55.8	58.3	50.3	54.0
San Diego	86.6	79.1	74.4	82.4	82.0	85.4	58.5	62.7	54.1	57.4
San Francisco	78.5	89.2	82.8	86.2	88.4	90.7	70.6	70.5	59.3	62.1
San Joaquin	111.0	92.4	94.0	97.0	92.6	91.8	59.8	60.7	53.7	55.8
San Luis Obispo	113.3	91.2	105.1	108.8	94.4	94.5	72.3	73.5	65.6	69.3
San Mateo	135.0	119.8	89.9	93.5	91.3	91.5	61.8	63.3	57.6	60.0
Santa Barbara	92.6	86.2	80.2	90.8	86.4	89.3	59.3	61.1	54.1	57.6
Santa Clara	85.6	90.2	83.4	90.7	88.5	90.5	58.5	58.3	56.3	56.7
Santa Cruz	87.1	97.5	75.8	93.7	87.1	84.9	59.4	60.5	53.1	57.2
Shasta	121.6	96.0	89.4	89.5	92.1	92.3	60.6	61.4	53.4	55.1
Sierra	*	*	91.6	90.7	96.3	96.1	58.5	65.9	49.3	54.0
Siskiyou	115.7	104.3	93.7	98.0	93.9	94.9	66.5	65.1	57.8	57.8
Solano	87.3	96.0	85.3	94.8	91.3	91.4	60.4	62.0	54.3	57.3
Sonoma	96.4	74.9	88.2	99.1	92.8	92.7	66.3	68.5	59.3	61.5
Stanislaus	107.5	90.5	87.5	88.6	87.5	93.1	58.7	59.8	51.3	53.8
Sutter	94.0	94.6	86.4	90.5	87.6	89.6	59.7	61.9	48.7	51.0
Tehama	116.8	100.0	89.9	100.1	93.4	93.6	58.9	60.2	53.3	55.0
Trinity	*	*	97.9	91.2	91.0	93.4	55.2	53.1	52.5	51.0
Tulare	94.5	81.0	80.2	84.0	89.1	91.0	61.0	62.9	51.6	53.8
Tuolumne	134.4	115.0	90.6	95.7	93.9	94.0	68.4	70.2	57.6	58.8
Ventura	88.9	84.4	89.8	96.9	93.7	94.0	61.7	63.9	60.8	62.0
Yolo	118.6	98.9	85.6	87.3	89.9	91.3	57.5	59.0	50.1	53.4
Yuba	*	*	79.1	89.6	87.1	90.3	59.5	61.2	49.4	53.8
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	88.2	95.8	94.2	93.5	67.7	71.4	56.1	60.0
Inyo/Mono	51.2	85.0	88.3	89.6	92.7	93.4	68.4	65.1	53.7	53.4
Santa Cruz/San Benito	88.0	95.8	77.1	94.0	88.4	86.7	59.9	61.6	53.6	57.6
Sierra/Nevada	*	*	87.6	90.3	96.4	96.7	66.5	70.4	57.9	62.4
Siskiyou/Modoc	*	*	93.6	97.6	94.0	94.9	66.4	65.0	57.6	57.7

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9 (10+16), 24, 25, 28, 29, and Office of Vital Records (OVR) Data (line 8a)

