



California Department of Child Support Services

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2015

Prepared by the Data Performance Analysis Branch



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2015 which ended on September 30, 2015. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration. The performance measures are means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

In addition to California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2011 through FFY 2015 for the federal measures. Furthermore, the report includes a historical comparison of state measures for FFY 2011 through FFY 2015.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of cases with collections on current support
- Average amount distributed per case with a collection
- Percent of cases with a support order established during the report period
- Percent of cases requiring a support order with alleged obligor served with a summons and complaint
- Percent of cases with support orders established with medical support ordered and provided
- Comparison of received complaints to cases (customer service)
- Total direct cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- Total indirect cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to also report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC Section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In accordance with the requirements of FC Section 17602, Section III of this report contains information regarding the establishment of individual LCSA performance goals and performance management plans.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Father or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure in order to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the child support program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2015.

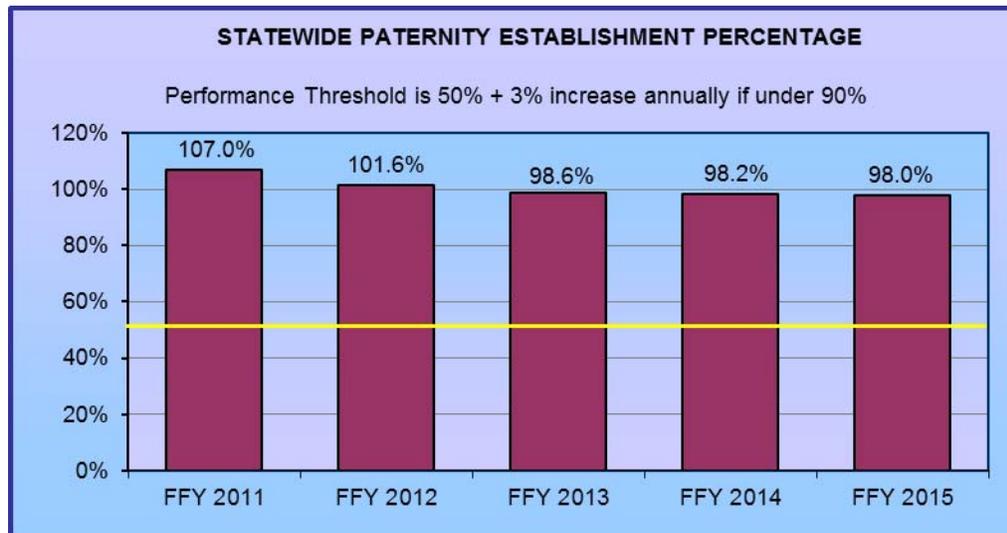
California improved on several of the Federal Performance Measures in FFY 2015. Statewide PEP decreased from 98.2 percent in FFY 2014 to 98.0 percent in FFY 2015. However, IV-D PEP increased from 101.2 percent in FFY 2014 to 102.0 percent in FFY 2015. Cases with Support Orders Established increased from 89.2 percent to 89.4 percent. Collections on Current Support improved from the prior FFY of 64.9 percent to 66.5 percent in FFY 2015. Cases with Collections on Arrears improved from 65.8 percent to 66.2 percent in FFY 2015. Cost Effectiveness increased by \$0.08 from \$2.43 in FFY 2014 to \$2.51 in FFY 2015. Despite the Statewide PEP performance, California has exceeded the minimum performance threshold for all five Federal Performance Measures (discussed on pages 6 through 29) for FFY 2015. California is also receiving the maximum amount of federal incentive payments from two of the five performance measures: Paternity Establishment and Support Order Establishment.

The State Performance Measures (discussed on pages 30 through 54) for FFY 2015 reflect improvement in five of the six state measures. Percent of Cases with Collections of Current Support increased 0.4 percentage points from FFY 2014 to FFY 2015. The Average Amount Distributed per Case with a Collection increased \$65 from FFY 2014 to FFY 2015. Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint increased 0.6 percentage points from FFY 2014 to FFY 2015. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided decreased 4.5 percentage points. The Number of Complaints Received decreased from 1,371 in FFY 2014 to 1,174 in FFY 2015. The State Performance Measure, Percent of Cases with a Support Order Established During Report Period showed an increase of 2.4 percentage points.

FEDERAL PERFORMANCE MEASURE STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report on page 10.

From FFY 2011 through FFY 2015, Statewide PEP has been extremely strong.



From FFY 2011 through FFY 2015, Statewide PEP has been extremely strong. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (children born out of wedlock in the prior calendar year).

Statewide PEP was 98.0 percent for FFY 2015, a decrease of 0.2 percentage points from the prior year. Children born out-of-wedlock in calendar year 2014 reached 195,076 compared to 191,101 paternities established or acknowledged in FFY 2015. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2015

	Births to Unwed Parents (CY 2014)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	195,076	191,101	98.0%
Alameda	6,265	5,565	88.8
Alpine	0	1	*
Amador	151	144	95.4
Butte	1,284	1,372	106.9
Calaveras	0	35	*
Colusa	74	79	106.8
Contra Costa	3,337	3,635	108.9
Del Norte	156	203	130.1
El Dorado	396	474	119.7
Fresno	8,727	9,121	104.5
Glenn	1	29	*
Humboldt	775	746	96.3
Imperial	1,549	1,391	89.8
Inyo	103	110	106.8
Kern	7,266	6,470	89.0
Kings	1,112	1,273	114.5
Lake	320	323	100.9
Lassen	159	151	95.0
Los Angeles	58,354	54,825	94.0
Madera	842	744	88.4
Marin	444	470	105.9
Mariposa	0	11	*
Mendocino	540	570	105.6
Merced	1,873	1,991	106.3
Modoc	1	10	1000.0
Mono	30	42	140.0
Monterey	2,858	3,070	107.4
Napa	414	414	100.0
Nevada	349	381	109.2
Orange	11,901	11,607	97.5
Placer	1,966	1,905	96.9
Plumas	33	39	118.2
Riverside	11,407	11,881	104.2
Sacramento	7,225	7,600	105.2
San Benito	212	249	117.5
San Bernardino	12,797	13,469	105.3
San Diego	13,773	12,389	90.0
San Francisco	2,755	2,530	91.8
San Joaquin	4,238	4,443	104.8
San Luis Obispo	732	775	105.9
San Mateo	951	936	98.4
Santa Barbara	2,520	2,522	100.1
Santa Clara	7,078	7,142	100.9
Santa Cruz	1,411	1,260	89.3
Shasta	995	1,061	106.6
Sierra	0	1	*
Siskiyou	168	220	131.0
Solano	1,973	2,110	106.9
Sonoma	1,901	1,859	97.8
Stanislaus	4,039	4,230	104.7
Sutter	855	875	102.3
Tehama	305	316	103.6
Trinity	0	9	*
Tulare	3,603	3,411	94.7
Tuolumne	261	260	99.6
Ventura	3,911	3,602	92.1
Yolo	671	706	105.2
Yuba	15	97	*
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	412	440	*
Inyo/Mono	133	152	114.3
Santa Cruz/San Benito	1,623	1,509	93.0
Sierra/Nevada	349	382	*
Siskiyou/Modoc	169	230	136.1

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 53; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

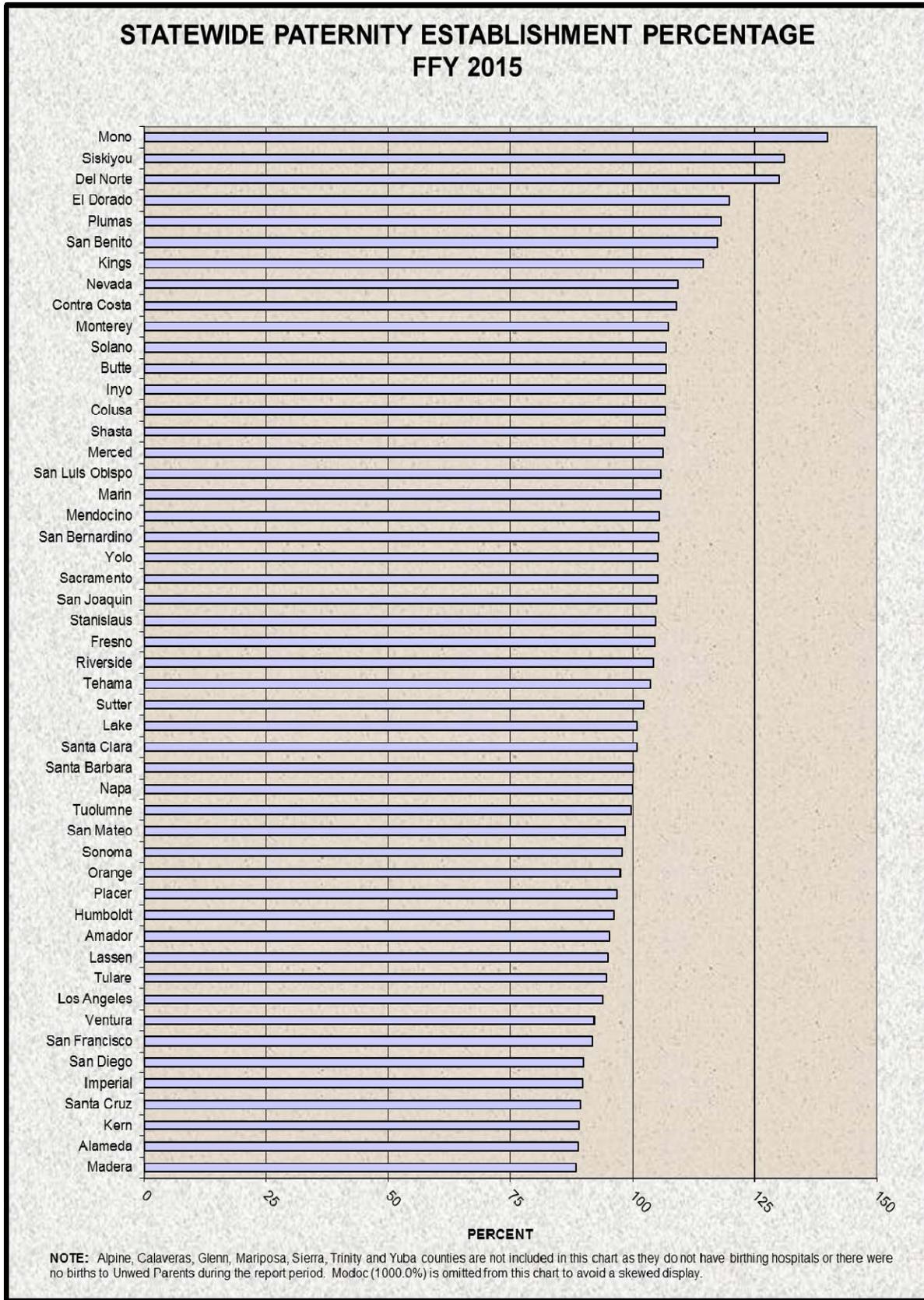
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	107.0%	101.6%	98.6%	98.2%	98.0%	-0.2%	-8.4%
Alameda	91.2	93.1	91.2	89.9	88.8	-1.2	-2.6
Alpine	*	*	*	*	*	*	*
Amador	124.4	88.7	102.4	89.7	95.4	6.4	-23.3
Butte	110.0	106.1	104.4	104.5	106.9	2.3	-2.8
Calaveras	*	*	*	*	*	*	*
Colusa	76.7	98.6	105.2	109.7	106.8	-2.6	39.2
Contra Costa	115.5	113.7	110.6	118.1	108.9	-7.8	-5.7
Del Norte	150.6	111.2	114.4	98.4	130.1	32.2	-13.6
El Dorado	116.2	113.3	119.5	111.2	119.7	7.6	3.0
Fresno	104.6	103.6	97.8	101.3	104.5	3.2	-0.1
Glenn	*	*	*	*	*	*	*
Humboldt	103.5	101.4	115.4	97.9	96.3	-1.6	-7.0
Imperial	100.9	80.4	96.2	93.6	89.8	-4.1	-11.0
Inyo	135.6	100.0	102.1	107.1	106.8	-0.3	-21.2
Kern	113.8	108.6	106.8	101.5	89.0	-12.3	-21.8
Kings	106.1	111.4	109.5	100.2	114.5	14.3	7.9
Lake	137.8	100.6	105.1	98.5	100.9	2.4	-26.8
Lassen	130.3	110.9	110.4	119.6	95.0	-20.6	-27.1
Los Angeles	104.4	99.6	94.7	89.9	94.0	4.6	-10.0
Madera	102.6	97.9	110.8	104.0	88.4	-15.0	-13.8
Marin	113.8	107.2	109.5	134.3	105.9	-21.1	-6.9
Mariposa	*	*	*	*	*	*	*
Mendocino	108.2	105.3	104.4	107.3	105.6	-1.6	-2.4
Merced	126.5	118.9	110.1	113.9	106.3	-6.7	-16.0
Modoc	*	*	*	500.0	1000.0	100.0	*
Mono	109.4	128.2	124.2	84.6	140.0	65.5	28.0
Monterey	110.0	101.6	103.1	104.5	107.4	2.8	-2.4
Napa	118.1	123.9	94.4	117.1	100.0	-14.6	-15.3
Nevada	108.6	106.6	103.1	93.6	109.2	16.7	0.6
Orange	101.2	98.2	96.5	96.6	97.5	0.9	-3.7
Placer	96.9	87.6	71.8	125.2	96.9	-22.6	0.0
Plumas	126.0	138.2	148.4	138.2	118.2	-14.5	-6.2
Riverside	112.6	103.2	101.6	105.1	104.2	-0.9	-7.5
Sacramento	122.8	112.3	111.5	104.9	105.2	0.3	-14.3
San Benito	129.2	105.6	114.3	104.5	117.5	12.4	-9.1
San Bernardino	126.2	114.6	111.5	113.1	105.3	-6.9	-16.6
San Diego	92.0	92.7	87.7	93.3	90.0	-3.5	-2.2
San Francisco	92.8	89.8	94.9	95.6	91.8	-4.0	-1.1
San Joaquin	112.7	113.3	107.5	111.9	104.8	-6.3	-7.0
San Luis Obispo	101.6	102.9	100.4	94.5	105.9	12.1	4.2
San Mateo	135.6	123.7	122.8	109.2	98.4	-9.9	-27.4
Santa Barbara	111.9	98.4	108.0	99.4	100.1	0.7	-10.5
Santa Clara	101.6	96.5	89.3	93.2	100.9	8.3	-0.7
Santa Cruz	103.0	95.9	93.3	98.6	89.3	-9.4	-13.3
Shasta	115.9	102.0	110.6	105.8	106.6	0.8	-8.0
Sierra	*	*	*	*	*	*	*
Siskiyou	147.1	123.7	108.6	118.2	131.0	10.8	-10.9
Solano	115.2	98.6	113.0	110.3	106.9	-3.1	-7.2
Sonoma	99.0	98.0	99.4	98.3	97.8	-0.5	-1.2
Stanislaus	117.4	104.7	101.0	97.4	104.7	7.5	-10.8
Sutter	109.8	98.6	98.8	96.7	102.3	5.8	-6.8
Tehama	120.5	121.2	120.1	117.0	103.6	-11.5	-14.0
Trinity	*	*	*	*	*	*	*
Tulare	102.8	95.2	89.9	95.5	94.7	-0.8	-7.9
Tuolumne	104.4	130.2	106.2	113.4	99.6	-12.2	-4.6
Ventura	98.3	95.7	93.1	93.2	92.1	-1.2	-6.3
Yolo	119.1	113.6	111.7	105.8	105.2	-0.6	-11.7
Yuba	*	*	*	*	*	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Inyo/Mono	127.6	108.5	107.8	101.3	114.3	12.8	-10.4
Santa Cruz/San Benito	106.3	97.1	96.0	99.5	93.0	-6.5	-12.5
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	*	*	*	120.3	136.1	13.1	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

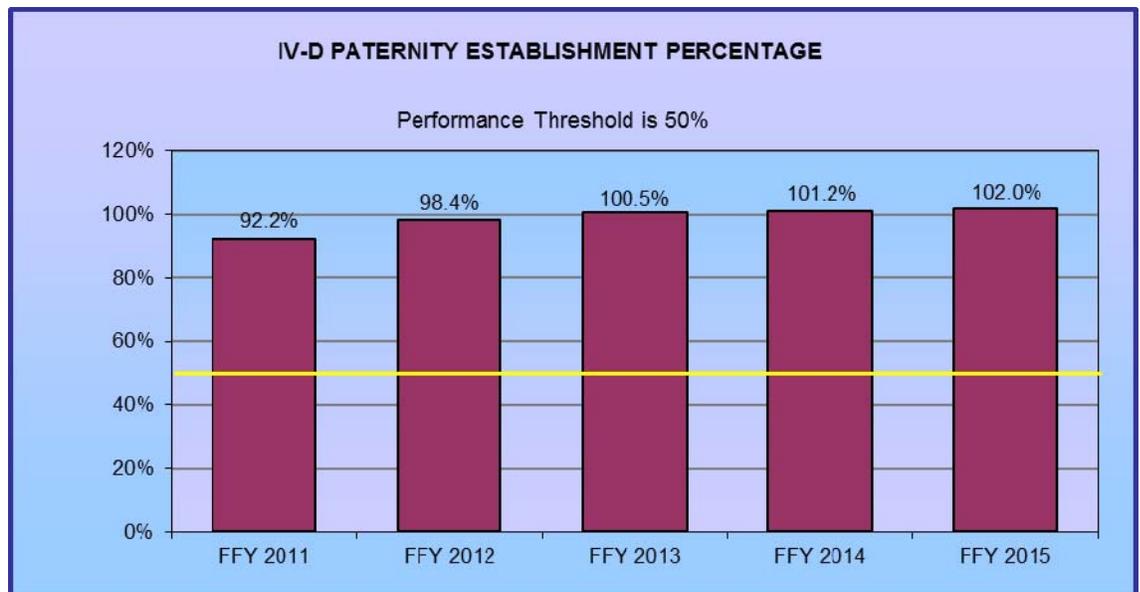


FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload as of the end of the prior FFY who were born out-of-wedlock, expressed as a percentage.²

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure, which is also included in this report on page 6.

Over the past five years, IV-D PEP increased by 9.8 percentage points.



In FFY 2015, IV-D PEP was 102.0 percent, an increase of 0.8 percentage points from the previous year. Over the past five years IV-D PEP increased by 9.8 percentage points. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Children in IV-D Cases Open at the End of the FFY Who Were Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2015

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	953,820	972,791	102.0%
Alameda	21,575	22,444	104.0
Alpine	16	16	100.0
Amador	749	788	105.2
Butte	6,263	6,658	106.3
Calaveras	989	1,102	111.4
Colusa	478	493	103.1
Contra Costa	21,682	22,704	104.7
Del Norte	1,526	1,623	106.4
El Dorado	3,085	3,299	106.9
Fresno	41,135	45,557	110.7
Glenn	1,162	1,221	105.1
Humboldt	3,579	3,736	104.4
Imperial	8,392	8,944	106.6
Inyo	652	684	104.9
Kern	41,185	42,069	102.1
Kings	6,783	7,108	104.8
Lake	1,891	2,112	111.7
Lassen	969	1,040	107.3
Los Angeles	253,073	241,393	95.4
Madera	4,636	5,649	121.9
Marin	1,667	1,762	105.7
Mariposa	321	347	108.1
Mendocino	2,824	2,968	105.1
Merced	13,009	13,969	107.4
Modoc	259	289	111.6
Mono	172	176	102.3
Monterey	12,553	13,422	106.9
Napa	2,217	2,338	105.5
Nevada	1,647	1,683	102.2
Orange	46,640	48,062	103.0
Placer	4,962	5,092	102.6
Plumas	545	590	108.3
Riverside	65,939	67,623	102.6
Sacramento	56,881	59,187	104.1
San Benito	1,495	1,619	108.3
San Bernardino	93,120	95,141	102.2
San Diego	51,907	53,671	103.4
San Francisco	8,236	8,333	101.2
San Joaquin	30,296	31,318	103.4
San Luis Obispo	2,343	2,924	124.8
San Mateo	7,116	7,296	102.5
Santa Barbara	8,791	9,557	108.7
Santa Clara	24,142	25,215	104.4
Santa Cruz	3,754	3,947	105.1
Shasta	6,986	7,268	104.0
Sierra	40	45	112.5
Siskiyou	1,664	1,800	108.2
Solano	11,792	12,391	105.1
Sonoma	7,147	7,713	107.9
Stanislaus	20,133	21,415	106.4
Sutter	2,955	3,340	113.0
Tehama	2,629	2,796	106.4
Trinity	302	314	104.0
Tulare	18,858	19,048	101.0
Tuolumne	1,519	1,579	103.9
Ventura	14,759	16,130	109.3
Yolo	4,671	4,841	103.6
Yuba	2,911	3,069	105.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,273	3,485	106.5
Inyo/Mono	824	860	104.4
Santa Cruz/San Benito	5,249	5,566	106.0
Sierra/Nevada	1,687	1,728	102.4
Siskiyou/Modoc	1,923	2,089	108.6

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 3,202 and 4,127, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

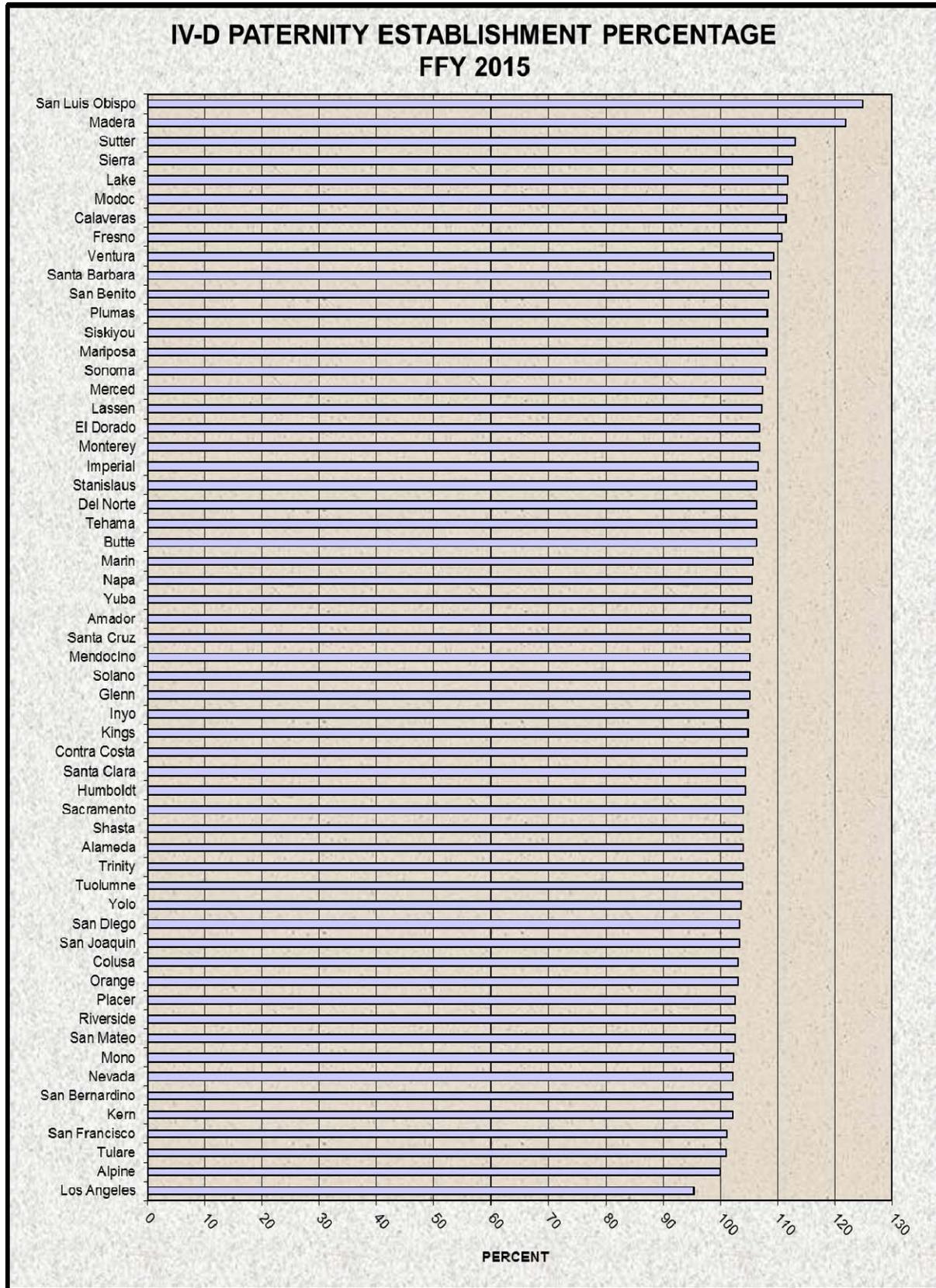
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	92.2%	98.4%	100.5%	101.2%	102.0%	0.8%	10.6%
Alameda	95.3	96.9	100.9	101.5	104.0	2.5	9.1
Alpine	109.5	121.1	100.0	90.5	100.0	10.5	-8.7
Amador	110.8	108.8	112.0	108.0	105.2	-2.6	-5.1
Butte	101.0	106.6	106.3	104.2	106.3	2.0	5.2
Calaveras	100.6	101.2	107.0	106.1	111.4	5.0	10.7
Colusa	92.2	100.8	94.3	111.6	103.1	-7.6	11.8
Contra Costa	96.5	102.9	104.7	102.7	104.7	1.9	8.5
Del Norte	102.6	101.4	98.0	99.5	106.4	6.9	3.7
El Dorado	101.8	103.0	104.1	105.7	106.9	1.1	5.0
Fresno	100.1	103.4	102.2	105.5	110.7	4.9	10.6
Glenn	95.3	105.0	115.6	114.0	105.1	-7.8	10.3
Humboldt	101.8	106.1	103.4	105.8	104.4	-1.3	2.6
Imperial	95.1	100.7	104.7	105.7	106.6	0.9	12.1
Inyo	96.7	101.7	103.4	105.2	104.9	-0.3	8.5
Kern	96.7	111.3	103.0	100.5	102.1	1.6	5.6
Kings	100.3	104.9	104.9	104.6	104.8	0.2	4.5
Lake	106.9	109.5	106.0	109.7	111.7	1.8	4.5
Lassen	99.0	105.3	108.5	108.2	107.3	-0.8	8.4
Los Angeles	80.7	89.7	95.2	94.9	95.4	0.5	18.2
Madera	112.0	113.4	113.8	117.0	121.9	4.2	8.8
Marin	107.5	109.0	103.5	104.3	105.7	1.3	-1.7
Mariposa	110.3	101.8	105.1	107.9	108.1	0.2	-2.0
Mendocino	98.0	103.6	104.8	106.2	105.1	-1.0	7.2
Merced	100.3	104.0	103.9	111.3	107.4	-3.5	7.1
Modoc	110.8	109.5	102.2	105.3	111.6	6.0	0.7
Mono	94.9	108.7	106.6	104.4	102.3	-2.0	7.8
Monterey	99.8	104.0	105.2	105.9	106.9	0.9	7.1
Napa	99.8	103.3	104.4	106.0	105.5	-0.5	5.7
Nevada	97.8	101.4	102.7	104.9	102.2	-2.6	4.5
Orange	92.5	100.9	100.5	101.8	103.0	1.2	11.4
Placer	90.3	99.5	102.3	100.9	102.6	1.7	13.6
Plumas	102.9	111.8	108.0	113.9	108.3	-4.9	5.2
Riverside	94.2	96.1	98.4	101.6	102.6	1.0	8.9
Sacramento	97.5	101.9	102.2	104.7	104.1	-0.6	6.8
San Benito	97.6	106.2	102.1	105.0	108.3	3.1	11.0
San Bernardino	99.4	100.5	101.7	101.6	102.2	0.6	2.8
San Diego	88.2	97.0	99.9	99.8	103.4	3.6	17.2
San Francisco	90.7	97.1	98.0	98.6	101.2	2.6	11.6
San Joaquin	104.6	106.0	106.2	105.7	103.4	-2.2	-1.1
San Luis Obispo	118.6	123.0	120.7	122.2	124.8	2.1	5.2
San Mateo	99.7	101.7	101.4	103.4	102.5	-0.9	2.8
Santa Barbara	97.7	102.3	102.4	106.6	108.7	2.0	11.3
Santa Clara	101.8	102.0	104.9	106.2	104.4	-1.7	2.6
Santa Cruz	98.1	100.7	104.9	109.0	105.1	-3.6	7.1
Shasta	98.3	104.6	103.2	103.4	104.0	0.6	5.8
Sierra	97.4	93.1	87.7	111.6	112.5	0.8	15.5
Siskiyou	105.8	105.4	107.6	104.9	108.2	3.1	2.3
Solano	103.6	106.6	106.7	106.1	105.1	-0.9	1.4
Sonoma	105.3	108.7	108.0	107.5	107.9	0.4	2.5
Stanislaus	99.0	106.6	106.1	107.7	106.4	-1.2	7.5
Sutter	101.1	111.1	108.6	107.0	113.0	5.6	11.8
Tehama	109.4	107.4	107.7	111.6	106.4	-4.7	-2.7
Trinity	101.8	103.3	106.9	109.3	104.0	-4.8	2.2
Tulare	90.8	98.3	98.3	101.3	101.0	-0.3	11.2
Tuolumne	100.7	106.4	107.7	106.3	103.9	-2.3	3.2
Ventura	103.2	106.2	107.3	108.6	109.3	0.6	5.9
Yolo	98.4	102.5	101.7	104.2	103.6	-0.6	5.3
Yuba	99.4	103.6	108.2	106.1	105.4	-0.7	6.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	102.8	105.4	108.4	106.5	106.5	0.0	3.6
Inyo/Mono	96.4	103.0	104.0	105.1	104.4	-0.7	8.3
Santa Cruz/San Benito	98.0	102.2	104.1	107.8	106.0	-1.7	8.2
Sierra/Nevada	97.8	101.1	102.2	105.1	102.4	-2.6	4.7
Siskiyou/Modoc	106.5	106.0	106.8	104.9	108.6	3.5	2.0

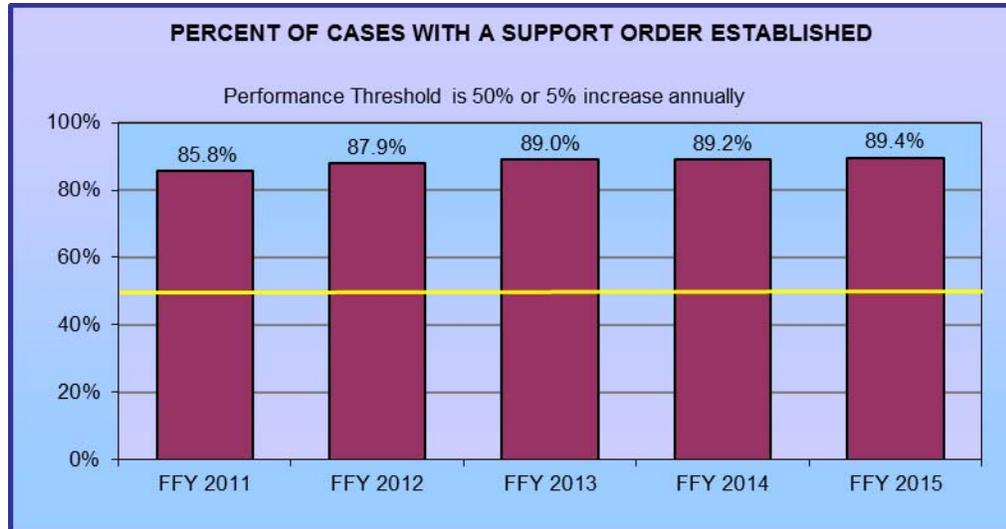
SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.

