

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2013

PREPARED BY THE DATA PERFORMANCE ANALYSIS BRANCH



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2013, which ended on September 30, 2013. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration. The performance measures are means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

In addition to California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2009 through FFY 2013 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2009 through FFY 2013.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

Federal Performance Measures

- ✓ Rates of paternity establishment
- ✓ Child support order establishment
- ✓ Collection rates on current support
- ✓ Cases with arrearages collection
- ✓ Cost effectiveness (collections compared to program cost)

State Performance Measures

- ✓ Percent of cases with collections of current support
- ✓ Average amount distributed per case with a collection
- ✓ Percent of cases with a support order established during the report period
- ✓ Percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ Percent of cases with support orders established with medical support ordered and provided
- ✓ Comparison of received complaints to cases (customer service)
- ✓ Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to also report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program

costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In accordance with the requirements of FC Section 17602, Section III of this report contains information regarding the establishment of individual LCSA performance goals and performance management plans.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and (g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Father or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (SPMs), including total cost, direct cost, indirect cost and FTE data in Section II were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2013.

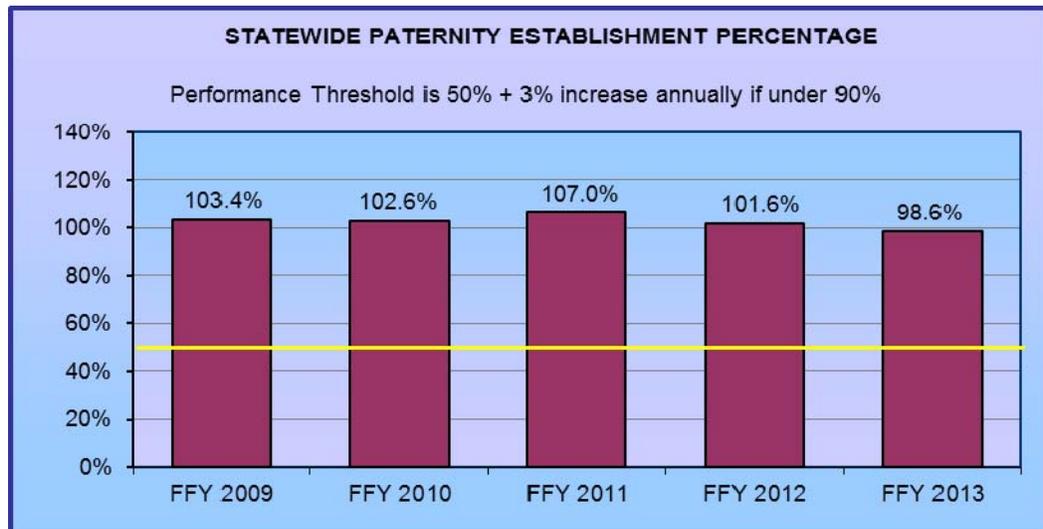
California improved in four of the five federal performance measures in FFY 2013. Statewide PEP percentage decreased from 101.6 percent in FFY 2012 to 98.6 percent in FFY 2013; however, IV-D PEP increased from 98.4 percent in FFY 2012 to 100.5 percent in FFY 2013. Cases with Support Orders Established increased from 87.9 percent to 89.0 percent and Collections on Current Support improved from the prior FFY of 61.4 percent to 63.3 percent in FFY 2013. Cases with Collections on Arrears improved from 63.5 percent to 65.1 percent in FFY 2013. Cost Effectiveness also increased by \$0.07 from \$2.47 in FFY 2012 to \$2.54 in FFY 2013. California has exceeded the minimum performance threshold for all five federal measures (discussed on pages 6 through 30) for FFY 2013. California is also receiving the maximum amount of federal incentive payments from two of the five performance measures; Paternity Establishment and Support Order Establishment.

The state measures (discussed on pages 31 through 55) for FFY 2013 reflect improvement in all of the six state measures. Percent of Cases with Collections of Current Support increased 1.9 percentage points from FFY 2012 to FFY 2013. The Average Amount Distributed per Case with a Collection increased \$40 from FFY 2012 to FFY 2013. Percent of Cases Requiring a Support Order with Alleged Father or Obligor Served with a Summons and Complaint had an increase of 0.1 percentage points from FFY 2012 to FFY 2013. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided decreased 2.4 percentage points. The Number of Complaints Received decreased from 1,864 in FFY 2012 to 1,533 in FFY 2013. The state measure, Percent of Cases with a Support Order Established During Report Period showed an increase of 0.7 percentage points.

**FEDERAL PERFORMANCE MEASURE
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report on page 10.

From FFY 2009 through FFY 2013, Statewide PEP has been extremely strong.



From FFY 2009 through FFY 2013, Statewide PEP has been extremely strong. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

Statewide performance was 98.6 percent for FFY 2013, a decrease of 3.0 percentage points from the prior year. California receives the maximum amount of federal incentive payments for this measure. Reported births to unmarried parents in calendar year 2012 reached 199,868 compared to 197,092 paternities established in FFY 2013. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2013

	Births to Unwed Parents (CY 2012)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	199,868	197,092	98.6%
Alameda	6,446	5,879	91.2
Alpine	0	1	*
Amador	167	171	102.4
Butte	1,210	1,263	104.4
Calaveras	1	31	*
Colusa	77	81	105.2
Contra Costa	3,198	3,538	110.6
Del Norte	167	191	114.4
El Dorado	384	459	119.5
Fresno	8,779	8,589	97.8
Glenn	1	64	*
Humboldt	747	862	115.4
Imperial	1,493	1,437	96.2
Inyo	96	98	102.1
Kern	7,340	7,840	106.8
Kings	1,130	1,237	109.5
Lake	272	286	105.1
Lassen	125	138	110.4
Los Angeles	61,498	58,219	94.7
Madera	936	1,037	110.8
Marin	443	485	109.5
Mariposa	0	9	*
Mendocino	568	593	104.4
Merced	1,881	2,071	110.1
Modoc	1	19	*
Mono	33	41	124.2
Monterey	2,922	3,013	103.1
Napa	465	439	94.4
Nevada	360	371	103.1
Orange	12,271	11,836	96.5
Placer	1,795	1,288	71.8
Plumas	31	46	148.4
Riverside	11,717	11,908	101.6
Sacramento	7,315	8,156	111.5
San Benito	210	240	114.3
San Bernardino	12,544	13,988	111.5
San Diego	14,084	12,350	87.7
San Francisco	2,803	2,661	94.9
San Joaquin	4,491	4,827	107.5
San Luis Obispo	851	854	100.4
San Mateo	900	1,105	122.8
Santa Barbara	2,375	2,565	108.0
Santa Clara	7,463	6,663	89.3
Santa Cruz	1,399	1,305	93.3
Shasta	1,006	1,113	110.6
Sierra	0	1	*
Siskiyou	221	240	108.6
Solano	1,840	2,080	113.0
Sonoma	1,938	1,927	99.4
Stanislaus	4,086	4,125	101.0
Sutter	856	846	98.8
Tehama	308	370	120.1
Trinity	0	19	*
Tulare	3,783	3,400	89.9
Tuolumne	227	241	106.2
Ventura	3,984	3,711	93.1
Yolo	630	704	111.7
Yuba	0	134	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	395	444	*
Inyo/Mono	129	139	107.8
Santa Cruz/San Benito	1,609	1,545	96.0
Sierra/Nevada	360	372	*
Siskiyou/Modoc	222	259	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)
Due to adjustments made to the OCSE 157, line 16 (a portion of line 9) statewide total count was reduced by 73; therefore, the sum of the individual LCSA data for line 16 and line 10 + line 16 will not equal the statewide total.
* No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

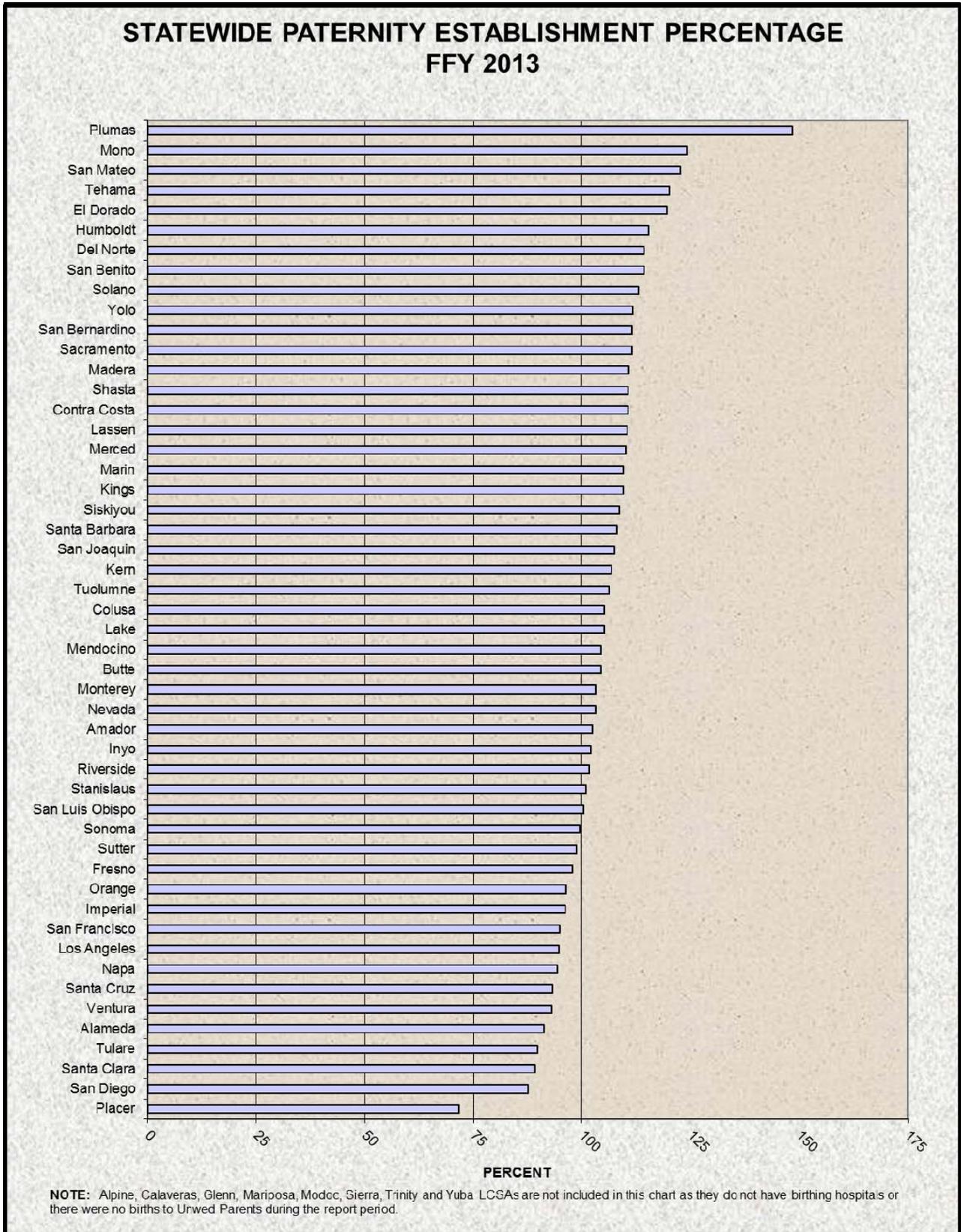
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012-2013 % Change	2009-2013 % Change
STATEWIDE	103.4%	102.6%	107.0%	101.6%	98.6%	-3.0%	-4.7%
Alameda	87.8	91.0	91.2	93.1	91.2	-2.1	3.9
Alpine	*	*	*	*	*	*	*
Amador	125.4	117.2	124.4	88.7	102.4	15.4	-18.3
Butte	120.7	116.5	110.0	106.1	104.4	-1.6	-13.5
Calaveras	*	*	*	*	*	*	*
Colusa	122.9	84.8	76.7	98.6	105.2	6.7	-14.4
Contra Costa	112.3	114.5	115.5	113.7	110.6	-2.7	-1.5
Del Norte	197.8	166.0	150.6	111.2	114.4	2.8	-42.2
El Dorado	163.4	120.4	116.2	113.3	119.5	5.5	-26.8
Fresno	106.4	105.2	104.6	103.6	97.8	-5.6	-8.0
Glenn	*	*	*	*	*	*	*
Humboldt	111.4	106.1	103.5	101.4	115.4	13.8	3.6
Imperial	128.9	110.8	100.9	80.4	96.2	19.7	-25.3
Inyo	175.0	85.7	135.6	100.0	102.1	2.1	-41.7
Kern	92.9	111.5	113.8	108.6	106.8	-1.6	15.0
Kings	103.6	111.2	106.1	111.4	109.5	-1.7	5.7
Lake	123.9	95.0	137.8	100.6	105.1	4.5	-15.2
Lassen	140.6	105.7	130.3	110.9	110.4	-0.5	-21.5
Los Angeles	92.2	93.0	104.4	99.6	94.7	-5.0	2.7
Madera	99.4	108.3	102.6	97.9	110.8	13.1	11.5
Marin	119.0	113.8	113.8	107.2	109.5	2.1	-8.0
Mariposa	*	*	*	*	*	*	*
Mendocino	118.4	114.8	108.2	105.3	104.4	-0.9	-11.8
Merced	142.8	138.7	126.5	118.9	110.1	-7.4	-22.9
Modoc	4600.0	4600.0	*	*	*	*	*
Mono	118.2	84.4	109.4	128.2	124.2	-3.1	5.1
Monterey	103.7	118.7	110.0	101.6	103.1	1.5	-0.5
Napa	126.4	117.1	118.1	123.9	94.4	-23.8	-25.3
Nevada	102.8	121.6	108.6	106.6	103.1	-3.4	0.3
Orange	113.8	100.7	101.2	98.2	96.5	-1.8	-15.2
Placer	186.1	92.6	96.9	87.6	71.8	-18.1	-61.4
Plumas	160.6	164.1	126.0	138.2	148.4	7.3	-7.6
Riverside	107.4	100.6	112.6	103.2	101.6	-1.5	-5.3
Sacramento	100.2	117.7	122.8	112.3	111.5	-0.7	11.3
San Benito	113.8	117.5	129.2	105.6	114.3	8.2	0.4
San Bernardino	123.7	123.8	126.2	114.6	111.5	-2.7	-9.9
San Diego	96.0	91.5	92.0	92.7	87.7	-5.4	-8.6
San Francisco	88.3	91.2	92.8	89.8	94.9	5.7	7.6
San Joaquin	125.0	119.2	112.7	113.3	107.5	-5.2	-14.0
San Luis Obispo	107.1	111.5	101.6	102.9	100.4	-2.4	-6.3
San Mateo	149.3	146.6	135.6	123.7	122.8	-0.8	-17.8
Santa Barbara	118.7	108.3	111.9	98.4	108.0	9.7	-9.0
Santa Clara	92.8	92.1	101.6	96.5	89.3	-7.5	-3.8
Santa Cruz	105.8	99.3	103.0	95.9	93.3	-2.7	-11.8
Shasta	113.8	121.3	115.9	102.0	110.6	8.4	-2.8
Sierra	*	*	*	*	*	*	*
Siskiyou	150.3	146.1	147.1	123.7	108.6	-12.2	-27.7
Solano	116.6	112.5	115.2	98.6	113.0	14.6	-3.1
Sonoma	108.3	110.4	99.0	98.0	99.4	1.5	-8.2
Stanislaus	113.5	115.8	117.4	104.7	101.0	-3.6	-11.1
Sutter	115.0	105.4	109.8	98.6	98.8	0.3	-14.0
Tehama	130.1	132.7	120.5	121.2	120.1	-0.9	-7.7
Trinity	*	*	*	*	*	*	*
Tulare	114.5	113.8	102.8	95.2	89.9	-5.6	-21.5
Tuolumne	136.6	113.5	104.4	130.2	106.2	-18.5	-22.3
Ventura	104.6	103.2	98.3	95.7	93.1	-2.7	-10.9
Yolo	146.9	111.9	119.1	113.6	111.7	-1.7	-24.0
Yuba	*	*	*	*	*	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Inyo/Mono	157.6	85.4	127.6	108.5	107.8	-0.7	-31.6
Santa Cruz/San Benito	106.9	101.6	106.3	97.1	96.0	-1.1	-10.2
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	173.9	172.9	*	*	*	*	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

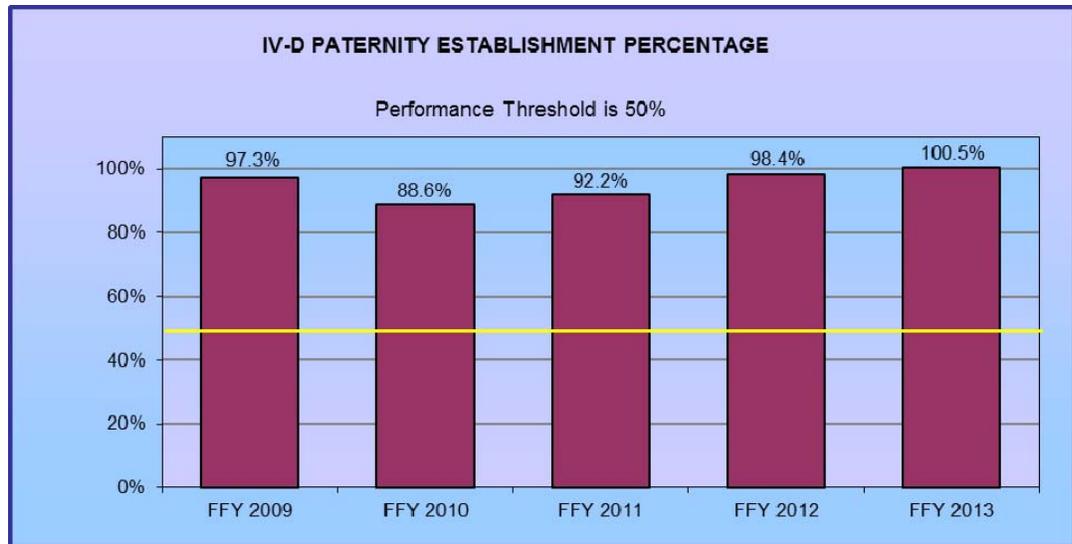


FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the prior FFY who were born out-of-wedlock, expressed as a percentage.²

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure, which is also included in this report on page 6.

Over the past five years, IV-D PEP increased by 3.2 percentage points.



In FFY 2013, IV-D PEP was 100.5 percent, an increase of 2.1 percentage points from the previous year. Over the past five years IV-D PEP increased by 3.2 percentage points. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2013

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (FFY 2012) *	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2013) *	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,025,089	1,030,069	100.5%
Alameda	23,528	23,732	100.9
Alpine	21	21	100.0
Amador	802	898	112.0
Butte	6,715	7,138	106.3
Calaveras	1,085	1,161	107.0
Colusa	477	450	94.3
Contra Costa	22,289	23,331	104.7
Del Norte	1,689	1,655	98.0
El Dorado	3,471	3,613	104.1
Fresno	44,648	45,649	102.2
Glenn	1,118	1,292	115.6
Humboldt	4,051	4,188	103.4
Imperial	8,750	9,164	104.7
Inyo	737	762	103.4
Kern	44,944	46,295	103.0
Kings	7,264	7,619	104.9
Lake	1,897	2,011	106.0
Lassen	988	1,072	108.5
Los Angeles	273,125	260,078	95.2
Madera	4,956	5,639	113.8
Marin	1,960	2,029	103.5
Mariposa	351	369	105.1
Mendocino	3,139	3,289	104.8
Merced	13,628	14,159	103.9
Modoc	317	324	102.2
Mono	181	193	106.6
Monterey	13,315	14,001	105.2
Napa	2,336	2,439	104.4
Nevada	1,829	1,878	102.7
Orange	49,723	49,972	100.5
Placer	5,279	5,400	102.3
Plumas	576	622	108.0
Riverside	72,807	71,614	98.4
Sacramento	60,684	62,049	102.2
San Benito	1,649	1,683	102.1
San Bernardino	97,794	99,459	101.7
San Diego	59,190	59,156	99.9
San Francisco	9,289	9,100	98.0
San Joaquin	28,896	30,684	106.2
San Luis Obispo	2,645	3,192	120.7
San Mateo	7,797	7,903	101.4
Santa Barbara	10,113	10,351	102.4
Santa Clara	26,511	27,806	104.9
Santa Cruz	4,116	4,316	104.9
Shasta	7,430	7,671	103.2
Sierra	57	50	87.7
Siskiyou	1,863	2,004	107.6
Solano	12,664	13,507	106.7
Sonoma	7,859	8,490	108.0
Stanislaus	21,042	22,329	106.1
Sutter	3,277	3,559	108.6
Tehama	2,665	2,869	107.7
Trinity	364	389	106.9
Tulare	20,996	20,632	98.3
Tuolumne	1,656	1,784	107.7
Ventura	14,758	15,837	107.3
Yolo	5,086	5,174	101.7
Yuba	3,053	3,302	108.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,564	3,864	108.4
Inyo/Mono	918	955	104.0
Santa Cruz/San Benito	5,765	5,999	104.1
Sierra/Nevada	1,886	1,928	102.2
Siskiyou/Modoc	2,180	2,328	106.8

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 4,361 and 5,284, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

*Statewide totals may not match the OCSE 157 due to adjustments made to line counts for data unassigned at the county level.

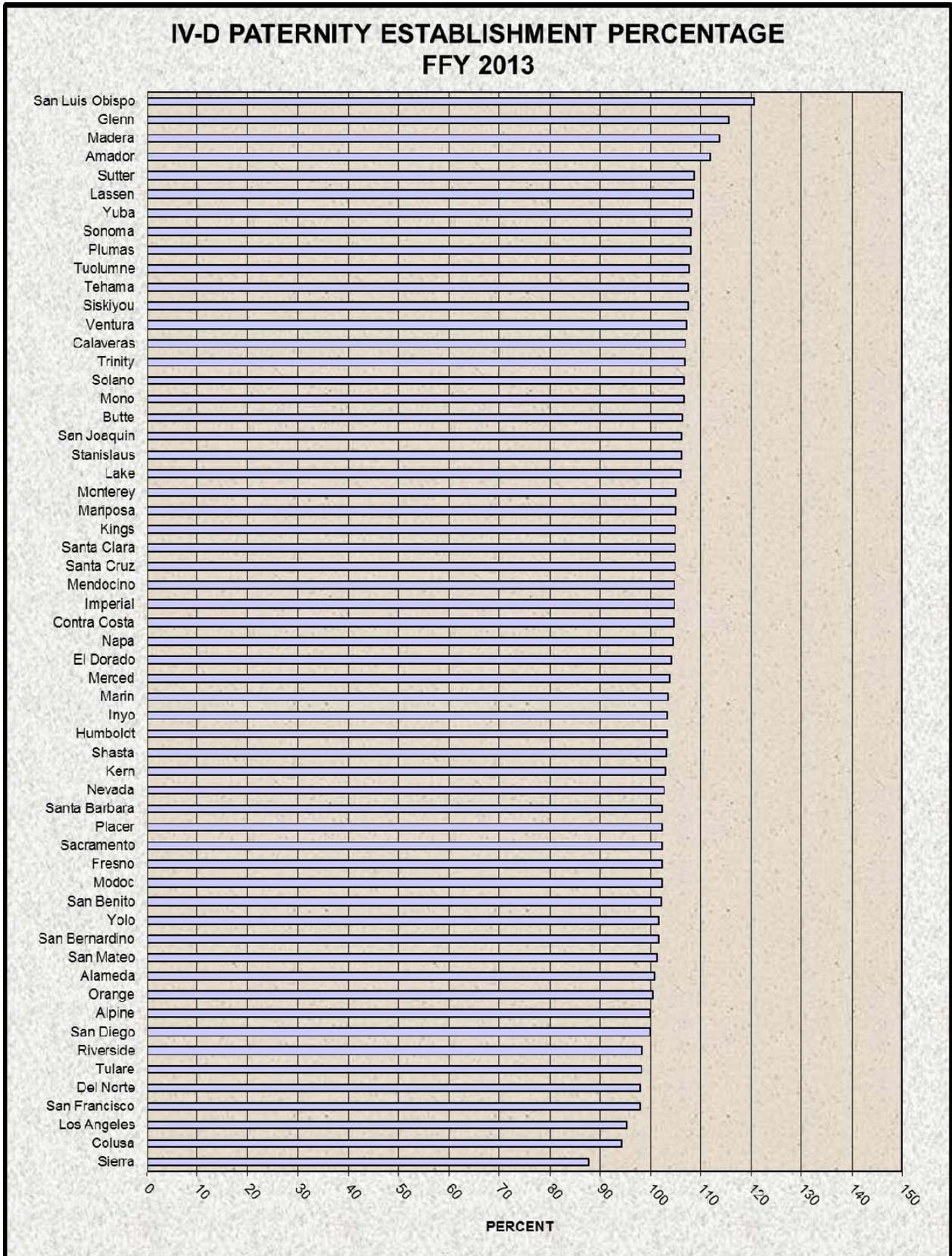
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	97.3%	88.6%	92.2%	98.4%	100.5%	2.1%	3.3%
Alameda	102.2	96.1	95.3	96.9	100.9	4.0	-1.3
Alpine	100.0	90.9	109.5	121.1	100.0	-17.4	0.0
Amador	109.5	100.4	110.8	108.8	112.0	2.9	2.3
Butte	96.0	94.5	101.0	106.6	106.3	-0.2	10.8
Calaveras	104.6	94.0	100.6	101.2	107.0	5.7	2.3
Colusa	107.4	99.8	92.2	100.8	94.3	-6.4	-12.2
Contra Costa	102.3	96.1	96.5	102.9	104.7	1.8	2.3
Del Norte	108.2	103.6	102.6	101.4	98.0	-3.3	-9.5
El Dorado	104.9	97.1	101.8	103.0	104.1	1.1	-0.8
Fresno	108.4	95.0	100.1	103.4	102.2	-1.1	-5.7
Glenn	110.7	101.4	95.3	105.0	115.6	10.1	4.4
Humboldt	107.6	99.8	101.8	106.1	103.4	-2.5	-3.9
Imperial	117.3	83.9	95.1	100.7	104.7	4.0	-10.7
Inyo	109.8	95.5	96.7	101.7	103.4	1.7	-5.8
Kern	106.2	88.8	96.7	111.3	103.0	-7.5	-3.0
Kings	103.8	96.6	100.3	104.9	104.9	0.0	1.0
Lake	107.3	97.1	106.9	109.5	106.0	-3.2	-1.2
Lassen	114.2	101.2	99.0	105.3	108.5	3.1	-4.9
Los Angeles	83.6	78.4	80.7	89.7	95.2	6.1	13.9
Madera	129.1	111.1	112.0	113.4	113.8	0.3	-11.9
Marin	121.5	102.3	107.5	109.0	103.5	-5.1	-14.8
Mariposa	108.1	114.6	110.3	101.8	105.1	3.3	-2.7
Mendocino	115.6	102.7	98.0	103.6	104.8	1.2	-9.4
Merced	103.8	98.1	100.3	104.0	103.9	-0.1	0.1
Modoc	106.9	99.7	110.8	109.5	102.2	-6.7	-4.4
Mono	104.1	98.6	94.9	108.7	106.6	-1.9	2.4
Monterey	104.2	97.3	99.8	104.0	105.2	1.1	1.0
Napa	98.3	100.2	99.8	103.3	104.4	1.1	6.2
Nevada	101.6	147.0	97.8	101.4	102.7	1.3	1.1
Orange	93.1	83.9	92.5	100.9	100.5	-0.4	7.9
Placer	99.8	91.3	90.3	99.5	102.3	2.8	2.5
Plumas	111.1	106.0	102.9	111.8	108.0	-3.4	-2.8
Riverside	94.5	91.0	94.2	96.1	98.4	2.4	4.1
Sacramento	96.2	95.4	97.5	101.9	102.2	0.4	6.2
San Benito	101.9	92.2	97.6	106.2	102.1	-3.9	0.2
San Bernardino	104.1	93.0	99.4	100.5	101.7	1.2	-2.3
San Diego	107.2	84.8	88.2	97.0	99.9	3.1	-6.8
San Francisco	100.0	92.7	90.7	97.1	98.0	0.9	-2.1
San Joaquin	123.0	100.2	104.6	106.0	106.2	0.1	-13.7
San Luis Obispo	124.2	116.8	118.6	123.0	120.7	-1.9	-2.8
San Mateo	102.3	93.4	99.7	101.7	101.4	-0.4	-1.0
Santa Barbara	98.5	90.2	97.7	102.3	102.4	0.0	3.9
Santa Clara	106.2	96.9	101.8	102.0	104.9	2.8	-1.2
Santa Cruz	89.7	88.8	98.1	100.7	104.9	4.2	16.9
Shasta	103.8	96.4	98.3	104.6	103.2	-1.3	-0.6
Sierra	126.4	96.5	97.4	93.1	87.7	-5.7	-30.6
Siskiyou	102.6	101.7	105.8	105.4	107.6	2.0	4.9
Solano	104.7	91.6	103.6	106.6	106.7	0.0	1.9
Sonoma	99.7	98.2	105.3	108.7	108.0	-0.6	8.4
Stanislaus	115.5	95.3	99.0	106.6	106.1	-0.4	-8.2
Sutter	104.1	93.3	101.1	111.1	108.6	-2.2	4.3
Tehama	107.9	99.7	109.4	107.4	107.7	0.2	-0.2
Trinity	102.7	113.7	101.8	103.3	106.9	3.4	4.0
Tulare	115.0	95.1	90.8	98.3	98.3	0.0	-14.5
Tuolumne	106.0	99.7	100.7	106.4	107.7	1.2	1.7
Ventura	115.0	100.3	103.2	106.2	107.3	1.0	-6.6
Yolo	99.9	96.2	98.4	102.5	101.7	-0.8	1.8
Yuba	100.8	93.4	99.4	103.6	108.2	4.4	7.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	106.2	97.8	102.8	105.4	108.4	2.9	2.1
Inyo/Mono	108.6	96.1	96.4	103.0	104.0	1.0	-4.2
Santa Cruz/San Benito	92.6	89.7	98.0	102.2	104.1	1.8	12.3
Sierra/Nevada	102.4	144.8	97.8	101.1	102.2	1.1	-0.2
Siskiyou/Modoc	103.2	101.4	106.5	106.0	106.8	0.8	3.4

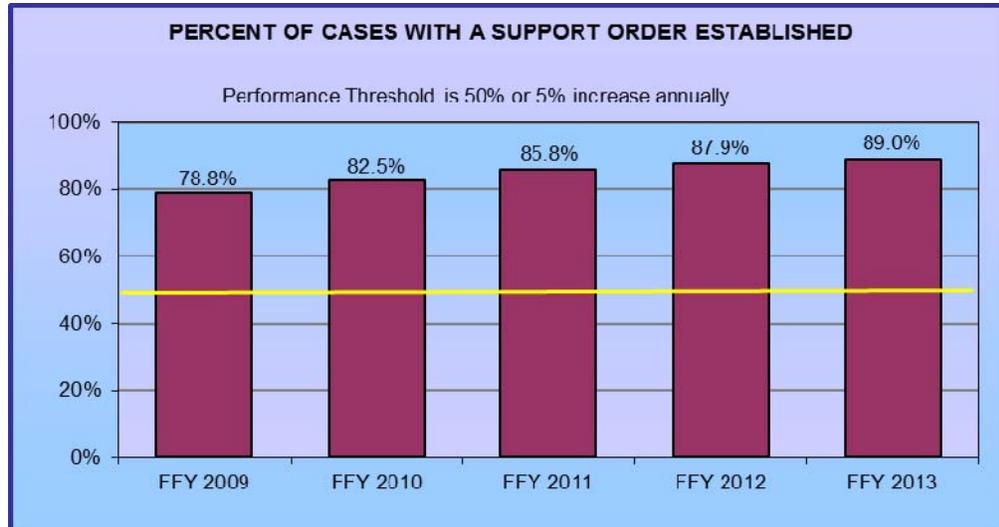
SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Percent of Cases with a Support Order Established showed an increase of 10.2 percentage points from FFY 2009 to FFY 2013.



