



SUBJECT: IMPORTANT INFORMATION ABOUT YOUR BANK OF AMERICA VISA ELECTRONIC PAYMENT CARD (EPC)

As of February 6, 2012, your child support payments will no longer be deposited to your Bank of America Visa electronic payment card (EPC) due to a change in the vendor managing the California State Disbursement Unit.

- Any funds remaining on your Bank of America Visa EPC can be used for purchases or withdrawals as usual until the card has expired.
- If your card has expired, it will not be reissued. Please refer to your card for the month and year in which your card will expire.
- You can request any remaining funds be sent to you in the form of a check by calling (866) 213-4074. **CARDS WILL NOT BE REISSUED.**
- Funds will remain on the expired card until you request the check.

If you have any questions or concerns regarding this matter, please contact Bank of America Card Services at (866) 213-4074.