Percent of Cases with a Support Order Established showed an increase of 3.6 percentage points from FFY 2011 to FFY 2015.



Federal Performance Measure, Cases with a Support Order Established, increased by 0.2 percentage points between FFY 2014 and 2015. Performance in this measure has continued to increase. The measure showed an increase of 3.6 percentage points from FFY 2011 to FFY 2015. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2015 the number of cases statewide was approximately 1.2 million. Of that, approximately 1.1 million, or 89.4 percent of the cases had support orders established. See Tables C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2015

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,237,737	1,106,842	89.4%
Alameda	31,825	28,590	89.8
Alpine	35	35	100.0
Amador	1,212	1,175	96.9
Butte	11,080	10,422	94.1
Calaveras	1,648	1,556	94.4
Colusa	738	654	88.6
Contra Costa	28,734	27,254	94.8
Del Norte	2,702	2,516	93.1
El Dorado	5,840	5,555	95.1
Fresno	58,134	52,454	90.2
Glenn	1,653	1,594	96.4
Humboldt	5,926	5,654	95.4
Imperial	10,421	9,473	90.9
Inyo	1,084	1,023	94.4
Kern	50,830	43,688	85.9
Kings	9,423	8,734	92.7
Lake	2,875	2,550	88.7
Lassen	1,624	1,528	94.1
Los Angeles	276,777	233,647	84.4
Madera	6,176	5,702	92.3
Marin	2,488	2,422	97.3
Mariposa	630	605	96.0
Mendocino	4,200	3,934	93.7
Merced	16,590	15,308	92.3
Modoc	385	364	94.5
Mono	269	253	94.1
Monterey	16,373	15,216	92.9
Napa	3,719	3,533	95.0
Nevada	3,219	3,096	96.2
Orange	68,200	61,155	89.7
Placer	8,444	7,952	94.2
Plumas	939	908	96.7
Riverside	81,125	70,048	86.3
Sacramento	76,766	70,866	92.3
San Benito	2,088	1,986	95.1
San Bernardino	112,404	99,287	88.3
San Diego	71,251	62,711	88.0
San Francisco	12,741	11,600	91.0
San Joaquin	35,963	33,407	92.9
San Luis Obispo	3,839	3,714	96.7
San Mateo	10,351	9,610	92.8
Santa Barbara	12,336	11,387	92.3
Santa Clara	36,643	34,099	93.1
Santa Cruz	5,646	5,250	93.0
Shasta	11,991	11,153	93.0
Sierra	114	111	97.4
Siskiyou	2,892	2,765	95.6
Solano	16,712	15,514	92.8
Sonoma	11,824	11,367	96.1
Stanislaus	28,749	27,479	95.6
Sutter	4,719	4,220	89.4
Tehama	4,038	3,772	93.4
Trinity	677	618	91.3
Tulare	24,758	23,703	95.7
Tuolumne	2,606	2,520	96.7
Ventura	21,283	19,997	94.0
Yolo	7,868	7,324	93.1
Yuba	4,160	3,784	91.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,501	5,286	96.1
Inyo/Mono	1,353	1,276	94.3
Santa Cruz/San Benito	7,734	7,236	93.6
Sierra/Nevada	3,333	3,207	96.2
Siskiyou/Modoc	3,277	3,129	95.5

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

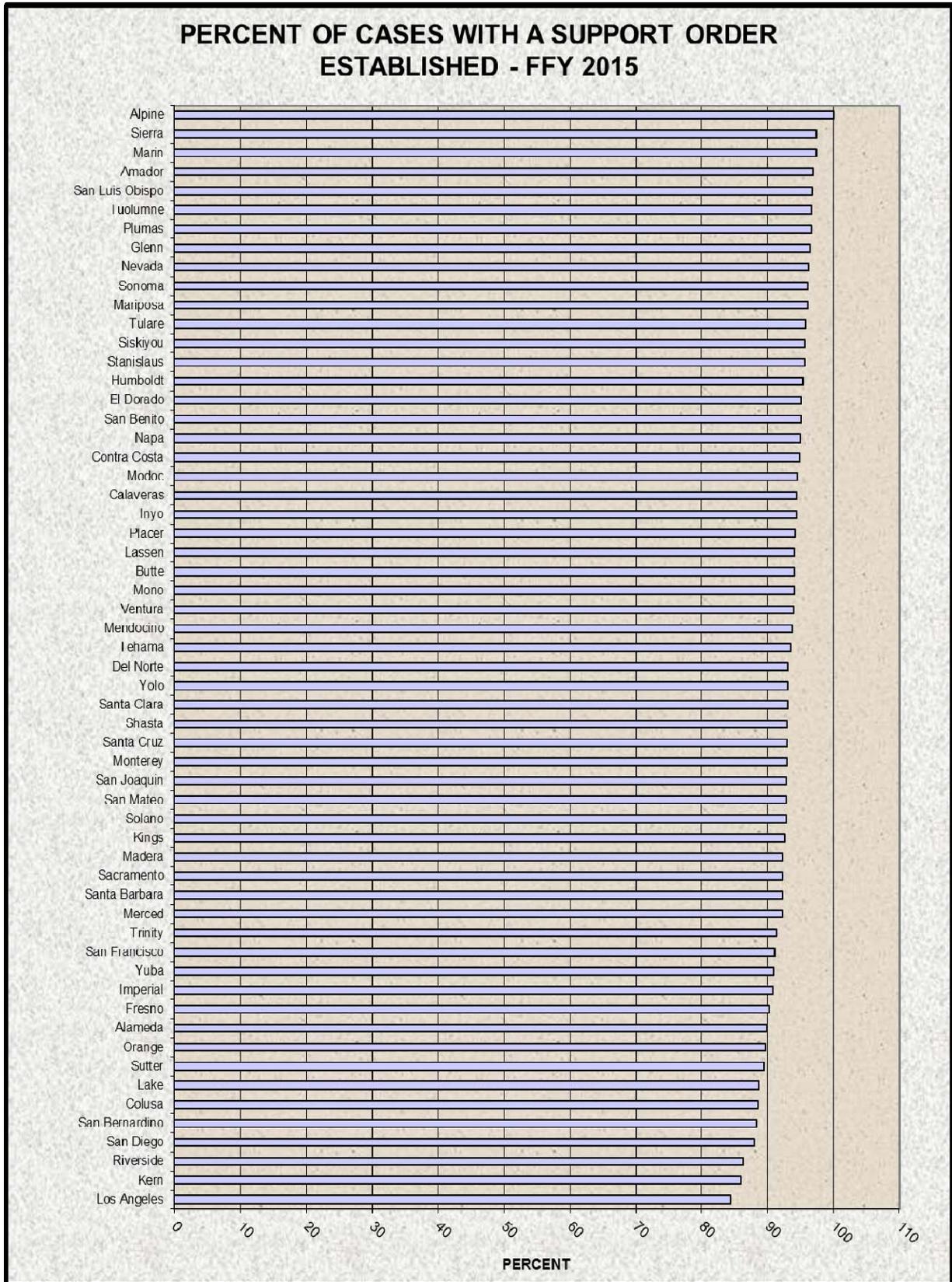
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2011 - 2015**

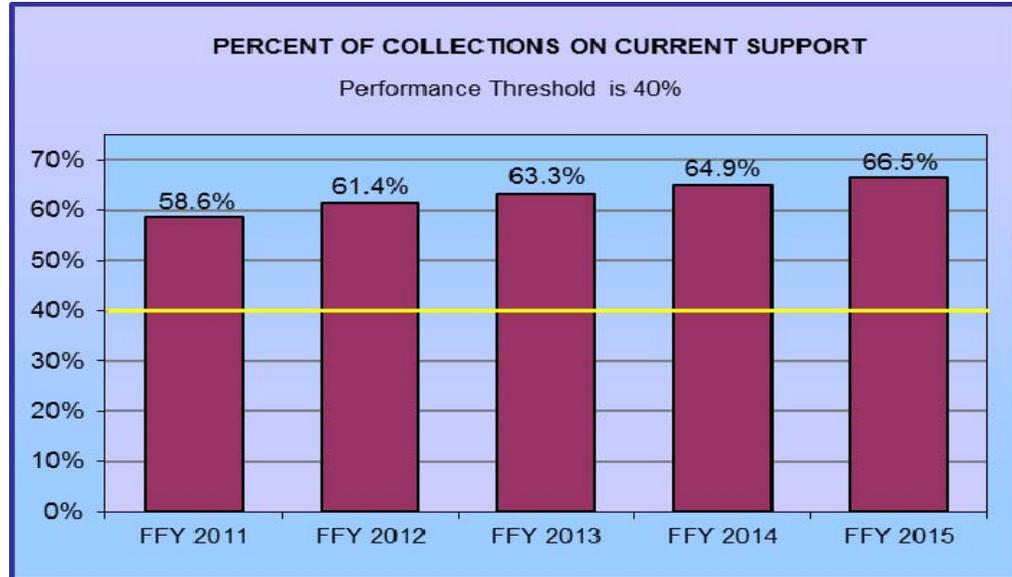
	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	85.8%	87.9%	89.0%	89.2%	89.4%	0.2%	4.2%
Alameda	88.5	92.1	90.2	91.0	89.8	-1.3	1.5
Alpine	98.4	98.3	94.3	100.0	100.0	0.0	1.6
Amador	94.6	95.1	96.5	97.3	96.9	-0.4	2.4
Butte	93.1	93.7	94.2	94.0	94.1	0.1	1.1
Calaveras	93.1	94.9	94.0	95.2	94.4	-0.8	1.4
Colusa	86.9	88.1	90.2	90.0	88.6	-1.6	2.0
Contra Costa	89.9	90.3	90.5	93.7	94.8	1.2	5.5
Del Norte	93.1	92.0	90.3	91.2	93.1	2.1	0.0
El Dorado	94.3	95.4	96.3	95.4	95.1	-0.3	0.8
Fresno	90.1	89.9	92.4	91.9	90.2	-1.8	0.1
Glenn	92.8	94.6	93.7	94.5	96.4	2.0	3.9
Humboldt	94.8	93.8	94.8	95.7	95.4	-0.3	0.6
Imperial	87.5	88.5	90.0	90.3	90.9	0.7	3.9
Inyo	93.0	92.9	94.2	95.0	94.4	-0.6	1.5
Kern	85.5	82.8	86.9	87.8	85.9	-2.2	0.5
Kings	91.3	92.4	92.9	92.7	92.7	0.0	1.5
Lake	85.1	86.7	87.5	87.6	88.7	1.3	4.2
Lassen	91.9	93.4	91.8	91.0	94.1	3.4	2.4
Los Angeles	78.5	83.7	85.4	83.9	84.4	0.6	7.5
Madera	89.7	90.7	91.1	91.7	92.3	0.7	2.9
Marin	94.9	96.1	97.0	96.5	97.3	0.8	2.5
Mariposa	93.1	96.3	94.1	96.4	96.0	-0.4	3.1
Mendocino	89.9	91.2	92.8	93.5	93.7	0.2	4.2
Merced	89.7	91.2	94.4	92.4	92.3	-0.1	2.9
Modoc	93.4	93.2	94.0	93.3	94.5	1.3	1.2
Mono	91.4	90.5	90.7	94.8	94.1	-0.7	3.0
Monterey	91.6	91.9	93.3	93.4	92.9	-0.5	1.4
Napa	91.8	93.3	94.1	94.3	95.0	0.7	3.5
Nevada	95.9	96.1	96.0	95.7	96.2	0.5	0.3
Orange	87.5	87.9	88.7	88.9	89.7	0.9	2.5
Placer	90.6	90.9	91.4	93.5	94.2	0.7	4.0
Plumas	96.4	97.3	96.4	94.8	96.7	2.0	0.3
Riverside	80.8	81.9	83.5	85.0	86.3	1.5	6.8
Sacramento	87.6	89.1	90.7	91.5	92.3	0.9	5.4
San Benito	92.7	91.9	92.2	94.0	95.1	1.2	2.6
San Bernardino	83.6	86.0	87.1	88.2	88.3	0.1	5.6
San Diego	85.3	86.9	86.9	88.2	88.0	-0.2	3.2
San Francisco	89.4	90.8	90.1	91.1	91.0	-0.1	1.8
San Joaquin	92.3	92.7	92.4	93.2	92.9	-0.3	0.7
San Luis Obispo	94.7	95.3	97.4	96.9	96.7	-0.2	2.1
San Mateo	91.2	92.0	92.8	92.7	92.8	0.1	1.8
Santa Barbara	88.9	90.3	93.1	93.5	92.3	-1.3	3.8
Santa Clara	89.9	92.3	92.4	92.6	93.1	0.5	3.6
Santa Cruz	86.3	89.7	94.6	92.8	93.0	0.2	7.8
Shasta	93.8	92.5	91.4	93.4	93.0	-0.4	-0.9
Sierra	94.9	93.6	96.7	97.4	97.4	0.0	2.6
Siskiyou	94.8	94.6	94.1	94.3	95.6	1.4	0.8
Solano	92.3	92.2	93.1	93.3	92.8	-0.5	0.5
Sonoma	93.5	94.1	95.3	95.5	96.1	0.6	2.8
Stanislaus	92.8	94.7	95.6	95.6	95.6	0.0	3.0
Sutter	88.4	89.2	88.9	89.8	89.4	-0.4	1.1
Tehama	93.3	94.0	93.0	93.5	93.4	-0.1	0.1
Trinity	94.1	92.4	92.0	91.0	91.3	0.3	-3.0
Tulare	91.1	92.3	93.2	93.5	95.7	2.4	5.0
Tuolumne	92.8	94.6	95.4	96.0	96.7	0.7	4.2
Ventura	94.0	95.1	94.8	93.3	94.0	0.8	0.0
Yolo	90.9	92.6	93.1	93.4	93.1	-0.3	2.4
Yuba	89.3	90.4	90.3	90.9	91.0	0.1	1.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	93.3	94.8	95.2	96.1	96.1	0.0	3.0
Inyo/Mono	92.7	92.4	93.5	95.0	94.3	-0.7	1.7
Santa Cruz/San Benito	88.0	90.3	94.0	93.1	93.6	0.5	6.4
Sierra/Nevada	95.9	96.0	96.0	95.8	96.2	0.4	0.3
Siskiyou/Modoc	94.6	94.4	94.1	94.2	95.5	1.4	1.0

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



FEDERAL PERFORMANCE MEASURE PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2011 through FFY 2015, Collections on Current Support increased by 7.9 percentage points statewide.

During FFY 2015, California collected and distributed \$1.50 billion of the \$2.25 billion in current support owed.

Collections on Current Support have been increasing each year from FFY 2011 to FFY 2015, with an overall statewide increase of 7.9 percentage points during the five year period. In FFY 2015, California collected and distributed 66.5 percent of current support owed; a 1.6 percentage points increase from the prior year. California collected and distributed \$1.50 billion of the \$2.25 billion in current support owed during FFY 2015. See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2015

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,256,241,546	\$1,500,902,041	66.5%
Alameda	69,273,369	50,191,759	72.5
Alpine	29,660	23,953	80.8
Amador	2,064,196	1,703,896	82.5
Butte	14,389,418	9,941,450	69.1
Calaveras	2,578,674	2,026,025	78.6
Colusa	1,627,685	1,092,730	67.1
Contra Costa	69,455,407	48,098,305	69.3
Del Norte	2,734,044	1,720,003	62.9
El Dorado	12,235,595	8,558,216	69.9
Fresno	75,676,071	48,936,905	64.7
Glenn	2,705,294	1,784,280	66.0
Humboldt	7,502,631	5,255,765	70.1
Imperial	24,323,918	15,848,221	65.2
Inyo	1,625,605	1,190,854	73.3
Kern	83,626,881	51,909,276	62.1
Kings	13,969,895	9,782,163	70.0
Lake	4,103,593	2,622,186	63.9
Lassen	2,570,868	1,859,563	72.3
Los Angeles	445,915,336	274,884,538	61.6
Madera	9,704,428	6,335,930	65.3
Marin	10,574,516	8,300,556	78.5
Mariposa	1,256,003	880,138	70.1
Mendocino	5,115,180	3,476,902	68.0
Merced	25,609,796	17,156,990	67.0
Modoc	619,844	436,932	70.5
Mono	669,638	507,751	75.8
Monterey	41,219,636	26,800,487	65.0
Napa	11,036,682	7,599,772	68.9
Nevada	5,056,240	3,909,938	77.3
Orange	182,934,833	123,212,233	67.4
Placer	23,673,374	16,338,944	69.0
Plumas	1,602,088	1,169,160	73.0
Riverside	144,439,517	93,362,852	64.6
Sacramento	109,787,439	71,696,361	65.3
San Benito	4,569,642	3,189,543	69.8
San Bernardino	176,274,616	115,353,748	65.4
San Diego	157,911,550	111,987,139	70.9
San Francisco	23,515,720	17,668,649	75.1
San Joaquin	59,529,607	39,711,329	66.7
San Luis Obispo	14,085,488	11,046,733	78.4
San Mateo	29,392,582	20,587,556	70.0
Santa Barbara	27,505,921	18,748,772	68.2
Santa Clara	86,753,068	57,955,717	66.8
Santa Cruz	13,649,284	9,035,997	66.2
Shasta	16,498,387	11,537,101	69.9
Sierra	159,612	135,075	84.6
Siskiyou	3,290,523	2,338,876	71.1
Solano	36,083,198	24,481,271	67.8
Sonoma	25,772,508	19,412,639	75.3
Stanislaus	46,571,245	31,402,369	67.4
Sutter	7,684,159	5,354,837	69.7
Tehama	5,413,060	3,640,446	67.3
Trinity	793,686	490,037	61.7
Tulare	33,485,727	24,583,015	73.4
Tuolumne	4,685,372	3,510,691	74.9
Ventura	54,933,116	37,616,761	68.5
Yolo	11,849,429	8,290,635	70.0
Yuba	6,126,691	4,208,075	68.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	9,357,903	7,264,564	77.6
Inyo/Mono	2,295,243	1,698,606	74.0
Santa Cruz/San Benito	18,218,925	12,225,540	67.1
Sierra/Nevada	5,215,851	4,045,013	77.6
Siskiyou/Modoc	3,910,367	2,775,808	71.0

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

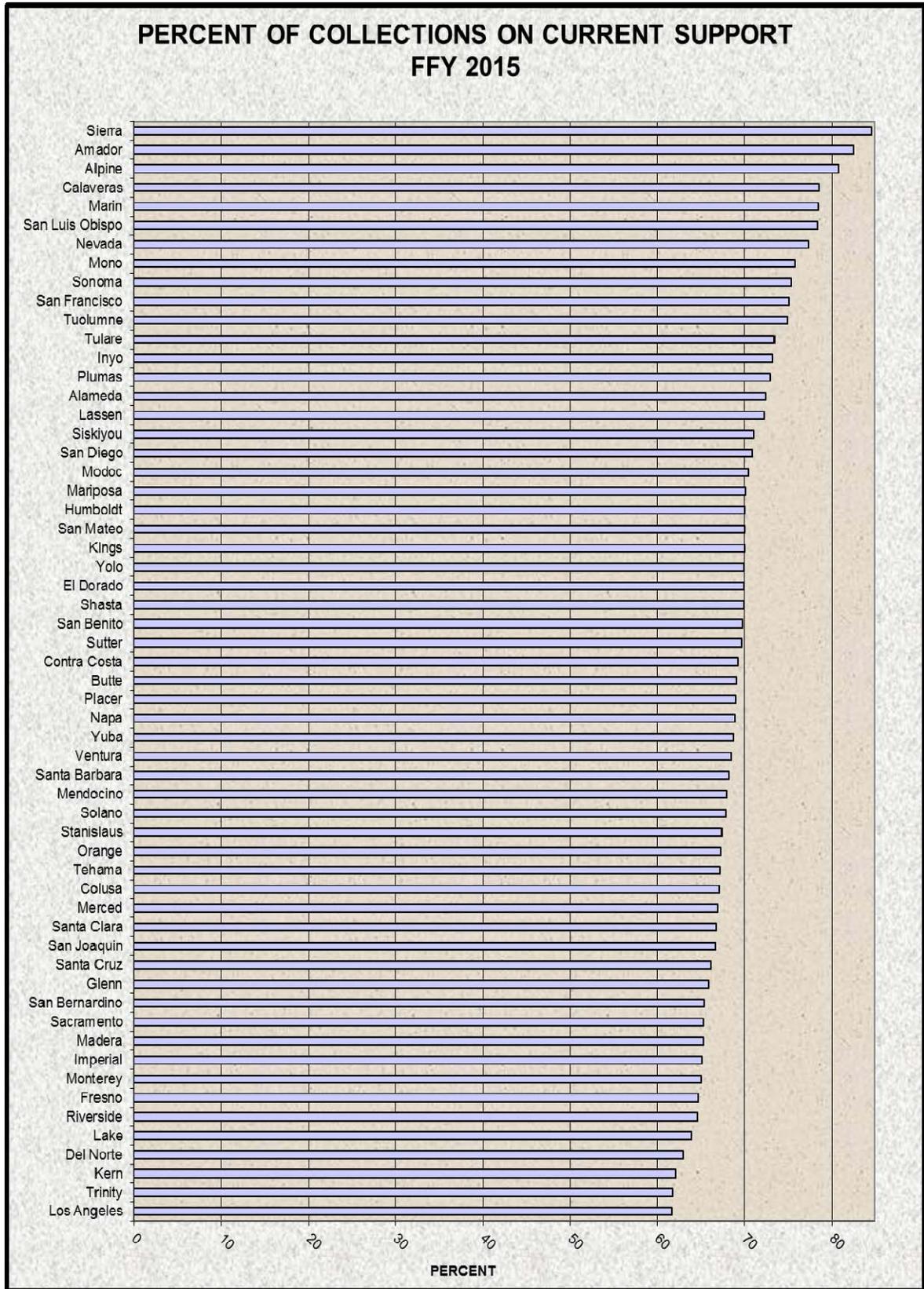
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	58.6%	61.4%	63.3%	64.9%	66.5%	2.5%	13.6%
Alameda	63.3	65.2	67.5	69.7	72.5	4.0	14.5
Alpine	79.7	65.0	69.3	75.8	80.8	6.6	1.4
Amador	69.3	74.8	75.8	79.7	82.5	3.5	19.0
Butte	63.2	64.4	65.9	67.2	69.1	2.8	9.3
Calaveras	66.8	70.3	72.5	74.3	78.6	5.8	17.7
Colusa	60.3	66.1	66.4	66.7	67.1	0.6	11.3
Contra Costa	59.8	63.0	65.8	66.9	69.3	3.6	15.9
Del Norte	59.3	59.1	62.8	63.1	62.9	-0.3	6.1
El Dorado	62.6	67.0	68.9	69.2	69.9	1.0	11.7
Fresno	59.0	60.1	61.2	62.2	64.7	4.0	9.7
Glenn	57.2	59.1	62.8	65.0	66.0	1.5	15.4
Humboldt	68.6	69.2	69.5	71.0	70.1	-1.3	2.2
Imperial	54.1	58.7	63.1	64.6	65.2	0.9	20.5
Inyo	66.1	62.0	65.6	69.5	73.3	5.5	10.9
Kern	56.3	59.2	59.5	60.8	62.1	2.1	10.3
Kings	65.0	68.2	68.7	68.8	70.0	1.7	7.7
Lake	57.2	58.2	58.9	62.1	63.9	2.9	11.7
Lassen	64.7	68.9	68.4	69.9	72.3	3.4	11.7
Los Angeles	56.0	58.2	58.6	60.1	61.6	2.5	10.0
Madera	60.7	59.9	61.0	63.1	65.3	3.5	7.6
Marin	66.5	70.7	76.1	79.1	78.5	-0.8	18.0
Mariposa	70.4	68.7	69.9	67.6	70.1	3.7	-0.4
Mendocino	57.9	60.9	66.1	66.6	68.0	2.1	17.4
Merced	54.7	57.3	61.4	65.0	67.0	3.1	22.5
Modoc	66.9	66.7	68.6	65.8	70.5	7.1	5.4
Mono	73.7	74.8	75.2	75.5	75.8	0.4	2.8
Monterey	58.1	60.7	62.5	63.6	65.0	2.2	11.9
Napa	66.0	69.2	70.8	69.3	68.9	-0.6	4.4
Nevada	67.6	71.1	74.8	76.0	77.3	1.7	14.3
Orange	60.1	63.5	65.0	66.1	67.4	2.0	12.1
Placer	60.6	62.5	64.8	66.7	69.0	3.4	13.9
Plumas	67.7	71.4	70.8	71.4	73.0	2.2	7.8
Riverside	55.5	58.2	61.4	62.9	64.6	2.7	16.4
Sacramento	55.3	57.7	61.1	63.5	65.3	2.8	18.1
San Benito	63.3	66.9	70.5	70.1	69.8	-0.4	10.3
San Bernardino	56.2	60.0	62.8	64.1	65.4	2.0	16.4
San Diego	59.2	65.0	67.8	70.0	70.9	1.3	19.8
San Francisco	69.9	71.4	73.6	73.9	75.1	1.6	7.4
San Joaquin	59.3	61.5	63.7	65.4	66.7	2.0	12.5
San Luis Obispo	71.3	75.2	77.8	78.9	78.4	-0.6	10.0
San Mateo	61.8	64.3	67.1	68.2	70.0	2.6	13.3
Santa Barbara	59.4	62.4	65.2	67.4	68.2	1.2	14.8
Santa Clara	58.3	59.9	61.9	64.1	66.8	4.2	14.6
Santa Cruz	60.1	61.6	64.7	66.1	66.2	0.2	10.1
Shasta	60.5	62.1	64.4	67.0	69.9	4.3	15.5
Sierra	60.9	67.0	71.8	75.6	84.6	11.9	38.9
Siskiyou	67.2	65.7	68.8	70.8	71.1	0.4	5.8
Solano	60.6	63.0	65.6	66.8	67.8	1.5	11.9
Sonoma	66.5	70.2	71.5	72.6	75.3	3.7	13.2
Stanislaus	58.1	60.8	63.2	65.5	67.4	2.9	16.0
Sutter	59.8	62.9	65.5	67.4	69.7	3.4	16.6
Tehama	59.0	60.5	60.3	64.6	67.3	4.2	14.1
Trinity	54.9	55.6	58.6	62.8	61.7	-1.8	12.4
Tulare	60.4	64.1	69.6	71.8	73.4	2.2	21.5
Tuolumne	69.0	71.7	72.7	74.1	74.9	1.1	8.6
Ventura	61.9	64.8	66.3	67.3	68.5	1.8	10.7
Yolo	57.4	59.9	62.4	66.3	70.0	5.6	22.0
Yuba	59.4	62.6	65.7	66.9	68.7	2.7	15.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	68.5	71.9	73.4	75.5	77.6	2.8	13.3
Inyo/Mono	68.1	65.4	68.2	71.2	74.0	3.9	8.7
Santa Cruz/San Benito	60.8	62.8	66.0	67.1	67.1	0.0	10.4
Sierra/Nevada	67.4	70.9	74.7	76.0	77.6	2.1	15.1
Siskiyou/Modoc	67.2	65.9	68.8	69.9	71.0	1.6	5.7

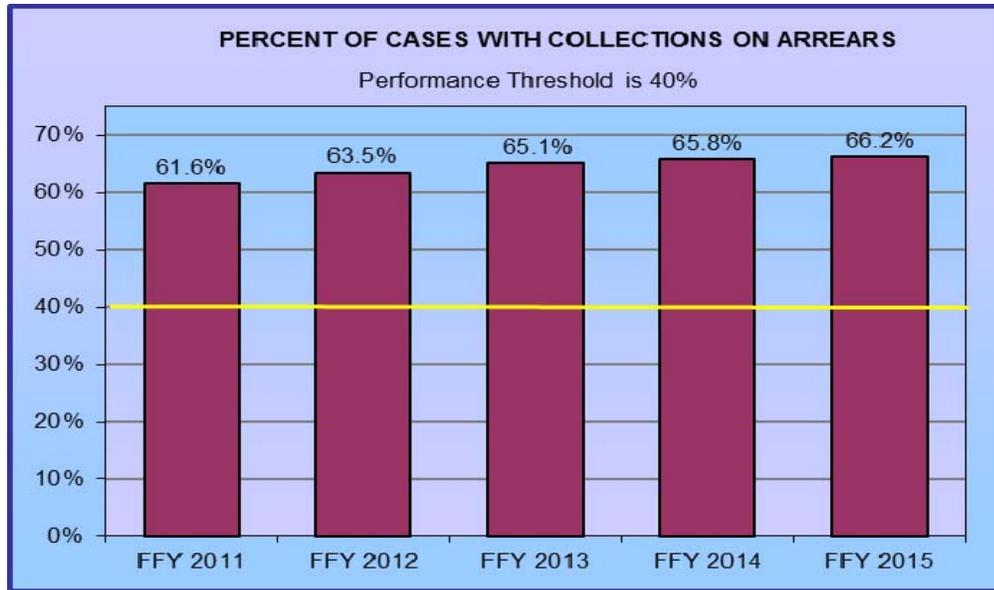
SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



**FEDERAL PERFORMANCE MEASURE
PERCENT OF CASES WITH COLLECTIONS ON ARREARS**

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.⁵ (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the FFY.

