



STATE OF CALIFORNIA
Department of Child Support Services



California Child Support Automation System (CCSAS) Project

Annual Advance Planning Document Update (APDU)

May 1, 2014

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1. EXECUTIVE SUMMARY

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the status of the California Child Support Automation System (CCSAS) Project as required by 45 CFR 307.15. The structure of this APDU follows the format outlined in the Administration for Children and Families' (ACF) State Systems APD Guide.

Table 1-1 below presents the total CCSAS budget and Federal Financial Participation (FFP) adjustments through State Fiscal Year (SFY) 2014/15. Based on the cumulative funding request below, California is requesting \$66,420,067 (\$43,837,244 in FFP). The FFP Request has been adjusted to reflect the SFY 2010/11 actual expenditures.

Table 1-1 FFP Request

FFP REQUEST	SFY 2003/04 - SFY 2010/11	SFY 2011/12	SFY 2012/13	SFY 2013/14	SFY 2014/15	TOTAL
TOTAL BUDGET	1,866,738,223	106,775,729	103,421,627	103,713,614	103,469,434	2,284,118,627
- Not Eligible for FFP	-25,912,814	173,986	54,861			-25,683,967
- FFP Previously Approved	-1,939,071,949	-60,877,839	-109,839,267	-82,225,538		-2,192,014,593
Net FFP Request	-\$98,246,540	\$46,071,876	-\$6,362,779	\$21,488,076	\$103,469,434	\$66,420,067

** NOTE: Actual expenditures are reflected through SFY 2010/11.

1.1. Summary of Changes

The cost changes reflected in this APDU are summarized in Table 1-2 as a comparison against the May 2013 APDU. Descriptions of the cost changes are provided below.

Table 1-2 Detailed Summary of Changes to Project Costs

TASK	SFY 2011/12	SFY 2012/13	SFY 2013/14	SFY 2014/15
Statewide Reductions	-395,255	-395,255	-395,256	-395,256
Employee Compensation			291,987	291,987
Staffing Shift				-244,180
Total	-395,255	-395,255	-103,269	-347,449

- *Statewide Reductions* – Operating Expenses were reduced by \$395,000 in SFY 2011/12 and ongoing.
- *Employee Compensation* – Salaries and Staff Benefits were increased by \$292,000 in SFY 2013/14 and ongoing.
- *Staffing Shift* – Contract Services for Child Support Enforcement (CSE) Maintenance and Operations (M&O) Staffing Service Support were reduced by \$4,374,000 and Salaries and Benefits were increased by \$4,130,000. The conversion of contractors

to state staff will result in ongoing savings of \$244,000 annually beginning in SFY 2014/15.

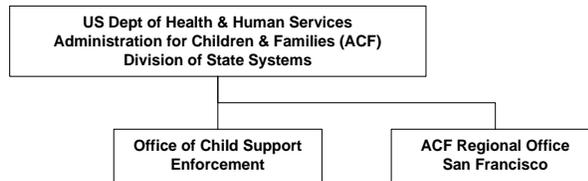
1.2. Project Status

The CCSAS Project is currently in the maintenance and operations phase of the project.-There are no changes to the scope or the schedule for this project.

2. PROJECT ORGANIZATION

This section provides the CCSAS functional organization structure.

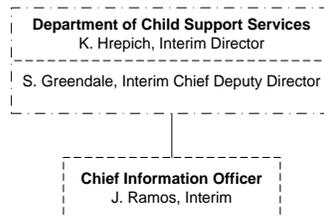
Federal Oversight



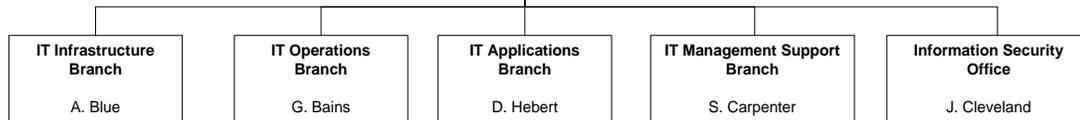
State Oversight



Executive Management



Management Team



3. PROJECT SCHEDULE

All original project activities, including Key Project Milestones, have been completed.

