

# **CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**



**SEMI-ANNUAL  
REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**OCTOBER 2012 THROUGH  
MARCH 2013**

**PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH**



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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2013, beginning October 1, 2012 and ending March 31, 2013. This report provides detailed state and local level information on performance measures, with the exception of data for program costs, program administration and cost effectiveness, which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

### Federal Performance Measures

- ✓ Rates of paternity establishment.
- ✓ Child support order establishment.
- ✓ Collection rates on current support.
- ✓ Cases with an arrearages collection.
- ✓ Cost effectiveness (*Collections compared to the cost of collection available on an annual basis only*).

### State Performance Measures

- ✓ Percent of cases with collections of current support.
- ✓ Average amount distributed per case with a collection.
- ✓ Percent of cases with a support order established during the report period.
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- ✓ Percent of cases with support orders established with medical support ordered and provided.
- ✓ Comparison of received complaints to cases (customer service).
- ✓ Total direct cost of administering the LCSA, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).
- ✓ Total indirect cost of administering the LCSA, including share of costs, and the incentive funding received by each county (*available on an annual basis only*).

For the semi-annual period ending March 31, 2013, California exceeded the minimum threshold on each of the federal performance measures, Paternity Establishment, Percent of Cases with a Support Order Established, Percent of Collections on Current Support, and Percent of Cases with Arrears Collections. All of the four reported federal performance measures for this period showed an increase in 2013 from the previous year ending March 31, 2012.

FC section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by FC section 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

## CHILD SUPPORT PERFORMANCE OVERVIEW

### Statutory Requirements

This report satisfies the requirement of FC sections 17600 (c) and (g) requiring a semi-annual report of data compiled on California's Child Support Program.

### Performance Measures

Some data is only available annually; therefore, this report does not include data for all of the state and federal performance measures. The semi-annual report addresses the following performance measures:

#### Federal Performance Measures

- Paternity Establishment Percentage.
  - Statewide PEP.
  - IV-D PEP.
- Percent of cases with a support order established.
- Percent of collections on current support.
- Percent of cases with an arrears collection.

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual period of March 2012 and March 2013.

#### State Performance Measures

- Percent of cases with collections of current support.
- Average amount distributed per case with a collection.
- Percent of cases with a support order established during the report period.
- Percent of cases requiring a support order with alleged obligor served with a summons and complaint.
- Percent of cases with support orders established with medical support ordered and provided.
- Comparison of received complaints to cases.

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual period of March 2012 and March 2013.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the

state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate, and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE A**  
**COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2012 and 2013**

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13
STATEWIDE	90.1%	90.4%	86.0%	91.6%	86.6%	88.2%	60.1%	62.5%	55.3%	56.5%
Alameda	71.6	85.5	89.8	92.7	90.5	91.9	64.6	66.7	65.4	66.1
Alpine	*	*	87.0	87.0	93.4	98.3	67.1	67.0	56.4	58.2
Amador	60.6	113.7	102.2	99.4	93.4	95.5	74.6	74.6	62.8	66.0
Butte	85.3	94.4	97.8	99.2	93.3	93.3	63.9	65.3	59.6	58.2
Calaveras	*	*	92.1	93.4	92.7	94.2	71.0	71.0	59.7	61.9
Colusa	56.8	120.0	91.5	85.0	87.5	91.4	63.6	66.9	60.2	62.5
Contra Costa	102.7	112.8	89.2	97.8	90.6	89.4	62.0	65.1	58.1	59.4
Del Norte	100.0	69.8	94.3	95.1	93.1	90.0	58.6	61.3	51.4	49.7
El Dorado	116.5	88.2	93.1	97.3	94.5	94.0	64.4	66.6	62.5	63.0
Fresno	99.5	92.7	93.0	97.8	91.1	90.9	59.4	61.2	56.2	55.1
Glenn	*	*	89.7	103.5	93.6	94.1	58.5	62.4	53.4	57.9
Humboldt	83.1	98.1	96.2	97.3	94.5	94.1	68.9	69.0	62.5	63.2
Imperial	77.5	95.8	91.9	94.5	88.4	90.2	56.7	62.1	49.8	52.6
Inyo	97.5	120.0	88.6	96.7	93.6	93.2	60.9	63.5	50.2	55.4
Kern	92.0	101.9	97.2	96.7	82.1	83.1	58.9	59.3	52.6	50.9
Kings	97.9	100.7	94.2	95.4	91.8	92.9	67.2	68.5	54.2	54.1
Lake	87.1	79.9	98.0	96.8	86.0	86.6	57.8	58.2	61.4	61.1
Lassen	122.4	101.5	91.9	93.7	90.6	93.4	66.7	67.2	55.8	55.3
Los Angeles	89.2	83.7	76.2	85.5	81.1	85.1	57.2	58.0	52.9	54.1
Madera	86.5	86.4	99.9	102.6	89.6	91.3	59.8	60.1	55.2	56.4
Marin	99.1	112.6	100.2	100.5	94.8	95.8	69.1	74.2	62.5	66.7
Mariposa	*	*	103.5	93.2	94.8	94.8	70.2	71.4	56.0	60.3
Mendocino	116.0	112.2	89.7	97.2	90.9	92.1	60.0	64.5	53.8	55.5
Merced	107.0	110.0	92.6	97.6	90.2	91.4	56.0	59.6	49.1	51.7
Modoc	*	*	95.0	106.6	95.0	93.9	64.8	66.1	56.9	58.6
Mono	60.0	64.7	94.4	103.5	92.4	90.7	77.0	75.6	68.6	62.7
Monterey	89.1	92.2	93.3	96.9	91.7	92.0	59.2	61.8	53.9	57.3
Napa	89.9	104.5	93.1	95.1	91.8	93.6	67.0	70.4	61.6	62.0
Nevada	98.3	96.4	90.3	94.9	96.7	96.4	70.5	73.5	62.7	62.9
Orange	88.2	86.8	81.5	91.4	87.5	88.8	62.3	64.2	55.9	58.5
Placer	79.6	77.3	93.4	91.9	90.2	91.4	60.8	64.1	53.0	54.9
Plumas	90.0	100.0	98.4	99.8	95.6	96.2	68.0	70.0	59.6	65.5
Riverside	94.9	94.4	88.2	89.5	81.4	82.1	57.0	60.3	53.4	54.1
Sacramento	97.7	102.6	89.9	93.3	88.3	89.4	56.1	60.2	51.4	54.7
San Benito	84.8	149.5	94.9	98.9	91.7	92.2	65.4	68.9	58.7	61.5
San Bernardino	97.4	103.8	90.8	93.0	84.5	84.9	58.3	61.9	54.0	55.8
San Diego	79.1	84.4	82.4	87.9	85.4	87.2	62.7	66.4	57.4	59.5
San Francisco	89.2	88.3	86.2	91.5	90.7	89.7	70.5	73.6	62.1	63.2
San Joaquin	92.4	103.5	97.0	100.1	91.8	92.2	60.7	63.0	55.8	55.6
San Luis Obispo	91.2	106.3	108.8	102.3	94.5	95.4	73.5	77.2	69.3	72.3
San Mateo	119.8	100.8	93.5	94.2	91.5	92.6	63.3	66.4	60.0	62.1
Santa Barbara	86.2	94.6	90.8	94.0	89.3	90.8	61.1	64.0	57.6	60.0
Santa Clara	90.2	78.9	90.7	92.7	90.5	92.3	58.3	60.5	56.7	58.4
Santa Cruz	97.5	83.9	93.7	91.7	84.9	91.5	60.5	63.9	57.2	58.8
Shasta	96.0	99.2	89.5	95.9	92.3	91.3	61.4	63.1	55.1	56.4
Sierra	*	*	90.7	76.2	96.1	96.2	65.9	68.5	54.0	65.0
Siskiyou	104.3	151.2	98.0	98.8	94.9	94.3	65.1	67.0	57.8	57.7
Solano	96.0	97.8	94.8	94.9	91.4	92.2	62.0	65.0	57.3	59.4
Sonoma	74.9	92.8	99.1	99.0	92.7	94.3	68.5	70.6	61.5	63.4
Stanislaus	90.5	93.7	88.6	98.4	93.1	91.6	59.8	62.4	53.8	54.6
Sutter	94.6	92.9	90.5	100.5	89.6	89.2	61.9	63.9	51.0	51.5
Tehama	100.0	121.0	100.1	98.1	93.6	93.3	60.2	58.8	55.0	52.2
Trinity	*	*	91.2	96.5	93.4	91.7	53.1	58.0	51.0	54.2
Tulare	81.0	80.8	84.0	90.2	91.0	92.6	62.9	68.1	53.8	55.3
Tuolumne	115.0	96.2	95.7	98.7	94.0	94.9	70.2	71.8	58.8	57.3
Ventura	84.4	90.0	96.9	98.5	94.0	95.4	63.9	65.3	62.0	63.1
Yolo	98.9	93.8	87.3	95.6	91.3	93.0	59.0	61.2	53.4	53.5
Yuba	*	*	89.6	98.1	90.3	91.2	61.2	64.1	53.8	54.5
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	95.8	97.1	93.5	94.8	71.4	72.2	60.0	60.6
Inyo/Mono	85.0	103.5	89.6	98.0	93.4	92.7	65.1	66.8	53.4	56.6
Santa Cruz/San Benito	95.8	91.5	94.0	93.7	86.7	91.7	61.6	65.0	57.6	59.5
Sierra/Nevada	*	*	90.3	94.3	96.7	96.4	70.4	73.3	62.4	63.0
Siskiyou/Modoc	*	*	97.6	99.8	94.9	94.2	65.0	66.9	57.7	57.8