Cases with collections on arrears has increased annually since FFY 2011.



The percentage of cases with a collection on arrears has increased annually since FFY 2011. In FFY 2015, the California’s performance for this measure was 66.2 percent, a 0.4 percentage points increase from the prior year. The percentage change from FFY 2011 to FFY 2015 increased by 7.5 percent. See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2015

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	883,955	585,138	66.2%
Alameda	23,159	17,843	77.0
Alpine	37	31	83.8
Amador	975	741	76.0
Butte	9,316	6,171	66.2
Calaveras	1,280	953	74.5
Colusa	582	423	72.7
Contra Costa	20,751	14,502	69.9
Del Norte	2,262	1,308	57.8
El Dorado	5,199	3,528	67.9
Fresno	41,104	26,782	65.2
Glenn	1,418	925	65.2
Humboldt	4,497	3,149	70.0
Imperial	8,442	5,368	63.6
Inyo	824	542	65.8
Kern	35,576	20,868	58.7
Kings	6,691	4,247	63.5
Lake	2,138	1,426	66.7
Lassen	1,381	876	63.4
Los Angeles	173,589	108,059	62.2
Madera	4,384	3,006	68.6
Marin	2,050	1,580	77.1
Mariposa	507	356	70.2
Mendocino	3,124	2,060	65.9
Merced	12,457	7,872	63.2
Modoc	293	178	60.8
Mono	187	145	77.5
Monterey	14,018	9,409	67.1
Napa	3,231	2,238	69.3
Nevada	2,707	1,944	71.8
Orange	53,639	36,730	68.5
Placer	7,050	4,759	67.5
Plumas	765	549	71.8
Riverside	58,616	38,359	65.4
Sacramento	51,865	32,738	63.1
San Benito	1,847	1,289	69.8
San Bernardino	68,546	45,586	66.5
San Diego	55,665	39,572	71.1
San Francisco	9,675	6,958	71.9
San Joaquin	23,635	15,439	65.3
San Luis Obispo	3,256	2,674	82.1
San Mateo	8,361	5,922	70.8
Santa Barbara	9,304	6,745	72.5
Santa Clara	31,715	21,884	69.0
Santa Cruz	4,822	3,414	70.8
Shasta	10,080	6,472	64.2
Sierra	99	67	67.7
Siskiyou	2,402	1,538	64.0
Solano	13,479	9,366	69.5
Sonoma	10,110	7,400	73.2
Stanislaus	20,966	13,654	65.1
Sutter	3,758	2,425	64.5
Tehama	3,359	2,091	62.3
Trinity	588	386	65.6
Tulare	18,589	11,920	64.1
Tuolumne	2,109	1,516	71.9
Ventura	17,907	12,825	71.6
Yolo	6,309	4,211	66.7
Yuba	3,260	2,119	65.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,401	3,241	73.6
Inyo/Mono	1,011	687	68.0
Santa Cruz/San Benito	6,669	4,703	70.5
Sierra/Nevada	2,806	2,011	71.7
Siskiyou/Modoc	2,695	1,716	63.7

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

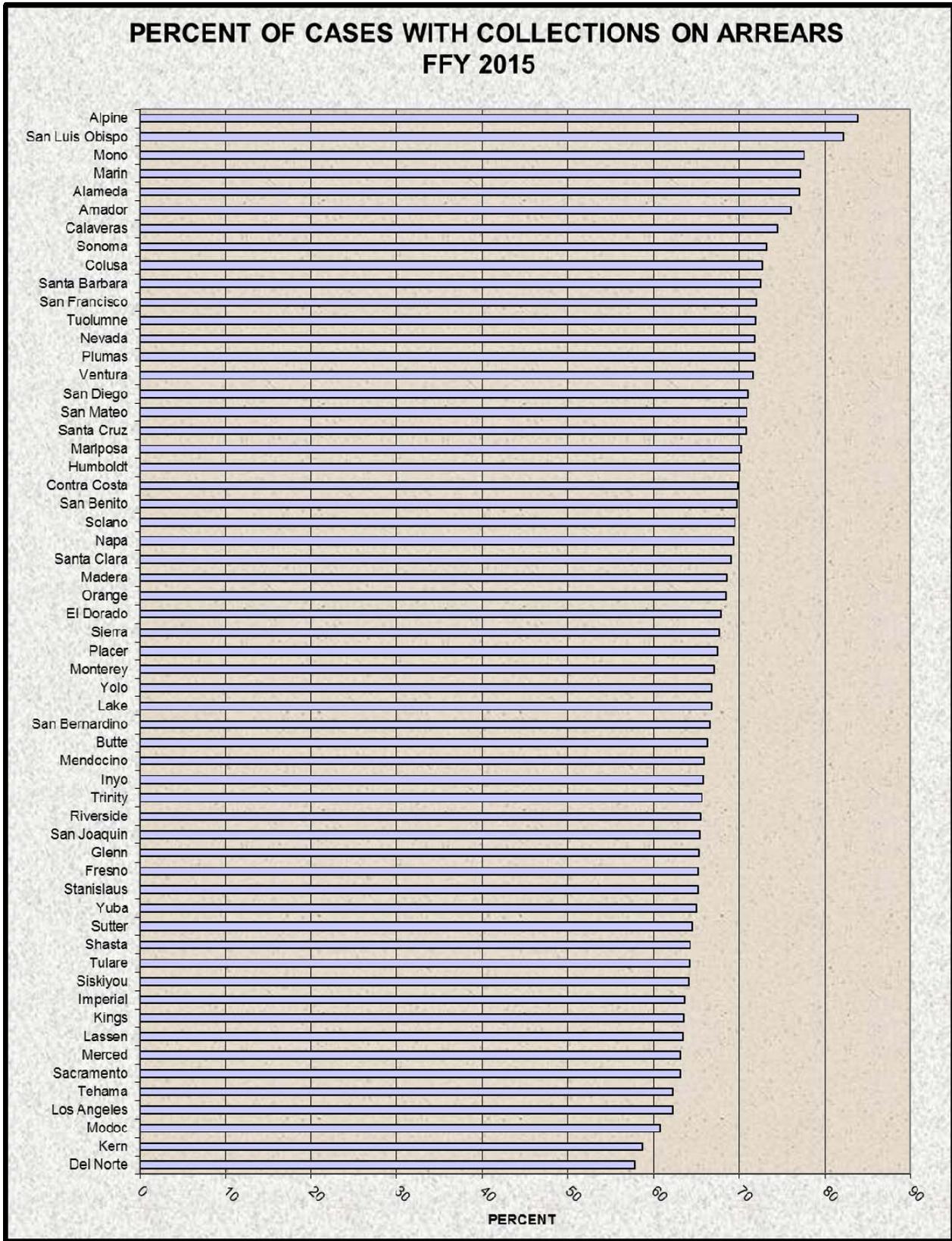
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	61.6%	63.5%	65.1%	65.8%	66.2%	0.6%	7.5%
Alameda	71.6	73.3	74.3	75.3	77.0	2.3	7.5
Alpine	67.7	67.2	64.3	70.5	83.8	18.9	23.8
Amador	66.0	71.1	74.8	75.0	76.0	1.3	15.2
Butte	65.9	66.9	67.0	67.1	66.2	-1.3	0.5
Calaveras	65.8	68.0	69.7	73.7	74.5	1.1	13.2
Colusa	65.0	67.5	70.8	68.9	72.7	5.5	11.8
Contra Costa	65.3	66.6	67.6	68.5	69.9	2.0	7.0
Del Norte	59.5	58.9	58.7	58.0	57.8	-0.3	-2.9
El Dorado	71.2	71.2	71.3	69.1	67.9	-1.7	-4.6
Fresno	63.2	63.6	63.0	64.0	65.2	1.9	3.2
Glenn	60.2	64.1	66.4	65.3	65.2	-0.2	8.3
Humboldt	70.0	70.0	71.0	71.9	70.0	-2.6	0.0
Imperial	54.9	58.3	62.1	61.8	63.6	2.9	15.8
Inyo	59.2	58.4	63.1	64.9	65.8	1.4	11.1
Kern	58.1	59.9	58.3	58.8	58.7	-0.2	1.0
Kings	61.5	62.5	63.2	63.6	63.5	-0.2	3.3
Lake	67.5	68.5	69.8	67.8	66.7	-1.6	-1.2
Lassen	63.0	63.9	66.4	64.2	63.4	-1.2	0.6
Los Angeles	58.6	60.2	62.2	62.9	62.2	-1.1	6.1
Madera	65.3	62.3	63.6	67.7	68.6	1.3	5.1
Marin	69.4	71.9	78.6	78.4	77.1	-1.7	11.1
Mariposa	67.9	67.7	70.0	70.2	70.2	0.0	3.4
Mendocino	61.9	61.4	64.9	65.0	65.9	1.4	6.5
Merced	56.7	58.6	60.8	63.7	63.2	-0.8	11.5
Modoc	66.2	65.6	69.1	58.1	60.8	4.6	-8.2
Mono	72.7	75.6	74.6	76.4	77.5	1.4	6.6
Monterey	60.2	62.8	65.9	66.9	67.1	0.3	11.5
Napa	66.5	69.5	70.1	69.8	69.3	-0.7	4.2
Nevada	67.7	70.2	70.9	71.5	71.8	0.4	6.1
Orange	60.6	65.2	67.5	68.1	68.5	0.6	13.0
Placer	61.5	62.7	64.8	66.2	67.5	2.0	9.8
Plumas	66.9	70.3	73.2	72.8	71.8	-1.4	7.3
Riverside	59.4	62.2	63.1	63.9	65.4	2.3	10.1
Sacramento	59.0	60.6	63.5	64.0	63.1	-1.4	6.9
San Benito	64.5	67.7	69.5	69.2	69.8	0.9	8.2
San Bernardino	60.0	62.6	64.9	66.0	66.5	0.8	10.8
San Diego	62.7	66.1	68.4	69.8	71.1	1.9	13.4
San Francisco	69.1	70.3	70.3	71.4	71.9	0.7	4.1
San Joaquin	63.1	64.2	64.5	64.6	65.3	1.1	3.5
San Luis Obispo	74.1	77.1	79.5	81.9	82.1	0.2	10.8
San Mateo	66.4	68.5	70.3	70.5	70.8	0.4	6.6
Santa Barbara	63.8	66.5	68.8	71.9	72.5	0.8	13.6
Santa Clara	64.3	64.4	66.9	67.7	69.0	1.9	7.3
Santa Cruz	61.6	64.7	67.1	69.2	70.8	2.3	14.9
Shasta	62.6	63.2	64.5	63.9	64.2	0.5	2.6
Sierra	59.4	65.4	75.8	65.7	67.7	3.0	14.0
Siskiyou	66.3	65.8	66.9	65.8	64.0	-2.7	-3.5
Solano	63.5	65.7	66.9	68.9	69.5	0.9	9.4
Sonoma	67.9	70.2	72.0	73.5	73.2	-0.4	7.8
Stanislaus	60.8	63.1	63.8	63.7	65.1	2.2	7.1
Sutter	58.1	59.0	62.5	62.8	64.5	2.7	11.0
Tehama	62.2	61.8	61.3	62.3	62.3	0.0	0.2
Trinity	58.2	61.8	63.2	67.6	65.6	-3.0	12.7
Tulare	60.6	61.7	63.4	63.0	64.1	1.7	5.8
Tuolumne	66.5	67.1	66.8	69.9	71.9	2.9	8.1
Ventura	69.7	70.7	72.1	71.5	71.6	0.1	2.7
Yolo	58.8	62.2	62.6	63.7	66.7	4.7	13.4
Yuba	58.4	62.1	62.5	62.0	65.0	4.8	11.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cal/Tuol	66.2	68.3	69.4	72.2	73.6	1.9	11.2
Inyo/Mono	61.5	61.4	65.0	67.0	68.0	1.5	10.6
Santa Cruz/San Benito	62.4	65.5	67.7	69.2	70.5	1.9	13.0
Sierra/Nevada	67.4	70.0	71.1	71.3	71.7	0.6	6.4
Siskiyou/Modoc	66.3	65.8	67.2	64.9	63.7	-1.8	-3.9

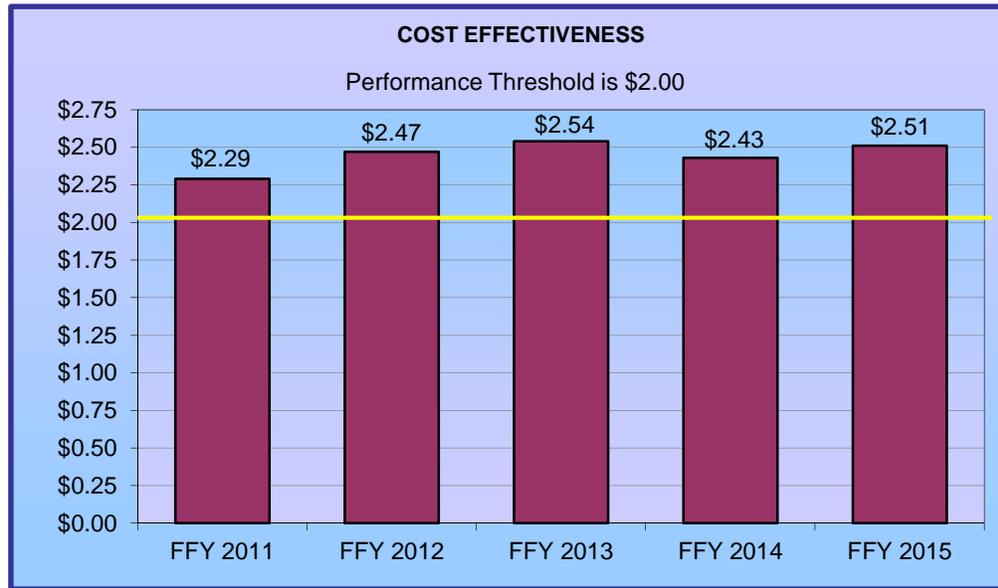
SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)



FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Over the five year period of FFY 2011 to FFY 2015, cost effectiveness had an overall increase of 9.6 percent.



California achieved a cost effectiveness ratio of \$2.51 in FFY 2015, an eight cent increase from \$2.43 reported in the prior FFY. Over the 5 year period of FFY 2011 to FFY 2015, cost effectiveness increased from \$2.29 to \$2.51, an overall increase of 9.6 percent.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.42 to a low of \$1.76. See Tables F and F-1 on pages 27 and 28.

⁶ The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Forwarded to Other States) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Collections Distributed) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396A Report, Line 7 (Total Costs Claimed) minus Line 1c (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2015

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$932,199,071	\$2,343,806,579	\$2.51
Alameda	25,402,713	78,709,423	3.10
Ama/Alp/Cala/Tuol	4,547,081	10,758,128	2.37
Butte	5,947,081	17,084,755	2.87
Colusa	728,672	1,599,516	2.20
Contra Costa	18,701,745	70,086,238	3.75
Del Norte	1,665,587	2,933,835	1.76
El Dorado	4,858,141	13,299,260	2.74
Fresno	20,046,598	85,323,674	4.26
Glenn	740,018	2,822,219	3.81
Humboldt	4,121,502	8,798,788	2.13
Imperial	5,514,004	22,387,075	4.06
Inyo/Mono	985,378	2,490,100	2.53
Kern	20,776,904	79,879,461	3.84
Kings	3,978,666	14,576,187	3.66
Lake	2,368,363	4,507,133	1.90
Lassen	881,323	2,741,012	3.11
Los Angeles	164,695,230	447,676,967	2.72
Madera	2,755,149	9,811,021	3.56
Marin	3,592,757	11,669,779	3.25
Mariposa	669,697	1,343,306	2.01
Mendocino	2,442,939	5,778,799	2.37
Merced	8,350,093	25,942,411	3.11
Monterey	11,033,434	41,240,237	3.74
Napa	4,011,681	10,446,352	2.60
Orange	55,910,253	180,564,133	3.23
Placer	6,080,511	23,345,139	3.84
Plumas	641,968	1,861,267	2.90
Riverside	35,942,290	149,257,881	4.15
Sacramento	32,225,140	116,057,433	3.60
San Bernardino	40,132,884	177,213,503	4.42
San Diego	47,455,167	176,803,923	3.73
San Francisco	12,138,744	26,621,715	2.19
San Joaquin	14,374,548	59,024,921	4.11
San Luis Obispo	4,391,309	14,657,592	3.34
San Mateo	10,542,328	30,893,061	2.93
Santa Barbara	9,435,735	27,409,263	2.90
Santa Clara	36,337,148	94,230,076	2.59
Santa Cruz/San Benito	8,239,972	18,654,546	2.26
Shasta	6,995,973	19,516,411	2.79
Sierra/Nevada	2,205,406	6,634,651	3.01
Siskiyou/Modoc	2,081,573	4,658,359	2.24
Solano	11,899,488	37,650,037	3.16
Sonoma	10,872,301	29,037,930	2.67
Stanislaus	13,617,372	49,428,762	3.63
Sutter	2,771,688	8,278,051	2.99
Tehama	1,800,604	5,791,639	3.22
Trinity	522,304	1,049,879	2.01
Tulare	12,563,339	38,345,071	3.05
Ventura	18,595,154	55,691,858	2.99
Yolo	5,894,661	13,165,094	2.23
Yuba	3,162,218	6,763,694	2.14

SOURCE: OCSE 34 Lines 4b (Collections Forwarded to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Non IV-D Costs), 7 (Total Costs Claimed)

*Total includes state-only costs of \$206,554,238.

**Statewide total has been adjusted for suspended collections in the amount of (\$704,986).

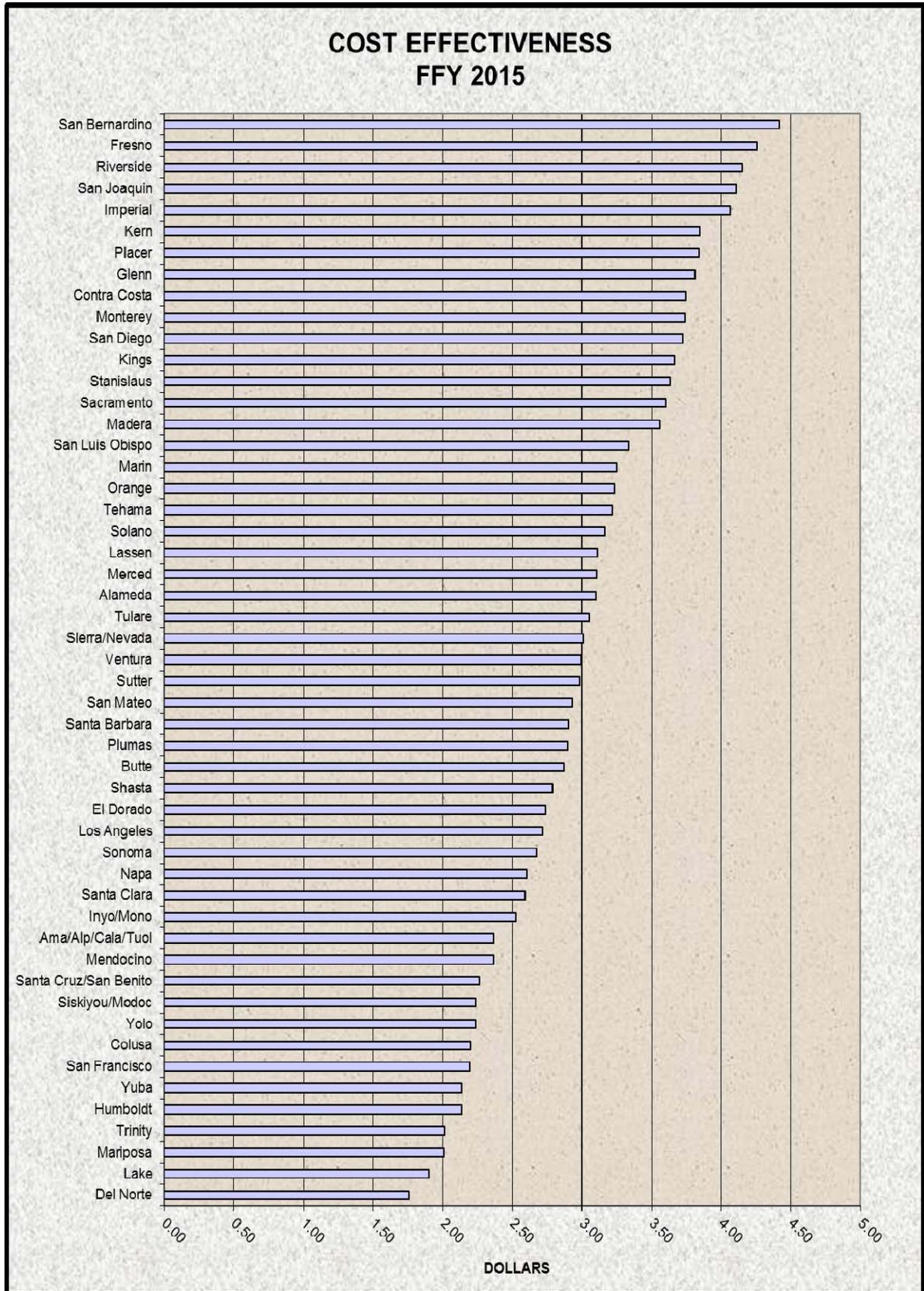
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011-2015 % Change
STATEWIDE	\$2.29	\$2.47	\$2.54	\$2.43	\$2.51	3.3%	9.6%
Alameda	2.88	3.02	2.90	2.91	3.10	6.5	7.6
Ama/Alp/Cala/Tuol	2.27	2.38	2.48	2.13	2.37	11.3	4.4
Butte	2.52	2.51	2.75	2.80	2.87	2.5	13.9
Colusa	2.32	2.97	2.72	2.66	2.20	-17.3	-5.2
Contra Costa	3.25	3.33	3.41	3.56	3.75	5.3	15.4
Del Norte	2.14	2.13	1.99	1.85	1.76	-4.9	-17.8
El Dorado	2.49	2.78	2.79	3.07	2.74	-10.7	10.0
Fresno	3.73	4.11	4.27	4.20	4.26	1.4	14.2
Glenn	3.56	3.47	3.71	3.64	3.81	4.7	7.0
Humboldt	2.30	2.45	2.20	2.31	2.13	-7.8	-7.4
Imperial	4.81	5.13	5.04	4.62	4.06	-12.1	-15.6
Inyo/Mono	2.71	3.02	2.80	2.49	2.53	1.6	-6.6
Kern	3.23	3.44	3.71	3.81	3.84	0.8	18.9
Kings	3.46	3.80	3.60	3.84	3.66	-4.7	5.8
Lake	1.96	2.05	1.97	2.16	1.90	-12.0	-3.1
Lassen	3.13	3.48	3.49	3.15	3.11	-1.3	-0.6
Los Angeles	2.74	2.74	2.77	2.68	2.72	1.5	-0.7
Madera	3.54	3.47	3.60	3.48	3.56	2.3	0.6
Marin	2.89	3.31	3.40	3.20	3.25	1.6	12.5
Mariposa	2.38	2.21	2.11	2.08	2.01	-3.4	-15.5
Mendocino	2.37	2.58	2.63	2.48	2.37	-4.4	0.0
Merced	2.72	3.01	3.22	3.08	3.11	1.0	14.3
Monterey	3.21	3.48	3.81	3.68	3.74	1.6	16.5
Napa	2.29	2.63	2.48	2.52	2.60	3.2	13.5
Orange	3.10	3.28	3.22	3.25	3.23	-0.6	4.2
Placer	3.35	3.22	3.58	3.86	3.84	-0.5	14.6
Plumas	2.59	2.71	2.63	3.11	2.90	-6.8	12.0
Riverside	3.82	4.15	4.22	4.27	4.15	-2.8	8.6
Sacramento	3.26	3.50	3.45	3.60	3.60	0.0	10.4
San Bernardino	4.21	4.38	4.35	4.26	4.42	3.8	5.0
San Diego	3.51	3.88	3.85	3.61	3.73	3.3	6.3
San Francisco	2.27	2.13	2.13	2.14	2.19	2.3	-3.5
San Joaquin	3.34	3.82	3.87	3.89	4.11	5.7	23.1
San Luis Obispo	2.84	3.01	3.24	3.35	3.34	-0.3	17.6
San Mateo	2.68	2.75	2.81	2.85	2.93	2.8	9.3
Santa Barbara	2.89	2.98	3.06	2.90	2.90	0.0	0.3
Santa Clara	2.41	2.55	2.49	2.41	2.59	7.5	7.5
Santa Cruz/San Benito	2.14	2.21	2.32	2.31	2.26	-2.2	5.6
Shasta	2.73	2.76	2.72	2.65	2.79	5.3	2.2
Sierra/Nevada	2.39	2.77	3.01	2.64	3.01	14.0	25.9
Siskiyou/Modoc	2.11	2.33	2.33	2.21	2.24	1.4	6.2
Solano	3.07	3.37	3.28	3.27	3.16	-3.4	2.9
Sonoma	2.28	2.76	2.55	2.62	2.67	1.9	17.1
Stanislaus	3.19	3.54	3.53	3.49	3.63	4.0	13.8
Sutter	2.93	2.98	2.81	2.97	2.99	0.7	2.0
Tehama	3.38	3.98	4.32	3.56	3.22	-9.6	-4.7
Trinity	1.86	1.66	1.80	1.67	2.01	20.4	8.1
Tulare	2.90	2.85	2.94	2.87	3.05	6.3	5.2
Ventura	2.73	2.74	2.88	2.83	2.99	5.7	9.5
Yolo	2.26	2.33	2.21	2.13	2.23	4.7	-1.3
Yuba	2.00	2.09	1.99	2.04	2.14	4.9	7.0

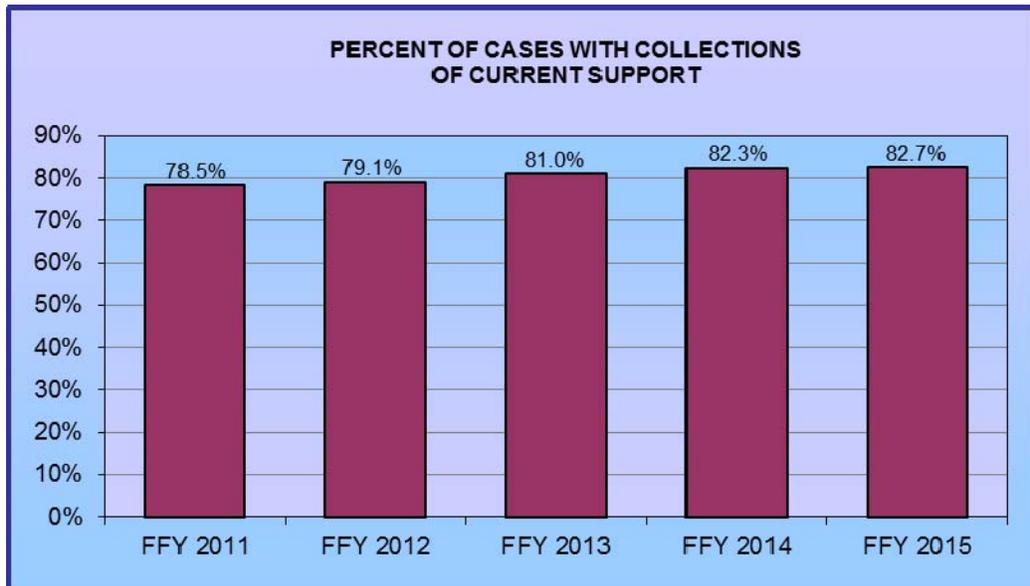
SOURCE: OCSE 34 Lines 4b (Collections Forwarded to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Non IV-D Costs), 7 (Total Costs Claimed)



STATE PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

440,530 cases (or 82.7 percent of all cases owing current support) paid current child support in California for FFY 2015.