California’s performance measure, Cases with a Support Order Established, increased by 1.1 percentage points from FFY 2012. After falling below 80 percent in FFY 2009, performance in this measure has continued to increase. The measure showed an increase of 10.2 percentage points from FFY 2009 to FFY 2013. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2013 the number of cases statewide was approximately 1.3 million. Of that, approximately 1.2 million, or 89.0 percent of the cases, had established support orders. The six LCSAs in California with the largest caseload, as a group, performed at 86.5 percent, while the 12 small LCSAs performed at 93.6 percent. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2013

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,290,377	1,148,813	89.0%
Alameda	33,312	30,032	90.2
Alpine	53	50	94.3
Amador	1,347	1,300	96.5
Butte	11,723	11,038	94.2
Calaveras	1,738	1,634	94.0
Colusa	734	662	90.2
Contra Costa	30,147	27,279	90.5
Del Norte	2,946	2,659	90.3
El Dorado	6,011	5,786	96.3
Fresno	57,183	52,820	92.4
Glenn	1,751	1,641	93.7
Humboldt	6,429	6,095	94.8
Imperial	11,014	9,916	90.0
Inyo	1,184	1,115	94.2
Kern	53,089	46,148	86.9
Kings	9,703	9,010	92.9
Lake	2,827	2,474	87.5
Lassen	1,730	1,589	91.8
Los Angeles	291,666	249,046	85.4
Madera	6,182	5,629	91.1
Marin	2,793	2,709	97.0
Mariposa	695	654	94.1
Mendocino	4,615	4,284	92.8
Merced	16,608	15,670	94.4
Modoc	416	391	94.0
Mono	281	255	90.7
Monterey	16,814	15,687	93.3
Napa	3,965	3,733	94.1
Nevada	3,555	3,412	96.0
Orange	68,669	60,881	88.7
Placer	9,137	8,355	91.4
Plumas	964	929	96.4
Riverside	85,800	71,605	83.5
Sacramento	77,206	70,017	90.7
San Benito	2,214	2,042	92.2
San Bernardino	116,057	101,109	87.1
San Diego	76,445	66,431	86.9
San Francisco	13,641	12,284	90.1
San Joaquin	36,482	33,702	92.4
San Luis Obispo	3,917	3,817	97.4
San Mateo	11,072	10,270	92.8
Santa Barbara	13,262	12,344	93.1
Santa Clara	39,667	36,665	92.4
Santa Cruz	5,883	5,567	94.6
Shasta	12,915	11,806	91.4
Sierra	121	117	96.7
Siskiyou	3,128	2,943	94.1
Solano	17,569	16,351	93.1
Sonoma	12,643	12,052	95.3
Stanislaus	29,610	28,314	95.6
Sutter	5,024	4,466	88.9
Tehama	4,257	3,961	93.0
Trinity	754	694	92.0
Tulare	27,105	25,254	93.2
Tuolumne	2,904	2,770	95.4
Ventura	20,821	19,746	94.8
Yolo	8,058	7,503	93.1
Yuba	4,541	4,100	90.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,042	5,754	95.2
Inyo/Mono	1,465	1,370	93.5
Santa Cruz/San Benito	8,097	7,609	94.0
Sierra/Nevada	3,676	3,529	96.0
Siskiyou/Modoc	3,544	3,334	94.1

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

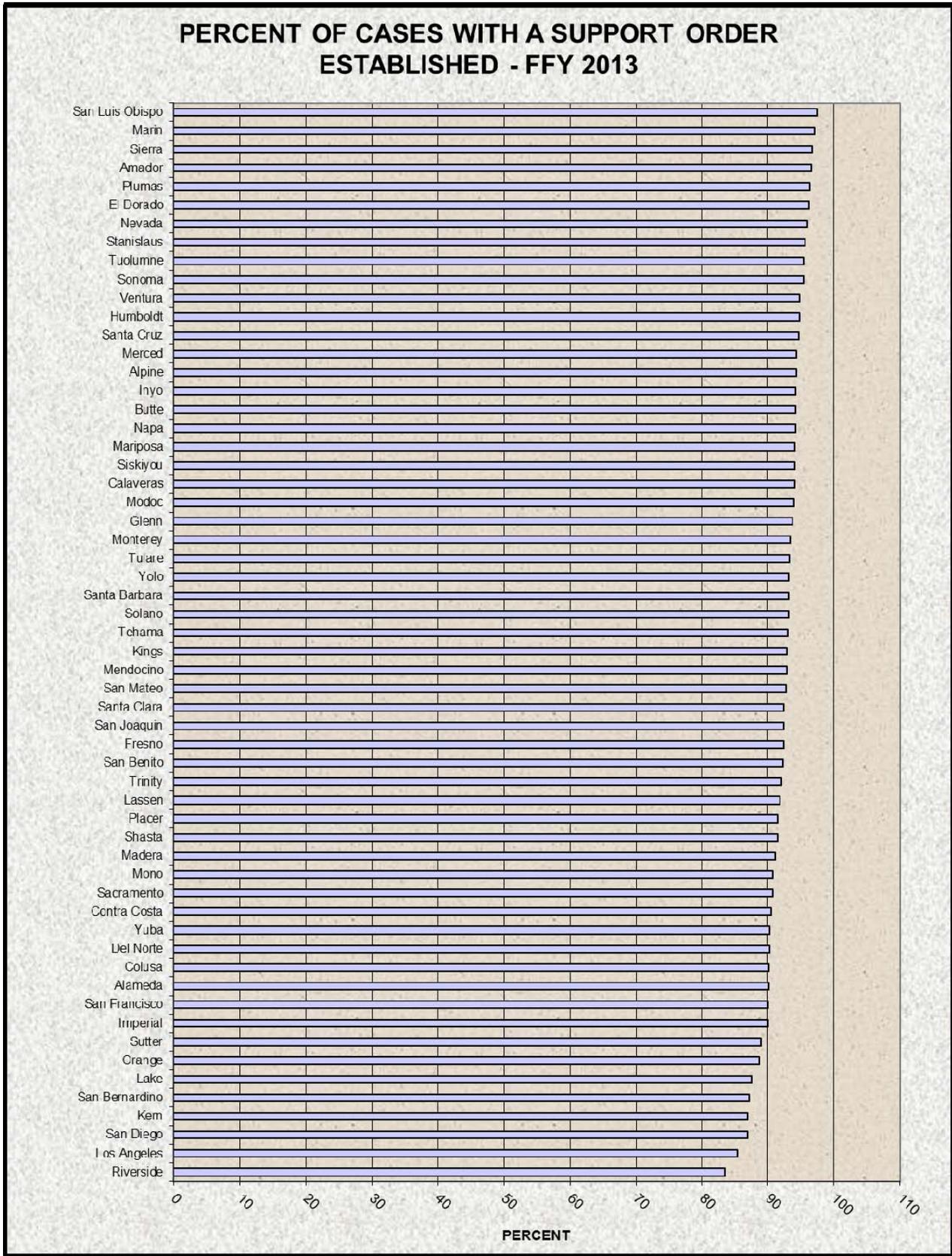
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2009 - 2013**

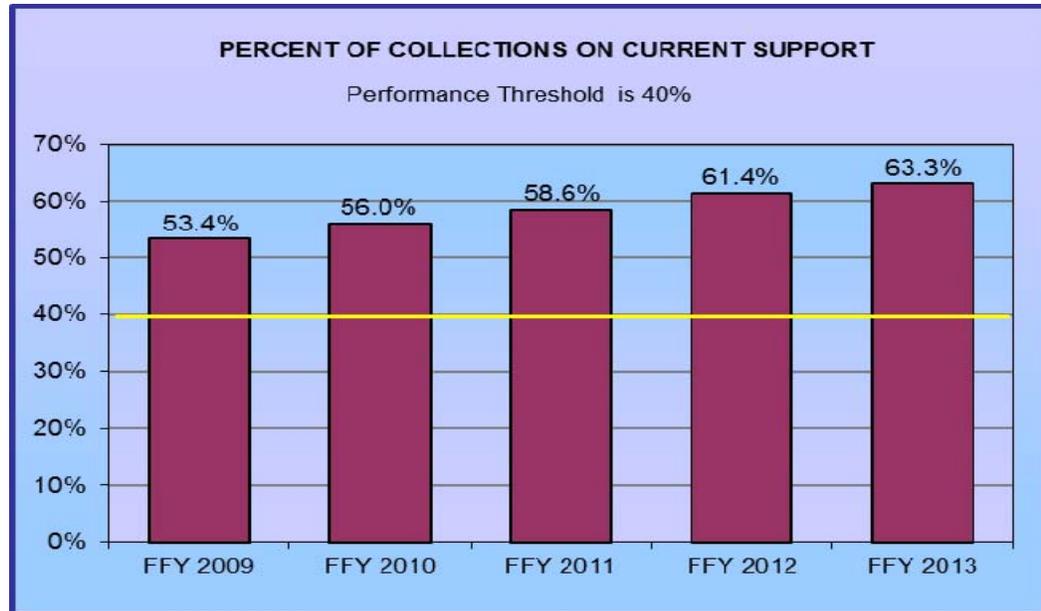
	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	78.8%	82.5%	85.8%	87.9%	89.0%	1.3%	13.0%
Alameda	88.7	89.7	88.5	92.1	90.2	-2.1	1.6
Alpine	94.7	100.0	98.4	98.3	94.3	-4.0	-0.4
Amador	93.2	94.4	94.6	95.1	96.5	1.5	3.5
Butte	85.8	90.8	93.1	93.7	94.2	0.5	9.7
Calaveras	90.8	93.0	93.1	94.9	94.0	-0.9	3.5
Colusa	82.4	85.1	86.9	88.1	90.2	2.3	9.5
Contra Costa	89.2	88.5	89.9	90.3	90.5	0.2	1.4
Del Norte	92.6	92.6	93.1	92.0	90.3	-1.9	-2.5
El Dorado	91.8	93.5	94.3	95.4	96.3	0.9	4.8
Fresno	86.1	88.3	90.1	89.9	92.4	2.8	7.3
Glenn	87.4	89.6	92.8	94.6	93.7	-0.9	7.2
Humboldt	93.3	94.8	94.8	93.8	94.8	1.0	1.6
Imperial	71.4	84.9	87.5	88.5	90.0	1.7	26.1
Inyo	92.5	94.9	93.0	92.9	94.2	1.3	1.8
Kern	74.0	83.4	85.5	82.8	86.9	5.0	17.4
Kings	86.4	90.2	91.3	92.4	92.9	0.5	7.4
Lake	84.3	86.0	85.1	86.7	87.5	0.9	3.8
Lassen	87.8	91.1	91.9	93.4	91.8	-1.7	4.6
Los Angeles	70.9	73.2	78.5	83.7	85.4	2.0	20.5
Madera	84.8	89.7	89.7	90.7	91.1	0.3	7.4
Marin	88.1	92.2	94.9	96.1	97.0	1.0	10.0
Mariposa	93.3	95.9	93.1	96.3	94.1	-2.3	0.9
Mendocino	87.2	91.5	89.9	91.2	92.8	1.8	6.5
Merced	83.1	88.6	89.7	91.2	94.4	3.5	13.6
Modoc	88.9	93.4	93.4	93.2	94.0	0.8	5.7
Mono	89.8	91.0	91.4	90.5	90.7	0.3	1.0
Monterey	86.0	90.1	91.6	91.9	93.3	1.5	8.5
Napa	88.5	90.4	91.8	93.3	94.1	0.9	6.4
Nevada	94.4	95.9	95.9	96.1	96.0	-0.2	1.7
Orange	76.1	84.4	87.5	87.9	88.7	0.9	16.5
Placer	87.1	88.2	90.6	90.9	91.4	0.6	5.0
Plumas	94.9	95.7	96.4	97.3	96.4	-0.9	1.5
Riverside	76.2	76.7	80.8	81.9	83.5	1.9	9.5
Sacramento	81.1	83.2	87.6	89.1	90.7	1.8	11.8
San Benito	84.5	90.3	92.7	91.9	92.2	0.3	9.1
San Bernardino	72.9	80.2	83.6	86.0	87.1	1.3	19.6
San Diego	79.9	80.9	85.3	86.9	86.9	0.0	8.7
San Francisco	87.3	87.3	89.4	90.8	90.1	-0.8	3.1
San Joaquin	86.8	92.6	92.3	92.7	92.4	-0.3	6.4
San Luis Obispo	93.7	94.3	94.7	95.3	97.4	2.2	4.0
San Mateo	86.4	90.3	91.2	92.0	92.8	0.8	7.4
Santa Barbara	79.2	85.3	88.9	90.3	93.1	3.1	17.5
Santa Clara	87.1	89.0	89.9	92.3	92.4	0.1	6.2
Santa Cruz	80.7	87.0	86.3	89.7	94.6	5.5	17.3
Shasta	87.9	92.5	93.8	92.5	91.4	-1.2	4.0
Sierra	95.4	98.7	94.9	93.6	96.7	3.3	1.4
Siskiyou	91.9	93.9	94.8	94.6	94.1	-0.5	2.3
Solano	83.4	92.3	92.3	92.2	93.1	0.9	11.6
Sonoma	87.4	92.8	93.5	94.1	95.3	1.3	9.1
Stanislaus	80.1	86.5	92.8	94.7	95.6	1.0	19.4
Sutter	82.6	88.2	88.4	89.2	88.9	-0.3	7.7
Tehama	90.5	92.8	93.3	94.0	93.0	-1.0	2.8
Trinity	88.5	92.2	94.1	92.4	92.0	-0.3	4.1
Tulare	83.5	87.5	91.1	92.3	93.2	0.9	11.6
Tuolumne	89.9	93.6	92.8	94.6	95.4	0.8	6.1
Ventura	91.8	93.3	94.0	95.1	94.8	-0.2	3.3
Yolo	86.2	89.5	90.9	92.6	93.1	0.5	8.0
Yuba	77.8	86.0	89.3	90.4	90.3	-0.1	16.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	91.0	93.6	93.3	94.8	95.2	0.4	4.7
Inyo/Mono	92.0	94.1	92.7	92.4	93.5	1.2	1.7
Santa Cruz/San Benito	81.7	87.9	88.0	90.3	94.0	4.1	15.1
Sierra/Nevada	94.4	96.0	95.9	96.0	96.0	0.0	1.6
Siskiyou/Modoc	91.4	93.9	94.6	94.4	94.1	-0.3	2.9

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



**FEDERAL PERFORMANCE MEASURE
PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2009 through FFY 2013, Collections on Current Support increased by 9.9 percentage points statewide.

During FFY 2013, California collected and distributed \$1.47 billion of the \$2.32 billion in current support owed.

Collections on Current Support have been increasing each year from FFY 2009 to FFY 2013, with an overall statewide increase of 9.9 percentage points during the five year period. In FFY 2013, California collected and distributed 63.3 percent of current support owed, a 1.9 percentage point increase from the prior year. California collected and distributed \$1.47 billion of the \$2.32 billion in current support owed during FFY 2013.

The six LCSAs with the largest caseloads represent over half of all collections distributed; however, collectively they performed below the statewide performance level of 63.3 percent. Each of the other caseload groupings (large, medium, small and very small) performed above the statewide performance of 63.3 percent for this measure. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2013

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,321,340,976	\$1,470,304,708	63.3%
Alameda	70,002,348	47,243,524	67.5
Alpine	51,510	35,680	69.3
Amador	2,375,652	1,800,492	75.8
Butte	14,536,362	9,574,942	65.9
Calaveras	2,811,938	2,040,025	72.5
Colusa	1,735,165	1,152,899	66.4
Contra Costa	65,719,107	43,255,240	65.8
Del Norte	2,685,132	1,686,615	62.8
El Dorado	11,865,867	8,172,251	68.9
Fresno	79,781,685	48,791,470	61.2
Glenn	2,566,529	1,611,891	62.8
Humboldt	8,153,077	5,667,617	69.5
Imperial	25,508,639	16,090,265	63.1
Inyo	1,905,925	1,250,749	65.6
Kern	82,201,297	48,923,583	59.5
Kings	14,313,048	9,830,637	68.7
Lake	4,334,015	2,551,527	58.9
Lassen	2,801,002	1,914,948	68.4
Los Angeles	477,899,252	280,237,669	58.6
Madera	10,441,682	6,371,541	61.0
Marin	11,550,162	8,790,437	76.1
Mariposa	1,359,426	950,770	69.9
Mendocino	5,630,260	3,724,197	66.1
Merced	28,855,416	17,731,560	61.4
Modoc	820,194	562,609	68.6
Mono	701,448	527,243	75.2
Monterey	41,856,746	26,163,515	62.5
Napa	9,956,762	7,051,950	70.8
Nevada	5,773,469	4,318,731	74.8
Orange	187,582,654	121,979,508	65.0
Placer	21,960,062	14,228,835	64.8
Plumas	1,505,311	1,065,420	70.8
Riverside	141,491,547	86,842,762	61.4
Sacramento	113,250,433	69,193,031	61.1
San Benito	4,206,066	2,965,510	70.5
San Bernardino	175,976,896	110,500,042	62.8
San Diego	165,715,504	112,363,496	67.8
San Francisco	24,215,164	17,833,839	73.6
San Joaquin	59,496,956	37,887,988	63.7
San Luis Obispo	13,841,564	10,774,244	77.8
San Mateo	29,442,798	19,769,144	67.1
Santa Barbara	29,385,124	19,155,887	65.2
Santa Clara	89,205,527	55,244,902	61.9
Santa Cruz	14,268,313	9,232,310	64.7
Shasta	17,459,910	11,252,877	64.4
Sierra	201,339	144,471	71.8
Siskiyou	3,744,737	2,575,848	68.8
Solano	37,770,151	24,792,993	65.6
Sonoma	25,682,804	18,367,269	71.5
Stanislaus	47,797,945	30,210,836	63.2
Sutter	8,404,987	5,506,635	65.5
Tehama	5,973,122	3,603,161	60.3
Trinity	935,291	547,761	58.6
Tulare	34,330,963	23,880,369	69.6
Tuolumne	4,916,773	3,574,918	72.7
Ventura	55,769,620	36,965,335	66.3
Yolo	12,238,375	7,633,192	62.4
Yuba	6,377,928	4,187,548	65.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,155,874	7,451,115	73.4
Inyo/Mono	2,607,373	1,777,992	68.2
Santa Cruz/San Benito	18,474,379	12,197,820	66.0
Sierra/Nevada	5,974,808	4,463,202	74.7
Siskiyou/Modoc	4,564,931	3,138,457	68.8

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

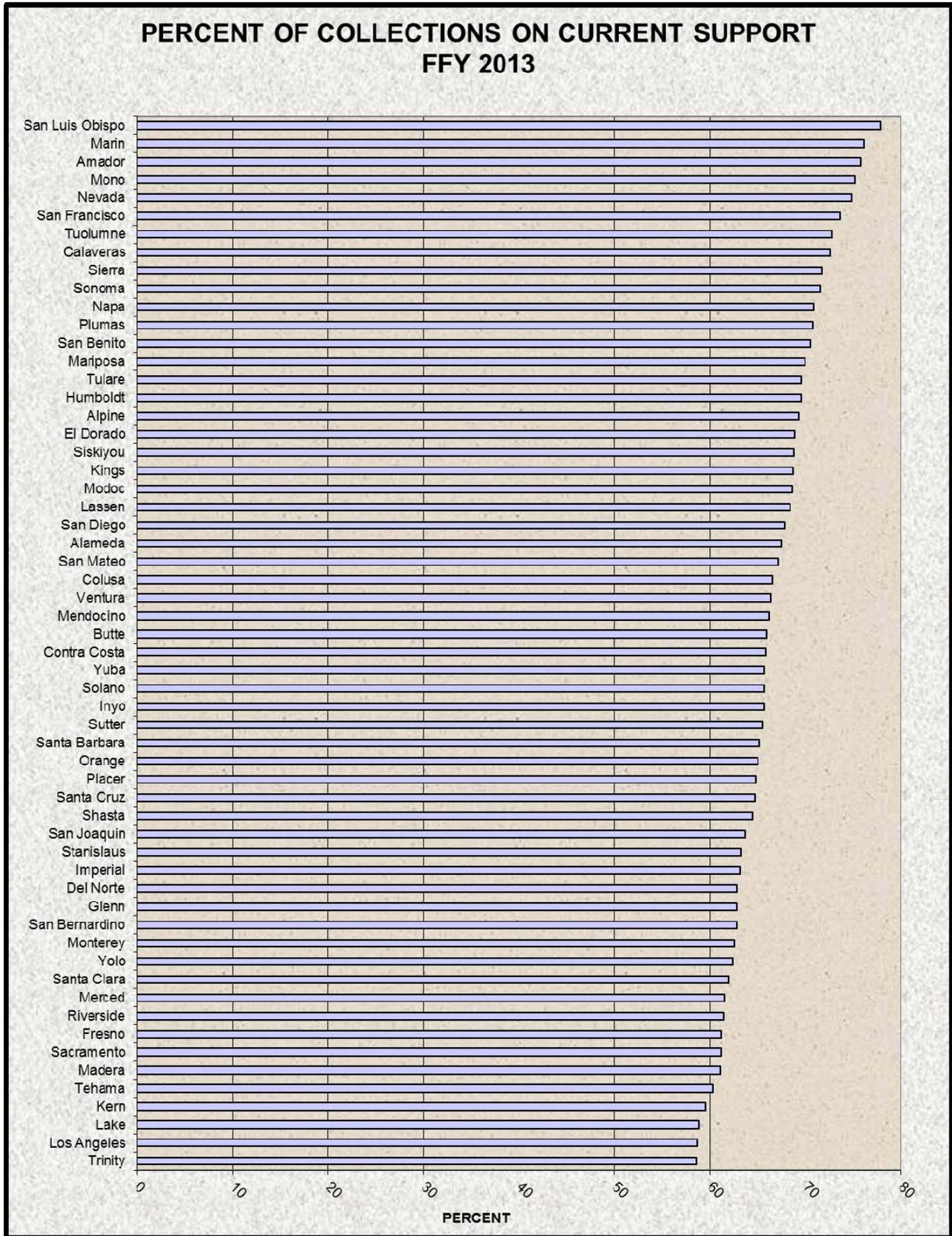
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	53.4%	56.0%	58.6%	61.4%	63.3%	3.2%	18.6%
Alameda	61.0	62.3	63.3	65.2	67.5	3.5	10.7
Alpine	62.8	63.1	79.7	65.0	69.3	6.5	10.3
Amador	61.8	65.6	69.3	74.8	75.8	1.3	22.7
Butte	53.1	58.2	63.2	64.4	65.9	2.3	24.0
Calaveras	58.7	63.6	66.8	70.3	72.5	3.2	23.6
Colusa	58.8	60.0	60.3	66.1	66.4	0.5	13.0
Contra Costa	55.1	58.1	59.8	63.0	65.8	4.4	19.4
Del Norte	56.3	59.8	59.3	59.1	62.8	6.3	11.6
El Dorado	57.0	59.6	62.6	67.0	68.9	2.7	20.7
Fresno	54.6	57.8	59.0	60.1	61.2	1.7	12.0
Glenn	53.7	57.7	57.2	59.1	62.8	6.3	16.9
Humboldt	62.7	67.8	68.6	69.2	69.5	0.4	10.8
Imperial	49.9	52.7	54.1	58.7	63.1	7.5	26.5
Inyo	60.5	62.5	66.1	62.0	65.6	5.8	8.5
Kern	52.7	54.2	56.3	59.2	59.5	0.5	13.0
Kings	61.9	63.8	65.0	68.2	68.7	0.7	11.0
Lake	56.6	55.7	57.2	58.2	58.9	1.2	4.0
Lassen	60.5	63.1	64.7	68.9	68.4	-0.7	13.0
Los Angeles	50.8	53.8	56.0	58.2	58.6	0.8	15.4
Madera	58.0	60.4	60.7	59.9	61.0	1.9	5.2
Marin	62.1	63.7	66.5	70.7	76.1	7.6	22.6
Mariposa	64.6	67.3	70.4	68.7	69.9	1.8	8.3
Mendocino	53.5	54.9	57.9	60.9	66.1	8.6	23.5
Merced	52.4	53.7	54.7	57.3	61.4	7.2	17.3
Modoc	60.9	65.2	66.9	66.7	68.6	2.8	12.7
Mono	65.7	70.2	73.7	74.8	75.2	0.4	14.5
Monterey	52.9	56.4	58.1	60.7	62.5	3.0	18.1
Napa	57.2	63.9	66.0	69.2	70.8	2.3	23.7
Nevada	56.8	63.7	67.6	71.1	74.8	5.3	31.8
Orange	53.0	54.3	60.1	63.5	65.0	2.5	22.8
Placer	58.0	58.9	60.6	62.5	64.8	3.7	11.7
Plumas	63.0	64.4	67.7	71.4	70.8	-0.8	12.3
Riverside	51.2	52.9	55.5	58.2	61.4	5.4	19.8
Sacramento	52.6	54.3	55.3	57.7	61.1	5.8	16.2
San Benito	48.2	54.0	63.3	66.9	70.5	5.4	46.2
San Bernardino	50.5	53.0	56.2	60.0	62.8	4.7	24.3
San Diego	50.6	54.0	59.2	65.0	67.8	4.4	34.0
San Francisco	66.3	67.1	69.9	71.4	73.6	3.2	11.2
San Joaquin	54.3	57.8	59.3	61.5	63.7	3.6	17.3
San Luis Obispo	68.0	70.0	71.3	75.2	77.8	3.6	14.5
San Mateo	59.8	60.9	61.8	64.3	67.1	4.4	12.3
Santa Barbara	54.6	57.1	59.4	62.4	65.2	4.5	19.4
Santa Clara	52.8	55.7	58.3	59.9	61.9	3.3	17.2
Santa Cruz	53.3	56.2	60.1	61.6	64.7	5.0	21.4
Shasta	57.4	59.2	60.5	62.1	64.4	3.8	12.3
Sierra	50.2	52.6	60.9	67.0	71.8	7.0	42.9
Siskiyou	62.2	65.2	67.2	65.7	68.8	4.7	10.6
Solano	56.3	58.8	60.6	63.0	65.6	4.1	16.6
Sonoma	60.7	63.9	66.5	70.2	71.5	1.9	17.9
Stanislaus	54.7	57.0	58.1	60.8	63.2	3.9	15.6
Sutter	58.2	59.0	59.8	62.9	65.5	4.1	12.5
Tehama	53.9	56.4	59.0	60.5	60.3	-0.3	11.8
Trinity	56.0	56.7	54.9	55.6	58.6	5.3	4.6
Tulare	56.2	58.8	60.4	64.1	69.6	8.5	23.7
Tuolumne	66.3	68.6	69.0	71.7	72.7	1.4	9.6
Ventura	56.2	58.7	61.9	64.8	66.3	2.3	18.0
Yolo	55.3	57.7	57.4	59.9	62.4	4.1	12.8
Yuba	54.0	57.3	59.4	62.6	65.7	4.9	21.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	63.0	66.4	68.5	71.9	73.4	2.0	16.5
Inyo/Mono	62.0	64.5	68.1	65.4	68.2	4.2	9.9
Santa Cruz/San Benito	52.1	55.7	60.8	62.8	66.0	5.1	26.7
Sierra/Nevada	56.5	63.3	67.4	70.9	74.7	5.3	32.2
Siskiyou/Modoc	62.0	65.2	67.2	65.9	68.8	4.3	10.9

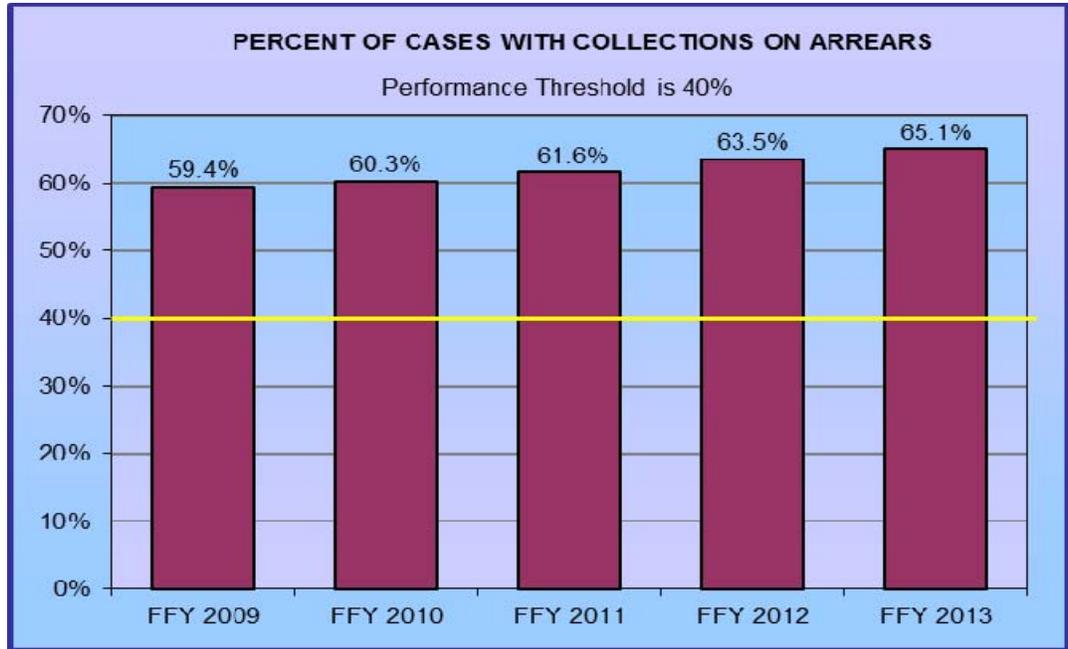
SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



**FEDERAL PERFORMANCE MEASURE
PERCENT OF CASES WITH COLLECTIONS ON ARREARS**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

In general the smaller caseload groups are more successful in collecting on cases with arrears due.



The percentage of cases with an arrears collection has increased annually since FFY 2009. In FFY 2013, the statewide performance for this measure was 65.1 percent, a 1.6 percentage point increase from the prior year. The percentage change from FFY 2009 to FFY 2013 increased by 9.5 percent.