*No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2011 and 2012

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12	Mar 11	Mar 12
STATEWIDE	73.4%	75.1%	\$1,787	\$1,799	14.1%	16.9%	14.2%	18.6%	53.5%	55.7%		
Alameda	79.3	79.6	1,898	1,916	17.5	22.1	12.4	20.0	53.3	55.4	8.162	5.132
Alpine	82.4	85.7	1,276	954	0.0	25.0	33.3	75.0	47.5	37.5	0.000	0.000
Amador	79.5	88.5	1,544	1,500	42.5	22.1	33.8	30.7	60.8	61.9	0.000	0.000
Butte	77.4	77.3	1,237	1,258	29.9	25.9	22.7	22.3	61.4	62.3	6.490	3.287
Calaveras	77.9	79.6	1,529	1,634	35.3	23.3	34.0	21.4	63.8	63.4	0.000	0.000
Colusa	78.8	80.0	1,743	1,806	20.2	17.3	11.9	12.2	55.2	54.5	11.806	12.330
Contra Costa	73.4	76.0	2,064	2,099	20.1	27.0	15.4	19.5	56.4	60.9	6.689	5.558
Del Norte	71.3	69.5	1,114	1,077	34.0	25.8	24.5	21.5	62.2	61.6	10.479	3.465
El Dorado	79.2	79.2	1,537	1,598	29.2	34.2	21.0	37.1	56.2	56.8	10.270	6.130
Fresno	76.5	75.6	1,461	1,482	15.0	24.9	16.5	23.9	61.9	64.9	5.429	3.483
Glenn	72.0	75.7	1,359	1,403	28.3	28.9	24.4	31.1	54.6	54.9	10.272	5.373
Humboldt	83.0	82.6	1,418	1,363	28.4	31.2	22.9	21.9	62.1	60.2	1.408	0.000
Imperial	65.7	69.7	2,040	1,992	21.8	19.9	20.6	30.3	61.4	62.8	10.029	8.355
Inyo	77.7	74.7	1,580	1,542	22.6	25.4	13.7	20.6	50.0	49.3	15.540	0.000
Kern	68.8	71.4	1,692	1,696	16.1	13.8	12.2	12.1	53.3	54.1	2.248	2.375
Kings	77.3	79.5	1,548	1,531	24.2	28.2	16.8	22.8	65.5	65.5	3.781	0.972
Lake	76.0	73.9	1,401	1,536	12.4	18.8	10.1	19.9	59.2	57.5	3.333	3.420
Lassen	74.0	74.2	1,507	1,538	19.5	23.0	22.1	26.1	54.5	58.5	5.157	0.000
Los Angeles	71.1	71.5	1,843	1,851	7.7	11.4	12.1	17.8	44.5	47.6	10.935	10.825
Madera	75.3	74.7	1,508	1,525	26.9	26.5	15.8	28.1	59.1	58.9	3.025	1.524
Marin	78.4	84.4	2,640	2,952	43.5	39.1	29.1	33.2	53.1	54.6	3.136	3.309
Mariposa	84.1	76.3	1,652	1,721	34.8	37.3	34.8	38.7	62.0	61.6	0.000	0.000
Mendocino	73.9	72.7	1,324	1,350	20.5	21.9	14.8	20.1	60.0	59.1	0.000	1.965
Merced	70.3	70.3	1,517	1,531	18.6	22.9	19.1	24.6	61.9	61.8	5.144	8.292
Modoc	75.7	78.4	1,315	1,647	40.3	43.8	33.9	29.2	66.1	63.0	0.000	0.000
Mono	87.3	91.5	2,284	2,267	8.8	23.5	11.8	11.8	54.3	54.3	0.000	65.789
Monterey	71.5	73.6	1,988	1,897	26.8	28.2	20.2	25.4	60.7	62.6	2.116	4.995
Napa	79.6	80.6	1,845	1,891	29.8	28.6	23.2	23.0	64.4	64.9	9.087	0.000
Nevada	78.0	80.9	1,628	1,639	40.5	43.0	20.4	28.5	59.3	58.5	4.830	2.537
Orange	72.1	78.3	2,162	2,169	15.6	18.2	13.2	16.5	52.0	54.6	2.609	2.997
Placer	72.6	72.6	2,221	2,170	21.5	20.6	17.3	18.7	51.9	55.7	6.285	1.049
Plumas	80.4	85.6	1,423	1,477	48.2	44.8	42.4	39.1	57.8	60.7	9.132	9.328
Riverside	71.8	73.3	1,824	1,829	12.1	13.4	9.2	10.2	53.9	53.0	5.271	4.840
Sacramento	70.5	70.0	1,637	1,667	17.8	21.0	17.7	22.3	58.7	61.6	6.965	6.214
San Benito	76.8	81.3	1,505	1,595	35.6	32.3	25.2	30.6	55.6	55.9	7.527	0.000
San Bernardino	71.5	74.3	1,809	1,804	16.0	16.3	18.1	19.4	56.5	59.0	7.547	8.904
San Diego	74.8	80.3	1,872	1,915	11.8	13.6	12.4	14.6	42.0	45.9	6.972	5.771
San Francisco	82.4	81.9	1,684	1,670	14.9	20.9	10.4	16.0	56.4	59.3	3.691	2.709
San Joaquin	73.9	76.1	1,677	1,710	34.8	28.8	26.4	32.2	59.9	61.8	9.093	9.986
San Luis Obispo	86.9	87.8	1,929	1,963	47.1	50.4	27.8	33.8	67.0	68.7	3.932	2.053
San Mateo	77.6	78.9	2,210	2,121	24.0	23.3	16.3	25.1	56.9	58.0	1.611	0.000
Santa Barbara	75.6	78.0	1,904	1,933	18.8	21.7	12.2	19.1	54.6	58.6	5.233	5.495
Santa Clara	74.6	73.8	1,880	1,885	16.6	20.5	13.6	19.9	52.0	55.1	0.223	0.000
Santa Cruz	73.8	75.4	1,894	1,860	16.3	13.7	13.6	10.6	52.2	54.7	12.974	8.755
Shasta	74.3	74.1	1,396	1,376	26.5	19.9	18.0	19.4	57.0	58.3	6.442	11.233
Sierra	76.2	76.6	1,348	1,492	27.3	50.0	18.2	21.4	58.4	61.5	0.000	0.000
Siskiyou	79.7	77.3	1,298	1,258	22.4	30.4	19.7	31.6	59.9	60.2	5.829	5.851
Solano	74.2	75.7	1,795	1,834	21.7	22.7	19.0	29.2	63.7	65.7	5.523	4.164
Sonoma	79.7	81.6	1,654	1,719	26.1	22.3	16.7	22.7	59.1	59.7	7.118	2.930
Stanislaus	73.5	76.1	1,686	1,684	18.8	30.6	15.3	27.1	60.3	62.3	22.822	21.155
Sutter	68.0	71.9	1,673	1,664	16.6	23.3	14.4	24.2	56.6	57.4	5.265	0.000
Tehama	72.1	74.0	1,368	1,365	38.6	36.4	28.0	27.3	61.9	60.8	0.000	0.000
Trinity	66.0	69.7	1,460	1,250	15.8	13.0	13.9	17.4	57.1	59.7	11.507	12.438
Tulare	74.8	77.1	1,345	1,349	13.7	13.4	10.4	12.9	63.5	64.6	4.562	4.684
Tuolumne	79.9	78.5	1,544	1,541	33.5	36.5	24.0	23.9	60.5	61.6	0.000	3.256
Ventura	78.2	79.7	1,876	1,926	29.4	28.4	24.6	25.6	59.0	61.6	0.901	1.391
Yolo	70.1	72.0	1,586	1,539	17.3	19.1	16.0	23.0	56.9	58.6	4.436	2.346
Yuba	70.6	73.4	1,464	1,520	17.2	24.3	15.3	19.7	58.6	58.5	1.946	10.613
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	79.3	81.2	1,537	1,552	35.9	29.4	29.2	24.9	61.4	62.0	0.000	1.536
Inyo/Mono	79.8	78.4	1,728	1,698	19.6	25.0	13.3	18.8	50.9	50.3	12.531	12.739
Santa Cruz/San Benito	74.6	77.0	1,786	1,785	20.9	17.5	16.4	14.6	53.2	55.0	11.465	6.460
Sierra/Nevada	77.9	80.7	1,620	1,634	40.0	43.3	20.3	28.2	59.2	58.6	4.649	2.442
Siskiyou/Modoc	79.1	77.5	1,301	1,301	25.2	32.1	21.9	31.3	60.9	60.6	4.924	5.159

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45 and CRTS Complaint Activity Report

PERFORMANCE ON FEDERAL AND STATE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

Federal Performance Measures

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 & 11).

LCSA performance in the Statewide PEP category has proven to be consistently strong. However, for this mid-year report, the percentage had a slight decrease to 90.1 percent, compared with the mid-year 2011 of 94.5 percent. For FFY 2011, Statewide PEP was 107.0 percent and a preview of the preliminary data for FFY 2012 Statewide PEP is 101.6 percent. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 8a (Children in the State Born Out-of-Wedlock During the Prior Report Period, data provided by Office of Vital Records), divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2012