In FFY 2015, there were 440,530 cases paying toward current child support of the 532,752 cases with current support due, which equates to 82.7 percent of cases are paying current support in California. There was a .4 percentage points increase from FFY 2014 to FFY 2015 and a 4.2 percentage points increase from FFY 2011 to FFY 2015. See Tables G and G-1 on pages 31 and 32.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2015

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	532,752	440,530	82.7%
Alameda	14,108	12,405	87.9
Alpine	12	11	91.7
Amador	534	503	94.2
Butte	4,893	3,992	81.6
Calaveras	708	641	90.5
Colusa	424	341	80.4
Contra Costa	14,619	12,085	82.7
Del Norte	1,157	836	72.3
El Dorado	2,882	2,332	80.9
Fresno	22,242	17,983	80.9
Glenn	837	673	80.4
Humboldt	2,355	2,000	84.9
Imperial	5,738	4,739	82.6
Inyo	433	378	87.3
Kern	21,336	16,485	77.3
Kings	3,873	3,283	84.8
Lake	1,195	945	79.1
Lassen	789	610	77.3
Los Angeles	104,792	81,862	78.1
Madera	3,412	2,743	80.4
Marin	1,613	1,473	91.3
Mariposa	339	289	85.3
Mendocino	1,513	1,265	83.6
Merced	7,892	6,376	80.8
Modoc	192	158	82.3
Mono	136	127	93.4
Monterey	9,416	7,650	81.2
Napa	2,214	1,882	85.0
Nevada	1,325	1,159	87.5
Orange	37,932	31,867	84.0
Placer	4,687	3,852	82.2
Plumas	438	393	89.7
Riverside	35,554	29,621	83.3
Sacramento	29,085	23,259	80.0
San Benito	1,204	1,045	86.8
San Bernardino	44,331	36,808	83.0
San Diego	34,465	30,454	88.4
San Francisco	5,519	4,763	86.3
San Joaquin	14,455	12,039	83.3
San Luis Obispo	2,979	2,785	93.5
San Mateo	5,597	4,813	86.0
Santa Barbara	6,358	5,552	87.3
Santa Clara	17,952	15,120	84.2
Santa Cruz	3,108	2,639	84.9
Shasta	5,016	4,046	80.7
Sierra	50	45	90.0
Siskiyou	1,133	928	81.9
Solano	8,297	7,007	84.5
Sonoma	6,490	5,778	89.0
Stanislaus	11,459	9,609	83.9
Sutter	2,129	1,728	81.2
Tehama	1,809	1,431	79.1
Trinity	222	176	79.3
Tulare	10,240	8,799	85.9
Tuolumne	1,256	1,107	88.1
Ventura	12,194	10,416	85.4
Yolo	3,053	2,538	83.1
Yuba	1,834	1,455	79.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,510	2,262	90.1
Inyo/Mono	569	505	88.8
Santa Cruz/San Benito	4,312	3,684	85.4
Sierra/Nevada	1,375	1,204	87.6
Siskiyou/Modoc	1,325	1,086	82.0

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 7,073 and 4,769, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

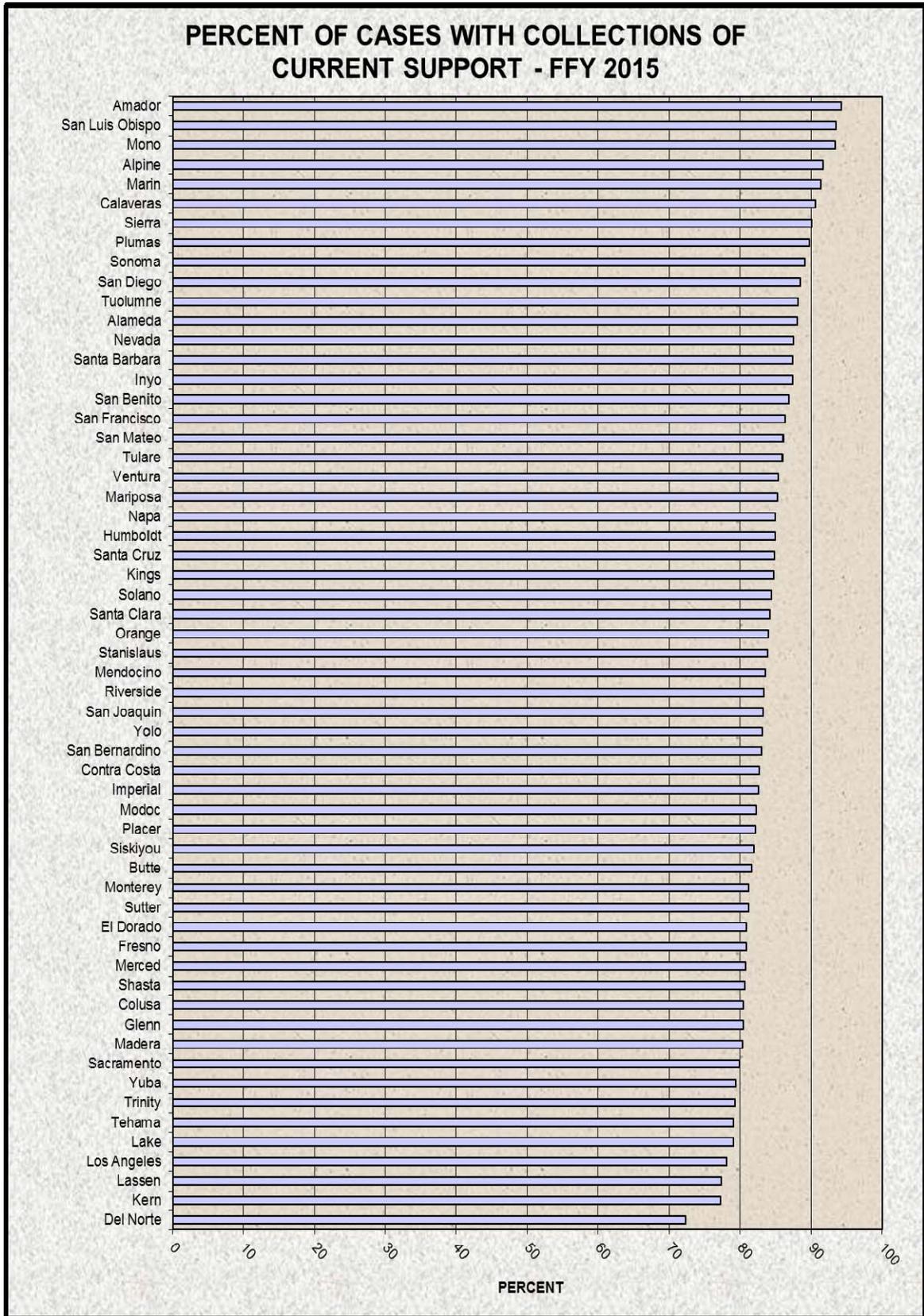
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2011 - 2015

	FFY2011	FFY2012	FFY2013	FFY2014	FFY2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	78.5%	79.1%	81.0%	82.3%	82.7%	0.5%	5.4%
Alameda	83.9	83.8	84.9	85.6	87.9	2.7	4.8
Alpine	89.5	84.2	81.3	76.9	91.7	19.2	2.5
Amador	84.0	90.7	90.8	92.4	94.2	1.9	12.1
Butte	80.1	80.2	80.5	80.1	81.6	1.9	1.9
Calaveras	82.3	84.7	86.4	89.9	90.5	0.7	10.0
Colusa	83.2	83.0	81.3	82.9	80.4	-3.0	-3.4
Contra Costa	78.8	79.8	82.0	81.2	82.7	1.8	4.9
Del Norte	74.1	71.7	73.9	72.4	72.3	-0.1	-2.4
El Dorado	83.3	83.0	84.5	82.7	80.9	-2.2	-2.9
Fresno	79.6	78.5	79.1	80.1	80.9	1.0	1.6
Glenn	75.8	78.5	79.6	80.1	80.4	0.4	6.1
Humboldt	86.3	85.7	84.7	86.0	84.9	-1.3	-1.6
Imperial	71.0	74.2	78.9	80.3	82.6	2.9	16.3
Inyo	81.0	77.7	83.4	83.4	87.3	4.7	7.8
Kern	74.0	74.8	74.4	76.2	77.3	1.4	4.5
Kings	81.0	82.7	84.0	84.1	84.8	0.8	4.7
Lake	78.6	78.4	78.9	79.9	79.1	-1.0	0.6
Lassen	79.2	77.5	81.8	80.4	77.3	-3.9	-2.4
Los Angeles	75.3	75.1	76.7	78.4	78.1	-0.4	3.7
Madera	78.4	77.0	78.3	80.5	80.4	-0.1	2.6
Marin	84.2	87.3	91.7	93.0	91.3	-1.8	8.4
Mariposa	84.7	80.9	82.3	82.1	85.3	3.9	0.7
Mendocino	77.9	75.4	81.3	82.9	83.6	0.8	7.3
Merced	74.6	74.6	77.6	80.7	80.8	0.1	8.3
Modoc	79.0	80.4	82.5	80.2	82.3	2.6	4.2
Mono	86.6	92.0	91.2	91.9	93.4	1.6	7.9
Monterey	76.2	77.7	79.1	81.8	81.2	-0.7	6.6
Napa	83.2	82.9	85.5	85.3	85.0	-0.4	2.2
Nevada	82.6	83.1	84.8	86.4	87.5	1.3	5.9
Orange	81.3	82.1	82.5	83.7	84.0	0.4	3.3
Placer	76.3	76.7	77.8	79.9	82.2	2.9	7.7
Plumas	84.1	87.7	88.8	90.2	89.7	-0.6	6.7
Riverside	76.3	77.7	80.2	82.5	83.3	1.0	9.2
Sacramento	74.8	73.6	78.7	79.3	80.0	0.9	7.0
San Benito	80.6	83.6	83.7	84.8	86.8	2.4	7.7
San Bernardino	77.1	78.8	81.8	83.1	83.0	-0.1	7.7
San Diego	81.2	85.8	87.6	88.7	88.4	-0.3	8.9
San Francisco	86.5	85.4	84.8	86.5	86.3	-0.2	-0.2
San Joaquin	78.8	79.2	80.9	82.3	83.3	1.2	5.7
San Luis Obispo	88.5	89.6	91.6	93.4	93.5	0.1	5.6
San Mateo	81.5	83.3	84.6	85.9	86.0	0.1	5.5
Santa Barbara	80.6	82.0	84.1	86.9	87.3	0.5	8.3
Santa Clara	78.7	78.6	80.9	82.0	84.2	2.7	7.0
Santa Cruz	78.9	78.4	80.7	83.7	84.9	1.4	7.6
Shasta	78.7	78.2	80.1	79.3	80.7	1.8	2.5
Sierra	74.0	77.3	92.5	90.7	90.0	-0.8	21.6
Siskiyou	81.0	79.9	81.1	80.6	81.9	1.6	1.1
Solano	79.2	79.7	82.0	83.9	84.5	0.7	6.7
Sonoma	84.3	84.8	85.9	87.9	89.0	1.3	5.6
Stanislaus	78.7	80.1	81.7	82.7	83.9	1.5	6.6
Sutter	73.6	75.2	77.6	79.3	81.2	2.4	10.3
Tehama	76.2	75.1	76.3	78.5	79.1	0.8	3.8
Trinity	73.7	73.9	74.1	78.4	79.3	1.1	7.6
Tulare	79.5	80.6	83.6	85.0	85.9	1.1	8.1
Tuolumne	83.6	82.7	85.2	87.5	88.1	0.7	5.4
Ventura	82.7	83.1	84.7	85.5	85.4	-0.1	3.3
Yolo	73.8	75.8	77.7	81.6	83.1	1.8	12.6
Yuba	73.2	75.4	77.2	78.9	79.3	0.5	8.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	83.4	85.2	86.8	89.2	90.1	1.0	8.0
Inyo/Mono	82.2	80.8	85.2	85.5	88.8	3.9	8.0
Santa Cruz/San Benito	79.4	79.8	81.4	84.0	85.4	1.7	7.6
Sierra/Nevada	82.2	82.9	85.1	86.5	87.6	1.3	6.6
Siskiyou/Modoc	80.7	80.0	81.3	80.5	82.0	1.9	1.6

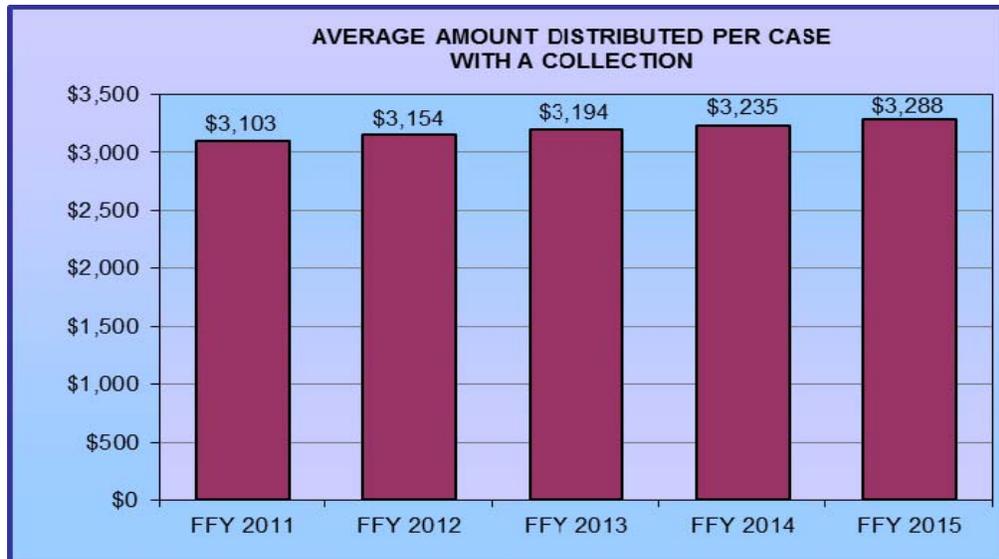
SOURCE: CS 1257 Lines 44 (Cases with Current Support Due in the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE
AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

California's total child support distributed was approximately \$2.3 billion in FFY 2015.



California's total child support distributed was approximately \$2.3 billion in FFY 2015. When applying the 711,114 cases with a collection, the state averaged \$3,288 distributed per case, an increase of \$53 from the prior FFY. Since FFY 2011, the statewide distributions per case have increased by 6.0 percent.

For FFY 2015, the differences between the counties in this measure ranged from a low of \$1,413 to a high of \$5,567 in the average amount distributed per case with a collection. See Tables H and H-1 on pages 35 and 36.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. This information is contained on Table I, page 38 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2015

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,338,020,095	711,114	\$3,288
Alameda	78,649,020	21,032	3,739
Alpine	50,857	36	1,413
Amador	2,482,180	873	2,843
Butte	16,933,653	7,249	2,336
Calaveras	3,147,772	1,105	2,849
Colusa	1,612,489	505	3,193
Contra Costa	70,749,992	18,029	3,924
Del Norte	2,893,254	1,564	1,850
El Dorado	13,428,892	4,151	3,235
Fresno	84,497,137	31,675	2,668
Glenn	2,818,159	1,072	2,629
Humboldt	8,694,413	3,691	2,356
Imperial	22,547,833	6,640	3,396
Inyo	1,808,862	662	2,732
Kern	79,744,208	25,727	3,100
Kings	14,517,879	5,274	2,753
Lake	4,524,257	1,650	2,742
Lassen	2,703,594	1,051	2,572
Los Angeles	444,258,962	132,945	3,342
Madera	9,780,201	3,764	2,598
Marin	11,557,232	2,076	5,567
Mariposa	1,366,437	454	3,010
Mendocino	5,764,018	2,380	2,422
Merced	25,924,664	9,642	2,689
Modoc	623,616	220	2,835
Mono	673,955	176	3,829
Monterey	41,249,386	11,557	3,569
Napa	10,708,587	2,834	3,779
Nevada	6,393,659	2,288	2,794
Orange	180,754,011	45,803	3,946
Placer	24,132,009	5,880	4,104
Plumas	1,882,233	662	2,843
Riverside	148,926,213	46,008	3,237
Sacramento	115,245,388	39,548	2,914
San Benito	4,773,712	1,579	3,023
San Bernardino	176,038,350	55,448	3,175
San Diego	174,560,044	48,370	3,609
San Francisco	26,612,689	8,360	3,183
San Joaquin	58,804,434	18,672	3,149
San Luis Obispo	14,656,722	3,427	4,277
San Mateo	30,710,328	7,263	4,228
Santa Barbara	27,401,458	8,266	3,315
Santa Clara	94,418,316	25,941	3,640
Santa Cruz	14,059,182	4,139	3,397
Shasta	19,802,166	7,732	2,561
Sierra	187,773	80	2,347
Siskiyou	4,010,687	1,827	2,195
Solano	37,651,844	11,317	3,327
Sonoma	29,068,452	9,067	3,206
Stanislaus	49,651,694	16,176	3,069
Sutter	8,299,323	2,903	2,859
Tehama	5,797,246	2,473	2,344
Trinity	1,043,629	441	2,367
Tulare	38,389,439	14,353	2,675
Tuolumne	5,191,650	1,861	2,790
Ventura	55,765,759	15,760	3,538
Yolo	13,318,715	4,948	2,692
Yuba	6,761,464	2,488	2,718
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,872,459	3,875	2,806
Inyo/Mono	2,482,817	838	2,963
Santa Cruz/San Benito	18,832,894	5,718	3,294
Sierra/Nevada	6,581,432	2,368	2,779
Siskiyou/Modoc	4,634,303	2,047	2,264

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

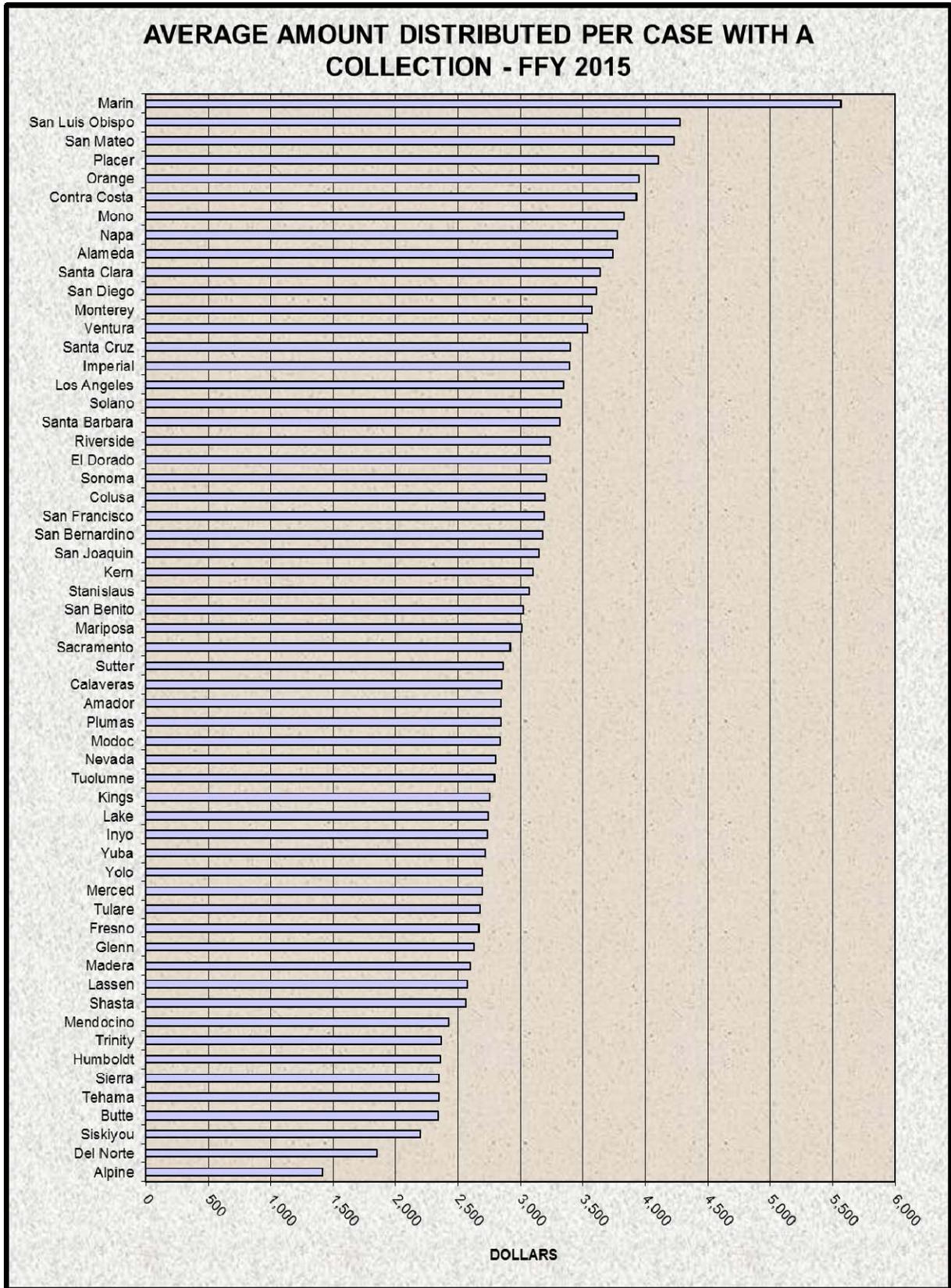
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	\$3,103	\$3,154	\$3,194	\$3,235	\$3,288	1.6%	6.0%
Alameda	3,418	3,460	3,545	3,568	3,739	4.8	9.4
Alpine	1,948	1,448	1,543	1,639	1,413	-13.8	-27.5
Amador	2,671	2,653	2,794	2,932	2,843	-3.0	6.4
Butte	2,170	2,237	2,239	2,314	2,336	0.9	7.6
Calaveras	2,672	2,831	2,770	2,616	2,849	8.9	6.6
Colusa	3,054	3,322	3,096	2,951	3,193	8.2	4.6
Contra Costa	3,652	3,725	3,843	3,879	3,924	1.2	7.5
Del Norte	1,903	1,904	1,892	1,841	1,850	0.5	-2.8
El Dorado	2,663	2,874	2,822	3,025	3,235	6.9	21.5
Fresno	2,564	2,620	2,661	2,688	2,668	-0.8	4.0
Glenn	2,334	2,373	2,405	2,430	2,629	8.2	12.6
Humboldt	2,480	2,428	2,408	2,417	2,356	-2.5	-5.0
Imperial	3,441	3,502	3,530	3,521	3,396	-3.6	-1.3
Inyo	2,832	2,754	2,794	2,707	2,732	0.9	-3.5
Kern	2,885	2,968	3,053	3,063	3,100	1.2	7.4
Kings	2,657	2,689	2,682	2,683	2,753	2.6	3.6
Lake	2,625	2,683	2,637	2,791	2,742	-1.8	4.5
Lassen	2,619	2,718	2,537	2,490	2,572	3.3	-1.8
Los Angeles	3,201	3,218	3,228	3,313	3,342	0.9	4.4
Madera	2,707	2,662	2,658	2,566	2,598	1.3	-4.0
Marin	4,690	5,178	5,575	5,659	5,567	-1.6	18.7
Mariposa	2,959	2,902	2,745	2,902	3,010	3.7	1.7
Mendocino	2,311	2,381	2,464	2,391	2,422	1.3	4.8
Merced	2,617	2,640	2,663	2,624	2,689	2.5	2.7
Modoc	3,092	2,812	2,786	2,843	2,835	-0.3	-8.3
Mono	4,158	4,109	3,892	3,602	3,829	6.3	-7.9
Monterey	3,444	3,373	3,484	3,471	3,569	2.8	3.6
Napa	3,288	3,425	3,340	3,654	3,779	3.4	14.9
Nevada	2,878	2,917	2,847	2,843	2,794	-1.7	-2.9
Orange	3,755	3,836	3,929	3,929	3,946	0.4	5.1
Placer	3,762	3,824	3,819	3,984	4,104	3.0	9.1
Plumas	2,445	2,527	2,909	2,937	2,843	-3.2	16.3
Riverside	3,098	3,159	3,152	3,148	3,237	2.8	4.5
Sacramento	2,793	2,802	2,840	2,881	2,914	1.1	4.3
San Benito	2,673	2,766	2,942	2,990	3,023	1.1	13.1
San Bernardino	3,050	3,109	3,101	3,141	3,175	1.1	4.1
San Diego	3,305	3,420	3,490	3,523	3,609	2.4	9.2
San Francisco	2,951	3,042	3,099	3,137	3,183	1.5	7.9
San Joaquin	2,889	2,985	3,067	3,104	3,149	1.5	9.0
San Luis Obispo	3,431	3,637	3,906	4,083	4,277	4.8	24.7
San Mateo	3,859	3,800	3,950	3,991	4,228	6.0	9.6
Santa Barbara	3,274	3,349	3,333	3,244	3,315	2.2	1.2
Santa Clara	3,335	3,364	3,413	3,512	3,640	3.6	9.1
Santa Cruz	3,282	3,302	3,353	3,291	3,397	3.2	3.5
Shasta	2,389	2,379	2,372	2,481	2,561	3.2	7.2
Sierra	2,492	2,595	2,628	2,755	2,347	-14.8	-5.8
Siskiyou	2,179	2,136	2,197	2,240	2,195	-2.0	0.8
Solano	3,145	3,262	3,258	3,252	3,327	2.3	5.8
Sonoma	2,930	3,027	3,032	3,078	3,206	4.2	9.4
Stanislaus	2,884	2,945	2,930	2,999	3,069	2.4	6.4
Sutter	2,842	2,820	2,901	2,963	2,859	-3.5	0.6
Tehama	2,304	2,371	2,393	2,383	2,344	-1.6	1.8
Trinity	2,438	2,297	2,378	2,317	2,367	2.1	-3.0
Tulare	2,344	2,368	2,545	2,592	2,675	3.2	14.1
Tuolumne	2,751	2,745	2,733	2,680	2,790	4.1	1.4
Ventura	3,349	3,424	3,495	3,551	3,538	-0.3	5.7
Yolo	2,757	2,606	2,658	2,642	2,692	1.9	-2.4
Yuba	2,520	2,602	2,572	2,617	2,718	3.8	7.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,701	2,734	2,699	2,712	2,806	3.5	3.9
Inyo/Mono	3,101	3,032	2,920	2,897	2,963	2.3	-4.4
Santa Cruz/San Benito	3,109	3,149	3,214	3,210	3,294	2.6	5.9
Sierra/Nevada	2,867	2,906	2,671	2,840	2,779	-2.1	-3.0
Siskiyou/Modoc	2,280	2,212	2,187	2,303	2,264	-1.7	-0.7