In general the smaller caseload groups are more successful in collecting on cases with arrears due. The six LCSAs with the largest caseload, performed at the lowest level, with a combined total of 64.2 percent. The small LCSAs (consisting of 17 counties) and very small LCSAs (consisting of 11 counties) reflected a combined average of 68.0 percent and 68.3 percent respectively. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2013

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	925,177	601,978	65.1%
Alameda	24,686	18,343	74.3
Alpine	56	36	64.3
Amador	1,124	841	74.8
Butte	9,750	6,528	67.0
Calaveras	1,443	1,006	69.7
Colusa	623	441	70.8
Contra Costa	20,503	13,853	67.6
Del Norte	2,186	1,283	58.7
El Dorado	5,425	3,867	71.3
Fresno	42,596	26,822	63.0
Glenn	1,460	969	66.4
Humboldt	4,821	3,422	71.0
Imperial	8,800	5,462	62.1
Inyo	965	609	63.1
Kern	36,680	21,381	58.3
Kings	7,071	4,467	63.2
Lake	2,117	1,478	69.8
Lassen	1,420	943	66.4
Los Angeles	184,799	114,944	62.2
Madera	4,696	2,988	63.6
Marin	2,276	1,789	78.6
Mariposa	580	406	70.0
Mendocino	3,453	2,240	64.9
Merced	13,389	8,147	60.8
Modoc	327	226	69.1
Mono	193	144	74.6
Monterey	14,512	9,565	65.9
Napa	3,436	2,408	70.1
Nevada	3,024	2,144	70.9
Orange	55,057	37,147	67.5
Placer	7,252	4,697	64.8
Plumas	822	602	73.2
Riverside	59,358	37,437	63.1
Sacramento	52,342	33,260	63.5
San Benito	1,934	1,344	69.5
San Bernardino	69,130	44,871	64.9
San Diego	61,066	41,749	68.4
San Francisco	10,293	7,232	70.3
San Joaquin	24,179	15,600	64.5
San Luis Obispo	3,580	2,846	79.5
San Mateo	8,840	6,216	70.3
Santa Barbara	10,190	7,011	68.8
Santa Clara	33,715	22,548	66.9
Santa Cruz	5,251	3,523	67.1
Shasta	10,543	6,801	64.5
Sierra	120	91	75.8
Siskiyou	2,582	1,728	66.9
Solano	14,664	9,808	66.9
Sonoma	10,979	7,910	72.0
Stanislaus	22,099	14,093	63.8
Sutter	3,957	2,475	62.5
Tehama	3,580	2,194	61.3
Trinity	674	426	63.2
Tulare	20,194	12,810	63.4
Tuolumne	2,317	1,547	66.8
Ventura	17,931	12,928	72.1
Yolo	6,579	4,120	62.6
Yuba	3,538	2,212	62.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,940	3,430	69.4
Inyo/Mono	1,158	753	65.0
Santa Cruz/San Benito	7,185	4,867	67.7
Sierra/Nevada	3,144	2,235	71.1
Siskiyou/Modoc	2,909	1,954	67.2

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

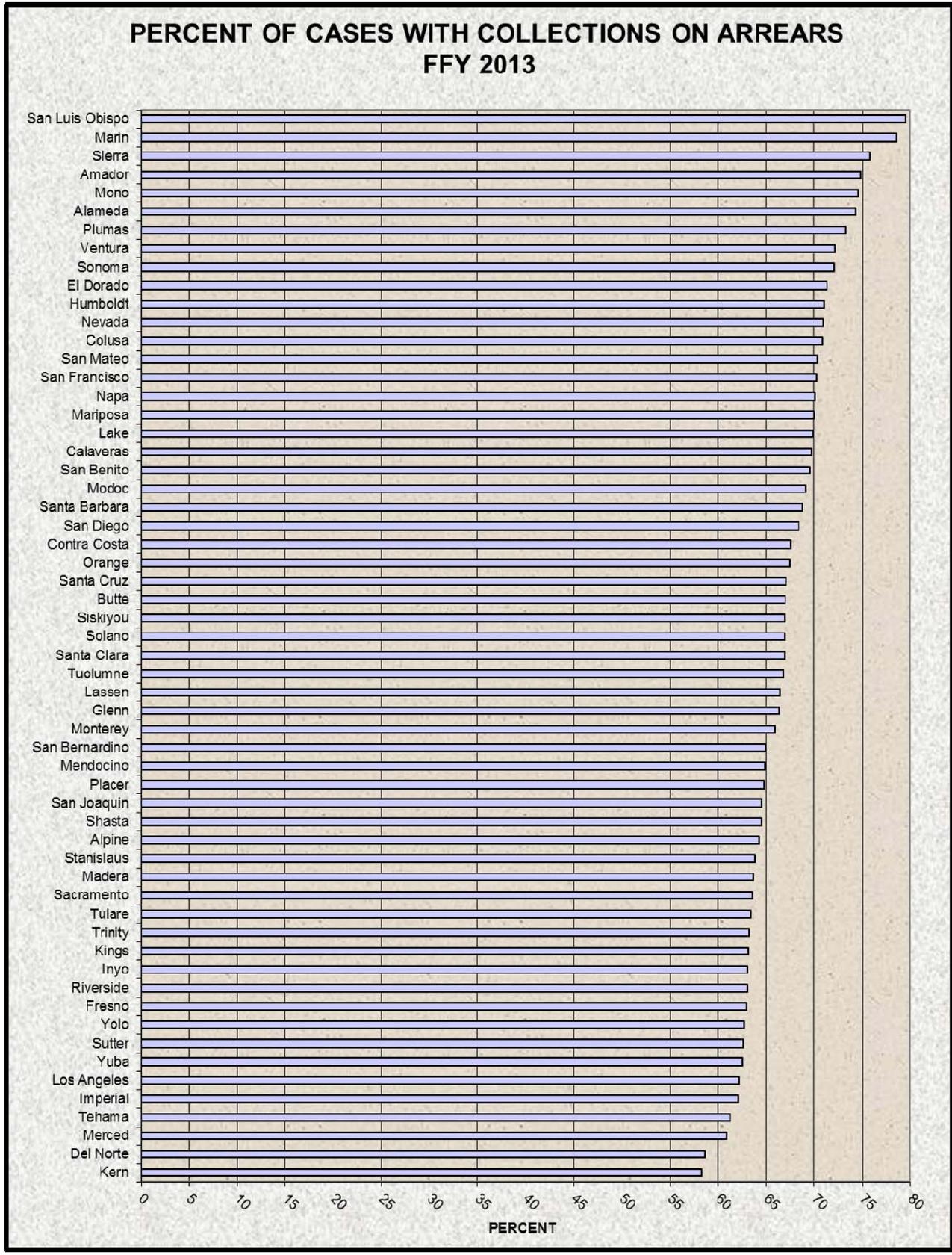
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	59.4%	60.3%	61.6%	63.5%	65.1%	2.4%	9.5%
Alameda	71.6	70.3	71.6	73.3	74.3	1.3	3.8
Alpine	67.5	71.9	67.7	67.2	64.3	-4.4	-4.7
Amador	63.7	62.5	66.0	71.1	74.8	5.3	17.4
Butte	61.9	63.4	65.9	66.9	67.0	0.1	8.3
Calaveras	61.0	63.1	65.8	68.0	69.7	2.5	14.4
Colusa	66.4	66.2	65.0	67.5	70.8	4.8	6.5
Contra Costa	63.9	64.0	65.3	66.6	67.6	1.4	5.8
Del Norte	60.5	61.3	59.5	58.9	58.7	-0.3	-3.1
El Dorado	66.2	68.3	71.2	71.2	71.3	0.2	7.8
Fresno	60.9	63.1	63.2	63.6	63.0	-0.9	3.4
Glenn	59.8	58.0	60.2	64.1	66.4	3.6	11.1
Humboldt	66.9	69.7	70.0	70.0	71.0	1.4	6.1
Imperial	54.4	53.2	54.9	58.3	62.1	6.5	14.2
Inyo	58.5	59.7	59.2	58.4	63.1	8.1	7.9
Kern	57.0	56.3	58.1	59.9	58.3	-2.7	2.3
Kings	59.5	60.9	61.5	62.5	63.2	1.0	6.3
Lake	67.8	66.5	67.5	68.5	69.8	1.8	2.9
Lassen	61.8	61.3	63.0	63.9	66.4	3.9	7.5
Los Angeles	53.5	56.4	58.6	60.2	62.2	3.3	16.2
Madera	62.9	63.5	65.3	62.3	63.6	2.1	1.2
Marin	64.7	66.5	69.4	71.9	78.6	9.3	21.5
Mariposa	66.3	65.7	67.9	67.7	70.0	3.4	5.6
Mendocino	61.4	61.3	61.9	61.4	64.9	5.6	5.7
Merced	54.7	55.5	56.7	58.6	60.8	3.8	11.3
Modoc	66.2	65.8	66.2	65.6	69.1	5.4	4.5
Mono	72.5	66.0	72.7	75.6	74.6	-1.3	3.0
Monterey	58.6	58.9	60.2	62.8	65.9	5.0	12.5
Napa	63.3	65.2	66.5	69.5	70.1	0.8	10.7
Nevada	63.7	65.2	67.7	70.2	70.9	1.0	11.3
Orange	58.6	59.6	60.6	65.2	67.5	3.5	15.2
Placer	61.0	60.5	61.5	62.7	64.8	3.3	6.1
Plumas	66.5	71.0	66.9	70.3	73.2	4.1	10.1
Riverside	58.2	58.8	59.4	62.2	63.1	1.4	8.4
Sacramento	58.2	58.3	59.0	60.6	63.5	4.8	9.3
San Benito	56.0	59.7	64.5	67.7	69.5	2.6	24.2
San Bernardino	56.7	57.5	60.0	62.6	64.9	3.7	14.5
San Diego	58.3	58.5	62.7	66.1	68.4	3.5	17.3
San Francisco	65.5	65.6	69.1	70.3	70.3	-0.1	7.3
San Joaquin	60.7	62.0	63.1	64.2	64.5	0.5	6.2
San Luis Obispo	72.7	71.6	74.1	77.1	79.5	3.1	9.3
San Mateo	65.2	65.8	66.4	68.5	70.3	2.6	7.9
Santa Barbara	62.3	62.1	63.8	66.5	68.8	3.5	10.4
Santa Clara	61.0	61.5	64.3	64.4	66.9	3.9	9.7
Santa Cruz	58.3	59.9	61.6	64.7	67.1	3.8	15.1
Shasta	61.8	61.3	62.6	63.2	64.5	2.0	4.3
Sierra	62.2	57.0	59.4	65.4	75.8	16.0	22.0
Siskiyou	62.4	65.4	66.3	65.8	66.9	1.7	7.3
Solano	60.6	61.9	63.5	65.7	66.9	1.9	10.4
Sonoma	65.0	67.0	67.9	70.2	72.0	2.6	10.9
Stanislaus	60.2	60.4	60.8	63.1	63.8	1.0	5.9
Sutter	58.5	57.6	58.1	59.0	62.5	5.9	7.0
Tehama	60.6	60.0	62.2	61.8	61.3	-0.9	1.1
Trinity	58.2	61.8	58.2	61.8	63.2	2.2	8.6
Tulare	57.3	59.3	60.6	61.7	63.4	2.8	10.8
Tuolumne	66.7	66.0	66.5	67.1	66.8	-0.5	0.2
Ventura	66.5	67.8	69.7	70.7	72.1	2.0	8.5
Yolo	57.4	59.4	58.8	62.2	62.6	0.7	9.0
Yuba	57.5	57.6	58.4	62.1	62.5	0.6	8.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	64.2	64.4	66.2	68.3	69.4	1.7	8.2
Inyo/Mono	61.1	60.9	61.5	61.4	65.0	5.9	6.4
Santa Cruz/San Benito	57.6	59.8	62.4	65.5	67.7	3.4	17.5
Sierra/Nevada	63.6	64.9	67.4	70.0	71.1	1.5	11.7
Siskiyou/Modoc	62.9	65.4	66.3	65.8	67.2	2.1	6.7

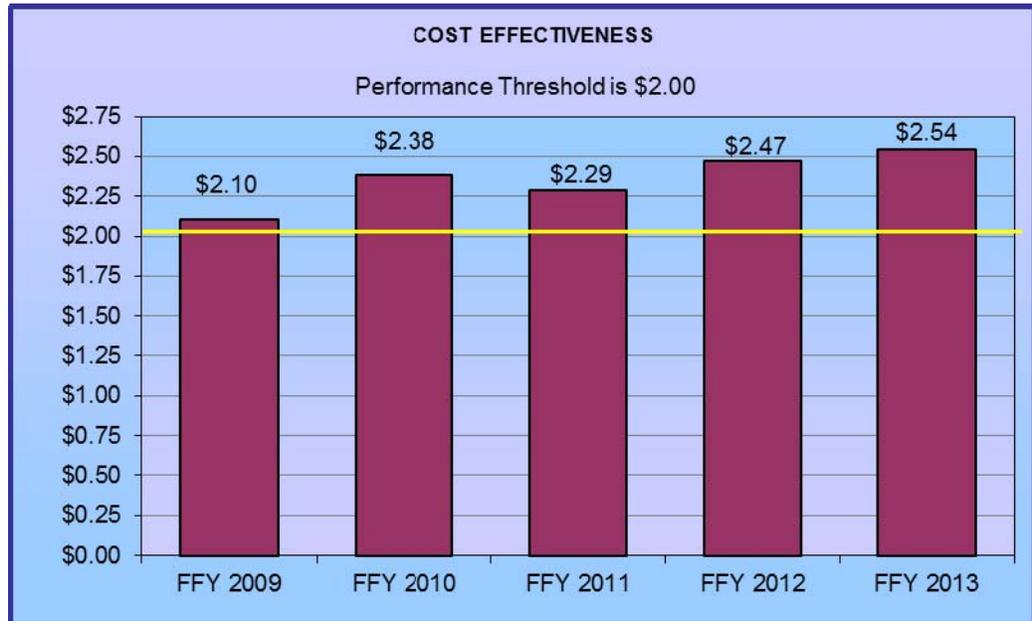
SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.



California achieved a cost effectiveness ratio of \$2.54 in FFY 2013, a seven cent increase from \$2.47 reported in the prior FFY. The decrease in cost effectiveness from FFY 2010 to FFY 2011 is a result of federal cash claiming rules requiring expenditures to be reported in the month of payment. As the state Budget Act of 2010 was not signed until October 2010, DCSS had to delay making payments from FFY 2010 to FFY 2011, a shift of \$13.6 million. Had expenditures been paid in the correct federal fiscal year, the ratio for FFY 2010 would have been \$2.35 and in FFY 2011 \$2.37, reflecting an increase in this measure. Over the 5 year period of FFY 2009 to FFY 2013, cost effectiveness increased from \$2.10 to \$2.54, an overall increase of 20.8 percent.

⁶ The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Forwarded to Other States) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396A Report, Line 7 (Total Costs Claimed) minus Line 1c (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

The LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The six LCSAs with the largest caseloads, which account for over half of total collections, performed at a higher level as a group than the rest of the state, reflecting a caseload grouping total cost effectiveness of \$3.33. The LCSAs in the small caseload grouping (consisting of 12 counties) performed the lowest in comparison as a group with a ratio of \$2.73.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$5.04 to a low of \$1.80. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables F and F-1 on pages 28 and 29.

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**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2013**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$907,311,745	\$2,301,998,330	\$2.54
Alameda	26,127,100	75,861,944	2.90
Ama/Alp/Cala/Tuol	4,407,624	10,949,095	2.48
Butte	6,094,530	16,766,277	2.75
Colusa	599,622	1,632,227	2.72
Contra Costa	18,788,370	64,003,853	3.41
Del Norte	1,457,689	2,893,822	1.99
El Dorado	4,522,519	12,628,076	2.79
Fresno	19,450,133	82,973,781	4.27
Glenn	718,041	2,667,459	3.71
Humboldt	4,326,389	9,512,538	2.20
Imperial	4,612,583	23,236,168	5.04
Inyo/Mono	960,159	2,691,060	2.80
Kern	20,819,266	77,207,376	3.71
Kings	4,025,606	14,502,887	3.60
Lake	2,251,433	4,445,431	1.97
Lassen	823,895	2,873,114	3.49
Los Angeles	163,846,988	454,263,707	2.77
Madera	2,712,089	9,768,800	3.60
Marin	3,658,840	12,449,075	3.40
Mariposa	634,216	1,340,548	2.11
Mendocino	2,379,955	6,252,022	2.63
Merced	8,173,433	26,338,568	3.22
Monterey	10,485,775	39,921,493	3.81
Napa	3,947,380	9,800,427	2.48
Orange	55,711,332	179,521,100	3.22
Placer	5,874,188	21,013,833	3.58
Plumas	731,012	1,924,975	2.63
Riverside	33,011,545	139,336,632	4.22
Sacramento	32,192,754	111,136,137	3.45
San Bernardino	38,983,727	169,422,293	4.35
San Diego	46,443,573	178,679,697	3.85
San Francisco	12,500,464	26,633,444	2.13
San Joaquin	14,533,910	56,214,993	3.87
San Luis Obispo	4,427,629	14,345,391	3.24
San Mateo	10,503,559	29,539,265	2.81
Santa Barbara	9,195,572	28,118,314	3.06
Santa Clara	36,274,583	90,189,242	2.49
Santa Cruz/San Benito	8,142,179	18,859,504	2.32
Shasta	6,804,796	18,509,215	2.72
Sierra/Nevada	2,399,298	7,212,925	3.01
Siskiyou/Modoc	2,180,074	5,080,533	2.33
Solano	11,547,854	37,920,657	3.28
Sonoma	11,110,526	28,371,969	2.55
Stanislaus	13,693,851	48,321,938	3.53
Sutter	2,959,933	8,331,881	2.81
Tehama	1,377,292	5,952,109	4.32
Trinity	651,639	1,175,601	1.80
Tulare	12,865,231	37,877,850	2.94
Ventura	18,956,762	54,674,796	2.88
Yolo	5,657,302	12,496,797	2.21
Yuba	3,313,788	6,606,491	1.99

SOURCE: OCSE 396-A Lines 1c (Non IV-D Costs), 7 (Total Costs Claimed); and OCSE 34-A Lines 4b (Collections Forwarded to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States)

*Total includes state-only costs of \$189,443,736.

**Statewide total has been adjusted for suspended collections in the amount of (\$449,000).

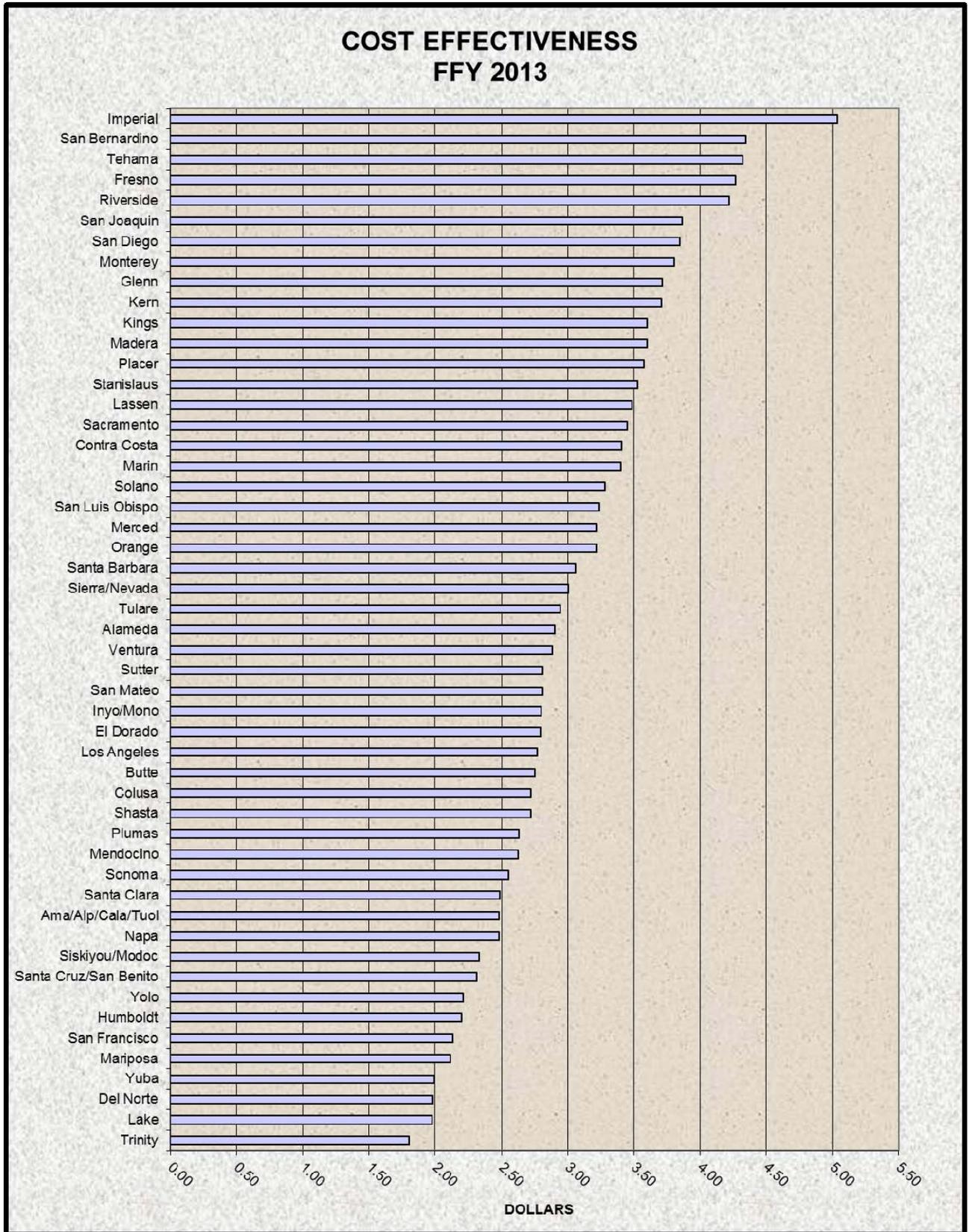
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	\$2.10	\$2.38	\$2.29	\$2.47	\$2.54	2.6%	20.8%
Alameda	3.05	3.00	2.88	3.02	2.90	-3.9	-4.7
Ama/Alp/Cala/Tuol	2.57	2.49	2.27	2.38	2.48	4.2	-3.5
Butte	2.25	2.18	2.52	2.51	2.75	9.8	22.2
Colusa	2.62	2.65	2.32	2.97	2.72	-8.4	4.0
Contra Costa	3.24	3.19	3.25	3.33	3.41	2.3	5.1
Del Norte	1.55	1.83	2.14	2.13	1.99	-6.7	28.0
El Dorado	2.77	2.63	2.49	2.78	2.79	0.6	0.9
Fresno	3.65	3.89	3.73	4.11	4.27	3.9	16.7
Glenn	3.14	3.71	3.56	3.47	3.71	7.0	18.3
Humboldt	2.21	2.30	2.30	2.45	2.20	-10.1	-0.7
Imperial	4.75	4.93	4.81	5.13	5.04	-1.7	6.0
Inyo/Mono	2.53	2.55	2.71	3.02	2.80	-7.3	10.9
Kern	3.24	3.19	3.23	3.44	3.71	7.7	14.6
Kings	3.44	3.97	3.46	3.80	3.60	-5.1	4.9
Lake	1.89	1.90	1.96	2.05	1.97	-3.8	4.5
Lassen	2.94	3.40	3.13	3.48	3.49	0.3	18.8
Los Angeles	2.66	2.60	2.74	2.74	2.77	1.2	4.1
Madera	3.06	3.05	3.54	3.47	3.60	3.8	17.8
Marin	2.62	2.83	2.89	3.31	3.40	2.7	29.7
Mariposa	2.22	2.19	2.38	2.21	2.11	-4.3	-4.8
Mendocino	2.54	2.46	2.37	2.58	2.63	1.9	3.4
Merced	2.99	3.02	2.72	3.01	3.22	7.0	7.7
Monterey	3.37	3.42	3.21	3.48	3.81	9.5	12.8
Napa	2.39	2.36	2.29	2.63	2.48	-5.5	3.9
Orange	3.18	3.25	3.10	3.28	3.22	-1.7	1.3
Placer	2.94	3.16	3.35	3.22	3.58	11.1	21.7
Plumas	2.34	2.80	2.59	2.71	2.63	-2.9	12.7
Riverside	3.65	3.71	3.82	4.15	4.22	1.8	15.5
Sacramento	3.33	3.30	3.26	3.50	3.45	-1.3	3.6
San Bernardino	3.86	4.18	4.21	4.38	4.35	-0.8	12.5
San Diego	3.41	3.55	3.51	3.88	3.85	-0.9	12.7
San Francisco	2.42	2.05	2.27	2.13	2.13	0.2	-12.0
San Joaquin	3.30	3.46	3.34	3.82	3.87	1.3	17.4
San Luis Obispo	3.01	3.10	2.84	3.01	3.24	7.7	7.6
San Mateo	2.57	2.70	2.68	2.75	2.81	2.2	9.5
Santa Barbara	2.83	2.75	2.89	2.98	3.06	2.5	8.0
Santa Clara	2.49	2.42	2.41	2.55	2.49	-2.5	0.0
Santa Cruz/San Benito	2.07	2.24	2.14	2.21	2.32	4.7	11.7
Shasta	2.79	2.65	2.73	2.76	2.72	-1.3	-2.5
Sierra/Nevada	1.69	2.32	2.39	2.77	3.01	8.6	77.6
Siskiyou/Modoc	1.69	1.80	2.11	2.33	2.33	0.0	37.8
Solano	3.05	3.18	3.07	3.37	3.28	-2.5	7.6
Sonoma	1.93	2.06	2.28	2.76	2.55	-7.6	32.3
Stanislaus	3.03	3.15	3.19	3.54	3.53	-0.3	16.6
Sutter	3.06	2.85	2.93	2.98	2.81	-5.7	-8.1
Tehama	3.76	3.37	3.38	3.98	4.32	8.6	15.0
Trinity	2.29	2.14	1.86	1.66	1.80	8.6	-21.1
Tulare	2.54	2.73	2.90	2.85	2.94	3.2	15.8
Ventura	2.58	2.62	2.73	2.74	2.88	5.2	11.8
Yolo	2.15	2.23	2.26	2.33	2.21	-5.3	2.7
Yuba	1.69	1.96	2.00	2.09	1.99	-4.8	18.3

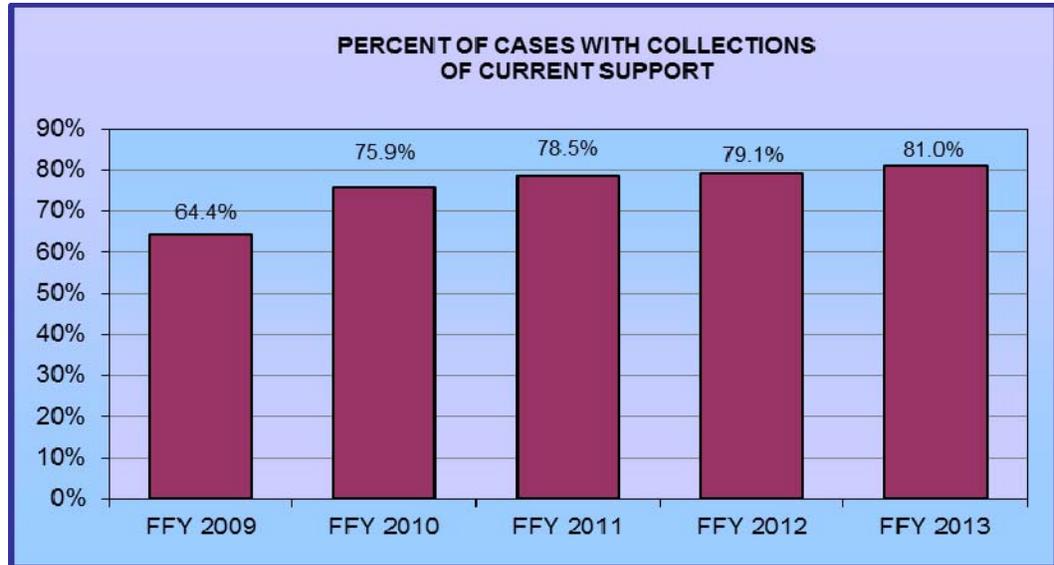
SOURCE: OCSE 34-A Lines 4b (Collections Forwarded to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); OCSE 396-A Lines 1c (Non IV-D Costs), 7 (Total Costs Claimed).



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

448,458 cases (or 81.0 percent of all cases owing current support) paid current child support in California for FFY 2013.



In FFY 2013, there were 448,458 cases paying toward current child support of the 553,904 cases with current support due, which equates to 81.0 percent of the total cases owing current support in California. There was a 1.9 percentage point increase from FFY 2012 to FFY 2013 and a 16.6 percentage point increase from FFY 2009.

The LCSAs with smaller caseloads performed better than the LCSAs with larger caseloads. For FFY 2013, the differences between the LCSAs ranged in percentages from a low of 73.9 percent to a high of 92.5 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables G and G-1 on pages 32 and 33.