3.1. Milestone Schedule

All outstanding Key Project Milestones were completed in 2011.

3.2. Release Schedule

This section includes a description of all changes made to the CSE system since the approval of the last APDU as well as those changes planned for the upcoming state fiscal year.

All system modifications included in this section have been reviewed through a formalized governance process and approved by a Change Control Board and the Director of the California Department of Child Support Services (DCSS). All modifications are considered high priority and have been selected based on their contribution toward improving overall program performance and system efficiencies.

3.2.1. Completed System Changes

The matrix in Table 3-1 below reflects the completed system changes that were performed with existing maintenance resources.

Table 3-1 Completed System Changes

Release #	Release Date	Description of Release
4.8.0	05/13/2013	
		<p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Enforcement: Updated Child Support Enforcement (CSE) electronic Income Withholding Order (e-IWO) process to show employer e-IWOs that are submitted through the Office of Child Support Enforcement (OCSE) Employer Portal. Created an electronic lien recording submission/response interface with CeRTNA. • Establishment: Updated Guideline Calculations (GC) Result Summary produced by the GC so that the summary uses the same terminology and field placement that appears on the calculator. • Interstate: Updated CSENet transactions with OCSE updates. • Locate: Automated the CSE interface with the Work Number as an additional locate source for employment information. • Self Service: Created ability for Self Service users to retrieve their billing notices online rather than via postal mail. Enabled Self Service to be user friendly for mobile device users. • Utilities: Automated the process of linking the scanned filed legal document to its associated legal action via barcode scanning.
4.8.1	07/14/2013	
		<p>This release included various maintenance changes to the following functional area:</p> <ul style="list-style-type: none"> • Title IV-D Fund Management: Updated the county share for the recoupment for Title IV-A aid codes.
4.9.0	08/11/2013	
		<p>This release included various maintenance changes to the following functional area:</p> <ul style="list-style-type: none"> • Locate: Implemented OCSE updates for Federal Case Registry (FCR) transactions.

4.9.1	09/22/2013	
		<p>This release included maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Forms: Updated form DCSS-0664 to include language for the recovery fee during case closure/reopen. • Program Monitoring: Revised Expedited Process Compliance Report to enhance data provided to users.
4.10.0	10/21/2013	
		<p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Forms: Updated default population of fields on form FL-630. • IV-A: Implemented new aid codes (43, 49, 4S, 4W, 4N and R1) and added new cells to the CS35 report. • Locate: Updated FCR record processing for Annual Wage Reporting (AWR) data and included FCR as a periodic locate need. • Program Monitoring: Updated the reporting functionality for cases returned on Line 29 for cases making payments towards arrears. • Self Service: Published a mobile application for Self Service to the Apple Store and Google Play for customers to download on their mobile devices.
4.10.1	12/15/2013	
		<p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Franchise Tax Board (FTB) California Parent Locator Service (CPLS) Interface: Refreshed Record Layout Change for weekly/annual locate file exchange. • Guideline Calculator: Updated annual tax rate changes.
4.11.0	01/19/2014	
		<p>This release included various maintenance changes to the following functional areas:</p> <ul style="list-style-type: none"> • Case Opening: Documented suppression. • Federal Case Registry: Updated with 2009-2011 modifications. • E-Filing: Implemented San Mateo County. • Tribal IV-D, Part 1: Updated CSE. • Incarceration Letter: Updated FS DCSS 0071. • Forms: Updated FL 560 - Ex Parte Application for Transfer and Order Uniform Interstate Family Support Act (UIFSA). • NICR CSE Program: Added new reason code.

3.2.2. Planned System Changes

The matrix in Table 3-2 reflects the planned system changes scheduled to be performed with existing maintenance resources.

