

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



October 6, 2003

CSSIN LETTER: 03-15

ALL IV-D DIRECTORS
 ALL COUNTY ADMINISTRATIVE OFFICERS
 ALL BOARDS OF SUPERVISORS

SUBJECT: INTERIM FEDERAL CASE REGISTRY – CONTRACTOR SUPPORT

The Department of Child Support Services (DCSS) is pleased to announce the selection of Eclipse Solutions, Inc. as the new contractor to provide services related to the maintenance of the Interim Federal Case Registry (IFCR) and data cleansing. Effective September 29, 2003, Eclipse Solutions, Inc. will resume the functions and activities formerly performed by Synergy Consulting, Inc.

Eclipse Solutions, Inc. will now be responsible for the following:

- Maintenance and operations of the IFCR
- Maintenance and operations of automated conversions and data cleansing
- Processing of incoming local child support agency (LCSA) data
- Processing and submission of data to and from the Federal Case Registry (FCR)
- Processing data received from the California Intercept Insurance Program (CIIP)
- Processing data received from the Integrated Database System (IDB)

For technical assistance regarding the FCR, please contact the FCR help desk at (916) 464-5167 or e-mail at fcrhelp@dcss.ca.gov.

DCSS-SY-2003-CTY-0194

<u>Reason for this Transmittal</u>
<input type="checkbox"/> State Law or Regulation Change
<input type="checkbox"/> Federal Law or Regulation Change
<input type="checkbox"/> Court Order or Settlement Change
<input type="checkbox"/> Clarification requested by One or More Counties
<input checked="" type="checkbox"/> Initiated by DCSS

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DCSS is looking forward to forging a positive working relationship with our new business partners at Eclipse Solutions, Inc. If you have any questions regarding this matter, please contact me at (916) 464-5333.

Sincerely,

JOAN OBERT
Deputy Director
Technology Services Division