⁷ The performance level for this measure is calculated from data reported on the OCSE 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2013

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	553,904	448,458	81.0%
Alameda	14,951	12,689	84.9
Alpine	16	13	81.3
Amador	661	600	90.8
Butte	5,048	4,064	80.5
Calaveras	792	684	86.4
Colusa	461	375	81.3
Contra Costa	13,234	10,849	82.0
Del Norte	1,105	817	73.9
El Dorado	3,008	2,542	84.5
Fresno	22,814	18,054	79.1
Glenn	855	681	79.6
Humboldt	2,571	2,178	84.7
Imperial	5,956	4,698	78.9
Inyo	489	408	83.4
Kern	22,238	16,537	74.4
Kings	4,138	3,475	84.0
Lake	1,159	915	78.9
Lassen	831	680	81.8
Los Angeles	114,304	87,718	76.7
Madera	3,444	2,698	78.3
Marin	1,744	1,599	91.7
Mariposa	395	325	82.3
Mendocino	1,687	1,372	81.3
Merced	8,773	6,808	77.6
Modoc	234	193	82.5
Mono	148	135	91.2
Monterey	9,635	7,620	79.1
Napa	2,349	2,008	85.5
Nevada	1,529	1,296	84.8
Orange	38,773	32,003	82.5
Placer	4,778	3,717	77.8
Plumas	430	382	88.8
Riverside	35,357	28,358	80.2
Sacramento	29,802	23,445	78.7
San Benito	1,188	994	83.7
San Bernardino	44,733	36,600	81.8
San Diego	36,612	32,088	87.6
San Francisco	5,722	4,852	84.8
San Joaquin	14,933	12,078	80.9
San Luis Obispo	3,234	2,963	91.6
San Mateo	5,820	4,923	84.6
Santa Barbara	6,811	5,727	84.1
Santa Clara	19,279	15,590	80.9
Santa Cruz	3,401	2,743	80.7
Shasta	5,310	4,255	80.1
Sierra	67	62	92.5
Siskiyou	1,217	987	81.1
Solano	9,042	7,412	82.0
Sonoma	6,891	5,917	85.9
Stanislaus	12,047	9,844	81.7
Sutter	2,362	1,832	77.6
Tehama	1,975	1,507	76.3
Trinity	317	235	74.1
Tulare	10,791	9,019	83.6
Tuolumne	1,348	1,148	85.2
Ventura	12,087	10,242	84.7
Yolo	3,270	2,541	77.7
Yuba	1,970	1,520	77.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,817	2,445	86.8
Inyo/Mono	637	543	85.2
Santa Cruz/San Benito	4,589	3,737	81.4
Sierra/Nevada	1,596	1,358	85.1
Siskiyou/Modoc	1,451	1,180	81.3

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 10,232 and 6,557, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

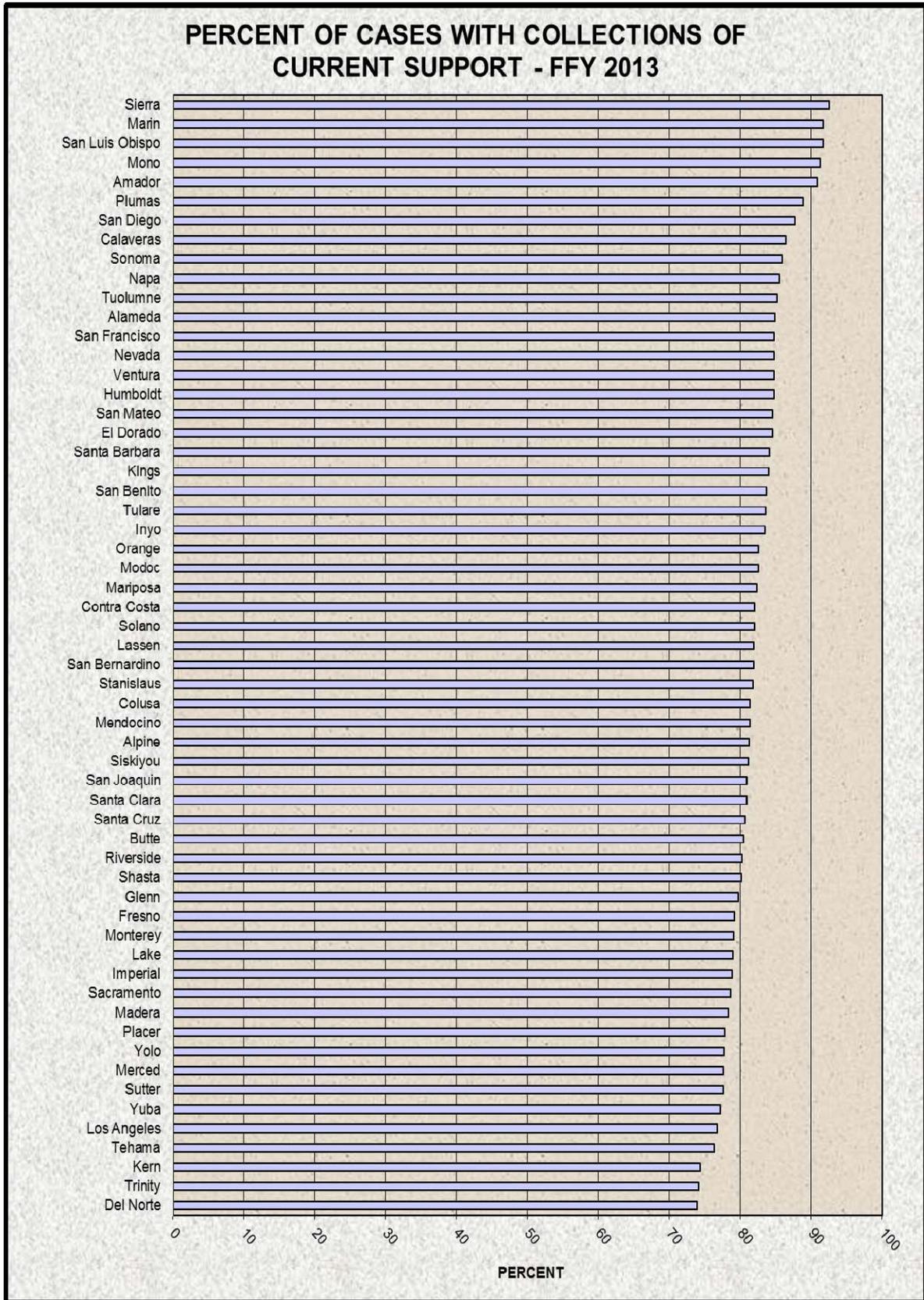
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	64.4%	75.9%	78.5%	79.1%	81.0%	2.3%	25.7
Alameda	77.4	81.4	83.9	83.8	84.9	1.3	9.7
Alpine	50.0	79.2	89.5	84.2	81.3	-3.5	62.5
Amador	66.5	80.3	84.0	90.7	90.8	0.1	36.6
Butte	63.8	80.0	80.1	80.2	80.5	0.4	26.2
Calaveras	61.5	79.6	82.3	84.7	86.4	2.0	40.5
Colusa	71.8	81.9	83.2	83.0	81.3	-2.0	13.3
Contra Costa	66.3	77.6	78.8	79.8	82.0	2.7	23.6
Del Norte	58.1	75.6	74.1	71.7	73.9	3.1	27.3
El Dorado	52.9	82.6	83.3	83.0	84.5	1.8	59.6
Fresno	63.3	79.4	79.6	78.5	79.1	0.8	25.0
Glenn	63.6	77.1	75.8	78.5	79.6	1.4	25.2
Humboldt	60.6	85.2	86.3	85.7	84.7	-1.2	39.8
Imperial	62.2	69.9	71.0	74.2	78.9	6.3	26.7
Inyo	60.5	79.8	81.0	77.7	83.4	7.4	37.8
Kern	66.0	72.4	74.0	74.8	74.4	-0.6	12.7
Kings	64.1	80.6	81.0	82.7	84.0	1.6	31.0
Lake	67.9	78.3	78.6	78.4	78.9	0.7	16.3
Lassen	56.9	79.7	79.2	77.5	81.8	5.5	43.7
Los Angeles	61.4	72.8	75.3	75.1	76.7	2.2	24.9
Madera	65.6	78.9	78.4	77.0	78.3	1.7	19.4
Marin	70.3	80.6	84.2	87.3	91.7	5.1	30.5
Mariposa	70.9	78.3	84.7	80.9	82.3	1.7	16.1
Mendocino	61.9	74.5	77.9	75.4	81.3	7.8	31.4
Merced	61.0	73.5	74.6	74.6	77.6	4.0	27.3
Modoc	66.9	81.3	79.0	80.4	82.5	2.6	23.4
Mono	77.0	83.9	86.6	92.0	91.2	-0.9	18.4
Monterey	68.0	74.1	76.2	77.7	79.1	1.7	16.4
Napa	66.7	81.9	83.2	82.9	85.5	3.1	28.2
Nevada	58.8	78.6	82.6	83.1	84.8	2.0	44.3
Orange	66.9	74.6	81.3	82.1	82.5	0.5	23.3
Placer	65.5	77.0	76.3	76.7	77.8	1.4	18.7
Plumas	65.8	86.7	84.1	87.7	88.8	1.4	35.0
Riverside	63.7	73.9	76.3	77.7	80.2	3.2	25.9
Sacramento	65.2	74.2	74.8	73.6	78.7	7.0	20.6
San Benito	59.7	72.9	80.6	83.6	83.7	0.1	40.1
San Bernardino	60.6	73.1	77.1	78.8	81.8	3.9	35.0
San Diego	67.0	73.1	81.2	85.8	87.6	2.2	30.8
San Francisco	72.9	84.0	86.5	85.4	84.8	-0.7	16.4
San Joaquin	58.0	76.9	78.8	79.2	80.9	2.1	39.4
San Luis Obispo	71.8	87.3	88.5	89.6	91.6	2.3	27.7
San Mateo	73.5	80.2	81.5	83.3	84.6	1.6	15.1
Santa Barbara	66.1	78.2	80.6	82.0	84.1	2.5	27.3
Santa Clara	67.0	75.8	78.7	78.6	80.9	2.9	20.6
Santa Cruz	62.4	74.8	78.9	78.4	80.7	2.9	29.3
Shasta	66.5	78.0	78.7	78.2	80.1	2.4	20.5
Sierra	48.7	66.7	74.0	77.3	92.5	19.7	90.0
Siskiyou	64.4	81.8	81.0	79.9	81.1	1.5	26.0
Solano	65.7	76.9	79.2	79.7	82.0	2.9	24.8
Sonoma	67.5	82.7	84.3	84.8	85.9	1.2	27.1
Stanislaus	65.9	76.8	78.7	80.1	81.7	2.0	24.0
Sutter	59.6	74.2	73.6	75.2	77.6	3.1	30.1
Tehama	59.6	75.6	76.2	75.1	76.3	1.6	28.0
Trinity	56.6	73.8	73.7	73.9	74.1	0.3	31.1
Tulare	65.2	78.3	79.5	80.6	83.6	3.7	28.3
Tuolumne	64.9	81.2	83.6	82.7	85.2	2.9	31.2
Ventura	72.6	80.2	82.7	83.1	84.7	2.0	16.6
Yolo	55.9	75.3	73.8	75.8	77.7	2.5	39.0
Yuba	55.8	75.0	73.2	75.4	77.2	2.4	38.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	64.1	80.5	83.4	85.2	86.8	1.9	35.5
Inyo/Mono	64.2	80.8	82.2	80.8	85.2	5.4	32.8
Santa Cruz/San Benito	61.7	74.3	79.4	79.8	81.4	2.1	32.1
Sierra/Nevada	58.3	78.2	82.2	82.9	85.1	2.7	46.0
Siskiyou/Modoc	64.8	81.7	80.7	80.0	81.3	1.7	25.6

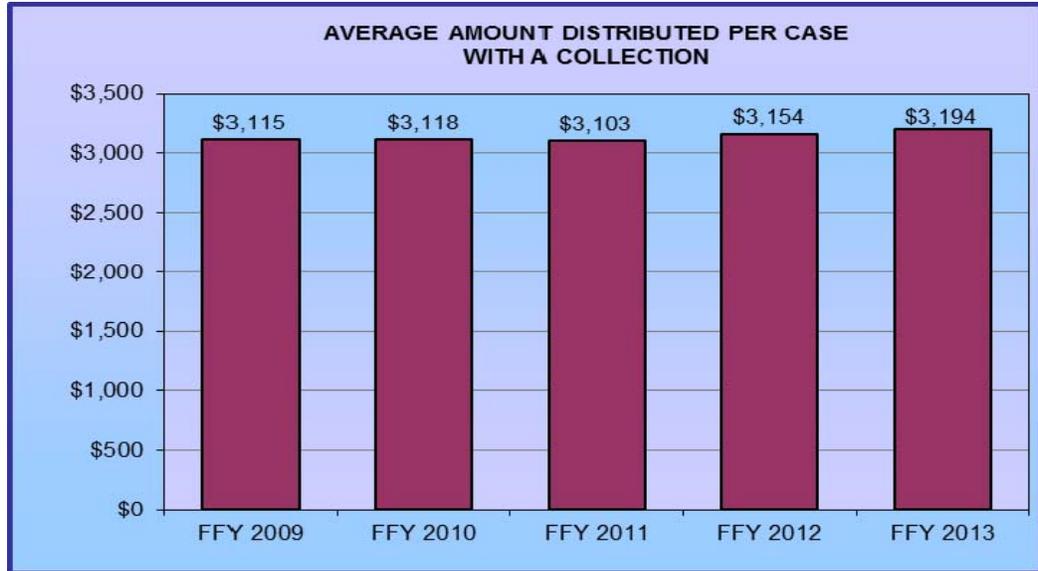
SOURCE: CS 1257 Lines 44 (Cases with Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE
AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

California's total child support distributed was approximately \$2.3 billion in FFY 2013.



California's total child support distributed, as reported on the annual OCSE 157 Report, was approximately \$2.3 billion in FFY 2013. When applying the 721,533 cases with a collection, the state averaged \$3,194 distributed per case, an increase of \$40.00 from the prior FFY. Since FFY 2009, the statewide distributions per case has increased by 2.4 percent.

For FFY 2013, the differences between the LCSAs in this measure ranged from a low of \$1,543 to a high of \$5,575 in the average amount distributed per case with a collection. This is a difference of \$4,032. See Tables H and H-1 on pages 36 and 37.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 39 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2013

	Support Distributed	Cases with Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,304,794,131	721,533	\$3,194
Alameda	75,615,188	21,330	3,545
Alpine	60,175	39	1,543
Amador	2,724,246	975	2,794
Butte	16,680,511	7,449	2,239
Calaveras	3,199,296	1,155	2,770
Colusa	1,634,515	528	3,096
Contra Costa	64,649,865	16,822	3,843
Del Norte	2,855,354	1,509	1,892
El Dorado	12,649,203	4,483	2,822
Fresno	83,205,827	31,272	2,661
Glenn	2,674,153	1,112	2,405
Humboldt	9,517,460	3,952	2,408
Imperial	23,355,660	6,616	3,530
Inyo	1,969,718	705	2,794
Kern	77,594,876	25,419	3,053
Kings	14,641,821	5,460	2,682
Lake	4,438,583	1,683	2,637
Lassen	2,863,839	1,129	2,537
Los Angeles	452,704,568	140,238	3,228
Madera	9,792,392	3,684	2,658
Marin	12,398,392	2,224	5,575
Mariposa	1,356,066	494	2,745
Mendocino	6,193,048	2,513	2,464
Merced	26,541,991	9,966	2,663
Modoc	740,995	266	2,786
Mono	696,689	179	3,892
Monterey	40,065,616	11,499	3,484
Napa	9,975,531	2,987	3,340
Nevada	7,120,776	2,501	2,847
Orange	180,346,540	45,902	3,929
Placer	21,739,018	5,693	3,819
Plumas	1,989,463	684	2,909
Riverside	139,193,364	44,154	3,152
Sacramento	111,646,100	39,314	2,840
San Benito	4,649,024	1,580	2,942
San Bernardino	168,721,449	54,404	3,101
San Diego	177,043,888	50,726	3,490
San Francisco	26,703,065	8,618	3,099
San Joaquin	56,342,109	18,370	3,067
San Luis Obispo	14,235,274	3,644	3,906
San Mateo	29,571,487	7,487	3,950
Santa Barbara	28,340,848	8,503	3,333
Santa Clara	90,448,158	26,499	3,413
Santa Cruz	14,386,300	4,290	3,353
Shasta	18,774,855	7,916	2,372
Sierra	257,549	98	2,628
Siskiyou	4,329,573	1,971	2,197
Solano	37,995,924	11,662	3,258
Sonoma	28,528,507	9,410	3,032
Stanislaus	48,593,275	16,587	2,930
Sutter	8,569,467	2,954	2,901
Tehama	6,035,015	2,522	2,393
Trinity	1,174,834	494	2,378
Tulare	38,146,209	14,987	2,545
Tuolumne	5,113,372	1,871	2,733
Ventura	54,642,249	15,636	3,495
Yolo	12,721,891	4,787	2,658
Yuba	6,638,968	2,581	2,572
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,097,090	4,111	2,699
Inyo/Mono	2,666,407	913	2,920
Santa Cruz/San Benito	19,035,324	5,922	3,214
Sierra/Nevada	7,378,325	2,762	2,671
Siskiyou/Modoc	5,070,568	2,319	2,187

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

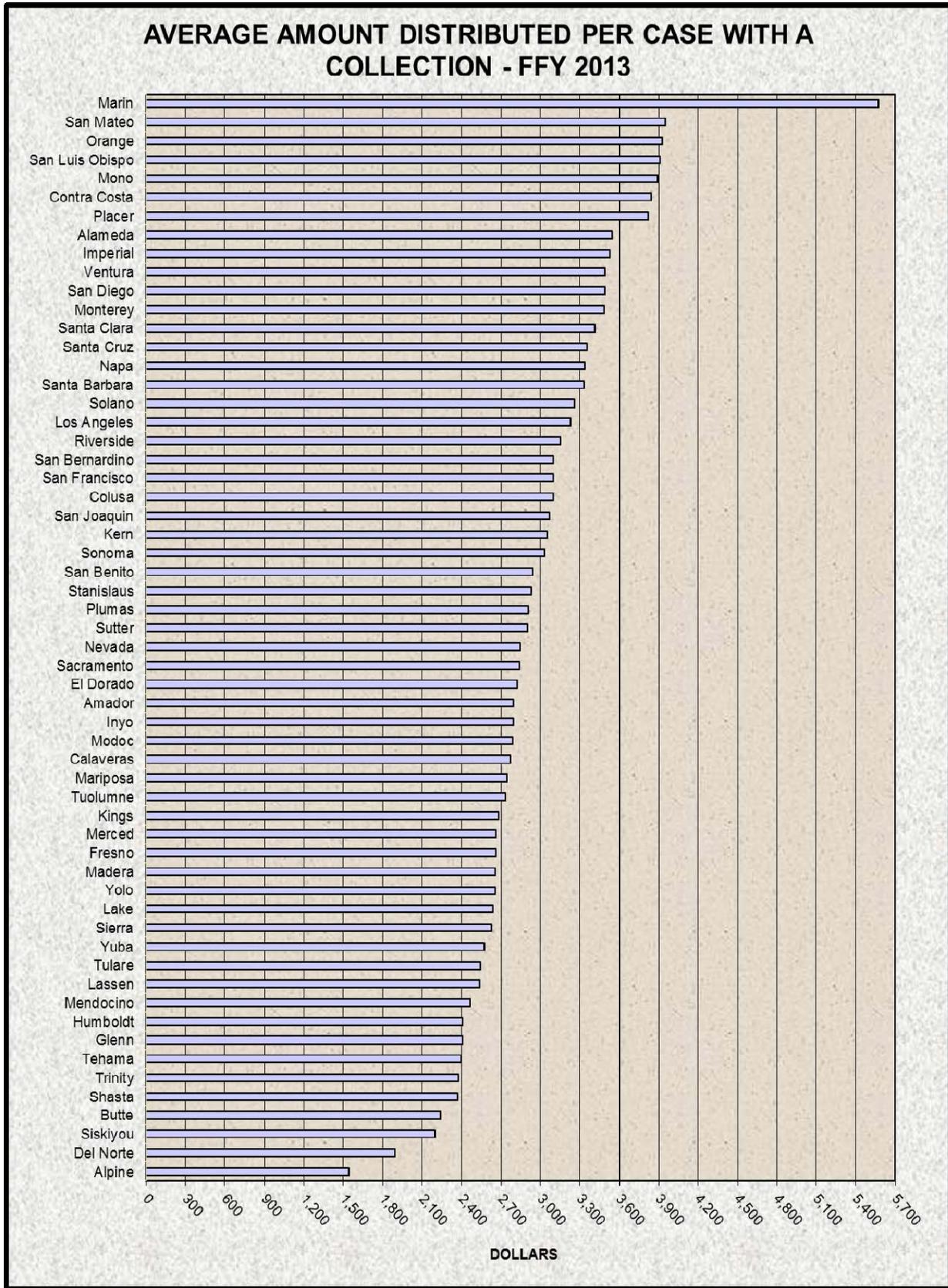
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	\$3,115	\$3,118	\$3,103	\$3,154	\$3,194	1.3%	2.5%
Alameda	3,378	3,383	3,418	3,460	3,545	2.5	4.9
Alpine	1,963	2,165	1,948	1,448	1,543	6.6	-21.4
Amador	2,919	2,873	2,671	2,653	2,794	5.3	-4.3
Butte	2,250	2,183	2,170	2,237	2,239	0.1	-0.5
Calaveras	2,736	2,780	2,672	2,831	2,770	-2.1	1.2
Colusa	2,866	3,206	3,054	3,322	3,096	-6.8	8.0
Contra Costa	3,556	3,591	3,652	3,725	3,843	3.2	8.1
Del Norte	1,912	1,900	1,903	1,904	1,892	-0.6	-1.0
El Dorado	2,740	2,748	2,663	2,874	2,822	-1.8	3.0
Fresno	2,505	2,578	2,564	2,620	2,661	1.6	6.2
Glenn	2,323	2,463	2,334	2,373	2,405	1.4	3.5
Humboldt	2,486	2,548	2,480	2,428	2,408	-0.8	-3.1
Imperial	3,294	3,410	3,441	3,502	3,530	0.8	7.2
Inyo	2,783	2,819	2,832	2,754	2,794	1.4	0.4
Kern	2,906	2,917	2,885	2,968	3,053	2.9	5.0
Kings	2,756	2,744	2,657	2,689	2,682	-0.3	-2.7
Lake	2,517	2,481	2,625	2,683	2,637	-1.7	4.8
Lassen	2,589	2,600	2,619	2,718	2,537	-6.7	-2.0
Los Angeles	3,224	3,249	3,201	3,218	3,228	0.3	0.1
Madera	2,520	2,518	2,707	2,662	2,658	-0.1	5.5
Marin	4,641	4,776	4,690	5,178	5,575	7.7	20.1
Mariposa	2,771	2,792	2,959	2,902	2,745	-5.4	-0.9
Mendocino	2,368	2,371	2,311	2,381	2,464	3.5	4.1
Merced	2,798	2,713	2,617	2,640	2,663	0.9	-4.8
Modoc	2,067	2,242	3,092	2,812	2,786	-0.9	34.8
Mono	3,933	3,961	4,158	4,109	3,892	-5.3	-1.0
Monterey	3,437	3,472	3,444	3,373	3,484	3.3	1.4
Napa	3,346	3,190	3,288	3,425	3,340	-2.5	-0.2
Nevada	2,896	2,920	2,878	2,917	2,847	-2.4	-1.7
Orange	3,939	3,866	3,755	3,836	3,929	2.4	-0.3
Placer	3,513	3,572	3,762	3,824	3,819	-0.1	8.7
Plumas	2,487	2,463	2,445	2,527	2,909	15.1	16.9
Riverside	3,140	3,126	3,098	3,159	3,152	-0.2	0.4
Sacramento	2,859	2,791	2,793	2,802	2,840	1.4	-0.7
San Benito	2,674	2,696	2,673	2,766	2,942	6.4	10.0
San Bernardino	3,142	3,071	3,050	3,109	3,101	-0.2	-1.3
San Diego	3,192	3,266	3,305	3,420	3,490	2.1	9.3
San Francisco	2,929	2,904	2,951	3,042	3,099	1.9	5.8
San Joaquin	2,856	2,925	2,889	2,985	3,067	2.7	7.4
San Luis Obispo	3,424	3,444	3,431	3,637	3,906	7.4	14.1
San Mateo	3,844	3,786	3,859	3,800	3,950	3.9	2.8
Santa Barbara	3,143	3,190	3,274	3,349	3,333	-0.5	6.0
Santa Clara	3,303	3,286	3,335	3,364	3,413	1.5	3.3
Santa Cruz	3,417	3,340	3,282	3,302	3,353	1.6	-1.8
Shasta	2,482	2,447	2,389	2,379	2,372	-0.3	-4.5
Sierra	3,415	2,648	2,492	2,595	2,628	1.3	-23.0
Siskiyou	2,385	2,252	2,179	2,136	2,197	2.8	-7.9
Solano	3,126	3,131	3,145	3,262	3,258	-0.1	4.2
Sonoma	2,990	2,984	2,930	3,027	3,032	0.1	1.4
Stanislaus	2,899	2,947	2,884	2,945	2,930	-0.5	1.1
Sutter	2,794	2,860	2,842	2,820	2,901	2.9	3.8
Tehama	2,442	2,345	2,304	2,371	2,393	0.9	-2.0
Trinity	2,687	2,580	2,438	2,297	2,378	3.6	-11.5
Tulare	2,293	2,324	2,344	2,368	2,545	7.5	11.0
Tuolumne	2,895	2,777	2,751	2,745	2,733	-0.4	-5.6
Ventura	3,329	3,293	3,349	3,424	3,495	2.1	5.0
Yolo	2,758	2,732	2,757	2,606	2,658	2.0	-3.6
Yuba	2,433	2,555	2,520	2,602	2,572	-1.1	5.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,842	2,792	2,701	2,734	2,699	-1.3	-5.0
Inyo/Mono	3,045	3,058	3,101	3,032	2,920	-3.7	-4.1
Santa Cruz/San Benito	3,216	3,163	3,109	3,149	3,214	2.1	-0.1
Sierra/Nevada	2,918	2,911	2,867	2,906	2,671	-8.1	-8.5
Siskiyou/Modoc	2,334	2,250	2,280	2,212	2,187	-1.2	-6.3

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2013

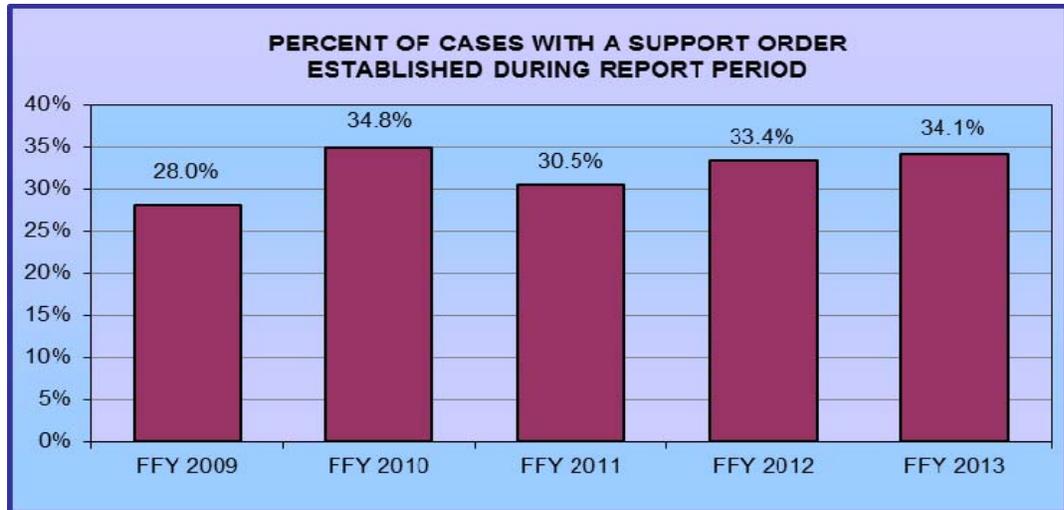
	Support Distributed	Distributed Collections - Current Assistance	Distributed Collections - Former Assistance	Distributed Collections - Never Assistance
STATEWIDE	\$2,304,794,131	\$282,072,797	\$1,047,817,679	\$974,903,655
Alameda	75,615,188	6,959,389	34,679,705	33,976,095
Alpine	60,175	4	28,796	31,375
Amador	2,724,246	234,509	1,183,736	1,306,000
Butte	16,680,511	2,092,483	9,424,943	5,163,084
Calaveras	3,199,296	357,246	1,566,232	1,275,819
Colusa	1,634,515	133,508	743,246	757,761
Contra Costa	64,649,865	5,467,618	24,204,656	34,977,592
Del Norte	2,855,354	482,436	1,487,929	884,989
El Dorado	12,649,203	1,121,183	5,339,099	6,188,921
Fresno	83,205,827	15,336,710	46,419,825	21,449,292
Glenn	2,674,153	326,733	1,520,753	826,667
Humboldt	9,517,460	1,001,638	4,663,706	3,852,116
Imperial	23,355,660	2,812,465	11,457,856	9,085,340
Inyo	1,969,718	62,876	942,514	964,327
Kern	77,594,876	11,713,406	39,147,968	26,733,501
Kings	14,641,821	1,523,554	7,461,125	5,657,142
Lake	4,438,583	527,837	2,435,917	1,474,829
Lassen	2,863,839	315,883	1,353,466	1,194,490
Los Angeles	452,704,568	67,693,947	211,751,112	173,259,510
Madera	9,792,392	1,717,320	4,767,531	3,307,542
Marin	12,398,392	691,840	2,481,288	9,225,264
Mariposa	1,356,066	130,164	568,860	657,041
Mendocino	6,193,048	846,859	3,279,672	2,066,517
Merced	26,541,991	4,849,448	13,476,642	8,215,901
Modoc	740,995	89,903	313,747	337,345
Mono	696,689	18,393	163,207	515,089
Monterey	40,065,616	4,727,928	18,735,233	16,602,455
Napa	9,975,531	657,977	3,408,914	5,908,640
Nevada	7,120,776	555,124	3,045,622	3,520,030
Orange	180,346,540	14,644,436	59,640,714	106,061,389
Placer	21,739,018	1,431,113	7,754,535	12,553,371
Plumas	1,989,463	137,131	1,106,444	745,888
Riverside	139,193,364	16,557,888	64,933,527	57,701,949
Sacramento	111,646,100	14,706,446	55,753,030	41,186,624
San Benito	4,649,024	677,322	2,336,552	1,635,150
San Bernardino	168,721,449	26,330,257	81,243,767	61,147,425
San Diego	177,043,888	16,899,240	72,074,179	88,070,469
San Francisco	26,703,065	2,233,946	10,952,322	13,516,797
San Joaquin	56,342,109	7,769,600	27,501,648	21,070,861
San Luis Obispo	14,235,274	1,180,452	6,081,269	6,973,553
San Mateo	29,571,487	2,018,911	9,221,835	18,330,740
Santa Barbara	28,340,848	3,196,918	13,004,530	12,139,400
Santa Clara	90,448,158	8,891,969	41,948,524	39,607,665
Santa Cruz	14,386,300	1,495,005	6,397,804	6,493,490
Shasta	18,774,855	2,304,902	9,895,940	6,574,013
Sierra	257,549	15,372	133,232	108,945
Siskiyou	4,329,573	562,684	2,433,157	1,333,731
Solano	37,995,924	3,675,398	18,574,119	15,746,407
Sonoma	28,528,507	2,619,344	11,323,507	14,585,656
Stanislaus	48,593,275	6,922,673	26,282,711	15,387,891
Sutter	8,569,467	917,609	3,987,948	3,663,910
Tehama	6,035,015	1,031,575	3,262,115	1,741,325
Trinity	1,174,834	113,355	752,080	309,400
Tulare	38,146,209	6,148,417	21,519,313	10,478,480
Tuolumne	5,113,372	582,296	2,344,719	2,186,357
Ventura	54,642,249	4,559,129	21,286,319	28,796,801
Yolo	12,721,891	1,237,509	6,267,562	5,216,820
Yuba	6,638,968	763,522	3,750,974	2,124,472
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,097,090	1,174,055	5,123,483	4,799,551
Inyo/Mono	2,666,407	81,269	1,105,721	1,479,416
Santa Cruz/San Benito	19,035,324	2,172,327	8,734,356	8,128,641
Sierra/Nevada	7,378,325	570,496	3,178,854	3,628,975
Siskiyou/Modoc	5,070,568	652,588	2,746,904	1,671,076

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2009, the statewide performance on this measure has increased by 22.0 percent.



California established support orders in 34.1 percent of cases needing an order during FFY 2013, an increase of 0.7 percentage points from FFY 2012. A total of 91,656 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 22.0 percent since FFY 2009.