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9 (10+16), 24, 25, 28, 29, and Office of Vital Records (OVR) Data (line 8a)

\*No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE B**  
**COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2012 and 2013**

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13	Mar 12	Mar 13
STATEWIDE	75.1%	76.7%	\$1,799	\$1,791	16.9%	18.0%	18.6%	18.3%	55.7%	57.0%		
Alameda	79.6	81.0	1,916	1,936	22.1	23.9	20.0	18.8	55.4	56.9	5.132	6.892
Alpine	85.7	80.0	954	721	25.0	0.0	75.0	200.0	37.5	50.0	0.000	0.000
Amador	88.5	86.6	1,500	1,546	22.1	43.2	30.7	41.5	61.9	68.9	0.000	7.257
Butte	77.3	77.6	1,258	1,264	25.9	24.8	22.3	23.1	62.3	65.6	3.287	2.520
Calaveras	79.6	84.6	1,634	1,516	23.3	35.6	21.4	37.2	63.4	68.7	0.000	5.708
Colusa	80.0	79.5	1,806	1,729	17.3	25.0	12.2	17.0	54.5	55.2	12.330	13.514
Contra Costa	76.0	78.5	2,099	2,129	27.0	20.4	19.5	14.7	60.9	62.6	5.558	4.517
Del Norte	69.5	68.3	1,077	1,072	25.8	16.5	21.5	22.7	61.6	60.0	3.465	3.316
El Dorado	79.2	80.4	1,598	1,595	34.2	28.7	37.1	27.9	56.8	57.7	6.130	9.625
Fresno	75.6	75.9	1,482	1,498	24.9	21.9	23.9	25.0	64.9	66.0	3.483	3.532
Glenn	75.7	75.0	1,403	1,384	28.9	37.2	31.1	33.0	54.9	59.6	5.373	0.000
Humboldt	82.6	81.9	1,363	1,318	31.2	25.6	21.9	19.2	60.2	62.0	0.000	3.032
Imperial	69.7	74.0	1,992	2,010	19.9	28.5	30.3	29.8	62.8	62.9	8.355	4.484
Inyo	74.7	78.2	1,542	1,573	25.4	25.4	20.6	23.8	49.3	49.6	0.000	24.590
Kern	71.4	70.9	1,696	1,729	13.8	14.6	12.1	15.2	54.1	55.9	2.375	5.770
Kings	79.5	79.9	1,531	1,527	28.2	29.7	22.8	27.4	65.5	65.8	0.972	2.026
Lake	73.9	74.8	1,536	1,468	18.8	10.6	19.9	11.9	57.5	56.2	3.420	6.928
Lassen	74.2	78.1	1,538	1,463	23.0	37.1	26.1	35.7	58.5	61.6	0.000	0.000
Los Angeles	71.5	72.3	1,851	1,811	11.4	14.8	17.8	17.5	47.6	49.6	10.825	9.706
Madera	74.7	74.3	1,525	1,503	26.5	30.2	28.1	28.3	58.9	64.5	1.524	0.000
Marin	84.4	86.6	2,952	3,074	39.1	41.4	33.2	40.5	54.6	60.6	3.309	3.532
Mariposa	76.3	79.7	1,721	1,611	37.3	26.7	38.7	33.3	61.6	61.4	0.000	0.000
Mendocino	72.7	76.5	1,350	1,408	21.9	32.7	20.1	29.1	59.1	63.1	1.965	0.000
Merced	70.3	72.5	1,531	1,523	22.9	26.4	24.6	27.8	61.8	66.2	8.292	1.129
Modoc	78.4	78.2	1,647	1,557	43.8	30.4	29.2	30.4	63.0	63.1	0.000	0.000
Mono	91.5	85.5	2,267	2,227	23.5	6.3	11.8	9.4	54.3	56.7	65.789	0.000
Monterey	73.6	76.0	1,897	1,925	28.2	30.2	25.4	27.2	62.6	64.4	4.995	2.320
Napa	80.6	82.1	1,891	1,878	28.6	36.5	23.0	23.4	64.9	65.9	0.000	0.000
Nevada	80.9	82.6	1,639	1,588	43.0	37.3	28.5	23.1	58.5	56.1	2.537	10.893
Orange	78.3	79.1	2,169	2,178	18.2	20.0	16.5	18.2	54.6	54.7	2.997	4.592
Placer	72.6	73.5	2,170	2,180	20.6	21.2	18.7	14.2	55.7	56.1	1.049	0.000
Plumas	85.6	85.3	1,477	1,370	44.8	38.5	39.1	30.8	60.7	61.2	9.328	0.000
Riverside	73.3	76.2	1,829	1,795	13.4	12.7	10.2	10.3	53.0	53.7	4.840	4.677
Sacramento	70.0	74.4	1,667	1,621	21.0	20.5	22.3	19.9	61.6	62.6	6.214	6.052
San Benito	81.3	80.8	1,595	1,580	32.3	27.2	30.6	19.4	55.9	57.0	0.000	0.000
San Bernardino	74.3	77.3	1,804	1,776	16.3	14.3	19.4	18.4	59.0	60.3	8.904	6.625
San Diego	80.3	82.7	1,915	1,940	13.6	14.0	14.6	14.0	45.9	47.5	5.771	6.530
San Francisco	81.9	83.3	1,670	1,705	20.9	15.7	16.0	13.6	59.3	59.1	2.709	3.557
San Joaquin	76.1	77.3	1,710	1,738	28.8	30.9	32.2	29.3	61.8	62.5	9.986	11.351
San Luis Obispo	87.8	90.6	1,963	2,117	50.4	52.1	33.8	34.7	68.7	67.0	2.053	0.000
San Mateo	78.9	81.1	2,121	2,160	23.3	26.9	25.1	25.6	58.0	57.2	0.000	0.000
Santa Barbara	78.0	79.8	1,933	1,883	21.7	26.2	19.1	21.5	58.6	57.2	5.495	4.316
Santa Clara	73.8	75.5	1,885	1,866	20.5	22.3	19.9	20.5	55.1	56.6	0.000	0.000
Santa Cruz	75.4	77.3	1,860	1,878	13.7	35.2	10.6	21.5	54.7	57.0	8.755	6.390
Shasta	74.1	76.1	1,376	1,326	19.9	18.1	19.4	14.6	58.3	57.6	11.233	5.331
Sierra	76.6	84.4	1,492	1,356	50.0	50.0	21.4	16.7	61.5	53.3	0.000	0.000
Siskiyou	77.3	76.9	1,258	1,262	30.4	25.3	31.6	26.6	60.2	64.2	5.851	0.000
Solano	75.7	77.9	1,834	1,834	22.7	27.6	29.2	34.0	65.7	65.4	4.164	3.876
Sonoma	81.6	83.2	1,719	1,692	22.3	29.6	22.7	32.0	59.7	60.1	2.930	1.544
Stanislaus	76.1	77.0	1,684	1,653	30.6	17.8	27.1	17.5	62.3	63.8	21.155	11.016
Sutter	71.9	73.2	1,664	1,656	23.3	21.8	24.2	18.0	57.4	61.3	0.000	0.000
Tehama	74.0	71.9	1,365	1,327	36.4	31.9	27.3	26.6	60.8	61.6	0.000	6.863
Trinity	69.7	71.2	1,250	1,563	13.0	22.3	17.4	17.0	59.7	57.4	12.438	25.157
Tulare	77.1	80.0	1,349	1,401	13.4	15.9	12.9	9.1	64.6	64.5	4.684	4.297
Tuolumne	78.5	81.7	1,541	1,571	36.5	40.3	23.9	33.0	61.6	67.1	3.256	0.000
Ventura	79.7	80.7	1,926	1,914	28.4	32.1	25.6	28.3	61.6	61.3	1.391	2.391
Yolo	72.0	73.3	1,539	1,459	19.1	25.1	23.0	27.1	58.6	58.8	2.346	2.464
Yuba	73.4	74.2	1,520	1,430	24.3	25.1	19.7	21.2	58.5	61.8	10.613	8.799
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	81.2	83.6	1,552	1,540	29.4	39.4	24.9	36.3	62.0	67.9	1.536	3.251
Inyo/Mono	78.4	79.9	1,698	1,704	25.0	21.6	18.8	21.0	50.3	51.1	12.739	20.000
Santa Cruz/San Benito	77.0	78.2	1,785	1,797	17.5	33.3	14.6	21.0	55.0	57.0	6.460	4.667
Sierra/Nevada	80.7	82.7	1,634	1,579	43.3	37.8	28.2	22.8	58.6	56.0	2.442	10.515
Siskiyou/Modoc	77.5	77.1	1,301	1,298	32.1	26.0	31.3	27.1	60.6	64.1	5.159	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45 and CRTS Complaint Activity Report