	Births to Unwed Parents (March 2011)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	102,125	92,015	90.1%
Alameda	3,328	2,383	71.6
Alpine	0	1	*
Amador	71	43	60.6
Butte	587	501	85.3
Calaveras	0	13	*
Colusa	44	25	56.8
Contra Costa	1,558	1,600	102.7
Del Norte	94	94	100.0
El Dorado	194	226	116.5
Fresno	4,411	4,388	99.5
Glenn	0	21	*
Humboldt	379	315	83.1
Imperial	743	576	77.5
Inyo	40	39	97.5
Kern	3,482	3,203	92.0
Kings	565	553	97.9
Lake	155	135	87.1
Lassen	49	60	122.4
Los Angeles	32,128	28,655	89.2
Madera	513	444	86.5
Marin	227	225	99.1
Mariposa	1	5	*
Mendocino	237	275	116.0
Merced	867	928	107.0
Modoc	0	12	*
Mono	20	12	60.0
Monterey	1,475	1,314	89.1
Napa	237	213	89.9
Nevada	176	173	98.3
Orange	6,426	5,666	88.2
Placer	914	728	79.6
Plumas	30	27	90.0
Riverside	5,830	5,531	94.9
Sacramento	3,770	3,684	97.7
San Benito	99	84	84.8
San Bernardino	6,390	6,227	97.4
San Diego	7,121	5,634	79.1
San Francisco	1,386	1,237	89.2
San Joaquin	2,307	2,131	92.4
San Luis Obispo	434	396	91.2
San Mateo	489	586	119.8
Santa Barbara	1,212	1,045	86.2
Santa Clara	3,844	3,466	90.2
Santa Cruz	644	628	97.5
Shasta	474	455	96.0
Sierra	0	3	*
Siskiyou	94	98	104.3
Solano	927	890	96.0
Sonoma	1,092	818	74.9
Stanislaus	2,044	1,850	90.5
Sutter	445	421	94.6
Tehama	173	173	100.0
Trinity	1	4	*
Tulare	1,942	1,573	81.0
Tuolumne	113	130	115.0
Ventura	1,987	1,677	84.4
Yolo	352	348	98.9
Yuba	4	96	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	184	187	*
Inyo/Mono	60	51	85.0
Santa Cruz/San Benito	743	712	95.8
Sierra/Nevada	176	176	*
Siskiyou/Modoc	94	110	*

SOURCE: CS 1257 Line 9 (line 10 + line 16) and Office of Vital Records (OVR) Data (line 8a)
 Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 23. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.
 * No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) compares the total number of children in the IV-D caseload in the federal fiscal year (FFY) for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2012 for IV-D Paternity Establishment is 86.0 percent, compared to the mid-year FFY 2011 of 78.7 percent and represents an increase of 7.3 percentage points. See Table D on page 11.

The end of FFY 2011, IV-D PEP was 92.2 percent, a decrease from mid-year FFY 2011 of 6.2 percentage points. Preliminary IV-D PEP ending FFY 2012 is 98.4 percent, an increase of 6.2 percentage points from FFY 2011, or an increase from mid-year FFY 2012 of 12.4 percentage points.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged), divided by line 5a (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the report period. Minimum federal performance is 50%.

TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2012

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2011)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2012)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,161,567	999,008	86.0%
Alameda	25,625	23,004	89.8
Alpine	23	20	87.0
Amador	810	828	102.2
Butte	6,753	6,604	97.8
Calaveras	1,258	1,159	92.1
Colusa	528	483	91.5
Contra Costa	24,208	21,598	89.2
Del Norte	1,691	1,594	94.3
El Dorado	3,896	3,628	93.1
Fresno	46,751	43,464	93.0
Glenn	1,239	1,111	89.7
Humboldt	4,308	4,143	96.2
Imperial	9,480	8,711	91.9
Inyo	823	729	88.6
Kern	42,226	41,042	97.2
Kings	7,821	7,371	94.2
Lake	1,874	1,837	98.0
Lassen	1,126	1,035	91.9
Los Angeles	341,185	260,120	76.2
Madera	4,998	4,992	99.9
Marin	1,974	1,978	100.2
Mariposa	368	381	103.5
Mendocino	3,567	3,201	89.7
Merced	15,139	14,018	92.6
Modoc	319	303	95.0
Mono	178	168	94.4
Monterey	14,545	13,576	93.3
Napa	2,517	2,343	93.1
Nevada	2,116	1,910	90.3
Orange	64,503	52,564	81.5
Placer	5,409	5,052	93.4
Plumas	612	602	98.4
Riverside	75,373	66,516	88.2
Sacramento	65,626	59,028	89.9
San Benito	1,750	1,660	94.9
San Bernardino	104,027	94,435	90.8
San Diego	71,982	59,327	82.4
San Francisco	10,695	9,220	86.2
San Joaquin	28,586	27,734	97.0
San Luis Obispo	2,814	3,062	108.8
San Mateo	8,368	7,820	93.5
Santa Barbara	11,188	10,159	90.8
Santa Clara	29,499	26,756	90.7
Santa Cruz	4,467	4,186	93.7
Shasta	8,134	7,281	89.5
Sierra	75	68	90.7
Siskiyou	1,968	1,929	98.0
Solano	13,657	12,946	94.8
Sonoma	8,204	8,129	99.1
Stanislaus	24,426	21,634	88.6
Sutter	3,585	3,244	90.5
Tehama	2,720	2,724	100.1
Trinity	419	382	91.2
Tulare	25,549	21,467	84.0
Tuolumne	1,762	1,686	95.7
Ventura	15,703	15,215	96.9
Yolo	5,692	4,970	87.3
Yuba	3,463	3,102	89.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,853	3,693	95.8
Inyo/Mono	1,001	897	89.6
Santa Cruz/San Benito	6,217	5,846	94.0
Sierra/Nevada	2,191	1,978	90.3
Siskiyou/Modoc	2,287	2,232	97.6

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 6,035 and 5,241 respectively. Therefore the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal
Performance
Measures****PERCENT OF CASES WITH A SUPPORT
ORDER ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2012, the number of statewide cases was approximately 1.38 million. Of that, 1.20 million cases, or 86.6 percent of the cases had established support orders. An improvement of 2.8 percentage points was made in mid-year FFY 2012 compared to the mid-year point of 83.8 percent in FFY 2011. See Table E on page 13.