Table 3-2 Planned System Changes

Release #	Release Date	Description of Release
4.12.0	04/20/2014	
		<p>This release will include various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>E-Filing</u>: Implement Stanislaus County. • <u>Proof of Service</u>: Update FL-686. • <u>FCR</u>: Add new criteria for locate submissions and include secondary Social Security Numbers (SSNs). • <u>Department of Motor Vehicles (DMV)</u>: Refine requisite data. • <u>Balance Regeneration</u>: Modify start date, report location and ability to use Worker Initiated Balance Regeneration (WIBR) to close cases. • <u>Scanning</u>: Add local support options for counties.
4.12.1	6/22/2014	
		<p>This release will include various maintenance changes to the following area:</p> <ul style="list-style-type: none"> • <u>Guideline Calculator</u>: Update Minimum Wage, tax values, Low Income Adjustment and other calculation settings.
4.13.0	07/20/2014	
		<p>This release will include various maintenance changes to the following areas:</p> <ul style="list-style-type: none"> • <u>CSE Employer Creation</u>: Streamline process. • <u>OCSE Query Interstate Cases for Kids (QUICK)</u>: Implement QUICK. • <u>Suppressions</u>: Display History. • <u>Levy Enforcement</u>: Add FAST Levy Interface. • <u>E-Filing</u>: Implement Tulare County. • <u>Electronic Document Workflow Phase II</u>: Create document scanning task rules. • <u>Interstate Responding Cases</u>: Determine correct distribution. • <u>Employer Information Request Form (DCSS-0676)</u>: Remove truncate function for Employer Name and Address. • <u>Confidential Paternity Questionnaire</u>: Update Form DCSS 0095. • <u>California Insurance Match Program (CCIIP) Forms</u>: Revise FS-ENF-014 & FS-ENF-015. • <u>Notice of Health Insurance Coverage & Lapse</u>: Consolidate forms.

4. CONTRACTS

This section provides a list of contracts related to the CCSAS project. The procurement and contracts comply with all applicable procurement and contract requirements. A copy of the state's procurement and contract rules can be found in the State Administrative Manual, the reference source for statewide policies, procedures, regulations and information developed and issued by authoring agencies (e.g., Governor's Office, Department of General Services (DGS), Department of Finance (DOF), California Department of Technology, and the California Department of Human Resources). In order to provide a uniform approach to statewide management policy, the contents have the approval of and are published by the authority of the DOF Director and the DGS Director. The State Contracting Manuals Volumes 1, 2, and 3, provide the policies, procedures and methods to promote sound business decision practices in securing necessary goods and services for the State. All of these manuals can be found on the California DGS website:

- <http://sam.dgs.ca.gov/>;
- <http://www.dgs.ca.gov/ols/Resources/StateContractManual.aspx>;
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM2.aspx>; and
- <http://www.dgs.ca.gov/pd/Resources/publications/SCM3.aspx>.
- <http://www.cio.ca.gov/OTP/default.asp>

4.1 Contracts

Table 4-1 on the next page reflects active contracts held by California for the CCSAS project.

Table 4-1 CCSAS Contracts

Contract Name	Type	Scope	Procurement Strategy	Estimated Cost	Base Start	Base End	Option Years
Futures Explored, Inc. CSE Central Scan Services (Contract #: 50-0453-14)	Per Scanned Image Price	To provide scanning services for state and county documents.	Exempt (Rehabilitation Firm)	\$712,800.00	01-Sep-12	31-Aug-14	3-One Year optional extensions (Extension Term 1: September 1, 2014 through August 31, 2015 and Estimated Extension 1 Cost: \$316,800.00) and (Extension Term 2: September 1, 2015 through August 31, 2016 and Estimated Extension 2 Cost: \$316,800.00) and (Extension Term 3: September 1, 2016 through August 31, 2017 and Estimated Extension 3 Cost: \$316,800.00)
Deloitte Consulting LLP CSE M&O Services (Contract #: 50-0355-18)	Labor Hours	To provide highly technical IT resources that meet specified qualifications to perform system operation, application development, maintenance and IT services in support of the CSE system.	Full and Open Competition	\$71,734,464.00	1-May-11	30-Apr-16	2-Two Year optional extension (Extension Term 1: May 1, 2016 through April 30, 2018 and Extension 1 Cost: \$26,042,381.00) and (Extension Term 2: May 1, 2018 through April 30, 2020 and Estimated Extension 2 Cost: \$27,212,429.00)
Gartner Inc. Subscription Services (Contract #: 40-0505-14, 40-0506-14)	Fixed Price	To provide research and consulting services related to CCSAS.	Non-Competitive (Proprietary Subscription)	\$292,514.00	1-Nov-13	31-Oct-14	No optional years