Individual LCSA support order establishment percentages varied from 23.9 percent to 80.2 percent in FFY 2013. The six LCSAs with the largest caseloads showed 29.2 percent of cases with an order established, as a group. The 12 LCSAs in the small caseload grouping performed at 51.0 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2013

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	268,516	91,656	176,860	34.1%
Alameda	5,610	2,027	3,583	36.1
Alpine	4	1	3	25.0
Amador	164	107	57	65.2
Butte	1,627	770	857	47.3
Calaveras	260	147	113	56.5
Colusa	138	53	85	38.4
Contra Costa	5,395	2,070	3,325	38.4
Del Norte	506	167	339	33.0
El Dorado	747	480	267	64.3
Fresno	9,657	3,944	5,713	40.8
Glenn	297	163	134	54.9
Humboldt	775	383	392	49.4
Imperial	2,388	1,060	1,328	44.4
Inyo	143	61	82	42.7
Kern	13,871	4,809	9,062	34.7
Kings	1,580	756	824	47.8
Lake	518	124	394	23.9
Lassen	295	140	155	47.5
Los Angeles	75,555	19,801	55,754	26.2
Madera	1,341	648	693	48.3
Marin	318	226	92	71.1
Mariposa	77	32	45	41.6
Mendocino	816	422	394	51.7
Merced	2,832	1,536	1,296	54.2
Modoc	54	25	29	46.3
Mono	44	13	31	29.5
Monterey	2,859	1,512	1,347	52.9
Napa	601	339	262	56.4
Nevada	354	181	173	51.1
Orange	13,055	4,254	8,801	32.6
Placer	1,499	572	927	38.2
Plumas	96	61	35	63.5
Riverside	23,362	6,320	17,042	27.1
Sacramento	15,428	5,972	9,456	38.7
San Benito	370	170	200	45.9
San Bernardino	28,620	9,662	18,958	33.8
San Diego	15,254	4,085	11,169	26.8
San Francisco	2,284	742	1,542	32.5
San Joaquin	7,083	3,491	3,592	49.3
San Luis Obispo	560	449	111	80.2
San Mateo	1,646	708	938	43.0
Santa Barbara	2,449	1,262	1,187	51.5
Santa Clara	6,144	2,281	3,863	37.1
Santa Cruz	974	599	375	61.5
Shasta	2,043	689	1,354	33.7
Sierra	13	8	5	61.5
Siskiyou	393	168	225	42.7
Solano	2,865	1,431	1,434	49.9
Sonoma	1,634	916	718	56.1
Stanislaus	3,607	1,787	1,820	49.5
Sutter	1,052	360	692	34.2
Tehama	715	360	355	50.3
Trinity	104	41	63	39.4
Tulare	3,637	1,118	2,519	30.7
Tuolumne	393	245	148	62.3
Ventura	2,385	1,116	1,269	46.8
Yolo	1,155	472	683	40.9
Yuba	870	320	550	36.8
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	821	500	321	60.9
Inyo/Mono	187	74	113	39.6
Santa Cruz/San Benito	1,344	769	575	57.2
Sierra/Nevada	367	189	178	51.5
Siskiyou/Modoc	447	193	254	43.2

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

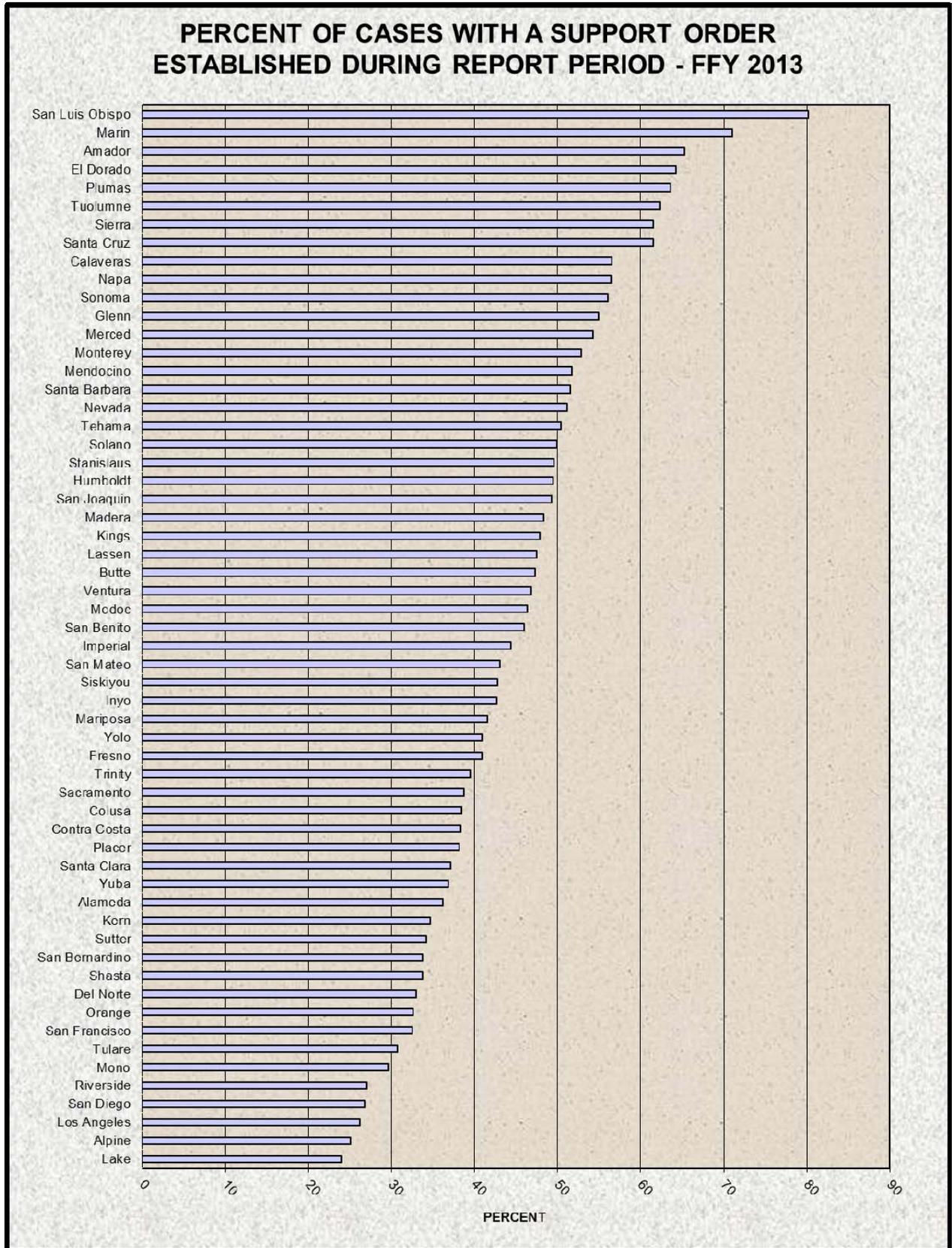
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	28.0%	34.8%	30.5%	33.4%	34.1%	2.2%	22.0%
Alameda	39.1	47.2	28.7	42.0	36.1	-14.0%	-7.6
Alpine	58.3	100.0	80.0	66.7	25.0	-62.5%	-57.1
Amador	66.4	71.8	55.9	56.4	65.2	15.7%	-1.8
Butte	40.6	56.5	48.5	46.2	47.3	2.4%	16.5
Calaveras	60.0	64.7	47.4	56.3	56.5	0.4%	-5.8
Colusa	40.3	39.0	33.5	33.1	38.4	16.0%	-4.7
Contra Costa	48.3	47.5	38.7	41.7	38.4	-8.0%	-20.5
Del Norte	63.7	65.4	50.2	37.8	33.0	-12.7%	-48.2
El Dorado	65.5	69.6	53.0	61.5	64.3	4.5%	-1.9
Fresno	39.2	46.1	36.6	37.7	40.8	8.5%	4.3
Glenn	50.7	55.5	50.0	52.9	54.9	3.7%	8.2
Humboldt	62.8	72.2	48.7	46.9	49.4	5.4%	-21.4
Imperial	23.4	41.9	34.3	37.7	44.4	17.7%	89.9
Inyo	61.7	73.4	37.9	36.9	42.7	15.7%	-30.8
Kern	13.3	32.8	31.8	27.0	34.7	28.4%	160.7
Kings	41.0	55.4	43.4	48.8	47.8	-2.0%	16.6
Lake	21.2	27.1	23.8	31.8	23.9	-24.8%	12.9
Lassen	51.4	56.4	46.0	52.1	47.5	-8.8%	-7.6
Los Angeles	14.4	16.8	20.1	27.2	26.2	-3.7%	81.9
Madera	47.9	58.1	41.0	51.0	48.3	-5.2%	0.8
Marin	47.8	65.5	66.9	67.1	71.1	5.8%	48.7
Mariposa	71.4	78.6	47.0	63.6	41.6	-34.7%	-41.8
Mendocino	44.0	55.8	34.3	40.3	51.7	28.2%	17.5
Merced	38.6	51.9	35.7	40.4	54.2	34.4%	40.6
Modoc	50.0	66.7	59.6	52.7	46.3	-12.2%	-7.4
Mono	62.6	62.8	26.8	28.9	29.5	2.3%	-52.8
Monterey	42.5	56.6	45.4	46.3	52.9	14.2%	24.5
Napa	56.5	64.2	48.1	53.5	56.4	5.4%	-0.2
Nevada	72.6	77.6	56.7	57.6	51.1	-11.3%	-29.6
Orange	31.9	40.3	32.0	32.8	32.6	-0.5%	2.1
Placer	51.3	50.4	41.3	37.7	38.2	1.1%	-25.6
Plumas	72.4	74.9	65.4	72.7	63.5	-12.6%	-12.3
Riverside	28.4	27.9	27.2	24.5	27.1	10.5%	-4.7
Sacramento	30.8	36.6	38.3	37.4	38.7	3.5%	25.8
San Benito	38.4	59.7	55.9	49.9	45.9	-7.9%	19.8
San Bernardino	24.5	35.8	32.9	32.6	33.8	3.4%	37.8
San Diego	28.5	31.3	28.2	27.8	26.8	-3.8%	-6.1
San Francisco	39.8	42.4	27.9	33.9	32.5	-4.1%	-18.4
San Joaquin	52.2	66.8	51.4	50.9	49.3	-3.2%	-5.7
San Luis Obispo	76.6	77.4	68.4	73.2	80.2	9.5%	4.7
San Mateo	44.7	53.7	39.3	41.4	43.0	4.0%	-3.7
Santa Barbara	30.9	43.6	37.9	42.3	51.5	22.0%	66.8
Santa Clara	40.2	49.2	33.4	40.0	37.1	-7.1%	-7.6
Santa Cruz	28.2	46.1	29.8	38.9	61.5	57.9%	118.4
Shasta	45.3	62.7	51.0	37.7	33.7	-10.7%	-25.5
Sierra	72.5	92.6	44.4	50.0	61.5	23.1%	-15.1
Siskiyou	56.5	63.1	44.3	46.5	42.7	-8.0%	-24.3
Solano	35.7	59.2	44.5	44.6	49.9	12.1%	39.8
Sonoma	47.3	63.1	45.2	49.7	56.1	12.8%	18.4
Stanislaus	31.3	46.1	49.6	54.0	49.5	-8.2%	58.3
Sutter	38.4	46.2	31.3	36.7	34.2	-6.7%	-10.9
Tehama	57.9	65.7	55.3	53.9	50.3	-6.5%	-13.1
Trinity	51.7	60.4	42.1	32.3	39.4	22.1%	-23.7
Tulare	30.4	40.3	29.7	30.8	30.7	-0.1%	1.2
Tuolumne	55.8	67.7	44.9	58.3	62.3	7.0%	11.7
Ventura	55.9	63.5	47.9	52.2	46.8	-10.3%	-16.3
Yolo	40.6	42.9	33.4	39.7	40.9	3.0%	0.6
Yuba	26.2	42.7	37.9	37.9	36.8	-2.8%	40.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	59.4	67.8	48.3	57.4	60.9	6.1%	2.5
Inyo/Mono	61.9	70.9	35.7	35.1	39.6	12.7%	-36.1
Santa Cruz/San Benito	30.8	50.0	36.1	41.9	57.2	36.4%	85.8
Sierra/Nevada	72.6	78.0	56.2	57.3	51.5	-10.1%	-29.1
Siskiyou/Modoc	55.4	63.7	47.0	47.4	43.2	-9.0%	-22.1

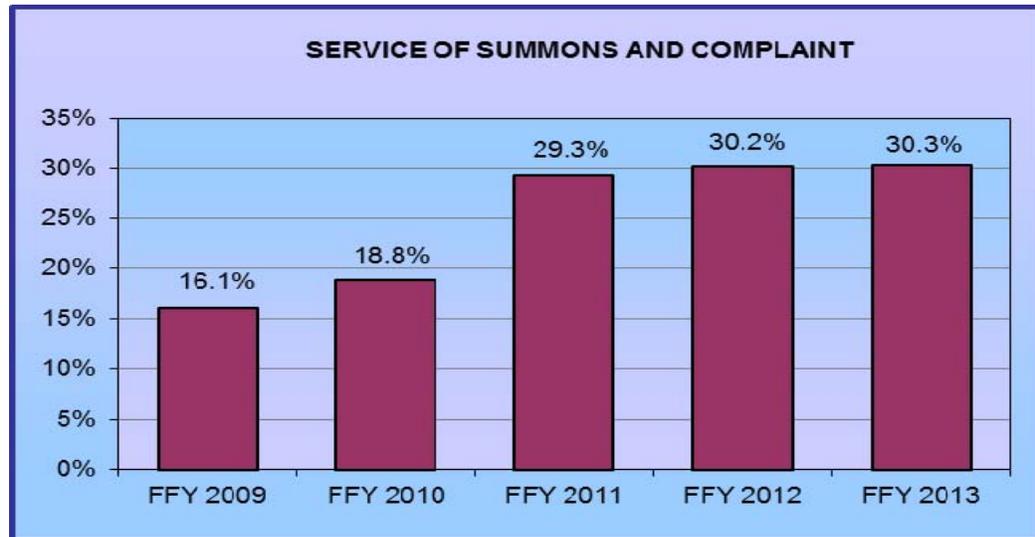
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)



STATE PERFORMANCE MEASURE SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged father or obligor served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2013, of the 268,516 cases requiring an order, 81,248 alleged fathers or obligors were served with a Summons and Complaint.



In FFY 2013, of the 268,516 cases requiring a support order, 81,248 alleged fathers or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 30.3 percent of the cases requiring an order. Overall performance from FFY 2009 to FFY 2013 had a large percentage change increase of 87.9 percent.

In FFY 2013, the large, medium, small and very small caseload groupings averaged above the statewide percent. The six LCSAs with the largest caseloads were the lowest performers on this measure, performing at 27.4 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2013

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	268,516	81,248	30.3%
Alameda	5,610	1,593	28.4
Alpine	4	2	50.0
Amador	164	80	48.8
Butte	1,627	509	31.3
Calaveras	260	125	48.1
Colusa	138	33	23.9
Contra Costa	5,395	1,509	28.0
Del Norte	506	182	36.0
El Dorado	747	343	45.9
Fresno	9,657	4,066	42.1
Glenn	297	109	36.7
Humboldt	775	289	37.3
Imperial	2,388	1,014	42.5
Inyo	143	48	33.6
Kern	13,871	4,081	29.4
Kings	1,580	624	39.5
Lake	518	108	20.8
Lassen	295	143	48.5
Los Angeles	75,555	21,320	28.2
Madera	1,341	519	38.7
Marin	318	163	51.3
Mariposa	77	30	39.0
Mendocino	816	324	39.7
Merced	2,832	1,259	44.5
Modoc	54	18	33.3
Mono	44	11	25.0
Monterey	2,859	1,290	45.1
Napa	601	177	29.5
Nevada	354	118	33.3
Orange	13,055	3,355	25.7
Placer	1,499	410	27.4
Plumas	96	41	42.7
Riverside	23,362	4,696	20.1
Sacramento	15,428	5,301	34.4
San Benito	370	137	37.0
San Bernardino	28,620	8,813	30.8
San Diego	15,254	3,521	23.1
San Francisco	2,284	664	29.1
San Joaquin	7,083	3,008	42.5
San Luis Obispo	560	215	38.4
San Mateo	1,646	584	35.5
Santa Barbara	2,449	783	32.0
Santa Clara	6,144	2,208	35.9
Santa Cruz	974	326	33.5
Shasta	2,043	501	24.5
Sierra	13	4	30.8
Siskiyou	393	140	35.6
Solano	2,865	1,301	45.4
Sonoma	1,634	725	44.4
Stanislaus	3,607	1,399	38.8
Sutter	1,052	310	29.5
Tehama	715	256	35.8
Trinity	104	29	27.9
Tulare	3,637	691	19.0
Tuolumne	393	187	47.6
Ventura	2,385	858	36.0
Yolo	1,155	449	38.9
Yuba	870	249	28.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	821	394	48.0
Inyo/Mono	187	59	31.6
Santa Cruz/San Benito	1,344	463	34.4
Sierra/Nevada	367	122	33.2
Siskiyou/Modoc	447	158	35.3

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

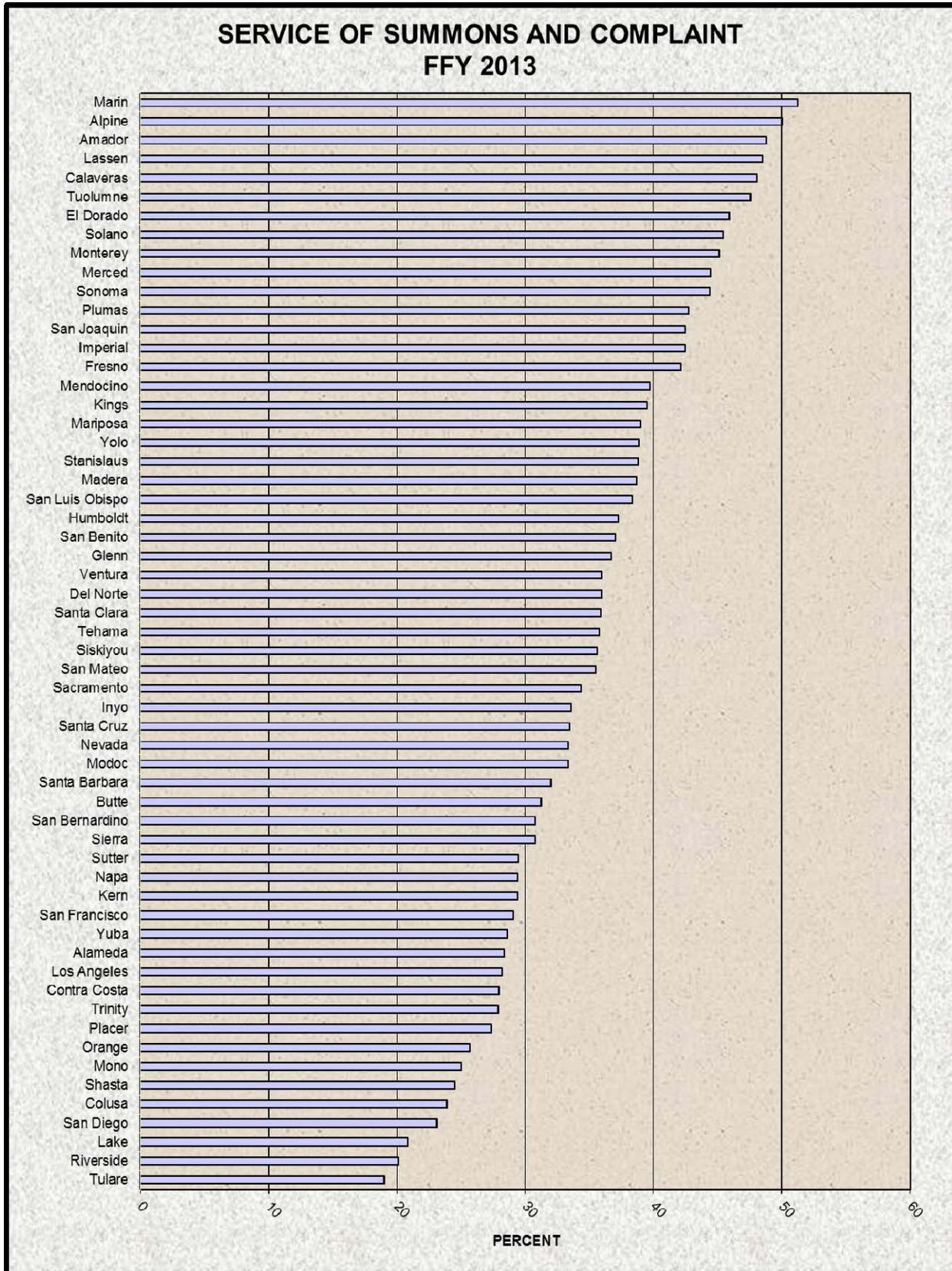
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2009 - 2013**

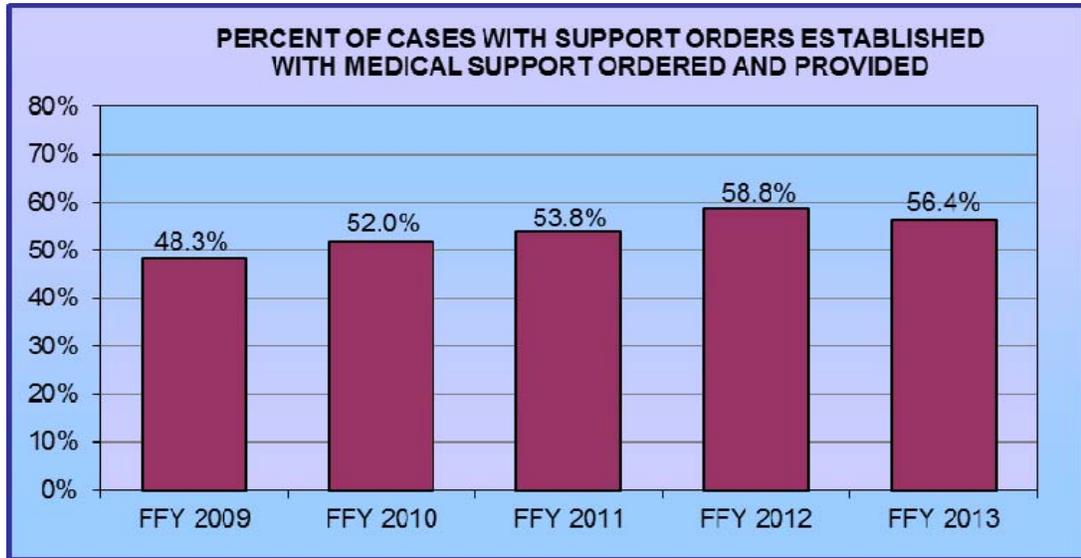
	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	16.1%	18.8%	29.3%	30.2%	30.3%	0.3%	87.9%
Alameda	14.7	18.1	22.1	34.5	28.4	-17.6	93.6
Alpine	8.3	0.0	40.0	200.0	50.0	-75.0	500.0
Amador	30.1	30.0	40.0	45.9	48.8	6.2	62.2
Butte	18.5	20.6	33.7	30.8	31.3	1.6	69.1
Calaveras	28.2	25.5	39.1	44.1	48.1	9.1	70.5
Colusa	14.8	10.2	19.4	21.0	23.9	13.8	61.6
Contra Costa	19.9	20.4	29.5	28.8	28.0	-2.8	40.5
Del Norte	34.0	26.1	40.5	32.6	36.0	10.3	5.7
El Dorado	25.7	21.0	40.7	45.3	45.9	1.3	78.7
Fresno	23.8	20.6	38.1	32.1	42.1	31.2	77.3
Glenn	23.6	19.8	36.5	45.2	36.7	-18.8	55.6
Humboldt	21.4	17.0	35.9	28.4	37.3	31.2	74.6
Imperial	19.8	27.7	35.1	44.9	42.5	-5.4	114.3
Inyo	28.8	25.2	30.8	32.5	33.6	3.3	16.7
Kern	8.5	18.5	29.8	21.2	29.4	39.0	246.1
Kings	20.9	23.3	34.7	35.6	39.5	11.1	89.0
Lake	11.9	11.5	26.4	29.3	20.8	-28.8	75.2
Lassen	24.1	18.2	38.2	43.2	48.5	12.3	100.8
Los Angeles	9.4	14.5	25.5	30.8	28.2	-8.5	200.2
Madera	28.9	25.5	28.4	36.4	38.7	6.4	33.9
Marin	17.1	20.5	44.4	44.0	51.3	16.6	200.5
Mariposa	32.9	23.1	38.3	51.1	39.0	-23.8	18.6
Mendocino	23.1	24.7	28.0	34.1	39.7	16.6	71.9
Merced	22.7	28.6	35.3	37.1	44.5	19.8	95.9
Modoc	25.6	34.8	44.9	40.5	33.3	-17.8	30.1
Mono	23.4	14.0	29.3	11.1	25.0	125.0	7.0
Monterey	22.1	28.0	36.6	40.1	45.1	12.6	104.2
Napa	21.9	19.4	29.9	34.2	29.5	-13.8	34.4
Nevada	19.3	17.2	40.7	36.2	33.3	-7.9	72.5
Orange	20.0	18.2	26.4	27.2	25.7	-5.5	28.4
Placer	24.5	20.8	31.0	28.8	27.4	-5.1	11.6
Plumas	26.7	25.6	50.4	42.7	42.7	0.0	59.8
Riverside	16.9	14.1	23.0	18.2	20.1	10.7	18.9
Sacramento	19.4	21.8	32.0	33.0	34.4	4.1	77.2
San Benito	25.4	25.4	43.1	36.2	37.0	2.2	45.8
San Bernardino	18.7	24.0	33.6	30.7	30.8	0.4	64.7
San Diego	15.8	16.3	25.9	23.8	23.1	-3.1	46.1
San Francisco	9.5	15.3	23.7	24.2	29.1	19.9	206.0
San Joaquin	29.5	31.4	42.3	43.5	42.5	-2.3	43.8
San Luis Obispo	29.7	23.7	39.9	38.7	38.4	-0.7	29.4
San Mateo	21.4	21.1	35.1	38.0	35.5	-6.7	66.1
Santa Barbara	18.6	17.9	27.5	30.7	32.0	4.1	71.9
Santa Clara	17.5	20.0	31.8	38.0	35.9	-5.5	105.4
Santa Cruz	14.3	19.8	21.4	29.1	33.5	15.2	134.8
Shasta	18.0	21.5	35.4	27.3	24.5	-10.2	36.5
Sierra	20.0	14.8	33.3	30.0	30.8	2.6	53.8
Siskiyou	27.0	21.5	43.8	36.0	35.6	-1.1	31.8
Solano	25.4	27.5	41.0	39.3	45.4	15.5	78.8
Sonoma	17.6	16.0	37.3	41.6	44.4	6.7	151.8
Stanislaus	15.9	22.0	43.7	42.9	38.8	-9.6	143.4
Sutter	21.9	23.6	29.8	32.4	29.5	-9.1	34.9
Tehama	26.0	20.8	42.6	33.6	35.8	6.7	37.5
Trinity	25.8	16.7	33.7	42.7	27.9	-34.7	8.0
Tulare	18.9	19.7	24.0	23.0	19.0	-17.3	0.5
Tuolumne	24.0	24.1	40.2	38.6	47.6	23.2	98.0
Ventura	19.5	24.8	38.9	40.5	36.0	-11.1	84.5
Yolo	23.7	21.5	32.5	39.0	38.9	-0.4	63.8
Yuba	12.3	20.6	33.2	29.1	28.6	-1.6	132.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	26.5	25.8	39.8	42.2	48.0	13.8	81.1
Inyo/Mono	27.4	22.6	30.5	27.8	31.6	13.5	15.2
Santa Cruz/San Benito	17.1	21.4	26.7	31.0	34.4	11.0	101.5
Sierra/Nevada	19.4	17.1	40.4	35.9	33.2	-7.4	71.4
Siskiyou/Modoc	26.8	23.6	44.0	36.7	35.3	-3.7	32.0

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support had been ordered and provided.¹¹



In FFY 2013, California had 899,722 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided total 507,595 or 56.4 percent of the cases with support orders. This represents a decrease of 4.1 percent from FFY 2012.

Individual LCSAs' results range from 40.0 percent to 68.0 percent, compared to the prior FFY with the low of 47.2 percent and the high of 68.7 percent. See Tables L and L-1 on pages 49 and 50.