For FFY 2011, the percent of cases with a child support order was 85.8 percent and a preview of the preliminary data for FFY 2012 shows 87.9 percent which is an increase of 2.1 percentage points. FFY ending 2012 shows a preliminary increase of 1.3 percentage points compared to the mid-year FFY 2011.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

TABLE E
 PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
 SEMI-ANNUAL FFY 2012

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,375,348	1,191,697	86.6%
Alameda	35,074	31,752	90.5
Alpine	61	57	93.4
Amador	1,469	1,372	93.4
Butte	12,171	11,360	93.3
Calaveras	1,910	1,771	92.7
Colusa	811	710	87.5
Contra Costa	30,589	27,723	90.6
Del Norte	2,886	2,687	93.1
El Dorado	6,525	6,165	94.5
Fresno	60,297	54,903	91.1
Glenn	1,861	1,741	93.6
Humboldt	6,897	6,518	94.5
Imperial	11,969	10,586	88.4
Inyo	1,266	1,185	93.6
Kern	54,741	44,917	82.1
Kings	10,293	9,453	91.8
Lake	2,924	2,516	86.0
Lassen	1,862	1,687	90.6
Los Angeles	314,998	255,429	81.1
Madera	6,563	5,880	89.6
Marin	3,022	2,864	94.8
Mariposa	750	711	94.8
Mendocino	5,090	4,625	90.9
Merced	18,090	16,319	90.2
Modoc	459	436	95.0
Mono	304	281	92.4
Monterey	18,018	16,528	91.7
Napa	4,262	3,912	91.8
Nevada	3,941	3,811	96.7
Orange	73,415	64,262	87.5
Placer	9,533	8,596	90.2
Plumas	1,072	1,025	95.6
Riverside	90,914	73,976	81.4
Sacramento	83,676	73,887	88.3
San Benito	2,435	2,233	91.7
San Bernardino	119,052	100,593	84.5
San Diego	84,911	72,515	85.4
San Francisco	14,763	13,388	90.7
San Joaquin	35,048	32,157	91.8
San Luis Obispo	4,871	4,601	94.5
San Mateo	11,891	10,886	91.5
Santa Barbara	14,560	12,997	89.3
Santa Clara	43,057	38,986	90.5
Santa Cruz	6,853	5,820	84.9
Shasta	13,354	12,323	92.3
Sierra	154	148	96.1
Siskiyou	3,418	3,242	94.9
Solano	19,212	17,568	91.4
Sonoma	13,652	12,652	92.7
Stanislaus	32,143	29,938	93.1
Sutter	5,241	4,697	89.6
Tehama	4,455	4,172	93.6
Trinity	804	751	93.4
Tulare	29,889	27,196	91.0
Tuolumne	3,071	2,888	94.0
Ventura	21,565	20,262	94.0
Yolo	8,525	7,783	91.3
Yuba	4,711	4,256	90.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,511	6,088	93.5
Inyo/Mono	1,570	1,466	93.4
Santa Cruz/San Benito	9,288	8,053	86.7
Sierra/Nevada	4,095	3,959	96.7
Siskiyou/Modoc	3,877	3,678	94.9

SOURCE: CS 1257 Lines 1 and 2

**Federal
Performance
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collection on Current Support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2012, this measure was 60.1 percent compared with the mid-year FFY 2011 of 58.4 percent. This represents an increase of 1.7 percentage points. See Table F on page 15.

For FFY 2011, current collection performance was 58.6 percent and a preview of the preliminary data for FFY 2012 shows 61.4 percent which is an increase of 2.8 percentage points. FFY ending 2012 shows a slight increase of 1.3 percent compared to the mid-year FFY 2012.

For this measure, California has consistently improved over the past five years, both at mid-year and end of the federal fiscal years. In mid-year FFY 2007, this measure was at 51.5 percent and has increased at mid-year FFY 2012 to 60.1 percent, an increase of 8.6 percentage points. Similar to the mid-year percentages, the end of FFY 2007 was 51.5 percent and preliminary FFY 2012 is 61.4 percent.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2012

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$ 1,179,173,798	\$ 709,145,790.33	60.1%
Alameda	36,391,674	23,514,842	64.6
Alpine	26,265	17,621	67.1
Amador	1,183,342	882,232	74.6
Butte	7,153,719	4,571,649	63.9
Calaveras	1,478,396	1,049,865	71.0
Colusa	954,815	607,715	63.6
Contra Costa	32,169,417	19,935,026	62.0
Del Norte	1,475,348	863,901	58.6
El Dorado	6,058,587	3,904,412	64.4
Fresno	40,387,399	23,994,594	59.4
Glenn	1,309,802	765,851	58.5
Humboldt	4,360,861	3,002,946	68.9
Imperial	12,983,277	7,366,692	56.7
Inyo	1,024,922	624,179	60.9
Kern	37,750,575	22,218,417	58.9
Kings	7,194,754	4,837,555	67.2
Lake	2,224,637	1,285,226	57.8
Lassen	1,441,041	961,504	66.7
Los Angeles	232,429,847	132,860,018	57.2
Madera	5,291,531	3,164,551	59.8
Marin	5,519,764	3,816,827	69.1
Mariposa	716,432	503,096	70.2
Mendocino	3,015,686	1,808,646	60.0
Merced	15,636,547	8,749,646	56.0
Modoc	408,498	264,619	64.8
Mono	365,125	281,188	77.0
Monterey	20,938,577	12,398,612	59.2
Napa	4,895,843	3,281,670	67.0
Nevada	3,166,032	2,233,213	70.5
Orange	96,761,144	60,284,914	62.3
Placer	10,904,293	6,624,812	60.8
Plumas	828,953	563,857	68.0
Riverside	73,774,441	42,043,876	57.0
Sacramento	60,070,902	33,697,256	56.1
San Benito	2,104,844	1,375,949	65.4
San Bernardino	91,684,297	53,420,062	58.3
San Diego	88,998,467	55,787,291	62.7
San Francisco	12,340,885	8,702,214	70.5
San Joaquin	29,496,703	17,917,622	60.7
San Luis Obispo	6,936,173	5,097,137	73.5
San Mateo	14,852,033	9,402,747	63.3
Santa Barbara	14,878,518	9,093,065	61.1
Santa Clara	45,833,053	26,706,719	58.3
Santa Cruz	7,131,682	4,316,496	60.5
Shasta	9,110,507	5,596,071	61.4
Sierra	107,143	70,649	65.9
Siskiyou	1,965,223	1,279,483	65.1
Solano	19,621,878	12,160,469	62.0
Sonoma	13,259,250	9,079,354	68.5
Stanislaus	24,730,211	14,784,385	59.8
Sutter	4,263,447	2,640,775	61.9
Tehama	3,223,207	1,940,630	60.2
Trinity	548,211	290,913	53.1
Tulare	17,477,933	10,989,178	62.9
Tuolumne	2,526,976	1,773,203	70.2
Ventura	28,003,755	17,897,048	63.9
Yolo	6,510,283	3,838,550	59.0
Yuba	3,276,670	2,004,753	61.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,214,980	3,722,920	71.4
Inyo/Mono	1,390,047	905,367	65.1
Santa Cruz/San Benito	9,236,525	5,692,446	61.6
Sierra/Nevada	3,273,175	2,303,861	70.4
Siskiyou/Modoc	2,373,722	1,544,103	65.0

SOURCE: CS 1257 Lines 24 and 25

**Federal
Performance
Measures****PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for 2012 semi-annual report period is 55.3 percent, an improvement of 2.3 percentage points from the 2011 semi-annual period. Performance is calculated using cumulative data. See Table G on page 17.