## PERFORMANCE ON FEDERAL AND STATE MEASURES

### STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

#### Federal Performance Measures

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success over the past several years of the Statewide PEP measure, DCSS elected to use this measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 & 11).

LCSA performance in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage had a slight increase to 90.4 percent, compared with the mid-year 2012 of 90.1 percent. For FFY 2012, Statewide PEP was 101.6 percent. See Table C on page 9.

<sup>1</sup> This percent is calculated from data reported on the CS 1257 Report, line 8a (Children in the State Born Out-of-Wedlock During the Prior Report Period, data provided by Office of Vital Records) divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

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**TABLE C**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2013**

	Births to Unwed Parents (March 2012)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	99,851	90,266	90.4%
Alameda	3,145	2,690	85.5
Alpine	0	0	*
Amador	73	83	113.7
Butte	609	575	94.4
Calaveras	0	11	*
Colusa	30	36	120.0
Contra Costa	1,502	1,694	112.8
Del Norte	96	67	69.8
El Dorado	212	187	88.2
Fresno	4,383	4,062	92.7
Glenn	0	31	*
Humboldt	324	318	98.1
Imperial	788	755	95.8
Inyo	40	48	120.0
Kern	3,492	3,557	101.9
Kings	572	576	100.7
Lake	154	123	79.9
Lassen	67	68	101.5
Los Angeles	31,339	26,230	83.7
Madera	531	459	86.4
Marin	215	242	112.6
Mariposa	0	6	*
Mendocino	270	303	112.2
Merced	884	972	110.0
Modoc	0	9	*
Mono	17	11	64.7
Monterey	1,484	1,368	92.2
Napa	201	210	104.5
Nevada	167	161	96.4
Orange	6,285	5,453	86.8
Placer	950	734	77.3
Plumas	17	17	100.0
Riverside	5,862	5,533	94.4
Sacramento	3,586	3,681	102.6
San Benito	93	139	149.5
San Bernardino	6,091	6,325	103.8
San Diego	6,884	5,811	84.4
San Francisco	1,390	1,227	88.3
San Joaquin	2,126	2,200	103.5
San Luis Obispo	384	408	106.3
San Mateo	503	507	100.8
Santa Barbara	1,190	1,126	94.6
Santa Clara	3,833	3,024	78.9
Santa Cruz	709	595	83.9
Shasta	513	509	99.2
Sierra	0	0	*
Siskiyou	86	130	151.2
Solano	958	937	97.8
Sonoma	945	877	92.8
Stanislaus	1,909	1,788	93.7
Sutter	452	420	92.9
Tehama	138	167	121.0
Trinity	0	8	*
Tulare	1,947	1,574	80.8
Tuolumne	104	100	96.2
Ventura	1,958	1,763	90.0
Yolo	337	316	93.8
Yuba	6	64	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	177	194	*
Inyo/Mono	57	59	103.5
Santa Cruz/San Benito	802	734	91.5
Sierra/Nevada	167	161	*
Siskiyou/Modoc	86	139	*

SOURCE: CS 1257 Line 9 (line 10 + line 16) and Office of Vital Records (OVR) Data (line 8a)  
Due to adjustments made to the CS 1257, line 16 statewide total count was reduced by 19. Therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.  
\* No activity reported by OVR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal  
Performance  
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in regular comparative data reports in order to monitor performance on an ongoing basis.

The mid-year FFY 2013, IV-D Paternity Establishment is 91.6 percent, compared to the mid-year FFY 2012 of 86.0 percent and represents an increase of 5.6 percentage points. See Table D on page 11.

The end of FFY 2012, IV-D PEP was 98.4 percent, a decrease from mid-year FFY 2012 of 6.8 percentage points.

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<sup>2</sup> This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged) divided by line 5a (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the report period. Minimum federal performance is 50%.