5. PROJECT BUDGET

This section presents the total CCSAS budget. Details of actual expenditures are provided in Section 6, Project History.

5.1. Total Project Cost

This section presents a summary of total CCSAS costs by state fiscal year.

Table 5-1 Total CCSAS Budget Summary by SFY

TASKS	ACTUAL 2003/04- 2010/11	BUDGET SFY 2011/12	BUDGET SFY 2012/13	BUDGET SFY 2013/14	BUDGET SFY 2014/15	TOTAL
Development	902,073,292	-	-	-	-	\$902,073,292
Operations	382,759,098	73,876,571	68,413,633	68,705,620	68,461,440	\$662,216,362
Local Technical Support	581,905,833	32,899,158	35,007,994	35,007,994	35,007,994	\$719,828,973
TOTAL CCSAS COST	\$1,866,738,223	\$106,775,729	\$103,421,627	\$103,713,614	\$103,469,434	\$2,284,118,627
FFP Adjustments						
KIDZ & STAR/KIDS Conv (D&I - LCSA)	(6,237,289)					\$(6,237,289)
KIDZ & STAR/KIDS Conv (D&I - BP)	(4,010,206)					\$(4,010,206)
Performance Bond (D&I - BP)	(50,000)					\$(50,000)
POG Position (D&I)	(473,774)					\$(473,774)
Depreciable Hardware (BP)	(228,847)	173,986	54,861			-
Depreciable Hardware (LCSA)	186,624					\$186,624
ARS/CASES Mods (LCSA)	(14,204,629)					\$(14,204,629)
IFCR Contract (State)	(494,693)					\$(494,693)
Business Partner Payments	(400,000)					\$(400,000)
Subtotal Adjustments to FFP	\$(25,912,814)	\$173,986	\$54,861	-	-	\$(25,683,967)
Total FFP Request	\$1,840,825,409	\$106,949,715	\$103,476,488	\$103,713,614	\$103,469,434	\$2,258,434,660

Table 5-2 CCSAS Budget Summary by Quarter

TASK	SFY 2011/12				SFY 2012/13			
	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN
Development	-	-	-	-	-	-	-	-
Operations	18,469,143	18,469,143	18,469,143	18,469,142	17,103,408	17,103,408	17,103,408	17,103,409
Local Technical Support	8,224,790	8,224,790	8,224,789	8,224,789	8,751,999	8,751,999	8,751,998	8,751,998
TOTAL COST	\$26,693,933	\$26,693,933	\$26,693,932	\$26,693,931	\$25,855,407	\$25,855,407	\$25,855,406	\$25,855,407
FFP Adjustments								
Depreciable Hardware	51,906	49,824	43,753	28,503	54,861	-	-	-
Subtotal Eligible for FFP	\$26,745,839	\$26,743,757	\$26,737,685	\$26,722,434	\$25,910,268	\$25,855,407	\$25,855,406	\$25,855,407
Fiscal Year Subtotal				\$106,949,715				\$103,476,488