¹¹ This measure is calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY) from the OCSE 157. Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2013

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	899,722	507,595	56.4%
Alameda	21,220	12,097	57.0
Alpine	30	12	40.0
Amador	988	656	66.4
Butte	7,495	4,797	64.0
Calaveras	1,220	830	68.0
Colusa	544	323	59.4
Contra Costa	21,198	13,195	62.2
Del Norte	1,983	1,181	59.6
El Dorado	4,275	2,446	57.2
Fresno	38,477	25,103	65.2
Glenn	1,279	742	58.0
Humboldt	4,506	2,706	60.1
Imperial	7,855	4,910	62.5
Inyo	754	357	47.3
Kern	37,503	21,301	56.8
Kings	6,772	4,403	65.0
Lake	1,737	985	56.7
Lassen	1,177	723	61.4
Los Angeles	210,230	103,679	49.3
Madera	5,017	3,090	61.6
Marin	2,098	1,268	60.4
Mariposa	519	314	60.5
Mendocino	3,214	1,977	61.5
Merced	12,676	8,310	65.6
Modoc	345	212	61.4
Mono	211	103	48.8
Monterey	11,777	7,276	61.8
Napa	2,673	1,719	64.3
Nevada	2,274	1,277	56.2
Orange	46,390	25,351	54.6
Placer	6,446	3,496	54.2
Plumas	656	402	61.3
Riverside	56,181	30,450	54.2
Sacramento	56,003	34,063	60.8
San Benito	1,582	881	55.7
San Bernardino	83,389	50,153	60.1
San Diego	49,525	23,462	47.4
San Francisco	8,051	4,847	60.2
San Joaquin	27,839	16,966	60.9
San Luis Obispo	3,236	2,115	65.4
San Mateo	7,459	4,283	57.4
Santa Barbara	9,821	5,587	56.9
Santa Clara	26,463	14,805	55.9
Santa Cruz	4,176	2,297	55.0
Shasta	8,373	4,677	55.9
Sierra	82	42	51.2
Siskiyou	1,934	1,190	61.5
Solano	11,861	7,661	64.6
Sonoma	8,380	5,019	59.9
Stanislaus	21,053	12,937	61.4
Sutter	3,316	1,987	59.9
Tehama	2,994	1,843	61.6
Trinity	413	227	55.0
Tulare	19,359	12,023	62.1
Tuolumne	2,014	1,325	65.8
Ventura	14,663	8,791	60.0
Yolo	4,948	2,857	57.7
Yuba	3,068	1,866	60.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,252	2,823	66.4
Inyo/Mono	965	460	47.7
Santa Cruz/San Benito	5,758	3,178	55.2
Sierra/Nevada	2,356	1,319	56.0
Siskiyou/Modoc	2,279	1,402	61.5

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

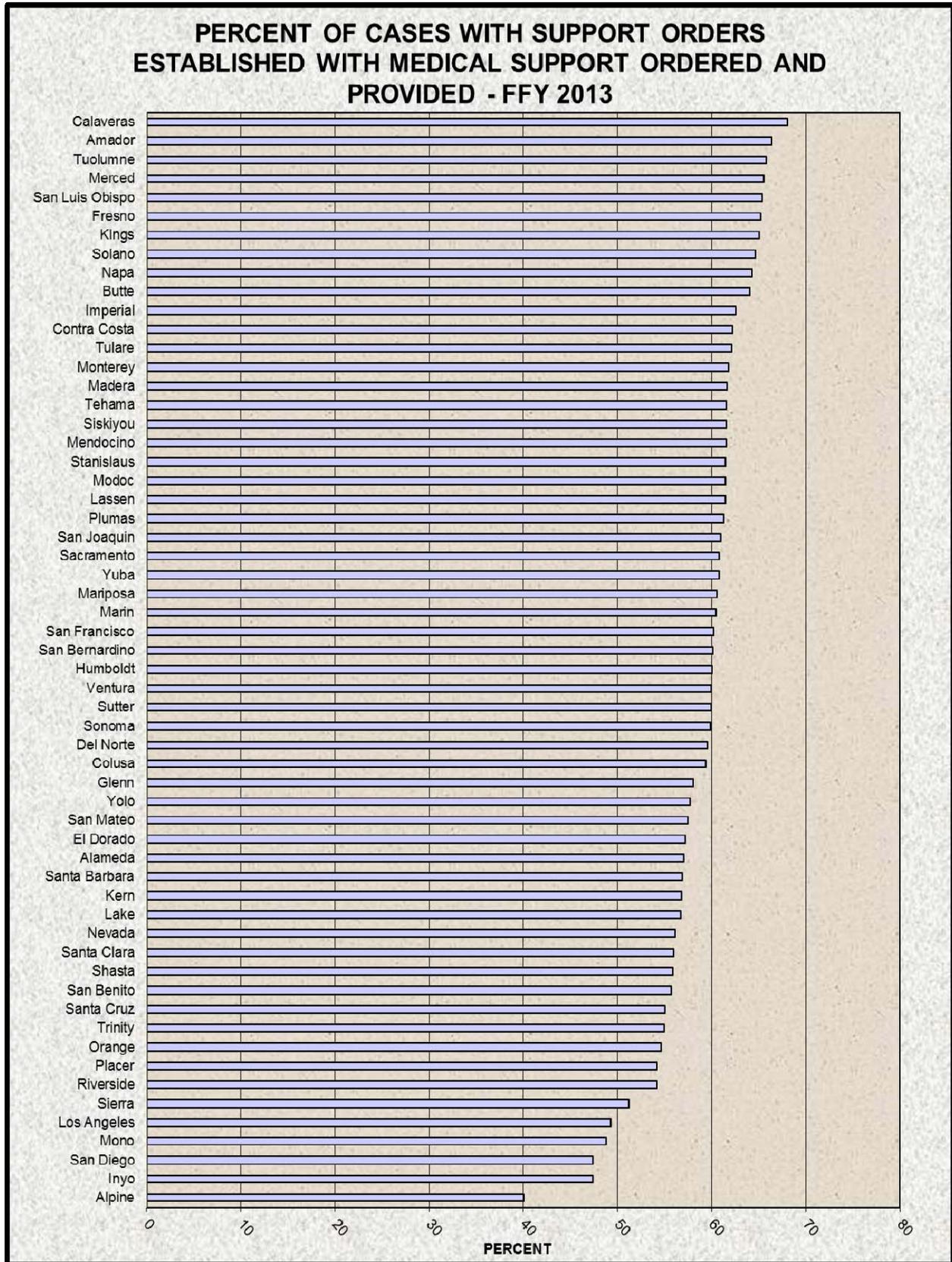
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	48.3%	52.0%	53.8%	58.8%	56.4%	-4.1%	16.8%
Alameda	48.0	51.5	53.9	57.8	57.0	-1.4	18.8
Alpine	45.2	39.5	40.0	47.2	40.0	-15.3	-11.5
Amador	56.3	58.4	60.2	67.2	66.4	-1.2	17.9
Butte	51.7	58.4	60.4	66.1	64.0	-3.1	23.8
Calaveras	61.5	61.1	63.9	67.1	68.0	1.3	10.6
Colusa	53.6	56.3	51.9	58.1	59.4	2.1	10.8
Contra Costa	52.1	52.8	58.3	64.0	62.2	-2.7	19.5
Del Norte	63.8	62.8	62.1	61.9	59.6	-3.8	-6.7
El Dorado	54.4	53.8	55.2	58.3	57.2	-1.9	5.2
Fresno	57.9	60.4	62.7	68.5	65.2	-4.7	12.7
Glenn	51.9	52.8	52.6	60.2	58.0	-3.6	11.8
Humboldt	56.6	60.3	60.9	62.4	60.1	-3.8	6.1
Imperial	58.1	59.4	62.4	66.7	62.5	-6.3	7.6
Inyo	57.7	53.7	49.5	49.7	47.3	-4.7	-17.9
Kern	50.6	52.5	53.3	56.8	56.8	0.0	12.2
Kings	64.7	65.6	66.2	67.2	65.0	-3.2	0.5
Lake	47.8	56.0	58.8	59.1	56.7	-4.1	18.6
Lassen	53.6	51.8	56.9	61.4	61.4	0.0	14.6
Los Angeles	38.7	43.5	44.9	52.0	49.3	-5.1	27.4
Madera	53.9	57.9	58.0	65.0	61.6	-5.3	14.3
Marin	48.7	52.2	53.5	60.9	60.4	-0.7	24.1
Mariposa	64.2	61.2	62.4	60.6	60.5	-0.1	-5.8
Mendocino	58.4	59.1	58.2	62.9	61.5	-2.2	5.3
Merced	58.5	60.4	62.5	65.7	65.6	-0.2	12.1
Modoc	56.9	61.7	65.0	62.8	61.4	-2.1	8.0
Mono	48.4	53.3	54.9	51.5	48.8	-5.1	0.9
Monterey	56.4	59.2	60.7	64.8	61.8	-4.7	9.5
Napa	54.4	61.9	65.1	66.8	64.3	-3.7	18.2
Nevada	56.3	59.9	59.9	59.6	56.2	-5.8	-0.3
Orange	48.0	50.7	52.7	56.8	54.6	-3.7	13.8
Placer	48.9	50.0	53.5	58.0	54.2	-6.5	10.9
Plumas	57.8	57.7	59.1	58.5	61.3	4.7	6.0
Riverside	49.6	53.4	52.0	56.5	54.2	-4.1	9.3
Sacramento	55.7	57.1	59.3	63.7	60.8	-4.6	9.2
San Benito	50.7	53.6	53.9	58.1	55.7	-4.1	9.8
San Bernardino	47.6	54.6	57.8	62.2	60.1	-3.2	26.4
San Diego	33.4	40.6	43.4	49.1	47.4	-3.5	41.8
San Francisco	54.1	53.8	57.4	60.8	60.2	-1.0	11.3
San Joaquin	57.4	58.0	60.8	64.2	60.9	-5.1	6.2
San Luis Obispo	62.4	65.1	66.4	68.7	65.4	-4.9	4.7
San Mateo	50.9	55.3	57.4	59.5	57.4	-3.5	12.8
Santa Barbara	47.4	49.8	54.7	59.3	56.9	-4.0	20.0
Santa Clara	53.3	51.3	51.4	57.4	55.9	-2.5	5.0
Santa Cruz	46.4	51.3	52.3	56.8	55.0	-3.2	18.5
Shasta	52.6	55.0	57.6	59.4	55.9	-5.9	6.2
Sierra	45.8	47.7	58.3	58.1	51.2	-11.8	11.8
Siskiyou	58.5	57.0	60.3	63.1	61.5	-2.5	5.2
Solano	57.8	60.7	64.3	67.3	64.6	-4.0	11.7
Sonoma	54.9	57.8	58.9	62.8	59.9	-4.6	9.1
Stanislaus	55.0	58.5	61.0	65.9	61.4	-6.7	11.7
Sutter	54.3	55.7	56.7	61.9	59.9	-3.2	10.4
Tehama	55.3	58.1	61.0	63.3	61.6	-2.8	11.3
Trinity	55.1	54.5	58.4	61.2	55.0	-10.3	-0.2
Tulare	59.7	62.1	63.5	67.1	62.1	-7.5	4.0
Tuolumne	55.7	60.1	61.5	65.5	65.8	0.4	18.1
Ventura	52.8	57.5	59.9	63.2	60.0	-5.1	13.5
Yolo	56.3	55.2	57.0	59.7	57.7	-3.2	2.6
Yuba	52.6	56.7	58.4	61.9	60.8	-1.7	15.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	57.5	59.9	61.7	66.2	66.4	0.3	15.5
Inyo/Mono	55.6	53.6	50.6	50.0	47.7	-4.7	-14.2
Santa Cruz/San Benito	47.6	52.0	52.7	57.2	55.2	-3.5	15.9
Sierra/Nevada	55.8	59.4	59.8	59.5	56.0	-6.0	0.3
Siskiyou/Modoc	58.3	57.7	61.0	63.1	61.5	-2.4	5.6

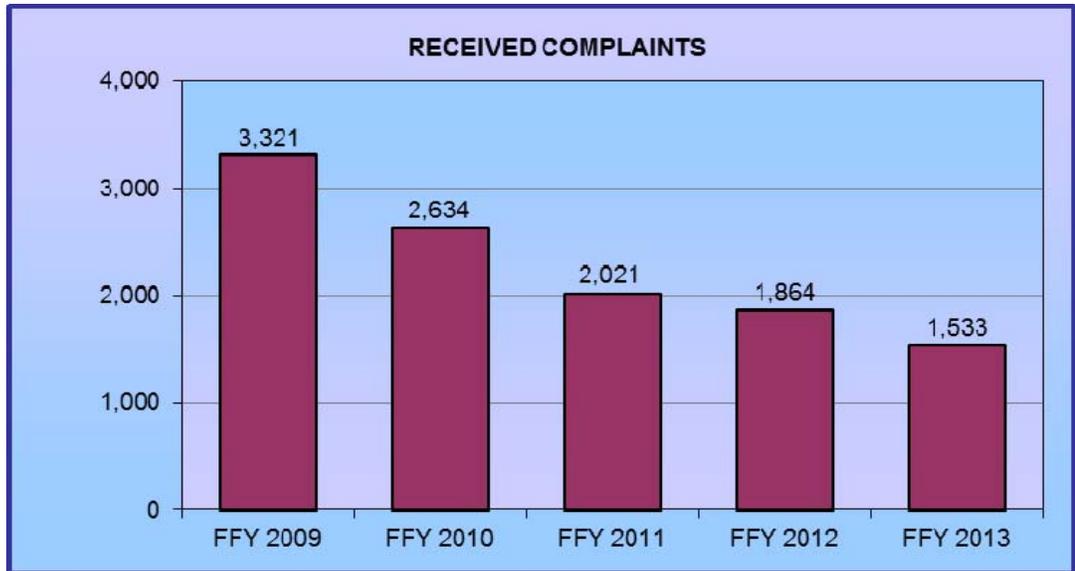
SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)



**STATE PERFORMANCE MEASURE
COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below only reflects total statewide complaints by FFY.

Of the approximately 1.3 million open child support cases, only 1,533 complaints were filed during FFY 2013.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2013, 1,533 complaints were filed and recorded in the DCSS CRTS for approximately 1.3 million open child support cases. Complaints statewide decreased by 331 complaints from FFY 2012 to FFY 2013, and decreased by 53.8 percent from FFY 2009 to FFY 2013. The 13 LCSAs with medium caseloads, as a group, received 5.7 complaints per 10,000 cases in FFY 2013. The six LCSAs with the largest caseloads, as a group, received 14.6 complaints per 10,000 cases. Compared to the prior FFY, the same six LCSAs had 17.1 complaints per 10,000 cases, a decrease of 14.6 percent. Fifteen counties received no complaints during FFY 2013. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 53 and 54.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2013**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,290,377	1,533	
Alameda	33,312	54	16.210
Alpine	53	0	0.000
Amador	1,347	3	22.272
Butte	11,723	5	4.265
Calaveras	1,738	3	17.261
Colusa	734	2	27.248
Contra Costa	30,147	26	8.624
Del Norte	2,946	1	3.394
El Dorado	6,011	10	16.636
Fresno	57,183	35	6.121
Glenn	1,751	0	0.000
Humboldt	6,429	3	4.666
Imperial	11,014	13	11.803
Inyo	1,184	6	50.676
Kern	53,089	49	9.230
Kings	9,703	3	3.092
Lake	2,827	3	10.612
Lassen	1,730	0	0.000
Los Angeles	291,666	552	18.926
Madera	6,182	1	1.618
Marin	2,793	2	7.161
Mariposa	695	0	0.000
Mendocino	4,615	0	0.000
Merced	16,608	11	6.623
Modoc	416	0	0.000
Mono	281	0	0.000
Monterey	16,814	13	7.732
Napa	3,965	2	5.044
Nevada	3,555	4	11.252
Orange	68,669	52	7.573
Placer	9,137	0	0.000
Plumas	964	0	0.000
Riverside	85,800	93	10.839
Sacramento	77,206	92	11.916
San Benito	2,214	0	0.000
San Bernardino	116,057	148	12.752
San Diego	76,445	107	13.997
San Francisco	13,641	8	5.865
San Joaquin	36,482	88	24.121
San Luis Obispo	3,917	2	5.106
San Mateo	11,072	1	0.903
Santa Barbara	13,262	8	6.032
Santa Clara	39,667	0	0.000
Santa Cruz	5,883	5	8.499
Shasta	12,915	8	6.194
Sierra	121	0	0.000
Siskiyou	3,128	0	0.000
Solano	17,569	17	9.676
Sonoma	12,643	8	6.328
Stanislaus	29,610	49	16.548
Sutter	5,024	0	0.000
Tehama	4,257	5	11.745
Trinity	754	2	26.525
Tulare	27,105	22	8.117
Tuolumne	2,904	0	0.000
Ventura	20,821	6	2.882
Yolo	8,058	5	6.205
Yuba	4,541	6	13.213
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	6,042	6	9.930
Inyo/Mono	1,465	6	40.956
Santa Cruz/San Benito	8,097	5	6.175
Sierra/Nevada	3,676	4	10.881
Siskiyou/Modoc	3,544	0	0.000

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

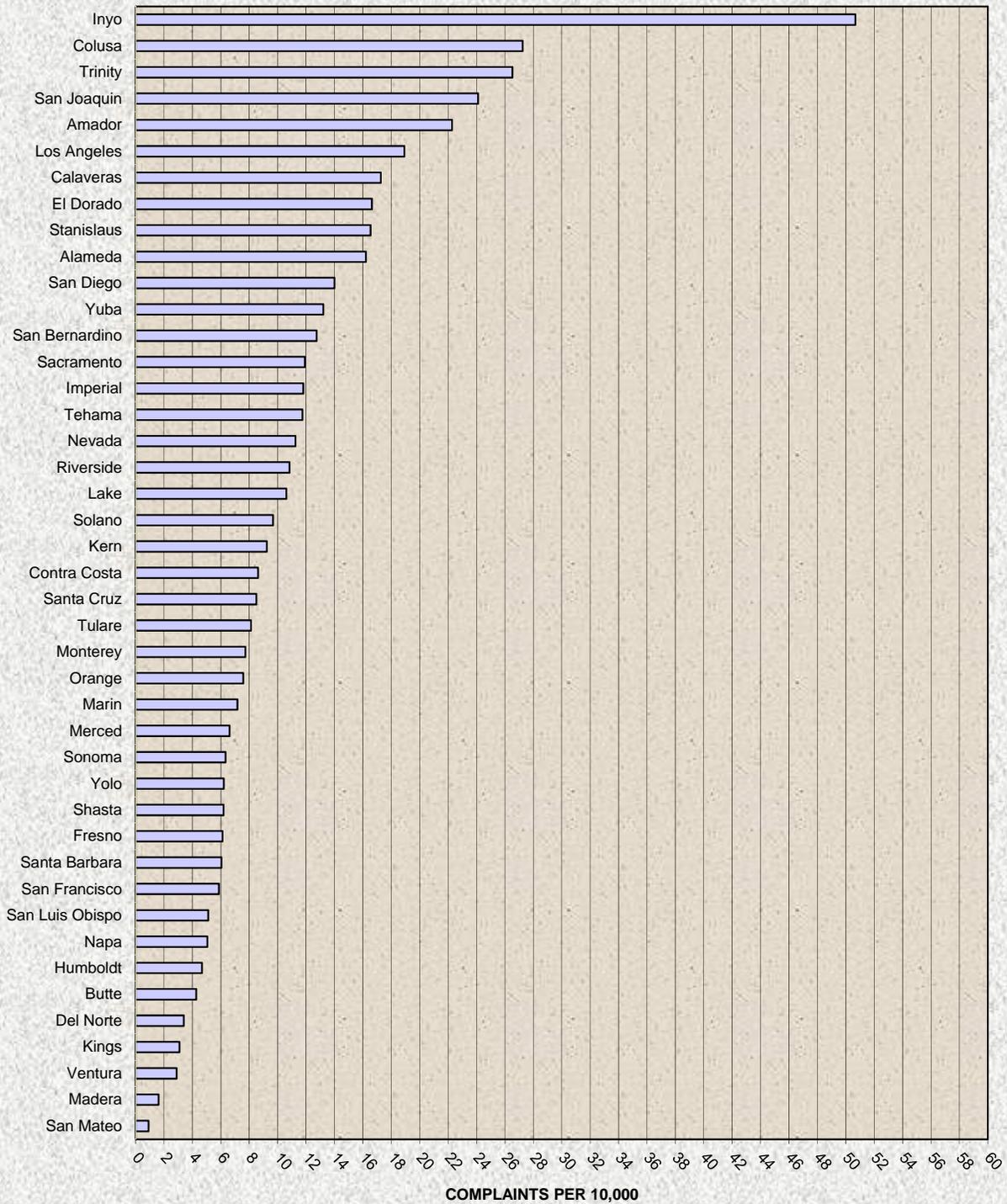
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2013

**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2009 - 2013**

	FFY 2009	FFY 2010	FFY 2011	FFY 2012	FFY 2013	2012 - 2013 % Change	2009 - 2013 % Change
STATEWIDE	3,321	2,634	2,021	1,864	1,533	-17.8%	-53.8%
Alameda	63	53	55	40	54	35.0	-14.3
Alpine	0	0	0	0	0	NA	NA
Amador	0	3	0	0	3	NA	NA
Butte	9	15	9	13	5	-61.5	-44.4
Calaveras	0	5	1	0	3	NA	NA
Colusa	6	0	3	2	2	0.0	-66.7
Contra Costa	56	31	41	33	26	-21.2	-53.6
Del Norte	7	3	3	1	1	0.0	-85.7
El Dorado	14	13	11	18	10	-44.4	-28.6
Fresno	72	78	65	42	35	-16.7	-51.4
Glenn	1	0	2	2	0	-100.0	-100.0
Humboldt	3	4	2	0	3	NA	0.0
Imperial	44	33	29	23	13	-43.5	-70.5
Inyo	2	4	2	1	6	500.0	200.0
Kern	32	38	22	40	49	22.5	53.1
Kings	1	3	6	6	3	-50.0	200.0
Lake	4	5	4	4	3	-25.0	-25.0
Lassen	1	3	3	1	0	-100.0	-100.0
Los Angeles	1,540	1,013	766	729	552	-24.3	-64.2
Madera	3	5	3	1	1	0.0	-66.7
Marin	0	1	1	2	2	0.0	NA
Mariposa	0	0	0	0	0	NA	NA
Mendocino	0	0	3	1	0	-100.0	NA
Merced	30	41	14	21	11	-47.6	-63.3
Modoc	2	0	0	0	0	NA	-100.0
Mono	2	0	0	2	0	-100.0	-100.0
Monterey	15	21	14	12	13	8.3	-13.3
Napa	1	5	7	0	2	NA	100.0
Nevada	12	17	9	6	4	-33.3	-66.7
Orange	42	54	47	42	52	23.8	23.8
Placer	27	18	10	1	0	-100.0	-100.0
Plumas	1	1	2	2	0	-100.0	-100.0
Riverside	110	121	89	75	93	24.0	-15.5
Sacramento	138	109	113	100	92	-8.0	-33.3
San Benito	0	3	2	0	0	NA	NA
San Bernardino	252	223	181	206	148	-28.2	-41.3
San Diego	281	218	118	107	107	0.0	-61.9
San Francisco	19	25	14	7	8	14.3	-57.9
San Joaquin	127	75	64	64	88	37.5	-30.7
San Luis Obispo	7	9	3	4	2	-50.0	-71.4
San Mateo	16	8	2	0	1	NA	-93.8
Santa Barbara	20	27	12	18	8	-55.6	-60.0
Santa Clara	8	3	1	0	0	NA	-100.0
Santa Cruz	28	27	13	14	5	-64.3	-82.1
Shasta	22	23	15	28	8	-71.4	-63.6
Sierra	0	0	0	0	0	NA	NA
Siskiyou	11	8	7	4	0	-100.0	-100.0
Solano	38	39	17	14	17	21.4	-55.3
Sonoma	5	5	13	8	8	0.0	60.0
Stanislaus	131	154	173	111	49	-55.9	-62.6
Sutter	12	9	6	0	0	NA	-100.0
Tehama	2	1	3	5	5	0.0	150.0
Trinity	4	3	2	2	2	0.0	-50.0
Tulare	40	47	24	31	22	-29.0	-45.0
Tuolumne	7	2	1	1	0	-100.0	-100.0
Ventura	37	7	6	4	6	50.0	-83.8
Yolo	6	11	5	6	5	-16.7	-16.7
Yuba	10	10	3	10	6	-40.0	-40.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	7	10	2	1	6	500.0	-14.3
Inyo/Mono	4	4	2	3	6	100.0	50.0
Santa Cruz/San Benito	28	30	15	14	5	-64.3	-82.1
Sierra/Nevada	12	17	9	6	4	-33.3	-66.7
Siskiyou/Modoc	13	8	7	4	0	-100.0	-100.0

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

COMPARISON OF RECEIVED COMPLAINTS TO CASES FFY 2013



NOTE: No complaints were reported for Alpine, Glenn, Lassen, Mariposa, Mendocino, Modoc, Mono, Placer, Plumas, San Benito, Santa Clara, Sierra, Siskiyou, Sutter and Tuolumne. Therefore, these counties were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2007-08, 2008-09, 2009-10, 2010-11, 2011-12, and 2012-13. These costs are displayed on the Program Administration Tables (see pages 60, 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2007-08	\$779.1 million
2008-09	\$766.0 million
2009-10	\$758.8 million
2010-11	\$746.4 million
2011-12	\$739.6 million
2012-13	\$719.4 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2007-08	\$39.1 million	\$225.8 million	\$514.2 million
2008-09	\$35.0 million	\$225.5 million	\$505.6 million
2009-10	\$37.7 million	\$220.3 million	\$500.8 million
2010-11	\$37.9 million	\$215.8 million	\$492.6 million
2011-12	\$37.9 million	\$213.6 million	\$488.1 million
2012-13	\$39.1 million	\$205.5 million	\$474.8 million

Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2007-08, 2008-09, 2009-10, 2010-11, 2011-12, and 2012-13. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables (see pages 59, 61, 63, 65, 67, and 69) and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2007-08, 2008-09, 2009-10, 2010-11, 2011-12, and 2012-13 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2007-08, 2008-09, 2009-10, 2010-11, 2011-12, and 2012-13, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other

staff, and displayed in tables (see pages 60, 62, 64, 66, 68, and 70). Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2007-08, 2008-09, 2009-10, 2010-11, 2011-12, and 2012-13. Indirect Cost Tables (see pages 59, 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets, for the LCSAs, broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

¹³ Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2007-08**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$779,253,577	\$596,562,358	\$13,524,939	\$40,871,588	\$9,799,249	\$118,495,443	\$9,930,623
Alameda	26,256,288	21,073,663	142,983	0	769,049	4,270,593	533,012
Amador/Alpine/Calaveras	2,838,533	2,333,363	32,322	111,680	23,616	337,552	0
Butte	7,488,327	6,240,746	232,311	163,469	0	851,801	130,150
Colusa	654,496	521,815	23,212	39,151	0	70,318	86,363
Contra Costa	18,329,040	15,154,332	109,063	360,336	67,013	2,638,296	-52,411
Del Norte	1,828,587	1,472,217	85,638	91,676	0	179,056	90,350
El Dorado	4,487,323	3,643,438	35,492	160,307	0	648,086	331,113
Fresno	23,639,903	18,462,316	1,143,907	16,874	67,689	3,949,117	-152,176
Glenn	4,697,828	4,594,905	12,869	0	0	90,054	74,730
Humboldt	4,945,653	4,127,099	0	374,200	61,315	383,039	40,528
Imperial	3,617,951	2,729,157	12,098	272,291	0	604,405	0
Inyo/Mono	1,291,522	1,024,786	8,613	102,013	0	156,110	63,358
Kern	23,041,840	17,383,923	108,724	1,998,689	19,343	3,531,161	112,912
Kings	4,141,240	3,170,056	25,245	232,896	0	713,043	113,128
Lake	2,570,935	2,164,154	24,379	87,810	98,553	196,039	30,024
Lassen	1,031,807	765,157	25,336	123,612	0	117,702	8,286
Los Angeles	179,896,334	129,296,254	2,632,681	10,543,408	6,126,408	31,297,583	-2,175,516
Madera	2,953,556	2,404,122	77,985	41,064	0	430,385	147,939
Marin	2,948,685	1,303,548	5,328	689,601	0	950,208	278,735
Mariposa	694,914	569,061	5,400	34,081	0	86,372	31,398
Mendocino	2,721,275	2,128,618	73,000	0	30,578	489,079	294,566
Merced	8,218,398	6,649,784	118,281	599,694	0	850,639	179,907
Monterey	11,028,639	8,861,819	358,485	512,362	0	1,295,973	449,410
Napa	3,925,244	3,236,144	78,485	0	0	610,615	213,031
Orange	56,341,830	42,596,176	1,261,214	2,322,042	286,121	9,876,277	683,797
Placer	6,666,606	5,127,630	91,100	335,038	89,000	1,023,838	349,431
Plumas	796,858	724,135	7,036	0	0	65,687	52,295
Riverside	38,909,889	26,363,319	1,840,457	3,191,297	147,787	7,367,029	-20,594
Sacramento	32,570,906	26,077,985	512,504	2,262,809	609,381	3,108,227	461,950
San Bernardino	40,085,393	29,835,886	802,742	2,982,153	431,063	6,033,549	341,600
San Diego	49,548,539	38,737,321	744,685	1,666,608	0	8,399,925	2,132,528
San Francisco	14,676,995	10,352,797	113,564	666,788	0	3,543,846	0
San Joaquin	15,086,274	11,981,373	189,823	466,158	0	2,448,920	348,894
San Luis Obispo	4,761,175	3,369,551	511,390	266,780	0	613,454	87,616
San Mateo	11,026,033	8,641,957	122,019	846,396	0	1,415,661	331,803
Santa Barbara	9,186,739	7,263,231	15,293	598,496	0	1,309,719	389,276
Santa Clara	37,799,420	30,251,799	421,986	3,749,274	171,505	3,204,856	1,057,001
Santa Cruz/San Benito	6,745,798	6,745,798	0	0	0	0	307,745
Shasta	7,902,771	5,990,035	51,147	769,293	55,479	1,036,817	409,584
Sierra/Nevada	4,369,586	3,075,318	26,132	230,850	0	1,037,286	122,360
Siskiyou/Modoc	3,375,338	2,424,701	20,053	185,486	7,286	737,812	59,832
Solano	11,845,691	9,683,314	74,523	586,657	0	1,501,197	287,254
Sonoma	15,208,314	12,802,183	99,833	832,680	0	1,473,618	591,248
Stanislaus	16,226,955	12,703,624	143,279	427,201	249,982	2,702,869	117,503
Sutter	2,666,021	2,288,416	53,336	92,736	0	231,533	263,498
Tehama	1,675,598	1,416,589	25,799	107,511	0	125,699	34,200
Trinity	652,185	550,101	3,978	16,883	0	81,223	19,478
Tulare	15,790,229	11,884,245	536,625	724,119	77,243	2,567,997	147,250
Tuolumne	1,956,828	1,673,613	11,169	85,823	11,841	174,382	151,579
Ventura	20,116,857	17,223,992	183,480	65,065	362,854	2,281,466	530,963
Yolo	6,201,254	4,694,031	252,494	378,037	36,143	840,549	-241,009
Yuba	3,815,177	2,772,761	37,441	460,194	0	544,781	84,704