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**TABLE D**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2013**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2012)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2013)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,042,278	955,099	91.6%
Alameda	23,896	22,140	92.7
Alpine	23	20	87.0
Amador	815	810	99.4
Butte	6,639	6,588	99.2
Calaveras	1,140	1,065	93.4
Colusa	493	419	85.0
Contra Costa	21,947	21,458	97.8
Del Norte	1,637	1,556	95.1
El Dorado	3,555	3,460	97.3
Fresno	43,627	42,650	97.8
Glenn	1,129	1,168	103.5
Humboldt	4,046	3,935	97.3
Imperial	8,873	8,389	94.5
Inyo	733	709	96.7
Kern	43,834	42,383	96.7
Kings	7,391	7,054	95.4
Lake	1,884	1,823	96.8
Lassen	1,042	976	93.7
Los Angeles	283,378	242,376	85.5
Madera	4,932	5,061	102.6
Marin	1,914	1,924	100.5
Mariposa	369	344	93.2
Mendocino	3,138	3,051	97.2
Merced	13,779	13,450	97.6
Modoc	289	308	106.6
Mono	170	176	103.5
Monterey	13,530	13,117	96.9
Napa	2,359	2,243	95.1
Nevada	1,869	1,774	94.9
Orange	50,230	45,924	91.4
Placer	5,353	4,922	91.9
Plumas	582	581	99.8
Riverside	73,256	65,579	89.5
Sacramento	61,559	57,417	93.3
San Benito	1,602	1,584	98.9
San Bernardino	98,627	91,750	93.0
San Diego	62,079	54,546	87.9
San Francisco	9,422	8,619	91.5
San Joaquin	28,278	28,308	100.1
San Luis Obispo	2,815	2,880	102.3
San Mateo	7,900	7,444	94.2
Santa Barbara	10,253	9,639	94.0
Santa Clara	27,475	25,456	92.7
Santa Cruz	4,361	4,001	91.7
Shasta	7,448	7,145	95.9
Sierra	63	48	76.2
Siskiyou	1,886	1,863	98.8
Solano	13,024	12,362	94.9
Sonoma	7,922	7,842	99.0
Stanislaus	21,692	21,341	98.4
Sutter	3,213	3,229	100.5
Tehama	2,669	2,618	98.1
Trinity	371	358	96.5
Tulare	21,776	19,641	90.2
Tuolumne	1,632	1,611	98.7
Ventura	14,857	14,634	98.5
Yolo	5,056	4,833	95.6
Yuba	3,059	3,000	98.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,610	3,506	97.1
Inyo/Mono	903	885	98.0
Santa Cruz/San Benito	5,963	5,585	93.7
Sierra/Nevada	1,932	1,822	94.3
Siskiyou/Modoc	2,175	2,171	99.8

SOURCE: CS 1257 Lines 5a and 6

Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 4,613 and 4,503 respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal  
Performance  
Measures****PERCENT OF CASES WITH A SUPPORT  
ORDER ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Midway through FFY 2013, the number of statewide cases was approximately 1.32 million. Of that, 1.20 million cases, or 88.2 percent of the cases had established support orders. An improvement of 1.6 percentage points was made in mid-year FFY 2013 compared to the mid-year point of 86.6 percent in FFY 2012. See Table E on page 13.

For FFY 2012, the percent of cases with a child support order was 87.9 percent. Mid-year FFY 2013 shows a slight increase of 0.3 percentage points compared to FFY 2012.

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<sup>3</sup> This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

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**TABLE E**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**  
**SEMI-ANNUAL FFY 2013**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,318,705	1,162,821	88.2%
Alameda	33,373	30,665	91.9
Alpine	58	57	98.3
Amador	1,378	1,316	95.5
Butte	11,905	11,109	93.3
Calaveras	1,752	1,650	94.2
Colusa	740	676	91.4
Contra Costa	30,995	27,708	89.4
Del Norte	3,016	2,715	90.0
El Dorado	6,234	5,857	94.0
Fresno	59,464	54,050	90.9
Glenn	1,754	1,650	94.1
Humboldt	6,596	6,207	94.1
Imperial	11,151	10,061	90.2
Inyo	1,220	1,137	93.2
Kern	55,455	46,086	83.1
Kings	9,874	9,171	92.9
Lake	2,887	2,501	86.6
Lassen	1,743	1,628	93.4
Los Angeles	295,687	251,733	85.1
Madera	6,263	5,720	91.3
Marin	2,831	2,711	95.8
Mariposa	707	670	94.8
Mendocino	4,792	4,415	92.1
Merced	17,720	16,190	91.4
Modoc	441	414	93.9
Mono	280	254	90.7
Monterey	17,241	15,857	92.0
Napa	4,045	3,787	93.6
Nevada	3,672	3,540	96.4
Orange	69,693	61,909	88.8
Placer	9,141	8,357	91.4
Plumas	998	960	96.2
Riverside	87,668	71,950	82.1
Sacramento	79,318	70,894	89.4
San Benito	2,311	2,130	92.2
San Bernardino	117,735	99,930	84.9
San Diego	78,100	68,117	87.2
San Francisco	14,058	12,608	89.7
San Joaquin	36,119	33,315	92.2
San Luis Obispo	4,226	4,031	95.4
San Mateo	11,333	10,493	92.6
Santa Barbara	13,903	12,626	90.8
Santa Clara	40,513	37,399	92.3
Santa Cruz	6,260	5,727	91.5
Shasta	13,130	11,985	91.3
Sierra	132	127	96.2
Siskiyou	3,207	3,024	94.3
Solano	18,058	16,658	92.2
Sonoma	12,957	12,214	94.3
Stanislaus	31,771	29,100	91.6
Sutter	5,170	4,613	89.2
Tehama	4,371	4,080	93.3
Trinity	795	729	91.7
Tulare	27,925	25,851	92.6
Tuolumne	2,964	2,812	94.9
Ventura	20,911	19,954	95.4
Yolo	8,118	7,547	93.0
Yuba	4,546	4,146	91.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,152	5,835	94.8
Inyo/Mono	1,500	1,391	92.7
Santa Cruz/San Benito	8,571	7,857	91.7
Sierra/Nevada	3,804	3,667	96.4
Siskiyou/Modoc	3,648	3,438	94.2

SOURCE: CS 1257 Lines 1 and 2

**Federal  
Performance  
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collection on Current Support measures the percentage of current support collected and distributed compared to the total amount of current support owed.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

For mid-year FFY 2013, this measure was 62.5 percent compared with the mid-year FFY 2012 of 60.1 percent. This represents an increase of 2.4 percentage points. See Table F on page 15.

For FFY 2012, current collection performance was 61.4 percent. FFY ending 2012 shows an increase of 1.1 percent compared to the mid-year FFY 2013.

For this measure, California has consistently improved over the past five years, both at mid-year and end of the federal fiscal years. In mid-year FFY 2008, this measure was at 51.8 percent and has increased at mid-year FFY 2013 to 62.5 percent, an increase of 10.7 percentage points. Similar to the mid-year percentages, the end of FFY 2008 was 52.8 percent and FFY 2012 is 61.4 percent.