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2015

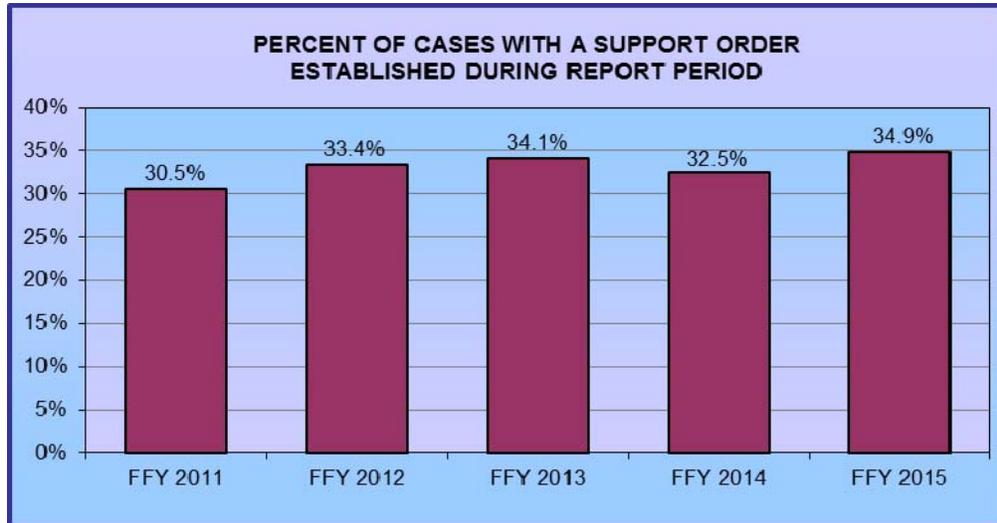
	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	\$2,338,020,095	\$270,520,065	\$1,073,374,364	\$994,125,666
Alameda	78,649,020	6,508,059	35,149,488	36,991,473
Alpine	50,857	387	14,025	36,445
Amador	2,482,180	142,892	1,112,296	1,226,992
Butte	16,933,653	2,213,647	9,371,148	5,348,858
Calaveras	3,147,772	311,608	1,550,414	1,285,750
Colusa	1,612,489	99,143	786,759	726,587
Contra Costa	70,749,992	5,506,002	27,095,290	38,148,700
Del Norte	2,893,254	403,336	1,617,398	872,520
El Dorado	13,428,892	1,147,741	5,498,122	6,783,030
Fresno	84,497,137	14,471,416	48,714,529	21,311,192
Glenn	2,818,159	360,058	1,655,362	802,739
Humboldt	8,694,413	897,367	4,344,473	3,452,573
Imperial	22,547,833	2,409,451	11,531,573	8,606,809
Inyo	1,808,862	47,091	891,092	870,679
Kern	79,744,208	10,523,189	41,027,345	28,193,674
Kings	14,517,879	1,417,800	7,281,024	5,819,055
Lake	4,524,257	535,326	2,509,658	1,479,273
Lassen	2,703,594	321,016	1,302,183	1,080,396
Los Angeles	444,258,962	67,898,740	203,806,671	172,553,550
Madera	9,780,201	1,738,685	4,948,227	3,093,289
Marin	11,557,232	580,600	2,697,406	8,279,225
Mariposa	1,366,437	128,837	631,022	606,578
Mendocino	5,764,018	699,285	3,247,331	1,817,401
Merced	25,924,664	4,398,731	13,789,975	7,735,959
Modoc	623,616	92,157	260,479	270,980
Mono	673,955	12,883	136,884	524,188
Monterey	41,249,386	4,765,137	19,999,925	16,484,324
Napa	10,708,587	681,897	3,559,226	6,467,464
Nevada	6,393,659	462,432	2,662,091	3,269,135
Orange	180,754,011	14,875,369	61,181,896	104,696,746
Placer	24,132,009	1,342,794	8,679,994	14,109,221
Plumas	1,882,233	226,972	917,339	737,921
Riverside	148,926,213	17,019,196	71,709,942	60,197,075
Sacramento	115,245,388	14,106,199	58,816,870	42,322,320
San Benito	4,773,712	548,670	2,452,894	1,772,148
San Bernardino	176,038,350	25,650,906	89,280,840	61,106,604
San Diego	174,560,044	15,394,056	69,801,604	89,364,384
San Francisco	26,612,689	2,341,091	11,067,273	13,204,326
San Joaquin	58,804,434	7,430,300	30,069,084	21,305,050
San Luis Obispo	14,656,722	975,620	5,918,187	7,762,916
San Mateo	30,710,328	1,666,036	9,275,801	19,768,492
Santa Barbara	27,401,458	2,878,577	12,751,764	11,771,118
Santa Clara	94,418,316	7,503,920	44,110,199	42,804,198
Santa Cruz	14,059,182	1,344,727	6,260,785	6,453,670
Shasta	19,802,166	2,081,496	10,643,483	7,077,187
Sierra	187,773	4,035	96,604	87,135
Siskiyou	4,010,687	467,950	2,363,476	1,179,261
Solano	37,651,844	3,117,115	18,548,997	15,985,732
Sonoma	29,068,452	2,360,848	11,043,670	15,663,934
Stanislaus	49,651,694	6,524,415	27,101,871	16,025,408
Sutter	8,299,323	899,811	3,857,899	3,541,613
Tehama	5,797,246	830,612	3,235,708	1,730,926
Trinity	1,043,629	83,941	603,911	355,777
Tulare	38,389,439	5,130,888	21,791,631	11,466,919
Tuolumne	5,191,650	459,048	2,504,004	2,228,598
Ventura	55,765,759	4,605,122	21,765,450	29,395,187
Yolo	13,318,715	1,158,057	6,376,576	5,784,082
Yuba	6,761,464	717,384	3,955,198	2,088,881
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	10,872,459	913,935	5,180,739	4,777,785
Inyo/Mono	2,482,817	59,974	1,027,976	1,394,867
Santa Cruz/San Benito	18,832,894	1,893,397	8,713,679	8,225,818
Sierra/Nevada	6,581,432	466,467	2,758,695	3,356,270
Siskiyou/Modoc	4,634,303	560,107	2,623,955	1,450,242

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2011, the statewide performance on this measure has increased by 14.4 percent.



California established support orders in 34.9 percent of cases needing an order during FFY 2015, an increase of 2.4 percentage points from FFY 2014. A total of 86,936 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 14.4 percent since FFY 2011.

Individual county support order establishment percentages varied from 21.4 percent to 100.0 percent in FFY 2015. See Tables J and J-1 on pages 40 and 41.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2015

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	249,098	86,936	162,162	34.9%
Alameda	6,046	2,477	3,569	41.0
Alpine	2	2	0	100.0
Amador	106	65	41	61.3
Butte	1,538	736	802	47.9
Calaveras	212	107	105	50.5
Colusa	139	41	98	29.5
Contra Costa	4,125	2,386	1,739	57.8
Del Norte	464	232	232	50.0
El Dorado	736	412	324	56.0
Fresno	11,707	4,703	7,004	40.2
Glenn	217	132	85	60.8
Humboldt	688	356	332	51.7
Imperial	2,113	970	1,143	45.9
Inyo	140	57	83	40.7
Kern	11,773	2,524	9,249	21.4
Kings	1,514	706	808	46.6
Lake	626	249	377	39.8
Lassen	271	161	110	59.4
Los Angeles	72,097	17,932	54,165	24.9
Madera	1,285	681	604	53.0
Marin	241	171	70	71.0
Mariposa	67	38	29	56.7
Mendocino	586	263	323	44.9
Merced	2,966	1,409	1,557	47.5
Modoc	57	33	24	57.9
Mono	33	11	22	33.3
Monterey	2,656	1,286	1,370	48.4
Napa	496	277	219	55.8
Nevada	310	173	137	55.8
Orange	13,120	5,030	8,090	38.3
Placer	1,079	503	576	46.6
Plumas	106	70	36	66.0
Riverside	20,254	6,674	13,580	33.0
Sacramento	13,579	5,620	7,959	41.4
San Benito	295	176	119	59.7
San Bernardino	26,038	9,033	17,005	34.7
San Diego	13,698	4,182	9,516	30.5
San Francisco	1,987	708	1,279	35.6
San Joaquin	6,258	2,896	3,362	46.3
San Luis Obispo	573	438	135	76.4
San Mateo	1,438	573	865	39.8
Santa Barbara	2,038	833	1,205	40.9
Santa Clara	5,499	2,284	3,215	41.5
Santa Cruz	741	279	462	37.7
Shasta	1,747	708	1,039	40.5
Sierra	10	5	5	50.0
Siskiyou	339	172	167	50.7
Solano	2,373	979	1,394	41.3
Sonoma	1,341	785	556	58.5
Stanislaus	3,498	1,761	1,737	50.3
Sutter	932	318	614	34.1
Tehama	613	298	315	48.6
Trinity	93	30	63	32.3
Tulare	2,963	1,414	1,549	47.7
Tuolumne	262	158	104	60.3
Ventura	3,197	1,733	1,464	54.2
Yolo	1,102	437	665	39.7
Yuba	714	249	465	34.9
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	582	332	250	57.0
Inyo/Mono	173	68	105	39.3
Santa Cruz/San Benito	1,036	455	581	43.9
Sierra/Nevada	320	178	142	55.6
Siskiyou/Modoc	396	205	191	51.8

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

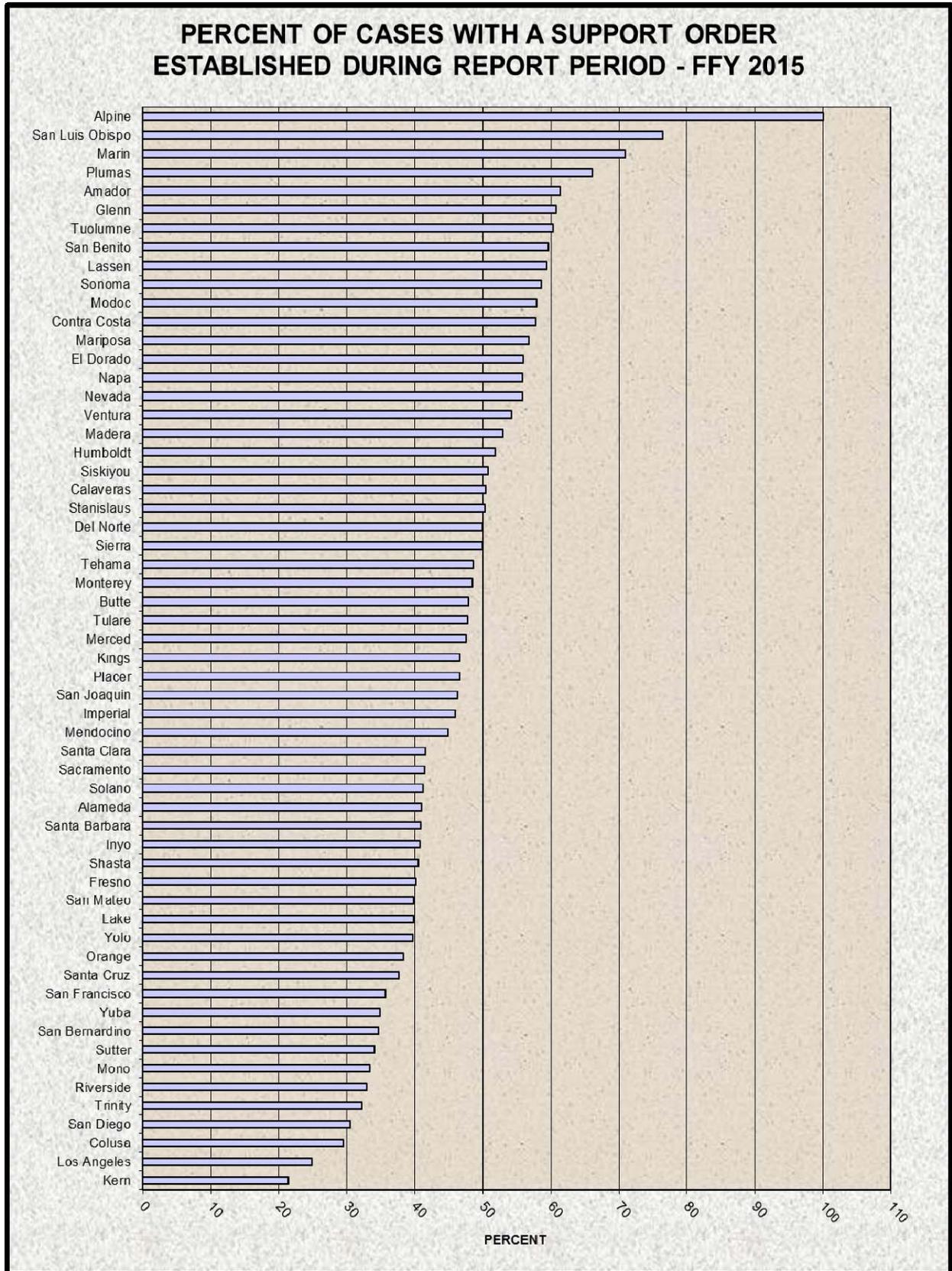
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2011 - 2015

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	30.5%	33.4%	34.1%	32.5%	34.9%	7.4%	14.4%
Alameda	28.7	42.0	36.1	43.1	41.0	-4.9	42.9
Alpine	80.0	66.7	25.0	100.0	100.0	0.0	25.0
Amador	55.9	56.4	65.2	66.7	61.3	-8.1	9.7
Butte	48.5	46.2	47.3	45.3	47.9	5.7	-1.2
Calaveras	47.4	56.3	56.5	57.1	50.5	-11.6	6.5
Colusa	33.5	33.1	38.4	39.2	29.5	-24.7	-11.9
Contra Costa	38.7	41.7	38.4	56.0	57.8	3.2	49.4
Del Norte	50.2	37.8	33.0	37.1	50.0	34.8	-0.4
El Dorado	53.0	61.5	64.3	56.4	56.0	-0.7	5.7
Fresno	36.6	37.7	40.8	40.6	40.2	-1.0	9.8
Glenn	50.0	52.9	54.9	58.2	60.8	4.5	21.6
Humboldt	48.7	46.9	49.4	57.2	51.7	-9.6	6.2
Imperial	34.3	37.7	44.4	43.4	45.9	5.8	33.8
Inyo	37.9	36.9	42.7	47.1	40.7	-13.6	7.4
Kern	31.8	27.0	34.7	28.5	21.4	-24.9	-32.7
Kings	43.4	48.8	47.8	45.2	46.6	3.1	7.4
Lake	23.8	31.8	23.9	33.1	39.8	20.2	67.2
Lassen	46.0	52.1	47.5	48.6	59.4	22.2	29.1
Los Angeles	20.1	27.2	26.2	15.3	24.9	62.7	23.9
Madera	41.0	51.0	48.3	53.7	53.0	-1.3	29.3
Marin	66.9	67.1	71.1	64.7	71.0	9.7	6.1
Mariposa	47.0	63.6	41.6	65.4	56.7	-13.3	20.6
Mendocino	34.3	40.3	51.7	46.1	44.9	-2.6	30.9
Merced	35.7	40.4	54.2	43.7	47.5	8.7	33.1
Modoc	59.6	52.7	46.3	39.2	57.9	47.7	-2.9
Mono	26.8	28.9	29.5	54.8	33.3	-39.2	24.3
Monterey	45.4	46.3	52.9	51.1	48.4	-5.3	6.6
Napa	48.1	53.5	56.4	55.0	55.8	1.5	16.0
Nevada	56.7	57.6	51.1	55.2	55.8	1.1	-1.6
Orange	32.0	32.8	32.6	31.4	38.3	22.0	19.7
Placer	41.3	37.7	38.2	46.5	46.6	0.2	12.8
Plumas	65.4	72.7	63.5	56.6	66.0	16.6	0.9
Riverside	27.2	24.5	27.1	31.5	33.0	4.8	21.3
Sacramento	38.3	37.4	38.7	39.7	41.4	4.3	8.1
San Benito	55.9	49.9	45.9	57.1	59.7	4.6	6.8
San Bernardino	32.9	32.6	33.8	36.1	34.7	-3.9	5.5
San Diego	28.2	27.8	26.8	31.6	30.5	-3.5	8.2
San Francisco	27.9	33.9	32.5	38.9	35.6	-8.5	27.6
San Joaquin	51.4	50.9	49.3	51.1	46.3	-9.4	-9.9
San Luis Obispo	68.4	73.2	80.2	76.4	76.4	0.0	11.7
San Mateo	39.3	41.4	43.0	41.9	39.8	-5.0	1.3
Santa Barbara	37.9	42.3	51.5	47.1	40.9	-13.2	7.9
Santa Clara	33.4	40.0	37.1	39.6	41.5	4.8	24.3
Santa Cruz	29.8	38.9	61.5	41.0	37.7	-8.0	26.5
Shasta	51.0	37.7	33.7	46.8	40.5	-13.5	-20.6
Sierra	44.4	50.0	61.5	64.3	50.0	-22.2	12.6
Siskiyou	44.3	46.5	42.7	44.0	50.7	15.2	14.4
Solano	44.5	44.6	49.9	47.2	41.3	-12.5	-7.2
Sonoma	45.2	49.7	56.1	54.3	58.5	7.7	29.4
Stanislaus	49.6	54.0	49.5	51.9	50.3	-3.1	1.4
Sutter	31.3	36.7	34.2	38.3	34.1	-11.0	8.9
Tehama	55.3	53.9	50.3	51.9	48.6	-6.4	-12.1
Trinity	42.1	32.3	39.4	41.2	32.3	-21.6	-23.3
Tulare	29.7	30.8	30.7	35.7	47.7	33.6	60.6
Tuolumne	44.9	58.3	62.3	59.8	60.3	0.8	34.3
Ventura	47.9	52.2	46.8	44.0	54.2	23.2	13.2
Yolo	33.4	39.7	40.9	42.6	39.7	-6.8	18.9
Yuba	37.9	37.9	36.8	35.2	34.9	-0.9	-7.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	48.3	57.4	60.9	60.3	57.0	-5.5	18.0
Inyo/Mono	35.7	35.1	39.6	48.9	39.3	-19.6	10.1
Santa Cruz/San Benito	36.1	41.9	57.2	45.6	43.9	-3.7	21.6
Sierra/Nevada	56.2	57.3	51.5	55.5	55.6	0.2	-1.1
Siskiyou/Modoc	47.0	47.4	43.2	43.4	51.8	19.4	10.2

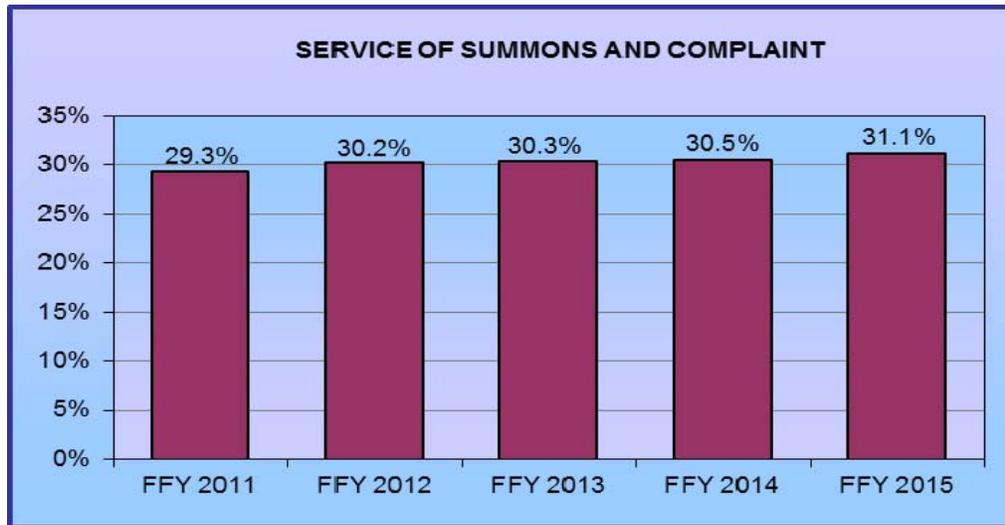
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE
SERVICE OF SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged father or obligor served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2015, of the 249,098 cases requiring an order, 77,532 alleged fathers or obligors were served with a Summons and Complaint.



In FFY 2015, of the 249,098 cases requiring a support order, 77,532 alleged fathers or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 31.1 percent of the cases requiring an order. Overall performance from FFY 2011 to FFY 2015 had a percentage change increase of 6.1 percent. See Tables K and K-1 on pages 44 and 45.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2015

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served With a Summons and Complaint
STATEWIDE	249,098	77,532	31.1%
Alameda	6,046	1,836	30.4
Alpine	2	1	50.0
Amador	106	55	51.9
Butte	1,538	501	32.6
Calaveras	212	88	41.5
Colusa	139	30	21.6
Contra Costa	4,125	1,497	36.3
Del Norte	464	215	46.3
El Dorado	736	309	42.0
Fresno	11,707	4,830	41.3
Glenn	217	95	43.8
Humboldt	688	225	32.7
Imperial	2,113	897	42.5
Inyo	140	38	27.1
Kern	11,773	2,378	20.2
Kings	1,514	554	36.6
Lake	626	205	32.7
Lassen	271	126	46.5
Los Angeles	72,097	20,222	28.0
Madera	1,285	510	39.7
Marin	241	104	43.2
Mariposa	67	33	49.3
Mendocino	586	227	38.7
Merced	2,966	1,270	42.8
Modoc	57	24	42.1
Mono	33	6	18.2
Monterey	2,656	1,115	42.0
Napa	496	143	28.8
Nevada	310	116	37.4
Orange	13,120	4,187	31.9
Placer	1,079	368	34.1
Plumas	106	53	50.0
Riverside	20,254	4,950	24.4
Sacramento	13,579	4,821	35.5
San Benito	295	129	43.7
San Bernardino	26,038	8,665	33.3
San Diego	13,698	3,241	23.7
San Francisco	1,987	585	29.4
San Joaquin	6,258	2,599	41.5
San Luis Obispo	573	245	42.8
San Mateo	1,438	490	34.1
Santa Barbara	2,038	477	23.4
Santa Clara	5,499	1,752	31.9
Santa Cruz	741	180	24.3
Shasta	1,747	465	26.6
Sierra	10	2	20.0
Siskiyou	339	142	41.9
Solano	2,373	851	35.9
Sonoma	1,341	587	43.8
Stanislaus	3,498	1,350	38.6
Sutter	932	282	30.3
Tehama	613	229	37.4
Trinity	93	30	32.3
Tulare	2,963	1,117	37.7
Tuolumne	262	123	46.9
Ventura	3,197	1,383	43.3
Yolo	1,102	364	33.0
Yuba	714	215	30.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	582	267	45.9
Inyo/Mono	173	44	25.4
Santa Cruz/San Benito	1,036	309	29.8
Sierra/Nevada	320	118	36.9
Siskiyou/Modoc	396	166	41.9

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

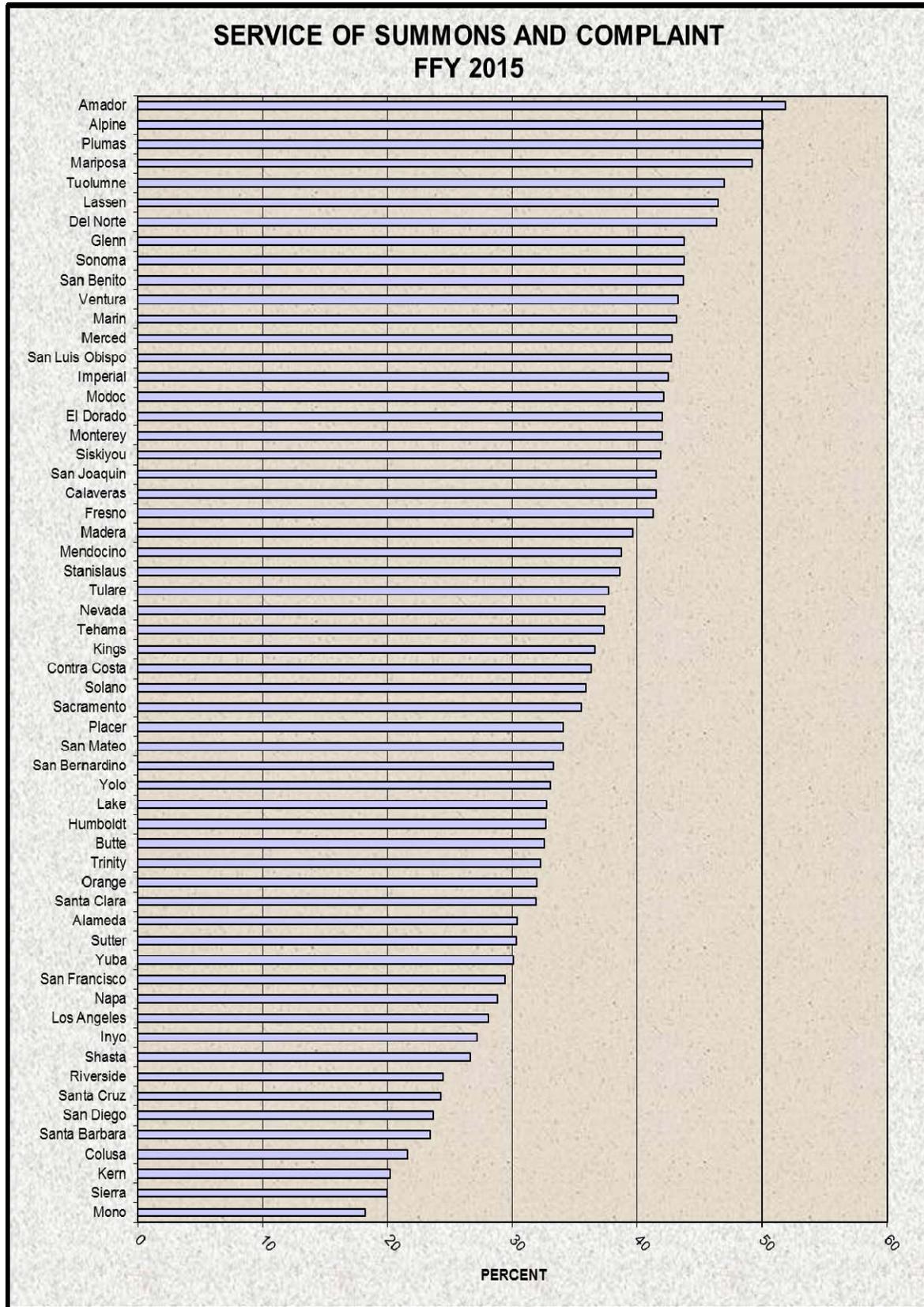
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2011 - 2015**

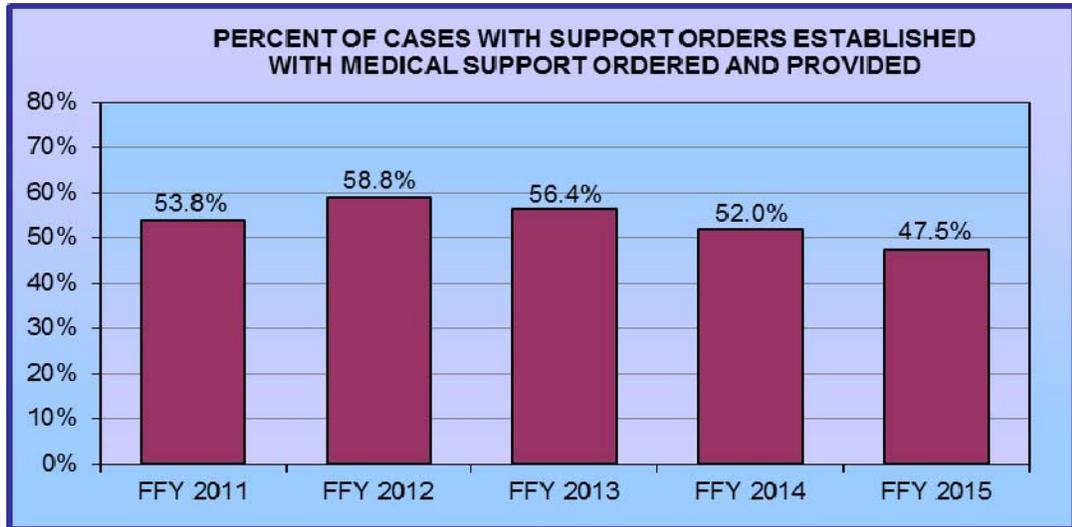
	FFY2011	FFY2012	FFY2013	FFY2014	FFY2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	29.3%	30.2%	30.3%	30.5%	31.1%	2.0%	6.1%
Alameda	22.1	34.5	28.4	33.1	30.4	-8.2	37.6
Alpine	40.0	200.0	50.0	0.0	50.0	0.0	25.0
Amador	40.0	45.9	48.8	53.3	51.9	-2.6	29.8
Butte	33.7	30.8	31.3	32.6	32.6	0.0	-3.3
Calaveras	39.1	44.1	48.1	42.4	41.5	-2.1	6.1
Colusa	19.4	21.0	23.9	26.8	21.6	-19.4	11.3
Contra Costa	29.5	28.8	28.0	42.3	36.3	-14.2	23.1
Del Norte	40.5	32.6	36.0	33.5	46.3	38.2	14.3
El Dorado	40.7	45.3	45.9	39.2	42.0	7.1	3.2
Fresno	38.1	32.1	42.1	35.0	41.3	18.0	8.4
Glenn	36.5	45.2	36.7	45.0	43.8	-2.7	20.0
Humboldt	35.9	28.4	37.3	36.4	32.7	-10.2	-8.9
Imperial	35.1	44.9	42.5	40.8	42.5	4.2	21.1
Inyo	30.8	32.5	33.6	40.0	27.1	-32.3	-12.0
Kern	29.8	21.2	29.4	22.0	20.2	-8.2	-32.2
Kings	34.7	35.6	39.5	32.7	36.6	11.9	5.5
Lake	26.4	29.3	20.8	31.5	32.7	3.8	23.9
Lassen	38.2	43.2	48.5	46.8	46.5	-0.6	21.7
Los Angeles	25.5	30.8	28.2	26.4	28.0	6.1	9.8
Madera	28.4	36.4	38.7	38.4	39.7	3.4	39.8
Marin	44.4	44.0	51.3	47.1	43.2	-8.3	-2.7
Mariposa	38.3	51.1	39.0	50.6	49.3	-2.6	28.7
Mendocino	28.0	34.1	39.7	38.2	38.7	1.3	38.2
Merced	35.3	37.1	44.5	39.8	42.8	7.5	21.2
Modoc	44.9	40.5	33.3	23.5	42.1	79.1	-6.2
Mono	29.3	11.1	25.0	33.3	18.2	-45.3	-37.9
Monterey	36.6	40.1	45.1	43.5	42.0	-3.4	14.8
Napa	29.9	34.2	29.5	35.6	28.8	-19.1	-3.7
Nevada	40.7	36.2	33.3	42.6	37.4	-12.2	-8.1
Orange	26.4	27.2	25.7	26.0	31.9	22.7	20.8
Placer	31.0	28.8	27.4	36.2	34.1	-5.8	10.0
Plumas	50.4	42.7	42.7	47.5	50.0	5.3	-0.8
Riverside	23.0	18.2	20.1	23.6	24.4	3.4	6.1
Sacramento	32.0	33.0	34.4	35.0	35.5	1.4	10.9
San Benito	43.1	36.2	37.0	38.8	43.7	12.6	1.4
San Bernardino	33.6	30.7	30.8	33.2	33.3	0.3	-0.9
San Diego	25.9	23.8	23.1	24.6	23.7	-3.7	-8.5
San Francisco	23.7	24.2	29.1	30.4	29.4	-3.3	24.1
San Joaquin	42.3	43.5	42.5	44.9	41.5	-7.6	-1.9
San Luis Obispo	39.9	38.7	38.4	42.5	42.8	0.7	7.3
San Mateo	35.1	38.0	35.5	36.1	34.1	-5.5	-2.8
Santa Barbara	27.5	30.7	32.0	30.3	23.4	-22.8	-14.9
Santa Clara	31.8	38.0	35.9	35.6	31.9	-10.4	0.3
Santa Cruz	21.4	29.1	33.5	24.0	24.3	1.3	13.6
Shasta	35.4	27.3	24.5	31.9	26.6	-16.6	-24.9
Sierra	33.3	30.0	30.8	57.1	20.0	-65.0	-39.9
Siskiyou	43.8	36.0	35.6	40.4	41.9	3.7	-4.3
Solano	41.0	39.3	45.4	40.8	35.9	-12.0	-12.4
Sonoma	37.3	41.6	44.4	40.0	43.8	9.5	17.4
Stanislaus	43.7	42.9	38.8	40.8	38.6	-5.4	-11.7
Sutter	29.8	32.4	29.5	31.0	30.3	-2.3	1.7
Tehama	42.6	33.6	35.8	37.4	37.4	0.0	-12.2
Trinity	33.7	42.7	27.9	36.0	32.3	-10.3	-4.2
Tulare	24.0	23.0	19.0	27.7	37.7	36.1	57.1
Tuolumne	40.2	38.6	47.6	48.9	46.9	-4.1	16.7
Ventura	38.9	40.5	36.0	39.7	43.3	9.1	11.3
Yolo	32.5	39.0	38.9	40.1	33.0	-17.7	1.5
Yuba	33.2	29.1	28.6	28.4	30.1	6.0	-9.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	39.8	42.2	48.0	47.4	45.9	-3.2	15.3
Inyo/Mono	30.5	27.8	31.6	38.5	25.4	-34.0	-16.7
Santa Cruz/San Benito	26.7	31.0	34.4	28.2	29.8	5.7	11.6
Sierra/Nevada	40.4	35.9	33.2	43.2	36.9	-14.6	-8.7
Siskiyou/Modoc	44.0	36.7	35.3	38.3	41.9	9.4	-4.8

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.¹¹



In FFY 2015, California had 850,642 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 404,240 or 47.5 percent of the cases with support orders. This represents a decrease of 8.7 percent from FFY 2014.