Preliminary data shows California at 63.5 percent for the period ending FFY 2012 which is 1.9 percentage points higher than the statewide performance of 61.6 percent in FFY 2011.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Towards Arrears), divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2012

	Cases with Arrears Due	Cases Paying Towards Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	897,188	495,976	55.3%
Alameda	24,223	15,835	65.4
Alpine	55	31	56.4
Amador	1,089	684	62.8
Butte	9,306	5,542	59.6
Calaveras	1,431	855	59.7
Colusa	598	360	60.2
Contra Costa	19,365	11,252	58.1
Del Norte	2,150	1,106	51.4
El Dorado	5,192	3,246	62.5
Fresno	40,909	22,987	56.2
Glenn	1,412	754	53.4
Humboldt	4,718	2,951	62.5
Imperial	8,513	4,242	49.8
Inyo	986	495	50.2
Kern	32,655	17,179	52.6
Kings	6,793	3,681	54.2
Lake	2,093	1,285	61.4
Lassen	1,356	757	55.8
Los Angeles	176,787	93,495	52.9
Madera	4,272	2,358	55.2
Marin	2,280	1,424	62.5
Mariposa	579	324	56.0
Mendocino	3,453	1,857	53.8
Merced	13,109	6,438	49.1
Modoc	313	178	56.9
Mono	210	144	68.6
Monterey	14,058	7,584	53.9
Napa	3,268	2,013	61.6
Nevada	3,162	1,984	62.7
Orange	54,936	30,700	55.9
Placer	6,911	3,666	53.0
Plumas	839	500	59.6
Riverside	56,751	30,304	53.4
Sacramento	52,353	26,928	51.4
San Benito	1,978	1,161	58.7
San Bernardino	66,448	35,864	54.0
San Diego	61,532	35,340	57.4
San Francisco	10,245	6,366	62.1
San Joaquin	22,839	12,750	55.8
San Luis Obispo	3,576	2,479	69.3
San Mateo	8,674	5,204	60.0
Santa Barbara	9,653	5,564	57.6
Santa Clara	33,341	18,914	56.7
Santa Cruz	5,015	2,870	57.2
Shasta	10,335	5,691	55.1
Sierra	126	68	54.0
Siskiyou	2,616	1,513	57.8
Solano	14,412	8,255	57.3
Sonoma	10,632	6,540	61.5
Stanislaus	21,766	11,717	53.8
Sutter	3,994	2,036	51.0
Tehama	3,535	1,944	55.0
Trinity	649	331	51.0
Tulare	20,404	10,970	53.8
Tuolumne	2,246	1,321	58.8
Ventura	17,179	10,658	62.0
Yolo	6,422	3,427	53.4
Yuba	3,446	1,854	53.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,821	2,891	60.0
Inyo/Mono	1,196	639	53.4
Santa Cruz/San Benito	6,993	4,031	57.6
Sierra/Nevada	3,288	2,052	62.4
Siskiyou/Modoc	2,929	1,691	57.7

SOURCE: CS 1257 Lines 28 and 29

**State
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

The statewide percentage for this measure for the first half of FFY 2012 was 75.1 percent, an increase of 1.7 percentage points from the previous mid-year FFY 2011. At the end of the FFY 2011, the performance was 78.5 percent and preliminary FFY 2012 data shows the measure at 79.1 percent. Results for this measure are calculated using cumulative data. See Table H on page 19.

⁶ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period), divided by line 44 (Cases with Current Support Due).

TABLE H
 PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
 SEMI-ANNUAL FFY 2012

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	524,142	393,653	75.1%
Alameda	14,472	11,514	79.6
Alpine	14	12	85.7
Amador	607	537	88.5
Butte	4,420	3,416	77.3
Calaveras	754	600	79.6
Colusa	436	349	80.0
Contra Costa	12,199	9,267	76.0
Del Norte	1,048	728	69.5
El Dorado	2,706	2,143	79.2
Fresno	21,009	15,887	75.6
Glenn	764	578	75.7
Humboldt	2,461	2,034	82.6
Imperial	5,511	3,843	69.7
Inyo	501	374	74.7
Kern	18,791	13,420	71.4
Kings	3,805	3,025	79.5
Lake	1,076	795	73.9
Lassen	763	566	74.2
Los Angeles	105,860	75,712	71.5
Madera	2,986	2,231	74.7
Marin	1,690	1,427	84.4
Mariposa	372	284	76.3
Mendocino	1,619	1,177	72.7
Merced	8,263	5,809	70.3
Modoc	227	178	78.4
Mono	142	130	91.5
Monterey	8,810	6,488	73.6
Napa	2,056	1,657	80.6
Nevada	1,555	1,258	80.9
Orange	36,430	28,537	78.3
Placer	4,358	3,164	72.6
Plumas	443	379	85.6
Riverside	32,988	24,196	73.3
Sacramento	28,791	20,144	70.0
San Benito	1,103	897	81.3
San Bernardino	42,322	31,429	74.3
San Diego	36,993	29,714	80.3
San Francisco	5,409	4,431	81.9
San Joaquin	13,695	10,419	76.1
San Luis Obispo	3,110	2,730	87.8
San Mateo	5,616	4,431	78.9
Santa Barbara	6,291	4,908	78.0
Santa Clara	18,330	13,524	73.8
Santa Cruz	3,014	2,272	75.4
Shasta	5,055	3,747	74.1
Sierra	64	49	76.6
Siskiyou	1,163	899	77.3
Solano	8,488	6,427	75.7
Sonoma	6,362	5,190	81.6
Stanislaus	11,480	8,739	76.1
Sutter	2,182	1,569	71.9
Tehama	1,826	1,351	74.0
Trinity	294	205	69.7
Tulare	10,467	8,066	77.1
Tuolumne	1,246	978	78.5
Ventura	11,356	9,048	79.7
Yolo	3,100	2,233	72.0
Yuba	1,773	1,302	73.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,621	2,127	81.2
Inyo/Mono	643	504	78.4
Santa Cruz/San Benito	4,117	3,169	77.0
Sierra/Nevada	1,619	1,307	80.7
Siskiyou/Modoc	1,390	1,077	77.5

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 4,524 and 2,764 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

California's total child support collected and distributed as reported mid-year FFY 2012 reached \$1.14 billion. When applying the 633,963 cases with a collection, the statewide average amount distributed per case with a collection was \$1,799. This is an increase of \$12 per case collected at the same point in FFY 2011. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2012