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<sup>4</sup> This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

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**TABLE F  
PERCENT OF COLLECTIONS ON CURRENT SUPPORT  
SEMI-ANNUAL FFY 2013**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,167,790,606	\$729,792,305	62.5%
Alameda	35,282,247	23,529,341	66.7
Alpine	26,423	17,708	67.0
Amador	1,196,159	892,032	74.6
Butte	7,280,411	4,757,712	65.3
Calaveras	1,443,857	1,024,793	71.0
Colusa	896,379	599,898	66.9
Contra Costa	32,568,267	21,200,223	65.1
Del Norte	1,387,432	849,998	61.3
El Dorado	6,067,381	4,041,740	66.6
Fresno	40,026,938	24,509,842	61.2
Glenn	1,272,743	793,675	62.4
Humboldt	4,156,104	2,867,068	69.0
Imperial	12,754,818	7,926,074	62.1
Inyo	964,906	612,269	63.5
Kern	40,390,929	23,939,970	59.3
Kings	7,162,000	4,906,995	68.5
Lake	2,158,833	1,256,387	58.2
Lassen	1,421,746	954,720	67.2
Los Angeles	238,885,716	138,587,617	58.0
Madera	5,379,284	3,230,889	60.1
Marin	5,631,989	4,178,745	74.2
Mariposa	681,800	487,100	71.4
Mendocino	2,859,695	1,844,319	64.5
Merced	14,830,297	8,833,345	59.6
Modoc	417,830	276,219	66.1
Mono	360,832	272,926	75.6
Monterey	20,889,997	12,902,734	61.8
Napa	4,884,669	3,439,761	70.4
Nevada	2,975,691	2,186,412	73.5
Orange	94,672,516	60,822,809	64.2
Placer	10,866,974	6,964,522	64.1
Plumas	743,440	520,778	70.0
Riverside	71,592,358	43,139,214	60.3
Sacramento	57,026,412	34,302,760	60.2
San Benito	2,089,715	1,440,591	68.9
San Bernardino	88,796,329	54,975,868	61.9
San Diego	84,370,300	56,003,411	66.4
San Francisco	12,194,013	8,974,381	73.6
San Joaquin	29,911,721	18,839,827	63.0
San Luis Obispo	6,984,034	5,394,926	77.2
San Mateo	14,822,045	9,843,158	66.4
Santa Barbara	14,916,941	9,541,625	64.0
Santa Clara	45,153,729	27,339,964	60.5
Santa Cruz	7,220,397	4,612,700	63.9
Shasta	8,876,928	5,603,541	63.1
Sierra	100,021	68,508	68.5
Siskiyou	1,920,012	1,287,221	67.0
Solano	18,971,200	12,325,367	65.0
Sonoma	12,939,334	9,133,380	70.6
Stanislaus	24,151,703	15,071,202	62.4
Sutter	4,279,715	2,734,886	63.9
Tehama	3,035,465	1,783,392	58.8
Trinity	484,407	280,805	58.0
Tulare	17,480,444	11,908,760	68.1
Tuolumne	2,484,303	1,782,575	71.8
Ventura	28,109,945	18,369,776	65.3
Yolo	6,164,799	3,769,905	61.2
Yuba	3,176,035	2,035,940	64.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,150,742	3,717,108	72.2
Inyo/Mono	1,325,738	885,195	66.8
Santa Cruz/San Benito	9,310,112	6,053,291	65.0
Sierra/Nevada	3,075,712	2,254,920	73.3
Siskiyou/Modoc	2,337,842	1,563,440	66.9

SOURCE: CS 1257 Lines 24 and 25

**Federal  
Performance  
Measures****PERCENT OF CASES WITH AN ARREARS COLLECTION**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the report period.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for 2013 semi-annual report period is 56.5 percent, an improvement of 1.2 percentage points from the 2012 semi-annual period. Performance is calculated using cumulative data. See Table G on page 17.

FFY 2012 data showed California at 63.5 percent for cases with collections on arrears.

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<sup>5</sup> This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Towards Arrears) divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

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**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**SEMI-ANNUAL FFY 2013**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	870,018	491,798	56.5%
Alameda	23,477	15,527	66.1
Alpine	55	32	58.2
Amador	1,052	694	66.0
Butte	9,205	5,361	58.2
Calaveras	1,356	839	61.9
Colusa	582	364	62.5
Contra Costa	19,174	11,397	59.4
Del Norte	2,089	1,039	49.7
El Dorado	5,084	3,204	63.0
Fresno	40,331	22,211	55.1
Glenn	1,362	789	57.9
Humboldt	4,561	2,881	63.2
Imperial	8,236	4,333	52.6
Inyo	926	513	55.4
Kern	33,922	17,273	50.9
Kings	6,669	3,607	54.1
Lake	2,020	1,235	61.1
Lassen	1,343	743	55.3
Los Angeles	173,546	93,965	54.1
Madera	4,300	2,427	56.4
Marin	2,146	1,431	66.7
Mariposa	549	331	60.3
Mendocino	3,283	1,823	55.5
Merced	12,676	6,557	51.7
Modoc	309	181	58.6
Mono	177	111	62.7
Monterey	13,564	7,770	57.3
Napa	3,173	1,966	62.0
Nevada	2,912	1,833	62.9
Orange	51,702	30,268	58.5
Placer	6,750	3,703	54.9
Plumas	775	508	65.5
Riverside	55,499	30,030	54.1
Sacramento	49,263	26,937	54.7
San Benito	1,824	1,121	61.5
San Bernardino	64,666	36,066	55.8
San Diego	57,357	34,120	59.5
San Francisco	9,737	6,153	63.2
San Joaquin	22,677	12,613	55.6
San Luis Obispo	3,253	2,352	72.3
San Mateo	8,369	5,195	62.1
Santa Barbara	9,465	5,679	60.0
Santa Clara	32,074	18,718	58.4
Santa Cruz	4,941	2,904	58.8
Shasta	10,005	5,641	56.4
Sierra	117	76	65.0
Siskiyou	2,447	1,413	57.7
Solano	13,793	7,981	57.9
Sonoma	10,208	6,470	63.4
Stanislaus	21,136	11,547	54.6
Sutter	3,809	1,961	51.5
Tehama	3,415	1,781	52.2
Trinity	648	351	54.2
Tulare	19,364	10,714	55.3
Tuolumne	2,176	1,246	57.3
Ventura	16,841	10,627	63.1
Yolo	6,286	3,363	53.5
Yuba	3,342	1,823	54.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,639	2,811	60.6
Inyo/Mono	1,103	624	56.6
Santa Cruz/San Benito	6,765	4,025	59.5
Sierra/Nevada	3,029	1,909	63.0
Siskiyou/Modoc	2,756	1,594	57.8

SOURCE: CS 1257 Lines 28 and 29

**State  
Performance  
Measures****PERCENT OF CASES WITH COLLECTIONS  
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

The statewide percentage for this measure for the first half of FFY 2013 was 76.7 percent, an increase of 1.6 percentage points from the previous mid-year FFY 2012. At the end of the FFY 2012, the performance was 79.1 percent. Results for this measure are calculated using cumulative data. See Table H on page 19.