Individual county’s results range from 28.9 percent to 57.5 percent, compared to the prior FFY with the low of 33.3 percent and the high of 63.0 percent. See Tables L and L-1 on pages 48 and 49.

¹¹ This measure is calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY) from the OCSE 157. Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2015

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	850,642	404,240	47.5%
Alameda	20,210	10,312	51.0
Alpine	19	6	31.6
Amador	880	448	50.9
Butte	6,995	3,552	50.8
Calaveras	1,158	628	54.2
Colusa	548	229	41.8
Contra Costa	21,064	11,585	55.0
Del Norte	1,841	934	50.7
El Dorado	4,104	1,994	48.6
Fresno	38,520	19,302	50.1
Glenn	1,214	512	42.2
Humboldt	4,042	1,859	46.0
Imperial	7,477	3,308	44.2
Inyo	714	206	28.9
Kern	35,403	16,496	46.6
Kings	6,465	3,288	50.9
Lake	1,845	883	47.9
Lassen	1,125	556	49.4
Los Angeles	186,482	82,000	44.0
Madera	5,051	2,372	47.0
Marin	1,830	922	50.4
Mariposa	478	221	46.2
Mendocino	2,885	1,435	49.7
Merced	12,146	5,765	47.5
Modoc	309	164	53.1
Mono	201	80	39.8
Monterey	11,353	5,281	46.5
Napa	2,516	1,343	53.4
Nevada	1,925	877	45.6
Orange	46,997	23,272	49.5
Placer	5,996	3,128	52.2
Plumas	661	317	48.0
Riverside	54,515	24,917	45.7
Sacramento	56,608	27,604	48.8
San Benito	1,543	743	48.2
San Bernardino	80,521	39,348	48.9
San Diego	46,413	22,640	48.8
San Francisco	7,554	3,898	51.6
San Joaquin	27,674	12,629	45.6
San Luis Obispo	3,126	1,796	57.5
San Mateo	6,855	3,256	47.5
Santa Barbara	8,903	4,232	47.5
Santa Clara	24,082	10,961	45.5
Santa Cruz	3,790	1,668	44.0
Shasta	7,571	3,182	42.0
Sierra	69	31	44.9
Siskiyou	1,807	866	47.9
Solano	11,016	5,591	50.8
Sonoma	7,708	4,236	55.0
Stanislaus	20,000	9,155	45.8
Sutter	3,204	1,507	47.0
Tehama	2,786	1,237	44.4
Trinity	347	147	42.4
Tulare	17,872	9,458	52.9
Tuolumne	1,822	941	51.6
Ventura	14,852	7,348	49.5
Yolo	4,728	2,332	49.3
Yuba	2,822	1,242	44.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,879	2,023	52.2
Inyo/Mono	915	286	31.3
Santa Cruz/San Benito	5,333	2,411	45.2
Sierra/Nevada	1,994	908	45.5
Siskiyou/Modoc	2,116	1,030	48.7

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

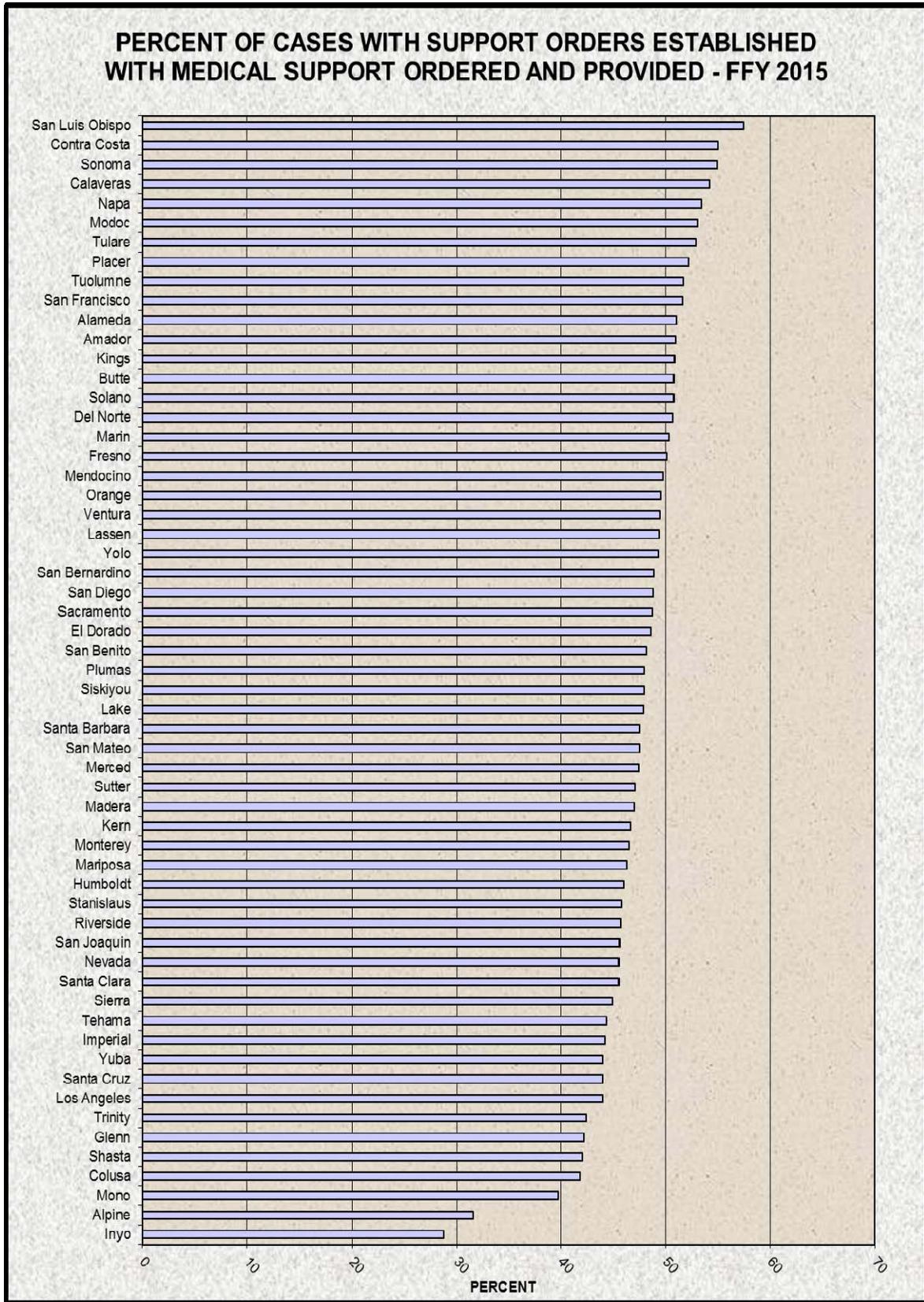
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2011 - 2015**

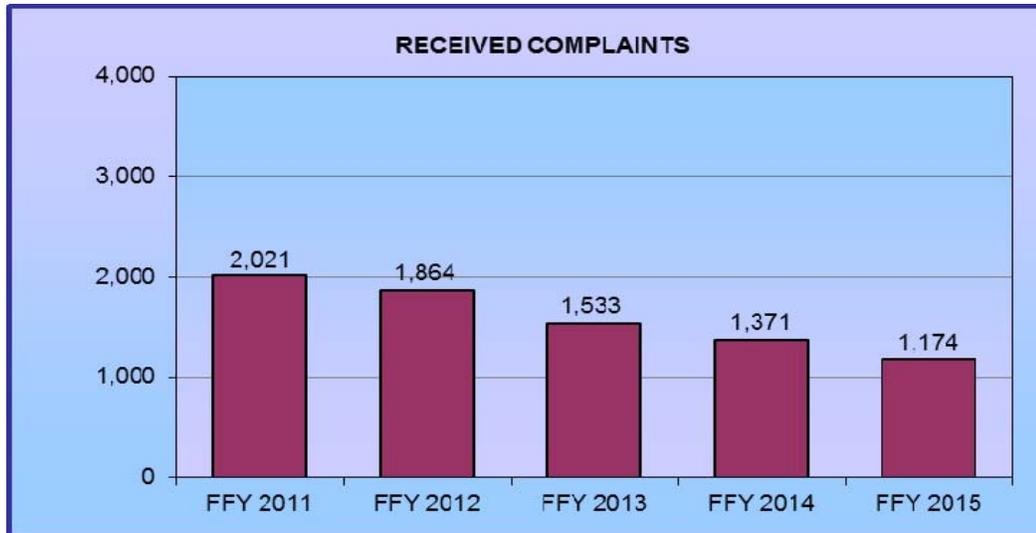
	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	53.8%	58.8%	56.4%	52.0%	47.5%	-8.7%	-11.7%
Alameda	53.9	57.8	57.0	52.4	51.0	-2.7	-5.4
Alpine	40.0	47.2	40.0	33.3	31.6	-5.1	-21.0
Amador	60.2	67.2	66.4	58.5	50.9	-13.0	-15.4
Butte	60.4	66.1	64.0	59.4	50.8	-14.5	-15.9
Calaveras	63.9	67.1	68.0	59.6	54.2	-9.1	-15.2
Colusa	51.9	58.1	59.4	51.8	41.8	-19.3	-19.5
Contra Costa	58.3	64.0	62.2	58.3	55.0	-5.7	-5.7
Del Norte	62.1	61.9	59.6	51.8	50.7	-2.1	-18.4
El Dorado	55.2	58.3	57.2	54.2	48.6	-10.3	-12.0
Fresno	62.7	68.5	65.2	57.2	50.1	-12.4	-20.1
Glenn	52.6	60.2	58.0	52.4	42.2	-19.5	-19.8
Humboldt	60.9	62.4	60.1	53.5	46.0	-14.0	-24.5
Imperial	62.4	66.7	62.5	53.1	44.2	-16.8	-29.2
Inyo	49.5	49.7	47.3	38.9	28.9	-25.7	-41.6
Kern	53.3	56.8	56.8	50.5	46.6	-7.7	-12.6
Kings	66.2	67.2	65.0	57.5	50.9	-11.5	-23.1
Lake	58.8	59.1	56.7	56.0	47.9	-14.5	-18.5
Lassen	56.9	61.4	61.4	50.9	49.4	-2.9	-13.2
Los Angeles	44.9	52.0	49.3	46.9	44.0	-6.2	-2.0
Madera	58.0	65.0	61.6	55.0	47.0	-14.5	-19.0
Marin	53.5	60.9	60.4	58.1	50.4	-13.3	-5.8
Mariposa	62.4	60.6	60.5	54.1	46.2	-14.6	-26.0
Mendocino	58.2	62.9	61.5	55.1	49.7	-9.8	-14.6
Merced	62.5	65.7	65.6	56.5	47.5	-15.9	-24.0
Modoc	65.0	62.8	61.4	53.1	53.1	0.0	-18.3
Mono	54.9	51.5	48.8	45.9	39.8	-13.3	-27.5
Monterey	60.7	64.8	61.8	57.7	46.5	-19.4	-23.4
Napa	65.1	66.8	64.3	59.3	53.4	-9.9	-18.0
Nevada	59.9	59.6	56.2	52.5	45.6	-13.1	-23.9
Orange	52.7	56.8	54.6	53.1	49.5	-6.8	-6.1
Placer	53.5	58.0	54.2	55.6	52.2	-6.1	-2.4
Plumas	59.1	58.5	61.3	53.1	48.0	-9.6	-18.8
Riverside	52.0	56.5	54.2	50.4	45.7	-9.3	-12.1
Sacramento	59.3	63.7	60.8	52.0	48.8	-6.2	-17.7
San Benito	53.9	58.1	55.7	50.6	48.2	-4.7	-10.6
San Bernardino	57.8	62.2	60.1	54.4	48.9	-10.1	-15.4
San Diego	43.4	49.1	47.4	48.3	48.8	1.0	12.4
San Francisco	57.4	60.8	60.2	55.8	51.6	-7.5	-10.1
San Joaquin	60.8	64.2	60.9	53.3	45.6	-14.4	-25.0
San Luis Obispo	66.4	68.7	65.4	63.0	57.5	-8.7	-13.4
San Mateo	57.4	59.5	57.4	53.8	47.5	-11.7	-17.2
Santa Barbara	54.7	59.3	56.9	53.3	47.5	-10.9	-13.2
Santa Clara	51.4	57.4	55.9	52.2	45.5	-12.8	-11.5
Santa Cruz	52.3	56.8	55.0	51.8	44.0	-15.1	-15.9
Shasta	57.6	59.4	55.9	50.9	42.0	-17.5	-27.1
Sierra	58.3	58.1	51.2	49.3	44.9	-8.9	-23.0
Siskiyou	60.3	63.1	61.5	53.0	47.9	-9.6	-20.6
Solano	64.3	67.3	64.6	57.5	50.8	-11.7	-21.0
Sonoma	58.9	62.8	59.9	58.7	55.0	-6.3	-6.6
Stanislaus	61.0	65.9	61.4	52.9	45.8	-13.4	-24.9
Sutter	56.7	61.9	59.9	55.2	47.0	-14.9	-17.1
Tehama	61.0	63.3	61.6	56.1	44.4	-20.9	-27.2
Trinity	58.4	61.2	55.0	49.0	42.4	-13.5	-27.4
Tulare	63.5	67.1	62.1	55.9	52.9	-5.4	-16.7
Tuolumne	61.5	65.5	65.8	58.1	51.6	-11.2	-16.1
Ventura	59.9	63.2	60.0	58.0	49.5	-14.7	-17.4
Yolo	57.0	59.7	57.7	53.7	49.3	-8.2	-13.5
Yuba	58.4	61.9	60.8	51.6	44.0	-14.7	-24.7
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	61.7	66.2	66.4	58.5	52.2	-10.8	-15.4
Inyo/Mono	50.6	50.0	47.7	40.4	31.3	-22.5	-38.1
Santa Cruz/San Benito	52.7	57.2	55.2	51.4	45.2	-12.1	-14.2
Sierra/Nevada	59.8	59.5	56.0	52.4	45.5	-13.2	-23.9
Siskiyou/Modoc	61.0	63.1	61.5	53.0	48.7	-8.1	-20.2

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)



**STATE PERFORMANCE MEASURE
COMPARISON OF RECEIVED COMPLAINTS TO CASES**

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below only reflects total statewide complaints by FFY.



FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2015, 1,174 complaints were filed and recorded in the DCSS CRTS for approximately 1.2 million open child support cases. Complaints statewide decreased by 197 complaints from FFY 2014 to FFY 2015, and decreased by 41.9 percent from FFY 2011 to FFY 2015. Sixteen counties received no complaints during FFY 2015. See Tables M and M-1 on pages 52 and 53.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

Of the approximately 1.2 million open child support cases, only 1,174 complaints were filed during FFY 2015.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2015**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,237,737	1,174	
Alameda	31,825	36	11.312
Alpine	35	0	0.000
Amador	1,212	1	8.251
Butte	11,080	3	2.708
Calaveras	1,648	2	12.136
Colusa	738	1	13.550
Contra Costa	28,734	44	15.313
Del Norte	2,702	2	7.402
El Dorado	5,840	12	20.548
Fresno	58,134	43	7.397
Glenn	1,653	1	6.050
Humboldt	5,926	0	0.000
Imperial	10,421	15	14.394
Inyo	1,084	1	9.225
Kern	50,830	20	3.935
Kings	9,423	4	4.245
Lake	2,875	1	3.478
Lassen	1,624	0	0.000
Los Angeles	276,777	470	16.981
Madera	6,176	0	0.000
Marin	2,488	1	4.019
Mariposa	630	0	0.000
Mendocino	4,200	0	0.000
Merced	16,590	11	6.631
Modoc	385	0	0.000
Mono	269	0	0.000
Monterey	16,373	7	4.275
Napa	3,719	1	2.689
Nevada	3,219	3	9.320
Orange	68,200	41	6.012
Placer	8,444	0	0.000
Plumas	939	0	0.000
Riverside	81,125	61	7.519
Sacramento	76,766	42	5.471
San Benito	2,088	0	0.000
San Bernardino	112,404	113	10.053
San Diego	71,251	74	10.386
San Francisco	12,741	1	0.785
San Joaquin	35,963	47	13.069
San Luis Obispo	3,839	3	7.815
San Mateo	10,351	0	0.000
Santa Barbara	12,336	8	6.485
Santa Clara	36,643	0	0.000
Santa Cruz	5,646	8	14.169
Shasta	11,991	8	6.672
Sierra	114	0	0.000
Siskiyou	2,892	3	10.373
Solano	16,712	21	12.566
Sonoma	11,824	2	1.691
Stanislaus	28,749	27	9.392
Sutter	4,719	5	10.595
Tehama	4,038	1	2.476
Trinity	677	0	0.000
Tulare	24,758	20	8.078
Tuolumne	2,606	1	3.837
Ventura	21,283	0	0.000
Yolo	7,868	2	2.542
Yuba	4,160	7	16.827
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,501	4	7.271
Inyo/Mono	1,353	1	7.391
Santa Cruz/San Benito	7,734	8	10.344
Sierra/Nevada	3,333	3	9.001
Siskiyou/Modoc	3,277	3	9.155

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

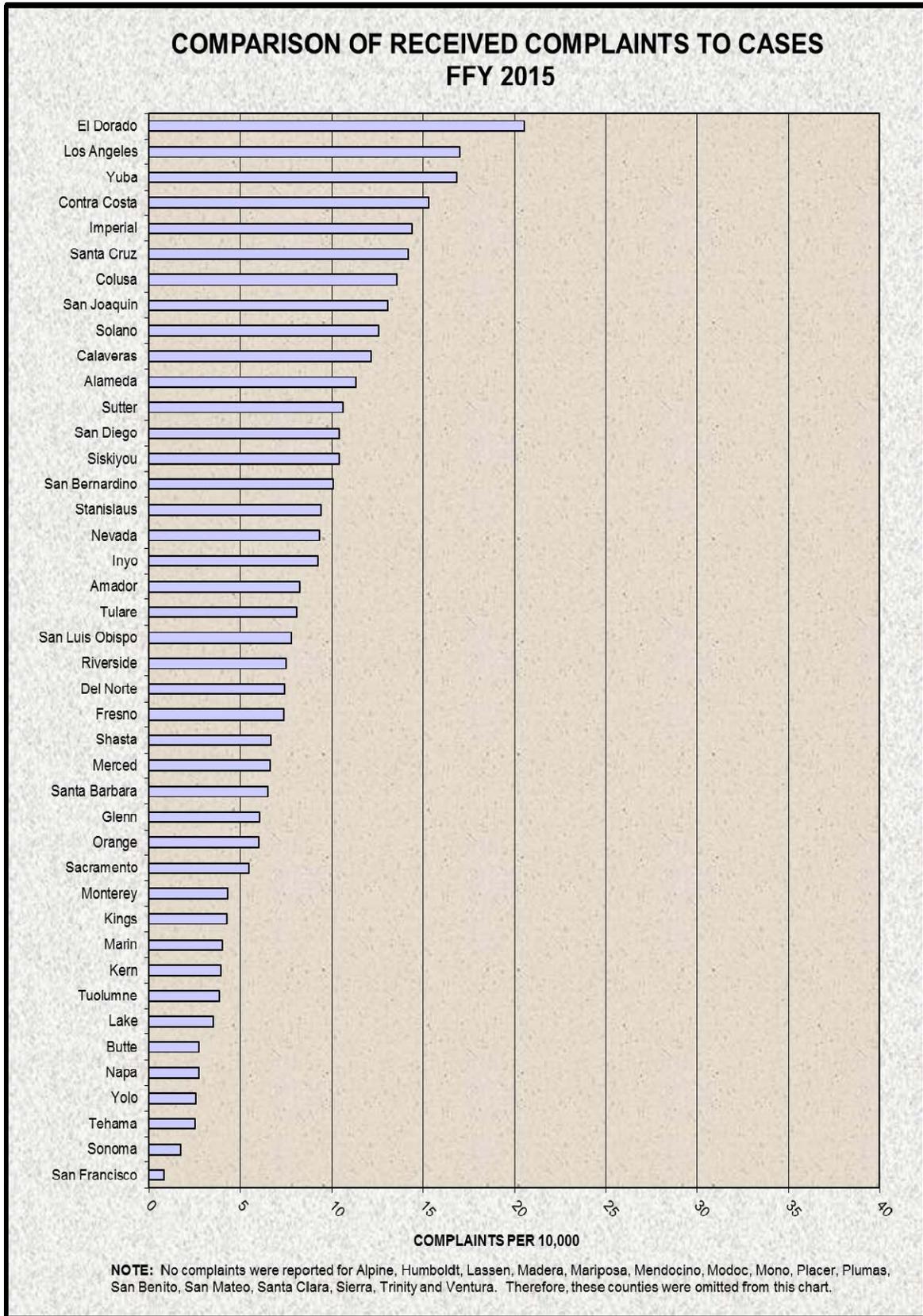
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2015

**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2011 - 2015**

	FFY 2011	FFY 2012	FFY 2013	FFY 2014	FFY 2015	2014 - 2015 % Change	2011 - 2015 % Change
STATEWIDE	2,021	1,864	1,533	1,371	1,174	-14.4%	-41.9%
Alameda	55	40	54	31	36	16.1	-34.5
Alpine	0	0	0	0	0	NA	NA
Amador	0	0	3	1	1	0.0	NA
Butte	9	13	5	9	3	-66.7	-66.7
Calaveras	1	0	3	0	2	NA	100.0
Colusa	3	2	2	1	1	0.0	-66.7
Contra Costa	41	33	26	34	44	29.4	7.3
Del Norte	3	1	1	0	2	NA	-33.3
El Dorado	11	18	10	14	12	-14.3	9.1
Fresno	65	42	35	43	43	0.0	-33.8
Glenn	2	2	0	1	1	0.0	-50.0
Humboldt	2	0	3	2	0	-100.0	-100.0
Imperial	29	23	13	10	15	50.0	-48.3
Inyo	2	1	6	0	1	NA	-50.0
Kern	22	40	49	32	20	-37.5	-9.1
Kings	6	6	3	3	4	33.3	-33.3
Lake	4	4	3	4	1	-75.0	-75.0
Lassen	3	1	0	0	0	NA	-100.0
Los Angeles	766	729	552	552	470	-14.9	-38.6
Madera	3	1	1	1	0	-100.0	-100.0
Marin	1	2	2	2	1	-50.0	0.0
Mariposa	0	0	0	0	0	NA	NA
Mendocino	3	1	0	0	0	NA	-100.0
Merced	14	21	11	17	11	-35.3	-21.4
Modoc	0	0	0	0	0	NA	NA
Mono	0	2	0	1	0	-100.0	NA
Monterey	14	12	13	16	7	-56.3	-50.0
Napa	7	0	2	5	1	-80.0	-85.7
Nevada	9	6	4	7	3	-57.1	-66.7
Orange	47	42	52	37	41	10.8	-12.8
Placer	10	1	0	0	0	NA	-100.0
Plumas	2	2	0	0	0	NA	-100.0
Riverside	89	75	93	74	61	-17.6	-31.5
Sacramento	113	100	92	66	42	-36.4	-62.8
San Benito	2	0	0	0	0	NA	-100.0
San Bernardino	181	206	148	131	113	-13.7	-37.6
San Diego	118	107	107	77	74	-3.9	-37.3
San Francisco	14	7	8	4	1	-75.0	-92.9
San Joaquin	64	64	88	75	47	-37.3	-26.6
San Luis Obispo	3	4	2	3	3	0.0	0.0
San Mateo	2	0	1	1	0	-100.0	-100.0
Santa Barbara	12	18	8	9	8	-11.1	-33.3
Santa Clara	1	0	0	0	0	NA	-100.0
Santa Cruz	13	14	5	6	8	33.3	-38.5
Shasta	15	28	8	4	8	100.0	-46.7
Sierra	0	0	0	0	0	NA	NA
Siskiyou	7	4	0	2	3	50.0	-57.1
Solano	17	14	17	20	21	5.0	23.5
Sonoma	13	8	8	5	2	-60.0	-84.6
Stanislaus	173	111	49	35	27	-22.9	-84.4
Sutter	6	0	0	7	5	-28.6	-16.7
Tehama	3	5	5	1	1	0.0	-66.7
Trinity	2	2	2	1	0	-100.0	-100.0
Tulare	24	31	22	16	20	25.0	-16.7
Tuolumne	1	1	0	5	1	-80.0	0.0
Ventura	6	4	6	3	0	-100.0	-100.0
Yolo	5	6	5	1	2	100.0	-60.0
Yuba	3	10	6	2	7	250.0	133.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2	1	6	6	4	-33.3	100.0
Inyo/Mono	2	3	6	1	1	0.0	-50.0
Santa Cruz/San Benito	15	14	5	6	8	33.3	-46.7
Sierra/Nevada	9	6	4	7	3	-57.1	-66.7
Siskiyou/Modoc	7	4	0	2	3	50.0	-57.1

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report



II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

Program Administration Data

Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2009-10, 2010-11, 2011-12, 2012-13, 2013-14 and 2014-15. These costs are displayed on the Program Administration Tables (see pages 59, 61, 63, 65, 67, and 69). These tables also display data for staffing by FTE. The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2009-10	\$758.8 million
2010-11	\$746.4 million
2011-12	\$739.6 million
2012-13	\$719.4 million
2013-14	\$730.1 million
2014-15	\$731.1 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC Section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a State General Fund allocation as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2009-10	\$37.7 million	\$220.3 million	\$500.8 million
2010-11	\$37.9 million	\$215.8 million	\$492.6 million
2011-12	\$37.9 million	\$213.6 million	\$488.1 million
2012-13	\$39.1 million	\$205.5 million	\$474.8 million
2013-14	\$39.7 million	\$208.5 million	\$481.8 million
2014-15	\$39.2 million	\$209.4 million	\$482.5 million

Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2009-10, 2010-11, 2011-12, 2012-13, 2013-14 and 2014-15. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables (see pages 58, 60, 62, 64, 66, and 68) and reflect actual amounts reported by LCSAs.