TASK	SFY 2013/14				SFY 2014/15				TOTAL
	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	2011/12-2014/15
Development	-	-	-	-	-	-	-	-	-
Operations	17,176,405	17,176,405	17,176,405	17,176,405	17,115,360	17,115,360	17,115,360	17,115,360	279,457,264
Local Technical Support	8,751,999	8,751,999	8,751,998	8,751,998	8,751,999	8,751,999	8,751,998	8,751,998	137,923,140
TOTAL COST	\$25,928,404	\$25,928,404	\$25,928,403	\$25,928,403	\$25,867,359	\$25,867,359	\$25,867,358	\$25,867,358	\$417,380,404
FFP Adjustments									
Depreciable Hardware	-	-	-	-	-	-	-	-	228,847
Subtotal Eligible for FFP	\$25,928,404	\$25,928,404	\$25,928,403	\$25,928,403	\$25,867,359	\$25,867,359	\$25,867,358	\$25,867,358	\$417,609,251
Fiscal Year Subtotal				\$103,713,614				\$103,469,434	

The CCSAS budget covers all ongoing project costs for delivery of automation services in support of the California child support program. This includes system management and operations, application changes, and technical support for both centralized and distributed portions of the CCSAS technical architecture.

5.1.1. Development

Costs categorized as development during the maintenance and operations (M&O) phase of the CCSAS project are limited to those system changes meeting the definition set forth by OCSE. System enhancements may be changes to the CSE System or changes to the interface between CSE and the State Disbursement Unit (SDU), implemented by the SDU Service Provider. Per OCSE-AT-06-03, CCSAS System Enhancements are defined as follows:

- *System Enhancements* – System changes representing substantive development activities such as: significant application software changes like the redesign of a child support system’s enforcement module or document generation module; implementation of new electronic interfaces; development of a graphical user interface (UI) to replace a character-based UI; re-writing a set of underlying business rules in system logic; installation of a document imaging component to the system; or application system migration from a mainframe-based architecture to a client-server architecture.

There are currently no development costs for this project.

5.1.2. Operations

Operations costs include the state staff, operating expenses, and contract services required to provide the operating environment that meets the availability and reliability requirements that are critical to the child support program. Operations activities include: production oversight; problem management; configuration and asset management; network and system administration; host and desktop hardware and software refresh; application modifications and testing; user help desk; central print and imaging; technical infrastructure and architecture support; Enterprise Customer Service Solution (ECSS) Services support, and application hosting.

Table 5-3 Operations Costs

TASK	SFY 2011/12	SFY 2012/13	SFY 2013/14	SFY 2014/15	TOTAL
Salaries and Benefits					
State Staff	19,771,750	18,832,613	19,124,600	22,867,798	\$80,596,761
Operating Expenses & Equipment					
Network	5,068,346	-	-	-	\$5,068,346
Site & Facilities	1,535,722	1,535,722	1,535,722	1,535,722	\$6,142,888
Hardware Lease & Maintenance	60,000	60,000	60,000	60,000	\$240,000
Software	464,724	3,287,189	3,287,189	3,287,189	\$10,326,291
Supplies & Minor Equipment	549,363	549,363	549,363	549,363	\$2,197,452
Training	34,394	35,508	35,508	99,008	\$204,418
Travel	310,455	210,455	210,455	257,705	\$989,070
Other	410,620	437,064	437,064	713,004	\$1,997,752
Contract Services					
CSE M&O Services	15,984,576	15,984,576	15,984,576	11,610,508	\$59,564,236
Central Scan	917,904	917,904	917,904	917,904	\$3,671,616
External Agencies	90,000	90,000	90,000	90,000	\$360,000
Application Hosting	19,877,180	-	-	-	\$19,877,180
ECSS Services	3,626,996	3,626,996	3,626,996	3,626,996	\$14,507,984
CSE State Data Center Services		25,471,561	25,471,561	25,471,561	\$76,414,683
LCSA Consultants	5,174,541	315,682	315,682	315,682	\$6,121,587
Statewide Reduction		-2,941,000	-2,941,000	-2,941,000	-\$8,823,000
TOTAL COST	\$73,876,571	\$68,413,633	\$68,705,620	\$68,461,440	\$279,457,264
FFP Adjustments					
Depreciable Hardware	173,986	54,861	-	-	\$228,847
Subtotal Eligible for FFP	\$74,050,557	\$68,468,494	\$68,705,620	\$68,461,440	\$279,686,111