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<sup>6</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period) divided by line 44 (Cases with Current Support Due).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE H**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2013**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
<b>STATEWIDE</b>	<b>511,542</b>	<b>392,292</b>	<b>76.7%</b>
Alameda	13,850	11,225	81.0
Alpine	15	12	80.0
Amador	595	515	86.6
Butte	4,507	3,499	77.6
Calaveras	702	594	84.6
Colusa	424	337	79.5
Contra Costa	11,988	9,416	78.5
Del Norte	1,006	687	68.3
El Dorado	2,657	2,137	80.4
Fresno	20,693	15,712	75.9
Glenn	739	554	75.0
Humboldt	2,359	1,932	81.9
Imperial	5,446	4,031	74.0
Inyo	454	355	78.2
Kern	19,820	14,062	70.9
Kings	3,753	3,000	79.9
Lake	1,047	783	74.8
Lassen	750	586	78.1
Los Angeles	105,632	76,331	72.3
Madera	3,067	2,280	74.3
Marin	1,636	1,416	86.6
Mariposa	364	290	79.7
Mendocino	1,520	1,163	76.5
Merced	8,051	5,840	72.5
Modoc	216	169	78.2
Mono	138	118	85.5
Monterey	8,685	6,603	76.0
Napa	2,097	1,722	82.1
Nevada	1,422	1,175	82.6
Orange	35,828	28,343	79.1
Placer	4,290	3,154	73.5
Plumas	387	330	85.3
Riverside	31,938	24,338	76.2
Sacramento	26,959	20,060	74.4
San Benito	1,067	862	80.8
San Bernardino	40,755	31,516	77.3
San Diego	34,333	28,396	82.7
San Francisco	5,203	4,332	83.3
San Joaquin	13,505	10,440	77.3
San Luis Obispo	2,951	2,674	90.6
San Mateo	5,411	4,389	81.1
Santa Barbara	6,216	4,959	79.8
Santa Clara	17,976	13,563	75.5
Santa Cruz	3,091	2,390	77.3
Shasta	4,844	3,687	76.1
Sierra	64	54	84.4
Siskiyou	1,119	860	76.9
Solano	8,184	6,372	77.9
Sonoma	6,224	5,178	83.2
Stanislaus	11,137	8,580	77.0
Sutter	2,142	1,569	73.2
Tehama	1,757	1,264	71.9
Trinity	288	205	71.2
Tulare	10,012	8,005	80.0
Tuolumne	1,213	991	81.7
Ventura	11,146	8,995	80.7
Yolo	3,002	2,201	73.3
Yuba	1,723	1,279	74.2
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	2,525	2,112	83.6
Inyo/Mono	592	473	79.9
Santa Cruz/San Benito	4,158	3,252	78.2
Sierra/Nevada	1,486	1,229	82.7
Siskiyou/Modoc	1,335	1,029	77.1

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 4,856 and 3,238 respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State  
Performance  
Measures****AVERAGE AMOUNT DISTRIBUTED  
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

California's total child support collected and distributed as reported mid-year FFY 2013 reached \$1.13 billion. When applying the 630,673 cases with a collection, the statewide average amount distributed per case with a collection was \$1,791. This is an increase of \$8 per case collected at the mid-year FFY 2011. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

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<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE I**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**SEMI-ANNUAL FFY 2013**

	Support Distributed	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,129,421,556	630,673	\$1,791
Alameda	37,207,527	19,218	1,936
Alpine	28,110	39	721
Amador	1,311,223	848	1,546
Butte	8,138,541	6,440	1,264
Calaveras	1,534,435	1,012	1,516
Colusa	818,016	473	1,729
Contra Costa	31,490,081	14,790	2,129
Del Norte	1,364,664	1,273	1,072
El Dorado	6,225,300	3,902	1,595
Fresno	41,086,481	27,426	1,498
Glenn	1,309,251	946	1,384
Humboldt	4,644,467	3,524	1,318
Imperial	11,512,675	5,728	2,010
Inyo	975,017	620	1,573
Kern	37,684,537	21,800	1,729
Kings	7,206,416	4,719	1,527
Lake	2,179,757	1,485	1,468
Lassen	1,405,778	961	1,463
Los Angeles	221,462,002	122,306	1,811
Madera	4,818,631	3,205	1,503
Marin	6,071,925	1,975	3,074
Mariposa	700,910	435	1,611
Mendocino	3,064,128	2,176	1,408
Merced	13,211,592	8,677	1,523
Modoc	367,545	236	1,557
Mono	347,441	156	2,227
Monterey	19,314,353	10,035	1,925
Napa	4,898,729	2,609	1,878
Nevada	3,573,907	2,250	1,588
Orange	88,480,596	40,621	2,178
Placer	10,469,705	4,803	2,180
Plumas	826,241	603	1,370
Riverside	67,980,729	37,881	1,795
Sacramento	54,825,589	33,825	1,621
San Benito	2,230,455	1,412	1,580
San Bernardino	83,514,628	47,020	1,776
San Diego	86,912,242	44,805	1,940
San Francisco	13,225,951	7,759	1,705
San Joaquin	27,776,577	15,982	1,738
San Luis Obispo	7,044,138	3,327	2,117
San Mateo	14,568,064	6,743	2,160
Santa Barbara	13,943,119	7,406	1,883
Santa Clara	43,689,356	23,417	1,866
Santa Cruz	7,095,266	3,778	1,878
Shasta	9,187,455	6,927	1,326
Sierra	122,046	90	1,356
Siskiyou	2,148,365	1,702	1,262
Solano	18,697,380	10,194	1,834
Sonoma	14,008,941	8,281	1,692
Stanislaus	23,873,160	14,444	1,653
Sutter	4,164,670	2,515	1,656
Tehama	2,890,573	2,179	1,327
Trinity	670,438	429	1,563
Tulare	18,670,241	13,326	1,401
Tuolumne	2,558,952	1,629	1,571
Ventura	26,614,632	13,905	1,914
Yolo	6,057,849	4,153	1,459
Yuba	3,220,762	2,253	1,430
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,432,720	3,528	1,540
Inyo/Mono	1,322,459	776	1,704
Santa Cruz/San Benito	9,325,721	5,190	1,797
Sierra/Nevada	3,695,953	2,340	1,579
Siskiyou/Modoc	2,515,909	1,938	1,298

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE J**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**SEMI-ANNUAL FFY 2013**