The data presented is based on figures reported on the CS 921 Local Child Support Agency IV-D Program Budget Display reports (SFYs 2009-10, 2010-11, 2011-12, 2012-13, 2013-14 and 2014-15), a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the actual FTE positions in LCSAs for SFYs 2009-10, 2010-11, 2011-12, 2012-13, 2013-14 and 2014-15, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff. See

tables on pages 59, 61, 63, 65, 67, and 69. Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include: directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2009-10, 2010-11, 2011-12, 2012-13, 2013-14 and 2014-15. Indirect Cost Tables (see pages 58, 60, 62, 64, 66, and 68) reflect total indirect costs, as authorized in local budgets, for the LCSAs, broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

¹³ Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2009-10**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$759,736,998	\$621,398,321	\$12,323,358	\$43,208,802	\$9,539,935	\$73,266,582	\$11,968,985
Alameda	25,877,815	20,992,038	137,968	2,129,974	626,742	1,991,093	907,936
Amador/Alpine/Calaveras	2,679,207	2,207,344	28,160	115,584	32,093	296,026	0
Butte	7,125,829	6,096,386	11,935	177,453	251,343	588,712	466,670
Colusa	664,022	536,120	30,184	39,151	0	58,567	1,198
Contra Costa	18,693,403	16,537,271	129,880	332,983	0	1,693,269	62,539
Del Norte	1,778,054	1,420,641	103,750	72,812	0	180,851	(1,248)
El Dorado	4,667,698	3,791,841	65,921	158,349	0	651,587	45,724
Fresno	21,346,638	17,538,993	377,377	6,890	204,707	3,218,671	420,275
Glenn	672,984	579,421	23,945	1,056	0	68,562	39,850
Humboldt	902,965	0	21,094	384,919	0	496,952	34,828
Imperial	4,174,853	3,396,209	48,754	322,428	0	407,462	19,986
Inyo/Mono	1,094,354	950,003	9,214	60,614	0	74,523	59,490
Kern	20,851,752	16,336,411	128,068	2,104,254	36,598	2,246,421	609,036
Kings	3,971,044	3,137,145	33,495	249,552	2,000	548,852	119,378
Lake	2,356,026	2,034,563	10,287	88,412	29,872	192,892	55,304
Lassen	855,549	741,364	22,385	7,200	0	84,600	21,595
Los Angeles	172,375,739	143,788,097	3,897,758	11,297,131	5,437,399	7,955,354	1,267,658
Madera	2,802,594	2,367,638	74,052	82,128	0	278,776	290,576
Marin	3,909,469	3,058,292	47,665	382,074	1,955	419,483	263,918
Mariposa	639,556	512,740	3,885	35,026	0	87,905	9,314
Mendocino	17,239,080	16,669,104	72,000	207,807	0	290,169	(145,424)
Merced	8,833,764	7,439,393	135,334	626,358	0	632,679	29,113
Monterey	10,754,410	8,917,753	199,778	448,050	0	1,188,829	220,584
Napa	3,771,545	3,236,546	75,077	0	12,153	447,769	135,242
Orange	55,917,810	44,692,511	637,459	2,048,225	212,298	8,327,317	(390,708)
Placer	6,005,856	4,710,380	62,993	413,115	184,261	635,107	166,537
Plumas	700,411	626,880	25,653	0	0	47,878	39,427
Riverside	35,609,537	25,085,085	1,023,041	3,293,832	0	6,207,579	165,428
Sacramento	31,936,707	25,485,080	593,159	2,319,716	1,046,646	2,492,106	229,311
San Bernardino	37,155,953	29,373,099	1,215,375	2,443,017	451,576	3,672,886	968,928
San Diego	47,396,832	38,926,377	338,095	1,845,953	0	6,286,407	1,363,318
San Francisco	14,824,482	9,927,541	103,580	1,072,726	0	3,720,635	0
San Joaquin	15,119,668	13,108,190	276,848	357,558	0	1,377,072	337,851
San Luis Obispo	4,687,239	3,525,819	417,686	293,163	0	450,571	0
San Mateo	11,678,275	9,677,772	161,216	700,677	0	1,138,610	71,296
Santa Barbara	9,126,530	7,542,340	53,975	467,717	0	1,062,498	142,198
Santa Clara	36,244,406	29,714,375	101,529	3,959,267	129,075	2,340,160	794,515
Santa Cruz/San Benito	8,197,425	7,307,450	40,338	200,005	0	649,632	310,345
Shasta	7,251,689	5,592,812	51,975	841,255	50,227	715,420	225,379
Sierra/Nevada	3,654,433	3,012,852	0	230,033	0	411,548	172,227
Siskiyou/Modoc	3,110,351	2,666,129	22,641	175,859	5,990	239,732	108,184
Solano	11,828,307	10,198,150	115,060	406,884	0	1,108,213	364,966
Sonoma	15,106,422	12,763,268	88,929	682,537	0	1,571,688	337,981
Stanislaus	15,692,540	13,247,966	173,191	212,390	145,316	1,913,677	9,963
Sutter	2,855,146	2,428,330	41,057	88,421	0	297,338	26,214
Tehama	1,748,114	1,555,503	32,315	39,264	0	121,032	36,684
Trinity	659,939	559,738	5,012	16,192	0	78,997	3,444
Tulare	13,790,816	10,429,821	639,008	832,435	91,252	1,798,300	252,123
Tuolumne	2,047,531	1,656,688	16,174	88,612	12,168	273,889	103,888
Ventura	20,322,128	17,989,848	238,095	70,560	549,346	1,474,279	519,833
Yolo	5,793,924	4,736,319	125,042	412,932	26,918	492,713	367,315
Yuba	3,236,177	2,572,685	35,946	366,252	0	261,294	308,796

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2009-10**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$758,755,425	\$500,778,581	\$257,976,845	7,747.7	388.1	133.8	4,639.5	36.3	1,058.6	1,491.4
Alameda	26,562,297	17,531,116	9,031,181	220.0	11.0	3.0	156.1	0.0	21.0	28.9
Amador/Alpine/Calaveras	2,678,292	1,767,673	910,619	26.1	1.1	1.0	19.0	0.0	1.0	4.0
Butte	7,784,601	5,137,837	2,646,764	103.5	3.0	4.0	48.0	0.0	15.0	33.5
Colusa	642,008	423,725	218,283	7.5	0.5	1.4	3.0	0.0	0.5	2.1
Contra Costa	18,733,908	12,364,379	6,369,529	160.0	6.0	4.0	117.0	0.0	7.0	26.0
Del Norte	1,779,697	1,174,600	605,097	25.6	0.0	1.8	13.0	0.0	6.0	4.8
El Dorado	4,748,960	3,134,314	1,614,646	55.8	2.8	3.0	29.0	2.0	10.0	9.0
Fresno	21,604,323	14,258,853	7,345,470	238.6	9.0	5.0	150.0	0.0	36.0	38.6
Glenn	710,941	469,221	241,720	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	5,003,373	3,302,226	1,701,147	58.0	4.0	3.0	33.7	0.0	13.0	4.3
Imperial	4,080,654	2,693,232	1,387,422	53.5	2.0	3.0	44.0	0.0	0.0	4.5
Inyo/Mono	1,153,844	761,537	392,307	9.3	1.0	1.0	4.8	0.0	0.0	2.5
Kern	21,410,167	14,130,710	7,279,457	220.4	9.3	2.0	148.7	4.0	9.0	47.4
Kings	4,043,698	2,668,841	1,374,857	54.8	3.0	1.5	31.7	1.0	5.0	12.6
Lake	2,409,210	1,590,079	819,131	36.4	2.0	1.5	18.9	1.0	2.0	11.0
Lassen	881,379	581,710	299,669	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	173,640,090	114,602,459	59,037,631	1,730.0	106.0	11.0	987.0	9.0	308.0	309.0
Madera	3,079,809	2,032,674	1,047,135	41.0	1.0	2.0	32.0	0.0	3.0	3.0
Marin	3,480,165	2,296,909	1,183,256	29.0	3.0	2.0	12.5	0.0	5.0	6.5
Mariposa	643,196	424,509	218,687	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,729,057	1,801,178	927,879	34.5	2.0	1.0	24.0	0.0	6.0	1.5
Merced	8,853,683	5,843,431	3,010,252	96.5	4.0	4.0	60.1	1.0	11.0	16.4
Monterey	10,709,940	7,068,560	3,641,380	109.9	4.5	2.0	70.0	0.4	11.0	22.0
Napa	3,867,993	2,552,875	1,315,118	35.5	2.0	1.0	20.9	0.0	5.1	6.5
Orange	55,357,137	36,535,710	18,821,427	624.0	31.5	4.5	273.0	0.0	111.0	204.0
Placer	6,145,902	4,056,295	2,089,607	51.0	5.8	1.5	28.5	0.0	5.6	9.6
Plumas	734,595	484,833	249,762	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	36,934,806	24,376,972	12,557,834	357.0	18.0	6.0	208.0	2.0	81.0	42.0
Sacramento	32,094,962	21,182,675	10,912,287	349.8	12.8	4.0	205.0	2.5	47.5	78.0
San Bernardino	38,063,769	25,122,088	12,941,681	421.0	16.0	5.0	307.5	0.0	39.0	53.5
San Diego	48,658,332	32,114,499	16,543,833	511.0	29.0	3.9	286.0	0.0	80.0	112.1
San Francisco	14,956,304	9,871,161	5,085,143	110.0	6.0	1.0	70.0	0.0	14.0	19.0
San Joaquin	15,415,634	10,174,318	5,241,316	176.6	6.0	4.0	119.3	0.0	16.0	31.3
San Luis Obispo	4,812,229	3,176,071	1,636,158	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,381,209	7,511,598	3,869,611	99.0	4.0	1.8	70.0	0.0	9.0	14.2
Santa Barbara	9,245,803	6,102,230	3,143,573	90.3	3.0	4.5	51.5	3.8	12.0	15.5
Santa Clara	37,024,144	24,435,935	12,588,209	278.5	14.0	3.0	188.5	4.0	23.0	46.0
Santa Cruz/San Benito	8,509,253	5,616,107	2,893,146	78.0	4.9	2.0	41.7	0.5	9.8	19.1
Shasta	7,344,055	4,847,076	2,496,979	92.0	3.0	2.0	53.0	0.0	6.0	28.0
Sierra/Nevada	3,827,671	2,526,263	1,301,408	37.0	1.9	0.8	19.0	0.0	7.5	7.8
Siskiyou/Modoc	3,285,416	2,168,375	1,117,041	42.7	2.0	2.0	31.6	0.0	2.0	5.1
Solano	12,193,273	8,047,560	4,145,713	107.0	7.0	2.0	84.5	0.0	4.0	9.5
Sonoma	14,067,975	9,284,864	4,783,112	125.0	6.0	2.0	58.2	0.0	25.0	33.8
Stanislaus	15,744,305	10,391,241	5,353,064	175.9	9.0	4.5	122.3	0.0	12.0	28.1
Sutter	2,865,028	1,890,918	974,110	30.9	2.5	2.0	16.8	0.0	5.0	4.6
Tehama	1,776,315	1,172,368	603,947	26.0	1.0	1.0	17.0	0.0	3.0	4.0
Trinity	634,848	419,000	215,848	8.0	1.0	0.0	5.0	0.0	0.0	2.0
Tulare	13,882,055	9,162,156	4,719,899	195.1	7.8	3.5	115.0	3.1	31.2	34.5
Tuolumne	2,075,425	1,369,781	705,645	24.0	1.1	0.6	16.5	0.0	3.0	2.8
Ventura	20,825,625	13,744,913	7,080,713	214.0	10.9	4.0	136.9	0.0	15.4	46.8
Yolo	6,143,938	4,054,999	2,088,939	54.5	3.0	1.0	22.0	1.0	7.0	20.5
Yuba	3,524,132	2,325,927	1,198,205	42.0	2.0	1.5	21.0	0.0	11.0	6.5

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2010-11**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$740,553,142	\$603,787,715	\$11,436,100	\$42,944,855	\$9,972,301	\$72,412,171	\$11,457,244
Alameda	25,588,408	20,597,910	107,331	2,113,853	699,002	2,070,312	679,505
Ama/Alp/Cala/Tuol	4,790,210	4,052,215	42,567	212,193	38,092	445,143	0
Butte	6,708,248	5,856,628	13,020	179,471	209,043	450,086	368,052
Colusa	679,695	570,030	29,896	36,263	0	43,506	17,381
Contra Costa	18,299,486	15,904,609	111,169	266,951	0	2,016,757	200,467
Del Norte	1,398,108	1,092,956	89,734	69,661	0	145,757	78,492
El Dorado	4,637,572	3,858,251	58,894	177,072	0	543,355	135,204
Fresno	21,776,423	18,306,223	306,671	19,596	163,610	2,980,323	217,431
Glenn	674,864	602,750	25,883	0	2,564	43,667	46,931
Humboldt	4,551,827	3,813,953	15,780	378,854	0	343,240	30,327
Imperial	4,279,778	3,369,641	41,336	325,572	0	543,229	53,365
Inyo/Mono	965,193	824,947	5,762	62,267	0	72,217	129,879
Kern	21,658,022	16,548,642	145,673	2,123,257	163	2,840,287	165,443
Kings	3,963,751	3,086,994	39,692	258,313	0	578,752	102,023
Lake	2,221,096	1,961,509	19,150	89,148	8,068	143,221	22,637
Lassen	926,537	736,015	13,511	86,400	0	90,611	31,634
Los Angeles	166,689,055	139,324,679	3,027,593	11,623,556	4,915,995	7,797,232	(305,009)
Madera	2,827,467	2,418,392	59,634	82,128	0	267,313	193,812
Marin	3,623,175	2,933,665	49,378	313,621	10,563	315,948	228,086
Mariposa	639,220	529,767	5,162	41,208	0	63,083	6,814
Mendocino	2,417,058	2,026,132	0	0	0	390,926	(62,536)
Merced	9,262,253	7,761,212	105,795	672,158	0	723,088	167,151
Monterey	11,089,246	9,052,641	196,295	483,824	0	1,356,486	343,890
Napa	3,932,731	3,379,143	96,646	0	0	456,942	182,816
Orange	55,746,832	45,879,072	342,665	1,991,840	963,536	6,569,719	701,112
Placer	5,827,533	4,311,736	65,370	417,474	184,826	848,127	361,976
Plumas	683,351	624,383	21,677	0	0	37,291	21,148
Riverside	35,918,706	24,956,801	1,349,519	3,450,955	0	6,161,431	170,541
Sacramento	32,837,712	26,044,533	731,887	2,372,007	965,978	2,723,307	132,278
San Bernardino	38,637,671	30,025,394	1,297,092	2,885,308	503,914	3,925,963	691,323
San Diego	47,546,214	38,674,947	446,535	1,940,452	0	6,484,280	1,999,577
San Francisco	12,987,541	9,607,836	89,253	519,817	0	2,770,635	0
San Joaquin	15,302,082	13,379,064	201,808	351,347	0	1,369,863	250,062
San Luis Obispo	4,702,962	3,588,256	397,580	291,862	0	425,264	171,290
San Mateo	11,484,797	9,967,940	114,094	649,982	0	752,781	166,986
Santa Barbara	9,196,083	7,422,183	82,687	462,792	0	1,228,421	248,192
Santa Clara	36,618,015	30,121,057	145,434	3,854,873	131,870	2,364,781	903,459
Santa Cruz/San Benito	8,532,885	7,444,965	30,956	349,324	0	707,640	230,874
Shasta	7,175,714	5,386,062	59,205	868,477	43,768	818,202	228,883
Sierra/Nevada	3,516,808	2,939,808	0	222,333	0	354,667	143,122
Siskiyou/Modoc	2,703,433	2,248,805	17,973	128,287	3,151	305,217	114,929
Solano	11,493,352	9,830,732	76,333	555,940	0	1,030,347	339,120
Sonoma	14,904,834	11,938,481	72,761	785,764	0	2,107,828	261,400
Stanislaus	15,108,697	12,081,825	173,341	201,872	443,025	2,208,634	14,359
Sutter	2,827,024	2,467,248	29,839	87,269	0	242,668	181,698
Tehama	1,813,321	1,641,013	37,123	40,442	0	94,743	52,584
Trinity	608,544	539,499	3,945	16,410	0	48,690	27,722
Tulare	12,608,490	10,392,606	499,856	13,727	105,995	1,596,306	162,677
Ventura	19,565,648	16,973,757	192,312	69,320	552,274	1,777,985	471,456
Yolo	5,509,543	4,227,010	315,556	427,010	26,864	513,103	192,952
Yuba	3,095,927	2,463,798	34,727	374,605	0	222,797	183,729

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2010-11**

	Share of Cost *			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$746,436,347	\$492,647,989	\$253,788,358	7,433.6	373.1	132.2	4,510.8	25.8	1,025.8	1,365.9
Alameda	26,366,078	17,401,611	8,964,467	206.6	10.5	1.5	147.9	0.0	18.0	28.7
Ama/Alp/Cala/Tuol	4,811,328	3,175,476	1,635,852	49.0	2.1	1.8	35.4	0.0	3.0	6.7
Butte	6,976,923	4,604,769	2,372,154	94.5	3.0	4.0	45.0	0.0	14.0	28.5
Colusa	711,054	469,296	241,758	7.5	0.5	1.4	3.0	0.0	1.0	1.6
Contra Costa	18,521,987	12,224,511	6,297,476	151.0	5.0	4.0	112.0	0.0	7.0	23.0
Del Norte	1,477,359	975,057	502,302	20.8	0.5	2.0	11.0	0.1	4.0	3.2
El Dorado	4,773,151	3,150,280	1,622,871	54.9	2.8	3.9	29.6	2.0	8.0	8.6
Fresno	21,883,956	14,443,411	7,440,545	234.2	9.0	6.0	147.0	0.0	37.0	35.2
Glenn	720,707	475,667	245,040	9.1	0.1	1.0	6.0	0.0	0.0	2.0
Humboldt	4,576,966	3,020,798	1,556,168	52.0	3.0	2.8	27.4	0.0	14.0	4.8
Imperial	4,306,310	2,842,165	1,464,145	53.5	3.0	2.0	27.0	0.0	10.0	11.5
Inyo/Mono	1,095,071	722,747	372,324	8.8	0.5	0.5	5.3	0.0	0.0	2.5
Kern	21,346,806	14,088,892	7,257,914	200.2	10.3	2.0	142.7	4.0	9.0	32.2
Kings	4,049,444	2,672,633	1,376,811	57.5	3.0	1.0	32.2	1.0	6.0	14.3
Lake	2,241,352	1,479,292	762,060	29.8	1.0	1.5	17.1	0.5	3.0	6.7
Lassen	957,221	631,766	325,455	13.0	1.0	1.0	8.0	0.0	1.0	2.0
Los Angeles	166,380,445	109,811,094	56,569,351	1,676.0	103.0	12.0	961.0	0.0	299.0	301.0
Madera	2,989,606	1,973,140	1,016,466	38.0	1.0	2.0	31.0	0.0	3.0	1.0
Marin	4,043,638	2,668,801	1,374,837	28.0	3.0	2.0	12.5	0.0	5.0	5.5
Mariposa	641,179	423,178	218,001	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,644,710	1,745,509	899,201	34.0	2.0	1.0	23.0	0.0	6.5	1.5
Merced	9,416,402	6,214,825	3,201,577	96.5	4.0	4.1	61.5	1.0	10.0	15.9
Monterey	11,711,988	7,729,912	3,982,076	107.7	3.5	2.0	69.0	0.2	11.0	22.0
Napa	4,133,345	2,728,008	1,405,337	35.5	2.0	1.0	19.4	0.0	6.6	6.5
Orange	56,325,800	37,175,028	19,150,772	614.5	31.5	5.5	298.8	0.0	104.3	174.4
Placer	6,172,800	4,074,048	2,098,752	46.5	5.5	1.5	27.5	0.0	3.6	8.4
Plumas	701,742	463,150	238,592	9.1	0.1	1.5	5.0	0.0	1.5	1.0
Riverside	34,475,571	22,753,877	11,721,694	340.2	15.0	6.0	205.0	4.2	63.0	47.0
Sacramento	32,932,753	21,735,617	11,197,136	316.8	11.8	4.0	185.5	2.0	46.5	67.0
San Bernardino	39,145,257	25,835,870	13,309,387	417.0	15.0	5.0	308.3	0.0	37.0	51.7
San Diego	49,421,791	32,618,382	16,803,409	486.5	32.0	3.9	296.0	0.0	75.0	79.6
San Francisco	12,353,036	8,153,004	4,200,032	106.0	5.0	2.0	69.0	0.0	14.0	16.0
San Joaquin	15,527,497	10,248,148	5,279,349	171.0	7.0	4.0	111.6	0.0	19.0	29.4
San Luis Obispo	4,871,191	3,214,986	1,656,205	43.3	0.5	3.0	26.3	1.0	1.0	11.5
San Mateo	11,543,682	7,618,830	3,924,852	86.0	4.0	1.9	58.0	0.0	9.0	13.1
Santa Barbara	9,436,558	6,228,128	3,208,430	85.0	3.0	5.0	48.5	3.7	11.0	13.8
Santa Clara	36,928,245	24,372,642	12,555,603	286.0	14.0	3.0	188.0	2.0	27.0	52.0
Santa Cruz/San Benito	8,758,674	5,780,725	2,977,949	77.0	4.0	1.9	49.6	0.0	8.5	13.0
Shasta	7,209,610	4,758,343	2,451,267	85.0	4.0	2.0	36.0	0.0	14.0	29.0
Sierra/Nevada	3,660,050	2,415,633	1,244,417	34.0	1.2	0.8	17.2	0.0	6.5	8.3
Siskiyou/Modoc	2,615,481	1,726,217	889,264	32.6	2.0	1.0	19.5	0.0	6.7	3.4
Solano	11,832,312	7,809,326	4,022,986	101.0	7.0	2.0	78.5	0.0	4.0	9.5
Sonoma	13,508,697	8,915,740	4,592,957	109.5	5.0	1.2	60.5	0.0	24.0	18.8
Stanislaus	15,091,937	9,960,678	5,131,259	163.9	6.0	3.5	123.2	0.0	11.0	20.2
Sutter	2,991,603	1,974,458	1,017,145	30.5	2.0	2.0	18.0	0.0	4.0	4.5
Tehama	1,865,500	1,231,230	634,270	27.0	1.0	1.0	19.0	0.0	2.0	4.0
Trinity	668,314	441,087	227,227	7.0	1.0	0.0	5.0	0.0	0.0	1.0
Tulare	12,636,585	8,340,146	4,296,439	185.1	6.8	2.5	111.0	3.1	28.2	33.5
Ventura	20,026,110	13,217,233	6,808,877	216.0	9.9	4.0	126.8	0.0	14.4	60.9
Yolo	5,699,365	3,761,581	1,937,784	52.0	3.0	1.0	20.0	1.0	6.0	21.0
Yuba	3,259,160	2,151,046	1,108,114	40.0	2.0	1.5	22.0	0.0	8.0	6.5

SOURCE: CS 356 and CS 921, Budget Display
*Does not include the distribution of shared services costs or the statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2011-12**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$718,158,672	\$586,372,719	\$9,276,249	\$43,476,022	\$9,355,653	\$69,678,029	\$13,276,433
Alameda	26,258,569	20,491,959	190,470	2,301,471	646,604	2,628,065	645,013
Ama/Alp/Cala/Tuol	4,627,096	3,966,380	35,541	196,176	3,853	425,146	0
Butte	2,726,689	1,851,445	11,480	200,587	194,458	468,719	347,580
Colusa	649,660	570,020	18,145	36,000	0	25,495	26,891
Contra Costa	18,622,016	15,794,468	110,533	286,917	0	2,430,098	39,363
Del Norte	1,287,226	982,360	103,516	74,078	0	127,272	165,312
El Dorado	4,699,481	3,983,895	35,637	178,784	0	501,165	120,848
Fresno	21,060,853	17,714,391	322,913	31,132	244,785	2,747,632	281,784
Glenn	712,915	634,271	23,810	0	0	54,834	2,471
Humboldt	4,305,916	3,782,800	0	351,070	0	172,046	45,215
Imperial	731,837	0	36,009	307,654	0	388,174	84,871
Inyo/Mono	889,571	688,774	6,455	62,200	0	132,142	95,918
Kern	21,935,747	17,068,699	120,880	2,130,588	0	2,615,580	24,073
Kings	3,746,736	3,085,604	36,357	275,519	0	349,256	121,800
Lake	2,234,697	1,947,807	20,596	91,146	26,257	148,891	67,600
Lassen	821,742	639,675	10,942	79,200	0	91,925	49,017
Los Angeles	164,612,013	138,314,687	1,985,057	11,570,622	4,421,234	8,320,413	3,699,771
Madera	2,920,144	2,486,242	56,008	78,843	0	299,051	(2,780)
Marin	3,458,307	2,805,138	49,855	352,838	10,214	240,262	285,988
Mariposa	622,002	532,481	2,727	56,010	0	30,784	23,017
Mendocino	1,094,663	707,304	0	0	0	387,359	(83,309)
Merced	8,934,329	7,609,614	115,893	370,945	0	837,877	216,297
Monterey	10,362,614	8,709,946	36,426	485,011	0	1,131,231	427,260
Napa	3,806,396	3,315,575	106,476	0	6,017	378,328	174,767
Orange	55,232,553	45,758,329	282,880	1,932,403	732,403	6,526,538	545,001
Placer	6,018,434	4,842,791	63,587	393,482	215,607	502,967	212,711
Plumas	666,813	595,609	22,423	0	0	48,781	34,134
Riverside	34,905,192	24,674,845	947,198	3,486,426	0	5,796,723	360,098
Sacramento	32,217,363	25,482,342	689,068	2,416,291	999,831	2,629,831	67,696
San Bernardino	38,682,090	30,435,872	962,396	2,962,011	501,776	3,820,035	254,056
San Diego	47,042,669	38,686,417	451,129	1,757,253	0	6,147,870	1,180,299
San Francisco	12,918,229	10,330,650	93,714	886,160	0	1,607,705	0
San Joaquin	14,636,259	12,766,985	202,686	371,092	0	1,295,496	207,692
San Luis Obispo	4,713,533	3,702,545	299,400	291,577	0	420,011	174,385
San Mateo	11,154,481	9,458,281	119,181	613,549	0	963,470	194,779
Santa Barbara	9,260,497	7,575,143	72,664	428,042	0	1,184,648	218,221
Santa Clara	35,782,993	28,541,906	195,823	4,033,680	139,924	2,871,660	971,458
Santa Cruz/San Benito	8,187,348	7,124,256	71,657	327,202	99,977	564,256	271,455
Shasta	6,834,018	5,111,387	45,452	901,173	69,350	706,656	201,686
Sierra/Nevada	2,920,540	2,606,449	0	62,286	0	251,805	110,660
Siskiyou/Modoc	2,222,599	1,871,110	21,501	114,285	0	215,703	22,939
Solano	11,962,519	10,543,686	76,586	455,397	0	886,850	234,659
Sonoma	11,443,278	9,702,187	85,527	274,340	0	1,381,224	62,060
Stanislaus	13,982,875	11,238,313	199,105	191,195	70,140	2,284,122	0
Sutter	2,699,994	2,424,162	28,914	89,420	0	157,498	249,332
Tehama	1,599,021	1,423,469	35,993	41,655	0	97,904	55,869
Trinity	645,033	580,847	2,150	16,615	0	45,421	29,204
Tulare	12,706,888	9,790,471	447,920	858,524	102,788	1,507,185	204,234
Ventura	19,779,888	16,652,727	183,305	230,658	824,448	1,888,750	446,469
Yolo	5,642,610	4,229,527	209,852	440,769	45,987	716,475	491
Yuba	3,179,736	2,538,878	30,412	383,746	0	226,700	108,078

