

**Learn at your own pace  
at a time that's  
convenient for you!**



Electronic learning provides:

Centralized Content

Monitored Progress

Reinforced Learning

Instant Results

Convenience

Self-Paced Learning

## Child Support University

### Highlights

The following are highlights of Child Support University functionality.

- Course Catalog
- Enrollment Tracking
- Course Tracking
- Course Assessments
- Surveys
- Reporting
- Controlled Access Levels
- Communication via Calendar, Messaging, Email, Chat, and Forums

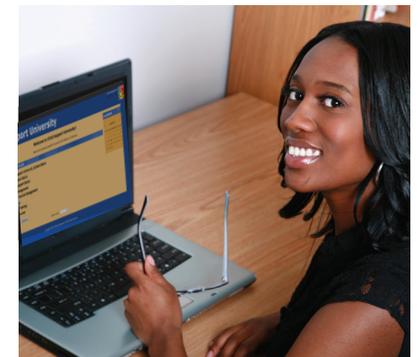


Statewide Training Branch  
California Department of Child Support Services  
StatewideTraining@dcss.ca.gov



## Child Support University

Online Education



Where the learning  
benefits You  
and the Children  
of California



## Informative Trainings Localized in One Place

Child Support University (CSU) is the electronic learning management system (eLMS) provided by the California Department of Child Support Services (DCSS). CSU was developed by DCSS staff with input from local child support agencies and is available through the LCSA Secure Website. All child support professionals can view the entire course catalog and participate in the specific courses in which they have been enrolled.



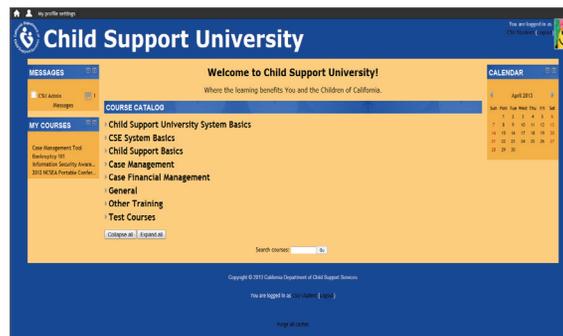
Courses may be completed in a self-paced environment with the completion status of each course tracked by students and their supervisors. Learning content in each course can be discussed with other students or trainers using popular features like “chats” and “forums.” Students can take surveys to evaluate courses, participate in knowledge checkpoints to gauge learning, and obtain certificates upon course completion.

## My Home

Every CSU student has a personalized Home page that contains courses and activities specific to each student.



Information displays in “blocks,” which may be minimized or docked by each student for further customization. Students can even upload a picture to identify themselves in chats and forums.



## Statewide Content

Child Support University (CSU) contains learning material rich in content and valuable to child support staff throughout the state. If you have course content that would be beneficial statewide, please submit a brief overview of the material to Statewide Training using the “Need Help?” button found at the bottom of any page in CSU.



## One-Stop Shopping

All courses are available in the Course Catalog. Viewable on the Home page, the Course Catalog is divided into categories and sub-categories based on various child support functional areas, such as Case Management and Financial Management.