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,140,714,430	633,963	\$1,799
Alameda	37,395,611	19,520	1,916
Alpine	33,378	35	954
Amador	1,315,473	877	1,500
Butte	8,255,586	6,562	1,258
Calaveras	1,692,790	1,036	1,634
Colusa	872,393	483	1,806
Contra Costa	30,674,333	14,611	2,099
Del Norte	1,458,334	1,354	1,077
El Dorado	6,344,326	3,969	1,598
Fresno	41,730,343	28,155	1,482
Glenn	1,283,396	915	1,403
Humboldt	4,973,679	3,650	1,363
Imperial	11,090,893	5,569	1,992
Inyo	987,174	640	1,542
Kern	36,473,693	21,506	1,696
Kings	7,416,227	4,844	1,531
Lake	2,317,621	1,509	1,536
Lassen	1,471,703	957	1,538
Los Angeles	224,329,321	121,219	1,851
Madera	4,823,349	3,162	1,525
Marin	5,869,033	1,988	2,952
Mariposa	727,787	423	1,721
Mendocino	3,019,253	2,237	1,350
Merced	13,190,152	8,618	1,531
Modoc	370,674	225	1,647
Mono	396,761	175	2,267
Monterey	18,665,653	9,837	1,897
Napa	4,919,226	2,601	1,891
Nevada	3,923,455	2,394	1,639
Orange	89,114,075	41,086	2,169
Placer	10,297,148	4,745	2,170
Plumas	929,264	629	1,477
Riverside	69,619,381	38,060	1,829
Sacramento	56,199,994	33,716	1,667
San Benito	2,313,423	1,450	1,595
San Bernardino	84,796,609	46,997	1,804
San Diego	88,725,914	46,322	1,915
San Francisco	13,345,155	7,993	1,670
San Joaquin	27,407,981	16,031	1,710
San Luis Obispo	6,805,985	3,467	1,963
San Mateo	14,248,503	6,719	2,121
Santa Barbara	14,027,831	7,258	1,933
Santa Clara	44,385,387	23,541	1,885
Santa Cruz	6,904,905	3,713	1,860
Shasta	9,600,119	6,975	1,376
Sierra	122,335	82	1,492
Siskiyou	2,254,143	1,792	1,258
Solano	19,059,233	10,395	1,834
Sonoma	14,446,260	8,403	1,719
Stanislaus	24,477,280	14,538	1,684
Sutter	4,243,937	2,550	1,664
Tehama	3,211,687	2,353	1,365
Trinity	518,902	415	1,250
Tulare	18,358,866	13,613	1,349
Tuolumne	2,576,453	1,672	1,541
Ventura	26,803,166	13,918	1,926
Yolo	6,441,427	4,185	1,539
Yuba	3,457,452	2,274	1,520
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,618,093	3,620	1,552
Inyo/Mono	1,383,935	815	1,698
Santa Cruz/San Benito	9,218,328	5,163	1,785
Sierra/Nevada	4,045,789	2,476	1,634
Siskiyou/Modoc	2,624,817	2,017	1,301

SOURCE: CS 1257 Lines 18, 25, and 27

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2012

	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$1,140,714,430	\$156,178,466	\$513,208,623	\$471,327,340
Alameda	37,395,611	3,869,998	17,118,957	16,406,657
Alpine	33,378	0	17,555	15,823
Amador	1,315,473	138,415	559,698	617,360
Butte	8,255,586	1,178,026	4,699,405	2,378,155
Calaveras	1,692,790	215,533	715,393	761,863
Colusa	872,393	95,823	360,255	416,315
Contra Costa	30,674,333	3,071,281	11,608,218	15,994,835
Del Norte	1,458,334	287,548	697,045	473,741
El Dorado	6,344,326	604,971	2,684,471	3,054,885
Fresno	41,730,343	8,319,297	22,838,585	10,572,461
Glenn	1,283,396	209,557	639,713	434,126
Humboldt	4,973,679	586,559	2,429,538	1,957,582
Imperial	11,090,893	1,532,558	5,315,152	4,243,183
Inyo	987,174	47,248	419,638	520,288
Kern	36,473,693	6,136,274	18,003,542	12,333,877
Kings	7,416,227	976,250	3,707,413	2,732,563
Lake	2,317,621	341,838	1,292,763	683,020
Lassen	1,471,703	161,946	722,684	587,074
Los Angeles	224,329,321	34,983,249	106,435,195	82,910,877
Madera	4,823,349	855,200	2,224,928	1,743,221
Marin	5,869,033	388,225	1,119,755	4,361,054
Mariposa	727,787	95,051	272,584	360,153
Mendocino	3,019,253	409,162	1,608,689	1,001,402
Merced	13,190,152	2,494,930	6,397,593	4,297,629
Modoc	370,674	51,993	179,757	138,923
Mono	396,761	17,762	86,289	292,710
Monterey	18,665,653	2,515,484	8,364,750	7,785,420
Napa	4,919,226	396,713	1,647,877	2,874,635
Nevada	3,923,455	358,206	1,681,826	1,883,423
Orange	89,114,075	8,270,420	29,183,882	51,659,774
Placer	10,297,148	812,181	3,694,770	5,790,197
Plumas	929,264	99,119	471,561	358,584
Riverside	69,619,381	9,700,118	31,829,678	28,089,585
Sacramento	56,199,994	8,504,513	27,282,314	20,413,167
San Benito	2,313,423	392,865	1,160,900	759,659
San Bernardino	84,796,609	14,622,704	39,691,449	30,482,456
San Diego	88,725,914	10,400,343	35,524,172	42,801,399
San Francisco	13,345,155	1,343,997	5,509,586	6,491,572
San Joaquin	27,407,981	4,094,920	13,420,789	9,892,272
San Luis Obispo	6,805,985	790,108	2,944,172	3,071,705
San Mateo	14,248,503	1,229,792	4,638,403	8,380,308
Santa Barbara	14,027,831	1,788,178	6,187,761	6,051,893
Santa Clara	44,385,387	5,193,833	20,383,374	18,808,181
Santa Cruz	6,904,905	714,320	3,029,954	3,160,631
Shasta	9,600,119	1,372,296	4,969,344	3,258,480
Sierra	122,335	17,261	62,628	42,445
Siskiyou	2,254,143	284,026	1,320,799	649,318
Solano	19,059,233	2,203,963	8,875,631	7,979,640
Sonoma	14,446,260	1,295,314	5,967,690	7,183,256
Stanislaus	24,477,280	3,995,392	12,722,398	7,759,490
Sutter	4,243,937	542,598	1,942,796	1,758,542
Tehama	3,211,687	597,967	1,675,289	938,431
Trinity	518,902	81,146	273,594	164,162
Tulare	18,358,866	3,365,682	10,251,230	4,741,953
Tuolumne	2,576,453	293,700	1,159,733	1,123,019
Ventura	26,803,166	2,619,466	10,142,567	14,041,133
Yolo	6,441,427	728,445	3,121,415	2,591,567
Yuba	3,457,452	484,704	1,921,481	1,051,267
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,618,093	647,649	2,452,379	2,518,065
Inyo/Mono	1,383,935	65,010	505,927	812,998
Santa Cruz/San Benito	9,218,328	1,107,185	4,190,854	3,920,290
Sierra/Nevada	4,045,789	375,467	1,744,454	1,925,868
Siskiyou/Modoc	2,624,817	336,019	1,500,556	788,241