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2007-08**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$779,141,098	\$514,233,125	\$264,907,973	8,345.7	423.1	134.7	4,628.0	51.7	1,176.3	1,931.9
Alameda	26,576,414	17,540,433	9,035,981	226.0	14.0	2.0	159.6	0.0	20.0	30.4
Amador/Alpine/Calaveras	2,830,016	1,867,811	962,205	27.1	1.1	1.0	17.5	0.0	4.5	3.0
Butte	7,510,391	4,956,858	2,553,533	95.0	3.0	4.0	55.0	2.0	3.0	28.0
Colusa	767,987	506,871	261,116	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,276,625	12,062,573	6,214,053	164.0	8.0	3.0	116.0	0.0	0.0	37.0
Del Norte	1,988,880	1,312,661	676,219	29.0	0.5	2.0	16.0	0.0	7.0	3.5
El Dorado	4,606,888	3,040,546	1,566,342	49.5	3.0	4.0	26.0	2.0	10.0	4.5
Fresno	23,943,841	15,802,935	8,140,906	275.7	7.0	5.0	173.0	0.0	49.3	41.4
Glenn	829,127	547,224	281,903	10.0	0.5	0.5	6.0	0.0	0.0	3.0
Humboldt	5,050,299	3,333,197	1,717,102	67.0	4.0	3.0	36.0	0.0	14.0	10.0
Imperial	3,659,745	2,415,432	1,244,313	52.5	2.0	2.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,341,823	885,603	456,220	12.2	1.0	1.0	6.7	0.0	0.5	3.0
Kern	22,089,813	14,579,277	7,510,536	244.0	9.8	2.0	152.8	4.0	13.0	62.4
Kings	4,283,995	2,827,437	1,456,558	54.5	3.0	1.5	35.0	1.0	6.0	8.0
Lake	2,604,997	1,719,298	885,699	37.9	1.7	1.5	24.6	1.0	2.0	7.1
Lassen	1,039,034	685,762	353,272	13.1	1.0	1.0	5.0	0.0	1.0	5.1
Los Angeles	178,074,809	117,529,374	60,545,435	1,866.0	110.0	10.0	945.0	9.0	294.0	498.0
Madera	2,860,523	1,887,945	972,578	45.5	2.0	2.0	27.5	0.0	10.0	4.0
Marin	3,817,851	2,519,782	1,298,069	31.8	4.0	2.0	13.5	0.0	5.0	7.3
Mariposa	720,083	475,255	244,828	8.0	0.5	1.0	3.0	0.0	2.0	1.5
Mendocino	2,864,272	1,890,420	973,852	35.5	2.0	1.0	23.5	0.0	5.0	4.0
Merced	8,346,722	5,508,837	2,837,885	96.0	4.0	4.5	60.0	1.0	10.0	16.5
Monterey	11,320,081	7,471,253	3,848,828	117.0	5.0	2.0	68.0	1.0	10.0	31.0
Napa	4,006,324	2,644,174	1,362,150	37.5	2.5	0.0	19.6	0.0	8.0	7.4
Orange	55,146,806	36,396,892	18,749,914	643.0	33.0	5.5	271.5	8.0	113.5	211.5
Placer	6,464,375	4,266,488	2,197,888	56.4	5.4	1.0	31.0	0.0	9.6	9.4
Plumas	828,445	546,774	281,671	12.0	1.0	1.0	4.0	0.0	3.0	3.0
Riverside	38,579,901	25,462,735	13,117,166	409.0	20.0	6.0	210.0	3.0	89.0	81.0
Sacramento	32,701,025	21,582,677	11,118,349	379.5	16.0	5.0	190.0	2.5	62.0	104.0
San Bernardino	40,184,220	26,521,585	13,662,635	501.0	15.0	5.0	335.8	0.0	62.0	83.2
San Diego	50,705,809	33,465,834	17,239,975	513.6	33.0	4.0	275.0	0.0	85.0	116.6
San Francisco	14,550,929	9,603,613	4,947,316	126.0	6.0	3.0	78.5	0.0	8.0	30.5
San Joaquin	14,707,787	9,707,139	5,000,648	181.0	6.0	4.0	99.0	0.0	16.0	56.0
San Luis Obispo	4,848,791	3,200,202	1,648,589	48.3	0.8	3.0	25.0	2.0	2.0	15.5
San Mateo	11,409,363	7,530,180	3,879,183	94.1	4.0	1.5	66.0	0.0	15.0	7.6
Santa Barbara	9,538,708	6,295,547	3,243,161	103.8	4.0	5.5	57.8	4.1	15.0	17.4
Santa Clara	38,307,315	25,282,828	13,024,487	312.0	14.0	3.0	192.0	5.0	28.0	70.0
Santa Cruz/San Benito	8,545,113	5,639,775	2,905,338	79.0	5.0	1.9	47.4	1.0	9.5	14.2
Shasta	7,906,193	5,218,087	2,688,106	101.0	3.0	2.0	67.0	0.0	2.0	27.0
Sierra/Nevada	4,385,691	2,894,556	1,491,135	42.7	3.0	1.0	19.5	0.0	10.0	9.2
Siskiyou/Modoc	3,400,537	2,244,354	1,156,183	41.0	1.0	2.0	26.0	0.0	5.0	7.0
Solano	12,132,944	8,007,743	4,125,201	120.0	8.0	2.0	83.0	0.0	7.0	20.0
Sonoma	15,315,934	10,108,516	5,207,418	147.1	9.0	2.0	60.2	0.0	28.0	47.9
Stanislaus	16,609,712	10,962,410	5,647,302	206.9	14.0	4.0	121.0	0.0	41.0	26.9
Sutter	2,902,157	1,915,424	986,733	33.0	3.0	2.0	17.0	0.0	5.0	6.0
Tehama	1,696,035	1,119,383	576,652	27.0	1.0	1.0	13.0	0.0	7.0	5.0
Trinity	685,521	452,444	233,077	7.0	1.0	1.0	3.0	0.0	0.0	2.0
Tulare	15,807,405	10,432,887	5,374,518	210.1	9.3	3.0	125.0	3.1	30.0	39.7
Tuolumne	2,076,677	1,370,607	706,070	25.0	1.6	0.6	16.0	0.0	4.0	2.8
Ventura	20,604,090	13,598,699	7,005,391	206.0	10.9	4.0	103.0	0.0	17.9	70.2
Yolo	5,845,016	3,857,711	1,987,305	71.9	3.0	2.0	33.0	2.0	14.0	17.9
Yuba	3,844,059	2,537,079	1,306,980	46.0	2.0	1.3	22.0	0.0	13.0	7.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2008-09

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$761,441,150	\$599,436,884	\$10,857,449	\$43,710,985	\$11,626,898	\$95,808,934	\$8,838,062
Alameda	26,797,065	20,992,634	122,123	1,423,938	620,444	3,637,926	865,476
Amador/Alpine/Calaveras	2,734,583	2,278,813	38,346	115,138	29,604	272,682	0
Butte	7,056,447	6,019,588	45,567	171,391	185,712	634,189	331,781
Colusa	641,679	527,430	27,916	39,151	0	47,182	33,394
Contra Costa	18,065,682	15,495,831	108,474	308,819	0	2,152,558	(53,287)
Del Norte	1,882,342	1,502,729	100,666	91,676	4,473	182,798	74,577
El Dorado	4,453,054	3,714,845	110,455	152,102	0	475,652	97,515
Fresno	21,794,883	17,929,498	388,474	17,502	137,697	3,321,712	514,137
Glenn	761,173	701,538	15,007	1,136	0	43,492	87,191
Humboldt	4,651,554	3,928,925	24,667	390,112	0	307,850	48,924
Imperial	1,601,798	836,444	11,592	323,210	0	430,552	61,860
Inyo/Mono	1,142,214	982,414	13,999	52,955	0	92,846	48,556
Kern	20,871,789	16,118,430	74,344	2,105,544	30,130	2,543,341	436,842
Kings	4,036,336	3,258,094	24,237	241,224	6,000	506,781	119,384
Lake	2,463,020	2,126,252	7,390	88,512	97,941	142,925	41,727
Lassen	973,069	722,175	22,824	109,356	0	118,714	26,147
Los Angeles	182,710,843	136,801,154	2,688,187	11,022,009	7,663,485	24,536,008	(219,739)
Madera	2,932,553	2,552,624	79,623	41,064	0	259,242	223,239
Marin	4,109,376	2,920,397	34,731	453,066	0	701,182	311,968
Mariposa	658,760	536,973	5,803	34,761	0	81,223	22,244
Mendocino	2,622,976	2,057,240	64,000	54,385	0	447,351	237,208
Merced	8,741,184	7,230,336	129,509	612,882	0	768,457	120,675
Monterey	10,730,695	8,813,692	363,058	442,691	0	1,111,254	238,102
Napa	3,815,214	3,259,751	86,374	0	5,137	463,952	286,950
Orange	56,037,454	45,244,452	597,360	2,074,167	212,489	7,908,986	(1,494,099)
Placer	7,058,846	5,306,232	137,279	426,496	167,557	1,021,282	0
Plumas	791,709	747,940	8,472	0	0	35,297	48,790
Riverside	36,996,130	25,989,436	1,134,217	3,419,247	0	6,453,230	285,579
Sacramento	31,443,949	25,247,490	477,967	2,288,942	1,064,186	2,365,364	312,452
San Bernardino	37,603,738	28,285,760	879,780	3,351,442	328,320	4,758,436	354,383
San Diego	48,082,425	39,819,038	389,659	1,747,500	0	6,126,228	1,674,649
San Francisco	13,932,554	10,297,368	73,980	839,601	0	2,721,605	0
San Joaquin	15,274,950	12,573,463	215,831	377,293	0	2,108,363	219,682
San Luis Obispo	4,651,661	3,443,775	496,838	285,123	0	425,925	0
San Mateo	11,361,000	9,039,480	151,778	888,716	0	1,281,026	0
Santa Barbara	8,902,941	7,153,081	42,069	558,734	0	1,149,057	198,491
Santa Clara	35,716,840	29,224,650	70,941	3,882,060	163,100	2,376,089	1,077,053
Santa Cruz/San Benito	8,173,386	6,843,419	64,653	493,558	0	771,756	253,928
Shasta	7,837,430	6,019,025	42,308	804,512	56,088	915,497	98,062
Sierra/Nevada	4,256,858	3,178,423	0	230,852	0	847,583	104,464
Siskiyou/Modoc	3,201,431	2,702,968	30,854	173,226	6,938	287,445	58,991
Solano	11,780,021	9,995,445	107,274	454,883	0	1,222,419	383,905
Sonoma	15,327,664	12,635,936	106,472	822,952	0	1,762,304	390,519
Stanislaus	15,429,018	12,582,456	130,983	340,187	205,917	2,169,475	156,635
Sutter	2,776,017	2,380,264	44,542	89,008	0	262,203	15,315
Tehama	1,726,103	1,510,465	39,737	50,556	0	125,345	30,462
Trinity	634,354	525,381	7,404	14,648	0	86,921	26,102
Tulare	15,354,202	11,327,977	555,380	883,841	96,637	2,490,367	268,683
Tuolumne	1,874,562	1,577,587	13,439	87,381	13,235	182,920	41,497
Ventura	19,191,395	16,745,340	219,510	59,731	471,786	1,695,028	506,242
Yolo	6,090,997	4,912,479	203,499	398,201	59,986	516,832	(213,919)
Yuba	3,685,226	2,819,747	27,857	375,504	36	462,082	85,325

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2008-09**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$766,009,850	\$505,566,501	\$260,443,349	7,959.8	399.8	136.9	4,718.4	42.1	1,106.1	1,556.5
Alameda	27,450,650	18,117,429	9,333,221	221.0	13.0	2.0	169.5	0.0	19.0	17.5
Amador/Alpine/Calaveras	2,734,012	1,804,448	929,564	28.1	1.1	1.0	18.0	0.0	3.0	5.0
Butte	7,194,087	4,748,097	2,445,990	97.0	3.0	4.0	49.0	0.0	12.0	29.0
Colusa	635,694	419,558	216,136	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,012,395	11,888,181	6,124,214	150.0	6.0	3.0	108.0	0.0	0.0	33.0
Del Norte	1,957,651	1,292,050	665,601	29.8	0.0	1.0	18.0	0.0	3.0	7.8
El Dorado	4,485,181	2,960,219	1,524,962	54.8	2.8	4.0	30.0	2.0	9.0	7.0
Fresno	22,204,412	14,654,912	7,549,500	255.6	7.0	4.0	158.0	0.0	46.2	40.4
Glenn	838,492	553,405	285,087	10.0	0.0	2.0	6.0	0.0	0.0	2.0
Humboldt	4,734,754	3,124,938	1,609,816	64.5	4.0	3.0	39.5	0.0	13.0	5.0
Imperial	3,972,275	2,621,702	1,350,574	52.5	2.0	2.0	43.0	0.0	1.0	4.5
Inyo/Mono	1,185,653	782,531	403,122	9.4	0.1	1.0	5.8	0.0	0.0	2.5
Kern	21,255,545	14,028,660	7,226,885	202.5	8.8	1.0	147.7	5.0	10.0	30.0
Kings	4,129,268	2,725,317	1,403,951	54.3	3.0	1.5	33.7	1.0	5.0	10.1
Lake	2,502,741	1,651,809	850,932	34.0	1.0	1.5	21.9	1.0	2.0	6.6
Lassen	1,001,385	660,914	340,471	13.0	1.0	1.0	6.0	0.0	1.0	4.0
Los Angeles	181,447,584	119,755,405	61,692,179	1,830.0	105.0	12.0	1,001.0	9.0	317.0	386.0
Madera	3,258,550	2,150,643	1,107,907	43.0	2.0	2.0	31.5	0.0	4.0	3.5
Marin	3,885,746	2,564,592	1,321,154	29.8	4.0	2.0	12.5	0.0	5.0	6.3
Mariposa	678,828	448,026	230,802	7.5	0.5	1.0	3.0	0.0	1.5	1.5
Mendocino	2,663,247	1,757,743	905,504	37.0	2.0	1.0	24.0	0.5	5.5	4.0
Merced	8,809,289	5,814,131	2,995,158	98.0	4.0	4.5	62.0	1.0	11.0	15.5
Monterey	10,984,704	7,249,905	3,734,799	113.8	6.0	2.0	67.4	0.0	10.8	27.6
Napa	3,933,558	2,596,148	1,337,410	36.5	2.0	1.0	19.9	0.0	7.1	6.5
Orange	54,165,787	35,749,419	18,416,368	631.0	32.0	5.5	282.5	0.0	109.5	201.5
Placer	6,148,003	4,057,682	2,090,321	56.1	6.4	1.5	26.5	0.0	6.6	15.1
Plumas	867,092	572,281	294,811	12.0	1.0	1.0	5.5	0.0	2.0	2.5
Riverside	37,052,982	24,454,968	12,598,014	391.0	19.0	7.0	216.0	2.0	86.0	61.0
Sacramento	31,509,375	20,796,188	10,713,188	338.5	13.0	4.0	189.0	2.5	54.0	76.0
San Bernardino	37,715,380	24,892,151	12,823,229	430.0	16.0	4.0	305.5	0.0	47.0	57.5
San Diego	49,529,286	32,689,329	16,839,957	485.5	31.0	4.0	272.0	0.0	83.0	95.5
San Francisco	14,088,226	9,298,229	4,789,997	122.0	7.0	2.0	80.0	0.0	4.0	29.0
San Joaquin	15,402,084	10,165,375	5,236,709	181.0	7.0	4.0	116.3	0.0	17.0	36.7
San Luis Obispo	4,651,661	3,070,096	1,581,565	44.8	0.5	3.0	25.3	2.0	1.0	13.0
San Mateo	11,181,913	7,380,063	3,801,850	105.0	4.0	1.8	74.0	0.0	10.0	15.2
Santa Barbara	9,120,180	6,019,319	3,100,861	92.8	2.9	5.5	50.8	5.0	13.5	15.1
Santa Clara	36,331,166	23,978,570	12,352,596	286.5	14.0	3.0	186.5	5.0	29.0	49.0
Santa Cruz/San Benito	8,398,753	5,543,177	2,855,576	80.0	4.0	2.1	59.5	1.0	7.5	5.9
Shasta	7,575,943	5,000,122	2,575,821	94.0	4.0	2.0	54.0	0.0	6.0	28.0
Sierra/Nevada	4,265,498	2,815,229	1,450,269	39.0	2.4	1.0	19.6	0.0	7.5	8.5
Siskiyou/Modoc	3,260,424	2,151,880	1,108,544	44.0	2.0	2.0	29.0	0.0	5.0	6.0
Solano	12,163,926	8,028,191	4,135,735	121.5	8.0	2.0	92.0	0.0	12.0	7.5
Sonoma	15,285,623	10,088,511	5,197,112	132.0	8.0	2.0	58.2	0.0	28.0	35.8
Stanislaus	15,684,973	10,352,082	5,332,891	178.9	9.0	5.5	123.3	0.0	12.0	29.1
Sutter	2,774,366	1,831,082	943,284	31.0	2.5	2.0	16.8	0.0	5.0	4.7
Tehama	1,704,972	1,125,282	579,690	26.0	1.0	1.0	16.0	0.0	3.0	5.0
Trinity	639,289	421,931	217,358	8.0	1.0	1.0	4.0	0.0	0.0	2.0
Tulare	15,457,532	10,201,971	5,255,561	206.1	8.3	3.0	130.0	3.1	25.0	36.7
Tuolumne	1,911,174	1,261,375	649,799	23.0	1.1	0.6	15.5	0.0	3.0	2.8
Ventura	19,638,881	12,961,661	6,677,220	203.5	10.9	4.0	137.2	0.0	17.9	33.5
Yolo	5,770,318	3,808,410	1,961,908	72.0	3.0	2.0	33.0	2.0	13.0	19.0
Yuba	3,759,342	2,481,166	1,278,176	45.0	2.0	1.5	22.0	0.0	12.0	7.5

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2009-10**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$759,736,998	\$621,398,321	\$12,323,358	\$43,208,802	\$9,539,935	\$73,266,582	\$11,968,985
Alameda	25,877,815	20,992,038	137,968	2,129,974	626,742	1,991,093	907,936
Amador/Alpine/Calaveras	2,679,207	2,207,344	28,160	115,584	32,093	296,026	0
Butte	7,125,829	6,096,386	11,935	177,453	251,343	588,712	466,670
Colusa	664,022	536,120	30,184	39,151	0	58,567	1,198
Contra Costa	18,693,403	16,537,271	129,880	332,983	0	1,693,269	62,539
Del Norte	1,778,054	1,420,641	103,750	72,812	0	180,851	(1,248)
El Dorado	4,667,698	3,791,841	65,921	158,349	0	651,587	45,724
Fresno	21,346,638	17,538,993	377,377	6,890	204,707	3,218,671	420,275
Glenn	672,984	579,421	23,945	1,056	0	68,562	39,850
Humboldt	902,965	0	21,094	384,919	0	496,952	34,828
Imperial	4,174,853	3,396,209	48,754	322,428	0	407,462	19,986
Inyo/Mono	1,094,354	950,003	9,214	60,614	0	74,523	59,490
Kern	20,851,752	16,336,411	128,068	2,104,254	36,598	2,246,421	609,036
Kings	3,971,044	3,137,145	33,495	249,552	2,000	548,852	119,378
Lake	2,356,026	2,034,563	10,287	88,412	29,872	192,892	55,304
Lassen	855,549	741,364	22,385	7,200	0	84,600	21,595
Los Angeles	172,375,739	143,788,097	3,897,758	11,297,131	5,437,399	7,955,354	1,267,658
Madera	2,802,594	2,367,638	74,052	82,128	0	278,776	290,576
Marin	3,909,469	3,058,292	47,665	382,074	1,955	419,483	263,918
Mariposa	639,556	512,740	3,885	35,026	0	87,905	9,314
Mendocino	17,239,080	16,669,104	72,000	207,807	0	290,169	(145,424)
Merced	8,833,764	7,439,393	135,334	626,358	0	632,679	29,113
Monterey	10,754,410	8,917,753	199,778	448,050	0	1,188,829	220,584
Napa	3,771,545	3,236,546	75,077	0	12,153	447,769	135,242
Orange	55,917,810	44,692,511	637,459	2,048,225	212,298	8,327,317	(390,708)
Placer	6,005,856	4,710,380	62,993	413,115	184,261	635,107	166,537
Plumas	700,411	626,880	25,653	0	0	47,878	39,427
Riverside	35,609,537	25,085,085	1,023,041	3,293,832	0	6,207,579	165,428
Sacramento	31,936,707	25,485,080	593,159	2,319,716	1,046,646	2,492,106	229,311
San Bernardino	37,155,953	29,373,099	1,215,375	2,443,017	451,576	3,672,886	968,928
San Diego	47,396,832	38,926,377	338,095	1,845,953	0	6,286,407	1,363,318
San Francisco	14,824,482	9,927,541	103,580	1,072,726	0	3,720,635	0
San Joaquin	15,119,668	13,108,190	276,848	357,558	0	1,377,072	337,851
San Luis Obispo	4,687,239	3,525,819	417,686	293,163	0	450,571	0
San Mateo	11,678,275	9,677,772	161,216	700,677	0	1,138,610	71,296
Santa Barbara	9,126,530	7,542,340	53,975	467,717	0	1,062,498	142,198
Santa Clara	36,244,406	29,714,375	101,529	3,959,267	129,075	2,340,160	794,515
Santa Cruz/San Benito	8,197,425	7,307,450	40,338	200,005	0	649,632	310,345
Shasta	7,251,689	5,592,812	51,975	841,255	50,227	715,420	225,379
Sierra/Nevada	3,654,433	3,012,852	0	230,033	0	411,548	172,227
Siskiyou/Modoc	3,110,351	2,666,129	22,641	175,859	5,990	239,732	108,184
Solano	11,828,307	10,198,150	115,060	406,884	0	1,108,213	364,966
Sonoma	15,106,422	12,763,268	88,929	682,537	0	1,571,688	337,981
Stanislaus	15,692,540	13,247,966	173,191	212,390	145,316	1,913,677	9,963
Sutter	2,855,146	2,428,330	41,057	88,421	0	297,338	26,214
Tehama	1,748,114	1,555,503	32,315	39,264	0	121,032	36,684
Trinity	659,939	559,738	5,012	16,192	0	78,997	3,444
Tulare	13,790,816	10,429,821	639,008	832,435	91,252	1,798,300	252,123
Tuolumne	2,047,531	1,656,688	16,174	88,612	12,168	273,889	103,888
Ventura	20,322,128	17,989,848	238,095	70,560	549,346	1,474,279	519,833
Yolo	5,793,924	4,736,319	125,042	412,932	26,918	492,713	367,315
Yuba	3,236,177	2,572,685	35,946	366,252	0	261,294	308,796

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2009-10**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$758,755,425	\$500,778,581	\$257,976,845	7,747.7	388.1	133.8	4,639.5	36.3	1,058.6	1,491.4
Alameda	26,562,297	17,531,116	9,031,181	220.0	11.0	3.0	156.1	0.0	21.0	28.9
Amador/Alpine/Calaveras	2,678,292	1,767,673	910,619	26.1	1.1	1.0	19.0	0.0	1.0	4.0
Butte	7,784,601	5,137,837	2,646,764	103.5	3.0	4.0	48.0	0.0	15.0	33.5
Colusa	642,008	423,725	218,283	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,733,908	12,364,379	6,369,529	160.0	6.0	4.0	117.0	0.0	7.0	26.0
Del Norte	1,779,697	1,174,600	605,097	25.6	0.0	1.8	13.0	0.0	6.0	4.8
El Dorado	4,748,960	3,134,314	1,614,646	55.8	2.8	3.0	29.0	2.0	10.0	9.0
Fresno	21,604,323	14,258,853	7,345,470	238.6	9.0	5.0	150.0	0.0	36.0	38.6
Glenn	710,941	469,221	241,720	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	5,003,373	3,302,226	1,701,147	58.0	4.0	3.0	33.7	0.0	13.0	4.3
Imperial	4,080,654	2,693,232	1,387,422	53.5	2.0	3.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,153,844	761,537	392,307	9.3	1.0	1.0	4.8	0.0	0.0	2.5
Kern	21,410,167	14,130,710	7,279,457	220.4	9.3	2.0	148.7	4.0	9.0	47.4
Kings	4,043,698	2,668,841	1,374,857	54.8	3.0	1.5	31.7	1.0	5.0	12.6
Lake	2,409,210	1,590,079	819,131	36.4	2.0	1.5	18.9	1.0	2.0	11.0
Lassen	881,379	581,710	299,669	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	173,640,090	114,602,459	59,037,631	1,730.0	106.0	11.0	987.0	9.0	308.0	309.0
Madera	3,079,809	2,032,674	1,047,135	41.0	1.0	2.0	32.0	0.0	3.0	3.0
Marin	3,480,165	2,296,909	1,183,256	29.0	3.0	2.0	12.5	0.0	5.0	6.5
Mariposa	643,196	424,509	218,687	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,729,057	1,801,178	927,879	34.5	2.0	1.0	24.0	0.0	6.0	1.5
Merced	8,853,683	5,843,431	3,010,252	96.5	4.0	4.0	60.1	1.0	11.0	16.4
Monterey	10,709,940	7,068,560	3,641,380	109.9	4.5	2.0	70.0	0.4	11.0	22.0
Napa	3,867,993	2,552,875	1,315,118	35.5	2.0	1.0	20.9	0.0	5.1	6.5
Orange	55,357,137	36,535,710	18,821,427	624.0	31.5	4.5	273.0	0.0	111.0	204.0
Placer	6,145,902	4,056,295	2,089,607	51.0	5.8	1.5	28.5	0.0	5.6	9.6
Plumas	734,595	484,833	249,762	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	36,934,806	24,376,972	12,557,834	357.0	18.0	6.0	208.0	2.0	81.0	42.0
Sacramento	32,094,962	21,182,675	10,912,287	349.8	12.8	4.0	205.0	2.5	47.5	78.0
San Bernardino	38,063,769	25,122,088	12,941,681	421.0	16.0	5.0	307.5	0.0	39.0	53.5
San Diego	48,658,332	32,114,499	16,543,833	511.0	29.0	3.9	286.0	0.0	80.0	112.1
San Francisco	14,956,304	9,871,161	5,085,143	110.0	6.0	1.0	70.0	0.0	14.0	19.0
San Joaquin	15,415,634	10,174,318	5,241,316	176.6	6.0	4.0	119.3	0.0	16.0	31.3
San Luis Obispo	4,812,229	3,176,071	1,636,158	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,381,209	7,511,598	3,869,611	99.0	4.0	1.8	70.0	0.0	9.0	14.2
Santa Barbara	9,245,803	6,102,230	3,143,573	90.3	3.0	4.5	51.5	3.8	12.0	15.5
Santa Clara	37,024,144	24,435,935	12,588,209	278.5	14.0	3.0	188.5	4.0	23.0	46.0
Santa Cruz/San Benito	8,509,253	5,616,107	2,893,146	78.0	4.9	2.0	41.7	0.5	9.8	19.1
Shasta	7,344,055	4,847,076	2,496,979	92.0	3.0	2.0	53.0	0.0	6.0	28.0
Sierra/Nevada	3,827,671	2,526,263	1,301,408	37.0	1.9	0.8	19.0	0.0	7.5	7.8
Siskiyou/Modoc	3,285,416	2,168,375	1,117,041	42.7	2.0	2.0	31.6	0.0	2.0	5.1
Solano	12,193,273	8,047,560	4,145,713	107.0	7.0	2.0	84.5	0.0	4.0	9.5
Sonoma	14,067,975	9,284,864	4,783,112	125.0	6.0	2.0	58.2	0.0	25.0	33.8
Stanislaus	15,744,305	10,391,241	5,353,064	175.9	9.0	4.5	122.3	0.0	12.0	28.1
Sutter	2,865,028	1,890,918	974,110	30.9	2.5	2.0	16.8	0.0	5.0	4.6
Tehama	1,776,315	1,172,368	603,947	26.0	1.0	1.0	17.0	0.0	3.0	4.0
Trinity	634,848	419,000	215,848	8.0	1.0	0.0	5.0	0.0	0.0	2.0
Tulare	13,882,055	9,162,156	4,719,899	195.1	7.8	3.5	115.0	3.1	31.2	34.5
Tuolumne	2,075,425	1,369,781	705,645	24.0	1.1	0.6	16.5	0.0	3.0	2.8
Ventura	20,825,625	13,744,913	7,080,713	214.0	10.9	4.0	136.9	0.0	15.4	46.8
Yolo	6,143,938	4,054,999	2,088,939	54.5	3.0	1.0	22.0	1.0	7.0	20.5
Yuba	3,524,132	2,325,927	1,198,205	42.0	2.0	1.5	21.0	0.0	11.0	6.5

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2010-11**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$740,553,142	\$603,787,715	\$11,436,100	\$42,944,855	\$9,972,301	\$72,412,171	\$11,457,244
Alameda	25,588,408	20,597,910	107,331	2,113,853	699,002	2,070,312	679,505
Ama/Alp/Cala/Tuol	4,790,210	4,052,215	42,567	212,193	38,092	445,143	0
Butte	6,708,248	5,856,628	13,020	179,471	209,043	450,086	368,052
Colusa	679,695	570,030	29,896	36,263	0	43,506	17,381
Contra Costa	18,299,486	15,904,609	111,169	266,951	0	2,016,757	200,467
Del Norte	1,398,108	1,092,956	89,734	69,661	0	145,757	78,492
El Dorado	4,637,572	3,858,251	58,894	177,072	0	543,355	135,204
Fresno	21,776,423	18,306,223	306,671	19,596	163,610	2,980,323	217,431
Glenn	674,864	602,750	25,883	0	2,564	43,667	46,931
Humboldt	4,551,827	3,813,953	15,780	378,854	0	343,240	30,327
Imperial	4,279,778	3,369,641	41,336	325,572	0	543,229	53,365
Inyo/Mono	965,193	824,947	5,762	62,267	0	72,217	129,879
Kern	21,658,022	16,548,642	145,673	2,123,257	163	2,840,287	165,443
Kings	3,963,751	3,086,994	39,692	258,313	0	578,752	102,023
Lake	2,221,096	1,961,509	19,150	89,148	8,068	143,221	22,637
Lassen	926,537	736,015	13,511	86,400	0	90,611	31,634
Los Angeles	166,689,055	139,324,679	3,027,593	11,623,556	4,915,995	7,797,232	(305,009)
Madera	2,827,467	2,418,392	59,634	82,128	0	267,313	193,812
Marin	3,623,175	2,933,665	49,378	313,621	10,563	315,948	228,086
Mariposa	639,220	529,767	5,162	41,208	0	63,083	6,814
Mendocino	2,417,058	2,026,132	0	0	0	390,926	(62,536)
Merced	9,262,253	7,761,212	105,795	672,158	0	723,088	167,151
Monterey	11,089,246	9,052,641	196,295	483,824	0	1,356,486	343,890
Napa	3,932,731	3,379,143	96,646	0	0	456,942	182,816
Orange	55,746,832	45,879,072	342,665	1,991,840	963,536	6,569,719	701,112
Placer	5,827,533	4,311,736	65,370	417,474	184,826	848,127	361,976
Plumas	683,351	624,383	21,677	0	0	37,291	21,148
Riverside	35,918,706	24,956,801	1,349,519	3,450,955	0	6,161,431	170,541
Sacramento	32,837,712	26,044,533	731,887	2,372,007	965,978	2,723,307	132,278
San Bernardino	38,637,671	30,025,394	1,297,092	2,885,308	503,914	3,925,963	691,323
San Diego	47,546,214	38,674,947	446,535	1,940,452	0	6,484,280	1,999,577
San Francisco	12,987,541	9,607,836	89,253	519,817	0	2,770,635	0
San Joaquin	15,302,082	13,379,064	201,808	351,347	0	1,369,863	250,062
San Luis Obispo	4,702,962	3,588,256	397,580	291,862	0	425,264	171,290
San Mateo	11,484,797	9,967,940	114,094	649,982	0	752,781	166,986
Santa Barbara	9,196,083	7,422,183	82,687	462,792	0	1,228,421	248,192
Santa Clara	36,618,015	30,121,057	145,434	3,854,873	131,870	2,364,781	903,459
Santa Cruz/San Benito	8,532,885	7,444,965	30,956	349,324	0	707,640	230,874
Shasta	7,175,714	5,386,062	59,205	868,477	43,768	818,202	228,883
Sierra/Nevada	3,516,808	2,939,808	0	222,333	0	354,667	143,122
Siskiyou/Modoc	2,703,433	2,248,805	17,973	128,287	3,151	305,217	114,929
Solano	11,493,352	9,830,732	76,333	555,940	0	1,030,347	339,120
Sonoma	14,904,834	11,938,481	72,761	785,764	0	2,107,828	261,400
Stanislaus	15,108,697	12,081,825	173,341	201,872	443,025	2,208,634	14,359
Sutter	2,827,024	2,467,248	29,839	87,269	0	242,668	181,698
Tehama	1,813,321	1,641,013	37,123	40,442	0	94,743	52,584
Trinity	608,544	539,499	3,945	16,410	0	48,690	27,722
Tulare	12,608,490	10,392,606	499,856	13,727	105,995	1,596,306	162,677
Ventura	19,565,648	16,973,757	192,312	69,320	552,274	1,777,985	471,456
Yolo	5,509,543	4,227,010	315,556	427,010	26,864	513,103	192,952
Yuba	3,095,927	2,463,798	34,727	374,605	0	222,797	183,729