	Support Distributed	Support Distributed - Current Assistance	Support Distributed - Former Assistance	Support Distributed - Never Assistance
STATEWIDE	\$1,129,421,556	\$142,003,161	\$510,980,153	\$476,438,242
Alameda	37,207,527	3,504,890	16,963,439	16,739,198
Alpine	28,110	4	12,931	15,175
Amador	1,311,223	115,501	569,861	625,861
Butte	8,138,541	1,020,954	4,632,315	2,485,271
Calaveras	1,534,435	179,772	734,268	620,395
Colusa	818,016	71,710	365,642	380,664
Contra Costa	31,490,081	2,733,304	11,860,688	16,896,089
Del Norte	1,364,664	248,330	704,360	411,973
El Dorado	6,225,300	556,482	2,656,362	3,012,456
Fresno	41,086,481	7,763,815	22,714,618	10,608,048
Glenn	1,309,251	157,182	712,515	439,553
Humboldt	4,644,467	501,666	2,209,994	1,932,807
Imperial	11,512,675	1,495,293	5,587,262	4,430,119
Inyo	975,017	30,480	453,615	490,922
Kern	37,684,537	5,788,914	19,007,276	12,888,347
Kings	7,206,416	734,264	3,667,454	2,804,698
Lake	2,179,757	278,422	1,199,925	701,410
Lassen	1,405,778	159,897	656,151	589,730
Los Angeles	221,462,002	33,682,492	103,431,136	84,348,374
Madera	4,818,631	838,301	2,304,930	1,675,400
Marin	6,071,925	358,454	1,207,827	4,505,645
Mariposa	700,910	65,884	299,536	335,490
Mendocino	3,064,128	444,349	1,580,183	1,039,597
Merced	13,211,592	2,493,801	6,628,977	4,088,815
Modoc	367,545	42,109	161,139	164,296
Mono	347,441	7,093	82,668	257,680
Monterey	19,314,353	2,312,253	8,979,242	8,022,858
Napa	4,898,729	361,609	1,660,639	2,876,481
Nevada	3,573,907	317,141	1,521,826	1,734,940
Orange	88,480,596	7,302,858	29,160,983	52,016,755
Placer	10,469,705	768,090	3,817,227	5,884,389
Plumas	826,241	65,156	420,035	341,050
Riverside	67,980,729	8,426,409	31,574,631	27,979,689
Sacramento	54,825,589	7,621,264	26,874,436	20,329,889
San Benito	2,230,455	329,364	1,103,606	797,484
San Bernardino	83,514,628	13,132,400	40,104,721	30,277,507
San Diego	86,912,242	8,643,347	35,264,821	43,004,074
San Francisco	13,225,951	1,107,029	5,338,482	6,780,441
San Joaquin	27,776,577	3,921,098	13,449,634	10,405,845
San Luis Obispo	7,044,138	610,396	3,023,047	3,410,695
San Mateo	14,568,064	1,077,039	4,540,851	8,950,174
Santa Barbara	13,943,119	1,586,562	6,317,369	6,039,187
Santa Clara	43,689,356	4,476,922	20,183,335	19,029,099
Santa Cruz	7,095,266	746,456	3,140,538	3,208,272
Shasta	9,187,455	1,145,933	4,801,500	3,240,022
Sierra	122,046	7,817	76,021	38,208
Siskiyou	2,148,365	269,280	1,211,166	667,919
Solano	18,697,380	1,887,942	9,046,913	7,762,525
Sonoma	14,008,941	1,290,396	5,559,467	7,159,078
Stanislaus	23,873,160	3,449,273	12,880,469	7,543,418
Sutter	4,164,670	476,553	1,928,682	1,759,435
Tehama	2,890,573	490,533	1,559,741	840,299
Trinity	670,438	60,169	452,027	158,243
Tulare	18,670,241	3,133,302	10,467,169	5,069,771
Tuolumne	2,558,952	298,659	1,164,606	1,095,688
Ventura	26,614,632	2,383,254	10,220,913	14,010,464
Yolo	6,057,849	637,845	2,911,796	2,508,208
Yuba	3,220,762	393,450	1,819,191	1,008,120
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,432,720	593,936	2,481,665	2,357,119
Inyo/Mono	1,322,459	37,573	536,284	748,602
Santa Cruz/San Benito	9,325,721	1,075,820	4,244,144	4,005,756
Sierra/Nevada	3,695,953	324,958	1,597,847	1,773,148
Siskiyou/Modoc	2,515,909	311,390	1,372,305	832,215

SOURCE: CS 1257 Lines 25 and 27

**State  
Performance  
Measures****PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.<sup>8</sup>

Overall, California's establishment of 42,177 cases with a support order equates to 18.0 percent of cases requiring a support order during the first half of FFY 2013. This represents an increase of 1.1 percentage points from the FFY 2012 semi-annual performance. Performance is calculated using cumulative data for cases with a support order. Although mid-year FFY 2012 shows 16.9 percent, the FFY 2012 shows California at 33.4 percent in this measure. See Table K on page 24.

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<sup>8</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the Report Period) divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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**TABLE K**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**SEMI-ANNUAL FFY 2013**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	234,443	42,177	192,266	18.0%
Alameda	3,967	949	3,018	23.9
Alpine	1	0	1	0.0
Amador	118	51	67	43.2
Butte	1,281	318	963	24.8
Calaveras	180	64	116	35.6
Colusa	100	25	75	25.0
Contra Costa	4,653	949	3,704	20.4
Del Norte	419	69	350	16.5
El Dorado	602	173	429	28.7
Fresno	8,718	1,912	6,806	21.9
Glenn	215	80	135	37.2
Humboldt	610	156	454	25.6
Imperial	1,895	540	1,355	28.5
Inyo	130	33	97	25.4
Kern	13,630	1,985	11,645	14.6
Kings	1,188	353	835	29.7
Lake	481	51	430	10.6
Lassen	213	79	134	37.1
Los Angeles	67,241	9,941	57,300	14.8
Madera	984	297	687	30.2
Marin	227	94	133	41.4
Mariposa	60	16	44	26.7
Mendocino	667	218	449	32.7
Merced	2,677	706	1,971	26.4
Modoc	46	14	32	30.4
Mono	32	2	30	6.3
Monterey	2,338	707	1,631	30.2
Napa	457	167	290	36.5
Nevada	255	95	160	37.3
Orange	10,946	2,188	8,758	20.0
Placer	1,166	247	919	21.2
Plumas	65	25	40	38.5
Riverside	21,262	2,700	18,562	12.7
Sacramento	13,629	2,795	10,834	20.5
San Benito	294	80	214	27.2
San Bernardino	25,641	3,666	21,975	14.3
San Diego	12,947	1,813	11,134	14.0
San Francisco	1,953	307	1,646	15.7
San Joaquin	5,262	1,626	3,636	30.9
San Luis Obispo	430	224	206	52.1
San Mateo	1,327	357	970	26.9
Santa Barbara	2,127	557	1,570	26.2
Santa Clara	5,142	1,147	3,995	22.3
Santa Cruz	924	325	599	35.2
Shasta	1,688	305	1,383	18.1
Sierra	12	6	6	50.0
Siskiyou	312	79	233	25.3
Solano	2,269	627	1,642	27.6
Sonoma	1,275	377	898	29.6
Stanislaus	3,987	708	3,279	17.8
Sutter	893	195	698	21.8
Tehama	518	165	353	31.9
Trinity	94	21	73	22.3
Tulare	3,289	524	2,765	15.9
Tuolumne	288	116	172	40.3
Ventura	1,708	549	1,159	32.1
Yolo	930	233	697	25.1
Yuba	680	171	509	25.1
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	587	231	356	39.4
Inyo/Mono	162	35	127	21.6
Santa Cruz/San Benito	1,218	405	813	33.3
Sierra/Nevada	267	101	166	37.8
Siskiyou/Modoc	358	93	265	26.0

SOURCE: CS 1257 Lines 12 and 17

**State  
Performance  
Measures****PERCENT OF CASES REQUIRING A SUPPORT  
ORDER WITH ALLEGED OBLIGOR SERVED  
WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of alleged obligors served with a Summons and Complaint to establish a paternity or a support order.<sup>9</sup> The court process requires that the alleged obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2013, a total of 42,972 alleged obligors were served a summons and complaint, in comparison to 234,443 cases requiring a support order; or 18.3 percent of the cases. For mid-year FFY 2012, this measure was 18.6 percent, higher than mid-year FFY 2013 by 0.3 percentage points. See Table L on page 26.