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁸

Overall, California's establishment of 45,096 cases with a support order equates to 16.9 percent of cases requiring a support order during the first half of FFY 2012. This represents an increase of 2.8 percentage points from the FFY 2011 semi-annual performance. Performance is calculated using cumulative data for cases with a support order. Although mid-year FFY 2012 shows 16.9 percent, the preliminary data for FFY 2012 shows California at 33.4 percent in this measure. See Table K on page 24.

⁸ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17, (Cases with Support Orders Established During the Report Period), divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

TABLE K
 PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
 SEMI-ANNUAL FFY 2012

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	267,419	45,096	222,323	16.9%
Alameda	4,751	1,048	3,703	22.1
Alpine	4	1	3	25.0
Amador	140	31	109	22.1
Butte	1,340	347	993	25.9
Calaveras	210	49	161	23.3
Colusa	139	24	115	17.3
Contra Costa	4,486	1,213	3,273	27.0
Del Norte	325	84	241	25.8
El Dorado	623	213	410	34.2
Fresno	9,167	2,278	6,889	24.9
Glenn	228	66	162	28.9
Humboldt	658	205	453	31.2
Imperial	2,166	430	1,736	19.9
Inyo	126	32	94	25.4
Kern	13,712	1,887	11,825	13.8
Kings	1,408	397	1,011	28.2
Lake	554	104	450	18.8
Lassen	261	60	201	23.0
Los Angeles	83,907	9,601	74,306	11.4
Madera	1,202	319	883	26.5
Marin	289	113	176	39.1
Mariposa	75	28	47	37.3
Mendocino	720	158	562	21.9
Merced	2,891	661	2,230	22.9
Modoc	48	21	27	43.8
Mono	34	8	26	23.5
Monterey	2,478	699	1,779	28.2
Napa	539	154	385	28.6
Nevada	270	116	154	43.0
Orange	12,377	2,250	10,127	18.2
Placer	1,375	283	1,092	20.6
Plumas	87	39	48	44.8
Riverside	22,984	3,073	19,911	13.4
Sacramento	15,540	3,267	12,273	21.0
San Benito	337	109	228	32.3
San Bernardino	27,211	4,426	22,785	16.3
San Diego	15,652	2,126	13,526	13.6
San Francisco	2,040	427	1,613	20.9
San Joaquin	5,191	1,494	3,697	28.8
San Luis Obispo	583	294	289	50.4
San Mateo	1,515	353	1,162	23.3
Santa Barbara	2,432	527	1,905	21.7
Santa Clara	6,322	1,294	5,028	20.5
Santa Cruz	1,326	182	1,144	13.7
Shasta	1,561	310	1,251	19.9
Sierra	14	7	7	50.0
Siskiyou	313	95	218	30.4
Solano	2,490	566	1,924	22.7
Sonoma	1,496	334	1,162	22.3
Stanislaus	4,016	1,229	2,787	30.6
Sutter	906	211	695	23.3
Tehama	550	200	350	36.4
Trinity	69	9	60	13.0
Tulare	4,017	539	3,478	13.4
Tuolumne	326	119	207	36.5
Ventura	2,088	594	1,494	28.4
Yolo	1,102	210	892	19.1
Yuba	748	182	566	24.3
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	680	200	480	29.4
Inyo/Mono	160	40	120	25.0
Santa Cruz/San Benito	1,663	291	1,372	17.5
Sierra/Nevada	284	123	161	43.3
Siskiyou/Modoc	361	116	245	32.1

SOURCE: CS 1257 Lines 12 and 17

**State
Performance
Measures****PERCENT OF CASES REQUIRING A SUPPORT
ORDER WITH ALLEGED OBLIGOR SERVED
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of alleged obligors served with a Summons and Complaint to establish a paternity or a support order.⁹ The court process requires that the alleged obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2012, a total of 49,612 alleged obligors were served a summons and complaint, in comparison to 267,419 cases requiring a support order; or 18.6 percent of the cases. For mid-year FFY 2011, this measure was 14.2 percent, lower than FFY 2012 by 4.4 percentage points. See Table L on page 26.

⁹ The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2012

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	267,419	49,612	18.6%
Alameda	4,751	948	20.0
Alpine	4	3	75.0
Amador	140	43	30.7
Butte	1,340	299	22.3
Calaveras	210	45	21.4
Colusa	139	17	12.2
Contra Costa	4,486	873	19.5
Del Norte	325	70	21.5
El Dorado	623	231	37.1
Fresno	9,167	2,191	23.9
Glenn	228	71	31.1
Humboldt	658	144	21.9
Imperial	2,166	657	30.3
Inyo	126	26	20.6
Kern	13,712	1,656	12.1
Kings	1,408	321	22.8
Lake	554	110	19.9
Lassen	261	68	26.1
Los Angeles	83,907	14,961	17.8
Madera	1,202	338	28.1
Marin	289	96	33.2
Mariposa	75	29	38.7
Mendocino	720	145	20.1
Merced	2,891	712	24.6
Modoc	48	14	29.2
Mono	34	4	11.8
Monterey	2,478	629	25.4
Napa	539	124	23.0
Nevada	270	77	28.5
Orange	12,377	2,042	16.5
Placer	1,375	257	18.7
Plumas	87	34	39.1
Riverside	22,984	2,333	10.2
Sacramento	15,540	3,461	22.3
San Benito	337	103	30.6
San Bernardino	27,211	5,282	19.4
San Diego	15,652	2,284	14.6
San Francisco	2,040	326	16.0
San Joaquin	5,191	1,672	32.2
San Luis Obispo	583	197	33.8
San Mateo	1,515	380	25.1
Santa Barbara	2,432	465	19.1
Santa Clara	6,322	1,257	19.9
Santa Cruz	1,326	140	10.6
Shasta	1,561	303	19.4
Sierra	14	3	21.4
Siskiyou	313	99	31.6
Solano	2,490	728	29.2
Sonoma	1,496	340	22.7
Stanislaus	4,016	1,090	27.1
Sutter	906	219	24.2
Tehama	550	150	27.3
Trinity	69	12	17.4
Tulare	4,017	519	12.9
Tuolumne	326	78	23.9
Ventura	2,088	535	25.6
Yolo	1,102	254	23.0
Yuba	748	147	19.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	680	169	24.9
Inyo/Mono	160	30	18.8
Santa Cruz/San Benito	1,663	243	14.6
Sierra/Nevada	284	80	28.2
Siskiyou/Modoc	361	113	31.3

SOURCE: CS 1257 Lines 12, 17, and 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.¹⁰

For the first two quarters of FFY 2012, 55.7 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase from the first two quarters of the prior FFY performance of 2.2 percentage points. Performance is calculated using point in time data. See Table M on page 28.