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2010-11**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$746,436,347	\$492,647,989	\$253,788,358	7,433.6	373.1	132.2	4,510.8	25.8	1,025.8	1,365.9
Alameda	26,366,078	17,401,611	8,964,467	206.6	10.5	1.5	147.9	0.0	18.0	28.7
Ama/Alp/Cala/Tuol	4,811,328	3,175,476	1,635,852	49.0	2.1	1.8	35.4	0.0	3.0	6.7
Butte	6,976,923	4,604,769	2,372,154	94.5	3.0	4.0	45.0	0.0	14.0	28.5
Colusa	711,054	469,296	241,758	7.5	0.5	1.4	3.0	0.0	1.0	1.6
Contra Costa	18,521,987	12,224,511	6,297,476	151.0	5.0	4.0	112.0	0.0	7.0	23.0
Del Norte	1,477,359	975,057	502,302	20.8	0.5	2.0	11.0	0.1	4.0	3.2
El Dorado	4,773,151	3,150,280	1,622,871	54.9	2.8	3.9	29.6	2.0	8.0	8.6
Fresno	21,883,956	14,443,411	7,440,545	234.2	9.0	6.0	147.0	0.0	37.0	35.2
Glenn	720,707	475,667	245,040	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	4,576,966	3,020,798	1,556,168	52.0	3.0	2.8	27.4	0.0	14.0	4.8
Imperial	4,306,310	2,842,165	1,464,145	53.5	3.0	2.0	27.0	0.0	10.0	11.5
Inyo/Mono	1,095,071	722,747	372,324	8.8	0.5	0.5	5.3	0.0	0.0	2.5
Kern	21,346,806	14,088,892	7,257,914	200.2	10.3	2.0	142.7	4.0	9.0	32.2
Kings	4,049,444	2,672,633	1,376,811	57.5	3.0	1.0	32.2	1.0	6.0	14.3
Lake	2,241,352	1,479,292	762,060	29.8	1.0	1.5	17.1	0.5	3.0	6.7
Lassen	957,221	631,766	325,455	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	166,380,445	109,811,094	56,569,351	1,676.0	103.0	12.0	961.0	0.0	299.0	301.0
Madera	2,989,606	1,973,140	1,016,466	38.0	1.0	2.0	31.0	0.0	3.0	1.0
Marin	4,043,638	2,668,801	1,374,837	28.0	3.0	2.0	12.5	0.0	5.0	5.5
Mariposa	641,179	423,178	218,001	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,644,710	1,745,509	899,201	34.0	2.0	1.0	23.0	0.0	6.5	1.5
Merced	9,416,402	6,214,825	3,201,577	96.5	4.0	4.1	61.5	1.0	10.0	15.9
Monterey	11,711,988	7,729,912	3,982,076	107.7	3.5	2.0	69.0	0.2	11.0	22.0
Napa	4,133,345	2,728,008	1,405,337	35.5	2.0	1.0	19.4	0.0	6.6	6.5
Orange	56,325,800	37,175,028	19,150,772	614.5	31.5	5.5	298.8	0.0	104.3	174.4
Placer	6,172,800	4,074,048	2,098,752	46.5	5.5	1.5	27.5	0.0	3.6	8.4
Plumas	701,742	463,150	238,592	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	34,475,571	22,753,877	11,721,694	340.2	15.0	6.0	205.0	4.2	63.0	47.0
Sacramento	32,932,753	21,735,617	11,197,136	316.8	11.8	4.0	185.5	2.0	46.5	67.0
San Bernardino	39,145,257	25,835,870	13,309,387	417.0	15.0	5.0	308.3	0.0	37.0	51.7
San Diego	49,421,791	32,618,382	16,803,409	486.5	32.0	3.9	296.0	0.0	75.0	79.6
San Francisco	12,353,036	8,153,004	4,200,032	106.0	5.0	2.0	69.0	0.0	14.0	16.0
San Joaquin	15,527,497	10,248,148	5,279,349	171.0	7.0	4.0	111.6	0.0	19.0	29.4
San Luis Obispo	4,871,191	3,214,986	1,656,205	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,543,682	7,618,830	3,924,852	86.0	4.0	1.9	58.0	0.0	9.0	13.1
Santa Barbara	9,436,558	6,228,128	3,208,430	85.0	3.0	5.0	48.5	3.7	11.0	13.8
Santa Clara	36,928,245	24,372,642	12,555,603	286.0	14.0	3.0	188.0	2.0	27.0	52.0
Santa Cruz/San Benito	8,758,674	5,780,725	2,977,949	77.0	4.0	1.9	49.6	0.0	8.5	13.0
Shasta	7,209,610	4,758,343	2,451,267	85.0	4.0	2.0	36.0	0.0	14.0	29.0
Sierra/Nevada	3,660,050	2,415,633	1,244,417	34.0	1.2	0.8	17.2	0.0	6.5	8.3
Siskiyou/Modoc	2,615,481	1,726,217	889,264	32.6	2.0	1.0	19.5	0.0	6.7	3.4
Solano	11,832,312	7,809,326	4,022,986	101.0	7.0	2.0	78.5	0.0	4.0	9.5
Sonoma	13,508,697	8,915,740	4,592,957	109.5	5.0	1.2	60.5	0.0	24.0	18.8
Stanislaus	15,091,937	9,960,678	5,131,259	163.9	6.0	3.5	123.2	0.0	11.0	20.2
Sutter	2,991,603	1,974,458	1,017,145	30.5	2.0	2.0	18.0	0.0	4.0	4.5
Tehama	1,865,500	1,231,230	634,270	27.0	1.0	1.0	19.0	0.0	2.0	4.0
Trinity	668,314	441,087	227,227	7.0	1.0	0.0	5.0	0.0	0.0	1.0
Tulare	12,636,585	8,340,146	4,296,439	185.1	6.8	2.5	111.0	3.1	28.2	33.5
Ventura	20,026,110	13,217,233	6,808,877	216.0	9.9	4.0	126.8	0.0	14.4	60.9
Yolo	5,699,365	3,761,581	1,937,784	52.0	3.0	1.0	20.0	1.0	6.0	21.0
Yuba	3,259,160	2,151,046	1,108,114	40.0	2.0	1.5	22.0	0.0	8.0	6.5

SOURCE: CS 356 and CS 921, Budget Display
*Does not include the distribution of shared services costs or the statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2011-12**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$718,158,672	\$586,372,719	\$9,276,249	\$43,476,022	\$9,355,653	\$69,678,029	\$13,276,433
Alameda	26,258,569	20,491,959	190,470	2,301,471	646,604	2,628,065	645,013
Ama/Alp/Cala/Tuol	4,627,096	3,966,380	35,541	196,176	3,853	425,146	0
Butte	2,726,689	1,851,445	11,480	200,587	194,458	468,719	347,580
Colusa	649,660	570,020	18,145	36,000	0	25,495	26,891
Contra Costa	18,622,016	15,794,468	110,533	286,917	0	2,430,098	39,363
Del Norte	1,287,226	982,360	103,516	74,078	0	127,272	165,312
El Dorado	4,699,481	3,983,895	35,637	178,784	0	501,165	120,848
Fresno	21,060,853	17,714,391	322,913	31,132	244,785	2,747,632	281,784
Glenn	712,915	634,271	23,810	0	0	54,834	2,471
Humboldt	4,305,916	3,782,800	0	351,070	0	172,046	45,215
Imperial	731,837	0	36,009	307,654	0	388,174	84,871
Inyo/Mono	889,571	688,774	6,455	62,200	0	132,142	95,918
Kern	21,935,747	17,068,699	120,880	2,130,588	0	2,615,580	24,073
Kings	3,746,736	3,085,604	36,357	275,519	0	349,256	121,800
Lake	2,234,697	1,947,807	20,596	91,146	26,257	148,891	67,600
Lassen	821,742	639,675	10,942	79,200	0	91,925	49,017
Los Angeles	164,612,013	138,314,687	1,985,057	11,570,622	4,421,234	8,320,413	3,699,771
Madera	2,920,144	2,486,242	56,008	78,843	0	299,051	(2,780)
Marin	3,458,307	2,805,138	49,855	352,838	10,214	240,262	285,988
Mariposa	622,002	532,481	2,727	56,010	0	30,784	23,017
Mendocino	1,094,663	707,304	0	0	0	387,359	(83,309)
Merced	8,934,329	7,609,614	115,893	370,945	0	837,877	216,297
Monterey	10,362,614	8,709,946	36,426	485,011	0	1,131,231	427,260
Napa	3,806,396	3,315,575	106,476	0	6,017	378,328	174,767
Orange	55,232,553	45,758,329	282,880	1,932,403	732,403	6,526,538	545,001
Placer	6,018,434	4,842,791	63,587	393,482	215,607	502,967	212,711
Plumas	666,813	595,609	22,423	0	0	48,781	34,134
Riverside	34,905,192	24,674,845	947,198	3,486,426	0	5,796,723	360,098
Sacramento	32,217,363	25,482,342	689,068	2,416,291	999,831	2,629,831	67,696
San Bernardino	38,682,090	30,435,872	962,396	2,962,011	501,776	3,820,035	254,056
San Diego	47,042,669	38,686,417	451,129	1,757,253	0	6,147,870	1,180,299
San Francisco	12,918,229	10,330,650	93,714	886,160	0	1,607,705	0
San Joaquin	14,636,259	12,766,985	202,686	371,092	0	1,295,496	207,692
San Luis Obispo	4,713,533	3,702,545	299,400	291,577	0	420,011	174,385
San Mateo	11,154,481	9,458,281	119,181	613,549	0	963,470	194,779
Santa Barbara	9,260,497	7,575,143	72,664	428,042	0	1,184,648	218,221
Santa Clara	35,782,993	28,541,906	195,823	4,033,680	139,924	2,871,660	971,458
Santa Cruz/San Benito	8,187,348	7,124,256	71,657	327,202	99,977	564,256	271,455
Shasta	6,834,018	5,111,387	45,452	901,173	69,350	706,656	201,686
Sierra/Nevada	2,920,540	2,606,449	0	62,286	0	251,805	110,660
Siskiyou/Modoc	2,222,599	1,871,110	21,501	114,285	0	215,703	22,939
Solano	11,962,519	10,543,686	76,586	455,397	0	886,850	234,659
Sonoma	11,443,278	9,702,187	85,527	274,340	0	1,381,224	62,060
Stanislaus	13,982,875	11,238,313	199,105	191,195	70,140	2,284,122	0
Sutter	2,699,994	2,424,162	28,914	89,420	0	157,498	249,332
Tehama	1,599,021	1,423,469	35,993	41,655	0	97,904	55,869
Trinity	645,033	580,847	2,150	16,615	0	45,421	29,204
Tulare	12,706,888	9,790,471	447,920	858,524	102,788	1,507,185	204,234
Ventura	19,779,888	16,652,727	183,305	230,658	824,448	1,888,750	446,469
Yolo	5,642,610	4,229,527	209,852	440,769	45,987	716,475	491
Yuba	3,179,736	2,538,878	30,412	383,746	0	226,700	108,078

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2011-12**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$739,580,769	\$488,123,308	\$251,457,461	7,238.9	353.3	129.4	4,516.8	24.2	965.2	1,250.0
Alameda	26,671,970	17,603,500	9,068,470	211.4	11.0	3.0	135.0	0.0	10.0	52.4
Ama/Alp/Cala/Tuol	4,626,488	3,053,482	1,573,006	46.0	2.0	1.0	37.6	0.0	0.0	5.4
Butte	7,187,775	4,743,932	2,443,844	95.5	3.0	3.0	42.0	0.0	11.0	36.5
Colusa	608,481	401,597	206,884	6.5	0.5	1.5	3.5	0.0	0.0	1.0
Contra Costa	18,618,920	12,288,487	6,330,433	137.0	6.0	3.0	106.0	0.0	3.0	19.0
Del Norte	1,450,239	957,158	493,081	21.1	0.0	2.0	10.0	0.3	5.0	3.8
El Dorado	4,925,120	3,250,579	1,674,541	55.8	2.8	3.8	31.7	2.0	8.0	7.5
Fresno	21,185,474	13,982,413	7,203,061	213.3	9.0	6.0	125.0	0.0	41.0	32.3
Glenn	714,067	471,284	242,783	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,325,780	2,855,015	1,470,765	47.0	3.0	2.6	31.8	0.0	6.0	3.6
Imperial	4,321,558	2,852,228	1,469,330	56.5	3.0	1.0	33.0	0.0	10.0	9.5
Inyo/Mono	971,934	641,476	330,458	8.2	0.5	0.5	5.5	0.0	0.0	1.7
Kern	21,926,890	14,471,747	7,455,143	199.2	11.0	2.0	137.7	4.0	12.0	32.5
Kings	3,856,280	2,545,145	1,311,135	55.4	3.0	1.0	36.6	1.0	6.0	7.8
Lake	2,302,626	1,519,733	782,893	30.8	1.0	1.5	17.8	0.5	3.0	7.0
Lassen	860,979	568,246	292,733	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	168,311,785	111,085,778	57,226,007	1,634.0	92.0	14.0	1,029.0	0.0	282.0	217.0
Madera	2,893,611	1,909,783	983,828	38.0	0.0	2.0	30.0	0.0	4.0	2.0
Marin	3,590,502	2,369,731	1,220,771	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	645,920	426,307	219,613	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,451,847	1,618,219	833,628	33.5	1.0	1.0	23.0	0.0	7.0	1.5
Merced	9,144,157	6,035,144	3,109,013	86.0	4.0	3.6	59.5	1.0	7.0	10.9
Monterey	10,797,823	7,126,563	3,671,260	106.4	4.2	2.0	70.0	0.5	11.0	18.7
Napa	3,990,612	2,633,804	1,356,808	34.5	2.0	1.0	18.4	0.0	6.6	6.5
Orange	55,668,158	36,740,984	18,927,174	603.5	29.8	6.0	301.2	0.0	109.8	156.7
Placer	6,215,968	4,102,539	2,113,429	46.0	5.8	1.4	26.5	0.0	5.1	7.2
Plumas	700,137	462,090	238,047	9.6	0.1	1.5	5.0	0.0	1.5	1.5
Riverside	35,062,311	23,141,125	11,921,186	340.2	15.0	7.0	210.0	4.2	68.0	36.0
Sacramento	32,263,143	21,293,674	10,969,469	305.0	11.0	4.0	183.5	1.0	45.5	60.0
San Bernardino	38,783,941	25,597,401	13,186,540	420.0	15.0	4.0	308.3	0.0	38.0	54.7
San Diego	48,138,256	31,771,249	16,367,007	486.5	33.0	3.9	295.0	0.0	74.0	80.6
San Francisco	12,970,989	8,560,853	4,410,136	99.0	4.0	1.0	73.0	0.0	3.5	17.5
San Joaquin	15,297,732	10,096,503	5,201,229	156.5	6.0	3.0	101.6	0.0	17.0	28.9
San Luis Obispo	4,883,660	3,223,216	1,660,444	40.9	0.5	3.0	24.3	0.5	1.0	11.6
San Mateo	11,225,521	7,408,844	3,816,677	89.0	4.0	1.0	57.0	0.0	10.0	17.0
Santa Barbara	9,472,443	6,251,812	3,220,631	85.4	3.0	5.0	51.9	4.1	8.0	13.4
Santa Clara	37,063,660	24,462,016	12,601,644	281.0	13.0	3.0	184.0	1.0	24.0	56.0
Santa Cruz/San Benito	8,460,861	5,584,168	2,876,693	77.0	4.0	2.0	51.9	0.0	6.0	13.1
Shasta	7,086,540	4,677,116	2,409,424	81.0	4.0	2.0	37.0	0.0	12.0	26.0
Sierra/Nevada	3,031,324	2,000,674	1,030,650	27.0	1.2	0.8	15.5	0.0	2.0	7.5
Siskiyou/Modoc	2,330,923	1,538,409	792,514	27.7	2.0	1.0	17.2	0.0	3.7	3.8
Solano	12,197,280	8,050,205	4,147,075	104.5	7.0	2.0	82.0	0.0	4.0	9.5
Sonoma	11,154,505	7,361,973	3,792,532	93.5	2.0	3.0	58.5	0.0	17.0	13.0
Stanislaus	13,986,888	9,231,346	4,755,542	157.3	6.0	3.5	117.8	0.0	11.0	19.0
Sutter	2,933,178	1,935,897	997,281	27.0	2.0	2.0	14.0	0.0	4.0	5.0
Tehama	1,651,569	1,090,036	561,533	25.0	1.0	0.0	18.0	0.0	3.0	3.0
Trinity	685,823	452,643	233,180	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,810,420	8,454,877	4,355,543	178.1	6.8	2.5	109.0	3.1	26.2	30.5
Ventura	20,219,166	13,344,650	6,874,516	202.5	8.9	3.7	116.2	0.0	16.8	56.9
Yolo	5,639,995	3,722,397	1,917,598	62.0	3.0	1.0	23.0	1.0	6.0	28.0
Yuba	3,265,540	2,155,256	1,110,284	37.0	2.0	1.5	21.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2012-13

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$711,576,620	\$592,314,672	\$8,788,499	\$41,275,833	\$9,353,901	\$59,843,715	\$11,838,754
Alameda	26,072,839	20,687,763	90,682	2,131,024	782,487	2,380,883	574,068
Ama/Alp/Cala/Tuol	4,650,549	3,985,178	71,071	199,252	550	394,498	0
Butte	6,650,954	5,599,928	10,360	193,402	259,155	588,109	315,036
Colusa	581,588	464,786	15,276	36,000	0	65,526	32,921
Contra Costa	18,693,485	15,734,109	82,850	314,731	0	2,561,795	(76,118)
Del Norte	1,420,346	1,134,972	17,401	74,079	13,919	179,975	38,826
El Dorado	4,509,303	3,928,718	25,200	206,347	0	349,038	61,264
Fresno	19,351,161	16,466,765	271,005	31,554	230,724	2,351,113	218,020
Glenn	699,761	648,291	9,808	0	0	41,662	38,096
Humboldt	4,194,763	3,613,499	0	353,427	0	227,837	65,253
Imperial	4,397,227	3,591,101	58,020	340,121	0	407,985	135,450
Inyo/Mono	782,899	678,652	3,040	38,071	1,074	62,062	101,217
Kern	21,054,676	16,685,859	158,486	2,144,007	0	2,066,324	140,916
Kings	3,886,596	3,159,920	33,957	294,635	0	398,084	126,164
Lake	2,212,948	1,842,987	14,001	94,954	32,146	228,860	67,840
Lassen	823,953	590,295	74,570	90,720	0	68,368	36,333
Los Angeles	160,994,966	140,276,422	2,106,047	11,636,573	4,234,345	2,741,579	3,471,990
Madera	2,813,850	2,453,707	49,638	80,124	0	230,381	(3,281)
Marin	3,446,566	2,830,297	44,172	367,077	9,731	195,289	263,003
Mariposa	615,243	529,120	2,301	56,010	0	27,812	19,959
Mendocino	2,304,292	2,054,936	0	0	0	249,356	66,526
Merced	7,928,893	6,752,332	127,552	299,403	0	749,606	217,327
Monterey	10,422,087	8,797,344	39,446	497,649	0	1,087,648	187,198
Napa	3,639,657	3,150,910	76,299	0	17,431	395,017	218,639
Orange	54,317,046	44,700,305	343,114	1,875,479	820,855	6,577,293	488,206
Placer	6,964,003	5,325,228	63,587	545,797	31,200	998,191	0
Plumas	671,937	611,099	21,379	0	0	39,459	52,789
Riverside	33,393,398	24,843,339	1,070,690	3,244,880	650	4,233,839	41,871
Sacramento	31,780,262	24,856,088	490,336	2,474,420	1,275,303	2,684,115	129,234
San Bernardino	38,222,109	30,610,840	865,426	3,017,844	402,477	3,325,522	328,029
San Diego	45,278,292	38,143,354	311,313	1,276,346	0	5,547,279	832,987
San Francisco	12,514,370	10,244,689	77,107	910,957	0	1,281,617	0
San Joaquin	14,162,907	12,381,321	176,326	279,736	0	1,325,524	222,456
San Luis Obispo	4,346,581	3,338,169	278,546	296,102	0	433,764	104,550
San Mateo	10,769,565	9,088,455	103,319	547,830	0	1,029,961	312,382
Santa Barbara	9,087,320	7,488,472	122,434	476,379	0	1,000,035	136,784
Santa Clara	35,863,437	29,776,352	231,883	1,941,670	199,557	3,713,975	653,248
Santa Cruz/San Benito	8,179,821	7,247,348	62,370	307,800	58,660	503,643	312,039
Shasta	6,838,127	5,062,282	30,810	932,714	74,155	738,166	149,356
Sierra/Nevada	2,546,493	2,278,445	3,774	3,405	0	260,869	135,952
Siskiyou/Modoc	2,156,079	1,816,977	13,155	117,312	0	208,635	10,984
Solano	11,311,165	9,790,910	84,205	497,513	0	938,537	243,999
Sonoma	11,891,686	10,107,774	102,000	346,341	0	1,335,571	110,151
Stanislaus	13,539,035	11,272,587	134,625	184,400	228,015	1,719,408	0
Sutter	2,717,156	2,432,185	25,081	91,128	0	168,762	182,041
Tehama	1,412,297	1,222,560	28,492	45,497	0	115,748	44,418
Trinity	618,494	566,380	1,223	17,071	0	33,820	17,651
Tulare	12,764,952	9,608,281	421,770	890,167	109,590	1,735,144	300,901
Ventura	19,289,340	16,611,604	178,452	780,839	518,203	1,200,242	479,734
Yolo	5,638,268	4,683,994	138,450	302,858	53,674	459,292	52,149
Yuba	3,153,878	2,547,743	27,450	392,188	0	186,497	180,196

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2012-13

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$719,444,867	\$474,833,612	\$244,611,255	7,082.9	351.9	127.3	4,464.3	20.7	917.1	1,201.6
Alameda	25,296,913	16,695,963	8,600,950	213.4	9.0	4.0	149.0	0.0	4.0	47.4
Ama/Alp/Cala/Tuol	4,649,607	3,068,741	1,580,866	48.0	2.0	1.0	39.6	0.0	0.0	5.4
Butte	6,814,861	4,497,808	2,317,053	94.0	3.0	4.0	41.0	0.0	11.0	35.0
Colusa	565,059	372,939	192,120	6.5	0.5	1.0	4.5	0.0	0.0	0.5
Contra Costa	18,659,477	12,315,255	6,344,222	156.0	6.0	3.0	126.0	0.0	4.0	17.0
Del Norte	1,456,752	961,456	495,296	18.4	0.0	2.0	9.0	0.0	3.0	4.4
El Dorado	4,567,505	3,014,553	1,552,952	53.7	2.8	3.5	29.5	2.0	8.0	7.9
Fresno	19,440,978	12,831,045	6,609,933	216.3	8.0	5.0	130.0	0.0	39.0	34.3
Glenn	737,163	486,528	250,635	9.0	0.0	1.0	6.0	0.0	1.0	1.0
Humboldt	4,375,416	2,887,775	1,487,641	44.0	2.0	2.8	28.4	0.0	7.0	3.8
Imperial	4,520,306	2,983,402	1,536,904	57.5	3.0	1.0	33.0	0.0	11.0	9.5
Inyo/Mono	884,335	583,661	300,674	8.4	0.5	0.5	5.5	0.0	0.0	1.9
Kern	21,177,723	13,977,297	7,200,426	192.7	11.8	2.0	126.5	2.0	10.0	40.4
Kings	4,001,676	2,641,106	1,360,570	58.0	3.0	1.0	36.2	1.0	6.0	10.8
Lake	2,280,727	1,505,280	775,447	30.4	1.0	2.3	18.0	0.5	2.0	6.6
Lassen	794,606	524,440	270,166	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	164,466,954	108,548,190	55,918,764	1,559.0	88.0	13.0	999.0	0.0	262.0	197.0
Madera	2,811,608	1,855,661	955,947	38.5	1.0	1.0	29.0	0.0	2.0	5.5
Marin	3,574,681	2,359,289	1,215,392	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	634,387	418,695	215,692	8.0	0.0	1.0	3.0	0.0	2.5	1.5
Mendocino	2,398,565	1,583,053	815,512	35.0	1.0	1.0	23.0	0.0	7.0	3.0
Merced	8,107,681	5,351,069	2,756,612	77.0	4.0	2.5	53.5	1.0	6.0	10.0
Monterey	10,528,234	6,948,634	3,579,600	102.3	4.0	2.0	66.0	0.3	11.0	19.0
Napa	3,860,863	2,548,170	1,312,693	29.5	2.0	1.0	18.4	0.0	4.6	3.5
Orange	54,723,596	36,117,573	18,606,023	578.7	31.6	5.0	281.2	0.0	103.4	157.5
Placer	5,846,657	3,858,794	1,987,863	38.0	5.0	2.0	23.0	0.0	1.8	6.2
Plumas	723,189	477,305	245,884	9.4	0.1	1.5	5.0	0.0	1.5	1.3
Riverside	33,058,408	21,818,549	11,239,859	335.2	15.0	7.0	206.0	4.2	67.0	36.0
Sacramento	31,882,845	21,042,678	10,840,167	299.0	11.0	4.0	179.5	1.0	45.5	58.0
San Bernardino	38,519,233	25,422,694	13,096,539	411.0	15.0	4.0	304.3	0.0	35.0	52.7
San Diego	46,034,643	30,382,864	15,651,779	485.5	33.0	3.9	296.0	0.0	74.0	78.6
San Francisco	12,461,610	8,224,663	4,236,947	99.5	4.0	0.5	73.0	0.0	3.5	18.5
San Joaquin	14,457,255	9,541,788	4,915,467	161.0	7.0	3.0	102.6	0.0	18.0	30.4
San Luis Obispo	4,443,150	2,932,479	1,510,671	40.9	0.5	3.0	24.8	0.5	1.0	11.1
San Mateo	11,027,567	7,278,194	3,749,373	85.0	4.0	2.0	54.0	0.0	8.0	17.0
Santa Barbara	9,220,208	6,085,337	3,134,871	81.4	3.0	5.0	47.8	3.1	9.0	13.5
Santa Clara	37,014,603	24,429,638	12,584,965	297.0	14.0	3.0	199.0	1.0	27.0	53.0
Santa Cruz/San Benito	8,428,532	5,562,831	2,865,701	75.8	4.0	2.0	51.7	0.0	6.0	12.1
Shasta	6,922,106	4,568,590	2,353,516	80.0	4.0	1.9	34.2	0.0	10.0	29.9
Sierra/Nevada	2,703,923	1,784,589	919,334	25.0	1.3	0.8	15.0	0.0	1.5	6.4
Siskiyou/Modoc	2,160,428	1,425,882	734,546	24.1	2.0	1.0	15.3	0.0	3.8	2.0
Solano	11,555,062	7,626,341	3,928,721	107.5	7.0	2.0	85.0	0.0	5.0	8.5
Sonoma	11,469,716	7,570,013	3,899,703	94.5	4.0	2.0	58.5	0.0	15.0	15.0
Stanislaus	13,546,733	8,940,844	4,605,889	154.7	5.0	3.0	117.8	0.0	11.0	17.9
Sutter	2,873,017	1,896,191	976,826	29.0	2.0	2.0	17.0	0.0	4.0	4.0
Tehama	1,347,695	889,479	458,216	19.0	1.0	0.0	14.0	0.0	2.0	2.0
Trinity	638,598	421,475	217,123	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	13,009,423	8,586,219	4,423,204	174.1	8.8	2.5	110.0	3.1	23.2	26.5
Ventura	19,764,143	13,044,334	6,719,809	189.5	7.9	4.0	107.2	0.0	15.8	54.6
Yolo	5,688,080	3,754,133	1,933,947	53.0	3.0	2.0	27.0	1.0	10.0	10.0
Yuba	3,318,370	2,190,124	1,128,246	35.0	2.0	1.5	19.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

III. PERFORMANCE IMPROVEMENT

Statewide performance goals have been established for the period 2010-2014 through the Department of Child Support Services' strategic planning process. For FFY 2013, state performance goals were established and individual Local Child Support Agencies' (LCSAs') performance improvement goals were set in order to meet the statewide goals. For FFY 2013, the DCSS placed continued emphasis on distributed collections which directly contributes to increased performance on the collections of current support, collections on cases with arrears, and cost-effectiveness performance measures. LCSAs were challenged to increase distributed collections by five percent over FFY 2012. In addition, LCSAs were to continue their efforts to meet established goals for paternity establishment and cases with support orders.

To document activities in support of achieving FFY 2013 performance goals, each LCSA was required to develop and submit a Performance Management Plan (PMP) containing specific components to the DCSS. The individual performance goals were included in each LCSA's PMP submitted to the DCSS. The plans include a wide variety of strategies LCSAs use to improve performance such as early intervention and delinquency prevention activities, shared services, reorganization and business process redesign.

IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.

APPENDIX A
LCSA CASELOAD GROUPINGS
FEDERAL FISCAL YEAR 2013

	Cases	Percent of Statewide Caseload
STATEWIDE	1,290,377	
Very Large (6)		
Los Angeles	291,666	22.6
San Bernardino	116,057	9.0
Riverside	85,800	6.6
San Diego	76,445	5.9
Sacramento	77,206	6.0
Orange	68,669	5.3
Total	715,843	55.5
Large (10)		
Fresno	57,183	4.4
Kern	53,089	4.1
Santa Clara	39,667	3.1
Alameda	33,312	2.6
San Joaquin	36,482	2.8
Stanislaus	29,610	2.3
Contra Costa	30,147	2.3
Tulare	27,105	2.1
Ventura	20,821	1.6
Solano	17,569	1.4
Total	344,985	26.7
Medium (13)		
Merced	16,608	1.3
Monterey	16,814	1.3
San Francisco	13,641	1.1
Santa Barbara	13,262	1.0
Sonoma	12,643	1.0
Shasta	12,915	1.0
Imperial	11,014	0.9
Butte	11,723	0.9
San Mateo	11,072	0.9
Kings	9,703	0.8
Placer	9,137	0.7
Santa Cruz/San Benito	8,097	0.6
Yolo	8,058	0.6
Total	154,687	12.0
Small (12)		
Humboldt	6,429	0.5
El Dorado	6,011	0.5
Ama/Alp/Cala/Tuol	6,042	0.5
Madera	6,182	0.5
Sutter	5,024	0.4
Mendocino	4,615	0.4
San Luis Obispo	3,917	0.3
Yuba	4,541	0.4
Tehama	4,257	0.3
Napa	3,965	0.3
Sierra/Nevada	3,676	0.3
Siskiyou/Modoc	3,544	0.3
Total	58,203	4.5
Very Small (10)		
Marin	2,793	0.2
Lake	2,827	0.2
Del Norte	2,946	0.2
Glenn	1,751	0.1
Lassen	1,730	0.1
Inyo/Mono	1,465	0.1
Plumas	964	0.1
Colusa	734	0.1
Trinity	754	0.1
Mariposa	695	0.1
Total	16,659	1.3
Regionalized LCSAs (12)		
Alpine	53	0.0
Amador	1,347	0.1
Calaveras	1,738	0.1
Inyo	1,184	0.1
Modoc	416	0.0
Mono	281	0.0
Nevada	3,555	0.3
San Benito	2,214	0.2
Santa Cruz	5,883	0.5
Sierra	121	0.0
Siskiyou	3,128	0.2
Tuolumne	2,904	0.2

SOURCE: OCSE 157 Lines 1