Operations Subcategories

- *Salaries and Benefits* – State staff includes DCSS personnel required to support the activities described in this section.
- *Operating Expenses and Equipment* – Standard operating equipment and expense costs associated with state staff. Beginning SFY 2012/13, Network costs are combined with Application Hosting costs listed in the Contract Services category. Application Hosting and Network services are provided by the State Data Center. All

costs are now reflected on one line titled CSE State Data Center Services within the Contract Services category.

- *Contract Services* – Includes all contracts listed under this budget category:
 - *CSE M&O Services* – Contract staff possessing specific technical expertise in CSE system architecture and system application technologies to augment state staff in providing system operations services.
 - *Central Scan* – Contract and support services for daily and backfile scanning activities.
 - *External Agencies* – DCSS continues to provide State Controller's Office staff funding to support the maintenance and operation of the child support interface to the external agency system.
 - *Application Hosting* – Costs for application hosting and transition services. Beginning SFY 2012/13, Network costs are combined with Application Hosting costs listed in the Contract Services category. Application Hosting and Network services are provided by the State Data Center. All costs are now reflected on one line titled CSE State Data Center Services within the Contract Services category.
 - *Enterprise Customer Service Solution (ECSS) Services* – The state utilizes contractors available through the state's CALNET2 Master Services Agreement to host and support the ECSS.
 - *CSE State Data Center Services* – Application hosting and network services.
 - *Local child support agency (LCSA) Consultants* – The consultants participate in joint analysis and design sessions and identify areas of program policy impact.
 - *Statewide Reduction* – Includes an unallocated reduction to the CCSAS budget due to a statewide budget reduction.

5.1.3. Local Technical Support

Local technical support services continue throughout the CCSAS project life. Local technical support is necessary to ensure timely response to desktop, network and local issues required to maintain availability of CCSAS. Oversight of all local technical support services is provided by the state, including annual funding to LCSAs and the regular upgrade and replacement of local hardware and software.

Table 5-4 Local Technical Support Costs

TASK	SFY 2011/12	SFY 2012/13	SFY 2013/14	SFY 2014/15	TOTAL
Salaries and Benefits					
LCSA Staff	12,975,200	12,975,200	12,975,200	12,975,200	\$51,900,800
Operating Expenses & Equipment					
Network	4,080,908	4,080,908	4,080,908	4,080,908	\$16,323,632
Site & Facilities	701,081	701,081	701,081	701,081	\$2,804,324
Hardware Lease & Maintenance	4,424,984	4,902,290	4,902,290	4,902,290	\$19,131,854
Software	1,965,011	2,545,056	2,545,056	2,545,056	\$9,600,179
Supplies & Minor Equipment	3,851,655	4,903,140	4,903,140	4,903,140	\$18,561,075
Training	83,434	83,434	83,434	83,434	\$333,736
Travel	52,540	52,540	52,540	52,540	\$210,160
Other	1,620,736	1,620,736	1,620,736	1,620,736	\$6,482,944
Contract Services					
Technical Consultants	3,143,609	3,143,609	3,143,609	3,143,609	\$12,574,436
TOTAL COST	\$32,899,158	\$35,007,994	\$35,007,994	\$35,007,994	\$137,923,140

Local Technical Support Subcategories

- *Salaries and Benefits* – LCSA staff provide local desktop and network support for LCSA personnel using the CCSAS System.
- *Operating Expenses and Equipment* – standard operating equipment and expense costs associated with LCSA staff.
- *Contract Services* – includes all contracts listed under this budget category:
 - *Technical Consultants* – LCSAs utilize both direct consultant support and support from county information systems departments to provide local desktop and network support. This cost category always represents use of specific resources on an hourly or annual cost basis rather than simple fee for service arrangements.