¹⁰ The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a, (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2, (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2012

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	936,987	522,178	55.7%
Alameda	22,854	12,664	55.4
Alpine	40	15	37.5
Amador	1,062	657	61.9
Butte	7,774	4,842	62.3
Calaveras	1,341	850	63.4
Colusa	585	319	54.5
Contra Costa	21,519	13,102	60.9
Del Norte	2,030	1,251	61.6
El Dorado	4,510	2,562	56.8
Fresno	41,607	26,996	64.9
Glenn	1,391	763	54.9
Humboldt	4,955	2,982	60.2
Imperial	8,475	5,324	62.8
Inyo	905	446	49.3
Kern	36,149	19,574	54.1
Kings	7,309	4,786	65.5
Lake	1,750	1,006	57.5
Lassen	1,278	748	58.5
Los Angeles	212,888	101,345	47.6
Madera	5,237	3,084	58.9
Marin	2,255	1,231	54.6
Mariposa	573	353	61.6
Mendocino	3,593	2,123	59.1
Merced	13,313	8,232	61.8
Modoc	413	260	63.0
Mono	245	133	54.3
Monterey	12,628	7,910	62.6
Napa	2,856	1,853	64.9
Nevada	2,631	1,538	58.5
Orange	48,606	26,559	54.6
Placer	6,888	3,835	55.7
Plumas	732	444	60.7
Riverside	59,454	31,484	53.0
Sacramento	59,063	36,365	61.6
San Benito	1,674	935	55.9
San Bernardino	84,129	49,612	59.0
San Diego	53,646	24,625	45.9
San Francisco	9,091	5,393	59.3
San Joaquin	25,959	16,048	61.8
San Luis Obispo	3,986	2,740	68.7
San Mateo	8,079	4,688	58.0
Santa Barbara	10,422	6,105	58.6
Santa Clara	28,188	15,536	55.1
Santa Cruz	4,283	2,341	54.7
Shasta	9,031	5,267	58.3
Sierra	109	67	61.5
Siskiyou	2,205	1,327	60.2
Solano	12,946	8,507	65.7
Sonoma	8,855	5,283	59.7
Stanislaus	22,841	14,223	62.3
Sutter	3,553	2,039	57.4
Tehama	3,122	1,897	60.8
Trinity	467	279	59.7
Tulare	21,306	13,756	64.6
Tuolumne	2,148	1,323	61.6
Ventura	15,464	9,532	61.6
Yolo	5,415	3,171	58.6
Yuba	3,159	1,848	58.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,591	2,845	62.0
Inyo/Mono	1,150	579	50.3
Santa Cruz/San Benito	5,957	3,276	55.0
Sierra/Nevada	2,740	1,605	58.6
Siskiyou/Modoc	2,618	1,587	60.6

SOURCE: CS 1257 Lines 2, 2e and 21a

**State
Performance
Measures****COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 915 complaints filed and reported in CRTS for the approximately 1.38 million cases. In 2010, there were 1,358 complaints filed for the same six month reporting period and 1,042 complaints in 2011. The number of complaints gradually decreased each year by 316 in 2011 and 127 in 2012. Monthly reports used the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period. See Table N on page 30.

¹¹ Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

**TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2012**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,375,348	915	
Alameda	35,074	18	5.132
Alpine	61	0	0.000
Amador	1,469	0	0.000
Butte	12,171	4	3.287
Calaveras	1,910	0	0.000
Colusa	811	1	12.330
Contra Costa	30,589	17	5.558
Del Norte	2,886	1	3.465
El Dorado	6,525	4	6.130
Fresno	60,297	21	3.483
Glenn	1,861	1	5.373
Humboldt	6,897	0	0.000
Imperial	11,969	10	8.355
Inyo	1,266	0	0.000
Kern	54,741	13	2.375
Kings	10,293	1	0.972
Lake	2,924	1	3.420
Lassen	1,862	0	0.000
Los Angeles	314,998	341	10.825
Madera	6,563	1	1.524
Marin	3,022	1	3.309
Mariposa	750	0	0.000
Mendocino	5,090	1	1.965
Merced	18,090	15	8.292
Modoc	459	0	0.000
Mono	304	2	65.789
Monterey	18,018	9	4.995
Napa	4,262	0	0.000
Nevada	3,941	1	2.537
Orange	73,415	22	2.997
Placer	9,533	1	1.049
Plumas	1,072	1	9.328
Riverside	90,914	44	4.840
Sacramento	83,676	52	6.214
San Benito	2,435	0	0.000
San Bernardino	119,052	106	8.904
San Diego	84,911	49	5.771
San Francisco	14,763	4	2.709
San Joaquin	35,048	35	9.986
San Luis Obispo	4,871	1	2.053
San Mateo	11,891	0	0.000
Santa Barbara	14,560	8	5.495
Santa Clara	43,057	0	0.000
Santa Cruz	6,853	6	8.755
Shasta	13,354	15	11.233
Sierra	154	0	0.000
Siskiyou	3,418	2	5.851
Solano	19,212	8	4.164
Sonoma	13,652	4	2.930
Stanislaus	32,143	68	21.155
Sutter	5,241	0	0.000
Tehama	4,455	0	0.000
Trinity	804	1	12.438
Tulare	29,889	14	4.684
Tuolumne	3,071	1	3.256
Ventura	21,565	3	1.391
Yolo	8,525	2	2.346
Yuba	4,711	5	10.613
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,511	1	1.536
Inyo/Mono	1,570	2	12.739
Santa Cruz/San Benito	9,288	6	6.460
Sierra/Nevada	4,095	1	2.442
Siskiyou/Modoc	3,877	2	5.159

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.