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2011-12**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$739,580,769	\$488,123,308	\$251,457,461	7,238.9	353.3	129.4	4,516.8	24.2	965.2	1,250.0
Alameda	26,671,970	17,603,500	9,068,470	211.4	11.0	3.0	135.0	0.0	10.0	52.4
Ama/Alp/Cala/Tuol	4,626,488	3,053,482	1,573,006	46.0	2.0	1.0	37.6	0.0	0.0	5.4
Butte	7,187,775	4,743,932	2,443,844	95.5	3.0	3.0	42.0	0.0	11.0	36.5
Colusa	608,481	401,597	206,884	6.5	0.5	1.5	3.5	0.0	0.0	1.0
Contra Costa	18,618,920	12,288,487	6,330,433	137.0	6.0	3.0	106.0	0.0	3.0	19.0
Del Norte	1,450,239	957,158	493,081	21.1	0.0	2.0	10.0	0.3	5.0	3.8
El Dorado	4,925,120	3,250,579	1,674,541	55.8	2.8	3.8	31.7	2.0	8.0	7.5
Fresno	21,185,474	13,982,413	7,203,061	213.3	9.0	6.0	125.0	0.0	41.0	32.3
Glenn	714,067	471,284	242,783	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,325,780	2,855,015	1,470,765	47.0	3.0	2.6	31.8	0.0	6.0	3.6
Imperial	4,321,558	2,852,228	1,469,330	56.5	3.0	1.0	33.0	0.0	10.0	9.5
Inyo/Mono	971,934	641,476	330,458	8.2	0.5	0.5	5.5	0.0	0.0	1.7
Kern	21,926,890	14,471,747	7,455,143	199.2	11.0	2.0	137.7	4.0	12.0	32.5
Kings	3,856,280	2,545,145	1,311,135	55.4	3.0	1.0	36.6	1.0	6.0	7.8
Lake	2,302,626	1,519,733	782,893	30.8	1.0	1.5	17.8	0.5	3.0	7.0
Lassen	860,979	568,246	292,733	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	168,311,785	111,085,778	57,226,007	1,634.0	92.0	14.0	1,029.0	0.0	282.0	217.0
Madera	2,893,611	1,909,783	983,828	38.0	0.0	2.0	30.0	0.0	4.0	2.0
Marin	3,590,502	2,369,731	1,220,771	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	645,920	426,307	219,613	7.0	0.0	1.0	3.0	0.0	0.5	2.5
Mendocino	2,451,847	1,618,219	833,628	33.5	1.0	1.0	23.0	0.0	7.0	1.5
Merced	9,144,157	6,035,144	3,109,013	86.0	4.0	3.6	59.5	1.0	7.0	10.9
Monterey	10,797,823	7,126,563	3,671,260	106.4	4.2	2.0	70.0	0.5	11.0	18.7
Napa	3,990,612	2,633,804	1,356,808	34.5	2.0	1.0	18.4	0.0	6.6	6.5
Orange	55,668,158	36,740,984	18,927,174	603.5	29.8	6.0	301.2	0.0	109.8	156.7
Placer	6,215,968	4,102,539	2,113,429	46.0	5.8	1.4	26.5	0.0	5.1	7.2
Plumas	700,137	462,090	238,047	9.6	0.1	1.5	5.0	0.0	1.5	1.5
Riverside	35,062,311	23,141,125	11,921,186	340.2	15.0	7.0	210.0	4.2	68.0	36.0
Sacramento	32,263,143	21,293,674	10,969,469	305.0	11.0	4.0	183.5	1.0	45.5	60.0
San Bernardino	38,783,941	25,597,401	13,186,540	420.0	15.0	4.0	308.3	0.0	38.0	54.7
San Diego	48,138,256	31,771,249	16,367,007	486.5	33.0	3.9	295.0	0.0	74.0	80.6
San Francisco	12,970,989	8,560,853	4,410,136	99.0	4.0	1.0	73.0	0.0	3.5	17.5
San Joaquin	15,297,732	10,096,503	5,201,229	156.5	6.0	3.0	101.6	0.0	17.0	28.9
San Luis Obispo	4,883,660	3,223,216	1,660,444	40.9	0.5	3.0	24.3	0.5	1.0	11.6
San Mateo	11,225,521	7,408,844	3,816,677	89.0	4.0	1.0	57.0	0.0	10.0	17.0
Santa Barbara	9,472,443	6,251,812	3,220,631	85.4	3.0	5.0	51.9	4.1	8.0	13.4
Santa Clara	37,063,660	24,462,016	12,601,644	281.0	13.0	3.0	184.0	1.0	24.0	56.0
Santa Cruz/San Benito	8,460,861	5,584,168	2,876,693	77.0	4.0	2.0	51.9	0.0	6.0	13.1
Shasta	7,086,540	4,677,116	2,409,424	81.0	4.0	2.0	37.0	0.0	12.0	26.0
Sierra/Nevada	3,031,324	2,000,674	1,030,650	27.0	1.2	0.8	15.5	0.0	2.0	7.5
Siskiyou/Modoc	2,330,923	1,538,409	792,514	27.7	2.0	1.0	17.2	0.0	3.7	3.8
Solano	12,197,280	8,050,205	4,147,075	104.5	7.0	2.0	82.0	0.0	4.0	9.5
Sonoma	11,154,505	7,361,973	3,792,532	93.5	2.0	3.0	58.5	0.0	17.0	13.0
Stanislaus	13,986,888	9,231,346	4,755,542	157.3	6.0	3.5	117.8	0.0	11.0	19.0
Sutter	2,933,178	1,935,897	997,281	27.0	2.0	2.0	14.0	0.0	4.0	5.0
Tehama	1,651,569	1,090,036	561,533	25.0	1.0	0.0	18.0	0.0	3.0	3.0
Trinity	685,823	452,643	233,180	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,810,420	8,454,877	4,355,543	178.1	6.8	2.5	109.0	3.1	26.2	30.5
Ventura	20,219,166	13,344,650	6,874,516	202.5	8.9	3.7	116.2	0.0	16.8	56.9
Yolo	5,639,995	3,722,397	1,917,598	62.0	3.0	1.0	23.0	1.0	6.0	28.0
Yuba	3,265,540	2,155,256	1,110,284	37.0	2.0	1.5	21.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2012-13

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$711,576,620	\$592,314,672	\$8,788,499	\$41,275,833	\$9,353,901	\$59,843,715	\$11,838,754
Alameda	26,072,839	20,687,763	90,682	2,131,024	782,487	2,380,883	574,068
Ama/Alp/Cala/Tuol	4,650,549	3,985,178	71,071	199,252	550	394,498	0
Butte	6,650,954	5,599,928	10,360	193,402	259,155	588,109	315,036
Colusa	581,588	464,786	15,276	36,000	0	65,526	32,921
Contra Costa	18,693,485	15,734,109	82,850	314,731	0	2,561,795	(76,118)
Del Norte	1,420,346	1,134,972	17,401	74,079	13,919	179,975	38,826
El Dorado	4,509,303	3,928,718	25,200	206,347	0	349,038	61,264
Fresno	19,351,161	16,466,765	271,005	31,554	230,724	2,351,113	218,020
Glenn	699,761	648,291	9,808	0	0	41,662	38,096
Humboldt	4,194,763	3,613,499	0	353,427	0	227,837	65,253
Imperial	4,397,227	3,591,101	58,020	340,121	0	407,985	135,450
Inyo/Mono	782,899	678,652	3,040	38,071	1,074	62,062	101,217
Kern	21,054,676	16,685,859	158,486	2,144,007	0	2,066,324	140,916
Kings	3,886,596	3,159,920	33,957	294,635	0	398,084	126,164
Lake	2,212,948	1,842,987	14,001	94,954	32,146	228,860	67,840
Lassen	823,953	590,295	74,570	90,720	0	68,368	36,333
Los Angeles	160,994,966	140,276,422	2,106,047	11,636,573	4,234,345	2,741,579	3,471,990
Madera	2,813,850	2,453,707	49,638	80,124	0	230,381	(3,281)
Marin	3,446,566	2,830,297	44,172	367,077	9,731	195,289	263,003
Mariposa	615,243	529,120	2,301	56,010	0	27,812	19,959
Mendocino	2,304,292	2,054,936	0	0	0	249,356	66,526
Merced	7,928,893	6,752,332	127,552	299,403	0	749,606	217,327
Monterey	10,422,087	8,797,344	39,446	497,649	0	1,087,648	187,198
Napa	3,639,657	3,150,910	76,299	0	17,431	395,017	218,639
Orange	54,317,046	44,700,305	343,114	1,875,479	820,855	6,577,293	488,206
Placer	6,964,003	5,325,228	63,587	545,797	31,200	998,191	0
Plumas	671,937	611,099	21,379	0	0	39,459	52,789
Riverside	33,393,398	24,843,339	1,070,690	3,244,880	650	4,233,839	41,871
Sacramento	31,780,262	24,856,088	490,336	2,474,420	1,275,303	2,684,115	129,234
San Bernardino	38,222,109	30,610,840	865,426	3,017,844	402,477	3,325,522	328,029
San Diego	45,278,292	38,143,354	311,313	1,276,346	0	5,547,279	832,987
San Francisco	12,514,370	10,244,689	77,107	910,957	0	1,281,617	0
San Joaquin	14,162,907	12,381,321	176,326	279,736	0	1,325,524	222,456
San Luis Obispo	4,346,581	3,338,169	278,546	296,102	0	433,764	104,550
San Mateo	10,769,565	9,088,455	103,319	547,830	0	1,029,961	312,382
Santa Barbara	9,087,320	7,488,472	122,434	476,379	0	1,000,035	136,784
Santa Clara	35,863,437	29,776,352	231,883	1,941,670	199,557	3,713,975	653,248
Santa Cruz/San Benito	8,179,821	7,247,348	62,370	307,800	58,660	503,643	312,039
Shasta	6,838,127	5,062,282	30,810	932,714	74,155	738,166	149,356
Sierra/Nevada	2,546,493	2,278,445	3,774	3,405	0	260,869	135,952
Siskiyou/Modoc	2,156,079	1,816,977	13,155	117,312	0	208,635	10,984
Solano	11,311,165	9,790,910	84,205	497,513	0	938,537	243,999
Sonoma	11,891,686	10,107,774	102,000	346,341	0	1,335,571	110,151
Stanislaus	13,539,035	11,272,587	134,625	184,400	228,015	1,719,408	0
Sutter	2,717,156	2,432,185	25,081	91,128	0	168,762	182,041
Tehama	1,412,297	1,222,560	28,492	45,497	0	115,748	44,418
Trinity	618,494	566,380	1,223	17,071	0	33,820	17,651
Tulare	12,764,952	9,608,281	421,770	890,167	109,590	1,735,144	300,901
Ventura	19,289,340	16,611,604	178,452	780,839	518,203	1,200,242	479,734
Yolo	5,638,268	4,683,994	138,450	302,858	53,674	459,292	52,149
Yuba	3,153,878	2,547,743	27,450	392,188	0	186,497	180,196

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2012-13

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$719,444,867	\$474,833,612	\$244,611,255	7,082.9	351.9	127.3	4,464.3	20.7	917.1	1,201.6
Alameda	25,296,913	16,695,963	8,600,950	213.4	9.0	4.0	149.0	0.0	4.0	47.4
Ama/Alp/Cala/Tuol	4,649,607	3,068,741	1,580,866	48.0	2.0	1.0	39.6	0.0	0.0	5.4
Butte	6,814,861	4,497,808	2,317,053	94.0	3.0	4.0	41.0	0.0	11.0	35.0
Colusa	565,059	372,939	192,120	6.5	0.5	1.0	4.5	0.0	0.0	0.5
Contra Costa	18,659,477	12,315,255	6,344,222	156.0	6.0	3.0	126.0	0.0	4.0	17.0
Del Norte	1,456,752	961,456	495,296	18.4	0.0	2.0	9.0	0.0	3.0	4.4
El Dorado	4,567,505	3,014,553	1,552,952	53.7	2.8	3.5	29.5	2.0	8.0	7.9
Fresno	19,440,978	12,831,045	6,609,933	216.3	8.0	5.0	130.0	0.0	39.0	34.3
Glenn	737,163	486,528	250,635	9.0	0.0	1.0	6.0	0.0	1.0	1.0
Humboldt	4,375,416	2,887,775	1,487,641	44.0	2.0	2.8	28.4	0.0	7.0	3.8
Imperial	4,520,306	2,983,402	1,536,904	57.5	3.0	1.0	33.0	0.0	11.0	9.5
Inyo/Mono	884,335	583,661	300,674	8.4	0.5	0.5	5.5	0.0	0.0	1.9
Kern	21,177,723	13,977,297	7,200,426	192.7	11.8	2.0	126.5	2.0	10.0	40.4
Kings	4,001,676	2,641,106	1,360,570	58.0	3.0	1.0	36.2	1.0	6.0	10.8
Lake	2,280,727	1,505,280	775,447	30.4	1.0	2.3	18.0	0.5	2.0	6.6
Lassen	794,606	524,440	270,166	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	164,466,954	108,548,190	55,918,764	1,559.0	88.0	13.0	999.0	0.0	262.0	197.0
Madera	2,811,608	1,855,661	955,947	38.5	1.0	1.0	29.0	0.0	2.0	5.5
Marin	3,574,681	2,359,289	1,215,392	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	634,387	418,695	215,692	8.0	0.0	1.0	3.0	0.0	2.5	1.5
Mendocino	2,398,565	1,583,053	815,512	35.0	1.0	1.0	23.0	0.0	7.0	3.0
Merced	8,107,681	5,351,069	2,756,612	77.0	4.0	2.5	53.5	1.0	6.0	10.0
Monterey	10,528,234	6,948,634	3,579,600	102.3	4.0	2.0	66.0	0.3	11.0	19.0
Napa	3,860,863	2,548,170	1,312,693	29.5	2.0	1.0	18.4	0.0	4.6	3.5
Orange	54,723,596	36,117,573	18,606,023	578.7	31.6	5.0	281.2	0.0	103.4	157.5
Placer	5,846,657	3,858,794	1,987,863	38.0	5.0	2.0	23.0	0.0	1.8	6.2
Plumas	723,189	477,305	245,884	9.4	0.1	1.5	5.0	0.0	1.5	1.3
Riverside	33,058,408	21,818,549	11,239,859	335.2	15.0	7.0	206.0	4.2	67.0	36.0
Sacramento	31,882,845	21,042,678	10,840,167	299.0	11.0	4.0	179.5	1.0	45.5	58.0
San Bernardino	38,519,233	25,422,694	13,096,539	411.0	15.0	4.0	304.3	0.0	35.0	52.7
San Diego	46,034,643	30,382,864	15,651,779	485.5	33.0	3.9	296.0	0.0	74.0	78.6
San Francisco	12,461,610	8,224,663	4,236,947	99.5	4.0	0.5	73.0	0.0	3.5	18.5
San Joaquin	14,457,255	9,541,788	4,915,467	161.0	7.0	3.0	102.6	0.0	18.0	30.4
San Luis Obispo	4,443,150	2,932,479	1,510,671	40.9	0.5	3.0	24.8	0.5	1.0	11.1
San Mateo	11,027,567	7,278,194	3,749,373	85.0	4.0	2.0	54.0	0.0	8.0	17.0
Santa Barbara	9,220,208	6,085,337	3,134,871	81.4	3.0	5.0	47.8	3.1	9.0	13.5
Santa Clara	37,014,603	24,429,638	12,584,965	297.0	14.0	3.0	199.0	1.0	27.0	53.0
Santa Cruz/San Benito	8,428,532	5,562,831	2,865,701	75.8	4.0	2.0	51.7	0.0	6.0	12.1
Shasta	6,922,106	4,568,590	2,353,516	80.0	4.0	1.9	34.2	0.0	10.0	29.9
Sierra/Nevada	2,703,923	1,784,589	919,334	25.0	1.3	0.8	15.0	0.0	1.5	6.4
Siskiyou/Modoc	2,160,428	1,425,882	734,546	24.1	2.0	1.0	15.3	0.0	3.8	2.0
Solano	11,555,062	7,626,341	3,928,721	107.5	7.0	2.0	85.0	0.0	5.0	8.5
Sonoma	11,469,716	7,570,013	3,899,703	94.5	4.0	2.0	58.5	0.0	15.0	15.0
Stanislaus	13,546,733	8,940,844	4,605,889	154.7	5.0	3.0	117.8	0.0	11.0	17.9
Sutter	2,873,017	1,896,191	976,826	29.0	2.0	2.0	17.0	0.0	4.0	4.0
Tehama	1,347,695	889,479	458,216	19.0	1.0	0.0	14.0	0.0	2.0	2.0
Trinity	638,598	421,475	217,123	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	13,009,423	8,586,219	4,423,204	174.1	8.8	2.5	110.0	3.1	23.2	26.5
Ventura	19,764,143	13,044,334	6,719,809	189.5	7.9	4.0	107.2	0.0	15.8	54.6
Yolo	5,688,080	3,754,133	1,933,947	53.0	3.0	2.0	27.0	1.0	10.0	10.0
Yuba	3,318,370	2,190,124	1,128,246	35.0	2.0	1.5	19.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2013-14

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$721,993,959	\$596,428,037	\$8,670,099	\$43,175,450	\$9,746,423	\$63,973,950	\$11,450,732
Alameda	26,626,817	22,396,938	107,416	2,144,110	708,059	1,270,294	780,087
Ama/Alp/Cala/Tuol	4,744,609	4,080,546	69,174	201,518	600	392,771	0
Butte	6,454,026	5,396,133	7,168	191,867	246,192	612,666	314,097
Colusa	556,652	486,653	4,762	36,000	0	29,237	12,723
Contra Costa	18,688,369	15,826,165	128,321	264,147	0	2,469,736	(72,018)
Del Norte	1,417,576	1,119,266	106,223	74,039	0	118,048	41,639
El Dorado	4,361,225	3,685,030	21,924	243,808	0	410,463	(104,721)
Fresno	19,642,519	16,722,078	281,219	31,994	237,346	2,369,882	209,840
Glenn	683,422	630,489	8,005	0	1,619	43,309	46,016
Humboldt	4,091,946	3,490,986	16,345	363,890	0	220,725	36,330
Imperial	4,797,780	3,887,095	38,591	344,882	0	527,212	90,783
Inyo/Mono	994,349	804,794	5,276	47,338	1,402	135,539	41,820
Kern	21,050,797	16,394,334	153,526	2,155,301	0	2,347,636	200,749
Kings	3,814,158	3,162,995	23,969	298,243	0	328,951	105,782
Lake	2,072,566	1,766,652	12,965	96,762	16,003	180,184	41,883
Lassen	803,784	585,805	42,453	90,720	0	84,806	12,979
Los Angeles	165,149,859	139,506,872	1,975,543	12,322,536	3,945,634	7,399,274	2,983,806
Madera	2,742,480	2,363,267	52,488	79,780	0	246,945	61,645
Marin	3,429,367	2,699,901	43,160	405,455	12,987	267,864	290,229
Mariposa	589,952	502,236	2,623	52,450	0	32,643	47,920
Mendocino	2,313,907	2,055,156	0	47,689	0	211,062	42,609
Merced	8,104,314	7,006,129	106,894	299,403	0	691,888	181,740
Monterey	10,715,752	8,961,145	35,091	497,944	0	1,221,572	113,051
Napa	3,803,228	3,285,330	80,709	0	0	437,189	225,301
Orange	55,400,556	44,228,861	291,160	3,409,965	1,476,996	5,993,574	960,729
Placer	5,713,519	4,265,430	180,323	564,910	161,991	540,865	57,407
Plumas	658,053	589,111	22,563	0	0	46,379	19,795
Riverside	33,130,247	25,285,967	920,602	2,963,649	3,000	3,957,029	144,059
Sacramento	31,373,961	24,717,622	505,508	2,535,262	1,101,357	2,514,212	26,914
San Bernardino	39,392,457	31,264,668	932,790	2,786,490	389,785	4,018,724	212,305
San Diego	47,137,161	39,184,246	376,895	1,245,366	0	6,330,654	1,137,335
San Francisco	12,365,018	9,897,190	85,462	952,181	224	1,429,961	0
San Joaquin	14,730,197	12,537,418	192,794	256,400	0	1,743,585	232,380
San Luis Obispo	4,215,228	3,244,859	267,713	300,821	0	401,835	102,589
San Mateo	10,752,603	9,265,765	91,641	471,332	0	923,865	274,104
Santa Barbara	9,214,367	7,568,402	84,392	470,543	0	1,091,030	188,899
Santa Clara	36,880,510	31,950,599	230,174	1,767,148	260,271	2,672,318	551,203
Santa Cruz/San Benito	7,985,972	6,966,550	55,024	307,800	76,590	580,008	273,985
Shasta	6,850,734	5,079,810	41,474	965,359	51,902	712,189	140,491
Sierra/Nevada	2,266,257	1,866,913	3,534	1,796	0	394,014	186,271
Siskiyou/Modoc	2,132,554	1,779,557	9,448	143,193	0	200,356	78,439
Solano	11,241,507	9,713,554	76,712	500,249	131,344	819,648	243,499
Sonoma	11,742,941	9,577,520	72,205	545,606	0	1,547,610	156,368
Stanislaus	14,462,862	11,934,499	122,635	168,403	209,087	2,028,238	31,047
Sutter	2,673,365	2,417,912	33,191	92,475	11,212	118,575	116,791
Tehama	1,586,494	1,363,361	37,078	48,000	0	138,055	44,418
Trinity	637,815	575,870	1,275	17,307	0	43,363	25,464
Tulare	12,468,838	9,412,344	462,697	909,331	100,015	1,584,451	124,243
Ventura	20,400,670	17,702,805	191,010	776,683	545,634	1,184,538	219,801
Yolo	5,735,146	4,662,480	38,217	284,464	57,173	692,812	92,343
Yuba	3,195,473	2,558,729	19,737	400,841	0	216,166	105,563

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2013-14**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$730,052,972	\$481,834,962	\$248,218,010	6,938.9	358.3	126.8	4,325.4	21.9	907.5	1,199.0
Alameda	26,974,034	17,802,862	9,171,172	219.3	8.0	3.0	146.0	0.0	3.0	59.3
Ama/Alp/Cala/Tuol	4,742,950	3,130,347	1,612,603	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,743,860	4,450,948	2,292,912	95.8	3.0	4.0	38.0	0.0	11.0	39.8
Colusa	604,505	398,973	205,532	6.0	0.0	1.0	5.0	0.0	0.0	0.0
Contra Costa	18,616,353	12,286,793	6,329,560	153.6	6.0	3.0	126.0	0.0	3.0	15.6
Del Norte	1,446,279	954,544	491,735	18.5	0.0	2.0	8.0	0.0	5.0	3.5
El Dorado	4,225,682	2,788,950	1,436,732	49.6	2.5	3.6	26.6	2.0	7.0	7.9
Fresno	19,733,244	13,023,941	6,709,303	209.2	8.0	6.0	111.6	0.0	44.0	39.6
Glenn	728,805	481,011	247,794	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,128,276	2,724,662	1,403,614	44.4	2.2	2.8	28.5	0.0	6.0	4.9
Imperial	4,893,920	3,229,987	1,663,933	60.0	2.0	3.0	45.0	0.0	1.0	9.0
Inyo/Mono	1,021,236	674,016	347,220	9.0	0.5	0.5	6.5	0.0	0.0	1.5
Kern	21,224,785	14,008,358	7,216,427	180.5	10.9	2.0	107.8	2.0	12.0	45.8
Kings	3,906,539	2,578,316	1,328,223	53.0	3.0	1.0	31.2	1.0	6.0	10.8
Lake	2,112,805	1,394,451	718,354	27.0	1.0	2.3	13.4	0.5	2.0	7.8
Lassen	848,706	560,146	288,560	11.0	0.0	1.0	7.0	0.0	1.0	2.0
Los Angeles	168,132,397	110,967,382	57,165,015	1,523.0	95.0	10.0	964.0	0.0	261.0	193.0
Madera	2,740,541	1,808,757	931,784	37.5	1.0	1.0	29.0	0.0	2.0	4.5
Marin	3,622,834	2,391,070	1,231,764	24.7	3.1	1.6	9.4	0.0	5.0	5.6
Mariposa	655,995	432,957	223,038	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,317,517	1,529,561	787,956	36.5	1.0	1.0	26.0	0.0	7.0	1.5
Merced	8,307,818	5,483,160	2,824,658	80.5	4.0	2.5	55.5	1.0	6.0	11.5
Monterey	10,712,312	7,070,126	3,642,186	106.0	4.0	2.0	68.0	0.0	11.0	21.0
Napa	4,012,494	2,648,246	1,364,248	32.5	2.0	1.0	18.6	0.0	6.1	4.8
Orange	56,295,176	37,154,816	19,140,360	541.8	31.5	5.0	266.2	0.0	94.5	144.6
Placer	5,759,076	3,800,990	1,958,086	41.1	3.5	2.5	23.6	0.5	3.0	8.0
Plumas	676,938	446,779	230,159	8.7	0.0	1.5	4.5	0.0	2.0	0.7
Riverside	32,788,091	21,640,140	11,147,951	322.2	17.0	7.0	190.0	4.2	66.0	38.0
Sacramento	31,387,994	20,716,076	10,671,918	286.5	12.0	3.0	183.0	1.0	44.5	43.0
San Bernardino	39,183,549	25,861,142	13,322,407	405.9	16.0	3.0	299.3	0.0	36.0	51.6
San Diego	48,254,669	31,848,082	16,406,587	481.5	32.0	3.9	296.0	0.0	74.0	75.6
San Francisco	12,384,866	8,174,012	4,210,854	84.5	4.0	1.0	61.2	0.0	8.5	9.8
San Joaquin	14,858,791	9,806,802	5,051,989	158.0	7.0	4.0	99.6	0.0	19.0	28.4
San Luis Obispo	4,316,115	2,848,636	1,467,479	40.8	0.5	3.0	24.8	0.5	1.0	11.0
San Mateo	10,858,570	7,166,656	3,691,914	83.0	5.0	2.0	57.0	0.0	5.0	14.0
Santa Barbara	9,383,996	6,193,437	3,190,559	81.2	3.0	5.0	47.8	3.1	8.8	13.5
Santa Clara	37,427,213	24,701,961	12,725,252	297.0	14.0	3.0	199.0	2.0	24.0	55.0
Santa Cruz/San Benito	7,971,440	5,261,150	2,710,290	69.1	4.0	1.9	46.4	0.0	6.0	10.8
Shasta	6,923,087	4,569,237	2,353,850	83.0	4.0	1.9	38.1	0.0	16.0	23.0
Sierra/Nevada	2,431,170	1,604,572	826,598	21.0	1.3	0.8	12.3	0.0	2.0	4.6
Siskiyou/Modoc	2,205,263	1,455,474	749,789	23.0	2.0	1.0	14.3	0.0	3.7	2.0
Solano	11,379,931	7,510,754	3,869,177	105.0	7.0	2.0	82.0	0.0	6.0	8.0
Sonoma	11,475,623	7,573,911	3,901,712	90.5	4.0	2.0	56.5	0.0	14.0	14.0
Stanislaus	14,285,631	9,428,516	4,857,115	151.7	5.0	3.5	113.9	0.0	11.0	18.3
Sutter	2,805,618	1,851,708	953,910	29.0	2.0	2.5	18.0	0.0	3.0	3.5
Tehama	1,622,072	1,070,568	551,504	21.0	1.0	1.0	13.3	0.0	2.0	3.7
Trinity	669,082	441,594	227,488	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,521,414	8,264,133	4,257,281	163.1	8.8	2.5	102.5	3.1	23.2	23.0
Ventura	20,617,294	13,607,414	7,009,880	216.0	8.9	3.5	105.6	0.0	16.7	81.3
Yolo	5,826,267	3,845,336	1,980,931	52.0	3.0	1.0	27.0	1.0	8.0	12.0
Yuba	3,290,149	2,171,498	1,118,651	33.0	2.0	1.5	18.0	0.0	8.0	3.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2014-15**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$724,128,242	\$602,841,726	\$8,708,345	\$44,476,106	\$10,324,033	\$57,778,032	\$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Ama/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2014-15**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$731,110,550	\$482,532,963	\$248,577,587	6,757.4	351.2	123.9	4,225.8	22.9	867.7	1,165.9
Alameda	28,235,041	18,635,127	9,599,914	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,139,515	1,617,326	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,542,215	2,339,929	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	439,277	226,294	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,324,194	6,348,827	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,086,557	559,741	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,095,915	1,594,865	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,067,601	6,731,795	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	491,946	253,427	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,100,761	2,706,502	1,394,259	44.4	2.8	1.8	23.9	0.0	12.0	3.9
Imperial	5,497,848	3,628,580	1,869,268	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	661,973	341,017	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,565,020	6,988,040	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,551,419	1,314,367	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,531,382	788,894	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	586,609	302,193	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	106,688,279	54,960,628	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,834,653	945,125	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,454,873	1,264,631	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mariposa	678,414	447,753	230,661	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,430,776	1,604,312	826,464	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,350,081	5,511,053	2,839,028	80.5	3.0	2.5	56.5	1.0	6.0	11.5
Monterey	11,222,952	7,407,148	3,815,804	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,655,514	1,367,992	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	37,127,290	19,126,180	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,061,176	2,092,121	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	410,421	211,429	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	23,359,979	12,033,929	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,244,861	10,944,323	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,219,611	13,507,072	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	31,696,662	16,328,583	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,424,285	4,339,783	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,686,306	4,989,915	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,883,488	1,485,433	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,285,777	3,753,279	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,202,761	3,195,361	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,094,454	12,412,295	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,668,638	2,920,208	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,727,518	2,435,388	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,548,122	797,517	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,416,084	729,498	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	7,876,738	4,057,714	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,461,851	3,843,984	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,286,609	4,784,010	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,825,474	940,395	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,181,172	608,483	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Trinity	560,308	369,803	190,505	6.0	0.5	0.5	3.9	0.0	0.0	1.1
Tulare	12,521,835	8,264,411	4,257,424	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,565,439	6,988,256	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,856,397	1,986,629	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,130,218	1,097,385	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), has established an annual strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and improve performance.

The DCSS FFY 2015–2019 Strategic Plan focuses on supporting California's children by strengthening parental responsibilities; ensuring that child support is income on which children and families can rely; emphasizing excellent and consistent customer service; strengthening existing partnerships; and building bridges to new collaborations within the government and with external stakeholders. Additionally, the Plan establishes statewide performance targets linked to key programmatic practice indicators. Each LCSA was required to develop and submit individual Performance Management Plans (PMPs) for FFY 2015 focusing on practice indicators they identified to guide the timely review and analysis on the effectiveness of local service delivery. PMPs include a wide variety of strategies that LCSAs use to improve their practices, such as business process redesign, early intervention, shared services, and delinquency prevention activities.

IV. DEFINITIONS

California's child support program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not, and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums; (2) payment of medical bills; or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.
- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2)

the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgment of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other established locations.