<sup>9</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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**TABLE L**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**SEMI-ANNUAL FFY 2013**

	Cases Requiring a Support Order	Alleged Obligor Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	234,443	42,972	18.3%
Alameda	3,967	744	18.8
Alpine	1	2	200.0
Amador	118	49	41.5
Butte	1,281	296	23.1
Calaveras	180	67	37.2
Colusa	100	17	17.0
Contra Costa	4,653	686	14.7
Del Norte	419	95	22.7
El Dorado	602	168	27.9
Fresno	8,718	2,181	25.0
Glenn	215	71	33.0
Humboldt	610	117	19.2
Imperial	1,895	565	29.8
Inyo	130	31	23.8
Kern	13,630	2,072	15.2
Kings	1,188	325	27.4
Lake	481	57	11.9
Lassen	213	76	35.7
Los Angeles	67,241	11,746	17.5
Madera	984	278	28.3
Marin	227	92	40.5
Mariposa	60	20	33.3
Mendocino	667	194	29.1
Merced	2,677	744	27.8
Modoc	46	14	30.4
Mono	32	3	9.4
Monterey	2,338	635	27.2
Napa	457	107	23.4
Nevada	255	59	23.1
Orange	10,946	1,990	18.2
Placer	1,166	165	14.2
Plumas	65	20	30.8
Riverside	21,262	2,181	10.3
Sacramento	13,629	2,716	19.9
San Benito	294	57	19.4
San Bernardino	25,641	4,717	18.4
San Diego	12,947	1,814	14.0
San Francisco	1,953	265	13.6
San Joaquin	5,262	1,541	29.3
San Luis Obispo	430	149	34.7
San Mateo	1,327	340	25.6
Santa Barbara	2,127	458	21.5
Santa Clara	5,142	1,055	20.5
Santa Cruz	924	199	21.5
Shasta	1,688	246	14.6
Sierra	12	2	16.7
Siskiyou	312	83	26.6
Solano	2,269	771	34.0
Sonoma	1,275	408	32.0
Stanislaus	3,987	697	17.5
Sutter	893	161	18.0
Tehama	518	138	26.6
Trinity	94	16	17.0
Tulare	3,289	298	9.1
Tuolumne	288	95	33.0
Ventura	1,708	483	28.3
Yolo	930	252	27.1
Yuba	680	144	21.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	587	213	36.3
Inyo/Mono	162	34	21.0
Santa Cruz/San Benito	1,218	256	21.0
Sierra/Nevada	267	61	22.8
Siskiyou/Modoc	358	97	27.1

SOURCE: CS 1257 Lines 12, 17, and 43

**State  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.<sup>10</sup>

For the first two quarters of FFY 2013, 57.0 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase from the first two quarters of the prior FFY performance of 1.3 percentage points. See Table M on page 28.

<sup>10</sup> The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE M**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**SEMI-ANNUAL FFY 2013**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	913,537	520,927	57.0%
Alameda	21,817	12,413	56.9
Alpine	34	17	50.0
Amador	1,007	694	68.9
Butte	7,564	4,963	65.6
Calaveras	1,231	846	68.7
Colusa	562	310	55.2
Contra Costa	21,327	13,357	62.6
Del Norte	2,037	1,223	60.0
El Dorado	4,332	2,501	57.7
Fresno	40,363	26,659	66.0
Glenn	1,281	763	59.6
Humboldt	4,633	2,871	62.0
Imperial	7,993	5,026	62.9
Inyo	808	401	49.6
Kern	37,367	20,873	55.9
Kings	6,987	4,596	65.8
Lake	1,751	984	56.2
Lassen	1,202	741	61.6
Los Angeles	211,806	105,128	49.6
Madera	5,080	3,278	64.5
Marin	2,123	1,287	60.6
Mariposa	536	329	61.4
Mendocino	3,350	2,114	63.1
Merced	13,161	8,713	66.2
Modoc	374	236	63.1
Mono	208	118	56.7
Monterey	12,067	7,776	64.4
Napa	2,734	1,801	65.9
Nevada	2,392	1,342	56.1
Orange	47,199	25,817	54.7
Placer	6,400	3,588	56.1
Plumas	673	412	61.2
Riverside	56,983	30,625	53.7
Sacramento	57,081	35,740	62.6
San Benito	1,629	929	57.0
San Bernardino	82,850	49,984	60.3
San Diego	50,480	23,978	47.5
San Francisco	8,378	4,955	59.1
San Joaquin	27,416	17,148	62.5
San Luis Obispo	3,475	2,327	67.0
San Mateo	7,686	4,399	57.2
Santa Barbara	10,054	5,750	57.2
Santa Clara	27,184	15,377	56.6
Santa Cruz	4,286	2,442	57.0
Shasta	8,642	4,979	57.6
Sierra	90	48	53.3
Siskiyou	2,016	1,295	64.2
Solano	12,220	7,990	65.4
Sonoma	8,463	5,087	60.1
Stanislaus	22,012	14,054	63.8
Sutter	3,500	2,147	61.3
Tehama	3,098	1,907	61.6
Trinity	451	259	57.4
Tulare	19,995	12,904	64.5
Tuolumne	2,044	1,372	67.1
Ventura	14,915	9,145	61.3
Yolo	5,079	2,985	58.8
Yuba	3,111	1,924	61.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,316	2,929	67.9
Inyo/Mono	1,016	519	51.1
Santa Cruz/San Benito	5,915	3,371	57.0
Sierra/Nevada	2,482	1,390	56.0
Siskiyou/Modoc	2,390	1,531	64.1

SOURCE: CS 1257 Lines 2, 2e and 21a

**State  
Performance  
Measures****COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.<sup>11</sup>

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

During this reporting period, there were 800 complaints filed and reported in CRTS for the approximately 1.32 million cases. The number of complaints gradually decreased each year by 127 in 2012 and 115 complaints in 2013. Monthly reports used the CRTS count based on the number of complaints for the month, rather than the total number of complaints for the reporting period. See Table N on page 30.

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<sup>11</sup> Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2012 - MARCH 2013

**TABLE N  
COMPARISON OF RECEIVED COMPLAINTS TO CASES  
SEMI-ANNUAL FFY 2013**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,318,705	800	
Alameda	33,373	23	6.892
Alpine	58	0	0.000
Amador	1,378	1	7.257
Butte	11,905	3	2.520
Calaveras	1,752	1	5.708
Colusa	740	1	13.514
Contra Costa	30,995	14	4.517
Del Norte	3,016	1	3.316
El Dorado	6,234	6	9.625
Fresno	59,464	21	3.532
Glenn	1,754	0	0.000
Humboldt	6,596	2	3.032
Imperial	11,151	5	4.484
Inyo	1,220	3	24.590
Kern	55,455	32	5.770
Kings	9,874	2	2.026
Lake	2,887	2	6.928
Lassen	1,743	0	0.000
Los Angeles	295,687	287	9.706
Madera	6,263	0	0.000
Marin	2,831	1	3.532
Mariposa	707	0	0.000
Mendocino	4,792	0	0.000
Merced	17,720	2	1.129
Modoc	441	0	0.000
Mono	280	0	0.000
Monterey	17,241	4	2.320
Napa	4,045	0	0.000
Nevada	3,672	4	10.893
Orange	69,693	32	4.592
Placer	9,141	0	0.000
Plumas	998	0	0.000
Riverside	87,668	41	4.677
Sacramento	79,318	48	6.052
San Benito	2,311	0	0.000
San Bernardino	117,735	78	6.625
San Diego	78,100	51	6.530
San Francisco	14,058	5	3.557
San Joaquin	36,119	41	11.351
San Luis Obispo	4,226	0	0.000
San Mateo	11,333	0	0.000
Santa Barbara	13,903	6	4.316
Santa Clara	40,513	0	0.000
Santa Cruz	6,260	4	6.390
Shasta	13,130	7	5.331
Sierra	132	0	0.000
Siskiyou	3,207	0	0.000
Solano	18,058	7	3.876
Sonoma	12,957	2	1.544
Stanislaus	31,771	35	11.016
Sutter	5,170	0	0.000
Tehama	4,371	3	6.863
Trinity	795	2	25.157
Tulare	27,925	12	4.297
Tuolumne	2,964	0	0.000
Ventura	20,911	5	2.391
Yolo	8,118	2	2.464
Yuba	4,546	4	8.799
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,152	2	3.251
Inyo/Mono	1,500	3	20.000
Santa Cruz/San Benito	8,571	4	4.667
Sierra/Nevada	3,804	4	10.515
Siskiyou/Modoc	3,648	0	0.000

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

## GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.