6. PROJECT HISTORY

This section summarizes the historical CCSAS project costs beginning with the inception of the project. This section includes a table for each phase of the project by budget category: Pre-Statewide Interim System Management (PRISM); CCSAS Planning; CCSAS Project Years 1-3; California's Alternative System Configuration (C-ASC) Project Years 4-6A; and the CCSAS M&O period.

6.1. Historical PRISM Costs

The table below reflects actual expenditures for PRISM for SFY 1997/98 through SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 1 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-1 Actual PRISM Costs

CCSAS Task	ACTUAL SFY 1997/98	ACTUAL SFY 1998/99	ACTUAL SFY 1999/00	ACTUAL SFY 2000/01	ACTUAL SFY 2001/02	ACTUAL SFY 2002/03	TOTAL
PRISM							
State Operations		6,261,358	9,198,704	7,163,693	6,280,029	4,356,133	\$33,259,917
Enhancements		3,535,240	274,499	1,019,665	3,091,176	246,107	\$8,166,687
Conversions		8,108,125	5,288,117	12,915,356	9,211,591	1,950,025	\$37,473,214
Maintenance & Operations	34,961,782	42,201,102	50,558,288	76,532,411	100,084,659	105,957,347	\$410,295,589
Subtotal	\$34,961,782	\$60,105,825	\$65,319,608	\$97,631,125	\$118,667,455	\$112,509,612	\$489,195,407

6.2. Historical CCSAS Planning Costs

The CCSAS project was initiated in 1998. CCSAS planning costs were born by three departments: Franchise Tax Board (FTB); DCSS; and Health and Human Services Data Center (HHSDC). The table below shows the actual expenditures for SFY 1998/99 through SFY 2002/03. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 2 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-2 Actual CCSAS Planning Costs

CCSAS Task	ACTUAL SFY 1997/98	ACTUAL SFY 1998/99	ACTUAL SFY 1999/00	ACTUAL SFY 2000/01	ACTUAL SFY 2001/02	ACTUAL SFY 2002/03	TOTAL
CCSAS Planning							
Planning (FTB)			5,011,336	12,421,367	18,067,765	17,678,987	\$53,179,455
Planning (DCSS)						2,081,520	\$2,081,520
Planning (HHSDC)		3,361,637	941,060				\$4,302,697
Subtotal		\$3,361,637	\$5,952,396	\$12,421,367	\$18,067,765	\$19,760,507	\$59,563,672

6.3. CCSAS Project Costs (Years 1-3)

Table 6-3 presents actual CCSAS project costs for the first three years of the development and implementation period: SFY 2003/04 through SFY 2005/06. Detailed costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined below can be found in Section 3 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-3 CCSAS Project Costs (Years 1-3)

CCSAS TASK	ACTUAL SFY 2003/04	ACTUAL SFY 2004/05	ACTUAL SFY 2005/06	TOTAL
Project Management	\$11,846,159	\$11,626,688	\$11,275,817	\$34,748,664
PRISM				
State Operations	1,594,038	1,769,334	1,649,507	\$5,012,879
Enhancements	1,672,203	8,491,639	4,079,758	\$14,243,600
Conversions	7,588,984			\$7,588,984
Maintenance & Operations	103,800,305	104,851,715	97,388,519	\$306,040,539
Subtotal	\$114,655,530	\$115,112,688	\$103,117,784	\$332,886,002
CSE System				
Development	7,896,007	9,473,718	10,242,877	\$27,612,602
Testing	54,468	984,298	2,865,067	\$3,903,833
Conversion & Implementation	1,771,416	8,903,883	2,732,494	\$13,407,793
Maintenance & Operations			11,217	\$11,217
Miscellaneous	3,238,520	4,550,912	3,339,076	\$11,128,508
Business Partner Payments	86,392,465	125,839,308	165,768,812	\$378,000,585
Subtotal	\$99,352,876	\$149,752,119	\$184,959,543	\$434,064,538
Total Costs	\$225,854,565	\$276,491,495	\$299,353,144	\$801,699,204
Less FFP Adjustments	\$(1,733,567)	\$(16,056,620)	\$(5,244,398)	\$(23,034,585)
Total Eligible for FFP	\$224,120,998	\$260,434,875	\$294,108,746	\$778,664,619

6.4. C-ASC Project Costs (Years 4-6A)

Table 6-4 summarizes budgeted C-ASC project costs by SFY, including costs for the development, phased implementation, maintenance, and operation of the C-ASC System, and for the M&O of legacy systems that are part of the C-ASC architecture.

C-ASC project costs are presented as actual costs through December 31, 2008 (SFY 2008/09). Details for these costs can be found in Appendix E of the April 2010 APDU. Descriptions of the costs outlined on the next page can be found in Section 6 of the May 30, 2008 Annual APDU.

Table 6-4 C-ASC Project Costs (Years 4-6A)

DEVELOPMENT & IMPLEMENTATION	ACTUAL SFY 2006/07	ACTUAL SFY 2007/08	ACTUAL SFY 2008/09	TOTAL
Project Management	9,944,836	10,858,547	2,078,296	\$22,881,679
Development	9,546,495	8,009,434	3,377,118	\$20,933,047
Testing	3,876,300	3,560,687	1,372,253	\$8,809,240
Conversion & Implementation	4,467,053	9,982,497	1,743,386	\$16,192,936
Miscellaneous	1,976,203	1,281,550	829,943	\$4,087,696
Business Partner Payments	117,233,147	99,996,439	87,249,073	\$304,478,659
TOTAL D&I COST	\$147,044,034	\$133,689,154	\$96,650,069	\$377,383,257
MAINTENANCE & OPERATIONS				
Service Delivery Management	3,322,490	6,661,157	6,617,096	\$16,600,743
Operations	4,245,876	2,925,741	643,197	\$7,814,814
Application Maintenance	9,018,654	878,811	78,174	\$9,975,639
Miscellaneous	767,896	2,435,227	-80	\$3,203,043
Business Partner Payments	94,102,505	51,566,381	23,023,806	\$168,692,692
Local Technical Support	33,494,873	36,162,114	14,278,797	\$83,935,784
ARS/CASES M&O	64,238,627	52,574,036	20,415,288	\$137,227,951
TOTAL M&O Cost	\$209,190,921	\$153,203,467	\$65,056,278	\$427,450,666
TOTAL CCSAS Cost	\$356,234,955	\$286,892,621	\$161,706,347	\$804,833,923
Less FFP Adjustments	\$(1,762,358)	\$(400,660)	\$(160,889)	\$(2,323,907)
Total Eligible for FFP	\$354,472,597	\$286,491,961	\$161,545,458	\$802,510,016

6.5. CCSAS Maintenance & Operations Costs

Table 6-5 below summarizes actual CCSAS costs beginning January 1, 2009 and continuing through SFY 2010/11. These costs reflect the development, implementation, and the M&O of CCSAS after receiving federal certification.

Table 6-5 CCSAS Maintenance & Operations Costs

TASK	ACTUAL SFY 2008/09	ACTUAL SFY 2009/10	ACTUAL SFY 2010/11	TOTAL
Development	8,313,534	31,196,762	3,304,956	\$42,815,252
Operations	33,064,168	48,344,650	77,127,834	\$158,536,652
Local Technical Support	18,225,082	24,446,139	23,648,698	\$66,319,919
Total CCSAS Cost	\$59,602,784	\$103,987,551	\$104,081,488	\$267,671,823
Less FFP Adjustments				
POG	(5,475)			\$(5,475)
Depreciable Hardware (LCSA)		80,000		\$80,000
Depreciable Hardware (BP)			(228,847)	\$(228,847)
Total Eligible for FFP	\$59,597,309	\$104,067,551	\$103,852,641	\$267,517,501